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MAR 6 2007

PUBLIC SERVICE
COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

MAR 11 2007

PUBLIC SERVICE
COMMISSION

In the matter of:

Sun Palace
Sherry Ann Good
(Your Full Name)

COMPLAINANT

1906 Cumberland Ave.
Middlesboro Ky, 40965
(606) 248-6789
Case No. 2006-00496

vs.

Kentucky Utility
(Name of Utility)

DEFENDANT

P.O Box 14242
Lexington Ky.
40512-4242

COMPLAINT

The complaint of Sun Palace (Sherry Good) respectfully shows:
(Your Full Name)

(a) Sun Palace (Sherry Good)
(Your Full Name)

1906 Cumberland Ave. Middlesboro Ky. 40965
(Your Address)

(b) Kentucky Utility K.U.
(Name of Utility)

P.O. Box 14242 Lexington Ky. 40512-4242
(Address of Utility)

(c) That: (Complaints are attached on the
(Describe here, attaching additional sheets if necessary,

additional sheets.)
the specific act, fully and clearly, or facts that are the reason

and basis for the complaint.)

Formal Complaint

Sun Palace (sherry good) Kentucky Utility

Page 2 of 2

Wherefore, complainant asks See next page attached,
(Specifically state the relief desired.)

Dated at Middlesboro, Kentucky, this 8th day
(Your City)

of November, 2005
(Month)

Sun Palace
Sherry Good
(Your Signature)

J.P. Cline III
(Name and address of attorney, if any)
J.P. Cline III
Cline Law Office
P.O. Box 2220
Middlesboro, KY 40965
(606) 248-8601
(606) 248-8049 (FAX)

The complaint of Sun Palace respectfully shows:

That: There are several complaints that I have on this matter. The billed amount of \$4,766.47 and how the debt occurred. This large amount of debt occurred due to the negligence and the negligence per se of the Kentucky Utilities Company, (KU).

Negligence: Law; Failure to use a reasonable amount of care when such failure results in injury or damage to another.

Damage: Law; Money claimed by, or ordered paid to, a person to compensate for injury. Loss, etc. caused by the wrong of the opposite party or parties.

Injury; wrongful or unjust, a violation of rights.

Negligence Per se: Negligence that consist of a violation of a statute.

I was a new customer on this account in May 2003. That's when I purchased the business. The previous owner and myself went into the Middlesboro office and informed them that I had purchased the business. The KU didn't put my social security number on the account. Apparently this resulted in the meter not being checked as it states in the statute for a new customer (807 KAR 5:006) Section 13, 3.

This is not the only meter that I have for the business ; That meter wasn't tested either. And according to Mr. Sutton's letter it hasn't been tested since May 1996. That's nine years, and according to the statute (807 KAR 5:041) Section 15, 3 it should have been tested within eight years.

Here is a brief history on the business and the situation. I bought the business in May of 2003. It's a Tanning Salon. A seasonal business. Before purchasing the business I looked at printouts from the KU on how much the bill would be. These printouts went back to 2001. It is important that you know that there are two meters for the business, so there are two bills also. One bill is high, the (034) account, and the other bill was low, the (006) account. I didn't know what was on what meter until the day they said they were doing a random meter change. Then the electricity was off for about six hours and we found out what was on the (006), the account in question. I just assumed the higher bill was for the business. I asked at the office what the small bill was for, they said they didn't know, and no one was sent out to check. (I've sent two bills that I specifically asked about, It's on the (006) account.

I wasn't given a properly working meter when I purchased the business, so I feel that it's unfair to charge me for this bill. The printouts that I have on this accounts show were the KU has added and subtracted amounts that I have not done. (I've sent some bills and printouts where this has occurred.) How did these calculations come about? I don't feel that my bill is just based on what the meter reads, I feel that there are other things calculated in, so by the meter not registering properly was not the only way the KU could have caught this problem, before the bill got so high. It's all these questions that concern me.

But the estimate that Mr. Sutton done isn't fair either, this is based on a few days use of the new meter that was put in. This is based on our usage now, and we didn't have as many units a year ago. We were closed more due to an illness and a death in the family. None of this was calculated in. I only have a few months out of the year that are busy months for the salon.

We were told on the day the meter was pulled that this was a random meter change. The letter that was sent would lead to believe that the meter wasn't registering properly so they changed it. They didn't have this information until the meter was pulled and saw it was melted.

There was a large deviation on the previous owners bill in May 2000, (on the meter & account in question) it was \$247.68 and then the next month the bill was \$8.88. I got a copy of this from the previous owner, and I gave Mr. Sutton a copy of this. (The KU would not give me any printouts on this account prior to 2001 or prior to where the large deviation occurred so I could estimate how much the bill usually was.

There should have been an investigation done when the large deviation occurred according to the statute (807 KAR 5:006) Section 10, 3. The KU had this information and full knowledge of what the consequences and the hardship it would put on a person., especially a new seasonal business owner.

The Relief I Desire:

Is to be exempt from this debt. Based on the facts and statutes stated above, and since the meter didn't show signs of malfunctioning while in my possession, I shouldn't be held responsible.

This account has been neglected for too long and to hold only one person (a new owner) responsible wouldn't be fair. This large amount of debt would really be a hardship on the type of business I have. I feel that the only time the KU should be able to collect on a bill like this would be if the meter malfunctioned while in the same owners possession. Customers aren't made aware that something like this can occur till their faced with a large bill. The KU is aware of this on a monthly bases. This bill for the (006) account was adjusted each month.

I think that customers should be informed that this kind of problem can happen; . It should be posted on their monthly bill.

Sun Palace
Sherry Good

This is a list of the copies I'm sending;

- 1) Statue about being a new customer.
- 2) The letter we received about the meter.
- 3) A copy of the statue on monitoring usage , about drawing the KU attention to unusual deviations.
- 4) I've sent three bills to show how I was being billed, but the 3/19/04 and the 5/20/04 was the two I ~~specifically~~ ^{specifically} ask about.
- 5) After the meter in question was changed, my husband went to pay the bill a few days later, and he was told that the balance was \$896.94. This was the first balance that we got. it's changed several times since then.
- 6) This is the estimate that Mr. Sutton done . I'm not sure how many days the usage was based on. (3pages)
- 7) This is the letter that Mr. Sutton sent out about the meter in question.
- 8) The statue on how often a single phase meter should be tested.
- 9) The previous owners printout of the bill on the (006) account of when the large deviation occurred . This printout was provided by the previous owner (I gave Mr. Sutton a copy of this.) I was unable to get a copy of this account from the KU dated this far back. I also ask for copies of the bill to see how much the account had been. The previous owner had more units and was opened seven days a week. And now the bills seem to be running about the same. (2 pages)
- 10) This is a printout of what the bill is now and also part of what it was when the previous owner had it. I purchased it on May 12th 2003. (1 page)
- 11) I've sent copies of what the (034) account usually runs for me and when the previous owner had it. (10 pages)
- 12) The last printout is after Mr. Sutton made the adjustments to the bill. (5 pages)

Section 13. Utility Customer Relations. (1) A utility shall post and maintain regular business hours and provide representatives available to assist its customers.

(a) Available telephone numbers. Each utility shall maintain a telephone, shall publish the telephone number in all service areas, and shall permit at customers to contact the utility's designated representative without charge.

(b) Designated representatives. Each utility shall designate at least one (1) representative to be available to answer customer questions, resolve disputes and negotiate partial payment plans at the utility's office. The designated representative shall be knowledgeable of the commission's administrative regulations regarding customer bills and service and shall be authorized to negotiate and accept partial payment plans.

1. Each major gas or electric utility (as defined by the Uniform System of Accounts) and each water and sewer utility having annual operating revenues of \$250,000 or more shall make the designated representative available during the utility's established working hours not fewer than seven (7) hours per day, five (5) days per week, excluding holidays.

2. Each nonmajor gas or electric utility (as defined by the Uniform System of Accounts) and each water or sewer utility having annual operating revenues of less than \$250,000 shall make the designated representative available during the utility's established working hours not fewer than seven (1) hours per day, one (1) day per week. Additionally, during the months of November through March, each previously defined nonmajor utility providing gas or electric service shall make available the designated representative during the utility's established working hours not fewer than five (5) days per week.

(c) Display of customer rights. Each utility shall prominently display in each office in which payment is received a summary, to be prepared and provided by the commission, of the customer's rights under this section and Section 15 of this administrative regulation. If a customer indicates to any utility personnel that he is experiencing difficulty in paying a current utility bill, that employee shall refer the customer to the designated representative for explanation of the customer's rights.

(d) Utility personnel training. The chief operating officer of each electric and gas utility providing service to residential customers shall be required to certify each year the training of utility personnel assigned to counsel persons presenting themselves for utility service under the provisions of this section. Training is hereby defined as an annual review of commission administrative regulations and policies regarding winter hardship and disconnect administrative regulations, Cabinet for Human Resources policy and programs for issuing certificates of need, and the utility's policies regarding collection, arrears repayment plans, budget billing procedures, and weather/health disconnect policies. Certification is defined as written notice to the commission by no-later than October 31 of each year identifying the personnel trained, the date training occurred, and that the training met the requirements of this section.

(2) Partial payment plans. Each utility shall negotiate and accept reasonable partial payment plans at the request of residential customers who have received a termination notice for failure to pay as provided in Section 14 of this administrative regulation, except that a utility is not required to negotiate a partial payment plan with a customer who is delinquent under a previous partial payment plan. Partial payment plans shall be mutually agreed upon and subject to the conditions in this section and Section 14 of this administrative regulation. Partial payment plans which extend for a period longer than thirty (30) days shall be in writing and shall advise customers that service may be terminated without additional notice if the customer fails to meet the obligations of the plan.

(a) Budget payment plans for gas and electric utilities. Each gas and electric utility shall develop and offer to its residential customers a budget payment plan based on historical or estimated usage whereby a customer may elect to pay a fixed amount each month in lieu of monthly billings based on actual usage. Under such plans, utilities shall issue bills which adjust accounts so as to bring each participating customer current once each twelve (12) month period. The customer's account may be adjusted at the end of the twelve (12) month period or through a series of leveled adjustments on a monthly basis if usage indicates that the account will not be current upon payment of the last budget amount. Budget payment plans shall be offered to residential customers but may be extended to other classes of customers. The provisions of the budget plan shall be included in the utility's tariffed rules. The utility shall provide information to its customers regarding the availability of such budget payment plans.

(b) Partial payment plans for customers with medical certificates or certificates of need. For customers presenting certificates under the provisions of Sections 14(3) and 15 of this administrative regulation, gas and electric utilities shall negotiate partial payment plans based upon the customer's ability to pay, requiring accounts to become current not later than the following October 15. Such plans may include, but are not limited to, budget payment plans and plans that defer payment of a portion of the arrearage until after the end of the heating season through a schedule of unequal payments.

(3) Utility inspections of service conditions prior to providing service. Each electric, gas, water and sewer utility shall inspect the condition of the meter and service connections before making service connections to a new customer so that prior or fraudulent use of the facilities will not be attributed to the new customer. The new customer shall be afforded the opportunity to be present at such inspections. The utility shall not be required to render service to any customer until any defects in the customer-owned portion of the service facilities have been corrected.

(4) Prompt connection of service. Except as provided in Section 15 of this administrative regulation, the utility shall reconnect existing service within twenty-four (24) hours, and shall install and connect new service within seventy-two (72) hours, when the cause for refusal or discontinuance of service has been corrected and the utility's tariffed rules and commission administrative regulations have been met.

(5) Advance termination notice. When advance termination notice is required, the termination notice shall be mailed or otherwise delivered to the last known address of the customer. The termination notice shall be in writing, distinguishable and separate from any bill. The termination notice shall plainly state the reason for termination, that the termination date will not be affected by receipt of any subsequent bill, and that the customer has the right to dispute the reasons for termination. The termination notice shall also comply with the applicable requirements of Section 14 of this administrative regulation.

Dear Sun Palace,

We recently discovered a problem with your electric meter. In accordance with the Kentucky Public Service Commission statutes, we are required to correct the billing on your account.

Since Kentucky Utilities Company greatly values you as a customer, we will work with you to make arrangements to pay this bill in a timely and reasonable manner. In compliance with 807 KAR 5:006, Section 10(2), you have the right to elect to make payment arrangements for this bill for a time period no less than the number of months that it took to incur the charges. This arrangement will be due in addition to your new monthly billing. If you choose to make payment arrangements, please contact us at the number shown on your bill.

The following information explains the reason your account was corrected and the time period covered.

The meter was not registering the correct usage and it has been replaced. Usage has been estimated from September 8, 2003 to August 23, 2005 based on actual use on the new meter, geographical location and weather conditions.

As a result, your account has been billed for this usage. If you have any information which may affect the estimated portion of this bill, please contact our office.

Section 10. Bill Adjustment for Gas, Electric and Water Utilities. (1) If upon periodic test, request test, or complaint test a meter in service is found to be more than two (2) percent fast, additional tests shall be made to determine the average error of the meter. Said tests shall be made in accordance with commission administrative regulations applicable to the type of meter involved.

(2) If test results on a customer's meter show an average error greater than two (2) percent fast or slow, or if a customer has been incorrectly billed for any other reason, except in an instance where a utility has filed a verified complaint with the appropriate law enforcement agency alleging fraud or theft by a customer, the utility shall immediately determine the period during which the error has existed, and shall recompute and adjust the customer's bill to either provide a refund to the customer or collect an additional amount of revenue from the underbilled customer. The utility shall readjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period shall be estimated using such data as elapsed time since the last meter test, if applicable, and historical usage data for the customer. If that data is not available, the average usage of similar customer loads shall be used for comparison purposes in calculating the time period. If the customer and the utility are unable to agree on an estimate of the time period during which the error existed, the commission shall determine the issue. In all instances of customer overbilling, the customer's account shall be credited or the overbilled amount refunded at the discretion of the customer within thirty (30) days after final meter test results. A utility shall not require customer repayment of any underbidding to be made over a period shorter than a period coextensive with the underbilling.

(3) **Monitoring usage.** Each utility shall monitor customers' usage at least annually according to procedures which shall be included in its tariff on file with the commission. The procedures shall be designed to draw the utility's attention to unusual deviations in a customer's usage and shall provide for reasonable means by which the utility can determine the reasons for the unusual deviation. If a customer's usage is unduly high and the deviation is not otherwise explained, the utility shall test the customer's meter to determine whether the meter shows an average error greater than two (2) percent fast or slow.

(4) **Usage investigation.** If the utility's procedure for monitoring usage indicates that an investigation of a customer's usage is necessary, the utility shall notify the customer in writing either during or immediately after the investigation of the reasons for the investigation, and of the findings of the investigation. If knowledge of a serious situation requires more expeditious notice, the utility shall notify the customer by the most expedient means available.

(5) **Customer notification.** If a meter is tested and it is found necessary to make a refund or back bill a customer, the customer shall be notified in substantially the following form:

On ____ 19__, the meter bearing identification No. ____ installed in your building located at ____ (Street and Number) in ____ (city) was tested at ____ (on premises or elsewhere) and found to register ____ (percent fast or slow). The meter was tested on ____ (Periodic, Request, Complaint) test.

Based upon this we herewith ____ (charge or credit) with the sum of \$ ____, which amount has been noted on your regular bill. If you desire a cash refund, rather than a credit to your account, of any amount overbilled, you must notify this office in writing within seven (7) days of the date of this notice.

(6) **Customer accounts shall be considered to be current while a dispute is pending pursuant to this section, as long as a customer continues to make payments for the disputed period in accordance with historic usage, or if that data is not available, the average usage of similar customer loads, and stays current on subsequent bills.**

Section 11. Status of Customer Accounts During Billing Dispute. With respect to any billing dispute to which Section 10 of this administrative regulation does not apply, customer accounts shall be considered to be current while the dispute is pending as long as a customer continues to make undisputed payments and stays current on subsequent bills.

<http://www.wirc.state.ky.us/kar/807/005/006.html> 3/12/2006



Customer Service: 1-800-383-5582
 Mon-Fri 7AM-6PM
 www.lgeenergy.com

DATE DUE	AMOUNT DUE
06/21/04	\$0.41

Need to report a problem with a streetlight? It's easy when you use the form on our website (www.lgeenergy.com), or you can call us with the details.

ACCOUNT INFORMATION	
Account Number:	509026-006 0
Account Name:	Sun Palace
Service Address:	1906 Cumberland Ave Middlesboro, Ky

BILLING SUMMARY	
Previous Balance	(5.24)
Payments as of 06/09	0.00
Balance as of 06/09	(5.24)
Electric Charges	5.07
Taxes and Fees	0.58
Utility Charges as of 06/09	5.65
Total Amount Due	0.41

Averages for Billing Period	This Year	Last Year
Average Temperature	70°	63°
Number of Days Billed	31	32
Electric/kwh per Day	0.4	0.5

ELECTRIC CHARGES

Rate Type: GS-URB GENERAL SERV		
Energy Charge	4.95	Meter Reading Information Meter #M408432-A
Other Charges For Above Rates		
Fuel Adjustment (\$0.00120 x 13 kwh)	0.02	Actual Reading on 06/07
Environmental Surcharge (2.660% x \$4.97)	0.13	Previous Reading on 05/07
Merger Surcredit (2.538% CR x \$5.10)	-0.13	Current kwh Usage
ESM Electric Adj (2.330% x \$4.97)	0.12	Meter Multiplier
Value Delivery Surcredit (0.380% CR x \$5.09)	-0.02	Metered kwh Usage
Total Electric Charges	\$5.07	

TAXES AND FEES

Rate Increase For School Tax (3.00% x \$5.07)	0.15
Franchise Fee-Middlesboro (2.16% x \$5.07)	0.11
Sales Tax (6.00% x \$5.33)	0.32
Total Taxes and Fees	\$0.58

Please see reverse side for additional charges.

Please bring entire bill when paying in person.

Customer Service 1-800-383-5582

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Previous Balance	Payment Due Date	Total Amount Due	Winter Care Location	Amount Enclosed
509026-006 0	\$5.24 CR	06/21/04	\$0.41	\$	\$

Home Phone # (606) 248-6789

Check here if plan(s) requested on back of stub.

OFFICE USE ONLY:
C05, R4862, G431



#BWNHBWG
#509026006 0 7#
210011320 01 AV 0.278
SUN PALACE
1906 CUMBERLAND AVE
MIDDLESBORO, KY 40965-1231

PO BOX 14242
LEXINGTON, KY 40512-4242



PRINTED ON RECYCLED PAPER

Service Address: 1906 Cumberland Ave

020000509026006000000000004100000005650000000000011



Customer Service: 1-800-383-5582
 Mon-Fri 7AM-6PM
 www.lgeenergy.com

DATE DUE	AMOUNT DUE
08/18/05	\$28.34 \$11.60

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

ACCOUNT INFORMATION	
Account Number:	509026-006 0
Account Name:	Sun Palace
Service Address:	1906 Cumberland Ave Middlesboro, Ky

Averages for Billing Period	This Year	Last Year
Average Temperature	77 ^o	73 ^o
Number of Days Billed	28	29
Electric/kwh per Day	0.1	0.1

BILLING SUMMARY	
Previous Balance	11.74
Payments as of 08/08	0.00
Balance as of 08/08	11.74
Electric Charges	10.40
Taxes and Fees	1.20
Utility Charges as of 08/08	11.60
Total Amount Due	23.34

ELECTRIC CHARGES

Rate Type: GS-GENERAL SERVICE		Meter Reading Information	
Customer Charge	10.00	Meter #M408432-A	
Energy Charge	0.28	Actual Reading on 08/05	59545
Other Charges For Above Rates		Previous Reading on 07/08	59540
Fuel Adjustment (\$0.00918 x 5 kwh)	0.05	Current kwh Usage	5
Environmental Surcharge (3.420% x \$10.33)	0.35	Meter Multiplier	1
Merger Surcredit (2.246% CR x \$10.68)	-0.24	Metered kwh Usage	5
Value Delivery Surcredit (0.410% CR x \$10.44)	-0.04		
Total Electric Charges	\$10.40		

PAID
 SEP 2 2005
 KENTUCKY UTILITIES CO.

TAXES AND FEES

Rate Increase For School Tax (3.00% x \$10.40)	0.31	<i>Bal</i> <u>896.94</u>
Franchise Fee-Middlesboro (2.17% x \$10.40)	0.23	
Sales Tax (6.00% x \$10.94)	0.66	
Total Taxes and Fees	\$1.20	

Please see reverse side for additional charges.

Please bring entire bill when paying in person.

509026-006 COM
 SUN PALACE
 1906 CUMBERLAND AVE
 MIDDLESBORO, KY

431 STATUS ACTIVE

READ ROUTE 4862 PAGE 2

ON DATE 09/99 DEP RMK

OFF DATE 11.60

MER 09/07/05

CIS ACTIVITY MTRS

BALANCE

***** USAGE HISTORY - USEH *****

METER NO.	REV.	READ	NO	RD	BILLED	MEASURED	PCW.FACT.	REVENUE	US
MO.	DATE	DAYS	RDG.	CD	KWH	KW	ADJ. KW	BILLED	CD TEN
	07/04	07/08	31	59423	R	7 3255	.0	6.06	R 006
	06/04	06/07	31	59416	R	13 3255	.0	4.95	R 006
	05/04	05/07	30	59403	V	22 3150	.0	5.53	V 006
	04/04	04/07	30	59381	V	24 3150	.0	5.46	V 006
	03/04	03/08	31	59360	R	18 3255	.0	4.75	R 006
	02/04	02/06	29	59350	R	4 3045	.0	4.37	R 006
	01/04	01/08	31	59346	V	2 3570	.0	4.24	V 006
	12/03	12/05	30	59344	V	1 3150	.0	4.17	V 006
	11/03	11/05	29	59343	V	1 3045	.0	4.08	V 006
	10/03	10/07	29	59342	V	2 3045	.0	4.13	V 006
	09/03	09/08	32	59340	R	5 3360	.0	4.38	R 006
	08/03	08/07	29	59338	R	10	.0	4.63	R 006
	07/03	07/09	30	59324	V	14	.0	4.88	V 006

ENTER TRANSACTION CODE OR PAGING REQUEST-

FR fee 2003 = 2.30% Sch tax = 3% Sales tax = 6%

9/03 - Rwi 3360 X .04743 + 18.410 = 177.77
 FA 3360 X .00069 = 2.32
 DSM 3360 X .00014 = .47

ENS 461% = 8.32
 MSC (2.47%) = (4.67)
 ESM 1.771% = 3.26
 VDT (.35%) = (.66)
 Sch tax 3.0% = 5.60
 Fr fee 2.30% = 4.30
 Sales tax 6.0% = 11.80

10/03 - Rwi 3045 X .04743 + 18.410 = 162.83
 FA 3045 X .00209 = 6.36
 DSM 3045 X .00014 = .43

ENS 469% = 7.96 Sch tax = 5.1
 MSC (2.47%) = (4.39) fr fee = 4.01
 ESM 1.771% = 3.09
 VDT (.35%) = (.62) sales tax = 11.1

11/03 - Rwi 3045 X .04870 + 18.405 = 167.20
 FA 3045 X .00086 = 2.62
 DSM 3045 X .00014 = .43

ENS (2.19%) = (3.6) Sch tax = 5.0
 MSC (2.47%) = (4.20) fr fee = 3.66
 ESM 1.771% = 2.93 sales tax = 10.0
 VDT (.35%) = (.62)

12/03 - Rwi 3150 X .04810 + 18.410 = 172.31
 FA 3150 X .00144 = 4.54
 DSM 3150 X .00014 = .44

ENS 1.04% = 1.88
 MSC (2.47%) = (4.43)
 ESM 1.771% = 3.09
 VDT (.35%) = (.62)
 Sch tax = 5.32
 fr fee = 4.08
 sales tax = 11.27

509026-006 COM 431
 SUN PALACE
 1906 CUMBERLAND AVE
 MIDDLESBORO, KY

STATUS ACTIVE

READ ROUTE 4862 PAGE 3

ON DATE 09/39 DEP MMK

OFF DATE MER 09/20/05

BALANCE

4,904.07

CIS ACTIVITY NONE

CPAY

***** USAGE HISTORY - USEH *****

METER NO.	CD	NO	RD	BILLED	MEASURED	POW. FACT.	REVENUE	US
MO.	DATE	DAYS	RDG:	KWH	KW	ADJ. KW	BILLED	CD TEN
07/03	07/09	30	59324	V	14	.0	.0	4.88 V 006
06/03	06/09	32	59310	R	18	.0	.0	5.13 R 006
05/03	05/08	30	59292	V	23	.0	.0	5.40 V 006
04/03	04/08	29	59269	V	21	.0	.0	5.27 V 006
03/03	03/10	31	59248	R	11	.0	.0	4.66 R 006
02/03	02/07	30	59237	V	5	.0	.0	4.30 V 006

11/03 11/08 34 59222 3
 12/02 12/05 30 59229 3
 11/02 11/05 29 59226 3
 10/02 10/7 31 59223 3
 9/02 59220 5

ENTER TRANSACTION CODE OR PAGING REQUEST-

8/02 8/7 29 59215 8
 7/02 7/7 30 59207 13
 6/02 6/7 30 59194 29
 5/02 5/8 30 59165 42
 4/02 4/8 32 59123 47
 3/02 3/7 28 59076 21
 2/02 2/7 30 59055 8
 1/02 1/8 34 59047 5
 12/01 12/5 30 59042 8
 11/01 11/5 31 59034 8
 10/01 59026 7
 9/01 9/6 30 59019 8

Duane Good
Sun Palace

11/30/05

Mr. Good:

I am sending you the information you requested during our site visit yesterday.

When was the meter last tested? Meter M408432 was tested on 5/14/96. This is the meter at account 509026-006

How many times has service been turned off? Our records indicate there have been no turn offs or disconnects on this account (509026-006)

The other account 396480-034 was disconnected for non-pay on 10/8/04 and reconnected on the same date. This is the account that serves the heat pump.

What were our rates from the year 2000 to present? Rate changes have occurred in 1983 and July 2004.

Section 15. Testing of Metering Equipment. (1) Testing of any unit of metering equipment shall consist of a comparison of its accuracy with a standard of known accuracy. All metering equipment shall be in good order, and shall be adjusted to as close to zero error as possible.

(2) No meter or measuring device shall be deliberately set in error by any amount. Because of unavoidable irregularities of work done on a commercial scale, some accuracy tolerance shall be allowed. Meters shall be set as near as practicable to 100 percent accuracy but in no case shall the inaccuracy exceed one (1) percent. Further, meters with defective parts shall be repaired regardless of their accuracy.

(3) Metering equipment, including instrument transformers and demand meters, shall be tested for accuracy prior to being placed in service, periodically in accordance with the schedule below, upon complaint, when suspected of being in error, or when removed from service for any cause.

Period Test Schedule	
Self-Contained Meters	
Single phase	8 years
3 wire network	8 years
Polyphase	6 years
Meters used with instrument transformers	
Single phase	6 years
Polyphase	4 years
Demand Meters	
Indicating block-interval and lagged-demand meters	same as associated watt-hour meter
Graphic and pulse operated recording demand meters	2 years
Instrument Transformers	
Current: high burden test	same as associated watt-hour meter
Potential: secondary voltage test	same as associated watt-hour meter
Var-hour Meters	same as associated watt-hour meter
Direct Current Watt-hour Meters:	
Up to and including 6 KW	4 years
Over 6 KW through 100 KW	2 years
Over 100 KW	1 year

26-006 COM 431 STATUS ACTIVE READ ROUTE 4862 PAGE 2
 PALACE ON DATE 09/99 DEP
 06 CUMBERLAND AVE OFF DATE 04/04/01
 MIDDLESBORO, KY BALANCE 12.15- CIS ACTIVITY NONE

***** ACCOUNTS RECEIVABLE HISTORY INFORMATION - AREC *****

DATE	TRAN	PAY CODE	BATCH	UTILITY BILL/PAYMENT	MERCH/DEPOSIT/NRB BILL/PAYMENT	BALANCE
08/08/00	BILL			\$5.19		\$10.65
07/10/00	BILL			\$5.46		\$5.46
06/23/00	CPAY	AFTDTE	43128	\$4.44-		\$0.00
06/09/00	BILL			\$4.44		\$4.44
06/08/00	CPAY	AFTDTE	43134	\$8.88-		\$0.00
05/15/00	CPAY	PARTBY	43109	\$247.68-		\$8.88
05/10/00	BILL			\$8.88		\$256.56
04/07/00	BILL			\$247.68		\$247.68
03/30/00	CPAY	AFTDTE	43101	\$165.54-		\$0.00
03/09/00	BILL			\$174.57		\$165.54
03/06/00	IDEP			\$9.03-		\$9.03-
02/24/00	CPAY	AFTDTE	43101	\$91.05-		\$0.00
02/09/00	BILL			\$91.05		\$91.05
01/24/00	CPAY	AFTDTE	43101	\$73.90-		\$0.00
01/11/00	BILL			\$73.90		\$73.90

ENTER TRANSACTION CODE OR PAGING REQUEST-

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Key Utilities

509026-006 COM 431 STATUS ACTIVE READ ROUTE 4862 PAGE 1
 SUN PALACE ON DATE 09/99 DEP
 1906 CUMBERLAND AVE OFF DATE 04/04/01
 MIDDLESBORO, KY BALANCE 12.15- CIS ACTIVITY NONE

***** ACCOUNTS RECEIVABLE HISTORY INFORMATION - AREC *****

DATE	TRAN	PAY CODE	BATCH	UTILITY BILL/PAYMENT	MERCH/DEPOSIT/NRB BILL/PAYMENT	BALANCE
03/09/01	BILL			\$5.94		\$12.15-
03/07/01	CPAY	OVRAFT	43126	\$5.26-		\$18.09-
03/06/01	IDEP			\$18.09-		\$12.83-
02/08/01	BILL			\$5.26		\$5.26
02/05/01	CPAY	AFTDTE	43134	\$4.90-		\$0.00
01/10/01	BILL			\$4.90		\$4.90
01/09/01	CPAY	AFTDTE	43126	\$10.29-		\$0.00
—12/07/00	BILL			\$5.05		\$10.29
—11/07/00	BILL			\$5.24		\$5.24
11/01/00	CPAY	CHNOCH	43133	\$10.68		\$0.00
11/01/00	CPAY	OVRAFT	43109	\$10.68-		\$10.68-
—10/18/00	CPAY	BYDATE	43109	\$10.68-		\$0.00
10/06/00	BILL			\$5.43		\$10.68
—09/07/00	BILL			\$5.25		\$5.25
09/05/00	CPAY	AFTDTE	43101	\$10.65-		\$0.00

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Key Utilities

*Carry
change
to house*

509026-006 COM
SUN PALACE
1906 CUMBERLAND AVE
MIDDLESBORO, KY

431

STATUS ACTIVE

READ ROUTE 486Z

PAGE 1

ON DATE 09/99 DEP MMK

OFF DATE

MER 02/09/06

BALANCE

5,302.83

CIS ACTIVITY

IRMK

CPAY

***** ACCOUNTS RECEIVABLE HISTORY INFORMATION - AREA *****

DATE	TRAN	PAY	CODS	BATCH	UTILITY	MERCH/DEPOSIT/NRB	BALANCE
					BILL/PAYMENT	BILL/PAYMENT	
02/08/06	BILL				\$267.09		\$5,302.83
01/11/06	BILL				\$269.27		\$5,035.74
12/22/05	CPAY	PARTIA		43126	\$229.32		\$4,766.47
12/07/05	BILL				\$229.32		\$4,995.79
11/29/05	CPAY	PARTA		13101	\$220.29		\$4,766.47
11/07/05	BILL				\$220.29		\$4,986.76
10/14/05	CPAY	PARTB		43102	\$220.77		\$4,766.47
10/07/05	BILL				\$220.77		\$4,987.24
09/20/05	CPAY	PARTB		43126	\$137.60		\$4,766.47
09/19/05	ADJT				\$126.00		\$4,904.07
09/19/05	ADJT				\$126.00		\$4,778.07
09/19/05	ADJT				\$1,081.27		\$4,904.07
09/19/05	ADJT				\$61.12		\$3,822.80
09/16/05	ADJT						\$3,883.92
09/16/05	ADJT				\$3,119.59		\$3,883.92

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396480-034 COM 431 STATUS ACTIVE READ ROUTE 4862 PAGE 1
 SUN PALACE ON DATE 09/99 DEP RMK
 1906 CUMBERLAND AVE OFF DATE NML MER 09/14/05
 MIDDLESBORO, KY BALANCE 406.96 CIS ACTIVITY NONE

***** ACCOUNTS RECEIVABLE HISTORY INFORMATION - AREC *****

DATE	TRAN	PAY CODE	BATCH	UTILITY BILL/PAYMENT	MERCH/DEPOSIT/NRB BILL/PAYMENT	BALANCE
09/08/05	BILL			\$406.96		\$406.96
09/06/05	CPAY	AFTDTE	43133	\$349.75-		\$0.00
08/08/05	CPAY	PARTBY	43109	\$380.62-		\$349.75
08/08/05	BILL			\$349.75		\$730.37
07/12/05	BILL			\$380.62		\$380.62
07/06/05	CPAY	AFTDTE	43126	\$353.78-		\$0.00
06/09/05	BILL			\$353.78		\$353.78
06/03/05	CPAY	AFTDTE	43101	\$264.79-		\$0.00
05/09/05	BILL			\$264.79		\$264.79
04/28/05	CPAY	AFTDTE	43134	\$276.00-		\$0.00
04/08/05	BILL			\$276.00		\$276.00
04/05/05	CPAY	AFTDTE	43101	\$332.91-		\$0.00
03/09/05	BILL			\$347.61		\$332.91
03/08/05	CPAY	OVRAFT	43109	\$398.01-		\$14.70-
03/07/05	IDEP			\$14.70-		\$383.31

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396480-034 COM
 SUN PALACE
 1906 CUMBERLAND AVE
 MIDDLESBORO, KY

431

STATUS ACTIVE

READ ROUTE 4862

PAGE 2

ON DATE 09/99 DEF RMK

OFF DATE

NML

MER 09/14/05

BALANCE

406.96

CIS ACTIVITY NONE

***** ACCOUNTS RECEIVABLE HISTORY INFORMATION - AREC *****

DATE	TRAN	PAY CODE	BATCH	UTILITY BILL/PAYMENT	MERCH/DEPOSIT/NRB BILL/PAYMENT	BALANCE
02/08/05	BILL			\$398.01		\$398.01
02/07/05	CPAY	AFTDTE	43101	\$413.18-		\$0.00
01/10/05	BILL			\$413.18		\$413.18
01/07/05	CPAY	AFTDTE	43109	\$289.51-		\$0.00
12/07/04	BILL			\$289.51		\$289.51
12/06/04	DPAY	AFTDTE	43126		\$164.46-	\$0.00
12/06/04	CPAY	AFTDTE	43126	\$192.62-		\$164.46
11/05/04	BILL			\$192.62		\$357.08
11/05/04	DBIL				\$164.46	\$164.46
10/12/04	MERC				\$20.00	\$0.00
10/08/04	CPAY	MERCH	43109		\$20.00-	\$20.00-
10/08/04	CPAY	BYDATE	43109	\$479.91-		\$0.00
10/07/04	BILL			\$258.76		\$479.91
09/09/04	CPAY	PARTBY	43109	\$306.36-		\$221.15
09/08/04	BILL			\$221.15		\$527.51

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396480-034 COM 431 STATUS ACTIVE READ ROUTE 4862 PAGE 3
 SUN PALACE ON DATE 09/99 DEP RMK
 1906 CUMBERLAND AVE OFF DATE NML MER 09/14/05
 MIDDLEBORO, KY BALANCE 406.96 CIS ACTIVITY NONE

***** ACCOUNTS RECEIVABLE HISTORY INFORMATION - AREC *****

DATE	TRAN	PAY CODE	BATCH	UTILITY BILL/PAYMENT	MERCH/DEPOSIT/NRB BILL/PAYMENT	BALANCE
08/13/04	CPAY	MERCH	43109		\$9.00-	\$306.36
08/13/04	CPAY	PARTBY	43109	\$313.57-		\$315.36
08/11/04	CPAY	CKCHRG	43133	\$313.57		\$628.93
08/12/04	MERC				\$9.00	\$315.36
08/11/04	BILL			\$306.36		\$306.36
08/03/04	CPAY	AFTDTE	43101	\$313.57-		\$0.00
07/12/04	BILL			\$313.57		\$313.57
06/25/04	CPAY	AFTDTE	43134	\$327.51-		\$0.00
06/09/04	BILL			\$327.51		\$327.51
05/21/04	CPAY	AFTDTE	43109	\$232.55-		\$0.00
05/10/04	BILL			\$232.55		\$232.55
04/19/04	CPAY	BYDATE	43134	\$258.38-		\$0.00
04/08/04	BILL			\$258.38		\$258.38
03/25/04	CPAY	AFTDTE	43109	\$234.59-		\$0.00
03/09/04	BILL			\$242.13		\$234.59

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396480-034 COM 431 STATUS ACTIVE READ ROUTE 4862 PAGE 4
 SUN PALACE ON DATE 09/99 DEP RMK
 1906 CUMBERLAND AVE OFF DATE NML MER 09/14/05
 MIDDLESBORO, KY BALANCE 406.96 CIS ACTIVITY NONE

***** ACCOUNTS RECEIVABLE HISTORY INFORMATION - AREC *****

DATE	TRAN	PAY CODE	BATCH	UTILITY BILL/PAYMENT	MERCH/DEPOSIT/NRB BILL/PAYMENT	BALANCE
03/09/04	IDEP			\$7.54-		\$7.54-
03/05/04	CPAY	AFTDTE	43109	\$353.36-		\$0.00
02/10/04	RBIL			\$340.12		\$353.36
02/09/04	CPAY	PARTAF	43109	\$448.14-		\$13.24
02/09/04	BILL			\$13.24		\$461.38
01/13/04	BILL			\$448.14		\$448.14
01/07/04	CPAY	AFTDTE	43126	\$210.49-		\$0.00
12/08/03	BILL			\$210.49		\$210.49
11/25/03	CPAY	AFTDTE	43101	\$159.19-		\$0.00
11/07/03	BILL			\$159.19		\$159.19
10/24/03	CPAY	AFTDTE	43101	\$180.63-		\$0.00
10/08/03	BILL			\$180.63		\$180.63
09/23/03	CPAY	AFTDTE	43101	\$280.32-		\$0.00
09/10/03	BILL			\$280.32		\$280.32
08/27/03	CPAY	AFTDTE	43126	\$271.95-		\$0.00

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396480-034 COM 431 STATUS ACTIVE READ ROUTE 4862 PAGE 5
 SUN PALACE ON DATE 09/99 DEP RMK
 1906 CUMBERLAND AVE OFF DATE NML MER 09/14/05
 MIDDLESBORO, KY BALANCE 406.96 CIS ACTIVITY NONE

***** ACCOUNTS RECEIVABLE HISTORY INFORMATION - AREC *****

DATE	TRAN	PAY CODE	BATCH	UTILITY BILL/PAYMENT	MERCH/DEPOSIT/NRB BILL/PAYMENT	BALANCE
08/12/03	BILL			\$271.95		\$271.95
07/22/03	CPAY	BYDATE	43101	\$309.71-		\$0.00
07/10/03	BILL			\$309.71		\$309.71
06/20/03	CPAY	BYDATE	43134	\$285.99-		\$0.00
06/10/03	BILL			\$285.99		\$285.99
05/27/03	CPAY	AFTDTE	43101	\$287.37-		\$0.00
05/09/03	BILL			\$287.37		\$287.37
04/14/03	CPAY	BYDATE	43126	\$300.73-		\$0.00
04/09/03	BILL			\$300.73		\$300.73
03/19/03	CPAY	BYDATE	43101	\$333.28-		\$0.00
03/11/03	BILL			\$340.62		\$333.28
03/10/03	IDEP			\$7.34-		\$7.34-
02/28/03	CPAY	AFTDTE	43134	\$518.71-		\$0.00
02/11/03	BILL			\$518.71		\$518.71
02/10/03	CPAY	AFTDTE	43134	\$438.09-		\$0.00

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396480-034 COM 431 STATUS ACTIVE READ ROUTE 4862 PAGE 6
 SUN PALACE ON DATE 09/99 DEP RMK
 1906 CUMBERLAND AVE OFF DATE NML MER 09/14/05
 MIDDLESBORO, KY BALANCE 406.96 GIS ACTIVITY NONE

***** ACCOUNTS RECEIVABLE HISTORY INFORMATION - AREC *****

DATE	TRAN	CODE	BATCH	PAY UTILITY BILL/PAYMENT	MERCH/DEPOSIT/NRB BILL/PAYMENT	BALANCE
01/21/03	CPAY	MERCH	43134		\$5.00-	\$438.09
01/21/03	CPAY	PARTBY	43134	\$231.36-		\$443.09
01/13/03	CPAY	CKCHRG	53101	\$231.36		\$674.45
01/14/03	MERC				\$5.00	\$443.09
01/09/03	CPAY	PARTBY	43134	\$59.68-		\$438.09
01/09/03	BILL			\$438.09		\$497.77
12/17/02	CPAY	PARTBY	80003	\$231.36-		\$59.68
12/16/02	CPAY	PARTBY	43134	\$150.00-		\$291.04
12/16/02	CPAY	MERCH	43134		\$10.50-	\$441.04
12/16/02	CPAY	PARTBY	43134	\$79.50-		\$451.54
12/17/02	MERC				\$10.50	\$531.04
12/06/02	BILL			\$289.18		\$520.54
11/12/02	CPAY	PARTBY	43134	\$251.81-		\$231.36
11/07/02	BILL			\$231.36		\$483.17
10/22/02	CPAY	MERCH	43134		\$10.50-	\$251.81

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396480-034 COM
SUN PALACE
1906 CUMBERLAND AVE
MIDDLESBORO, KY

431

STATUS ACTIVE

READ ROUTE 4862

PAGE 7

ON DATE 09/99 DEF RMK

OFF DATE

NML

MER 09/14/05

BALANCE

406.96

CIS ACTIVITY NONE

***** ACCOUNTS RECEIVABLE HISTORY INFORMATION - AREC *****

DATE	TRAN	CODE	BATCH	UTILITY BILL/PAYMENT	MERCH/DEPOSIT/NRB BILL/PAYMENT	BALANCE
10/22/02	CPAY	PARTAF	43134	\$303.03-		\$262.31
10/23/02	MERC				\$10.50	\$565.34
10/08/02	BILL			\$251.81		\$554.84
09/16/02	CPAY	PARTBY	43134	\$284.07-		\$303.03
09/10/02	BILL			\$303.03		\$587.10
08/19/02	CPAY	PARTBY	43134	\$283.97-		\$284.07
08/09/02	BILL			\$284.07		\$568.04
07/15/02	CPAY	PARTBY	43134	\$254.26-		\$283.97
07/11/02	BILL			\$283.97		\$538.23
06/21/02	CPAY	PARTAF	43101	\$293.25-		\$254.26
06/10/02	BILL			\$254.26		\$547.51
05/15/02	CPAY	PARTBY	43109	\$277.96-		\$293.25
05/09/02	BILL			\$293.25		\$571.21
04/16/02	CPAY	MERCH	43134		\$10.50-	\$277.96
04/16/02	CPAY	PARTBY	43134	\$323.37-		\$288.46

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396480-034 COM 431 STATUS: ACTIVE READ ROUTE 4862 PAGE 1
 SUN PALACE ON DATE 09/99 DEP CRE
 1906 CUMBERLAND AVE ~~OFF~~ DATE MER 04/04/01
 MIDDLESBORD, KY BALANCE 334.36 CIS ACTIVITY NONE

***** ACCOUNTS RECEIVABLE HISTORY INFORMATION - AREC *****

DATE	TRAN	PAY CODE	BATCH	UTILITY BILL/PAYMENT	MERCH/DEPOSIT/NRB BILL/PAYMENT	BALANCE
03/09/01	BILL			\$341.90		\$334.36
03/07/01	CPAY	OVRAFT	43126	\$399.47-		\$7.54-
03/06/01	IDEP			\$7.54-		\$391.93
02/08/01	BILL			\$399.47		\$399.47
02/05/01	CPAY	AFTDTE	43134	\$552.64-		\$0.00
01/10/01	BILL			\$552.64		\$552.64
01/09/01	CPAY	AFTDTE	43126	\$335.16-		\$0.00
12/19/00	CPAY	MERCH	43109		\$5.00-	\$335.16
12/19/00	CPAY	PARTBY	43109	\$289.42-		\$340.16
12/18/00	CPAY	CKCHRG	43133	\$289.42		\$629.58
12/19/00	MERC				\$5.00	\$340.16
12/07/00	CPAY	PARTBY	43134	\$289.42-		\$335.16
12/07/00	BILL			\$335.16		\$624.58
11/07/00	BILL			\$289.42		\$289.42
11/01/00	CPAY	CKCHRG	43133	\$585.06		\$0.00

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509026-006 COM 431 STATUS ACTIVE HEAD ROUTE 4862 PAGE 1
 SUN PALACE ON DATE 09/99 DEP MMK
 1906 CUMBERLAND AVE OFF DATE MER 09/23/05
 MIDDLESBORO, KY BALANCE 4,766.47 CIS ACTIVITY NONE

***** ACCOUNTS RECEIVABLE HISTORY INFORMATION - AREC *****

DATE	TRAN	CODE	BATCH	UTILITY BILL/PAYMENT	MERCH/DEPOSIT/NRB BILL/PAYMENT	BALANCE
09/20/05	CPAY	PARTBY	43126	\$137.60-		\$4,766.47
09/19/05	ADJT			\$126.00		\$4,904.07
09/19/05	ADJT			\$126.00-		\$4,778.07
09/19/05	ADJT			\$1,081.27		\$4,904.07
09/19/05	ADJT			\$61.12-		\$3,822.80
09/16/05	ADJT					\$3,883.92
09/16/05	ADJT			\$3,119.59		\$3,883.92
09/16/05	ADJT			\$132.61-		\$764.33
09/15/05	CPAY	PARTBY	43134	\$11.60-		\$896.94
09/14/05	CHRG			\$770.94		\$908.54
09/08/05	BILL			\$126.00		\$137.60
09/01/05	MERC				\$20.00-	\$11.60
08/25/05	MERC				\$20.00	\$31.60
08/08/05	CPAY	PARTBY	43109	\$11.74-		\$11.60
08/08/05	BILL			\$11.60		\$23.34

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509026-006 COM 431 STATUS ACTIVE READ ROUTE 4862 PAGE 2
 SUN PALACE ON DATE 09/99 DEP MMK
 1906 CUMBERLAND AVE OFF DATE MER 09/23/05
 MIDDLESBORO, KY BALANCE 4,766.47 CIS ACTIVITY NONE

***** ACCOUNTS RECEIVABLE HISTORY INFORMATION - AREC *****

DATE	TRAN	PAY	CODE	BATCH	UTILITY	MERCH/DEPOSIT/NRB	BALANCE
					BILL/PAYMENT	BILL/PAYMENT	
07/13/05	RBIL				\$11.74		\$11.74
07/13/05	RBIL				\$649.76-		\$0.00
07/12/05	BILL				\$649.76		\$649.76
07/06/05	CPAY	AFTDTE		43126	\$12.67-		\$0.00
06/09/05	BILL				\$12.67		\$12.67
06/03/05	CPAY	AFTDTE		43101	\$12.65-		\$0.00
05/09/05	BILL				\$12.65		\$12.65
04/28/05	CPAY	AFTDTE		43134	\$12.46-		\$0.00
04/08/05	BILL				\$12.46		\$12.46
04/05/05	CPAY	AFTDTE		43101	\$9.72-		\$0.00
03/09/05	BILL				\$12.05		\$9.72
03/08/05	CPAY	OVRAFT		43109	\$12.00-		\$2.33-
03/07/05	IDEP				\$2.33-		\$9.67
02/08/05	BILL				\$12.00		\$12.00
02/07/05	CPAY	AFTDTE		43101	\$34.56-		\$0.00

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509026-006 COM 431 STATUS ACTIVE READ ROUTE 4862 PAGE 3
 SUN PALACE ON DATE 09/99 DEP MMK
 1906 CUMBERLAND AVE OFF DATE MER 09/23/05
 MIDDLESBORO, KY BALANCE 4,766.47 CIS ACTIVITY NONE

***** ACCOUNTS RECEIVABLE HISTORY INFORMATION - AREC *****

DATE	TRAN	PAY	CODE	BATCH	UTILITY	MERCH/DEPOSIT/NRB	BALANCE
					BILL/PAYMENT	BILL/PAYMENT	
01/10/05	BILL				\$11.60		\$34.56
12/07/04	BILL				\$11.52		\$22.96
11/05/04	BILL				\$11.44		\$11.44
10/14/04	DEPR				\$200.00-		\$0.00
10/14/04	IDEP				\$10.54-		\$200.00
10/13/04	CPAY	CREDIT	43109		\$210.54		\$210.54
10/09/04	CPAY	BYDATE	43109		\$22.78-		\$0.00
10/07/04	BILL				\$11.40		\$22.78
09/13/04	CPAY	CREDIT	43134			\$5.00	\$11.38
09/13/04	CPAY	PARTBY	43134		\$5.00-		\$6.38
09/09/04	CPAY	PARTBY	43109		\$11.47-		\$11.38
09/08/04	BILL				\$11.38		\$22.85
08/13/04	CPAY	PARTBY	43109		\$7.29-		\$11.47
08/11/04	CPAY	CHNOCH	43133		\$7.29		\$18.76
08/11/04	BILL				\$11.47		\$11.47

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509026-006 COM 431 STATUS ACTIVE READ ROUTE 4862 PAGE 4
 SUN PALACE ON DATE 09/99 DEP MMK
 1906 CUMBERLAND AVE OFF DATE MER 09/23/05
 MIDDLESBORO, KY BALANCE 4,766.47 CIS ACTIVITY NONE

***** ACCOUNTS RECEIVABLE HISTORY INFORMATION - AREC *****

DATE	TRAN	CODE	BATCH	UTILITY BILL/PAYMENT	MERCH/DEPOSIT/NRB BILL/PAYMENT	BALANCE
08/03/04	CPAY	PARTAF	43101	\$7.29-		\$0.00
07/12/04	BILL			\$6.88		\$7.29
06/09/04	BILL			\$5.65		\$0.41
05/10/04	BILL			\$6.28		\$5.24-
04/08/04	BILL			\$6.12		\$11.52-
03/09/04	BILL			\$5.17		\$17.64-
03/09/04	IDEP			\$18.05-		\$22.81-
03/05/04	CPAY	PARTAF	43109	\$9.65-		\$4.76-
02/09/04	CPAY	PARTBY	43109	\$4.76-		\$4.89
02/09/04	BILL			\$4.89		\$9.65
01/13/04	BILL			\$4.76		\$4.76
01/07/04	CPAY	PARTAF	43126	\$4.96-		\$0.00
12/08/03	BILL			\$4.66		\$4.96
11/25/03	CPAY	PARTAF	43101	\$4.19-		\$0.30
11/07/03	BILL			\$4.49		\$4.49

ENTER TRANSACTION CODE OR PAGING REQUEST-

509026-006 COM 431 STATUS ACTIVE HEAD ROUTE 4862 PAGE 5
 SUN PALACE ON DATE 09/99 DEP MMK
 1906 CUMBERLAND AVE OFF DATE MER 09/23/05
 MIDDLESBORO, KY BALANCE 4,766.47 CIS ACTIVITY NONE

***** ACCOUNTS RECEIVABLE HISTORY INFORMATION - AREC *****

DATE	TRAN	CODE	BATCH	UTILITY BILL/PAYMENT	MERCH/DEPOSIT/NRB BILL/PAYMENT	BALANCE
10/24/03	CPAY	PARTAF	43101	\$4.77-		\$0.00
10/08/03	BILL			\$4.77		\$4.77
09/23/03	CPAY	PARTAF	43101	\$5.06-		\$0.00
09/10/03	BILL			\$5.06		\$5.06
08/27/03	CPAY	PARTAF	43126	\$5.30-		\$0.00
08/12/03	BILL			\$5.30		\$5.30
07/22/03	CPAY	PARTBY	43101	\$5.64-		\$0.00
07/10/03	BILL			\$5.64		\$5.64
06/20/03	CPAY	PARTBY	43134	\$5.76-		\$0.00
06/10/03	BILL			\$5.98		\$5.76
05/09/03	BILL			\$6.20		\$0.22-
04/09/03	BILL			\$6.12		\$6.42-
03/11/03	BILL			\$5.26		\$12.54-
03/10/03	IDEP			\$17.64-		\$17.80-
02/11/03	BILL			\$4.84		\$0.16-

ENTER TRANSACTION CODE OR PAGING REQUEST-

Case No. 2006-00496

RECEIVED

MAR 6 2007

PUBLIC SERVICE
COMMISSION

Question 1

1. State the number of tanning beds in service by month at Sun Palace from February 1, 2003 to August 23, 2005.

I didn't own Sun Palace in February 1, 2003. When I purchased Sun Palace on May 12, 2003 there were 9 beds and 1 stand - up Dome.

From May 12, 2003 to August 11, 2004 there were 9 beds and 1 stand-up Dome (15 months)

From August 11, 2004 to August 23 2005 there were 12 beds and 1 stand-up Dome (12 months)

Attached is 2 pages with the beds listed that were in Sun Palace when we purchased it on May 12, 2003.

Sherry Good will be responsible for responding to this question,

9. KLAFSUN CALiente
Model: 180-181
Serial: 3675-010
 10. KLAFSUN CALiente
Model: 180-181
Serial: 365-012
 11. Dome -- Sun Dome XL48
Model: J-48 Sun Dome
Date: February 2000
Serial: SPIF36928
-

Question 2

2. Provide copies of receipts recording the purchase of any new tanning beds

From February 1, 2003 to August 23, 2005.

Attached is a copy from the bank when we purchased the beds.

They were purchased on August 11, 2004 , but they were not in use until August 17, 2004.

- A These beds were new additions.

- B. 220 Volts
25 amp 3600 watts 30 amp breaker

Dwayne Good will be responsible for responding to this question.

JOEY DEWAYNE GOOD; SHERRY GOOD D/B/A THE SUN PALACE 1906 CUMBERLAND AVENUE MIDDLESBORO, KY 40965 BORROWER'S NAME AND ADDRESS <small>"I" includes each borrower above, jointly and severally.</small>	FIRST STATE FINANCIAL 1810 CUMBERLAND AVE MIDDLESBORO, KY 40965 LENDER'S NAME AND ADDRESS <small>You means the lender, its successors and assigns.</small>	SS # 407080735 Loan Number _____ Date 08-11-2004 Maturity Date 08-11-2008 Loan Amount \$ _____ Renewal Of _____ CLASS CODE 04
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COPY

For value received, I promise to pay to you, or your order, at your address listed above the **PRINCIPAL** sum of _____ Dollars \$ _____ AND 74/100

- Single Advance:** I will receive all of this principal sum on 08-11-2004. No additional advances are contemplated under this note.
- Multiple Advance:** The principal sum shown above is the maximum amount of principal I can borrow under this note. On _____ I will receive the amount of \$ _____ and future principal advances are contemplated.
- Conditions:** The conditions for future advances are _____

- Open End Credit:** You and I agree that I may borrow up to the maximum amount of principal more than one time. This feature is subject to all other conditions and expires on _____.
- Closed End Credit:** You and I agree that I may borrow up to the maximum only one time (and subject to all other conditions).

INTEREST: I agree to pay interest on the outstanding principal balance from 08-11-2004 at the rate of _____ per year until 08-12-2004.

- Variable Rate:** This rate may then change as stated below.
- Index Rate:** The future rate will be EQUAL TO the following index rate: FIRST STATE BANK INDEX. THE RESULT OF THIS CALCULATION WILL BE ROUNDED TO THE NEAREST 0.125

- No Index:** The future rate will not be subject to any internal or external index. It will be entirely in your control.
- Frequency and Timing:** The rate on this note may change as often as EVERY DAY BEGINNING 08-12-2004. A change in the interest rate will take effect ON THE SAME DAY.
- Limitations:** During the term of this loan, the applicable annual interest rate will not be more than _____ % or less than _____ %. The rate may not change more than _____ % each _____.

Effect of Variable Rate: A change in the interest rate will have the following effect on the payments:

The amount of each scheduled payment will change. The amount of the final payment will change.

ACCUAL METHOD: Interest will be calculated on a ACTUAL/360 basis.

- POST MATURITY RATE:** I agree to pay interest on the unpaid balance of this note owing after maturity, and until paid in full, as stated below:
- on the same fixed or variable rate basis in effect before maturity (as indicated above).
- at a rate equal to _____

LATE CHARGE: If a payment is made more than 10 days after it is due, I agree to pay a late charge of 5.000% OF THE LATE AMOUNT

ADDITIONAL CHARGES: In addition to interest, I agree to pay the following charges which are are not included in the principal amount above: CREDIT BUREAU \$3.74; DOCUMENTATION FEE \$125; UCC-1 FILING FEE \$10; RELEASE \$10

PAYMENTS: I agree to pay this note as follows:

ADDITIONAL TERMS:
 SECURITY: 3 KLAFSUN TANNING BEDS, SN#3675-197, SN#3675-203, SN#3675-204

PUNITIVE INTEREST COULD BE CHARGED ON THIS LOAN IN THE EVENT OF A DEFAULT OR IN THE EVENT THAT FINANCIAL INFORMATION AS DESCRIBED ON THE REVERSE SIDE OF THIS NOTE IS NOT RECEIVED WITHIN 60 DAYS OF REQUEST. YOUR INTEREST RATE WILL INCREASE TO 24% AND WILL REMAIN AT 24% UNTIL THE DEFAULT IS CURED OR UNTIL YOU PRESENT THE REQUESTED INFORMATION.

SECURITY: This note is separately secured by (describe separate document by type and date): _____

PURPOSE: The purpose of this loan is PURCHASE 3 TANNING BEDS

Question 3

3. State the month (s) that Sun Palace was closed for business and the reason (s) for Closure. Provide documentation proving the month (s) of closure.

There were no months that Sun Palace was closed , They were only some days we were closed , and some nights we had to close early.

My father-in-law got sick in October 2003, he was in and out of the hospital for over a year and a half, he died in May 2005 .

There is no documentation of when we closed.

When we needed to close I would put a sign on the door. Stating we were closed due to illness.

Sherry Good will be responsible for responding to this question.

Question 4

4. Provide documentation establishing the date Sherry Ann Good became the legal owner Of Sun Palace, and state the method of acquisition (I.e., stock purchase, asset sale, etc.)

Attached is a copy from the bank where Dwayne and Sherry Good purchased Sun Palace.

Sherry Good will be responsible for responding to this question .

JOEY DEWAYNE GOOD; SHERRY GOOD 1906 CUMBERLAND AVE MIDDLESBORO, KY 40965	FIRST STATE BANK OF PINEVILLE 1810 CUMBERLAND AVE MIDDLESBORO, KY 40965	SS # 407080735 Loan Number _____ Date 05-12-2003 Maturity Date 05-12-2023 Loan Amount \$ _____ Renewal Of _____ CLASS CODE 1E
BORROWER'S NAME AND ADDRESS "I" includes each borrower above, jointly and severally.	<div style="font-size: 48px; opacity: 0.5; font-weight: normal;">COPY</div> LENDER'S NAME AND ADDRESS You means the lender, its successors and assigns.	

For value received, I promise to pay to you, or your order, at your address listed above the **PRINCIPAL** sum of _____ Dollars \$ _____

- Single Advance:** I will receive all of this principal sum on 05-12-2003. No additional advances are contemplated under this note.
- Multiple Advance:** The principal sum shown above is the maximum amount of principal I can borrow under this note. On _____ I will receive the amount of \$ _____ and future principal advances are contemplated.
- Conditions:** The conditions for future advances are _____

- Open End Credit:** You and I agree that I may borrow up to the maximum amount of principal more than one time. This feature is subject to all other conditions and expires on _____.
- Closed End Credit:** You and I agree that I may borrow up to the maximum only one time (and subject to all other conditions).

INTEREST: I agree to pay interest on the outstanding principal balance from 05-12-2003 at the rate of _____ per year until 05-12-2008.

- Variable Rate:** This rate may then change as stated below.
- Index Rate:** The future rate will be _____ the following index rate: _____

- No Index:** The future rate will not be subject to any internal or external index. It will be entirely in your control.
- Frequency and Timing:** The rate on this note may change as often as EVERY 12TH MONTH BEGINNING 05-12-2008. A change in the interest rate will take effect 45 DAYS AFTER THE CHANGE IN THE INDEX.
- Limitations:** During the term of this loan, the applicable annual interest rate will not be more than _____% or less than _____%. The rate may not change more than _____% each _____.

Effect of Variable Rate: A change in the interest rate will have the following effect on the payments:

The amount of each scheduled payment will change. The amount of the final payment will change.

ACCRUAL METHOD: Interest will be calculated on a _____ basis.

POST MATURITY RATE: I agree to pay interest on the unpaid balance of this note owing after maturity, and until paid in full, as stated below:

on the same fixed or variable rate basis in effect before maturity (as indicated above).

at a rate equal to _____

LATE CHARGE: If a payment is made more than _____ days after it is due, I agree to pay a late charge of _____.

ADDITIONAL CHARGES: In addition to interest, I agree to pay the following charges which are are not included in the principal amount above: ATTORNEY FEES AND RECORDING FEES

PAYMENTS: I agree to pay this note as follows:

ADDITIONAL TERMS:
 COMMERCIAL REAL ESTATE LOCATED AT 1906 CUMBERLAND AVE, MIDDLESBORO, ALL INVENTORY, ACCOUNTS AND EQUIPMENT NOW OWNED OR HEREAFTER ACQUIRED.

Question 5

5. Name the months of the year that Sun Palace enjoys a brisk business and the months that the business is slow.

January- Very slow

February- Very slow

March - 1st week slow, rest of month brisk

April - Brisk

May - 1st & 2nd weeks brisk, rest of month slow

June - Slow

July - Slow

August- Slow

September - Slow

October - Slow

November -Very Slow

December -Very Slow

Sherry Good will be responsible for responding to this question.

