

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

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MAY 15 2006

PUBLIC SERVICE  
COMMISSION

In the Matter of:

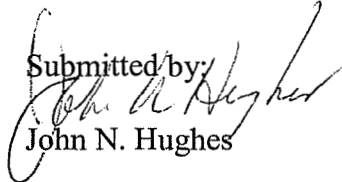
Mathew James Hackman	Complainant	)
		) Case No:
v.		) 2006-00181
		)
Northern Kentucky Water District	Defendant	)

**ANSWER OF NORTHERN KENTUCKY WATER DISTRICT**

Northern Kentucky Water District, by counsel, for its answer to the Order of May 4, 2006 states that it is investigating the allegations contained in the Complaint of Mr. Hackman. Due to the unusual circumstances of his service and the lack of clear documentation of the installation of the service, the District requests 20 days to attempt to resolve the issue.

The District has been unable to contact Mr. Hackman to attempt to reach a solution to his service problem. Attached is the affidavit of Mark Lofland attesting to the effort to contact Mr. Hackman. Upon contacting him, the District will determine if it is possible to settle this issue or if further proceeding before the Commission are necessary. Pending the District's effort to resolve this matter, it requests an additional 20 days to answer the allegations in the Complaint.

Submitted by:

  
John N. Hughes

124 West Todd St.  
Frankfort, KY 40601  
Attorney of Northern Kentucky  
Water District

Certificate:

I certify that a copy of this Answer was served on Mathew Hackman, 6078 Saddle Ridge, Burlington, KY 41005 by first class mail the 15<sup>th</sup> day of May, 2006.

County of Kenton


Commonwealth of Kentucky

**AFFIDAVIT**

I, Mark Lofland, Vice President Consumer Service, for Northern Kentucky Water District, after being sworn, state that I have attempted and will continue efforts to contact Mr. Mathew Hackman to discuss his complaint about service at 6306 Four Mile Pike, Melbourne, KY. The District is attempting to resolve this matter to the satisfaction of Mr. Hackman, but has been unable to complete the discussions with him necessary to determine if settlement is possible. The District will continue to work with Mr. Hackman in an effort to meet his water service needs.

  
Mark Lofland

Sworn and subscribed before me on the 15<sup>th</sup> day of May, 2006, by Mark Lofland.

  
Notary Public

My commission expires: 1-3-2010