RECEIVED

Elizabeth O'Donnell
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40602-0615

Louisville Gas and
Electric Company
State Regulation and Rates 220 West Main Street
PO Box 32010
Louisville, Kentucky 40232
www.eon-us.com

Rick E. Lovekamp
Manager - Regulatory Affairs T 502-627-3780
F 502-627-3213
rick.lovekamp@eon-us.com

## RE: MARK THURSTON COMPLAINANT V. LOUISVILLE GAS AND ELECTRIC COMPANY DEFENDANT <br> CASE NO. 2007-00384

Dear Ms. O'Donnell:
Louisville Gas and Electric Company files herewith the original and seven (7) copies of its Response to the First Data Request of Commission Staff dated October 10, 2007 in the above-cited case.

A copy is being mailed to the Complainant.
Please contact me if you have any questions concerning this filing.

Sincerely,


Rick Lovekamp

## COMMONWEALTH OF KENTUCKY

## BEFORE THE PUBLIC SERVICE COMMISSION



## RECEIVED

OCT 262007
PUBLIC SERVICE COMMISSION
In the Matter of:COMPLAINANT) CASE NO.) 2007-00384LOUISVILLE GAS AND ELECTRIC COMPANY)

## VERIFICATION

## COMMONWEALTH OF KENTUCKY )

 ) SS: COUNTY OF JEFFERSONThe undersigned, Sidney L. "Butch" Cockerill, being duly sworn, deposes and says that he is Director of Revenue Collections for E.ON U.S. Services, Inc., that he has personal knowledge of the matters set forth in the responses, and the answers contained therein are true and correct to the best of his information, knowledge and belief.


Subscribed and sworn to before me, a Notary Public in and before said County and State, this $26^{\text {th }}$ day of October_, 2007.


My Commission Expires:


# LOUISVILLE GAS AND ELECTRIC COMPANY 

# Response to Commission Staff's First Data Request Dated October 10, 2007 

Case No. 2007-00384

## Question No. 1

## Witness: Butch Cockerill

Q-1. Provide copies of any and all correspondence between Mark Thurston and LG\&E relating to the billing issues at 8919 Reinhart Way ("Reinhart Way") and 2804 Hikes Lane ("Hikes Lane"), Louisville, Kentucky.

A-1. Please see the attached letter regarding the Hikes Lane address.

## Attachment to Question No. 1

Page 1 of 1
Cockerill ${ }^{\text {Account Number: 7000-8649-4000-3 } 1 \text { Page } 5}$
Dear MARK A THURSTON,
We recently discovered a problem with your electric and/or gas meter. In accordance with the Public Service Commission statutes, we are required to correct the billing on your account.

Since LG\&E greatly values you as a customer, we will work with you to make arrangements to pay this bill in a timely and reasonable manner. In compliance with 807 KAR 5:006, Section 10 (2), you have the right to elect to make payment arrangements for this bill for a time period no less than the number of months that it took to incur the charges. This arrangement will be due in addition to your new monthly billing. If you choose to make payment arrangements, please contact us at the number shown on your bill.

The following information explains the reason your account was corrected and the time period covered.

A portion of the bill was estimated due to a stopped meter. Our test of the electric meter proved that it was not registering usage properly. The period of estimation was from October 5, 2006 to January 29, 2007 and based on actual use of the new meter, previous usage history, or geographical location.

If you have any questions concerning this bill, please call 627-2320.

# LOUISVILLE GAS AND ELECTRIC COMPANY 

# Response to Commission Staff's First Data Request Dated October 10, 2007 

Case No. 2007-00384

## Question No. 2

## Witness: Butch Cockerill

Q-2. Provide copies of any and all audio recordings of telephone conversations between Mr. Thurston and representatives of LG\&E's Customer Commitment Department relating to the billing issues at Reinhart Way and Hikes Lane, Louisville, Kentucky.

A-2. Audio recordings are not made of conversations between the Customer Commitment Department and the customer.

The Customer Accounting Department spoke to Mr. Thurston on four separate occasions. The recordings are attached.

# LOUISVILLE GAS AND ELECTRIC COMPANY 

Response to Commission Staff's First Data Request<br>Dated October 10, 2007

Case No. 2007-00384

## Question No. 3

## Witness: Butch Cockerill

Q-3. Provide all actual readings of Mr. Thurston's gas and electric meters at his Reinhart Way residence from July 1, 2005 to March 19, 2007.

A-3. The actual electric and gas meter readings are listed on the bills for the period February 2006 to March 2007. These bills are attached. The actual meter reading for the period from July 2005 to January 2006 are displayed below:

Mark A Thurston<br>8919 Reinhart Way<br>Account: 7000864940002<br>Meter Readings from July 1, 2005 to January 23, 2007

Electric \# 431640

| Date Read | Reading |
| :---: | :---: |
| $07 / 01 / 05$ | 96818 |
| $07 / 21 / 05$ | 98046 |
| $08 / 19 / 05$ | 00613 |
| $09 / 20 / 05$ | 02051 |
| $10 / 19 / 05$ | 02793 |
| $11 / 17 / 05$ | 03171 |
| $12 / 20 / 05$ | 03655 |
| $01 / 23 / 06$ | 04496 |

Gas \# 338100

| Date Read | Reading |
| :---: | :---: |
| $07 / 01 / 05$ | 7773 |
| $07 / 21 / 05$ | 7778 |
| $08 / 19 / 05$ | 7785 |
| $09 / 20 / 05$ | 7793 |
| $10 / 19 / 05$ | 7807 |
| $11 / 17 / 05$ | 7866 |
| $12 / 20 / 05$ | 8059 |
| $01 / 23 / 06$ | 8205 |

# MARK A THURSTON 8919 REINHART WAY 

BILLS FOR SERVICE FROM 7/1/05-3/19/07

## PROPERTY WAS SOLD ON 3/19/07

Last printed on 9/22/2005 3:47:25 AM by ORIGINAL


Last printed on 11/22/2005 3:37:57 AM by ORIGINAL
MAILING INFORMATION
Mailing Address: MARK A THURSTON 8919 REINHART WAY LOUISVILLE, KY 402202928
Date Due: ..... 12/8/2005
ACCOUNT INFORMATION
Account Number: 7000864940002
Account Name: MARK A THURSTON
Service Address: 8919 Reinhart Wy
BILLING SUMMARY
Previous Balance: ..... $\$ 74.71$
Payments Received: ..... (\$75.00)
Balance: ..... (\$0.29)
Electric Charges: ..... $\$ 27.35$
Gas Charges: ..... $\$ 94.83$
Utility Charges: ..... \$122.18
Total Amount Due: ..... $\$ 121.89$
Total Amount Due After Due Date: ..... $\$ 128.00$

Last printed on 12/22/2005 12:54:00 AM by ORIGINAL


Last printed on 1/25/2006 12:34:35 AM by ORIGINAL


Visit our safe and secure website at www.eon-us.com. You can view and pay your bill, sign up for e-bill or ABC and view your previous usage.

## ACCOUNT INFORMATION

Account Number: 7000-8649-4000-2 2
Account Name: MARK A THURSTON
Service Address: 8919 Reinhart Wy
Next Read Date: 03/22/06

| BILLING SUMMARY |  |  |
| :--- | ---: | ---: |
| Previous Balance | 287.30 |  |
| Payments as of 02/22 |  | $(290.00)$ |
| Balance as of 02/22 | 48.63 | $(2.70)$ |
| Electric Charges | 200.04 |  |
| Gas Charges |  | 248.67 |
| Utility Charges as of 02/22 |  | 245.97 |
| Total Amount Due |  |  |

## ELECTRIC CHARGES

## Rate Type: ELECTRIC RESIDENTIAL



Please see reverse side for additional charges.
Customer Service (502) 589-1444

| Account Number | Payment <br> Due Date | Amount Due <br> By Due Date |
| :---: | :---: | :---: |
| $7000-8649-4000-22$ | $03 / 10 / 06$ | $\$ 245.97$ |

Home Phone \# (502) 938-5023
OFFICE USE ONLY: 00
C15, R0078, G999999 P287.30


PO BOX 35590
LOUISVILLE, KY 40232-5590

Please bring entire bill when paying in person.

## PLEASE RETURN THIS PORTION WITH YOUR PAYNENT

| Amount Due | Winter Help | Amount <br> After Due Date <br> Donation |
| :---: | :---: | :---: |
| $\$ 258.40$ | $\$$ | $\$$ |

## \#BWNGGLS

\#70008649400020 3\#
MLARK A THURSTON
MIARKA THURSTON
8919 REINHART WAY
8919 REINHART WAY
LOUISVILLE, KY 40220-2928

| GAS CHARGES |  |  |  |
| :---: | :---: | :---: | :---: |
| Rate Type: GAS RESIDENTIAL |  |  |  |
| Customer Charge | 8.50 | Meter Reading info |  |
| Gas Distribution Charge | 21.97 | Meter \# 338100 |  |
| Gas Supply Component ( $\$ 1.31984 \times 36$ ccf) Prev Rate 8 days Gas Supply Component ( $\$ 1.27454 \times 95$ cff) New Rate 21 days | 47.51 121.08 | Actual Reading on 02/21 | 8336 |
| Other Charges For Above Rates |  | Previous Reading on 01/23 | 8205 |
| Oher Charges for |  | Current cof Usage | 131 |
| Gas Residential DSM ( $\$ .00519 \times 131 \mathrm{ccf})$ | 0.68 0.20 | Meter Multiplier | 1 |
| Value Deilivery Surcredit ( $0.100 \% \times \$ 199.74$ ) Home Energy Assistance Fund Charge | 0.10 | Metered cct Usag |  |
| Total Gas Charges | \$200.04 | Metered ccf Usage | 13 |
| BILLING INFORMATION |  |  |  |
| Late Charge to be Assessed After Due Date $\$ 12.43$ <br> Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements. |  |  |  |
|  |  |  |  |
| IMPORTANT INFORMATION |  |  |  |
| To request a copy of your rate schedule, please call (502) 589-1444. <br> The fastest, most convenient way to report a power outage is through our Automated Outage Reporting System. Simply call us and key in your telephone number when prompted. <br> We'll match the number in our system to your address, <br> notify work crews and restore your service as safely and quickly as possible. <br> (It's important to notify us whenever you change your telephone number so we can update our records.) |  |  |  |

New enrollment only - Please check box(es) below and on front of stub.Budget PlanAutomatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club payment from my Checking Accounf.
I hereby authorize LG\&E to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or LG\&E.

Signature $\qquad$
Date $\qquad$
an esin company

Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM Walk-In Center Hours: Mon-Fri 8AM-5PM www.eon-us.com

DATE DUE
04/10/06

AMOUNT DUE \$181.33

Visit our safe and secure website at www.eon-us.com. You can view and pay your bill, sign up for e-bill or $A B C$ and view your previous usage.

## ACCOUNT INFORMATION

Account Number: $\quad 7000-8649-4000-22$
Account Name: MARK A THURSTON
Service Address: 8919 Reinhart Wy
Next Read Date: 04/21/06

| Averages for Billing Period | This Year | Last Year | BILLING SUMMARY |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Previous Balance |  | 245.97 |
|  |  |  | Payments as of 03/23 |  | (245.97) |
| Average Temperature | $46^{\circ}$ | $40^{\circ}$ | Balance as of 03/23 |  | 0.00 |
| Number of Days Billed | 29 | 29 | Electric Charges | $\begin{array}{r} 48.31 \\ 133.02 \end{array}$ |  |
| Electric/kwh per Day | 25.1 | 0.0 | Utility Charges as of 03/23 |  | 181.33 |
| Gas/ccf per Day | 2.9 | 0.0 | Total Amount Due |  | 181.33 |

## ELECTRIC CHARGES

Rate Type: ELECTRIC RESIDENTIAL

| Customer Charge Energy Charge | $\begin{array}{r} 5.00 \\ 43.41 \end{array}$ | Meter Reading Information <br> Meter\# 431640 |  |
| :---: | :---: | :---: | :---: |
| Other Charges For Above Rates |  | Actual Reading on 03/22 | 05988 |
| Electric Fuel Adjustment (\$.00124×729 kwh) | 0.90 | Previous Reading on 02/21 | 05259 |
| Electric Residential DSM ( $\$ .00077 \times 729 \mathrm{kwh})$ | 0.56 | Current kwh Usage | 729 |
| Environmental Surcharge ( $0.530 \% \times \$ 49.87$ ) | 0.26 | Currontkwh Usago |  |
| Merger Surcredit ( $2.936 \% \mathrm{CR} \times \$ 50.13$ ) | -1.47 | Meter Multiplier | 1 |
| Value Delivery Surcredit ( $0.920 \%$ CRx $\$ 48.66$ ) | -0.45 | Metered kwh Usage | 729 |
| Home Energy Assistance Fund Charge | 0.10 |  |  |
| Total Electric Charges | \$48.31 |  |  |

Please see reverse side for additional charges.

Customer Service (502) 589-1444

| Account Number | Payment <br> Due Date | Amount Due <br> By Due Date |
| :---: | :---: | :---: |
| $7000-8649-4000-22$ | $04 / 10 / 06$ | $\$ 181.33$ |

Home Phone \# (502) 938-5023

OFFICE USE ONLY: 00
C15, R0078, G999999 P245.97


PO BOX 35590
LOUISVILLE, KY 40232-5590

Please bring entire bill when paying in person.

## PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

| Amount Due <br> After Due Date | Winter Help <br> Donation | Amount <br> Enclosed |
| :---: | :---: | :---: |
| $\$ 190.40$ | $\$$ | $\$$ |
| $\square$ check here if plan(s) requested on back of stub. |  |  |

## \#BWNGGLS

Meter \# 431640

Meter Multiplier
Metered kwh Usage $\quad 729$

## GAS CHARGES

Rate Type: GAS RESIDENTIAL

| Customer Charge | 8.50 | Meter Reading Information Meter\# 338100 |  |
| :---: | :---: | :---: | :---: |
| Gas Distribution Charge | 14.23 |  |  |
| Gas Supply Component (\$1.27454 $\times 86 \mathrm{cc}$ ) | 109.61 | Actual Reading on 03/22 | 8422 |
| Other Charges For Above Rates |  | Previous Reading an 02/21 | 8336 |
| Gas Residential DSM ( $\$ .00519 \times 86 \mathrm{ccf}$ ) | 0.45 | Current ccf Usage | 86 |
| Value Delivery Surcredit ( $0.100 \% \times \$ 132.79$ ) | 0.13 |  |  |
| Home Energy Assistance Fund Charge | 0.10 | Meter Multiplier | 1 |
| Total Gas Charges | \$133.02 | Metered ccf Usage | 86 |

## BILLING INFORMATION

## Late Charge to be Assessed After Due Date

$\$ 9.07$
Electric DSM Cost Recovery: This charge represents costs of Demand-Side Management programs such as energy-conservation initiatives, energy audits, and weatherization initiatives taken on behalf of customers.

## IMPORTANT INFORMATION

To request a copy of your rate schedule, please call (502) 589-1444.
The fastest, most convenient way to report a power outage is through our Automated Outage Reporting System.
Simply call us and key in your telephone number when prompted.
We'll match the number in our system to your address,
notify work crews and restore your service as safely and quickly as possible.
(It's important to notify us whenever you change your telephone number so we can update our records.)

New enroliment only - Please check box(es) below and on front of stub.
$\square$ Budget Plan
$\square$ Automatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club payment from my Checking Account.
I hereby authorize LG\&E to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or LG\&E.

Signature
Date $\qquad$
an e.ogry compary

Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM Walk-In Center Hours: Mon-Fri 8AM-5PM www.eon-us.com

## ACCOUNT INFORMATION

Our automated outage reporting system makes reporting a power outage reliable, fast and easy. See the Important Information section of your bill for details.

| Account Number: | 7000-8649-4000-2 2 |
| :--- | :--- |
| Account Name: | MARK A THURSTON |
| Service Address: | 8919 Reinhart Wy |
| Next Read Date: | $05 / 23 / 06$ |


| Averages for Billing Period | This Year | Last Year | BILLINC SUMMARY |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Previous Balance |  | 181.33 |
|  |  |  | Payments as of 04/24 |  | (181.33) |
| Average Temperature | $59^{\circ}$ | $59^{\circ}$ | Balance as of 04/24 |  | 0.00 |
| Number of Days Billed | 30 | 30 | Electric Charges | $42.83$ |  |
| Electric/kwh per Day | 20.1 | 0.0 | Utility Charges as of 04/24 |  | 105.29 |
| Gas/ccf per Day | 1.2 | 0.0 | Total Amount Due |  | 105.29 |

## ELECTRIC CHARGES

## Rate Type: ELECTRIC RESIDENTIAL

| Customer Charge | 5.00 |
| :--- | ---: |
| Energy Charge | 35.97 |
| Other Charges For Above Rates |  |
| Electric Fuel Adjustment $(\$ .00268 \times 604 \mathrm{kwh})$ | 1.62 |
| Electric Residential DSM $(\$ .00072 \times 604 \mathrm{kwh})$ | 0.43 |
| Environmental Surcharge $(3.360 \% \times \$ 43.02)$ | 1.45 |
| Merger Surcredit $(2.936 \% \mathrm{CR} \times \$ 44.47)$ | -1.31 |
| Value Delivery Surcredit $(1.000 \%$ CR× $\$ 43.16)$ | -0.43 |
| Home Energy Assistance Fund Charge | -.10 |
| $\quad$ Total Electric Charges | $\$ 42.83$ |


| Meter Reading Information |  |
| :--- | ---: |
| Meter \# 431640 |  |
| Actual Reading on 04/21 | 06592 |
| Previous Reading on 03/22 | 05988 |
| Current kwh Usage | 604 |
| Meter Multiplier | 1 |
| Metered kwh Usage | $\mathbf{6 0 4}$ |

Please see reverse side for additional charges.
Customer Service (502) 589-1444

| Account Number | Payment <br> Due Date | Amount Due <br> By Due Date |
| :---: | :---: | :---: |
| $7000-8649-4000-22$ | $05 / 10 / 06$ | $\$ 105.29$ |

Home Phone \# (502) 938-5023
OFFICE USE ONLY: 00
C15, R0078, G999999 P181.33


PO BOX 35590
LOUISVILLE, KY 40232-5590

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

| Amount Due | Winter Help | Amount <br> After Due Date <br> $\$ 110.55$ |
| :---: | :---: | :---: |
| $\square$ | $\$$ | $\$$ |
| $\square$ | Chenation |  |

\#BWNGGLS
\#70008649400020 3\#
MARK A THURSTON
MARK A THURSTON
8919 REINHART WAY
8919 REINHART WAY
LOUISVILLE, KY 40220-2928

## GAS CHARGES

Rate Type: GAS RESIDENTIAL

| Customer Charge | 8.50 | Meter Reading Information |  |
| :---: | :---: | :---: | :---: |
| Gas Distribution Charge | 6.65 | Meter \# 338100 |  |
| Gas Supply Component (\$1.27454 $\times 37 \mathrm{ccf}$ ) | 47.16 | Actual Reading on 04/21 | 8459 |
| Other Charges For Above Rates |  | Previous Reading on $03 / 22$ | 8422 |
| Gas Residential DSM ( $\$ .00863 \times 37 \mathrm{ccf}$ ) | 0.32 | Current cef Usage | 37 |
| Value Delivery Surcredit (0.430\% CRx S62.63) | $\cdots 0.27$ | Curent cof Usage | 3 |
| Home Energy Assistance Fund Charge | 0.10 | Meter Multiplier | 1 |
| Total Gas Charges | \$62.46 | Metered ccf Usage | 37 |

## BILLING INFORMATION

## Late Charge to be Assessed After Due Date

$\$ 5.26$
Merger Surcredit: The surcredit represents the customer's share of merger-related savings associated with the merger of LG\&E and KU.

## IMPORTANT INFORMATION

To request a copy of your rate schedule, please call (502) 589-1444.
Reporting a power outage is fast and easy with our automated outage reporting system. Simply call us at (502) 589-3500 (toll-free 800-331-7370) and key in the telephone number for the location of the outage. Our system will match the phone number with the service address in our files. We'll provide the location to our crews to get your service restored as quickly and safely as possible.

Because our system relies on an accurate telephone number to match to a service address, we do ask that you let us know if your telephone number changes so we can update our records. You can find the telephone number we currently have on record on the front of your bill stub in the upper left corner.

New enrollment only - Please check box(es) below and on front of stub.
Budget Plan
$\square$ Automatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club payment from my Checking Account.
I hereby authorize LG\&E to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or LG\&E.

Signature $\qquad$
Date $\qquad$
ar e.by compary

Want to save time? Join the clubl Sign up for our Automatic Bank Clubl Check the Important Information section of your bill for more information.

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: | 7000-8649-4000-2 |
| Account Name: | MARKA THURSTON |
| Service Address: | 8919 Reinhart Wy |
| Next Read Date: | O6/22/06 |


| Averages for Billing Period | This Year | Last <br> Year | BILLING SUMMARY |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Previous Balance |  | 105.29 |
|  |  |  | Payments as of 05/24 |  | (110.55) |
| Average Temperature | $61^{\circ}$ | $59^{\circ}$ | Balance as of 05/24 |  | (5.26) |
| Number of Days Billed | 32 | 28 | Electric Charges | 79.91 |  |
| Electric/kwh per Day | 36.9 | 0.0 | Utilit Charges as of 05/24 |  | $\frac{79.91}{74.65}$ |


|  |  |  |  |
| :---: | :---: | :---: | :---: |
| Rate Type: ELECTRIC RESIDENTIAL |  |  |  |
| Customer Charge | 5.00 | Meter Reading Infor |  |
| Energy Charge | 70.39 | Meter \# 431640 |  |
| Other Charges For Above Rates |  | Actual Reading on 05/23 | 07774 |
| Electric Fuel Adjustment ( $\$ .00354 \times 1182 \mathrm{kwh})$ | 4.18 | Previous Reading on 04/21 | 06592 |
| Electric Residential DSM ( $\$ .00072 \times 1182 \mathrm{kwh}$ ) | 0.85 | Current kwh Usage | 1182 |
| Environmental Surcharge ( $3.280 \% \times \$ 80.42$ ) | 2.64 | Current kwh Usage |  |
| Merger Surcredit ( $2.936 \%$ CR $\times \$ 83.06$ ) | -2.44 | Meter Multiplier | 1 |
| Value Delivery Surcredit (1.000\% CRx \$80.62) | -0.81 |  | 1182 |
| Home Energy Assistance Fund Charge | 0.10 | Metered kwh Usage | 1182 |
| Total Electric Charges | \$79.91 |  |  |

Please see reverse side for additional charges.
Customer Service (502) 589-1444

| Account Number | Payment <br> Due Date | Amount Due <br> By Due Date |
| :---: | :---: | :---: |
| $7000-8649-4000-22$ | $06 / 09 / 06$ | $\$ 74.65$ |

Home Phone \# (502) 290-0091
OFFICE USE ONLY: 61, E 03
C15, R0078, G999999
P105.29


POBOX 35590
LOUISVILLE, KY 40232-5590

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

| Amount Due <br> After Due Date | Winter Help <br> Donation |
| :---: | :---: |
| $\$ 78.65$ | $\$$ |
| $\square$ | Check here if plan(s) requested on back of stub. |

## \#BWNGGLS

\#700086494000203\#
MARK A THURSTON
8919 REINHART WAY
LOUISVILLE, KY 40220-2928


New enroliment only - Please check box(es) below and on front of stub.
$\square$ Budget Plan
$\square$ Automatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club payment from my Checking Account.
I hereby authorize LG\&E to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or LG\&E.

Signature $\qquad$
Date $\qquad$
an e.gom cormpary

Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM Walk-In Center Hours: Mon-Fri 8AM-5PM www.eon-us.com Telephone Payments: (800) 780-9723

DATE DUE
07/12/06
AMOUNT DUE
$\$ 97.22$

Get money for nothing! See the Important Information section of your bill for details about our Demand Consenvation program.

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: | $7000-8649-4000-2$ |
| Account Name: | MARK A THURSTON |
| Service Address: | 8919 Reinhart Wy |
| Next Read Date: | 07/24/06 |


| Averages for Billing Period | This Year | Last <br> Year | BILLING SUMMARY |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Previous Balance |  | 74.65 |
|  |  |  | Payments as of 06/23 |  | (74.65) |
| Average Temperature | $74^{\circ}$ | $72^{\circ}$ | Balance as of 06/23 |  | 0.00 |
| Number of Days Billed | 30 | 32 | Electric Charges | 97.22 |  |
| Electric/kwh per Day | 49.6 | 0.0 | Total Amount Due |  | 97.22 |

## ELECTRIC CHARGES

Rate Type: ELECTRIC RESIDENTIAL


Please see reverse side for additional charges.

Customer Service (502) 589-1444

| Account Number | Payment <br> Due Date |
| :---: | :---: |
| $7000-8649-4000-22$ | $07 / 12 / 06$ |

Home Phone \# (502) 290-0091
OFFICE USE ONLY: 61, E 03
C15, R0078, G999999
P74.65


Amount Due By Due Date $\$ 97.22$

Please bring entire bill when paying in person.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

| Amount Due <br> After Due Date | Winter Help <br> Donation |  |
| :---: | :---: | :---: |
| $\$ 102.08$ | $\$$ | Amount <br> Enclosed |
| $\square$ Check here if plan(s) requested on back of stub. |  |  |

## \#BWNGGLS

\#700086494000203\#
MARK A THURSTON
8919 REINHART WAY
LOUISVILLE, KY 40220-2928

## GAS CHARGES

Rate Type: GAS RESIDENTIAL

| Other Charges For Above Rates |  | Reter Reading Information <br> Meter \# 338100 |  |
| :---: | :---: | :---: | :---: |
| Total Gas Charges | 0.00 | Actual Reading on 06/22 | 0 |
|  |  | Previous Reading on 04/21 | 0 |
|  |  | Current ccf Usage | 0 |
|  |  | Meter Multiplier | 1 |
|  |  | Metered ccf Usage | 0 |

## BILLING INFORMATION

## Late Charge to be Assessed After Due Date

$\$ 4.86$
ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

Electric DSM Cost Recovery: This charge represents costs of Demand-Side Management programs such as energy-conservation initiatives, energy audits, and weatherization initiatives taken on behalf of customers.

## IMPORTANT INFORMATION

To request a copy of your rate schedule, please call (502) 589-1444.
Keep comfortable this summer and keep $\$ 5$ in your pocket every month when you sign up for our easy Demand Conservation program. It's so simple to use, you don't have to do a thing except tell us you want to take part. Call 1-866-857-2665 (ext.200) to join. We'll attach a free device to your central air conditioner which allows it to cycle off for short periods when necessary to conserve energy.

When demand is especially high, your air conditioner will cycle off for a few minutes each half hour on weekdays between late afternoon and early evening. (This will happen no more than 20 days this summer during peak usage and NEVER ON WEEKENDS OR HOLIDAYS.) Your air conditioner's blower fan will continue to keep your house cool, making these savings you can be comfortable with.

We'll credit you $\$ 5$ for each of the four summer months the program runs. Call today to sign up.

New enrollment only - Please check box(es) below and on front of stub.

## Budget Plan

Automatic Bank Club (voided check must be provided)Please deduct my Automatic Bank Club payment from my Checking Account.
I hereby authorize LG\&E to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or LG\&E.

Signature
Date $\qquad$

Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM Walk-In Center Hours: Mon-Fri 8AM-5PM www.eon-us.com Telephone Payments: (800) 780-9723

Looking for a way to reduce the seasonal highs and lows normally associated with utility bills? Sign up for our Budget Payment Plan! See the Important Information section of your bill for additional information.

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: | $7000-8649-4000-2 ~ 2$ |
| Account Name: | MARK A THURSTON |
| Service Address: | 8919 Reinhart Wy |
| Next Read Date: | $08 / 22 / 06$ |


| Averages for Billing Period | This Year | Last Year | BILLING SUMMARY |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Previous Balance |  | 97.22 |
|  |  |  | Payments as of 07/25 |  | (97.22) |
| Average Temperature | $78^{\circ}$ | $80^{\circ}$ | Balance as of 07/25 |  | 0.00 |
| Number of Days Billed | 32 | 30 | Electric Charges | 49.76 |  |
| Electric/kwh per Day | 23.1 | 40.9 | Gas Charges Utility Charges as of $07 / 25$ | 16.59 | 66.35 |
| Gas/ccf per Day | 0.3 | 0.1 | Total Amount Due |  | 66.35 |

## ELECTRIC CHARGES

Rate Type: ELECTRIC RESIDENTIAL

| Customer Charge Energy Charge | $\begin{array}{r} 5.00 \\ 44.13 \end{array}$ | $\begin{aligned} & \text { Meter Reading Information } \\ & \text { Meter\# } 431640 \end{aligned}$ |  |
| :---: | :---: | :---: | :---: |
| Other Charges For Above Rates |  | Actual Reading on 07/24 | 10004 |
| Electric Fuel Adjustment ( $\$ .00219 \times 741 \mathrm{kwh}$ ) | 1.62 | Previous Reading on 06/22 | 09263 |
| Electric Residential DSM ( $\$ .00072 \times 741 \mathrm{kwh}$ ) | 0.53 | Current kwh Usage | 741 |
| Environmental Surcharge ( $0.840 \% \times \$ 51.28$ ) | 0.43 | Current kwh Usage | 741 |
| Merger Surcredit (3.001\% CR x \$51.71) | -1.55 | Meter Multiplier | 1 |
| Value Delivery Surcredit (1.000\% CRx \$50.16) | $\cdots 0.50$ | Metered kwh Usage | 741 |
| Home Energy Assistance Fund Charge | 0.10 | Metered kwh Usage | 74 |
| Tofal Electric Charges | \$49.76 |  |  |

Please see reverse side for additional charges.
Customer Service (502) 589-1444

| Account Number | Payment <br> Due Date | Amount Due <br> By Due Date |
| :---: | :---: | :---: |
| $7000-8649-4000-22$ | $08 / 10 / 06$ | $\$ 66.35$ |

Home Phone \# (502) 290-0091
OFFICE USE ONLY: 01
C15, R0078, G999999
P97. 22
PRINIED ON RECYCLED PAPER


PO BOX 35590 LOUISVILLE, KY 40232-5590

Please bring entire bill when paying in person.

## PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

| Amount Due | Winter Help <br> Donation | Amount <br> Enclosed |
| :---: | :---: | :---: |
| After Due Date | $\$$ | $\$$ |

$\square$ Check here if plan(s) requested on back of stub.

## HBWNGGLS

\%70008649400020 3\#
MARK A THURSTON
8919 REINHART WAY
LOUISVILLE, KY 40220-2928

## GAS CHARGES

Rate Type: GAS RESIDENTIAL

| Customer Charge | 2.92 | Meter Reading Information <br> Meter \# 338100 |  |
| :---: | :---: | :---: | :---: |
| Gas Distribution Charge | 1.55 |  |  |
| Gas Supply Component ( $\$ 1.27454 \times 8 \mathrm{ccf}$ ) Prev Rate 9 days | 10.20 |  |  |
| Gas Supply Component (\$.90189 $\times 2 \mathrm{ccf}$ ) New Rate 2 days | 1.80 | Actual Reading on 05/02 | 8469 |
| Other Charges For Above Rates |  | Previous Reading on 03/22 | 8459 |
| Gas Residential DSM ( $\$ .00863 \times 10 \mathrm{ccf}$ ) | 0.09 | Current ccf Usage | 10 |
| Value Delivery Surcredit ( $0.430 \%$ CRx $\$ 16.56$ ) | -0.07 | Meter Multiplier | 1 |
| Home Energy Assistance Fund Charge | 0.10 | Metered cof Usage | 10 |
| Total Gas Charges | \$16.59 | Metored cor Usage | 10 |

## BILLING INFORMATION

Late Charge to be Assessed After Due Date $\$ 3.32$

Merger Surcredit: The surcredit represents the customer's share of merger-related savings associated with the merger of LG\&E and KU.

## IMPORTANT INFORMATION

To request a copy of your rate schedule, please call (502) 589-1444.
With our Budget Payment Plan, you can reduce the seasonal highs and lows of your monthly energy bills. We will review your past energy usage and take into account expected costs for the coming months. We divide that amount by 12 to determine your initial monthly payment amount.

Then we will review your account periodically and make any necessary adjustments to your payment amount.
Learn more about the plan or sign up online at www.eon-us.com. Or you can simply check the box on the back of your bill stub.

New enrollment only - Please check box(es) below and on front of stub.Budget PlanAutomatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club payment from my Checking Account.
I hereby authorize LG\&E to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or LG\&E.

Signature $\qquad$
Date $\qquad$
an e.gry cmpany

Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM Walk-In Center Hours: Mon-Fri 8AM-5PM www.eon-us.com
Telephone Payments: (800) 780-9723

Did you know we can send your utility bill by e-mail? Switching to e-bill is easy when you visit our secure website: www.eon-us.com.

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: | 7000-8649-4000-2 |
| Account Name: | MARK A THURSTON |
| Service Address: | 8919 Reinhart Wy |
| Next Read Date: | 09/21/06 |


| Averages for Billing Period | This Year | Last <br> Year | BILLING SUMMARY |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Previous Balance |  | 66.35 |
|  |  |  | Payments as of 08/23 |  | (66.35) |
| Average Temperature | $80^{\circ}$ | $82^{\circ}$ | Balance as of 08/23 |  | 0.00 |
| Number of Days Billed | 29 | 29 | Electric Charges | 86.96 | 86.96 |
| Electric/kwh per Day | 45.7 | 88.5 | Total Amount Due |  | 86.96 |


| ELECTRIC CHARGES |  |  |  |
| :---: | :---: | :---: | :---: |
| Rate Type: ELECTRIC RESIDENTIAL |  |  |  |
| Customer Charge Energy Charge | 5.00 79.08 | Meter Reading Infor <br> Meter\# 431640 |  |
| Other Charges For Above Rates |  | Actual Reading on 08/22 | 11332 |
| Electric Fuel Adjustment ( $\$ .00275 \times 1328 \mathrm{kwh}$ ) | 3.65 | Previous Reading on 07/24 | 10004 |
| Electric Residential DSM ( $\$ .00072 \times 1328 \mathrm{kwh}$ ) | 0.96 |  | 1328 |
| Environmental Surcharge ( $1.100 \% \times \$ 88.69$ ) | 0.98 | Current kwh Usage | 1328 |
| Merger Surcredit ( $2.149 \% \mathrm{CR} \times 589.67$ ) | -1.93 | Meter Multiplier | 1 |
| Value Delivery Surcredit ( $1.000 \% \mathrm{CRx} 587.74$ ) | -0.88 | Metered kwh Usage | 1328 |
| Home Energy Assistance Fund Charge Total Electric Charges | \$86.96 |  |  |
| BILLING INFORMATION |  |  |  |
| Late Charge to be Assessed After Due Date $\$ 4.35$ <br> Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements. |  |  |  |
|  |  |  |  |

Please see reverse side for additional charges.

Customer Service (502) 589-1444

| Account Number | Payment <br> Due Date | Amount Due <br> By Due Date |
| :---: | :---: | :---: |
| $7000-8649-4000-22$ | $09 / 11 / 06$ | $\$ 86.96$ |

Home Phone \# (502) 290-0091

OFFICE USE ONLY: 00
C15, R0078, G999999
P66.35
PRINTED ON RECYCLED PAPER

Please bring entire bill when paying in person.

## PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

| Amount Due <br> After Due Date | Winter Help <br> Donation | Amount <br> Enclosed |
| :---: | :---: | :---: |
| $\$ 91.31$ | $\$$ | $\$$ |

\#BWNGGLS
\#70008649400020 3\#
H70008649400020 34
MARKA THURSTON
MARK A THURSTON
8919 REINHART WAY
LOUISVILLE, KY 40220-2928

## IMPORTANT INFORMATION

To request a copy of your rate schedule, please call (502) 589-1444.
Visit our online Customer Self-Service site at www.eon-us.com, register your account and sign up for e-bill. With e-bill, we'll send you an e-mail each month letting you know your bill is available for viewing.

You can view your current or previous bills and, if you choose, make your payment online. You can pay using electronic checking, your debit or ATM card or Mastercard, Visa or Discover credit card. (Electronic check transactions made online are free; online card payments are subject to transaction fees.)

New enrollment only - Please check box(es) below and on front of stub.

## Budget Plan

Automatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club payment from my Checking Account.
I hereby authorize LG\&E to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or LG\&E.

Signature $\qquad$
Date $\qquad$
an $e b e r y$ compary

Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM Walk-In Center Hours: Mon-Fri 8AM-5PM www.eon-us.com Telephone Payments: (800) 780-9723
date due
10/10/06
AMOUNT DUE $\$ 45.86$

## ACCOUNT INFORMATION

Account Number: 7000-8649-4000-2 2
Account Name: MARK A THURSTON
Service Address: 8919 Reinhart Wy
Next Read Date: 10/20/06

| Averages for Billing Period | This Year | Last Year | BILLING SUMMARY |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Previous Balance |  | 86.96 |
|  |  |  | Payments as of 09/22 |  | (86.96) |
| Average Temperature | $71^{\circ}$ | $76^{\circ}$ | Balance as of 09/22 |  | 0.00 |
| Number of Days Billed | 30 | 32 | Electric Charges | 45.86 |  |
| Electric/kwh per Day | 22.2 | 44.9 | Total Amount Due |  | 45.86 |

## ELECTRIC CHARGES

Rate Type: ELECTRIC RESIDENTIAL

| Customer Charge | 5.00 |
| :--- | ---: |
| Energy Charge | 39.78 |
| Other Charges For Above Rates |  |
| Electric Fuel Adjustment $(\$ .00240 \times 668 \mathrm{kwh})$ | 1.60 |
| Electric Residential DSM $(\$ .00072 \times 668 \mathrm{kwh})$ | 0.48 |
| Environmental Surcharge $(0.790 \% \times \$ 46.86)$ | 0.37 |
| Merger Surcredit $(2.149 \% \mathrm{CR} \times \$ 47.23)$ | -1.01 |
| Value Delivery $\$ u r c r e d i t ~$ |  |
| Home Energy Assistance Fund Charge | -0.46 |
| $\quad$ Total Electric Charges | 0.10 |

Meter Reading Information

Actual Reading on 09/21 12000
Previous Reading on 08/22 $\quad 11332$
Current kwh Usage 668
Meter Multiplier
Metered kwh Usage $\quad 66$

## BILLING INFORMATION

Late Charge to be Assessed After Due Date
$\$ 2.29$
Electric DSM Cost Recovery: This charge represents costs of Demand-Side Management programs such as energy-conservation initiatives, energy audits, and weatherization initiatives taken on behalf of customers.

Please see reverse side for additional charges.
Customer Service (502) 589-1444

| Account Number | Payment <br> Due Date | Amount Due <br> By Due Date |
| :---: | :---: | :---: |
| $7000-8649-4000-22$ | $10 / 10 / 06$ | $\$ 45.86$ |

Home Phone \# (502) 290-0091
OFFICE USE ONLY: 01
C15, R0078, G999999 P86.96


PO BOX 35590
LOUISVILLE, KY 40232-5590

Please bring entire bill when paying in person.
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

| Amount Due <br> After Due Date | Winter Help <br> Donation |
| :---: | :---: |
| $\$ 48.15$ | $\$$ |
| $\square$ Check here if plan $(\mathrm{s})$ requested on back of stub. |  |

## \#BWNGGLS

\#700086494000203\#
MARK A THURSTON 8919 REINHART WAY LOUISVILLE, KY 40220-2928

## IMPORTANT INFORMATION

To request a copy of your rate schedule, please call (502) 589-1444.
A $\$ 15$ home makeover can help you find ways to save energy and money. Sign up for an LG\&E Energy Audit, and we'll send one of our specialists to your home to help you find ways to reduce the amount of energy you use.

You'll receive specific advice about your home, such as the location of cracks around windows and doors that may be letting air escape. You will receive a report estimating the cost for the suggested changes and a projection of how much energy you could save if you implement any of the changes.

Sign up online at www.eon-us.com or by calling (800) 251-7808.

New enrollment only - Please check box(es) below and on front of stub.
Budget Plan
$\square$ Automatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club payment from my Checking Account.
I hereby authorize LG\&E to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or LG\&E.

Signature $\qquad$
$\qquad$
an erory company
Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM
DATE DUE
11/08/06
AMOUNT DUE
Walk-In Center Hours: Mon-Fri 8AM-5PM
www.eon-us.com
Telephone Payments: (800) 780-9723
Pay your bill easily, even automatically! Check the Important Information section of your bill to find out how.

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: | 7000-8649-4000-2 ${ }^{2}$ |
| Account Name: | MARK A THURSTON |
| Service Address: | 8919 Reinhart Wy |
| Next Read Date: | 11/20/06 |


| Averages for Billing Period | This Year | Last Year | BILLING SUMMARY |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Previous Balance |  | 45.86 |
|  |  |  | Payments as of 10/23 |  | (45.86) |
| Average Temperature | $59^{\circ}$ | $68^{\circ}$ | Balance as of 10/23 |  | 0.00 |
| Number of Days Billed | 29 | 29 | Electric Charges | 58.30 | 58 |
| Electric/kwh per Day | 28.7 | 25.5 | Total Amount Due |  | 58.30 |


| ELECTRIC CHARGES |  |  |  |
| :---: | :---: | :---: | :---: |
| Rate Type: ELECTRIC RESIDENTIAL |  |  |  |
| Customer Charge | $5.00$ | Meter Reading Info |  |
| Energy Charge | $49.66$ | Meter \# 431640 |  |
| Other Charges For Above Rates |  | Actual Reading on 10/20 | 12834 |
| Electric Fuel Adjustment ( $\$ .00520 \times 834 \mathrm{kwh}$ ) | 4.34 | Previous Reading on 09/21 | 12000 |
| Electric Residential DSM ( $\$ .00072 \times 834 \mathrm{kwh}$ ) | 0.60 | Current kwh Usage | 834 |
| Environmental Surcharge ( $0.810 \% \times \$ 59.60$ ) | 0.48 | Current kn Usage |  |
| Merger Surcredit ( $2.149 \%$ CR $\times \$ 60.08$ ) | -1.29 | Meter Multiplier | 1 |
| Value Delivery Surcredit ( $1.000 \% \mathrm{CRx}$ \$58.79) | -0.59 | Metered kwh Usage | 834 |
| Home Energy Assistance Fund Charge | 0.10 | Metered kwh Usage | 834 |
| Total Electric Charges | \$58.30 |  |  |
| BILLING INFORMATION |  |  |  |
| Late Charge to be Assessed After Due Date $\$ 2.92$ <br> Merger Surcredit: The surcredit represents the customer's share of merger-related savings associated with the merger of LG\&E and KU. |  |  |  |
|  |  |  |  |

Please see reverse side for additional charges.
Customer Service (502) 589-1444

| Account Number | Payment <br> Due Date | Amount Due <br> By Due Date |
| :---: | :---: | :---: |
| $7000-8649-4000-22$ | $11 / 08 / 06$ | $\$ 58.30$ |

Home Phone \# (502) 290-0091
OFFICE USE ONLY: 00
C15, R0078, G999999
P45.86
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PO BOX 35590
LOUISVILLE, KY 40232-5590

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

| Amount Due | Winter Help | Amount <br> After Due Date |
| :---: | :---: | ---: |
| $\$ 61.22$ | Donation |  |
| $\square$ | $\$$ | $\$$ |

\#BWNGGLS
\#BWNGGLS 700086494002034
H700086494000203\#
MARK A THURSTON
8919 REINHART WAY
LOUISVILLE, KY 40220-2928

## IMPORTANT INFORMATION

To request a copy of your rate schedule, please call (502) 589-1444.
Looking for an easier way to pay your bill? Register for our online Bill Pay - it's the convenient, safe and secure way to pay your bill online at any time. No stamps are needed, and you'll never have to worry about your check being delayed in the mail. It's the perfect counterpart to our e-Bill program, which sends a monthly e-mail message with your billing and usage information instead of a traditional paper bill.

If you're not online, you can sign up to have your energy payments automatically withdrawn from your bank account. Our Automatic Bank Club (ABC) program is free and easy to use. You'll continue to receive a billing statement each month before the withdrawal is made from your account, so you'll have time to review your statement and record the payment amount in your checkbook register.

To sign up for these programs, visit our online Customer Self-Service Center at www.eon-us.com or call our Customer Service department.

New enroliment only - Please check box(es) below and on front of stub.Budget Plan
Automatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club payment from my Checking Account.
I hereby authorize LG\&E to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or LG\&E.

Signature $\qquad$
Date $\qquad$
an eon curpary

See savings with our online Home Energy Calculator. Check the Important Information section of your bill for additional information.

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: | $7000-8649-4000-2$ 2 |
| Account Name: | MARK A THURSTON |
| Service Address: | 8919 Reinhart Wy |
| Next Read Date: | 12/20/06 |


| Averages for Billing Period | This Year | Last Year | BILLING SUMMARY |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Previous Balance |  | 58.30 |
|  |  |  | Payments as of 11/21 |  | (58.30) |
| Average Temperature | $48^{\circ}$ | $52^{\circ}$ | Balance as of 11/21 |  | 0.00 |
| Number of Days Billed | 31 | 29 | Electric Charges | 159.88 |  |
| Electric/kwh per Day | 80.4 | 13.0 | Utility Charges as of 11/21 Total Amount Due |  | 159.88 |



## IMPORTANT INFORMATION

To request a copy of your rate schedule, please call (502) 589-1444.
Planning to install new windows, buy a new appliance or replace your home's furnace? Our easy-to-use online Home Energy Calculator can help you determine how much of a difference such improvements could make in your annual energy costs.

Simply provide a few details about your home, such as its heating source, whether it has one or two stories and the square footage. Then key in the types of improvements or purchases you're considering. Right away you'll see an estimate of the savings you could achieve with your improvements.

The calculator also comes with helpful tips for using less energy and a glossary of important terms. Try it today at www.eon-us.com.

[^0]Signature $\qquad$
Date $\qquad$
an esent company

Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM Walk-In Center Hours: Mon-Fri 8AM-5PM www.eon-us.com Telephone Payments: (800) 780-9723

DATE DUE
01/11/07
AMOUNT DUE
$\$ 121.70$

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: | 7000-8649-4000-2 2 |
| Account Name: | MARKA THURSTON |
| Service Address: | 8919 Reinhart Wy |
| Next Read Date: | $01 / 23 / 07$ |


| Averages for Billing Period | This Year | Last Year | BILLING SUMMARY |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Previous Balance |  | 159.88 |
|  |  |  | Payments as of 12/21 |  | (159.88) |
| Average Temperature | $46^{\circ}$ | $35^{\circ}$ | Balance as of 12/21 |  | 0.00 |
| Number of Days Billed | 30 | 33 | Electric Charges | 121.70 | 12170 |
| Electric/kwh per Day | 60.8 | 14.6 | Total Amount Due |  | 121.70 |


| ELECTRIC CHARGES |  |  |  |
| :---: | :---: | :---: | :---: |
| Rate Type: ELECTRIC RESIDENTIAL |  |  |  |
| Customer Charge | 5.00 | Meter Reading Info |  |
| Energy Charge | 108.68 | Meter \# 431640 |  |
| Other Charges For Above Rates |  | Actual Reading on $12 / 20$ | 17154 |
| Electric Fuel Adjustment ( $\$ .00481 \times 1825 \mathrm{kwh}$ ) | 8.78 | Previous Reading on 11/20 | 15329 |
| Electric Residential DSM ( $\$ .00072 \times 1825 \mathrm{kwh}$ ) | 1.31 | Current kwh Usage | 1825 |
| Environmental Surcharge Merger Surcredit ( $2.149 \% \mathrm{CR} \times \$ 125.53)$ | 1.76 -2.70 | Meter Multiplier | 1 |
| Value Delivery Surcredit ( $1.000 \% \mathrm{CRx}$ \$122.83) | $-1.23$ |  | 1825 |
| Home Energy Assistance Fund Charge | 0.10 | Metered kwh Usage | 1825 |
| Total Electric Charges | \$121.70 |  |  |

## BILLING INFORMATION

Late Charge to be Assessed After Due Date
$\$ 6.09$
Electric DSM Cost Recovery: This charge represents costs of Demand-Side Management programs such as energy-conservation initiatives, energy audits, and weatherization initiatives taken on behalf of customers.

Please see reverse side for additional charges.
Customer Service (502) 589-1444

| Account Number | Payment <br> Due Date | Amount Due <br> By Due Date |
| :---: | :---: | :---: |
| $7000-8649-4000-22$ | $01 / 11 / 07$ | $\$ 121.70$ |

Home Phone \# (502) 290-0091

OFFICE USE ONLY: 00
C15, R0078, G999999 P159.88


PO BOX 35590
LOUISVILLE, KY 40232-5590

Please bring entire bill when paying in person.

# PLEASE RETURN THIS PORTION WITH YOUR PAYMENT 

| Amount Due | Winter Help |  |
| :---: | :---: | :---: |
| After Due Date | Donation |  |
| $\$ 127.79$ | $\$$ | Amount |
| $\square$ | Enclosed |  |

## \#BWNGGLS

770008649400020 3\#
MARKA THURSTON
8919 REINHART WAY
LOUISVILLE, KY 40220-2928

## IMPORTANT INFORMATION

To request a copy of your rate schedule, please call (502) 589-1444.
Holiday Utility Gift (HUG) certificates are perfect for anyone on your holiday gift list. HUGs are ideal for elderly relatives, young people just starting out or anyone you know who may have trouble making ends meet.

Simply give us the name and address of the recipient, and we'll credit their LG\&E account for that amount. You'll receive a certificate to present to the recipient that indicates the amount of your gift. HUGs can be purchased in any amount over $\$ 25$ during regular business hours at any of our Customer Service Centers.

New enrollment only - Please check box(es) below and on front of stub.
$\square$ Budget Plan
$\square$ Automatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club payment from my Checking Account.
I hereby authorize LG\&E to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or LG\&E.

Signature $\qquad$
Date $\qquad$
an eram company

Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM Walk-In Center Hours: Mon-Fri 8AM-5PM www.eon-us.com
Telephone Payments: (800) 780-9723

You can now pay your bill over the telephone with a check or credit card for a minimal fee. Call (800) 780-9723 to take advantage of this exciting and convenient new payment option.

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: | 7000-8649-4000-2 2 |
| Account Name: | MARK ATHURSTON |
| Service Address: | 8919 Reinhart Wy |
| Next Read Date: | 02/21/07 |


| Averages for Billing Period | This Year | Last <br> Year | BILLING SUMMARY |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Previous Balance |  | 121.70 |
|  |  |  | Payments as of 01/24 |  | (121.70) |
| Average Temperature | $43^{\circ}$ | $43^{\circ}$ | Balance as of 01/24 |  | 0.00 |
| Number of Days Billed | 34 | 34 | Electric Charges | 131.61 |  |
| Electric/kwh per Day | 61.6 | 24.7 | Utility Charges as of $01 / 24$ |  | 131.61 |


| ELECTRIC CHARGES |  |  |  |
| :---: | :---: | :---: | :---: |
| Rate Type: ELECTRIC RESIDENTIAL |  |  |  |
| Customer Charge Energy Charge | $\begin{array}{r} 5.00 \\ 124.82 \end{array}$ | Meter Reading Info <br> Meter\# 431640 |  |
| Other Charges For Above Rates |  | Actual Reading on 01/23 | 19250 |
| Electric Fuel Adjustment ( $\$ .00153 \times 2096 \mathrm{kwh}$ ) | 3.21 | Previous Reading on $12 / 20$ | 17154 |
| Electric Residental DSM ( $\$ .000688 \times 2096 \mathrm{kwh}$ ) | 1.43 | Current kwh Usage | 2096 |
| Environmental Surcharge ( $0.970 \% \times \$ 134.46)$ | -1.30 |  |  |
| Merger Surcreciti ( $2.149 \% \mathrm{CR} \times \$ 135.76$ ) | -2.92 | Meter Multiplier | 1 |
| Value Delivery Surcredit ( $1.000 \%$ CRx $\$ 132.84$ ) Home Energy Assistance Fund Charge | -1.33 | Metered kwh Usage | 2096 |
| Total Electric Charges | \$131.61 |  |  |

Late Charge to be Assessed After Due Date $\$ 6.58$
Merger Surcredit: The surcredit represents the customer's share of merger-related savings associated with the merger of LG\&E and KU.

Please see reverse side for additional charges.
Customer Service (502) 589-1444

| Account Number | Payment <br> Due Date | Amount Due <br> By Due Date |
| :---: | :---: | :---: |
| $7000-8649-4000-22$ | $02 / 09 / 07$ | $\$ 131.61$ |

Home Phone \# (502) 290-0091
OFFICE USE ONLY: OO
C15, R0078, G999999
P121.70
PRINTEO ON RECYCLEO PAPER


PO BOX 35590
LOUISVILLE, KY 40232-5590

Please bring entire bill when paying in person.

|  | PLEASE RETURN THIS PORTION WITH YOUR PAYMENT |  |  |
| :---: | :---: | :---: | ---: |
| Amount Due | Amount Due | Winter Help | Amount |
| By Due Date | After Due Date | Donation | Enclosed |
| $\$ 131.61$ | $\$ 138.19$ | $\$$ | $\$$ |

## IMPORTANT INFORMATION

To request a copy of your rate schedule, please call (502) 589-1444.

New enrollment only - Please check box(es) below and on front of stub.
Budget PlanAutomatic Bank Club (voided check must be provided) Please deduct my Automatic Bank Club payment from my Checking Account.
I hereby authonize LG\&E to debit my benk account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or LG\&E.

Signature $\qquad$
Date $\qquad$

Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM Walk-In Center Hours: Mon-Fri 8AM-5PM www.eon-us.com Telephone Payments: (800) 780-9723

Visit our safe and secure website at www.eon-us.com. You can view and pay your bill, sign up for e-bill or ABC and view your previous usage.

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: | 7000-8649-4000-2 2 |
| Account Name: | MARK A THURSTON |
| Service Address: | 8919 Reinhart Wy |
| Next Read Date: | 03/22/07 |


| Averages for Billing Period | This Year | Last Year | BILLING SUMMARY |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Previous Balance |  | 131.61 |
|  |  |  | Payments as of 02/22 |  | (131.61) |
| Average Temperature | $27^{\circ}$ | $38^{\circ}$ | Balance as of 02/22 |  | 0.00 |
| Number of Days Billed | 29 | 29 | Electric Charges | 331.00 | 33100 |
| Electric/kwh per Day | 182.2 | 26.3 | Total Amount Due |  | 331.00 |


| ELECTRIC CHARGES |  |  |  |
| :---: | :---: | :---: | :---: |
| Rate Type: ELECTRIC RESIDENTIAL |  |  |  |
| Customer Charge Energy Charge | $\begin{array}{r} 5.00 \\ 314.78 \end{array}$ | $\begin{aligned} & \text { Meter Reading Info } \\ & \text { Meter \# } 431640 \end{aligned}$ |  |
| Other Charges For Above Rates |  | Actual Reading on $02 / 21$ | 24536 |
| Electric Fuel Adjustment ( $\$ .00249 \times 5286 \mathrm{kwh}$ ) | 13.16 | Previous Reading on 01/23 | 19250 |
| Electric Residential DSM ( $\$ .00068 \times 5286 \mathrm{kwh}$ ) | 3.59 | Current kwh Usage | 5286 |
| Environmental Surcharge ( $1.440 \% \times \$ 336.53$ ) | 4.85 | Current kwh Usage | 526 |
| Merger Surcredit (2.149\% CR $\times$ \$341.38) | -7.34 | Meter Mulliplier | 1 |
| Value Delivery Surcredit ( $0.940 \% \mathrm{CRx}$ \$334.04) | -3.14 | Metered kwh Usage | 5286 |
| Home Energy Assistance Fund Charge | 0.10 | Metered kwh Usage |  |
| Total Electric Charges | \$331.00 |  |  |
| BILLING INFORMATION |  |  |  |
| Late Charge to be Assessed After Due Date $\$ 16.55$ <br> Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements. |  |  |  |
|  |  |  |  |

Please see reverse side for additional charges.

Customer Service (502) 589-1444

| Account Number | Payment <br> Due Date | Amount Due <br> By Due Date |
| :---: | :---: | :---: |
| $7000-8649-4000-22$ | $03 / 12 / 07$ | $\$ 331.00$ |

Home Phone \# (502) 290-0091
OFFICE USE ONLY: 00
C15, R0078, G999999 P131.61

PO BOX 35590
LOUISVILLE, KY 40232-5590

## PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

| Amount Due | Winter Help <br> After Due Date | Amount <br> Donation |
| :---: | :---: | :---: |
| $\$ 347.55$ | $\$$ | $\$$ |

Check here if plan(s) requested on back of stub.


MARK A THURSTON
8919 REINHART WAY
LOUISVILLEE, KY 40220-2928

## IMPORTANT INFORMATION

To request a copy of your rate schedule, please call (502) 589-1444.

New enroliment only - Please check box(es) below and on front of stub.Budget PlanAutomatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club payment from my Checking Account.
I hereby authorize LG\&E to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or LG\&E.

Signature $\qquad$
Date
an E.GM2 wompary

Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM Walk-In Center Hours: Mon-Fri 8AM-5PM www.eon-us.com Telephone Payments: (800) 780-9723

## ACCOUNT INFORMATION

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

Account Number: $\quad 7000-8649-4000-22$
Account Name: MARK A THURSTON
Service Address: 8919 Reinhart Wy
Next Read Date: 03/22/07

| BILLING SUMMARY |  |  |
| :--- | ---: | ---: |
| Previous Balance | 331.00 |  |
| Payments as of 03/20 | 0.00 |  |
| Balance as of 03/20 | 331.00 |  |
| Electric Charges | 90.69 |  |
| Utility Charges as of 03/20 |  | 90.69 |
| Total Amount Due | $\mathbf{4 2 1 . 6 9}$ |  |

## ELECTRIC CHARGES

Rate Type: ELECTRIC RESIDENTIAL

| Customer Charge | 4.48 | Meter Reading Information |  |
| :---: | :---: | :---: | :---: |
| Energy Charge | 82.26 | Meter \# 431640 |  |
| Other Charges For Above Rates |  | Actual Reading on 03/19 | 25899 |
| Electric Fuel Adjustment ( $\$ .00323 \times 1363 \mathrm{kwh}$ ) | 4.40 | Previous Reading on 02/21 | 24536 |
| Electric Residential DSM ( $\$ .00068 \times 1363 \mathrm{kwh}$ ) | 0.93 | Current kwh Usage | 1363 |
| Environmental Surcharge ( $1.510 \% \times \$ 92.07$ ) | 1.39 | Current kwh Usage | 13 |
| Merger Surcredit ( $2.149 \% \mathrm{CR} \times \$ 93.46$ ) | -2.01 | Meter Multiplier | 1 |
| Value Delivery Surcredit (0.940\% CRx $\$ 91.45$ ) | -0.86 | Metered kwh Usage | 1363 |
| Home Energy Assistance Fund Charge | 0.10 | Metered kwh Usage | 136 |
| Total Electric Charges | \$90.69 |  |  |

## BILLING INFORMATION

FINAL BILL
This is your final bill. If you have an active account with us, your final balance will be transferred to this account. If you no longer have service with us, please contact us to provide your new forwarding address.

Please see reverse side for additional charges.
Customer Service (502) 589-1444

| Account Number | Payment <br> Due Date | Amount Due <br> By Due Date |
| :---: | :---: | :---: |
| $7000-8649-4000-22$ | $04 / 05 / 07$ | $\$ 421.69$ |

Home Phone \# (502) 290-0091

OFFICE USE ONLY: 00
C15, R0078, G999999
P331.00


PO BOX 35590
LOUISVILLE, KY 40232-5590

Please bring entire bill when paying in person.

|  | PLEASE RETURN THIS PORTION WITH YOUR PAYMENT |  |  |
| :---: | :---: | :---: | :---: |
| Amount Due | Amount Due | Winter Help | Amount |
| By Due Date | After Due Date | Donation | Enclosed |
| $\$ 421.69$ | $\$ 421.69$ | $\$$ | $\$$ |

Check here if plan(s) requested on back of stub.

## BILLING INFORMATION

Electric DSM Cost Recovery: This charge represents costs of Demand-Side Management programs such as energy-conservation initiatives, energy audits, and weatherization initiatives taken on behalf of customers.

## IMPORTANT INFORMATION

To request a copy of your rate schedule, please call (502) 589-1444.
New enrollment only - Please check box(es) below and on front of stub.
$\square$ Budget Plan
$\square$ Automatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club payment from my
Checking Account.
I hereby authorize LG\&E to debit my bank account for payment of my
monthly energy bill. This authorization will remain in effect until revoked
by me or LG\&E.

Signature $\qquad$
Date $\qquad$

# LOUISVILLE GAS AND ELECTRIC COMPANY 

## Response to Commission Staff's First Data Request Dated October 10, 2007

Case No. 2007-00384
Question No. 4

## Witness: Butch Cockerill

Q-4. Provide all actual readings of Mr. Thurston's gas and electric meters at his Hikes Lane residence from October 23, 2006 to the present.

A-4. The actual electric and gas meter readings are listed on the bills for the period October 2006 to October 2007. These bills are attached.

## MARK A. THURSTON 2804 HIKES LANE

## BILLS FOR SERVICE FROM 10/5/06 - PRESENT

Uustomer service: (ouc) 50y-1444 IVIUII-ril /AIVI-/RIVi(EOI) DUE DATE
Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
Telephone Payments: (800) 780-9723
11/13/06
AMOUNT DUE

Power Outage Reporting: (502) 589-3500 www.eon-us.com
e the Billing Information section of this bill for important ... ormation regarding a possible problem with your meter(s).

| ACCOUNT INFORMATION |  |  |
| :---: | :---: | :---: |
| Account Number: $7000-8649-4000-31$ <br> Account Name: MARK A THURSTON <br> Service Address: 2804 Hikes Ln <br> Next Read Date: $11 / 21 / 06$ |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
| BILLING SUMMARY |  |  |
| Previous Balance |  | 0.00 |
| Payment as of 10/26 |  | 0.00 |
| Balance as of 10/26 |  | 0.00 |
| Electric Charges | 2.93 |  |
| Gas Charges | 22.24 |  |
| Utility Charges as of 10/26 |  | 25.17 |
| Total Amount Due |  | 25.17 |

## ELECTRIC CHARGES

| Rate Type: ELECTRIC RESIDENTIAL. | Meter Reading Information |  |  |
| :---: | :---: | :---: | :---: |
| Customer Charge | 2.90 | Meter \# 582330 |  |
| Other Charges For Above Rates |  | Actual Reading on 10/23 | 14606 |
| Environmental Surcharge ( $0.810 \% \times \$ 2.90$ ) | 0.02 | Previous Reading on 10/05 | 14606 |
| Merger Surcredit (2.149\% CR $\times$ \$2.92) | -0.06 | Meter Multiplier | 0 |
| Value Delivery Surcredit (1.000\% CRx $\$ 2.86$ ) | -0.03 | Metered kwh Usage | 0 |
| Home Energy Assistance Fund Charge | 0.10 |  |  |
| Total Electric Charges | \$2.93 |  |  |

Please see reverse side for additional charges Customer Service (502) 589-1444

Bring entire bill when paying in person
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT


| GAS CHARGES |  |  |  |
| :---: | :---: | :---: | :---: |
| Rate Type: GAS RESIDENTIAL Customer Charge | 4.94 | Meter Reading Informa Meter \# 458847 |  |
| s Distribution Charge | 2.78 | Actual Reading on 10/23 | 6134 |
| was Supply Component (\$. $79760 \times 18 \mathrm{ccf}$ ) | 14.36 | Previous Reading on 10/05 Current ccf Usage | $\underline{6116}$ |
| Other Charges For Above Rates |  | Meter Multiplier |  |
| Gas Residential DSM ( $\$ .00863 \times 18 \mathrm{cf}$ ) | 0.16 | Metered ccf Usage | ${ }^{8}$ |
| Value Delivery Surcredit (0.430\% CRx \$22.24) | -0.10 |  |  |
| Home Energy Assistance Fund Charge | 0.10 |  |  |
| Total Gas Charges | \$22.24 |  |  |
| BILLING INFORMATION |  |  |  |
| Late Charge to be Assessed After Due Date $\$ 1.26$ |  |  |  |
| may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service. |  |  |  |
| Merger Surcredit: The surcredit represents the customer's share of merger-related savings associated with the merger of L.G\&E and KU. |  |  |  |

## IMPORTANT INFORMATION

To request a copy of your rate schedule, please call (502) 589-1444.
Please note that the address for mailing LG\&E payments has changed. The new address, effective immediately, is LG\&E, PO Box 537108, Atlanta, GA 30353-7108.

New enrollment only - Please check box(es) below and on front of stub.
$\square$ Budget Plan
$\square$ Automatic Bank Club (voided check must be provided)

## Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG\&E to debit my bank account for payment of my monthly bill. This authonzation applies to all my current and future LG\&E accounts, and will remain in effect until revoked by me or $\angle G \& E$.

Signature: $\qquad$
Date: $\qquad$
Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your
bank account on the payment due date.
an son company

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
Telephone Payments: (800) 780-9723
Power Outage Reporting: (502) 589-3500 www.eon-us.com
e the Billing Information section of this bill for important ormation regarding a possible problem with your meter(s).

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: | 7000-8649-4000-3 1 |
| Account Name: | MARK A THURSTON |
| Service Address: | 2804 Hikes Ln |
| Next Read Date: | $12 / 21 / 06$ |


| BILLING SUMMARY |  |  |
| :--- | ---: | ---: |
|  |  |  |
| Previous Balance | 25.17 |  |
| Payment as of $11 / 22$ | 5.00 | $(25.17)$ |
| Balance as of $11 / 22$ | 0.00 |  |
| Electric Charges | 133.59 |  |
| Gas Charges |  | 138.59 |
| Utility Charges as of $11 / 22$ |  | 138.59 |
| Total Amount Due |  |  |

## ELECTRIC CHARGES

| Rate Type: ELECTRIC RESIDENTIAL Customer Charge | 5.00 | Meter Reading Information Meter \# 582330 |  |
| :---: | :---: | :---: | :---: |
| Other Charges For Above Rates |  | Actual Reading on 11/21 | 14606 |
| Environmental Surcharge (1.160\% $\times \$ 5.00$ ) | 0.06 | Previous Reading on 10/23 | 14606 |
| Merger Surcredit ( $2.149 \%$ CR $\times \$ 5.06$ ) | -0.11 | Current kwh Meter Multiplier | 0 |
| Value Delivery Surcredit ( $1.000 \%$ CRx \$4.95) | -0.05 | Metered kwh Usage | 0 |
| Home Energy Assistance Fund Charge | 0.10 |  |  |
| Total Electric Charges | \$5.00 |  |  |

(1)

Please see reverse side for additional charges.
Customer Service (502) 589-1444

Bring entire bill when paying in person.


Check here if plan(s) requested on back of stub
Home Phone (502) 290-0091
OFFICE USE ONLY. MB
C16, R0202, G999999
P25 17

\#BWNGGLS
\#700086494000301\#
MARK A THURSTON
2804 HIKES LN
LOUISVILLE KY 40218-1608
PO BOX 537108
ATLANTA, GA 30353-7108

[^1]
## GAS CHARGES



## IMPORTANT INFORMATION

To request a copy of your rate schedule, please call (502) 589-1444.

Please note that the address for mailing LG\&E payments has changed. The new address, effective
' 7 mediately, is LG\&E, PO Box 537108, Atlanta, GA 30353-7108.

New enrollment only - Please check box(es) below and on front of stub.Budget Plan
$\square$ Automatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club Payment from my Checking Account.
I hereby authonze LG\&E io debit my bank account for payment of my monthly bill. This authonzation applies to all my current and future LG\&E accounts, and will remain in effect until revoked by me or LG\&E

Signature $\qquad$
Date: $\qquad$
Processing Automatic Bank Club request's can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

Uusiomer service: (oUL) 5OY-1444 IVIOnI-rII AIVI-/rivi(L) I)
Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
Telephone Payments: (800) 780-9723
Power Outage Reporting: (502) 589-3500 www.eon-us.com
e the Billing Information section of this bill for important .ormation regarding a possible problem with your meter(s).

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: | $7000-8649-4000-3$ 1 |
| Account Name: | MARK A THURSTON |
| Service Address: | 2804 Hikes Ln |
| Next Read Date: | $01 / 24 / 07$ |


|  |  |  | BILLING SUMMARY |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Previous Balance Payment as of $12 / 26$ |  | $\begin{array}{r} 138.59 \\ (138.59) \\ \hline \end{array}$ |
| Averages for | This | Last | Balance as of 12/26 |  | 0.00 |
| Billing Period | Year | Year | Electric Charges | 5.01 |  |
| Average Temperature | $45^{\circ}$ | $34^{\circ}$ | Gas Charges | 163.17 |  |
| Number of Days Billed | 30 | 33 | Utility Charges as of 12/26 |  | 168.18 |
| Gas/cef per day | 5.3 | 0.0 | Total Amount Due |  | 168.18 |



Please see reverse side for additional charges.
Customer Service (502) 589-1444

Bring entire bill when paying in person
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

| Account Number | Payment <br> Due Date | Amount Due <br> by Due Date | Amount Due <br> After Due Date | Winter Help <br> Donation | Amount <br> Enclosed |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $7000-8649-4000-31$ | $01 / 12 / 07$ | $\$ 168.18$ | $\$ 176.59$ | $\$$ |  |

Home Phone (502) 290-0091
OFFICE USE ONLY: MB
C16, R0202, G999999
P13859

\#BWNGGLS
\#7000864940003 0 1\#
MARK A THURSTON
2804 HIKES LN
LOUISVILLE KY 40218-1608
PO BOX 537108
ATLANTA, GA 30353-7108


[^2]
## GAS CHARGES

| Taie Type: GAS RESIDENTIAL | Meter Reading Information |  |  |
| :---: | :---: | :---: | :---: |
| Customer Charge | 850 | Meter \# 458847 |  |
| Distribution Charge | 31.87 | Actual Reading on 12/21 | 6430 |
| was Supply Component (\$.76748×159 cci) | 122.03 | Previous Reading on 11/21 Current cof Usage | $\frac{6271}{159}$ |
| Other Charges For Above Rates |  | Meter Multiplier | $\begin{array}{r}159 \\ \hline 15\end{array}$ |
| Gas Residential DSM (\$.00863 $\times 159 \mathrm{ccf}$ ) | 137 | Metered ccf Usage | 159 |
| Value Delivery Surcredit ( $0.430 \%$ CRx $\$ 163.77$ ) | -0.70 |  |  |
| Home Energy Assistance Fund Charge | 0.10 |  |  |
| Total Gas Charges | \$163.17 |  |  |

## BILLING INFORMATION

Late Charge to be Assessed After Due Date
$\$ 8.41$

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

Electric DSM Cost Recovery: This charge represents costs of Demand-Side Management programs such as energy-conservation initiatives, energy audits, and weatherization initiatives taken on behalf of customers.

## IMPORTANT INFORMATION

To request a copy of your rate schedule, please call (502) 589-1444.

Please note that the address for mailing L.G\&E payments has changed. The new address, effective :mmediately, is LG\&E, PO Box 537108, Atlanta, GA 30353-7108.

New enrollment only - Please check box(es) below and on front of stub.Budget Plan
$\square$ Automatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club Payment from my Checking Account.
I hereby authorize LG\&E to debit my bank account for payment of my
monthly bill. This authorization applies to all my current and future
LG\&E accounts, and will remain in effect until revoked by me or $\angle G \& E$
Signature: $\qquad$
Date: $\qquad$
Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments unill you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

Lusiomer service: (oU૮) ๖৫צ-1444 IvION-トTI /AIVI-/rIVI(L〕I)
Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500 www.eon-us.com
e the Billing Information section of this bill for important ...ormation regarding a possible problem with your meter(s).

| This is a duplicate bill |  |
| :--- | :--- |
| ACCOUNT INFORMATION |  |
| Account Number: | $7000-8649-4000-31$ |
| Account Name: | MARK A THURSTON |
| Service Address: | 2804 Hikes Ln |
| Next Read Date: | $02 / 22 / 07$ |



## ELECTRIC CHARGES



Home Phone (502) 290-0091
OFFICE USE ONLY, MB,
ESB
P168 18

YLEU PAPEA

\#BWNGGLS
\#70008649400030 1\#
MARK A THURSTON
2804 HIKES LN
LOUISVILLE KY 40218-1608
PO BOX 537108
ATLANTA GA 30353-7108
$l_{1} l_{1}\left|l_{1, \ldots} l_{1} l_{1,1}\right| l_{11} l_{1,1} l_{1}\left\|_{11} l_{1,1} l_{1} l_{1}\right\|_{1,1} l_{11} l_{1} l_{11} \mid$

[^3]
## BILLING INFORMATION

Wate Charge to be Assessed After Due Date \$9.52

TENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please usregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.
Merger Surcredit: The surcredit represents the customer's share of merger-related savings associated with the merger of LG\&E and KU.

## IMPORTANT INFORMATION

Every day, natural gas pipelines safely carry one of the world's most efficient, reliable and environmentally-friendly fuels to homes and businesses like yours: Preventing pipeline emergencies is important to us because we are part of your community and are your neighbors too.
You can help us prevent pipeline emergencies by recognizing the following telltale signs:
Look. Blowing dirt, bubbling creeks or ponds, dry spots in moist areas or dead plants surrounded by live, green plants may indicate a natural gas leak.
Listen. Near a gas appliance or line, there may be a hissing sound when natural gas is leaking.
Smell. Stay alert for the distinctive, rotten-egg-like smell of natural gas. You should take action anytime you detect even a small amount of this odor in the air.

Call our Gas Trouble Department at (502) 589-5511 (outside Louisville at 800-331-7370) anytime you suspect a gas leak.
To request a copy of your rate schedule, please call (502) 589-1444.

Please note that the address for mailing LG\&E payments has changed. The new address, effective immediately, is LG\&E, PO Box 537108, Atlanta, GA 30353-7108.

## New enrollment only - Please check box(es) below and on front of stub.

Budget PlanAutomatic Bank Club (voided check must be provided)
## Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG\&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG\&E accounts, and will remain in effect until revoked by me or LG\&E

Signature $\qquad$
Date: $\qquad$
Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount dve will be deducted from your bank account on the payment due date.
y your bill easily, even automatically! Sign up for our .utomatic Bank Club to have your payments automatically deducted from your bank account. Check the box on the back of your bill stub to sign up.

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: | $7000-8649-4000-31$ |
| Account Name: | MARK A THURSTON |
| Service Address: | 2804 Hikes Ln |
| Next Read Date: | $03 / 23 / 07$ |


|  |  |  |
| :--- | :--- | :--- |
|  |  |  |
|  | This | Last |
| Averages for | Year | Year |
| Billing Period | $42^{\circ}$ | $44^{\circ}$ |
| Average Temperature | 140 |  |
| Number of Days Billed | 140 | 0.0 |
| Electric/kwh per day | 13.1 | 0.0 |
| Gas/ccf per day | 1.9 |  |


| BILLING SUMMARY |  |  |
| :--- | ---: | ---: |
| Previous Balance | 0.00 |  |
| Payment as of 02/26 | 0.00 |  |
| Previous Month Adjustment | $(12.94)$ |  |
| Balance as of 02/26 | $(12.94)$ |  |
| Electric Charges | 136.01 |  |
| Gas Charges | 228.35 |  |
| Utility Charges as of 02/26 |  | 364.36 |
| Total Amount Due |  | 351.42 |

## ELECTRIC CHARGES

| Rate Type: ELECTRIC RESIDENTIAL |  |
| :--- | ---: |
| Customer Charge | 22.58 |
| Energy Charge | 109.51 |
| Other Charges For Above Rates |  |
| Electric Fuel Adjustment ( $\$ .00249 \times 1839 \mathrm{kwh})$ | 4.58 |
| Electric Residential DSM $(\$ .00068 \times 1839 \mathrm{kwh})$ | 1.25 |
| Environmental Surcharge $(1.440 \% \times \$ 137.92)$ | 1.99 |
| Merger Surcredit $(2.149 \% \mathrm{CR} \times \$ 139.91)$ | -3.01 |
| Value Delivery Surcredit ( $0.940 \% \mathrm{CR} \times \$ 136.90)$ | -1.29 |
| $\quad$ me Energy Assistance Fund Charge | 0.40 |
| Total Electric Charges | $\$ 136.01$ |

Flease see reverse side for additional charges.
Customer Service (502) 589-1444


[^4]
## GAS CHARGES

| Fiate Type: GAS RESIDENTIAL |  |
| :--- | ---: |
| Customer Charge | 8.50 |
| : Distribution Charge | 32.49 |
| uds Supply Component $(\$ .76748 \times 66 \mathrm{ccf})$ Prev Rate 7 days | 50.65 |
| Gas Supply Component $(\$ 65666 \times 206 \mathrm{ccf})$ New Rate 22 days | 135.27 |
| Other Charges For Above Rates | 2.46 |
| Gas Residential DSM ( $\$ 00904 \times 272 \mathrm{ccf})$ | -1.12 |
| Value Delivery Surcredit $(0.490 \% \mathrm{CRx} \$ 229.37)$ | 0.10 |
| Home Energy Assistance Fund Charge | $\$ 228.35$ |
| Total Gas Charges |  |



## BILLING INFORMATION

The previous amount shown on this bill MAY OR MAY NOT agree with the last bill you received due to adjustments that were made since your last statement was mailed.
te Charge to be Assessed After Due Date
$\$ 18.22$

Meter Read Codes
R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

New enrollment only - Please check box(es) below and on front of stub.
$\square$ Budget Plan
$\square$ Automatic Bank Club (voided check must be provided)

## Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authonze LG\&E to debut my bank account for payment of my monthly bill. This authorization applies to all my current and future $\angle G \& E$ accounts, and will remain in effect until revoked by me or $\angle G \& E$.

Signature: $\qquad$
Date: $\qquad$
Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

## IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 3678 pounds of CO2. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of $2,000 \mathrm{lbs}$. of carbon.
. ou can reduce these emissions and your energy usage by switching to Compact Flourescent Lighting (CFL). Take control by switching five of the highest used light bulbs in your home to CFL bulbs to prevent about 1,900 pounds of greenhouse gas emissions. You'll also save more than $\$ 60$ each year in energy costs.
To request a copy of your rate schedule, please call (502) 589-1444.

Please note that the address for mailing LG\&E payments has changed. The new address, effective immediately, is LG\&E, PO Box 537108, Atlanta, GA 30353-7108.

Dear MARK A THURSTON,
a recently discovered a problem with your electric and/or gas meter. In accordance with the Public Service Commission statutes, we are required to correct the billing on your account.

Since LG\&E greatly values you as a customer, we will work with you to make arrangements to pay this bill in a timely and reasonable manner. In compliance with 807 KAR 5:006. Section 10(2), you have the right to elect to make payment arrangements for this bill for a time period no less than the number of months that it took to incur the charges. This arrangement will be due in addition to your new monthly billing. If you choose to make payment arrangements, please contact us at the number shown on your bill.

The following information explains the reason your account was corrected and the time period covered.

A portion of the bill was estimated due to a stopped meter. Our test of the electric meter proved that it was not registering usage properly. The period of estimation was from October 5, 2006 to January 29, 2007 and based on actual use of the new meter, previous usage history, or geographical location.

If you have any questions concerning this bill, please call 627-2320.
an eron company

Uustomer service: (כUく) ๖৫צ-1444 ivion-rin /AIVI-/rivi(LD)
Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500 www.eon-us.com

This is a duplicate bill

## Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: | $7000-8649-4000-31$ |
| Account Name: | MARK A THURSTON |
| Service Address: | 2804 Hikes Ln |
| Next Read Date: | $04 / 24 / 07$ |


| BILLING SUMMARY |  |  |
| :--- | ---: | ---: |
| Previous Balance | 351.42 |  |
| Payment as of 03/26 | 0.00 |  |
| Balance as of 03/26 | 33.28 |  |
| Electric Charges | 92.96 |  |
| Gas Charges |  | 126.24 |
| Utility Charges as of 03/26 |  | $(30.00)$ |
| Other Charges |  | 447.66 |

## ELECTRIC CHARGES

| ELECTRIC CHARGES |  |  |  |
| :---: | :---: | :---: | :---: |
| Rate Type: ELECTRIC RESIDENTIAL Customer Charge | 5.00 | Meter Reading Informa <br> Meter \# 825168 |  |
| Energy Charge | 26.98 | Actual Reading on 03/23 | 00789 |
| Other Charges For Above Rates |  | Previous Reading on 02/22 | $\bigcirc 00342$ |
| Electric. Fuel Adjustment ( $\$ .00323 \times 447 \mathrm{kwh}$ ) | 1.44 | Current kwh Usage | 447 |
| Electric Residential DSM ( $\$ .00068 \times 447 \mathrm{kwh}$ ) | 0.30 | Metered kwh Usage | 447 |
| Environmental Surcharge (1.510\% $\times \$ 33.72$ ) | 0.51 |  |  |
| Merger Surcredit (2.149\% CR $\times \$ 34.23$ ) | -0.74 |  |  |
| Value Delivery Surcredit (0.940\% CRx $\$ 33.49$ ) | -0.31 |  |  |
| ,me Energy Assistance Fund Charge | 0.10 |  |  |
| Total Electric Charges | \$33.28 |  |  |

Please see reverse side for additional charges Bring entire bill when paying in person.

Customer Service (502) 589-1444

| Account Number | Payment <br> Due Date |
| :---: | :---: |
| $7000-8649-4000-3$ | 1 |

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Home Phone (502) 938-5023
OFFICE USE ONLY. MB
C16. R0202. G999999
P351 42


PO BOX 537108
ATLANTA, GA 30353-7108

[^5]| Amount Due <br> After Due Date | Winter Help <br> Donation | Amount <br> Enclosed |
| :---: | :---: | :---: |
| $\$ 453.97$ |  | $\mathbf{\$}$ |

Check here if plan(s) requested on back of stub
\#BWNGGLS
\#7000864940003 0 1\#
MARK A THURSTON
2804 HIKES LN
LOUISVILLE KY 40218-1608


## GAS CHARGES

Fate Type: GAS RESIDENTIAL
Customer Charge
Distribution Charge
Gas Supply Component (\$.65666 $\times 100 \mathrm{cct}$ )
Other Charges For Above Rates
Gas Residential DSM (\$ $00904 \times 100 \mathrm{ccf})$
Value Delivery Surcredit ( $0.490 \%$ CRx $\$ 93.32$ )
Home Energy Assistance Fund Charge
Total Gas Charges

## OTHER CHARGES

| Stopped Meter |  |
| :--- | ---: |
| Total Other Charges Due | -30.00 |

## BILLING INFORMATION

Late Charge to be Assessed After Due Date
$\$ 6.31$
Electric DSM Cost Recovery: This charge represents costs of Demand-Side Management programs such as energy-conservation initiatives, energy audits, and weatherization initiatives taken on behalf of customers.

## IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 894 pounds of CO2. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of $2,000 \mathrm{lbs}$. of carbon.
You can reduce these emissions and your energy usage by switching to Compact Flourescent Lighting (CFL). Take control - $\because$ switching five of the highest used light bulbs in your home to CFL bulbs to prevent about 1,900 pounds of greenhouse gas nissions. You'll also save more than $\$ 60$ each year in energy costs.
To request a copy of your rate schedule, please call (502) 589-1444.

Please note that the address for mailing LG\&E payments has changed. The new address, effective immerliately, is LG\&E, PO Box 537108, Atlanta, GA 30353-7108.

New enrollment only - Please check box(es) below and on front of stub.Budget Plan
$\square$ Automatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club Payment from my Checking Account.
I hereby authorize LG\&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future
LG\&E accounts, and will remain in effect until revoked by me or LG\&E.
Signature $\qquad$
Date: $\qquad$
Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.
an e.on company
Cusiomer service: (OUட) 58Y-1444 iviUn-rn (AIVI-ıFIVI(EOI)
Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
Telephone Payments: (800) 780-9723
Power Outage Reporting: (502) 589-3500 www.eon-us.com

## Jurrent due date applies to the current bill only. Previous amount due may be subject to disconnection.

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: | 7000-8649-4000-3 1 |
| Account Name: | MARK A THURSTON |
| Service Address: | 2804 Hikes Ln |
| Next Read Date: | $05 / 23 / 07$ |


| BILLING SUMMARY |  |  |
| :--- | ---: | ---: |
| Previous Balance | 447.66 |  |
| Payment as of 04/25 | 0.00 |  |
| Transferred Balance | 421.69 |  |
| Balance as of 04/25 | 32.99 | 869.35 |
| Electric Charges | 48.94 |  |
| Gas Charges |  | 81.93 |
| Utility Charges as of 04/25 | 6.31 |  |
| Other Charges | 957.59 |  |
| Total Amount Due |  |  |

## ELECTRIC CHARGES

Rate Type: ELECTRIC RESIDENTIAL Customer Charge
Energy Charge
Other Charges For Above Rates
Electric Fuel Adjustment ( $\$ .00320 \times 445 \mathrm{kwh}$ )
Electric Residential DSM ( $\$ .00084 \times 445 \mathrm{kwh})$
Environmental Surcharge $(0.830 \% \times \$ 33.65)$
Merger Surcredit ( $2.149 \%$ CR $\times \$ 33.93$ )
Iue Delivery Surcredit ( $0.940 \%$ CRx $\$ 33.20$ )
rome Energy Assistance Fund Charge
Total Electric Charges

|  |  |  |
| :--- | :--- | :--- |
|  |  |  |
|  |  | This |
| Averages for | Year | Year |
| Billing Period | $56^{\circ}$ | $59^{\circ}$ |
| Average Temperature | 32 |  |
| Number of Days Billed | 32 | 0.0 |
| Electric/kwh per day | 13.9 | 0.0 |
| Gas/ccf per day | 1.5 |  |


| GAS CHARGES |  |  |  |
| :---: | :---: | :---: | :---: |
| Rate Type: GAS RESIDENTIAL Customer Charge | 8.50 | Meter Reading Informa Meter \# 458847 |  |
| ; Distribution Charge | 8.04 | Actual Reading on 04/24 | 7035 |
| uas Supply Component (\$.65666 $\times 49 \mathrm{ccf}$ ) | 32.18 | Previous Reading on 03/23 Current ccf Usage | 6986 |
| Other Charges For Above Rates |  | Meter Multiplier | 1 |
| Gas Residential DSM ( $\$ .00736 \times 49 \mathrm{ccf}$ ) | 0.36 | Metered cof Usage | 49 |
| Value Delivery Surcredit (0.490\% CRx \$49.08) | -024 |  |  |
| Home Energy Assistance Fund Charge | 0.10 |  |  |
| Total Gas Charges | \$48.94 |  |  |
| OTHER CHARGES |  |  |  |
| Late Charge | 6.31 |  |  |
| Total Other Charges Due | \$6.31 |  |  |
| BILLING INFORMATION |  |  |  |
| Late Charge to be Assessed After Due Date $\quad \$ 4.10$ |  |  |  |
| Merger Surcredit: The surcredit represents the customer's share of merger-related savings associated with the merger of LG\&E and KU. |  |  |  |

## IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 890 pounds of CO2. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of $2,000 \mathrm{lbs}$. of carbon.
You can reduce these emissions and your energy usage by switching to Compact Flourescent Lighting (CFL). Take control Inv switching five of the highest used light bulbs in your home to CFL bulbs to prevent about 1,900 pounds of greenhouse gas rissions. You'll also save more than $\$ 60$ each year in energy costs.
To request a copy of your rate schedule, please call (502) 589-1444.

Please note that the address for mailing LG\&E payments has changed. The new address, effective immediately, is LG\&E, PO Box 537108, Atlanta, GA 30353-7108.

New enrollment only - Please check box(es) below and on front of stub.Budget Plan
$\square$ Automatic Bank Club (voided check must be provided)

## Please deduct my Automatic Bank Club Payment from my Checking Account.

1 hereby authorize LG\&E to debit my bank account for payment of $m y$
monthly bill. This authorization applies to all my current and future
LG\&E accounts, and will remain in effect until revoked by me or LG\&E.
Signature $\qquad$
Date: $\qquad$
Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.
an e.ON company

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500 www.eon-us.com

## Surrent due date applies to the current bill only. Previous amount due may be subject to disconnection.

| Averages for | This | Last |
| :--- | :--- | :--- |
| Billing Period | Year | Year |
| Average Temperature | $68^{\circ}$ | $61^{\circ}$ |
| Number of Days Billed | 29 | 30 |
| Electric/kwh per day | 12.3 | 0.0 |

## ELECTRIC CHARGES

Rate Type: ELECTRIC RESIDENTIAL

Customer Charge | ( Meter Reading Information |
| :--- |

Please see reverse side for additional charges Customer Service (502) 589-1444

7000-8649-4000-3 1


Bring entire bill when paying in person
PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

## Amount Due by Due Date $\$ 998.02$


$\$ 999.84$
Winter Help
Donation

## Donation

Amount Enclosed $\$$

Check here if plan(s) requested on back of stub
Home Phone (502) 938-5023
OFFICE USE ONLY MB
C16. R0202, G999999


PO BOX 537108
ATLANTA, GA 30353-7108
\#BWNGGLS \#700086494000301\#

MARK A THURSTON
2804 HIKES LN
LOUISVILLE KY 40218-1608


[^6]

New enrollment only - Please check box(es) beiow and on front of stub.
$\square$ Budget Plan
$\square$ Automatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club Payment from my Checking Account.
I hereby authorize LG\&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG\&E accounts, and will remain in effect until revoked by me or LG\&E.

Signature: $\qquad$
Date: $\qquad$
Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

## IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 714 pounds of CO2. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.
ou can reduce these emissions and your energy usage by switching to Compact Flourescent Lighting (CFL). Take control by switching five of the highest used light bulbs in your home to CFL bulbs to prevent about 1,900 pounds of greenhouse gas emissions. You'll also save more than $\$ 60$ each year in energy costs.

To request a copy of your rate schedule, please call (502) 589-1444.

Please note that the address for mailing LG\&E payments has changed. The new address, effective immediately, is LG\&E, PO Box 537108, Atlanta, GA 30353-7108.
an e.On company

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
Telephone Payments: (800) 780-9723
Power Outage Reporting: (502) 589-3500
www.eon-us.com

## Turrent due date applies to the current bill only. Previous amount due may be subject to disconnection.

| This is a duplicate bill |  |
| :--- | :--- |
| ACCOUNT INFORMATION |  |
| Account Number: | $7000-8649-4000-31$ |
| Account Name: | MARK A THURSTON |
| Service Address: | 2804 Hikes Ln |
| Next Read Date: | $07 / 24 / 07$ |


| BILLING SUMMARY |  |  |
| :--- | ---: | ---: |
| Previous Balance | 998.02 |  |
| Payment as of $06 / 25$ |  | $(100.00)$ |
| Balance as of 06/25 | 38.72 | 898.02 |
| Electric Charges | 8.56 |  |
| Gas Charges |  | 47.28 |
| Utility Charges as of 06/25 |  | 945.30 |
| Total Amount Due |  |  |

## ELECTRIC CHARGES

| ELECTRIC CHARGES |  |  |  |
| :---: | :---: | :---: | :---: |
| Rate Type: ELECTRIC RESIDENTIAL Customer Charge | 5.00 | Meter Reading Informa Meter \# 825168 |  |
| Energy Charge | 31.20 | Actual Reading on 06/22 | 02108 |
| Other Charges For Above Rates |  | Previous Reading on 05/23 | 01591 |
| Electric Fuel Adjustment ( $\$ .00454 \times 517 \mathrm{kwh}$ ) | 2.35 | Current kwh Usage Meter Multiplier | 517 |
| Electric Residential DSM ( $\$ .00084 \times 517 \mathrm{kwh}$ ) | 0.43 | Metered kwh Usage | $\frac{1}{517}$ |
| Environmental Surcharge ( $2.240 \% \times \$ 38.98$ ) | 0.87 |  |  |
| Merger Surcredit ( $2.149 \% \mathrm{CR} \times \$ 39.85$ ) | -0.86 |  |  |
| Value Delivery Surcredit ( $0.940 \%$ CRx $\$ 38.99$ ) | -0.37 |  |  |
| Home Energy Assistance Fund Charge | 0.10 |  |  |
| otal Electric Charges | \$38.72 |  |  |

Please see reverse side for additional charges
Customer Service (502) 589-1444

|  | Payment <br> Due Date | Amount Due <br> by Due Date | Amount Due <br> After Due Date | Winter Help <br> Donation |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $7000-8649-4000-31$ | $\mathbf{0 7 / 1 2 / 0 7}$ | $\mathbf{\$ 9 4 5 . 3 0}$ | $\$ 947.67$ | $\$$ |

Check here if plan(s) requested on back of stub
Home Phone (502) 938-5023
OFFICE USE ONLY. MB
C16. R0202. G999999
P998.02

\#BWNGGLS
\#7000864940003 0 1\#
MARK A THURSTON
2804 HIKES LN
LOUISVILLE KY 40218-1608

PO BOX 537108
ATLANTA. GA 30353-7108


[^7]

## IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 1034 pounds of CO2. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of $2,000 \mathrm{lbs}$. of carbon.
uu can reduce these emissions and your energy usage by switching to Compact Flourescent Lighting (CFL). Take control by switching five of the highest used light bulbs in your home to CFL bulbs to prevent about 1,900 pounds of greenhouse gas emissions. You'll also save more than $\$ 60$ each year in energy costs.
To request a copy of your rate schedule, please call (502) 589-1444.

Please note that the address for mailing LG\&E payments has changed. The new address, effective immediately, is LG\&E, PO Box 537108, Atlanta, GA 30353-7108.

New enrollment only - Please check box(es) below and on front of stub.Budget Plan
$\square$ Automatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club Payment from my Checking Account.
I hereby authorize LG\&E to debit my bank account for payment of $m y$
monthly bilt. This authorization applies to all my current and future $\angle G \& E$ accounts. and will remain in effect untI revoked by me or $\angle G \& E$.

Signature: $\qquad$
Date: $\qquad$
Processing Automatic Bank Club requesits can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.
an sean company
Uustomer service: (כUく) Joצ-1444 iviunirril /Avi-/rivi(col)

## iurrent due date applies to the current bill only. Previous amount due may be subject to disconnection.

| Averages for | This | Last |
| :--- | :--- | :--- |
| Billing Period | Year | Year |
| Average Temperature | $77^{\circ}$ | $78^{\circ}$ |
| Number of Days Billed | 32 | 32 |
| Electric/kwh per day | 16.8 | 0.0 |


| This is a duplicate bill |  |
| :--- | :--- |
| ACCOUNT INFORMATION  <br> Account Number: $7000-8649-4000-31$ <br> Account Name: MARK A THURSTON <br> Service Address: 2804 Hikes Ln <br> Next Read Date: $08 / 23 / 07$ |  |


| BILLING SUMMARY |  |  |
| :--- | ---: | ---: |
| Previous Balance | 945.30 |  |
| Payment as of 07/25 | $(38.72)$ |  |
| Balance as of 07/25 | 39.55 | 906.58 |
| Electric Charges | 8.56 |  |
| Gas Charges |  | 48.11 |
| Utility Charges as of 07/25 | 2.37 |  |
| Other Charges | 957.06 |  |
| Total Amount Due |  |  |

## ELECTRIC CHARGES

| Rate Type: ELECTRIC RESIDENTIAL | 5.00 |
| :--- | ---: |
| Customer Charge | 32.47 |
| Energy Charge |  |
| Other Charges For Above Rates |  |
| Electric Fuel Adjustment ( $\$ 00416 \times 538 \mathrm{kwh})$ | 2.24 |
| Electric Residential DSM $(\$ .00084 \times 538 \mathrm{kwh})$ | 0.45 |
| Environmental Surcharge $(2.170 \% \times \$ 40.16)$ | 0.87 |
| Merger Surcredit (2.954\% CR $\times \$ 41.03)$ | -1.21 |
| Value Delivery Surcredit $(0.940 \% \mathrm{CR} \times \$ 39.82)$ | -0.37 |
| me Energy Assistance Fund Charge | 0.10 |
| Total Electric Charges |  |

## GAS CHARGES

Rate Type: GAS RESIDENTIAL

| Customer Charge | 8.50 |
| :--- | ---: |
| Other Charges For Above Rates | -0.04 |
| Value Delivery Surcredit ( $0.490 \%$ CRx $\$ 8.50$ ) | 0.10 |
| Home Energy Assistance Fund Charge | $\$ 8.56$ |

Please see reverse side for additional charges. Bring entire bill when paying in person.

Customer Service (502) 589-1444

| Account Number | Payment <br> Due Date |
| :--- | :---: |
| $\mathbf{7 0 0 0 - 8 6 4 9 - 4 0 0 0 - 3 1}$ | $\mathbf{0 8 / 1 0 / 0 7}$ |
| Home Phone (502) 938-5023 |  |
| OFFICE USE ONLY.MB |  |
| C16. R0202. G999999 |  |
| P945 30 |  |

PO BOX 537108
ATLANTA GA 30353-7108

| Amount Due <br> by Due Date | Amount Due <br> After Due Date | Winter Help <br> Donation | Amount <br> Enclosed |
| :--- | :---: | :---: | :---: |
| $\$ 957.06$ | $\$ 959.47$ |  | $\$$ |

$\square$ Check here if plan(s) requested on back of stub
\#BWNGGLS
\#7000864940003 0 1\#
MARK A THURSTON
2804 HIKES LN
LOUISVILLE KY 40218-1608


[^8]
## METER AND USAGE INFORMATION



New enrollment only - Please check box(es) below and on front of stub.
$\square$ Budget Plan
$\square$ Automatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club Payment from my Checking Account.
/ hereby authonze LG\&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG\&E accounts, and will remain in effect until revoked by me or LG\&E.

Signature $\qquad$
Date $\qquad$
Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

## IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 1076 pounds of CO2. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of $2,000 \mathrm{lbs}$. of carbon.
ou can reduce these emissions and your energy usage by switching to Compact Flourescent Lighting (CFL). Take control by switching five of the highest used light bulbs in your home to CFL bulbs to prevent about 1,900 pounds of greenhouse gas emissions. You'll also save more than $\$ 60$ each year in energy costs.

Every day, natural gas pipelines safely carry one of the world's most efficient, reliable and environmentally-friendly fuels to homes and businesses like yours. Preventing pipeline emergencies is important to us because we are part of your community and are your neighbors too.
You can help us prevent pipeline emergencies by recognizing the following telltale signs:
Look. Blowing dirt, bubbling creeks or ponds, dry spots in moist areas or dead plants surrounded by live, green plants may indicate a natural gas leak.
Listen. Near a gas appliance or line, there may be a hissing sound when natural gas is leaking.
Smell. Stay alert for the distinctive, rotten-egg-like smell of natural gas. You should take action anytime you detect even a small amount of this odor in the air.
Call our Gas Trouble Department at (502) 589-5511 (outside Louisville at 800-331-7370) anytime you suspect a gas leak. To request a copy of your rate schedule, please call (502) 589-1444.

Please note that the address for mailing LG\&E payments has changed. The new address, effective immediately, is LG\&E, PO Box 537108, Atlanta, GA 30353-7108.
an erom company

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500 www.eon-us.com

## Furrent due date applies to the current bill only. Previous amount due may be subject to disconnection.

| This is a duplicate bill |  |
| :--- | :--- |
| ACCOUNT INFORMATION |  |
| Account Number: | $7000-8649-4000-31$ |
| Account Name: | MARK A THURSTON |
| Service Address: | 2804 Hikes Ln |
| Next Read Date: | $09 / 24 / 07$ |


| BILLING SUMMARY |  |  |
| :---: | :---: | :---: |
| Previous Balance |  | 957.06 |
| Payment as of 08/24 |  | (48.11) |
| Balance as of 08/24 |  | 908.95 |
| Electric Charges | 35.34 |  |
| Gas Charges | 8.56 |  |
| Utility Charges as of 08/24 |  | 43.90 |
| Other Charges |  | 2.41 |
| Total Amount Due |  | 955.26 |

## ELECTRIC CHARGES

| Rate Type: ELECTRIC RESIDENTIAL | 5.00 |
| :--- | ---: |
| Customer Charge | 29.03 |
| Energy Charge |  |
| Other Charges For Above Rates | 1.62 |
| Electric Fuel Adjustment ( $\$ .00336 \times 481 \mathrm{kwh})$ | 0.40 |
| Electric Residential DSM $(\$ .00084 \times 481 \mathrm{kwh})$ | 0.41 |
| Environmental Surcharge $(1.140 \% \times \$ 36.05)$ | -0.89 |
| Merger Surcredit $(2.431 \% \mathrm{CR} \times \$ 36.46)$ | -0.33 |
| Value Delivery Surcredit $(0.940 \% \mathrm{CR} \times \$ 35.57)$ | 0.10 |
| me Energy Assistance Fund Charge | $\$ 35.34$ |
| Total Electric Charges |  |


|  | GAS CHARGES |
| :--- | :---: |
| Rate Type: GAS RESIDENTIAL <br> Customer Charge | 8.50 |
| Other Charges For Above Rates |  |
| Value Delivery Surcredit $(0.490 \%$ CRx $\$ 8.50)$ | -0.04 |
| Home Energy Assistance Fund Charge | 0.10 |
| Total Gas Charges | $\$ 8.56$ |

Please see reverse side for additional charges.
Customer Service (502) 589-1444

Bring entire bill when paying in person.

## PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

| Account Number | Payment <br> Due Date | Amount Due <br> by Due Date | Amount Due <br> After Due Date | Winter Help <br> Donation | Amount <br> Enclosed |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $7000-8649-4000-3$ | 1 | $09 / 11 / 07$ | $\$ 955.26$ | $\$ 957.46$ | $\$$ |

Home Phone (502) 938-5023
OFFICE USE ONLY: MB C16, R0202. G999999 P957.06


PO BOX 537108
ATLANTA, GA 30353.7108
\#BWNGGLS
\#7000864940003 0 1\#
MARK A THURSTON
2804 HIKES LN
LOUISVILLE KY 40218-1608


Service Address: 2804 Hikes Ln


New enrollment only-Please check box(es) below and on front of stub.Budget Plan
$\square$ Automatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club Payment from my Checking Account.
I hereby authorize LG\&E to debit my bank account for payment of my
monthly bill. This authorization applies to all my current and future
LG\&E accounts, and will remain in effect untI revoked by me or LG\&E
Signature: $\qquad$
Date: $\qquad$
Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making rogular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

## IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 962 pounds of CO2. A typical residential customer uses 1,000 kilowatt hours of electricity per nonth, which would result in the production of $2,000 \mathrm{lbs}$. of carbon.
. ou can reduce these emissions and your energy usage by switching to Compact Flourescent Lighting (CFL). Take control by switching five of the highest used light bulbs in your home to CFL bulbs to prevent about 1,900 pounds of greenhouse gas emissions. You'll also save more than $\$ 60$ each year in energy costs.
To request a copy of your rate schedule, please call (502) 589-1444.

Please note that the address for mailing LG\&E payments has changed. The new address, effective immediately, is LG\&E, PO Box 537108, Atlanta, GA 30353-7108.

Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
Telephone Payments: (800) 780-9723 Power Outage Reporting: (502) 589-3500

| DUE DATE | AMOUNT DUE |
| :---: | :---: |
| $10 / 11 / 07$ | $\$ 1,023.98$ |

This is a duplicate bill
an ean company

## ACCOUNT INFORMATION

## Turrent due date applies to the current bill only. Previous amount due may be subject to disconnection.

| ACCOUNT INFORMATION |  |
| :--- | :--- |
| Account Number: | $7000-8649-4000-31$ |
| Account Name: | MARK A THURSTON |
| Service Address: | 2804 Hikes Ln |
| Next Read Date: | 10/23/07 |


| BILLING SUMMARY |  |  |
| :--- | ---: | ---: |
| Previous Balance |  |  |
| Payment as of 09/25 | 955.26 |  |
| Balance as of 09/25 | 101.96 | 911.26 |
| Electric Charges | 8.56 |  |
| Gas Charges |  | 110.52 |
| Utility Charges as of 09/25 | 2.20 |  |
| Other Charges | $1,023.98$ |  |



## GAS CHARGES

| Wie Type: gas residential Customer Charge | ${ }^{8.50}$ | Meter Reading Inform Meter \# 697209 |  |
| :---: | :---: | :---: | :---: |
| ther Charges For Above Rates |  | Actual Reading on 09/24 | 6467 |
| Alue Delivery Surcredit ( $0.490 \% \mathrm{CR} \times \$ 8.50$ ) | 0.0 | Previous Reading on 08/23 | 6467 |
| Home Energy Assistance Fund Charge | 0.10 | Meter Multiplier | 0 |
| Total Gas Charges | \$8.56 | Metered ccf Usage | 0 |
| OTHER CHARGES |  |  |  |
| L.ate Charge | 2.20 |  |  |
| Total Other Charges Due ${ }^{\text {S }}$ |  |  |  |
| BILLING INFORMATION |  |  |  |
| Late Charge to be Assessed After Due Date \$5.53 |  |  |  |
| ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service. |  |  |  |

Service may be cut-off, if termination notice is not paid.
Electric DSM Cost Recovery: This charge represents costs of Demand-Side Management programs such as energy-conservation initiatives, energy audits, and weatherization initiatives taken on behalf of customers.

New enrollment only - Please check box(es) below and on front of stub.Budget PlanAutomatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club Payment from my Checking Account.
I hereby authorize $\angle G \& E$ to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future $\angle G \& E$ accounts, and will remain in effect untll revoked by me or $\angle G \& E$.

Signature: $\qquad$
Date: $\qquad$
Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments untll you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

## IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 3034 pounds of CO2. A typical residential customer uses 1,000 kilowatt hours of electricity per nonth, which would result in the production of $2,000 \mathrm{lbs}$. of carbon.
. uu can reduce these emissions and your energy usage by switching to Compact Flourescent Lighting (CFL). Take control by switching five of the highest used light bulbs in your home to CFL bulbs to prevent about 1,900 pounds of greenhouse gas emissions. You'll also save more than $\$ 60$ each year in energy costs.
To request a copy of your rate schedule, please call (502) 589-1444.
Please note that the address for mailing LG\&E payments has changed. The new address, effective immediately, is LG\&E, PO Box 537108, Atlanta, GA 30353-7108.

# LOUISVILLE GAS AND ELECTRIC COMPANY 

## Response to Commission Staff's First Data Request Dated October 10, 2007

Case No. 2007-00384

Question No. 5
Witness: Butch Cockerill

## Q-5. Provide the relevant gas and electric meter numbers and account numbers with respect to the property at Reinhart Way.

## A-5. Account Number 7000864940002

Electric Meter No. 431640
Gas Meter No. 338100 (meter removed on May 2, 2006)

# LOUISVILLE GAS AND ELECTRIC COMPANY 

# Response to Commission Staff's First Data Request Dated October 10, 2007 

Case No. 2007-00384
Question No. 6
Witness: Butch Cockerill
Q-6. Provide the relevant gas and electric meter numbers and account numbers with respect to the property at Hikes Lane.

A-6. Account Number 7000864940003 for 2804 Hikes Lane
Electric Meter No. 582330 (meter removed on January 29, 2007)
825168 (meter installed on January 29, 2007)
Gas Meter No. 458847 (meter removed on August 11, 2007)
697209 (meter installed on August 11, 2007)

# LOUISVILLE GAS AND ELECTRIC COMPANY 

# Response to Commission Staff's First Data Request Dated October 10, 2007 

Case No. 2007-00384

Question No. 7

## Witness: Butch Cockerill

Q-7. Provide copies of any and all service records indicating problems with the gas meter and/or electric meter for the property at Reinhart Way from July 1, 2005 through March 19, 2007.

A-7. No problems with either gas nor electric meters were indicated as occurring at Reinhart Way.

# LOUISVILLE GAS AND ELECTRIC COMPANY 

## Response to Commission Staff's First Data Request Dated October 10, 2007

Case No. 2007-00384
Question No. 8
Witness: Butch Cockerill
Q-8. Provide copies of any and all service records indicating problems with the gas meter and/or electric meter for the property at Hikes Lane from October 23, 2006 to the present.

A-8. No problems with the gas meter were indicated occurring at Hikes Lane.
Please see response to Question No. 10.

# LOUISVILLE GAS AND ELECTRIC COMPANY 

## Response to Commission Staff's First Data Request Dated October 10, 2007

Case No. 2007-00384

## Question No. 9

## Witness: Butch Cockerill

Q-9. Provide any and all documentation outlining the previous test history of the gas and electric meters for the property at Reinhart Way and furnish the results of those tests.

A-9. Electric meter no. 431640 was installed at 8919 Reinhart Way on July 17, 1974. This meter was last tested on September 22, 1994 running $99.70 \%$, which is within tolerance.

Gas meter no. 338100 was out-tested on September 14, 1988 before installation at 8919 Reinhart Way on March 16, 1989. The meter's adjust test results were within tolerance.

Gas meter no. 338100 was in-tested (as found test) on September 25, 2006 after its removal from 8919 Reinhart Way. The meter's as-found test results were within tolerance.

Please see attached documents for results of test history.




Former gas meter at Reinhart Wy
Gas Meter 338100 was purchased 1/1/1978


Former gas meter at 8919 Reinhart Wy
Gas Meter 338100 was out-tested on 9/14/1988 before being installed at 8919 Reinhart


ERT Numbet leil nol
Former Meter At 8919 Reinhart Wy
Meter was installed 3/16/1989


Former gas meter at 8919 Reinhart Wy
Meter was removed 5/2/2006


Former gas meter at 8919 Reinhart Wy
Gas meter 338100 was in-tested on 9/25/2006 after removal from 8919 Reinhart Wy

# LOUISVILLE GAS AND ELECTRIC COMPANY 

# Response to Commission Staff's First Data Request Dated October 10, 2007 

Case No. 2007-00384
Question No. 10

## Witness: Butch Cockerill

Q-10. Provide any and all documentation outlining the previous test history of the gas and electric meters for the property at Hikes Lane and furnish the results of those tests.

A-10. Electric meter no. 582330 was installed at 2804 Hikes Ln on October 5, 1987. This meter was changed on January 29, 2007 because of a no usage send back which was sent to service department on November 27, 2006 and January 26, 2007. When meter no. 582330 was changed, it tested $100.12 \%$, which was within tolerance. The new meter (no. 825168) was installed on January 29, 2007. This meter had factory test running $100.0 \%$.

Gas meter no. 458847 was out-tested on March 14, 1993 before installation at 2804 Hikes Lane on May 13, 1993. The meter's test results were within tolerance.

Gas Meter no. 458847 was in-tested (as found test) on August 14, 2007 after its removal from 2804 Hikes Lane. The meter's test results were within tolerance.

Gas meter no. 697209 was out-tested on July 24, 2007 before installation at 2804 Hikes Lane on August 11, 2007. The meter's test results were within tolerance.

Please see attached documents for results of test history.








Meter 458847 was out-tested on $3 / 14 / 1993$ with a test of $-0.2-0.3$ before being installed at 2804 Hikes Ln


Former meter 458847 was purchased on $3 / 4 / 1993$


Install record For Gas Meter 458847 - Installed at 2804 Hikes Ln on 5/13/1993 with Index reading 0000


Removal Record For Gas Meter 458847 - Removed For A "No Usage Test" On 8/11/2007 With Index Reading 0000


Test Records On Gas Meter 458847

Meter Was Purchased On 3/4/1993

Meter Was Out-Tested Before Installation on 3/14/1993 With A Test Of -0.2-0.3 and reading 0001

Meter Was Removed On 8/11/2007 and In-Tested On 8/14/2007 With A Test Of +0.4 +0.9 and reading 0000

Meter Was Found To Be Registering Properly


Replacement gas meter 697209 was purchased on 3/7/2007


Reaton for Testing flest_reason_codel
Replacement gas meter 697209 was out-tested on 7/24/2007 before installation with a test result of 0.0-0.2 and a index reading of 6467


Replacement gas meter 697209 installed 8/11/2007

# LOUISVILLE GAS AND ELECTRIC COMPANY 

# Response to Commission Staff's First Data Request <br> Dated October 10, 2007 

Case No. 2007-00384
Question No. 11

## Witness: Butch Cockerill

Q-11. Refer to LG\&E's September 17, 2007 response, pages 3 and 4, Hikes Lane Section.
a. Explain how Mr. Thurston's electric meter, which did not show any usage for four consecutive readings, could later be tested and found to be operating within acceptable regulatory limits. Does that mean that there was in fact no usage of electricity occurring?
b. Describe what is meant by a stopped electric meter.
c. Describe the nature of the offsetting credits in the amounts of $\$ 12.94$ and $\$ 30.00$ applied to Mr. Thurston's February 2007 and March 2007 bills, respectively.

A-11.
a. Usage of electricity was actually occurring but it was not registering on the meter.

Meter no. 582330 installed on October 5, 1987 was a type 170SA, which is essentially a socket type meter inserted in an A-base adaptor. This meter is used on a service that requires an A-Base or bottom connected meter. Within this particular configuration, the test link (potential link) is in the open position on the meter and an external link is supplied for field testing purposes.

On October 12, 2006, an electric permit (see attached) was issued for this address and sometime after this date, the service was relocated from the basement to the side yard. When the service was relocated from the basement to the side yard, someone (not performed by LG\&E) removed the meter from the adapter and installed it into the new socket base. Because the potential link (test link) was in the open position, the meter would not register under load. This is why the meter did not register for four months.

When meter no. 582330 was removed and tested, the test link was then closed and the meter tested within the required tolerances.
b. The meter department typically considers an electric meter to be stopped when the meter is under load, but the meter is not registering. In essence: The customer is consuming energy and the meter is not registering at all.
c. The amount of $\$ 12.94$ represents a credit for customer charges that were already paid by Mr. Thurston and was applied to prior bill as an adjustment. The amount of $\$ 30.00$ was an adjustment applied to the estimated bill based on customer's explanation of usage for the estimated period.

Cockerill
Perm* Detail

## x. Metro IPL




## Print Electrical Permit Print Certificate of Acceptance

Home 1 Permitting/Inspection Requests 1 Permit Search i Development Reporting I Property Maintenance Planning and Design License Search
© 2007, Louisville Metro Codes \& Regulations. All rights reserved. Customer Support Administrator Technical Administrator

# LOUISVILLE GAS AND ELECTRIC COMPANY 

# Response to Commission Staff's First Data Request Dated October 10, 2007 

Case No. 2007-00384
Question No. 12

## Witness: Butch Cockerill

Q-12. Refer to page 3 of LG\&E's answer to the complaint, Section "First Affirmative Defense," Subsection Hikes Lane. What is the standard procedure when a live meter reading shows no electric usage? Provide documentation.

A-12.

1. While conducting scheduled meter read, Meter Reader verifies meter number and then enters reading
2. Itron (handheld device) would indicate that there is no usage from the previous month and the reader is prompted to enter reading again
3. If same reading, Meter Reader should enter a reason for "no usage"
4. For all no usage reads a sendback order is generated in Customer Accounting to verify if a rechecking of the meter read is necessary.
5. If so, a sendback order is sent to be field investigated
6. Once the sendback order is complete it is returned to Customer Accounting. Customer Accounting Billing auditor would determine if sendback response is acceptable; if not then order sent to appropriate department for meter testing

# LOUISVILLE GAS AND ELECTRIC COMPANY 

## Response to Commission Staff's First Data Request Dated October 10, 2007

## Case No. 2007-00384

## Question No. 13

## Witness: Butch Cockerill

Q-13. Refer to page 3 of LG\&E's answer to the complaint, Section "First Affirmative Defense," Subsection Hikes Lane. Provide documentation of attempts to contact Mr. Thurston to discuss his electric usage at the Hikes Lane address.

A-13. Included on the bill with a due date of November 13, 2006 was a notification stating the electric or gas meter did not register usage for the month and requesting customer to contact the Customer Service department if they were using service at this location. This message continued on the next three bills. LG\&E's Customer Accounting Department mailed a stop meter notice to Mr. Thurston with his bill mailed on or about Feb. 28, 2007. A copy of this was provided in response to Question No. 1.

# LOUISVILLE GAS AND ELECTRIC COMPANY 

## Response to Commission Staff's First Data Request Dated October 10, 2007

Case No. 2007-00384
Question No. 14

## Witness: Butch Cockerill

Q-14. Provide copies of the bills from July 1, 2005 through March 19, 2007 that LG\&E sent to Mr. Thurston at his Reinhart Way address.

A-14. Please see response to Question No. 3

# LOUISVILLE GAS AND ELECTRIC COMPANY 

# Response to Commission Staff's First Data Request Dated October 10, 2007 

Case No. 2007-00384

Question No. 15

## Witness: Butch Cockerill

Q-15. Provide copies of the bills from October 23, 2006 to the present that LG\&E sent to Mr. Thurston at his Hikes Lane address.

A-15. Please see response to Question No. 4

# LOUISVILLE GAS AND ELECTRIC COMPANY 

## Response to Commission Staff's First Data Request Dated October 10, 2007

Case No. 2007-00384

Question No. 16

## Witness: Butch Cockerill

Q-16. Did bills for Reinhart Way continue to be addressed to that mailing address after October 2006? If not, state the address to which the Reinhart Way bills were mailed.

A-16. Yes. LG\&E continued to send bills to the Reinhart address until the final bill. The final bill, in March 2007, was sent to the Hikes Lane address

# LOUISVILLE GAS AND ELECTRIC COMPANY 

## Response to Commission Staff's First Data Request Dated October 10, 2007

Case No. 2007-00384

## Question No. 17

## Witness: Butch Cockerill

Q-17. Provide a copy of bills for Reinhart Way and for Hikes Lane from October 2006 through present.

A-17. Please see response to Questions 3 and 4. LG\&E has only provided bills rendered to Mr. Thurston.

# LOUISVILLE GAS AND ELECTRIC COMPANY 

## Response to Commission Staff's First Data Request Dated October 10, 2007

Case No. 2007-00384
Question No. 18

## Witness: Butch Cockerill

Q-18. Refer to page 2, paragraph (c), of LG\&E's answer to the complaint. Explain the discrepancy between the stated 140 days of electric service associated with the $\$ 351.42$ bill and the stated dates from October 5, 2006 through January 29, 2007, only 116 days.

A-18. The dates of October 5, 2006 through January 29, 2007 (116 days) represent the estimated period. The dates of January 29, 2007 through February 22, 2007 (24 days) represent an actual read period. Both periods are reflected on the $\$ 351.42$ bill with a due date of March 14, 2007.

# LOUISVILLE GAS AND ELECTRIC COMPANY 

## Response to Commission Staff's First Data Request Dated October 10, 2007

Case No. 2007-00384
Question No. 19

## Witness: Butch Cockerill

Q-19. Refer to page 2, paragraph (c), of LG\&E's answer to the complaint. Why were only 29 days of gas service provided to the Hikes Lane address?

A-19. The 29 days of gas service were for the period of January 24, 2007 through February 22, 2007 and was reflected on the $\$ 351.42$ bill with a due date of March 14, 2007

# LOUISVILLE GAS AND ELECTRIC COMPANY 

# Response to Commission Staff's First Data Request <br> Dated October 10, 2007 

Case No. 2007-00384
Question No. 20

## Witness: Butch Cockerill

Q-20. Refer to page 3 of LG\&E's answer to the complaint, Section "First Affirmative Defense," Subsection Hikes Lane. Was any investigation conducted as to possible tampering with the electric meter at the Hikes Lane address?

A-20. No.

LG\&E's Revenue Protection Department normally gets involved when tampering is witnessed or is discovered by a Meter Reader or member of the public, or when service is disconnected by LG\&E but reconnected by the customer (usage without a Turn-On order).

LG\&E does not believe any of these occurred in this particular case.


[^0]:    New enroliment only - Please check box(es) below and on front of stub.
    $\square$ Budget Plan
    $\square$ Automatic Bank Club (voided check must be provided)
    Please deduct my Automatic Bank Club payment from my Checking Account.
    I hereby authorize LG\&E to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or LG\&E.

[^1]:    $\frac{\text { 邑 }}{\stackrel{2}{2}}$
    Service Address: 2804 Hikes Ln

[^2]:    品

[^3]:    printed
    Service Address: 2804 Hikes Ln

[^4]:    printed
    Service Address: 2804 Hikes Ln

[^5]:    总 Service Address: 2804 Hikes Ln
    print

[^6]:    号 'Service Address: 2804 Hikes Ln

[^7]:    Service Address: 2804 Hikes Ln

[^8]:    $\stackrel{\text { 号 Service Address: } 2804 \text { Hikes Ln }}{\text { L }}$

