



Ernie Fletcher
Governor

Mark David Goss
Chairman

Teresa J. Hill, Secretary
Environmental and Public
Protection Cabinet

Commonwealth of Kentucky
Public Service Commission
211 Sower Blvd.
P.O. Box 615
Frankfort, Kentucky 40602-0615
Telephone: (502) 564-3940
Fax: (502) 564-3460
psc.ky.gov

John W. Clay
Commissioner

Timothy J. LeDonne
Commissioner
Department of Public Protection

Ronald B. Blackburn
690 Twin Creek Road
Sadieville, KY 40370

January 24, 2007

RE: Case No. 2007-00027

We enclose one attested copy of the Commission's Order in the above case.

Sincerely,

A handwritten signature in black ink, appearing to read "Beth O'Donnell".

Beth O'Donnell
Executive Director

BOD/jc
Enclosure



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Eddie Roberts, Jr.
BellSouth Telecommunications, Inc. dba AT&T Kentucky and AT&T Southeast
601 West Chestnut Street
Louisville, KY 40203

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Louisville, KY 40203

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

RONALD B. BLACKBURN)	
)	
COMPLAINANT)	
)	
v.)	CASE NO.
)	2007-00027
BELLSOUTH TELECOMMUNICATIONS, INC.)	
D/B/A AT&T KENTUCKY)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

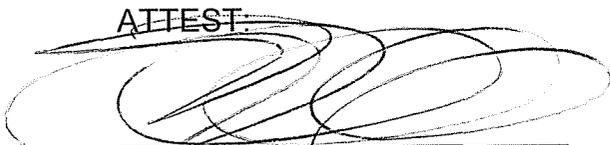
BellSouth Telecommunications, Inc. d/b/a AT&T Kentucky ("AT&T") is hereby notified that it has been named as a defendant in a formal complaint filed on January 19, 2007, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, AT&T is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 24th day of January, 2007.

ATTEST:



Executive Director

By the Commission

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COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

RONALD B. BLACKBURN)
(Your Full Name))
COMPLAINANT)
VS.)
BELLSOUTH / AT&T)
(Name of Utility))
DEFENDANT)

CASE 2007-00027
RECEIVED
JAN 19 2007
PUBLIC SERVICE
COMMISSION

COMPLAINT

The complaint of RONALD B. BLACKBURN respectfully shows:
(Your Full Name)

(a) RONALD B. BLACKBURN
(Your Full Name)
690 TWIN CREEK RD.
SADIEVILLE, KY 40370
(Your Address)

859-234-0096

(b) BELLSOUTH (ALBANY RSC)
(Name of Utility)
304 PINE AVE, 4TH FLR.
ALBANY, GA 31707
(Address of Utility)

(c) That: BILLING STATEMENTS THRU
(Describe here, attaching additional sheets if necessary,

DEC. 5, 2006 PROVIDED A "COMBINED
the specific act, fully and clearly, or facts that are the reason

BILL DISC "
and basis for the complaint.)
PORTION OF THE BILL, FOR \$3.00.
HOWEVER, NO SUCH DISCOUNT WAS

Formal Complaint

RONALD B. BLACKBURN vs. BELLSOUTH/AT&T

Page 2 of 2

PROVIDED ON THE BELLSOUTH/CINGULAR
STATEMENT OF JAN. 5, 2007. PHONE CALLS
WITH CHRIS GETZ (12/13/06), KAY COLEMAN,
AND RHONDA GRIFFIN CLAIMED REASON WAS MY
DISCONTINUANCE OF ^(SO-CALLED) "BUNDLED" SERVICES. NO
WRITTEN POLICY DEFINING "COMBINED BILL" VS "BUNDLED"
~~DETH~~ BELIEVE REAL REASON WAS MERGER WITH AT&T.

Wherefore, complainant asks _____

(Specifically state the relief desired.)

COMPLAINANT REQUESTS DEMANDS
THAT -\$3.00 CREDIT BE RE-INSTATED,
OR REDUCE CINGULAR WIRELESS CHARGE
TO \$26.99, EFFECTIVE JAN. 5, 2007.

Dated at SADLERVILLE, Kentucky, this 18th day
(Your City)

of JANUARY, 1907 2007
(Month)

Ronald B. Blackburn
(Your Signature)

(Name and address of attorney, if any)

Is your RETURN ADDRESS completed on the reverse side?

SENDER:

- Complete items 1 and/or 2 for additional services.
- Complete items 3, and 4a & b.
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below the article number.
- The Return Receipt will show to whom the article was delivered and the date delivered.

I also wish to receive the following services (for an extra fee):

- 1. Addressee's Address
- 2. Restricted Delivery

Consult postmaster for fee.

3. Article Addressed to:

Eddie Roberts
BellSouth dba AT&T

4a. Article Number

7005 1820 0006 1154 7908

4b. Service Type

- Registered Insured
- Certified COD
- Express Mail Return Receipt for Merchandise

7. Date of Delivery

1/25/07

5. Signature (Addressee)

EhnoBA Lee

6. Signature (Agent)

[Signature]

8. Addressee's Address (Only if requested and fee is paid)

PS Form 3811, December 1991 U.S. GPO: 1992-323-402

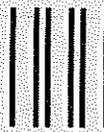
DOMESTIC RETURN RECEIPT

07-027 JDC 1/24/07

Thank you for using Return Receipt Service.

UNITED STATES POSTAL SERVICE

Official Business



PENALTY FOR PRIVATE USE TO AVOID PAYMENT OF POSTAGE, \$300



Print your name, address and ZIP Code here

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FRANKFORT, KY 40602