

ALLTEL COMMUNICATIONS

230 Lexington Green Circle
P. O. Box 1650
Lexington, KY 40588



Stephen R. Byars

Vice President - External Affairs

859-271-8324 (office)
859-271-7811 (fax)

January 12, 2003

Mr. Vern Miracle
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Re: Kentucky ALLTEL and ALLTEL Kentucky service results for October, 2003

Dear Mr. Miracle:

Enclosed are both Kentucky ALLTEL's and ALLTEL Kentucky's service results for the month of October, 2003.

October is the last month reflecting results in which the strike against Kentucky ALLTEL by the Communications Workers of America occurred.

Please call with any questions.

Sincerely,


Stephen R. Byars

Monthly Report
OCTOBER 2003

TELEPHONE COMPANY: ALLTEL COMMUNICATIONS, INC.						
PHONE NUMBER: 502/957-7107						
REPORTING MONTH: October-2003						
EXCHANGE CODE:	MTWS	SHPV	SHPV	SHPV	ZNTN	ZNTN
EXCHANGE PREFIX:	538	543	921	955	957	
PROVISION OF SERVICE:						
1) HELD ORDERS AT THE BEGINNING OF THE MONTH	1	1	1	0	0	
1) HELD ORDERS ADDED DURING MONTH	0	0	1	1	0	
1) HELD ORDERS WORKED DURING MONTH	1	1	1	0	0	
1) HELD ORDERS AT THE END OF THE MONTH	0	0	1	1	0	
2) SERVICE REQUESTS (90% IN 5 DAYS/BY WEEK)	100%	100%	100%	100%	100%	100%
REGRADE REQUESTS 90% IN 30 DAYS)	NONE	NONE	NONE	NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:						
3) DIAL TONE (95% WITHIN 3 SECONDS)	100%	100%	100%	100%	100%	100%
4a) LOCAL CALLS (LESS THAN 3% ATB)	100%	100%	100%	100%	100%	100%
TOTAL SERVICE REQUIREMENTS:						
4b) TOLL CALLS (LESS THAN 3% ATB)	100%	100%	100%	100%	100%	100%
ANSWER TIME REQUIREMENTS*:						
5) REPAIR SERVICE (AVG. ANS. TIME NOT TO EXCEED 20 SECONDS)	.8 sec	.8 sec	.8 sec	.8 sec	.8 sec	.8 sec
OPERATOR SERVICE REQUIREMENTS:						
ASSISTED CALLS (90% WITHIN 10 SECONDS)	N/A	N/A	N/A	N/A	N/A	N/A
ON 1 CALL (90% WITHIN 4 SECONDS)	N/A	N/A	N/A	N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:						
6) CLEARED OUT OF SERVICE (85% WITHIN 24 HR)	100.0%	97.9%	97.9%	94.7%	94.7%	94.7%
6) TOTAL TROUBLE REPORTS (8 PER 100 LINES)	1.6	1.8	1.8	1.6	1.6	1.6
*REPAIR SERVICE ANSWER TIME CONSISTS OF SEVEN STATES COMBINED.						

KENTUCKY ALLTEL

2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Regular Service Installation
Commission Objective - 90% Within 5 Days
Case No. 99-296 Objectives: Central=94.2 East=95.8 West=97.3
SECTION 10 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	98.5	97.7	79.5	90.4	82.9	83.7	88.9	95.0	92.9	96.3		
East Dist	98.8	94.1	78.0	92.7	94.4	90.8	87.4	91.9	85.8	92.7		
West Dist	99.0	93.5	83.4	90.7	86.3	84.6	89.4	89.6	91.1	97.0		
Total Co.	98.7	95.4	79.9	91.3	87.3	86.0	88.6	93.0	90.3	95.4		

Trouble Clearing - 24 Hours
Commission Objective - 85%
Case No. 99-296 Objectives: Central=80.9 East=89.6 West=93.1
SECTION 25 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	87.0	54.2	31.9	80.6	75.3	80.5	85.4	72.7	77.2	85.6		
East Dist	96.7	58.3	47.5	89.8	73.7	68.9	64.5	69.4	74.6	88.5		
West Dist	94.7	94.8	96.2	96.7	96.8	95.5	95.4	96.0	96.1	97.5		
Total Co.	92.5	62.5	44.4	87.2	79.5	80.0	78.9	76.6	80.0	89.2		

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds
SECTION 22 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	7	6.4	6.6	6.9	6.4	6.4	6.2	5.8	6.8	6.6		
East Dist												
West Dist												
Total Co.												

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines
Case No. 99-296 Objectives: Central=1.7 East=2.5 West=1.9
SECTION 25 (4)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	1.1	2.0	3.4	1.5	1.5	1.7	1.7	1.9	1.9	1.1		
East Dist	2.4	3.1	4.2	2.6	3.1	2.9	4.2	4.0	3.7	2.4		
West Dist	2.0	2.3	2.1	2.1	2.4	2.4	2.9	2.7	2.4	1.7		
Total Co.	1.6	2.3	3.3	1.9	2.1	2.1	2.6	2.6	2.4	1.6		

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds
SECTION 22 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	3	4	2	1	1	1	2	1	1	1		
East Dist												
West Dist												
Total Co.												

KYPUCA.ENC

KENTUCKY ALLTEL

2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Local Dialing
Objective - 5% or Less ATB

SECTION 15 (2)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	0	0	0	0	0	0	0	0	0	0	0	0	
East Dist	0	0	0	0	0	0	4	0	0	0	0	0	
West Dist	0	0	0	0	0	0	0	0	0	0	0	0	
Total Co.	0	0	0	0	0	0	0	1	0	0	0	0	

Dial Tone
Objective - 95% Within 3 Seconds

SECTION 15 (1)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	99.9	99.9	99.9	99.9	99.4	99.9	99.9	99.9	99.9	99.9	99.9	99.9	
East Dist	99.9	99.7	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	
West Dist	99.9	99.9	99.9	99.9	98.3	99.9	99.9	99.9	99.9	99.9	99.9	99.9	
Total Co.	99.9	99.9	99.9	99.9	99.2	99.9	99.9	99.9	99.9	99.9	99.9	99.9	

Toll Connecting
Objective - 3% or Less ATB

SECTION 15 (3)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	0.0	0.0	0.0	0.0	0.1	0.0	0.0	0.0	0.1	0.1	0.0	0.0	
East Dist	0.0	0.5	0.1	0.1	0.0	0.0	0.3	0.0	0.0	0.1	0.0	0.0	
West Dist	0.02	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.3	0.1	0.2	0.0	
Total Co.	0.01	0.1	0.0	0.0	0.0	0.0	0.1	0.1	0.2	0.1	0.1	0.1	

KYPUCB.ENC

PERCENT OUT OF SERVICE TROUBLES CLEARED IN 24 HRS

	Jan03	Feb03	Mar03	Apr03	May03	Jun03	Jul03	Aug03	Sep03	Oct03	Nov03	Dec03
89.9												
KY Central PSC Obj:												
PSC DAC 3100	85.01	49.70	26.68	81.21	77.05	80.30	86.98	76.97	74.89	87.42		
PSC DAC 3103	86.91	53.55	28.73	77.41	70.28	78.22	83.45	68.93	75.63	82.42		
PSC DAC 3104	90.77	77.09	88.98	91.67	82.06	86.68	84.81	72.75	87.77	88.54		
PSC DAC 3105	100.00	96.23	98.71	95.08	89.47	92.11	95.86	86.55	93.88	97.33		
KY Central District	87.02	54.21	31.89	80.57	75.31	80.51	85.37	72.66	77.23	85.59		
89.6												
KY Eastern PSC Obj:												
PSC DAC 3200	94.37	53.16	42.99	86.08	61.05	51.13	52.89	58.02	70.39	79.97		
PSC DAC 3300	97.77	93.38	95.88	98.15	97.12	97.47	97.25	97.75	97.57	98.97		
PSC DAC 3400	98.17	48.42	35.81	87.87	78.72	67.16	69.54	73.72	66.27	96.24		
PSC DAC 3500	97.27	70.13	91.10	98.10	92.98	82.42	71.30	74.45	84.83	88.00		
KY Eastern District	96.68	58.27	47.54	89.83	73.74	68.92	64.49	69.36	74.56	88.45		
93.1												
KY Western PSC Obj:												
PSC DAC 3600	93.81	95.25	96.1	98.34	97.11	98.52	98.17	97.951	98.53	98.23		
PSC DAC 3700	95.15	95.2	95.53	93.25	97.57	93.42	93.77	96.606	95.28	97.82		
PSC DAC 3800	96.43	94.54	96.57	98.32	98.08	96.51	96.52	97.5	96.7	95.38		
PSC DAC 3900	92.31	93.95	97.74	95.6	96.57	92.97	92.32	96.255	94.84	97.93		
PSC DAC 3901	96.36	94.88	94.15	96.82	94.4	95.11	97.53	90.994	94.63	97.65		
KY Western District	94.70	94.76	96.16	96.69	96.77	95.47	95.41	96.038	96.11	97.46		
Total State Of KY	92.51	62.49	44.42	87.22	79.53	80.03	78.85	76.576	79.99	89.22		

TROUBLES PER 100 ACCESS LINES

	Jan03	Feb03	Mar03	Apr03	May03	Jun03	Jul03	Aug03	Sep03	Oct03	Nov03	Dec03
1.7												
PSC DAC 3100	0.49	1.02	1.73	0.71	0.70	0.80	0.80	1.08	1.04	0.68		
PSC DAC 3103	5.16	9.82	19.61	8.09	5.83	7.07	6.83	3.14	3.11	1.76	*	
PSC DAC 3104	2.77	3.43	3.12	2.66	3.53	3.93	4.13	4.61	4.43	2.92	*	
PSC DAC 3105	1.78	1.93	3.15	2.28	2.67	2.04	2.79	2.39	2.69	2.00	*	
KY Central PSC Obj:	1.07	1.97	3.42	1.53	1.46	1.69	1.71	1.91	1.90	1.14		
KY Central District												
2.5												
PSC DAC 3200	1.96	3.24	5.36	2.76	3.61	2.89	5.51	5.19	4.28	2.53	*	
PSC DAC 3300	1.97	2.04	1.70	1.90	2.07	2.21	2.35	2.18	2.02	1.64		
PSC DAC 3400	3.38	4.77	6.51	3.41	4.03	3.64	5.12	5.08	4.90	3.29	*	
PSC DAC 3500	3.65	3.02	2.90	2.20	2.42	3.55	3.77	3.69	3.88	2.89	*	
KY Eastern PSC Obj:	2.39	3.14	4.19	2.56	3.09	2.88	4.24	4.05	3.72	2.43		
KY Eastern District												
1.9												
PSC DAC 3600	1.79	1.96	2.02	1.83	2.10	2.08	1.86	2.33	2.01	1.32		
PSC DAC 3700	1.89	2.65	1.85	2.12	2.34	2.44	2.40	2.50	2.29	1.77		
PSC DAC 3800	2.05	1.85	2.12	2.10	2.07	2.13	2.67	2.29	1.99	1.54		
PSC DAC 3900	2.10	2.57	2.38	2.23	2.71	2.85	4.98	3.21	3.17	2.15	*	
PSC DAC 3901	2.58	2.47	2.43	2.43	3.17	2.73	2.94	3.54	2.76	2.23	*	
KY Western PSC Obj:	2.02	2.25	2.14	2.09	2.42	2.39	2.89	2.68	2.43	1.72		
KY Western District												
Total State Of KY	1.62	2.33	3.34	1.92	2.09	2.15	2.62	2.61	2.43	1.60		

PERCENT REGULAR SERVICE INSTALLATIONS IN 5 DAYS

	Jan03	Feb03	Mar03	Apr03	May03	Jun03	Jul03	Aug03	Sep03	Oct03	Nov03	Dec03
94.2												
PSC DAC 3100	98.66	97.81	74.60 * 86.36 * 76.11 * 81.49 *	86.56 * 88.55 * 93.50 * 92.88 * 96.57 *	93.36 * 98.00							
PSC DAC 3103	98.81	98.43	77.46 * 91.77 * 85.16 * 83.45 *	88.55 * 96.40								
PSC DAC 3104	97.51	96.03	97.64	96.50	93.00 * 88.36 *	96.40	95.53	91.76 * 88.59 *				
PSC DAC 3105	96.67	95.24	88.51 * 96.30	98.41	98.53	100.00	92.31 * 93.06 * 100.00					
	98.53	97.72	79.52 * 90.43 * 82.90 *	83.70 *	88.88 *		94.99	92.94 * 96.32				
95.8												
PSC DAC 3200	99.34	97.64	68.41 * 89.57 * 95.07 * 85.38 *	82.38 * 91.03 * 83.14 * 90.53 *								
PSC DAC 3300	98.77	92.79	91.94 * 95.71 * 94.75 * 96.33	92.29 * 93.50 * 91.50 * 94.31 *								
PSC DAC 3400	98.17	95.78	62.02 * 94.94 * 93.59 * 85.58 *	87.71 * 92.77 * 78.68 * 93.97 *								
PSC DAC 3500	98.74	84.80	79.73 * 83.77 * 92.75 * 92.92 *	85.82 * 85.00 * 91.40 * 87.94 *								
	98.81	94.12	77.99 * 92.65 * 94.45 * 90.83 *	87.41 * 91.91 * 85.82 * 92.71 *								
97.3												
PSC DAC 3600	99.74	87.50	66.45 * 89.08 * 84.82 * 84.67 *	90.54 * 92.88 * 95.81 * 98.61								
PSC DAC 3700	98.41	96.82	95.04 * 95.67 * 97.85 * 75.85 *	82.50 * 81.45 * 88.29 * 98.01								
PSC DAC 3800	98.41	94.95	79.06 * 82.77 * 77.81 * 78.75 *	91.15 * 96.56 * 91.85 * 96.88 *								
PSC DAC 3900	98.68	93.58	87.80 * 95.62 * 82.90 * 93.77 *	89.96 * 87.01 * 88.46 * 97.04 *								
PSC DAC 3901	99.49	95.63	93.52 * 94.15 * 92.46 * 90.82 *	92.74 * 85.33 * 89.12 * 93.45 *								
	98.95	93.48	83.40 * 90.66 * 86.29 * 84.59 *	89.42 * 89.63 * 91.05 * 97.02 *								
Total State Of KY	98.74	95.40	79.93	91.26	87.30	86.03	88.57	92.98	90.33	95.37		

KY Western District

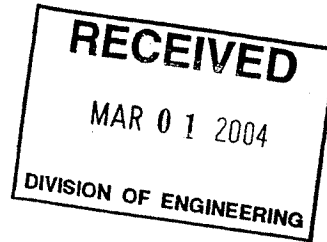
ALLTEL COMMUNICATIONS

230 Lexington Green Circle
P.O. Box 1650
Lexington, KY 40588/



W. Gregory Coker
Vice President – External Affairs

859-271-8324 (office)
859-271-7823 (fax)



March 1, 2004

Mr. Vern Miracle
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Re: Kentucky ALLTEL and ALLTEL Kentucky Service Results
November and December 2003

Dear Mr. Miracle:

Enclosed are both ALLTEL Kentucky's and Kentucky ALLTEL's service results for the months of November and December 2003.

Please feel free to contact me at (859)271-8324 if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "W. Gregory Coker".

W. Gregory Coker

Enclosures

TELEPHONE COMPANY: ALLTEL COMMUNICATIONS, INC.						
PHONE NUMBER: 502/957-7107						
REPORTING MONTH: November-2003						
EXCHANGE CODE:						
EXCHANGE PREFIX:						
	MTWS	SHPV	SHPV	ZNTN	ZNTN	ZNTN
	538	543	921	955	957	
PROVISION OF SERVICE:						
1)	0	0	1	1	0	0
1)	0	0	0	0	0	0
1)	0	0	1	1	0	0
1)	0	0	0	0	0	0
2)	100%	100%	100%	100%	100%	100%
	NONE	NONE	NONE	NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:						
3)	100%	100%	100%	100%	100%	100%
4a)	100%	100%	100%	100%	100%	100%
TOTAL SERVICE REQUIREMENTS:						
4b)	100%	100%	100%	100%	100%	100%
ANSWER TIME REQUIREMENTS*:						
5)	.9 sec	.9 sec	.9 sec	.9 sec	.9 sec	.9 sec
OPERATOR SERVICE REQUIREMENTS:						
	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:						
6)	98.5%	98.9%	98.9%	100.0%	100.0%	100.0%
6)	2.1	1.6	1.6	1.2	1.2	1.2
*REPAIR SERVICE ANSWER TIME CONSISTS OF SEVEN STATES COMBINED.						

Monthly Report
DECEMBER 2003

TELEPHONE COMPANY: ALITEL COMMUNICATIONS, INC.						
PHONE NUMBER: 502/957-7107						
REPORTING MONTH: December-2003						
EXCHANGE CODE:						
EXCHANGE PREFIX:						
	MTWS	SHPV	SHPV	SHPV	ZNTN	ZNTN
	538	543	921	955	957	
PROVISION OF SERVICE:						
1)	0	0	0	0	0	0
1)	0	2	0	1	0	0
1)	0	0	0	0	0	0
1)	0	2	0	1	0	0
2)	100%	100%	100%	100%	100%	100%
	NONE	NONE	NONE	NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:						
3)	100%	100%	100%	100%	100%	100%
4a)	100%	100%	100%	100%	100%	100%
TOTAL SERVICE REQUIREMENTS:						
4b)	100%	100%	100%	100%	100%	100%
ANSWER TIME REQUIREMENTS*:						
5)	.9 sec	.9 sec	.9 sec	.9 sec	.9 sec	.9 sec
OPERATOR SERVICE REQUIREMENTS:						
	N/A	N/A	N/A	N/A	N/A	N/A
	N/A	N/A	N/A	N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:						
6)	98.5%	98.9%	98.9%	98.9%	100.0%	100.0%
6)	2.1	1.6	1.6	1.2	1.2	1.2
*REPAIR SERVICE ANSWER TIME CONSISTS OF SEVEN STATES COMBINED.						

KENTUCKY ALLTEL

2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Regular Service Installation
Commission Objective - 90% Within 5 Days
Case No. 99-296 Objectives: Central=94.2 East=95.8 West=97.3
SECTION 10 (1)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	98.5	97.7	79.5	90.4	82.9	83.7	88.9	95.0	92.9	96.3	95.0	92.4	
East Dist	98.8	94.1	78.0	92.7	94.4	90.8	87.4	91.9	85.8	92.7	93.9	89.3	
West Dist	99.0	93.5	83.4	90.7	86.3	84.6	89.4	89.6	91.1	97.0	97.4	87.1	
Total Co.	98.7	95.4	79.9	91.3	87.3	86.0	88.6	93.0	90.3	95.4	95.3	89.9	

Trouble Clearing - 24 Hours
Commission Objective - 85%
Case No. 99-296 Objectives: Central=89.9 East=89.6 West=93.1
SECTION 25 (3)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	87.0	54.2	31.9	80.6	75.3	80.5	85.4	72.7	77.2	85.6	88.3	85.7	
East Dist	96.7	58.3	47.5	89.8	73.7	68.9	64.5	69.4	74.6	88.5	87.2	89.1	
West Dist	94.7	94.8	96.2	96.7	96.8	95.5	95.4	96.0	96.1	97.5	95.9	94.6	
Total Co.	92.5	62.5	44.4	87.2	79.5	80.0	78.9	76.6	80.0	89.2	89.6	87.9	

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds
SECTION 22 (1)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist													
East Dist	7	6.4	6.6	6.9	6.4	6.4	6.2	5.8	6.8	6.6	6.5	6.5	
West Dist													
Total Co.													

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines
Case No. 99-296 Objectives: Central=1.7 East=2.5 West=1.9
SECTION 25 (4)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	1.1	2.0	3.4	1.5	1.5	1.7	1.7	1.9	1.9	1.1	1.1	1.0	
East Dist	2.4	3.1	4.2	2.6	3.1	2.9	4.2	4.0	3.7	2.4	2.5	2.3	
West Dist	2.0	2.3	2.1	2.1	2.4	2.4	2.9	2.7	2.4	1.7	1.8	1.7	
Total Co.	1.6	2.3	3.3	1.9	2.1	2.1	2.6	2.6	2.4	1.6	1.6	1.5	

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds
SECTION 22 (2)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist													
East Dist	3	4	2	1	1	1	1	2	1	1	1	1	1
West Dist													
Total Co.													

KENTUCKY ALLTEL

2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Local Dialling
Objective - 5% or Less ATB

SECTION 15 (2)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	0	0	0	0	0	0	0	0	0	0	0	0	0
East Dist	0	0	0	0	0	0	4	0	0	0	0	0	0
West Dist	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Co.	0	0	0	0	0	0	1	0	0	0	0	0	0

Dial Tone
Objective - 95% Within 3 Seconds

SECTION 15 (1)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	99.9	99.9	99.9	99.9	99.4	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9
East Dist	99.9	99.7	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9
West Dist	99.9	99.9	99.9	99.9	98.3	99.9	99.9	99.9	99.9	99.9	99.9	99.9	98.5
Total Co.	99.9	99.9	99.9	99.9	99.2	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.6

Toll Connecting
Objective - 3% or Less ATB

SECTION 15 (3)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	0.0	0.0	0.0	0.0	0.1	0.0	0.0	0.0	0.1	0.1	0.0	0.1	0.1
East Dist	0.0	0.5	0.1	0.1	0.0	0.0	0.3	0.0	0.0	0.1	0.0	0.0	0.0
West Dist	0.02	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.3	0.1	0.2	0.0	0.8
Total Co.	0.01	0.1	0.0	0.0	0.0	0.0	0.1	0.2	0.1	0.1	0.1	0.1	0.4

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ALLTEL COMMUNICATIONS

230 Lexington Green Circle
P. O. Box 1650
Lexington, KY 40588



Stephen R. Byars
Vice President - External Affairs
859-271-8324 (office)
859-271-7811 (fax)

February 27, 2003

Mr. Vern Miracle
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY. 40602

RE: ALLTEL Kentucky and Kentucky ALLTEL Service Results for January 2003

Dear Mr. Miracle:

Enclosed are both ALLTEL Kentucky's and Kentucky ALLTEL's service results for the month of January 2003.

Please bring this filing to the attention of the Commission, and should you have any questions, please do not hesitate to contact me at your convenience.

Sincerely,

A handwritten signature in cursive script that reads "Stephen R. Byars".

Stephen R. Byars

Monthly Report
JANUARY 2003

TELEPHONE COMPANY: ALLTEL COMMUNICATIONS, INC. --						
PHONE NUMBER: 879/271-8324						
REPORTING MONTH: January-2003						
EXCHANGE CODE:						
EXCHANGE PREFIX:						
	IMTWS	SHPV	SHPV	ZNTN	ZNTN	ZNTN
	538	543	921	955	957	957
PROVISION OF SERVICE:						
1) HELD ORDERS AT THE BEGINNING OF THE MONTH	0	0	0	0	0	0
1) HELD ORDERS ADDED DURING MONTH	0	0	1	0	0	1
1) HELD ORDERS WORKED DURING MONTH	0	0	0	0	0	1
1) HELD ORDERS AT THE END OF THE MONTH	0	0	1	0	0	0
2) SERVICE REQUESTS (90% IN 5 DAYS/BY WEEK)	100%	100%	100%	100%	100%	100%
REGRADE REQUESTS 90% IN 30 DAYS)	NONE	NONE	NONE	NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:						
3) DIAL TONE (95% WITHIN 3 SECONDS)	99.9	99.9	99.9	99.9	99.9	99.9
4a) LOCAL CALLS (LESS THAN 3% ATB)	100	100	100	100	100	100
TOTAL SERVICE REQUIREMENTS:						
4b) TOLL CALLS (LESS THAN 3% ATB)	100	100	100	100	100	100
ANSWER TIME REQUIREMENTS:						
5) REPAIR SERVICE (AVG. ANS. TIME NOT TO EXCEED 20 SECONDS)	3 sec.	3 sec.	3 sec.	3 sec.	3 sec.	3 sec.
OPERATOR SERVICE REQUIREMENTS:						
ASSISTED CALLS (90% WITHIN 10 SECONDS)	N/A	N/A	N/A	N/A	N/A	N/A
ON 1 CALL (90% WITHIN 4 SECONDS)	N/A	N/A	N/A	N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:						
6) CLEARED OUT OF SERVICE (85% WITHIN 24 HR)	88.9	97	97	97.8	97.8	97.8
6) TOTAL TROUBLE REPORTS (8 PER 100 LINES)	1.3	1.5	1.5	1.3	1.3	1.3

KENTUCKY ALLTEL

2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Regular Service Installation
Commission Objective - 90% Within 5 Days
Case No. 99-296 Objectives: Central=94.2 East=95.8 West=97.3
SECTION 10 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	98.5											
East Dist	98.8											
West Dist	99.0											
Total Co.	98.7											

Central Dist
East Dist
West Dist
Total Co.

Trouble Clearing - 24 Hours
Commission Objective - 85%
Case No. 99-296 Objectives: Central=89.9 East=89.6 West=93.1
SECTION 25 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	87.0											
East Dist	96.7											
West Dist	94.7											
Total Co.	92.5											

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds
SECTION 22 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	7											
East Dist												
West Dist												
Total Co.												

Central Dist
East Dist
West Dist
Total Co.

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines
Case No. 99-296 Objectives: Central=1.7 East=2.5 West=1.9
SECTION 25 (4)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	1.1											
East Dist	2.4											
West Dist	2.0											
Total Co.	1.6											

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds
SECTION 22 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	3											
East Dist												
West Dist												
Total Co.												

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KENTUCKY ALLTEL

2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Local Dialing
Objective - 5% or Less ATB

SECTION 15 (2)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	0												
East Dist	0												
West Dist	0												
Total Co.	0												

Dial Tone
Objective - 95% Within 3 Seconds

SECTION 15 (1)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	99.9												
East Dist	99.9												
West Dist	99.9												
Total Co.	99.9												

Toll Connecting
Objective - 3% or Less ATB

SECTION 15 (3)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	0.0												
East Dist	0.0												
West Dist	0.02												
Total Co.	0.01												

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ALLTEL COMMUNICATIONS

230 Lexington Green Circle
P. O. Box 1650
Lexington, KY 40588



Stephen R. Byars

Vice President - External Affairs

859-271-8324 (office)
859-271-7811 (fax)

March 27, 2003

Mr. Vern Miracle
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Re: ALLTEL Kentucky and Kentucky ALLTEL Service Results for February 2003

Dear Mr. Miracle:

Enclosed are both ALLTEL Kentucky's and Kentucky ALLTEL's service results for the month of February 2003.

As you already know, the service results for Kentucky ALLTEL were greatly impacted by the ice storm that hit both central and northeast Kentucky in mid-February. Although the storm increased trouble reports slightly in ALLTEL Kentucky's service territory the damage was not nearly as severe.

As always, please call if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Stephen R. Byars". The signature is written in a cursive, flowing style.

Stephen R. Byars

Enclosure

Monthly Report
FEBRUARY 2003

TELEPHONE COMPANY: ALLTEL COMMUNICATIONS, INC.						
PHONE NUMBER: 879/271-8324						
REPORTING MONTH: February-2003						
EXCHANGE CODE:						
EXCHANGE PREFIX:						
	MTWS	SHPV	SHPV	SHPV	ZNTN	ZNTN
	538	543	921	955	957	
PROVISION OF SERVICE:						
1) HELD ORDERS AT THE BEGINNING OF THE MONTH	0	0	1	0	0	0
1) HELD ORDERS ADDED DURING MONTH	1	0	1	0	0	0
1) HELD ORDERS WORKED DURING MONTH	1	0	1	0	0	0
1) HELD ORDERS AT THE END OF THE MONTH	0	0	1	0	0	0
2) SERVICE REQUESTS (90% IN 5 DAYS/BY WEEK)	100%	100%	100%	100%	100%	100%
REGRADE REQUESTS (90% IN 30 DAYS)	NONE	NONE	NONE	NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:						
3) DIAL TONE (95% WITHIN 3 SECONDS)	99.9	99.9	99.9	99.9	99.9	99.9
4a) LOCAL CALLS (LESS THAN 3% ATB)	100	100	100	100	100	100
TOTAL SERVICE REQUIREMENTS:						
4b) TOLL CALLS (LESS THAN 3% ATB)	100	100	100	100	100	100
ANSWER TIME REQUIREMENTS:						
5) REPAIR SERVICE (AVG. ANS. TIME NOT TO EXCEED 20 SECONDS)	4.1 sec.	4.1 sec.	4.1 sec.	4.1 sec.	4.1 sec.	4.1 sec.
OPERATOR SERVICE REQUIREMENTS:						
ASSISTED CALLS (90% WITHIN 10 SECONDS)	N/A	N/A	N/A	N/A	N/A	N/A
ON 1 CALL (90% WITHIN 4 SECONDS)	N/A	N/A	N/A	N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:						
6) CLEARED OUT OF SERVICE (85% WITHIN 24 HR)	95.8	91.9	91.9	97.8	90.48	
6) TOTAL TROUBLE REPORTS (8 PER 100 LINES)	2	1.6	1.6	1.3	1.5	

KENTUCKY ALLTEL

2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Regular Service Installation
Commission Objective - 90% Within 5 Days
Case No. 99-296 Objectives: Central=94.2 East=95.8 West=97.3
SECTION 10 (1)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	98.5	97.7											
East Dist	98.8	94.1											
West Dist	99.0	93.5											
Total Co.	98.7	95.4											

Trouble Clearing - 24 Hours
Commission Objective - 85%
Case No. 99-296 Objectives: Central=89.9 East=89.6 West=93.1
SECTION 25 (3)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	87.0	54.2											
East Dist	96.7	58.3											
West Dist	94.7	94.8											
Total Co.	92.5	62.5											

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds
SECTION 22 (1)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Total Co.	7	6.4											

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines
Case No. 99-296 Objectives: Central=1.7 East=2.5 West=1.9
SECTION 25 (4)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	1.1	2.0											
East Dist	2.4	3.1											
West Dist	2.0	2.3											
Total Co.	1.6	2.3											

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds
SECTION 22 (2)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Total Co.	3	4											

KENTUCKY ALTEL

2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Dial Tone
Objective - 95% Within 3 Seconds

SECTION 15 (1)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	99.9	99.9											
East Dist	99.9	99.7											
West Dist	99.9	99.9											
Total Co.	99.9	99.9											

Local Dialing
Objective - 5% or Less ATB

SECTION 15 (2)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	0	0											
East Dist	0	0											
West Dist	0	0											
Total Co.	0	0											

Toll Connecting
Objective - 3% or Less ATB

SECTION 15 (3)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	0.0	0.0											
East Dist	0.0	0.5											
West Dist	0.02	0.0											
Total Co.	0.01	0.1											

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ALLTEL COMMUNICATIONS

230 Lexington Green Circle
P. O. Box 1650
Lexington, KY 40588



Stephen R. Byars

Vice President - External Affairs

859-271-8324 (office)
859-271-7811 (fax)

April 22, 2003

Mr. Vern Miracle
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Re: ALLTEL Kentucky and Kentucky ALLTEL Service Results for March 2003

Dear Mr. Miracle:

Enclosed are both ALLTEL Kentucky's and Kentucky ALLTEL's service results for the month of March 2003.

As you already know, the service results for Kentucky ALLTEL were greatly impacted by the ice storm that hit both central and northeast Kentucky in mid-February. As always, please call if you have any questions.

Sincerely,


Stephen R. Byars

Enclosure

Monthly Report
MARCH 2003

TELEPHONE COMPANY: ALLTEL COMMUNICATIONS, INC.						
PHONE NUMBER: 879/271-8324						
REPORTING MONTH: March-2003						
EXCHANGE CODE:						
EXCHANGE PREFIX:						
	MTWS	SHPV	SHPV	ZNTN	ZNTN	ZNTN
	538	543	921	955		957
PROVISION OF SERVICE:						
1) HELD ORDERS AT THE BEGINNING OF THE MONTH	0	0	1	0	0	0
1) HELD ORDERS ADDED DURING MONTH	1	0	1	0	0	0
1) HELD ORDERS WORKED DURING MONTH	1	0	2	0	0	0
1) HELD ORDERS AT THE END OF THE MONTH	0	0	0	0	0	0
2) SERVICE REQUESTS (90% IN 5 DAYS/BY WEEK)	100%	100%	100%	100%	100%	100%
REGRADE REQUESTS 90% IN 30 DAYS)	NONE	NONE	NONE	NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:						
3) DIAL TONE (95% WITHIN 3 SECONDS)	100%	100%	100%	100%	100%	100%
4a) LOCAL CALLS (LESS THAN 3% ATB)	100%	100%	100%	100%	100%	100%
TOTAL SERVICE REQUIREMENTS:						
4b) TOLL CALLS (LESS THAN 3% ATB)	100%	100%	100%	100%	100%	100%
ANSWER TIME REQUIREMENTS:						
5) REPAIR SERVICE (AVG. ANS. TIME NOT TO EXCEED 20 SECONDS)	2 sec.	2 sec.	2 sec.	2 sec.	2 sec.	2 sec.
OPERATOR SERVICE REQUIREMENTS:						
ASSISTED CALLS (90% WITHIN 10 SECONDS)	N/A	N/A	N/A	N/A	N/A	N/A
ON 1 CALL (90% WITHIN 4 SECONDS)	N/A	N/A	N/A	N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:						
6) CLEARED OUT OF SERVICE (85% WITHIN 24 HR)	92.9	98.6	98.6	95.1	95.1	95.1
6) TOTAL TROUBLE REPORTS (8 PER 100 LINES)	1.3	1.5	1.5	1.3	1.3	1.3

KENTUCKY ALLTEL

2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Regular Service Installation
Commission Objective - 90% Within 5 Days
Case No. 99-296 Objectives: Central=94.2 East=95.8 West=97.3
SECTION 10 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	98.5	97.7	79.5									
East Dist	98.8	94.1	78.0									
West Dist	99.0	93.5	83.4									
Total Co.	98.7	95.4	79.9									

Trouble Clearing - 24 Hours
Commission Objective - 85%
Case No. 99-296 Objectives: Central=89.9 East=89.6 West=93.1
SECTION 25 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	87.0	54.2	31.9									
East Dist	96.7	58.3	47.5									
West Dist	94.7	94.8	96.2									
Total Co.	92.5	62.5	44.4									

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds
SECTION 22 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist												
East Dist												
West Dist												
Total Co.	7	6.4	6.6									

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines
Case No. 99-296 Objectives: Central=1.7 East=2.5 West=1.9
SECTION 25 (4)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	1.1	2.0	3.4									
East Dist	2.4	3.1	4.2									
West Dist	2.0	2.3	2.1									
Total Co.	1.6	2.3	3.3									

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds
SECTION 22 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist												
East Dist												
West Dist												
Total Co.	3	4	2									

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KENTUCKY ALLTEL

2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Local Dialing
Objective - 5% or Less ATB

SECTION 15 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0	0	0									
East Dist	0	0	0									
West Dist	0	0	0									
Total Co.	0	0	0									

Dial Tone
Objective - 95% Within 3 Seconds

SECTION 15 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	99.9	99.9	99.9									
East Dist	99.9	99.7	99.9									
West Dist	99.9	99.9	99.9									
Total Co.	99.9	99.9	99.9									

Toll Connecting
Objective - 3% or Less ATB

SECTION 15 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0.0	0.0	0.0									
East Dist	0.0	0.5	0.1									
West Dist	0.02	0.0	0.0									
Total Co.	0.01	0.1	0.0									

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ALLTEL COMMUNICATIONS

230 Lexington Green Circle
P. O. Box 1650
Lexington, KY 40588



Stephen R. Byars

Vice President - External Affairs

859-271-8324 (office)
859-271-7811 (fax)

May 28, 2003

Mr. Vern Miracle
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Re: ALLTEL Kentucky and Kentucky ALLTEL Service Results for April 2003

Dear Mr. Miracle:

Enclosed are both ALLTEL Kentucky's and Kentucky ALLTEL's service results for the month of April 2003.

Kentucky ALLTEL is still experiencing higher than normal trouble reports due to the ice storm earlier this year. Customers in Lexington and eastern Kentucky are still reporting troubles, for the first time, every day from damage caused during the ice storm. Although the initial damage was caused during the storm customers may be just now experiencing trouble as a result. This increased trouble volume has affected both installation and troubles cleared in 24-hour measurements.

As always, please call if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Stephen R. Byars". The signature is written in a cursive, flowing style.

Stephen R. Byars

Enclosure

Monthly Report
APRIL 2003

TELEPHONE COMPANY: ALLTEL COMMUNICATIONS, INC.						
PHONE NUMBER: 879/271-8324						
REPORTING MONTH: April-2003						
EXCHANGE CODE:						
EXCHANGE PREFIX:						
	MTWS	SHPV	SHPV	SHPV	ZNTN	ZNTN
	538	543	921	955	957	
PROVISION OF SERVICE:						
1) HELD ORDERS AT THE BEGINNING OF THE MONTH	0	0	0	0	0	0
1) HELD ORDERS ADDED DURING MONTH	0	2	1	1	3	
1) HELD ORDERS WORKED DURING MONTH	0	0	0	1	1	
1) HELD ORDERS AT THE END OF THE MONTH	0	2	1	0	2	
2) SERVICE REQUESTS (90% IN 5 DAYS/BY WEEK)	100%	100%	100%	100%	100%	100%
REGRADE REQUESTS 90% IN 30 DAYS)	NONE	NONE	NONE	NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:						
3) DIAL TONE (95% WITHIN 3 SECONDS)	100%	100%	100%	100%	100%	100%
4a) LOCAL CALLS (LESS THAN 3% ATB)	100%	100%	100%	100%	100%	100%
TOTAL SERVICE REQUIREMENTS:						
4b) TOLL CALLS (LESS THAN 3% ATB)	100%	100%	100%	100%	100%	100%
ANSWER TIME REQUIREMENTS:						
5) REPAIR SERVICE (AVG. ANS. TIME NOT TO EXCEED 20 SECONDS)	1 sec.	1 sec.	1 sec.	1 sec.	1 sec.	1 sec.
OPERATOR SERVICE REQUIREMENTS:						
ASSISTED CALLS (90% WITHIN 10 SECONDS)	N/A	N/A	N/A	N/A	N/A	N/A
ON 1 CALL (90% WITHIN 4 SECONDS)	N/A	N/A	N/A	N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:						
6) CLEARED OUT OF SERVICE (85% WITHIN 24 HR)	95.7	98.3	98.3	94.2	94.2	94.2
6) TOTAL TROUBLE REPORTS (8 PER 100 LINES)	1.7	2.3	2.3	1.1	1.1	1.1

KENTUCKY ALLTEL

2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Regular Service Installation
Commission Objective - 90% Within 5 Days
Case No. 99-296 Objectives: Central=94.2 East=95.8 West=97.3
SECTION 10 (1)

Trouble Clearing - 24 Hours
Commission Objective - 85%
Case No. 99-296 Objectives: Central=89.9 East=89.6 West=93.1
SECTION 25 (3)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	98.5	97.7	79.5	90.4									
East Dist	98.8	94.1	78.0	92.7									
West Dist	99.0	93.5	83.4	90.7									
Total Co.	98.7	95.4	79.9	91.3									

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	87.0	54.2	31.9	80.6									
East Dist	96.7	58.3	47.5	89.8									
West Dist	94.7	94.8	96.2	96.7									
Total Co.	92.5	62.5	44.4	87.2									

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds
SECTION 22 (1)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	7	6.4	6.6	6.9									
East Dist													
West Dist													
Total Co.													

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines
Case No. 99-296 Objectives: Central=1.7 East=2.5 West=1.9
SECTION 25 (4)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	1.1	2.0	3.4	1.5									
East Dist	2.4	3.1	4.2	2.6									
West Dist	2.0	2.3	2.1	2.1									
Total Co.	1.6	2.3	3.3	1.9									

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds
SECTION 22 (2)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	3	4	2	1									
East Dist													
West Dist													
Total Co.													

KENTUCKY ALLTEL

2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Local Dialing
Objective - 5% or Less ATB
SECTION 15 (2)

	J	F	M	A	M	A	J	J	A	S	O	N	D
Central Dist	0	0	0	0									
East Dist	0	0	0	0									
West Dist	0	0	0	0									
Total Co.	0	0	0	0									

Dial Tone
Objective - 95% Within 3 Seconds
SECTION 15 (1)

	J	F	M	A	M	A	J	J	A	S	O	N	D
Central Dist	99.9	99.9	99.9	99.9									
East Dist	99.9	99.7	99.9	99.9									
West Dist	99.9	99.9	99.9	99.9									
Total Co.	99.9	99.9	99.9	99.9									

Toil Connecting
Objective - 3% or Less ATB
SECTION 15 (3)

	J	F	M	A	M	A	J	J	A	S	O	N	D
Central Dist	0.0	0.0	0.0	0.0									
East Dist	0.0	0.5	0.1	0.1									
West Dist	0.02	0.0	0.0	0.0									
Total Co.	0.01	0.1	0.0	0.0									

KYPUCBENC

ALLTEL COMMUNICATIONS

230 Lexington Green Circle
P. O. Box 1650
Lexington, KY 40588



Stephen R. Byars

Vice President - External Affairs

859-271-8324 (office)
859-271-7811 (fax)

July 3, 2003

Mr. Vern Miracle
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602


Re: ALLTEL Kentucky and Kentucky ALLTEL Service Reports for May

Dear Mr. Miracle:

Enclosed are both ALLTEL Kentucky's and Kentucky ALLTEL's service reports for the month of May, 2003.

As always, please call me with any questions.

Sincerely,


Stephen R. Byars

Enclosures

TELEPHONE COMPANY: ALLTEL COMMUNICATIONS, INC.						
PHONE NUMBER: 502/957-7107						
REPORTING MONTH: May-2003						
EXCHANGE CODE:						
EXCHANGE PREFIX:						
	MTWS	SHPV	SHPV	SHPV	ZNTN	ZNTN
	538	543	921	955	957	
PROVISION OF SERVICE:						
1)		0	2	1	0	2
1)		0	0	0	0	3
1)		0	2	1	0	5
1)		0	0	0	0	0
2)		100%	100%	100%	100%	100%
		NONE	NONE	NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:						
3)		100%	100%	100%	100%	100%
4a)		100%	100%	100%	100%	100%
TOTAL SERVICE REQUIREMENTS:						
4b)		100%	100%	100%	100%	100%
ANSWER TIME REQUIREMENTS*:						
5)		.5 sec	.5 sec	.5 sec	.5 sec	.5 sec
OPERATOR SERVICE REQUIREMENTS:						
		N/A	N/A	N/A	N/A	N/A
		N/A	N/A	N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:						
6)		100	96.7	96.7	100	100
6)		1.6	2.1	2.1	1.8	1.8
*REPAIR SERVICE ANSWER TIME CONSISTS OF SEVEN STATES COMBINED.						

KENTUCKY ALLTEL

2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Regular Service Installation
Commission Objective - 90% Within 5 Days
Case No. 99-296 Objectives: Central=94.2 East=95.8 West=97.3
SECTION 10 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	98.5	97.7	79.5	90.4	82.9							
East Dist	98.8	94.1	78.0	92.7	94.4							
West Dist	99.0	93.5	83.4	90.7	86.3							
Total Co.	98.7	95.4	79.9	91.3	87.3							

Trouble Clearing - 24 Hours
Commission Objective - 85%
Case No. 99-296 Objectives: Central=89.9 East=89.6 West=93.1
SECTION 25 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	87.0	54.2	31.9	80.6	75.3							
East Dist	96.7	58.3	47.5	89.8	73.7							
West Dist	94.7	94.8	96.2	96.7	96.8							
Total Co.	92.5	62.5	44.4	87.2	79.5							

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds
SECTION 22 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	7	6.4	6.6	6.9	6.4							
East Dist												
West Dist												
Total Co.												

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines
Case No. 99-296 Objectives: Central=1.7 East=2.5 West=1.9
SECTION 25 (4)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	1.1	2.0	3.4	1.5	1.5							
East Dist	2.4	3.1	4.2	2.6	3.1							
West Dist	2.0	2.3	2.1	2.1	2.4							
Total Co.	1.6	2.3	3.3	1.9	2.1							

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds
SECTION 22 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	3	4	2	1	1							
East Dist												
West Dist												
Total Co.												

KENTUCKY ALLTEL

2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Local Dialing
Objective - 5% or Less ATB

SECTION 15 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0	0	0	0	0							
East Dist	0	0	0	0	0							
West Dist	0	0	0	0	0							
Total Co.	0	0	0	0	0							

Dial Tone
Objective - 95% Within 3 Seconds

SECTION 15 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	99.9	99.9	99.9	99.9	99.4							
East Dist	99.9	99.7	99.9	99.9	99.9							
West Dist	99.9	99.9	99.9	99.9	98.3							
Total Co.	99.9	99.9	99.9	99.9	99.2							

Toll Connecting
Objective - 3% or Less ATB

SECTION 15 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0.0	0.0	0.0	0.0	0.1							
East Dist	0.0	0.5	0.1	0.1	0.0							
West Dist	0.02	0.0	0.0	0.0	0.0							
Total Co.	0.01	0.1	0.0	0.0	0.0							

KYPUCEBENC

PERCENT OUT OF SERVICE TROUBLES CLEARED IN 24 HRS

	Jan02	Feb02	Mar02	Apr02	May02	Jun02	Jul02	Aug02	Sep02	Oct02	Nov02	Dec02
89.9												
KY Central PSC Obj:												
PSC DAC 3100	85.01 *	49.70 *	26.68 *	81.21 *	77.05 *							
PSC DAC 3103	86.91 *	53.55 *	28.73 *	77.41 *	70.28 *							
PSC DAC 3104	90.77	77.09 *	88.98 *	91.67	82.06 *							
PSC DAC 3105	100.00	96.23	98.71	95.08	89.47 *							
KY Central District	87.02 *	54.21 *	31.89 *	80.57 *	75.31 *							
89.6												
KY Eastern PSC Obj:												
PSC DAC 3200	94.37	53.16 *	42.99 *	86.08 *	61.05 *							
PSC DAC 3300	97.77	93.38	95.88	98.15	97.12							
PSC DAC 3400	98.17	48.42 *	35.81 *	87.87 *	78.72 *							
PSC DAC 3500	97.27	70.13 *	91.10	98.10	92.98							
KY Eastern District	96.68	58.27 *	47.54 *	89.83	73.74 *							
93.1												
KY Western PSC Obj:												
PSC DAC 3600	93.81	95.25	96.1	98.34	97.11							
PSC DAC 3700	95.15	95.2	95.53	93.25	97.57							
PSC DAC 3800	96.43	94.54	96.57	98.32	98.08							
PSC DAC 3900	92.31 *	93.95	97.74	95.6	96.57							
PSC DAC 3901	96.36	94.88	94.15	96.82	94.4							
KY Western District	94.70	94.76	96.16	96.69	96.77							
Total State Of KY	92.51	62.49	44.42	87.22	79.53							

TROUBLES PER 100 ACCESS LINES

	Jan02	Feb02	Mar02	Apr02	May02	Jun02	Jul02	Aug02	Sep02	Oct02	Nov02	Dec02
KY Central PSC Obj:												
1.7												
PSC DAC 3100	0.49	1.02	1.73 *	0.71	0.68							
PSC DAC 3103	5.16 *	9.82 *	19.61 *	8.09 *	6.89 *							
PSC DAC 3104	2.77 *	3.43 *	3.12 *	2.66 *	3.53 *							
PSC DAC 3105	1.78 *	1.93 *	3.15 *	2.28 *	2.66 *							
KY Central District	1.07	1.97 *	3.42 *	1.53	1.45							
KY Eastern PSC Obj:												
2.5												
PSC DAC 3200	1.96	3.24 *	5.36 *	2.76 *	3.60 *							
PSC DAC 3300	1.97	2.04	1.70	1.90	2.07							
PSC DAC 3400	3.38 *	4.77 *	6.51 *	3.41 *	4.10 *							
PSC DAC 3500	3.65 *	3.02 *	2.90 *	2.20	2.43							
KY Eastern District	2.39	3.14 *	4.19 *	2.56 *	3.10 *							
KY Western PSC Obj:												
1.9												
PSC DAC 3600	1.79	1.96 *	2.02 *	1.83	2.06 *							
PSC DAC 3700	1.89	2.65 *	1.85	2.12 *	2.30 *							
PSC DAC 3800	2.05 *	1.85	2.12 *	2.10 *	2.23 *							
PSC DAC 3900	2.10 *	2.57 *	2.38 *	2.23 *	2.71 *							
PSC DAC 3901	2.58 *	2.47 *	2.43 *	2.43 *	3.18 *							
KY Western District	2.02	2.25 *	2.14 *	2.09 *	2.42 *							
Total State Of KY	1.62	2.33	3.34	1.92	2.09							

PERCENT REGULAR SERVICE INSTALLATIONS IN 5 DAYS

KY Central PSC Obj:

	Jan02	Feb02	Mar02	Apr02	May02	Jun02	Jul02	Aug02	Sep02	Oct02	Nov02	Dec02
94.2												
PSC DAC 3100	98.66	97.81	74.60 *	86.36 *	76.11 *							
PSC DAC 3103	98.81	98.43	77.46 *	91.77 *	85.16 *							
PSC DAC 3104	97.51	96.03	97.64	96.50	93.00 *							
PSC DAC 3105	96.67	95.24	88.51 *	96.30	98.41							
	98.53	97.72	79.52 *	90.43 *	82.90 *							

KY Central District

KY Eastern PSC Obj:

	Jan02	Feb02	Mar02	Apr02	May02	Jun02	Jul02	Aug02	Sep02	Oct02	Nov02	Dec02
95.8												
PSC DAC 3200	99.34	97.64	68.41 *	89.57 *	95.07 *							
PSC DAC 3300	98.77	92.79 *	91.94 *	95.71 *	94.75 *							
PSC DAC 3400	98.17	95.78 *	62.02 *	94.94 *	93.59 *							
PSC DAC 3500	98.74	84.80 *	79.73 *	83.77 *	92.75 *							
	98.81	94.12 *	77.99 *	92.65 *	94.45 *							

KY Eastern District

KY Western PSC Obj:

	Jan02	Feb02	Mar02	Apr02	May02	Jun02	Jul02	Aug02	Sep02	Oct02	Nov02	Dec02
97.3												
PSC DAC 3600	99.74	87.50 *	66.45 *	89.08 *	84.82 *							
PSC DAC 3700	98.41	96.82 *	95.04 *	95.67 *	97.85							
PSC DAC 3800	98.41	94.95 *	79.06 *	82.77 *	77.81 *							
PSC DAC 3900	98.68	93.58 *	87.80 *	95.62 *	82.90 *							
PSC DAC 3901	99.49	95.63 *	93.52 *	94.15 *	92.46 *							
	98.95	93.48 *	83.40 *	90.66 *	86.29 *							

KY Western District

Total State Of KY 98.74 95.40 79.93 91.26 87.30

ALLTEL COMMUNICATIONS

230 Lexington Green Circle
P.O. Box 1650
Lexington, KY 40588



W. Gregory Coker
Vice President – External Affairs

859-271-8324 (office)
859-271-7823 (fax)

August 5, 2004

RECEIVED

AUG 06 2004

PUBLIC SERVICE
COMMISSION

Mr. Kyle Willard
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Re: ALLTEL Kentucky and Kentucky ALLTEL Service Results
June, 2004

Dear Mr. Willard:

Enclosed are both ALLTEL Kentucky's and Kentucky ALLTEL's service results for the month of June 2004.

As you are aware, the state of Kentucky has experienced numerous thunderstorms during the last few months, which included high winds, tornado's, and lightning. As a result, Kentucky ALLTEL's Western district narrowly missed the service objective for regular service installation during the months of April, May, and June.

Mr. Willard, you and your colleagues at the Public Service Commission can remain confident in ALLTEL and our continued commitment to the highest standards of customer service. It is our number one priority and we are working hard everyday to make sure our goals are met and our customers are satisfied.

Please feel free to contact me at (859)271-8324 if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to be "W. Gregory Coker". The signature is written in a cursive, flowing style.

W. Gregory Coker

Enclosures

TELEPHONE COMPANY: ALLTEL COMMUNICATIONS, INC.				
REPORTING MONTH:	June-2004	Mount Washington	Shepherdsville	Zoneton
EXCHANGE CODE:				
EXCHANGE PREFIX:				
PROVISION OF SERVICE:				
1) HELD ORDERS AT THE BEGINNING OF THE MONTH		2	0	7
1) HELD ORDERS ADDED DURING MONTH		0	1	2
1) HELD ORDERS WORKED DURING MONTH		2	0	7
1) HELD ORDERS AT THE END OF THE MONTH		0	1	2
2) SERVICE REQUESTS (90% IN 5 DAYS/BY WEEK)		100%	99%	93.6%
REGRADE REQUESTS 90% IN 30 DAYS)		NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:				
3) DIAL TONE (95% WITHIN 3 SECONDS)		99.9	99.9	99.9
4a) LOCAL CALLS (LESS THAN 3% ATB)		0%	0%	0%
TOTAL SERVICE REQUIREMENTS:				
4b) TOLL CALLS (LESS THAN 3% ATB)		0%	0%	0%
ANSWER TIME REQUIREMENTS*:				
5) REPAIR SERVICE (AVG. ANS. TIME NOT TO EXCEED 20 SECONDS)		1.1	1.1	1.1
OPERATOR SERVICE REQUIREMENTS:				
ASSISTED CALLS (90% WITHIN 10 SECONDS)		N/A	N/A	N/A
ON 1 CALL (90% WITHIN 4 SECONDS)		N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:				
6) CLEARED OUT OF SERVICE (85% WITHIN 24 HR)		94.0%	92.0%	91.5%
6) TOTAL TROUBLE REPORTS (8 PER 100 LINES)		2.29	3.52	4.25
*REPAIR SERVICE ANSWER TIME CONSISTS OF SEVEN STATES COMBINED.				

KENTUCKY ALLTEL

2004 PSC OBJECTIVE REPORT
807 KAR 5:061

Regular Service Installation
Commission Objective - 90% Within 5 Days
Case No. 99-296 Objectives: Central=94.2 East=95.8 West=97.3
SECTION 10 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	94.2	97.2	98.0	98.4	98.2	95.5						
East Dist	94.7	96.3	96.9	95.9	96.5	87.3						
West Dist	93.6	97.2	97.5	96.1	95.2	89.9						
Total Co.	94.2	96.9	97.5	96.9	96.8	91.2						

Trouble Clearing - 24 Hours
Commission Objective - 85%
Case No. 99-296 Objectives: Central=89.9 East=89.6 West=93.1
SECTION 25 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	87.0	90.1	95.1	94.7	90.2	85.6						
East Dist	92.6	92.9	95.3	95.7	83.0	87.9						
West Dist	94.8	96.2	97.1	98.0	95.5	93.7						
Total Co.	91.0	92.6	95.6	95.9	88.4	88.6						

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds
SECTION 22 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	6.3	6.3	5.9	6.1	5.9	5.7						
East Dist												
West Dist												
Total Co.												

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines
Case No. 99-296 Objectives: Central=1.7 East=2.5 West=1.9
SECTION 25 (4)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0.9	1.1	1.0	1.0	1.1	1.5						
East Dist	2.3	2.5	2.3	2.1	2.5	3.6						
West Dist	1.9	1.8	1.8	1.8	1.9	2.8						
Total Co.	1.5	1.6	2.7	1.5	1.6	2.4						

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds
SECTION 22 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	1	1	1	1	1	1						
East Dist												
West Dist												
Total Co.												

KYPUCA.ENC

KENTUCKY ALLTEL

2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Local Dialing
Objective - 5% or Less ATB

SECTION 15 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0	0	0	0	0	0	0					
East Dist	0	0	0	0	0	0	0					
West Dist	0	0	0	0	0	0	0					
Total Co.	0	0	0	0	0	0	0					

Dial Tone
Objective - 95% Within 3 Seconds

SECTION 15 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	99.9	99.9	99.9	99.9	99.9	99.9	99.9					
East Dist	99.8	99.9	99.9	99.9	99.9	99.9	99.9					
West Dist	99.9	99.9	99.9	99.9	99.9	99.8	99.8					
Total Co.	99.9	99.9	99.9	99.9	99.9	99.9	99.9					

Toll Connecting
Objective - 3% or Less ATB

SECTION 15 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0.1	0.0	0.0	0.0	1.2	1.2	1.2					
East Dist	0.3	0.0	0.0	0.0	0.1	0.1	0.0					
West Dist	0.2	0.0	0.0	0.0	0.0	0.0	0.0					
Total Co.	0.2	0.0	0.0	0.0	0.4	0.4	0.4					

PERCENT OUT OF SERVICE TROUBLES CLEARED IN 24 HRS

Obj	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
89.9												
PSC DAC 3100	90.45	91.83	96.04	93.87	90.10	83.16 *						
PSC DAC 3103	89.48	88.76 *	93.52	94.14	89.98	88.35 *						
PSC DAC 3104	71.74 *	88.44 *	96.49	98.01	90.08	83.88 *						
PSC DAC 3105	91.43	98.15	97.37	100.00	100.00	85.50 *						
	86.96 *	90.12	95.11	94.74	90.24	85.56 *						
89.6												
PSC DAC 3200	90.52	88.76 *	90.48	92.62	72.73 *	82.03 *						
PSC DAC 3300	98.09	98.09	99.13	98.76	98.38	94.60						
PSC DAC 3400	91.25	94.24	98.20	97.97	88.42 *	89.46 *						
PSC DAC 3500	95.21	99.53	99.45	99.49	100.00	93.36						
	92.63	92.93	95.29	95.67	82.96 *	87.94 *						
93.1												
PSC DAC 3600	98.43	98.48	99.27	98.96	98.523	97.77						
PSC DAC 3700	93.75	95.44	91.8 *	95.13	90.857 *	89.66 *						
PSC DAC 3800	92.66 *	92.62 *	96.4	97.61	91.597 *	91.32 *						
PSC DAC 3900	91.33 *	96.86	97.94	99.28	97.354	93.52						
PSC DAC 3901	97.45	95.65	99.02	97.86	94.218	94.44						
	94.75	96.23	97.06	98.04	95.45	93.73						
Total State Of KY	91.30	92.58	95.66	95.89	88.4	88.6						

TROUBLES PER 100 ACCESS LINES

	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
KY Central PSC Obj:												
1.7												
PSC DAC 3100	0.51	0.64	0.57	0.56	0.63	0.87						
PSC DAC 3103	1.43	1.57	1.40	1.53	1.62	2.31 *						
PSC DAC 3104	2.94 *	2.92 *	2.78 *	2.54 *	2.90 *	3.86 *						
PSC DAC 3105	1.59	1.63	1.65	1.65	1.77 *	2.62 *						
	0.93	1.05	0.95	0.97	1.07	1.48						
KY Central District												
KY Eastern PSC Obj:												
2.5												
PSC DAC 3200	2.66 *	2.75 *	2.23	2.30	2.91 *	3.76 *						
PSC DAC 3300	1.73	1.91	1.75	1.59	1.76	3.03 *						
PSC DAC 3400	2.56 *	3.09 *	3.28 *	2.51 *	2.87 *	4.16 *						
PSC DAC 3500	2.56 *	2.70 *	1.97	2.19	2.15	3.30 *						
	2.33	2.54 *	2.26	2.10	2.46	3.56 *						
KY Eastern District												
KY Western PSC Obj:												
1.9												
PSC DAC 3600	1.46	1.60	1.39	1.37	1.66	2.12 *						
PSC DAC 3700	1.73	1.89	2.17 *	2.19 *	1.60	2.05 *						
PSC DAC 3800	1.96 *	1.51	1.55	1.67	1.65	3.12 *						
PSC DAC 3900	2.34 *	2.35 *	2.25 *	2.13 *	2.54 *	3.67 *						
PSC DAC 3901	2.23 *	1.99 *	2.05 *	2.10 *	2.03 *	3.29 *						
	1.89	1.83	1.81	1.81	1.87	2.79 *						
KY Western District												
Total State Of KY	1.50	1.61	1.48	1.45	1.60	2.38						

PERCENT REGULAR SERVICE INSTALLATIONS IN 5 DAYS

94.2	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
KY Central PSC Obj:												
PSC DAC 3100	97.12	97.54	98.41	99.23	99.05	95.18						
PSC DAC 3103	97.30	97.98	98.48	98.44	98.84	98.27						
PSC DAC 3104	77.32	* 94.46	96.00	96.15	94.38	87.90	*					
PSC DAC 3105	97.56	96.39	95.29	96.84	96.92	97.06						
	94.24	97.22	97.96	98.35	98.25	95.51						

KY Central District

95.8	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
KY Eastern PSC Obj:												
PSC DAC 3200	95.21	* 93.92	* 95.09	* 93.93	* 94.20	* 83.80	*					
PSC DAC 3300	94.38	* 98.13	97.57	97.45	98.15	89.24	*					
PSC DAC 3400	96.62	94.89	* 98.31	94.76	* 94.93	* 85.37	*					
PSC DAC 3500	90.59	* 98.54	96.36	98.15	100.00	96.05						
	94.70	* 96.25	96.90	95.87	96.55	87.31	*					

KY Eastern District

97.3	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
KY Western PSC Obj:												
PSC DAC 3600	96.88	* 99.50	99.69	99.55	97.95	97.57						
PSC DAC 3700	90.76	* 97.02	* 97.86	96.92	* 94.85	* 87.80	*					
PSC DAC 3800	94.15	* 96.67	* 95.91	* 95.45	* 92.61	* 80.49	*					
PSC DAC 3900	90.24	* 95.95	* 97.21	* 96.70	* 96.21	* 94.22	*					
PSC DAC 3901	95.24	* 96.37	* 97.01	* 89.93	* 94.47	* 90.73	*					
	93.59	* 97.21	* 97.50	96.12	* 95.15	* 89.94	*					

KY Western District

Total State Of KY	94.22	96.90	97.47	96.87	96.81	91.18						
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ALLTEL COMMUNICATIONS
P.O. Box 1650
Lexington, Kentucky 40588-1650



Phyllis Masters
External Affairs

859-245-1813 (office)
859-271-7823 (fax)

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SEP 13 2004

PUBLIC SERVICE
COMMISSION

September 13, 2004

Mr. Kyle Willard
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Re: ALLTEL Kentucky and Kentucky ALLTEL Service Results
July 2004

Enclosed are both ALLTEL Kentucky's and Kentucky ALLTEL's service results for the month of July 2004.

As you are likely aware, Kentucky has experienced an uncharacteristic amount of storms this summer. The result of these storms has been an increase in the number of service affecting issues in the months of May, June and July. ALLTEL has been working extremely hard to maintain high service levels by working many hours of overtime and also working over the weekends during these months. We have also been assigning construction personnel to assist the service technicians in restoring service. We are confident that our service results will show improvement for August and the remainder of the year.

ALLTEL is committed to service quality and is working hard everyday to ensure that our customers are satisfied and that we meet the goals that the Commission has established. Should you wish to discuss these issues further please feel free to contact me.

Sincerely

A handwritten signature in cursive script that reads "Phyllis Masters".

Phyllis Masters

TELEPHONE COMPANY: ALLTEL COMMUNICATIONS, INC.			
REPORTING MONTH:	July-2004	Mount Washington	Shepherdsville
EXCHANGE CODE:			Zoneton
EXCHANGE PREFIX:			
PROVISION OF SERVICE:			
1)	HELD ORDERS AT THE BEGINNING OF THE MONTH	0	1
1)	HELD ORDERS ADDED DURING MONTH	1	0
1)	HELD ORDERS WORKED DURING MONTH	0	1
1)	HELD ORDERS AT THE END OF THE MONTH	1	0
2)	SERVICE REQUESTS (90% IN 5 DAYS/BY WEEK)	97.3%	96.7%
	REGRADE REQUESTS 90% IN 30 DAYS)	NONE	NONE
TOTAL SERVICE REQUIREMENTS:			
3)	DIAL TONE (95% WITHIN 3 SECONDS)	99.9	99.9
4a)	LOCAL CALLS (LESS THAN 3% ATB)	0%	0%
TOTAL SERVICE REQUIREMENTS:			
4b)	TOLL CALLS (LESS THAN 3% ATB)	0%	0%
ANSWER TIME REQUIREMENTS*:			
5)	REPAIR SERVICE (AVG. ANS. TIME NOT TO EXCEED 20 SECONDS)	0.9	0.9
OPERATOR SERVICE REQUIREMENTS:			
	ASSISTED CALLS (90% WITHIN 10 SECONDS)	N/A	N/A
	ON 1 CALL (90% WITHIN 4 SECONDS)	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:			
6)	CLEARED OUT OF SERVICE (85% WITHIN 24 HR)	93.6%	89.9%
6)	TOTAL TROUBLE REPORTS (8 PER 100 LINES)	2.7	4.1
*REPAIR SERVICE ANSWER TIME CONSISTS OF SEVEN STATES COMBINED.			

KENTUCKY ALLTEL

2004 PSC OBJECTIVE REPORT
807 KAR 5:061

Regular Service Installation
Commission Objective - 90% Within 5 Days
Case No. 99-296 Objectives: Central=94.2 East=95.8 West=97.3
SECTION 10 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	94.2	97.2	98.0	98.4	98.2	95.5	98.4					
East Dist	94.7	96.3	96.9	95.9	96.5	87.3	91.7					
West Dist	93.6	97.2	97.5	96.1	95.2	89.9	93.9					
Total Co.	94.2	96.9	97.5	96.9	96.8	91.2	94.8					

Trouble Clearing - 24 Hours
Commission Objective - 85%
Case No. 99-296 Objectives: Central=89.9 East=89.6 West=93.1
SECTION 25 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	87.0	90.1	95.1	94.7	90.2	85.6	88.1					
East Dist	92.6	92.9	95.3	95.7	83.0	87.9	89.4					
West Dist	94.8	96.2	97.1	98.0	95.5	93.7	92.9					
Total Co.	91.0	92.6	95.6	95.9	88.4	88.6	90.3					

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds
SECTION 22 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	6.3	6.3	5.9	6.1	5.9	5.7	5.4					
East Dist												
West Dist												
Total Co.												

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines
Case No. 99-296 Objectives: Central=1.7 East=2.5 West=1.9
SECTION 25 (4)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0.9	1.1	1.0	1.0	1.1	1.5	1.1					
East Dist	2.3	2.5	2.3	2.1	2.5	3.6	2.6					
West Dist	1.9	1.8	1.8	1.8	1.9	2.8	3.3					
Total Co.	1.5	1.6	2.7	1.5	1.6	2.4	2.0					

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds
SECTION 22 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	1	1	1	1	1	1	1					
East Dist												
West Dist												
Total Co.												

KENTUCKY ALLTEL
2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Local Dialing
Objective - 5% or Less ATB

SECTION 15 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0	0	0	0	0	0	0					
East Dist	0	0	0	0	0	0	0					
West Dist	0	0	0	0	0	0	0					
Total Co.	0	0	0	0	0	0	0					

Dial Tone
Objective - 95% Within 3 Seconds

SECTION 15 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	99.9	99.9	99.9	99.9	99.9	99.9	99.9					
East Dist	99.8	99.9	99.9	99.9	99.9	99.9	99.8					
West Dist	99.9	99.9	99.9	99.9	99.9	99.8	99.1					
Total Co.	99.9	99.9	99.9	99.9	99.9	99.9	99.7					

Toll Connecting
Objective - 3% or Less ATB

SECTION 15 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0.1	0.0	0.0	0.0	1.2	1.2	0.3					
East Dist	0.3	0.0	0.0	0.0	0.1	0.0	0.0					
West Dist	0.2	0.0	0.0	0.0	0.0	0.0	0.0					
Total Co.	0.2	0.0	0.0	0.0	0.4	0.4	0.1					

PERCENT OUT OF SERVICE TROUBLES CLEARED IN 24 HRS

89.9	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
KY Central PSC Obj:												
PSC DAC 3100	90.45	91.83	96.04	93.87	90.10	83.16 *	82.76 *					
PSC DAC 3103	89.48 *	88.76 *	93.52	94.14	89.98	88.35 *	92.12					
PSC DAC 3104	71.74 *	88.44 *	96.49	98.01	90.08	83.88 *	91.06					
PSC DAC 3105	91.43	98.15	97.37	100.00	100.00	85.50 *	91.67 *					
	86.96 *	90.12	95.11	94.74	90.24	85.56 *	88.06 *					
KY Central District												
89.6												
KY Eastern PSC Obj:												
PSC DAC 3200	90.52	88.76 *	90.48	92.62	72.73 *	82.03 *	86.18 *					
PSC DAC 3300	98.09	98.09	99.13	98.76	98.38	94.60	93.28					
PSC DAC 3400	91.25	94.24	98.20	97.97	88.42 *	89.46 *	89.20 *					
PSC DAC 3500	95.21	99.53	99.45	99.49	100.00	93.36	98.58					
	92.63	92.93	95.29	95.67	82.96 *	87.94 *	89.41 *					
KY Eastern District												
93.1												
KY Western PSC Obj:												
PSC DAC 3600	98.43	98.48	99.27	98.96	98.523	97.77	97.57					
PSC DAC 3700	93.75	95.44	91.8 *	95.13	90.857 *	89.66 *	90.15 *					
PSC DAC 3800	92.66 *	92.62 *	96.4	97.61	91.597 *	91.32 *	95.21					
PSC DAC 3900	91.33 *	96.86	97.94	99.28	97.354	93.52	90.12 *					
PSC DAC 3901	97.45	95.65	99.02	97.86	94.218	94.44	86.26 *					
	94.75	96.23	97.06	98.04	95.45	93.73	92.86 *					
KY Western District												
Total State Of KY	91.30	92.58	95.66	95.89	88.4	88.6	90.28					

TROUBLES PER 100 ACCESS LINES

	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
KY Central PSC Obj:												
1.7												
PSC DAC 3100	0.51	0.64	0.57	0.56	0.63	0.87	0.70					
PSC DAC 3103	1.43	1.57	1.40	1.53	1.62	2.31 *	1.65					
PSC DAC 3104	2.94 *	2.92 *	2.78 *	2.54 *	2.90 *	3.86 *	3.38 *					
PSC DAC 3105	1.59	1.63	1.65	1.65	1.77 *	2.62 *	1.59					
	0.93	1.05	0.95	0.97	1.07	1.48	1.15					
KY Central District												
KY Eastern PSC Obj:												
2.5												
PSC DAC 3200	2.66 *	2.75 *	2.23	2.30	2.91 *	3.76 *	2.98 *					
PSC DAC 3300	1.73	1.91	1.75	1.59	1.76	3.03 *	1.96					
PSC DAC 3400	2.56 *	3.09 *	3.28 *	2.51 *	2.87 *	4.16 *	3.14 *					
PSC DAC 3500	2.56 *	2.70 *	1.97	2.19	2.15	3.30 *	2.72 *					
	2.33	2.54 *	2.26	2.10	2.46	3.56 *	2.64 *					
KY Eastern District												
KY Western PSC Obj:												
1.9												
PSC DAC 3600	1.46	1.60	1.39	1.37	1.66	2.12 *	2.42 *					
PSC DAC 3700	1.73	1.89	2.17 *	2.19 *	1.60	2.05 *	3.36 *					
PSC DAC 3800	1.96 *	1.51	1.55	1.67	1.65	3.12 *	4.04 *					
PSC DAC 3900	2.34 *	2.35 *	2.25 *	2.13 *	2.54 *	3.67 *	3.60 *					
PSC DAC 3901	2.23 *	1.99 *	2.05 *	2.10 *	2.03 *	3.29 *	3.23 *					
	1.89	1.83	1.81	1.81	1.87	2.79 *	3.27 *					
KY Western District												
Total State Of KY	1.50	1.61	1.48	1.45	1.60	2.38	2.01					

PERCENT REGULAR SERVICE INSTALLATIONS IN 5 DAYS

KY Central PSC Obj:

	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
94.2												
PSC DAC 3100	97.12	97.54	98.41	99.23	99.05	95.18	99.05					
PSC DAC 3103	97.30	97.98	98.48	98.44	98.84	98.27	98.87					
PSC DAC 3104	77.32	94.46	96.00	96.15	94.38	87.90	95.60					
PSC DAC 3105	97.56	96.39	95.29	96.84	96.92	97.06	96.08					
	94.24	97.22	97.96	98.35	98.25	95.51	98.42					

KY Central District

KY Eastern PSC Obj:

	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
95.8												
PSC DAC 3200	95.21	93.92	95.09	93.93	94.20	83.80	92.17					
PSC DAC 3300	94.38	98.13	97.57	97.45	98.15	89.24	90.85					
PSC DAC 3400	96.62	94.89	98.31	94.76	94.93	85.37	91.69					
PSC DAC 3500	90.59	98.54	96.36	98.15	100.00	96.05	93.38					
	94.70	96.25	96.90	95.87	96.55	87.31	91.66					

KY Eastern District

KY Western PSC Obj:

	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
97.3												
PSC DAC 3600	96.88	99.50	99.69	99.55	97.95	97.57	97.22					
PSC DAC 3700	90.76	97.02	97.86	96.92	94.85	87.80	85.93					
PSC DAC 3800	94.15	96.67	95.91	95.45	92.61	80.49	91.07					
PSC DAC 3900	90.24	95.95	97.21	96.70	96.21	94.22	99.28					
PSC DAC 3901	95.24	96.37	97.01	89.93	94.47	90.73	95.24					
	93.59	97.21	97.50	96.12	95.15	89.94	93.89					

KY Western District

Total State Of KY

	94.22	96.90	97.47	96.87	96.81	91.18	94.81					
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ALLTEL COMMUNICATIONS
P.O. Box 1650
Lexington, Kentucky 40588-1650



Phyllis Masters
External Affairs

859-245-1813 (office)
859-271-7823 (fax)

October 13, 2004

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OCT 13 2004

PUBLIC SERVICE
COMMISSION

Mr. Kyle Willard
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Re: ALLTEL Kentucky and Kentucky ALLTEL Service Results
August 2004

Enclosed are both ALLTEL Kentucky's and Kentucky ALLTEL's service results for the month of August 2004.

As you are aware, Kentucky has experienced an uncharacteristic amount of storms this summer. The result of these storms has been a significant increase in the number of service affecting issues during the past few months. ALLTEL has been working extremely hard during this time and believes no corrective action is necessary as its results will greatly improve once the storms subside.

ALLTEL is committed to service quality and is working hard everyday to ensure that our customers are satisfied and that we meet the goals that the Commission has established. If you have any questions, please feel free to contact me.

Sincerely

A handwritten signature in cursive script that reads "Phyllis Masters".

Phyllis Masters

TELEPHONE COMPANY: ALLTEL COMMUNICATIONS, INC.				
REPORTING MONTH:	August-2004	Mount Washington	Shepherdsville	Zoneton
EXCHANGE CODE:				
EXCHANGE PREFIX:				
PROVISION OF SERVICE:				
1)	HELD ORDERS AT THE BEGINNING OF THE MONTH	1	1	1
1)	HELD ORDERS ADDED DURING MONTH	0	2	0
1)	HELD ORDERS WORKED DURING MONTH	1	1	1
1)	HELD ORDERS AT THE END OF THE MONTH	0	1	0
2)	SERVICE REQUESTS (90% IN 5 DAYS/BY WEEK)	96.7%	97.7%	96.0%
	REGRADE REQUESTS 90% IN 30 DAYS)	NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:				
3)	DIAL TONE (95% WITHIN 3 SECONDS)	99.9	99.9	99.9
4a)	LOCAL CALLS (LESS THAN 3% ATB)	0%	0%	0%
TOTAL SERVICE REQUIREMENTS:				
4b)	TOLL CALLS (LESS THAN 3% ATB)	0%	0%	0%
ANSWER TIME REQUIREMENTS*:				
5)	REPAIR SERVICE (AVG. ANS. TIME NOT TO EXCEED 20 SECONDS)	1.1	1.1	1.1
OPERATOR SERVICE REQUIREMENTS:				
	ASSISTED CALLS (90% WITHIN 10 SECONDS)	N/A	N/A	N/A
	ON 1 CALL (90% WITHIN 4 SECONDS)	N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:				
6)	CLEARED OUT OF SERVICE (85% WITHIN 24 HR)	92.1%	91.5%	93.1%
6)	TOTAL TROUBLE REPORTS (8 PER 100 LINES)	2.7	3.2	2.2
*REPAIR SERVICE ANSWER TIME CONSISTS OF SEVEN STATES COMBINED.				

KENTUCKY ALLTEL

2004 PSC OBJECTIVE REPORT
807 KAR 5:061

Regular Service Installation
Commission Objective - 90% Within 5 Days
Case No. 99-296 Objectives: Central=94.2 East=95.8 West=97.3
SECTION 10 (1)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	94.2	97.2	98.0	98.4	98.2	95.5	98.4	95.5					
East Dist	94.7	96.3	96.9	95.9	96.5	87.3	91.7	96.3					
West Dist	93.6	97.2	97.5	96.1	95.2	89.9	93.9	97.3					
Total Co.	94.2	96.9	97.5	96.9	96.8	91.2	94.8	96.2					

Trouble Clearing - 24 Hours
Commission Objective - 85%
Case No. 99-296 Objectives: Central=89.9 East=89.6 West=93.1
SECTION 25 (3)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	87.0	90.1	95.1	94.7	90.2	85.6	88.1	90.8					
East Dist	92.6	92.9	95.3	95.7	83.0	87.9	89.4	89.6					
West Dist	94.8	96.2	97.1	98.0	95.5	93.7	92.9	94.6					
Total Co.	91.0	92.6	95.6	95.9	88.4	88.6	90.3	91.2					

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds
SECTION 22 (1)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	6.3	6.3	5.9	6.1	5.9	5.7	5.4	5.9					
East Dist													
West Dist													
Total Co.													

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines
Case No. 99-296 Objectives: Central=1.7 East=2.5 West=1.9
SECTION 25 (4)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	0.9	1.1	1.0	1.0	1.1	1.5	1.1	1.3					
East Dist	2.3	2.5	2.3	2.1	2.5	3.6	2.6	2.5					
West Dist	1.9	1.8	1.8	1.8	1.9	2.8	3.3	2.6					
Total Co.	1.5	1.6	2.7	1.5	1.6	2.4	2.0	1.9					

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds
SECTION 22 (2)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	1	1	1	1	1	1	1	1					
East Dist													
West Dist													
Total Co.													

KENTUCKY ALLTEL

2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Local Dialing
Objective - 5% or Less ATB

SECTION 15 (2)

	J	F	M	A	M	A	M	J	J	A	S	O	N	D
Central Dist	0	0	0	0	0	0	0	0	0	0				
East Dist	0	0	0	0	0	0	0	0	0	0				
West Dist	0	0	0	0	0	0	0	0	0	0				
Total Co.	0	0	0	0	0	0	0	0	0	0				

Dial Tone
Objective - 95% Within 3 Seconds

SECTION 15 (1)

	J	F	M	A	M	A	M	J	J	A	S	O	N	D
Central Dist	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9				
East Dist	99.8	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.8	99.6				
West Dist	99.9	99.9	99.9	99.9	99.9	99.9	99.8	99.1	99.6					
Total Co.	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.7	99.7	99.7				

Toll Connecting
Objective - 3% or Less ATB

SECTION 15 (3)

	J	F	M	A	M	A	M	J	J	A	S	O	N	D
Central Dist	0.1	0.0	0.0	0.0	1.2	0.3	0.1							
East Dist	0.3	0.0	0.0	0.0	0.1	0.0	0.0	0.0	0.4					
West Dist	0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.3					
Total Co.	0.2	0.0	0.0	0.0	0.4	0.1	0.1	0.1	0.3					

PERCENT OUT OF SERVICE TROUBLES CLEARED IN 24 HRS

	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
89.9												
KY Central PSC Obj:												
PSC DAC 3100	90.45	91.83	96.04	93.87	90.10	83.16 *	82.76 *	88.28				
PSC DAC 3103	89.48	88.76 *	93.52	94.14	89.98	88.35 *	92.12	92.89				
PSC DAC 3104	71.74 *	88.44 *	96.49	98.01	90.08	83.88 *	91.06	91.17				
PSC DAC 3105	91.43	98.15	97.37	100.00	100.00	85.50 *	91.67	90.28				
KY Central District	86.96 *	90.12	95.11	94.74	90.24	85.56 *	88.06 *	90.79				
89.6												
KY Eastern PSC Obj:												
PSC DAC 3200	90.52	88.76 *	90.48	92.62	72.73 *	82.03 *	86.18 *	82.67				
PSC DAC 3300	98.09	98.09	99.13	98.76	98.38	94.60	93.28	96.78				
PSC DAC 3400	91.25	94.24	98.20	97.97	88.42 *	89.46 *	89.20 *	93.71				
PSC DAC 3500	95.21	99.53	99.45	99.49	100.00	93.36	98.58	97.23				
KY Eastern District	92.63	92.93	95.29	95.67	82.96 *	87.94 *	89.41 *	89.59				
93.1												
KY Western PSC Obj:												
PSC DAC 3600	98.43	98.48	99.27	98.96	98.523	97.77	97.57	95.775				
PSC DAC 3700	93.75	95.44	91.8 *	95.13	90.857 *	89.66 *	90.15 *	94.464				
PSC DAC 3800	92.66 *	92.62 *	96.4	97.61	91.597 *	91.32 *	95.21	92.936				
PSC DAC 3900	91.33 *	96.86	97.94	99.28	97.354	93.52	90.12 *	95.8				
PSC DAC 3901	97.45	95.65	99.02	97.86	94.218	94.44	86.26 *	93.713				
KY Western District	94.75	96.23	97.06	98.04	95.45	93.73	92.86 *	94.638				
Total State Of KY	91.30	92.58	95.66	95.89	88.4	88.6	90.28	91.162				

TROUBLES PER 100 ACCESS LINES

	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
1.7												
KY Central PSC Obj:												
PSC DAC 3100	0.51	0.64	0.57	0.56	0.63	0.87	0.70	0.72				
PSC DAC 3103	1.43	1.57	1.40	1.53	1.62	2.31 *	1.65	1.92				
PSC DAC 3104	2.94 *	2.92 *	2.78 *	2.54 *	2.90 *	3.86 *	3.38 *	3.74				
PSC DAC 3105	1.59	1.63	1.65	1.65	1.77	2.62 *	1.59	1.80				
	0.93	1.05	0.95	0.97	1.07	1.48	1.15	1.26				
KY Central District												
2.5												
KY Eastern PSC Obj:												
PSC DAC 3200	2.66 *	2.75 *	2.23	2.30	2.91 *	3.76 *	2.98 *	2.93				
PSC DAC 3300	1.73	1.91	1.75	1.59	1.76	3.03 *	1.96	1.92				
PSC DAC 3400	2.56 *	3.09 *	3.28 *	2.51 *	2.87 *	4.16 *	3.14 *	2.69				
PSC DAC 3500	2.56 *	2.70 *	1.97	2.19	2.15	3.30 *	2.72 *	2.72				
	2.33	2.54 *	2.26	2.10	2.46	3.56 *	2.64 *	2.52				
KY Eastern District												
1.9												
KY Western PSC Obj:												
PSC DAC 3600	1.46	1.60	1.39	1.37	1.66	2.12 *	2.42 *	2.19				
PSC DAC 3700	1.73	1.89	2.17 *	2.19 *	1.60	2.05 *	3.36 *	2.28				
PSC DAC 3800	1.96 *	1.51	1.55	1.67	1.65	3.12 *	4.04 *	2.73				
PSC DAC 3900	2.34 *	2.35 *	2.25 *	2.13 *	2.54 *	3.67 *	3.60 *	3.13				
PSC DAC 3901	2.23 *	1.99 *	2.05 *	2.10 *	2.03 *	3.29 *	3.23 *	3.01				
	1.89	1.83	1.81	1.81	1.87	2.79 *	3.27 *	2.61				
KY Western District												
Total State Of KY	1.50	1.61	1.48	1.45	1.60	2.38	2.01	1.90				

PERCENT REGULAR SERVICE INSTALLATIONS IN 5 DAYS

	94.2	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
KY Central PSC Obj:													
PSC DAC 3100		97.12	97.54	98.41	99.23	99.05	95.18	99.05	94.69				
PSC DAC 3103		97.30	97.98	98.48	98.44	98.84	98.27	98.87	96.54				
PSC DAC 3104		77.32	* 94.46	96.00	96.15	94.38	87.90	* 95.60	94.10				
PSC DAC 3105		97.56	96.39	95.29	96.84	96.92	97.06	96.08	96.43				
		94.24	97.22	97.96	98.35	98.25	95.51	98.42	95.48				
KY Central District													
KY Eastern PSC Obj:													
95.8													
PSC DAC 3200		95.21	* 93.92	* 95.09	* 93.93	* 94.20	* 83.80	* 92.17	* 94.31				
PSC DAC 3300		94.38	* 98.13	97.57	97.45	98.15	89.24	* 90.85	* 97.75				
PSC DAC 3400		96.62	94.89	* 98.31	94.76	* 94.93	* 85.37	* 91.69	* 95.76				
PSC DAC 3500		90.59	* 98.54	96.36	98.15	100.00	96.05	93.38	* 98.81				
		94.70	* 96.25	96.90	95.87	96.55	87.31	* 91.66	* 96.30				
KY Eastern District													
KY Western PSC Obj:													
97.3													
PSC DAC 3600		96.88	* 99.50	99.69	99.55	97.95	97.57	97.22	* 96.21				
PSC DAC 3700		90.76	* 97.02	* 97.86	96.92	* 94.85	* 87.80	* 85.93	* 98.17				
PSC DAC 3800		94.15	* 96.67	* 95.91	* 95.45	* 92.61	* 80.49	* 91.07	* 95.75				
PSC DAC 3900		90.24	* 95.95	* 97.21	* 96.70	* 96.21	* 94.22	* 99.28	99.35				
PSC DAC 3901		95.24	* 96.37	* 97.01	* 89.93	* 94.47	* 90.73	* 95.24	* 97.38				
		93.59	* 97.21	* 97.50	96.12	* 95.15	* 89.94	* 93.89	* 97.26				
KY Western District													
Total State Of KY		94.22	96.90	97.47	96.87	96.81	91.18	94.81	96.25				

ALLTEL COMMUNICATIONS
P.O. Box 1650
Lexington, Kentucky 40588-1650



Phyllis Masters
External Affairs

859-245-1813 (office)
859-271-7823 (fax)

November 5, 2004

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NOV 05 2004

PUBLIC SERVICE
COMMISSION

Mr. Kyle Willard
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Re: ALLTEL Kentucky and Kentucky ALLTEL Service Results
September 2004

Enclosed are both ALLTEL Kentucky's and Kentucky ALLTEL's service results for the month of September 2004.

As you are aware, Kentucky has experienced an uncharacteristic amount of storms this summer. The result of these storms has been a significant increase in the number of service affecting issues during the past few months. ALLTEL has been working extremely hard during this time and believes no corrective action is necessary as its results continue to improve each month.

ALLTEL is committed to service quality and is working hard everyday to ensure that our customers are satisfied and that we meet the goals that the Commission has established. If you have any questions, please feel free to contact me.

Sincerely

Phyllis Masters

Phyllis Masters

TELEPHONE COMPANY: ALLTEL COMMUNICATIONS, INC.		Mount Washington	Shepherdsville	Zoneton
REPORTING MONTH:	September-2004			
EXCHANGE CODE:				
EXCHANGE PREFIX:				
PROVISION OF SERVICE:				
1)	Held Orders at the Beginning of the Month	0	3	0
1)	Held Orders Added During Month	1	3	2
1)	Held Orders Worked During Month	0	2	0
1)	Held Orders at the End of the Month	1	4	2
2)	Service Requests (90% in 5 Days/By Week)	95.4%	96.8%	93.4%
	Regrade Requests 90% in 30 Days	NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:				
3)	Dial Tone (95% within 3 seconds)	99.9	99.9	99.9
4a)	Local Calls (Less than 3% ATB)	0%	0%	0%
TOTAL SERVICE REQUIREMENTS*:				
4b)	Toll Calls (Less than 3% ATB)	0%	0%	0%
ANSWER TIME REQUIREMENTS*:				
5)	Repair Service (Avg. Ans. Time Not to Exceed 20 Seconds)	1.6	1.6	1.6
OPERATOR SERVICE REQUIREMENTS:				
	Assisted Calls (90% within 10 seconds)	N/A	N/A	N/A
	On 1 Call (90% within 4 seconds)	N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:				
6)	Cleared Out of Service (85% within 24 hr)	92.5%	96.4%	90.8%
6)	Total Trouble Reports (8 per 100 lines)	1.8	2.3	1.8
*REPAIR SERVICE ANSWER TIME CONSISTS OF SEVEN STATES COMBINED.				

KENTUCKY ALLTEL

2004 PSC OBJECTIVE REPORT
807 KAR 5:061

Regular Service Installation
Commission Objective - 90% Within 5 Days
Case No. 99-296 Objectives: Central=94.2 East=95.8 West=97.3
SECTION 10 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	94.2	97.2	98.0	98.4	98.2	95.5	98.4	95.5	94.2			
East Dist	94.7	96.3	96.9	95.9	96.5	87.3	91.7	96.3	95.8			
West Dist	93.6	97.2	97.5	96.1	95.2	89.9	93.9	97.3	97.5			
Total Co.	94.2	96.9	97.5	96.9	96.8	91.2	94.8	96.2	95.6			

Trouble Clearing - 24 Hours
Commission Objective - 85%
Case No. 99-296 Objectives: Central=89.9 East=89.6 West=93.1
SECTION 25 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	87.0	90.1	95.1	94.7	90.2	85.6	88.1	90.8	90.7			
East Dist	92.6	92.9	95.3	95.7	83.0	87.9	89.4	89.6	88.1			
West Dist	94.8	96.2	97.1	98.0	95.5	93.7	92.9	94.6	94.4			
Total Co.	91.0	92.6	95.6	95.9	88.4	88.6	90.3	91.2	89.9			

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds

SECTION 22 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	6.3	6.3	5.9	6.1	5.9	5.7	5.4	5.9	5.0			
East Dist												
West Dist												
Total Co.												

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds

SECTION 22 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	1	1	1	1	1	1	1	1	1	1	1	1
East Dist												
West Dist												
Total Co.												

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines
Case No. 99-296 Objectives: Central=1.7 East=2.5 West=1.9
SECTION 25 (4)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0.9	1.1	1.0	1.0	1.1	1.5	1.1	1.3	1.1			
East Dist	2.3	2.5	2.3	2.1	2.5	3.6	2.6	2.5	2.5			
West Dist	1.9	1.8	1.8	1.8	1.9	2.8	3.3	2.6	2.0			
Total Co.	1.5	1.6	2.7	1.5	1.6	2.4	2.0	1.9	1.7			

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KENTUCKY ALLTEL

2003 PSC OBJECTIVE REPORT
807 KAR 5:061

Local Dialing
Objective - 5% or Less ATB

SECTION 15 (2)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	0	0	0	0	0	0	0	0	0	0	0		
East Dist	0	0	0	0	0	0	0	0	0	0	0		
West Dist	0	0	0	0	0	0	0	0	0	0	0		
Total Co.	0	0	0	0	0	0	0	0	0	0	0		

Dial Tone
Objective - 95% Within 3 Seconds

SECTION 15 (1)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9		
East Dist	99.8	99.9	99.9	99.9	99.9	99.9	99.8	99.8	99.6	99.6	99.6		
West Dist	99.9	99.9	99.9	99.9	99.9	99.8	99.1	99.6	99.9	99.9	99.9		
Total Co.	99.9	99.9	99.9	99.9	99.9	99.9	99.7	99.7	99.7	99.8	99.8		

Toll Connecting
Objective - 3% or Less ATB

SECTION 15 (3)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	0.1	0.0	0.0	0.0	1.2	1.2	0.3	0.1	0.0	0.0			
East Dist	0.3	0.0	0.0	0.0	0.1	0.0	0.0	0.4	0.2	0.2			
West Dist	0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.3	0.1	0.1			
Total Co.	0.2	0.0	0.0	0.0	0.4	0.4	0.1	0.3	0.1	0.1			

PERCENT REGULAR SERVICE INSTALLATIONS IN 5 DAYS

94.2

KY Central PSC Obj:

	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
PSC DAC 3100	97.12	97.54	98.41	99.23	99.05	95.18	99.05	94.69	92.83 *			
PSC DAC 3103	97.30	97.98	98.48	98.44	98.84	98.27	98.87	96.54	95.13			
PSC DAC 3104	77.32 *	94.46	96.00	96.15	94.38	87.90 *	95.60	94.10 *	96.00			
PSC DAC 3105	97.56	96.39	95.29	96.84	96.92	97.06	96.08	96.43	91.75 *			
	94.24	97.22	97.96	98.35	98.25	95.51	98.42	95.48	94.19 *			

KY Central District

95.8

KY Eastern PSC Obj:

	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
PSC DAC 3200	95.21 *	93.92 *	95.09 *	93.93 *	94.20 *	83.80 *	92.17 *	94.31 *	93.89 *			
PSC DAC 3300	94.38 *	98.13	97.57	97.45	98.15	89.24 *	90.85 *	97.75	95.81			
PSC DAC 3400	96.62	94.89 *	98.31	94.76 *	94.93 *	85.37 *	91.69 *	95.76 *	97.32			
PSC DAC 3500	90.59 *	98.54	96.36	98.15	100.00	96.05	93.38 *	98.81	97.47			
	94.70 *	96.25	96.90	95.87	96.55	87.31 *	91.66 *	96.30	95.75 *			

KY Eastern District

97.3

KY Western PSC Obj:

	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
PSC DAC 3600	96.88 *	99.50	99.69	99.55	97.95	97.57	97.22 *	96.21 *	98.97			
PSC DAC 3700	90.76 *	97.02 *	97.86	96.92 *	94.85 *	87.80 *	85.93 *	98.17	97.07 *			
PSC DAC 3800	94.15 *	96.67 *	95.91 *	95.45 *	92.61 *	80.49 *	91.07 *	95.75 *	96.01 *			
PSC DAC 3900	90.24 *	95.95 *	97.21 *	96.70 *	96.21 *	94.22 *	99.28	99.35	98.42			
PSC DAC 3901	95.24 *	96.37 *	97.01 *	89.93 *	94.47 *	90.73 *	95.24 *	97.38	96.89 *			
	93.59 *	97.21 *	97.50	96.12 *	95.15 *	89.94 *	93.89 *	97.26 *	97.52			

KY Western District

Total State Of KY

	94.22	96.90	97.47	96.87	96.81	91.18	94.81	96.25	95.63			
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PERCENT OUT OF SERVICE TROUBLES CLEARED IN 24 HRS

Obj:	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
89.9												
PSC DAC 3100	90.45	91.83	96.04	93.87	90.10	83.16 *	82.76 *	88.28 *	91.35			
PSC DAC 3103	89.48	88.76 *	93.52	94.14	89.98	88.35 *	92.12	92.89	90.57			
PSC DAC 3104	71.74 *	88.44 *	96.49	98.01	90.08	83.88 *	91.06	91.17	89.62 *			
PSC DAC 3105	91.43	98.15	97.37	100.00	100.00	85.50 *	91.67	90.28	92.94			
	86.96 *	90.12	95.11	94.74	90.24	85.56 *	88.06 *	90.79	90.70			
89.6												
PSC DAC 3200	90.52	88.76 *	90.48	92.62	72.73 *	82.03 *	86.18 *	82.67 *	80.86 *			
PSC DAC 3300	98.09	98.09	99.13	98.76	98.38	94.60	93.28	96.78	96.29			
PSC DAC 3400	91.25	94.24	98.20	97.97	88.42 *	89.46 *	89.20 *	93.71	93.64			
PSC DAC 3500	95.21	99.53	99.45	99.49	100.00	93.36	98.58	97.23	98.56			
	92.63	92.93	95.29	95.67	82.96 *	87.94 *	89.41 *	89.59 *	88.06 *			
93.1												
PSC DAC 3600	98.43	98.48	99.27	98.96	98.523	97.77	97.57	95.775	97.58			
PSC DAC 3700	93.75	95.44	91.8 *	95.13	90.857 *	89.66 *	90.15 *	94.464	91.32 *			
PSC DAC 3800	92.66 *	92.62 *	96.4	97.61	91.597 *	91.32 *	95.21	92.936 *	92.51 *			
PSC DAC 3900	91.33 *	96.86	97.94	99.28	97.354	93.52	90.12 *	95.8	95.51			
PSC DAC 3901	97.45	95.65	99.02	97.86	94.218	94.44	86.26 *	93.713	94.15			
	94.75	96.23	97.06	98.04	95.45	93.73	92.86 *	94.638	94.41			
Total State Of KY	91.30	92.58	95.66	95.89	88.4	88.6	90.28	91.162	89.86			

KY Western District

KY Western PSC Obj:

KY Eastern PSC Obj:

KY Central District

KY Central PSC Obj:

TROUBLES PER 100 ACCESS LINES

	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
1.7												
PSC DAC 3100	0.51	0.64	0.57	0.56	0.63	0.87	0.70	0.72	0.57			
PSC DAC 3103	1.43	1.57	1.40	1.53	1.62	2.31 *	1.65	1.92 *	1.54 *			
PSC DAC 3104	2.94 *	2.92 *	2.78 *	2.54 *	2.90 *	3.86 *	3.38 *	3.74 *	3.80 *			
PSC DAC 3105	1.59	1.63	1.65	1.65	1.77	2.62 *	1.59	1.80 *	2.02 *			
	0.93	1.05	0.95	0.97	1.07	1.48	1.15	1.26	1.06			
KY Central District												
2.5												
PSC DAC 3200	2.66 *	2.75 *	2.23	2.30	2.91 *	3.76 *	2.98 *	2.93 *	3.17 *			
PSC DAC 3300	1.73	1.91	1.75	1.59	1.76	3.03 *	1.96	1.92	1.89			
PSC DAC 3400	2.56 *	3.09 *	3.28 *	2.51 *	2.87 *	4.16 *	3.14 *	2.69 *	2.58 *			
PSC DAC 3500	2.56 *	2.70 *	1.97	2.19	2.15	3.30 *	2.72 *	2.72 *	2.46 *			
	2.33	2.54 *	2.26	2.10	2.46	3.56 *	2.64 *	2.52 *	2.55 *			
KY Eastern PSC Obj:												
1.9												
PSC DAC 3600	1.46	1.60	1.39	1.37	1.66	2.12 *	2.42 *	2.19 *	1.34 *			
PSC DAC 3700	1.73	1.89	2.17 *	2.19 *	1.60	2.05 *	3.36 *	2.28 *	2.02 *			
PSC DAC 3800	1.96 *	1.51	1.55	1.67	1.65	3.12 *	4.04 *	2.73 *	1.97 *			
PSC DAC 3900	2.34 *	2.35 *	2.25 *	2.13 *	2.54 *	3.67 *	3.60 *	3.13 *	2.61 *			
PSC DAC 3901	2.23 *	1.99 *	2.05 *	2.10 *	2.03 *	3.29 *	3.23 *	3.01 *	2.34 *			
	1.89	1.83	1.81	1.81	1.87	2.79 *	3.27 *	2.61 *	1.96 *			
KY Western PSC Obj:												
Total State Of KY	1.50	1.61	1.48	1.45	1.60	2.38	2.01	1.90	1.65			

ALLTEL COMMUNICATIONS

230 Lexington Green Circle
P.O. Box 1650
Lexington, KY 40588



Phyllis Masters
External Affairs

859-271-8324 (office)
859-271-7823 (fax)

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PUBLIC SERVICE
COMMISSION

November 29, 2004

Mr. Kyle Willard
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Re: ALLTEL Kentucky and Kentucky ALLTEL Service Results
October 2004

Dear Mr. Willard:

Enclosed are both ALLTEL Kentucky's and Kentucky ALLTEL's service results for the month of October 2004.

Please feel free to contact me at (859)271-8324 if you have any questions.

Sincerely,

Phyllis Masters

Phyllis Masters

Enclosures

Monthly Report
OCTOBER
2004

TELEPHONE COMPANY: ALLTEL COMMUNICATIONS, INC.				
REPORTING MONTH:	October-2004	Mount Washington	Shepherdsville	Zoneton
EXCHANGE CODE:				
EXCHANGE PREFIX:				
PROVISION OF SERVICE:				
1) HELD ORDERS AT THE BEGINNING OF THE MONTH		1	4	4
1) HELD ORDERS ADDED DURING MONTH		1	0	1
1) HELD ORDERS WORKED DURING MONTH		1	4	5
1) HELD ORDERS AT THE END OF THE MONTH		1	0	0
2) SERVICE REQUESTS (90% IN 5 DAYS/BY WEEK)		95.8%	95.0%	97.6%
REGRADE REQUESTS 90% IN 30 DAYS)		NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:				
3) DIAL TONE (95% WITHIN 3 SECONDS)		99.9	99.9	99.9
4a) LOCAL CALLS (LESS THAN 3% ATB)		0%	0%	0%
TOTAL SERVICE REQUIREMENTS:				
4b) TOLL CALLS (LESS THAN 3% ATB)		0%	0%	0%
ANSWER TIME REQUIREMENTS*:				
5) REPAIR SERVICE (AVG. ANS. TIME NOT TO EXCEED 20 SECONDS)		1	1	1
OPERATOR SERVICE REQUIREMENTS:				
ASSISTED CALLS (90% WITHIN 10 SECONDS)		N/A	N/A	N/A
ON 1 CALL (90% WITHIN 4 SECONDS)		N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:				
6) CLEARED OUT OF SERVICE (85% WITHIN 24 HR)		92.9%	89.6%	96.9%
6) TOTAL TROUBLE REPORTS (8 PER 100 LINES)		1.6	1.9	1.7
*REPAIR SERVICE ANSWER TIME CONSISTS OF SEVEN STATES COMBINED.				

KENTUCKY ALLTEL

2004 PSC OBJECTIVE REPORT
807 KAR 5:061

Regular Service Installation
Commission Objective - 90% Within 5 Days
Case No. 99-296 Objectives: Central=94.2 East=95.8 West=97.3
SECTION 10 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	94.2	97.2	98.0	98.4	98.2	95.5	98.4	95.5	94.2	95.6		
East Dist	94.7	96.3	96.9	95.9	96.5	87.3	91.7	96.3	95.8	96.5		
West Dist	93.6	97.2	97.5	96.1	95.2	89.9	93.9	97.3	97.5	98.2		
Total Co.	94.2	96.9	97.5	96.9	96.8	91.2	94.8	96.2	95.6	96.6		

Trouble Clearing - 24 Hours
Commission Objective - 85%
Case No. 99-296 Objectives: Central=89.9 East=89.6 West=93.1
SECTION 25 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	87.0	90.1	95.1	94.7	90.2	85.6	88.1	90.8	90.7	91.9		
East Dist	92.6	92.9	95.3	95.7	83.0	87.9	89.4	89.6	88.1	91.6		
West Dist	94.8	96.2	97.1	98.0	95.5	93.7	92.9	94.6	94.4	96.8		
Total Co.	91.0	92.6	95.6	95.9	88.4	88.6	90.3	91.2	89.9	93.1		

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds
SECTION 22 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	6.3	6.3	5.9	6.1	5.9	5.7	5.4	5.9	5.0	6.7		
East Dist												
West Dist												
Total Co.												

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines
Case No. 99-296 Objectives: Central=1.7 East=2.5 West=1.9
SECTION 25 (4)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0.9	1.1	1.0	1.0	1.1	1.5	1.1	1.3	1.1	0.9		
East Dist	2.3	2.5	2.3	2.1	2.5	3.6	2.6	2.5	2.5	2.2		
West Dist	1.9	1.8	1.8	1.8	1.9	2.8	3.3	2.6	2.0	1.8		
Total Co.	1.5	1.6	2.7	1.5	1.6	2.4	2.0	1.9	1.7	2.6		

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds
SECTION 22 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	1	1	1	1	1	1	1	1	1	1		
East Dist												
West Dist												
Total Co.												

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Local Dialling
Objective - 5% or Less ATB

SECTION 15 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0	0	0	0	0	0	0	0	0	0	0	0
East Dist	0	0	0	0	0	0	0	0	0	0	0	0
West Dist	0	0	0	0	0	0	0	0	0	0	0	0
Total Co.	0	0	0	0	0	0	0	0	0	0	0	0

Dial Tone
Objective - 95% Within 3 Seconds

SECTION 15 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9
East Dist	99.8	99.9	99.9	99.9	99.9	99.9	99.8	99.6	99.6	99.3	99.3	99.3
West Dist	99.9	99.9	99.9	99.9	99.9	99.8	99.1	99.6	99.9	99.9	99.9	99.9
Total Co.	99.9	99.9	99.9	99.9	99.9	99.9	99.7	99.7	99.8	99.7	99.7	99.7

Toll Connecting
Objective - 3% or Less ATB

SECTION 15 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0.1	0.0	0.0	0.0	1.2	1.2	0.3	0.1	0.0	0.0	0.0	0.0
East Dist	0.3	0.0	0.0	0.0	0.1	0.0	0.0	0.4	0.2	0.0	0.0	0.0
West Dist	0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.3	0.1	0.0	0.0	0.0
Total Co.	0.2	0.0	0.0	0.0	0.4	0.4	0.1	0.3	0.1	0.0	0.0	0.0

PERCENT OUT OF SERVICE TROUBLES CLEARED IN 24 HRS

Obj	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
89.9												
PSC DAC 3100	90.45	91.83	96.04	93.87	90.10	83.16 *	82.76 *	88.28 *	91.35 *	91.16		
PSC DAC 3103	89.48 *	88.76 *	93.52	94.14	89.98	88.35 *	92.12	92.89	90.57	91.77		
PSC DAC 3104	71.74 *	88.44 *	96.49	98.01	90.08	83.88 *	91.06	91.17	89.62 *	93.79		
PSC DAC 3105	91.43	98.15	97.37	100.00	100.00	85.50 *	91.67	90.28	92.94	92.31		
86.96 *	90.12	95.11	94.74		90.24	85.56 *	88.06 *	90.79	90.70	91.91		
89.6												
PSC DAC 3200	90.52	88.76 *	90.48	92.62	72.73 *	82.03 *	86.18 *	82.67 *	80.86 *	87.44 *		
PSC DAC 3300	98.09	98.09	99.13	98.76	98.38	94.60	93.28	96.78	96.29	93.83		
PSC DAC 3400	91.25	94.24	98.20	97.97	88.42 *	89.46 *	89.20 *	93.71	93.64	95.54		
PSC DAC 3500	95.21	99.53	99.45	99.49	100.00	93.36	98.58	97.23	98.56	98.35		
92.63	92.93	95.29	95.67		82.96 *	87.94 *	89.41 *	89.59 *	88.06 *	91.64		
93.1												
PSC DAC 3600	98.43	98.48	99.27	98.96	98.523	97.77	97.57	95.775	97.58	97.34		
PSC DAC 3700	93.75	95.44	91.8 *	95.13	90.857 *	89.66 *	90.15 *	94.464 *	91.32 *	93.93		
PSC DAC 3800	92.66 *	92.62 *	96.4	97.61	91.597 *	91.32 *	95.21	92.936 *	92.51 *	96.87		
PSC DAC 3900	91.33 *	96.86	97.94	99.28	97.354	93.52	90.12 *	95.8	95.51	98.22		
PSC DAC 3901	97.45	95.65	99.02	97.86	94.218	94.44	86.26 *	93.713	94.15	95.74		
94.75	96.23	97.06	98.04		95.45	93.73	92.86 *	94.638	94.41	96.75		
Total State Of KY	91.30	92.58	95.66	95.89	88.4	88.6	90.28	91.162	89.86	93.09		

TROUBLES PER 100 ACCESS LINES

	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
1.7												
PSC DAC 3100	0.51	0.64	0.57	0.56	0.63	0.87	0.70	0.72	0.57	0.47		
PSC DAC 3103	1.43	1.57	1.40	1.53	1.62	2.31	1.65	1.92	1.54	1.26		
PSC DAC 3104	2.94	* 2.92	* 2.78	* 2.54	2.90	* 3.86	* 3.38	* 3.74	* 3.80	* 2.78		
PSC DAC 3105	1.59	1.63	1.65	1.65	1.77	* 2.62	* 1.59	1.80	* 2.02	* 1.48		
	0.93	1.05	0.95	0.97	1.07	1.48	1.15	1.26	1.06	0.85		
KY Central District												
2.5												
PSC DAC 3200	2.66	* 2.75	* 2.23	2.30	2.91	* 3.76	* 2.98	* 2.93	* 3.17	* 2.85		
PSC DAC 3300	1.73	1.91	1.75	1.59	1.76	3.03	1.96	1.92	1.89	1.58		
PSC DAC 3400	2.56	* 3.09	* 3.28	* 2.51	2.87	* 4.16	* 3.14	* 2.69	* 2.58	* 2.28		
PSC DAC 3500	2.56	* 2.70	* 1.97	2.19	2.15	3.30	* 2.72	* 2.72	* 2.46	1.97		
	2.33	2.54	* 2.26	2.10	2.46	3.56	* 2.64	* 2.52	* 2.55	* 2.22		
KY Eastern District												
1.9												
PSC DAC 3600	1.46	1.60	1.39	1.37	1.66	2.12	* 2.42	* 2.19	* 1.34	1.51		
PSC DAC 3700	1.73	1.89	2.17	* 2.19	1.60	2.05	* 3.36	* 2.28	* 2.02	* 1.54		
PSC DAC 3800	1.96	* 1.51	1.55	1.67	1.65	3.12	* 4.04	* 2.73	* 1.97	* 1.80		
PSC DAC 3900	2.34	* 2.35	* 2.25	* 2.13	2.54	* 3.67	* 3.60	* 3.13	* 2.61	* 2.08		
PSC DAC 3901	2.23	* 1.99	* 2.05	* 2.10	2.03	* 3.29	* 3.23	* 3.01	* 2.34	* 2.20		
	1.89	1.83	1.81	1.81	1.87	2.79	* 3.27	* 2.61	* 1.96	* 1.78		
KY Western District												
Total State Of KY	1.50	1.61	1.48	1.45	1.60	2.38	2.01	1.90	1.65	2.63		

PERCENT REGULAR SERVICE INSTALLATIONS IN 5 DAYS

94.2	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
KY Central PSC Obj:												
PSC DAC 3100	97.12	97.54	98.41	99.23	99.05	95.18	99.05	94.69	92.83 *	95.48		
PSC DAC 3103	97.30	97.98	98.48	98.44	98.84	98.27	98.87	96.54	95.13	95.68		
PSC DAC 3104	77.32 *	94.46	96.00	96.15	94.38	87.90 *	95.60	94.10 *	96.00	97.11		
PSC DAC 3105	97.56	96.39	95.29	96.84	96.92	97.06	96.08	96.43	91.75 *	91.55 *		
	94.24	97.22	97.96	98.35	98.25	95.51	98.42	95.48	94.19 *	95.64		

KY Central District

95.8	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
KY Eastern PSC Obj:												
PSC DAC 3200	95.21 *	93.92 *	95.09 *	93.93 *	94.20 *	83.80 *	92.17 *	94.31 *	93.89 *	96.18		
PSC DAC 3300	94.38 *	98.13	97.57	97.45	98.15	89.24 *	90.85 *	97.75	95.81	94.80 *		
PSC DAC 3400	96.62	94.89 *	98.31	94.76 *	94.93 *	85.37 *	91.69 *	95.76 *	97.32 *	98.90		
PSC DAC 3500	90.59 *	98.54	96.36	98.15	100.00	96.05	93.38 *	98.81	97.47	98.67		
	94.70 *	96.25	96.90	95.87	96.55	87.31 *	91.66 *	96.30	95.75 *	96.45		

KY Eastern District

97.3	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
KY Western PSC Obj:												
PSC DAC 3600	96.88 *	99.50	99.69	99.55	97.95	97.57	97.22 *	96.21 *	98.97	99.05		
PSC DAC 3700	90.76 *	97.02 *	97.86	96.92 *	94.85 *	87.80 *	85.93 *	98.17	97.07 *	96.55 *		
PSC DAC 3800	94.15 *	96.67 *	95.91 *	95.45 *	92.61 *	80.49 *	91.07 *	95.75 *	96.01 *	98.51		
PSC DAC 3900	90.24 *	95.95 *	97.21 *	96.70 *	96.21 *	94.22 *	99.28	99.35	98.42	99.21		
PSC DAC 3901	95.24 *	96.37 *	97.01 *	89.93 *	94.47 *	90.73 *	95.24 *	97.38	96.89 *	97.03 *		
	93.59 *	97.21 *	97.50	96.12 *	95.15 *	89.94 *	93.89 *	97.26 *	97.52 *	98.21		

KY Western District

Total State Of KY	94.22	96.90	97.47	96.87	96.81	91.18	94.81	96.25	95.63	96.58		
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ALLTEL COMMUNICATIONS

230 Lexington Green Circle
P.O. Box 1650
Lexington, KY 40588



Daniel Logsdon
VP/External Affairs

859-271-8324 (office)
859-271-7823 (fax)

RECEIVED

DEC 21 2004

PUBLIC SERVICE
COMMISSION

December 21, 2004

Mr. Kyle Willard
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Re: ALLTEL Kentucky and Kentucky ALLTEL Service Results
November 2004

Dear Mr. Willard:

Enclosed are both ALLTEL Kentucky's and Kentucky ALLTEL's service results for the month of November 2004.

Please feel free to contact me at (859)271-8324 if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Logsdon", with a long horizontal flourish extending to the right.

Daniel Logsdon

Enclosures

TELEPHONE COMPANY: ALLTEL COMMUNICATIONS, INC.		Mount Washington	Shepherdsville	Zoneton
REPORTING MONTH:	November-2004			
EXCHANGE CODE:				
EXCHANGE PREFIX:				
PROVISION OF SERVICE:				
1)	HELD ORDERS AT THE BEGINNING OF THE MONTH	1	0	0
1)	HELD ORDERS ADDED DURING MONTH	0	1	2
1)	HELD ORDERS WORKED DURING MONTH	1	0	0
1)	HELD ORDERS AT THE END OF THE MONTH	0	1	2
2)	SERVICE REQUESTS (90% IN 5 DAYS/BY WEEK)	94.3%	98.5%	94.4%
	REGRADE REQUESTS 90% IN 30 DAYS)	NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:				
3)	DIAL TONE (95% WITHIN 3 SECONDS)	99.9	99.9	99.9
4a)	LOCAL CALLS (LESS THAN 3% ATB)	0%	0%	0%
TOTAL SERVICE REQUIREMENTS:				
4b)	TOLL CALLS (LESS THAN 3% ATB)	0%	0%	0%
ANSWER TIME REQUIREMENTS*:				
5)	REPAIR SERVICE (AVG. ANS. TIME NOT TO EXCEED 20 SECONDS)	0.2	0.2	0.2
OPERATOR SERVICE REQUIREMENTS:				
	ASSISTED CALLS (90% WITHIN 10 SECONDS)	N/A	N/A	N/A
	ON 1 CALL (90% WITHIN 4 SECONDS)	N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:				
6)	CLEARED OUT OF SERVICE (85% WITHIN 24 HR)	94.9%	96.6%	89.4%
6)	TOTAL TROUBLE REPORTS (8 PER 100 LINES)	1.6	4.0	1.8
*REPAIR SERVICE ANSWER TIME CONSISTS OF SEVEN STATES COMBINED.				

KENTUCKY ALLTEL

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Regular Service Installation
Commission Objective - 90% Within 5 Days
Case No. 99-296 Objectives: Central=94.2 East=95.8 West=97.3
SECTION 10 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	94.2	97.2	98.0	98.4	98.2	95.5	98.4	95.5	94.2	95.6	97.4	
East Dist	94.7	96.3	96.9	95.9	96.5	87.3	91.7	96.3	95.8	96.5	96.5	
West Dist	93.6	97.2	97.5	96.1	95.2	89.9	93.9	97.3	97.5	98.2	98.3	
Total Co.	94.2	96.9	97.5	96.9	96.8	91.2	94.8	96.2	95.6	96.6	97.4	

Trouble Clearing - 24 Hours
Commission Objective - 85%
Case No. 99-296 Objectives: Central=89.9 East=89.6 West=93.1
SECTION 25 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	87.0	90.1	95.1	94.7	90.2	85.6	88.1	90.8	90.7	91.9	93.2	
East Dist	92.6	92.9	95.3	95.7	83.0	87.9	89.4	89.6	88.1	91.6	92.9	
West Dist	94.8	96.2	97.1	98.0	95.5	93.7	92.9	94.6	94.4	96.8	96.2	
Total Co.	91.0	97.6	95.6	95.9	88.4	88.6	90.3	91.2	89.9	93.1	93.9	

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds
SECTION 22 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	6.3	6.3	5.9	6.1	5.9	5.7	5.4	5.9	5.0	6.7	6.9	
East Dist												
West Dist												
Total Co.												

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds
SECTION 22 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	1	1	1	1	1	1	1	1	1.6	1	0.2	
East Dist												
West Dist												
Total Co.												

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines
Case No. 99-296 Objectives: Central=1.7 East=2.5 West=1.9
SECTION 25 (4)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0.9	1.1	1.0	1.0	1.1	1.5	1.1	1.3	1.1	0.9	0.9	
East Dist	2.3	2.5	2.3	2.1	2.5	3.6	2.6	2.5	2.5	2.2	1.9	
West Dist	1.9	1.8	1.8	1.8	1.9	2.8	3.3	2.6	2.0	1.8	1.7	
Total Co.	1.5	1.6	2.7	1.5	1.6	2.4	2.0	1.9	1.7	2.6	1.4	

KENTUCKY ALLTEL

2003 PSC OBJECTIVE REPORT
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Local Dialing
Objective - 5% or Less ATB

SECTION 15 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0	0	0	0	0	0	0	0	0	0	0	0
East Dist	0	0	0	0	0	0	0	0	0	0	0	0
West Dist	0	0	0	0	0	0	0	0	0	0	0	0
Total Co.	0	0	0	0	0	0	0	0	0	0	0	0

Dial Tone
Objective - 95% Within 3 Seconds

SECTION 15 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9
East Dist	99.8	99.9	99.9	99.9	99.9	99.9	99.8	99.6	99.6	99.3	99.9	99.9
West Dist	99.9	99.9	99.9	99.9	99.9	99.8	99.1	99.6	99.9	99.9	99.9	99.9
Total Co.	99.9	99.9	99.9	99.9	99.9	99.9	99.7	99.7	99.8	99.7	99.7	99.9

Toll Connecting
Objective - 3% or Less ATB

SECTION 15 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0.1	0.0	0.0	0.0	1.2	1.2	0.3	0.1	0.0	0.0	0.0	0.0
East Dist	0.3	0.0	0.0	0.0	0.1	0.0	0.0	0.4	0.2	0.0	0.0	0.0
West Dist	0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.3	0.1	0.0	0.2	0.2
Total Co.	0.2	0.0	0.0	0.0	0.4	0.4	0.1	0.3	0.1	0.0	0.1	0.1

PERCENT OUT OF SERVICE TROUBLES CLEARED IN 24 HRS

Obj	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
89.9												
KY Central PSC Obj:												
PSC DAC 3100	90.45	91.83	96.04	93.87	90.10	83.16 *	82.76 *	88.28 *	91.35 *	91.16	91.93	
PSC DAC 3103	89.48	88.76 *	93.52	94.14	89.98	88.35 *	92.12	92.89	90.57	91.77	94.62	
PSC DAC 3104	71.74 *	88.44 *	96.49	98.01	90.08	83.88 *	91.06	91.17	89.62 *	93.79	92.18	
PSC DAC 3105	91.43	98.15	97.37	100.00	100.00	85.50 *	91.67	90.28	92.94	92.31	97.30	
KY Central District	86.96 *	90.12	95.11	94.74	90.24	85.56 *	88.06 *	90.79	90.70	91.91	93.17	
89.6												
KY Eastern PSC Obj:												
PSC DAC 3200	90.52	88.76 *	90.48	92.62	72.73 *	82.03 *	86.18 *	82.67 *	80.86 *	87.44 *	88.48 *	
PSC DAC 3300	98.09	98.09	99.13	98.76	98.38	94.60	93.28	96.78	96.29	93.83	96.93	
PSC DAC 3400	91.25	94.24	98.20	97.97	88.42 *	89.46 *	89.20 *	93.71	93.64	95.54	95.92	
PSC DAC 3500	95.21	99.53	99.45	99.49	100.00	93.36	98.58	97.23	98.56	98.35	97.33	
KY Eastern District	92.63	92.93	95.29	95.67	82.96 *	87.94 *	89.41 *	89.59 *	88.06 *	91.64	92.92	
93.1												
KY Western PSC Obj:												
PSC DAC 3600	98.43	98.48	99.27	98.96	98.523	97.77	97.57	95.775	97.58	97.34	98.5	
PSC DAC 3700	93.75	95.44	91.8 *	95.13	90.857	89.66 *	90.15 *	94.464	91.32 *	93.93	96.02	
PSC DAC 3800	92.66 *	92.62 *	96.4	97.61	91.597 *	91.32 *	95.21 *	92.936 *	92.51 *	96.87	97.02	
PSC DAC 3900	91.33 *	96.86	97.94	99.28	97.354	93.52	90.12 *	95.8	95.51	98.22	97.61	
PSC DAC 3901	97.45	95.65	99.02	97.86	94.218	94.44	86.26 *	93.713	94.15	95.74	90.42 *	
KY Western District	94.75	96.23	97.06	98.04	95.45	93.73	92.86 *	94.638	94.41	96.75	96.19	
Total State Of KY	91.30	92.58	95.66	95.89	88.4	88.6	90.28	91.162	89.86	93.09	93.86	

TROUBLES PER 100 ACCESS LINES

	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
1.7												
KY Central PSC Obj:												
PSC DAC 3100	0.51	0.64	0.57	0.56	0.63	0.87	0.70	0.72	0.57	0.47	0.55	
PSC DAC 3103	1.43	1.57	1.40	1.53	1.62	2.31 *	1.65	1.92	* 1.54	1.26	1.33	
PSC DAC 3104	2.94 *	2.92 *	2.78 *	2.54 *	2.90 *	3.86 *	3.38 *	3.74 *	* 3.80 *	2.78 *	2.72 *	
PSC DAC 3105	1.59	1.63	1.65	1.65	1.77	* 2.62 *	1.59	1.80	* 2.02 *	1.48	1.28	
KY Central District	0.93	1.05	0.95	0.97	1.07	1.48	1.15	1.26	1.06	0.85	0.91	
2.5												
KY Eastern PSC Obj:												
PSC DAC 3200	2.66 *	2.75 *	2.23 *	2.30	2.91 *	3.76 *	2.98 *	2.93 *	* 3.17 *	2.85 *	2.36	
PSC DAC 3300	1.73	1.91	1.75	1.59	1.76	3.03 *	1.96	1.92	1.89	1.58	1.44	
PSC DAC 3400	2.56 *	3.09 *	3.28 *	2.51 *	2.87 *	4.16 *	3.14 *	2.69 *	* 2.58 *	2.28	2.09	
PSC DAC 3500	2.56 *	2.70 *	1.97	2.19	2.15	3.30 *	2.72 *	2.72 *	* 2.46	1.97	1.74	
KY Eastern District	2.33	2.54 *	2.26	2.10	2.46	3.56 *	2.64 *	2.52 *	* 2.55 *	2.22	1.93	
1.9												
KY Western PSC Obj:												
PSC DAC 3600	1.46	1.60	1.39	1.37	1.66	2.12 *	2.42 *	2.19 *	* 1.34	1.51	1.26	
PSC DAC 3700	1.73	1.89	2.17 *	2.19 *	1.60	2.05 *	3.36 *	2.28 *	* 2.02 *	1.54	1.34	
PSC DAC 3800	1.96 *	1.51	1.55	1.67	1.65	3.12 *	4.04 *	2.73 *	* 1.97 *	1.80	1.88	
PSC DAC 3900	2.34 *	2.35 *	2.25 *	2.13 *	2.54 *	3.67 *	3.60 *	3.13 *	* 2.61 *	2.08 *	1.98 *	
PSC DAC 3901	2.23 *	1.99 *	2.05 *	2.10 *	2.03 *	3.29 *	3.23 *	3.01 *	* 2.34 *	2.20 *	2.29 *	
KY Western District	1.89	1.83	1.81	1.81	1.87	2.79 *	3.27 *	2.61 *	* 1.96 *	1.78	1.68	
Total State Of KY	1.50	1.61	1.48	1.45	1.60	2.38	2.01	1.90	1.65	2.63	1.35	

PERCENT REGULAR SERVICE INSTALLATIONS IN 5 DAYS

	Jan04	Feb04	Mar04	Apr04	May04	Jun04	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04
94.2												
KY Central PSC Obj:												
PSC DAC 3100	97.12	97.54	98.41	99.23	99.05	95.18	99.05	94.69	92.83 *	95.48	97.25	
PSC DAC 3103	97.30	97.98	98.48	98.44	98.84	98.27	98.87	96.54	95.13	95.68	97.84	
PSC DAC 3104	77.32 *	94.46	96.00	96.15	94.38	87.90 *	95.60	94.10	96.00	97.11	96.27	
PSC DAC 3105	97.56	96.39	95.29	96.84	96.92	97.06	96.08	96.43	91.75 *	91.55 *	98.96	
	94.24	97.22	97.96	98.35	98.25	95.51	98.42	95.48	94.19 *	95.64	97.40	
KY Central District												
95.8												
KY Eastern PSC Obj:												
PSC DAC 3200	95.21 *	93.92 *	95.09 *	93.93 *	94.20 *	83.80 *	92.17 *	94.31 *	93.89 *	96.18	97.09	
PSC DAC 3300	94.38 *	98.13	97.57	97.45	98.15	89.24 *	90.85 *	97.75	95.81	94.80 *	94.92 *	
PSC DAC 3400	96.62	94.89 *	98.31	94.76 *	94.93 *	85.37 *	91.69 *	95.76 *	97.32	98.90	98.55	
PSC DAC 3500	90.59 *	98.54	96.36	98.15	100.00	96.05	93.38 *	98.81	97.47	98.67	97.01	
	94.70 *	96.25	96.90	95.87	96.55	87.31 *	91.66 *	96.30	95.75 *	96.45	96.50	
KY Eastern District												
97.3												
KY Western PSC Obj:												
PSC DAC 3600	96.88 *	99.50	99.69	99.55	97.95	97.57	97.22 *	96.21 *	98.97	99.05	99.44	
PSC DAC 3700	90.76 *	97.02 *	97.86	96.92 *	94.85 *	87.80 *	85.93 *	98.17	97.07 *	96.55 *	99.65	
PSC DAC 3800	94.15 *	96.67 *	95.91 *	95.45 *	92.61 *	80.49 *	91.07 *	95.75 *	96.01 *	98.51	97.68	
PSC DAC 3900	90.24 *	95.95 *	97.21 *	96.70 *	96.21 *	94.22 *	99.28	99.35	98.42	99.21	98.11	
PSC DAC 3901	95.24 *	96.37 *	97.01 *	89.93 *	94.47 *	90.73 *	95.24 *	97.38	96.89 *	97.03 *	96.26 *	
	93.59 *	97.21 *	97.50	96.12 *	95.15 *	89.94 *	93.89 *	97.26 *	97.52 *	98.21	98.34	
KY Western District												
Total State Of KY	94.22	96.90	97.47	96.87	96.81	91.18	94.81	96.25	95.63	96.58	97.37	

ALLTEL COMMUNICATIONS

230 Lexington Green Circle
P.O. Box 1650
Lexington, KY 40588



Daniel Logsdon
VP/External Affairs

859-271-8324 (office)
859-271-7823 (fax)

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JAN 28 2005

PUBLIC SERVICE
COMMISSION

January 28, 2005

Mr. Kyle Willard
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Re: ALLTEL Kentucky and Kentucky ALLTEL Service Results
December 2004

Dear Mr. Willard:

Enclosed are both ALLTEL Kentucky's and Kentucky ALLTEL's service results for the month of December 2004.

Please feel free to contact me at (859)271-8324 if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Logsdon", with a long horizontal flourish extending to the right.

Daniel Logsdon

Enclosures

TELEPHONE COMPANY: ALLTEL COMMUNICATIONS, INC.		Mount Washington	Shepherdsville	Zoneton
REPORTING MONTH:	December-2004			
EXCHANGE CODE:				
EXCHANGE PREFIX:				
PROVISION OF SERVICE:				
1)	Held Orders at the Beginning of the Month	0	1	2
1)	Held Orders Added During Month	0	2	3
1)	Held Orders Worked During Month	0	0	2
1)	Held Orders at the End of the Month	0	3	3
2)	Service Requests (90% in 5 Days/By Week)	95.8%	94.6%	97.0%
	Regrade Requests 90% in 30 Days)	NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:				
3)	Dial Tone (95% within 3 seconds)	99.9	99.9	99.9
4a)	Local Calls (Less than 3% ATB)	0%	0%	0%
TOTAL SERVICE REQUIREMENTS:				
4b)	Toll Calls (Less than 3% ATB)	0%	0%	0%
ANSWER TIME REQUIREMENTS*:				
5)	Repair Service (Avg. Ans. Time Not to Exceed 20 Seconds)	0.2	0.2	0.2
OPERATOR SERVICE REQUIREMENTS:				
	Assisted Calls (90% within 10 seconds)	N/A	N/A	N/A
	On 1 Call (90% within 4 seconds)	N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:				
6)	Cleared Out of Service (85% within 24 hr)	100.0%	85.0%	92.1%
6)	Total Trouble Reports (8 per 100 lines)	1.6	1.8	1.9
*REPAIR SERVICE ANSWER TIME CONSISTS OF SEVEN STATES COMBINED.				

KENTUCKY ALLTEL

2004 PSC OBJECTIVE REPORT
807 KAR 5:061

Regular Service Installation
Commission Objective - 90% Within 5 Days
Case No. 99-296 Objectives: Central=94.2 East=95.8 West=97.3
SECTION 10 (1)

	J	F	M	A	M	A	M	J	J	A	S	O	N	D
Central Dist	94.2	97.2	98.0	98.4	98.2	95.5	98.4	95.5	94.2	95.6	94.2	95.6	97.4	92.0
East Dist	94.7	96.3	96.9	95.9	96.5	87.3	91.7	96.3	95.8	96.5	96.5	96.5	96.5	94.4
West Dist	93.6	97.2	97.5	96.1	95.2	89.9	93.9	97.3	97.5	98.2	98.3	95.8	95.8	95.8
Total Co.	94.2	96.9	97.5	96.9	96.8	91.2	94.8	96.2	95.6	96.6	97.4	94.0	94.0	94.0

Trouble Clearing - 24 Hours
Commission Objective - 85%
Case No. 99-296 Objectives: Central=89.9 East=89.6 West=93.1
SECTION 25 (3)

	J	F	M	A	M	A	M	J	J	A	S	O	N	D
Central Dist	87.0	90.1	95.1	94.7	90.2	85.6	88.1	90.8	90.7	91.9	91.9	93.2	90.4	90.4
East Dist	92.6	92.9	95.3	95.7	83.0	87.9	89.4	89.6	88.1	91.6	91.6	92.9	90.3	90.3
West Dist	94.8	96.2	97.1	98.0	95.5	93.7	92.9	94.6	94.4	96.8	96.8	96.2	94.8	94.8
Total Co.	91.0	92.6	95.6	95.9	88.4	88.6	90.3	91.2	89.9	93.1	93.1	93.9	91.3	91.3

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds
SECTION 22 (1)

	J	F	M	A	M	A	M	J	J	A	S	O	N	D
Central Dist	6.3	6.3	5.9	6.1	5.9	5.7	5.4	5.9	5.0	6.7	6.9	6.8	6.8	6.8
East Dist														
West Dist														
Total Co.														

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines
Case No. 99-296 Objectives: Central=1.7 East=2.5 West=1.9
SECTION 25 (4)

	J	F	M	A	M	A	M	J	J	A	S	O	N	D
Central Dist	0.9	1.1	1.0	1.0	1.1	1.5	1.1	1.3	1.1	0.9	0.9	0.8	0.8	0.8
East Dist	2.3	2.5	2.3	2.1	2.5	3.6	2.6	2.5	2.5	2.2	2.2	1.9	1.8	1.8
West Dist	1.9	1.8	1.8	1.8	1.9	2.8	3.3	2.6	2.0	1.8	1.7	1.7	1.8	1.8
Total Co.	1.5	1.6	2.7	1.5	1.6	2.4	2.0	1.9	1.7	2.6	1.4	1.4	2.4	2.4

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds
SECTION 22 (2)

	J	F	M	A	M	A	M	J	J	A	S	O	N	D
Central Dist														
East Dist														
West Dist														
Total Co.														

KENTUCKY ALLTEL

2009 PSC OBJECTIVE REPORT
807 KAR 5:061

Local Dialing
Objective - 5% or Less ATB

SECTION 15 (2)

	J	F	M	A	M	A	M	J	J	A	S	O	N	D
Central Dist	0	0	0	0	0	0	0	0	0	0	0	0	0	0
East Dist	0	0	0	0	0	0	0	0	0	0	0	0	0	0
West Dist	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Co.	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Dial Tone
Objective - 95% Within 3 Seconds

SECTION 15 (1)

	J	F	M	A	M	A	M	J	J	A	S	O	N	D
Central Dist	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9
East Dist	99.8	99.9	99.9	99.9	99.9	99.9	99.9	99.8	99.8	99.6	99.6	99.3	99.9	99.9
West Dist	99.9	99.9	99.9	99.9	99.9	99.9	99.8	99.1	99.6	99.6	99.9	99.9	99.9	99.9
Total Co.	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.7	99.7	99.8	99.7	99.7	99.9	99.9

Toll Connecting
Objective - 3% or Less ATB

SECTION 15 (3)

	J	F	M	A	M	A	M	J	J	A	S	O	N	D
Central Dist	0.1	0.0	0.0	0.0	1.2	1.2	1.2	0.3	0.3	0.1	0.0	0.0	0.0	0.0
East Dist	0.3	0.0	0.0	0.0	0.1	0.0	0.0	0.0	0.0	0.4	0.2	0.0	0.0	1.2
West Dist	0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.3	0.1	0.0	0.2	0.0
Total Co.	0.2	0.0	0.0	0.0	0.4	0.4	0.4	0.1	0.1	0.3	0.1	0.0	0.1	0.4



Alltel Communications
130 West New Circle Rd
Suite 170
Lexington, KY 40505

Daniel E. Logsdon
Vice President External Affairs
daniel.logsdon@alltel.com
ofc. 859-357-6125
fax 859-357-6163

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NOV 28 2005

PUBLIC SERVICE
COMMISSION

November 28, 2005

Mr. Kyle Willard
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Re: Alltel Kentucky and Kentucky Alltel Service Results
October 2005

Dear Mr. Willard:

Enclosed are both Alltel Kentucky's and Kentucky Alltel's service results for the month of October 2005.

Please feel free to contact me at (859)357-6125 if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to be 'D. Logsdon', with a long horizontal stroke extending to the right.

Daniel Logsdon

Enclosures

TELEPHONE COMPANY: ALLTEL KENTUCKY.			
REPORTING MONTH:	October-2005	Mount Washington	Zoneton
EXCHANGE CODE:		Shepherdsville	
EXCHANGE PREFIX:			
PROVISION OF SERVICE:			
1) HELD ORDERS AT THE BEGINNING OF THE MONTH	2	2	0
1) HELD ORDERS ADDED DURING MONTH	3	0	1
1) HELD ORDERS WORKED DURING MONTH	4	2	0
1) HELD ORDERS AT THE END OF THE MONTH	1	0	1
2) SERVICE REQUESTS (90% IN 5 DAYS/BY WEEK)	95.6%	98.7%	98.3%
REGRADE REQUESTS 90% IN 30 DAYS)	NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:			
3) DIAL TONE (95% WITHIN 3 SECONDS)	99.9%	99.9%	99.9%
4a) LOCAL CALLS (LESS THAN 3% ATB)	0%	0%	0%
TOTAL SERVICE REQUIREMENTS:			
4b) TOLL CALLS (LESS THAN 3% ATB)	0%	0%	0%
ANSWER TIME REQUIREMENTS*:			
5) REPAIR SERVICE (AVG. ANS. TIME NOT TO EXCEED 20 SECONDS)	7.4	7.4	7.4
OPERATOR SERVICE REQUIREMENTS:			
ASSISTED CALLS (90% WITHIN 10 SECONDS)	N/A	N/A	N/A
ON 1 CALL (90% WITHIN 4 SECONDS)	N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:			
6) CLEARED OUT OF SERVICE (85% WITHIN 24 HR)	95.6%	94.2%	94.1%
6) TOTAL TROUBLE REPORTS (8 PER 100 LINES)	1.6	1.3	1.0
*REPAIR SERVICE ANSWER TIME CONSISTS OF SEVEN STATES COMBINED.			

KENTUCKY ALLTEL

2005 PSC OBJECTIVE REPORT
807 KAR 5:061

Regular Service Installation
Commission Objective - 90% Within 5 Days

SECTION 10 (1)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	95.0	98.9	98.6	98.4	99.0	95.6	95.0	86.4	86.5	90.2			
East Dist	96.0	98.4	98.0	98.2	98.5	97.4	97.7	87.3	81.9	91.2			
West Dist	98.5	98.9	98.8	98.7	97.8	96.2	97.5	92.8	90.1	93.3			
Total Co.	96.3	98.7	98.4	98.4	98.5	96.4	96.7	88.5	85.8	91.5			

Trouble Clearing - 24 Hours
Commission Objective - 85%

SECTION 25 (3)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	92.6	96.8	98.6	96.8	96.6	97.4	96.0	94.7	92.0	94.4			
East Dist	92.8	94.5	96.5	97.1	96.0	95.4	93.4	89.8	75.9	85.1			
West Dist	96.8	99.0	99.3	98.0	98.2	98.3	98.1	95.9	94.8	96.6			
Total Co.	93.8	96.4	98.0	97.3	96.8	96.8	95.6	93.1	86.5	91.0			

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds

SECTION 22 (1)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist													
East Dist	5.5	6.8	6.2	5.8	7.2	7.8	6.5	7.2	7.0	4.7			
West Dist													
Total Co.													

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines

SECTION 25 (4)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist	0.9	0.8	0.5	0.7	0.8	0.7	0.7	0.7	0.8	0.6			
East Dist	2.0	1.7	1.2	1.5	1.5	1.6	1.8	1.8	1.7	1.6			
West Dist	1.8	1.3	1.1	1.5	1.4	1.4	1.6	1.9	1.5	1.4			
Total Co.	1.4	1.1	0.8	1.1	1.1	1.1	1.2	1.3	1.2	1.0			

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds

SECTION 22 (2)

	J	F	M	A	M	J	J	J	A	S	O	N	D
Central Dist													
East Dist	5.8	3.9	6.0	7.2	4.6	8.1	14.6	8	3.9	7.4			
West Dist													
Total Co.													

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KENTUCKY ALLTEL

2005 PSC OBJECTIVE REPORT
807 KAR 5:061

Local Dialing
Objective - 5% or Less ATB

SECTION 15 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0	0	0	0	0	0	0	0	0	0		
East Dist	0	0	0	0	0	0	0	0	0	0		
West Dist	0	0	0	0	0	0	0	0	0	0		
Total Co.	0	0	0	0	0	0	0	0	0	0		

Dial Tone
Objective - 95% Within 3 Seconds

SECTION 15 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	NA		
East Dist	99.9	99.9	99.9	99.3	99.4	99.9	99.9	99.8	99.8	NA		
West Dist	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	NA		
Total Co.	99.9	99.9	99.9	99.7	99.8	99.9	99.9	99.9	99.9	NA		

Toll Connecting
Objective - 3% or Less ATB

SECTION 15 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0		
East Dist	0.9	0.3	0.0	0.1	0.2	1.2	0.5	0.8	0.6	0.0		
West Dist	0.4	0.7	0.3	1.1	4.3	0.1	0.0	0.2	0.1	0.0		
Total Co.	0.4	0.3	0.1	0.5	1.7	0.4	0.2	0.6	0.5	0.0		

PERCENT REGULAR SERVICE INSTALLATIONS IN 5 DAYS - OBJECTIVE 90.0%

Exchange Name	NXX	EXCH				
		Code	Sep	Oct	Nov	Dec
Berea	228, 985, 986	BERE	73.2	93.4		
Bryantsville	548	BTVL	72.1	90.6		
Hustonville	346	HTVL	87.8	94.4		
Irvine	723, 726	IRVN	96.8	96.1		
Lancaster	792	LNCS	94.5	94.9		
Lexington East	266, 268, 269, 335	LXTE	82.0	89.1		
Lexington Elkhorn	219, 223, 224, 296	LXEK	77.5	74.5		
Lexington Lakeside	263, 264, 543	LXTL	80.0	77.6		
	225, 226, 231, 232, 233, 243, 244, 246,					
	252, 253, 254, 255, 257, 258, 259, 280,					
	281, 288, 321, 323, 357, 367, 381, 388,					
Lexington Main	389, 422, 425, 455, 509, 523, 892	LXTM	86.3	86.9		
Lexington North	293, 294, 299	LXTN	88.0	89.9		
Lexington South	260, 275, 276, 277, 278, 313, 373, 566	LXTS	85.6	88.2		
Lexington Southeast	245, 271, 272, 273, 971, 977	LXSE	89.2	88.4		
Liberty	787	LBRT	94.2	96.9		
Midway	846	MDWY	100.0	85.7		
Nicholasville	881, 885, 887	NCVL	89.8	92.5		
Paint Lick	925	PNLC	93.3	95.2		
Versailles	256, 873, 879, 973	VRSL	97.3	93.1		
Wilmore	858	WLMR	77.4	95.0		
Central District	**	**	86.5	90.2		

Exchange Name	NXX	EXCH				
		Code	Sep	Oct	Nov	Dec
Ashland	324, 325, 326, 327, 329, 393, 467, 920	ASLD	70.6	76.4		
Augusta	756	AGST	100.0	100.0		
Barbourville	277, 545, 546	BBVL	93.1	98.8		
Broadhead	758	BRHD	79.3	100.0		
Brooksville	735	BKVL	100.0	100.0		
Catlettsburg	739, 921, 931	CTBG	66.7	80.0		
Cumberland	589	CMLD	95.5	97.1		
Dover	882	DOVR	100.0	100.0		
East Bernstadt	843	EBRN	76.7	97.4		
Evarts	837	EVRS	92.2	98.1		
Ewing	267	EWNG	100.0	100.0		
Fernleaf	883	FRNL	100.0	100.0		
Flat Lick	542, 548	FLLC	96.3	100.0		
Flemingsburg	845, 849, 957	FMBG	94.4	98.0		
Garrison	757	GRSN	91.7	100.0		
Germantown	728	GMTW	100.0	100.0		
Grayson	474, 475	GYSN	60.8	67.9		
Greenup	473	GNUP	51.6	75.0		
Hazard	435, 436, 439, 487	HZRD	95.0	98.4		
Hillsboro	876	HLBO	100.0	100.0		
Jenkins	832	JNKN	96.2	100.0		
Johnsville	747	JHVL	80.0	80.0		
Leatherwood	675	LTWD	100.0	100.0		
Lewisburg	742	LWGM	100.0	100.0		
Livingston	453	LVTN	80.0	100.0		
London	268, 330, 862, 864, 877, 878	LOND	75.9	97.1		
Manchester	596, 598, 599	MNCH	98.4	97.1		

Mays Lick	763	MYLC	100.0	100.0
Meads	925, 928, 929	MEDS	68.1	80.7
Morehead	780, 783, 784	MRHD	61.1	81.2
Mt Olivet	724	MTOL	100.0	100.0
Mt Vernon	256	MTVR	89.7	100.0
Olive Hill	286	OLHL	74.3	75.6
Oneida	847	ONED	100.0	100.0
Owingsville	674	OWVL	79.0	87.0
Russell	494, 833, 834, 836	RSSL	66.7	69.7
Salt Lick	683	SLLC	81.5	76.9
Sharpsburg	247	SHBG	62.5	93.8
South Shore	932	SSHR	63.2	68.2
Tollesboro	798, 799	TLBO	93.8	100.0
Vanceburg	796	VNBG	100.0	100.0
Vicco	476	VICC	100.0	100.0
Washington	759	WASH	100.0	100.0
<hr/>				
Kentucky Eastern	**	**	81.9	91.2

Exchange Name	NXX	EXCH Code	Sep	Oct	Nov	Dec
Albany	387, 641	ALBY	50.0	55.3		
Arlington	655	ARTN	100.0	83.3		
Bardwell	628	BRWL	80.0	100.0		
Bee Springs	286	BESP	95.5	100.0		
Bradfordsville	337	BRVL	100.0	100.0		
Brownsville	597	BWVL	91.7	100.0		
Burkesville	864	BSVL	100.0	100.0		
Burnside	561	BRSD	83.9	96.7		
Calvert City	395	CLCT	100.0	100.0		
Campbellsville	465, 469, 789, 849	CMVL	94.9	100.0		
Caneyville	879	CYVL	94.6	95.5		
Cecilia	862	CECL	100.0	100.0		
Clarkson	242	CKSN	87.9	96.2		
Columbia	384, 385	CLMA	96.9	100.0		
Columbus	677	CLMB		100.0		
Elizabethtown	234, 360, 706, 735, 737, 739, 763, 765, 766, 769, 982	EZTW	95.7	98.3		
Eubank	379	EBNK	83.3	93.8		
Faubush	871	FBSH	55.6	88.9		
Glasgow	629, 651, 659, 678	GLSG	100.0	97.1		
Greensburg	299, 932	GNBG	100.0	93.3		
Hodgenville	358	HGVL	100.0	100.0		
Lebanon	692, 699	LBNN	98.9	94.6		
Leitchfield	230, 259, 287, 899	LTFD	100.0	100.0		
Loretto	865	LRTT	100.0	100.0		
Mammoth Cave	758	MMCV	100.0	100.0		
Milburn	694	MLBN		100.0		
Monticello	340, 343, 348	MNTI	58.5	51.3		
Nancy	636	NANC	86.7	100.0		
Park City	749	PRCY	100.0	100.0		
Science Hill	423	SCHL	65.2	96.8		
Scottsville	237, 239, 622	SCVL	100.0	100.0		
Shopville	274	SOVL	88.9	100.0		
Smith Grove	563	SMGV	87.5	100.0		
Smithland	928	SMLD	92.3	100.0		

Somerset	451, 676, 677, 678, 679	SMRT	93.5	96.0
South Hardin	369	SHDN	100.0	100.0
Tompkinsville	487	TMVL	91.7	90.0
Uniontown	822	UNTW	85.7	100.0
White Lily	382	WHLL	63.6	100.0
<hr/>				
Kentucky Western	**	**	90.1	93.3
<hr/>				
Total State Of KY	**	**	85.8	91.5
<hr/>				

PERCENT OUT OF SERVICE TROUBLES CLEARED IN 24 HRS - OBJECTIVE 85.0%

Exchange Name	NXX	EXCH				
		Code	Sep	Oct	Nov	Dec
Berea	228, 985, 986	BERE	80.0	94.6		
Bryantsville	548	BTVL	90.0	92.3		
Hustonville	346	HTVL	78.1	95.2		
Irvine	723, 726	IRVN	94.6	96.2		
Lancaster	792	LNCS	77.1	93.7		
Lexington East	266, 268, 269, 335	LXTE	91.9	94.8		
Lexington Elkhorn	219, 223, 224, 296	LXEK	93.6	92.7		
Lexington Lakeside	263, 264, 543	LXTL	96.4	97.5		
	225, 226, 231, 232, 233, 243, 244, 246,					
	252, 253, 254, 255, 257, 258, 259, 280,					
	281, 288, 321, 323, 357, 367, 381, 388,					
Lexington Main	389, 422, 425, 455, 509, 523, 892	LXTM	90.6	98.7		
Lexington North	293, 294, 299	LXTN	97.2	86.5		
Lexington South	260, 275, 276, 277, 278, 313, 373, 566	LXTS	88.6	95.7		
Lexington Southeast	245, 271, 272, 273, 971, 977	LXSE	94.4	99.0		
Liberty	787	LBRT	91.5	91.5		
Midway	846	MDWY	100.0	94.1		
Nicholasville	881, 885, 887	NCVL	96.5	94.8		
Paint Lick	925	PNLC	82.1	82.8		
Versailles	256, 873, 879, 973	VRSL	93.0	97.4		
Wilmore	858	WLMR	96.4	100.0		
Central District	**	**	92.0	94.4		

Exchange Name	NXX	EXCH				
		Code	Sep	Oct	Nov	Dec
Ashland	324, 325, 326, 327, 329, 393, 467, 920	ASLD	59.6	80.5		
Augusta	756	AGST	100.0	100.0		
Barbourville	277, 545, 546	BBVL	100.0	96.4		
Broadhead	758	BRHD	100.0	92.9		
Brooksville	735	BKVL	87.5	100.0		
Catlettsburg	739, 921, 931	CTBG	76.6	82.5		
Cumberland	589	CMLD	93.3	100.0		
Dover	882	DOVR	#DIV/0!	100.0		
East Bernstadt	843	EBRN	100.0	100.0		
Evarts	837	EVRS	98.8	100.0		
Ewing	267	EWNG	100.0	90.0		
Fernleaf	883	FRNL	94.4	100.0		
Flat Lick	542, 548	FLLC	100.0	84.2		
Flemingsburg	845, 849, 957	FMBG	100.0	98.3		
Garrison	757	GRSN	92.3	100.0		
Germantown	728	GMTW	90.0	100.0		
Grayson	474, 475	GYSN	64.5	73.1		
Greenup	473	GNUP	47.0	62.8		
Hazard	435, 436, 439, 487	HZRD	99.1	97.2		
Hillsboro	876	HLBO	100.0	100.0		
Jenkins	832	JNKN	100.0	100.0		
Johnsville	747	JHVL	100.0	100.0		
Leatherwood	675	LTWD	100.0	100.0		
Lewisburg	742	LWGM	100.0	100.0		
Livingston	453	LVTN	100.0	100.0		
London	268, 330, 862, 864, 877, 878	LOND	99.4	97.2		
Manchester	596, 598, 599	MNCH	97.0	98.4		

Somerset	451, 676, 677, 678, 679	SMRT	98.4	99.5
South Hardin	369	SHDN	100.0	100.0
Tompkinsville	487	TMVL	100.0	96.8
Uniontown	822	UNTW	100.0	100.0
White Lily	382	WHLL	88.2	100.0
<hr/>				
Kentucky Western	**	**	94.8	96.6
<hr/>				
Total State Of KY	**	**	86.5	91.0
<hr/>				

TROUBLES PER 100 ACCESS LINES - OBJECTIVE 8.0

Exchange Name	NXX	EXCH	Sep	Oct	Nov	Dec
		Code				
Berea	228, 985, 986	BERE	1.3	1.3		
Bryantsville	548	BTVL	5.2	2.2		
Hustonville	346	HTVL	2.0	1.6		
Irvine	723, 726	IRVN	1.0	0.7		
Lancaster	792	LNCS	2.5	2.3		
Lexington East	266, 268, 269, 335	LXTE	0.8	0.5		
Lexington Elkhorn	219, 223, 224, 296	LXEK	1.4	0.8		
Lexington Lakeside	263, 264, 543	LXTL	0.7	0.6		
	225, 226, 231, 232, 233, 243, 244, 246,					
	252, 253, 254, 255, 257, 258, 259, 280,					
	281, 288, 321, 323, 357, 367, 381, 388,					
Lexington Main	389, 422, 425, 455, 509, 523, 892	LXTM	0.2	0.2		
Lexington North	293, 294, 299	LXTN	1.7	1.6		
Lexington South	260, 275, 276, 277, 278, 313, 373, 566	LXTS	1.0	0.6		
Lexington Southeast	245, 271, 272, 273, 971, 977	LXSE	1.5	1.1		
Liberty	787	LBRT	1.8	2.2		
Midway	846	MDWY	1.5	2.1		
Nicholasville	881, 885, 887	NCVL	1.3	1.0		
Paint Lick	925	PNLC	3.9	4.8		
Versailles	256, 873, 879, 973	VRSL	2.2	1.9		
Wilmore	858	WLMR	1.3	0.9		
Central District	**	**	0.8	0.6		

Exchange Name	NXX	EXCH	Sep	Oct	Nov	Dec
		Code				
Ashland	324, 325, 326, 327, 329, 393, 467, 920	ASLD	1.3	1.1		
Augusta	756	AGST	1.2	1.5		
Barbourville	277, 545, 546	BBVL	1.1	1.8		
Broadhead	758	BRHD	1.9	1.5		
Brooksville	735	BKVL	1.8	1.4		
Catlettsburg	739, 921, 931	CTBG	2.0	2.2		
Cumberland	589	CMLD	1.1	0.8		
Dover	882	DOVR	0.7	2.0		
East Bernstadt	843	EBRN	1.8	2.6		
Evarts	837	EVRS	4.1	2.0		
Ewing	267	EWNG	2.6	2.0		
Fernleaf	883	FRNL	2.7	0.9		
Flat Lick	542, 548	FLLC	2.1	2.5		
Flemingsburg	845, 849, 957	FMBG	2.0	1.7		
Garrison	757	GRSN	2.1	1.4		
Germantown	728	GMTW	3.2	1.9		
Grayson	474, 475	GYSN	3.5	4.8		
Greenup	473	GNUP	3.2	2.3		
Hazard	435, 436, 439, 487	HZRD	1.0	1.9		
Hillsboro	876	HLBO	3.5	1.5		
Jenkins	832	JNKN	1.2	1.7		
Johnsville	747	JHVL	2.5	1.2		
Leatherwood	675	LTWD	2.8	2.7		
Lewisburg	742	LWGM	1.4	1.9		
Livingston	453	LVTN	2.2	3.1		
London	268, 330, 862, 864, 877, 878	LOND	0.7	0.6		
Manchester	596, 598, 599	MNCH	0.9	1.6		

Mays Lick	763	MYLC	2.2	1.8
Meads	925, 928, 929	MEDS	1.9	2.0
Morehead	780, 783, 784	MRHD	1.0	1.0
Mt Olivet	724	MTOL	3.8	2.0
Mt Vernon	256	MTVR	1.4	1.5
Olive Hill	286	OLHL	4.4	4.7
Oneida	847	ONED	2.2	3.0
Owingsville	674	OWVL	1.6	1.8
Russell	494, 833, 834, 836	RSSL	2.3	1.7
Salt Lick	683	SLLC	2.3	2.6
Sharpsburg	247	SHBG	1.9	2.2
South Shore	932	SSHR	3.0	3.5
Tollesboro	798, 799	TLBO	17.6	2.4
Vanceburg	796	VNBG	1.5	1.3
Vicco	476	VICC	4.6	4.0
Washington	759	WASH	0.4	0.4

Kentucky Eastern	**	**	1.7	1.6
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Exchange Name	NXX	EXCH Code				
			Sep	Oct	Nov	Dec
Albany	387, 641	ALBY	2.4	1.6		
Arlington	655	ARTN	2.2	0.4		
Bardwell	628	BRWL	1.0	1.4		
Bee Springs	286	BESP	3.4	2.7		
Bradfordsville	337	BRVL	5.2	5.1		
Brownsville	597	BWVL	1.0	1.8		
Burkesville	864	BSVL	1.4	0.7		
Burnside	561	BRSD	2.5	1.9		
Calvert City	395	CLCT	0.9	0.8		
Campbellsville	465, 469, 789, 849	CMVL	1.2	1.3		
Caneyville	879	CYVL	2.6	2.1		
Cecilia	862	CECL	2.3	2.0		
Clarkson	242	CKSN	4.5	3.1		
Columbia	384, 385	CLMA	2.6	2.2		
Columbus	677	CLMB	1.4	4.6		
Elizabethtown	234, 360, 706, 735, 737, 739, 763, 765, 766, 769, 982	EZTW	0.8	0.8		
Eubank	379	EBNK	2.5	4.3		
Faubush	871	FBSH	1.8	1.9		
Glasgow	629, 651, 659, 678	GLSG	0.2	0.2		
Greensburg	299, 932	GNBG	2.7	1.7		
Hodgenville	358	HGVL	1.9	1.5		
Lebanon	692, 699	LBNN	2.4	1.2		
Leitchfield	230, 259, 287, 899	LTFD	1.3	1.4		
Loretto	865	LRTT	4.9	1.9		
Mammoth Cave	758	MMCV	1.4	1.4		
Milburn	694	MLBN	1.4	2.2		
Monticello	340, 343, 348	MNTI	1.5	1.7		
Nancy	636	NANC	1.5	1.0		
Park City	749	PRCY	3.0	1.4		
Science Hill	423	SCHL	2.2	2.6		
Scottsville	237, 239, 622	SCVL	0.6	0.4		
Shopville	274	SOVL	2.0	0.6		
Smith Grove	563	SMGV	1.1	1.2		
Smithland	928	SMLD	3.2	3.1		

Somerset	451, 676, 677, 678, 679	SMRT	0.8	1.1
South Hardin	369	SHDN	4.2	3.0
Tompkinsville	487	TMVL	1.1	1.1
Uniontown	822	UNTW	0.9	0.8
White Lily	382	WHLL	2.5	3.0
<hr/>				
Kentucky Western	**	**	1.5	1.4
<hr/>				
Total State Of KY	**	**	1.2	1.0
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TOLL CONNECTING - OBJECTIVE 3% OR LESS
OCTOBER 2005

Office:	Office Type:	Summary:	Totals	Total Calls	Overflows	
ALBANY_DMS10	DMS-10	W	Office: Total	7615	0	0.000%
ASHLAND_GTD5	GTD5	W	Office: Total	52512	0	0.000%
BARDWELL_DMS10	DMS-10	W	Office: Total	2851	0	0.000%
BEREA_DMS100	DMS100	W	Office: Total	15262	3	0.020%
BURNSIDE_GTD5	GTD5	W	Office: Total	7235	0	0.000%
CALVERT_CITY_DCO	DCO	W	Office: Total	6792	0	0.000%
CANEYVILLE_DMS10	DMS-10	W	Office: Total	3753	0	0.000%
CATLETTSBURG_DMS10	DMS-10	W	Office: Total	6071	0	0.000%
CLARKSON_DMS10	DMS-10	W	Office: Total	5397	1	0.019%
CMLDKY_DMS10	DMS-10	W	Office: Total	4986	0	0.000%
CMVLKY_DMS100	DMS100	W	Office: Total	19227	0	0.000%
COLUMBIA_GTD5	GTD5	W	Office: Total	10674	0	0.000%
ELIZABETHTOWN_GTD5	GTD5	W	Office: Total	133639	25	0.019%
EVARTS_DMS10	DMS-10	W	Office: Total	4756	0	0.000%
FLEMINGSBURG_GTD5	GTD5	W	Office: Total	10661	0	0.000%
GARRISON_DCO	DCO	W	Office: Total	2483	0	0.000%
GLASGOW_EWSD	EWSD	W	Office: Total	20821	0	0.000%
GRAYSON_DMS10	DMS-10	W	Office: Total	12675	0	0.000%
GREENSBURG_GTD5	GTD5	W	Office: Total	9384	20	0.213%
GREENUP_DMS100	DMS100	W	Office: Total	10354	0	0.000%
HAZARD_GTD5	GTD5	W	Office: Total	17125	30	0.175%
HODGENSVILLE_GTD5	GTD5	W	Office: Total	5385	1	0.019%
IRVINE_DMS10	DMS-10	W	Office: Total	10859	0	0.000%
JENKINS_DMS10	DMS-10	W	Office: Total	4023	0	0.000%
LANCASTER_DMS10	DMS-10	W	Office: Total	6081	0	0.000%
LEBANON_GTD5	GTD5	W	Office: Total	14935	3	0.020%
LEITCHFIELD_DMS10	DMS-10	W	Office: Total	8446	0	0.000%
LIBERTY_DMS100	DMS100	W	Office: Total	11037	0	0.000%
LONDON_DMS100	DMS100	W	Office: Total	42416	10	0.024%
LXTN_EAST_GTD5	GTD5	W	Office: Total	30073	0	0.000%
LXTN_ELKHORNS_5ESS	5ESS	W	Office: Total	15259	0	0.000%
LXTN_LAKESIDE_GTD5	GTD5	W	Office: Total	19885	0	0.000%
LXTN_MAIN_5ESS	5ESS	W	Office: Total	2500	0	0.000%
LXTN_NORTH_GTD5	GTD5	W	Office: Total	20622	0	0.000%
LXTN_SOUTHEAST_GTD5	GTD5	W	Office: Total	13982	1	0.007%
LXTN_SOUTH_GTD5	GTD5	W	Office: Total	34065	0	0.000%
LXTN_UK_5ESS	5ESS	W	Office: Total	23110	0	0.000%
MEADS_GTD5	GTD5	W	Office: Total	13623	0	0.000%
MONTICELLO_DMS10	DMS-10	W	Office: Total	12220	0	0.000%
MOREHEAD_GTD5	GTD5	W	Office: Total	53513	21	0.039%
NICHOLASVILLE_GTD5	GTD5	W	Office: Total	26775	0	0.000%
OLIVE_HILL_DMS10	DMS-10	W	Office: Total	9380	0	0.000%
OWINGSVILLE_DCO	DCO	W	Office: Total	11987	0	0.000%
RUSSELL_GTD5	GTD5	W	Office: Total	10353	0	0.000%
SMITHGROVE_DMS100	DMS100	W	Office: Total	10999	0	0.000%
SMITHLAND_DCO	DCO	W	Office: Total	4208	0	0.000%
SOMERSET_GTD5	GTD5	W	Office: Total	148020	21	0.014%
TOLLESBORO_DCO	DCO	W	Office: Total	3234	0	0.000%
UNIONTOWN_DMS10	DMS-10	W	Office: Total	1805	0	0.000%
VANCEBURG_DCO	DCO	W	Office: Total	5842	0	0.000%
VERSAILLES_DMS100	DMS100	W	Office: Total	18205	1	0.005%
WASHINGTON_DCO	DCO	W	Office: Total	12640	0	0.000%
Totals:				969755	137	0.014%



Alltel Communications
130 West New Circle Rd
Suite 170
Lexington, KY 40505

Daniel E. Logsdon
Vice President External Affairs
daniel.logsdon@alltel.com
ofc. 859-357-6125
fax 859-357-6163

December 22, 2005

Mr. Kyle Willard
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

RECEIVED

DEC 22 2005

PUBLIC SERVICE
COMMISSION

Re: Alltel Kentucky and Kentucky Alltel Service Results
November 2005

Dear Mr. Willard:

Enclosed are both Alltel Kentucky's and Kentucky Alltel's service results for the month of November 2005.

Please feel free to contact me at (859)357-6125 if you have any questions.

Sincerely,

Daniel Logsdon

Enclosures

12/30/05 B. Bishop, B. Harman

TELEPHONE COMPANY: ALLTEL KENTUCKY.		Mount Washington	Shepherdsville	Zoneton
REPORTING MONTH:	November-2005			
EXCHANGE CODE:				
EXCHANGE PREFIX:				
PROVISION OF SERVICE:				
1)	Held Orders at the Beginning of the Month	1	0	1
1)	Held Orders Added During Month	0	0	1
1)	Held Orders Worked During Month	1	0	2
1)	Held Orders at the End of the Month	0	0	0
2)	Service Requests (90% in 5 Days/By Week)	98.4%	100.0%	94.2%
	Regrade Requests (90% in 30 Days)	NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:				
3)	Dial Tone (95% within 3 seconds)	99.9%	99.9%	99.9%
4a)	Local Calls (Less than 3% ATB)	0%	0%	0%
TOTAL SERVICE REQUIREMENTS:				
4b)	Toll Calls (Less than 3% ATB)	0%	0%	0%
ANSWER TIME REQUIREMENTS*:				
5)	Repair Service (Avg. Ans. Time Not to Exceed 20 Seconds)	3.1	3.1	3.1
OPERATOR SERVICE REQUIREMENTS:				
	Assisted Calls (90% within 10 seconds)	N/A	N/A	N/A
	On 1 Call (90% within 4 seconds)	N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:				
6)	Cleared Out of Service (85% within 24 hr)	88.2%	96.0%	94.4%
6)	Total Trouble Reports (8 per 100 lines)	1.0	1.6	1.5
*REPAIR SERVICE ANSWER TIME CONSISTS OF SEVEN STATES COMBINED.				

KENTUCKY ALLETEL

2005 PSC OBJECTIVE REPORT
807 KAR 5:061

Regular Service Installation
Commission Objective - 90% Within 5 Days

SECTION 10 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	95.0	98.9	98.6	98.4	99.0	95.6	95.0	86.4	86.5	90.2	93.7	
East Dist	96.0	98.4	98.0	98.2	98.5	97.4	97.7	87.3	81.9	91.2	93.4	
West Dist	98.5	98.9	98.8	98.7	97.8	96.2	97.5	92.8	90.1	93.3	96.2	
Total Co.	96.3	98.7	98.4	98.4	98.5	96.4	96.7	88.5	85.8	91.5	94.3	

Central Dist
East Dist
West Dist
Total Co.

Trouble Clearing - 24 Hours
Commission Objective - 85%

SECTION 25 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	92.6	96.8	98.6	96.8	96.6	97.4	96.0	94.7	92.0	94.4	96.8	
East Dist	92.8	94.5	96.5	97.1	96.0	95.4	93.4	89.8	75.9	85.1	93.1	
West Dist	96.8	99.0	99.3	98.0	98.2	98.3	98.1	95.9	94.8	96.6	96.4	
Total Co.	93.8	96.4	98.0	97.3	96.8	96.8	95.6	93.1	86.5	91.0	95.1	

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds

SECTION 22 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist												
East Dist												
West Dist												
Total Co.	5.5	6.8	6.2	5.8	7.2	7.8	6.5	7.2	7.0	4.7	4.6	

Central Dist
East Dist
West Dist
Total Co.

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines

SECTION 25 (4)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0.9	0.8	0.5	0.7	0.8	0.7	0.7	0.7	0.8	0.6	0.5	
East Dist	2.0	1.7	1.2	1.5	1.5	1.6	1.8	1.8	1.7	1.6	1.4	
West Dist	1.8	1.3	1.1	1.5	1.4	1.4	1.6	1.9	1.5	1.4	1.3	
Total Co.	1.4	1.1	0.8	1.1	1.1	1.1	1.2	1.3	1.2	1.0	1.8	

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds

SECTION 22 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist												
East Dist												
West Dist												
Total Co.	5.8	3.9	6.0	7.2	4.6	8.1	14.6	8	3.9	7.4	3.1	

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KENTUCKY ALLTEL

2005 PSC OBJECTIVE REPORT
807 KAR 5:061

Local Dialing
Objective - 5% or Less ATB

SECTION 15 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0	0	0	0	0	0	0	0	0	0	0	0
East Dist	0	0	0	0	0	0	0	0	0	0	0	0
West Dist	0	0	0	0	0	0	0	0	0	0	0	0
Total Co.	0	0	0	0	0	0	0	0	0	0	0	0

Dial Tone
Objective - 95% Within 3 Seconds

SECTION 15 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	NA	NA
East Dist	99.9	99.9	99.9	99.3	99.4	99.9	99.9	99.8	99.8	99.8	NA	NA
West Dist	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	NA	NA
Total Co.	99.9	99.9	99.9	99.7	99.8	99.9	99.9	99.9	99.9	99.9	NA	NA

Toll Connecting
Objective - 3% or Less ATB

SECTION 15 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.8	0.9	0.0	0.0	0.0
East Dist	0.9	0.3	0.0	0.1	0.2	1.2	0.5	0.8	0.6	0.0	0.0	0.0
West Dist	0.4	0.7	0.3	1.1	4.3	0.1	0.0	0.2	0.1	0.0	0.1	0.1
Total Co.	0.4	0.3	0.1	0.5	1.7	0.4	0.2	0.6	0.5	0.0	0.0	0.1

PERCENT REGULAR SERVICE INSTALLATIONS IN 5 DAYS - OBJECTIVE 90.0%

Exchange Name	NXX	EXCH				
		Code	Sep	Oct	Nov	Dec
Berea	228, 985, 986	BERE	73.2	93.4	92.6	
Bryantsville	548	BTVL	72.1	90.6	96.4	
Hustonville	346	HTVL	87.8	94.4	97.5	
Irvine	723, 726	IRVN	96.8	96.1	95.9	
Lancaster	792	LNCS	94.5	94.9	96.6	
Lexington East	266, 268, 269, 335	LXTE	82.0	89.1	92.8	
Lexington Elkhorn	219, 223, 224, 296	LXEK	77.5	74.5	90.2	
Lexington Lakeside	263, 264, 543	LXTL	80.0	77.6	92.8	
	225, 226, 231, 232, 233, 243, 244, 246,					
	252, 253, 254, 255, 257, 258, 259, 280,					
	281, 288, 321, 323, 357, 367, 381, 388,					
Lexington Main	389, 422, 425, 455, 509, 523, 892	LXTM	86.3	86.9	96.2	
Lexington North	293, 294, 299	LXTN	88.0	89.9	90.5	
Lexington South	260, 275, 276, 277, 278, 313, 373, 566	LXTS	85.6	88.2	92.5	
Lexington Southeast	245, 271, 272, 273, 971, 977	LXSE	89.2	88.4	90.2	
Liberty	787	LBRT	94.2	96.9	95.4	
Midway	846	MDWY	100.0	85.7	92.9	
Nicholasville	881, 885, 887	NCVL	89.8	92.5	93.3	
Paint Lick	925	PNLC	93.3	95.2	100.0	
Versailles	256, 873, 879, 973	VRSL	97.3	93.1	92.5	
Wilmore	858	WLMR	77.4	95.0	95.5	
Central District	**	**	86.5	90.2	93.7	

Exchange Name	NXX	EXCH				
		Code	Sep	Oct	Nov	Dec
Ashland	324, 325, 326, 327, 329, 393, 467, 920	ASLD	70.6	76.4	86.0	
Augusta	756	AGST	100.0	100.0	100.0	
Barbourville	277, 545, 546	BBVL	93.1	98.8	97.8	
Broadhead	758	BRHD	79.3	100.0	100.0	
Brooksville	735	BKVL	100.0	100.0	100.0	
Catlettsburg	739, 921, 931	CTBG	66.7	80.0	90.0	
Cumberland	589	CMLD	95.5	97.1	100.0	
Dover	882	DOVR	100.0	100.0	100.0	
East Bernstadt	843	EBRN	76.7	97.4	100.0	
Everts	837	EVRS	92.2	98.1	100.0	
Ewing	267	EWNG	100.0	100.0	100.0	
Fernleaf	883	FRNL	100.0	100.0	100.0	
Flat Lick	542, 548	FLLC	96.3	100.0	100.0	
Flemingsburg	845, 849, 957	FMBG	94.4	98.0	100.0	
Garrison	757	GRSN	91.7	100.0	100.0	
Germantown	728	GMTW	100.0	100.0	100.0	
Grayson	474, 475	GYSN	60.8	67.9	60.3	
Greenup	473	GNUP	51.6	75.0	81.8	
Hazard	435, 436, 439, 487	HZRD	95.0	98.4	100.0	
Hillsboro	876	HLBO	100.0	100.0	100.0	
Jenkins	832	JNKN	96.2	100.0	100.0	
Johnsville	747	JHVL	80.0	80.0	100.0	
Leatherwood	675	LTWD	100.0	100.0	100.0	
Lewisburg	742	LWGM	100.0	100.0	100.0	
Livingston	453	LVTN	80.0	100.0	100.0	
London	268, 330, 862, 864, 877, 878	LOND	75.9	97.1	96.7	
Manchester	596, 598, 599	MNCH	98.4	97.1	98.9	

Mays Lick	763	MYLC	100.0	100.0	100.0
Meads	925, 928, 929	MEDS	68.1	80.7	84.6
Morehead	780, 783, 784	MRHD	61.1	81.2	97.7
Mt Olivet	724	MTOL	100.0	100.0	100.0
Mt Vernon	256	MTVR	89.7	100.0	100.0
Olive Hill	286	OLHL	74.3	75.6	60.9
Oneida	847	ONED	100.0	100.0	84.6
Owingsville	674	OWVL	79.0	87.0	100.0
Russell	494, 833, 834, 836	RSSL	66.7	69.7	86.2
Salt Lick	683	SLLC	81.5	76.9	100.0
Sharpsburg	247	SHBG	62.5	93.8	100.0
South Shore	932	SSHR	63.2	68.2	68.4
Tollesboro	798, 799	TLBO	93.8	100.0	100.0
Vanceburg	796	VNBG	100.0	100.0	100.0
Vicco	476	VICC	100.0	100.0	95.2
Washington	759	WASH	100.0	100.0	100.0
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Kentucky Eastern	**	**	81.9	91.2	93.4

Exchange Name	NXX	EXCH Code	Sep	Oct	Nov	Dec
Albany	387, 641	ALBY	50.0	55.3	81.5	
Arlington	655	ARTN	100.0	83.3	100.0	
Bardwell	628	BRWL	80.0	100.0	80.0	
Bee Springs	286	BESP	95.5	100.0	87.5	
Bradfordsville	337	BRVL	100.0	100.0	83.3	
Brownsville	597	BWVL	91.7	100.0	89.5	
Burkesville	864	BSVL	100.0	100.0	90.9	
Burnside	561	BRSD	83.9	96.7	94.3	
Calvert City	395	CLCT	100.0	100.0	100.0	
Campbellsville	465, 469, 789, 849	CMVL	94.9	100.0	96.7	
Caneyville	879	CYVL	94.6	95.5	100.0	
Cecilia	862	CECL	100.0	100.0	100.0	
Clarkson	242	CKSN	87.9	96.2	95.8	
Columbia	384, 385	CLMA	96.9	100.0	97.7	
Columbus	677	CLMB		100.0	100.0	
	234, 360, 706, 735, 737, 739, 763, 765,					
Elizabethtown	766, 769, 982	EZTW	95.7	98.3	100.0	
Eubank	379	EBNK	83.3	93.8	88.2	
Faubush	871	FBSH	55.6	88.9	100.0	
Glasgow	629, 651, 659, 678	GLSG	100.0	97.1	98.2	
Greensburg	299, 932	GNBG	100.0	93.3	100.0	
Hodgenville	358	HGVL	100.0	100.0	100.0	
Lebanon	692, 699	LBNN	98.9	94.6	96.7	
Leitchfield	230, 259, 287, 899	LTFD	100.0	100.0	97.8	
Loretto	865	LRTT	100.0	100.0	84.6	
Mammoth Cave	758	MMCV	100.0	100.0		
Milburn	694	MLBN		100.0	100.0	
Monticello	340, 343, 348	MNTI	58.5	51.3	90.3	
Nancy	636	NANC	86.7	100.0	94.7	
Park City	749	PRCY	100.0	100.0	90.9	
Science Hill	423	SCHL	65.2	96.8	100.0	
Scottsville	237, 239, 622	SCVL	100.0	100.0	100.0	
Shopville	274	SOVL	88.9	100.0	100.0	
Smith Grove	563	SMGV	87.5	100.0	92.3	
Smithland	928	SMLD	92.3	100.0	100.0	

Somerset	451, 676, 677, 678, 679	SMRT	93.5	96.0	94.9
South Hardin	369	SHDN	100.0	100.0	100.0
Tompkinsville	487	TMVL	91.7	90.0	100.0
Uniontown	822	UNTW	85.7	100.0	100.0
White Lily	382	WHLL	63.6	100.0	100.0
<hr/>					
Kentucky Western	**	**	90.1	93.3	96.2
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Total State Of KY	**	**	85.8	91.5	94.3
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PERCENT OUT OF SERVICE TROUBLES CLEARED IN 24 HRS - OBJECTIVE 85.0%

Exchange Name	NXX	EXCH	Sep	Oct	Nov	Dec
		Code				
Berea	228, 985, 986	BERE	80.0	94.6	84.4	
Bryantsville	548	BTVL	90.0	92.3	95.5	
Hustonville	346	HTVL	78.1	95.2	94.1	
Irvine	723, 726	IRVN	94.6	96.2	100.0	
Lancaster	792	LNCS	77.1	93.7	92.6	
Lexington East	266, 268, 269, 335	LXTE	91.9	94.8	95.6	
Lexington Elkhorn	219, 223, 224, 296	LXEK	93.6	92.7	95.7	
Lexington Lakeside	263, 264, 543	LXTL	96.4	97.5	100.0	
	225, 226, 231, 232, 233, 243, 244, 246,					
	252, 253, 254, 255, 257, 258, 259, 280,					
	281, 288, 321, 323, 357, 367, 381, 388,					
Lexington Main	389, 422, 425, 455, 509, 523, 892	LXTM	90.6	98.7	98.1	
Lexington North	293, 294, 299	LXTN	97.2	86.5	98.7	
Lexington South	260, 275, 276, 277, 278, 313, 373, 566	LXTS	88.6	95.7	99.1	
Lexington Southeast	245, 271, 272, 273, 971, 977	LXSE	94.4	99.0	99.5	
Liberty	787	LBRT	91.5	91.5	90.5	
Midway	846	MDWY	100.0	94.1	86.7	
Nicholasville	881, 885, 887	NCVL	96.5	94.8	100.0	
Paint Lick	925	PNLC	82.1	82.8	90.9	
Versailles	256, 873, 879, 973	VRSL	93.0	97.4	96.7	
Wilmore	858	WLMR	96.4	100.0	100.0	
Central District	**	**	92.0	94.4	96.8	

Exchange Name	NXX	EXCH	Sep	Oct	Nov	Dec
		Code				
Ashland	324, 325, 326, 327, 329, 393, 467, 920	ASLD	59.6	80.5	94.4	
Augusta	756	AGST	100.0	100.0	100.0	
Barbourville	277, 545, 546	BBVL	100.0	96.4	96.2	
Broadhead	758	BRHD	100.0	92.9	96.7	
Brooksville	735	BKVL	87.5	100.0	100.0	
Catlettsburg	739, 921, 931	CTBG	76.6	82.5	89.4	
Cumberland	589	CMLD	93.3	100.0	100.0	
Dover	882	DOVR	#DIV/0!	100.0	100.0	
East Bernstadt	843	EBRN	100.0	100.0	100.0	
Evarts	837	EVRS	98.8	100.0	94.1	
Ewing	267	EWNG	100.0	90.0	100.0	
Fernleaf	883	FRNL	94.4	100.0	100.0	
Flat Lick	542, 548	FLLC	100.0	84.2	80.0	
Flemingsburg	845, 849, 957	FMBG	100.0	98.3	100.0	
Garrison	757	GRSN	92.3	100.0	100.0	
Germantown	728	GMTW	90.0	100.0	100.0	
Grayson	474, 475	GYSN	64.5	73.1	88.2	
Greenup	473	GNUP	47.0	62.8	87.3	
Hazard	435, 436, 439, 487	HZRD	99.1	97.2	100.0	
Hillsboro	876	HLBO	100.0	100.0	100.0	
Jenkins	832	JNKN	100.0	100.0	90.9	
Johnsville	747	JHVL	100.0	100.0	100.0	
Leatherwood	675	LTWD	100.0	100.0	100.0	
Lewisburg	742	LWGM	100.0	100.0	100.0	
Livingston	453	LVTN	100.0	100.0	100.0	
London	268, 330, 862, 864, 877, 878	LOND	99.4	97.2	98.8	
Manchester	596, 598, 599	MNCH	97.0	98.4	100.0	

Mays Lick	763	MYLC	100.0	100.0	100.0
Meads	925, 928, 929	MEDS	39.8	72.5	79.8
Morehead	780, 783, 784	MRHD	74.6	97.9	95.7
Mt Olivet	724	MTOL	92.6	100.0	100.0
Mt Vernon	256	MTVR	100.0	100.0	98.4
Olive Hill	286	OLHL	47.4	63.2	88.0
Oneida	847	ONED	100.0	100.0	100.0
Owingsville	674	OWVL	80.0	93.3	89.7
Russell	494, 833, 834, 836	RSSL	60.4	74.3	88.7
Salt Lick	683	SLLC	78.9	94.4	100.0
Sharpsburg	247	SHBG	100.0	81.8	95.5
South Shore	932	SSHR	63.5	81.7	91.8
Tollesboro	798, 799	TLBO	98.3	95.2	100.0
Vanceburg	796	VNBG	100.0	100.0	100.0
Vicco	476	VICC	97.9	97.6	91.7
Washington	759	WASH	100.0	100.0	100.0

Kentucky Eastern	**	**	75.9	85.1	93.1
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Exchange Name	NXX	EXCH Code	Sep	Oct	Nov	Dec
Albany	387, 641	ALBY	98.5	97.7	95.6	
Arlington	655	ARTN	88.9	#DIV/0!	83.3	
Bardwell	628	BRWL	100.0	100.0	100.0	
Bee Springs	286	BESP	90.6	91.5	92.7	
Bradfordsville	337	BRVL	91.7	100.0	100.0	
Brownsville	597	BWVL	93.3	100.0	100.0	
Burkesville	864	BSVL	91.7	100.0	100.0	
Burnside	561	BRSD	98.7	96.3	98.3	
Calvert City	395	CLCT	87.0	100.0	100.0	
Campbellsville	465, 469, 789, 849	CMVL	91.3	98.5	96.9	
Caneyville	879	CYVL	84.5	75.7	90.9	
Cecilia	862	CECL	100.0	100.0	100.0	
Clarkson	242	CKSN	95.4	95.2	95.9	
Columbia	384, 385	CLMA	92.3	94.8	95.7	
Columbus	677	CLMB	100.0	100.0	100.0	
Elizabethtown	234, 360, 706, 735, 737, 739, 763, 765, 766, 769, 982	EZTW	99.2	100.0	99.4	
Eubank	379	EBNK	90.3	98.5	88.5	
Faubush	871	FBSH	86.7	100.0	91.7	
Glasgow	629, 651, 659, 678	GLSG	100.0	100.0	100.0	
Greensburg	299, 932	GNBG	88.5	93.0	90.3	
Hodgenville	358	HGVL	100.0	100.0	100.0	
Lebanon	692, 699	LBNN	94.4	98.1	98.0	
Leitchfield	230, 259, 287, 899	LTFD	96.2	97.4	96.5	
Loretto	865	LRTT	68.8	100.0	75.0	
Mammoth Cave	758	MMCV	50.0	100.0	#DIV/0!	
Milburn	694	MLBN	100.0	66.7	100.0	
Monticello	340, 343, 348	MNTI	94.5	92.9	96.3	
Nancy	636	NANC	100.0	100.0	100.0	
Park City	749	PRCY	100.0	87.5	100.0	
Science Hill	423	SCHL	91.2	95.1	87.1	
Scottsville	237, 239, 622	SCVL	100.0	100.0	100.0	
Shopville	274	SOVL	95.0	100.0	91.7	
Smith Grove	563	SMGV	100.0	90.5	92.3	
Smithland	928	SMLD	97.8	94.6	90.6	

Somerset	451, 676, 677, 678, 679	SMRT	98.4	99.5	100.0
South Hardin	369	SHDN	100.0	100.0	100.0
Tompkinsville	487	TMVL	100.0	96.8	100.0
Uniontown	822	UNTW	100.0	100.0	50.0
White Lily	382	WHLL	88.2	100.0	85.7
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Kentucky Western	**	**	94.8	96.6	96.4
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Total State Of KY	**	**	86.5	91.0	95.1
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TROUBLES PER 100 ACCESS LINES - OBJECTIVE 8.0

Exchange Name	NXX	EXCH	Sep	Oct	Nov	Dec
		Code				
Berea	228, 985, 986	BERE	1.3	1.3	0.8	
Bryantsville	548	BTVL	5.2	2.2	1.6	
Hustonville	346	HTVL	2.0	1.6	1.5	
Irvine	723, 726	IRVN	1.0	0.7	0.7	
Lancaster	792	LNCS	2.5	2.3	1.0	
Lexington East	266, 268, 269, 335	LXTE	0.8	0.5	1.4	
Lexington Elkhorn	219, 223, 224, 296	LXEK	1.4	0.8	1.5	
Lexington Lakeside	263, 264, 543	LXTL	0.7	0.6	0.5	
	225, 226, 231, 232, 233, 243, 244, 246,					
	252, 253, 254, 255, 257, 258, 259, 280,					
	281, 288, 321, 323, 357, 367, 381, 388,					
Lexington Main	389, 422, 425, 455, 509, 523, 892	LXTM	0.2	0.2	0.2	
Lexington North	293, 294, 299	LXTN	1.7	1.6	1.2	
Lexington South	260, 275, 276, 277, 278, 313, 373, 566	LXTS	1.0	0.6	0.7	
Lexington Southeast	245, 271, 272, 273, 971, 977	LXSE	1.5	1.1	1.1	
Liberty	787	LBRT	1.8	2.2	2.1	
Midway	846	MDWY	1.5	2.1	1.8	
Nicholasville	881, 885, 887	NCVL	1.3	1.0	0.7	
Paint Lick	925	PNLC	3.9	4.8	1.9	
Versailles	256, 873, 879, 973	VRSL	2.2	1.9	1.3	
Wilmore	858	WLMR	1.3	0.9	1.9	
Central District	**	**	0.8	0.6	0.5	

Exchange Name	NXX	EXCH	Sep	Oct	Nov	Dec
		Code				
Ashland	324, 325, 326, 327, 329, 393, 467, 920	ASLD	1.3	1.1	1.9	
Augusta	756	AGST	1.2	1.5	1.4	
Barbourville	277, 545, 546	BBVL	1.1	1.8	1.0	
Broadhead	758	BRHD	1.9	1.5	1.9	
Brooksville	735	BKVL	1.8	1.4	1.1	
Catlettsburg	739, 921, 931	CTBG	2.0	2.2	1.4	
Cumberland	589	CMLD	1.1	0.8	0.6	
Dover	882	DOVR	0.7	2.0	2.1	
East Bernstadt	843	EBRN	1.8	2.6	2.5	
Evarts	837	EVRS	4.1	2.0	1.0	
Ewing	267	EWNG	2.6	2.0	1.8	
Fernleaf	883	FRNL	2.7	0.9	1.2	
Flat Lick	542, 548	FLLC	2.1	2.5	2.0	
Flemingsburg	845, 849, 957	FMBG	2.0	1.7	1.4	
Garrison	757	GRSN	2.1	1.4	2.3	
Germantown	728	GMTW	3.2	1.9	1.9	
Grayson	474, 475	GYSN	3.5	4.8	2.8	
Greenup	473	GNUP	3.2	2.3	3.1	
Hazard	435, 436, 439, 487	HZRD	1.0	1.9	0.7	
Hillsboro	876	HLBO	3.5	1.5	2.2	
Jenkins	832	JNKN	1.2	1.7	1.4	
Johnsville	747	JHVL	2.5	1.2	1.6	
Leatherwood	675	LTWD	2.8	2.7	1.8	
Lewisburg	742	LWGM	1.4	1.9	2.3	
Livingston	453	LVTN	2.2	3.1	3.7	
London	268, 330, 862, 864, 877, 878	LOND	0.7	0.6	0.6	
Manchester	596, 598, 599	MNCH	0.9	1.6	1.1	

Mays Lick	763	MYLC	2.2	1.8	3.2
Meads	925, 928, 929	MEDS	1.9	2.0	1.7
Morehead	780, 783, 784	MRHD	1.0	1.0	0.8
Mt Olivet	724	MTOL	3.8	2.0	1.7
Mt Vernon	256	MTVR	1.4	1.5	1.5
Olive Hill	286	OLHL	4.4	4.7	2.8
Oneida	847	ONED	2.2	3.0	1.5
Owingsville	674	OWVL	1.6	1.8	1.6
Russell	494, 833, 834, 836	RSSL	2.3	1.7	1.4
Salt Lick	683	SLLC	2.3	2.6	2.7
Sharpsburg	247	SHBG	1.9	2.2	3.4
South Shore	932	SSHR	3.0	3.5	4.7
Tollesboro	798, 799	TLBO	17.6	2.4	3.4
Vanceburg	796	VNBG	1.5	1.3	1.7
Vicco	476	VICC	4.6	4.0	1.8
Washington	759	WASH	0.4	0.4	0.3
<hr/>					
Kentucky Eastern	**	**	1.7	1.6	1.4

Exchange Name	NXX	EXCH Code	Sep	Oct	Nov	Dec
Albany	387, 641	ALBY	2.4	1.6	2.1	
Arlington	655	ARTN	2.2	0.4	2.4	
Bardwell	628	BRWL	1.0	1.4	0.4	
Bee Springs	286	BESP	3.4	2.7	2.0	
Bradfordsville	337	BRVL	5.2	5.1	3.6	
Brownsville	597	BWVL	1.0	1.8	1.5	
Burkesville	864	BSVL	1.4	0.7	1.0	
Burnside	561	BRSD	2.5	1.9	2.2	
Calvert City	395	CLCT	0.9	0.8	0.7	
Campbellsville	465, 469, 789, 849	CMVL	1.2	1.3	1.7	
Caneyville	879	CYVL	2.6	2.1	1.7	
Cecilia	862	CECL	2.3	2.0	2.8	
Clarkson	242	CKSN	4.5	3.1	2.3	
Columbia	384, 385	CLMA	2.6	2.2	1.1	
Columbus	677	CLMB	1.4	4.6	0.9	
Elizabethtown	234, 360, 706, 735, 737, 739, 763, 765, 766, 769, 982	EZTW	0.8	0.8	0.6	
Eubank	379	EBNK	2.5	4.3	3.4	
Faubush	871	FBSH	1.8	1.9	3.2	
Glasgow	629, 651, 659, 678	GLSG	0.2	0.2	0.2	
Greensburg	299, 932	GNBG	2.7	1.7	1.6	
Hodgenville	358	HGVL	1.9	1.5	1.3	
Lebanon	692, 699	LBNN	2.4	1.2	1.4	
Leitchfield	230, 259, 287, 899	LTFD	1.3	1.4	1.3	
Loretto	865	LRTT	4.9	1.9	1.6	
Mammoth Cave	758	MMCV	1.4	1.4	0.0	
Milburn	694	MLBN	1.4	2.2	1.5	
Monticello	340, 343, 348	MNTI	1.5	1.7	2.3	
Nancy	636	NANC	1.5	1.0	2.0	
Park City	749	PRCY	3.0	1.4	1.6	
Science Hill	423	SCHL	2.2	2.6	2.5	
Scottsville	237, 239, 622	SCVL	0.6	0.4	0.5	
Shopville	274	SOVL	2.0	0.6	1.1	
Smith Grove	563	SMGV	1.1	1.2	0.8	
Smithland	928	SMLD	3.2	3.1	2.6	

Somerset	451, 676, 677, 678, 679	SMRT	0.8	1.1	0.9
South Hardin	369	SHDN	4.2	3.0	2.1
Tompkinsville	487	TMVL	1.1	1.1	0.8
Uniontown	822	UNTW	0.9	0.8	0.7
White Lily	382	WHLL	2.5	3.0	1.8
<hr/>					
Kentucky Western	**	**	1.5	1.4	1.3
<hr/>					
Total State Of KY	**	**	1.2	1.0	1.8
<hr/>					

TOLL CONNECTING - OBJECTIVE 3% OR LESS
NOVEMBER 2005

Office:	Office Type:	Summary:	Totals	Total Calls	Overflows
ALBANY_DMS10	DMS-10	W	Office: Total	7645	0 0.000%
ASHLAND_GTD5	GTD5	W	Office: Total	55545	0 0.000%
BARDWELL_DMS10	DMS-10	W	Office: Total	3246	0 0.000%
BEREA_DMS100	DMS100	W	Office: Total	14940	0 0.000%
BURNSIDE_GTD5	GTD5	W	Office: Total	7247	0 0.000%
CALVERT_CITY_DCO	DCO	W	Office: Total	6468	0 0.000%
CANEYVILLE_DMS10	DMS-10	W	Office: Total	4167	0 0.000%
CATLETTSBURG_DMS10	DMS-10	W	Office: Total	5891	0 0.000%
CLARKSON_DMS10	DMS-10	W	Office: Total	5632	1 0.018%
CMLDKY_DMS10	DMS-10	W	Office: Total	5120	0 0.000%
CMVLKY_DMS100	DMS100	W	Office: Total	19550	174 0.890%
COLUMBIA_GTD5	GTD5	W	Office: Total	11310	0 0.000%
ELIZABETHTOWN_GTD5	GTD5	W	Office: Total	134089	130 0.097%
EVARTS_DMS10	DMS-10	W	Office: Total	5321	0 0.000%
FLEMINGSBURG_GTD5	GTD5	W	Office: Total	11241	0 0.000%
GARRISON_DCO	DCO	W	Office: Total	2248	0 0.000%
GLASGOW_EWSD	EWSD	W	Office: Total	21540	0 0.000%
GRAYSON_DMS10	DMS-10	W	Office: Total	10741	0 0.000%
GREENSBURG_GTD5	GTD5	W	Office: Total	9543	33 0.346%
GREENUP_DMS100	DMS100	W	Office: Total	9899	0 0.000%
HAZARD_GTD5	GTD5	W	Office: Total	15708	0 0.000%
HODGENSVILLE_GTD5	GTD5	W	Office: Total	5546	1 0.018%
IRVINE_DMS10	DMS-10	W	Office: Total	11039	0 0.000%
JENKINS_DMS10	DMS-10	W	Office: Total	3833	0 0.000%
LANCASTER_DMS10	DMS-10	W	Office: Total	6809	0 0.000%
LEBANON_GTD5	GTD5	W	Office: Total	15259	1 0.007%
LEITCHFIELD_DMS10	DMS-10	W	Office: Total	11279	0 0.000%
LIBERTY_DMS100	DMS100	W	Office: Total	11510	0 0.000%
LONDON_DMS100	DMS100	W	Office: Total	35265	0 0.000%
LXTN_EAST_GTD5	GTD5	W	Office: Total	31906	0 0.000%
LXTN_ELKHORN_5ESS	5ESS	W	Office: Total	21196	0 0.000%
LXTN_LAKESIDE_GTD5	GTD5	W	Office: Total	22130	0 0.000%
LXTN_MAIN_5ESS	5ESS	W	Office: Total	2692	0 0.000%
LXTN_NORTH_GTD5	GTD5	W	Office: Total	23478	0 0.000%
LXTN_SOUTHEAST_GTD5	GTD5	W	Office: Total	14215	0 0.000%
LXTN_SOUTH_GTD5	GTD5	W	Office: Total	36184	0 0.000%
LXTN_UK_5ESS	5ESS	W	Office: Total	24257	0 0.000%
MEADS_GTD5	GTD5	W	Office: Total	16902	0 0.000%
MONTICELLO_DMS10	DMS-10	W	Office: Total	12536	0 0.000%
MOREHEAD_GTD5	GTD5	W	Office: Total	52649	20 0.038%
NICHOLASVILLE_GTD5	GTD5	W	Office: Total	33853	0 0.000%
OLIVE_HILL_DMS10	DMS-10	W	Office: Total	9827	0 0.000%
OWINGSVILLE_DCO	DCO	W	Office: Total	10733	0 0.000%
RUSSELL_GTD5	GTD5	W	Office: Total	11644	0 0.000%
SMITHGROVE_DMS100	DMS100	W	Office: Total	10899	0 0.000%
SMITHLAND_DCO	DCO	W	Office: Total	3884	0 0.000%
SOMERSET_GTD5	GTD5	W	Office: Total	136039	138 0.101%
TOLLESBORO_DCO	DCO	W	Office: Total	3130	0 0.000%
UNIONTOWN_DMS10	DMS-10	W	Office: Total	1849	0 0.000%
VANCEBURG_DCO	DCO	W	Office: Total	6159	13 0.211%
VERSAILLES_DMS100	DMS100	W	Office: Total	16598	58 0.349%

TOLL CONNECTING - OBJECTIVE 3% OR LESS
NOVEMBER 2005

WASHINGTON_DCO	DCO	W	Office: Total	13226	0 0.000%
			Totals:	983617	569 0.058%



Alltel Communications
130 West New Circle Rd
Suite 170
Lexington, KY 40505

Daniel E. Logsdon
Vice President External Affairs
daniel.logsdon@alltel.com
ofc. 859-357-6125
fax 859-357-6163

RECEIVED

JAN 18 2006

PUBLIC SERVICE
COMMISSION

January 18, 2006

Mr. Kyle Willard
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Re: Alltel Kentucky and Kentucky Alltel Service Results
December 2005

Dear Mr. Willard:

Enclosed are both Alltel Kentucky's and Kentucky Alltel's service results for the month of December 2005.

Please feel free to contact me at (859)357-6125 if you have any questions.

Sincerely,


Daniel Logsdon

Enclosures

TELEPHONE COMPANY: ALLTEL KENTUCKY.				
REPORTING MONTH:	December-2005	Mount Washington	Shepherdsville	Zoneton
EXCHANGE CODE:				
EXCHANGE PREFIX:				
PROVISION OF SERVICE:				
1)	Held Orders at the Beginning of the Month	0	0	0
1)	Held Orders Added During Month	0	4	1
1)	Held Orders Worked During Month	0	1	0
1)	Held Orders at the End of the Month	0	3	1
2)	Service Requests (90% in 5 Days/By Week)	98.0%	98.9%	97.4%
	Regrade Requests 90% in 30 Days	NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:				
3)	Dial Tone (95% within 3 seconds)	99.9%	99.9%	99.9%
4a)	Local Calls (Less than 3% ATB)	0%	0%	0%
TOTAL SERVICE REQUIREMENTS:				
4b)	Toll Calls (Less than 3% ATB)	0%	0%	0%
ANSWER TIME REQUIREMENTS*:				
5)	Repair Service (Avg. Ans. Time Not to Exceed 20 Seconds)	10.9	10.9	10.9
OPERATOR SERVICE REQUIREMENTS:				
	Assisted Calls (90% within 10 seconds)	N/A	N/A	N/A
	On 1 Call (90% within 4 seconds)	N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:				
6)	Cleared Out of Service (85% within 24 hr)	90.0%	90.0%	91.8%
6)	Total Trouble Reports (8 per 100 lines)	0.9	1.3	0.9
*REPAIR SERVICE ANSWER TIME CONSISTS OF SEVEN STATES COMBINED.				

KENTUCKY ALLTEL

2005 PSC OBJECTIVE REPORT
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Trouble Clearing - 24 Hours
Commission Objective - 85%

SECTION 25 (3)

J	F	M	A	M	J	J	A	S	O	N	D
92.6	96.8	98.6	96.8	96.6	97.4	96.0	94.7	92.0	94.4	96.8	97.5
92.8	94.5	96.5	97.1	96.0	95.4	93.4	89.8	75.9	85.1	93.1	92.2
96.8	99.0	99.3	98.0	98.2	98.3	98.1	95.9	94.8	96.6	96.4	97.8
93.8	96.4	98.0	97.3	96.8	96.8	95.6	93.1	86.5	91.0	95.1	95.7

Regular Service Installation
Commission Objective - 90% Within 5 Days

SECTION 10 (1)

J	F	M	A	M	J	J	A	S	O	N	D
95.0	98.9	98.6	98.4	99.0	95.6	95.0	86.4	86.5	90.2	93.7	93.7
96.0	98.4	98.0	98.2	98.5	97.4	97.7	87.3	81.9	91.2	93.4	94.0
98.5	98.9	98.8	98.7	97.8	96.2	97.5	92.8	90.1	93.3	96.2	91.3
96.3	98.7	98.4	98.4	98.5	96.4	96.7	88.5	85.8	91.5	94.3	93.2

Central Dist
East Dist
West Dist
Total Co.

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines

SECTION 25 (4)

J	F	M	A	M	J	J	A	S	O	N	D
0.9	0.8	0.5	0.7	0.8	0.7	0.7	0.7	0.8	0.6	0.5	0.5
2.0	1.7	1.2	1.5	1.5	1.6	1.8	1.8	1.7	1.6	1.4	1.1
1.8	1.3	1.1	1.5	1.4	1.4	1.6	1.9	1.5	1.4	1.3	1.3
1.4	1.1	0.8	1.1	1.1	1.1	1.2	1.3	1.2	1.0	1.8	0.8

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds

SECTION 22 (1)

J	F	M	A	M	J	J	A	S	O	N	D
5.5	6.8	6.2	5.8	7.2	7.8	6.5	7.2	7.0	4.7	4.6	2.2

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds

SECTION 22 (2)

J	F	M	A	M	J	J	A	S	O	N	D
5.8	3.9	6.0	7.2	4.6	8.1	14.6	8	3.9	7.4	3.1	10.9

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KENTUCKY ALLTEL

2005 PSC OBJECTIVE REPORT
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Dial Tone
Objective - 95% Within 3 Seconds

SECTION 15 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9
East Dist	99.9	99.9	99.9	99.3	99.4	99.9	99.9	99.8	99.8	99.8	99.8	99.8
West Dist	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9	99.9
Total Co.	99.9	99.9	99.9	99.7	99.8	99.9	99.9	99.9	99.9	99.9	99.9	99.9

Local Dialing
Objective - 5% or Less ATB

SECTION 15 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0	0	0	0	0	0	0	0	0	0	0	0
East Dist	0	0	0	0	0	0	0	0	0	0	0	0
West Dist	0	0	0	0	0	0	0	0	0	0	0	0
Total Co.	0	0	0	0	0	0	0	0	0	0	0	0

Toll Connecting
Objective - 3% or Less ATB

SECTION 15 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.8	0.9	0.0	0.0	0.0
East Dist	0.9	0.3	0.0	0.1	0.2	1.2	0.5	0.8	0.6	0.0	0.0	1.2
West Dist	0.4	0.7	0.3	1.1	4.3	0.1	0.0	0.2	0.1	0.0	0.1	0.0
Total Co.	0.4	0.3	0.1	0.5	1.7	0.4	0.2	0.6	0.5	0.0	0.1	0.4

PERCENT REGULAR SERVICE INSTALLATIONS IN 5 DAYS - OBJECTIVE 90.0%

Exchange Name	NXX	EXCH				
		Code	Sep	Oct	Nov	Dec
Berea	228, 985, 986	BERE	73.2	93.4	92.6	88.2
Bryantsville	548	BTVL	72.1	90.6	96.4	82.4
Hustonville	346	HTVL	87.8	94.4	97.5	100.0
Irvine	723, 726	IRVN	96.8	96.1	95.9	98.7
Lancaster	792	LNCS	94.5	94.9	96.6	96.9
Lexington East	266, 268, 269, 335	LXTE	82.0	89.1	92.8	90.9
Lexington Elkhorn	219, 223, 224, 296	LXEK	77.5	74.5	90.2	87.5
Lexington Lakeside	263, 264, 543	LXTL	80.0	77.6	92.8	95.9
	225, 226, 231, 232, 233, 243, 244, 246,					
	252, 253, 254, 255, 257, 258, 259, 280,					
	281, 288, 321, 323, 357, 367, 381, 388,					
Lexington Main	389, 422, 425, 455, 509, 523, 892	LXTM	86.3	86.9	96.2	94.1
Lexington North	293, 294, 299	LXTN	88.0	89.9	90.5	92.6
Lexington South	260, 275, 276, 277, 278, 313, 373, 566	LXTS	85.6	88.2	92.5	92.5
Lexington Southeast	245, 271, 272, 273, 971, 977	LXSE	89.2	88.4	90.2	90.6
Liberty	787	LBRT	94.2	96.9	95.4	97.9
Midway	846	MDWY	100.0	85.7	92.9	100.0
Nicholasville	881, 885, 887	NCVL	89.8	92.5	93.3	98.2
Paint Lick	925	PNLC	93.3	95.2	100.0	85.0
Versailles	256, 873, 879, 973	VRSL	97.3	93.1	92.5	98.5
Wilmore	858	WLMR	77.4	95.0	95.5	93.3
Central District	**	**	86.5	90.2	93.7	93.7

Exchange Name	NXX	EXCH				
		Code	Sep	Oct	Nov	Dec
Ashland	324, 325, 326, 327, 329, 393, 467, 920	ASLD	70.6	76.4	86.0	97.0
Augusta	756	AGST	100.0	100.0	100.0	100.0
Barbourville	277, 545, 546	BBVL	93.1	98.8	97.8	97.9
Broadhead	758	BRHD	79.3	100.0	100.0	100.0
Brooksville	735	BKVL	100.0	100.0	100.0	100.0
Catlettsburg	739, 921, 931	CTBG	66.7	80.0	90.0	55.6
Cumberland	589	CMLD	95.5	97.1	100.0	100.0
Dover	882	DOVR	100.0	100.0	100.0	100.0
East Bernstadt	843	EBRN	76.7	97.4	100.0	100.0
Evarts	837	EVRS	92.2	98.1	100.0	98.2
Ewing	267	EWNG	100.0	100.0	100.0	100.0
Fernleaf	883	FRNL	100.0	100.0	100.0	100.0
Flat Lick	542, 548	FLLC	96.3	100.0	100.0	100.0
Flemingsburg	845, 849, 957	FMBG	94.4	98.0	100.0	100.0
Garrison	757	GRSN	91.7	100.0	100.0	100.0
Germantown	728	GMTW	100.0	100.0	100.0	100.0
Grayson	474, 475	GYSN	60.8	67.9	60.3	84.4
Greenup	473	GNUP	51.6	75.0	81.8	67.6
Hazard	435, 436, 439, 487	HZRD	95.0	98.4	100.0	99.2
Hillsboro	876	HLBO	100.0	100.0	100.0	100.0
Jenkins	832	JNKN	96.2	100.0	100.0	100.0
Johnsville	747	JHVL	80.0	80.0	100.0	100.0
Leatherwood	675	LTWD	100.0	100.0	100.0	100.0
Lewisburg	742	LWGM	100.0	100.0	100.0	100.0
Livingston	453	LVTN	80.0	100.0	100.0	100.0
London	268, 330, 862, 864, 877, 878	LOND	75.9	97.1	96.7	95.7
Manchester	596, 598, 599	MNCH	98.4	97.1	98.9	97.8

Mays Lick	763	MYLC	100.0	100.0	100.0	100.0
Meads	925, 928, 929	MEDS	68.1	80.7	84.6	66.7
Morehead	780, 783, 784	MRHD	61.1	81.2	97.7	93.9
Mt Olivet	724	MTOL	100.0	100.0	100.0	100.0
Mt Vernon	256	MTVR	89.7	100.0	100.0	98.7
Olive Hill	286	OLHL	74.3	75.6	60.9	63.4
Oneida	847	ONED	100.0	100.0	84.6	100.0
Owingsville	674	OWVL	79.0	87.0	100.0	95.2
Russell	494, 833, 834, 836	RSSL	66.7	69.7	86.2	94.6
Salt Lick	683	SLLC	81.5	76.9	100.0	92.6
Sharpsburg	247	SHBG	62.5	93.8	100.0	100.0
South Shore	932	SSHR	63.2	68.2	68.4	70.6
Tollesboro	798, 799	TLBO	93.8	100.0	100.0	100.0
Vanceburg	796	VNBG	100.0	100.0	100.0	95.5
Vicco	476	VICC	100.0	100.0	95.2	100.0
Washington	759	WASH	100.0	100.0	100.0	100.0
Kentucky Eastern	**	**	81.9	91.2	93.4	94.0

Exchange Name	NXX	EXCH Code	Sep	Oct	Nov	Dec
Albany	387, 641	ALBY	50.0	55.3	81.5	64.5
Arlington	655	ARTN	100.0	83.3	100.0	100.0
Bardwell	628	BRWL	80.0	100.0	80.0	100.0
Bee Springs	286	BESP	95.5	100.0	87.5	100.0
Bradfordsville	337	BRVL	100.0	100.0	83.3	90.9
Brownsville	597	BWVL	91.7	100.0	89.5	100.0
Burkesville	864	BSVL	100.0	100.0	90.9	92.3
Burnside	561	BRSD	83.9	96.7	94.3	73.7
Calvert City	395	CLCT	100.0	100.0	100.0	76.5
Campbellsville	465, 469, 789, 849	CMVL	94.9	100.0	96.7	100.0
Caneyville	879	CYVL	94.6	95.5	100.0	95.0
Cecilia	862	CECL	100.0	100.0	100.0	100.0
Clarkson	242	CKSN	87.9	96.2	95.8	100.0
Columbia	384, 385	CLMA	96.9	100.0	97.7	97.6
Columbus	677	CLMB		100.0	100.0	
Elizabethtown	234, 360, 706, 735, 737, 739, 763, 765, 766, 769, 982	EZTW	95.7	98.3	100.0	98.9
Eubank	379	EBNK	83.3	93.8	88.2	91.2
Faubush	871	FBSH	55.6	88.9	100.0	90.0
Glasgow	629, 651, 659, 678	GLSG	100.0	97.1	98.2	94.6
Greensburg	299, 932	GNBG	100.0	93.3	100.0	100.0
Hodgenville	358	HGVL	100.0	100.0	100.0	100.0
Lebanon	692, 699	LBNN	98.9	94.6	96.7	97.4
Leitchfield	230, 259, 287, 899	LTFD	100.0	100.0	97.8	100.0
Loretto	865	LRTT	100.0	100.0	84.6	100.0
Mammoth Cave	758	MMCV	100.0	100.0		
Milburn	694	MLBN		100.0	100.0	
Monticello	340, 343, 348	MNTI	58.5	51.3	90.3	71.2
Nancy	636	NANC	86.7	100.0	94.7	76.9
Park City	749	PRCY	100.0	100.0	90.9	100.0
Science Hill	423	SCHL	65.2	96.8	100.0	88.1
Scottsville	237, 239, 622	SCVL	100.0	100.0	100.0	97.1
Shopville	274	SOVL	88.9	100.0	100.0	100.0
Smith Grove	563	SMGV	87.5	100.0	92.3	100.0
Smithland	928	SMLD	92.3	100.0	100.0	70.0

Somerset	451, 676, 677, 678, 679	SMRT	93.5	96.0	94.9	81.2
South Hardin	369	SHDN	100.0	100.0	100.0	100.0
Tompkinsville	487	TMVL	91.7	90.0	100.0	100.0
Uniontown	822	UNTW	85.7	100.0	100.0	100.0
White Lily	382	WHLL	63.6	100.0	100.0	75.0
<hr/>						
Kentucky Western	**	**	90.1	93.3	96.2	91.3
<hr/>						
Total State Of KY	**	**	85.8	91.5	94.3	93.2
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PERCENT OUT OF SERVICE TROUBLES CLEARED IN 24 HRS - OBJECTIVE 85.0%

Exchange Name	NXX	EXCH	Sep	Oct	Nov	Dec
		Code				
Berea	228, 985, 986	BERE	80.0	94.6	84.4	
Bryantsville	548	BTVL	90.0	92.3	95.5	
Hustonville	346	HTVL	78.1	95.2	94.1	
Irvine	723, 726	IRVN	94.6	96.2	100.0	
Lancaster	792	LNCS	77.1	93.7	92.6	
Lexington East	266, 268, 269, 335	LXTE	91.9	94.8	95.6	
Lexington Elkhorn	219, 223, 224, 296	LXEK	93.6	92.7	95.7	
Lexington Lakeside	263, 264, 543	LXTL	96.4	97.5	100.0	
	225, 226, 231, 232, 233, 243, 244, 246,					
	252, 253, 254, 255, 257, 258, 259, 280,					
	281, 288, 321, 323, 357, 367, 381, 388,					
Lexington Main	389, 422, 425, 455, 509, 523, 892	LXTM	90.6	98.7	98.1	
Lexington North	293, 294, 299	LXTN	97.2	86.5	98.7	
Lexington South	260, 275, 276, 277, 278, 313, 373, 566	LXTS	88.6	95.7	99.1	
Lexington Southeast	245, 271, 272, 273, 971, 977	LXSE	94.4	99.0	99.5	
Liberty	787	LBRT	91.5	91.5	90.5	
Midway	846	MDWY	100.0	94.1	86.7	
Nicholasville	881, 885, 887	NCVL	96.5	94.8	100.0	
Paint Lick	925	PNLC	82.1	82.8	90.9	
Versailles	256, 873, 879, 973	VRSL	93.0	97.4	96.7	
Wilmore	858	WLMR	96.4	100.0	100.0	
Central District	**	**	92.0	94.4	96.8	

Exchange Name	NXX	EXCH	Sep	Oct	Nov	Dec
		Code				
Ashland	324, 325, 326, 327, 329, 393, 467, 920	ASLD	59.6	80.5	94.4	
Augusta	756	AGST	100.0	100.0	100.0	
Barbourville	277, 545, 546	BBVL	100.0	96.4	96.2	
Broadhead	758	BRHD	100.0	92.9	96.7	
Brooksville	735	BKVL	87.5	100.0	100.0	
Catlettsburg	739, 921, 931	CTBG	76.6	82.5	89.4	
Cumberland	589	CMLD	93.3	100.0	100.0	
Dover	882	DOVR	#DIV/0!	100.0	100.0	
East Bernstadt	843	EBRN	100.0	100.0	100.0	
Evarts	837	EVRS	98.8	100.0	94.1	
Ewing	267	EWNG	100.0	90.0	100.0	
Fernleaf	883	FRNL	94.4	100.0	100.0	0.0
Flat Lick	542, 548	FLLC	100.0	84.2	80.0	65.0
Flemingsburg	845, 849, 957	FMBG	100.0	98.3	100.0	
Garrison	757	GRSN	92.3	100.0	100.0	
Germantown	728	GMTW	90.0	100.0	100.0	
Grayson	474, 475	GYSN	64.5	73.1	88.2	84.3
Greenup	473	GNUP	47.0	62.8	87.3	81.5
Hazard	435, 436, 439, 487	HZRD	99.1	97.2	100.0	
Hillsboro	876	HLBO	100.0	100.0	100.0	
Jenkins	832	JNKN	100.0	100.0	90.9	
Johnsville	747	JHVL	100.0	100.0	100.0	
Leatherwood	675	LTWD	100.0	100.0	100.0	
Lewisburg	742	LWGM	100.0	100.0	100.0	
Livingston	453	LVTN	100.0	100.0	100.0	
London	268, 330, 862, 864, 877, 878	LOND	99.4	97.2	98.8	
Manchester	596, 598, 599	MNCH	97.0	98.4	100.0	

Mays Lick	763	MYLC	100.0	100.0	100.0	
Meads	925, 928, 929	MEDS	39.8	72.5	79.8	81.0
Morehead	780, 783, 784	MRHD	74.6	97.9	95.7	
Mt Olivet	724	MTOL	92.6	100.0	100.0	
Mt Vernon	256	MTVR	100.0	100.0	98.4	
Olive Hill	286	OLHL	47.4	63.2	88.0	83.3
Oneida	847	ONED	100.0	100.0	100.0	
Owingsville	674	OWVL	80.0	93.3	89.7	
Russell	494, 833, 834, 836	RSSL	60.4	74.3	88.7	
Salt Lick	683	SLLC	78.9	94.4	100.0	
Sharpsburg	247	SHBG	100.0	81.8	95.5	
South Shore	932	SSHR	63.5	81.7	91.8	
Tollesboro	798, 799	TLBO	98.3	95.2	100.0	
Vanceburg	796	VNBG	100.0	100.0	100.0	
Vicco	476	VICC	97.9	97.6	91.7	
Washington	759	WASH	100.0	100.0	100.0	

Kentucky Eastern	**	**	75.9	85.1	93.1	
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Exchange Name	NXX	EXCH Code	Sep	Oct	Nov	Dec
Albany	387, 641	ALBY	98.5	97.7	95.6	
Arlington	655	ARTN	88.9	#DIV/0!	83.3	
Bardwell	628	BRWL	100.0	100.0	100.0	
Bee Springs	286	BESP	90.6	91.5	92.7	84.2
Bradfordsville	337	BRVL	91.7	100.0	100.0	
Brownsville	597	BWVL	93.3	100.0	100.0	
Burkesville	864	BSVL	91.7	100.0	100.0	
Burnside	561	BRSD	98.7	96.3	98.3	
Calvert City	395	CLCT	87.0	100.0	100.0	
Campbellsville	465, 469, 789, 849	CMVL	91.3	98.5	96.9	
Caneyville	879	CYVL	84.5	75.7	90.9	
Cecilia	862	CECL	100.0	100.0	100.0	
Clarkson	242	CKSN	95.4	95.2	95.9	
Columbia	384, 385	CLMA	92.3	94.8	95.7	
Columbus	677	CLMB	100.0	100.0	100.0	
Elizabethtown	234, 360, 706, 735, 737, 739, 763, 765, 766, 769, 982	EZTW	99.2	100.0	99.4	
Eubank	379	EBNK	90.3	98.5	88.5	
Faubush	871	FBSH	86.7	100.0	91.7	
Glasgow	629, 651, 659, 678	GLSG	100.0	100.0	100.0	
Greensburg	299, 932	GNBG	88.5	93.0	90.3	
Hodgenville	358	HGVL	100.0	100.0	100.0	
Lebanon	692, 699	LBNN	94.4	98.1	98.0	
Leitchfield	230, 259, 287, 899	LTFD	96.2	97.4	96.5	
Loretto	865	LRTT	68.8	100.0	75.0	
Mammoth Cave	758	MMCV	50.0	100.0	#DIV/0!	0.0
Milburn	694	MLBN	100.0	66.7	100.0	
Monticello	340, 343, 348	MNTI	94.5	92.9	96.3	
Nancy	636	NANC	100.0	100.0	100.0	
Park City	749	PRCY	100.0	87.5	100.0	
Science Hill	423	SCHL	91.2	95.1	87.1	
Scottsville	237, 239, 622	SCVL	100.0	100.0	100.0	
Shopville	274	SOVL	95.0	100.0	91.7	
Smith Grove	563	SMGV	100.0	90.5	92.3	
Smithland	928	SMLD	97.8	94.6	90.6	

Somerset	451, 676, 677, 678, 679	SMRT	98.4	99.5	100.0
South Hardin	369	SHDN	100.0	100.0	100.0
Tompkinsville	487	TMVL	100.0	96.8	100.0
Uniontown	822	UNTW	100.0	100.0	50.0
White Lily	382	WHLL	88.2	100.0	85.7
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Kentucky Western	**	**	94.8	96.6	96.4
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Total State Of KY	**	**	86.5	91.0	95.1
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Mays Lick	763	MYLC	2.2	1.8	3.2
Meads	925, 928, 929	MEDS	1.9	2.0	1.7
Morehead	780, 783, 784	MRHD	1.0	1.0	0.8
Mt Olivet	724	MTOL	3.8	2.0	1.7
Mt Vernon	256	MTVR	1.4	1.5	1.5
Olive Hill	286	OLHL	4.4	4.7	2.8
Oneida	847	ONED	2.2	3.0	1.5
Owingsville	674	OWVL	1.6	1.8	1.6
Russell	494, 833, 834, 836	RSSL	2.3	1.7	1.4
Salt Lick	683	SLLC	2.3	2.6	2.7
Sharpsburg	247	SHBG	1.9	2.2	3.4
South Shore	932	SSHR	3.0	3.5	4.7
Tollesboro	798, 799	TLBO	17.6	2.4	3.4
Vanceburg	796	VNBG	1.5	1.3	1.7
Vicco	476	VICC	4.6	4.0	1.8
Washington	759	WASH	0.4	0.4	0.3

Kentucky Eastern	**	**	1.7	1.6	1.4
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Exchange Name	NXX	EXCH Code	Sep	Oct	Nov	Dec
Albany	387, 641	ALBY	2.4	1.6	2.1	
Arlington	655	ARTN	2.2	0.4	2.4	
Bardwell	628	BRWL	1.0	1.4	0.4	
Bee Springs	286	BESP	3.4	2.7	2.0	
Bradfordsville	337	BRVL	5.2	5.1	3.6	
Brownsville	597	BWVL	1.0	1.8	1.5	
Burkesville	864	BSVL	1.4	0.7	1.0	
Burnside	561	BRSD	2.5	1.9	2.2	
Calvert City	395	CLCT	0.9	0.8	0.7	
Campbellsville	465, 469, 789, 849	CMVL	1.2	1.3	1.7	
Caneyville	879	CYVL	2.6	2.1	1.7	
Cecilia	862	CECL	2.3	2.0	2.8	
Clarkson	242	CKSN	4.5	3.1	2.3	
Columbia	384, 385	CLMA	2.6	2.2	1.1	
Columbus	677	CLMB	1.4	4.6	0.9	
Elizabethtown	234, 360, 706, 735, 737, 739, 763, 765, 766, 769, 982	EZTW	0.8	0.8	0.6	
Eubank	379	EBNK	2.5	4.3	3.4	
Faubush	871	FBSH	1.8	1.9	3.2	
Glasgow	629, 651, 659, 678	GLSG	0.2	0.2	0.2	
Greensburg	299, 932	GNBG	2.7	1.7	1.6	
Hodgenville	358	HGVL	1.9	1.5	1.3	
Lebanon	692, 699	LBNN	2.4	1.2	1.4	
Leitchfield	230, 259, 287, 899	LTFD	1.3	1.4	1.3	
Loretto	865	LRTT	4.9	1.9	1.6	
Mammoth Cave	758	MMCV	1.4	1.4	0.0	
Milburn	694	MLBN	1.4	2.2	1.5	
Monticello	340, 343, 348	MNTI	1.5	1.7	2.3	
Nancy	636	NANC	1.5	1.0	2.0	
Park City	749	PRCY	3.0	1.4	1.6	
Science Hill	423	SCHL	2.2	2.6	2.5	
Scottsville	237, 239, 622	SCVL	0.6	0.4	0.5	
Shopville	274	SOVL	2.0	0.6	1.1	
Smith Grove	563	SMGV	1.1	1.2	0.8	
Smithland	928	SMLD	3.2	3.1	2.6	

Somerset	451, 676, 677, 678, 679	SMRT	0.8	1.1	0.9
South Hardin	369	SHDN	4.2	3.0	2.1
Tompkinsville	487	TMVL	1.1	1.1	0.8
Uniontown	822	UNTW	0.9	0.8	0.7
White Lily	382	WHLL	2.5	3.0	1.8
<hr/>					
Kentucky Western	**	**	1.5	1.4	1.3
<hr/>					
Total State Of KY	**	**	1.2	1.0	1.8
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TOLL CONNECTING - OBJECTIVE 3% OR LESS
DECEMBER 2005

Office:	Office Type:	Summary:	Totals	Total Calls	Overflows	
ALBANY_DMS10	DMS-10	W	Office: Total	7653	0	0.000%
ASHLAND_GTD5	GTD5	W	Office: Total	3385	0	0.000%
BARDWELL_DMS10	DMS-10	W	Office: Total	3065	0	0.000%
BEREA_DMS100	DMS100	W	Office: Total	13917	0	0.000%
BURNSIDE_GTD5	GTD5	W	Office: Total	7262	0	0.000%
CALVERT_CITY_DCO	DCO	W	Office: Total	7945	0	0.000%
CANEYVILLE_DMS10	DMS-10	W	Office: Total	4048	0	0.000%
CATLETTSBURG_DMS10	DMS-10	W	Office: Total	7299	1	0.014%
CLARKSON_DMS10	DMS-10	W	Office: Total	5051	0	0.000%
CMLDKY_DMS10	DMS-10	W	Office: Total	5526	0	0.000%
CMVLKY_DMS100	DMS100	W	Office: Total	17367	0	0.000%
COLUMBIA_GTD5	GTD5	W	Office: Total	10851	0	0.000%
ELIZABETHTOWN_GTD5	GTD5	W	Office: Total	15197	0	0.000%
EVARTS_DMS10	DMS-10	W	Office: Total	5109	0	0.000%
FLEMINGSBURG_GTD5	GTD5	W	Office: Total	10293	0	0.000%
GARRISON_DCO	DCO	W	Office: Total	2206	0	0.000%
GLASGOW_EWSD	EWSD	W	Office: Total	22344	0	0.000%
GRAYSON_DMS10	DMS-10	W	Office: Total	10992	0	0.000%
GREENSBURG_GTD5	GTD5	W	Office: Total	8550	0	0.000%
GREENUP_DMS100	DMS100	W	Office: Total	9613	0	0.000%
HAZARD_GTD5	GTD5	W	Office: Total	20172	2441	12.101%
HODGENSVILLE_GTD5	GTD5	W	Office: Total	5175	1	0.019%
IRVINE_DMS10	DMS-10	W	Office: Total	9596	0	0.000%
JENKINS_DMS10	DMS-10	W	Office: Total	3803	0	0.000%
LANCASTER_DMS10	DMS-10	W	Office: Total	6445	0	0.000%
LEBANON_GTD5	GTD5	W	Office: Total	14449	0	0.000%
LEITCHFIELD_DMS10	DMS-10	W	Office: Total	13485	3	0.022%
LIBERTY_DMS100	DMS100	W	Office: Total	11009	0	0.000%
LONDON_DMS100	DMS100	W	Office: Total	52634	5	0.009%
LXTN_EAST_GTD5	GTD5	W	Office: Total	31232	0	0.000%
LXTN_ELKHORNS_5ESS	5ESS	W	Office: Total	25089	1	0.004%
LXTN_LAKESIDE_GTD5	GTD5	W	Office: Total	22757	0	0.000%
LXTN_MAIN_5ESS	5ESS	W	Office: Total	42551	0	0.000%
LXTN_NORTH_GTD5	GTD5	W	Office: Total	18923	0	0.000%
LXTN_SOUTHEAST_GTD5	GTD5	W	Office: Total	14575	0	0.000%
LXTN_SOUTH_GTD5	GTD5	W	Office: Total	35826	8	0.022%
LXTN_UK_5ESS	5ESS	W	Office: Total	22144	5	0.023%
MEADS_GTD5	GTD5	W	Office: Total	15291	0	0.000%
MONTICELLO_DMS10	DMS-10	W	Office: Total	10533	0	0.000%
MOREHEAD_GTD5	GTD5	W	Office: Total	3328	0	0.000%
NICHOLASVILLE_GTD5	GTD5	W	Office: Total	39369	0	0.000%
OLIVE_HILL_DMS10	DMS-10	W	Office: Total	9095	0	0.000%
OWINGSVILLE_DCO	DCO	W	Office: Total	9918	0	0.000%
RUSSELL_GTD5	GTD5	W	Office: Total	13115	0	0.000%
SMITHGROVE_DMS100	DMS100	W	Office: Total	10266	0	0.000%
SMITHLAND_DCO	DCO	W	Office: Total	3632	0	0.000%
SOMERSET_GTD5	GTD5	W	Office: Total	46263	1	0.002%
TOLLESBORO_DCO	DCO	W	Office: Total	2878	0	0.000%
UNIONTOWN_DMS10	DMS-10	W	Office: Total	1793	0	0.000%
VANCEBURG_DCO	DCO	W	Office: Total	6150	17	0.276%
VERSAILLES_DMS100	DMS100	W	Office: Total	14533	20	0.138%
WASHINGTON_DCO	DCO	W	Office: Total	12618	64	0.507%
Totals:				726320	2567	0.353%

ALLTEL COMMUNICATIONS

230 Lexington Green Circle
P.O. Box 1650
Lexington, KY 40588



W. Gregory Coker
Vice President – External Affairs

859-271-8324 (office)
859-271-7823 (fax)

March 1, 2004

Mr. Vern Miracle
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602

Re: ALLTEL Kentucky and Kentucky ALLTEL Service Results
January 2004

Dear Mr. Miracle:

Enclosed are both ALLTEL Kentucky's and Kentucky ALLTEL's service results for the month of January 2004.

Please feel free to contact me at (859)271-8324 if you have any questions.

Sincerely,

W. Gregory Coker

Enclosures

Monthly Report
JANUARY 2004

TELEPHONE COMPANY: ALLTEL COMMUNICATIONS, INC.		Mount Washington	Shepherdsville	Zoneton
PHONE NUMBER: 502/957-7107				
REPORTING MONTH: January-2004				
EXCHANGE CODE:				
EXCHANGE PREFIX:				
PROVISION OF SERVICE:				
1)	Held Orders at the Beginning of the Month	0	2	1
1)	Held Orders Added During Month	0	1	0
1)	Held Orders Worked During Month	0	2	1
1)	Held Orders at the End of the Month	0	1	0
2)	Service Requests (90% in 5 Days/By Week)	90%	97.2%	96.4%
	Regrade Requests 90% in 30 Days)	NONE	NONE	NONE
TOTAL SERVICE REQUIREMENTS:				
3)	Dial Tone (95% within 3 seconds)	99.9%	99.9%	99.9%
4a)	Local Calls (Less than 3% ATB)	0%	0%	0%
TOTAL SERVICE REQUIREMENTS:				
4b)	Toll Calls (Less than 3% ATB)	0%	0%	0%
ANSWER TIME REQUIREMENTS*:				
5)	Repair Service (Avg. Ans. Time Not to Exceed 20 Seconds)	1	1	1
OPERATOR SERVICE REQUIREMENTS:				
	Assisted Calls (90% within 10 seconds)	N/A	N/A	N/A
	On 1 Call (90% within 4 seconds)	N/A	N/A	N/A
SERVICE INTERRUPTION REQUIREMENTS:				
6)	Cleared Out of Service (85% within 24 hr)	93.8%	97.5%	94.6%
6)	Total Trouble Reports (8 per 100 lines)	1.56	1.71	1.38
*REPAIR SERVICE ANSWER TIME CONSISTS OF SEVEN STATES COMBINED.				

KENTUCKY ALLTEL

2004 PSC OBJECTIVE REPORT
807 KAR 5:061

Regular Service Installation
Commission Objective - 90% Within 5 Days
Case No. 99-296 Objectives: Central=94.2 East=95.8 West=97.3
SECTION 10 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	94.2											
East Dist	94.7											
West Dist	93.6											
Total Co.	94.2											

Trouble Clearing - 24 Hours
Commission Objective - 85 %
Case No. 99-296 Objectives: Central=89.9 East=89.6 West=93.1
SECTION 25 (3)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	87.0											
East Dist	92.6											
West Dist	94.8											
Total Co.	91.0											

Answering Time - Toll - Operator Assistance
Objective - Average Speed of Answer - 8 Seconds
SECTION 22 (1)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	6.3											
East Dist												
West Dist												
Total Co.												

Trouble Reports Per 100 Lines
Commission Objective - 8 or Less Per 100 Lines
Case No. 99-296 Objectives: Central=1.7 East=2.5 West=1.9
SECTION 25 (4)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	0.9											
East Dist	2.3											
West Dist	1.9											
Total Co.	1.5											

Answering Time - Repair
Objective - Average Speed of Answer - 20 Seconds
SECTION 22 (2)

	J	F	M	A	M	J	J	A	S	O	N	D
Central Dist	1											
East Dist												
West Dist												
Total Co.												

