

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

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PUBLIC SERVICE
COMMISSION

MARK AND KATHLEEN GRANT
(Your Full Name)
COMPLAINANT
VS. . .
VERIZON WIRELESS
(Name of Utility)
DEFENDANT

Case No. 2005-00548

COMPLAINT

The complaint of MARK AND KATHLEEN GRANT respectfully shows:
(Your Full Name)

- (a) MARK AND KATHLEEN GRANT
(Your Full Name)
2008 STEPPING STONE LANE, HENDERSON, KY
(Your Address)
- (b) VERIZON WIRELESS
(Name of Utility)

(Address of Utility)

- (c) That: THE UTILITY INTENTIONALLY
(Describe here, attaching additional sheets if necessary,
CONTINUED SERVICE WITHOUT PERMISSION
the specific act, fully and clearly, or facts that are the reason
AND SERVICE BILLINGS AFTER THE
and basis for the complaint.)
COMPLAINANT HAD REQUESTED IN
WRITING WITH REGISTERED MAIL

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Formal Complaint

MARK AND KATHLEEN GRANT vs. VERIZON WIRELESS

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THAT THE SERVICE BE DISCONTINUED DUE TO
FAULTY EQUIPMENT AND UNTIMELY REPLACEMENT
OF THAT FAULTY EQUIPMENT THAT WAS
COVERED BY WARRANTY. ADDITIONALLY,
OUT OF SERVICE RECEPTION IS COMMON IN
DOWNTOWN HENDERSON, KY.

Wherefore, complainant asks THAT CREDIT FOR
(Specifically state the relief desired.)

USAGE AFTER THE REQUEST BE GIVEN AND
THAT PENALTY CHARGES TO END THE CONTRACT
BE WAIVED.

Dated at HENDERSON, Kentucky, this 19 day
(Your City)

of DECEMBER, 192005.
(Month)

Mark Grant

(Your Signature)

(Name and address of attorney, if any)