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RECEIVED

JAN 31 2007

PUBLIC SERVICE
COMMISSION

January 26, 2007

VIA OVERNIGHT DROP BOX

Beth O'Donnell
Executive Director
Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

RE: Case Number 2006-00532

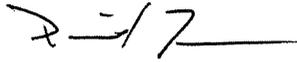
Dear Ms. O'Donnell:

As the Commission is aware, Windstream experienced an outage in its Elizabethtown central office on September 23 and 24, 2006 as a result of unusual weather activity. This event was one factor Windstream considered when implementing the internal policy described in this letter. Consequently, Windstream is implementing the following internal policy to inform the wholesale customers described below of major outages. For purposes of this policy, Windstream considers a major outage to be a complete loss of service at a central office for more than 4 hours that disrupts the wholesale customer's ability to provide service.

Windstream will identify those wholesale customers who have purchased collocation service from Windstream and will update this list periodically. If a major outage (as defined above) occurs at a Windstream central office, Windstream will notify the identified wholesale customers who have purchased collocation service from Windstream and direct them to the Kentucky Public Service Commission's outage notification page where they can receive regular updates. Windstream will endeavor to issue the notice as timely as practical given the exigent circumstances causing the outage.

Windstream has worked diligently to address the issues presented as a result of the particular outage in Elizabethtown. We thank the Commission for its reasonable approach to and understanding in this proceeding.

Sincerely,

A handwritten signature in black ink, appearing to read 'D. Logsdon', followed by a horizontal line.

Daniel Logsdon

Cc: Doug Brent, Esq.
Mark Overstreet, Esq.
Dennis Howard, Esq.
Amy E. Dougherty, Esq.