Ernie Fletcher Governor

LaJuana S. Wilcher, Secretary Environmental and Public Protection Cabinet

Christopher L. Lilly Commissioner Department of Public Protection

Susan Lynne Cohn 550 Halifax Drive Lexington, KY 40503



Commonwealth of Kentucky

Public Service Commission

211 Sower Blvd. P.O. Box 615 Frankfort, Kentucky 40602-0615 Telephone: (502) 564-3940 Fax: (502) 564-3460 psc. ky gov

May 26, 2006

Mark David Goss Chairman

> Teresa J. Hill Vice Chairman

Gregory Coker Commissioner

RE: Case No. 2006-00202

We enclose one attested copy of the Commission's Order in the above case.

Sincerely,

Beth O'Donnell Executive Director



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FS Form 3811, December 1991 Ross We Jog 可配	5. Signature (Addressee) 6. Signature (Agenti) 7. Mild My and fee is paid) 6. Signature (Agenti) 7. Mild My and fee is paid)	New Cinquier Sold Hade Connector Suite 1506 Atlant, BA 30343 Atlant, BA 30343	Attach this form to the front of the interpretor. Attach this form to the front of the interpretor. Write "Return Receipt Requested" on the mailpiece below the article "Return Receipt will show to whom the article was delivered at The Return Receipt will show to whom the article was delivered at the interpretor. 3. Article Addressed to:	Nete items 1 and/or 2 for additional services. Altere items 1 and/or 2 for additional services. Altere items 3, and 4a & b. Altere items 3, and 4a & b. Altere items 3, and 4a & b. Alteress on the reverse of this form so that we can feel: Thint your name and address on the reverse of this form so that we can feel: Thint your name and address on the reverse of this form so that we can feel: Thint your name and address on the reverse of this form so that we can feel: Thint your name and address on the reverse of this form so that we can feel: Thint your name and address on the reverse of this form so that we can feel:	Signature (Agenti) MUHAMY Form 3811, December 1991 *U.S. GPO: 1992—323-402 DOMESTIC RETURN RECEIPT	Signature (Addressee) Signature (Addressee) Signature (Addressee) Signature (Addressee) Signature (Addressee)	Service Type Registered Insured Cob Express Mail Return Receipt for	items 3, and 4a & b. In a different of the reverse of this form so that we can name and address on the reverse of this form so that we can name and address on the reverse of this form so that we can fee): In a different of the mailpiece, or on the back if space with the article number. The ceipt Requested on the mailpiece below the article number. In Receipt will show to whom the article was delivered and the date consult postmaster for fee. In a different or the can fee): In a different or the can fee): In a different or the can fee): In a different or the reverse of this form so that we can fee): In a different or the reverse of this form so that we can fee): In a different or the reverse of this form so that we can fee): In a different or the reverse of this form so that we can fee): In a different or the reverse of this form so that we can fee): In a different or the reverse of this form so that we can fee): In a different or the reverse of this form so that we can fee): In a different or the reverse of this form so that we can fee): In a different or the reverse of this form so that we can fee): In a different or the reverse of this form so that we can fee): In a different or the reverse of this form so that we can fee): In a different or the reverse of this fee): In a different or the reverse of this fee): In a different or the reverse or the can fee): In a different or the reverse or this fee): In a different or the reverse or the can fee): In a different or the reverse or the can fee): In a different or the reverse or the can fee): In a different or the reverse or the can fee): In a different or the can fee): In a differ	1 and/or 2 f

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Susan Lynne Cohn 550 Halifax Drive Lexington, KY 40503 New Cingular Wireless PCS, LLC 5565 Glenridge Connector Suite 15206 Atlanta, GA 30342

COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

SUSAN LYNNE COHN)
COMPLAINANT)
V.) CASE NO. 2006-00202
NEW CINGULAR WIRELESS PCS, LLC)))
DEFENDANT)

ORDER TO SATISFY OR ANSWER

New Cingular Wireless PCS, LLC ("Cingular") is hereby notified that it has been named as defendant in a formal complaint filed on May 15, 2006, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, Cingular is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 26th day of May, 2006.

By the Commission

xecutive Director

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

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Formal Complaint

Susan Lynne Cohn vs. Congestar Luireless

Page 2 of 2
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Dated at, Kentucky, thisday (Your City)
of 1. 1. 19 Z 200 (Month)
Jan Harry J. C. M. Ton-
(Your Signature)

(Name and address of attorney, if any)

Cingular Wireless Customer Service Suite 1100-CO 5565 Glenridge Connector Atlanta, GA 30342

Re: Plan Termination Acct#14239049-001-14 & Notice of Intent to Arbitrate

This letter is to notify you in writing that we are terminating our contract with Cingular for the provision of wireless services. This termination is effective as of 11:00 am on September 24, 2005. The basis for this termination is the failure of Cingular to provide wireless services at the rates agreed upon at the time of our entry into the contract. In addition we require that Cingular waive any and all early termination fees associated with our account. The chronology of events that led us to terminate our account is set forth herein.

On May 24, 2005 we went to the Cingular store at 130 West Tiverton Way in Lexington, Kentucky to upgrade our service to a family plan to include our son. At that time we contracted with Cingular for an 1100 minute nationwide plan that was \$69.99 plus \$9.99 for additional phones. We had a total of 3 phones on the plan. We specifically declined roadside assistance and internet and text message capability. The Cingular employees we encountered during this experience were pleasant and courteous, and we left there as happy customers. They did have trouble getting all three lines/contracts into the computer.

We received our first bill in June and were quite shocked to see a bill for over \$300. After spending quite some time deciphering this bill, we were able to determine that Cingular was billing us for two primary and one secondary line instead of one primary and two secondary lines. We were being billed for roadside assistance and internet access as well, services we had requested not be included. My husband, Eric Huffer, took the bill into the Cingular Express store where we signed up for this service, thinking they would best be able to straighten out this mistake. He was told that they could not help him and that he had to go to a <u>full</u> Cingular store to have the billing fixed to reflect what our plan stated. He went to the store the staff at Cingular Express directed him to and again explained the problem. The staff person he was dealing with then told him that the adjustment was too large for her to make and that her supervisor (who was at lunch) would have to handle it. She said that they would contact him to let him know that it had been taken care of.

When several days passed without hearing from Cingular, Eric contacted your customer service department whereupon he was told he needed to pay the bill. They showed that no adjustments had been made. After again explaining the errors that Cingular had made on the bill, Eric was told that the appropriate changes had been made to correct the

situation and the bill was adjusted down to \$197. This bill was then paid over the phone with a credit card

Our July bill appeared to be closer to what we expected, but still high, and we paid it promptly. It is hard to tell from the way the billing is broken up whether the rates we signed up for were truly in place or not.

It became apparent with our August bill that things had not been straightened out. Our rate for additional phones was not being honored and we were again being charged for roadside assistance for our son's line (he is 14 and does not drive) which we had specifically declined on more than one occasion. I went to the "full" Cingular store my husband had been directed to previously to try to get this situation fixed. They told me that I had to go to the store where we signed up for the plan and refused to help me, other than to remove the roadside assistance. I then went to the Cingular Express store where they told me that the reason the bill was messed up was because my husband had called in and made changes to the account. They also said that since he had made so many changes to the account, he was barred from making any further ones. When I tried to explain that all he had done was to try to get Cingular to fix its incorrect billing, they brushed me off. They said no, it was our fault for making changes. After a very frustrating process of trying to get them to understand what the bill should be, it was finally adjusted down to reflect the correct billing. The staff at Cingular Express continued to rudely reproach me for having made "changes" to the account. I left there very upset and frustrated.

When the September bill arrived, it was clear that Cingular was still not billing us correctly. We were still being overcharged for our additional phones. At this time we decided that we had been more than patient would not tolerate the situation any longer. Since Cingular was failing to meet its obligation, we would take steps to terminate our contract. On September 24, 2005 we returned to the Cingular Express store and we were told that we would have to cancel the contract by phone, but that we should turn our phones in to avoid any charges for them. We did this and returned home to contact Cingular customer service to terminate our contract. I first spoke with Tony Brown who said that he couldn't waive the early termination fees, but he apologized for the continued mess and offered to fix it again. I declined and told him he was the first person to not be rude to us since we started having problem. I was transferred to the department that handles cancellations and spoke to Brenda. She said that she couldn't cancel fees and transferred me to her supervisor, Shannon Vega. Mr. Brown was quite courteous in his response, but both Brenda and Shannon Vega were extremely rude and condescending. They asserted that the reason for all of the problems was that we had made several "changes" to our plan. When I tried to explain that we hadn't made changes to the plan, we had only contacted Cingular to get them to fix their mistakes in our billing, Ms. Vega became more antagonistic and said that their records show that we requested the changes in the plans and that Cingular would not waive the early termination fees. She also stated that the contracts were only for the use of phones for 2 years purchased at a discount price and not for any specific use plans. In addition, she stated that our account would only be terminated when we paid the termination fees. I don't think I have ever

experienced a worse example of customer service than that which I received that day from Ms. Vega.

We are tired of having to battle with Cingular every month to get our bill straightened out. We are tired of having to deal with rude customer service personnel. We are tired of having to force Cingular to honor its contract. Therefore we are terminating our contract with Cingular for failing to meet the terms of our plan, for raising our rates without notice, and for failing to provide adequate customer service when requested. Page Six of the Cingular Wireless Terms of Service under Changes to Terms and Rates there are provisions allowing us to terminate the agreement without paying an early termination fee. We are doing so. We hereby request that you terminate our contract effective September 24, 2005 and waive any and all early termination fees for said cancellation. If you do not resolve this matter as requested we hereby give notice that we intend to seek arbitration as proved in the Terms of Service.

Sincerely,

Susan L. Cohn

Cc: General Counsel Cingular Wireless

5565 Glenridge Connector, 20th Floor

Lusan Lloh

Atlanta, GA 30342

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(x) periodically obtain an activities the first of the terms of my credit obligations under this Agreement, Cingular may report my failure to a credit reporting agrency DOOR-TO-DOOR SALE IF THIS IS A DOOR-TO-DOOR SALE. I MAY HAVE A LEGAL RIGHT TO CANCEL THIS TRANSACTION BEFORE MIDNIGHT OF THE THIRD BUSINESS DAY AFTER THE DATE OF THE TRANSACTION. IF APPLICABLE, I WILL REVIEW THE ASSOCIATED NOTICE OF CAN-

CELLATION FORM AND EXPLANATION OF THIS RIGHT
REGULATORY COST RECOVERY FEE Cingular also imposes the following charges: a Regulatory Cost Recovery Fee of up to \$1.25 to help defray its costs incurred in complying with obligations and charges imposed by State and Federal telecom regulation, a gross receipts surcharge.

and State and Federal Universal Service charges. The Regulatory Cost Recovery Fee is not a tax or a government required charge.

GUARANTY If I am signing on behalf of an entity, I represent that I am authorized to sign on its behalf, and I agree to be jointly responsible with the entity for payment of any sums that become due under and to be bound by, this Agreement I agree you can collect directly from the without first proceeding

CONTRACT PROVISIONS – This Agreement includes all the provisions of Cingular's current terms of service form FMSTCP11040055E, incorporated herein by reference, including a binding arbitration clause. It also includes and incorporates additional provisions contained in a separate rate plan or other

brochure(s) describing the services to which I subscribed (Rate Plan Brochure') — Lagree to all of these contract provisions SERVICE/COVERAGE LIMITATIONS Service is not available at all times in all places. Coverage maps are available at www.cingular.com and are subject to the additional limitations described there. There are gaps in coverage within the service areas shown on coverage maps, which, by their nature, are only

approximations of actual coverage. If accept Cingular is service with these limitations.

EARLY TERMINATION FEE In FL. GA. SC. NC, KY, TN. MS. LA. AL. NY, and parts of R1 and R3 an Early Termination Fee in the amount of \$240 per device prorated over the term of your commitment may be assessed against you in the event that you terminate this contract before the expiration of its term in all other areas, an Early Termination Fee of \$150 per device may be assessed against you in the event that you terminate this contract before the expiration and other areas. tion of its term

CANCELLATION POLICY As further set forth in this Agreement. We will cancel your service for any reason and without imposing the Early Termination Fee, within thirty (30) days of your signing this Agreement, PROVIDED however, that if you cancel service you will remain responsible for service fees and charges incurred. If you cancel within three (3) days of your signing this Agreement your will be entitled to a refund of your activation fee if any. If you exercise this option, it may be necessary for you to return handsets and associated accessories purchased in connection with your entry into this Agreement.

I HAVE BEAD, UNDERSTAND, AND AGREE TO BE BOUND BY THIS AGREEMENT WITH ITS TERMS OF SERVICE AND RATE PLAN BROCHURE.

(including Changes to Terms and Rates Limitation of Liability and Arbitration)

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	Deposit/Advance Payment Purchase	Check #Check #	Date Received By Exp Date



WIRELESS SERVICE AGREEMENT

1-800-331-0500

Market/Region:		Activation Date:	OP.	TIONAL FEATURES/	RATE PLAN	OPTIONS
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City: LEXINGTON	State: KY	Zip Code: 40503		60 DAY ROADSIDE PROMO		\$0.00
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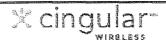


WIRELESS SERVICE AGREEMENT

1-800-331-0500

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WIRELESS SERVICE AGREEMENT

1-800-331-0500

CREDIT CHECK CONSENT AND REPORTING AUTHORIZATION - I authorize any person, or consumer or credit reporting agency, to provide Cingular with any information it has on me or the entity on whose behalf I make this application. I authorize Cingular to: (a) compile this information, (b) disclose my account information, including my payment history and confidential information, to credit reporting agencies or private credit reporting associations, and (c) periodically obtain and use my credit report and other credit information from any source in connection with Cingular's offering of wireless and other services. I understand that if I fail to fulfill the terms of my credit obligations under this Agreement, Cingular may report my failure to a credit reporting agency.

DOOR-TO-DOOR SALE IF THIS IS A DOOR-TO-DOOR SALE, I MAY HAVE A LEGAL RIGHT TO CANCEL THIS TRANSACTION BEFORE MIDNIGHT OF THE THIRD BUSINESS DAY AFTER THE DATE OF THE TRANSACTION. IF APPLICABLE, I WILL REVIEW THE ASSOCIATED NOTICE OF CANCELLATION FORM AND EXPLANATION OF THIS RIGHT.

REGULATORY COST RECOVERY FEE Cinqular also imposes the following charges: a Regulatory Cost Recovery Fee of up to \$1.25 to help defray its costs incurred in complying with obligations and charges imposed by State and Federal telecom regulations, a gross receipts surcharge, and State and Federal Universal Service Charges. The Regulatory Cost Recovery Fee is not a tax or a government required charge.

GUARANTY If I am signing on behalf of an entity, I represent that I am authorized to sign on its behalf, and I agree to be jointly responsible with the entity for payment of any sums that become due under, and to be bound by, this Agreement. I agree you can collect directly from me without first proceeding against the entity

CONTRACT PROVISIONS This Agreement incorporates and includes by reference Cingular's current service Terms and Conditions Booklet #FMS TC P 1104 0055 E including its binding arbitration clause. This Agreement also incorporates and includes by reference the versions of the following Cingular brochures that are effective as of the date of this Agreement: i. Cingular's Rate Plan Brochure describing the services listed above under "Monthly Plan;" and, ii. Cingular's Features Brochure(s) describing the service feature(s) listed above under "Optional Features." I acknowledge that the Terms and Conditions Booklet, the Rate Plan Brochure and the Features Brochure(s) were separately provided to me at the time I signed this Agreement. For California customers, these documents are also posted at www.cingular.com/californiainfo.

SERVICE/COVERAGE LIMITATIONS Service is not available at all times in all places. Coverage maps are available at www.cingular.com and are subject to the additional limitations described there. There are gaps in coverage within the service areas shown on coverage maps, which, by their nature, are only approximations of actual coverage. I accept Cingular's service with these

EARLY TERMINATION FEE In FL, GA, SC, NC, KY, TN, MS, LA, AL, NY, and parts of IN and NJ, if I terminate this Agreement before expiration of my Service Commitment. I will pay Cingular an Early Termination Fee of \$240 for each wireless telephone number associated with the service prorated over the term of my Service Commitment. In all other areas, if I terminate this Agreement before expiration of my Service Commitment, I will pay Cingular an Early Termination Fee of \$150 for each wireless telephone number associated with the service.

30 DAY CANCELLATION POLICY I may terminate this Agreement within thirty (30) days after activating service without paying an Early Termination Fee. I will pay for service fees and charges incurred through the termination date, but Cingular will refund my activation fee, if any, if I terminate within three (3) days of activating the service. Also, I may have to return any handsets and accessories purchased with this Agreement. If I terminate after the 30th day but before expiration of the Agreement's Service Commitment, I will pay Cingular an Early Termination Fee for each wireless telephone number associated with the service

I HAVE READ, UNDERSTAND, AND AGREE TO BE BOUND BY THIS AGREEMENT WITH ITS SEPARATE TERMS AND CONDITIONS BOOKLET, RATE PLAN BROCHURE AND FEATURES BROCHURE(S) (including but not limited to, their Changes to Terms and Rates, Limitation of Liability and Arbitration provisions).

CUSTOMER SIGNATURE/AUTHORIZATION

Signed via Electronic Signature

Cingular Scanning Project * c/o Layton Graphics * 155 Woolco Dr. Marietta GA 30062

PAGE 2 OF 2

Cingular Dispute Timeline

May 24, 2005 – Susan Cohn and Eric Huffer go to Cingular store to change their two separate cellular plans to a family plan that will include a line for their son Will Huffer as well as a line for each of them. They sign up for a Nationwide Family Plan FT1100 that provides 1100 minutes a month. The rate for the plan is \$69.99 for the first line and \$9.99 for each of the other two lines. An additional rate of \$3.99 is charged for one of the phones to have insurance. They leave the store as happy customers.

June, 2005 – Receive first bill from Cingular with the new plan. It is approximately three times higher than it should be. Two of the lines are being charged at \$69.99 and one of them is being charged at \$9.99. Eric Huffer goes to the Cingular store where they signed up for the new plan to try to correct the bill. He is told that he must go to the full service store to take care of it. Eric attempts to explain the error to an agent at the full service Cingular store, and is told that the adjustment amount is to high for the agent to handle. The manager has to make an adjustment that large. The agent says the manager is at lunch and will contact Eric when he returns. Eric returns back to work and never hears from the manager. He then contacts Cingular customer service to try to correct the bill. After a lengthy discussion he believes that the issue is resolved and the bill has been corrected. The bill is paid.

July, 2005 – The second bill from Cingular is received. It is difficult to tell from the statement if things have been corrected, but since the total is near what we expected, the bill is paid.

August, 2005 – The August bill arrives and it becomes evident that the billing is still not correct. The two secondary lines are being charged at a \$14.99 rate instead of \$9.99. When Susan goes to the full service Cingular store to try to get it fixed she is told she has to go to the store where she signed up for the plan. When she goes to that store, she is told that the billing is different from what she signed up for because we made changes to the plan. They then told her that Eric had made too many changes and was not allowed to make any changes in the plan in the future. A small adjustment is made and the bill is paid.

September, 2005 – The third bill from Cingular arrives, and it is incorrect again. A bill that correctly reflects the plan that Susan and Eric signed up for has yet to be sent. The rate for the secondary lines is now listed as \$21.99 per line, another increase in rates outside what was in the original plan. At this point Eric and Susan decide to terminate their contract with Cingular. They return the phones to the Cingular store where they signed up for the plan and were told they needed to call in their termination. When they attempted to do this, they were told they could not without a early termination fee. We said that we did not think that we should be responsible for the fee since Cingular had not honored our contract. We requested immediate termination of the plan. We are told that our plan will be terminated when we pay our early termination fees.

September 28, 2005 – A letter is sent from Susan Cohn to Cingular Wireless customer service and their general counsel requesting a waiver of the early termination fees, termination of our contract effective September 24, 2005. The letter also states that if Cingular Wireless does not accommodate our request, that we want to proceed to arbitration.

October, 2005 – We are contacted by Joy Gillespie, with the office of the President of Cingular Wireless. She states they cannot waive the termination fee, but offers to let us switch our plan to a firend or relative. We state that we are not interested in that and wish to proceed to arbitration to resolve this matter.

November, **2005** – No word from Cingular regarding arbitration.

December, 2005 – No word from Cingular regarding arbitration.

January, 2006 – We are contacted by NCO Financial informing us that our account has been turned over to them for collection. We inform them that we are disputing the bill and attempting to engage in arbitration with Cingular. NCO Financial states that we have until March, 2006 before the delinquent account is put on our credit report. Having had no response from Cingular regarding arbitration, we contact ADR Works Dispute Resolution to initiate arbitration. ADR Works makes several attempts to contact Cingular Wireless to set up arbitration proceedings with no success.

February, 2006 – ADR Works finally speaks with someone at Cingular Wireless and is informed that Cingular uses AAA Arbitration, a national organization, exclusively for their arbitration requirements. ADR Works is not a part of AAA Arbitration, so they are unable to proceed. Susan Cohn then speaks to Amy Allen with the office of the President who states that she has not heard of AAA Arbitration. We are told our only recourse is to file a complaint with the PSC.

March, 2006 – We contact PSC. PSC contacts Cingular Wireless. We receive a response from Cingular stating that the termination fees have nothing to do with billing, are only to cover contract damages for the phones. We contact NCO Financial to inform them that we have contacted the PSC and are filing a formal complaint. NCO Financial states that our account is still on hold.

April/May, 2006 – Complaint prepared.



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How To Contact Us:

1-800-331-0500 or 611 from your wireless phone
• For Deaf/ Hard of Hearing Customers (TTY/TDD)
1-866-241-6567

Wireless Numbers with Rollover

Previous Balance	64.25
Payments Posted	-64.25
BALANCE	0.00
Monthly Service Charges	205,97
Usage Charges	5.52
Credits/Adjustments/Other Charges	74.58
Government Fees and Taxes	20.98
TOTAL CURRENT CHARGES Due Jun 30, 2005 Late fées assessed after Jun 30	307.05
Total Amount Due \$307.0:	5

Send a picture message today

Now you can share more pictures than ever with your Cingular personalize it and send it to friends and family with a Cingular, phone. Or, send it to any email address. Standard usage charges best value, share pictures with a money-saving monthly Multim Get more info at www.cingular.com/multimediamessaging

PO BOX 772349 - (LEX) OCALA, FL 34477-2349

#BWNHHBD #14239049140013# AV 02 039497 87642H186 A**5DGT

SUSAN L COHN 550 HALIFAX DR LEXINGTON, KY 40503-4316

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1401423704980010200

Government	Fees and Taxes 20.98	
	RENT CHARGES 307.05	
Due Jun 30, 2	005	
Late fees asse	ssed after Jun 30	
To	otal Amount Due \$307.05	
sage today		
your Cingular phone	e. Snap a picture,	
vith a Cingular, Verize d usage charges apply	on or T-Mobile	
nonthly Multimedia N	Messaging Package.	
messaging		
,	Return the portion below with payment to Cingular Wireless only.	
હીં કરુ કરતા કહ્યા કહ્યા રહ્ય	Account Number:	
	Total Amount Due: 5	
	Amount Paid:	
	\$	
	* Please do not send correspondence with payment.	
	Total Amount Due by Jun 30, 2005	
lifillialalal		
	Please Make Check Payable To:	
	Cingular Wireless	
	P.O. Box 31488	
	Tampa, FL 33631-3488	
	Halladalladdaddaldd	
800102005060	700000030705003	



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General Information

- Terms: The past due amount is due immediately. Late payment charges of 1.5% may be applied to any unpaid balance as of your next billing date. When you send us a check as payment, you authorize us to clear your check electronically. Electronic payments may clear the same day we receive payment. Returned checks or other negotiable instruments may result in the maximum processing charge allowed by law. Notations made on checks or accompanying materials will not secure your rights.
- The 'Recurring Monthly Charges' can be billed in advance or arrears based on selected services. Usage and toll charges are billed in arrears. Certain usage and toll charges may appear more than one month in arrears. Prorated monthly charges may apply for new services or changes to existing services during a billing period. These will appear in the Monthly Service Charges sections of the
- Please do not enclose correspondence with your payment for we cannot guarantee receipt. Address all correspondence to the following: Cingular Wireless, PO BOX 772349 - (LEX), OCALA, FL 34477-2349.
- Calls to our Customer Service Centers may be monitored to ensure high quality service to our customers.
- Questions on accessibility by persons with disabilities: 1-866-241-6568
- Cingular Wireless Tax ID # 74-2955068 / Cingular Wireless DUNS # 003548489

Auto Pay Authorization Agreement - For use only with Auto Pay phone enrollment If I enroll, I authorize Cingular Wireless to pay my bill monthly by debiting my bank account. I can cancel authorization by notifying Cingular at www.cingular.com, by calling 1-800-331-0500, or by dialing 611 from my wireless phone. If my bank rejects a payment, I may be charged a return fee.

How To Pav

Check and savings account payments, debit cards, credit cards are accepted Payments made with a representative may be subject to a service fee Note: There is no fee for choosing any of the following payment channels:

- Pay using your wireless phone for free Dial *PAY (*729), then hit send
- Make a one time payment following the instructions provided.

Pay using any landline phone - Dial 1-800-331-0500

- Enter your wireless number and billing ZIP Code and follow the prompts Pay Online
- Go to www.cingular.com
- Enter your wireless phone number and password in the 'Manage My Account' section, then click 'Login'
- OR select 'My Account' from the menu bar and enter your wireless number and password.
- OR set up Auto-Pay using: Checking Account Recurring Auto-Debit OR Recurring Credit Card Payment Also sign up to receive your wireless bill online at no additional charge.
- Mail your remittance stub and a check or money order in the envelope provided
- It may take up to 7 10 days for the payment to post



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Monthly Service Charges	Period	Prorated Charge	Monthly Charge	Total Charge
Rate Plan				
Previous Rate Plan(s):		There were the transfer to the		
/FAMILY H 300/ŠK N&W	05/08-05/24	-15,00		-15.00
/NATP1100RUMMUNW	05/24-05/24	35.00		35.00
/FT9NATP1100RUMMUNW	05/24-05/24	35.00		35.0
/FT9NATP1100RUMMUNW	05/24-05/24	-35.00		-35.00
/TECHTYPEDEFAULT	05/24-05/24	22.22		22.2
/TECHTYPEDEFAULT	05/24-05/24	-22.22		-22.2
/NATP1100RUMMUNW	05/24-05/24	-35.00		-35.0
Current Rate Plan:				
/FT9NATPSECONDARY	05/24-06/07	5,00		5.00
/FT9NATPSECONDARY	05/24-06/07	5.00		5.0
/FT9NATPSECONDARY	05/24-06/07	5.00		5.0
/FT9NATPSECONDARY	05/24-06/07	-5.00		-5.00
/FT9NATPSECONDARY	05/24-06/07	-5.00		-5,00
/FT9NATPSECONDARY	06/08-07/07		9.99	9,99
- CALLER ID N/C - DATA VOLUME DETAILED BILLING - DETAILED BILLING N/C - MULTIMEDIA PAY PER USE - TEXT MSG PAY PER USE - THREE PARTY CALL N/C - WRLSS INTRNT XPRS PAY PER USE		altheologia kolen a en "On en Parligh, althron	engagan kalangsak at maka minik sembanan	
Other Services	rtik innstijn mid reilijoen Politik kullerden in erstep konstjirk kandike stielske blike	Reference were a service of the contract of th	THE CONTRACT OF THE PARTY OF TH	namostant destable a con-
/CALLER ID N/C	06/08-07/07		0.00	0.00
/UNLIMITED SHARED EXPANDED M2M	06/08-07/07		0.00	0.00
/UNLIMITED SHARED NIGHT/WKND SEC	06/08-07/07		0.00	0.00
CINGULAR NATIONWIDE TOLL FREE	06/08-07/07		0.00	0.00
OFF-NETWORK ROAM	06/08-07/07		0.00	0.00
ROAMER ADMIN FEE EXCLUSION	06/08-07/07		0.00	0.00
TOTAL MONTHLY SERVICE CHARGES				\$-0.0
Usage Charges				
(See Usage Charge Details)				
				<u></u>
POTAL USAGE CHARGES			·	\$0.0
Credits, Adjustments & Other Charges				
ONE TIME UPGRADE FEE			18,00	
FED UNIVERSAL SVC CHARGE			0.03	
911 MONTHLY			0.70	
KENTUCKY LIFELINE SUPPORT			0.08	
REGULATORY COST RECOVERY FEE			0.56	

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Wireless Line Summary For (Continued): User Name: SUSAN L COHN	
Gross Receipts Surcharges to Recover UTILITY SCHOOLS SURCHARGE	0.02
TOTAL CREDITS, ADJUSTMENTS & OTHER CHARGES	\$19.39
Government Fees and Taxes	
FEDERAL EXCISE TAX STATE SALES TAX	0.02 + _{\$} 0.05
TOTAL GOVERNMENT FEES and TAXES	\$0.07
TOTAL CHARGES FOR: 859-229-7836	\$19.45

Summary of	Minutes Included	Minutes	Billed	Billed	Total
Usage Charges	In Plan	Used	Minutes	Rate	Charge
/FAMILY H 300/5K N&W					
Peak		43			0.00
/FT9NATP1100RUMMUNW					
Peak		49		MATERIAL CONTRACTOR OF THE PROPERTY OF THE PRO	0.00
/UNLIMITED SHARED EXPANDE		31			0.00
/UNLIMITED SHARED NIGHT/W		7			0.00
5K NIGHTS/WKNDS		4			0.00
Long Distance					
Domestic			See Ca	ll Details	0.00
Roaming		7	See Ca	ll Details	0 00
TOTAL USAGE CHARGES			4 10000		\$0.00

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Page: Billing Cycle Date: Account Number:

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Call Detail User Name: SUSAN L COHN

Call Location(CL): AL=Allen. AS=Ashland, BA=Bardstown, CC=Cave City,
CL=Clarksville. EV=Evansville, FR=Frankfort. FN=Franklin,
HA=Hazard. LX=Lexington, LV=Louisville, LO=London, MA=Madisonville,
ME=Mend, OW=Owensboro. PD=Paducah, PI=Pikeville, R1=Richmond,
SH=Shelbyville, S1=Mt. Sterling
Rate Code: FAN1=/FAMILY H 300/5K N&W, NP44=/FT9NATP1100RUMMUNW
Rate Period (Pd.): P=Peak, O=Off Peak, N=Nights
Fenture: B=Direct Asst Call Complete; C=Call Waiting; D=Data Call; F=Call Forwarding; H=Group Mobile to Mobile Calls;

I=Inco	ming Ca	all; K=Fax	Call; M=Mob	ile To	l Waiting; D=Data C Mobile Discount; P= =Nights and Weeker	Priority Access	varding; Service;	H=Group Q=V-VP	Mobile N; R=Ro	to Mobile oam with l	e Calls; Home;		
		•	•	-	Number			Rate	Rate	Fea-	Airtime	LD	Total
Item	Day	Date	Time	CL	Called	Call To	Min	Code	Pd	ture	Charge	DA	Charge
Charg	es Incu	rred Whil	e in Shared G										
1	Wed	05/11	11:09AM	LE	859-258-3160	LEXING KY	10	FAN1	Р	S			0.00
2	4.1	05/11	11:19AM	LE	859~260~7007	LEXING KY	5		P		i Vitalijas		
3	n in ter Su ji ilin	05/11	02:21PM	LE	859-258-3160	LEXING KY	2	FAN1	Р	S			
4		05/11	04:24PM	LE	859-224-4638.	LEXING KY	2		Р	S			0.00
5	Thu	:05/12	05:06PM	LE	859-219-0964	LEXING KY		FAN1	. P	S			
6		05/12	07:41PM	LE	502-291-6584	LOUISV KY	2	FAN1	Р	S			0.00
7	Fri	05/13	01:25PM	LE	859-258-3160	LEXING KY	2	FAN1	Р	S		****	0.00
8		05/13	04:34PM	LE	859-260-7007	LEXING KY	7	FAN1	P	5			0.00
9	Sat	05/14	01:57PM	LE	859-219-0964	LEXING KY	2	FAN1	N	WS			0.00
10	Mon	05/16	08:48AM	LE	859-887-5526	NICHOL KY	4	FAN1	Р	<u> </u>			0.00
11	Tue	05/17	04:28PM	- :	859-219-0964	LEXING KY	. 2	FAN1	Р	RS .			0.00
.12	Wed	05/18	05:05PM	LE	859-219-0964	LEXING KY	1	FAN1	. p.	S			0.00
13		05/18	05:32PM	LE	859-219-0964	LEXING KY	2	FAN1	Р	S			0.00
14	Sat	05/21	09:08AM	LE	859-219-0964	LEXING KY	1	FAN1	N	WS .			0.00
15		05/21	03:39PM	1.E		·	1 1	FAN1	N	WS	<u> </u>		
16	Mon	05/23	06:11PM	LE	502-624-6291	ROSE T KY	2	FAN1	Р	S			0.00
17	Tue	05/24	08:57AM	LE	502-624-6291	ROSE T KY	1_	FAN1	Р	S			0.00
18		05/24	01:42PM	LE	859-797-4725	LEXING KY	1_	NP44	P	MS			0.00
19		05/24	01:44PM	LE	859-797-4725	LEXING KY	5	NP44	Р	MS			0.00
20		05/24	02:17PM	LE	859-608-0298	LEXING KY	1	NP44	Р	MS			0.00
21	12.	05/24	05:39PM	LE	859-797-4725	LEXING KY	3	NP44	Р	MS		·	0.00
		S	ubtotal for G	roup 2			57				0.00	0.00	0.00
Charg	es Incu	rred Whil	e in Shared G	roup -	1								
22	Wed	05/25	07:52AM	LE	859-797-4725	LEXING KY	2	NP44	Р	MS			0.00
23		05/25	10:24AM	LE	859-219-0964	LEXING KY	3	NP44	Р	S			0.00
24		05/25	01:21PM	LE	859-351-7492	INCOMI CL	2	NP44	Р	INS			0.00
25		05/25	02:04PM	LE	859-797-4725	LEXING KY	2	NP44	Р	MS			0.00
26		05/25	02:06PM	LE	859-260-7000	LEXING KY	2	NP44	Р	S			0.00
27		05/25	04:14PM	LE:	859-351-7492	LEXING KY	1	NP44	Р	MS			0.00
28		05/25	04:19PM	LE	859-219-0964	LEXING KY	1	NP44	Р	S			0,00
29		05/25	05:22PM	LE	859-797-4725	LEXING KY	्रीता <u>1</u>	NP44	Р	MS			0.00
30		05/25	05:40PM	·LE	859-351-7492	LEXING KY	2	NP44	Р	MS			0.00
31		05/25	05:43PM	LE.	859-351-7492	INCOMI CL	2	NP44	Ρ	IMS	Na jaka		0.00
32		05/25	05:45PM	LE	859-351-7492	INCOMI CL	1	NP44	Р	IMS			0.00
33	Thu	05/26	10:12AM	l.E	859-797-4725	LEXING KY	1	NP44	Р	MS			0.00
34		05/26	10:13AM	LE	859-797-4725	LEXING KY	2	NP44	Р	MS			0.00
35		05/26	10:14AM	LE	502-564-3410	FRANKF KY	2	NP44	Р	S			0.00
36		05/26	10:16AM	LE	859-260-7000	LEXING KY	2	NP44	Р	S			0.00
37		05/26	10:21AM	LE	859-219-0964	LEXING KY	2	NP44	Р	S			0.00
38		05/26	02:52PM	LE	859-351-7492	INCOMI CL	3	NP44	Р	IMS			0.00
39	Sat	05/28	09:53AM		410-730-3032	LEXING KY	2	NP44	N	RWS		~~~~	0.00
40		05/28	02:06PM		443-690-8880	LEXING KY	2	NP44	N	RWS			0.00
41		05/28	02:07PM		859-797-4725	LEXING KY	2	NP44	N	RWS			0.00
42		05/28	09:05PM		859-797-4725	LEXING KY	1	NP44	N	RWS			0.00





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Call Detail (Continued) User Name: SUSAN L COHN

The second section

Call Location(CL): AL=Allen, AS=Ashland, BA=Bardstown, CC=Cave City, CL=Clarksville, EV=Evansville, FR=Frankfort, FN=Franklin, HA=Hazard, LX=Lexington, LV=Louisville, LO=London, MA=Madisonville, ME=Mead OW=Owensboro, PD=Paducah, Pl=Pikeville, RI=Richmond, SH=Shelbyville, ST=Mt. Sterling
Rate Code: FAN1=/FAMILY H 300/5K N&W. NP44=/FT9NATP1100RUMMUNW
Rate Period (Pd.): P=Peak, O=Off Peak, N=Nights
Feature: B=Direct Asst Call Complete; C=Call Waiting; D=Data Call; F=Call Forwarding; H=Group Mobile to Mobile Calls; I=Incoming Call; K=Fax Call; M=Mobile To Mobile Discount; P=Priority Access Service; Q=V-VPN; R=Roam with Home; S=Shared Minutes; T=Three Way Calling; W=Nights and Weekends

Item	Day	Date	Time	CL	Number Called	Call T	0	Min	Rate Code	Ra Po			LD DA	Total Charge
43	Tue	05/31	10:57AM	LE	859-260-700	00 LEXING	KY	6	NP44	Р	S			0.00
44	Wed	06/01	04:34PM	LE	859-260-700	00 LEXING	KY	1	NP44	Р	S			0.00
45	Thu	06/02	08:49AM	LE	859-260-700	0 LEXING	KY	3	NP44	Р	S			0.00
46		06/02	08:52AM	LE	859-258-316	0 LEXING	KY	4	NP44	Р	S			0.00
47		06/02	.08:56AM	LE	859-258-310	O LEXING	KY:	4	NP44	. Р.	I S in	FACTERS	<u>Lilia Miria</u>	0.00
48	6. 1630/	.06/02	.09:00AM	LE	859-260-700	0 ELEXING	KY	2	NP44	P	s:	Jeduleau)	Kilink dipp	0.00
49	a dri	06/02	01:53PM	, LE.	502-839-954	2 LAWREN	ΚY	12	NP 44	P	. S⊤		JETT MA	0.00
50	Fri	06/03	08:11AM	LE	859-258-316	O. LEXING	KY.		NP44	P			APLAS:	0.00
51		06/03.	08:13AM	LE.	859-258-316	0 LEXING	KY	2	NP44	P	. Fall S∷e	e g Ligery a.c.	1.75(1.10)	0.00
52		06/03	12:15PM	LE	859-260-700	0 LEXING	KY	1	NP44	Р	S			0.00
53		06/03	12:16PM	LE	859-608-029	8 LEXING	KY	2	NP44	Р	MS			0.00
		5	Subtotal for G	roup 4				77				0.00	0.00	0.00
Totals								134	: :11	01 ; [;]		0.00	0.00	0.00

			all De									
Rate P Featur I=Inco	eriod (I e: B≈Di uning C	d.): P=Per rect Asst (all: K=Fax	ik, O=Off Per Pall Complete (Call; M=Mc	5K N&W NP44=/F ak, N=Nights e; C=Call Waiting; sbile To Mobile Dis Iling; W=Nights an	D=Data Call; F count; P=Priori	=Call F	orwarding; ess Service;	Q=V-VPN; I	R=Roam wit	h Home;		
, ,	D	75.4	ope	Number	C 11 00	3.51	Rate	Fea-	Airtime	LD	Intl	Total
}	Day	Date	Time	Called	Call To	Min	Code	ture	Charge	Charge	Tax	Charge
			le Roaming i ile in Shared	n MADISONVILI Group 2	L, KY –System	i ID #30)711-A					
1	Tue	05/17	04:29PM	859-219-0964	LEXING KY	. 2	FAN1.					0.00
		Ş	Subtotal for (Group 2		2			0.00	0.00	0.00	0.00
			le Roaming i de in Shared	n WASHINGTON Group 4	I, MDSystem	ID #60)833-A	destrone sy mandra a garage of the state of				
2	Sat	05/28	02:06PM	443-690-8880	LEXING KY	2	NP44					0.00
3		05/28	02:07PM	859-797-4725	LEXING KY	2	NP44					0.00
Charg	es Incu	rred Whil	e Roaming i	n Washington, DC	System ID#	85064-	В					
4		05/28	09:05PM	859-797-4725	LEXING KY	1	NP44	la a Pedi		a from		0.00
		S	Subtotal for (Group 4		∻ 5			0,00	0.00	0.00	0.00
Totals						7			0.00	0.00	0.00	0.00



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Monthly Service Charges	Period	Prorated Charge	Monthly Charge	Total Charge
Rate Plan				
Previous Rate Plan(s):		ATTACHER AND AND AND ACTUAL AND ACTUAL	programme and anticomic of actions in	
/FT9NATPSECONDARY	05/24-05/24	5,00		5.00
/FT9NATPSECONDARY	05/24-05/24	-5,00		-5.00
Current Rate Plan: /FT9NATP1100RUMMUNW	05/04/06/07	35.00		35.00
	05/24-06/07	35,00	69.99	
/FT9NATP1100RUMMUNW	06/08-07/07		69.88	69.9
Includes: - BASIC VOICEMAIL N/C				
- CALL FORWARDING N/C				
- CALL WAITING N/C				
- CALLER ID N/C				
- DATA VOLUME DETAILED BILLING - MULTIMEDIA PAY PER USE				
- TEXT MSG PAY PER USE				
- WRLSS INTRNT XPRS PAY PER USE				
Other Services				
/1100 ANYTIME MINS	06/08-07/07	O DOT ROLL DO DO A SERVICIO DE LA CONTRACE DE LA CO	0.00	0.0
/ANYTIME MIN ROLLOVER	06/08-07/07		0.00	0.0
/FAMILY TALK	06/08-07/07		0,00	0.0
/NATION GAIT/GSM	06/08-07/07		0.00	0.0
/UNLIMITED M2M EXPND MINS	06/08-07/07		0.00	0.0
/UNLIMITED SHARED EXPANDED M2M	06/08-07/07		0,00	0.0
/UNLIMITED SHARED NIGHT/WKND SEC	06/08-07/07		0.00	0.0
CINGULAR NATIONWIDE TOLL FREE	06/08-07/07		0,00	0 0
OFF-NETWORK ROAM	06/08-07/07		0.00	0.0
ROADSIDE ASSISTANCE	05/24-06/07	1,50		1,5
ROADSIDE ASSISTANCE	06/08-07/07		2.99	2.9
ROADSIDE ASSISTANCE CREDIT	05/24-06/07	-1,50		-1.5
ROADSIDE ASSISTANCE CREDIT (Expires on 08/07/2005)	06/08-07/07		-2.99	-2.9
ROAMER ADMIN FEE EXCLUSION	06/08-07/07		0,00	0.0
WIRELESS PHONE INS. & SVC FEE	05/24-06/07	2,00		2.0
WIRELESS PHONE INS. & SVC FEE	06/08-07/07		3,99	3,9
TOTAL MONTHLY SERVICE CHARGES		- A. A.		\$110.9
IOTAL MONTHLY SERVICE CHARGES				\$110.5
Usage Charges				
(See Usage Charge Details)				
TOTAL USAGE CHARGES				\$4.8
	and the second second second		and the second s	
Credits, Adjustments & Other Charges				
/ACTIVATION FEE			18.00	
FED UNIVERSAL SVC CHARGE			4.05	
			0.70	
911 MONTHLY				
911 MONTHLY KENTUCKY LIFELINE SUPPORT			0.08	





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Wireless Line Summary For tuser Name: SUSAN COHN	(Continued):
UTILITY SCHOOLS SURCHARGE	3.95
TOTAL CREDITS. ADJUSTMENTS &	OTHER CHARGES \$27.34
Government Fees and Taxes	
FEDERAL EXCISE TAX	3.50
STATE SALES TAX	8.21
TOTAL GOVERNMENT FEES and TAX	KES 4. E
TOTAL CHARGES FOR:	\$154.92

	Minutes				
Summary of	Included	Minutes	Billed	Billed	Total
Usage Charges	In Plan	Used	Minutes	Rate	Charge
/FT9NATP1100RUMMUNW					
Peak		33			0.00
/UNLIMITED SHARED EXPANDE		58			0.00
/UNLIMITED SHARED NIGHT/W		16			0.00
Long Distance					
Domestic			See Cal	l Details	0.00
Roaming		1	See Cal	l Details	0.00
Subtotal				gartina de la companya del companya del companya de la companya de	\$0.00
	Msg/KB				ŧ
Summary of	Included	Msg/KB	Billed	Billed	Fotal
Wireless Data	In Plan	Used	Msg/KB	Rate	Charge
WRLSS INTRNT XPRS PAY PER USE		489	489		4 89
Subtotal					\$4.89
TOTAL USAGE CHARGES	ديد.				\$4.89

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Wireless Data Detail User Name: SUSAN COHN

11 Sat 05/28

16 Mon 06/06

13

15

05/28

10 Thu 05/26 08:55AM Data Transfe wireless intern

09:59AM Data Transfe wireless intern

10:02AM Data Transfe wireless intern

05:50AM Data Transfe wireless intern

05/28 10:08AM Data Transfe wireless intern

06/05 11:50AM Data Transfe wireless intern

06/05 09:31PM Data Transfe wireless intern

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0.07

0.10

0.71

1.12

0.20

0.02

1.35

Out Out

Out

Out

Out

Out

10 KB NP44 P

71 KB NP44 P

20 KB NP44 P

2 KB NP44 P

112 KB NP44 P

Loi	ng I r Nan)ista: ne: SU	nce Ca Sañ co	all Detail MN) if
Rate Code: NP44=/FT9NATP1100RUMMUNW Rate Period (Pd.): P=Peak, O=Off Peak, N=Nights Feature: B=Direct Asst Call Complete; C=Call Waiting; D=Data Call; F=Call Forwarding; H=Group Mobile to Mobile Calls; I=Incoming Call; K=Fax Call; M=Mobile To Mobile Discount; P=Priority Access Service; Q=V-VPN; R=Roam with Home; S=Shared Minutes; T=Three Way Calling; W=Nights and Weekends												
	-	***	·	Number	0.11.77	7. //**	Rate	Rate	Fea-	LD	DA/Add.	Total
	Day	Date	Tlme	Called	Call To	Min	Code	Pd	ture	Charge	Charge	Charge
Charge	es Incui	red Whi	le in Shared	Group 4								
1	Mon	06/06	06:33PM	951-830-772	6 RIVERS CA	. 1.	NP44	1. P'	. ⊢S	Jeruna,	TALLETE	0.00
		5	Subtotal for	Group 4		1				0.00	0.00	0.00
Totale	:::::::::::									:::.::::a: aa:::		

Roaming User Name: S										
Rate Code: NP44=/F Rate Period (Pd.): P= Feature: B=Direct A: I=Incoming Call; K= S=Shared Minutes;	Penk, O=Off Pe sst Call Complet Fax Call; M=M	eak, N=Nights te; C=Call Waiting obile To Mobile D	iscount; P=Prior							
		Number			Rate	Fea-	Airtime	LD	Intl	Total
Item Day Dat	e Time	Called	Call To	Min	Code	ture	Charge	Charge	Tax	Charge
Charges Incurred V Charges Incurred			VSystem ID #0)1397-A						
1 Sat 05/	28 07:13AM	859-797-472	5 LEXING KY	1	NP44					0.00
	Subtotal for	Group 4		1			0.00	0,00	0.00	0.00
Totals				11111111			0.00	000	0.00	0.00

Rate Co	de: NP4	4=/FT9NAT	P1100RUMMU	INW								
Rate Pe	riod (Pd.): P=Penk, O	=Off Penk, N=	Nights								
Fenture	: B=Dire	ct Asst Call	Complete; C=C	all Waiting; D=Date	n Call; F=Call	Forwardin	ig; H=Group M	obile to M	lobile Call	s;		
[=Incon	ning Call	; K=Fax Cal	l; M=Mobile To	o Mobile Discount;	P=Priority Ac	cess Servi	ce; Q=V-VPN;	R=Roam '	with Hom	e;		
S≖Shar	ed Minut	es; T=Three	e Way Calling; `	W=Nights and Wee	kends							
								Rate	Rate	Fea-	In/	Total
Item	Day	Date	Tlme	To/From	Туре		Msg/KB	Code	Pd	ture	Out	Charge
1	Tue	05/24	08:53PM	Data Transfe	wireless	Intern	16 KB	NP44	Р	r	Out	0.16
2		05/24	09:17PM	Data Transfe	wireless	intern	58 KB	NP44	P		Out	0.58
3	***************************************	05/24	09:39PM	Data Transfe	wireless	intern	2 KB	NP44	Р	· 1	Out	0.02
4	Wed	05/25	09:31AM	Data Transfe	wireless	intern	. 14 KB	NP44	. P		Out .	0.14
5		05/25	10:51AM	Data Transfe	wireless	intern	4 KB	NP44	Р		Out	0.04
6		05/25	12:14PM	Data Transfe	wireless	intern	10 KB	NP44	Р		Out	0.10
7		05/25	12:21PM	Data Transfe	wireTëss	intern	6 KB	NP44	Р		Out	0.06
8		05/25	04:00PM	Data Transfe	wireless	intern	0 KB	NP44	Р		Out	0.00
9		05/25	04:00PM	Data Transfe	wireless	intern	8 KB	NP44	Р		Out	0.08
10	T1	05100	OO. EEAM	Data Turnefo	wi zalasa	inton	סע ל	NDAA	D		Dut	0.07



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- 100

Wireless Data Detail (Continued) User Name: SUSAN COHN

Rate Code: NP44=/FT9NAIP1100RUMMUNW
Rate Period (Pd.): P=Peak, O=Off Peak, N=Nights
Feature: B=Direct Asst Call Complete; C=Call Waiting; D=Data Call; F=Call Forwarding; H=Group Mobile to Mobile Calls;
I=Incoming Call; K=Fax Call; M=Mobile To Mobile Discount; P=Priority Access Service; Q=V-VPN; R=Roam with Home;
S=Shared Minutes; T=Three Way Calling; W=Nights and Weekends

Item 17	Day	Date 06/06	Time 08:04AM	To/From Data Transf	Type e wireless	intern	Msg/KB 14 KB	Rate Code NP44	Rate Pd P	Fea- ture	In/ Out Out	Total Charge 0.14
	Sul	btotal of KB's	S				489 KB					4.89
Totals	10000	4014.00 17 100.00	1.4 4 4 7 2 24		CH. Barbara P.	Value (111.45)	13.11.11.31	10.00 11117	1 11 11	11 - 1011 1.	11 3.4. 3.7	4 80

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Page: Billing Cycle Date: Account Number: 13 of 16 05/0°/05 - 06/07/05

Monthly Service Charges	Period	Prorated Charge	Monthly Charge	Total Charge
Rate Plan	an accepts co-bra a tyrology resolute with 4 co- a lines as specifi	ON ON THE REAL PROPERTY OF THE PROPERTY OF	COLUMN TO THE STATE OF THE STAT	
Previous Rate Plan(s):				K THE CONTROL OF THE SOLD
/H SECONDARY 5K N&W \$19.99	05/08-05/24	-9,99		-9,99
/FAMILY H 300/5K N&W	05/24-05/24	15.00		15.00
/NATP1100RUMMUNW	05/24-05/24	35.00		35.00
/NATP1100RUMMUNW	05/24-05/24	-35.00		-35.00
/FT9NATPSECONDARY	05/24-05/24	5.00		5.00
/FT9NATPSECONDARY	05/24-05/24	-5,00		-5,00
/TECHTYPEDEFAULT	05/24-05/24	22.22		22 - 22
/TECHTYPEDEFAULT	05/24-05/24	-22.22		-22.22
/FAMILY H 300/5K N&W	05/24-05/24	-15.00		-15.00
Current Rate Plan:	*********			,
/FT9NATP1100RUMMUNW	05/24-06/07	35,00		35.00
/FT9NATP1100RUMMUNW	05/24-06/07	35.00		35.00
/FT9NATP1100RUMMUNW	05/24-06/07	35,00		35.00
/FT9NATP1100RUMMUNW	05/24-06/07	-35,00		-35.00
/FT9NATP1100RUMMUNW	05/24-06/07	-35.00		-35.00
/FT9NATP1100RUMMUNW	06/08-07/07		69.99	69.99
- CALL FORWARDING N/C - CALLER ID N/C - CALLER ID N/C - DATA VOLUME DETAILED BILLING - DETAILED BILLING N/C - MULTIMEDIA PAY PER USE - TEXT MSG PAY PER USE - THREE PARTY CALL N/C - WRLSS INTRN'T XPRS PAY PER USE				
Other Services				
/1100 ANYTIME MINS	06/08-07/07	erne tone amen et en en en en en en en en en en en en en	0,00	0.00
/ANYTIME MIN ROLLOVER	06/08-07/07		0.00	0.00
/FAMILY TALK	06/08-07/07		0.00	0.00
/NATION GAIT/GSM	06/08-07/07		0.00	0.00
/UNLIMITED M2M EXPND MINS	06/08-07/07		0.00	0.00
/UNLIMITED SHARED EXPANDED M2M	06/08-07/07		0.00	0.00
/UNLIMITED SHARED NIGHT/WKND SEC	06/08-07/07		0.00	0.00
CINGULAR NATIONWIDE TOLL FREE	06/08-07/07		0.00	0.00
OFF-NETWORK ROAM	06/08-07/07		0.00	0.00
ROAMER ADMIN FEE EXCLUSION	06/08-07/07		0,00	0.00
TOTAL MONTHLY SERVICE CHARGES	· · · · · · · · · · · · · · · · · · ·			\$95.00
	1			φυσιοι
Usage Charges				
(See Usage Charge Details)				





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Wireless Line Summary For (Continued): User Name: SUSAN L COHN	
Credits, Adjustments & Other Charges	
LIQUIDATED DAMAGES - CHARGE	240.00
ONE TIME UPGRADE FEE	18.00
REFUND LIQUIDATED DAMAGES	-240.00
DirectBill Charges - 1 (To view detail go to www.cingular.com/db)	2,49
FED UNIVERSAL SVC CHARGE	3.04
911 MONTHLY	0.70
KENTUCKY LIFELINE SUPPORT	0.08
REGULATORY COST RECOVERY FEE	0.56
Gross Receipts Surcharges to Recover	
UTILITY SCHOOLS SURCHARGE	2.98
TOTAL CREDITS, ADJUSTMENTS & OTHER CHARGES	\$27.85
Government Fees and Taxes	
FEDERAL EXCISE TAX	3.06
STATE SALES TAX	6.14
TOTAL GOVERNMENT FEES and TAXES	\$9.20
TOTAL CHARGES FOR:	\$132.68

Usage Charge Details User Name: SUSAN L COHN					
Summary of	Minutes Included	Minutes	Billed	Billed	Total
Usage Charges	In Plan	Used	Minutes	Rate	Charge
/FAMILY H 300/5K N&W	4				
Peak		6			0,00
/FT9NATP1100RUMMUNW					
Peak		9			0.00
/UNLIMITED SHARED EXPANDE		46			0.00
/UNLIMITED SHARED NIGHT/W		8			0.00
5K NIGHTS/WKNDS		11			0.00
Long Distance	٠٠.				
Domestic			See Call	Details	0 00
Subtotal					\$0.00
Summary of	Msg/KB Included	Msg/KB	Billed	Billed	Total
Wireless Data	In Plan	Used	Msg/KB	Rate	Charge
WRLSS INTRNT XPRS PAY PER USE		63	63		0.63



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Usage Charge Details (Continued)
User Name: SUSAN L COHN Subtotal TOTAL USAGE CHARGES \$0.63

Call Detail User Name: SUSAN L COHN

Call Location(CL): AL=Allen, AS=Ashland, BA=Bandstown, CC=Cave City,

HA=H ME=M SH=Sh	nzard, L ead, OV elbyvill	X=Lexing W=Owensl le, ST=Mt	ton, LV=Loui boro, PD=Pad Sterling	isville, ucnh, P	rt, FN=Franklin, LO=London, MA=N I=Pikeville, RI=Rich	imond,							
					V, NP44=/FT9NATP	1100RUMMU1	1M						
Rate Pe	eriod (P	d.); P=Pea	k, O=Off Peal	k, N≃N C−Col	ights 1 Waiting; D=Data (Cally E-Call Ear	unrdin a	UmGvor	m Mobile	io Mobil	a Callar		
I=Inco	ming C	all; K=Fax	Call; M=Mot	oile To	Mobile Discount; P=	Priority Access	Service:	0=V-V	PN; R=Ro	am with	Home;		
S=Shar	ed Min	utes; T=T	hree Way Cal	ling; W	=Nights and Weeke	nds			,				
					Number			Rate	Rate	Fea-	Airtime	LD	Total
Item	Day	Date	Time	CL	Called	Call To	Min	Code	Pd	ture	Charge	DA	Charge
Charg	es Incu	rred Whil	e in Shared G	Froup 2	2								
11.1	Wed	05/11.	12:07PM	LE	513-706-8334	CINCIN OH	- 2	FAN1	P	S			0.00
2	Sat	05/21	11:02AM	. LE	859-219-0964	LEXING KY	Jan (1	FAN1	N	WS			0,00
3	Tue	05/24	08:56AM	LE	859-260-7000	LEXING KY	4	FAN1	P	S			0.00
. 4		05/24	12:56PM	LE	859-260-7000	LEXING KY	3	NP44	Р	S			0.00
5		05/24	02:39PM	LE	859-797-4725	LEXING KY	. 4	NP44	Р	MS		1.1	0.00
6		05/24	02:43PM	LE	859-229-7836	LEXING KY	1	NP44	Р	MS			0.00
7		05/24	04:48PM	LE	859-797-4725	LEXING KY	1	NP44	Р	MS			0.00
8		05/24	05:30PM	LE	859-351-7492	LEXING KY	1	NP44	Р	MS			0,00
		S	ubtotal for G	roup 2			17				0.00	0.00	0.00
Charge	es Incu		e in Shared C								***************************************		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
9	Wed .	05/25	06:34AM	LE	859-797-4725	LEXING KY	. 1	NP44	. , Р ,	MS		: :	0.00
10		05/25	08:34AM	LE	859-351-7492	LEXING KY	J 1	NP44	Р	MS			0.00
11		05/25	09:29AM	LE	859-351-7492	LEXING KY	1	NP44	Р	MS			0.00
12		05/25	11:07AM	LE	859-351-7492	LEXING KY	1	NP44	Р	MS		fite .	0.00
13		05/25	11:24AM	LE	859-351-7492	INCOMI CL	2.	NP44	Р	IMS	No. Altera		0.00
14		05/25	11:43AM	LE	859-351-7492	INCOMI CL	1	NP44	Р	IMS	***************************************		0.00
15		05/25	01:09PM	LE	859-351-7492	INCOMI CL	3	NP44	Р	IMS			0.00
16		05/25	02:54PM	LE	859-797-4725	LEXING KY	1	NP44	Р	MS			0.00
17		05/25	03:45PM	LE	859 - 351 - 7492	LEXING KY	1	NP44	Р	MS			0.00
18		05/25	04:12PM	LE	859-797-4725	LEXING KY	1	NP44	Р	MS			0.00
19		05/25	08:08PM	LE	859-351-7492	LEXING KY	2	NP44.	Р	MS			0.00
20		05/25	08:11PM	LE	859-351-7492	LEXING KY	1	NP44	Р	MS		A STANCE OF THE STANCE OF	0,00
21		05/25	09:22PM	LE	859-351-7492	INGOMI CL	2	NP44	0	IWS			0.00
22		05/25	10:32PM	LE	859-351-7492	INCOMI CL	1	NP44	0	IWS	:	,	0.00
23	Thu	05/26	09:35AM	LE	859-797-4725	LEXING KY	1	NP44	P :	MS			0.00
24		05/26	09:36AM	LE	859-351-7492	LEXING KY	1	NP44	Р	MS			0,00
25		05/26	09:37AM	LE	859-219-0964	LEXING KY	3	NP44	Р	S			0.00
26		05/26	10:34AM	LE	859-797-4725	LEXING KY	1	NP44	Р	MS			0.00
27	***************************************	05/26	12:11PM	LE	859-351-7492	LEXING KY	1	NP44	Р	MS			0.00
28		05/26	01:03PM	LE	859-797-4725	LEXING KY	1	NP44	Р	MS			0.00
29		05/26	02:51PM	LE	859-351-7492	INCOMI CL	1	NP44	Р	IMS			0.00
30		05/26	05:37PM	l.E	859-351-7492	LEXING KY	1	NP44	Р	MS			0.00
31		05/26	05:38PM	l.E	359-351-7492	INCOMI CL	1	NP44	Р	IMS			0.00





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0.00

0.00

0.00

Call Detail (Continued) User Name: SUSAN L COHN

Call Location(CL): AL=Allen, AS=Ashland, BA=Bardstown, CC=Cave City, CL=Clarksville, EV=Evansville, FR=Frankfort, FN=Franklin.
HA=Hazard, LX=Lexington, LV=Louisville, LO=London, MA=Madisonville, ME=Mead, OW=Owensboro, PD=Paducah, PI=Pikeville, RI=Richmond, SH=Shelbyville, SI=Mt. Sterling
Rate Code: FAN1='FAMILY' H 300/5K N&W, NP44=/F19NATP1100RUMMUNW Rate Period (Pd.): P=Pèak, O=Off Peak, N=Nights

Feature: B=Direct Asst Call Complete; C=Call Waiting; D=Data Call; F=Call Forwarding; H=Group Mobile to Mobile Calls; I=Incoming Call; K=Fax Call; M=Mobile To Mobile Discount; P=Priority Access Service; Q=V-VPN; R=Roam with Home; S=Shared Minutes; T=Three Way Calling; W=Nights and Weekends

Number Rate Rate Fea- Airtime LD Total Call To Min Code Pd ture Charge Item Day Date Time CL Called DA Charge 32 05/26 05:39PM LE 859-351-7492 LEXING KY 4 NP44 P MS 0.00 05/26 08:50PM LE 859-797-4725 LEXING KY 1 NP44 P MS 0.00 34 Fri 05/27 11:02AM LE 859-351-7492 INCOMI CL 5 NP44 P IMS 0.00 05/27 01:01PM LE 859-219-0964 LEXING KY 1 NP44 P 0.00 36 Mon 05/30 08:06PM LE 859-797-4725 LEXING KY 0.00 1 NP44 P MS 37 Thu 06/02 05:50PM LE 859-797-4725 LEXING KY 0,00 1 NP44 P MS 06/02 08:39PM LE 859-797-4725 LEXING KY 1 NP44 0.00 39 Fri 06/03 12:44PM LE 859-797-4725 LEXING KY 2 NP44 P 0.00 MS 06/03 09:19PM LE 859-797-4725 LEXING KY 1 NP44 N 1 WS 0,00 06/03 09:20PM LE 859-797-4725 LEXING KY 1 NP44 N 0.00 06/03 09:21PM LE. 859-219-0964 LEXING KY 2 NP44 N WS 0.00 43 Sat 06/04 06:22PM LE 859-219-0964 LEXING KY 1 NP44 N 0.00 WS 44 Tue 06/07 04:34PM LE 513-706-8334 CINCIN OH 2 NP44 P 0.00 Subtotal for Group 5 0.00 0.00

70

		s Data e: SUSAN				:								
Rate Per Feature: I=Incon	riod (Pd. : B≈Direc ning Call	4=/FT9NA IP1): P=Peak, O=0 of Asst Call Co ; K=Fax Call; l es; T=Ihree W	Off Peak, N=1 mplete; C=C M=Mobile To	Nights all Wait Mobile	Discount;	P=Priority Ac								
										Rate	Rat	e Fea-	In/	Total
Item	Day	Date	Time	T	o/From	Туре		Msg/Kl	3	Code	Pd	ture	Out	Charge
1:	Wed	05/25	10:57AM	Data	Transfe	wireless	intern	0	KΒ	NP44	P		Out .	0.00
2		05/25	10:57AM	Data	Transfe	wireless	intern	: 11	KB.	NP44	Р	Lat.	Out	0.11
3		05/25	11:01AM	Data	Transfe	wireless	intern	29	КВ	NP44	Р		Out	0.29
, 4		05/25	11:10AM	Data	Transfe	wireless	intern	23	KB	NP44	Р	1 :	Out	0.23
	Su	btotal of KB's						63	КВ					0.63
Totals		3 1 1												0.63

One Time Checking Account Payment Authorization Agreement (for use with kiosk payment): I authorize Cingular Wireless to pay my bill by debiting my bank account I can cancel authorization by contacting an in-store sales person. If my bank rejects a payment, I may be charged a return fee.

1 2 11

Totals.

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Page: Billing Cycle Date: Account Number: 3 of 16 05/08/05 - 06/07/05,

Prior Activity	
Previous Balance	64,25
Detail of Payments Posted	
Payment by ACH payment at lockbox posted on May 27, 2005	-64.25
	-04,20

SUSAN L	COHN					Market Committee Committee Committee Committee Committee Committee Committee Committee Committee Committee Com	***************************************	
Wireless Number	Minutes Used	Msg/KB Used	Monthly Service	Usage Charges	Credits, Adj & Other Charges	Government Fees & Taxes	Non-Comm Related Charges	Total
	134	0	-0.01	0.00	19.39	0.07	0.00	19.45
SUSAN L C	OHN (See Pa	age 5 for Deta	niled Charges)					
	107	489	110.98	4 . 89	27.34	11.71	0.00	154.92
SUSAN CO	HN (See Page	e 9 for Detail	ed Charges)					
	70	63	95.00	0.63	27 . 85	9.20	0.00	132.68
SUSAN L C	OHN (See Pa	age 13 for De	tailed Charges)				
Total	311	552	205.97	5.52	74.58	20.98	0.00	307.05
Total	311	552	205.97	5.52	74.58	20,98	0.00	307.0

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Groun	Details

Note: The following information summarizes only the shared plan services for your account. For additional information and details relating to all other services for a subscriber, please refer to the subscriber's individual pages.

Shared Minutes Used

Group: 2

Wireless		Monthly	Inclusive	Other Shared	Billed	Billed
Number	Period	Service	Minutes	Minutes	Minutes	Charges
	05/08-05/24	-15.00	43	14		0.00
-	05/08-05/24	-9,99	9	8		0.00
Total		-24 99	52	22	0.	0.00

Shared Minutes Used

Group: 3

Wireless Number	Period	Monthly Service	Inclusive Minutes	Other Shared Minutes	Billed Minutes	Billed Charges
	05/24-05/24 05/24-05/24	0,00 35,00				0.00 0.00
Total	Aria Jakarara sakur	35.00	- 0	0	0	0.00

Shared Minutes Used

Group: 4 - /FT9NATP1100RUMMUNW

Wireless Number	Period	Monthly Service	Inclusive Minutes	Other Shared Minutes	Billed Minutes	Billed Charges
_i	05/24-06/07,06/08-07/07 05/24-05/24,05/24-06/07 05/24-05/24	14.99 104 99 0.00	49 33	28 74		0.00 0.00 0.00
Total		119.98	82	102	0	0.00

Shared Minutes Used

Group: 5 - /FT9NATP1100RUMMUNW

Wireless Number	Period	Monthly Service	Inclusive Minutes	Other Shared Minutes	Billed Minutes	Billed Charges
	05/24-06/07,06/08-07/07	104.99	6	47		0.00
Total		104.99	6	47	0	0.00



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How To Contact Us:

- 1-800-331-0500 or 611 from your wireless phone For Deaf / Hard of Hearing Customers (TTY/TDD) 1-866-241-6567

Wireless Numbers with Rollover

PO BOX 772349 - (LEX) OCALA, FL 34477-2349

#PIMNIHHBD



Previous Balance	307.05
Payments Posted	0.00
Adjustments to Previous Balance	-110.02
PAST DUE BALANCE	197.03
Payable Immediately	
Monthly Service Charges	84.32
Usage Charges	0.00
Credits/Adjustments/Other Charges	11.89
Government Fees and Taxes	7.96
TOTAL CURRENT CHARGES	104.17
Due Jul 30, 2005	
Late fees assessed after Jul 30	

***This Bill Includes A Past Due

If payment has already been made, thank you, please disregard made immediately. Please send your payment, including current envelope. You may also pay 24 hours a day, by major credit cat 1-800-331-0500, or www.cingular.com. If your service is suspected will apply. If you have questions regarding your account, contains

<-Account Number: \$301.20 Total Amount Due: Amount Paid:

* Please do not send correspondence with payment

SUSAN L COHN 550 HALIFAX DR LEXINGTON, KY 40503-4316

AV 01 03983/ 93338H186 A**5DGT

Please Make Check Payable To:

Cingular Wireless P.O. Box 31488 Tampa, FL 33631-3488

14014239049800102005070700000030120002

lous Balance	307.05
ients Posted	0.00
stments to Previous Balance	-110.02
I' DUE BALANCE	197.03
ble Immediately	
thly Service Charges	84.32
e Charges	0.00
lts/Adjustments/Other Charges	11.89
rnment Fees and Taxes	7.96
AL CURRENT CHARGES	104.17
Jul 30, 2005	
fees assessed after Jul 30	
Total Amount Due \$301.20	
Balance***	
d. If not, payment must be ent charges, in the enclosed	
pard or electronic check at	
pended, a reconnection fee	
tact us at 1-800-947-5096.	
Return the portion below with p	narnant
to Cingular Wireless only	
1. 电弧电影 1. 电电影 1. 电电影 1. 电电影 1. 电电影 1. 电影	2. 2



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General Information

• Terms: The past due amount is due immediately. Late payment charges of 1.5% may be applied to any unpaid balance as of your next billing date. When you send us a check as payment, you authorize us to clear your check electronically. Electronic payments may clear the same day we receive payment. Returned checks or other negotiable instruments may be represented electronically and may result in the maximum processing charge allowed by law.

Notations made on checks or accompanying materials will not secure your rights.

- The 'Recurring Monthly Charges' can be billed in advance or arrears based on selected services. Usage and toll charges are billed in arrears. Certain usage and toll charges may appear more than one month in arrears. Prorated monthly charges may apply for new services or changes to existing services during a billing period These will appear in the Monthly Service Charges sections of the
- Please do not enclose correspondence with your payment for we cannot guarantee receipt. Address all correspondence to the following: Cingular Wireless, PO BOX 772349 - (LEX), OCALA, FL 34477-2349.
- Calls to our Customer Service Centers may be monitored to ensure high quality service to our customers.
- Questions on accessibility by persons with disabilities: 1-866-241-6568
- Cingular Wireless Tax ID # 74-2955068 / Cingular Wireless DUNS # 003548489

Auto Pay Authorization Agreement - For use only with Auto Pay phone encollment If I enroll, I authorize Cingular Wireless to pay my bill monthly by debiting my bank account. I can cancel authorization by notifying Cingular at www.cingular.com, by calling 1-800-331-0500, or by dialing 611 from my wireless phone If my bank rejects a payment, I may be charged a return fee

How To Pay

Checking and savings account payments, check cards, credit cards are accepted Payments made with a representative may be subject to a service fee Note There is no fee for choosing any of the following payment channels

Pay using your wireless phone for free - Dial *PAY (*729), then hit send

- Make a one time payment following the instructions provided.

 Pay using any landline phone Dial 1-800-331-0500

 Enter your wireless number and billing ZIP Code and follow the prompts.

- Go to www cingular com
- Enter your wireless phone number and password in the 'Manage My Account' section, then click 'Login'
- OR select 'My Account' from the menu bar and enter your wireless number and password
- Set up AutoPay from 'My Bill' or 'My Payments' within 'My Account'
- Sign up in 'My Bill' to receive your wireless bill online at no additional charge Pay by Mail
- Mail your remittance stub and a check or money order in the envelope provided
- It may take up to 7 10 days for the payment to post

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or was for the fire

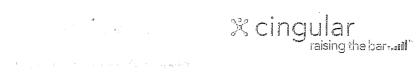
Page: Billing Cycle Date: Account Number: 3 of 13 06/08/05 - 07/07/05

Previous Balance	307.05
Adjustments to Previous Balance	
COUNTY UTILITY USER TAX ADJUSTMENT	-2.94
CREDIT FOR MONTHLY SERVICE	-95.00
FED UNIVERSAL SVC CHARGE ADJUSTMENT	-3,00
FEDERAL EXCISE TAX	-3.03
STATE SALES GENERAL TAX ADJUSTMENT	-6.05

Account Charges		
Credits, Adjustments & Other Charges		
Late Payment Fee	2.96	
ACCOUNT CREDITS, ADJUSTMENTS & OTHER CHARGES		\$2.96
Government Fees and Taxes		
FEDERAL EXCISE TAX	0 . 09	
ACCOUNT GOVERNMENT FEES AND TAXES		\$0,09

Wireles	s Detail					-		-
SUSAN L	COHN							
Wireless Number	Minutes Used	Msg/KB Used	Monthly Service	Usage Charges	Credits, Adj & Other Charges	Government Fees & Taxes	Non-Comm Related Charges	r Total
•	50	0	16.33	0.00	2.35	1.63	0.00	20 31
SUSAN L C	OHN (See Pa	agé 5 for Deta	iled Charges)					
;	0	()	4.32	0.00	1.39	0 10	0 00	5.81
SUSAN CO	HM (See Pag	e 9 for Detail	ed Charges)					
	34	0	63.67	0.00	5 19	6.14	0.00	75.00
SUSAN L C	OHN (See P	nge 11 for De	tailed Charges	3)				
Total	84	0	84.32	0.00	8.93	7.87	0.00	101.12

TOTALA	MOUNT	UE	· · · · · · · · · · · · · · · · · · ·			4:		\$301.20



(*) Minutes expire if not used by end of 12th month

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*	Group Details
	Note: The following information summarizes only the shared plan services for your account For additional information and details relating to all services for a subscriber, please refer to the subscriber's individual pages.
3	

Group Det	ails					
Note: The following int services for a subscribe	formation summarizes only the shared pla r. please refer to the subscriber's individua	n services for you al pages.	ir account For add	litional information and	d details relating	to all other
	Sha	red Minu	tes Used			
Group: 4						
Wireless		Monthly	Inclusive	Other Shared	Billed	Billed
Number	Period	Service	Minutes	Minutes	Minutes	Charges
	06/08-06/30 06/08-06/30	-2.66	31	5		0.00
Total	00700-00730	-18.66 -21.32	deu 1 31 1	5	0	0.00
					ien in at Adi	<u> </u>
	Sha	red Minu	tes Used			
Group: 5						
Wireless		Monthly	Rollover	Other Shared	Billed	Billed
Number	Period	Service	Minutes	Minutes	Minutes	Charges
T'adal 37	06/08-06/30	-18.66	7	24		0.00
I'otal		-18.66	7	24	0	0 00
	Sha	red Minu	tes Used			
Group: 6	,					
Wireless		Monthly	Rollover	Other Shared	Billed	Billed
Number	Period	Service	Minutes	Minutes	Minutes	Charges
	06/30-06/30	4.00				0.00
Jul 1 - 50	06/30-06/30 06/30-06/30	4.00 0.00				0.00 0.00
Total		8.00	0	0	0	0,00
	and the second s	red Minu	tes Used			
Group: 7 - F	T14NATP1000RUMM	UNW				
Wireless		Monthly	Rollover	Other Shared	Billed	Billed
Number	Period	Service	Minutes	Minutes	Minutes	Charges
~	^6/30-07/07,07/08-08/07 J6/30-07/07,07/08-08/07	18 .99 18 .99	12	2		0.00 0.00
	06/30-07/07,07/08-08/07	82.33	2	1		0.00
Total		120.31	14	3	0	0,00
Carran arms of	Dallarian Minantan Can d	l				
	Rollover Minutes for t	ne Group				
Previous Rollover Ba			0			
Rollover Minutes Ex	nutes Added to Rollover	.4	977 0			
Current Rollover Bal			977			
caron remover par			UT I			



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Monthly Service Charges	Period	Prorated Charge	Monthly Charge	Total Charge
Rate Plan				
Previous Rate Plan(s):			And the second s	
/FT9NATPSECONDARY	06/08-06/30	-2,66		-2.66
FT14NATP500RUMMUNW	06/30-06/30	12.00		12.00
FT14NATP500RUMMUNW	06/30-06/30	-12.00		-12.00
Current Rate Plan: FT14NATPSECONDARY	06/30-06/30	4.00		4.00
FT14NATPSECONDARY	06/30-06/30	-4.00		~4.00
FT14NATPSECONDARY	06/30-06/30	4.00		4.00
FT14NATPSECONDARY	07/08-08/07	4,00	14.99	14.99
Includes:	07104-06/07		14.55	14.5
- BASIC VOICEMAIL N/C				
- CALL FORWARDING N/C				
- CALL WAITING N/C - CALLER ID N/C				
- DATA VOLUME DETAILED BILLING				
- DETAILED BILLING N/C				
- MULTIMEDIA PAY PER USE - THREE PARTY CALL N/C				
Other Services	or the Education of the Control of t			
/CALLER ID N/C		nachienthi velikint jedna konifictionna/sabesi		TALESCO STACKERS
/UNLIMITED SHARED EXPANDED M2M	07/08-08/07		0.00 0.00	0.0
/UNLIMITED SHARED NIGHT/WKND SEC	07/08-08/07 07/08-08/07		0.00	0.00
CINGULAR NATIONWIDE TOLL FREE	07/08-08/07		0.00	0.00
OFF-NETWORK ROAM	07/08-08/07		0.00	0.0
	VI. 00 00001			
TOTAL MONTHLY SERVICE CHARGES				\$16,3
Usage Charges				
(See Usage Charge Details)				
FOTAL USAGE CHARGES	1 1			\$0.0
				φ0.00
Credits, Adjustments & Other Charges				
FED UNIVERSAL SVC CHARGE			0.49	
911 MONTHLY			0.70	
KENTUCKY LIFELINE SUPPORT			0.08	
REGULATORY COST RECOVERY FEE			0.56	
Gross Receipts Surcharges to Recover				
UTILITY SCHOOLS SURCHARGE			0.52	
TOTAL CREDITS, ADJUSTMENTS & OTHER CH	ARGES			\$2.3
Government Fees and Taxes				
FEDERAL EXCISE TAX			0.55	
			0.55	
STATE SALES TAX			1.08	
FOTAL GOVERNMENT FEES and TAXES				\$1.6

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COST AND COST A DOC	COTT (TO CONTO	27 47 27	~~~		***	-
10017	CHARGES	114 112 .	24407	70.	. / 2014	6
	しょれたれんひむひ	I. () I. ()	0007-2	- 242	* / O	v

\$20.31

Usage Charge Details User Name: SUSAN L COHN					
Summary of	Minutes Included	Minutes	Billed	Billed	Total
Usage Charges	In Plan	Used	Minutes	Rate	Charge
/FT9NATP1100RUMMUNW					
Peak		22			0.00
FT14NATP1000RUMMUNW					
Peak		21			0.00
/UNLIMITED SHARED EXPANDE		7			0.00
Long Distance					
Domestic			See Cal	l Details	0.00
TOTAL USAGE CHARGES			***************************************		\$0.00

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Call Detail	-
User Name: SUSAN L COHN	
Call Location(CL): AL=Allen, AS=Ashland, BA=Bardstown, CC=Cave City, CL=Clarksville, EV=Evansville, FR=Frankfort, FN=Franklin.	
C.CClarksville, Evelyansville, rike-trankfort, rive-trankfort	l

HA=Hazard LX=Lexington, LV=Louisville, LO=London, MA=Madisonville, ME=Mead, OW=Cowensboro, PD=Paducah, Pl=Pikeville, Rl=Richmond, SH=Shelbyville, ST=Mt Sterling
Rate Code: NF22=FT14NATP1000RUMMUNW, NP44=/FT9NATP100RUMMUNW

Rate Period (Pd.): P=Peak, O=Off Peak, N=Nights

Feature: B=Direct Asst Call Complete; C=Call Waiting; D=Data Call; F=Call Forwarding; H=Group Mobile to Mobile Calls; I=Incoming Call; K=Fax Call; M=Mobile To Mobile Discount; P=Priority Access Service; Q=V-VPN; R=Roam with Home; S=Shared Minutes; T=Three Way Calling; W=Nights and Weekends

Rate Rate Fea- Airtime LD Total Number Item Day Date Time CL Call To Min Code Pd ture Charge DA Charge Called Charges Incurred While in Shared Group 4 1 Thu 06/09 01:41PM LE 859-260-7000 LEXING KY 0.00 2 06/09 01:45PM LE 859-797-4725 LEXING KY 2 NP44 P MS 0.00 06/09 03:38PM LE 859-260-7000 LEXING KY 2 NP44 P 0.00 0,00 4 Mon 06/13 08:46AM LE 859-252-5851 LEXING KY 6 NP44 P 06/13 04:32PM LE 859-260-7000 LEXING KY 2 NP44 P 0.00 0.00 06/13 05:03PM LE 859-260-7000 LEXING KY 2 NP44 P 7 Tue 06/14 05:20PM LE 606-768-3368 FRENCH KY 0.00 1 NP44 P 8 Wed 06/15 12:33PM LE 859-260-7000 LEXING KY 5 NP44 P 0.00 9 Fri 06/24 06:04PM LE 859-619-1510 LEXING KY IIS 0.00 0.00 10 Thu 06/30 11:21AM LE 859-260-7000 LEXING KY 8 NF22 P 06/30 07:08PM LE 859-219-0964 LEXING KY 1 NF22 P 0.00 11 0.00 0.00 0.00 Subtotal for Group 4 36 Charges Incurred While in Shared Group 7 12 Fri 07/01 10:15AM LE 859-260-7000 LEXING KY 0.00 13 Tue 07/05 12:33PM LE 859-797-4725 LEXING KY 0.00 2 NF22 P MS 14 07/05 12:35PM LE 803-957-8659 LEXING SC 0.00 0.00 15 Thu 07/07 12:50PM LE 859-233-0044 LEXING KY 2 NF22 P 07/07 02:07PM LE 859-260-7000 LEXING KY 0.00 3 NF22 P

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Call Detail (Continued) User Name: SUSAN L COHN

Call Location(CL): AL=Allen. AS=Ashland, BA=Bardstown, CC=Cave City.
CL=Clarksville, EV=Evansville, FR=Frankfort, FN=Franklin.
HA=Hazard, LX=Lexington, LV=Louisville, LO=London, MA=Madisonville.
ME=Mead, OW=Owensboro, PD=Paducah, Pl=Pikeville, RI=Richmond.
SH=Shelbyville, ST=Mt. Sterling
Rate Code; NF23=FT14NATP1000RUMMUNW, NP44=;F19NATP1100RUMMUNW
Rate Period (Pd.); P=Peak, Q=Olf Peak, N=Nights
Feature: B=Direct Asst Call Complete; C=Call Waiting; D=Data Call; F=Call Forwarding; H=Group Mobile to Mobile Calls;
I=Incoming Call; K=Fax Call; M=Mobile To Mobile Discount; P=Priority Access Service; Q=V-VPN; R=Roam with Home;
S=Shared Minutes; T=Three Way Calling; W=Nights and Weekends

Number Rate Rate Fea- Airtim

Totals		<u> </u>	ubtotal for C	Froup 7			14				0.00	0.00	0.00
17		07/07	05:07PM	LE	276-730-0233	HILLSV VA	1	NF22	Р	S			0.00
Item	Day	Date	Time	CL	Number Called	Call To	Min	Code	Pd		Charge	DA	Charge



Page: 8 of 13 Billing Cycle Date: 06/08/05 - 07/07/05 Account Number:

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Page: Billing Cycle Date: Account Number: 9 of 13 06/08/05 - 07/07/05

Monthly Service Charges	Period	Prorated Charge	Monthly Charge	Total Charge
Rate Plan				
Pievious Rate Plan(s):	0.410.2.0.412.0	46.00		40.00
/FT9NATP1100RUMMUNW	06/08-06/30	-18.66		-18.66
FT14NATP500RUMMUNW	06/30-06/30	12.00		12.00
FT14NATP500RUMMUNW	06/30-06/30	-12.00		-12.00
Current Rate Plan: FT14NATPSECONDARY	06/30-06/30	4.00		4.00
FT14NATPSECONDARY	06/30-06/30	4.00		4.00
FT14NATPSECONDARY	06/30-06/30	-4,00		-4.00
FT14NATPSECONDARY	07/08-08/07	1100	14.99	14.99
Includes: - BASIC VOICEMAIL N/C - CALL FORWARDING N/C - CALL WAITING N/C - CALLER ID N/C - DATA VOLUME DETAILED BILLING - DETAILED BILLING N/C - MULTIMEDIA PAY PER USE - THREE PARTY CALL N/C			•	
Other Services				
/UNLIMITED SHARED EXPANDED M2M	07/08-08/07	AND APOLEON PARTICIPATE AND PARTY.	0.00	0.00
/UNLIMITED SHARED NIGHT/WKND SFC	07/08-08/07		0.00	0.00
CINGULAR NATIONWIDE TOLL FREE	07/08-08/07		0.00	0.00
OFF-NETWORK ROAM	07/08-08/07		0.00	0.00
ROADSIDE ASSISTANCE	07/08-08/07		2.99	2.99
ROADSIDE ASSISTANCE CREDIT (Expires on 08/07/2005)	07/08-08/07		-2.99	-2.99
WIRELESS PHONE INS. & SVC FEE	07/08-08/07		3.99	3.99
FOTAL MONTHLY SERVICE CHARGES				\$4,32
		and the state of t		
Credits, Adjustments & Other Charges			0.00	
FED UNIVERSAL SVC CHARGE			0.03	
911 MONTHLY			0.70	
KENTUCKY LIFELINE SUPPORT			0 08	
REGULATORY COST RECOVERY FEE			0.56	
Gross Receipts Surcharges to Recover UTILITY SCHOOLS SURCHARGE			0.02	
TOTAL CREDITS, ADJUSTMENTS & OTHER C	TIADOFC			\$1.3
•	MARGES			Ψ1.0.
Government Fees and Taxes				
FEDERAL EXCISE TAX			0.04	
STATE SALES TAX			0.06	
TOTAL GOVERNMENT FEES and TAXES				\$0.10



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Page: Billing Cycle Date: Account Number: 11 of 13 06/08/05 - 07/07/05

Rate Plan		Charge	Charge	Charge
Previous Rate Plan(s):				
FT9NATP1100RUMMUNW	06/08-06/30	- 18 - 66		-18.66
FT14NATP500RUMMUNW	06/30-06/30	12.00		12.00
FT14NATP500RUMMUNW	06/30-06/30	-12.00		-12.00
Current Rate Plan:	07:30 07:07	47.00		17 01
FT14NATP1000RUMMUNW	06/30-07/07	17.33	05.00	17.33 65.00
FT14NATP1000RUMMUNW	07/08-08/07		65.00	65.00
Includes: - BASIC VOICEMAIL N/C - CALL FORWARDING N/C - CALL WAITING N/C - CALLER ID N/C - DATA VOLUME DETAILED BILLING - DETAILED BILLING N/C				
- MULTIMEDIA PAY PER USE - THREE PARTY CALL N/C				
Other Services				raryale yanda di ilikulika iliya ayana asa asa ili
/1000 ANYTIME MINS	07/08-08/07	COMPANY OF THE PROPERTY OF THE	0.00	0 00
/ANYTIME MIN ROLLOVER	07/08-08/07		0.00	0.00
FAMILY TALK	07/08-08/07		0.00	0.00
/NATION GAIT/GSM	07/08-08/07		0.00	0.00
/UNLIMITED M2M EXPND MINS	07/08-08/07		0.00	0.00
/UNLIMITED SHARED EXPANDED M2M	07/08-08/07		0.00	0.00
/UNLIMITED SHARED NIGHT/WKND SEC	07/08-08/07		0.00	0.00
CINGULAR NATIONWIDE TOLL FREE	07/08-08/07		0.00	0.00
OFF-NETWORK ROAM	07/08-08/07		0.00	0.00
, , , , , , , , , , , , , , , , , , ,				/*CO 00
FOTAL MONTHLY SERVICE CHARGES	an ann ann mar agus at amhainn a mar ann a thagairthe deimh air air deile dh'id fhair agus ann ann			\$63.6
Usage Charges (See Usage Charge Details)				
TOTAL USAGE CHARGES				\$0.00
			arter over pages major majornes a tentrologica visa se anticionado tentro	
Credits, Adjustments & Other Charges				
FED UNIVERSAL SVC CHARGE			1.87	
911 MONTHLY 🚙			0.70	
KENTUCKY LIFELINE SUPPORT			0.08	
REGULATORY COST RECOVERY FEE			0.56	
Gross Receipts Surcharges to Recover				
UTILITY SCHOOLS SURCHARGE			1.98	
TOTAL CREDITS, ADJUSTMENTS & OTHER	CHARGES			\$5.1
Conomment Food and Toyon				
Government Fees and Taxes			0.05	
FEDERAL EXCISE TAX STATE SALES TAX			2.05 4.09	

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Wireless Line Summary For (Continued): User Name: SUSAN L COHN	_
TOTAL GOVERNMENT FEES and TAXES	\$6.14
TOTAL CHARGES FOR	\$75.00

Usage Charge Details User Name: SUSAN L COHN						The fit has a second
Summary of Usage Charges	Minutes Included In Plan	Minutes Used	Billed Minutes	Billed Rate	_	otal iarge
/FT9NATP1100RUMMUNW						
Peak		7				0.00
FT14NATP1000RUMMUNW						
Peak		2			•	0.00
/UNLIMITED SHARED EXPANDE		14				0.00
/UNLIMITED SHARED NIGHT/W		11				0.00
					-4-4-4	
TOTAL USAGE CHARGES					\$	0.00

TO	TAI	L USA	AGE CH	IAR	GES							-	\$0.00
		etail me: SU	JSAN L C	.——	Ŋ	Profesion comments and an analysis					****		
CI =C HA=F ME=N SH=S Rate C Rate P Featur I=Inco	larksvil Jazard, I Jead, O helbyvil Jode: Ni Jeriod (I Jeriog C ming C	le, EV=Ev LX=Lexin W=Owens le, ST=Mi F22=FT14 Pd.); P=Pe irect Asst (all; K=Fa:	ansville FR= gton, LV=Lou sboro, PD=Pac t, Sterling NA IP 1000 Rt ak, O=Off Pea Call Complete x Call: M=Mol	Frankfo nsville. ducah. I JMMU k. N=N ; C=Ca bile To	BA=Bardstown, CC out, FN=Franklin. LO=London, MA=N Pl=Pikeville, RI=Ricl NW, NP44=/FT9NA lights Il Waiting, D=Data C Mobile Discount: P= /=Nights and Weeke;	Madisonville, hmond, TP1100RUMMi Call; F=Call Forv	vardine	; H=Group ; Q=V-VP	o Mobile N; R=Ro	to Mobil	e Calls; Home;		
Item	Day	Date	Time	CL	Number Called	Call To	Min	Rate Code	Rate Pd	Fea- ture	Airtime Charge	LD DA	Total Charge
			le in Shared (Group :	5						-		***
1	Wed	06/08	05:24PM	LE	859-219-0964	LEXING KY	1	NP44	Р	S			0.00
2	Thu	06/09	11:42AH	LE	502-564-3410	FRANKF KY	2	NP44	Р	S			0.00
3		06/09	11:45AH	LE	859-229-7836	LEXING KY	. 1.	NP44	Р	MS			0.00
4		06/09	06:04PM	LE	859-219-0964	LEXING KY	. : 1	NP44	Ρ.	S,			0.00
5		06/09	09:26PM	LE	859-219-0964	LEXING KY	1	NP44	0	WS			0.00
6		06/09	10:30PM	LE	859-797-4725	LEXING KY	1	NP44	0	WS			0.00
7	Sat	06/11	08:59AH	LE	859-272-6587	LEXING KY	11	NP44	N	WS			0.00
8		06/11	12:49PM	LE	859-219-0964	LEXING KY	1	HP44	N	WS			0.00
9	Tue	06/14	07:31AM	LE	859-797-4725	LEXING KY	1	NP44	Р	MS			0.00
10	Wed	06/15	11:00AM	LE	859-797-4725	LEXING KY	1	NP44	Р	MS			0.00
11	Thu	06/16	08:04AM	LE	859-797-4725	LEXING KY	1	NP44	Р	MS			0.00
12	C	06/16	09:18PM	LE	859-219-0964	LEXING KY	1	NP44	0	WS			0.00
13	Sun	06/19	08:40PM	LE	859-252-5851	LEXING KY	4	NP44	14	WS			0.00



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Call Detail (Continued) User Name: SUSAN L COHN

Call Location(CL): AL=Allen, AS=Ashland, BA=Batdstown, CC=Cave City,
CL=Clarksville, EV=Evansville, FR=Frankfort, FN=Franklin.
HA=Hazard, LX=Lexington, LV=Louisville, LO=London, MA=Madisonville,
ME=Mead, OW=Owensboro, PD=Paducah, PI=Pikeville, RI=Richmond,
SH=Shelbyville, ST=Mt. Sterling
Rate Code: NF22=FT14NATP1000RUMMUNW, NP44=/FT9NATP1100RUMMUNW
Rate Period (Pd.): P=Peak, O=Off Peak, N=Nights
Feature: B=Direct Asst Call Complete; C=Call Waiting; D=Data Call; F=Call Forwarding; H=Group Mobile to Mobile Calls;
I=Incoming Call; K=Fax Call; M=Mobile To Mobile Discount; P=Priority Access Service; Q=V-VPN; R=Roam with Home;
S=Shared Minutes; T=Three Way Calling; W=Nights and Weekends

			,	٠,									f
			****	~ *	Number			Rate	Rate	Fea-	Airtime	LD	Total
Item	Day	Date	Time	CL	Called	Call To	Min	Code	Pd	ture	Charge	DA	Charge
14	Mon	06/20	01:05PM	LE	859-797-4725	LEXING KY	1	NP44	Р	MS .			0.00
15	Thu	06/23	02:22PM	LE	859-260-7005	INCOMI CL	2	NP44	Р	IS			0.00
16		06/23	03:23PM	LE	859-797-4725	LEXING KY	1	NP44	Р	MS			0.00
17		06/23	03:24PM	LE	859-797-4725	LEXING KY	1	NP44	Р	MS			0.00
18		06/23	03:25PM	LE	859-260-7005	LEXING KY	1	NP44	Р	S			0.00
19	Mon	06/27	07:17AM	LE	859-797-4725	LEXING KY	1	NP44	Р	MS			0.00
20	Tue	06/28	11:42AM	LE	859-797-4725	LEXING KY	1	NP44	Р	MS			0.00
21	Thu	06/30	07:26AM	LE	859-797-4725	LEXING KY	2	NF22	Р	MS			0.00
22		06/30	07:27AM	LE	859-797-4725	LEXING KY	1	NF22	Р	MS			0.00
23		06/30	05:47PM	LE	859-797-4725	LEXING KY	1	NF22	P	MS		***************************************	0.00
24		06/30	09:35PM	LE	859-797-4725	LEXING KY	1	NF22	0	WS			0.00
25		06/30	09:36PM	LE	859-219-0964	LEXING KY	: 1	NF22	ŋ	WS			0.00
		S	ubtotal for G	roup 5	and the state of t		31				0.00	0.00	0.00
Charg	es Incu	rred Whil	e in Shared (Froup 7			-112-112-112-112-112-112-112-112-112-11						
26	Fri	07/01	06:24PM	LE	859-797-4725	LEXING KY	1	NF22	Р	MS			0.00
. 27	Tue	07/05	07:23PM	LE	859-245-3209	LEXING KY	2	NF22	Р	S			0.00
		S	ubtotal for G	roup 7			3			400	0.00	0.00	0.00
Totals			11. 101.1111	11111111			34	iii 1			0 00	: 0.00	. 0,00

PRICELESS PEACE OF MIND

Roadside Assistance provides assistance for most roadside mishaps, and the best thing is the service follows your phone! So no matter whose car you are in, you can get assistance. And, for a limited time, get a free 60-day trial. You can subscribe right now by dialing *NOW on your wireless phone It's a free call. After the free trial, Roadside Assistance is \$2.99 a month.

One Time Checking Account Payment Authorization Agreement (for use with kiosk payment): I authorize Cingular Wireless to pay my bill by debiting my bank account. I can cancel authorization by contacting an in-store sales person. If my bank rejects a payment, I may be charged a return fee.

兴 cingular raising the bar rail

A Company of Artists

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Calenda,

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How To Contact Us:

- 1-800-331-0500 or 611 from your wireless phone For Deaf/Hard of Hearing Customers (TTY/TDD) 1-866-241-6567

Wireless Numbers with Rollover

Previous Balance	301.20
Payments Posted	-301.20
BALANCE	0.00
Monthly Service Charges	101.96
Usage Charges	0.00
Credits/Adjustments/Other Charges	9.82
Government Fees and Taxes	9.27
TOTAL CURRENT CHARGES	121.05
Due Aug 30, 2005 Late fees assessed after Aug 30	The state of the s

Total Amount Due \$121.05

Save money on Ringtones!

New! The Cingular Sounds Tone Club saves you money on ringtone purchases. Just sign-up for the 3 Pack at \$5.99 a month or the 6 Pack at \$9.99 a month, and you'll save up to 30% over buying ringtones individually. Text SAVE to 7225 for more info or see enclosed insert.

> Return the portion below with payment to Cingular Wireless only.



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General Information

- Terms: The past due amount is due immediately. Late payment charges of 1.5% may be applied to any unpaid balance as of your next billing date. When you send us a check as payment, you authorize us to clear your check electronically. Electronic payments may clear the same day we receive payment. Returned checks or other negotiable instruments may be represented electronically and may result in the maximum processing charge allowed by law.
- Notations made on checks or accompanying materials will not secure your rights.
- The 'Recurring Monthly Charges' can be billed in advance or arrears based on selected services. Usage and toll charges are billed in arrears. Certain usage and toll charges may appear more than one month in arrears. Prorated monthly charges may apply for new services or changes to existing services during a billing period. These will appear in the Monthly Service Charges sections of the bill
- Please do not enclose correspondence with your payment for we cannot guarantee receipt. Address all correspondence to the following: Cingular Wireless, PO BOX 772349 - (LEX), OCALA, FL 34477-2349.
- Calls to our Customer Service Centers may be monitored to ensure high quality service to our customers
- Questions on accessibility by persons with disabilities: 1-866-241-6568
- Cingular Wireless Tax ID # 74-2955068 / Cingular Wireless DUNS # 003548489

Auto Pay Authorization Agreement - For use only with Auto Pay phone enrollment If Lenroll, Lauthorize Cingular Wireless to pay my bill monthly by debiting my bank account Lean cancel authorization by notifying Cingular at www.cingular.com, by calling 1-800-331-0500, or by dialing 611 from my wireless phone. If my bank rejects a payment, I may be charged a return fee.

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Page: Billing Cycle Date: Account Number:

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Prior Activity	
Previous Balance	301.20
Detail of Payments Posted	
Payment by One-time Payment posted on Jul 11, 2005	-197.03
Payment by One-time Payment posted on Jul 31, 2005	-104,17

Wireles	ss Detail		S					
SUSAN L	COHN							
Wireless Number	Minutes Used	Msg/KB Used	Monthly Service	Usage Charges	Credits, Adj & Other Charges	Government Fees & Taxes	Non-Comm Related Charges	Total
:	57	0	14.99	0.00	1.57	2.20	0.00	18.76
SUSAN L C	OHN (See Pa	ige 5 for Deta	iled Charges)	ı				
	34	0	21.97	0.00	1.57	2 20	0.00	25.74
SUSAN CO	Hin (See Page	e 9 for Detaile	ed Charges)					
	26	0	65.00	0.00	4.58	6.97	0.00	76.55
SUSAN L C	OHN (See Pa	ige 13 for De	tailed Charges	5)				
Total	117	Ö	101.96	0.00	7.72	11.37	0.00	121.05
The second secon	An expension of the first particular and the f	and the second s	The second state of the second	and the second s	Committee of the Commit			
TOTALA	MOUNT D	UE					Ş	\$121.05





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Group Details

Note: The following information summarizes only the shared plan services for your account. For additional information and details relating to all other services for a subscriber, please refer to the subscriber's individual pages.

Shared Minutes Used

Group: 7 - FT14NATP1000RUMMUNW

Wireless Number	Period	Monthly Service	Rollover Minutes	Other Shared Minutes	Billed Minutes	Billed Charges
	08/08-09/07 08/08-09/07 08/08-09/07	14,99 14,99 65,00	47 14 4	10 20 22		0.00 0.00 0.00
Total		94,98	65	52	0	0.00

Summary of Rollover Minutes for the Group

	Previous Rollover Balance	977
	Unused Package Minutes Added to Rollover	935
	Rollover Minutes Expited (*)	0
i	Current Rollover Balance	1,912
	(*) Unused Package Minutes Expire After 12 Billing Periods	

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Page: Billing Cycle Date: Account Number: 5 of 15 07/08/05 - 08/07/05

Monthly Service Charges	Period	Monthly Charge	Total Charge
Rate Plan	u feelfeling littlebilitet sit ter histolien is er it in sommen van een meer keer en er vins eer er er vins		
Current Rate Plan: FT14NATPSECONDARY	08/08-09/07	14.99	14.99
Includes: - BASIC VOICEMAIL N/C - CALL FORWARDING N/C - CALL WAITING N/C - CALL ER ID N/C - DATA VOLUME DETAILED BILLING - DETAILED BILLING N/C			
- MULTIMEDIA PAY PER USE - THREE PARTY CALL N/C			
Other Services		and at a contract to the contr	
/CALLER ID N/C	08/08-09/07	0.00	0.00
/UNLIMITED SHARED EXPANDED M2M	08/08-09/07	0.00	0.0
/UNLIMITED SHARED NIGHT/WKND SEC	08/08-09/07	0.00	0 - 0
CINGULAR NATIONWIDE TOLL FREE	08/08-09/07	0.00	0.0
OFF-NETWORK ROAM	08/08-09/07	0.00	0.0
TOTAL MONTHLY SERVICE CHARGES			\$14.9
TOTAL MONTHLY SERVICE CHARGES Usage Charges			\$14.9
Usage Charges (See Usage Charge Details)			
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES			
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Charge	es		
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Charge FED UNIVERSAL SVC CHARGE	es	0 . 45	
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Charge FED UNIVERSAL SVC CHARGE KENTUCKY LIFELINE SUPPORT	es ,	0.08	
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Charg FED UNIVERSAL SVC CHARGE KENTUCKY LIFELINE SUPPORT REGULATORY COST RECOVERY CHARGE	es		
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Charge FED UNIVERSAL SVC CHARGE KENTUCKY LIFELINE SUPPORT	es	0.08	
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Charge FED UNIVERSAL SVC CHARGE KENTUCKY LIFELINE SUPPORT REGULATORY COST RECOVERY CHARGE Gross Receipts Surcharges to Recover UTILITY SCHOOLS SURCHARGE	,	0.08 0.56	\$0.0
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Charge FED UNIVERSAL SVC CHARGE KENTUCKY LIFELINE SUPPORT REGULATORY COST RECOVERY CHARGE Gross Receipts Surcharges to Recover UTILITY SCHOOLS SURCHARGE TOTAL CREDITS, ADJUSTMENTS & OTI	,	0.08 0.56	\$14.9° \$0.0°
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Charge FED UNIVERSAL SVC CHARGE KENTUCKY LIFELINE SUPPORT REGULATORY COST RECOVERY CHARGE Gross Receipts Surcharges to Recover UTILITY SCHOOLS SURCHARGE	,	0.08 0.56	\$0.0
Usage Charges (See Usage Charges Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Charge FED UNIVERSAL SVC CHARGE KENTUCKY LIFELINE SUPPORT REGULATORY COST RECOVERY CHARGE Gross Receipts Surcharges to Recover UTILITY SCHOOLS SURCHARGE TOTAL CREDITS, ADJUSTMENTS & OTI	,	0.08 0.56 0.48	\$0.0
Usage Charges (See Usage Charges Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Charge FED UNIVERSAL SVC CHARGE KENTUCKY LIFELINE SUPPORT REGULATORY COST RECOVERY CHARGE Gross Receipts Surcharges to Recover UTILITY SCHOOLS SURCHARGE TOTAL CREDITS, ADJUSTMENTS & OTI Government Fees and Taxes FEDERAL EXCISE TAX STATE SALES TAX	,	0.08 0.56 0.48	\$0.0
Usage Charges (See Usage Charges Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Charge FED UNIVERSAL SVC CHARGE KENTUCKY LIFELINE SUPPORT REGULATORY COST RECOVERY CHARGE Gross Receipts Surcharges to Recover UTILITY SCHOOLS SURCHARGE TOTAL CREDITS, ADJUSTMENTS & OTI Government Fees and Taxes FEDERAL EXCISE TAX	IER CHARGES	0.08 0.56 0.48	\$0.0

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Usage Charge Details User Name: SUSAN L COHN					.*
Summary of Usage Charges	Minutes Included In Plan	Minutes Used	Billed Minutes	Billed Rate	Total Charge
FT14NATP1000RUMMUNW					
Penk .		47			0.00
/UNLIMITED SHARED EXPANDE		5			0.00
/UNLIMITED SHARED NIGHT/W		5			0.00
Long Distance Domestic			See Cal	l Details	0.00
Roaming		12	See Cal	l Details	0.00
TOTAL USAGE CHARGES				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	\$0.00

Call Detail

User Name: SUSAN L COHN

Call Location(CL): AL =Allen, AS=Ashland, BA=Bardstown, CC=Cave City
CL=Clarksville EV=Evansville, FR=Frankfort, FN=Franklin,
HA=Hazard LX=L exington, LV=Louisville, LO=London, MA=Madisonville,
MF=Mead, OW=Owensboro, PD=Paducah, Pl=Pikeville, RJ=Richmond,
SH=Shelbyville, ST=Mt, Sterling
Rate Code: NF22=FT14NA FP1000RUMMUNW
Rate Period (Pd): P=Peak, O=OH Peak, N=Nights
Call To: ** = International Call Terminated To Mobile
Feature: a=Automated Call Return; R=Direct Asst Call Complete: C=Call Waiting; D=Data Call; F=Call Forwarding;
H=Group Mobile to Mobile Calls; I=Incoming Call; K=Fax Call; M=Mobile To Mobile Discount; O=Auto Dropped Call Credit;
P=Priority Access Service: Q=V-VPN; R=Roam with Home: S=Shared Minutes; T=Three Way Calling; v=Voice Activated Dialing;
W=Nights and Weekends

					Number			Rate	Rate	Fea-	Airtime	-1.0	Total
Hem	Day	Date	Time	CL	Called	Call To	Min	Code	Pd	ture	Charge	DA	Charge
1	Fri	07/08	07:53AM	LE	859-219-0964	LEXING KY	2	NF22	Р	S			0.00
2	Hon	07/11	12:39PM	LE	859-260-7000	LEXING KY	2	NF22	Р	S			0.00
3	Wed	07/13	12:36PM	I.E	859-219-0964	LEXING KY	2	NF22	Р	S			0.00
4		07/13	12:40PM	1.E	859-797-4725	LEXING KY	2	NF22	Р	MS			9.00
5		07/13	12:42PH	LE	859-260-7000	LEXING KY	2	NF22	Р	S			0.00
6		07/13	01:11PM	LE	502-291-6584	LOUISV KY	1	NF22	Р	S			0.00
7	Thu	07/14	10:16AM	LE	803-957-8659	LEXING SC	1	NF22	Р	S			0.00
8		07/14	11:23AM	LE	859-260-7000	LEXING KY	2	NF22	Р	S			0.00
9	Fri	07/15	09:55AM	LE	859-797-4725	LEXING KY	2	NF22	Р	MS			0.00
10		07/15	09:57AM	LE	859-260-7000	TEXING KY	16	NF22	Р	S			0.00
11		07/15	10:44AM	LE	803-957-8659	LEXING SC	1	NF22	Р	.S			0.00
12	Sat	07/16	10:14AH	LE	859-608-0298	LEXING KY	2	NF22	N	WS			0.00
13	Tue	07/19	02:25PM	LE	859-797-4725	LEXING KY	1	NF22	Р	MS			0:00
14		07/19	02:27PM	LE	859-260-7000	LEXING KY	4	NF22	Р	S			0.00
15	Wed	07/20	08:26PM		859-219-0964	LEXING KY	3	NF22	Р	RS			0.00
16	Thu	07/21	04:08PM	LE	859-260-7000	LEXING KY	2	NF22	Р	S			0.00
17	Wed	07/27	03:50PH		859-219-0964	LEXING KY	9	NF22	Р	RS			0.00
18	Sat	07/30	11:48AM	LE	859-219-0964	LEXING KY	2	NF22	N	iys			0,00

Page: Billing Cycle Date: Account Number:

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Call Detail (Continued) User Name: SUSAN L COHN

Call Location(CL): AL=Allen. AS=Ashland, BA=Bardstown. CC=Cave City.
CL=Clarksville, FV=Evansville, FR=Frankfort, FN=Franklin.
HA=Hazard, LX=Lexington. LV=Louisville, LO=London, MA=Madisonville,
ME=Mead, OW=Owensboro. PD=Paducah, PI=Pikeville, RI=Richmond,
SH=Shelbyville, SI=Mt. Sterling
Rate Code: NF22=FT14NATP1000RUMMUNW
Rate Period (Pd.): P=Peak, O=Off Peak, N=Nights
Call Io: ** = International Call Terminated To Mobile
Feature: a=Automated Call Return; B=Direct Asst Call Complete; C=Call Waiting; D=Data Call; F=Call Forwarding;
H=Group Mobile to Mobile Calls; I=Incoming Call; K=Fax Call; M=Mobile To Mobile Discount; O=Auto Dropped Call Credit;
P=Priority Access Service; Q=V-VPN; R=Roam with Home; S=Shared Minutes; T=Three Way Calling; v=Voice Activated Dialing;
W=Nights and Weekends

					iyumber			Rate	Rate	rea-	Airtime	LD	Total
Item	Day	Date	Time	CL	Called	Call To	Min	Code	Pd	ture	Charge	DA	Charge
19		07/30	01:16PM	LE	859-219-0964	LEXING KY	1	NF22	N	WS			0.00
Totals							57			mann i	0.00	0.00	0.00

Roaming Call Detail User Name: SUSAN L COIIN

Rate Code: NF22=F114NA1P1000RUMMUNW
Rate Period (Pd.): P=Peak. O=Off Peak. N=Nights
Call To: ** = International Call Terminated To Mobile
Feature: a=Automated Call Return; B=Direct Asst Call Complete; C=Call Waiting; D=Data Call; F=Call Forwarding;
II=Group Mobile to Mobile Calls; I=Incoming Call; K=Fax Call; M=Mobile To Mobile Discount; O=Auto Dropped Call Credit;

Date	Time	Called	Call To	Min	Code	Fea- ture	Airtime Charge	LD Charge	Intl Tax	Total Charge
rred Whil	e Roaming i	n CLAY, KY								
07/20	08:26PM	859-219-0964	LEXING KY	3	NF22				<u> </u>	0.00
	07/20	07/20 08:26PM			07/20 08:26PM 859-219-0964 LEXING KY 3	07/20 08:26PM 859-219-0964 LEXING KY 3 NF22	07/20 08:26PM 859-219-0964 LEXING KY 3 NF22	07/20 08:26PM 859-219-0964 LEXING KY 3 NF22	07/20 08:26PM 859-219-0964 LEXING KY 3 NF22	07/20 08:26PM 859-219-0964 LEXING KY 3 NF22



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Page: 8 of 15 Billing Cycle Date: 07/08/05 - 08/07/05 Account Number:



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Monthly Service Charges	Period	Monthly Charge	Total Charge
Rate Plan			
Current Rate Plan: FT14NATPSECONDARY	08/08-09/07	14.99	14.99
Includes: - BASIC VOICEMAIL N/C - CALL FORWARDING N/C - CALL WAITING N/C - CALLER ID N/C - DATA VOLUME DETAILED BILLING - DETAILED BILLING N/C - MULTIMEDIA PAY PER USE - THREE PARTY CALL N/C			
Other Services			
/UNLIMITED SHARED EXPANDED M2M	08/08-09/07	0.00	0.00
/UNLIMITED SHARED NIGHT/WKND SEC	08/08-09/07	0.00	0.00
/WIRELESS PHONE INS. & SVC FEE	08/08-09/07	3.99	3.99
CINGULAR NATIONWIDE TOLL FREE	08/08-09/07	0.00	0 0
OFF-NETWORK ROAM	08/08-09/07	0.00	0.0
ROADSIDE ASSISTANCE	08/08-09/07	0.00	2 07
	00/00-02/07	2.99	2.98
TOTAL MONTHLY SERVICE CHARG		2,99	
TOTAL MONTHLY SERVICE CHARG Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES		2.99	\$21.9
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES	ES E E E E E E E E E E E E E E E E E E	2.99	\$21.9
Usage Charges (See Usage Charge Details)	ES E E E E E E E E E E E E E E E E E E	0.45	\$21.9
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Ch	ES E E E E E E E E E E E E E E E E E E		\$21.9
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Ch FED UNIVERSAL SVC CHARGE KENTUCKY LIFELINE SUPPORT REGULATORY COST RECOVERY CHARGE	ES E E E E E E E E E E E E E E E E E E	0.45	\$21.9
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Ch FED UNIVERSAL SVC CHARGE KENTUCKY LIFELINE SUPPORT	ES E E E E E E E E E E E E E E E E E E	0.45 0.08	\$21.9
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Ch FED UNIVERSAL SVC CHARGE KENTUCKY LIFELINE SUPPORT REGULATORY COST RECOVERY CHARGE Gross Receipts Surcharges to Recover	arges	0.45 0.08 0.56	\$21.9° \$0.00
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Ch FED UNIVERSAL SVC CHARGE KENTUCKY LIFELINE SUPPORT REGULATORY COST RECOVERY CHARGE Gross Receipts Surcharges to Recover UTILITY SCHOOLS SURCHARGE	arges	0.45 0.08 0.56	\$21.9° \$0.00
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Ch FED UNIVERSAL SVC CHARGE KENTUCKY LIFELINE SUPPORT REGULATORY COST RECOVERY CHARGE Gross Receipts Surcharges to Recover UTILITY SCHOOLS SURCHARGE TOTAL CREDITS, ADJUSTMENTS &	arges OTHER CHARGES	0.45 0.08 0.56	\$21.97 \$21.97 \$0.00
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Ch FED UNIVERSAL SVC CHARGE KENTUCKY LIFELINE SUPPORT REGULATORY COST RECOVERY CHARGE Gross Receipts Surcharges to Recover UTILITY SCHOOLS SURCHARGE TOTAL CREDITS, ADJUSTMENTS & Government Fees and Taxes	arges	0.45 0.08 0.56 0.48	\$21.9° \$0.00
Usage Charges (See Usage Charge Details) TOTAL USAGE CHARGES Credits, Adjustments & Other Ch FED UNIVERSAL SVC CHARGE KENTUCKY LIFELINE SUPPORT REGULATORY COST RECOVERY CHARGE Gross Receipts Surcharges to Recover UTILITY SCHOOLS SURCHARGE FOTAL CREDITS, ADJUSTMENTS & Government Fees and Taxes FEDERAL EXCISE TAX	arges OTHER CHARGES	0.45 0.08 0.56 0.48	\$21.9° \$0.06

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Usage Charge Details User Name: SUSAN COHN					,
Summary of Usage Charges	Minutes Included In Plan	Minutes Used	Billed Minutes	Billed Rate	Total Charge
FT14NATP1000RUMMUNW			······································		
Peak		14			0.00
/UNLIMITED SHARED EXPANDE		7			0.00
/UNLIMITED SHARED NIGHT/W		13			0.00
TOTAL USAGE CHARGES					\$0.00

Call	Detail	
Hear N	James SHSAN COHN	

User Name: SUSAN COHN

Call Location(CL): AL=Allen, AS=Ashland, BA=Bardstown, CC=Cave City
CL=Clarksville, EV=Evansville, FR=Frankfort, FN=Franklin,
HA=Hazard, LX=Lexington, LV=Louisville, LO=London, MA=Madisonville,
ME=Mead, OW=Owensboro, PD=Paducah, PI=Pikeville, RI=Richmond,
SH=Shelbyville, ST=Mt, Sterling
Rate Code: NF22=FT14NATP1000RUMMUNW
Rate Period (Pd.): P=Peak, O=Off Peak, N=Nights
Call To: **= International Call Terminated To Mobile
Feature; a=Automated Call Return; B=Direct Asst Call Complete; C=Call Waiting: D=Data Call; F=Call Forwarding:
H=Group Mobile to Mobile Calls; I=Incoming Call; K=Fax Call: M=Mobile To Mobile Discount; O=Auto Dropped Call Credit:
P=Priority Access Service; Q=V-VPN; R=Roam with Home; S=Shared Minutes: T=Three Way Calling; v=Voice Activated Diabing:
W=Nights and Weekends

					Number			Rate	Rate	Fea-	Airtime	LD	Lotal
Item	Day	Date	Fime	CL	Called	Call To	Min	Code	Pd	ture	Charge	DA	Charge
1	Wed	07/13	04:03PM	LE	859-260-7000	LEXING KY	1	NF22	Р	S			0.00
2		07/13	04:05PH	LE	859-296-9871	LEXING KY	1	NF22	Р	S			0.00
3		07/13	04:24PM	LE	859-219-0964	INCOMI CL	2	NF22	Р	IS			0.00
4		07/13	06:01PM	LE	859-219-0964	LEXING KY	1	NF22	Р	S			0.00
5	Thu	07/14	02:36PH	LE	859-260-7000	LEXING KY	2	NF22	Р	S			0.00
G		07/14	02:39PM	LE	859-260-7000	LEXING KY	2	NF22	Р	S			0.00
7		07/14	02:55PM	LE	859-608-0298	LEXING KY	2	NF22	Р	MS			0.00
8		07/14	03:19PM	LE	859-608-0298	LEXING KY	2	NF22	Р	MS			0.00
9		07/14	03:57PM	LE	859-229-7836	LEXING KY	1	NF22	Р	MS			0.00
10		07/14	05:51PM	LE	859-219-0964	INCOMI CL	1	NF22	Р	IS			0.00
11	Fri	07/15	11:25AH	LE	859-223-1837	LEXING KY	2	NF22	Р	S			0.00
12	_	07/15	11:27AM	LE	859-296-9871	LEXING KY	2	NF22	Р	S			0.00
13		07/15	11:46AH	LE	859-608-0298	LEXING KY	1	NF22	Р	MS			0.00
14		07/15	12:07PH	LE	859-608-0298	JNCOMI CL	1	NF22	Р	IHS			0.00
15	Sat	07/16	05:49PM	LE	859-219-0964	LEXING KY	1	NF22	N	WS			0.00
16		07/16	10:30PM	LE	859-537-7690	INCOMI CL	1	NF22	N	IWS			0.00
17		07/16	10:32PM	LE	859-537-7690	LEXING KY	2	NF22	N	WS			0.00
18		07/16	10:35PM	LE	859-537-7690	INCOMI CL	1	NF22	N	IWS			0.00
19		07/16	10:37Pff	LE	859-537-7690	INCOMI CL	1	NF22	N	IWS			0.00
20	Tue	07/19	10:29PM	LE	859-797-4725	LEXING KY	2	NF22	0	WS			0.00
21		07/19	10:31PM	LE	359-797-4725	LEXING KY	2	NF22	0	WS			0.00
22	Sat	07/23	12:34PM	LE	859-608-0298	LEXING KY	2	NF22	N	WS			0.00

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Call Detail (Continued)
User Name: SUSAN COHN

Call Location(CL): AL=Allen. AS=Ashland. BA=Bardstown, CC=Cave City, CL=Clarksville, EV=Evansville, FR=Frankfort, FN=Franklin.
HA=Hazard, LX=Lexington, LV=Louisville, LO=London, MA=Madisonville.
ME=Mend. OW=Owensboro, PD=Pnducah, PI=Pikeville, RI=Richmond.
SH=Shelbyville, ST=Mt. Sterling
Rate Code: NF22=FT14NATP1000RUMMUNW
Rate Period (Pd.); P=Peak, Q=Off Peak, N=Nights
Call To: ** = International Call Terminated To Mobile
Feature: a=Automated Call Return; B=Direct Asst Call Complete; C=Call Waiting; D=Data Call; F=Call Forwarding;
H=Group Mobile to Mobile Calls; I=Incoming Call; K=Fax Call; M=Mobile To Mobile Discount; O=Auto Dropped Call Credit;
P=Priority Access Service; Q=V-VPN; R=Roam with Home; S=Shared Minutes; T=Three Way Calling; v=Voice Activated Dialing;
W=Nights and Weekends

Number Called Total Rate Rate Fea- Airtime Call To Min Code Pd ture Charge DA Charge Item Day Date Time CL 07/23 02:18PM LE 859-608-0298 LEXING KY 1 NF22 N WS 34 0.00 0.00 0.00

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Monthly Service Charges	Period	Monthly Charge	Total Charge
Rate Plan		PER PER PER PER PER PER PER PER PER PER	
Current Rate Plan:	60,60 60,6d	05.00	05.00
FT14NATP1000RUMMUNW Includes:	08/08-09/07	65.00	65,00
- BASIC VOICEMAIL N/C			
- CALL FORWARDING N/C			
- CALL WAITING N/C - CALLER ID N/C			
- DATA VOLUME DETAILED BILLING			
- DETAILED BILLING N/C - MULTIMEDIA PAY PER USE			
- MULTIMEDIA PAT PER USE - THREE PARTY CALL N/C			
Other Services		-	
/1000 ANYTIME MINS	08/08-09/07	0.00	0.00
/ANYTIME MIN ROLLOVER	08/08-09/07	0.00	0.00
/FAMILY TALK	08/08-09/07	0.00	0.00
/NATION GAIT/GSM	08/08-09/07	0.00	0.00
/UNLIMITED M2M EXPND MINS	08/08-09/07	0.00	0.00
/UNLIMITED SHARED EXPANDED M2M	08/08-09/07	0.00	0.00
/UNLIMITED SHARED NIGHT/WKND SEC	08/08-09/07	0.00	0.00
CINGULAR NATIONWIDE TOLL FREE OFF-NETWORK ROAM	08/08-09/07 08/08-09/07	0.00	0.00
TOTAL MONTILLY SERVICE CHARGES			\$65.00
Usage Charges			
(See Usage Charge Details)			
TOTAL USAGE CHARGES			\$0.00
Credits, Adjustments & Other Charges			
FED UNIVERSAL SVC CHARGE		1.91	
KENTUCKY LIFELINE SUPPORT		0.08	
REGULATORY COST RECOVERY CHARGE		0.56	
Gross Receipts Surcharges to Recover			
UTILITY SCHOOLS SURCHARGE		2.03	
TOTAL CREDITS, ADJUSTMENTS & OTHER	CHARGES		\$4.50
TOTAL CREDITS. ADDOOLITE TO GEOTIMEN		-	
Government Fees and Taxes		2 110	
Government Fees and Taxes FEDERAL EXCISE TAX		2.09 4.18	
Government Fees and Taxes		2.09 4.18 0.70	

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Usage Charge Details User Name: SUSAN L COHN					1
Summary of Usage Charges	Minutes Included In Plan	Minutes Used	Billed Minutes	Billed Rate	Total Charge
FT14NATP1000RUMMUNW			***************************************	*	
Penk		4			0.00
/UNLIMITED SHARED EXPANDE		11			0.00
/UNLIMITED SHARED NIGHT/W		11			0.00
Long Distance					
Domestic			See Cal	l Details	0.00
TOTAL USAGE CHARGES					\$0.00

Call Detail

User Name: SUSAN L COHN

Call Location (CL.): AL=Allen, AS=Ashland, BA=Bardstown, CC=Cave, City, CL=Clarksville, EV=Evansville, FR=Frankfort, FN=Frankfin, HA=Hazard, LX=Lexington, LV=Louisville, LO=London, MA=Madison ville, MF=Mead, OW=Owensboro, PD=Paducab, PI=Pikeville, RI=Richmond, SH=Shelbvville, S1=Mt. Sterling, Rate Code; NF22=F14NATP1000RUMMUNW, Rate Period (Pd.): P=Peak, O=Off Peak, N=Nights

Rate Period (Pd.): P=Peak_O=Off Peak, N=Nights Call To: ** = International Call Terminated To Mobile

Feature: a=Automated Call Return: B=Direct Asst Call Complete; C=Call Waiting; D=Data Call; F=Call Forwarding; H=Group Mobile to Mobile Calls; I=Incoming Call; K=Fax Call; M=Mobile To Mobile Discount; O=Auto Dropped Call Credit; P=Priority Access Service; Q=V-VPN; R=Roam with Home; S=Shared Minutes; T=Three Way Calling; v=Voice Activated Dialing; W=Nights and Weekends

Number Rate Rate Fea- Airtime LD Lotal Item Day Date Time CL, Called Call To Min Code Pd ture Charge DA Charge 1 Mon 07/11 05:08PM LE 859-797-4725 LEXING KY 1 NF22 P MS 0.00 2 Wed 07/13 12:56PM LE 859-797-4725 LEXING KY 0.00 1 NF22 P 3 Thu 07/14 02:51PM LE 859-351-7492 LEXING KY 2 NF22 P 0.00 MS 07/14 02:55PM LE 859-351-7492 INCOMI CL 2 NF22 P IMS 0.90 07/14 03:19PM LE 859-351-7492 INCOMI CL 0.00 IMS 6 Fri 07/15 12:06PM LE 859-797-4725 LEXING KY 0.00 1 NF22 P MS 7 07/15 12:07PM LE 859-351-7492 LEXING KY 8 Sat 07/16 08:56AM LE 859-219-0964 LEXING KY 1 NF22 P 115 0.00 1 NF22 N WS 0.00 07/16 01:40PM LE 859-797-4725 LEXING KY 0.00 1 NF22 N WS 07/16 01:40PH LE 859-219-0964 LEXING KY 1 NF22 N WS 0.00 07/16 01:45PM LE 859-229-7836 → EXING KY 0.00 11 07/16 01:46PM LE 859-219-0964 LEXING KY 0.00 1 NF22 N WS 07/16 01:52PM LE 859-219-0964 LEXING KY 0.00 13 1 NF22 N WS 14 Thu 07/21 10:23AM LE 513-706-8334 CINCIN OH 2 NF22 P 0.00 07/21 05:50PM LE 859-219-0964 INCOMI CL 0.00 1 NF22 P IS 16 Fri 07/22 09:41AM LE 859-825-8358 INCOMI CL 0.00 IMS 1 NF22 P 17 Sat 07/23 01:00PM LE 859-797-4725 LEXING KY 2 NF22 N WS 0.00 07/23 01:02PM LE 859-797-4725 LEXING KY 1 NF22 N WS 0.00 07/23 02:18PM LE 859-351-7492 INCOMI CL 0.00 19 1 NF22 N IWS 20 Fri 07/29 06:33PM LE 859-219-0964 LEXING KY 0.00



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Call Detail (Continued) User Name: SUSAN L COHN

Call Location(CL): AL=Allen, AS=Ashland, BA=Bardstown, CC=Cave City, CL=Clarksville. EV=Evansville. FR=Frankfort, FN=Franklin. HA=Hazard, LX=Lexington, LV=Louisville, LQ=London, MA=Madisonville, ME=Mead, OW=Covensboro, PD=Paducah, PI=Pikeville, RI=Richmond.

SH=Shelbyville, ST=Mt. Sterling
Rate Code: NF22=FT14NATP1000RUMMUNW
Rate Period (Pd.): P=Peak, O=Off Peak, N=Nights

Rate Period (Pd.): P=Peak, O=OH Peak, N=Nights
Call To: ** = International Call Terminated To Mobile
Feature: a=Automated Call Return; B=Direct Asst Call Complete: C=Call Waiting; D=Data Call; F=Call Forwarding;
H=Group Mobile to Mobile Calls; I=Incoming Call; K=Fax Call; M=Mobile To Mobile Discount; O=Auto Dropped Call Credit;
P=Priority Access Service; Q=V-VPN; R=Roam with Home; S=Shared Minutes; T=Three Way Calling; v=Voice Activated Dialing;
W=Nights and Weekends

-						Number			Rate	Rate	Fea-	Airtime	LD	Total
			Date	Time	\mathbf{CL}	Called	Call To					Charge		Charge
	. 21	Sat.	07/30	09:10AM	LE	859-219-0964	LEXING KY	1	NF22	N	WS			0.00
	Totals							26				0.00	0.00	0,00

Wireless AMBER Alerts

Sign up to receive Wireless AMBER Alerts at www.cingular.com/amberalerts or by sending a text message with up to 5 zip codes to the short code AMBER (i.e. send SUBSCRIBE 12345 to short code 26237). Customers capable of receiving text messages can receive these geographically specified alerts. There is no charge to sign up or to receive AMBER alerts. Normal airtime charges will apply if you place a call in response to an AMBER alert message.

One Time Checking Account Payment Authorization Agreement (for use with kiosk payment): I authorize Cingular Wireless to pay my bill by debiting my bank account. I can cancel authorization by contacting an in-store sales person. If my bank rejects a payment, I may be charged a return fee.

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How To Contact Us:

- 1-800-331-0500 or 611 from your wireless phone For Deaf / Hard of Hearing Customers (TTY/TDD) 1-866-241-6567

Wireless Numbers with Rollover

PÖ BOX 772349 - (LEX) OCALA, FL 34477-2349

AV _, _38927 06990H189 A**5DGT

SUSAN L COHN 550 HALIFAX DR LEXINGTON, KY 40503-4316

#RWNHHRD

Previous Balance	121.05
Payments Posted	-84.87
Adjustments to Previous Balance	-36.98
CREDIT BALANCE	-0.80
Monthly Service Charges	105.96
Usage Charges	0.00
Credits/Adjustments/Other Charges	10.26
Government Fees and Taxes	9.93
TOTAL CURRENT CHARGES Due Sep 30, 2005 Late fees assessed after Sep 30	126.15
Total Amount Due \$125.3	5

Your rollover balance has been adjusted.
This may have occurred due to a recent rate plan change.

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14014239049800102005090700000012535708

istments/Other Charges	10.26
Fees and Taxes	9,93
RRENT CHARGES	126.15
2005	
essed after Sep 30	
ar nama Brown was mas mas a sa an	
otal Amount Due \$125.35	1000 0000 0000
in an ability is a booking to the straight	
,	
Return the portion below with particles only.	iyment
Account Number:	ስተበር ባር
Total Amount Due: Amount Pald:	\$125.35
5	
* Discount of the state of the	L
* Please do not send correspondence with	i payment.
T-t-1 to-sout	
Total Amount Due by Sep 30, 2005	
17de by 5ep 50, 2005	
Please Make Check Paya	able To:
Tionso Time Check I hy	
Cingular Wireless	
P.O. Box 31488	
Tampa, FL 33631-3488	
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General Information

- Terms: The past due amount is due immediately. Late payment charges of 1.5% may be applied to any unpaid balance as of your next billing date. When you send us a check as payment, you authorize us to clear your check electronically. Electronic payments may clear the same day we receive payment. Returned checks or other negotiable instruments may be represented electronically and may result in the maximum processing charge allowed by law.
- Notations made on checks or accompanying materials will not secure your rights.
- The 'Recurring Monthly Charges' can be billed in advance or arrears based on selected services. Usage and toll charges are billed in arrears. Certain usage and toll charges may appear more than one month in arrears. Prorated monthly charges may apply for new services or changes to existing services during a billing period. These will appear in the Monthly Service Charges sections of the
- Please do not enclose correspondence with your payment for we cannot guarantee receipt. Address all correspondence to the following: Cingular Wireless, PO BOX 772349 - (LEX), OCALA, FL 34477-2349.
- Calls to our Customer Service Centers may be monitored to ensure high quality service to our customers.
- Questions on accessibility by persons with disabilities: 1-866-241-6568
- Cingular Wireless Tax ID # 74-2955068 / Cingular Wireless DUNS # 003548489
- ***********************************

Auto Pay Authorization Agreement - For use only with Auto Pay phone enrollment If I enroll, I authorize Cingular Wireless to pay my bill monthly by debiting my bank account. I can cancel authorization by notifying Cingular at www.cingular.com, by calling 1-800-331-0500, or by dialing 611 from my wireless phone. If my bank rejects a payment, I may be charged a return fee

How To Pay

Checking and savings account payments, check cards, credit cards are accepted. Payments made with a representative may be subject to a service fee. Note: There is no fee for choosing any of the following payment channels:

Pay using your wireless phone for free
- Dial *PAY (*729), then hit send

- Make a one time payment following the instructions provided
Pay using any landline phone - Dial 1-800-331-0500
- Enter your wireless number and billing ZIP Code and follow the prompts

- Enter your wireless phone number and password in the 'Manage My Account' section, then click 'Login' OR select 'My Account' from the menu bar and enter your wireless number and password

- Set up AutoPay from 'My Bill' or 'My Payments' within 'My Account'

Sign up in 'My Bill' to receive your wireless bill online at no additional charge Pay by Mail

- Mail your remittance stub and a check or money order in the envelope provided

- It may take up to 7 - 10 days for the payment to post

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Prior Activity	,
Previous Balance	121.05
Detail of Payments Posted	
Payment by ACH payment at lockbox posted on Sep 01, 2005	-84.87
Adjustments to Previous Balance	
COUNTY UTILITY USER TAX ADJUSTMENT	-0.15
COUNTY UTILITY USER TAX ADJUSTMENT	-0.37
COUNTY UTILITY USER TAX ADJUSTMENT	-0.15
COUNTY UTILITY USER TAX ADJUSTMENT	-0,20
COUNTY UTILITY USER TAX ADJUSTMENT	-0.11
CREDIT FOR MONTHLY SERVICE	-5.00
CREDIT FOR MONTHLY SERVICE	-11.98
CREDIT FOR MONTHLY SERVICE	-5.01
CREDIT FOR MONTHLY SERVICE	-6.34
CREDIT FOR MONTHLY SERVICE	-3.68
FED UNIVERSAL SVC CHARGE ADJUSTMENT	-0.15
FED UNIVERSAL SVC CHARGE ADJUSTMENT	-0.35
FED UNIVERSAL SVC CHARGE ADJUSTMENT	-0,15
FED UNIVERSAL SVC CHARGE ADJUSTMENT	-0.18
FED UNIVERSAL SVC CHARGE ADJUSTMENT	-0.11
FEDERAL EXCISE TAX	-0.16
FEDERAL EXCISE TAX	-0.38
FEDERAL EXCISE TAX	-0.16
FEDERAL EXCISE TAX	-0,20
FEDERAL EXCISE TAX	-0.12
STATE SALES GENERAL TAX ADJUSTMENT	-0.32
STATE SALES GENERAL TAX ADJUSTMENT	-0.76
STATE SALES GENERAL TAX ADJUSTMENT	-0.32
STATE SALES GENERAL TAX ADJUSTMENT	-0 < 40
STATE SALES GENERAL TAX ADJUSTMENT	-0.23
TOTAL CREDIT BALANCE	\$-0.8

Wireles	ss Detail							~ z
SUSAN L	COIIN		-	······································				-
Wireless Number	Minutes Used	Msg/KB Used	Monthly Service	Usage Charges	Credits, Adj & Other Charges	Government Fees & Taxes	Non-Comn Related Charges	n Total
	41	0	21.99	·* 0.00	2.00	2.87	0.00	26.86
SUSAN L C	OHN (See Pa	nge 5 for Deta	iled Charges))				
	5	0	25.98	0.00	2.00	2.87	0,00	30,85
SUSAN CO	HN (See Page	e 9 for Detaile	ed Charges)					
	27	0	57.99	0.00	4.16	6.29	0.00	68 44
SUSAN L C	OHN (See Pa	nge 11 for De	tailed Charge:	s)				
Total	73	0	105,96	0.00	8.16	12,03	0.00	126,15
TOTAL A	MOUNT D	UE						\$125.35



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Group Details

Note: The following information summarizes only the shared plan services for your account. For additional information and details relating to all other services for a subscriber, please refer to the subscriber's individual pages.

Shared Minutes Used

Group: 7

Wireless Number	Period	Monthly Service	Rollover Minutes	Other Shared Minutes	Billed Minutes	Billed Charges
	08/08-08/27 08/08-08/27 08/08-08/27	-6,00 -6.00 -26.00	31 2 13	5 3 10		0.00 0.00 0.00
Total		-38.00	46	18	0	0.00

Shared Minutes Used

Group: 8 - /AFFTNAT900RUNLM2MUNW

Wireless Number	Period	Monthly Service	Rollover Minutes	Other Shared Minutes	Billed Minutes	Billed Charges
•	08/27-09/07,09/08-10/07	27.99	4	1		0.00
	38/27-09/07,09/08-10/07	27.99				0.00
· · ·	08/27-09/07,09/08-10/07	83.99	1	3		0.00
Γotal		139.97	5	4 -	0	0,00

Summary of Rollover Minutes for the Group

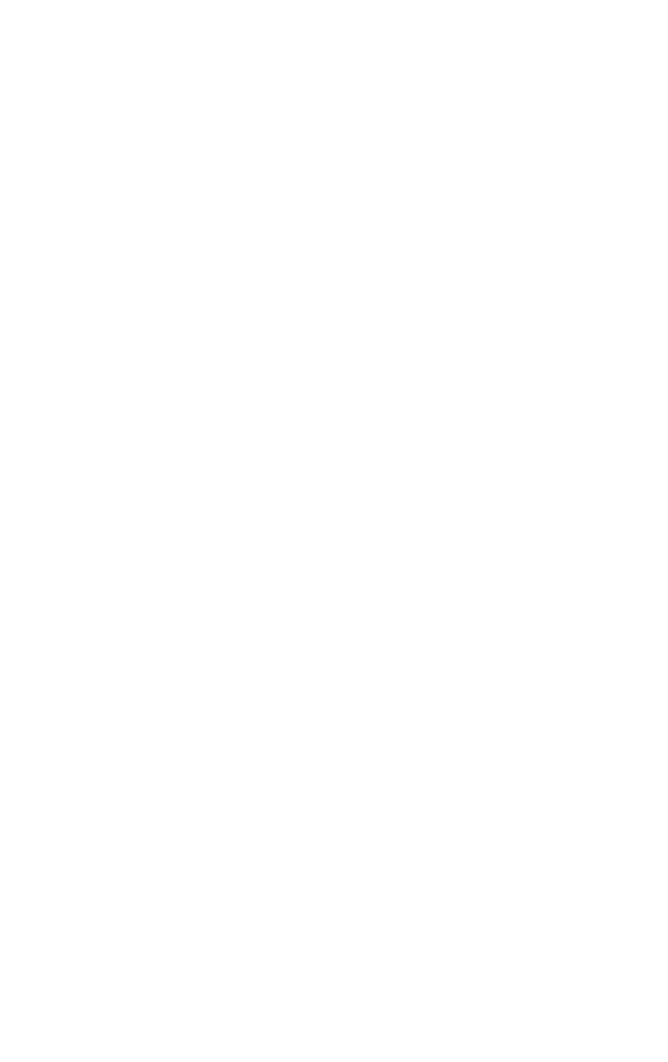
Previous Rollover Balance	0
Unused Package Minutes Added to Rollover	895
Rollover Minutes Expired (*)	0
Rollover Minutes Adjusted	1,912
Current Rollover Balance	2,807

^(*) Unused Package Minutes Expire After 12 Billing Periods (**) The Previous Rollover Balance field may reflect a different amount from the previous invoice as a result of adding a new mobile to the group.

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Page: Billing Cycle Date: Account Number: 5 of 14 08/08/05 - 09/07/05

Monthly Service Charges	Period	Prorated Charge	Monthly Charge	Total Charge
Rate Plan	5-7 E-7 E-7 E-7 E-7 E-7 E-7 E-7 E-7 E-7 E	ett. Mit i Mitterdie deuen im 1974 in 1920 vaak haaf Mittermik jabel 1907 (1925 V Sakanbala		
Previous Rate Plan(s):				
/FT14NATPSECONDARY	08/08-08/27	-6.00		-6.00
/FT14NATP1000RUMMUNW	08/27-08/27	26.00		26.00
/FT14NATP1000RUMMUNW	08/27-08/27	-26.00		- 26 . 00
Current Rate Plan: /AFFTNAT SECONDARY	08/27-09/07	8.00		8.00
/AFFINAT SECONDARY	09/08-10/07	0.00	19.99	19.99
Includes: - BASIC VOICEMAIL N/C - CALL FORWARDING N/C - CALL WAITING N/C - CALLER ID N/C - CALLER ID N/C - DATA VOLUME DETAILED BILLING - DETAILED BILLING N/C - MULTIMEDIA PAY PER USE - TEXT MSG PAY PER USE - THREE PARTY CALL N/C - WRLSS INTRNT XPRS PAY PER USE				
Other Services	· Austrialia de Austria de la Residenta de la Companya del Companya de la Companya de la Companya del Companya de la Companya	***************************************	-	
/CALLER ID N/C	09/08-10/07		0.00	0.00
/INTLRM AUSTRALIA \$1.69	09/08-10/07		0.00	0.00
/INTLRM MEX/CAN \$.79	09/08-10/07		0.00	0.00
/INTLRM PREMIUM \$3.99	09/08-10/07		0.00	0.00
/INTLRM W.EUR \$1.29	09/08-10/07		0.00	(), ()
/INTLRME.EU AS/PA \$1.99	09/08-10/07		0.00	0.00
/INTLRMMIDE/AFR \$2.49	09/08-10/07		0 00	0.0
/INTERMS/C AM/CAR \$1.99	09/08-10/07		0.00	0.0
/UNLIMITED SHARED EXPANDED M2M	09/08-10/07		0.00	0.00
/UNLIMITED SHARED NIGHT/WKND SEC	09/08-10/07		0.00	0.00
CINGULAR NATIONWIDE TOLL FREE	09/08-10/07		0.00	0.00
EXPANDED IN IL ROAMG SVC	09/08-10/07		0.00	0.08
OFF-NETWORK ROAM	09/08-10/07		0.00	0.00
TOTAL MONTHLY SERVICE CHARGES	,			\$21.9
Hanga Chargas				
Usage Charges				
(See Usage Charge Details)				
TOTAL USAGE CHARGES				\$0.0
Credits, Adjustments & Other Charges				
FED UNIVERSAL SVC CHARGE			0.66	
KENTUCKY LIFELINE SUPPORT			0.08	
REGULATORY COST RECOVERY CHARGE			0.56	
Gross Receipts Surcharges to Recover				
UTILITY SCHOOLS SURCHARGE			0.70	



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Wireless Line Summary For (Continue of Name: SUSAN L COHN	nued):
TOTAL CREDITS, ADJUSTMENTS & OTHER O	HARGES \$2.00
Government Fees and Taxes	
FEDERAL EXCISE TAX	0.72
STATE SALES TAX	1.45
911 MONIHLY	0.70
TOTAL GOVERNMENT FEES and TAXES	\$2.87
TOTAL CHARGES FOR: 859-229-7836	\$26.86

Usage Charge Details User Name: SUSAN L COHN				-	
Summary of Usage Charges	Minutes Included In Plan	Minutes Used	Billed Minutes	Billed Rate	Total Charge
/FT14NATP1000RUMMUNW	-	31			0.00
/AFFTNAT900RUNLM2MUNW	-	4			0.00
/UNLIMITED SHARED EXPANDE		5			0,00
/UNLIMITED SHARED NIGHT/W	***************************************	1			0.00
Roaming		6	See Cal	II Details	0.00
TOTAL USAGE CHARGES		:			\$0.00

		etail ne: SU	SAN L C	OHN									
CL=Cla HA=Ha ME=M SH=Shate Co Rate Pe Call To Feature H=Grou P=Prior	orksvill nzard. L ead, OV elbyvill ode: AF enod (P : ** = 1 : a=Au op Mob rity Acc	e. EV=Ev .X=Lexing W=Owens le, ST=Mt EQ3=/AFF d.): P=Per Internation tomated C vile to Mol	ansville, FR= gton, LV=Lou boro, PD=Pac Sterling TNAT900RL sk, O=Off Pea all Call Termi all Return; Ba bile Calls; I=I be; Q=V-VPN	Frankfor disville, I ducah, Pl JNLM2A dk, N=Ni dinated To =Direct / ncoming		adisonville, mond, 4NA LP1000RUM C=Call Waiting; 4=Mobile To Mo	D=Data bile Dis	Call; F= count; O:	=Auto D	ropped C			
Item	Day	Date	Time	CL	Number Called	Call To	Min	Rate Code	Rate Pd	Fea- ture	Airtime Charge	LD DA	Total Charge
Charge		~	le in Shared										
1	Mon	08/08	11:11AM	LE	859-219-0964	LEXING KY	4	NF22	Р	S			0.0
2		08/08	01:07PM	LE	859-260-7000	LEXING KY	6	NF22	Р	S			0.

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Call Detail (Continued) User Name: SUSAN L COHN

Call Location(CL): AL=Allen, AS=Ashland, BA=Bardstown, CC=Cave City.
CL=Clarksville, EV=Evansville, FR=Frankfort, FN=Franklin.
HA=Hazard, LX=Lexington, LV=Louisville, LO=London, MA=Madisonville,
ME=Mead, OW=Owensboro, PD=Paducah, Pl=Pikeville, RI=Richmond.
SH=Shelbyville, ST=Mt. Sterling
Rate Code: AFQ3=/AFFINAT900RUNLM2MUNW, NF22=/FT14NATP1000RUMMUNW
Rate Period (Pd.): P=Peak, O=Off Peak, N=Nights
Call To: ** = International Call Terminated To Mobile
Feature: a=Automated Call Return; B=Direct Asst Call Complete; C=Call Waiting; D=Data Call; F=Call Forwarding;
H=Group Mobile to Mobile Calls; I=Incoming Call; K=Fax Call; M=Mobile To Mobile Discount; O=Auto Dropped Call Credit;
P=Priority Access Service; Q=V-VPN; R=Roam with Home; S=Shared Minutes; T=Three Way Calling; v=Voice Activated Dialing;
W=Nights and Weekends

Item	Day	Date	Time	$_{\mathrm{CL}}$	Number Called	Call To	Min	Rate Code	Rate Pd	Fea- ture	Airtime Charge	LD DA	Total Charge
3	Tue	08/09	04:15PM	LE	859-219-0964	LEXING KY	2	NF22	Р	S			0.00
4		08/09	06:13PM	LE	859-608-0298	LEXING KY	4	NF22	Р	MS			0.00
5	Fri	08/19	03:24PM	LE	859-260-7000	LEXING KY	2	NF22	Р	S			0.00
6	Sat	08/20	12:48PM	LE	859-219-0964	LEXING KY	1	NF22	N	WS			0.00
7	Mon	08/22	09:08AM	LE	859-276-1452	LEXING KY	3	NF22	Р	S			0.00
8		08/22	09:11AM	LE	859-277-2873	LEXING KY	2	NF22	Р	S			0.00
9		08/22	09:15AM	LE	859-276-1452	LEXING KY	3	NF22	Р	S			0.00
10	Tue	08/23	02:38PM	LE	859-260-7000	LEXING KY	3	NF22	Р	S			0.00
11	Wed	08/24	08:29AM		859-260-7000	LEXING KY	2	NF22	Ρ	RS			0.00
12		08/24	11:46AM		859-260-7000	LEXING KY	4	NF22	P :	RS .	131,1	40.10	0.00
		S	ubtotal for G	roup 7			36				0.00	0,00	0.00
Charge	s Incu	rred Whil	e in Shared C	Group 8									
13	Thu	09/01	04:58PM	LE	859-260-7000	LEXING KY	2	AFQ3	Р	S			0.00
14		09/01	04:59PM	LE	859-608-0298	LEXING KY	1	AFQ3	Р	MS			0.00
15	Fri	09/02	03:47PM	LE	502-564-3410	FRANKF KY	2	AFQ3	Р	S			0.00
		S	ubtotal for G	roup 8			5				0.00	0.00	0.00
Totals				11			41				0,00	0.00	0,00

Roaming Call Detail User Name: SUSAN L COHN

Rate Code: NF22=/FT14NATP1000RUMMUNW
Rate Period (Pd.): P=Peak, O=Off Peak. N=Nights
Call To: ** = International Call Terminated To Mobile
Feature: a=Automated Call Return; B=Direct Asst Call Complete; C=Call Waiting; D=Data Call; F=Call Forwarding;
H=Group Mobile to Mobile Calls; I=Incoming Call; K=Fax Call; M=Mobile To Mobile Discount; O=Auto Dropped Call Credit;
P=Priority Access Service; Q=V-VPN; R=Roam with Home; S=Shared Minutes; T=Three Way Calling; v=Voice Activated Dialing;
W=Nights and Weekends

ltem	Day	Date	Time	Number Called	Call To	Min	Rate Code	Fen- ture	Airtime Charge	LD Charge	Intl Tax	Total Charge
				MEADE, KY								
Charg	es Incu	irred Whi	le in Shared	Group 7								
1	Wed	08/24	08:29AM	859-260-7000	LEXING KY	2	NF22					0.00
2		08/24	11:47AM	859-260-7000	LEXING KY	4	NF22					0.00
		S	ubtotal for C	Group 7		6			0.00	0.00	0.00	0.00
Totals						6			0.00	0.00	0.00	0.00

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Monthly Service Charges	Period	Prorated Charge	Monthly Charge	Total Charge
Rate Plan				
Previous Rate Plan(s): /FT14NATPSECONDARY	08/08-08/27	-6.00		-6.0
Current Rate Plan:	00/07 00/07	8 00		0 0
/AFFTNAT SECONDARY /AFFTNAT SECONDARY	08/27-09/07 09/08-10/07	8.00	19.99	8.0 19.9
Includes: - BASIC VOICEMAIL N/C - CALL FORWARDING N/C - CALL WAITING N/C - CALLER ID N/C - DATA VOLUME DETAILED BILLING - DETAILED BILLING N/C - MULTIMEDIA PAY PER USE - TEXT MSG PAY PER USE - THREE PARTY CAI L N/C - WRLSS INTRNT XPRS PAY PER USE				
Other Services	n a mail Manara y Impacto I degree on to district of a mark or approximation of the public page of the publi			
/INTLRM AUSTRALIA \$1.69	09/08-10/07		0.00	0.0
/INTLRM MEX/CAN \$.79	09/08-10/07		0.00	0.0
/INTLRM PREMIUM \$3.99	09/08-10/07		0.00	0.0
/INTLRM W EUR \$1.29	09/08-10/07		0.00	0.0
/INTLRME.EU AS/PA \$1.99	09/08-10/07		0.00	0.0
/INTLRMMIDE/AFR \$2.49	09/08-10/07		0.00	0.0
/INTLRMS/C AM/CAR \$1.99	09/08-10/07		0.00	0.0
/UNLIMITED SHARED EXPANDED M2M	09/08-10/07		0 00	0.0
/UNLIMITED SHARED NIGHT/WKND SEC	09/08-10/07		0.00	0.0
/WIRELESS PHONE INS. & SVC FEE	09/08-10/07		. 3.99	3.9
CINGULAR NATIONWIDE TOLL FREE	09/08-10/07		0.00	0.0
EXPANDED INTL ROAMG SVC	09/08-10/07		0 - 00	0.0
OFF-NETWORK ROAM	09/08-10/07		0.00	0.0
TOTAL MONTHLY SERVICE CHARGES				\$25.9
Usage Charges (See Usage Charge Details)				
TOTAL USAGE CHARGES ~	4			\$0.0
Credits, Adjustments & Other Charges				
FED UNIVERSAL SVC CHARGE			0.66	
KENTUCKY LIFELINE SUPPORT			0.08	
REGULATORY COST RECOVERY CHARGE			0.56	
Gross Receipts Surcharges to Recover				
UTILITY SCHOOLS SURCHARGE			0.70	



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0.72
1.45
0.70

Summary of Usage Charges	Minutes Included In Plan	Minutes Used	Billed Minutes	Billed Rate	Total Charge
/FT14NATP1000RUMMUNW		*1.***********************************			T-10-1-10-10-10-10-10-10-10-10-10-10-10-1
Peak		2			0.00
UNLIMITED SHARED EXPANDE		3			0.00

Call	Deta	il		
Jser i	Jame:	SUSAN	COHN	

Call Location(CL): AL=Allen, AS=Ashland, BA=Bardstown, CC=Cave City, CL=Clarksville, EV=Evansville, FR=Frankfort, FN=Franklin, HA=Hazard, LX=Lexington, LV=Louisville, I O=London, MA=Madisonville, MF=Mead, OW=Owensboro, PD=Paducah, Pl=Pikeville, RI=Richmond, SH=Shelbyville, ST=Mt. Sterling
Rate Code: NF22=FT14NATP1000RUMMUNW
Rate Period (Pd.): P=Peak, O=Off Peak, N=Nights
Call To: ** = International Call Terminated To Mobile
Feature: a=Automated Call Return; B=Direct Asst Call Complete: C=Call Waiting; D=Data Call; F=Call Forwarding; H=Group Mobile to Mobile Calls; I=Incoming Call; K=Fax Call; M=Mobile To Mobile Discount; O=Auto Dropped Call Credit; P=Priority Access Service; Q=V-VPN; R=Roam with Home; S=Shared Minutes; T=Three Way Calling; v=Voice Activated Dialing: W=Nights and Weekends

Item Charg	Day es Incu	Date rred Whil	Time e in Shared (CL Group 7	Number Called	Call To	Min	Rate Code	Rate Pd	Fea- ture	Airtime Charge	LD DA	Total Charge
1		08/16		LE	859-421-0775	LEXING KY	2	NF22	P	S	: *		0.00
2	Wed	08/17	06:41PM	LE	859-797-4725	LEXING KY	1	NF22	Р	MS			0.00
. 3		08/17	06:43PM	LE	859-797-4725	LEXING KY	2	NF22	Р	MS			0, 00
		S	ubtotal for (Group 7			5				0.00	0.00	0.00
Totals							5				0 00	0.00	0,00

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Monthly Service Charges	Period	Prorated Charge	Monthly Charge	Total Charge
Rate Plan	THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TRANSPORT NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TRANSPORT NAMED IN COLUMN TWO IS NOT THE PERSON NAMED IN COLUMN TRANSPORT NAMED I	AMARICAN CONTRACTOR OF THE STATE OF THE STAT		r in Albert School and State Marke Mark
Previous Rate Plan(s): ;FT14NATP1000RUMMUNW	08/08-08/27	-26.00		-26.00
Current Rate Plan: /AFFTNAT900RUNLM2MUNW	08/27-09/07	24.00		24.00
/AFFTNAT900RUNLM2MUNW	09/08-10/07		59.99	59.99
Includes: - BASIC VOICEMAIL N/C - CALL FORWARDING N/C - CALL WAITING N/C - CALLER ID N/C - DATA VOLUME DETAILED BILLING - DETAILED BILLING N/C - MULTIMEDIA PAY PER USE - TEXT MSG PAY PER USE - THREE PARTY CALL N/C - WRLSS INTRNT XPRS PAY PER USE				
Other Services				
/900 ANYTIME MINS	09/08-10/07	THEOLOGY STREET SECURISES AND ALGORITHM CORPORATION OF THE PERSONS AND ALGORITHM CORPORATION OF T	0.00	0.00
/ANYTIME MIN ROLLOVER	09/08-10/07		0.00	0.00
/FAMILY TALK	09/08-10/07		0.00	0.00
/INTLRM AUSTRALIA \$1.69	09/08-10/07		0.00	0.00
/INTLRM MEX/CAN \$.79	09/08-10/07		0.00	0.00
/INTLRM PREMIUM \$3.99	09/08-10/07		0,00	0.00
/INTLRM W.EUR \$1.29	09/08-10/07		0.00	0.00
/INTLRME.EU AS/PA \$1.99	09/08-10/07		0.00	0.00
/INTLRMMIDE/AFR \$2.49	09/08-10/07		0.00	0.00
/INTLRMS/C AM/CAR \$1,99	09/08-10/07		0.00	0.00
/NATION GAIT/GSM	09/08-10/07		0.00	0.00
/UNLIMITED SHARED EXPANDED M2M	09/08-10/07		0,00	0.00
/UNLIMITED SHARED NIGHT/WKND SEC	09/08-10/07		0.00	0.00
CINGULAR NATIONWIDE TOLL FREE	09/08-10/07		0.00	0.00
EXPANDED INTL ROAMG SVC	09/08-10/07		0.00	0.00
OFF-NETWORK ROAM	09/08-10/07		0.00	0.00
FOTAL MONTHLY SERVICE CHARGES	-			\$57,99
OFF-NETWORK ROAM				\$8
(See Usage Charge Details)				
FOTAL USAGE CHARGES				\$0.0
				4,0.0
Credits, Adjustments & Other Charges			,	
FED UNIVERSAL SVC CHARGE			1.71	
KENTUCKY LIFELINE SUPPORT			0.08	
REGULATORY COST RECOVERY CHARGE			0,56	
Gross Receipts Surcharges to Recover				
UTILITY SCHOOLS SURCHARGE			1.81	

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Wireless Line Summary For (User Name: SUSAN L COHN	Continued):
TOTAL CREDITS, ADJUSTMENTS & C	THER CHARGES \$4.16
Government Fees and Taxes	
FEDERAL EXCISE TAX	1.86
STATE SALES TAX	3.73
911 MONTHLY	0.70
TOTAL GOVERNMENT FEES and TAX	ES 型子上扩展性等等的 200 % 100
TOTAL CHARGES FOR:	\$68.44

Usage Charge Details User Name: SUSAN L COHN	-				
Summary of Usage Charges	Minutes Included In Plan	Minutes Used	Billed Minutes	Billed Rate	Total Charge
/FT14NATP1000RUMMUNW					
Peak		13			0.00
/AFFTNAT900RUNLM2MUNW					
Peak		11			0.00
/UNLIMITED SHARED EXPANDE		11			0.00
/UNLIMITED SHARED NIGHT/W		2			0.00
Long Distance					
Domestic			See Ca	ll Details	0 00
TOTAL USAGE CHARGES					\$0.00

		etail ne: SU	SAN L C	OHN									
CL=Cl: HA=Ha ME=M SH=Sh Rate Co Rate Pe Call To Feature H=Gro P=Prio	nksville nzard L ead, OV elbyvill ode: AF rriod (Po :: ** = I :: a=Aut up Mob rity Acc	E EV=Eva X=Lexing V=Owensl e. ST=Mt. Q3=/AFF d.): P=Pea nternation comated C.	nsville, FR=F gton, LV=Lou boro, PD=Pad Sterling TNAT900RU k. O=Off Pea all Call Termi all Return; B= bile Calls; I=In te; Q=V-VPN	Frankfort isville, L lucah, PI PNLM2M k, N=Nig nated To Direct A ncoming		disonville notid. NATP1000RUM =Call Waiting; I =Mobile To Mob)=Data oile Disc	Call; F=0 count; O:	=Auto D	ropped C	'all Credit; ivated Dialing;		
Item	Day	Date	Time	CL	Number Called	Call To	Min	Rate Code	Rate Pd	Fea- ture	Airtime Charge	LD DA	Total Charge
			e in Shared (V-1111 3 U	17 8 2 17	Couc	, u		J		
. 1	Mon .	08/08	10:32AM	LE.	859-797-4725	LEXING KY	2	NF22	Р	MS			0.00

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Call Detail (Continued) User Name: SUSAN L COHN

Call Location(CL): AL=Allen, AS=Ashland, BA=Bardstown, CC=Cave City,
CL=Clarksville, EV=Evansville, FR=Frankfort, FN=Franklin.
HA=Hazard, LX=Lexington, LV=Louisville, IO=London, MA=Madisonville,
ME=Mead, OW=Owensboro, PD=Paducah, PI=Pikeville, RI=Richmond,
SH=Shelbyville, ST=Mt. Sterling
Rate Code: AFQ3=/AFFTNAT900RUNLM2MUNW, NF22=/FT14NATP1000RUMMUNW
Rate Period (Pd.): P=Peak, O=Off Peak, N=Nights
Call To: **= International Call Terminated To Mobile
Feature: a=Automated Call Return; B=Direct Asst Call Complete; C=Call Waiting; D=Data Call; F=Call Forwarding;
H=Group Mobile to Mobile Calls; I=Incoming Call; K=Fax Call; M=Mobile To Mobile Discount; O=Auto Dropped Call Credit;
P=Priority Access Service; Q=V-VPN; R=Roam with Home; S=Shared Minutes; T=Three Way Calling; v=Voice Activated Dialing;
W=Nights and Weekends

Item	Day	Date	Time	CL	Number Called	Call To	Min	Rate Code	Rate Pd	Fea- ture	Airtim Charg		LD DA	Total Charge
2	Duj	08/08	10:34AM	LE .	859-351-7492	LEXING K		NF22		MS -	Charg	e USTE	DA	0.00
3	Thu	08/11	11:06AM	LE	859-219-0964	LEXING K		NF22	P	S		1000		0.00
4	Fri	.08/12	10:00AH	LE	859-260-7005	INCOMI C			. P	IS	is and 15. An India American	10 47	1.00	0.00
5		08/12	03:32PM	LE	859-260-7007	INCOMI CI		NF22						
6	Sat	08/13	03.32PM	LE		•				IS		in the		0.00
					859-219-0964	LEXING K		NF22	<u>N</u>	WS				0.00
	Tue	08/16	07:18PM	LE	859-219-0964	LEXING KY		NF22	<u>P</u>	S				0.00
8	Wed	08/17	06:10PM	LE	859-219-0964	LEXING K		NF22	Р	<u> </u>				0,00
9	Fri	08/19	09:45AM	LE	859-797-4725	LEXING K	<u> </u>	NF22	Р	MS				0.00
10		08/19	12:49PM	LE	859-351-7492	LEXING K	Y 1	NF22	Р	MS				0.00
11		08/19	08:23PM	LE	513-706-8334	CINCIN OF	H [já. 1]	NF22	P	S :=	i de la como de la com		are a	0.00
12		08/19	08:59PM	LE	513-706-8334	INCOMI C	L 3	NF22	P	IS				0.00
13	Sat	08/20	09:45PM	LE	513-706-8334	INCOMI C	L 1	NF22	N	IWS				0.00
.14	Mon	08/22	01:55PM	LE	606-434-5533	INCOMI CI	L : 1.	NF22	Р	IMS	S. Marie	1 1		0.00
15	Thu	08/25	07:09PM	LE	859-229-7836	LEXING K	Y	NF22	P	MS	ARM I			0.00
		5	ubtotal for (Group 7			23	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		***************************************	0.0	0	0,00	0.00
Charg	es Incu	rred Whil	e in Shared	Group 8						-				
16	Tue	08/30	06:22PM	LE.	859-219-0964	LEXING K	Y1	AFQ3	P	S.	W		1.5	0.00
17		08/30	06:23PM	LE	859-229-7836	LEXING K		AFQ3	Р	MS				0.00
18	Thu	09/01	04:59PM	LE	859-229-7836	INCOMI C		AFQ3.	P	IMS				0.00
19	Wod	09/07	05:03PM	LE	859-559-2937	INCOMI CI		AFQ3	Р	IMS	11.11			0.00
	***************************************	S	ubtotal for (Group 8			4				0.0	0	0.00	0.00
Totals											0,0		0,00	

International Roaming and Dialing Rates Changing

Effective October 5, 2005, Cingular is modifying its standard pay-per-use international roaming and international long distance rates. In addition, a surcharge imposed by overseas carriers will apply for calls dialed from the U.S. that terminate to a mobile phone in certain countries. For details, including the new rates for each country, visit www.cingular.com/cingularworld/newrates. Discounted rates for customers with the Cingular World Basics or Cingular World Basics + Western Europe features will not change.

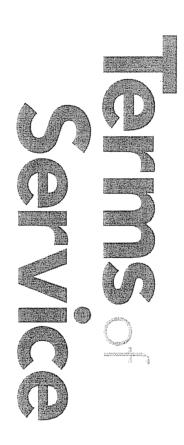
One Time Checking Account Payment Authorization Agreement (for use with kiosk payment): I authorize Cingular Wireless to pay my bill by debiting my bank account. I can cancel authorization by contacting an in-store sales person. If my bank rejects a payment, I may be charged a return fee.



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Wireless AMBER Alerts

Sign up to receive Wireless AMBER Alerts at www.cingular com/amberalerts or by sending a text message with up to 5 zip codes to the short code AMBER (i.e. send SUBSCRIBE 12345 to short code 26237). Customers capable of receiving text messages can receive these geographically specified alerts. There is no charge to sign up or to receive AMBER alerts. Normal airtime charges will apply if you place a call in response to an AMBER alert message.



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TERMS OF SERVICE

"Cingular" or "we", "us" or "our" refers to Cingular Wireless, LLC, acting on behalf of its FCC-licensed affiliates doing business as Cingular Wireless. "You" or "your" refers to the person or entity that is the customer of record. PLEASE READ THIS AGREEMENT CAREFULLY TO ENSURE THAT YOU UNDERSTAND EACH PROVISION. This Agreement requires the use of arbitration to resolve disputes and also limits the remedies available to you in the event of a dispute.

SERVICE COMMITMENT; EARLY TERMINATION FEE

Your Service Commitment begins on the day we activate your service. You have received certain benefits from us in exchange for any Service Commitment greater than one month. If we terminate your service for nonpayment or other default before the end of the Service Commitment, or if you terminate your service for any reason other than (a) in accordance with the cancellation policy; or (b) pursuant to a change of terms, conditions, or rates as set forth below, you agree to pay us with respect to each Equipment identifier or telephone number assigned to you, in addition to all other amounts owed, an Early Termination Fee. In Florida, Georgia, South Carolina, North Carolina, Kentucky, Tennessee, Mississippi, Louisiana, Alabama, New York, applicable parts of Indiana, and applicable parts of New Jersey the Early Termination Fee is \$240 divided by the total number of months in your Service Commitment, then multiplied by the remaining months or parts of months in such Service Commitment; in all other

areas it is \$150 ("Early Termination Fee"). The Early Termination Fee is not a penalty, but rather a charge to compensate us for your failure to satisfy the Service Commitment on which your rate plan is based. AFTER YOUR SERVICE COMMITMENT, THIS AGREEMENT SHALL AUTOMATICALLY RENEW ON A MONTH-TO-MONTH BASIS UNTIL EITHER PARTY GIVES NOTICE PURSUANT TO THE TERMINATION PROVISION ON PAGE 7.

30 DAY CANCELLATION PERIOD/TERMINATION

You may terminate this Agreement within thirty (30) days after activating service without paying an Early Termination Fee. You will pay for service fees and charges incurred through the termination date, but Cinqular will refund your activation fee, if any, if you terminate within three (3) days of activating the service. Also, you may have to return any handsets and accessories purchased with this Agreement. If you terminate after the 30th day but before expiration of the Agreement's Service Commitment, you will pay Cinqular an Early Termination Fee for each wireless telephone number associated with the service. Either party may terminate this Agreement at any time after your Service Commitment ends with thirty (30) days notice to the other party. We may terminate this Agreement at any time without notice if we cease to provide service in your area. We may interrupt or terminate your service without notice for any conduct that we believe violates this Agreement or any terms and conditions of your rate plan, or if you behave in an abusive, derogatory or similarly unreasonable manner with any of our representatives, or if we discover that you are under-age, or if you fail to make all required payments when due or if we have reasonable cause to believe that your Equipment is being used for an unlawful purpose or in a way that may adversely affect our service, or if you provided inaccurate credit information or we believe your credit has deteriorated and you refuse to pay any requested advance payment or deposit.

CHARGES AND DISPUTES

You are responsible for paying all charges for or resulting from services provided under this Agreement. You will receive monthly bills that are due in full as shown thereon. YOU MUST, WITHIN 100 DAYS OF THE DATE OF THE BILL, NOTIFY US IN WRITING AT CINGULAR WIRELESS, BILL DISPUTE, SUITE 1400, 5565 GLENRIDGE CONNECTOR, P.O. BOX 16, ATLANTA, GA 30342 ("CINGULAR'S ADDRESS") OF ANY DISPUTE YOU HAVE WITH RESPECT TO THE BILL, INCLUDING ANY CHARGES ON THE BILL AND ANY SERVICE WE PROVIDED FOR WHICH YOU WERE BILLED, OR YOU WILL HAVE WAIVED YOUR RIGHT TO DISPUTE THE BILL OR SUCH SERVICES AND TO BRING, OR PARTICIPATE IN, ANY LEGAL ACTION RAISING ANY SUCH DISPUTE. Charges include, without limitation, airtime, roamer, recurring monthly service, activation, administrative, and late payment charges; regulatory cost recovery and other surcharges; optional feature charges; toll, collect call and directory assistance charges; any other charges or calls billed to your phone number; and applicable taxes and governmental fees, whether assessed directly upon you or upon Cingular. To determine your primary place of use ("PPU") and which jurisdiction's taxes and assessments to collect, you are required to provide us with your residential or business street address. If you do not provide us with such address, or if it falls outside our licensed service area, we may reasonably designate a PPU within the licensed service area for you. Except as provided below, monthly service and certain other charges are billed one month in advance, and there is no proration of such charges if service is terminated on other than the last day of your billing cycle. Monthly service and certain other charges are billed in arrears if you are a former customer of AT&T Wireless and maintain uninterrupted service on select Cingular rate plans following Cingular's acquisition of AT&T Wireless Services, Inc., provided, however, that in either case, if you elect to receive your bills for your Cingular services combined with your landline phone bill

(where available) you will be billed in advance as provided above. You agree to pay for incoming and outgoing calls, and data services sent to and from your Equipment. AIRTIME AND OTHER MEASURED USAGE ("CHARGEABLE TIME") ARE BILLED IN FULL-MINUTE INCREMENTS, AND ACTUAL AIRTIME AND USAGE ARE ROUNDED UP TO THE NEXT FULL MINUTE INCREMENT AT THE END OF EACH CALL FOR BILLING PURPOSES. CINGULAR CHARGES A FULL MINUTE OF AIRTIME USAGE FOR EVERY FRACTION OF THE LAST MINUTE OF AIRTIME USED ON EACH WIRELESS CALL. DATA TRANSPORT IS BILLED IN FULL KILOBYTE INCREMENTS, AND ACTUAL TRANSPORT IS ROUNDED UP TO THE NEXT FULL KILOBYTE INCREMENT AT THE END OF EACH DATA SESSION FOR BILLING PURPOSES. CINGULAR CHARGES A FULL-KILOBYTE OF DATA TRANSPORT FOR EVERY FRACTION OF THE LAST KILOBYTE OF DATA TRANSPORT USED ON EACH DATA SESSION. NETWORK OVERHEAD, SOFTWARE UPDATE REQUESTS, AND RESEND REQUESTS CAUSED BY NETWORK ERRORS CAN INCREASE MEASURED KILOBYTES. If you select a rate plan that includes a predetermined allotment of Services (for example, a predetermined amount of airtime, megabytes or text messages), unless otherwise specifically provided as a part of such rate plan, any unused allotment of services from one billing cycle will not carry over to any other billing cycle. We may bill you in a format as we determine from time to time. Additional charges may apply for additional copies of your bill, or for detailed information about your usage of Services. Charges for usage of services on networks maintained by other carriers or on networks acquired by Cingular after August 31, 2004 may appear on your bill after the billing cycle in which the usage occurred. Chargeable Time begins for outgoing calls when you press SEND (or similar key) and for incoming calls when a signal connection from the caller is established with our facilities. Chargeable Time ends after you press END (or similar key), but not until your wireless telephone's signal of call disconnect is received by our

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facilities and the call disconnect signal has been confirmed. All outgoing calls for which we receive answer supervision or which have at least 30 seconds of Chargeable Time, including ring time, shall incur a minimum of one-minute airtime charge. Answer supervision is generally received when a call is answered; however, answer supervision may also be generated by voicemail systems, private branch exchanges, and interexchange switching equipment. Chargeable Time may include time for us to recognize that only one party has disconnected from the call, time to clear the channels in use, and ring time. Chargeable Time may also occur from other uses of our facilities, including by way of example, voicemail deposits and retrievals, and call transfers. Calls that begin in one rate period and end in another rate period may be billed in their entirety at the rates for the period in which the call began. If your wireless phone or other device ("Equipment") is lost or stolen, you will be responsible for all charges incurred on your phone number until you report the theft or loss and provide a police report number to us. After you report the theft or loss to us, you remain responsible for complying with your other obligations under this Agreement, including, but not limited to, payment of your monthly service fee. You also remain responsible for paying your monthly service fee if your service is suspended for nonpayment. We may require payment by money order, cashier's check or a similarly secure form of payment at our discretion.

We will charge you \$30.00 or the highest amount allowed by law, whichever is less, for any check or other instrument (including credit card chargebacks) tendered by you and returned unpaid by a financial institution for any reason. You agree to reimburse us the fees of any collection agency, which may be based on a percentage at a maximum of 33% of the debt, and all costs and expenses, including reasonable attorneys' fees, we incur in such collection efforts.

CHANGES TO TERMS AND RATES

We may change any terms, conditions, rates, fees, expenses, or charges regarding your service at any time. We will provide you with notice of such changes (other than changes to governmental fees, proportional charges for governmental mandates, roamer rates or administrative charges) either in your monthly bill or separately. You understand and agree that State and Federal Universal Service Fees and other governmentally imposed fees, whether or not assessed directly upon you, may be increased based upon the government's or our calculations. IF WE INCREASE THE PRICE OF ANY OF THE SERVICES TO WHICH YOU SUBSCRIBE, AS SUCH PRICES ARE SET FORTH IN YOUR RATE PLAN BROCHURE, OR IF WE MATERIALLY DECREASE THE GEOGRAPHICAL AREA IN WHICH YOUR AIRTIME RATE APPLIES (OTHER THAN A TEMPORARY DECREASE FOR REPAIRS OR MAINTENANCE), WE WILL DISCLOSE THE CHANGE AT LEAST ONE BILLING CYCLE IN ADVANCE (EITHER THROUGH A NOTICE WITH YOUR BILL, A TEXT MESSAGE TO YOUR EQUIPMENT, OR OTHER-WISE) AND YOU MAY TERMINATE THIS AGREEMENT WITHOUT PAYING AN EARLY TERMINATION FEE OR RETURNING OR PAYING FOR ANY PROMOTIONAL ITEMS. PROVIDED YOUR NOTICE OF TERMINATION IS DELIVERED TO US WITHIN THIRTY (30) DAYS AFTER THE FIRST BILL REFLECTING THE CHANGE. If you lose your eligibility for a particular rate plan, we may change your rate plan to one for which you qualify.

CONTINGENT BENEFITS

You may receive or be eligible for certain rate plans, discounts, features, promotions, and other benefits ("Benefits") through a business or government customer's agreement with us ("Business Agreement"). Any and all such Benefits are provided to you solely as a result of the corresponding Business Agreement and such Benefits may be modified or terminated without notice. If a business or government entity pays your charges or is otherwise liable for the charges, you authorize us to share your account information with

that entity and/or its authorized agents. If you are on a rate plan and/or receive certain Benefits tied to a Business Agreement with us, but you are liable for your own charges, then you authorize us to share enough account information with that entity and/or its authorized agents to verify your continuing eligibility for those Benefits and/or rate plan. You may receive Benefits because of your agreement to have the charges for your Service billed ("Joint Billing") by a landline company affiliated with Cingular ("Affiliate") or because you subscribe to certain service provided by an Affiliate. If you cancel Joint Billing or the Affiliate service, your rates will be adjusted without notice to a rate plan for which you qualify.

EQUIPMENT

Your Equipment must be compatible with, and not interfere with, our service, and must comply with all applicable laws, rules and regulations. We may periodically program your Equipment remotely with system settings for roaming service and other features that cannot be changed manually. Equipment purchased for use on our network may not function on other networks.

ADVANCE PAYMENTS AND/OR DEPOSITS

We may require you to make deposits or advance payments for services, which we may offset against any unpaid balance on your account. Interest will not be paid on advance payments or deposits unless required by law. We may require additional advance payments or deposits if we determine that the initial payment was inadequate. Based on your creditworthiness as we determine it, we may establish a credit limit and restrict service or features. If your account balance goes beyond the limit we set for you, we may immediately interrupt or suspend service until your balance is brought below the limit. Any charges you incur in excess of your limit become immediately due. If you

have more than one account with us, you must keep all accounts in good standing to maintain service. If one account is past due or over its limit, all accounts in your name are subject to interruption or termination and all other available collection remedies.

LATE PAYMENT CHARGES

agree that for amounts not paid by the due date, CINGULAR may charge, as a part of payment charge is 1.5% of the balance carried forward to the next bill in all other states IL, KS, MA, MD, ME, MI, MO, NH, NJ, NY, PA, OK, OH, RI, VA, VT, WI, and WV; the late its rates and charges, and you agree to pay, a late payment fee of \$5.00 in CT, D.C., DE, Administration (for area code assignments see www.nationalnanpa.com/area_code_maps). You telephone number assigned to you is assigned by the North American Numbering Plan Late payment charges are based on the state to which the area code of the wireless

SERVICE LIMITATIONS; LIMITATION OF LIABILITY

Service may be interrupted, delayed or otherwise limited for a variety of reasons, including environmental conditions, unavailability of radio frequency channels, system capacity, priority access by National Security and Emergency Preparedness personnel in the event of a disaster or emergency, coordination with other systems, equipment modifications and repairs, and problems with the facilities of interconnecting carriers. We may block access to certain categories of numbers (e.g. 976, 900 and international destinations) or certain Web sites in our sole discretion. We may, but do not have the obligation to, refuse to transmit any information through the Service and may screen and delete information prior to delivery of that information to you. There are gaps in service within the service areas shown on coverage maps, which, by their nature, are only approximations of actual coverage. WE DO NOT GUARANTEE YOU UNINTERRUPTED SERVICE OR COVERAGE. WE CANNOT ASSURE YOU

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THAT IF YOU PLACE A 911 CALL YOU WILL BE FOUND. Airtime and other service charges apply to all calls, including involuntarily terminated calls. CINGULAR MAKES NO WARRANTY, EXPRESS OR IMPLIED, OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SUITABILITY, OR PERFORMANCE REGARDING ANY SERVICES OR GOODS, AND IN NO EVENT SHALL CINGULAR BE LIABLE, WHETHER OR NOT DUE TO ITS OWN NEGLIGENCE, for any: (a) act or omission of a third party; (b) mistakes, omissions, interruptions, errors, failures to transmit, delays or defects in the service provided by or through us; (c) damage or injury caused by the use of service or Equipment, including use in a vehicle; (d) claim against you by third parties; (e) damage or injury caused by a suspension or termination of service by Cingular; or (f) damage or injury caused by failure or delay in connecting a call to 911 or any other emergency service. Notwithstanding the foregoing, if your service is interrupted for 24 or more continuous hours by a cause within our control, we will issue you, upon request, a credit equal to a pro-rata adjustment of the monthly service fee for the time period your service was unavailable, not to exceed the monthly service fee. Our liability to you for service failures is limited solely to the credit set forth above. Unless applicable law precludes parties from contracting to so limit liability, and provided such law does not discriminate against arbitration clauses, Cinqular shall not be liable for any indirect, special, punitive, incidental or consequential losses or damages you or any third party may suffer by use of, or inability to use, service or Equipment provided by or through Cingular, including loss of business or goodwill, revenue or profits, or claims of personal injuries. To the full extent allowed by law, you hereby release, indemnify, and hold Cingular and its officers, directors, employees and agents harmless from and against any and all claims of any person or entity for damages of any nature arising in any way from or relating to, directly or indirectly, service provided by Cingular or any person's use thereof (including, but not limited to, vehicular damage

and personal injury), INCLUDING CLAIMS ARISING IN WHOLE OR IN PART FROM THE ALLEGED NEGLIGENCE OF CINGULAR, or any violation by you of this Agreement. This obligation shall survive termination of your service with Cingular. Cingular is not liable to you for changes in operation, equipment or technology that cause your Equipment or software to be rendered obsolete or require modification. SOME STATES, INCLUDING THE STATE OF KANSAS, DO NOT ALLOW DISCLAIMERS OF IMPLIED WARRANTIES OR LIMITS ON REMEDIES FOR BREACH. THEREFORE, THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS AGREEMENT GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

ACCOUNT ACCESS

You authorize us to provide information about and to make changes to your account, including adding new service, upon the direction of any person able to provide information we deem sufficient to identify you.

VOICEMAIL SERVICE

We may deactivate your voicemail service if you do not initialize it within a reasonable period after activation. We will reactivate the service upon your request.

ARBITRATION

Please read this carefully. It affects your rights. Cingular and you (such references include our respective subsidiaries, affiliates, predecessors in interest, successors and assigns) agree to arbitrate all disputes and claims (including ones that already are the subject of litigation) arising out of or relating to this Agreement, or to any prior oral or written agreement, for Equipment or services between Cingular and you. Notwith-

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standing the foregoing, either party may bring an individual action in small claims court. This Agreement evidences a transaction in interstate commerce, and thus the Federal Arbitration Act governs the interpretation and enforcement of this provision. A party who intends to seek arbitration must first send to the other, by certified mail, a written Notice of Intent to Arbitrate ("Notice"). The Notice to Cinqular should be addressed to: General Counsel, Cinqular Wireless, 5565 Glenridge Connector, 20th Floor, Atlanta, GA 30342 ("Arbitration Notice Address"). The Notice must (a) describe the nature and basis of the claim or dispute; and (b) set forth the specific relief sought ("Demand"). If we do not reach an agreement to resolve the claim within 30 days after the Notice is received, you or Cingular may commence an arbitration proceeding. After Cingular receives notice at the Arbitration Notice Address that you have commenced arbitration, it will promptly reimburse you for your payment of the filing fee. All issues are for the arbitrator to decide, including the scope of this arbitration clause, but the arbitrator is bound by the terms of this Agreement. The arbitration shall be governed by the Commercial Dispute Resolution Procedures and the Supplementary Procedures for Consumer Related Disputes (collectively, "AAA Rules") of the American Arbitration Association ("AAA"), as modified by this Agreement, and shall be administered by the AAA. The AAA Rules are available at www.adr.org or by writing to the Arbitration Notice Address. Except as otherwise provided for herein, Cingular will pay all AAA filing, administration and arbitrator fees for any arbitration initiated in accordance with the notice requirements above. If, however, the arbitrator finds that either the substance of your claim or the relief sought in the Demand is improper or not warranted, as measured by the standards set forth in Federal Rule of Civil Procedure 11(b), then the payment of all such fees shall be governed by the AAA Rules. In such case, you agree to reimburse Cinqular for all monies previously disbursed by it that are otherwise your obligation to pay under the AAA Rules. If the arbitrator grants relief to you that is equal

to or greater than the value of your Demand, Cingular shall reimburse you for your reasonable attorneys' fees and expenses incurred for the arbitration. The arbitrator may make rulings and resolve disputes as to the payment and reimbursement of fees and expenses at any time during the proceeding and upon request from either party within 14 days of the arbitrator's ruling on the merits. You agree that, by entering into this Agreement, you and Cingular are waiving the right to a trial by jury. Unless Cinqular and you agree otherwise, all hearings conducted as part of the arbitration shall take place in the county (or parish) of your billing address. The arbitrator may award injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. You and Cingular agree that YOU AND CINGULAR MAY BRING CLAIMS AGAINST THE OTHER ONLY IN YOUR OR ITS INDIVIDUAL CAPACITY, and not as a plaintiff or class member in any purported class or representative proceeding. Further, you agree that the arbitrator may not consolidate proceedings of more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding, and that if this specific proviso is found to be unenforceable, then the entirety of this arbitration clause shall be null and void. Notwithstanding any provision in this Agreement to the contrary, we agree that if Cingular makes any change to this arbitration provision (other than a change to the Arbitration Notice Address) during your Service Commitment, you may reject any such change and require Cingular to adhere to the language in this provision.

MISCELLANEOUS

This Agreement, the signature or rate summary sheet, the terms included in the rate brochure(s) describing your plan and services, and any documents expressly referred to herein or therein, make up the complete agreement between you and Cingular,

and supersede any and all prior agreements and understandings relating to the subject matter of this Agreement. If any provision of this Agreement is found to be unenforceable by a court or agency of competent jurisdiction, the remaining provisions will remain in full force and effect. The foregoing does not apply to the prohibition against class or representative actions that is part of the arbitration clause; if that prohibition is found to be unenforceable, the arbitration clause (but only the arbitration clause) shall be null and void. Cinqular may assign this Agreement, but you may not assign this Agreement without our prior written consent. The law of the state of your billing address shall govern this Agreement except to the extent that such law is preempted by or inconsistent with applicable federal law. Your caller identification information (such as your name and phone number) may be displayed on the equipment or bill of the person receiving your call; technical limitations may, in some circustances, prevent you from blocking the transmission of caller identification information. You consent to the use by us or our authorized agents of regular mail, predictive or autodialing equipment, email, text messaging, facsimile or other reasonable means to contact you to advise you about our services or other matters we believe may be of interest to you. In any event, we reserve the right to contact you by any means regarding customer service related notifications, or other such information. The original version of this Agreement is the English language. Any discrepancy or conflicts between the English version and any other language version will be resolved with reference to and by interpreting the English version.



X cingular raising the bar



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