

# SouthEast Telephone

May 22, 2006

Honorable Amy Dougherty  
Kentucky Public Service Commission  
P.O. Box 615  
Frankfort, KY 40602-0615

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MAY 24 2006

PUBLIC SERVICE  
COMMISSION

Re: Case No. 2006-00149

Dear Ms. Dougherty:

I have been corresponding with Tom Thompson daily since our last update on May 8, 2006. As I reported in previous e-mails Carter County has been experiencing some technical problems with the communications between their CAD system and their ANI/ALI system. Mr. Thompson informed me this morning that this problem has been solved and they are now beginning to double check our customer information. Mr. Thompson has completed one of five reconciliation pages and so far all of the SouthEast Telephone customer information is correct.

In addition, SouthEast Telephone has manually tested more than twelve (12) customers in Carter County since the informal conference. This customer information has also been uploaded in the E-911 database correctly.

I will provide another update to the Commission on Tuesday May 30, 2006. By this time Mr. Thompson should have completed his reconciliation, and should be able to confirm that SouthEast's E-911 procedures are running smoothly.

Thank you for your cooperation and understanding in this matter. If you have any further questions or concerns feel free to contact me.

Sincerely,

  
Bethany Bowersock

CERTIFICATE OF SERVICE

I hereby certify that a true and accurate copy of this letter was served via United States Postal Service, First Class Mail, postage prepaid, upon:

Daniel Logsdon  
Kentucky Alltel, Inc.  
130 West New Circle Road  
Suite 170  
Lexington, KY 40505

Enoch Morris  
Alltel  
2000 Highland Road  
Twinsburg, OH 44087

Hon. Mark Overstreet  
Stites and Harbison  
421 West Main Street  
P.O. Box 634  
Frankfort, KY 40602-0634

Tom Thompson  
Carter County 911  
315 W. Second Street  
Grayson, KY 41143

**SouthEast Telephone**

P. O. Box 1001  
Pikeville, KY 41502

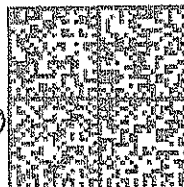
Address Correction Requested

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COMMISSION

Honorable Amy Dougherty  
Ky Public Service Commission  
P.O. Box 4015  
Frankfort, KY 40602-0215



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