## KNOX COUNTY UTILITY COMMISSION 1905 KY 930 P.O. BOX 8

ARTEMUS, KENTUCKY 40903

606-546-5300 Office 606-546-3099 FAX

May 19, 2006

Ms Beth O'Donnell, Executive Director Public Service Commission 211 Sower Boulevard Post Office Box 615 Frankfort, Kentucky 40602 MAY 2 9 2006

Case No. 2006-00207

Dear Ms. O'Donnell,

Enclosed you will find a complete revision to our water division tariff on file with the Commission. It is our intention that the enclosed tariff be accepted and filed by the Commission in place of our existing tariff which should be cancelled and replaced in full.

The Knox County Utility Commission was formed through the merger of East Knox County Water District and Dewitt Water District. Through the merger case the Knox County Utility Commission adopted the tariffs of the two merged districts. Through this filing we will consolidate the tariffs of the two previous districts resulting in a uniform tariff for all customers.

You will note that through this tariff revision we are requesting a change in certain non-recurring charges. This filing is intended to meet the requirements of administrative regulation 807 KAR 5:011, Section 10. We've included in this filing the cost justification sheets for the requested non-recurring charges. A comparison of the current and requested non-recurring charges is listed below.

	<u>Current</u>	Requested
Tap Fee 5/8"	\$300.00	\$ 400.00
Connection/Turn-on Charge	N/A	15.00
Connection/Turn-on Charge (After Hours)	N/A	30.00
Field Collection Charge	N/A	15.00
Late Payment Penalty	10%	10%
Meter Relocation Charge	N/A	Actual Cost
Meter Re-read Charge	20.00	15.00
Meter Test Charge	15.00	40.00
Reconnection Charge	20.00	30.00
Reconnection Charge (After Hours)	N/A	50.00
Returned Check Charge	20.00	25.00
Service Call/Investigation	N/A	15.00
Service Call/Investigation (After Hours)	N/A	25.00
Service Line Inspection	N/A	40.00
Field Apparatus Penalty	N/A	Estimate

Hard of Hearing, Speech Impaired, or Deaf Users, Call 800-648-6056

Knox County Utility Commission is not requesting a water rate increase at this time. However, increased costs attributable to certain non-recurring charges can no longer be absorbed by the district. The customers affected by these increases will be the customers that cause the district to incur these additional expenses.

The additional revenue generated from the proposed tariff revisions does not exceed by five percent the total revenues provided by all miscellaneous and nonrecurring charges for a recent 12 month period.

The district has previously filed income statements and balance sheets with the Public Service Commission. These financial statements are currently on file with the Commission.

The district will publish the enclosed public notice of these requested rate revisions in the local newspaper for three consecutive weeks. The first notice has already been published in the local newspaper. We will follow up with affidavit from the newspaper verifying that the notice was published for three consecutive weeks.

A copy of this application and related filings has been sent to the Office of the Attorney General, Office of Rate Intervention, 1024 Capital Center Drive, Suite 200, Frankfort, Kentucky 40601-8204

Sincerely

A. J. Senters, Vice Chairman

P.S.C. KY. NO1
CANCELLING P.S.C. KY. NO
KNOX COUNTY UTILITY COMMISSION, WATER DIVISION
PO BOX 8
ARTEMUS, KENTUCKY, 40903
RATES & CHARGES
AND
RULES & REGULATIONS
FOR FURNISHING
WATER SERVICE
IN
KNOX, WHITLEY, AND BELL COUNTIES KENTUCKY
FILED WITH THE
PUBLIC SERVICE COMMISSION
OF
KENTUCKY
DATE OF ISSUEQ5/15/06 Month / Date / Year
DATE EFFECTIVE 07/01/06  Month / Date / Year
ISSUED BY
(Signature of Officer)
TITLE Vice Chairman J. Jentu C

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Community, Town or City P.S.C. KY. NO. \_\_\_\_\_1 Original SHEET NO. 1 CANCELLING P.S.C. KY. NO.\_\_\_\_\_ Knox County Utility Commission (Name of Utility) \_SHEET NO.\_\_\_ **CONTENTS** I. RATES AND CHARGES Monthly Rates A. B. Leak Adjustments C. Meter Connection/Tap-on Charges D. **Customer Deposits** E. Special Non-recurring Charges II. **RULES AND REGULATIONS** Service Information A. Special Rules or Requirements В. C. Billings, Meter Readings, and Related Information D. Deposits E. Customer Complaints to the Utility F. Bill Adjustments Status of Customer Accounts during Billing Disputes G. Customer Request for Termination of Service H. I. **Customer Relations** Refusal or Termination of Service J. K. Meter Testing 05/15/06 Month / Date / Year DATE OF ISSUE\_\_\_\_\_ 07/01/06 DATE EFFECTIVE\_\_\_\_ Month / Date / Year ISSUED BY (Signature of Officer) TITLE Vice Chairman BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_DATED \_\_

Knox, Whitley, and Bell County, Kentucky

FOR

Knox, Whitley, and Bell County, Kentucky FOR Community, Town or City P.S.C. KY. NO. \_\_\_\_\_1 \_\_SHEET NO. 2 Original CANCELLING P.S.C. KY. NO.\_\_\_\_\_ Knox County Utility Commission (Name of Utility) \_SHEET NO.\_\_\_ **CONTENTS** Meter Test Records L. M. Customer Requested Meter Tests N. Access to Property Location of Records O. P. Safety Program Q. System Inspections Reporting of Accidents, Property Damage, or Loss of Service R. S. Continuity of Service T. Pressures Service Lines and Connections U. V. Leak Adjustments W. Ownership of Mains, Services, and Appurtenances X. Notification of System Problems Y. Legal Disclaimers Z. Fire Departments Fire Hydrants AA. AB. Fire Sprinkler Systems AC. Requirements for New Connections 05/15/06 DATE OF ISSUE\_\_\_\_\_ Month / Date / Year 07/01/06 DATE EFFECTIVE\_\_\_\_\_ Month / Date / Year ISSUED BY\_\_\_\_ (Signature of Officer)

TITLE Vice Chairman 7, BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. \_\_\_\_\_\_DATED \_\_\_\_\_

FOR Knox, Whitley, and Bell County, Kentucky Community, Town or City P.S.C. KY. NO. \_\_\_\_\_1 Original SHEET NO. 3 Knox County Utility Commission CANCELLING P.S.C. KY. NO.\_\_\_\_\_ (Name of Utility) \_\_\_\_\_SHEET NO.\_\_\_\_\_ **CONTENTS** Water Main Extensions AD. Extension Policy for Developers and New Subdivisions and Developments AE. III. **ATTACHMENTS** Contract for Water Service A. Sample Bill B.

DATE OF ISSUE	05/15/06	
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BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION		
IN CASE NO.	_DATED	

	FOR Knox, Whitley, and Bell County, Kentucky Community, Town or City
	P.S.C. KY. NO1
	Original SHEET NO. 4
Knox County Utility Commission (Name of Utility)	CANCELLING P.S.C. KY. NO
	SHEET NO
RATES	AND CHARGES
I. RATES AND CHARGES	
A. MONTHLY SERVICE RATES	
5/8" x 3/4" Meter	
First 1,000 Gallons	\$13.80 Minimum Bill
Over 1,000 Gallons	4.75 per 1,000 Gallons
1" Meter	
First 4,700 Gallons	\$31.38 Minimum Bill
Over 4,700 Gallons	4.75 per 1,000 Gallons
2" Meter	ф00 00 - N.C. ;
First 17,650 Gallons Over 17,650 Gallons	\$92.89 Minimum Bill 4.75 per 1,000 Gallons
, and the second	1.75 per 1,000 danons
<u>3" Meter</u> First 28,250 Gallons	\$143.24 Minimum Bill
Over 28,250 Gallons	4.75 per 1,000 Gallons
4" Meter	
First 50,000 Gallons	\$246.55 Minimum Bill
Over 50,000 Gallons	4.75 per 1,000 Gallons
Surcharge of \$4.00 per month assessed to	o Brush Creek Project Customers.
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TITLE Vice Chairman	G. J. Suntu la	
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION		
IN CASE NO.	DATED	

FOR Knox, Whitley, and Bell County, Kentucky Community, Town or City P.S.C. KY. NO. \_\_\_\_\_1 Original SHEET NO. 5 Knox County Utility Commission CANCELLING P.S.C. KY. NO.\_\_\_\_\_ (Name of Utility) SHEET NO.\_\_\_\_\_ RATES AND CHARGES \$2.375 Per 1,000 Gallons B. LEAK ADJUSTMENT RATE C. METER CONNECTION/TAP-ON CHARGES \$400.00 5/8" x 3/4" All Larger Meters **Actual Cost** D. CUSTOMER DEPOSITS: \$40.00 5/8" x 3/4" Meter 60.00 1" Meter 150.00 2" Meter 3" Meter 200.00

250.00

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			Mary
Kno	x County Utility Commission (Name of Utility)	CANCELLING P.S.C. KY. NO	
		SHEET NO	
	RATES A	ND CHARGES	
 E.	SPECIAL NON-RECURRING CHARGE	S	**************************************
<b>1</b> .		recurring charges to recover customer-specific	costs
custo estab	rred which would otherwise result in mon omers to whom no benefits accrue from th	netary loss to the utility or increased rates to he service provided or action taken. The utility charge by applying for Public Service Comm	other may
		ied uniformly throughout the area served by the urformed or action taken and only yield enough reice.	
	The utility will assess a charge for the follow	owing non-recurring services:	
	Connection/Turn-on Charge	15	5.00
	Connection/Turn-on Charge (After Hours)	30	*00.0
	Field Collection Charge	15	5.00
	Late Payment Penalty	1	0%
	Meter Relocation Charge	Actual C	ost
	Meter Re-read Charge	15	5.00
	Meter Test Charge	40	0.00
	Re-connection Charge	30	0.00
	Re-connection Charge (After Hours)	50	0.00
	Returned Check Charge	25	5.00
	Service Call/Investigation	15	5.00
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BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. \_\_\_\_\_DATED \_\_\_\_

	FOR Knox, Whitley, and Bell County, Kentucky Community, Town or City
	P.S.C. KY. NO1
	Original SHEET NO. 7
	CELLING P.S.C. KY. NO.
(Name of Utility)	SHEET NO
RATES AND CHA	ARGES
Service Call/Investigation (After Hours)	25.00
Service Line Inspection	40.00
Field Apparatus Penalty	Estimate
*NOTE—Regular working hours for the utility' Monday through Friday, excluding holidays. Upon cu Maintenance Staff, services may be performed outside research temporary service, or transfer of service. The charge wi where a meter connection/tap-on charge is applicable.	istomer request, and subject to availability of gular working hours at the after hours rate.  for new service turn-ons, seasonal turn-ons, ill not be made for initial installation of service
<u>Field Collection Charge</u> : Will be assessed when a service connection to terminate service, and the cust termination of service. This fee may only be charged once	tomer is on-site and pays the bill to avoid
<u>Late Payment Penalty</u> : Will be assessed on the decustomer not paying their bill before the stated due date verification. The penalty will be assessed only once on any be received from the customer will first be applied to the bill charges will not be assessed on unpaid penalty charges.	will be assessed a ten (10) percent late payment will for rendered services. Any payment
Meter Relocation Charge: Will be assessed when that a meter be relocated, changed, or modified. Those for the actual costs incurred, including but not limited to overhead, or other related costs.	requesting a change must reimburse the utility

	Community, Town or City
	P.S.C. KY. NO1
Knox County Utility Commission (Name of Utility)	Original SHEET NO. 8
	CANCELLING P.S.C. KY. NO
	SHEET NO
	RATES AND CHARGES

FOR

Knox, Whitley, and Bell County, Kentucky

Meter Re-read Charge: Will be assessed when a customer requests the utility to re-read the customer's meter and the re-read proves that the original meter reading was correct.

Meter Test Charge: Will be assessed when a customer requests the utility perform a test on the customer's meter to check for accuracy, and the test shows the customer's meter is not more than two percent (2%) fast.

<u>Reconnection Charge</u>: Will be assessed to reconnect service that has been terminated for non-payment of service or for violation of Utility or Public Service Commission rules and regulations, and will include the cost of the service trip for both the disconnection and the reconnection.

<u>Returned Check Charge</u>: Will be assessed when a customer's check is returned, either due to insufficient funds or other reason due to customer fault.

<u>Service Call/Investigation Charge</u>: Will be assessed when a customer requests the onsite presence of utility personnel to investigate a service problem and the problem is a result of the customer's own plumbing facilities, beyond the utility's delivery point, or not caused by failure of utility facilities. Any maintenance and repair of facilities beyond the utility's delivery point is the responsibility of the customer.

<u>Service Line Inspection Charge</u>: Will be assessed to inspect a customer's service line from the point of delivery at the meter service to the point of usage. The service line inspection charge will be waived if confirmation is received from the Kentucky State Plumbing Inspector that a state plumbing permit has been obtained and the State Plumbing Inspector will inspect the service line.

<u>Field Apparatus Penalty</u>: When it is discovered that an individual or entity has illegally obtained water service through a meter by-pass or other illegal service connection, the utility will bill that party for the stolen water. The charge for stolen water will be determined by applying the service rates to the estimated amount of water stolen based on the amount of time the illegal connection was in use and the party's historic daily average usage. If the party does not have a historic average on record the utility

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BY AUTHORITY OF ORDER OF T	THE PUBLIC SERVICE COMMISSION	
IN CASE NO.	DATED	

	FOR Knox, Whitley, and Bell County, Kentucky Community, Town or City
	P.S.C. KY. NO1
	Original SHEET NO. 9
Knox County Utility Commission	CANCELLING P.S.C. KY. NO
(Name of Utility)	SHEET NO
	RATES AND CHARGES
will use the average daily usage for a 12-month period.	all other customers of the same customer class for the most recent
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BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. \_\_\_\_\_DATED \_\_\_\_

	FOR <u>I</u>	Knox, V	Whitley, and Bell County, Kentucky Community, Town or City
	P.S.C. KY	Y. NO.	1
	Origin	nal	SHEET NO. 10
Knox County Utility Commission CANC (Name of Utility)	ELLING P.S.C. KY. NO		
			SHEET NO
RULES AND REGUL	ATIONS		
The following are the rules and regulations of schedule of rates prescribed herein will be uniformly char receive or be entitled to free service by the utility. No utility is permitted to make an exception to these rates, ru are subject to change by the utility at any time, sub Commission.	ged to all employed les, or reg	custor e or in gulation	mers of the utility. No one will adividual commissioner of the ns. These rules and regulations

## A. Service Information.

- 1. Upon request the utility will give its customers or prospective customers such information as is reasonably possible in order that they may secure safe, efficient, and continuous service. The utility will inform its customers of any change made or proposed in the character of its service that might affect the efficiency, safety, or continuity of operation.
- 2. The utility will obtain the approval of the Public Service Commission prior to making any substantial change in the character of the service furnished that would affect the efficiency, adjustment, speed, or operation of the equipment or appliances of any customer. The application will show the nature of the change to be made, the number of customers affected, and the manner in which they will be affected.
- 3. Upon request the utility will provide the following information to any applicant/customer:
  - a) Characteristics of Water. A written description of chemical constituents and bacteriological standards of the treated water as required by the Natural Resources Cabinet.
  - b) Rates. A schedule of rates for water service applicable to the service to be rendered to the customer.
  - c) Reading Meters. Information about the method of reading meters.

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BY AUTHORITY OF ORDER	OF THE PUBLIC SERVICE COM	MISSION		
IN CASE NO	DATED	***************************************		

					FOR Knox	Whitley, and Bell County, Kentucky Community, Town or City
					P.S.C. KY. NO	)1
					Original	SHEET NO. 11
Knov	Cour	nty Htility C	'ommission	CANCI	_	KY. NO
KIIOA	Knox County Utility Commission (Name of Utility)			O. H. C.		SHEET NO
				RULES AND REGULA	ATIONS	
		,	Bill Analysis. A sta wo (2) years.	tement of the past	readings of a	customer's meter for a period of
В.	<u>Sp</u>	ecial Rule	es or Requirements.			
	1.		ity cannot establis of the Public Servi	• •	e or requirem	nent without first obtaining the
	2.	be denie	-	e to comply with the		sion rules and regulations cannot s that have not been approved by
	3.	_	_	desiring water serv vice is supplied by t		quired to sign the utility's Water
	4.			resell water except by the Public Service		ns of a special contract executed n.
C.	Bi	llings, Me	eter Readings, and F	Related Information	•	
	1.	applicab reading; all taxes payment bills wil	le: class of service number of units co s; any adjustments; penalty applies to l be distinctly mark	r; present and last possumed; meter con and the gross am the gross amount v	preceding me astant, if any; ount of the b will also be in the schedule u	clearly show the following, inter readings; date of the present net amount for service rendered will. The date after which a late adicated. Estimated or calculated ander which the bill is computed
		a)	By printing it on	the bill.		
		b)	By publishing it	in a newspaper of g	general circula	ation once each year.
		c)	By mailing it to	each customer once	e each year.	
DATE	OF IS	SUE	05/15 Month / Date	/ Year		
DATE	EFFE	CTIVE	07/01 Month / Date	•		

ISSUED BY\_\_\_

TITLE Vice Chairman (Signature of Officer)

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. \_\_\_\_\_\_DATED \_\_\_\_\_

				FOR	Knox,	Communi		vn or City
				P.S.C.	KY. NO	1		
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Knox County	I Itilita	Commission	CANC			ΚΥ. ΝΟ <b>.</b>		
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			RULES AND REGUL	ATIONS		A-444-94-94-94-94-94-94-94-94-94-94-94-94		
	d)	<i>y</i> 1	g a place on each bill tes. The utility will n			-		
2. B	ill for	mat. A copy of t	he utility's billing forn	n will be	e includ	led in the u	ıtility'	's tariff.
			ration of each meter s or is shown on the billi			e same uni	its as	used for billing
re in in ao	eading form form ecord	gs will be taken of ation is available ation. If, due to ance with this su	ding. Unless prevented every month. Records to Public Service Conreasons beyond its combsection, the utility with the reason the utility with the utilit	s will be nmission ontrol, the vill reco	e kept n staff a he utili ord the	by the util and any custy is unab date and	ity to stome le to time	insure that this r requesting this read a meter ir
5. R	elate	d Information.						
	a)	address listed on with the utility ir any bill or notic	s related to the utility's the Water Service Con writing. The utility we nor will the custome required in the notice.	ntract un vill not o er be ex	nless a otherwi	change of a second	addre: onsibl	ss has been filed e for delivery or
	b)	Water service wi	ill be billed monthly be	etween t	he 1st	and 3rd of	each 1	month.
	c)	Bills are payable	e and due on the date of	f issuan	ce.			
	d)	day of the mont	e received, not postmath; otherwise, the deli	nquent	bill wi	ll be asses	ssed t	ness on the tentl he late paymen
DATE OF ISSU	E		/01/06 / Date / Year			idd a ddyngaeth a daeth		
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				FOR	Knox,	Whitley, and Bell County, Kentucky Community, Town or City
				P.S.C.	KY. NO.	1
				Ori	ginal	SHEET NO. 13
Knox	County Utility	y Commi	ssion	CANCELLING	P.S.C. K	(Y. NO
	(Name of U					_SHEET NO
			RULE	S AND REGULATIONS		
	e)	taxes a	and any prior penal		t to 807	inquent amount of the bill, less KAR 5:006 Section 8 (3)(h), a lered services.
	f)	unusu	al circumstances re	equiring approval of t	he utili	stence of a special contract, or ty, a single meter can serve no after the effective date of this
	g)			*		ility approved situations, where ollowing rules will apply:
		1)	One bill per mete Contract.	r will be sent to the c	ustome	er that signed the Water Service
		2)	multiplied by the included with a n deducted from the will be evenly di	number of units the ninimum bill will be total amount of cons stributed among each	meter multipl sumption unit,	nt of the utility's minimum bill serves. The amount of water ied by the number of units and on. The remaining consumption added to each unit's minimum ce with the currently approved
		3)	responsible for th	e charges associated ng through the meter,	with the	Contract will be fully and solely connection including payment less of which unit is responsible
D.	Deposits.					
			secure payment. Secure payment of bi		ire a m	ninimum cash deposit or other
DATE	OF ISSUE		05/15/06 Month / Date / Year			
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BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. \_\_\_\_\_DATED \_\_\_\_

	FOR Knox, Whitley, and Bell County, Kentucky Community, Town or City
	P.S.C. KY. NO1
	Original SHEET NO. 14
Knox County Utility Commission	CANCELLING P.S.C. KY. NO
(Name of Utility)	SHEET NO
RULES A	ND REGULATIONS
based on the average annual bill of two-twelfths (2/12) of the average	amount for each class of customers will be established customers in that class. Deposit amounts will not exceed annual bill of customers in each class where bills are are listed in the Rates and Charges section of this tariff.
months, it will notify customers in recalculated every eighteen- (18) m of deposit recalculation will be included the receipt of deposit, or may be in deposit recalculation will state that	utility retains the deposit for more than eighteen (18) writing that, at the customer's request; the deposit will be onths based on actual usage of the customer. The notice ided either on the customer's application for service or on cluded annually with or on customer bills. The notice of if the deposit on account differs by more than ten (10) or by more than ten (10) percent for nonresidential

4. Waiver of Deposits. The deposit may be waived upon a customer's showing of satisfactory credit or payment history. In determining whether a deposit will be required or waived, the following criteria will be considered:

customer's bill is delinquent at the time of recalculation.

customers, from the deposit calculated on actual usage, then the utility will refund any overcollection and may collect any underpayment. Refunds will be made either by check or by credit to the customer's bill, except that the utility will not refund any excess deposit if the

- a) Previous payment history with the utility. If the customer has no previous history with the utility, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
- b) Whether the customer has an established income or line of credit.
- c) Length of time the customer has resided or been located in the area.
- d) Whether the customer owns the property to be served.

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BY AUTHORITY OF ORDE	ER OF THE PUBLIC SERVICE COM	MISSION
IN CASE NO.	DATED	

			FOR	Knox,	Community, T	Own or City
			P.S.C. I	KY. NC	). 1	
			Oris	ginal	_SHEET NO	15
Kno		nty Utility Commission	CANCELLING	P.S.C. 1	KY. NO	· · · · · · · · · · · · · · · · · · ·
	(Na	ame of Utility)	***************************************		SHEET NO	
					AND THE RESERVE OF THE PROPERTY OF THE PROPERT	
		RULES AN	ND REGULATIONS			
		e) Whether another custo guarantor for an amou	_		-	villing to sign as a
	5.	Additional deposit requirement. If a fails to maintain a satisfactory payme The utility may require a deposit classification of service changes or if	ent record, the utilities in addition to	ity ma the in	y require that a iitial deposit i	a deposit be made.
	6. Receipt of deposit. The utility will issue a receipt to every customer that pays a deposit. The receipt will show the name of the customer, location of the service or customer account number, date, and amount of deposit. If the notice of recalculation described in this section not included in the utility's application for service or mailed with customer bills, the receipt of deposit will contain the notification. If deposit amounts change, the utility will issue a neareceipt of deposit to the customer.					customer account d in this section is r bills, the receipt
	7.	Deposits as a condition of service. requested deposits is not made.	Service may be	refuse	d or discontin	ued if payment of
	8.	Interest on deposits. Interest will beginning on the date of the deposit credited to the customer's bill on an to refund or credit interest on deposit of the deposit date. Upon terminate interest earned and owing will be creditationer.	t. Interest accrued annual basis, excepts if the customer ion of service, the	d will ept that's bill e depo	be refunded to at the utility we is delinquent opsit, any princ	o the customer or ill not be required on the anniversary ipal amounts, and
E.	of co da	ustomer Complaints to the Utility. Up fice or in writing, the utility will mal omplainant of its findings. The utility' ays, which the complainant will then ommissioners. The customer will rece	ke a prompt and s s operator/manage have ten (10) da	compl er will ays to	ete investigati make a decisi appeal to the	on and advise the on within ten (10) utility's board of
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BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

TITLE Vice Chairman

IN CASE NO. \_\_\_\_\_DATED \_\_\_\_

			FOR Knox,	Whitley, and Bell County, Kentucky Community, Town or City
			P.S.C. KY. NO.	1
			Original	SHEET NO. 16
Knox	County Utility Commi	ission CAN	CELLING P.S.C. K	Y. NO
	(Name of Utility)			SHEET NO
		RULES AND REGU	LATIONS	
	with the utility's right to appeal the The utility will a Service Commission show the name a adjustment or dis	ing the date that the complaint decision, the utility will provide the utility's decision by filing a calso provide the customer with the sion. The utility will keep a record address of the complainant, aposition of the complaint. Record of the complaint.	de written notice complaint with the address and to cord of all written, the date and na	to the complainant of his/her he Public Service Commission. delephone number of the Public on complaints. This record will ature of the complaint, and the
F.	Bill Adjustments			
	1. Fast or slow i	•		
	a)	determine the average error of	2) percent fast, a the meter. The t	laint test, a meter in service is additional tests will be made to ests will be made in accordance gulations applicable to the type
	b)	percent fast or slow, or if a cureason, except in an instance we the appropriate law enforcement the utility will immediately dexisted, and will recompute a refund to the customer or columderbilled customer. Any a	stomer has been where a utility has ent agency alleging etermine the period adjust the custlect an additional djustment to the largulations of the	rerage error greater than two (2) incorrectly billed for any other is filed a verified complaint with any fraud or theft by a customer, and during which the error has stomer's bill to either provide a all amount of revenue from the ecustomer's account will be in the Public Service Commission
DATE	OF ISSUE	05/15/06 Month / Date / Year		
DATE	EFFECTIVE	07/01/06 Month / Date / Year		
ISSUEI	D BY	(Signature of Officer)	7 (1	
TITLE_	Vice Cha	airman (1. ).	mth	,

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. \_\_\_\_\_\_DATED \_\_\_\_\_

Community, Town or City

P.S.C. KY. NO. \_\_\_\_1

Original SHEET NO. \_\_\_\_17

Knox County Utility Commission CANCELLING P.S.C. KY. NO. \_\_\_\_\_
(Name of Utility)

RULES AND REGULATIONS

FOR

Knox, Whitley, and Bell County, Kentucky

- c) The utility will readjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period will be estimated using such data as elapsed time since the last meter test, if applicable, and historical usage data for the customer. If that data is not available, the average usage of similar customer loads will be used for comparison purposes in calculating the time period. If the customer and the utility are unable to agree on an estimate of the time period during which the error existed, the Public Service Commission will determine the issue. In all instances of customer overbilling, the customer's account will be credited or the overbilled amount refunded at the discretion of the customer within thirty (30) days after final meter test results. A utility will not require customer repayment of any underbilling to be made over a period shorter than a period coextensive with the underbilling.
- 2. Meter read failure. When a meter has ceased to register, or a meter reading cannot be obtained, the quantity of water to be billed will be based upon an average of <u>twelve-months</u>' consumption. If said meter readings are not available for an entire <u>twelve-month</u> period, the water bill will be estimated by the utility, subject to an upward or downward adjustment once a <u>twelve-month</u> average of actual meter readings can be calculated.
- 3. Monitoring usage. The utility will monitor a customer's usage at least annually in such a way to draw the utility's attention to unusual deviations in a customer's usage. If a customer's usage is unduly high (100% above average) and the deviation is not otherwise explained, the utility will test the customer's meter to determine whether the meter shows an average error greater than two (2) percent fast or slow.
- 4. Usage investigation. If the utility's procedure for monitoring usage indicates that an investigation of a customer's usage is necessary, the utility will notify the customer in writing either during or immediately after the investigation of the reasons for the investigation, and

DATE OF ISSUE	05/15/06 Month / Date / Year	
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	Month / Date / Year	٨
ISSUED BY	(Signature of Officer)	
TITLEVice	Chairman G. Sento	h
BY AUTHORITY OF ORL	DER OF THE PUBLIC SERVICE COMMISSION	•
IN CASE NO.	DATED	

Community, Town or City P.S.C. KY. NO. \_\_\_\_\_1 Original SHEET NO. 18 CANCELLING P.S.C. KY. NO. Knox County Utility Commission (Name of Utility) SHEET NO. **RULES AND REGULATIONS** of the findings of the investigation. If knowledge of a serious situation requires more expeditious notice, the utility will notify the customer by the most expedient means available. 5. Customer notification. If a meter is tested and it is found necessary to make a refund or back bill a customer, the customer will be notified in substantially the following form: \_\_\_\_\_, 19\_\_\_, the meter bearing identification No. installed in your building located at \_\_\_\_ (Street and Number) in \_\_\_\_\_ (city) was tested at \_\_\_\_\_ (on premises or elsewhere) and found to register \_\_\_\_\_ (percent fast or slow). The meter was tested on (Periodic, Request, Complaint) test. Based upon this we herewith \_\_\_\_\_ (charge or credit) with the sum of \$\_\_\_\_, which amount has been noted on your regular bill. If you desire a cash refund, rather than a credit to your account, of any amount overbilled, you must notify this office in writing within seven (7) days of the date of this notice. G. Status of Customer Accounts during Billing Disputes. With respect to any billing dispute, customer accounts shall be considered to be current while the dispute is pending as long as the customer continues to make undisputed payments and stays current on subsequent bills. 05/15/06 DATE OF ISSUE\_\_\_\_\_ Month / Date / Year 07/01/06 DATE EFFECTIVE\_\_\_\_\_ Month / Date / Year ISSUED BY\_\_\_ (Signature of Office) TITLE Vice Chairman BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. DATED \_\_\_

Knox, Whitley, and Bell County, Kentucky

FOR

			F	FOR <u>Knox</u>	, Whitley, and Bel Community, T	l County, Kentucky own or City
			I	P.S.C. KY. NO	D1	
			-	Original	SHEET NO	19
Kno	County Utility		CANCEL	LING P.S.C.	KY. NO	MARGON CONTROL OF THE
	(Name of Uti	lity)	-		SHEET NO	
-		RUL	ES AND REGULAT	TIONS		
Н.	Customer's	Request for Termination	ı of Service.			
	the utiliviolate beyond reasons his/her	estomer desiring service to ity three (3) working day contractual obligations. the three- (3) day not able access to the meter of request for termination be vice termination was req	s' notice in person The customer wind the period if the during the notice properties the	n or in writi ill not be re customer j period. If the burden of j	ng provided su- sponsible for corovides prope the customer no	ch notice does not harges for service r notification and tifies the utility of
	or con	equest that service be rec nection to its service line his tariff and approved by	es, the utility will	I charge the	applicant a re	initial installation connect fee as set
I.	Customer 1	Relations.				
	paymer personi	y of customer rights. That is received a copy of the that he is experiencing the customer to the designate	f Customer's Rig g difficulty in pa	hts. If a cying a curre	customer indica ent utility bill, t	ntes to any utility hat employee will
	at the repay, exwho is mutual writing the cus	payment plans. The utilicequest of residential custoept that a utility is not delinquent under a prely agreed upon. Plans we and will advise custome tomer fails to meet the old.	tomers who have required to negot vious partial pay hich extend for a ers that service man bligations of the p	e received a tiate a parti yment plan, period long ay be termi plan.	termination not al payment plat Partial payme fer than thirty (2 nated without a	otice for failure to n with a customer ent plans must be 30) days will be in additional notice if
	3. Utility	inspections of service co	nditions prior to	providing so	ervice. The utili	ity will inspect the

condition of the meter and service connections before providing service to a new customer so

05/15/06 Month / Date / Year

07/01/06

Month / Date / Year

(Signature of Officer)

\_DATED \_\_\_\_

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

DATE OF ISSUE\_\_\_\_\_

TITLE <u>Vice Chairman</u>

IN CASE NO.

DATE EFFECTIVE\_\_\_\_\_

ISSUED BY\_\_\_\_

		FOR <u>Knox,</u>	Community, Town or City			
		P.S.C. KY. NO	1			
		<u>Original</u>	_SHEET NO20			
Knox County Utilit	v Commission CAN	CELLING P.S.C. k	ζΥ. NO			
(Name of U			SHEET NO.			
	RULES AND REGU	ILATIONS				
new c will n	rior or fraudulent use of the facilities vustomer will be afforded the opportunion of the required to render service to and portion of the service facilities have be	ity to be present ny customer unt	at such inspections. The util			
(24) h necess govern	ot connection of service. The utility with a cours, and will install and connect new sary certificates and approvals have be namental authorities, when the cause for ted and the rules and regulations of the net.	service within seen obtained from refusal or discourse.	seventy-two (72) hours after om all local, state, and feder continuance of service has be			
notice termir termir not be	nce termination notice. When advance termination notice is required, the termination will be mailed or otherwise delivered to the last known address of the customer. The nation notice will be in writing, distinguishable and separate from any bill. The nation notice will plainly state the reason for termination, that the termination date will be affected by receipt of any subsequent bill, and that the customer has the right to te the reasons for termination.					
J. Refusal o	r Termination of Service.					
1. The u	tility may refuse service to a customer ı	under the follow	ing conditions:			
a)	For noncompliance with utility or Pu The utility cannot refuse service to having made a reasonable effort to of the utility, service may be refused or notice of refusal stating the reasons for	any customer f btain customer c nly after the cus	for noncompliance without fi compliance. After such effort stomer has been given a writt			
b)	For dangerous conditions. If a danger person to imminent harm or result in					
DATE OF ISSUE	05/15/06 Month / Date / Year					
DATE EFFECTIVE_	07/01/06					

Month / Date / Year

(Signature of Officer)

ISSUED BY\_\_\_\_\_

TITLE Vice Chairman (1.

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. \_\_\_\_\_\_DATED \_\_\_\_\_

		FOR Knox, Whitley, and Bell County, Kentucky Community, Town or City		
		P.S.C. KY. NO1		
		Original SHEET NO. 21		
Knox County Utility	CANC Commission	ELLING P.S.C. KY. NO		
(Name of Ut		SHEET NO		
	RULES AND REGUL	ATIONS		
	The utility will notify the customer in	omer's premises, then service will be refused. writing and, if possible, orally for the reasons be recorded by the utility and will include the tomer before service can be provided.		
c)	access to the premises for installation removal of utility property, the utility customer in writing and, if possible, or	ner refuses or neglects to provide reasonable on, operation, meter reading, maintenance or may refuse service. The utility will notify the ally for the reasons for refusal of service. Such and will include the corrective action to be taken provided.		
d)	For outstanding indebtedness. The utility will not furnish new service to any customer who is indebted to the utility until that customer has repaid the indebtedness.			
e)	a customer if the customer does not rules, and/or administrative regulatio notify the customer in writing and, if	r other codes. The utility may refuse service to comply with state, municipal or other codes, ns applying to such service. The utility will possible, orally for the reasons for refusal of by the utility and will include the corrective ore service can be provided.		
2. <u>Utility</u>	Initiated Termination of Service.			
a)	requirements to a particular custome	tated herein will not apply if termination notice or or customers are otherwise dictated by the e utility and customer which has been approved		
b)		equired, the termination notice shall be mailed own address of the customer. The termination		
DATE OF ISSUE	05/15/06 Month / Date / Year			
DATE EFFECTIVE	07/01/06 Month / Date / Year			

ISSUED BY\_\_\_\_\_

TITLE Vice Chairman 4:

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. \_\_\_\_\_\_DATED \_\_\_\_\_

(Signature of Officer)

	FOR <u>Knox, </u>	Whitley, and Bell County, Kentucky Community, Town or City
	P.S.C. KY. NO.	1
	Original	SHEET NO. 22
Knox County Utility Con		Y. NO
(Name of Utility)		SHEET NO
	RULES AND REGULATIONS	
not be	ice shall be in writing, distinguishable and separate ice shall plainly state the reason for termination, the affected by receipt of any subsequent bill, and the pute the reasons for termination.	at the termination date will not
· · · · · · · · · · · · · · · · · · ·	e utility may terminate service to a customer under advance termination notice:	r the following conditions with
	1) For noncompliance with utility or Public S regulations. The utility cannot terminate noncompliance without first having made customer compliance. After such effort by terminated only after the customer has been written termination notice.	service to any customer for a reasonable effort to obtain the utility, service may be
	2) For refusal of access. When a customer reasonable access to the premises for installar maintenance, or removal of utility property, the Such action will be taken only when corrective utility and customer has failed to resolve the sense been given at least ten (10) days' written not access.	tion, operation, meter reading, e utility may terminate service. e action negotiated between the situation and after the customer
	3) For noncompliance with state, local, or other conservice to a customer that does not comply with codes, rules, and regulations that apply to terminate service only after ten (10) days' with provided unless ordered to terminate immediate.	h state, municipal, and/or other such service. A utility may ritten notice of termination is
	4) For nonpayment of bills. The utility may terming charges incurred for utility services. The utility	
DATE OF ISSUE	05/15/06 Month / Date / Year	

		FOR Knox,	Whitley, and Bel Community, T	l County, Kentucky
			•	-
		P.S.C. KY. NO	1	
		Original	_SHEET NO	23
Knox County Utility Commis	sion CANCE	ELLING P.S.C. I	KY. NO	
(Name of Utility)			SHEET NO	
	RULES AND REGULA	ATIONS		
	after five (5) days' written notice (20) days have elapsed since the			
5)	Where the Knox County Utility County to the same service address, disc to non-payment of charges for set of water service the Knox County advance termination notice as stated before water service is restored.	ontinuance of ewer service. nty Utility Co ated herein a	f water service In the event of ommission will	will be made due such termination follow the same
without termina for tern the tern utility v	lity may terminate service to a an advance termination notice. tion, the utility shall send written nination upon which the utility re nination by filing a formal compla will not restore service until the cons of the utility and Public Servi	Within two notification lies, and of the nint with the F customer agre	enty-four (24) to the customer's Public Service (see to comply	hours after such or of the reason(s) right to challenge Commission. The
1)	For illegal use or theft of servicustomer without advance notion obtained unauthorized service by is separate from and in addition may pursue for illegal use or the	ice if it has illegal use on to any othe	evidence that r theft. This ri	a customer has ght of termination
2)	For dangerous conditions. If a service which could subject a substantial damage to the proper the customer's premises, then se termination the utility will leave possible, orally contact the customer's	ny person to rty of the utili- ervice will be notification a	o imminent h ity or others is terminated im t the customer	arm or result in found to exist on mediately. Upon s dwelling and, if

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•	Month / Date / Year	
DATE EFFECTIVE	07/01/06	
	Month / Date / Year	
ISSUED BY		0
	(Signature of Officer)	$r \vee$
TITLE Vi	ce Chairman G. J. Sen	tea
BY AUTHORITY OF	ORDER OF THE PUBLIC SERVICE COMMISSION	
IN CASE NO.	DATED	

	FOR Knox, Whitley, and Bell County, Kentucky Community, Town or City
	P.S.C. KY. NO1
	Original SHEET NO. 24
Knox County Utility Commi	ssion CANCELLING P.S.C. KY. NO
(Name of Utility)	SHEET NO
	RULES AND REGULATIONS
	termination. Such notice will be recorded by the utility and will include the corrective action to be taken by the customer or utility before service can be restored.
3)	Unapproved Extensions and/or Additions. Any extension or additions to are existing service connection that have not been approved by the utility will be considered theft of service, and will constitute grounds for termination of service. This right of termination is separate from and in addition to any other legal remedies that the utility may pursue for illegal use or theft of service.
4)	Misrepresentation. Any misrepresentation in the application or contract as to the property or fixtures to be supplied or additional use to be made of water will constitute grounds for termination of service, and the customer shall be liable for any damage to any of the utility's facilities or equipment.
5)	Failure to Report Changes. Failure to notify the utility of additions to the property or fixtures to be supplied or additional use to be made of water will constitute grounds for termination of service.
6)	Resale of Water. Under no circumstances will a customer be allowed to resel or give away water except under the terms of a special contract executed by the utility and approved by the Public Service Commission. Failure to comply with this rule will constitute grounds for termination of service.
7)	Waste or Misuse. Waste or misuse of water due to improper or imperfect service pipes and/or failure to keep said pipes in suitable state of repair will constitute grounds for termination of service.
8)	Tampering with meter, meter seal, service, valves, or other system facilities or permitting such tampering by others will constitute grounds for termination of service.
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DATE EFFECTIVE	07/01/06  Month / Date / Year
ISSUED BY	(Signature of Officer)
TITLE Vice Cha	

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. \_\_\_\_\_DATED \_\_\_\_

	Community, Town or City
	P.S.C. KY. NO1
	Original SHEET NO. 25
Knox County Utility Commi	ission CANCELLING P.S.C. KY. NO
(Name of Utility)	SHEET NO
	RULES AND REGULATIONS
9)	Connections, cross-connections, or permitting the same, of any separate water supply to premises that receive water from the utility will constitute grounds for termination of service.
e) The utility wi	Il not terminate service to a customer if the following conditions exist:
1)	If payment for services is made. Service will not be terminated to a customer that was sent a termination notice if the customer delivers full payment to the utility prior to the actual termination of service.
2)	If a partial payment agreement is in effect. Service will not be terminated for nonpayment if the customer and the utility have entered into a partial payment plan and the customer is meeting the requirements of the plan.
3)	If a medical certificate is presented. Service will not be terminated for thirty (30) days beyond the termination date if a physician, registered nurse or public health officer certifies in writing that termination of service will aggravate a debilitating illness or infirmity on the affected premises. The utility may refuse to grant consecutive extensions for medical certificates past the original thirty (30) days unless the certificate is accompanied by an agreed partial payment plan. The utility will not require a new deposit from a customer to avoid termination of service for a thirty (30) day period who presents to the utility a medical certificate certified in writing by a physician, registered nurse or public health officer.
DATE OF ISSUE	
DATE EFFECTIVE	07/01/06 Month / Date / Year
ISSUED BY	(Signature of Officer)
TITLE Vice C	hairman (1 t. Seach

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_DATED \_\_\_\_

		FOR Knox, Whitley, and Bell County, Kentucky Community, Town or City		
		P.S.C. KY. NO1		
		Original SHEET NO. 26		
Kno	x County Utility Commission	CANCELLING P.S.C. KY. NO		
	(Name of Utility)	SHEET NO		
	RUL	ES AND REGULATIONS		
К.	Meter Testing.			
	will be in good working order	ore being installed for use by any customer. The water meter and adjusted as close to the optimum operating tolerance as 0.07 KAR 5:022, Section 8(3)(a), 807 KAR 5:041, Section 5, Section 15(2)(a)-(b).		
	approved by the Public Servic	t of its meter testing performed by another utility or agency e Commission. The utility will notify the Public Service and serial number of standards used for testing.		
	Commission has approved the	The utility cannot place in service any basic measurement standard unless the Public Service Commission has approved the calibration. The Public Service Commission will be notified promptly of the adoption or deletion of any basic standards requiring approval of the calibration.		
	will perform tests as necessary	by the Public Service Commission. Certified meter testers to determine the accuracy of the utility's meters and to adjust see of accuracy required by the rules and regulations of the		
L.	Meter Test Records.			
	test calculations will be recorded identify the unit and its location test; statement of "as found" and of calculations employed; not statement of repairs made, if an meter; and the meter constant.	tests and adjustments and data sufficient to allow checking of d by the meter tester. Such record will include: information to; date of tests; reason for such tests; readings before and after d "as left" accuracies sufficiently complete to permit checking ations showing that all required checks have been made by; identifying number of the meter; type and capacity of the The complete record of tests of each meter will be continuous periods and will in no case be less than two (2) years.		
DATI	E OF ISSUE 05/15/06  Month / Date / Year			
DATI	E EFFECTIVE 07/01/06			
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TITL	E Vice Chairman	J. Sentre h		

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_DATED \_\_\_\_

			FOR Knox, Whitley, and Bell County, Kentucky Community, Town or City
			P.S.C. KY. NO1
			Original SHEET NO. 27
Knox	Com	nty Utility Commission CANO	NCELLING P.S.C. KY. NO
KHOX		ame of Utility)	SHEET NO.
			OABBATIO.
		RULES AND REGUI	JLATIONS
	2.	owned, used and inventoried by the utility. name of manufacturer, serial number, type, rat whose premises the meter has been in service included in the records. These records will als tests and adjustments including dates and ge	and properly classified records for each meter 7. The identification number, date of purchase, ating, and name and address of each customer on ce with date of installation and removal will be so contain condensed information concerning all general results of such adjustments. The records dicate the proper date for the next periodic test mmission rule and/or regulation.
	3.		ny meter pursuant to Public Service Commission of the meter a suitable seal in such a manner that of be altered without breaking the seal.
M.	<u>C</u> ı	ustomer Requested Meter Tests.	
	1.	is not made more frequently than once ever given the opportunity to be present at the req not more than two (2) percent fast, the utility	on written request of any customer if the request cry twelve- (12) months. The customer shall be quested test. If the test shows that the meter was by will make a reasonable charge for the test, the e Commission and set out in the utility's tariff.
	2.		atility, any customer of the utility may request an upon written application. Such request shall not an once every twelve- (12) months.
N.	<u>A</u>	ccess to Property.	
	1.	property owned by it and located on cust maintenance, meter reading, operation, repla	e access to meters, service connections, and other stomer's premises for purposes of installation, lacement or removal of its property at the time utility whose duties require him/her to enter the
DATE	OF IS	SSUE	
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ISSUE:	D BY	Month / Date / Year	
		(Signature of Officer)	
TITLE		Vice Chairman .x	Den he VI

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. \_\_\_\_\_DATED \_\_\_\_

	FOR Knox, Whitley, and Bell Cou Community, Town	
	P.S.C. KY. NO1	
	Original SHEET NO. 28	3
Knox	ox County Utility Commission CANCELLING P.S.C. KY. NO	
	(Name of Utility)SHEET NO	
	RULES AND REGULATIONS	
	customer's premises will wear a distinguishing uniform or other insignia identi as an employee of the utility, or show a badge or other identification which him/her as an employee.	
	2. Obtaining easements and right-of-ways necessary to extend service will be the of the utility.	responsibility
	<ol> <li>All customers must grant, convey, or cause to be granted or conveyed to perpetual easement and right-of-way across any property owned or contr customer wherever necessary for the utility's facilities in order to provide service</li> </ol>	olled by the
	4. The utility cannot require a prospective customer to obtain easements or right property not owned by the prospective customer as a condition for provide However, the cost of obtaining easements or rights-of-way will be included in foot cost of an extension, and will be apportioned among the utility and accordance with the applicable extension administrative regulation.	ding service.  the total per
О.	<u>Location of Records</u> . All records required by Public Service Commission rules ar will be kept in the office of the utility and will be made available to representative staff of the Public Service Commission upon reasonable notice at all reasonable hour	ves, agents or
Р.	<u>Safety Program</u> . The utility will adopt and execute a safety program, appropriate type of its operations. At a minimum, the safety program will:	o the size and
	1. Establish a safety manual with written guidelines for safe working practices at to be followed by utility employees.	nd procedures
	2. Instruct employees in safe methods of performing their work.	
	3. Instruct employees who, in the course of their work, are subject to the hazard shock, asphyxiation or drowning, in accepted methods of artificial respiration.	d of electrical
Q.	System Inspections.	
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DATE	TE EFFECTIVE 07/01/06  Month / Date / Year	
ISSUE	UED BY	
TITLE		

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. \_\_\_\_\_\_DATED \_\_\_\_\_

			FOR <u>Knox, Whitley, and Bell County, Kentucky</u> Community, Town or City
			P.S.C. KY. NO1
			Original SHEET NO. 29
Knox	County Utility	/ Commission	CANCELLING P.S.C. KY. NO
	(Name of U	tility)	SHEET NO
		RULES A	ND REGULATIONS
	faciliti	es and compliance with Pu	procedures to assure safe and adequate operation of its blic Service Commission rules and regulations. These blic Service Commission for review.
	qualifi		ially hazardous condition at any utility facility made by a or customer, the utility will inspect all portions of the report.
		priate records will be kept b and action taken to correct th	y the utility to identify the inspection made, deficiencies e deficiencies.
	below These	to insure that the Public Se	ystematic inspections of its system in the manner set out ervice Commission's safety requirements are being met. often as necessary but not less frequently than is set forth as and types of inspection.
	a)	safety and physical and str screens. The utility will	pect all structures pertaining to source of supply for their uctural integrity, including dams, intakes, and traveling semiannually inspect supply wells, their motors and power wiring and controls for proper and safe operation.
	b)	safety, physical and structur filters, and clear wells; ch	nspect all structures pertaining to purification for their al integrity and for leaks, including sedimentation basins, emical feed equipment; pumping equipment and water electric power wiring and controls; hydrants, mains, and
	c)		aspect construction equipment and vehicles for defects, abrication, and safety features.
R.	Reporting	of Accidents, Property Dama	ge, or Loss of Service.
DATE	OF ISSUE	05/15/06 Month / Date / Year	
DATE	EFFECTIVE	07/01/06 Month / Date / Year	
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(Signature of Officer)

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. \_\_\_\_\_\_DATED \_\_\_\_

TITLE Vice Chairman

		FOR <u>Kn</u>	ox, Whitley, and Bell County, Kentucky Community, Town or City
		P.S.C. KY.	NO1
		Original	SHEET NO. 30
Knox	Cour	ty Utility Commission CANCELLING P.S.	C. KY. NO
	(Na	me of Utility)	SHEET NO
		RULES AND REGULATIONS	
	1.	Within two (2) hours following discovery the utility Commission by telephone or electronic mail of any utility	
		<ul> <li>Death; or shock or burn requiring medical treatment facility, or any accident requiring inpatient overnight</li> </ul>	
		b) Actual or potential property damage of \$25,000 or	more; or
		c) Loss of service for four (4) or more hours to ten utility's customers, whichever is less.	(10) percent or 500 or more of the
	2.	A summary written report will be submitted by the utility within seven (7) calendar days of the utility related accide	
S.	<u>Cc</u>	ntinuity of Service.	
	1.	Emergency interruptions. The utility will make all reason of service and when such interruptions occur will endea shortest possible delay consistent with the safety of its coan emergency interruption of service affects service to an utility will immediately notify the fire chief or other protection.	over to reestablish service with the consumers and the general public. If my public fire protection device, the
	2.	Scheduled interruptions. If the utility finds it necessary service, it will notify all customers to be affected by the anticipated duration of the interruption. Whenever possist made at hours of least inconvenience to customers. If purposes affected by the interruptions, the utility will not responsible for fire protection of the interruption, stating. The fire chief or other official responsible for fire protection of service.	e interruption, stating the time and ble, scheduled interruptions will be ablic fire protection is provided by ify the fire chief or other officials to the time and anticipated duration.
DATE	OE 16	SUE 05/15/06	
		Month / Date / Year	
DATE !	EFFE	CTIVE 07/01/06  Month / Date / Year	1
ISSUEI	) BY	(Signature of Office)	$\bigwedge$
TITLE_		Vice Chairman G. J. Sentu	

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. \_\_\_\_\_\_DATED \_\_\_\_\_

	FC	OR Knox, Whitley, and Bell County, Kentucky Community, Town or City
	P.:	S.C. KY. NO1
		Original SHEET NO. 31
Knox		ING P.S.C. KY. NO
	(Name of Utility)	SHEET NO.
***************************************		
	RULES AND REGULATION	ONS
	3. Record of interruptions. The utility will keep a entire system. This record will show the cause of and steps taken to prevent recurrence.	
T.	Pressures.	
	<ol> <li>Standard pressure. The utility will maintain a star locations to be designated as the point or points of points will be confined to locations fairly represe points for fixed standard pressure, the utility may if division is necessary due to differences of eleval or both, and may either adopt a standard pressure standard pressure for its distribution system as difference between the highest and lowest pressure adopted exceed fifty (50) percent of such circumstances, furnish service that does not compount customer is fully advised of the conditions under The Public Service Commission, upon investigate appears right and proper that such upgrades should pressure at the customer's service pipe under nor nor will the static pressure exceed 150 psig.</li> <li>Pressure surveys. At least once a year the utility distribution system of sufficient magnitude to industribution system of sufficient magnitude to industribution at representative points in its system. Pressure characteristic pressure surveys will be maintained at the unitational contents.</li> </ol>	Instandard pressure." The selection of such intative of average conditions. In selecting divide its distribution system into districts tion or loss of pressure because of friction, are for each division or establish a single a whole. In no case will the constant ares in a district for which a standard has standard. The utility may, in extenuating ply with the foregoing specifications if the rewhich average service may be expected. In may require improvements when it lid be made. In no event, however, will the mal conditions fall below thirty- (30) psig try will make a survey of pressures in its licate the quality of service being rendered arts for these surveys will show the date and tion at which the test was made. Records of
T.7	the Public Service Commission upon request.	
U.	Service Lines & Connections.	
DATE	OF ISSUE 05/15/06  Month / Date / Year	
DATE	EFFECTIVE	
ISSUE	D BY(Signature of Officer)	. 1
TITLE	Vice Chairman 9 June	tu h

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_

\_\_\_\_DATED \_\_\_\_

	FOR Knox, Whitley, and Bell County, Kentucky Community, Town or City	
	P.S.C. KY. NO1	
	Original SHEET NO. 32	
Knox County Utility Commission	CANCELLING P.S.C. KY. NO	
(Name of Utility)	SHEET NO	
RUL	ES AND REGULATIONS	
distribution system to the custo	astall at its own expense for the purpose of connecting its mer's premises that portion of the service connection from its and meter box. The utility will recoup this expense from the RS 278.0152.	
point of service will be located most accessible to the utility to system does not follow streets customer's property line as pr	In areas where the distribution system follows well-defined streets and roads, the customer's point of service will be located at that point on or near the street right-of-way or property line most accessible to the utility from its distribution system. In areas where the distribution system does not follow streets and roads, the point of service will be located as near the customer's property line as practicable. Prior to installation of the meter the utility will consult with the customer as to the most practical location.	
inches) to prevent freezing dur	ce lines must be laid at a sufficient depth (a minimum of 24 ring the coldest weather normally experienced except where during freezing weather and are actually drained during such	
4. A plumbing permit from the apset the meter.	opropriate regulatory agency is required before the utility can	
the point of service to the p associated with the installation shut-off valve and one-way che	ernish and lay the necessary pipe to make the connection from oint of usage and be financially responsible for all costs and maintenance of his/her service line plumbing, including a teck valve, installed on his/her property beginning at the outlet ervice line must be kept in good repair and in accordance with mission rules and regulations.	
6. The installation and maintenan rules and regulations of the Ker	ce of the water service line must be in accordance with the tucky Department of Health.	
7 Δ cross-connection of the utility	y's system with any other source is strictly prohibited	

	Community, Town or City
	P.S.C. KY. NO. 1
Knox County Utility Commission (Name of Utility)	Original SHEET NO. 33
	CANCELLING P.S.C. KY. NO
	SHEET NO
	RULES AND REGULATIONS

FOR

Knox, Whitley, and Bell County, Kentucky

- 8. A well that has or is being used on the premises must be inspected by utility personnel to verify disconnection and separation.
- 9. All service lines on the customer's side of the meter must consist of copper or PVC pipe with a rating of no less than 200 psi, and should not be less than 3/4 inches.
- 10. Absolutely no galvanized pipe or fittings can be used in the installation.
- 11. The utility will not set a meter on a customer's service line at a point that does not deliver 30 psig at the meter.
- 12. If the applicant/customer's point of usage is at a higher elevation than the meter, the customer should consult with a reputable engineering firm to properly size the service line from the meter to the point of usage.
- 13. Should an applicant/customer desire a higher pressure due to location or other need, provisions must be made by the applicant for an individual pressure booster system. The manner of connection, location cross-connection protection and type is subject to approval by the utility. The utility reserves the right to require discontinuance and disconnection should the private booster system have a detrimental effect on the utility's system.
- 14. Piping on the premises of the applicant/customer must be installed so that connections are conveniently located with respect to the utility's lines and mains. A place must be provided for metering that is unobstructed and accessible at all times.
- 15. The utility may require the applicant/customer, at his/her own expense, to install a back-flow preventor and/or pressure regulator.
- 16. All meters will be installed, renewed, and maintained at the expense of the utility, and the utility reserves the right to approve the size and type of meter used.
- 17. All taps and connections to the mains of the utility must be made by and/or under the direction and supervision of utility personnel and will incur a meter connection/tap-on

DATE OF ISSUE	05/15/06 Month / Date / Year	
DATE EFFECTIVE	06/01/06	
	Month / Date / Year	
ISSUED BY	(Signature of Officer)	
TITLE Vice	Chairman 4. J. Sen held	
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION		
IN CASE NO.	DATED	

			FOR	Knox,		Town or City		
			P.S.C. F	KY. NC	). <u> </u>			
			Oris	ginal	_SHEET NO	34		
Knox		y Utility Commission	CANCELLING	P.S.C. 1	KY. NO			
	(Nai	ne of Utility)			SHEET NO.			
		RULES	AND REGULATIONS					
Appropriate to the section of		charge, an amount that has been service. Payment of this fee is fo payment of the fee does not constit	r the privilege of co	onnect	ing to the wa			
		Should an applicant requesting a 5/2 road from the water main, the uticustomer other than the standard make charged the actual cost of instacosts for crossing the road.	llity will provide the neter connection/tap-	e serv -on ch	vice at no add arge. All larg	ditional cost to the ger size meters will		
	19.	Any customer having boilers and/o have a check valve on the water su prevent a collapse were the water s	pply line and a vacu	ium va	alve on the ste	eam line in order to		
V.		uk Adjustments. A customer may relate the following conditions:	nake a request for a	te a request for a bill adjustment in the event of a leak				
	1.	The customer must request a leak a	djustment in writing	g to the	e utility.			
	2.	The customer's bill will be based of customer's average monthly usage deduct the customers average more amount of water that passed throubilled at the utility's regular rates thousand gallon leak adjustment utility's approved tariff. All water by the customer. So the customer thousand gallon leak adjustment rameter.	over a twelve-mononthly usage (as calling the meter. The s, while the remain rate, as set forth in passing through the r will owe the amount	ath per lculate e usag ling us the r e meter	riod. The second in the above calculated is sage will be rates and character must be acceptis/her avera	ond step will be to ove) from the total in step one will be charged at the per rges portion of the ounted and paid for ge bill plus the per		
DATE	E OF ISS	SUE 05/15/06		<del>òn san</del> anan an				
	E EFFEC	Month / Date / Year						
ISSUE	ED BY_		$\sim$					

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

TITLE Vice Chairman

(Signature of Officer)

IN CASE NO. \_\_\_\_DATED \_\_\_\_

		FOR <u>Knox, Whitley, and Bell County, Kentucky</u> Community, Town or City							
		P.S.C. KY. NO1							
		Original SHEET NO. 35							
Knox	x County Utility Commission	CANCELLING P.S.C. KY. NO							
	(Name of Utility)	SHEET NO							
	RULE	S AND REGULATIONS							
		ole for an entire twelve-month period, the water bill will be o an upward or downward adjustment once a twelve-month can be calculated.							
	4. Only one (1) leak adjustment wil	l be made per twelve-month period.							
W.	Ownership of Mains, Services, and A	appurtenances:							
	1. All mains, fire hydrants, valves, crossings, and other appurtenances are and shall remain the property of the utility, whether installed by the utility or the customer.								
	2. All service lines from the main to the meter with appurtenances are and shall remain th property of the utility, whether installed by the utility or the customer.								
	3. The customer shall install, own, delivery) to the point of usage.	and maintain his/her service line from the meter (or point of							
Χ.		The customer shall notify the utility immediately should the ason, or should there be any defects, problems, trouble, or							
DATE	OF ISSUE 05/15/06  Month / Date / Year								
DATE	E EFFECTIVE 07/01/06  Month / Date / Year								
ISSUE									
TITLE	Chair	d. Dentu h							

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. \_\_\_\_\_\_DATED \_\_\_\_

			Community, Town or City
			P.S.C. KY. NO1
			Original SHEET NO. 36
Kno		nty Utility Commission	CANCELLING P.S.C. KY. NO
	(Na	ame of Utility)	SHEET NO
		RI	JLES AND REGULATIONS
—— Ү.	Le	gal Disclaimers.	
	1.	system failure or interruption	e held responsible for any claims made against it for reasons of of service. No persons shall be entitled to damages nor for any d for any system failure or interruption of service which in the ed necessary.
	2.	deface, or tamper with any utility's water system. Any	r, willfully, or negligently break, damage, destroy, uncover, structure appurtenance or equipment which is a part of the person violating this provision will be subject to immediate of water service and shall pay the cost of repairing or replacing
	3.	or property is caused by or members of his/her household	property of the utility or any accident or other injury to persons results from the negligence or wrongful action of a customer, id, his/her agent or employee, the cost of necessary repairs or the customer of the utility and any liability otherwise resulting
	4.	cannot guarantee a water survary depending upon other wor other circumstances. The	on, including any customer's fire protection system, the utility oply at any particular flow rate or pressure. The fire flow may vater demands on the system, various water facility limitations, customer will indemnify and hold harmless the utility and its all claims, damages, losses, and expenses incurred as a result of efficient system facilities.
DATI	E OF IS	SSUE 05/15/( Month / Date / 3	).6
DATI	E EFFE	CCTIVE 07/01/0 Month / Date /	06
ISSU	ED BY		$ \wedge$ $\wedge$ $\wedge$
TITL	E		J. Sentil

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_DATED \_\_\_\_

	FOR	<u>Knox</u>	Whitley, and Be Community, T	ll County, Kentucky 'own or City
	P.S.C.	KY. NO	), <u>1</u>	
	<u>Or</u>	iginal	_SHEET NO	37
Knox	nox County Utility Commission CANCELLING	P.S.C.	KY. NO	
	(Name of Utility)	······································	SHEET NO	
	RULES AND REGULATIONS	3		
Z.	Fire Departments. For the purpose of off-setting fifty per any fire department not receiving public funds from the political subdivision thereof, may withdraw water from the extinguishing of fires or the training of firemen. A fire shall provide an estimate of its withdrawals to the utility a	e Com e utilit e depar	monwealth of y's facilities at tment making	Kentucky, or any no charge, for the such withdrawals
AA.	A. <u>Fire Hydrants</u> :			
	1. In accordance with 807 KAR 5:066 Section 10(2)(b), unless:	a new	fire hydrant w	ill not be installed
	a) A professional engineer with a Kentucky regis provide a minimum fire flow of 250 gallons pe			hat the system can
	b) The system supporting this flow has the capab of not less than two (2) hours plus consumption			
	2. The location, installation, and the responsibility for mains, a private fire protection facilities, connecting mains, a negotiation between the utility and the applicant/curprivate fire protection facilities shall be installed as a the utility shall be subject to any conditions the Pulbased upon the compensation received for this service	and the stomer require blic Se	ir ownership i . Fire hydran d by the utility	may be subject to ts and public and and if owned by
AB.	3. <u>Fire Sprinkler Systems</u> . Unless specifically exempted connections to the utility's system must be metered; one subject to utility inspection and approval. A monthly sprinkler system. The charge will be approved by the Pu in the rates and charges portion of the utility's approved to	except charge ablic Se	ion being fire will be asse	sprinkler systems, ssed for each fire
DATE	TE OF ISSUE 05/15/06  Month / Date / Year			
DATE	TE EFFECTIVE 07/01/06			

FOR Knox, Whitley, and Bell County, Kentucky
Community, Town or City

	P.S.C. KY. NO1
	Original SHEET NO. 38
Knox County Utility Commission	CANCELLING P.S.C. KY. NO
(Name of Utility)	SHEET NO
	RULES AND REGULATIONS

#### AC. Requirements for New Water Connections.

- 1. The water line must be buried in a ditch that is at a minimum of 24 inches in depth.
- 2. The water line must be a minimum of 200 psi
- 3. A shut-off valve must be installed.
- 4. A one-way check valve must be installed.
- 5. A pressure regulator may be required as prescribed by the utility.
- 6. There shall be absolutely no galvanized pipe or fittings used in the installation.
- 7. The water line must be visually inspected by the utility.
- 8. If a well is being used, it must be disconnected and the utility must inspect to verfity separation.

#### AD. Water Main Extensions.

- 1. Normal extension. An extension of fifty (50) feet or less shall be made by a utility to its existing distribution main without charge for a prospective customer who shall apply for and contract to use service for one (1) year or more.
- 2. Other extensions.
  - a) When an extension of the utility's main to serve an applicant or group of applicants amounts to more than fifty (50) feet per applicant, the utility may require the total cost of the excessive footage over fifty (50) feet per applicant/customer to be deposited with the utility by the applicant or the applicants, based on the average estimated cost per foot of the total extension.
  - b) When an extension of the utility's main to serve an applicant or group of applicants amounts to more than fifty (50) feet per applicant, the utility will require the

DATE OF ISSUI	Ξ	05/15/06 Month / Date / Year	
DATE EFFECTI	VE	07/01/06 Month / Date / Year	
ISSUED BY	Vice	(Signature of Officer) Chairman	<b>&gt;</b>
-		OF THE PUBLIC SERVICE COMMISSION	
IN CASE NO		DATED	

	FOR Knox, Whitley, and Bell County, Kentucky Community, Town or City
	P.S.C. KY. NO1
	Original SHEET NO. 39
Knox County Utility Commission	CANCELLING P.S.C. KY. NO
(Name of Utility)	SHEET NO
RULE	S AND REGULATIONS
**	agreement between the utility and the property owner specifically define the responsibilities of each party with
c) Each customer who paid the following plan:	for service under such extension will be reimbursed under
customer whose serving not to extensions or lathe extension based of cost and the amount of customers that have amount necessary to refer each customer continued the extension for a contribute equally to customer must pay the application for the mether effundable cost of After the five- (5) year refundable (5) year refundable (5) year refundable (5)	so years after construction of the extension, each additional ce line is directly connected to the extension installed, and terals therefrom, will be required to contribute to the cost of a recomputation of both the utility's portion of the total contributed by the customers. The utility will refund to those previously contributed to the cost of the extension that reduce their contribution to the currently calculated amount nected to the extension. All customers directly connected to five- (5) year period after it is placed in service must the cost of construction of the extension. In addition, each the approved tap-on fee applicable at the time of his/her ter connection. The tap-on fee will not be considered part of the extension and may be changed during the refund period. For the amount of the approved tap-on fee only. After d period expires, the utility will be required to make refunds (5) year period in accordance with subparagraph 1 of 807 to (2)(b).
the entire cost of the extension. will refund to the applicant who	n to proposed real estate subdivision may be required to pay Each year, for a refund period of ten (10) years, the utility paid for the extension a sum equal to the cost of fifty (50) for each new customer connected during the year whose
DATE OF ISSUE 05/15/06	

DATE OF ISSUE

Month / Date / Year

DATE EFFECTIVE

07/01/06

Month / Date / Year

ISSUED BY

(Signature of Officer)

TITLE

Vice Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO.

DATED

			FOR Knox, Whitley, and Bell County, Kentucky Community, Town or City				
			P.S.C. KY. NO1				
			Original SHEET NO. 40				
Knox	Cour	nty Utility Commission CA	NCELLING P.S.C. KY. NO				
	(Na	ame of Utility)	SHEET NO				
	<del></del>	RULES AND REG	GULATIONS				
			extension installed by the developer, and not to ount refunded will not exceed the amount paid to refund period ends.				
	4.	. Nothing contained herein shall be construed to prohibit the utility from making extension under different arrangements if such arrangements have received the prior approval of the Public Service Commission.					
	5.	required to construct extensions greater th	he Public Service Commission a utility may be nan fifty (50) feet upon a finding by the Public reasonable and that an extension of fifty (50) feet aces.				
AE.	<u>Ex</u>	tension Procedures for Developers and/or Ne	ew Subdivisions.				
	1.		d to prohibit the utility from contracting to make if such arrangements have received the prior				
	2.	An applicant desiring an extension to a real estate subdivision may be required to pay the entire cost of the extension. Under this plan, annually for a refund period of ten (10) year the utility will refund to the applicant who paid for the extension a sum equal to the cost fifty (50) feet of the extension installed for each new customer connected during the ye whose service line is directly connected to the extension installed by the developer, and n to extensions or laterals therefrom. Total amount refunded will not exceed the amount paid the utility. No refund will be made after the refund period ends.					
	3.	owners and/or developers of subdivisions for subdivision. The owners/developers, pursu	e Commission approval, contract privately with for the installation of water service for the subjec- uant to these contracts, extend mains and instal would not accept nor receive any contribution				
DATE	OF IS	SUE 05/15/06  Month / Date / Vear					

	FOR Knox, Whitley, and Bell County, Kentucky Community, Town or City
	P.S.C. KY. NO1
	Original SHEET NO. 41
Knox County Utility Commission	CANCELLING P.S.C. KY. NO
(Name of Utility)	SHEET NO
RULES AND F	REGULATIONS
contemplated by 807 KAR 5:066 Section	by customer (lot owner) in this circumstance and as in 11 (2)(a), and therefore, 807 KAR 5:066 Section 11 oply to the utility with regard to newly-developed
DATE OF ISSUE 05/15/06  Month / Date / Year	
DATE EFFECTIVE 07/01/06	······
ISSUED BY(Signature of Officer)	$\bigcap$
TITLE Vice Chairman	· Sentul

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NO. \_\_\_\_\_\_DATED \_\_\_\_\_

KNOX COUNTY UTILITY COMMISSION P.O. BOX 8 ARTEMUS, KY 40903 606-546-5300

ACCOUNT SERVICE AT				то	RETURN SERVICE REQUESTED PRESORTED FIRST-CLASS M.			
					U.S. POSTAGE P ARTEMUS, KY 40			
TYPE PRESENT PREVIOUS		USAGE	CHARGES	PERMIT NO. : PLEASE BRING ENTIRE BILL TO OFFICE OR MAIL STUB WITH PAYMENT				
					ACCOUNT DUE DATE			
					AMOUNT DUE ON OR BEFORE DUE DATE SAVE THIS AFTER DUE DATE			
CLASS	AMOUNT DUE AFTER DUE DA		E DATE	AMOUNT DUE ON OR BEFORE DUE DATE				
	and the state of t							

#### KNOX COUNTY UTILITY COMMISSION

PO. BOX 8 ARTEMUS, KY 40903 606-546-5300

RETURN SERVICE REQUESTED

KNOX COUNTY UTILITY COMMISSION P.O. BOX 8 ARTEMUS, KY 40903 606-546-5300 PRESORTED FIRST-CLASS MAIL U S POSTAGE PAID ARTEMUS, KY 40903 PERMIT NO 1

ACCOUNT	CUT-OFF DATE	ACCOUNT CUT-OFF		
DUE DATE	TOTAL AMOUNT DUE	DUE DATE	TOTAL AMOUNT DUE	
SERVICE AT				

#### **FINAL NOTICE**

OUR RECORDS INDICATE THAT YOUR ACCOUNT IS PAST DUE TO AVOID TERMINATION OF SERVICE, PLEASE PAY THE AMOUNT DUE BEFORE THE CUT-OFF DATE LISTED ABOVE

FOR RECONNECTION DURING REGULAR WORK HOURS, THERE WILL BE A \$20.00 FEE. IF PAYMENT HAS BEEN MADE, PLEASE ACCEPT OUR THANKS AND DISREGARD THIS NOTICE

MAIL TO:

PLEASE BRING ENTIRE BILL TO OFFICE OR MAIL STUR WITH FAYMENT

#### CONTRACT FOR WATER SERVICE

DATE	PHONE		I.D. #		
		MAILING			
NAME		ADDRESS			
911 ADDRESS				 	

Application for water service is accepted by and between the undersigned and the Knox County Utility Commission with the following stipulations and agreements:

- 01. Public Service Commission rules and regulations as set forth in 807 KAR 5 and Kentucky Department for Natural Resources, Division of Water standards and laws must be observed and adhered to, and may be viewed upon request by the applicant.
- 02. The applicant agrees to pay a \$40.00 meter deposit, which will be refunded with interest when the applicant ceases to be a water customer and all accounts are paid in full. In case of a new service, a \$300.00 tap fee is paid in advance. Tap fees are not refundable.
- 03. ONE HOUSEHOLD MAY BE SERVED BY ONE METER. The District reserves the right to terminate service at the meter if addition of other houses or mobile homes is suspected.
- 04. Water District employees, possessing proper identification, have the right of egress and ingress for meter reading, maintenance, and repair activities as they are warranted.
- 05. Water bills are due to be paid between the first and the tenth of each month at the District office. If not paid by the tenth, a ten percent penalty is added to the amount due. If not paid in full by the twentieth, service is subject for disconnection. An additional meter deposit may be required and a service charge must be paid before service may be restored.
- 06. The water customer is responsible for water service lines from the meter to the dwelling. Installation, repair, and water loss are the responsibility of the customer.
- 07. Customer service lines and connections must be inspected by Water District personnel to insure against cross-connections and inadequate materials for drinking water.
- 08. Customer service lines shall be a least ¾ inch pipe or larger, and shall be no less than 200 psi. Service line shall be buried at least 24 inches to prevent freezing.
- 09. A cut-off valve outside the meter box must be installed on the customer's service line for the customer's
- 10. A check valve to prevent back flow in case of water outage must be installed in the customer's service
- ner's meter. If ency, water line
- ust give written h disconnection sed and service

	line. Absolutely no galvanized pipe or fittings can be used in the installation.	
11.	A permit from the local Health Department must be shown before installation of a meter	۲.
12.	The Water District agrees to supply potable water with adequate pressure to the custo	on
	water must be off for a planned outage, customers will be notified. In case of an emergence	ge
	repair, or unforeseen water outage, the District will restore service as soon as possible.	
13.	Upon fulfilling contract terms and desiring to discontinue water service, the customer r	nı
	notice of discontinuance at the District office at least three days prior to the date on whi	
	is desired. If such notice in not given, the customer will remain liable for water u	
	rendered to the premises by the District until said notice is received by the District office	e.
CONT	RACT APPROVED BY:	
Applic	ant/Customer	
Water	District Representative	

Type of Ch	arge <u>: TAP FEE</u>	
1. Field Ex	pense:	
A.	Materials (Itemize)	
В.	1 Meter Box & Lid 1 Meter Setter 1 6" x ¾" Saddle 1 ¾" Corp. Stop 2 ¾" Male Adapters @ 5.13 each 10" CTS Copper @ 1.50 per foot  Labor (Time and Wage)  4hrs @ 14.88 avg./hr- 2 employees  Total Field Expense	26.00 34.95 21.19 11.49 10.26 15.00 119.04
	Total Fleid Expense	Ψ 207.00
2. Clerical	and Office Expense	
Α.	Supplies	\$ .71
В.	Labor	1.36
	Total Clerical and Office Expense	\$ 2.07
3. Miscella	aneous Expense	
A.	Transportation	\$
В.	Other (Itemize)	
	Backhoe Avg. 4hrs@40.00 per hr.	160.00
	Total Miscellaneous Expense	\$ 160.00
Tota	al Nonrecurring Charge Expense	\$ 400.00

Type of Ch	arge: Connection/Turn-on Charge	
1. Field Ex	pense:	
A.	Materials (Itemize)	
		-
В.	Labor (Time and Wage)	
	.5hr @ 7.44 avg./hr	7.44
	Total Field Expense	\$ 7.44
2. Clerical	and Office Expense	
A.	Supplies	\$ .95
B.	Labor	1.36
	Total Clerical and Office Expense	<u>\$ 2.31 </u>
3. Miscella	aneous Expense	
A.	Transportation	\$ 5.25
В.	Other (Itemize)	
	Total Miscellaneous Expense	\$ 5.25
Tot	al Nonrecurring Charge Expense	<b>\$ 15.00</b>

Type of Cha	arge <u>: Connection/Turn-on Charge (After I</u>	Hours)
1. Field Exp	pense:	
A.	Materials (Itemize)	
	4.1	
В.	Labor (Time and Wage)	
	1hr @ 14.88 avg./hr	22.32
	time and ½ overtime	
	Total Field Expense	\$ 22.32
2. Clerical a	and Office Expense	
A.	Supplies	\$ 1.07
B.	Labor	1.36
	Total Clerical and Office Expense	\$ 2.43
3. Miscella	neous Expense	
A.	Transportation	\$ 5.25
В.	Other (Itemize)	
	Total Miscellaneous Expense	\$ 5.25
Tota	I Nonrecurring Charge Expense	\$ 30.00

Type of Ch	arge <u>: Field Collection Charge</u>	
1. Field Ex	pense:	
A.	Materials (Itemize)	
		Manufacture Manufacture Administration
В.	Labor (Time and Wage)	
	.5hr @ 14.88 avg./hr	7.44
	Total Field Expense	\$ 7.44
2. Clerical	and Office Expense	
A.	Supplies	\$ .95
B.	Labor	1.36
	Total Clerical and Office Expense	\$ 2.31
3. Miscella	aneous Expense	
A.	Transportation	\$ 5.25
B.	Other (Itemize)	
	Total Miscellaneous Expense	\$ 5.25
Tot	al Nonrecurring Charge Expense	<b>\$ 15.00</b>

	al Nonrecurring Charge Expense	\$Actual Cost
	Total Miscellaneous Expense	<u> </u>
Б.	Other (itemize)	-
A. B.	Transportation Other (Itemize)	Ψ
	Ineous Expense	\$
	Total Clerical and Office Expense	\$
B.	Labor	
A.	Supplies	\$
2. Clerical	and Office Expense	
	Total Field Expense	\$
В.	Labor (Time and Wage)	
		\$
Α.	Materials (Itemize)	
I. Field Ex	pense:	
Type of Cha	arge: Meter Relocation Charge	and a substitution of the

Type of Ch	narge <u>: Meter Re-read Charge</u>	
1. Field E	xpense:	
A.	Materials (Itemize)	
В.	Labor (Time and Wage)	
	.5hr @ 14.88 avg./hr	7.44
	Total Field Expense	<u>\$ 7.44</u>
2. Clerica	I and Office Expense	
A.	Supplies	\$ .95
B.	Labor	1.36
	Total Clerical and Office Expense	<u>\$ 2.31 </u>
3. Miscell	aneous Expense	
A.	Transportation	\$ 5.25
B.	Other (Itemize)	
	Total Miscellaneous Expense	\$ 5.25
Tot	tal Nonrecurring Charge Expense	<b>\$ 15.00</b>

Type of Ch	arge: Meter Test Charge	
1. Field Ex	rpense:	
A.	Materials (Itemize)	
		man haddeden
B.	Labor (Time and Wage)	
	2hrs @ 14.88 avg./hr	29.76
	Total Field Expense	\$ 29.76
2. Clerical	and Office Expense	
A.	Supplies	\$
B.	Labor	1.36
	Total Clerical and Office Expense	<u>\$ 1.36</u>
3. Miscella	aneous Expense	
A.	Transportation	\$ 10.50
В.	Other (Itemize)	
	Total Miscellaneous Expense	\$ 10.50
Tot	al Nonrecurring Charge Expense	\$ 41. <b>62</b>

Type of Ch	arge: Re-connection Charge	
1. Field Ex	pense:	
A.	Materials (Itemize)	
B.	Labor (Time and Wage)	
	1hr @ 14.88 avg./hr	14.88
	Total Field Expense	<u>\$ 14.88</u>
2. Clerical	and Office Expense	
A.	Supplies	\$ 3.00
B.	Labor	4.24
	Total Clerical and Office Expense	<u>\$ 7.24</u>
3. Miscella	aneous Expense	
A.	Transportation	\$ 7.88
В.	Other (Itemize)	
	Total Miscellaneous Expense	\$ 7.88
Tot	al Nonrecurring Charge Expense	\$ 30.00

Type of Ch	arge <u>:     Re-connection Charge (After Hours)</u>	
1. Field Ex	pense:	
A.	Materials (Itemize)	
		Annual State of Control of Contro
В.	Labor (Time and Wage)	
	1hr @ 14.88 avg./hr	22.32
	time and ½ overtime	
	Total Field Expense	\$ 22.32
2. Clerical	and Office Expense	
A.	Supplies	\$ 3.45
B.	Labor	8.48
	Total Clerical and Office Expense	<u>\$ 11.93</u>
3. Miscella	aneous Expense	
A.	Transportation	\$ 15.75
B.	Other (Itemize)	
	Total Miscellaneous Expense	\$ 15.75
Tota	al Nonrecurring Charge Expense	\$ 50.00

Type of Ch	narge: Returned Check Charge	CONTRACTOR OF THE PROPERTY OF
1. Field Ex	kpense:	
A.	Materials (Itemize)	
		***************************************
B.	Labor (Time and Wage)	
	1hr @ 14.88 avg./hr	14.88
	Total Field Expense	\$ 14.88
2. Clerical	and Office Expense	
A.	Supplies	\$ 1.64
B.	Labor	8.48
	Total Clerical and Office Expense	\$ 10.12
3. Miscella	aneous Expense	
A.	Transportation	\$
B.	Other (Itemize)	
	Total Miscellaneous Expense	\$
Tot	al Nonrecurring Charge Expense	\$ 25.00

Type of Ch	narge: Service Call/Investigation	
1. Field Ex	xpense:	
A.	Materials (Itemize)	
		***************************************
B.	Labor (Time and Wage)	
	.5hr @ 7.44 avg./hr	7.44
	Total Field Expense	\$ 7.44
2. Clerica	l and Office Expense	
A.	Supplies	\$ .95
В.	Labor	1.36
	Total Clerical and Office Expense	\$ 2.31
3. Miscella	aneous Expense	
A.	Transportation	\$ 5.25
В.	Other (Itemize)	
	Total Miscellaneous Expense	\$ 5.25
Tot	al Nonrecurring Charge Expense	<b>\$ 15.00</b>

Type of Ch	narge: Service Call/Investigation (After Hou	ırs)
1. Field Ex	xpense:	
A.	Materials (Itemize)	
		MARKET MARKET STEEL
B.	Labor (Time and Wage)	
	.5hr @ 7.44 avg./hr time and a ½ overtime	11.16
	Total Field Expense	<u>\$ 11.16</u>
2. Clerical	and Office Expense	
A.	Supplies	\$ 1.98
B.	Labor	1.36
	Total Clerical and Office Expense	\$ 3.34
3. Miscella	aneous Expense	
A.	Transportation	\$ 10.50
В.	Other (Itemize)	
	Total Miscellaneous Expense	\$ 10.50
Tot	al Nonrecurring Charge Expense	\$ 25.00

Type of Ch	narge: Service Line Inspection	
1. Field Ex	xpense:	
A.	Materials (Itemize)	
B.	Labor (Time and Wage)	
	2hrs @ 14.88 avg./hr	29.76
	Total Field Expense	\$ 29.76
2. Clerical	and Office Expense	
A.	Supplies	\$
B.	Labor	1.36
	Total Clerical and Office Expense	\$ 1.36
3. Miscella	aneous Expense	
A.	Transportation	\$ 10.50
B.	Other (Itemize)	
	Total Miscellaneous Expense	<u>\$ 10.50</u>
Tot	al Nonrecurring Charge Expense	\$ 41.62

b) per annum e thereof until id shall have the d effect of the 1 should execued thereon, no be allowed. A t and be retained r Commissioner y sold under this security for the ey. The purchasjuired to assume taxes or assesshe property for ax year and all ars. All taxes or pon the property rs shall be paid proceeds if propin writing and I by the purchasment of the pur-If any property ing 2/3 of the lue then a one of redemption

the 2 day of

OMMISSIONER

RCUIT COURT

36t3p

**WEALTH OF TUCKY** UDICIAL RCUIT CUIT COURT ISION I D: 05-CI-615 TY NATIONAL DANK INTIFF, IVS. 4. GRAMMER k HUSBAND, US MIKE R; CAPITAL K AND KNOX KENTUCKY, NDANTS. E OF SALE of the Judgment Sale of the Knox art entered on 006 in the above , for the sum of

bring to raise the lount of Sixteen

payable to the Master Commissioner and shall bear interest at the rate of 12% per annum from the date thereof MORTGAGE ELECTRONIC REGISTRATION SYSTEMS, INC. to iron pipe; said iron pipe a northeast corner of Zalla Lee Smith; thence leaving the

Continued on page 7B

#### NOTICE OF PROPOSED INCREASE IN NON-RECURRING CHARGES

In accordance with the requirements of the Public Service Commission of the Commonwealth of Kentucky as set out in 807 KAR 5:011, Section 8, notice is hereby given to the customers of the Knox County Utility Commission of an increase to the District's non-recurring charges as set forth herein.

Increased costs attributable to certain non-recurring charges can no longer be absorbed by the District. The customers affected by these increases will be the customers that cause the district to incur these additional expenses.

Current and requested non-recurring charges are as follows:

PUBLIC SERVICE COMMISSION

	Current	Requested
Tap Fee 5/8"x3/4"	\$300,00	\$400.00
Connection/Turn-on Charge	N/A	15.00
Connection/Turn-on Charge (After Hours)	N/A	
Field Collection Charge		30.00
Late Payment Penalty	IN/AS(IA	>e⊱15.00
Meter Relocation Charge	10%	10%
	N/A	Actual Cost
Meter Re-read Charge	20.00	15.00
Meter Test Charge	15,00	40,00
Reconnection Charge	20,00	30.00
Reconnection Charge (After Hours)	N/A	
Returned Check Charge		50.00
Service Call/Investigation	20,00	25.00
Service Californational (A.S vv.	N/A	15.00
Service Call/Investigation (After Hours)	N/A	25.00
Service Line Inspection	N/A	40.00
Field Apparatus Penalty	N/A	Estimate

The rates contained in this notice are the rates proposed by the Knox County Utility
Commission. However, the Public Service Commission may order rates to be charged that differ
from these proposed rates. Such action may result in rates for customers other than the rates
included in this notice.

Any corporation, association, body politic or person may request leave to intervene by motion within thirty (30) days after notice of the proposed rate changes is given. The motion shall be submitted to the Public Service Commission 211 Sower Boulevard, P O Box 615, Frankfort Kentucky 40602 and shall set forth the grounds for the request including the status and interest of the party. Intervenors may obtain copies of the application and testimony by contacting the Knox County Utility Commission 1905 KY 930, P O Box 8, Artemus, Kentucky 40903. A copy of the application and testimony shall be available for public inspection at our office during regular working hours Mon.-Fri. 8:00 to 4:30.

Knox County Utility Commission

#### INVITATION TO BID KNOX COUNTY FISCAL COURT FISCAL YEAR 2006-2007

The Knox County Fiscal Court will accept sealed bids for the provision of various materials, supplies and services as identified below. Bids will be accepted in the Office of the Knox County Judge/Executive until 6:00 p.m., EDT on June 13, 2006, at which time bids will be opened and read aloud.

#### **BID ITEMS**

<u>Description</u>	Package No.
Prepared meals for Knox County Jail inmates	Bid Package 1
Crushed Limestone (FOB Quarry)	Bid Package 2
Bituminous Asphalt Concrete (Hot Mix)	Bid Package 4
Bituminous Asphalt Concrete (Cold Mix)	
Drainage Pipe (CMP, RCP and CPP)	Bid Package 5
Chip and Seal	Bid Package 6
	Bid Package 7
Contract Dump Trucks	Bid Package 10
Contract Backhoe Work	Bid Package 11