



Elizabeth O'Donnell
Executive Director
Public Service Commission of Kentucky
211 Sower Boulevard
Frankfort, Kentucky 40602

RECEIVED

DEC 18 2006

**PUBLIC SERVICE
COMMISSION**

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December 18, 2006

RE: John McKeehan v. Louisville Gas & Electric Company
Case No.: 2006-00385

Dear Ms. O'Donnell:

Enclosed please find an original and six (6) copies of the Comments of Louisville Gas and Electric Company to the Commission Staff's Intra-Agency Memorandum dated December 12, 2006 in the above-referenced docket.

Please file-stamp the extra copy of the Comments as received and return it to me in the enclosed envelope. Should you have any questions concerning the enclosed, please do not hesitate to contact me.

Sincerely,

Allyson K. Sturgeon

AKS/kmw
Enclosures

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION **RECEIVED**

In the Matter of:

DEC 18 2006

PUBLIC SERVICE
COMMISSION

JOHN McKEEHAN)

COMPLAINANT)

vs.)

CASE NO. 2006-00385

LOUISVILLE GAS AND ELECTRIC)
COMPANY)

DEFENDANT)

**COMMENTS OF LOUISVILLE GAS AND ELECTRIC COMPANY
TO INTRA-AGENCY MEMORANDUM AND
FILING OF ADDITIONAL CUSTOMER INFORMATION**

In connection with the Intra-Agency Memorandum filed by the Staff of the Kentucky Public Service Commission ("Commission") on December 12, 2006 in the above-captioned proceeding, Louisville Gas and Electric Company ("LG&E") respectfully submits the following comments:

1. In the list of persons who attended the December 1, 2006 Informal Conference, Katrina Clark is incorrectly listed as "Patricia Clark."

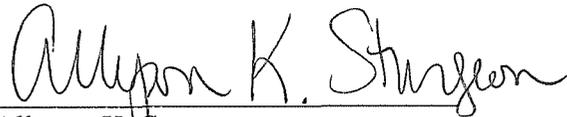
2. With regard to the statement that "there are no records available that verify the actual electric and/or gas usage for the unpaid amounts in question," LG&E states that, while the actual billing records of the customer have aged off of LG&E's customer information system, LG&E has retained copies of Mr. McKeehan's service order history and miscellaneous action information which accurately depict the previously billed, but unpaid amounts owed for service rendered at 4105 Southern Parkway and 319 M Street, Apartments 1F and 2F. Copies of the

service order history and miscellaneous action information for the above-referenced addresses, as well as for 2907 Arlington Road, are attached hereto as requested during the informal conference.

3. Finally, LG&E is exploring possible settlement options and has left a message for Mr. McKeehan to discuss these options. LG&E will notify the Commission if the parties are unable to reach a mutually- acceptable resolution to the matter.

Dated December 18, 2006

Respectfully submitted,



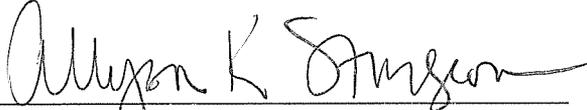
Allyson K. Sturgeon
Corporate Attorney
E.ON U.S. LLC
220 West Main Street
Louisville, KY 40202
(502) 627-2088

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing Answer was served on the following on the 18th day of December, 2006, U.S. mail, postage prepaid:

John McKeehan
2907 Arlington Road
Louisville, Kentucky 40232-5590

Lawrence W. Cook, Esq.
Assistant Attorney General
1024 Capital Center Drive,
Suite 200
Frankfort, Kentucky 40601-8204



Counsel for Louisville Gas and Electric
Company

4105 SOUTHERN PY

- PAGE 1 APPLICATION FOR SERVICE FOR 6-19-97**
- PAGE 2 ORDER TO CUT OFF FOR NON-PYMNT. CUST
PAID BEFORE CUT OFF HAPPENED**
- PAGE 3 SERVICE CUT OFF FOR ONO-PYMNT 9-29-97**
- PAGE 4 SERVICE CUT OFF UNAUTHORIZED REC 10-28-
97. SHOWS \$4,570.28 OWED.**
- PAGE 5 GAS TURNED OFF 12-03-97**
- PAGE 6 ORDER FROM NEW OWNER DR. GUPTA
WHICH FORCED THE SERVICE OUT OF
MCKEEHAN'S NAME. NO ORDER FROM
MCKEEHAN TO TAKE OUT OF HIS NME**
- PAGE 7 NOTES SHOWING FOLLOWING XFRS:
\$2,698.73 FROM 319 M STREET APT 1F
\$ 604.85 FROM 319 M STREET APT 2F**

ACCT NO 8000215825004 LAST-BILL RD CYC BL CYC
 NAME STATUS LAST-TRAN
 SERVICE 4105 SOUTHERN PY ACC TYPE R LL-YA
 ADDRESS LOUISVILLE KY 40214-1500 CURRENT BILL DUE 00/00/00
 ***** 02-10 SERVICE ORDER HISTORY ***** 12/04/06 *** 0859 **
 ORDER DNP CURR CUST ACCOUNT NO 9000269499002 NAME MCKEEHAN RAY A
 WORK IND E G SERVICE WANTED BY 07/03/97 FINAL BILL N ORDER REP 4925 PRINTED Y
 TRAN DATE 06/26/97 REQUESTED BY JCM TIME 1516 PM HOLD N
 XFER TO DATA ACCOUNT NO OFF-USAGE
 XFER ADDR DATE WNTD
 PHONE 502 366 0075 EXT DEP NONE DFA NO DELETED BY 4925 ON 07/03/97
 SPCL INS
 EXAM RES
 FLD RMK PD
 FIELD WORK COMPLETED 07/03/97 BY 4925 AT DNP AMOUNT 57160

* * * ARE THERE MORE RECORDS YES * * *
 DSPLY 11 KEY TO NEW SS DSPLY KEY

ACCT NO 8000215825004 LAST-BILL RD CYC BL CYC
NAME STATUS LAST-TRAN
SERVICE 4105 SOUTHERN PY ACC TYPE R LL-YA
ADDRESS LOUISVILLE KY 40214-1500 CURRENT BILL DUE 00/00/00
***** 02-10 SERVICE ORDER HISTORY ***** 12/04/06 *** 0859 **
ORDER DNP CURR CUST ACCOUNT NO 8000215825004 NAME MCKEEHAN JOHN W
WORK IND E SERVICE WANTED BY 09/29/97 FINAL BILL N ORDER REP 4925 PRINTED Y
TRAN DATE 09/26/97 REQUESTED BY SYSTEM TIME 0341 AM HOLD N
XFER TO DATA ACCOUNT NO OFF-USAGE
XFER ADDR DATE WNTD
PHONE 502 550 6826 EXT DEP NONE DFA NO EDITED BY 4925
SPCL INS
EXAM RES
FLD RMK
FIELD WORK COMPLETED 09/29/97 BY 1700 AT DNP AMOUNT 422453

PROCESS DT 09/29/97

* * * ARE THERE MORE RECORDS YES * * *
DSPLY 11 KEY TO NEW SS DSPLY KEY

ACCT NO 8000215825004 LAST-BILL RD CYC BL CYC
NAME STATUS LAST-TRAN
SERVICE 4105 SOUTHERN PY ACC TYPE R LL-YA
ADDRESS LOUISVILLE KY 40214-1500 CURRENT BILL DUE 00/00/00
***** 02-10 SERVICE ORDER HISTORY ***** 12/04/06 *** 0858 **
ORDER OFF CURR CUST ACCOUNT NO 8000215825004 NAME MCKEEHAN JOHN W
WORK IND E SERVICE WANTED BY 10/28/97 FINAL BILL N ORDER REP 4666 PRINTED Y
TRAN DATE 10/27/97 REQUESTED BY SELVAGE X2183 TIME 0825 AM HOLD N
XFER TO DATA N ACCOUNT NO OFF-USAGE
XFER ADDR DATE WNTD
PHONE 502 550 6826 EXT DEP NONE DFA NO EDITED BY 1813
SPCL INS UNAUTH REC \$4570.28*DAN CUT AT POLE
EXAM RES
FLD RMK
FIELD WORK COMPLETED 11/12/97 BY 3163 AT

PROCESS DT 11/12/97

* * * ARE THERE MORE RECORDS YES * * *
DSPLY 11 KEY TO NEW SS DSPLY KEY

ACCT NO 8000215825004 LAST-BILL RD CYC BL CYC
NAME STATUS LAST-TRAN
SERVICE 4105 SOUTHERN PY ACC TYPE R LL-YA
ADDRESS LOUISVILLE KY 40214-1500 CURRENT BILL DUE 00/00/00
***** 02-10 SERVICE ORDER HISTORY ***** 12/04/06 *** 0858 **
ORDER DNP CURR CUST ACCOUNT NO 8000215825004 NAME MCKEEHAN JOHN W
WORK IND G SERVICE WANTED BY 12/03/97 FINAL BILL N ORDER REP 4925 PRINTED Y
TRAN DATE 12/02/97 REQUESTED BY SYSTEM TIME 0234 AM HOLD N
XFER TO DATA ACCOUNT NO OFF-USAGE
XFER ADDR DATE WNTD
PHONE 502 550 6826 EXT DEP NONE DFA NO EDITED BY 4925
SPCL INS
EXAM RES
FLD RMK TND GS OFF DISC
FIELD WORK COMPLETED 12/03/97 BY 1969 AT 1040 PM DNP AMOUNT 477430

PROCESS DT 12/04/97

* * * ARE THERE MORE RECORDS YES * * *
DSPLY 11 KEY TO NEW SS DSPLY KEY

ACCT NO 8000215825004 LAST-BILL RD CYC BL CYC
 NAME STATUS LAST-TRAN
 SERVICE 4105 SOUTHERN PY ACC TYPE R LL-YA
 ADDRESS LOUISVILLE KY 40214-1500 CURRENT BILL DUE 00/00/00
 ***** 02-10 SERVICE ORDER HISTORY ***** 12/04/06 *** 0857 **
 ORDER CC OLD CUST ACCOUNT NO 8000215825004 NAME MCKEEHAN JOHN W
 WORK IND E G SERVICE WANTED BY 12/17/97 FINAL BILL Y ORDER REP 4942 PRINTED Y
 TRAN DATE 12/16/97 REQUESTED BY TIME 1200 PM HOLD N
 XFER TO DATA N ACCOUNT NO OFF-USAGE
 XFER ADDR DATE WNTD
 PHONE 502 550 6826 EXT 0000 DEP AFB DFA NO EDITED BY 4753
 SPCL INS
 EXAM RES
 FLD RMK ABS FND GS ON,TD EL ON
 FIELD WORK COMPLETED 12/17/97 BY 1780 AT 1443 PM
 NEW CUST ACCOUNT 8000220779002 NAME GUPTA DR B ORDER REP 4942
 TRAN DATE 12/16/97 REQUESTED BY MADI N OFFC TIME 1201 PM
 XFER FROM DATA Y ACCOUNT NO 8000220779001 XFER ITEMS
 XFER ADDR 6904 FALLEN LEAF CR
 PHONE 000 000 0000 EXT 0000 PROCESS DT 12/30/97
 SPCL INS WL CL FOR TIME*OWN,ND,E/UNIV OF LOU 9Y,U AT MA,OK PER SELVAGE
 * * * ARE THERE MORE RECORDS YES * * *
 DSPLY 11 KEY TO NEW SS DSPLY KEY

ACCT NO 8000215825004 PC LAST-BILL 03 RD CYC 13 BL CYC 13 SERV ENDED 12/17/97
 NAME MCKEEHAN JOHN W STATUS FINAL BILL LAST-TRAN 07/27/06
 SERVICE 4105 SOUTHERN PY ACC TYPE R LL-YA
 ADDRESS LOUISVILLE KY 40214-1500 CURRENT BILL DUE 00/00/00
 ***** 01-20 MISC. ACTION INFORMATION ***** 12/04/06 *** 0857 **
 TYPE TRIGGER. LAST....
 CODE ..DATE.. MESSAGE..... UPDATED.
 C 00/00/00 5088 TRANS 690.00 IN ERROR 11/03/97
 C 00/00/00 *****REVENUE PROTECTION***** 10/24/97
 C 00/00/00 4819/KNR UNAUTH REC (\$4570.28 TO RESTORE SERV) REFER 10/24/97
 C 00/00/00 CUST CONTACT TO X2183 10/24/97
 C 00/00/00 ***** 10/24/97
 C 00/00/00 4692/WMM OCT ELEC BILLED/UNAUTH REC/INFO TO J SELVAGE 10/22/97
 C 00/00/00 MET/4839 LEFT MESSAGE TELE COLLECTIONS. 10/21/97
 G 00/00/00 RRM/6153 I CHECKED PREV RECORDS IT SHOWS EMERY IS 09/29/97
 G 00/00/00 HANDLING THIS ACCT SO I TRANSF TO EMERY. 09/29/97
 C 00/00/00 5088 TRANS 2698.73 FRM 8000215825002 07/24/97
 C 00/00/00 5088 TRANS 604.85 FRM 8000215825003 07/24/97

* * * ARE THERE MORE RECORDS NO * * *
 DSPY 21 KEY TO NEW SS DSPY KEY

319 M STREET 1F

- PAGE 1** **ORDER FROM MCKEEHAN PUTTING SRVC IN HIS NAME ON 4-1-96. NOTICE SPCL INS LINE THAT WE PUT A HOLD ON THIS ORDER BECAUSE OF MONEY OWED**
- PAGE 2** **ORDER TO TURN OFF FOR NON-PYMNT ON 10-30-96**
- PAGE 3** **ORDER TO TURN OFF FOR UNAUTHORIZED REC ON 12-02-96. NOTICE SPCL INS LINE THAT SHOWS AMOUNT PAST DUE AS \$1,666.50**
- PAGE 4** **ORDER TO TURN OFF, BUT BAD WEATHER 01/08/97**
- PAGE 5** **ORDER TO TURN OFF AGAIN FOR UNAUTHORIZED REC ON 02-05-97. NOTICE SPCL INS LINE THAT NOW SHOWS PAST DUE IS \$2,484.81**
- PAGE 6** **ORDER FROM JABRAN THAT FORCED THE SRVC OUT OF MCKEEHAN'S NAME. NO ORDER FROM MCKEEHAN TO TAKE SRCD OUT OF HIS NAME.**
- PAGE 7** **NOTE ON 4-03-96 SHOWING HE WAS IN OFFICE WITH DEED AND THE REASON WE PUT HOLD ON HIS APPLICATION ORDER BECAUSE OF \$951.78 OWED TO US.
NOTE ON 5-22-96 SHOWING HE PAID \$550.00 THAT RELEASED THE HOLD WE HAD ON HIS APPLICATION. PER MR MCKEEHAN HE GAVE US AN ORDER TO TURN THIS SRVC OFF IN JUNE. WHY DID HE PAY ON 5-22 IF HE WAS GOING TO TURN OFF.**

ACCT NO 8000215825002 LAST-BILL RD CYC BL CYC
NAME STATUS LAST-TRAN
SERVICE 319 M ST APT 1F ACC TYPE R
ADDRESS LOUISVILLE KY 40208-1429 *NM* CURRENT BILL DUE 00/00/00
***** 02-10 SERVICE ORDER HISTORY ***** 12/04/06 *** 0951 **
ORDER CC OLD CUST ACCOUNT NO 7000317451001 NAME STRATTON URSULA S
WORK IND E G SERVICE WANTED BY 04/04/96 FINAL BILL Y ORDER REP 5023 PRINTED Y
TRAN DATE 04/03/96 REQUESTED BY TIME 1528 PM HOLD Y
XFER TO DATA N ACCOUNT NO OFF-USAGE
XFER ADDR DATE WNTD
PHONE 502 581 3066 EXT DEP NONE DFA NO EDITED BY 4970
SPCL INS
EXAM RES
FLD RMK FD GAS & ELEC ON/USED HFS RDGS
FIELD WORK COMPLETED 04/01/96 BY 9999 AT
NEW CUST ACCOUNT 8000215825002 NAME MCKEEHAN JOHN W ORDER REP 5023
TRAN DATE 04/03/96 REQUESTED BY JOHN TIME 1529 PM
XFER FROM DATA Y ACCOUNT NO 8000215825001 XFER ITEMS CCO
XFER ADDR 2146 DUNCAN
PHONE 502 550 6826 EXT 0000 HOLD RLSD 05/22/96 BY 4812 PROCESS DT 06/17/96
SPCL INS HOLD, CUT IN FR 4/1 HFS RDNGS WHEN RLSD* OWN RENTL PROP
* * * ARE THERE MORE RECORDS YES * * *
DSPLY 11 KEY TO NEW SS DSPLY KEY

ACCT NO 8000215825002 LAST-BILL RD CYC BL CYC
 NAME STATUS LAST-TRAN
 SERVICE 319 M ST APT 1F ACC TYPE R
 ADDRESS LOUISVILLE KY 40208-1429 *NM* CURRENT BILL DUE 00/00/00
 ***** 02-10 SERVICE ORDER HISTORY ***** 12/04/06 *** 0951 **
 ORDER DNP CURR CUST ACCOUNT NO 8000215825002 NAME MCKEEHAN JOHN W
 WORK IND E SERVICE WANTED BY 10/30/96 FINAL BILL N ORDER REP 4837 PRINTED Y
 TRAN DATE 10/29/96 REQUESTED BY SYSTEM TIME 0253 AM HOLD N
 XFER TO DATA ACCOUNT NO OFF-USAGE
 XFER ADDR DATE WNTD
 PHONE 502 550 6826 EXT DEP NONE DFA NO EDITED BY 4837
 SPCL INS
 EXAM RES
 FLD RMK
 FIELD WORK COMPLETED 10/30/96 BY 1700 AT DNP AMOUNT 130209

PROCESS DT 10/30/96

* * * ARE THERE MORE RECORDS YES * * *
 DSPLY 11 KEY TO NEW SS DSPLY KEY

ACCT NO 8000215825002 LAST-BILL RD CYC BL CYC
NAME STATUS LAST-TRAN
SERVICE 319 M ST APT 1F ACC TYPE R
ADDRESS LOUISVILLE KY 40208-1429 *NM* CURRENT BILL DUE 00/00/00
***** 02-10 SERVICE ORDER HISTORY ***** 12/04/06 *** 0951 **
ORDER OFF CURR CUST ACCOUNT NO 8000215825002 NAME MCKEEHAN JOHN W
WORK IND E SERVICE WANTED BY 12/02/96 FINAL BILL N ORDER REP 4925 PRINTED Y
TRAN DATE 11/27/96 REQUESTED BY 4925 TIME 1033 AM HOLD N
XFER TO DATA N ACCOUNT NO OFF-USAGE
XFER ADDR DATE WNTD
PHONE 502 550 6826 EXT DEP NONE DFA NO EDITED BY 3014
SPCL INS UNAUTHORIZED REC/\$1666.50
EXAM RES
FLD RMK
FIELD WORK COMPLETED 12/09/96 BY 3117 AT

PROCESS DT 12/09/96

* * * ARE THERE MORE RECORDS YES * * *
DSPLY 11 KEY TO NEW SS DSPLY KEY

ACCT NO 8000215825002 LAST-BILL RD CYC BL CYC
NAME STATUS LAST-TRAN
SERVICE 319 M ST APT 1F ACC TYPE R
ADDRESS LOUISVILLE KY 40208-1429 *NM* CURRENT BILL DUE 00/00/00
***** 02-10 SERVICE ORDER HISTORY ***** 12/04/06 *** 0951 **
ORDER DNP CURR CUST ACCOUNT NO 8000215825002 NAME MCKEEHAN JOHN W
WORK IND E G SERVICE WANTED BY 01/07/97 FINAL BILL N ORDER REP 4925 PRINTED Y
TRAN DATE 01/03/97 REQUESTED BY SYSTEM TIME 0204 AM HOLD N
XFER TO DATA ACCOUNT NO OFF-USAGE
XFER ADDR DATE WNTD
PHONE 502 550 6826 EXT DEP NONE DFA NO DELETED BY 4925 ON 01/08/97
SPCL INS
EXAM RES
FLD RMK WEATHER
FIELD WORK COMPLETED 01/08/97 BY 4925 AT DNP AMOUNT 171757

* * * ARE THERE MORE RECORDS YES * * *
DSPLY 11 KEY TO NEW SS DSPLY KEY

ACCT NO 8000215825002 PC LAST-BILL 04 RD CYC 00 BL CYC 15 SERV ENDED 02/20/97
 NAME MCKEEHAN JOHN W STATUS FINAL BILL LAST-TRAN 07/27/06
 SERVICE 319 M ST APT 1F ACC TYPE R
 ADDRESS LOUISVILLE KY 40208-1429 *NM* CURRENT BILL DUE 00/00/00
 ***** 01-20 MISC. ACTION INFORMATION ***** 12/04/06 *** 0950 **
 TYPE TRIGGER. LAST....
 CODE ..DATE.. MESSAGE..... UPDATED.
 H 00/00/00 MAILING NEW NOTICE 4-29 WITH C/O DATE 5-13 04/26/96
 H 00/00/00 5023/TRH/AGREED TO RLS \$221.00. CC INFO FROM 04/03/96
 H 00/00/00 2146 DUNCAN: SIGNED COML APP, SS 407 17 5655, FURN 04/03/96
 H 00/00/00 4103 SOUTHERN PY. MR IN OFFC WITH ID AND DEED TO 04/03/96
 H 00/00/00 PROP. SEE HOLD ON 2ND FLOOR AND 317 M. PTY WILL 04/03/96
 H 00/00/00 PAY \$951.78 FROM 4105 SOUTHERN PY. BILL IS IN FATHER'S 04/03/96
 H 00/00/00 NAME, BUT JOHN RESIDES AT THIS LOC. 04/03/96

* * * ARE THERE MORE RECORDS NO * * *
 DSPLY 21 KEY TO NEW SS DSPLY KEY

ACCT NO 8000215825002 PC LAST-BILL 04 RD CYC 00 BL CYC 15 SERV ENDED 02/20/97
 NAME MCKEEHAN JOHN W STATUS FINAL BILL LAST-TRAN 07/27/06
 SERVICE 319 M ST APT 1F ACC TYPE R
 ADDRESS LOUISVILLE KY 40208-1429 *NM* CURRENT BILL DUE 00/00/00
 ***** 01-20 MISC. ACTION INFORMATION ***** 12/04/06 *** 0950 **

TYPE TRIGGER. LAST....
 CODE ..DATE.. MESSAGE..... UPDATED.
 C 00/00/00 5088 TRANS 2698.73 TO 8000215825004 07/24/97
 G 00/00/00 4811/SLB ADDED 63.15 TAMPERING CHG PER J PITTS 07/11/97
 C 00/00/00 DJW/6361 NEW TNTS MVNG IN PER JOHN MCKEEHAN-OWNER, 02/18/97
 C 00/00/00 THERE'S A LARGE BILL OWING IN HIS NAME, LFT MSG FOR 02/18/97
 C 00/00/00 EMERY TO CALL TO SEE WHICH DIRECTION I SHLD GO 02/18/97
 G 00/00/00 EEH4660/ ***** REVENUE PROTECTION ***** 02/18/97
 G 00/00/00 4895/JKD UNA REC SB CREDIT SHOWING CONS BILLED 01/29/97
 C 00/00/00 6230/VJD OK TO RECC FOR 1000.00 CASH & BAL 1/3/97 12/12/96
 C 00/00/00 4762/EFB BILLED NOV ELEC AND SENT INFO TO CR DEPT 11/22/96
 C 00/00/00 4938/SKO/GAVE CREDIT TO CUT GAS OFF/EL ALREADY OFF 11/01/96
 G 00/00/00 JED/4983, ADV D CUST 832.06 NDS TO BE PD TO EXT TIME 09/04/96
 H 00/00/00 SMD/4812/RELS D HOLD**\$550 PD ON SOU PY BILL IN NAME OF 05/22/96
 H 00/00/00 RAY MCKEEHAN 05/22/96
 H 00/00/00 SMD/4812/P.O. RETD NOTICE "RETN TO SENDER" 04/26/96
 * * * ARE THERE MORE RECORDS YES * * *
 DSPLY 21 KEY TO NEW SS DSPLY KEY

319 M STREET APT 2F

- PAGE 1** **REQUEST FROM MCKEEHAN TO PUT SRVC IN HIS NAME. NOTICE SPCL INS LINE THAT WE PUT IN HOLD BECAUSE OF MONIES OWED TO LG&E. THIS IS SAME AS WAS DONE ON 1F.**
- PAGE 2** **CUT OFF FOR NON-PYMNT 10-30-96**
- PAGE 3** **CUT BACK OFF FOR UNAUTHORIZED REC NOTICE SPCL INS LINE SHOWING \$481.34 PAST DUE**
- PAGE 4** **METER REMOVAL. WRECKING PERMIT**
- PAGE 5** **NOTE ON 7-24-97 SHOWING \$604.85 XFRD TO SOUTHER PY. NOTE ON 5-22-96 SHOW-PAID TO RELEASE HOLD AS WAS THE SAME ON 1F. NOTE ON 4-1-96 SHOWING MONIES OWED IN FATHER'S NAME BUT JOHN ADMITTED LIVING THERE**

ACCT NO 8000215825003 LAST-BILL RD CYC BL CYC
NAME STATUS LAST-TRAN
SERVICE 319 M ST APT 2F ACC TYPE R
ADDRESS LOUISVILLE KY 40208-1429 *NM* CURRENT BILL DUE 00/00/00
***** 02-10 SERVICE ORDER HISTORY ***** 12/04/06 *** 1025 **
ORDER DNP CURR CUST ACCOUNT NO 8000215825003 NAME MCKEEHAN JOHN W
WORK IND E SERVICE WANTED BY 10/30/96 FINAL BILL N ORDER REP 4837 PRINTED Y
TRAN DATE 10/29/96 REQUESTED BY SYSTEM TIME 0253 AM HOLD N
XFER TO DATA ACCOUNT NO OFF-USAGE
XFER ADDR DATE WNTD
PHONE 502 550 6826 EXT DEP NONE DFA NO EDITED BY 4837
SPCL INS
EXAM RES
FLD RMK
FIELD WORK COMPLETED 10/30/96 BY 1700 AT DNP AMOUNT 43175

PROCESS DT 10/30/96

* * * ARE THERE MORE RECORDS YES * * *
DSPLY 11 KEY TO NEW SS DSPLY KEY

ACCT NO 8000215825003 LAST-BILL RD CYC BL CYC
NAME STATUS LAST-TRAN
SERVICE 319 M ST APT 2F ACC TYPE R
ADDRESS LOUISVILLE KY 40208-1429 *NM* CURRENT BILL DUE 00/00/00
***** 02-10 SERVICE ORDER HISTORY ***** 12/04/06 *** 1025. **
ORDER REM CURR CUST ACCOUNT NO 8000215825003 NAME MCKEEHAN JOHN W
WORK IND E SERVICE WANTED BY 06/02/97 FINAL BILL Y ORDER REP 5131 PRINTED N
TRAN DATE 06/12/97 REQUESTED BY 9999 TIME 1454 PM HOLD N
XFER TO DATA ACCOUNT NO OFF-USAGE
XFER ADDR DATE WNTD
PHONE 502 550 6826 EXT DEP NONE DFA NO EDITED BY 5131
SPCL INS
EXAM RES
FLD RMK
FIELD WORK COMPLETED 06/02/97 BY 9999 AT

PROCESS DT 06/12/97

* * * ARE THERE MORE RECORDS YES * * *
DSPLY 11 KEY TO NEW SS DSPLY KEY

ACCT NO 8000215825003 CC LAST-BILL 06 RD CYC 00 BL CYC 15 SERV ENDED 06/02/97
 NAME MCKEEHAN JOHN W STATUS FINAL BILL LAST-TRAN 07/27/06
 SERVICE 319 M ST APT 2F ACC TYPE R
 ADDRESS LOUISVILLE KY 40208-1429 *NM* CURRENT BILL DUE 00/00/00
 ***** 01-20 MISC. ACTION INFORMATION ***** 12/04/06 *** 1025 **
 TYPE TRIGGER. LAST...

CODE	..DATE..	MESSAGE.....	UPDATED.
C	00/00/00	5088 TRANS 604.85 TO 8000215825004	07/24/97
G	00/00/00	4895/JKD UNA REC SB CREDIT SHOWING CONS BILLED	01/29/97
G	06/30/97	5818/LAB BILLED DEC ELE	12/26/96
C	00/00/00	4762/EFB BILLED NOV ELEC AND SENT INFO TO CR DEPT	11/22/96
C	00/00/00	JED/4983, ADVISED CUST 105.28 NDS TO BE PD TO EXT TIME	09/04/96
H	00/00/00	SMD/4812/RELSD HOLD**\$550 PD ON 5-2 ON SOU PY ACCT IN	05/22/96
H	00/00/00	NAME OF RAY MCKEEHAN	05/22/96
H	00/00/00	SMD/4812/P.O. RETD NOTICE "RETURN TO SENDER" MAILING	04/26/96
H	00/00/00	NEW NOTICE 4-29 WITH C/O DATE 5-13	04/26/96
H	00/00/00	5023/TRH/AGREED TO RLS \$201.97 FOR 2146 DUNCAN.	04/03/96
H	00/00/00	CC INFO FROM DUNCAN: SIGNED COL, FURN 4103 SOUTHERN	04/03/96
H	00/00/00	PY, SS 407 17 5655. MR IN OFFC WITH ID AND PROOF OF	04/03/96
H	00/00/00	OWNERSHIP TO PROP. PTY WILL PAY \$951.78 FROM 4105	04/03/96
H	00/00/00	SOUTHERN PY. BILL IS IN FATHER'S NAME, BUT JOHN	04/03/96
		* * * ARE THERE MORE RECORDS YES * * *	
		DSPLY 21 KEY TO NEW SS DSPLY KEY	

ACCT NO 8000215825003 CC LAST-BILL 06 RD CYC 00 BL CYC 15 SERV ENDED 06/02/97
NAME MCKEEHAN JOHN W STATUS FINAL BILL LAST-TRAN 07/27/06
SERVICE 319 M ST APT 2F ACC TYPE R
ADDRESS LOUISVILLE KY 40208-1429 *NM* CURRENT BILL DUE 00/00/00
***** 01-20 MISC. ACTION INFORMATION ***** 12/04/06 *** 1025 **
TYPE TRIGGER. LAST....
CODE ..DATE.. MESSAGE..... UPDATED.
H 00/00/00 RESIDES AT THIS LOC. 04/03/96

* * * ARE THERE MORE RECORDS NO * * *
DSPLY 21 KEY TO NEW SS DSPLY KEY

2907 ARLINGTON RD

PAGE 1

ORDER TO PUT SERVICE IN NAME OF SHANNON MCKEEHAN. NOTICE SPCL INS LINE THAT SAYS MOVING FROM INDIANA AND NO ROOM MATES.

PAGE 2

CUT OFF FOR NON-PAYMENT 7-25-06

PAGE 3

SHANNON IN OFFICE 7-26-6 AND WE EXPLAINED MONIES OWED IN HUSBAND'S NAME. MR. MCKEEHAN STATED AT INFORMAL CONFERENCE THAT HE CAME IN OFFICE AND THAT WAS WHEN WE FOUND OUT HE WAS LIVING THERE. ALSO, NOTICE COMMENT FROM SHANNON THAT SHE DENIED JOHN WAS LIVING THERE AND TOLD US HE WAS LIVING WITH HIS MOTHER AT 4103 SOUTHERN PY.

PAGE 4

NOTE ON 3-28-06 SHANNON CALLED AND ADDED HUSBAND JOHN TO THIS ACCOUNT

ACCT NO 6000753720002 LAST-BILL RD CYC BL CYC
NAME STATUS LAST-TRAN
SERVICE 2907 ARLINGTON RD ACC TYPE R
ADDRESS LOUISVILLE KY 40220-1311 CURRENT BILL DUE 12/04/06
***** 02-10 SERVICE ORDER HISTORY ***** 12/04/06 *** 1035 **
ORDER CC OLD CUST ACCOUNT NO 0000969746001 NAME KAMPF SONYA
WORK IND E G SERVICE WANTED BY 12/05/05 FINAL BILL Y ORDER REP 9106 PRINTED Y
TRAN DATE 12/02/05 REQUESTED BY TIME 1212 PM HOLD N
XFER TO DATA N ACCOUNT NO OFF-USAGE
XFER ADDR DATE WNTD
PHONE 502 458 2009 EXT 0000 DEP NONE DFA NO EDITED BY AUTO
SPCL INS
EXAM RES
FLD RMK fd on
FIELD WORK COMPLETED 12/05/05 BY 3004 AT 1214 PM
NEW CUST ACCOUNT 6000753720002 NAME MCKEEHAN SHANNON L ORDER REP 9106
TRAN DATE 12/02/05 REQUESTED BY SHANNON CLD W/SS TIME 1212 PM
XFER FROM DATA Y ACCOUNT NO 6000753720001 XFER ITEMS NTS
XFER ADDR 320 W FAIRMONT AV
PHONE 812 989 0007 EXT 0000 PROCESS DT 12/05/05
SPCL INS **OWN/EMP-JACOBI HOMES/NO RMTS/FEP/MV FM INDIANA
* * * ARE THERE MORE RECORDS YES * * *
DSPLY 11 KEY TO NEW SS DSPLY KEY

ACCT NO 6000753720002 LAST-BILL RD CYC BL CYC
NAME STATUS LAST-TRAN
SERVICE 2907 ARLINGTON RD ACC TYPE R
ADDRESS LOUISVILLE KY 40220-1311 CURRENT BILL DUE 12/04/06
***** 02-10 SERVICE ORDER HISTORY ***** 12/04/06 *** 1036 **
ORDER DNP CURR CUST ACCOUNT NO 6000753720002 NAME MCKEEHAN SHANNON L
WORK IND E SERVICE WANTED BY 07/25/06 FINAL BILL N ORDER REP 5018 PRINTED Y
TRAN DATE 07/24/06 REQUESTED BY EAB TIME 1503 PM HOLD N
XFER TO DATA ACCOUNT NO OFF-USAGE
XFER ADDR DATE WNTD
PHONE 812 989 0007 EXT DEP NONE DFA NO EDITED BY 5018
SPCL INS
EXAM RES
FLD RMK TND EL OFF LUGS & PADLOCK
FIELD WORK COMPLETED 07/25/06 BY 2549 AT 1258 PM DNP AMOUNT 14915

PROCESS DT 07/26/06

* * * ARE THERE MORE RECORDS YES * * *
DSPLY 11 KEY TO NEW SS DSPLY KEY

CM039 FIRST PAGE RETURNED

ACCT NO 6000753720002 CC LAST-BILL 11 RD CYC 10 BL CYC 10 SERV START 12/05/05
NAME MCKEEHAN SHANNON L STATUS ACTIVE NOR LAST-TRAN 11/27/06
SERVICE 2907 ARLINGTON RD ACC TYPE R
ADDRESS LOUISVILLE KY 40220-1311 CURRENT BILL DUE 12/04/06
***** 01-20 MISC. ACTION INFORMATION ***** 12/04/06 *** 1036 **
TYPE TRIGGER. LAST....

CODE ..DATE.. MESSAGE..... UPDATED.
C 00/00/00 CONSULT W/RATES & REG AT 627-4173 08/31/06
C 00/00/00 CUST INQUIRY GROUP INVESTIGATION CLOSED 08/30/06
C 00/00/00 4826PA/ MONITORING ACCT-ALSO WE NEED TO ADD JOHN TO 07/26/06
C 00/00/00 THIS ACCOUNT WITH SHANNON'S PERMISSION 07/26/06
C 00/00/00 9612KDM/ SHANNON N OFC , QUOTED MS 5179.61 FRM C.O 07/26/06
C 00/00/00 ACNT 7000636590001 FOR SERV RESTORED HERE , MS 07/26/06
C 00/00/00 STATES JOHN LIVES AT 4103 SOUTHERN PY (W/MOM) 07/26/06
C 00/00/00 \$ 07/26/06
C 00/00/00 CONSULT W/CUST INQUIRY GROUP AT 627-2202 07/26/06
G 00/00/00 4824/KC MIKE COOPER, GINNY SMITH (PSC) & I HAD 3-WAY 07/26/06
G 00/00/00 CONVERSATION. AGREED TO RECONNECT SERV FOR SHANNON 07/26/06
G 00/00/00 UNTIL FURTHER INVESTIGATION CAN BE COMPLETED. EXPLD 07/26/06
G 00/00/00 TO GINNY THAT JOHN MCKEEHAN OWES \$5179.61 IN BKRUPT 07/26/06
G 00/00/00 CHRGS. IF WE CAN PROVIDE DOCUMENTATION TO GINNY, 07/26/06
* * * ARE THERE MORE RECORDS YES * * *
DSPLY 21 KEY TO NEW SS DSPLY KEY

ACCT NO 6000753720002 CC LAST-BILL 11 RD CYC 10 BL CYC 10 SERV START 12/05/05
 NAME MCKEEHAN SHANNON L STATUS ACTIVE NOR LAST-TRAN 11/27/06
 SERVICE 2907 ARLINGTON RD ACC TYPE R
 ADDRESS LOUISVILLE KY 40220-1311 CURRENT BILL DUE 12/04/06
 ***** 01-20 MISC. ACTION INFORMATION ***** 12/04/06 *** 1040 **
 TYPE TRIGGER. LAST....

CODE	..DATE..	MESSAGE.....	UPDATED.
C	00/00/00	HUSBAND JOHN OWES US \$5,179.61 AT 7000636590001. WE	05/04/06
C	00/00/00	ARE DENYING SERVICE TO BE TURNED BACK ON HERE TILL AT	05/04/06
C	00/00/00	1/2 OF THAT BILL IS PAID IN ADDITION TO THE BILL AT	05/04/06
C	00/00/00	THIS ADDRESS AND THEY AGREE TO XFR THE REST OF THAT	05/04/06
C	00/00/00	BILL TO THIS ADDRESS AND MAKE ARRANGEMENTS TO PAY	05/04/06
C	00/00/00	*****	05/04/06
C	00/00/00	IVR/04-15-06 10:04:17/IVR RECEIPT REPORT FOR \$1482,	04/15/06
C	00/00/00	RECEIPT NO. 1059600152, PAID AT APS	04/15/06
C	00/00/00	E009980/10:11/SHANNON GAVE OK FOR TODAY TO DISCUSS	04/15/06
C	00/00/00	E009980/10:11/WITH JOHN TODAY ONLY	04/15/06
C	00/00/00	N093134/09:36/JOHN CLD ADV NOT LISTED ON ACCT, ADV TO	03/28/06
C	00/00/00	N093134/09:36/HAVE SHANNON CALL	03/28/06
C	00/00/00	E009103/10:06/SHANNON CALLED QUOTED 1054.64 TO RECON	03/28/06
C	00/00/00	ADDED HUSBAND JOHN TO ACT, SHE GAVE ME SS 40717	03/28/06
		* * * ARE THERE MORE RECORDS YES * * *	
		DSPLY 21 KEY TO NEW SS DSPLY KEY	