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PUBLIC SERVICE COMMISSION

S T O L L · K E E N O N · O G D E N

PLLC

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July 28, 2006

Elizabeth O'Donnell Executive Director Kentucky Public Service Commission 211 Sower Boulevard Frankfort, Kentucky 40602

Re: Case No. 2006-00350 -- Donna and Kenneth Hopper v. AT&T Communications of the South Central States

Dear Ms. O'Donnell:

We are local counsel to AT&T Communications of the South Central States, LLC ("AT&T"). This complaint involves long distance charges properly billed under AT&T's effective Kentucky tariff. The customer used AT&T's long distance network to reach a Paducah dial-up Internet access number associated with an Internet Service Provider, AT&T Worldnet.

The choice of a dial-up access number for Internet access is within the customer's control, not AT&T's. Accordingly, the long distance charges were correctly billed by AT&T. However, in the interest of customer satisfaction AT&T has issued a goodwill credit in the amount of \$191.74 to the long distance service account for Mr. Kenneth Hopper. AT&T therefore requests that this complaint be dismissed as moot.

Please stamp and return the extra copy of this filing.

Very truly yours,

STOLL KEENON OGDEN PLLC

Douglas F. Brent

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing was served on the following persons via First Class Mail, postage prepaid.

Douglas F. Brent

Sylvia Anderson AT&T Communications of the South Central States 1200 Peachtree Street, N.E. Suite 8100 Atlanta, Georgia 30309

Kenneth and Donna Jo Harper 305 Upper Catlett Street Hickman, Kentucky 42050-1223