



**NAVIGATOR TELECOMMUNICATIONS, LLC.**

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**PUBLIC SERVICE  
COMMISSION**

October 31, 2007

Ms. Beth O'Donnell  
Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, Kentucky 40602-0615

Re: Customer Education Plan – 270 Area Code Relief  
Case No. 2006-00357

Dear Ms. O'Donnell,

Enclosed for filing with the Kentucky Public Service Commission (“Commission”) are an original and four (4) copies of the proposed customer notice that will be sent to all Navigator customers in the 270/364 area codes in Kentucky.

Navigator customers will be notified of this area code information by direct mail approximately one month prior to the implementation of the permissive dialing period. Also, the Company will send by direct mail a follow-up notice to impacted customers notifying them of the end of the permissive and the beginning of the mandatory dialing period, once this period is determined per future Commission order. This notice will be sent out approximately one month prior to the end of the permissive dialing period.

Please contact Mark Herring at (501) 954-4053 if you require more information about this filing. Thank you for your assistance in this matter.

Sincerely,

Michael McAlister  
General Counsel  
Navigator Telecommunications, LLC.  
(501) 954-4051  
mike@navtel.com



## Kentucky 270/364 Split

«AttentionLine»  
«MasterAccountName»  
«BillingAddress»  
«BillingCity», «BillingState» «BillingZip»

This letter is to let you know about an upcoming area code split in Western Kentucky, beginning on July 1, 2008. The new 364 area code is needed due to the rising demand for new telephone numbers.

Some of the cities that will utilize the new 364 area code are Henderson, Hopkinsville, Madisonville, Murray, and Paducah. The cities of Bowling Green, Owensboro, Elizabethtown and others will retain the 270 area code. See [http://psc.ky.gov/agencies/psc/images/270area\\_053107.pdf](http://psc.ky.gov/agencies/psc/images/270area_053107.pdf) for a division map.

During the permissive dialing period that begins on July 1, 2008, either the 270 or the new 364 area code will be acceptable for a dialed number terminating in the 364 area code. The Commission has suspended the final date for the beginning of mandatory dialing so the permissive dialing period will continue until further Order by the Commission.

For more information you can call, fax or write to:

KY Public Service Commission  
PO Box 615  
Frankfort, Kentucky 40602-0615  
Phone (502) 564-3940  
Fax (502) 564-3460

We understand that you have a choice in communications providers and we appreciate that you have chosen Navigator Telecommunications. If we can help answer any questions please call us at:  
888 662-8835