

**Hutcherson, Susan G (PSC)**

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**From:** Melnykovych, Andrew (PSC)  
**Sent:** Wednesday, November 29, 2006 4:00 PM  
**To:** 'CARDANDPARTYSHOP@FUSE.NET'  
**Subject:** RE: Duke Energy rate increase Case No. 2006-00172

Ms. Hegge:

Your e-mail has been received and will be placed into the case file for the Commission's consideration as it deliberates in this matter. For your future reference, the case number is 2006-00172.

As I explained to you in our conversation earlier today, the proposed settlement in this case is currently before the Commission. Therefore, I am unable to answer your questions regarding how the PSC might ultimately rule in this matter.

If you experience any service problems in the future, I would encourage you to contact our Consumer Services Division at 800-772-4636.

Thank you for your interest in this matter.

*Andrew Melnykovych*  
**Director of Communications**  
**Kentucky Public Service Commission**  
**(502) 564-3940 x 208**

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**From:** PSC - Public Information Officer  
**Sent:** Wednesday, November 29, 2006 3:38 PM  
**To:** Melnykovych, Andrew (PSC)  
**Subject:** FW: Duke Energy rate increase

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**From:** Kathy Hegge[SMTP:CARDANDPARTYSHOP@FUSE.NET]  
**Sent:** Wednesday, November 29, 2006 3:37:11 PM  
**To:** PSC - Public Information Officer  
**Subject:** Duke Energy rate increase  
**Auto forwarded by a Rule**

I contacted your office today about Duke Energy. I just received a letter indicating that Duke Energy wants your office to approve a **21% INCREASE** for my electric. I have a **SMALL BUSINESS** and have been open for two years. I have yet to take a salary and now I am told that I am going to be increased by that amount???? Probably 95% of our population gets that much for a pay increase for one year! I am getting tired of the utility companies being able to receive increases in such large increments.

I would like to know if your office is going to approve this increase. I strongly disagree with this increase. I could see 5%-10%, but NOT 21%! I can tell you that Duke Energy has one emergency crew in the Northern Kentucky area and service is very poor. I feel like we are rewarding Duke Energy for providing poor service. There is not excuse for it! I had an electrical outage in I think June and it took them a day and a half to get my power back on.

Thank you for your time and I would appreciate a response to my questions.

11/29/2006

Kathy Hegge  
The Card & Party Shop  
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