



an e-on company

Ms. Elizabeth O'Donnell  
Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, Kentucky 40601

RECEIVED

FEB 12 2007

PUBLIC SERVICE  
COMMISSION

**Kentucky Utilities Company**  
State Regulation and Rates  
220 West Main Street  
PO Box 32010  
Louisville, Kentucky 40232  
www.eon-us.com

Rick E. Lovekamp  
Manager - Regulatory Affairs  
T 502-627-3780  
F 502-627-3213  
rick.lovekamp@eon-us.com

February 12, 2007

**Re: *In the Matter of Sherry Ann Good D/B/A Sun Palace v. Kentucky Utilities Company* – Case No. 2006-00496**

Dear Ms. O'Donnell:

Enclosed please find and accept for filing the original and five (5) copies of Kentucky Utilities Company's Response to the Commission Staff's First Data Request dated January 23, 2007, in the above-referenced matter.

Should you have any questions or need any additional information, please contact me at your convenience.

Sincerely,

Rick E. Lovekamp

cc: Parties of Record

**COMMONWEALTH OF KENTUCKY**  
**BEFORE THE PUBLIC SERVICE COMMISSION**

**In the Matter of:**

**SHERRY ANN GOOD  
D/B/A SUN PALACE**

**COMPLAINANT**

**v.**

**KENTUCY UTILITIES COMPANY**

**DEFENDANT**

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)  
) **CASE NO.**  
) **2006-00496**  
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**RESPONSE OF  
KENTUCKY UTILITIES COMPANY  
TO THE COMMISSION STAFF'S  
FIRST DATA REQUEST  
DATED JANUARY 23, 2007**

**FILED: FEBRUARY 12, 2007**



**KENTUCKY UTILITIES COMPANY**

**CASE NO. 2006-00496**

**Response to Commission Staff's First Data Request  
Dated January 23, 2007**

**Question No. 1**

**Witness: Alan B. Sutton**

Q-1. Provide copies of all correspondence between Sherry Ann Good d/b/a Sun Palace ("Sun Palace") and KU relating to billing and electric service issues at 1906 Cumberland Avenue, Middlesboro, Kentucky.

A-1. Please see attached.



Customer Service: 1-800-383-5582 Mon-Fri 7AM-6PM  
 Walk-in Center Hours: Mon-Fri 8AM-5PM  
 www.eon-us.com  
 Telephone Payments: (800) 807-3596

DATE DUE	AMOUNT DUE
09/29/05	\$4,904.07

This is a duplicate bill

This year, give a gift everyone can use: a HUG from KU. See the Important Information section of your bill for details.

ACCOUNT INFORMATION	
Account Number:	509026-006 0
Account Name:	Sun Palace
Service Address:	1906 Cumberland Ave Middlesboro, Ky

BILLING SUMMARY	
Previous Balance	23.34
Payments as of 09/19	(23.34)
Balance as of 09/19	0.00
Billing Adjustment	4,778.07
Electric Charges	113.03
Taxes and Fees	12.97
Utility Charges as of 09/19	4,904.07
<b>Total Amount Due</b>	<b>4,904.07</b>

Averages for Billing Period	This Year	Last Year
Average Temperature	76°	70°
Number of Days Billed	33	32
Electric/kwh per Day	49.2	105.0

ELECTRIC CHARGES			
Rate Type: GS-GENERAL SERVICE			
Customer Charge	10.00	<b>Meter Reading Information</b>	
Energy Charge	91.70	Meter #C406361-A	
<b>Other Charges For Above Rates</b>		Actual Reading on 09/07	01621
Fuel Adjustment (\$0.00671 x 1625 kwh)	10.90	Previous Reading on 08/05	00000
GS DSM (\$0.00017 x 1625 kwh)	0.28	<b>Current kwh Usage</b>	<b>1625</b>
Environmental Surcharge (2.860% x \$112.88)	3.23	Meter Multiplier	1
Merger Surcredit (2.246% CR x \$116.11)	-2.61	<b>Metered kwh Usage</b>	<b>1625</b>
Value Delivery Surcredit (0.410% CR x \$113.50)	-0.47		
<b>Total Electric Charges</b>	<b>\$113.03</b>		
OTHER CHARGES			
Temporary Suspension Charge	-20.00		
Back Out Toes Fee \$20 Billed 8/24/05			
Temporary Suspension Charge Customer Requested	20.00		
<b>Total Other Charges</b>	<b>0.00</b>		

Please see reverse side for additional charges.

Please bring entire bill when paying in person.

Customer Service 1-800-383-5582

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Previous Balance	Payment Due Date	Total Amount Due	Winter Care Donation	Amount Enclosed
509026-006 0	\$0.00	09/29/05	\$4,904.07	\$	\$

Home Phone # (606) 248-6789

Check here if plant(s) requested on back of stub

OFFICE USE ONLY MB  
 005, R4862, G431



PO BOX 14242  
 LEXINGTON, KY 40512-4242

#BWNHBWG  
 #509026006 0 7#

SUN PALACE  
 1906 CUMBERLAND AVE  
 MIDDLESBORO, KY 40965-1231



Service Address: 1906 Cumberland Ave

0200005090260060000000490407000004904070000000000019

**TAXES AND FEES**

Rate Increase For School Tax (3.00% x \$113.03)	3.39
Franchise Fee-Middlesboro (2.17% x \$113.03)	2.45
Sales Tax (6.00% x \$118.87)	7.13
<b>Total Taxes and Fees</b>	<b>\$12.97</b>

**BILLING INFORMATION**

**CORRECTED BILL**

After preparing your original bill, we discovered the billing was incorrect. We have made the necessary changes to correct the bill. We apologize for any inconvenience this incorrect billing may have caused you. Please call the phone number on your bill if you have any questions.

**Electric DSM Cost Recovery:** This charge represents costs of Demand-Side Management programs such as energy-conservation initiatives, energy audits, and weatherization initiatives taken on behalf of customers.

**IMPORTANT INFORMATION**

To request a copy of your rate schedule, please call 1-800-383-5582.

Holiday Utility Gift (HUG) certificates are perfect for anyone on your holiday gift list. HUGs are ideal for elderly relatives, young people just starting out or anyone you know who may have trouble making ends meet.

Simply give us the name and address of the recipient, and we'll credit their KU account for that amount. You'll receive a certificate to present to the recipient that indicates the amount of your gift. HUGs can be purchased in any amount over \$25 during regular business hours at any of our Customer Service Centers.

New enrollment only - Please check box(es) below and on front of stub.

**Automatic Bank Club** (voided check must be provided)

*Please deduct my Automatic Bank Club payment from my Checking Account.*

*I hereby authorize KU to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or KU.*

Signature \_\_\_\_\_

Date \_\_\_\_\_



Dear Sun Palace,

We recently discovered a problem with your electric meter. In accordance with the Kentucky Public Service Commission statutes, we are required to correct the billing on your account.

Since Kentucky Utilities Company greatly values you as a customer, we will work with you to make arrangements to pay this bill in a timely and reasonable manner. In compliance with 807 KAR 5:006, Section 10(2), you have the right to elect to make payment arrangements for this bill for a time period no less than the number of months that it took to incur the charges. This arrangement will be due in addition to your new monthly billing. If you choose to make payment arrangements, please contact us at the number shown on your bill.

The following information explains the reason your account was corrected and the time period covered.

The meter was not registering the correct usage and it has been replaced. Usage has been estimated from September 9, 2003 to August 23, 2005 based on actual use on the new meter, geographical location and weather conditions.

As a result, your account has been billed for this usage. If you have any information which may affect the estimated portion of this bill, please contact our office.

Duane Good  
Sun Palace

11/30/05

Mr. Good;

I am sending you the information you requested during our site visit yesterday.

When was the meter last tested? Meter M408432 was tested on 5/14/96. This is the meter at account 509026-006

How many times has service been turned off? Our records indicate there have been no turn offs or disconnects on this account (509026-006)

\*\*\*The other account 396480-034 was disconnected for non-pay on 10/8/04 and reconnected on the same date. This is the account that serves the heat pump.\*\*\*

What were our rates from the year 2000 to present? Rate changes have occurred in 1983 and July 2004.



Sherry Good  
Sun Palace  
1906 Cumberland Ave  
Middlesboro Ky 40965

1/27/2006

Re: account# 509026-006

Dear Mrs. Good:

It has been some time since we have spoke about the back billing resulting from the defective meter at the above account. We agreed you could pay the current billings while we investigated the concerns associated with the back billing. As of the above date we have provided the information requested by you and the Public Service Commission.

We can no longer continue to hold this amount in dispute status, so I am asking that you contact me or the Middlesboro office and establish a payment plan for balance associated with the back billing.

I understand the difficulty associated with a back billed amount and will work as diligently as possible to establish a payment plan that allows you bring you account current and meet the demands of your business.

You may call 800-981-0600 and request the Middlesboro office or call me on my cell at 606-524-2070. I appreciate your patience and cooperation with this matter.

Sincerely,

Alan Sutton  
Business Office Manager

CC: File  
Ginny Smith  
Mike Lowery

Sherry Good  
Sun Palace  
1906 Cumberland Ave  
Middlesboro Ky 40965

11/14/2006

Re: account# 509026-006

Dear Mrs. Good:

It has been some time since we have spoke about the back billing resulting from the defective meter at the above account. We agreed you could pay the current billings while we investigated the concerns associated with the back billing. As of the above date we have had no contact since providing the information requested by you and the Public Service Commission. I have spoke with the PSC and was informed the form you submitted was returned to you in April of this year.

We can no longer continue to hold this amount in dispute status, so I am asking that you contact me or the Middlesboro office by November 27, 2006 and establish a payment plan for the balance associated with the back billing. Failure to do so will result in the account defaulting to a delinquent status

I understand the difficulty associated with a back billed amount and will work as diligently as possible to establish a payment plan that allows you to bring your account current and meet the demands of your business.

You may call 800-981-0600 and request the Middlesboro office or call me on my cell at 606-524-2070. I appreciate your patience and cooperation with this matter.

Sincerely,

Alan Sutton  
Business Office Manager

CC: File  
Ginny Smith  
Mike Lowery



**KENTUCKY UTILITIES COMPANY**

**CASE NO. 2006-00496**

**Response to Commission Staff's First Data Request  
Dated January 23, 2007**

**Question No. 2**

**Witness: Alan B. Sutton**

Q-2. Provide documentation stating the number of electric meters KU currently has in service for Sun Palace at 1906 Cumberland Avenue. If there is more than one meter, provide the relevant meter numbers and account numbers.

A-2. Sun Palace currently has 3 meters at 1906 Cumberland Avenue.

Account #509026-006 – Meter #C406361

Account #396480-034 – Meter #C246331

Account #661466-001 – Meter #C435510

Please see the attached CIS information.

509026-006 COM 431 STATUS ACTIVE READ ROUTE 4862 PAGE 1  
SUN PALACE ON DATE 09/99 DEP MMK  
1906 CUMBERLAND AVE OFF DATE MER 02/08/07  
MIDDLESBORO, KY BALANCE 5,017.56 CIS ACTIVITY NONE

\*\*\*\*\* METER INFORMATION - METI \*\*\*\*\*

METER NO C406361 MTR BASE NO 10 STATUS ACTIVE  
BILL CODE 110 GS -GENERAL SERVICE REV CL 006 COMMERCIAL LIGHT AND POWER  
KIND OF MTR 1 KWH ONLY OR LIGHTING SUB ADD A BILLED ALONE  
ESTIMATE CD S SHOULD NOT ESTIMATE MULTIPLIER 1  
MIN CD  
SP MIN APPL N MIN ANNIV MO  
SEAL CODE 0 NORMAL MTR CHANGE CNT  
LOCATION PO READ SEQ 0370  
NO OF DIALS 5 AVERAGE USE 4662  
DEDUCT MTR BASE 00 INSTALL DATE 08/23/05  
COMBINE MTR BASE 00 PRIMARY METERED N  
METER TYPE CIS  
AMPS 50.0  
VOLTS 240  
WIRES 3  
NO MORE PAGES AVAILABLE  
ENTER TRANSACTION CODE OR PAGING REQUEST-

396480-034 COM 431 STATUS ACTIVE READ ROUTE 4862 PAGE 1  
SUN PALACE ON DATE 09/99 DEP RMK CRE  
1906 CUMBERLAND AVE OFF DATE NML 02/08/07  
MIDDLESBORO, KY BALANCE 722.95 CIS ACTIVITY NONE

\*\*\*\*\* METER INFORMATION - METI \*\*\*\*\*

METER NO C246331 MTR BASE NO 11 STATUS ACTIVE  
BILL CODE 110 GS -GENERAL SERVICE REV CL 006 COMMERCIAL LIGHT AND POWER  
KIND OF MTR 2 KWH AND KW OR RECURR SUB ADD A BILLED ALONE  
ESTIMATE CD S SHOULD NOT ESTIMATE MULTIPLIER 1  
MIN CD A ANNUAL  
SP MIN APPL N MIN ANNIV MO 03  
SEAL CODE 0 NORMAL MTR CHANGE CNT  
LOCATION PO READ SEQ 0380  
NO OF DIALS 5 AVERAGE USE 2685  
DEDUCT MTR BASE 00 INSTALL DATE 04/19/02  
COMBINE MTR BASE 00 PRIMARY METERED N  
METER TYPE J4EDS  
AMPS 30.0  
VOLTS 240  
WIRES 3

NO MORE PAGES AVAILABLE  
ENTER TRANSACTION CODE OR PAGING REQUEST-

661466-001 COM 431 STATUS ACTIVE READ ROUTE 4862 PAGE 1  
SUN PALACE ON DATE 04/06 DEP RMK CRE  
1906 CUMBERLAND AVE OFF DATE 02/08/07  
MIDDLESBORO,KY BALANCE 101.82 CIS ACTIVITY NONE

\*\*\*\*\* METER INFORMATION - METI \*\*\*\*\*

METER NO C435510 MTR BASE NO 10 STATUS ACTIVE  
BILL CODE 110 GS -GENERAL SERVICE REV CL 006 COMMERCIAL LIGHT AND POWER  
KIND OF MTR 1 KWH ONLY OR LIGHTING SUB ADD A BILLED ALONE  
ESTIMATE CD H NO HISTORY MULTIPLIER 1  
MIN CD  
SP MIN APPL N MIN ANNIV MO  
SEAL CODE 0 NORMAL MTR CHANGE CNT  
LOCATION OB READ SEQ 0380  
NO OF DIALS 5 AVERAGE USE 1167  
DEDUCT MTR BASE 00 INSTALL DATE 04/17/06  
COMBINE MTR BASE 00 PRIMARY METERED N  
METER TYPE MX  
AMPS 30.0  
VOLTS 240  
WIRES 3

NO MORE PAGES AVAILABLE  
ENTER TRANSACTION CODE OR PAGING REQUEST-





**KENTUCKY UTILITIES COMPANY**

**CASE NO. 2006-00496**

**Response to Commission Staff's First Data Request  
Dated January 23, 2007**

**Question No. 3**

**Witness: Alan B. Sutton**

- Q-3. Provide copies of service records indicating problems with the meter(s) at Sun Palace from February 1, 2003 to August 23, 2005.
- A-3. Please see the attached Trouble Order Entry System Call History Screen for August 23, 2005. Remarks Information compiled from the KU Customer Information System. The note on August 31, 2005 lists "*Meter base was changed by company – meter and base burnt.*"



Call History for SUN PALACE 1906 CUMBERLAND AVE Home #: 606-248-6789 Outage #: 606-248-6789 Contact #: 606-248-6789

Account Number: 60902E006 0	Outage #: 6062486789	Home #: 6062486789
Last Name: [Redacted]	Work #: [Redacted]	Contact #: 6062486789
First Name: [Redacted] MI: [Redacted]	Mailing Address: [Redacted]	
Business Name: SUN PALACE	Mailing City: [Redacted]	
Service Address: 1906 CUMBERLAND AVE	Meter No: EC40E261	
Service City: MIDDLESBORO	Co: KU	Medical Alert: No
	Office #: 431	Service Off: Electric - No
	Acct Type: Business KU LP	

Call means call logged only

Type	Call Time	Agent	Trouble Code	Comments	Home #	Work #	Outage #	Contact #
E	08/23/2005 12:51:38p	E Moore, Vivian	Work Management; Wire (Overhead OR Underground); Close/Reconnect after Repairs; Customer Requested (charge fee); Cust Accepts Fee	Wanted by 08/23/2005, Sent to Network Restoration; SHERRY/OWNER WAITING FOR SVC TO BE RECONNECTED/	606-248-6789		606-248-6789	606-248-6789
E	08/23/2005 08:24:12a	E Ingram, Tammy	All Out	MTR BASE BURNED UP-NEED SERVICE CUT LOOSE ASAP	606-248-6789		606-248-6789	606-248-6789

Print screen image



509026-006 COM 431 STATUS ACTIVE READ ROUTE 4862 PAGE 1  
SUN PALACE ON DATE 09/99 DEP MMK  
1906 CUMBERLAND AVE OFF DATE MER 01/25/07  
MIDDLESBORO,KY BALANCE 4,995.05 CIS ACTIVITY NONE

\*\*\*\*\* REMARKS INFORMATION \*\*\*\*\*

DATE TAKEN OPER SEGMENT TYPE OF REMARK

02/09/06 43118 CUSTOMER INFORMATIVE  
REMARK SENT E-MAIL TO MGR ABOUT DISC

10/27/05 51238 CUSTOMER INFORMATIVE  
REMARK EMAILED ALLAN SUTTON/SHERRY GOOD 606 248 6789 OR 0900

09/27/05 43133 CUSTOMER INFORMATIVE  
REMARK UNTIL DISPUTED BILL IS FINALED PER MGR A.SUTTON

09/27/05 43133 CUSTOMER INFORMATIVE  
REMARK WHEN CUSTOMER COMES IN FOR NOWKEEP CURRENT BILLS PD

09/13/05 50521 CUSTOMER INFORMATIVE  
REMARK CHRG TO BILL EST USE 9/03 TO 12/03-SEE LONG RMK

08/31/05 50525 CUSTOMER INFORMATIVE  
REMARK ADJT \$20 TOES FEE BILLED 8/24/05 /05 PER BILLING REQ

08/31/05 50507 CUSTOMER INFORMATIVE  
REMARK METER BASE WAS CHANGED BY COMPANY-METER AND BASE BURNT

08/24/05 50525 CUSTOMER INFORMATIVE  
REMARK TOES/08/23/05/12:51PM/V MOORE/A WARD

07/12/05 50515 CUSTOMER INFORMATIVE  
REMARK OVER 10,000 CHNGED READ FROM 69540

10/13/04 43133 CUSTOMER INFORMATIVE  
REMARK CUST HAD TO MUCH DEPO HERE/NEEDED MORE @ 396480-034

09/13/04 43134 CUSTOMER INFORMATIVE  
REMARK TO CORRECT MERC CREDIT

02/10/03 43134 CUSTOMER INFORMATIVE  
REMARK MTH DELIA WILSON SISTER SHERRY GOOD

02/10/03 43134 CUSTOMER INFORMATIVE  
REMARK LTR IN FILE JAN JONES MOTHER/SISTER CN OBT INF ON ACCT

01/15/03 43133 CUSTOMER INFORMATIVE  
REMARK DO NOT ACCEPT ANYMORE CKS

08/15/01 43133 CUSTOMER INFORMATIVE  
REMARK DO NOT ACCEPT ANYMORE CHECKS

09/13/04 43134 CUSTOMER INFORMATIVE  
REMARK TO CORRECT MERC CREDIT

02/10/03 43134 CUSTOMER INFORMATIVE  
REMARK MTH DELIA WILSON SISTER SHERRY GOOD

02/10/03 43134 CUSTOMER INFORMATIVE  
REMARK LTR IN FILE JAN JONES MOTHER/SISTER CN OBT INF ON ACCT

01/15/03 43133 CUSTOMER INFORMATIVE  
REMARK DO NOT ACCEPT ANYMORE CKS

08/15/01 43133 CUSTOMER INFORMATIVE  
REMARK DO NOT ACCEPT ANYMORE CHECKS

08/13/01 31151 CUSTOMER CREDIT  
REMARK SENT RET CHK 19.34 TO LOCAL OFC PART 2 OF 3

509026-006 COM 431 STATUS ACTIVE READ ROUTE 4862  
SUN PALACE ON DATE 09/99 DEPI MMKI  
1906 CUMBERLAND AVE OFF DATE MERI 01/25/07  
MIDDLESBORO,KY BALANCE 4,995.05

\*\*\*\*\* LONG REMARKS  
\*\*\*\*\*

REMARK TYPE - CUSTOMER I PREMISE OPERATOR 50521

LONG REMARK PER BILL REQ TAMMY I-WHEN MTR CHGD-INSIDE BASED  
BURNT UP-  
CHGD BASE-SET NEW MTR-EST USE BK 2 YRS BASED NEW MTR USE  
CHRG FOR 9/03-12/03 ADJT 1/04-8/05 RITA/CUST ACTG



**KENTUCKY UTILITIES COMPANY**

**CASE NO. 2006-00496**

**Response to Commission Staff's First Data Request  
Dated January 23, 2007**

**Question No. 4**

**Witness: Alan B. Sutton**

- Q-4. Refer to Exhibit B of KU's original answer and to the Sun Palace bill with a due date of July 22, 2005 showing \$649.76 as the total amount due. Subsequent bills contain no indication that this amount was satisfied. Explain why KU does not consider this amount to be in arrears.
- A-4. The July 12, 2005 bill shows \$649.76 was generated as a result of an incorrect meter reading. The error was discovered almost immediately, and the July 12, 2005 bill was cancelled. A new bill in the amount of \$11.74 was issued on July 13, 2005. This amount was paid in full by the customer.





**KENTUCKY UTILITIES COMPANY**

**CASE NO. 2006-00496**

**Response to Commission Staff's First Data Request  
Dated January 23, 2007**

**Question No. 5**

**Witness: Alan B. Sutton**

- Q-5 Refer to Exhibit B of KU's original answer and to the Sun Palace bill with a due date of July 25, 2005. Explain why two bills with the same account number were issued to Sun Palace within the same billing period for two different amounts.
- A-5. Please see response to Question No. 4.



**KENTUCKY UTILITIES COMPANY**

**CASE NO. 2006-00496**

**Response to Commission Staff's First Data Request  
Dated January 23, 2007**

**Question No. 6**

**Witness: Alan B. Sutton**

- Q-6. Provide copies of all KU's records that document a change of the name(s) of the person(s) responsible for the electric service account for Sun Palace at 1906 Cumberland Avenue from February 1, 2003 to August 23, 2005.
- A-6. KU does not have any records that document a change of the names on the account for Sun Palace during the above referenced period. As noted in KU's Answer filed December 11, 2006 KU did receive a letter dated February 6, 2003 from Janice Jones authorizing Delia Wilson and Sherry Good to obtain information on account numbers 509026-006 and 396480-034.

KU is attaching, however, a copy of the Deposit Cards for accounts 509026-006 and 396480-034 which show that service was established in Sun Palace's and Janice Jones' names.

KU 3-1 Rev. 10/97

ORDER FOR SERVICE DEPOSIT RECEIPT

Office Middlesboro Date Sept 1, 1999 No. 0163109

I request Kentucky Utilities to furnish electric service to the address shown hereon, which may change from time to time. I agree to receive and pay for service in accordance with the company's standard rules and rates, as filed with the Public Service Commission of Kentucky from time to time.

Deposit Required \$ 300.00 Amount Paid \$ 300.00 Account # 509026-006

Type of Deposit:  CASH  BLC  PG  SB  DGB  DEPJ  DEF  CRE  DW

Customer Name/Business Sun Palace SSN/Tax ID 406-76-3159 Place of Employment business

Spouse/Other Adult Occupant's Name Jamie Carol Jones SSN/Tax ID SEP Place of Employment 248-6789

Service Address 1906 Cumberland Phone No./Contact No. 248-6789

Mailing Address Harrogate, TN 207 Parliament Rd

Previous Address Harrogate, TN  
Customer Signature Jamie Jones KU Co. Employee Donna Gambel

Cashier's Stamp Receipt Here  
This receipt is not transferable, and is void when the deposit is refunded or applied on account.

KU 3-1 Rev. 10/97

ORDER FOR SERVICE DEPOSIT RECEIPT

Office Middlesboro Date Sept 1, 1999 No. 0163108

I request Kentucky Utilities to furnish electric service to the address shown hereon, which may change from time to time. I agree to receive and pay for service in accordance with the company's standard rules and rates, as filed with the Public Service Commission of Kentucky from time to time.

Deposit Required \$ 125.00 Amount Paid \$ 125.00 Account # 391480-037

Type of Deposit:  CASH  BLC  PG  SB  DGB  DEPJ  DEF  CRE  DW

Customer Name/Business Sun Palace SSN/Tax ID 406-76-3158 Place of Employment business

Spouse/Other Adult Occupant's Name Jamie Carol Jones SSN/Tax ID SEP Place of Employment 248-6789

Service Address 1906 Cumberland Ave Phone No./Contact No. 248-6789

Mailing Address 207 Parliament Rd Harrogate, TN

Previous Address Harrogate, TN  
Customer Signature Jamie Jones KU Co. Employee Donna Gambel

Cashier's Stamp Receipt Here  
This receipt is not transferable, and is void when the deposit is refunded or applied on account.



**KENTUCKY UTILITIES COMPANY**

**CASE NO. 2006-00496**

**Response to Commission Staff's First Data Request  
Dated January 23, 2007**

**Question No. 7**

**Witness: Alan B. Sutton**

- Q-7. Provide documentation outlining the previous test history of meter #M408432 (the meter formerly located at 1906 Cumberland Avenue) and furnish the results of those tests.
- A-7. Please see attached.

DEVICE M408432 SERIAL 55671380 TYPE KWH MFG TYPE J4S  
 AMPS 30.0 VOLTS 240 WIRE 3 PHASE 1 Kh 007.20 REG RATIO 0027 007/009  
 \*(MDCKU2B)\*\*\*\*\* MDIS KILOWATT HOUR TEST RESULTS - INQUIRE \*\*\*\*\*  
 DATE OF TEST 10/18/05 STANDARD NO 1651 TESTER 75602  
 AS FOUND READ 59549 DIAL COUNT 5

	MTR	STD	ACT	ACC	===	DEMAND	===
-- AS FOUND --	REV	REV	REV		EXP KW	ACT KW	ACC
FULL LOAD	00	00 . 000	00 . 000	000.0			
LIGHT LOAD	00	00 . 000	00 . 000	000.0			
POWER FACTOR	00	00 . 000	00 . 000	000.0			
		AVERAGE =====>		000.0	.	.	
-- AS LEFT ---							
FULL LOAD	00	00 . 000	00 . 000	000.0			
LIGHT LOAD	00	00 . 000	00 . 000	000.0			
POWER FACTOR	00	00 . 000	00 . 000	000.0			
		AVERAGE =====>		000.0	.	.	

AS LEFT READ 59549

P/I AS FOUND		P/I AS LEFT		PULSE RATIO
CREEP TEST	N	TEST TYPE	N	TEST LOCATION S
NO TEST CODE	D	REASON FOR TEST	X	REPAIR CODE 01
RETIREMENT CODE	D			

COMMENTS: METER LUGS BURNT, METER DESTROYED

DEVICE M408432 SERIAL 55671380 TYPE KWH MFG TYPE J4S  
 AMPS 30.0 VOLTS 240 WIRE 3 PHASE 1 Kh 007.20 REG RATIO 0027 007/009  
 \*(MDCKU2B)\*\*\*\*\* MDIS KILOWATT HOUR TEST RESULTS - INQUIRE \*\*\*\*\*  
 DATE OF TEST 05/14/96 STANDARD NO M556488 TESTER 40511  
 AS FOUND READ 47824 DIAL COUNT 5

	MTR	STD	ACT	ACC	EXP KW	DEMAND	ACT KW	ACC
-- AS FOUND --	REV	REV	REV			===		
FULL LOAD	01	01 . 000	01 . 010	099.0				
LIGHT LOAD	01	01 . 000	01 . 004	099.6				
POWER FACTOR	00	00 . 000	00 . 000	000.0				
		AVERAGE =====>		099.3				
-- AS LEFT ---								
FULL LOAD	01	01 . 000	01 . 004	099.6				
LIGHT LOAD	01	01 . 000	00 . 997	100.3				
POWER FACTOR	00	00 . 000	00 . 000	000.0				
		AVERAGE =====>		100.0				

AS LEFT READ 47824

P/I AS FOUND		P/I AS LEFT		PULSE RATIO	
CREEP TEST	N	TEST TYPE	C	TEST LOCATION	S
NO TEST CODE		REASON FOR TEST	O	REPAIR CODE	01
RETIREMENT CODE					
COMMENTS:					



DEVICE M408432 SERIAL 55671380 TYPE KWH MFG TYPE J4S  
 AMPS 30.0 VOLTS 240 WIRE 3 PHASE 1 Kh 007.20 REG RATIO 0027 007/009  
 \*(MDCKU2B)\*\*\*\*\* MDIS KILOWATT HOUR TEST RESULTS - INQUIRE \*\*\*\*\*  
 DATE OF TEST 03/05/96 STANDARD NO M556486 TESTER 40512  
 AS FOUND READ 47824 DIAL COUNT 5

	MTR	STD	ACT	ACC	EXP KW	DEMAND	ACT KW	ACC
-- AS FOUND --	REV	REV	REV			===	===	
FULL LOAD	01	01 . 000	01 . 004	099.6				
LIGHT LOAD	01	01 . 000	01 . 002	099.8				
POWER FACTOR	00	00 . 000	00 . 000	000.0				
		AVERAGE =====>		099.7				
-- AS LEFT ---								
FULL LOAD	01	01 . 000	01 . 004	099.6				
LIGHT LOAD	01	01 . 000	01 . 002	099.8				
POWER FACTOR	00	00 . 000	00 . 000	000.0				
		AVERAGE =====>		099.7				

AS LEFT READ 47824

P/I AS FOUND		P/I AS LEFT		PULSE RATIO	
CREEP TEST	N	TEST TYPE	C	TEST LOCATION	S
NO TEST CODE		REASON FOR TEST	O	REPAIR CODE	01
RETIREMENT CODE					
COMMENTS:					

DEVICE M408432 SERIAL 55671380 TYPE KWH MFG TYPE J4S  
 AMPS 30.0 VOLTS 240 WIRE 3 PHASE 1 Kh 007.20 REG RATIO 0027 007/009  
 \*(MDCKU2B)\*\*\*\*\* MDIS KILOWATT HOUR TEST RESULTS - INQUIRE \*\*\*\*\*  
 DATE OF TEST 05/27/92 STANDARD NO M556351 TESTER 40516  
 AS FOUND READ 06253 DIAL COUNT 5

	MTR	STD	ACT		===	DEMAND	===
-- AS FOUND --	REV	REV	REV	ACC	EXP KW	ACT KW	ACC
FULL LOAD	05	05 . 000	05 . 030	099.4			
LIGHT LOAD	01	10 . 000	10 . 060	099.4			
POWER FACTOR	00	00 . 000	00 . 000	000.0			
		AVERAGE =====>		099.4	.	.	
-- AS LEFT ---							
FULL LOAD	05	05 . 000	05 . 010	099.8			
LIGHT LOAD	01	10 . 000	10 . 000	100.0			
POWER FACTOR	00	00 . 000	00 . 000	000.0			
		AVERAGE =====>		099.9	.	.	

AS LEFT READ 06253

P/I AS FOUND		P/I AS LEFT		PULSE RATIO	
CREEP TEST	N	TEST TYPE	C	TEST LOCATION	S
NO TEST CODE		REASON FOR TEST	O	REPAIR CODE	01
RETIREMENT CODE					
COMMENTS:					

DEVICE M408432 SERIAL 55671380 TYPE KWH MFG TYPE J4S  
 AMPS 30.0 VOLTS 240 WIRE 3 PHASE 1 Kh 007.20 REG RATIO 0027 007/009  
 \*(MDCKU2B)\*\*\*\*\* MDIS KILOWATT HOUR TEST RESULTS - INQUIRE \*\*\*\*\*  
 DATE OF TEST 08/31/86 STANDARD NO TESTER 00000  
 AS FOUND READ 20376 DIAL COUNT 5

	MTR	STD	ACT	ACC	EXP KW	DEMAND	ACT KW	ACC
-- AS FOUND --	REV	REV	REV			===	===	
FULL LOAD	00	00 . 000	00 . 000	099.9				
LIGHT LOAD	00	00 . 000	00 . 000	099.9				
POWER FACTOR	00	00 . 000	00 . 000	000.0				
		AVERAGE =====>		099.9				
-- AS LEFT ---								
FULL LOAD	00	00 . 000	00 . 000	099.9				
LIGHT LOAD	00	00 . 000	00 . 000	099.9				
POWER FACTOR	00	00 . 000	00 . 000	000.0				
		AVERAGE =====>		099.9				

AS LEFT READ 20376

P/I AS FOUND		P/I AS LEFT	PULSE RATIO
CREEP TEST	P	TEST TYPE	TEST LOCATION S
NO TEST CODE		REASON FOR TEST	REPAIR CODE 01
RETIREMENT CODE			
COMMENTS:			



**KENTUCKY UTILITIES COMPANY**

**CASE NO. 2006-00496**

**Response to Commission Staff's First Data Request  
Dated January 23, 2007**

**Question No. 8**

**Witness: Alan B. Sutton**

- Q-8. State how KU alters the "Estimated Usage" procedure for commercial businesses that operate on a seasonal basis (i.e., open only a few months per year) or that have many clients during certain periods of the year.
- A-8. KU applies fair and reasonable assumptions based on the type of business being conducted. When usage is not known, KU attempts to fairly apply estimated usage to all classes of customers based upon its approved Terms and Conditions as listed in Original Sheet No. 86 of its tariff.

As stated in its Answer to the Complaint dated December 11, 2006, KU believes that the adjustment was conservative.



**KENTUCKY UTILITIES COMPANY**

**CASE NO. 2006-00496**

**Response to Commission Staff's First Data Request  
Dated January 23, 2007**

**Question No. 9**

**Witness: Alan B. Sutton**

- Q-9. If settlement discussions have previously taken place regarding this case, describe the results of those discussions.
- A-9. Settlement discussions have not occurred prior to this case. As noted in its Answer, KU has been, and continues to be, willing to work with the Complainant in calculating a fair estimate of the unbilled amounts and a reasonable repayment schedule. Should Complainant have documentation to support her assertions that the business was closed for some period, or that fewer tanning beds were operating during the period in question, KU would be willing to consider further adjustments to the unbilled amounts.