

2007-331

PUBLIC SERVICE COMMISSION
211 SOWER BLVD
P O BOX 615
FRANKFORT, KY 40602-615
ATTN: BETH O'DONNELL
EXECUTIVE DIRECTOR

RECEIVED

AUG 01 2007

PUBLIC SERVICE
COMMISSION

RE: FARMDALE DEVELOPMENT CORP.
FARMDALE SEWER PLANT

MS. O'DONNELL

On July 28, 2007 there was a sewage back-up in the basement at 227 Briarwood Drive, Franklin Co. Ky. This continued till about dusk on the 29th. This residence has a finished basement and is occupied by a family of four. Ben and Sarah Ball along with their two small children, Kylie who is 3 ½ months old and Jordan who will be 3 years old in September. Kylie is but a baby and Jordon is a very special person, who along with other health problems was diagnosed with Downs Syndrome very early in life. He has breathing problems and the last thing he needs is to be breathing the gases from raw sewage!

On July the 29 Dennis and Peggy Gardner had backed up sewage in both bathrooms at their residence, 185 Briarwood Drive. This leaves a smell that you don't get out of you house for days in addition to one hell of a ring around the tub.

This has been and will continue to be a problem with the Farmdale system.

Mr. Cogan, owner of Farmdale Development as well as **Mr. Smither**, owner of Covered Bridges Utilities, **have no regard to public safety nor the health and welfare of small children.** We realize that this might appear to be a harsh judgment for this incidence, but this is not the first, in fact this has been going on for years and both gentlemen are well aware of the condition of the lines. If you will refer to, the documentation that Farmdale Development submitted, for rate case 2006-00028, they have known there are multiple blockages in the system and multiple locations where the pipe is misaligned and ground water can infiltrate the system. In fact their own paperwork shows they have been aware of this since at least the fall of 2005. Farmdale Development has made NO attempt to correct or even admit that there is a problem within the main lines..

I, Kenny Glass, and my wife Marilyn, intervened on 2006-00028 and in the settlement the repair of these lines was not addressed. Farmdale was granted a generous rate increase but they are not maintaining the system properly. The area in question has been viewed internally by two companies with the same results. Both come to the same conclusion, there are severe problems that must be corrected. One company viewed the lines within the last thirty days.

The sewer lines on Briarwood must be fixed properly and we the homeowners and residents are sick and tired of getting the same old excuses: It's on your side or it is roots, without even coming to see.

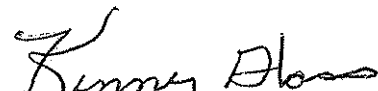
After numerous phone calls, Mr. Cogan finally sent Jim Murphy to verify that there was a problem and gave instructions to charge whoever side it was on. The blockage was right in the vicinity as described in 2005. Mr. Murphy and his assistant "snaked" in one location and after much, much effort finally broke through. Mr. Murphy stated that this was one of the worst he had ever dealt with. Mr. Murphy stated that the line will probably stop up again in three days to two weeks if it is a root problem based on his experience. How can Farmdale justify or get away with knowing that there is a problem and not correct; in addition to blaming the homeowners when they know damn well that they have problems. We pay a fair rate and still get crap backing up in our houses.

Are we going to have to wait for a special child, baby, or one of us adults to become seriously ill or even die because of this?

Are the owners of these companies going to be allowed to take our monies and tell us the problem is on our side, when they well know there are

problems with the main sewer lines?

We request the PSC either force Farmdale to maintain the sewer system properly or it be turned over to someone who will!


KENNY GLASS


MARILYNN GLASS

We the, undersigned, have read and are in agreement with the incident described above. We also request intervention by the Public Service Commission for the health and welfare of our families as well as our community.


BEN BALL


SARAH BALL


DENNIS GARDNER


PEGGY GARDNER

CC: Ted Collins
Barbara Risk
Kendra Palmer