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PUBLIC SERVICE COMMISSION

## S T O L L · K E E N O N · O G D E N

PLLC

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July 28, 2006

Elizabeth O'Donnell Executive Director Kentucky Public Service Commission 211 Sower Boulevard Frankfort, Kentucky 40602

## Re: Case No. 2006-00350 -- Donna and Kenneth Hopper v. AT&T Communications of the South Central States

Dear Ms. O'Donnell:

We are local counsel to AT&T Communications of the South Central States, LLC ("AT&T"). This complaint involves long distance charges properly billed under AT&T's effective Kentucky tariff. The customer used AT&T's long distance network to reach a Paducah dial-up Internet access number associated with an Internet Service Provider, AT&T Worldnet.

The choice of a dial-up access number for Internet access is within the customer's control, not AT&T's. Accordingly, the long distance charges were correctly billed by AT&T. However, in the interest of customer satisfaction AT&T has issued a goodwill credit in the amount of \$191.74 to the long distance service account for Mr. Kenneth Hopper. AT&T therefore requests that this complaint be dismissed as moot.

Please stamp and return the extra copy of this filing.

Very truly yours,

STOLL KEENON OGDEN PLLC

Douglas F. Brent

## CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing was served on the following persons via First Class Mail, postage prepaid.

Douglas F. Brent

Sylvia Anderson AT&T Communications of the South Central States 1200 Peachtree Street, N.E. Suite 8100 Atlanta, Georgia 30309

Kenneth and Donna Jo Harper 305 Upper Catlett Street Hickman, Kentucky 42050-1223