



AT&T Kentucky  
601 W. Chestnut Street  
Room 407  
Louisville, KY 40203

T: 502 582 8219  
F: 502 582 1573  
marykeyer@att.com

March 4, 2008

**VIA HAND-DELIVERY**

Ms. Beth O'Donnell  
Executive Director  
Public Service Commission  
211 Sower Boulevard  
P. O. Box 615  
Frankfort, KY 40602

**RECEIVED**

MAR 04 2008

PUBLIC SERVICE  
COMMISSION

Re: dPi Teleconnect, LLC v. BellSouth Telecommunications, Inc.  
KPSC 2005-00455

Dear Ms. O'Donnell:

Enclosed for filing in the above-referenced case are the original and four (4) copies of AT&T Kentucky's Response and Objections to dPi's First Set of Requests for Information.

Portions of the responses are confidential, and pursuant to 807 KAR 5:001; § 7, AT&T Kentucky files herewith its Petition for Confidentiality requesting that the Commission afford confidentiality to that material. Specifically, AT&T Kentucky requests confidential treatment of documents filed in response to Data Request Nos. 1-3, 1-16, 1-18 and 1-22.

A redacted copy of AT&T Kentucky's Responses are being mailed today to parties of record, together with a Protective Agreement. Upon receipt of the executed Protective Agreement, a proprietary copy of this filing will be provided to parties of record.

Thank you for your attention to this matter.

Sincerely,

Mary K. Keyer  
General Counsel/Kentucky

Enclosures

cc: Parties of Record

705848

**COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION**

In Re:

dPi Teleconnect, LLC	)	
Complainant	)	
v.	)	Case No. 2005-00455
BellSouth Telecommunications, Inc.	)	
Defendant	)	
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**AT&T KENTUCKY'S RESPONSE AND OBJECTIONS TO  
dPi'S FIRST SET OF REQUESTS FOR INFORMATION (NOS. 1-30)**

BellSouth Telecommunications, Inc. d/b/a AT&T Kentucky ("AT&T Kentucky") hereby submits its Response and Objections to dPi's First Set of Requests for Information dated February 4, 2008 (Nos. 1-30).

**GENERAL OBJECTIONS**

AT&T Kentucky makes the following General Objections.

1. AT&T Kentucky objects to the Requests to the extent they seek to impose an obligation on AT&T Kentucky to respond on behalf of subsidiaries, affiliates, or other persons that are not parties to this case on the grounds that such requests are overly broad, unduly burdensome, oppressive, and not permitted by applicable discovery rules.
2. AT&T Kentucky objects to the Requests to the extent they are intended to apply to matters other than Kentucky intrastate operations subject to the jurisdiction of the Commission. AT&T Kentucky objects to such requests as being irrelevant, overly broad, unduly burdensome, and oppressive.

3. AT&T Kentucky objects to the Requests and instruction to the extent that such requests or instruction calls for information which is exempt from discovery by virtue of the attorney-client privilege, work product privilege, or other applicable privilege.

4. AT&T Kentucky objects to the Requests insofar as the requests are vague, ambiguous, overly broad, imprecise, or utilizes terms that are subject to multiple interpretations but are not properly defined or explained for purposes of these requests. Any answers provided by AT&T Kentucky in response to the requests will be provided subject to, and without waiver of, the foregoing objection.

5. AT&T Kentucky objects to the Requests insofar as it is not reasonably calculated to lead to the discovery of admissible evidence and is not relevant to the subject matter of this action. AT&T Kentucky will attempt to note in its responses each instance where this objection applies.

6. AT&T Kentucky objects to providing information to the extent that such information is already in the public record.

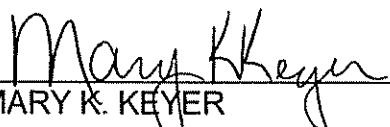
7. AT&T Kentucky objects to the Requests, insofar as any of them is unduly burdensome, expensive, oppressive, or excessively time consuming as written.

8. AT&T Kentucky objects to providing again any documents that it has already produced in this proceeding.

9. AT&T Kentucky is a large corporation with employees located in many different locations in Kentucky and in other states. In the course of its business, AT&T Kentucky creates countless documents that are not subject to Commission or FCC retention of records requirements. These documents are kept in numerous locations

that are frequently moved from site to site as employees change jobs or as the business is reorganized. Therefore, it is possible that not every document has been identified in response to these requests. AT&T Kentucky will conduct a search of those files that are reasonably expected to contain the requested information. To the extent that the requests purport to require more, AT&T Kentucky objects on the grounds that compliance would impose an undue burden or expense.

Respectfully submitted,

  
\_\_\_\_\_  
MARY K. KEYER  
601 W. Chestnut Street, Room 407  
P. O. Box 32410  
Louisville, KY 40203  
(502) 582-8219

J. PHILIP CARVER  
675 W. Peachtree Street, NW  
Suite 4300  
Atlanta, GA 30305  
(404) 335-0710

COUNSEL FOR BELLSOUTH  
TELECOMMUNICATIONS, INC., d/b/a AT&T  
KENTUCKY

705424

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In Re:

dPi Teleconnect, LLC	)	
Complainant	)	
v.	)	Case No. 2005-00455
BellSouth Telecommunications, Inc.	)	
Defendant	)	
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BELLSOUTH TELECOMMUNICATIONS, INC.'S  
PETITION FOR CONFIDENTIALITY

Petitioner BellSouth Telecommunications, Inc., d/b/a AT&T Kentucky ("AT&T Kentucky"), by counsel, hereby moves the Public Service Commission of the Commonwealth of Kentucky (the "Commission"), pursuant to KRS 61.878 and 807 KAR 5:001, § 7, to classify as confidential the highlighted information contained in AT&T Kentucky's Responses and Objections to dPi's First Set of Requests for Information, specifically documents in response to Request Nos. 1-3, 1-16, 1-18, and 1-22. The material that is highlighted contains information that is personal information or specific to dPi Teleconnect, LLC ("dPi"), or AT&T in the conduct of their business with each other.

The Kentucky Open Records Act exempts certain information from the public disclosure requirements of the Act, including information of a personal nature, certain commercial information, and also information the disclosure of which is prohibited by federal law or regulation. KRS 61.878(1)(c)1 and 61.878(1)(a)(k).

To qualify for the personal information exemption and, therefore, keep the information confidential, a party must establish that it is "information of a personal nature where the public disclosure would constitute a clearly unwarranted invasion of personal privacy...." KRS 61.878(1)(a); 807 KAR 5:001 § 7. The documents being provided in response to Request No. 1-3 of AT&T Kentucky's Responses and Objections to dPi's First Set of Requests for Information contain customer specific information by account and by month, the billing activity of dPi, one of AT&T's customers. The documents being provided in response to Request No. 1-16 contain end user customer specific information, specifically the names, telephone numbers and addresses of dPi's end user customers. The documents being provided in response to Request No. 1-18 of AT&T Kentucky's Responses and Objections to dPi's First Set of Requests for Information contain customer specific information of dPi regarding credits applied for and denied. The information identified in these responses is personal information the disclosure of which would "constitute a clearly unwarranted invasion of personal privacy,"<sup>1</sup> and should be protected as confidential.

To qualify for the commercial information exemption and, therefore, keep the information confidential, a party must establish that disclosure of the commercial information would permit an unfair advantage to competitors if openly discussed. KRS 61.878(1)(c)1; 807 KAR 5:001 § 7. The Commission has taken the position that the statute and rules require the party to demonstrate actual competition and the likelihood of competitive injury if the information is disclosed.

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<sup>1</sup> *Kentucky Bd. Of Examiners v. Courier-Journal*, 826 S.W.2d 324, 327 (Ky. 1992)

All of the information for which AT&T Kentucky seeks confidentiality in this petition contains customer-specific information, specifically, information regarding customer specific account information, or commercial information for which the disclosure of such would permit an unfair advantage to competitors. Specifically, the documents being provided in response to Request No. 1-22 of AT&T Kentucky's Responses and Objections to dPi's First Set of Requests for Information contain specific emails and P-3 forms that document AT&T Kentucky's market planning processes and provide product analysis used to develop and roll out a retail promotion. This information is specific to AT&T Kentucky in the conduct of its business in the marketplace.

The information provided in the documents responsive to Request No. 1-22 is considered confidential business information related to the competitive interests of AT&T Kentucky that is proprietary and confidential to AT&T Kentucky. These documents are not publicly available and disclosure of this data would impair the competitive business and cause harm to AT&T Kentucky. Public disclosure of the identified information would provide competitors, namely CLECs and other CMRS Providers, with an unfair competitive advantage.

The Commission should also grant confidential treatment to the information for the following reasons:

(1) The information for which AT&T Kentucky is requesting confidential treatment is not known outside of AT&T;

(2) The information is not disseminated within AT&T Kentucky and is known only by those of AT&T Kentucky's employees who have a legitimate business need to know and act upon the information;

(3) AT&T Kentucky seeks to preserve the confidentiality of this information through appropriate means, including the maintenance of appropriate security at its offices; and

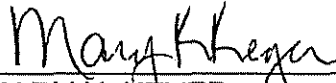
(4) By granting AT&T Kentucky's petition, there would be no damage to any public interest.

In addition, information provided to the Commission in response to Request Nos. 1-3, 1-16, and 1-18 concerning specific customers is customer proprietary network information ("CPNI") and should not be publicly disclosed without the approval of the individual customers. Disclosure of customer-specific information is subject to obligations under Section 222 of the Communications Act of 1937 as amended by the Telecommunications Act of 1996. Federal law imposes the obligation to maintain the confidentiality of such information from public disclosure when the disclosure of such information or records is prohibited by federal law or regulation. Therefore, because CPNI is protected from disclosure by federal law, this information should be afforded proprietary treatment.



For the reasons stated herein, the Commission should grant AT&T Kentucky's request for confidential treatment of the identified information.

Respectfully submitted,



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MARY K. KEYER  
601 W. Chestnut Street, Room 407  
P. O. Box 32410  
Louisville, KY 40232  
(502) 582-8219

J. PHILLIP CARVER  
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675 W. Peachtree Street, NE  
Atlanta, GA 30375  
(404) 335-0710

COUNSEL FOR BELLSOUTH  
TELECOMMUNICATIONS, INC.,  
D/B/A AT&T KENTUCKY

705814

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In Re:

dPi Teleconnect, LLC	)	
Complainant	)	
v.	)	Case No. 2005-00455
	)	
BellSouth Telecommunications, Inc.	)	
Defendant	)	
_____	)	

PROTECTIVE AGREEMENT

This Protective Agreement is entered into by and between BellSouth Telecommunications, Inc., d/b/a AT&T Kentucky ("AT&T Kentucky") and dPi Teleconnect, LLC ("dPi") as represented by and through their respective counsel.

WHEREAS, AT&T Kentucky will produce in this case certain information which AT&T Kentucky deems to be proprietary confidential business information, and

WHEREAS, in order to provide dPi reasonable access to the proprietary confidential business information ("Confidential Information") requested without risking public disclosure of the proprietary information it contains, (a) AT&T Kentucky has agreed to provide dPi with the requested Confidential Information in connection with this case and (b) the parties subscribing to this Protective Agreement which are described in numbered paragraphs (2), and (3) below, both in their individual capacity and in their representative capacity, have agreed to accept such Confidential Information described above subject to the conditions of this agreement and agree as follows:

1. AT&T Kentucky will provide the previously described Confidential Information to dPi at a location convenient to the parties at a mutually acceptable date and time.

2. Access to the Confidential Information shall be limited to those representatives of dPi who have executed the Nondisclosure Agreement described in paragraph (3) herein.

3. The Confidential Information shall not be disclosed to any person who has not signed the Nondisclosure Agreement on the form which is attached hereto and incorporated herein as Exhibit "A". The Nondisclosure Agreement (Exhibit "A") requires the persons to whom disclosure is made to read a copy of this Protective Agreement and to certify in writing that they have reviewed the same and have consented to be bound by its terms. The Nondisclosure Agreement shall contain the signatory's full name, permanent address, employer and the name of the party with whom the signatory is associated. The person executing the Nondisclosure Agreement shall further certify that he or she is authorized to execute the agreement and that there is no known or suspected legal impediment to maintaining the confidentiality of the materials furnished under this Protective Agreement. A signed Nondisclosure Agreement shall be delivered to counsel for AT&T Kentucky prior to the disclosure of the information to each signatory.

4. Any information obtained by dPi from its examination of the Confidential Information will be used solely for purposes in connection with the preparation of its

case in Case No. 2005-00455 (including rehearings, reconsiderations, or appeals) and for no other purposes.

5. All copies of documents containing the Confidential Information which are provided to dPi and any notes made therefrom shall be deemed to be held in trust pursuant to this Protective Agreement and shall be returned to AT&T Kentucky upon the conclusion of this proceeding. Notes taken by dPi shall remain in the handwriting of the person who makes them. They shall not be prepared with the intent of formalizing or perpetuating knowledge of the Confidential Information contained in any such document, and they shall not be reproduced by dPi in any form.

6. Those persons defined as representatives of dPi and who are signatories to the Nondisclosure Agreement further agree that:

a. they will not disclose any information obtained from examining the documents to any other person in this or any other jurisdiction; nor will they allow anyone else to review the documents or their notes;

b. they will not use any information obtained from an examination of the Confidential Information for any purpose not directly relevant to this proceeding;

c. they will treat all information obtained from an examination of the Confidential Information as confidential; and

d. they will not disclose any such information publicly.

7. dPi agrees that only representatives who have executed the Nondisclosure Agreement referred to in paragraph (3) above may review or have

access to this requested information and that in no event shall any such representative of dPi divulge the contents of the requested information to any other person.

8. If dPi desires to use, in the course of this proceeding, any of the Confidential Information in testimony filed by dPi or in direct or cross-examination of any witness, in rebuttal or as a proffer of evidence, dPi shall notify AT&T Kentucky at least seven (7) business days in advance of the proposed use and will meet with representatives of AT&T Kentucky for the purpose of attempting in good faith to establish a procedure that will accommodate the needs of dPi for using evidence without risking public disclosure of the proprietary and confidential information contained in the Confidential Information. If AT&T Kentucky and dPi are unable to reach agreement on a means of preventing public disclosure of the proprietary information, AT&T Kentucky and dPi agree to submit the issues to the Kentucky Public Service Commission (hereinafter "the Commission") for resolution before dPi attempts to make public use of the information.

9. The parties to this Protective Agreement shall act in good faith and neither of them will do anything to deprive the other party of the benefit of this agreement. In case of any disagreement between the parties to this Protective Agreement on the meaning or application of this Protective Agreement or over whether either party has complied with it, the parties shall submit the matter, initially, to the Commission for its determination. Nothing in this Protective Agreement shall constitute a waiver by AT&T Kentucky of any right it may have to protect the trade secrets or confidential proprietary information contained in the Confidential Information by appealing any decision of the

Commission or by instituting an original proceeding in any court of competent jurisdiction. Nor shall dPi's participation in this Protective Agreement be construed as an admission that the Confidential Information in fact contains proprietary information. In the event that the Commission shall rule that any of the Confidential Information should be removed from the restrictions imposed by this Protective Agreement, no party shall disclose such information or use any such information in the public record for ten (10) business days unless authorized, in writing, by the providing party to do so. The provisions of this paragraph are entered into to enable AT&T Kentucky to seek a stay or other relief from an order removing the restriction of this Protective Agreement from material claimed by AT&T Kentucky to be confidential.

10. In the event dPi wishes to utilize any of the Confidential Information but, because of delays resulting from hearings before the Commission or courts of competent jurisdiction regarding confidential status, is not free to disclose such information, then upon final resolution of the confidentiality issue by the Commission or courts in favor of dPi, the material in question may be submitted to the Commission in the form of a late-filed exhibit subject to the Commission's procedures and determinations concerning comments on late-filed exhibits.

11. This Protective Agreement shall be binding on the parties to this agreement from the date of its execution. Each executed copy of this agreement shall be deemed an original.

EXECUTED this \_\_\_\_ day of \_\_\_\_\_, 2008.

dPi Teleconnect, LLC

BY: \_\_\_\_\_

BELLSOUTH TELECOMMUNICATIONS, INC.  
d/b/a AT&T KENTUCKY

BY: Mary K. Keyer

Mary K. Keyer  
601 W. Chestnut Street, Room 407  
P. O. Box 32410  
Louisville, KY 40232

J. Phillip Carver  
Suite 4300, BellSouth Center  
675 W. Peachtree Street, NE  
Atlanta, GA 30375

Exhibit "A"  
Nondisclosure Agreement

The undersigned hereby certifies that prior to the disclosure to him/her of certain information and documents belonging to, or in the possession of, or made available through the offices of BellSouth Telecommunications, Inc. d/b/a AT&T Kentucky which are considered by AT&T Kentucky or the owner of such information or documents, to be a trade secret, or otherwise of a privileged or confidential nature, he/she has read the Protective Agreement between BellSouth Telecommunications, Inc. d/b/a AT&T Kentucky and dPi Teleconnect, LLP, in Case No. 2005-00455 executed on the \_\_\_\_ day of \_\_\_\_\_, 2008, and agrees to be bound by its terms.

dPi TELECONNECT, LLP

BY: \_\_\_\_\_

TITLE: \_\_\_\_\_

DATE: \_\_\_\_\_

705865



**CERTIFICATE OF SERVICE – 2005-00455**

It is hereby certified that a true and correct copy of the foregoing was served on the following individuals by mailing a copy thereof, this 4th day of March, 2008.

Douglas F. Brent  
Stoll Keenon Ogden, PLLC  
2000 PNC Plaza  
500 W. Jefferson Street  
Louisville, KY 40202  
[Douglas.brent@skofirm.com](mailto:Douglas.brent@skofirm.com)

Christopher Malish  
Foster Malish Blair & Cowan, L.L.P.  
1403 West Sixth Street  
Austin, TX 78703  
[chrismalish@fostermalish.com](mailto:chrismalish@fostermalish.com)

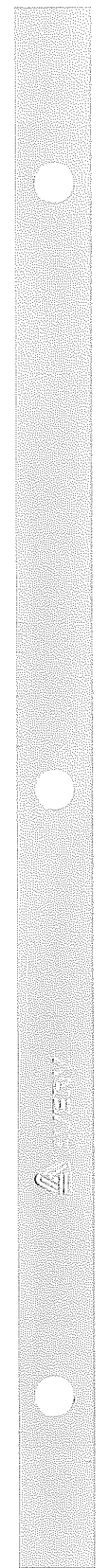
  
\_\_\_\_\_  
Mary K. Keyer

ALBERTA

AT&T Kentucky  
KY PSC Docket No. 2005-00455  
dPi's First Set of RFIs  
Received Date: February 4, 2008  
Item No. 1-1  
Page 1 of 1

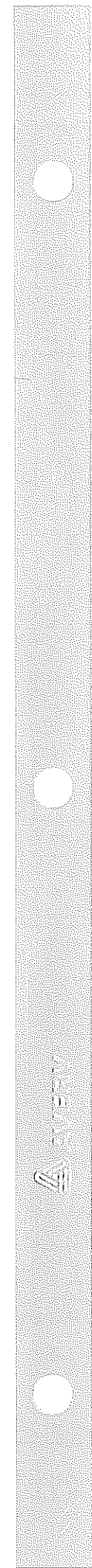
REQUEST: Please identify each of the legal theories behind your claims or defenses in this matter.

RESPONSE: AT&T Kentucky objects to this request to the extent that it seeks information protected by the attorney-client privilege and/or work product doctrine. Subject to and without waiving the foregoing objection, AT&T Kentucky states that the resale provisions of the Telecommunications Act of 1996 and the rules implementing the statute do not require AT&T Kentucky to issue credits that dPi incorrectly claims it is owed. AT&T Kentucky will set forth in detail the legal basis for its positions in its post-hearing brief.



REQUEST: Please identify in general the factual bases underlying each of your legal theories, claims, or defenses in this matter.

RESPONSE: See AT&T Kentucky's response to Item No. 1-1.



**REQUEST:** Please identify any and all amounts you are seeking from dPi Teleconnect, LLC, on a month-to-month basis, beginning the first month you claim you are owed money from dPi Teleconnect, LLC. Please explain how these figures are arrived at. (e.g., include amounts owed as recurring fees, non-recurring fees, late fees, etc.).

**RESPONSE:** AT&T Kentucky is entitled to any amount that dPi has wrongfully withheld from paying AT&T Kentucky including, but not limited to, claimed, but invalid, promotional credits. Given, however, that dPi is withholding amounts, it is dPi that is in the best position to provide this information.

AT&T Kentucky, therefore, reserves the right to address these figures once dPi provides information on amounts withheld. Moreover, AT&T Kentucky's recent review suggests that AT&T Kentucky has paid dPi more credit than it is entitled to. Therefore, dPi is also liable for the return of these amounts.

AT&T Kentucky is producing the information responsive to this request. This information is proprietary and confidential pursuant to KRS 61.878.

**KPSC**  
**Docket No. 2005-00455**

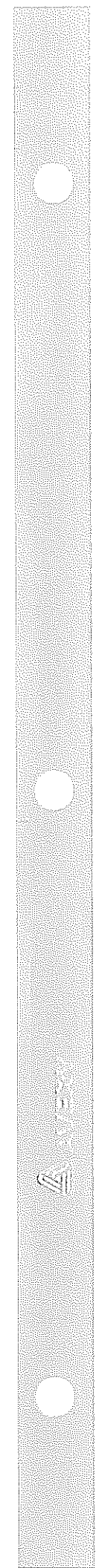
**AT&T Kentucky's**  
**Attachment to**

**Item No. 1-3**

**REDACTED**

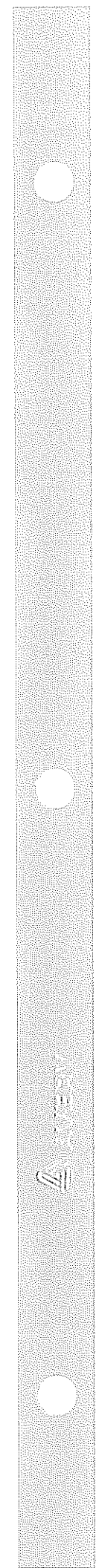






**REQUEST:** Please provide a copy of any document, exhibit, electronic file, or item that you intend to introduce into evidence at the hearing of this docket.

**RESPONSE:** AT&T Kentucky has not yet determined which documents and other items it will introduce into evidence at the hearing in this matter. AT&T Kentucky will file any exhibits to pre-filed testimony in accordance with the Commission's Order adopting a Procedural Schedule. AT&T Kentucky also reserves the right to introduce cross-examination exhibits at the hearing and to offer documents pursuant to applicable statutes and rules governing hearings before the Commission.



15-11-11  
15-11-11

REQUEST: Please provide the name, address, and telephone number of persons having knowledge of relevant facts in this case, and a brief statement of each identified person's connection with the case.

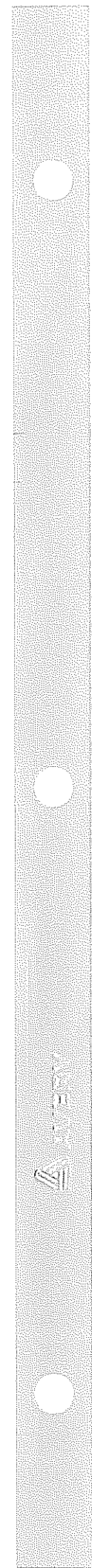
RESPONSE: AT&T Kentucky objects to providing the telephone numbers for persons having knowledge of relevant facts in this case. They may be contacted through counsel of record.

- Kristy Seagle has been involved with validating and processing all of dPi's resale promotion credits. Ms. Seagle's business address is:  
Suite E511  
3535 Colonnade Pkwy - South  
Birmingham, AL 35243-2346
- Jim Maziarz has been involved with validating and processing all of dPi's resale promotion credits. Mr. Maziarz's business address is:  
Suite N3B  
3535 Colonnade Pkwy - South  
Birmingham, AL 35243-2346
- Leisa Mangina has had knowledge of dPi's complaint and has been involved in responding to the promotion credit complaint. Ms. Mangina's business address is:  
600 N 19<sup>th</sup> Street  
Birmingham, AL 35203
- Pam Tipton has had knowledge of dPi's complaint and has been involved in responding to the promotion credit complaint. Ms. Tipton's business address is:  
675 West Peachtree Street  
Atlanta, GA 30375
- Kelley A. Smith has had knowledge of dPi's complaint and has been involved in responding to the promotion credit complaint. Ms. Smith's business address is:  
1025 Lenox Park Blvd.  
Atlanta, GA 30319

AVERT

**REQUEST:** Please provide a list of the name, address, and telephone number of any witness who is expected to be called to testify at the hearing of this matter.

**RESPONSE:** At this time, AT&T Kentucky has identified Ms. Pam Tipton, located at 675 West Peachtree Street, Atlanta, Georgia 30375 as AT&T Kentucky's representative to respond to questions in this matter. Ms. Tipton may be reached through counsel of record. AT&T Kentucky reserves the right to call additional witnesses, as necessary.

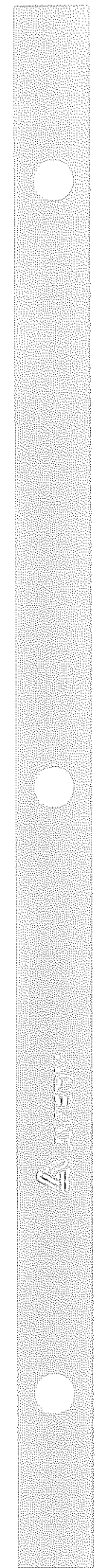




REQUEST: For any testifying expert, please provide:

- a. the expert's name, address, and telephone number;
- b. the subject matter on which the expert will testify;
- c. the general substance of the expert's mental impressions and opinions and a brief summary of the basis for them, or if the expert is not retained by, employed by, or otherwise subject to the control of the responding party, documents reflecting such information;
- d. if the expert is retained by, employed by, or otherwise subject to the control of the responding party:
  1. All documents (including all letters and correspondence whatsoever between you [as that term is defined herein] and any person who may be called as an expert witness), tangible things, reports, models, or data compilations that have been provided to, reviewed by, or prepared by or for the expert in anticipation of the expert's testimony; and
  2. the expert's current resume and bibliography.

RESPONSE: AT&T Kentucky has not yet determined if it will introduce the testimony of an expert witness. If AT&T Kentucky seeks to do so, the information requested above will be provided as part of each expert's pre-filed testimony.



- REQUEST: For any consulting expert whose mental impressions or opinions have been reviewed by a testifying expert, please provide:
- a. the expert's name, address, and telephone number;
  - b. the subject matter on which the testifying expert will testify;
  - c. the general substance of the expert's mental impressions and opinions and a brief summary of the basis for them, or if the expert is not retained by, employed by, or otherwise subject to the control of the responding party, documents reflecting such information;
  - d. if the expert is retained by, employed by, or otherwise subject to the control of the responding party:
    1. All documents (including all letters and correspondence whatsoever between you [as that term is defined herein] and the expert), tangible things, reports, models, or data compilations that have been provided to, reviewed by, or prepared by or for the expert in anticipation of the expert's testimony; and
    2. the expert's current resume and bibliography.

RESPONSE: AT&T Kentucky objects to this request to the extent that it seeks information protected by the work product doctrine. See also AT&T Kentucky's response to Item No. 1-7.

ALBERT

**REQUEST:** Please produce copies of all formal and informal reports and documents in your possession prepared by an officer or employee of any governmental agency that pertains, in any way, to this dispute.

**RESPONSE:** AT&T Kentucky objects to this request on the grounds that such a request is overly broad and ambiguous and is not properly defined or explained for purposes of these data requests. AT&T Kentucky also objects to the extent this request seeks information protected by the attorney-client privilege and/or work product doctrine.

However, subject to and without waiving said objection, AT&T Kentucky provides the following state rulings:

NCUC Docket No. P-55, Sub 1577, Order Dismissing Complaint, June 7, 2006.

NCUC Docket No. P-55, Sub 1577, Order Denying dPI's Motion to Reconsider, October 12, 2006.

**KPSC**  
**Docket No. 2005-00455**

**AT&T Kentucky's**  
**Attachment to**

**Item No. 1-9**

STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH

DOCKET NO. P-55, SUB 1577

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of  
Complaint of dPi Teleconnect, L.L.C. Against )  
BellSouth Telecommunications, Inc. Regarding ) ORDER DISMISSING  
Credit for Resale of Services Subject to ) COMPLAINT  
Promotional Discounts )

HEARD IN: Commission Hearing Room 2115, Dobbs Building, 430 North Salisbury Street, Raleigh, North Carolina on Wednesday, March 1, 2006, at 9:22 a.m.

BEFORE: Commissioner James Y. Kerr, II, Presiding, and Chair Jo Anne Sanford and Commissioner Sam J. Ervin, IV

APPEARANCES:

For dPi Teleconnect, L.L.C.:

Ralph McDonald, Bailey & Dixon, L.L.P., Post Office Box 1351, Raleigh, North Carolina 27602-1351

Christopher Malish, Foster, Malish, Blair & Cowan, L.L.P., 1403 West Sixth Street, Austin, Texas 78703

For BellSouth Telecommunications, Inc.:

Edward L. Rankin, III, BellSouth Telecommunications, Inc., Post Office Box 30188, Charlotte, North Carolina 28230

Andrew D. Shore, BellSouth Telecommunications, Inc., 675 W. Peachtree Street NE, Suite 4300, Atlanta, Georgia 30375

For the Using and Consuming Public:

Robert S. Gillam and Ralph J. Daigneault, Staff Attorneys, Public Staff - North Carolina Utilities Commission, 4326 Mail Service Center, Raleigh, North Carolina 27699-4326

BY THE COMMISSION: On August 25, 2005, dPi Teleconnect, L.L.C. (dPi) filed a complaint against BellSouth Telecommunications, Inc. (BellSouth) seeking credit for resale of services subject to promotional discounts resulting from their interconnection agreement and a hearing. Among other things, dPi resells BellSouth's retail residential telephone services, some of which are subject to BellSouth promotional discounts. On September 19, 2005, BellSouth filed an answer denying dPi's claims and requesting that the Commission dismiss the complaint.

On November 1, 2005, the Commission issued an Order Scheduling Docket for Hearing and Prefiling of Testimony. The hearing was scheduled for Tuesday, February 21, 2006. The Commission requested that the Public Staff participate as an intervenor. On January 4, 2006 the Commission issued an Order Canceling Hearing because of a scheduling conflict. On January 5, 2006, the Commission issued another Order Scheduling Docket for Hearing. The hearing was rescheduled for Wednesday, March 1, 2006. On January 20, 2006, the Commission issued an Order Granting Motion to Change Filing Dates.

As required by the Commission's November 1, 2005 and January 20, 2006 orders, BellSouth filed the testimony of Pam Tipton, a Director in BellSouth's regulatory organization on January 27, 2006. On that same day, dPi filed the testimony of Brian Bolinger, dPi's Vice President of legal and regulatory affairs, and Steve Watson of Lost Key Telecom, Inc., a consultant and billing agent for competing local providers of telecommunications service (CLPs). BellSouth and dPi filed the rebuttal testimony of their respective witnesses on February 10, 2006.

The Public Staff filed a Notice of Intervention on February 27, 2006, but did not file testimony or present witnesses.

An evidentiary hearing was held on March 1, 2006 in Raleigh, North Carolina with each of the above witnesses presenting direct and rebuttal testimony as well as exhibits.

Based on the foregoing, the evidence presented at the hearing, and the entire record in this matter, the Commission now makes the following

#### **FINDINGS OF FACT**

1. BellSouth is duly certified as an incumbent local exchange carrier (ILEC) providing retail and wholesale telecommunications service in its North Carolina service area. BellSouth has a duty to offer any telecommunications service that BellSouth offers to its retail customers to competing local providers (CLPs) at wholesale rates for resale. 47 USC 251(c)(4). Pursuant to this obligation, BellSouth permits CLPs to resell discount promotional plans that BellSouth offers to its retail customers.



2. dPi is duly certified as a CLP and purchases telephone service from BellSouth for resale to its end user customers in North Carolina on a prepaid basis.

3. Among the vertical features that BellSouth makes available to end users are call return, repeat dialing and call tracing. These features are available on a per-use basis, as well as a flat-rate monthly basis. The customer has the option to block the utilization of these features on a per-use basis.

4. As a prepaid service provider, dPi, when it purchases service from BellSouth, routinely directs BellSouth to block the per-use utilization of call return, repeat dialing and call tracing.

5. From January 2004 through November 2005, which is the period in issue in this proceeding, BellSouth had in effect a promotion known as the Line Connection Charge Waiver (LCCW). Under this promotion, when a residential customer established new local service with BellSouth and purchased basic service and at least two custom calling features, BellSouth would waive the Line Connection Charge.

6. Under BellSouth's customary procedure, end user customers who qualify for the LCCW promotion are identified at the time they purchase service and are not billed for the Line Connection Charge. However, resellers are required to pay the full wholesale price for any service they purchase, even if the service qualifies for a promotion, and then submit documentation of the promotional credits to which they are entitled. If BellSouth agrees that a reseller is entitled to benefit from a promotion, it will credit the reseller for the appropriate amount. The form that resellers are required to submit to BellSouth when they request promotional credits has been designated by BellSouth as the "BellSouth Interconnection Billing Adjustment Request Form (BAR)."

7. In reviewing dPi's BAR forms, BellSouth took the position that a customer is entitled to benefit from the LCCW only if the customer purchases basic service and two custom calling features for which a charge is made. BellSouth's position is that acquiring the free blocking services BCD, BRD and HBG does not qualify a customer for the LCCW. Accordingly, BellSouth determined that dPi should be given credit for the LCCW only for those of its end users who had purchased two or more paying features in addition to the free blocking services.

8. The BellSouth/dPi interconnection agreement provides that, "Where available for resale, promotions will be made available only to End Users who would have qualified for the promotion had it been provided by BellSouth directly."

9. BellSouth has applied its LCCW promotion as being applicable only to its own customers who purchase basic service and two or more "TouchStar features" for which a charge is made. As a result, given the provisions of the parties' interconnection agreement, dPi is not entitled to credit for customers who purchase only basic service and free blocking features.

## EVIDENCE AND CONCLUSIONS FOR FINDINGS OF FACT 1-2

These findings of fact are essentially informational, procedural, and jurisdictional in nature, and the matters which they involve are uncontroversial. They are supported by information contained in the parties' pleadings and testimony and the Commission's files and records regarding this proceeding.

## EVIDENCE AND CONCLUSIONS FOR FINDINGS OF FACT 3-9

These findings of fact are supported by the testimony and exhibits of dPi witnesses Bolinger and Watson and BellSouth witness Tipton. In general, the witnesses did not contradict each other, but rather offered opposing perspectives on the transactions between the parties. The issues before the Commission involve the proper conclusions to be drawn from largely undisputed facts.

BellSouth is an ILEC. As an ILEC, BellSouth has a duty to offer any telecommunications service that BellSouth offers to its retail customers to dPi at wholesale rates for resale. The Federal Communication Commission (FCC) has determined that BellSouth's resale obligations extend to promotional discounts offered on retail communication services which extend for periods in excess of ninety days. dPi witness Bolinger testified that dPi is a CLP, operating in 28 states including North Carolina. (Tr. pp. 28, 34) dPi purchases BellSouth's service and resells that service to its own end-user customers on a prepaid basis. BellSouth makes certain promotions available to its retail customers, and dPi, as a reseller, is entitled to the benefit of these promotions (Tr. p. 34).

BellSouth's service includes a variety of vertical features; the ones at issue in this proceeding are also referred to as TouchStar features. Many of these features are listed on BellSouth Cross-Examination Exhibit 2, and they include call return, repeat dialing and call tracing. A customer may pay BellSouth a monthly fee for the right to use call return, repeat dialing or call tracing on an unlimited basis; alternatively, a customer may pay for any of these features on a per-use basis (Tr. p. 73). A customer may also block the utilization of call return, repeat dialing or call tracing on a per-use basis (Tr. p. 74). As shown on BellSouth Cross-Examination Exhibit 2, the blocking of per-use call return, repeat dialing and call tracing is referred to in BellSouth's system by the codes BCD, BRD and HBG, respectively, and BellSouth furnishes BCD, BRD and HBG to customers upon request, without charge.

Witness Bolinger further testified that, whenever dPi purchases telephone service for resale, it blocks all telephone functionalities that can be billed on a per-use basis (Tr. p. 81). This is common practice among prepaid resellers (Tr. p. 84). Accordingly, in purchasing service from BellSouth, dPi routinely blocks per-use call return, repeat dialing and call tracing.

Witness Bolinger stated that one of the promotions offered by BellSouth during the period at issue in this case was the LCCW (Tr. pp. 35-36). Under the terms of this promotion, which are shown in BellSouth Cross-Examination Exhibit 1, when a new customer establishes local service with BellSouth and purchases basic service with two or more custom calling features, BellSouth's Line Connection Charge is waived.

dPi witness Watson testified that he operates Lost Key Telecom Inc., a firm that provides billing services to CLPs (Tr. p. 101). dPi employed Lost Key to prepare and submit promotional credit claims to BellSouth (Tr. p. 101). Witness Watson stated that, when a retail customer is eligible for a promotion, BellSouth automatically reduces the customer's bill by the appropriate amount (Tr. p. 102). However, BellSouth requires resellers to follow a different procedure. Resellers must initially pay the full charges for the service they purchase, they may then submit a form to BellSouth documenting their eligibility for a particular promotion and requesting a credit for the amount associated with the promotion. BellSouth reviews the refund claim forms and determines whether or not it will provide the requested credit (Tr. p. 102). BellSouth Cross-Examination Exhibit 4 is an example of the form that a CLP must submit in order to obtain a promotional credit.

Witness Watson testified that he submitted BAR forms asserting that dPi was entitled to the LCCW, because it had established local service with three custom calling features – the three blocking features, BCD, BRD and HBG (Tr. pp. 102-04). BellSouth refused to credit dPi for the amount of the Line Connection Charge, contending that, because there was no charge for the blocking features, they were not the type of features that qualified for the LCCW (Tr. p. 104). According to witness Watson, if BellSouth had given dPi credit for the LCCW as it should have done, dPi would have received credits in the amount of at least \$185,719.49 (Tr. p. 105).

BellSouth witness Tipton testified that BellSouth properly refused to credit dPi for the Line Connection Charge for lines where dPi's customers received only basic service and blocking of per-use call return, repeat dialing and call tracing. According to witness Tipton, the only features that qualify for the LCCW are features for which a charge is made. Unless dPi purchases local service and two or more paying features for a given line, it is not entitled to the benefit of the LCCW (Tr. pp. 215-19). Witness Tipton stated that, in many instances dPi had submitted invalid promotional credit claims to which it was not entitled, such as claims for CREX charges, which are not the subject of any promotion (Tr. pp. 209-10).<sup>1</sup>

None of the witnesses disputed the testimony of opposing witnesses relating to specific factual occurrences. As noted above, this case does not require the Commission to resolve conflicting accounts of the facts, but rather to determine the proper conclusions to be drawn from the facts. The Commission therefore finds the facts to be as set out above, based on the witnesses' un-contradicted testimony.

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<sup>1</sup> dPi originally alleged that BellSouth improperly denied its requests for discount offered as a result of multiple BellSouth promotions. dPi has since limited its claims to the LCCW promotion. Both parties agree that 99 per cent of the disputes center on this promotion.

Beginning in December, 2003, BellSouth requested permission to offer the LCCW promotion. The letter states:

"During the promotional period, new residence customers who purchase a BellSouth Complete Choice Plan, BellSouth PreferredPack or Community Caller Plus with two custom calling or TouchStar features will receive a waiver of the Line Connection Charge (as found in Section A4 of the GSST)." dPi Exhibit 2, letter to Robert Bennink, General Counsel of the North Carolina Utilities Commission dated December 15, 2003.

Similarly, by letter dated January 12, 2004, BellSouth provided further clarification of the promotion by stating:

"During the promotional period, new residence customers who purchase a BellSouth Complete Choice Plan, BellSouth PreferredPack or Community Caller Plus with two custom calling or TouchStar features will receive a waiver of the Line Connection Charge (as found in Section A4 of the GSST). This letter is to advise that this promotion will be available only to customers who are returning their local service to BellSouth." dPi Exhibit 2, Letter of January 12, 2004 to Robert Bennink.

Finally, in a letter dated December 17, 2004, which extends the promotion until December, 2005, BellSouth stated:

"During the promotional period, eligible customers who purchase a BellSouth Complete Choice Plan, BellSouth PreferredPack or Community Caller Plus with two custom calling or TouchStar features will receive a waiver of the Line Connection Charge. This letter is to advise that BellSouth would like to extend this promotion through December 26, 2005. In order to participate in the extension of the promotion, all orders must be placed on or before December 26, 2005." dPi Exhibit 2, Letter of December 17, 2004 to Robert Bennink.

The executive summary for Line Connection Charge Waiver Extension states that, to be eligible for the LCCW, "the customer must switch their local service to BellSouth and purchase any one of the following: ... BellSouth Basic Service and two (2) custom calling (or TouchStar service) local features." BellSouth Cr. Ex. 1. "TouchStar is a group of central office call management features offered in addition to basic telephone service." BellSouth GSST A13.19.1., BellSouth Cr. Ex. 2. TouchStar service features include call return, repeat dialing, call tracing...<sup>2</sup> GSST A13.19.2., BellSouth Cr. Ex. 2. Call return, repeat dialing and call tracing are available on a monthly or subscription basis. GSST A13.19.2(A)(B) and (C), BellSouth Cr. Ex. 2. "Access to the usage option [i.e., call return, repeat dialing, or call tracing] can be

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<sup>2</sup> Although there are more defined TouchStar service features defined in the tariff, only the three listed herein are applicable to this proceeding.

restricted at the customer's request at no charge." GSST A13.19.2(A)(B) and (C), BellSouth Cr. Ex. 2.

dPi restricts access to call return, repeat dialing, or call tracing as permitted by the tariff by including BCR, BCF and HBG (Blocking) features in every new order for basic telephone service. These blocks are not defined features in the TouchStar tariffs. Each block, however, is identified as a feature in the rates and charges section of the TouchStar tariff. GSST A13.19.4, BellSouth Cr. Ex. 2.

The parties to this proceeding have diametrically opposing positions on the interpretation of BellSouth's promotion. dPi argues that "all that is required to qualify for these promotions is the purchase of basic services with two TouchStar features." (Tr. p. 37). Further, dPi argues that it has done all that is necessary to qualify for the promotion discount by ordering at least two of the aforementioned blocks. BellSouth counters that blocks are not purchased features and do not qualify under the promotion. Further, BellSouth contends that dPi customers are ineligible for credits because dPi end users do not meet the same criteria that BellSouth retail customers must meet to benefit from the promotion as required by the interconnection agreement.

dPi urges the Commission to intervene in this dispute to divine the "proper" meaning of the promotion and require BellSouth to pay the appropriate credits. Were it to do so, the Commission would resort to various judicially acknowledged rules to assist it in interpreting the promotion. However, after careful consideration, the Commission concludes that we are not required to analyze and decide this case based on the language of the promotion. The fact is that BellSouth and dPi jointly agreed to methodology for determining the limits of any promotion in their voluntarily negotiated interconnection agreement. The following language governs this Commission's interpretation of this promotion:

"Where available for resale, promotions will be made available only to End Users who would have qualified for the promotion had it been provided by BellSouth directly." (Exhibit PAT-1).

Under the clear language of this provision, promotions are only available to the extent that end users would have qualified for the promotion if the promotion had been provided by BellSouth directly. In Witness Tipton's testimony, she stated emphatically that BellSouth does not authorize promotional discounts to its End Users who only order basic services and the blocks provided by dPi (Tr. pp. 245-247). This fact was uncontested by dPi at the hearing and unrebutted in its post hearing brief. The Commission assumes that, if dPi had any contradictory evidence, it would have brought that evidence to our attention. This fact is dispositive. Under the clear terms of the interconnection agreement and the facts of this case, dPi end users who only order blocking features are not eligible for the credits because similarly situated BellSouth End Users are not entitled to such credits. dPi's complaint should therefore be denied.

In making this decision, the Commission acknowledges that dPi is at a disadvantage in the promotional process. Ultimately, however, the exact design and

contour of any promotion is completely within the vendor's discretion. BellSouth, like any other vendor, can choose to offer a promotion or not. BellSouth, like any other vendor, can establish terms that permit the consumer to benefit from the promotion or not. There is very little that dPi or this Commission can do to compel BellSouth to change or restructure any promotion unless the terms of the promotion are unconscionable, unconstitutional or violative of the laws or public policy of this State. In this case, there is no evidence that the LCCW promotion offered by BellSouth is unconscionable, unconstitutional or violative of the laws or public policy of this State.

One could argue that it is unconscionable to permit BellSouth to escape its financial responsibility in this case since BellSouth drafted an inherently ambiguous tariff which was reasonably subject to the interpretation adopted by dPi. Ordinarily, an ambiguity is construed against the drafter in situations such as the one at bar. However, dPi has waived its right to rely upon this rule through the bargaining process by agreeing to the aforementioned clause in the interconnection agreement. Thus, in order for us to reach the result that dPi desires, this Commission would be required to disregard the voluntarily negotiated interpretive aid found in the interconnection agreement and, in its place, substitute a judicially created interpretive aid. We decline to do so under these circumstances.

In issuing this Order today, we base our ruling on the unique facts of this case. We expressly decline to determine whether BellSouth's interpretation of the promotion, which prohibits credits being awarded when an end user purchases only basic service and no cost blocking features is correct as such a determination is unnecessary to finally and completely dispose of this case.

Finally, the Commission notes that the Public Staff discussed at length the shortcomings of BellSouth's process for determining which promotional credits dPi was entitled to receive. dPi witness Watson testified that BellSouth does not automatically calculate the promotional credits available to its resale customers at the time an order is submitted, as it does for its retail customers; instead, BellSouth requires resellers to audit their bills and apply for credits after the fact (Tr. p. 102). Moreover, witness Watson testified that BellSouth's system makes it extremely difficult for the reseller to apply for promotional credits. (Tr. p. 108). The credit request must be documented on forms created by BellSouth, listing details of every order for which credit is requested. The data supplied to BellSouth must come from BellSouth's own billing and ordering data, which are traditionally supplied to resellers in paper form or in a "DAB" file that is difficult to work with. Figuring out how to apply for the credits takes a significant amount of resources and time, and, as a result, many CLPs are not able to utilize the promotional credits and discounts.

The Public Staff viewed this process as cumbersome, difficult, and time-consuming to such an extent that the cost of qualifying for a promotion may be higher than the promotional benefit offered by the ILEC. Neither dPi nor BellSouth raised this issue as one to be decided in this proceeding. Nevertheless, the Public Staff invites this

Commission to modify the process to make it less burdensome. We decline the invitation in the context of this complaint proceeding.

If any party in this proceeding desires a more thorough inquiry into this issue, the issue would more appropriately be addressed in a generic proceeding. A generic proceeding would allow these parties and *any other parties with an interest* in the process an opportunity to fully explore BellSouth's process with an eye toward developing a global, universally applicable, solution to any problems identified. This approach is preferable to any limited solution which we could fashion in this proceeding. Thus, if any party, including the Public Staff, desires to resolve this issue, we would consider opening a generic docket upon an appropriate, factually supported petition being filed.

For the reasons set forth herein, dPI's complaint is dismissed.

IT IS, THEREFORE, SO ORDERED.

ISSUED BY ORDER OF THE COMMISSION.

This the 7th day of June, 2006.

NORTH CAROLINA UTILITIES COMMISSION



Patricia Swenson, Deputy Clerk

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STATE OF NORTH CAROLINA  
UTILITIES COMMISSION  
RALEIGH

DOCKET NO. P-55, SUB 1577

BEFORE THE NORTH CAROLINA UTILITIES COMMISSION

In the Matter of  
Complaint of dPi Teleconnect, L.L.C. Against )  
BellSouth Telecommunications, Inc. Regarding ) ORDER DENYING dPi's  
Credit for Resale of Services Subject to ) MOTION TO RECONSIDER  
Promotional Discounts )

BEFORE: Commissioner James Y. Kerr, II, Presiding, and Commissioners Sam J. Ervin, IV, and Chair Jo Anne Sanford

APPEARANCES:

For dPi Teleconnect, L.L.C.:

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North Carolina 27602-1351

Christopher Malish, Foster, Malish, Blair & Cowan, L.L.P., 1403 West  
Sixth Street, Austin, Texas 78703

For BellSouth Telecommunications, Inc.:

Edward L. Rankin, III, BellSouth Telecommunications, Inc., Post Office  
Box 30188, Charlotte, North Carolina 28230

Andrew D. Shore, BellSouth Telecommunications, Inc., 675 W. Peachtree  
Street NE, Suite 4300, Atlanta, Georgia 30375

For the Using and Consuming Public:

Robert S. Gillam and Ralph J. Daigneault, Staff Attorneys, Public Staff -  
North Carolina Utilities Commission, 4326 Mail Service Center, Raleigh,  
North Carolina 27699-4326

BY THE COMMISSION: On August 25, 2005, dPi Teleconnect, L.L.C. (dPi) filed a complaint against BellSouth Telecommunications, Inc. (BellSouth) seeking credit for resale of services subject allegedly to promotional discounts in accordance with their interconnection agreement. Among other things, dPi resells BellSouth's retail residential telephone services, some of which are subject to BellSouth promotional discounts. The



discount dPi seeks credit for in this proceeding is the Line Connection Charge Waiver (LCCW), which BellSouth gave to customers that purchased certain packages or features.

It was dPi's belief that some of its customers met the requirements of the LCCW by obtaining at least two of the following features: blocking per-use call return, blocking repeat dialing, and blocking call tracing. BellSouth refers to these features by the codes BCR, BRD, and HBG, respectively. BellSouth charges customers for most custom calling features, but it furnishes BCR, BRD, and HBG to customers upon request, without charge. BellSouth believes that customers obtaining BCR, BRD, or HBG did not qualify for the discount because the promotion only provided the discount for purchased features.

On March 1, 2006, the Commission held an evidentiary hearing in Raleigh with witnesses from dPi and BellSouth presenting testimony and exhibits. On April 27, 2006, the Public Staff filed its Proposed Order and dPi and BellSouth filed briefs. On June 7, 2006, the Commission issued an Order Dismissing the Complaint.

On July 6, 2006, dPi filed a Motion for Reconsideration which can be summarized as follows:

- a. dPi is entitled to recover \$2,537.70 for credits wrongfully denied on the grounds that a transfer, rather than a winover or reacquisition, was involved.
- b. Applying the correct test, or basing the decision on the best evidence in the record, inexorably leads to the determination that dPi is entitled to LCCW promotion pricing when it purchases Basic Local Service plus two of the BCR, BRD, and HBG Touchstar features.

The Commission subsequently issued an Order Requesting Comments from BellSouth and the Public Staff and requiring reply comments to be filed by dPi. Briefly summarized, the parties commented as follows:

#### BellSouth Comments

BellSouth contended that dPi failed to present anything new for the Commission to consider. It simply reiterated statements contained in its earlier brief. dPi's arguments were not persuasive the first time, nor are they now. dPi's claim is founded upon selective use of three months out of two years billing data. dPi has presented absolutely no substantive evidence that refutes the results of the statistically valid sampling analysis presented by BellSouth. As such, the Commission should deny dPi's request for payment of \$2,537.70.

BellSouth recommended that the Commission reaffirm its ruling that dPi is not entitled under the terms of the parties' interconnection agreement to credits for BellSouth's Line Connection Charge Waiver Promotion because BellSouth does not and

would not give the promotion to its own End Users with only basic service and free blocks.

#### Public Staff Comments

The Public Staff stated that it cannot confirm whether dPi's claims for \$2,537.70 in credits for wrongfully denied transfers/winovers are legitimate without a review of each credit request submitted by dPi. The Public Staff recommended that BellSouth should examine each credit request individually, without the use of a sampling procedure, to determine the correct amount of credits due. If the total credits due as a result of the recalculation are greater than the credits already granted to dPi, BellSouth should award the necessary additional credits; if they are lower, dPi should reimburse BellSouth for the excess credits it has received.

It was also the Public Staff's view that BellSouth should not be forced to allow promotional pricing for customers that subscribe to blocking services for which no charge is made, including BCR, BRD, and HBG. The Public Staff believes these services did not serve to qualify a customer for BellSouth's promotion and agrees with the Commission's ruling.

#### dPi Reply Comments

In its Reply Comments, dPi reiterated its comments from its Motion to Reconsider that:

1. dPi is entitled to recover \$2,537.70 for credits wrongfully denied on the grounds that a transfer, rather than a winover or reacquisition, was involved.
2. Applying the correct test, or basing the decision on the best evidence in the record, inexorably leads to the determination that dPi is entitled to LCCW promotional pricing when it purchases Basic Local Service plus two of the BCR, BRD, and HBG Touchstar features

WHEREUPON, the Commission reaches the following

#### CONCLUSIONS

The Commission's analysis on Reconsideration addresses the two core issues raised by the reconsideration motion—improper credits for transfers and interpretation of the interconnection agreement.

Improper Credits for Transfers. During the hearing, dPi witnesses Brian Bolinger and Steve Watson responded affirmatively to the following question by dPi's counsel in prefiled rebuttal testimony.

So in short, this case is reduced to whether dPi is entitled to promotional credits when it orders Basic Service plus Touchstar block features because it has "purchase[d] . . . BellSouth Basic Service with at least [two] feature[s]" and thus has "qualif[ied] for a waiver of the local service fee." Tpp. 40, 111.

G. S. 62-73 provides that complaints may be made by any person having an interest in any act or thing done or omitted to be done by a public utility that is unjust and unreasonable. The burden of proof with respect to any such complaint shall be upon the Complainant to show that the public utility's rates, service, classification, rule, regulation or practice is unjust and unreasonable. G S. 62-75. In this case, dPi has the burden to demonstrate to this Commission by the greater weight of the evidence that BellSouth's determination of the credits due to dPi was unjust and unreasonable.

In this case, BellSouth Witness Pat Tipton testified that BellSouth employed two procedures to determine transfer – related credits due to dPi. First, BellSouth sampled end user accounts submitted for promotional billing credit to determine if they would qualify for the promotion in question. If, during the course of review, BellSouth determined that a portion of the accounts did not qualify, BellSouth applied the resulting percentage of qualified accounts to the total credit amount requested to determine dPi's credit amount. Tp. 201. BellSouth issued credits to dPi based on the results of this sampling process for each month of the 22 month promotional period. Tp. 204, dPi Exh 4.

In the second procedure, BellSouth enlisted the services of Dr. Joseph B. Thomas, PhD in statistics, to develop a sampling procedure for the North Carolina accounts for which dPi was claiming promotional credits. Dr. Thomas determined the sample sizes for dPi promotional requests that would determine a statistical accuracy of 95% and a precision of +/- 5%. When applied to the LCCW credits requested by dPi, Dr. Thomas found that 64% of the North Carolina credits applied for by dPi did not qualify for the promotion. This result, when the margin of error is considered, compared favorably with the 66% denial rate that BellSouth actually utilized when denying dPi promotional requests based on the previously described sampling process. Tp. 206

During the hearing, BellSouth contended that it was not required to examine each account submitted to determine if the accounts qualified for promotional credits. According to BellSouth, such verification is neither necessary nor required. Rather, in BellSouth's view, examination of a representative sample of the accounts submitted is a suitable substitute for determining the amount of credits due. Under those circumstances, one cannot expect that the numbers provided by BellSouth will correspond precisely with the actual numbers derived after an actual examination of the credit requests for each month. At best, the numbers can merely approximate, within a range, the numbers predicted by the sampling process employed by BellSouth and verified by Dr. Thomas. BellSouth contends and the Commission concludes that the sampling process employed by BellSouth was statistically valid.

According to dPi, the process employed by BellSouth resulted in dPi being shortchanged in the amount of \$2,537.70. dPi now asks this Commission to award it additional credits in that amount. In support of this request, dPi noted that its review of the BellSouth sampling data revealed denials for the months of June, August and November, 2005 which were significantly higher than industry and company expected denials for transfers. These results led dPi to question the validity of the data derived from these samples and caused dPi to perform an audit of those months. The audit revealed the denial percentages derived from the audits' actual numbers were substantially less than the denial percentages derived from sampling.

dPi now contends that it did not receive credits that it was due because the sampling process utilized by BellSouth was flawed. We are not persuaded from the evidence provided by dPi that BellSouth's approach to calculating credits due yielded incorrect results and is therefore unjust or unreasonable.

In this case, BellSouth determined credits for dPi based on the sampling process described by Witness Tipton and validated by Dr. Thomas for each of the 22 months of the promotional period. dPi chose not to examine the results derived from this sampling process for 19 of the 22 months for which the promotion operated. That is, dPi did not audit each credit request submitted for the entire 22 months for which the promotion was featured, and the credits were calculated to reach this conclusion. Nor did dPi perform an audit for each of the 12 months in which the sample indicated that a transfer request was denied. Either audit would have been invaluable in determining whether the sampling process provided a realistic assessment of transfer based denials.

Instead of auditing the submittals in the manner previously suggested, dPi picked those months for audit which had extremely high denial rates for transfers and offered the most opportunity for errors favorable to dPi, and did not audit those months which had low or zero denial rates because of transfers which, presumably, would yield results more favorable to BellSouth. dPi's method of calculating the credits it was due was inherently flawed and does not account for those months in which the denial rate, as determined by the sample, was low or nonexistent; nor does it indicate if the denial rates derived from the sample for other reasons were inaccurate. As a result, we have no way of knowing if the sampling process employed by BellSouth is in error or if the abnormally high deviations are no more than an anomaly in the statistically accurate sampling process.

Stated more simply, we are unable to tell from this data whether the \$2,537.70 deviation identified by dPi is offset by a similar deviation in the remaining 19 months of the promotion period in favor of BellSouth. Thus, even if we accept that those three months produced a discrepancy of \$2,537.70, we cannot determine by the greater weight of the evidence that the "error" requires an adjustment to dPi's account because dPi has not proven that the discrepancy has not been offset at some other point in BellSouth's statistically valid sample. Thus, dPi has not met its burden of proving by the greater weight of the evidence that the result reached by BellSouth's sampling process is unjust or unreasonable. Therefore, dPi's request for additional credits must be denied.

Interconnection Agreement Interpretation. On June 7, 2006, the Commission issued an Order Denying dPi's Complaint against BellSouth to recover credits which it alleged had been wrongfully denied. In the Order, we stated:

Under the clear language of this provision, promotions are only available if end users would have qualified for the promotion if the promotion had been provided by BellSouth directly. In Witness Tipton's testimony, she stated emphatically that BellSouth does not authorize promotional discounts to its End Users who only order basic services and the blocks provided by dPi. This fact was uncontested by dPi at the hearing and un rebutted in its post hearing brief. Thus, under the clear terms of the interconnection agreement and the facts of this case, dPi end users who only order blocking features are not eligible for the credits because similarly situated BellSouth End Users are not entitled to such credit. dPi's complaint should therefore be denied.

In its Motion for Reconsideration, dPi argues that the Commission's decision in this case rests upon the Commission's failure to accurately apply a provision of the parties' interconnection agreement which states:

"Where available for resale, promotions will be made available only to End Users who would have qualified for the promotion had it been provided by BellSouth directly."

dPi argues that the Commission was required to interpret the promotion to determine whether the end-user would have qualified for the promotion. The argument that dPi is now making is identical to the argument that it made in the hearing and in the post hearing brief. In our Order of June 7<sup>th</sup>, we expressly rejected this approach. We stated that "the Commission concludes that we are not required to analyze and decide this case based on the language of the promotion. The fact is that BellSouth and dPi jointly agreed to methodology for determining the limits of any promotion in their voluntarily negotiated interconnection agreement." (emphasis in original) Further, we stated "Under the clear terms of the interconnection agreement and the facts of this case, dPi end users who only order blocking features are not eligible for the credits because similarly situated BellSouth End Users are not entitled to such credits." (emphasis in original) Although dPi challenges the credibility of the testimony offered by BellSouth concerning the manner in which BellSouth applies the promotion in question to its own customers, nothing in the record suggests that BellSouth applies the promotional language in any manner other than that described by BellSouth's witness. As a result, dPi has not offered any persuasive rationale that would lead this Commission to overturn its original determination in this regard. For that reason, dPi's motion to reconsider this issue is denied.

IT IS, THEREFORE, SO ORDERED that:

1. dPI's motion for the Commission to award it additional credits in the amount of \$2,537.70 be denied.
2. dPI's motion to reconsider the Order of June 7, 2006 be denied.

ISSUED BY ORDER OF THE COMMISSION.

This the 12<sup>th</sup> day of October, 2006.

NORTH CAROLINA UTILITIES COMMISSION

*Gail L. Mount*

Gail L. Mount, Deputy Clerk

Lh101206.01

IN THE UNITED STATES DISTRICT COURT  
FOR THE WESTERN DISTRICT OF NORTH CAROLINA  
CHARLOTTE DIVISION  
3:05CV345-MU

BELLSOUTH TELECOMMUNICATIONS,	)
INC ,	)
	)
Plaintiff,	)
	)
vs.	)
	)
JO ANNE SANFORD, Chairman; ROBERT K.	)
KOGER, Commissioner; ROBERT V. OWENS,	)
JR., Commissioner; SAM J. ERVIN, IV,	)
Commissioner; LORINZO L. JOYNER,	)
Commissioner; JAMES Y. KERR, II,	)
Commissioner; and HOWARD N. LEE,	)
Commissioner (in their official capacities as	)
Commissioners of the North Carolina Utilities	)
Commission),	)
	)
Defendants.	)
	)

ORDER

This matter is before the court upon cross-motions for summary judgment filed by Plaintiff BellSouth Telecommunications, Inc. ("BellSouth") and the Defendant Commissioners of the North Carolina Utilities Commission (the "Commissioners"). It appears to the court that there are no genuine issues of material fact, and this matter is now ripe for disposition.

**BACKGROUND**

BellSouth is an incumbent local exchange carrier ("ILEC"). Under the Telecommunications Act of 1996 (the "Act"), BellSouth, as an ILEC, is required to offer its telecommunications services to competing local providers ("CLPs") for resale at wholesale rates established by the North Carolina Utilities Commission (the "NCUC"). Specifically, the Act

requires ILECs to “offer for resale at wholesale rates any telecommunications service that the carrier provides at retail to subscribers who are not telecommunications carriers.” 47 U.S.C. § 251(c)(4). Wholesale rates are determined by State commissions “on the basis of retail rates charged to subscribers for the telecommunications service requested, excluding the portion thereof attributable to any marketing, billing, collection, and other costs that will be avoided by the local exchange carrier.”<sup>1</sup> 47 U.S.C. § 252(d)(3).

The Federal Communications Commission (“FCC”) has determined that the Act’s resale obligations extend to promotional price discounts offered on retail communications services. However, the FCC has expressly limited the scope of the term “promotions” to “price discounts from standard offerings that will remain available for resale at wholesale rates, i.e., temporary price discounts.” *In the Matter of Implementation of the Local Competition Provisions in the Telecommunications Act of 1996*, (CC Docket No. 96-98); First Report and Order, FCC No. 96-325, 11 FCC Rcd 15499, (rel. Aug. 8, 1996), ¶ 948 (“First Report and Order”). The FCC further concluded that “short term promotional prices,” which are defined as “promotions of up to 90 days,” “do not constitute retail rates for the underlying services and are not subject to the wholesale rate obligation.” *Id.* at ¶¶ 949 & 950. Thus, promotional prices offered for a period of 90 days or less need not be offered to resellers at a wholesale discount, whereas promotional prices offered for periods greater than 90 days must be offered for resale at the wholesale rate.

BellSouth uses certain marketing incentives in all nine states in which it operates. These incentives include gift cards or other one-time giveaways that encourage customers to subscribe

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<sup>1</sup>The NCUC has established that CLPs may purchase BellSouth’s retail telecommunications services in North Carolina at a 21.5% wholesale discount less the retail price for business services and for 17.6% less than the retail price for residential services.



to BellSouth's telecommunications services. CLPs that compete with BellSouth regularly employ similar marketing practices. These marketing incentives are redeemable only for unaffiliated, that is, non-BellSouth, goods or services. Because these types of marketing incentives originate from unaffiliated companies, BellSouth is unable to track their usage or redemption rates.

In June of 2004, the Public Staff of the NCUC filed a Motion for Order Concerning Eligibility for One-Day Notice and ILECs' Obligations to Offer Promotions to Resellers. One of the issues on which the Public Staff sought guidance was the following: "If a [local exchange carrier] offers a benefit in the form of a check, a coupon for a check, or anything else of value for more than ninety days to incent subscription or continued subscription to a regulated service, is it required that the benefit be offered to resellers in addition to the reseller discount?" The Public Staff took the position that marketing incentives such as gift cards, checks, etc. "effectively" constitutes a discount on telecommunications services and are subject to resale obligations. On December 22, 2004, the NCUC issued its Order Ruling on Motion Regarding Promotions (the "First Resale Order"), holding that marketing incentives "are in fact promotional offers subject to the FCC's rules on promotion," and that "in order for a gift card type promotion not to require an adjustment to the resale wholesale rate (caused by the fact that the retail price has in effect been lowered), such a promotion must be limited to 90 days." While acknowledging that marketing incentives "are not discount service offerings *per se* because they do not result in a reduction of the tariffed retail price charged for the regulated service at the heart of the offerings," the NCUC nevertheless concluded that a marketing incentive "reduces the subscriber's cost for the service by the value received in the form of a gift card or other

giveaway.” First Resale Order, p. 11. Thus, the NCUC stated, “The tariffed retail rate would, in essence, no longer exist, as the tariffed price minus the value of the gift card received for subscribing to the regulated service, i.e., the promotional rate, would become the ‘real’ retail rate.” Id.

On February 18, 2005, BellSouth filed a Motion for Reconsideration or, in the Alternative, for Clarification, and for a Stay of the Commission’s December 22, 2004 Order. On June 3, 2005, the NCUC issued its Order Clarifying Ruling on Promotions and Denying Motions for Reconsideration and Stay (the “Second Resale Order”). In this Order, the NCUC held that marketing incentives have the effect of lowering “the actual, ‘real’ retail rate.” Second Resale Order, p. 5. The NCUC further required BellSouth to determine “the price lowering impact of any such 90 day plus promotions on the real tariff or retail list price” and pass the benefit of such a reduction on to resellers through a wholesale discount on the “lower actual retail price.” Id. at p. 6.

BellSouth filed this action on August 2, 2005 seeking declaratory and injunctive relief with respect to the two Orders of the NCUC, alleging that the Orders violate the Act. BellSouth also filed a Motion for Preliminary Injunction seeking to enjoin enforcement of those provisions of the Orders requiring ILECs to take into consideration the value of gift cards and other giveaways in the same manner that rate discounts which last longer than ninety days are considered when arriving at the wholesale rate for telecommunications services for CLPs. After a hearing on August 11, 2005, this court granted BellSouth’s Motion for Preliminary Injunction. The parties have now filed their cross-motions for summary judgment.

#### DISCUSSION

BellSouth alleges that the NCUC's conclusions that BellSouth is required to offer CLPs a wholesale discount on marketing incentives (or the value thereof) in addition to the wholesale discount offered on its retail telecommunications services is in violation of the Telecommunications Act. The court reviews the NCUC's interpretations of the Act *de novo*. GTE South, Inc. v. Morrison, 199 F.3d 733, 745 (4<sup>th</sup> Cir. 1999). However, "[a] 'state agency's interpretation of federal statutes is not entitled to the deference afforded a federal agency's interpretation of its own statutes . . .'" *Id.* (quoting Orthopaedic Hosp. v. Belshe, 103 F.3d 1491, 1495-96 (9<sup>th</sup> Cir. 1997)). The court has carefully reviewed the two Orders of the NCUC, the arguments of counsel, and the pertinent law, and concludes that the Orders of the NCUC are contrary to and in violation of the Act.

The first rule of statutory construction is that a court must look to the language of the statute. When examining the language of a statute, the court "must presume that a legislature says in a statute what it means and means in a statute what it says there." Connecticut Nat'l Bank v. Germain, 503 U.S. 249, 253-54 (1992). The court may look beyond the express language of the statute only when the language of the statute is ambiguous or where a literal interpretation would thwart the purpose of the overall statutory scheme. U.S. v. Tex-Tow, Inc., 589 F.2d 1310, 1313 (7<sup>th</sup> Cir. 1978).

Looking to the language of the Act, Congress' intent is plain. Section 251 (c)(4) requires an ILEC to offer for resale "any telecommunications service" it provides at retail to subscribers who are not telecommunications carriers. There can be no argument that gift cards, checks, coupons for checks, and similar types of marketing incentives are "telecommunications services." Indeed, in its First Resale Order, the NCUC conceded that marketing incentives "are

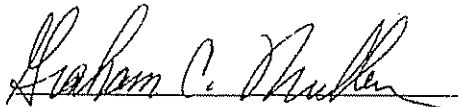
not discount service offerings *per se* because they do not result in a reduction of the tariffed retail price charged for the regulated service . . . .” First Resale Order, p. 11.

As noted above, the FCC has determined that the Act’s resale obligations extend to *promotional price discounts* offered on retail communications services. In its First Report and Order, the FCC stated in unambiguous terms that “promotions” refers only to “*price discounts* from standard offerings that will remain available for resale at wholesale rates, i.e., temporary price discounts.” First Report and Order, ¶ 948. Had the FCC wished to include marketing incentives such as Walmart gift cards in the definition of “promotions,” it could have easily done so. The marketing incentives at issue here do not give the customer a reduction or discount on the price of the telecommunications service provided by BellSouth. A customer receiving a Walmart gift card in exchange for signing up to receive certain services, for example, will pay the same full tariff price for the service each month as customers who subscribed to the service without the benefit of the gift card. Moreover, a customer cannot use a Walmart gift card or coupon to pay her phone bill. If the marketing incentive came in the form of a bill credit or other direct reduction in the price paid for a particular service, then the incentive would certainly be considered a promotional discount that would trigger BellSouth’s resale obligations.

The NCUC’s Orders purport to extend the definition of promotional discounts to include anything of economic value. The court believes that this interpretation is contrary to the plain language of the statute and the FCC implementing regulations. Accordingly,

IT IS THEREFORE ORDERED that BellSouth's Motion for Summary Judgment is hereby GRANTED, and the Commissioners' Motion for Summary Judgment is hereby DENIED.

Signed: May 15, 2006

A handwritten signature in black ink, appearing to read "Graham C. Mullen", written over a horizontal line.

Graham C. Mullen  
United States District Judge





REQUEST: Please produce a listing of each person, including name, address, and telephone number, acting in your behalf who investigated any part of the issues in dispute.

RESPONSE: See AT&T Kentucky's response to Item No. 1-5.

ALBERT  
EINSTEIN



**REQUEST:** Please identify with particularity each of the promotions that BellSouth has offered its end users or potential new customers since January 1, 2002. Please describe and produce a copy of all of the terms describing the governing eligibility for the promotion, including, but not limited to, effective dates, and any tariff or other regulatory –filings made by BellSouth.

**RESPONSE:** AT&T Kentucky objects to this request because it is overly broad, burdensome and calls for the production of information that is neither relevant nor calculated to lead to admissible evidence. Specifically, this request calls for AT&T Kentucky to provide information, not limited to the promotions at issue in the proceeding, but rather to every promotion offered to every customer or potential customer over a more than five and one-half year period. Responding to this request for fundamentally irrelevant information would be tremendously burdensome and would serve no appropriate purpose.

ASBESTOS

**REQUEST:** Please identify with particularity each of the promotions under which dPi Teleconnect, LLC, sought any credit, which request was denied by BellSouth since January 1, 2002.

**RESPONSE:** AT&T Kentucky objects to the extent that this request calls for information that already is in the possession, custody or control of dPi. Specifically, dPi is (or should be) well aware of the basis of its own requests for promotional credit.

Notwithstanding the above objection, the specific promotions include the Line Connection Charge Waiver ("LCCW") promotion, the Secondary Service Charge Waiver ("SCCW") promotion, and the 1FR plus Two Features for Free ("TFFP") promotion.

The LCCW provides for a credit of the applicable nonrecurring line connection charge (installation charge) for the service requested (e.g., a basic local flat-rate residential line). For an AT&T retail end user to qualify for AT&T's retail LCCW promotion, the end user customer must be a customer whose service is currently with a carrier other than AT&T and who is now ordering service as an AT&T "win-over", or reacquired, customer. In addition, the customer must have purchased a minimum of basic local service and a designated number of Custom Calling or TouchStar® features. Thus, per the terms of the parties' Agreement, for dPi to receive a credit under the LCCW promotion, its end user must likewise be a customer that is not a current dPi customer, has become a win-over or reacquired customer for dPi and the customer must have purchased the designated number of Custom Calling or TouchStar® features in accordance with the terms of the promotion.

The second promotion for which dPi requested credit is the Secondary Service Charge Waiver (SSCW). This promotional waiver applies when changes are made to certain features or services on an existing AT&T end user account. Thus, for a dPi customer to qualify for the SSCW promotion the customer must already be a dPi end user and the service request must be adding or changing features/services on the account. For example, an existing dPi customer wishing to add or change custom calling features would be eligible for the Secondary Service Charge Waiver since the customer remains a dPi customer and is not changing local service providers.

The third promotion for which dPi requested credits is the Two Features for Free promotion. Under this promotion, AT&T reacquisition or win-over customers who purchased basic local service plus two Custom Calling or TouchStar® features qualified for a credit for the features during the contiguous 12-month period immediately following the installation of the qualifying basic local service. Again, the dPi customer must be a re-acquired or competitive win-over and have purchased the requisite number of qualifying features in order to qualify for this promotion.

ROBERT

**REQUEST:** For each of the promotions identified in response to RFI 1-12, please identify all BellSouth retail end users with the same order characteristics as dPi's. Please indicate what these end users were charged when first implementing/ordering these services, including any and all recurring charges, non-recurring charges, and promotional charges. This request is limited in time to the period of January 1, 2002 to the present.

**RESPONSE:** AT&T Kentucky objects to this request, 1) because it is so vague and ambiguous that it is not possible to frame a response and 2) because the request is burdensome and calls for the provision of irrelevant information. Specifically, dPi does not define the term "same order characteristics" and thus it is not possible to know precisely what dPi seeks. Also, AT&T Kentucky believes that it is dPi's routine practice to place blocking on almost all of its customers' lines without the customers' knowledge or consent, which makes dPi's reference to end user "orders" especially difficult to interpret. Finally, even if AT&T Kentucky could discern the information that dPi seeks, the request calls for the name of every single customer in a residential customer base of millions that ordered (undefined) services over a five and one-half year period.

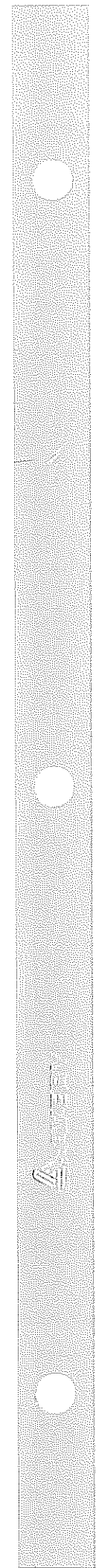
ENERGY

**REQUEST:** For each of the promotions identified in response to RFI 1-12, please provide an actual copy of ten (10) orders and the subsequent billing statement sent to the end users showing what these end users were charged including any and all recurring charges, non-recurring charges, and promotional charges. This request is limited in time to the period of January 1, 2002 to the present.

**RESPONSE:** AT&T Kentucky objects because this request calls for information that is Customer Proprietary Network Information ("CPNI") pursuant to 47 CFR §64.2007.

AT&T Kentucky also objects because this request is vague, ambiguous and calls for the production of information that is neither relevant nor calculated to lead to admissible evidence. Specifically, dPi appears to request billing information from randomly selected end users of AT&T services who have no connection to this proceeding and whose orders have nothing to do with the issues in this proceeding (e.g., whether blocking qualifies as a purchased custom calling feature).





REQUEST: For each of the promotions for which dPi Teleconnect, LLC, applied for credit but was denied, please identify and explain each and every reason why dPi Teleconnect, LLC, was not eligible for the credit or why the credit was otherwise denied.

- RESPONSE: 1. The Line Connection Waiver promotion requires the end user to be a reacquisition or win-over customer coming to dPi and ordering a minimum of basic local service and two purchased custom calling and/or Touchstar features. Universal Service Order Codes ("USOC") without a rate (i.e., HBG, BRD, BCR) and CREX are not qualified USOCs. dPi was denied credit for one or more of the following reasons:
- Original service order ("SO") did not include the purchase of two custom calling and/or Touchstar features.
  - Original SO was not for an end user who qualified as a reacquisition or win-over customer. For example, a service order to change an existing dPi UNE customer to resale.
2. Secondary Service Order Charge Waiver waives secondary service charges when customers add or change one or more of the following services/features to their **residential** service:
- Rotary Line Service
  - TouchStar® Service
  - Custom Calling Services
  - Prestige Communications Package
  - Customized Code Restrictions
  - Designer Listing
  - Message Waiting Indication
  - RingMaster Service
  - Memory Call Service
  - Privacy Director Service

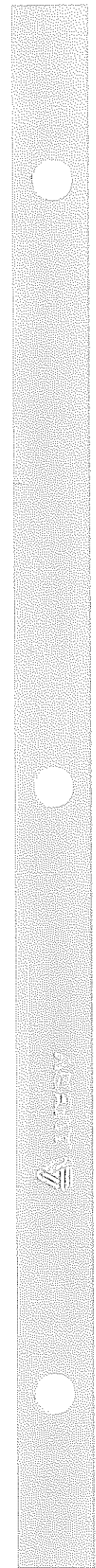
RESPONSE (CONT.):

- Voice Mail Companion Services Package
- Preferred Pack Plan

Denial was based on Service Order being to establish service with dPi which does not meet the criteria of existing customer listed above.

3. 1 FR Plus Two Free Features requirement is that the customer should be a reacquisition or win-over customer and purchase a minimum of basic local service plus two Custom Calling and/or TouchStar features. Customer receives two free features for one year when they meet criteria.

dPi was denied the 1 FR plus Two Free Features because its original service orders were for an end user who did not qualify as a reacquisition or win-over customer. dPi improperly requested credits for existing dPi customers and no reacquisition or win-over customers. Therefore, these accounts did not meet the qualifying criteria of the promotion. For instance, the original service order was to move an existing dPi customer.



**REQUEST:** For each of the reasons identified in response to RFI 1-15, as a reason why dPi Teleconnect, LLC, was not eligible for a particular credit, please provide as an example an actual copy of ten (10) of the underlying orders/requests and/or orders establishing the underlying service that was not eligible for the promotion.

**RESPONSE:** AT&T is providing responsive information so that at least one example of each type of denial will be provided. AT&T objects to the request to produce 10 examples of each denial because this request is unduly burdensome. Each order must be located through a time consuming, manual process. Thus, dPi's request would require AT&T Kentucky to undertake this process a total of 50 times (i.e., five reasons for denial times 10 examples of each). Moreover, AT&T Kentucky's production (as described above) of an example of each type of denial is sufficient to provide dPi with the information it seeks regarding this process. There is no legitimate purpose to be served by forcing AT&T Kentucky to repeat this process nine more times for each order type.

This information is proprietary and confidential pursuant to KRS 61.878.

**KPSC**  
**Docket No. 2005-00455**

**AT&T Kentucky's**  
**Attachment to**

**Item No. 1-16**

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PAGE 2 OF 3

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ZRTI N, QS [REDACTED] SBB, 205321  
RRSO D4N2M359  
ITTRA502 634  
SEQ (A) D4N2M359  
ICENTROX

---LIST

ILN [REDACTED]

ILA [REDACTED]

ISA [REDACTED]

ILOC [REDACTED]

IDZIP40208

IFCT [REDACTED] D

---DIR

TDDA [REDACTED]

PAGE 1 OF 3

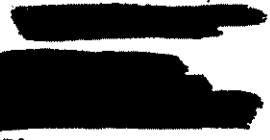
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PF2=SEARCH PF3=DISPLAY PF4=PRINT  
PF7=MAIN PF8=SCROLL

PF6=FAX  
PF11=BACK PRINTER ID:

REDACTED

M O B T  
D04 UF



06 / 01 / 05 N4GDJDK9 CPX6465

ORDER DISPLAY  
LSVL

IDEL A1, B1  
IZDDE  
---BILL  
IBN1 DPI TELECONNECT LIC  
ISA2  
ISA3  
IPO  
IAR 000,856  
IRESHR4728  
IBTN  
IPON 50401276RS  
IZPTXY  
ISS 000-00-0000;N  
ITAX 1N01  
---S&E

I1 SOMEC  
PAGE 1 OF 3  
PF2=SEARCH PF3=DISPLAY PF4=PRINT  
PF7=MAIN PF8=SCROLL

MORE...  
PF6=FAX  
PF11=BACK PRINTER ID:

M O B T ██████████ 06 / 01 / 05 N4GDJDK9 CPX6465 ORDER DISPLAY  
D04 UP LSVL

11 RESCN/ZRCI DPI TELECONNECT,  
██  
/TN ██  
11 JFR /TN ██  
/TBE A/PIC NONE/LPIC NONE  
/PCA OF, 06-02-05/BI WIC  
/LPCA OF, 06-02-05/RCU TWC  
/TTRA ██  
EXX 502 634  
/LRN ██  
/BLKD  
11 BRD /TN ██  
11 BCR /TN ██  
11 CREX1/TN ██

PAGE 1 OF 3 MORE...  
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX  
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

M O B I [REDACTED] 06 / 01 / 05 N4GDJDK9 CPX6465  
DG4 UP

ORDER DISPLAY  
LSVL  
PAGE 2

CPX502634AM Y N

[REDACTED] 49220050602LSVL20050602143620050602  
N4GDJDK9A 1FR YAXQBFV20050602 W

/RMKR (A) 06-02-05

11 TTR /TN [REDACTED]  
11 9LM /TN [REDACTED]  
11 LNPKX/TN [REDACTED]

---RMKS  
RMK SWC 2 BASIC RESALE  
RMK (Z) FOC  
ZCBR [REDACTED]

---ASGM  
RCSO C4REUGDJDK9

GE TN [REDACTED]  
FA [REDACTED]

/RZ 13

JOE AA05-1-17-08/EXR 502 634/TN

PAGE 2 OF 3 MORE...

PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX  
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

MOBI [REDACTED] 04 / 13 / 05 C46LVY16 CPX6430

ORDER DISPLAY  
LSVL

004 JP [REDACTED] 795 BILL DATE 04-13-05 C46LVY16 CPX6430

PAGE 1

CPX502933AM Y N

[REDACTED] 79520050413LSVL20050413154320050413  
C46LVY16A 1FR YAXQBZ020050413 W

ZRTI S, QS [REDACTED] DP, 205321

PCL 00 AY 06-18-2004

TTRA 502 933

OCENTR00

ICENTR0X

OCS VR3CL

OTN [REDACTED]

OBESA VMS

---LIST

LN [REDACTED]

LA [REDACTED]

SA [REDACTED]

PAGE 1 OF 7

MORE...

PF2=SEARCH PF3=DISPLAY PF4=PRINT  
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PF6=FAX  
PF11=BACK PRINTER ID:

M O B I [REDACTED]

04 / 13 / 05 C46LVY16 CPX6430

ORDER DISPLAY  
LSVL

D01 UP

DZIP 40214

LOC APT 1

---DIR

---EILL

ICBN1 [REDACTED]

ICBA2 [REDACTED]

ICBA3 [REDACTED]

ICPO [REDACTED]

IBN1 DPI TELECONNECT

IBA2 INC

IBA3 [REDACTED]

IBA4 [REDACTED]

IPO [REDACTED]

ITAX INCI

IZ:IXY

TAR 000,856

ZMPO MPOA

ZMAT [REDACTED]

D5029334724:42000023.

PAGE 1 OF 7

MORE...

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PF6=FAX

PF7=MAIN PF8=SCROLL

PF11=BACK PRINTER ID:

M O B I  
004 UP

[REDACTED]

04 / 13 / 05 C46LVY15 CPX6430

ORDER DISPLAY  
LSVL

59200311142004010910

IBI RCN  
IDCR BR  
ISS 000-00-0000;N  
IRESHR4728  
IMAN R4728  
IBTN [REDACTED]  
IPON 50411974  
---S&F  
11 RESCN  
/TN [REDACTED]  
/ZRCI [REDACTED]

PAGE

1 OF 7

PF2=SEARCH PF3=DISPLAY PF4=PRINT

MORE...

PF6=FAX

PF7=MAIN

PF8=SCROLL

PF11=BACK

PRINTER ID:

MOBI  
004 CP

04 / 13 / 05 C46LVY16 CPX6430

ORDER DISPLAY  
LSVL  
PAGE 2

CIX802935AM

Y N

79520050413LSVL20050413154320050413  
C46LVY16A 1FR YAXQBZ020050413 W  
GODINEZ, BGO 414-2065

CI VR3CL  
/TN  
/TBE B  
/PIC 0377  
/LPIC 5124  
/ZBDI K614981690  
/ZPRL X161047  
/I,PCA BO, 03-22-05  
/NMC  
/PCA BG, 03-22-05  
/SED 04-24-04  
/ZSER F8099999A0  
/EXK 502 933  
/LRN 5029330000

PAGE 2 OF 7

MORE...

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PF7=MAIN PF8=SCROLL

PF6=FAX  
PF11=BACK PRINTER ID:



M O B I [REDACTED] 04 / 13 / 05 C46LVY16 CPX6430 ORDER DISPLAY  
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/TTRA [REDACTED]  
/RMKR (A) 01-07-05  
11 11R  
/TN [REDACTED]  
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/LPIC NONE  
/PCA OF, 04-13-05  
/LPCA OF, 04-13-05  
/NMC  
/TTRA [REDACTED]  
/EXK [REDACTED]  
/LRN [REDACTED]  
/TBE A  
/B.LKD  
/RCU TWC  
01 BVMEM  
/TN [REDACTED]  
/MBTN [REDACTED]  
/ZBTN

PAGE 2 OF 7 MORE...  
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX  
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

M O B I 50 [REDACTED] C4 / 13 / 05 C46LVY16 CPX6430 ORDER DISPLAY  
004 UP LSVL  
/ZSER 4D099999AC  
/SED 03-16-04  
01 BVMPG  
/TN [REDACTED]  
/MBTN [REDACTED]  
/ZBTN  
/ZSER 54099999AD  
/SED 03-16-04  
01 BVMPG  
/TN [REDACTED]  
/MBTN [REDACTED]  
/DI.NM 2 [REDACTED]

PAGE 2 OF 7 MORE...  
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX  
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

M O R I [REDACTED] 04 / 13 / 05 C46LVY16 CPX6430 ORDER DISPLAY  
04 JP LSVL  
PAGE 3

CPX502933AM Y N  
[REDACTED] 795200504131.SVL20050413154320050413  
C46LVY16A IFR YAXQBZ020050413 W

/ZSER 0E099999A3  
/SED 03-16-04

O1 BVMSE  
/TN [REDACTED]  
/MBTN [REDACTED]  
/ZBTN

/ZSER 15099999A4  
/SED 03-16-04

O1 AH8KC  
/TN [REDACTED]  
/ZSER 3F099999AA  
/SED 03-16-04

O1 BSIXF  
/TN [REDACTED]  
/ZBDI K614981690

PAGE 3 OF 7 MORE...  
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX  
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

M O B I [REDACTED]  
D04 UP

04 / 13 / 05 C46LVY16 CPX6430

ORDER DISPLAY  
LSVL

/ZPRL X1B5P8  
/PB 3CRD17 07-15-2005  
/ZSER 9G1000000D  
/SED 03-25-05

O1 BSL6D  
/TN [REDACTED]  
/ZBDI K614981690  
/ZPRL X1B5P8  
/ZSER 891000000C  
/SED 03-25-05

O1 BUN12  
/TN [REDACTED]  
/ZBDI K614981690  
/ZPRL X1AYRB  
/ZSER 7B1000000A  
/SED 03-25-05

O1 CPXNF  
/TN [REDACTED]  
/ZSER 971000000E

PAGE 3 OF 7

MORE...

PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX  
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

M O B I [REDACTED]  
E04 UP

04 / 13 / 05 C46LVY16 CPX6430

ORDER DISPLAY  
LSVI

/ZLL 104, 03-31-05  
/SED 03-31-05

Q1 ESC [REDACTED]  
/TN [REDACTED]

/ZBDI K614981690  
/SED 04-24-04  
/ZSER 4A10000003

Q1 ESM [REDACTED]  
/TN [REDACTED]

/ZBDI K614981690  
/SED 04-24-04  
/ZSER 5110000004

PAGE 3 OF 7

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MORE...  
PF6=FAX  
PF11=BACK PRINTER ID:

M O B T  
DC4 UP

[REDACTED]

04 / 13 / 05 C46LVY16 CPX6430

ORDER DISPLAY  
LSVL  
PAGE 4

CPX502933AM

Y N

[REDACTED] 9520050413LSVL20050413154320050413  
C46LVY16A 1FR YAQBZ020050413 W

O1 ESXD9

/TN [REDACTED]

/ZBDI K614981690

/SED 03-16-04

/ZSER 5R099999AF

O1 FUJ1X

/TN [REDACTED]

/ZSER 62099999AF

/SED 03-16-04

O1 GCE

/TN [REDACTED]

/ZBDI K614981690

/SED 03-16-04

/ZSER 23099999A6

O1 GCJRC

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7

PF2=SEARCH

PF3=DISPLAY

PF4=PRINT

PF6=FAX

MORE...

PF /=MAIN

PF8=SCROLL

PF11=BACK

PRINTER ID:

M O B I [REDACTED]

04 / 13 / 05 C46LVY16 CPX6430

ORDER DISPLAY  
LSVL

004 JP

/TN [REDACTED]  
/ZBDI K614981690  
/SED 03-16-04  
/ZSER 3E09999980

R1 LNPCX

/TN [REDACTED]  
/ZSER 0609999981  
/SED 03-16-04

O1 MWWAV

/TN [REDACTED]  
/ZBDI K614981690  
/ZSER 1C099999A5  
/SED 03-16-04

O1 NSQ

/TN [REDACTED]  
/ZBDI K614981690  
/ZSER 581C000005  
/SED 04-24-04

O1 NSS

PAGE

4 OF 7

PF2=SEARCH PF3=DISPLAY PF4=PRINT

PF6=FAX

MORE...

PF7=MAIN PF8=SCROLL

PF11=BACK PRINTER ID:

M O B I [REDACTED]  
D04 JP

04 / 13 / 03 C46LVY16 CPX6430

ORDER DISPLAY  
LSVL

/TN [REDACTED]  
/ZBDI K614981690  
/ZSER CD099999B2  
/SED 03-16-04

C1

NST  
/TN [REDACTED]  
/ZBDI K614981690  
/SED 04-24-04  
/ZSER 5F1C000006

C1

NSY  
/TN [REDACTED]  
/ZBDI K614981690

PAGE

4 OF 7

PF2=SEARCH PF3=DISPLAY PF4=PRINT

MORE...

PF6=FAX

PF7=MAIN

PF8=SCROLL

PF11=BACK PRINTER ID:



M O B I [REDACTED]  
EC4 UP

04 / 13 / 05 C46LVY16 CPX6430

ORDER DISPLAY  
LSVL  
PAGE 5

CPX502933AM Y N  
[REDACTED] 79520050413LSVL20050413154320050413  
C46LVY16A 1FR YAXQBZ020050413 W

/SED 04-24-04  
/ZSER 6610000007  
O1 NXMCR  
/TN [REDACTED]  
/ZBDI K614981690  
/SED 03-16-04  
/ZSER 140999999B3  
O1 PMX1R  
/TN [REDACTED]  
/ZSER 6010000008  
/SED 04-24-04  
O1 VSB  
/TN [REDACTED]  
/ZSER 7410000009  
/SED 04-24-04

PAGE 5 OF 7 MORE...  
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX  
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

M O B I [REDACTED]  
DU4 OP

04 / 13 / 05 C46LVY16 CPX6430

ORDER DISPLAY  
LSVL

O1 377BF  
/TN [REDACTED]  
/ZSER E21000000B  
/SED 03-25-05

O1 8SCRB  
/TN [REDACTED]  
/ZSER 31099999A8  
/SED 03-16-04

R1 9LM  
/TN [REDACTED]  
/ZSER 38099999A9  
/SED 03-16-04

O1 BSS26  
/SED 03-25-05  
/ZSER 380199999B

[1 BCR  
/TN [REDACTED]

I1 BRD  
/TN [REDACTED]

PAGE 5 OF 7

MORE...

PF2=SEARCH PF3=DISPLAY PF4=PRINT  
PF7=MAIN PF8=SCROLL

PF6=FAX  
PF11=BACK PRINTER ID:

M O B I [REDACTED] 04 / 13 / 05 C46LVY16 CPX6430 ORDER DISPLAY  
D04 UP LSVL  
I1 CREX1  
/IN [REDACTED]  
/RMKR (A) 04-13-05  
I1 ITR  
/IN [REDACTED]  
I1 SOMEC  
---RMKS  
RMK DAVID PIKOFF  
RMKR (A) WINBACK ORDER, THIRD PARTY  
VERIFICATION, CUSTOMER [REDACTED]  
[REDACTED] 03-13- N4F  
3HQ47

PAGE 5 OF 7 MORE...  
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PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

M O B I [REDACTED] 05 / 25 / 05 C49X69M4 CPX6460  
REG UP [REDACTED]

ORDER DISPLAY  
LSVL

BILL DATE 05-25-05 C49X69M4 CPX6460

PAGE 1

CPX606523AM Y N  
[REDACTED] 65620050525CRBN20050525091720050525

C49X69M4A 1FR YAXQJ3D20050525 W

ZRTI \$, QS, 600 872-3116, MBM, 904350

OPCL MCH I 03-28-05

IFRA 606 523

OCENTR00

ICENTR0X

OTN [REDACTED]

OCS AQCCCL

QSSA VMS

---LISI

LN [REDACTED]

LA [REDACTED]

SA [REDACTED]

DZIP 40771

---BILL

PAGE 1 OF 4  
PF2=SEARCH PF3=DISPLAY PF4=PRINT  
PF7=MAIN PF8=SCROLL

MORE...

PF6=FAX  
PF11=BACK PRINTER ID:

REDACTED

M O B I [REDACTED]  
D04 UP [REDACTED]  
ICBN1 [REDACTED]  
ICBA2 [REDACTED]  
ICPO [REDACTED]  
IAR 000,732 [REDACTED]  
IBN1 [REDACTED]  
IBA2 [REDACTED]  
IBA3 [REDACTED]  
IPO [REDACTED]  
ISS 000-00-0000;N [REDACTED]  
IRTN [REDACTED]  
ITAX IN01 [REDACTED]  
IZPTXY [REDACTED]  
IRESHR4728 [REDACTED]  
IPON 50407656 [REDACTED]

05 / 25 / 05 C49X69M4 CPX6460

ORDER DISPLAY  
LSVL

OTH NFI.5JRA

OPACI

IDCR BR

IBI RCN

PAGE 1 OF 4

PF2=SEARCH PF3=DISPLAY PF4=PRINT

PF7=MAIN PF8=SCROLL

PF6=FAX

MORE...

PF11=BACK PRINTER ID:

M O B I [REDACTED] 05 / 25 / 05 C49X69M4 CPX6460 ORDER DISPLAY  
D04 JP LSVL  
---S&L

T1 RESCN/TN [REDACTED]  
/ZRCI D [REDACTED]  
C1 AQCL/TN [REDACTED]  
/TBE A/PIC NONE/LPIC NONE  
/LPCA BO, 03-28-05  
/PCA BO, 03-28-05  
/PKG AP-WITH-CPCH/EXK 606 523  
/PROX/ZSER F8099999A0  
/LRN 6065230000/TTRA 606 523  
/SED 03-31-05

PAGE 1 OF 4 MORE...  
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX  
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

M O B I [REDACTED] 05 / 25 / 05 C49X69M4 CPX6460

ORDER DISPLAY  
I.SVL  
PAGE 2

CPX606523AM Y N  
[REDACTED] 65620050525CRBN20050525091720050525  
C49X69M4A IFR YAXQJ3D20050525 W

/RMKR (A) 03-28-05  
I1 IFR /TN [REDACTED]  
/TBE A/BLKD/RCU TWC/NMC  
/PIC NONE/LPIC NONE  
/PCA OF, 05-25-05  
/LPCA OF, 05-25-05  
/EXK 606 523  
/TIRA 606 523  
/LRN 6065230000  
O1 ILS12/TN [REDACTED]  
O1 BVMRP/TN [REDACTED]  
/MBTN [REDACTED]  
/DLNM 2-[REDACTED]  
/ZSER 000999999A1/SED 03-28-05  
O1 AH8KC/TN [REDACTED]

PAGE 2 OF 4 MORE...  
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX  
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

M O B I [REDACTED] 05 / 25 / 05 C49X69M4 CPX6460 ORDER DISPLAY  
D04 :P LSVL  
I1 BCR [REDACTED]  
/TN [REDACTED]  
I1 BRD [REDACTED]  
/TN [REDACTED]  
C1 CREX7/TN [REDACTED]  
/PKG ADMN-CCR-DEP/SED 03-31-05  
/ZSER 4310000002  
/RMKR (A) 03-31-05  
T1 CREX1/TN [REDACTED]  
/RMKR (A) 05-25-05  
/PKG ADMN-CCR-DEP  
I1 TTR [REDACTED]  
/TN [REDACTED]  
O1 EMP1S [REDACTED]  
/TN [REDACTED]  
/ZSER 31099999A8/SED 03-28-05  
O1 EMP1X [REDACTED]  
/TN [REDACTED]  
O1 ESC /TN [REDACTED]  
PAGE 2 OF 4 MORE...  
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PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:



M O B I [REDACTED] 05 / 25 / 05 C19X69M4 CPX6460 ORDER DISPLAY  
D04 UP LSVL  
/PKG AP-WITH-CPCH  
O1 ESXDC/TN [REDACTED]  
/PKG AP-WITH-CPCH/SED 04-23-05  
/ZSER 46099999AB  
O1 FUJIX/TN [REDACTED]  
O1 GCE /TN [REDACTED]  
/PKG AP-WITH-CPCH/SED 03-28-05  
/ZSER 0E099999A3  
O1 GCJRC/TN [REDACTED]  
/PKG AP-WITH-CPCH/SED 03-28-05  
/ZSER 54099999AD  
R1 LNPCX/TN [REDACTED]

PAGE 2 OF 4 MORE...  
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX  
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

M O B I  
D04 UF

05 / 25 / 05 C49X69M4 CPX6460

ORDER DISPLAY  
LSVL  
PAGE 3

CPX606523AM Y N  
65620050525CRBN20050525091720050525  
C49X69M4A 1FR YAXQJ3D20050525 W  
01 MWWAV/TN [REDACTED]  
/PKG AP-WITH-CPCH  
01 NSS /TN [REDACTED]  
/ZSER 62099999AF  
/PKG AP-WITH-CPCH/SED 03-28-05  
01 NSY /TN [REDACTED]  
/PKG AP-WITH-CPCH/SED 03-28-05  
/ZSER FE099999B0  
01 NXMCR/TN [REDACTED]  
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/ZSER 06099999B1  
01 SEQ1X/TN [REDACTED]  
/RMKR (A) 03-28-05  
01 S9BVM/TN [REDACTED]  
/PKG AP-WITH-CPCH/SED 03-28-05

PAGE

3 OF

4

PF2=SEARCH PF3=DISLAY PF4=PRINT  
PF7=MAIN PF8=SCROLL

MORE...

PF6=FAX

PF11=BACK PRINTER ID:

M O B I [REDACTED] 05 / 25 / 05 C49X69M4 CPX6460 ORDER DISPLAY  
D04 UF LSVL  
/ZSER OD099999B2  
O1 VSB /TN [REDACTED]  
/PKG AP-WITH-CPCH  
O1 BSCR/B/TN [REDACTED]  
R1 9LM /TN [REDACTED]  
O1 ARZPK/TN [REDACTED]  
/PKG AP-WITH-CPCH  
R1 TBODW/TN [REDACTED]  
/PKG ADMN-CCR-DEP  
I1 SOMEK  
---RMKS  
RMK SWC PR CLEC REQST DN BY  
MBM-BYYZYNIH  
RMK (Z) FOC  
ZCER [REDACTED]  
ORMKR(B)  
ORMKR(C)  
ORMKR(D)  
ORMKR(E)  
PAGE 3 OF 4 MORE...  
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX  
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

NO. 10 [REDACTED] 11 / 18 / 05 0400CT32 CPX6577 ORDER DISPLAY  
[REDACTED] 973 BILL DATE 11-08-05 0400CT32 CPX6577 LSVL

PAGE 1

CPX606825AM F N  
[REDACTED] 97320051109NEON20051109143820051109  
0400CT32A 1FRCLYRXQBZ021051109 W

3RTI S, QS, [REDACTED], DP, 20E321

ITRA 606 855

CENT PKX

DOS 1FR

CPAC 1

---LIST

LN

LA [REDACTED] KONA

SP [REDACTED] NEON, KY

DEIR 41858

---BILL

ENI

BAZ

PAGE

1 OF 4

MORE...

PF0=SEARCH PF3=DISPLAY PF4=PRINT

PF6=FX

PF7=MAIN PF8=SCROLL

PF11=BACK PRINTER ID:

W I B I [REDACTED] 11 / 09 / 08 04000132 09X6577 ORDER DISPLAY  
 E04 UF [REDACTED] LSVL  
 B43 [REDACTED]  
 FO [REDACTED]  
 TAX 1NN1  
 TAR 000,861  
 RESH 84728  
 IMAN 84728  
 STN [REDACTED]  
 IPON 50423761A1  
 TTTSS&E  
 P1 RESCK  
 [REDACTED]  
 /ZRCI [REDACTED]  
 /SED 09-20-09  
 ZSER 6010000008  
 C1 IFR  
 /TN 616 855-4911  
 /ADL  
 TEE A  
 PAGE 1 OF 4 MORE...  
 PF1=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX  
 PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

ACB I [REDACTED]  
101 10

11 06 05 C400CT32 CPX6577

ORDER DISPLAY  
LSVL

PID NONE  
LPIID NONE  
NIC  
PCU INQ  
/ELKO  
PCR OF, 09-20-05  
LPCR OF, 09-20-05  
/TTRA [REDACTED]  
ENR [REDACTED]  
/LFR [REDACTED]  
/SED 09-20-05  
ZSER 301000001

PAGE 1 OF 4 MORE...  
PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX  
PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

M C E I [REDACTED]  
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PAGE 2

CPX600955AM

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0400CT32A 1FRCLYAXQB2020051109 W

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/IN [REDACTED]

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/PCA OF, 09-20-05

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/TRA [REDACTED]

/EXK [REDACTED]

/LRN [REDACTED]

/SED 09-20-05

/ZSER 3C1000001

PAGE 2 OF 4

MORE...

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PF7=MAIN PF8=SCROLL

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PF11=BACK PRINTER ID:

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004 OF

01, 08, 05 C400CT32 CPX6577

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/TR [REDACTED]  
/SER 09-20-05  
ZSER 4310000002

R1 /TR [REDACTED]  
/SER 09-20-05  
ZSER 4A10000003

R1 /TR [REDACTED]  
/SER 09-20-05  
ZSER 5110000004

R1 /TR [REDACTED]  
/SER 09-20-05  
ZSER 5810000005

R1 CREX1  
/TR 616 856-4971

PAGE 2 OF 4

PF2=SEARCH PF3=DISPLAY PF4=PRINT  
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PF11=BACK PRINTER ID:



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PKG ADMIN-COR-DEF  
/SED 09-20-05  
ZSER EF10000006

R1 LHPCX  
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/SED 09-20-05  
ZSER 6610000007

R1 9LA  
IN [REDACTED]  
/SED 09-20-05  
ZSER 7410000009

R1 IBCW

PAGE 2 OF 4 MORE...  
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PF7=MAIN PF9=SCROLL PF11=BACK PRINTER ID:

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 /PFG ADMIN-CCP-DEP  
 /SED 09-20-05  
 /ZSER 5F10000006  
 R1 LRPCX  
 IN ██████████  
 /SED 09-20-05  
 /ZSER 6610000007  
 R1 9LA  
 IN ██████████  
 /SED 09-20-05  
 /ZSER 7410000009  
 R1 TBCDW

PAGE 2 OF 4 MORE...  
 PF2=SEARCH PF3=DISPLAY PF4=PRINT PF6=FAX  
 PF7=MAIN PF8=SCROLL PF11=BACK PRINTER ID:

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11 / 08 05 0400CT32 0PK6577

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CPK600855AN Y N  
606 855-4970 97320051109NEON20051109143820051109  
0400CT32A 1ERCLYAKOBZ020051109 W

IN  
/PKG ADMIN-CCR-DEF  
/SED 09-20-05  
/ZSER FB1000000A

11 ESX

/TN

11 RXMCR

/TN

11 SOME0

---RMKS

RMK

ZCER

RMK (Z) FOC

---ASGM

G1 TN

PAGE 3 OF 4

MORE...

PF1=SEARCH PF2=DISPLAY PF4=PRINT  
PF7=MAIN PF3=SCROLL

PF6=FX  
PF11=BACK PRINTER ID:



EVERLY

REQUEST: For each of the reasons identified as a reason why dPi Teleconnect, LLC, was not eligible for a particular credit in response to RFI 1-15, please identify the total dollar amount of credits applied for but denied for the particular reason given.

RESPONSE: AT&T Kentucky is compiling its response to RFI-17 and will provide its response as soon as possible. The information that will be produced is proprietary and confidential pursuant to KRS 61.878.

ASBESTOS

REQUEST: For each promotion for which dPi Teleconnect, LLC, applied for credit but was denied, please indicate the amount of credit requested; the amount of credit granted; and the amount of credit denied, from January 1, 2002, to the present.

RESPONSE: AT&T Kentucky is producing the information responsive to this request. The information is confidential and proprietary pursuant to KRS 61.878.

**KPSC**  
**Docket No. 2005-00455**

**AT&T Kentucky's**  
**Attachment to**

**Item No. 1-18**

**REDACTED**



CLEC NAME	Q ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Rec'd from DPI	Sent To B&C	Adj Applied BP
DPI Teleconnect		1FR + 2 Free Features	Dec-03			9/2/2004	4/4/2005	
DPI Teleconnect		Secondary Service Charge Waiver	Oct-03			9/2/2004	12/27/2004	
DPI Teleconnect		Secondary Service Charge Waiver	Nov-03			9/2/2004	12/27/2004	
DPI Teleconnect		Secondary Service Charge Waiver	Dec-03			9/2/2004	12/27/2004	
<b>2004</b>								
DPI Teleconnect		1FR + 2 Free Features	Jan-04			9/2/2004	4/4/2005	
DPI Teleconnect		1FR + 2 Free Features	Feb-04			9/2/2004	4/4/2005	
DPI Teleconnect		1FR + 2 Free Features	Mar-04			9/2/2004	4/4/2005	
DPI Teleconnect		1FR + 2 Free Features	Apr-04			9/2/2004	4/4/2005	
DPI Teleconnect		1FR + 2 Free Features	May-04			9/2/2004	4/4/2005	
DPI Teleconnect		1FR + 2 Free Features	Jun-04			9/2/2004	4/4/2005	
DPI Teleconnect		1FR + 2 Free Features	Jul-04			9/2/2004	4/4/2005	
DPI Teleconnect		1FR + 2 Free Features	Aug-04			9/2/2004	4/4/2005	
DPI Teleconnect		1FR + 2 Free Features	Sep-04			2/24/2005	4/4/2005	
DPI Teleconnect		1FR + 2 Free Features	Oct-04			2/24/2005	4/4/2005	
DPI Teleconnect		1FR + 2 Free Features	Nov-04			2/24/2005	4/4/2005	
DPI Teleconnect		1FR + 2 Free Features	Dec-04			2/24/2005	4/4/2005	
DPI Teleconnect		1FR + 2 Free Features	Dec-04			2/24/2005	4/4/2005	
DPI Teleconnect		Line Connection Waiver	Jan-04			9/2/2004	4/4/2005	
DPI Teleconnect		Line Connection Waiver	Feb-04			9/2/2004	4/4/2005	
DPI Teleconnect		Line Connection Waiver	Mar-04			9/2/2004	4/4/2005	
DPI Teleconnect		Line Connection Waiver	Apr-04			9/2/2004	4/4/2005	
DPI Teleconnect		Line Connection Waiver	May-04			9/2/2004	4/4/2005	
DPI Teleconnect		Line Connection Waiver	Jun-04			9/2/2004	4/4/2005	
DPI Teleconnect		Line Connection Waiver	Jul-04			9/2/2004	4/4/2005	
DPI Teleconnect		Line Connection Waiver	Aug-04			9/2/2004	4/4/2005	
DPI Teleconnect		Line Connection Waiver	Sep-04			1/18/2005	4/4/2005	
DPI Teleconnect		Line Connection Waiver	Oct-04			1/18/2005	4/4/2005	
DPI Teleconnect		Line Connection Waiver	Nov-04			1/18/2005	4/4/2005	
DPI Teleconnect		Line Connection Waiver	Dec-04			1/18/2005	4/4/2005	
DPI Teleconnect		Secondary Service Charge Waiver	Jan-04			9/2/2004	12/27/2004	
DPI Teleconnect		Secondary Service Charge Waiver	Feb-04			9/2/2004	12/27/2004	
DPI Teleconnect		Secondary Service Charge Waiver	Apr-04			9/2/2004	12/27/2004	
DPI Teleconnect		Secondary Service Charge Waiver	May-04			9/2/2004	12/27/2004	
DPI Teleconnect		Secondary Service Charge Waiver	Jun-04			9/2/2004	12/27/2004	
DPI Teleconnect		Secondary Service Charge Waiver	Jul-04			9/2/2004	12/27/2004	
DPI Teleconnect		Secondary Service Charge Waiver	Aug-04			9/2/2004	12/27/2004	
DPI Teleconnect		Secondary Service Charge Waiver	Sep-04			1/18/2005	12/27/2004	
DPI Teleconnect		Secondary Service Charge Waiver	Oct-04			1/18/2005	12/27/2004	
DPI Teleconnect		Secondary Service Charge Waiver	Nov-04			1/18/2005	12/27/2004	
DPI Teleconnect		Secondary Service Charge Waiver	Dec-04			1/18/2005	12/27/2004	
DPI Teleconnect		Secondary Service Charge Waiver	Dec-04			1/18/2005	12/27/2004	
<b>2005</b>								
DPI Teleconnect		1FR + 2 Free Features	Jan-05			2/23/2005	7/18/2005	
DPI Teleconnect		1FR + 2 Free Features	Jan-05			2/23/2005	7/18/2005	
DPI Teleconnect		1FR + 2 Free Features	Feb-05			7/18/2005	9/28/2005	
DPI Teleconnect		1FR + 2 Free Features	Feb-05			7/18/2005	9/28/2005	
DPI Teleconnect		1FR + 2 Free Features	Feb-05			7/18/2005	9/28/2005	
DPI Teleconnect		1FR + 2 Free Features	Mar-05			4/20/2005	7/18/2005	

REDACTED

CLEC NAME	Q ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REQ	CREDIT GIVEN	Credit Denied	Rec'd from DPI	Sent To B&C	Adj Applied BP
DPI Teleconnect		1FR + 2 Free Features	Mar-05				4/20/2005	7/18/2005	
DPI Teleconnect		1FR + 2 Free Features	Mar-05				4/20/2005	7/18/2005	
DPI Teleconnect		1FR + 2 Free Features	Apr-05				7/1/2005	9/28/2005	
DPI Teleconnect		1FR + 2 Free Features	Apr-05				7/1/2005	9/28/2005	
DPI Teleconnect		1FR + 2 Free Features	Apr-05				7/1/2005	9/28/2005	
DPI Teleconnect		1FR + 2 Free Features	Apr-05				7/1/2005	9/28/2005	
DPI Teleconnect		1FR + 2 Free Features	Apr-05				7/1/2005	9/28/2005	
DPI Teleconnect		1FR + 2 Free Features	May-05				7/1/2005	9/28/2005	
DPI Teleconnect		1FR + 2 Free Features	May-05				7/1/2005	9/28/2005	
DPI Teleconnect		1FR + 2 Free Features	Jun-05				7/20/2005	9/28/2005	
DPI Teleconnect		1FR + 2 Free Features	Jun-05				7/20/2005	9/28/2005	
DPI Teleconnect		1FR + 2 Free Features	Jun-05				7/20/2005	9/28/2005	
DPI Teleconnect		1FR + 2 Free Features	Jun-05				7/20/2005	9/28/2005	
DPI Teleconnect		1FR + 2 Free Features	Jul-05				7/20/2005	9/28/2005	
DPI Teleconnect		1FR + 2 Free Features	Jul-05				7/20/2005	9/28/2005	
DPI Teleconnect		1FR + 2 Free Features	Jul-05				7/20/2005	9/28/2005	
DPI Teleconnect		1FR + 2 Free Features	Aug-05				8/15/2005	10/5/2005	
DPI Teleconnect		1FR + 2 Free Features	Aug-05				8/15/2005	10/5/2005	
DPI Teleconnect		1FR + 2 Free Features	Aug-05				8/15/2005	10/5/2005	
DPI Teleconnect		1FR + 2 Free Features	Aug-05				8/15/2005	10/5/2005	
DPI Teleconnect		1FR + 2 Free Features P-1	Sep-05				1/25/2006	1/25/2006	
DPI Teleconnect		1FR + 2 Free Features P-2	Sep-05				1/25/2006	1/25/2006	
DPI Teleconnect		1FR + 2 Free Features P-3	Sep-05				1/25/2006	1/25/2006	
DPI Teleconnect		1FR + 2 Free Features P-2	Oct-05				1/6/2006	1/6/2006	
DPI Teleconnect		1FR + 2 Free Features P-3	Oct-05				1/6/2006	1/6/2006	
DPI Teleconnect		1FR + 2 Free Features P-2	Nov-05				1/6/2006	1/6/2006	
DPI Teleconnect		1FR + 2 Free Features P-3	Nov-05				1/6/2006	1/6/2006	
DPI Teleconnect		1FR + 2 Free Features P-2	Dec-05				12/17/2005	2/3/2006	
DPI Teleconnect		1FR + 2 Free Features P-3	Dec-05				12/17/2005	2/3/2006	
DPI Teleconnect		Line Connection Waiver	Jan-05				2/23/2005	7/18/2005	
DPI Teleconnect		Line Connection Waiver	Feb-05				4/20/2005	7/18/2005	
DPI Teleconnect		Line Connection Waiver	Mar-05				4/20/2005	7/18/2005	
DPI Teleconnect		Line Connection Waiver	Apr-05				7/1/2005	9/28/2005	
DPI Teleconnect		Line Connection Waiver	May-05				7/1/2005	9/28/2005	
DPI Teleconnect		Line Connection Waiver	Jun-05				7/20/2005	9/28/2005	
DPI Teleconnect		Line Connection Waiver	Jul-05				7/20/2005	9/28/2005	
DPI Teleconnect		Line Connection Waiver	Aug-05				8/15/2005	10/5/2005	
DPI Teleconnect		Line Connection Waiver	Sep-05				1/25/2006	1/25/2006	
DPI Teleconnect		Line Connection Waiver	Oct-05				1/6/2006	1/6/2006	
DPI Teleconnect		Line Connection Waiver	Nov-05				1/6/2006	1/6/2006	
DPI Teleconnect		Line Connection Waiver	Dec-05				12/17/2005	2/3/2006	
DPI Teleconnect		Secondary Service Charge Waiver	Jan-05				2/23/2005	7/18/2005	
DPI Teleconnect		Secondary Service Charge Waiver	Feb-05				4/20/2005	7/18/2005	
DPI Teleconnect		Secondary Service Charge Waiver	Mar-05				4/20/2005	7/18/2005	
DPI Teleconnect		Secondary Service Charge Waiver	Apr-05				7/1/2005	9/28/2005	
DPI Teleconnect		Secondary Service Charge Waiver	Apr-05				7/1/2005	9/28/2005	
DPI Teleconnect		Secondary Service Charge Waiver	Apr-05				7/1/2005	9/28/2005	
DPI Teleconnect		Secondary Service Charge Waiver	Apr-05				7/1/2005	9/28/2005	
DPI Teleconnect		Secondary Service Charge Waiver	May-05				7/20/2005	9/28/2005	
DPI Teleconnect		Secondary Service Charge Waiver	Jun-05				7/20/2005	9/28/2005	
DPI Teleconnect		Secondary Service Charge Waiver	Jul-05				7/20/2005	9/28/2005	
DPI Teleconnect		Secondary Service Charge Waiver	Aug-05				8/15/2005	10/5/2005	
DPI Teleconnect		Secondary Service Charge Waiver	Sep-05				1/25/2006	1/25/2006	
DPI Teleconnect		Secondary Service Charge Waiver	Oct-05				1/6/2006	1/6/2006	
DPI Teleconnect		Secondary Service Charge Waiver	Nov-05				1/6/2006	1/6/2006	
DPI Teleconnect		Secondary Service Charge Waiver	Dec-05				12/17/2005	2/3/2006	

2006

REDACTED



CLC NAME	Q ACCOUNT #	PROMOTION NAME	PROMO MONTH	CREDIT REC	CREDIT GIVEN	Credit Denied	Rec'd from DPI	Sent To B&C	Adj Applied BP
DPI Teleconnect		SECONDARY SERVICE CHARGE WAIVER P-3	Jan-07				2/12/2007	4/26/2007	
DPI Teleconnect		SECONDARY SERVICE CHARGE WAIVER P-4	Feb-07				2/14/2007	4/26/2007	
DPI Teleconnect		SECONDARY SERVICE CHARGE WAIVER P-4	Mar-07				3/16/2007	5/21/2007	
DPI Teleconnect		SECONDARY SERVICE CHARGE WAIVER P-4	Apr-07				4/26/2007	6/15/2007	
DPI Teleconnect		SECONDARY SERVICE CHARGE WAIVER P-4	May-07				5/15/2007	7/24/2007	
DPI Teleconnect		SECONDARY SERVICE CHARGE WAIVER P-4	Jul-07				7/25/2007	9/20/2007	
DPI Teleconnect		SECONDARY SERVICE CHARGE WAIVER P-4	Aug-07				9/10/2007	10/29/2007	
DPI Teleconnect		SECONDARY SERVICE CHARGE WAIVER	Nov-07				12/10/2007	12/31/2007	
	2008								
DPI Teleconnect		LINE CONNECTION CHARGE WAIVER	Jan-08				1/17/2008		
DPI Teleconnect		LINE CONNECTION CHARGE WAIVER	Feb-08				2/12/2008		

\* The amounts in February have not been validated yet.

Total

Note 1: Amount yet to be validated in for February promotions.  
 Note 2: Credit Given may include Late Payment Charge Credit so the Credit Given and Credit Denied does not equal Credit Requested.

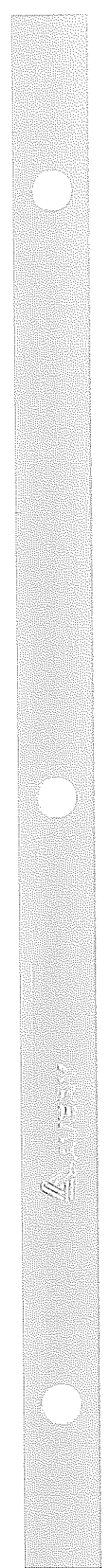


**REQUEST:** Please identify any and all occurrences on a month to month basis beginning January, 2002, of an end user ordering from BellSouth basic service plus any two of the three following features: the call return block (bearing in North Carolina the Universal .Service Ordering Code ["USOC"] of "BCR"); the repeat dialing block ("BRD"); and the call tracing block, and "HBG block. Please indicate what these customers were charged when implementing these services, including any and all recurring charges, non-recurring charges, and promotional charges.

**RESPONSE:** AT&T Kentucky objects to this request on the grounds that it is overly broad and that responding to this request as written would be unduly burdensome. When similar information was produced in Florida for a portion of this requested time frame the production required approximately 200 hours of employee labor and 1,200 hours of computer processing time.

AT&T Kentucky also objects to this request to the extent that it is not reasonably calculated to lead to the discovery of admissible evidence that is relevant to any issue in this complaint. dPi is requesting information related to services that have been offered by AT&T Kentucky since January, 2002. dPi's complaint is only related to services AT&T Kentucky has offered since the Fall of 2003.

Moreover, the information requested is not relevant in that it would not indicate whether customers received a waiver as a result of the LCCW promotion or for some other reason. AT&T Kentucky objects for this reason as well.



**REQUEST:** For each of the promotions for which dPi Teleconnect, LLC, applied for credit but was denied, please identify each and every CLEC that also applied for a credit under that promotion and was not denied for any part of their claim.

**RESPONSE:** AT&T Kentucky objects to this request to the extent that it seeks confidential information that AT&T Kentucky cannot disclose under the FCC's Customer Proprietary Network Information ("CPNI") rules, 47 CFR §64.2007 or under protective agreements with CLECs to which AT&T Kentucky is a party.

However, subject to and without waiving said objection, AT&T Kentucky states that four CLECs applied for and erroneously received credit for non-cash back promotions. AT&T Kentucky has not granted promotion credit requests for cash back promotions to any CLEC as these promotions have never been available for resale.

These requests were processed before BellSouth implemented a promotion eligibility validation process. Since the establishment of a validation process, all invalid or improper CLEC credit requests, such as those at issue in this proceeding, have been consistently denied.



LIBRARY

REQUEST: Please produce copies of all correspondence and/or communications between BellSouth and dPi Teleconnect, LLC, relating to BellSouth's promotions.

RESPONSE: AT&T Kentucky is providing the information responsive to this request.

**KPSC**  
**Docket No. 2005-00455**

**AT&T Kentucky's**  
**Attachment to**

**Item No. 1-21**

**Butler, Ann W**

---

**From:** Mangina, Leisa G  
**Sent:** Tuesday, October 25, 2005 2:52 PM  
**To:** Butler, Ann W  
**Subject:** FW: dPi Teleconnect Promotionals Submitted

Another correspondence

-----Original Message-----

**From:** Mangina, Leisa G  
**Sent:** Wednesday, January 26, 2005 5:22 PM  
**To:** 'Bolinger, Brian'  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

My understanding Brian is that Lost Key submitted several different Clecs promotional about the same timeframe and that is what is causing the lag time I will see what I can get as a timeframe just for your company.

Leisa

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Wednesday, January 26, 2005 2:39 PM  
**To:** Mangina, Leisa G  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Leisa:

Thank you for your response. Yes, we utilize Lost Key Telecom to file our promotional credits.

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]  
**Sent:** Wednesday, January 26, 2005 1:09 PM  
**To:** Bolinger, Brian; Lund, Steve  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]

**Sent:** Wednesday, January 26, 2005 12:29 PM  
**To:** Lund, Steve  
**Cc:** Mangina, Leisa G  
**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Bolinger, Brian  
**Sent:** Thursday, January 20, 2005 11:36 AM  
**To:** 'Lund, Steve'; Bolinger, Brian  
**Cc:** 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'  
**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Lund, Steve [mailto:Steve.Lund@BellSouth.com]  
**Sent:** Wednesday, November 24, 2004 11:52 AM

**To:** Bolinger, Brian  
**Cc:** Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)  
**Subject:** RE: dPI Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions. please call me at 205-714-7358.

Thanks,  
Steven

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Wednesday, November 24, 2004 11:30 AM  
**To:** Lund, Steve  
**Subject:** FW: dPI Teleconnect Promotionals Submitted  
**Importance:** High

Steve:

In accordance with our conversation. here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss

Thank you.

Brian A. Bolinger  
Vice President Legal Affairs  
dPI TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** processing [mailto:processing@lostkeytelecom.com]  
**Sent:** Wednesday, November 24, 2004 11:22 AM  
**To:** bbolinger@dpiteleconnect.com  
**Subject:** Promotionals submitted

Here what you needed. Steve

Steve Watson  
P O Box 34474  
Pensacola, FL 32507  
678.528.6692 (Office)  
678.388.9866 (Fax)  
888.259.6057 (Toll Free)  
850.748.2344 (mobile)  
[swatson@lostkeytelecom.com](mailto:swatson@lostkeytelecom.com)

\*\*\*\*\*

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**Butler, Ann W**

---

**From:** Mangina, Leisa G  
**Sent:** Tuesday, October 25, 2005 2:55 PM  
**To:** Butler, Ann W  
**Subject:** FW: dPi Teleconnect Promotionals Submitted

More

-----Original Message-----

**From:** Mangina, Leisa G  
**Sent:** Wednesday, March 02, 2005 3:18 PM  
**To:** 'Bolinger, Brian'  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Kristy Seagle

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Wednesday, March 02, 2005 2:55 PM  
**To:** Mangina, Leisa G  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Thank you Leisa. Who can I contact to get a firm date?

Thanks again!

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]  
**Sent:** Wednesday, March 02, 2005 2:53 PM  
**To:** Bolinger, Brian; Lund, Steve  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Brian,

We have noted that the credit will be issued by mid March. As long as you are paying any bills under the amount to be credited you should be in standings. I can not state the credits will be done on March 15th due to this group will not be issuing the credits. But we will be looking at the accounts to see if they have been issued before we take any steps.

Leisa



-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiateleconnect.com]  
**Sent:** Wednesday, March 02, 2005 1:51 PM  
**To:** Mangina, Leisa G; Bolinger, Brian; Lund, Steve  
**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Leisa & Steve:

Today we received a demand letter in the amount of \$330,929.87. As you are aware, dPi Teleconnect is awaiting credit for approximately \$700,000. According to my last correspondence with Leisa, dPi Teleconnect expects to receive this credit no later than March 15, 2005. As with other demand letters received during the past 6 months, we are of the understanding that no action will be taken against dPi Teleconnect for non-payment until our credits are issued. Please confirm that this is correct and that we will receive those credits no later than March 15, 2005.

Thank you

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]  
**Sent:** Wednesday, January 26, 2005 1:09 PM  
**To:** Bolinger, Brian; Lund, Steve  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiateleconnect.com]  
**Sent:** Wednesday, January 26, 2005 12:29 PM  
**To:** Lund, Steve  
**Cc:** Mangina, Leisa G  
**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are

pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated

Thank you and have a good day

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Bolinger, Brian  
**Sent:** Thursday, January 20, 2005 11:36 AM  
**To:** 'Lund, Steve'; Bolinger, Brian  
**Cc:** 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'  
**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Lund, Steve [mailto:Steve.Lund@BellSouth.com]  
**Sent:** Wednesday, November 24, 2004 11:52 AM  
**To:** Bolinger, Brian  
**Cc:** Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we

have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358

Thanks,  
Steven

-----Original Message-----

**From:** Bolinger, Brian  
[mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Wednesday, November 24, 2004 11:30 AM  
**To:** Lund, Steve  
**Subject:** FW: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** processing  
[mailto:processing@lostkeytelecom.com]  
**Sent:** Wednesday, November 24, 2004 11:22 AM  
**To:** bbolinger@dpiteleconnect.com  
**Subject:** Promotionals submitted

Here what you needed Steve

Steve Watson  
P O. Box 34474  
Pensacola, FL 32507  
678.528.6692 (Office)  
678.388.9866 (Fax)  
888.259.6057 (Toll Free)  
850.748.2344 (mobile)  
[swatson@lostkeytelecom.com](mailto:swatson@lostkeytelecom.com)

\*\*\*\*\*

8

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**Butler, Ann W**

---

**From:** Mangina, Leisa G  
**Sent:** Tuesday, October 25, 2005 2:56 PM  
**To:** Butler, Ann W  
**Subject:** FW: dPi Teleconnect Promotionals Submitted

Another

-----Original Message-----  
**From:** Mangina, Leisa G  
**Sent:** Tuesday, March 15, 2005 5:26 PM  
**To:** 'Bolinger, Brian'  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Brian.

I am not the person issuing the credits. My understanding is that the information on the credits has been sent to "Lost Key". Please check with them for they know who it is they are in communication with on the promotional

Leisa

-----Original Message-----  
**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Tuesday, March 15, 2005 1:16 PM  
**To:** Mangina, Leisa G; Bolinger, Brian  
**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Leisa:

Would you please confirm that dPi Teleconnect was issued its credits today? We currently have over \$700,000 outstanding.

Thank you.

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----  
**From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]  
**Sent:** Wednesday, January 26, 2005 5:23 PM  
**To:** Bolinger, Brian  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Sorry I have found out the answer.

*March 15 is for all Lost Key, however. DPI makes up the bulk of them.*

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Wednesday, January 26, 2005 2:39 PM  
**To:** Mangina, Leisa G  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Leisa:

Thank you for your response. Yes, we utilize Lost Key Telecom to file our promotional credits.

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect. LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]  
**Sent:** Wednesday, January 26, 2005 1:09 PM  
**To:** Bolinger, Brian; Lund, Steve  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Wednesday, January 26, 2005 12:29 PM  
**To:** Lund, Steve  
**Cc:** Mangina, Leisa G  
**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Bolinger, Brian  
**Sent:** Thursday, January 20, 2005 11:36 AM  
**To:** 'Lund, Steve'; Bolinger, Brian  
**Cc:** 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'  
**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you.

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Lund, Steve [mailto:Steve.Lund@BellSouth.com]  
**Sent:** Wednesday, November 24, 2004 11:52 AM  
**To:** Bolinger, Brian  
**Cc:** Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Brian.

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,  
Steven

-----Original Message-----

**From:** Bolinger, Brian  
[mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Wednesday, November 24, 2004 11:30 AM  
**To:** Lund, Steve  
**Subject:** FW: dPi Teleconnect Promotionals  
Submitted  
**Importance:** High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** processing  
[mailto:processing@lostkeytelecom.com]  
**Sent:** Wednesday, November 24, 2004 11:22 AM  
**To:** bbolinger@dpiteleconnect.com  
**Subject:** Promotionals submitted

Here what you needed. Steve

Steve Watson  
P.O. Box 34474  
Pensacola, FL 32507  
678 528.6692 (Office)  
678 388.9866 (Fax)  
888.259.6057 (Toll Free)  
850.748.2344 (mobile)  
[swatson@lostkeytelecom.com](mailto:swatson@lostkeytelecom.com)

\*\*\*\*\*

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or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from all computers." 118

**Butler, Ann W**

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**From:** Mangina, Leisa G  
**Sent:** Tuesday, October 25, 2005 2:57 PM  
**To:** Butler, Ann W  
**Subject:** FW: dPi Teleconnect Promotionals Submitted

More

-----Original Message-----

**From:** Mangina, Leisa G  
**Sent:** Thursday, April 07, 2005 4:29 PM  
**To:** 'Bolinger, Brian'; Lund, Steve  
**Cc:** Seagle, Kristy  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Brian,

I am sorry I don't have all the information you need at this time. I do know I have a person from my group that is helping out with the adjustments

Leisa

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Thursday, April 07, 2005 4:00 PM  
**To:** Mangina, Leisa G; Bolinger, Brian; Lund, Steve  
**Cc:** Seagle, Kristy  
**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Thank you Leisa. I need to know a firm date on when the adjustments will be completed. As you know, dPi Teleconnect has been given dates of October 8, 2004, November 8, 2004, "the middle of January" 2005 and March 15, 2005. To date however, dPi Teleconnect has not received any credits

While dPi Teleconnect does not want to begin filing formal complaints with the different state public service commissions, the company has had in excess of \$400,000 outstanding for more than seven months. Currently, the balance of credits owed to dPi by BellSouth is \$718,634.74. Accordingly, I need to know the following:

1. On what date BellSouth will apply the credits to dPi Teleconnect; and
2. Exactly how much BellSouth intends to credit.

Thank you for your attention to this matter and I look forward to your very prompt reply.

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext 4018  
Fax (972) 406-0193

-----Original Message-----

**From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]

**Sent:** Thursday, April 07, 2005 3:54 PM  
**To:** Bolinger, Brian; Lund, Steve  
**Cc:** Seagle, Kristy  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Brian,

We are helping out trying to get your adjustments completed I promise I will not sign off to hold provisioning until we get the total of the promotionals verses what the balance (if any) is left

Leisa

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Thursday, April 07, 2005 2:44 PM  
**To:** Bolinger, Brian; Mangina, Leisa G; Lund, Steve  
**Cc:** Seagle, Kristy  
**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Kristy, Leisa & Steve:

As you all are well aware, dPi Teleconnect currently has promotional credits submitted in the amount of \$718,634.74. However, dPi continues to receive demand for payment of \$553,444.52. I realize that demand letters are automatically generated but I once again ask that one of you confirm that dPi Teleconnect will not have its services refused until there is resolution with regard to our promotional credits that have been submitted.

Thank you.

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext 4018  
Fax (972) 406-0193

-----Original Message-----

**From:** Bolinger, Brian  
**Sent:** Wednesday, March 02, 2005 1:51 PM  
**To:** 'Mangina, Leisa G'; Bolinger, Brian; 'Lund, Steve'  
**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Leisa & Steve:

Today we received a demand letter in the amount of \$330,929.87. As you are aware, dPi Teleconnect is awaiting credit for approximately \$700,000. According to my last correspondence with Leisa, dPi Teleconnect expects to receive this credit no later than March 15, 2005. As with other demand letters received during the past 6 months, we are of the understanding that no action will be taken against dPi Teleconnect for non-payment until our credits are issued. Please confirm that this is correct and that we will receive those credits no later than March 15, 2005.

Thank you

Brian A Bolinger  
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dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]  
**Sent:** Wednesday, January 26, 2005 1:09 PM  
**To:** Bolinger, Brian; Lund, Steve  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Brian.

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Wednesday, January 26, 2005 12:29 PM  
**To:** Lund, Steve  
**Cc:** Mangina, Leisa G  
**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Bolinger, Brian  
**Sent:** Thursday, January 20, 2005 11:36 AM  
**To:** 'Lund, Steve'; Bolinger, Brian  
**Cc:** 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'

**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Lund, Steve [mailto:Steve.Lund@BellSouth.com]  
**Sent:** Wednesday, November 24, 2004 11:52 AM  
**To:** Bolinger, Brian  
**Cc:** Leisa Mangina (Mangina, Leisa G); Lund, Steve;  
Maxine Alagar (Alagar, Maxine P)  
**Subject:** RE: dPi Teleconnect Promotional Submitted

Brian.

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358

Thanks,  
Steven

-----Original Message-----

**From:** Bolinger, Brian  
[mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Wednesday, November 24, 2004 11:30 AM  
**To:** Lund, Steve  
**Subject:** FW: dPi Teleconnect Promotional Submitted  
**Importance:** High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss

Thank you.

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** processing [mailto:processing@lostkeytelecom.com]  
**Sent:** Wednesday, November 24, 2004 11:22 AM  
**To:** bbolinger@dpiteleconnect.com  
**Subject:** Promotionals submitted

Here what you needed. Steve

Steve Watson  
P O Box 34474  
Pensacola, Fl 32507  
678.528.6692 (Office)  
678.388.9866 (Fax)  
888.259.6057 (Toll Free)  
850.748.2344 (mobile)  
[swatson@lostkeytelecom.com](mailto:swatson@lostkeytelecom.com)

\*\*\*\*\*

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**Butler, Ann W**

---

**From:** Mangina, Leisa G  
**Sent:** Tuesday, October 25, 2005 2:43 PM  
**To:** Butler, Ann W  
**Subject:** FW: dPI Teleconnect

FYI

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Wednesday, April 13, 2005 3:11 PM  
**To:** Seube, Louis; Bolinger, Brian; Patterson, Gary D  
**Cc:** Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy  
**Subject:** RE: dPI Teleconnect

Louis:

Thank you very much for your assistance.

-----Original Message-----

**From:** Seube, Louis [mailto:Louis.Seube@BellSouth.com]  
**Sent:** Wednesday, April 13, 2005 3:18 PM  
**To:** Bolinger, Brian; Patterson, Gary D  
**Cc:** Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy  
**Subject:** RE: dPI Teleconnect

Brian,

The spreadsheet provided was for credits that were recently handled in our group. We will look further into both spreadsheets to see where the difference is and get back to you

Regarding the remaining request of \$454,665.24, Kristy informed me earlier this week that she should have an answer by the end of this week

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Wednesday, April 13, 2005 2:44 PM  
**To:** Seube, Louis; Patterson, Gary D  
**Cc:** Bolinger, Brian; Mangina, Leisa G; Kelley, Rod (James R)  
**Subject:** RE: dPI Teleconnect  
**Importance:** High

Louis:

Thank you for the information. If my math is correct, the total amount posted (or to be posted) is \$234,125.62. This amount differs from Mr. Patterson's e-mail below of \$241,488.13. Do you know why?

Also, we currently show remaining promotional credits outstanding from BellSouth in the amount of \$454,665.24. Any idea when those will be credited?

Again, thanks for the information.

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect. LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
(972) 488-5500 (ph)  
(972) 406-0193 (f)

-----Original Message-----

**From:** Seube, Louis [mailto:Louis.Seube@BellSouth.com]  
**Sent:** Wednesday, April 13, 2005 1:55 PM  
**To:** Patterson, Gary D  
**Cc:** BBolinger@dpiteleconnect.com; Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis  
**Subject:** RE: dPi Teleconnect

Brian,

Per your request. attached is the spreadsheet detailing when the adjustments posted, or when they will post. There are a few on the list that have yet to post, but the adjustment has been issued. Please let me know if you have any questions about the attached.

Louis Seube  
205-714-7400

-----Original Message-----

**From:** Patterson, Gary D  
**Sent:** Monday, April 11, 2005 1:37 PM  
**To:** Seube, Louis  
**Subject:** FW: dPi Teleconnect  
**Importance:** High

can you answer this question? gp

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Monday, April 11, 2005 1:21 PM  
**To:** Patterson, Gary D  
**Subject:** RE: dPi Teleconnect  
**Importance:** High

Mr. Patterson:

We received an account aging as of this morning and the \$241,488.13 credit was not reflect on any account. I was under the impression that since the adjustments were completed as of last Wednesday, our current aging would show the adjustment. Can you tell me when our accounts will be adjusted accordingly?

Thank you.

Brian A. Bolinger



Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext. 4018  
Fax (972) 406-0193

-----Original Message-----

**From:** Patterson, Gary D [mailto:Gary.Patterson2@BellSouth.com]  
**Sent:** Monday, April 11, 2005 11:31 AM  
**To:** Bolinger, Brian  
**Subject:** RE: dPi Teleconnect

Advernall is a she. She shortens it to Ad. Her telephone number is 205-977-1059.

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Monday, April 11, 2005 11:03 AM  
**To:** Patterson, Gary D; Bolinger, Brian  
**Cc:** Dorwart, David  
**Subject:** RE: dPi Teleconnect  
**Importance:** High

Mr. Patterson:

Thank you for your reply. If you would, please provide me with the contact information for Advernall Allen. I have not had the opportunity to work with him or her yet.

Also, with regard to your previous message stating "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion." Please know that dPi Teleconnect disagrees with BellSouth's conclusion for the following reasons:

In accordance with BellSouth's Tariff Promotion, TouchStar Service USOCs include BCR, BRD and HBG. dPi Teleconnect uses each of these USOCs on every order. Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order. Accordingly, dPi Teleconnect concludes that the \$447,302.73 not paid by BellSouth is in error because dPi Teleconnect meets the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features.

Thank you for your attention to this matter and please provide me with the date on when BellSouth will correct this error.

Cordially,

Brian A. Bolinger  
Vice President of Legal Affairs

dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext. 4018  
Fax (972) 406-0193

-----Original Message-----

**From:** Patterson, Gary D  
[mailto:Gary.Patterson2@BellSouth.com]  
**Sent:** Monday, April 11, 2005 10:36 AM  
**To:** Bolinger, Brian  
**Subject:** RE: dPi Teleconnect

It would be best to continue to work through Kristy Seagle and Jim Maziar. They actually do the investigation and then advise my employees of the adjustments needed and we actually do the adjustments. We recieved notification of the adjustments needed on Monday April 4, and completed to adjustments by Wednesday. As a reference, Advemall Allen is their Director and she would be a good escalation resource.

I do get involved once that process is completed, so should you desire to escalate further, please feel free to contact me.

Sincerely,

Gary Patterson  
OAVP BellSouth Accounts Receivable Management, BARM  
205-714-7357

-----Original Message-----

**From:** Bolinger, Brian  
[mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Monday, April 11, 2005 8:23 AM  
**To:** Patterson, Gary D  
**Subject:** RE: dPi Teleconnect

Mr. Patterson:

Thank you for your correspondence. Your prompt response to this matter is appreciated. We will review our submission regarding the Line Connection Fee Waiver and determine the accuracy of the data.

In the future, is it best to work through you on these matters?

Thank you again.

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext. 4018  
Fax (972) 406-0193

-----Original Message-----

**From:** Patterson, Gary D  
[mailto:Gary.Patterson2@BellSouth.com]

**Sent:** Friday, April 08, 2005 5:36 PM  
**To:** BBolinger@dpiteleconnect.com  
**Subject:** dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

- \* Secondary Service Charge Waiver - dPi Teleconnect requested \$12,443.78, and received credit of \$12,443.78.
- \* 1FR + 2 Free Features - dPi Teleconnect requested \$81,600.72,

and received credit of \$81,600.72.  
\* Line Connection Waiver -  
2004 dPi Teleconnect requested  
\$594,746.36, and received credit of  
\$147,443.63. dPi Teleconnect did not  
receive full credit on all submitted  
requests due to not meeting end user  
qualifications of ordering basic local  
service with 2 custom calling and/or  
TouchStar(r) features as defined in the  
Tariff Promotion.

BellSouth performed a random sampling of  
end user telephone numbers provided for each  
promotional credit submission and  
determined that your total credits due are  
\$241,488.13.

We appreciate your patience and willingness  
to work with BellSouth to resolve these  
issues. Please contact me with any questions  
you have regarding this matter.

Sincerely,

Gary D. Patterson  
OAVP, BARM  
(205) 714-7357

<<DPI Credits thru 4\_8\_05.xls>>

\*\*\*\*\*

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**Butler, Ann W**

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**From:** Mangina, Leisa G  
**Sent:** Tuesday, October 25, 2005 2:44 PM  
**To:** Butler, Ann W  
**Subject:** FW: dPi Teleconnect

FYI

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Thursday, April 14, 2005 3:48 PM  
**To:** Seagle, Kristy; Bolinger, Brian; Seube, Louis; Patterson, Gary D  
**Cc:** Mangina, Leisa G; Kelley, Rod (James R)  
**Subject:** RE: dPi Teleconnect

Kristy:

Thank you for your e-mail. I am a little confused though. Would you please explain what you mean by "retail's consideration of blocks . . ." Please correct me if I am wrong, but it is my understanding that so long as the item is in the BellSouth tariff, it is eligible for the associated promotional credit. Feature blocks such as BRD, BCR and HBG are all defined TouchStar services in BellSouth tariffs.

The amounts in question now all stem from the Line Connection Fee Waiver promotion. I cannot see any other conclusion other than that dPi Teleconnect met the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features as defined in the BellSouth's own Tariff and associated Promotion. dPi Teleconnect provisions BRD, BCR and HBG on every order it submits.

With regard to your question of what RCUTWC is, RCUTWC is a custom calling feature that blocks three-way calling.

Again, thank you for your e-mail and I look forward to receiving your answer on Monday.

Cordially,

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
(972) 488-5500 ext 4018

-----Original Message-----

**From:** Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]  
**Sent:** Thursday, April 14, 2005 3:24 PM  
**To:** Bolinger, Brian; Seube, Louis; Patterson, Gary D  
**Cc:** Mangina, Leisa G; Kelley, Rod (James R)  
**Subject:** RE: dPi Teleconnect

Brian,

I am in the process of validating retail's consideration of blocks on features such as BRD, BCR and HBG. I should have an answer by Monday, April 18. I was not able to find USOC RCUTWC in our database or on a sampling of dPi orders. Do you have an order I could look at to see this USOC? Thank you.

Kristy

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Thursday, April 14, 2005 2:34 PM  
**To:** Seube, Louis; Bolinger, Brian; Patterson, Gary D  
**Cc:** Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy  
**Subject:** RE: dPi Teleconnect

Louis:

Thank you for the update and additional adjustments. We have yet to receive a response from Ms. Seagle regarding the approximately \$470,000.00 in credits that remain outstanding.

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
(972) 488-5500 ext 401B

-----Original Message-----

**From:** Seube, Louis [mailto:Louis.Seube@BellSouth.com]  
**Sent:** Thursday, April 14, 2005 2:37 PM  
**To:** Bolinger, Brian; Patterson, Gary D  
**Cc:** Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis; Seagle, Kristy  
**Subject:** RE: dPi Teleconnect

Brian,

Please see the attached file with the additional adjustments that are currently being completed. You will notice that there is an additional \$9,721.67 that will be credited from this spreadsheet. The total amount of both spreadsheets provided is \$243,847.29.

Please call me if you have any questions regarding these credits.

Kristy, do we have a response yet on the remaining credit requests?

Louis Seube  
205-714-7400

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Wednesday, April 13, 2005 2:44 PM  
**To:** Seube, Louis; Patterson, Gary D  
**Cc:** Bolinger, Brian; Mangina, Leisa G; Kelley, Rod (James R)  
**Subject:** RE: dPi Teleconnect  
**Importance:** High

Louis:

Thank you for the information. If my math is correct, the total amount posted (or to be posted) is \$234,125.62. This amount differs from Mr. Patterson's e-mail below of \$241,488.13. Do you know why?

Also, we currently show remaining promotional credits outstanding from BellSouth in the amount of \$454,665.24. Any idea when those will be credited?

Again, thanks for the information.

Brian A Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect. LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
(972) 488-5500 (ph)  
(972) 406-0193 (f)

-----Original Message-----

**From:** Seube, Louis [mailto:Louis.Seube@BellSouth.com]  
**Sent:** Wednesday, April 13, 2005 1:55 PM  
**To:** Patterson, Gary D  
**Cc:** BBolinger@dpiteleconnect.com; Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis  
**Subject:** RE: dPi Teleconnect

Brian.

Per your request, attached is the spreadsheet detailing when the adjustments posted, or when they will post. There are a few on the list that have yet to post, but the adjustment has been issued. Please let me know if you have any questions about the attached.

Louis Seube  
205-714-7400

-----Original Message-----

**From:** Patterson, Gary D  
**Sent:** Monday, April 11, 2005 1:37 PM  
**To:** Seube, Louis  
**Subject:** FW: dPi Teleconnect  
**Importance:** High

can you answer this question? gp

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Monday, April 11, 2005 1:21 PM  
**To:** Patterson, Gary D  
**Subject:** RE: dPi Teleconnect  
**Importance:** High

Mr. Patterson:

We received an account aging as of this morning and the \$241,488.13 credit was not reflect on any account. I was under the impression that since the adjustments were completed as of last Wednesday, our current aging would show the adjustment. Can you tell me when our accounts will be adjusted accordingly?



Thank you

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext. 4018  
Fax (972) 406-0193

-----Original Message-----

**From:** Patterson, Gary D  
[mailto:Gary.Patterson2@BellSouth.com]  
**Sent:** Monday, April 11, 2005 11:31 AM  
**To:** Bolinger, Brian  
**Subject:** RE: dPi Teleconnect

Advernull is a she. She shortens it to Ad. Her telephone number is 205-977-1059.

-----Original Message-----

**From:** Bolinger, Brian  
[mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Monday, April 11, 2005 11:03 AM  
**To:** Patterson, Gary D; Bolinger, Brian  
**Cc:** Dorwart, David  
**Subject:** RE: dPi Teleconnect  
**Importance:** High

Mr. Patterson:

Thank you for your reply. If you would, please provide me with the contact information for Advernull Allen. I have not had the opportunity to work with him or her yet.

Also, with regard to your previous message stating "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion." Please know that dPi Teleconnect disagrees with BellSouth's conclusion for the following reasons:

In accordance with BellSouth's Tariff Promotion, TouchStar Service USOCs include BCR, BRD and HBG. dPi Teleconnect uses each of these USOCs on every order. Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order. Accordingly, dPi Teleconnect concludes that the \$447,302.73 not paid by BellSouth is in error because dPi Teleconnect meets the end user qualifications of ordering basic local service with 2 custom calling

and/or TouchStar features.

Thank you for your attention to this matter and please provide me with the date on when BellSouth with correct this error.

Cordially,

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext. 4018  
Fax (972) 406-0193

-----Original Message-----

**From:** Patterson, Gary D  
[mailto:Gary.Patterson2@BellSouth.com]  
**Sent:** Monday, April 11, 2005 10:36 AM  
**To:** Bolinger, Brian  
**Subject:** RE: dPi Teleconnect

It would be best to continue to work through Kristy Seagle and Jim Maziar. They actually do the investigation and then advise my employees of the adjustments needed and we actually do the adjustments. We received notification of the adjustments needed on Monday April 4, and completed to adjustments by Wednesday. As a reference, Advemall Allen is their Director and she would be a good escalation resource

I do get involved once that process is completed, so should you desire to escalate further, please feel free to contact me.

Sincerely,

Gary Patterson  
OAVP BellSouth Accounts Receivable  
Management, BARM  
205-714-7357

-----Original Message-----

**From:** Bolinger, Brian  
[mailto:BBolinger@dpteleconnect.com]  
**Sent:** Monday, April 11, 2005 8:23 AM  
**To:** Patterson, Gary D  
**Subject:** RE: dPi Teleconnect

Mr Patterson:

Thank you for your correspondence. Your prompt response to this matter is appreciated. We will review our submission regarding the Line Connection Fee Waiver and determine

the accuracy of the data.

In the future, is it best to work through you on these matters?

Thank you again.

Brian A Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext. 4018  
Fax (972) 406-0193

-----Original Message-----

**From:** Patterson, Gary D  
[mailto:Gary.Patterson2@BellSouth  
**Sent:** Friday, April 08, 2005 5:36  
PM  
**To:** BBolinger@dpiteleconnect.com  
**Subject:** dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it

was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

\* Secondary Service Charge Waiver - dPi Teleconnect requested \$12,443.78, and received credit of \$12,443.78.

\* 1FR + 2 Free Features - dPi Teleconnect requested \$81,600.72, and received credit of \$81,600.72.

\* Line Connection Waiver - 2004 dPi Teleconnect requested \$594,746.36, and received credit of \$147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar (r) features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are \$241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

Gary D Patterson  
OAVP, BARM  
(205) 714-7357

<<DPI Credits thru 4\_8\_05.xls>>

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**Patterson, Gary D**

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**From:** Goldberg, Harry  
**Sent:** Friday, April 08, 2005 12:56 PM  
**To:** Seube, Louis; Patterson, Gary D; Seagle, Kristy  
**Subject:** FW: dPi Teleconnect

**Importance:** High

This is the letter that has prompted the questions.

Harry Goldberg  
404-986-1157  
ipager: hgoldberg

-----Original Message-----

**From:** Moore, Patrick  
**Sent:** Friday, April 08, 2005 1:52 PM  
**To:** Goldberg, Harry  
**Subject:** FW: dPi Teleconnect  
**Importance:** High

FYI

-----Original Message-----

**From:** Adams, Rex  
**Sent:** Friday, April 08, 2005 1:48 PM  
**To:** Stacy, William N; Agerton, Trip; Bickerstaff, Bob; Cockerham, Gloria R; Dawson, Gail; Greer, Joe; Johnson, Marjorie; Moore, Patrick; Peed, Mary Jo; Russell, Rachel; Sanford, Sheila  
**Subject:** FW: dPi Teleconnect  
**Importance:** High

Mary Jo and Bob: Can you give me a response to this? If you would prefer to chat by phone that would be great as well. Thanks

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Thursday, April 07, 2005 5:33 PM  
**To:** Greene, Margaret H; Gary, Marc; Feidler, Mark L; Cowan, Keith O; Adams, Rex; Abbott Jr, Herschel L  
**Subject:** dPi Teleconnect  
**Importance:** High

Thank you for taking the time to read this email. For your information, dPi Teleconnect is a reseller of local telephone service in all of the BellSouth operating states. The company markets its services on a prepaid basis to cash and credit constrained consumers that have lost dial tone. In short, dPi embraces the consumers that BellSouth expends significant amounts of time and effort attempting to collect from, prior to disconnect, and pays BellSouth for them, in full, each month.

As you may or may not be aware, FCC and state public service commission rules and regulations stipulate that incumbents, like BellSouth, must offer to resellers, like dPi Teleconnect, certain promotions that the incumbents offer to its own residential consumers. Beginning in September 2004, dPi Teleconnect began applying for promotional credits with BellSouth for promotions that dPi Teleconnect had qualified. To date, dPi Teleconnect has applied for \$718,634.74 in credits.

dPi Teleconnect has had constant communication with individuals at BellSouth including Maxine Alagar (prior to her retirement), Kristy Seagle, Leisa Mangina and Steve Lund regarding this issue. dPi Teleconnect has been informed by BellSouth that credits would be applied October 8, 2004, November 8, 2004, "by the middle of January" 2005 and March 15, 2005. Currently, dPi Teleconnect has not received any of its applied for credits. Considering that more than seven months have passed without any credits being issued and the failure by BellSouth to apply credits on the dates above, dPi Teleconnect can only conclude that BellSouth does not intend to credit dPi Teleconnect.

For your information, dPi has recently filed an informal complaint with one state public utility commission and fully intends to file a formal complaint should this issue not be resolved in the next few days. Moreover, the company is fully aware that BellSouth has been issuing credits to some companies and not issuing the exact credits to other companies. Finally, I have correspondence from BellSouth which admits its obligation for such credits and specifically cites the regulation for which the obligation occurs. The reason that I am writing to each of you is because dPi Teleconnect has never, in the seven years of its existence, filed a complaint against any of the incumbents it does business with (BellSouth, SBC, Verizon, Sprint, CenturyTel, Citizens, Alltel, Qwest and Valor) and the company in no way wants to create an adversarial relationship with BellSouth or any of its business partners. Unfortunately, dPi has patiently waited for more than seven months and currently, cannot get an answer as to when BellSouth will apply the credits to dPi's account. Accordingly, dPi Teleconnect is making one last effort to resolve this matter amicably. All the company asks is that BellSouth adhere to the rules and regulations that each of us are forced to do business under.

If you can, please provide me with guidance on this issue at your earliest convenience.  
Cordially,

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext. 4018  
Fax (972) 406-0193



**Butler, Ann W**

---

**From:** Mangina, Leisa G  
**Sent:** Tuesday, October 25, 2005 3:11 PM  
**To:** Butler, Ann W  
**Subject:** FW: DPI Teleconnect open promotions

FYI

-----Original Message-----

**From:** Steve Watson [mailto:swatson@lostkeytelecom.com]  
**Sent:** Thursday, September 15, 2005 2:40 PM  
**To:** Mangina, Leisa G  
**Cc:** bbolinger@dpiteleconnect.com  
**Subject:** DPI Teleconnect open promotions

Hello Leisa.

Here is the report that you needed. Please call me if you have any questions on my mobile. Thank you for your patience.

Steve T Watson  
Lost Key Telecom  
Senior Account Manager  
678.528.6692 (Office)  
850.492.7444 (Fax)  
888.259.6057 (Toll Free)  
650.748.2344 (mobile)  
[swatson@lostkeytelecom.com](mailto:swatson@lostkeytelecom.com)

2:23 PM  
08/15/05  
Accrual Basis

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	10/08/2003	SS-AL-205-20031008		28.00	28.00
Invoice	10/08/2003	SS-KY-502-20031008		66.24	93.04
Invoice	10/08/2003	SS-FL-561-20031008		7.82	100.86
Invoice	10/08/2003	SS-TN-615-20031008		169.15	270.01
Invoice	10/08/2003	SS-NC-704-20031008		156.56	426.57
Invoice	10/08/2003	SS-GA-706-20031008		39.65	466.22
Invoice	10/08/2003	SS-SC-803-20031008		181.98	618.20
Invoice	10/08/2003	SS-FL-904-20031008		125.12	743.32
Invoice	10/08/2003	SS-MS-228-20031008		26.96	770.28
Invoice	11/08/2003	SS-AL-205-20031108		87.10	857.38
Invoice	11/08/2003	SS-MS-228-20031108		6.74	864.12
Invoice	11/08/2003	SS-KY-502-20031108		74.52	938.64
Invoice	11/08/2003	SS-TN-615-20031108		437.80	1,376.44
Invoice	11/08/2003	SS-NC-704-20031108		144.20	1,520.64
Invoice	11/08/2003	SS-GA-706-20031108		7.93	1,528.57
Invoice	11/08/2003	SS-SC-803-20031108		201.15	1,729.72
Invoice	11/08/2003	SS-FL-904-20031108		86.02	1,815.74
Invoice	11/08/2003	TF-MS-228-20031108		22.66	1,838.40
Invoice	11/08/2003	TF-AL-205-20031108		31.29	1,869.69
Invoice	11/08/2003	TF-FL-561-20031108		21.02	1,890.71
Invoice	11/08/2003	TF-TN-615-20031108		167.78	2,058.49
Invoice	11/08/2003	TF-NC-704-20031108		95.04	2,153.53
Invoice	11/08/2003	TF-GA-706-20031108		10.72	2,164.25
Invoice	11/08/2003	TF-SC-803-20031108		160.29	2,324.54
Invoice	11/08/2003	TF-FL-904-20031108		105.10	2,429.64
Invoice	12/08/2003	SS-AL-205-20031208		33.50	2,463.14
Invoice	12/08/2003	SS-MS-228-20031208		13.48	2,476.62
Invoice	12/08/2003	SS-KY-502-20031208		57.96	2,534.58
Invoice	12/08/2003	SS-FL-561-20031208		7.82	2,542.40
Invoice	12/08/2003	SS-TN-615-20031208		189.05	2,731.45
Invoice	12/08/2003	SS-NC-704-20031208		119.48	2,850.93
Invoice	12/08/2003	SS-GA-706-20031208		15.86	2,866.79

Accounts Receivable  
BallSouth  
Promotional  
DPI Teleconnect

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	12/08/2003	SS-SC-803-20031208	178.80		3,045.59
Invoice	12/08/2003	SS-FL-904-20031208	54.74		3,100.33
Invoice	12/08/2003	TF-AL-205-20031208	132.54		3,232.87
Invoice	12/08/2003	TF-MS-228-20031208	33.98		3,266.86
Invoice	12/08/2003	TF-FL-305-20031208	10.51		3,277.37
Invoice	12/08/2003	TF-KY-502-20031208	33.60		3,310.97
Invoice	12/08/2003	TF-FL-561-20031208	63.06		3,374.03
Invoice	12/08/2003	TF-TN-615-20031208	241.00		3,615.03
Invoice	12/08/2003	TF-NC-704-20031208	428.27		4,043.30
Invoice	12/08/2003	TF-GA-708-20031208	32.16		4,075.46
Invoice	12/08/2003	TF-SC-803-20031208	308.26		4,383.72
Invoice	12/08/2003	TF-FL-904-20031208	168.79		4,552.51
Invoice	01/08/2004	LC-AL-205-20040108	2,551.22		7,123.73
Invoice	01/08/2004	LC-MS-228-20040108	434.11		7,666.37
Invoice	01/08/2004	LC-KY-502-20040108	1,449.57		9,192.23
Invoice	01/08/2004	LC-FL-561-20040108	723.86		9,916.09
Invoice	01/08/2004	LC-NC-704-20040108	8,725.04		27,366.18
Invoice	01/08/2004	LC-GA-706-20040108	543.92		27,910.10
Invoice	01/08/2004	LC-SC-803-20040108	5,785.08		33,695.18
Invoice	01/08/2004	LC-TN-615-20040108	2,285.14		38,888.68
Invoice	01/08/2004	LC-FL-804-20040108	6,756.00		45,644.68
Invoice	01/08/2004	SS-AL-205-20040108	73.70		45,718.38
Invoice	01/08/2004	SS-KY-502-20040108	57.96		45,776.34
Invoice	01/08/2004	SS-FL-561-20040108	7.82		45,784.16
Invoice	01/08/2004	SS-TN-615-20040108	199.00		45,983.16
Invoice	01/08/2004	SS-NC-704-20040108	309.00		46,292.16
Invoice	01/08/2004	SS-GA-706-20040108	23.79		46,315.95
Invoice	01/08/2004	SS-SC-803-20040108	118.22		46,432.17
Invoice	01/08/2004	SS-FL-904-20040108	117.30		46,549.47
Invoice	01/08/2004	TF-AL-205-20040108	191.25		46,740.72
Invoice	01/08/2004	TF-MS-228-20040108	33.99		46,774.71
Invoice	01/08/2004	TF-KY-502-20040108	66.00		46,830.71
Invoice	01/08/2004	TF-FL-561-20040108	115.61		46,946.32
Invoice	01/08/2004	TF-TN-615-20040108	403.82		47,350.14
Invoice	01/08/2004	TF-NC-704-20040108	1,401.21		48,751.35
Invoice	01/08/2004	TF-GA-706-20040108	32.16		48,783.51

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	01/08/2004	TF-SC-803-20040108	7,038.07	4,085.49	49,776.01
Invoice	02/08/2004	LC-AL-205-20040208		9,260.62	59,036.63
Invoice	02/08/2004	LC-KY-502-20040208		4,085.49	63,122.12
Invoice	02/08/2004	LC-FL-561-20040208		1,527.28	64,649.40
Invoice	02/08/2004	LC-TN-615-20040208	16,666.03	21,770.50	86,419.90
Invoice	02/08/2004	LC-NC-704-20040208	20,331.56	35,054.41	121,474.31
Invoice	02/08/2004	LC-GA-706-20040208	1,464.40	1,464.40	122,938.71
Invoice	02/08/2004	LC-FL-904-20040208	6,297.59	15,350.18	138,288.89
Invoice	02/08/2004	LC-MS-228-20040208	1,821.08	2,564.90	140,853.79
Invoice	02/08/2004	LC-FL-305-20040208		0.00	140,853.79
Invoice	02/08/2004	LC-SC-803-20040208	15,262.13	17,542.88	158,406.47
Invoice	02/08/2004	SS-AL-206-20040208		87.10	158,493.57
Invoice	02/08/2004	SS-MS-228-20040208		6.74	158,500.31
Invoice	02/08/2004	SS-KY-502-20040208		66.24	158,566.55
Invoice	02/08/2004	SS-FL-561-20040208		23.46	158,590.01
Invoice	02/08/2004	SS-TN-615-20040208		398.00	158,988.01
Invoice	02/08/2004	SS-NC-704-20040208		304.88	159,292.89
Invoice	02/08/2004	SS-GA-706-20040208		31.72	159,324.61
Invoice	02/08/2004	SS-SC-803-20040208		169.88	159,494.47
Invoice	02/08/2004	SS-FL-904-20040208		156.40	159,650.87
Invoice	02/08/2004	TF-AL-206-20040208		674.59	160,325.46
Invoice	02/08/2004	TF-MS-228-20040208		181.28	160,506.74
Invoice	02/08/2004	TF-KY-502-20040208		123.20	160,629.94
Invoice	02/08/2004	TF-FL-561-20040208		163.50	160,793.44
Invoice	02/08/2004	TF-TN-615-20040208		1,208.98	162,002.42
Invoice	02/08/2004	TF-NC-704-20040208		2,645.29	164,647.71
Invoice	02/08/2004	TF-GA-706-20040208		21.44	164,689.15
Invoice	02/08/2004	TF-SC-803-20040208		1,041.38	165,730.53
Invoice	02/08/2004	TF-FL-904-20040208		1,284.68	166,995.21
Invoice	02/08/2004	TF-TN-615-20040208		1,208.98	168,204.19
Invoice	03/08/2004	LC-AL-206-20040308	9,064.77	9,541.80	177,746.05
Invoice	03/08/2004	LC-KY-502-20040308	1,170.58	3,590.19	181,342.24
Invoice	03/08/2004	LC-FL-561-20040308	762.73	1,773.78	183,116.02
Invoice	03/08/2004	LC-TN-615-20040308	21,996.45	21,996.45	205,112.47
Invoice	03/08/2004	LC-NC-704-20040308	30,888.13	38,845.73	243,958.20

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	03/08/2004	LC-GA-708-20040308	1,715.44	1,715.44	245,673.64
Invoice	03/08/2004	LC-SC-803-20040308	18,648.38	19,732.32	265,405.98
Invoice	03/08/2004	LC-FL-904-20040308	5,273.51	15,980.34	281,386.30
Invoice	03/08/2004	LC-MS-228-20040308	2,211.00	2,211.00	283,597.30
Invoice	03/08/2004	LC-FL-305-20040308	100.50	0.00	283,597.30
Invoice	03/08/2004	SS-AL-205-20040308	66.24	66.24	283,764.04
Invoice	03/08/2004	SS-KY-502-20040308	23.48	23.48	283,787.50
Invoice	03/08/2004	SS-TN-815-20040308	208.95	208.95	283,996.45
Invoice	03/08/2004	SS-NC-704-20040308	313.12	313.12	284,309.57
Invoice	03/08/2004	SS-GA-708-20040308	15.86	15.86	284,326.43
Invoice	03/08/2004	SS-SC-803-20040308	196.88	196.88	284,522.11
Invoice	03/08/2004	SS-FL-804-20040308	187.66	187.66	284,709.79
Invoice	03/08/2004	SS-MS-228-20040308	40.44	40.44	284,750.23
Invoice	03/08/2004	TF-AL-205-20040308	271.92	1,109.01	285,858.24
Invoice	03/08/2004	TF-MS-228-20040308	179.20	286,309.26	286,130.16
Invoice	03/08/2004	TF-KY-502-20040308	250.08	286,569.44	286,569.44
Invoice	03/08/2004	TF-FL-561-20040308	2,070.90	288,640.34	288,640.34
Invoice	03/08/2004	TF-TN-815-20040308	3,866.38	292,506.72	292,506.72
Invoice	03/08/2004	TF-NC-704-20040308	10.72	292,517.44	292,517.44
Invoice	03/08/2004	TF-GA-708-20040308	1,423.84	293,941.28	293,941.28
Invoice	03/08/2004	TF-FL-804-20040308	2,049.20	295,990.48	295,990.48
Invoice	03/08/2004	LC-AL-205-20040408	4,687.22	300,677.70	300,677.70
Invoice	04/08/2004	LC-MS-228-20040408	1,344.80	302,022.50	302,022.50
Invoice	04/08/2004	LC-FL-305-20040408	0.00	302,022.50	302,022.50
Invoice	04/08/2004	LC-KY-502-20040408	2,434.56	304,457.06	304,457.06
Invoice	04/08/2004	LC-FL-561-20040408	859.22	305,316.28	305,316.28
Invoice	04/08/2004	LC-TN-815-20040408	9,658.12	314,974.40	314,974.40
Invoice	04/08/2004	LC-NC-704-20040408	15,492.07	330,466.47	330,466.47
Invoice	04/08/2004	LC-GA-708-20040408	1,057.95	331,524.42	331,524.42
Invoice	04/08/2004	LC-GA-770-20040408	41.84	331,566.26	331,566.26
Invoice	04/08/2004	LC-FL-904-20040408	6,546.33	338,112.59	338,112.59
Invoice	04/08/2004	LC-SC-803-20040408	12,890.42	351,003.01	351,003.01
Invoice	04/08/2004	SS-AL-205-20040408	33.50	351,036.51	351,036.51
Invoice	04/08/2004	SS-MS-228-20040408	26.96	351,063.47	351,063.47

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	04/08/2004	SS-KY-502-20040408		57.96	365,670.12
Invoice	04/08/2004	SS-FL-561-20040408		31.28	365,701.40
Invoice	04/08/2004	SS-TN-615-20040408		199.00	365,900.40
Invoice	04/08/2004	SS-NC-704-20040408		226.60	366,127.00
Invoice	04/08/2004	SS-GA-706-20040408		15.66	366,142.66
Invoice	04/08/2004	SS-SC-803-20040408		272.67	366,415.33
Invoice	04/08/2004	SS-FL-904-20040408		203.32	366,618.65
Invoice	04/08/2004	TF-AL-205-20040408		658.05	367,276.70
Invoice	04/08/2004	TF-MS-228-20040408		271.68	367,548.38
Invoice	04/08/2004	TF-KY-502-20040408		179.20	367,727.58
Invoice	04/08/2004	TF-FL-561-20040408		368,236.86	368,091.72
Invoice	04/08/2004	TF-TN-615-20040408		1,780.42	370,017.28
Invoice	04/08/2004	TF-NC-704-20040408		4,406.47	374,423.75
Invoice	04/08/2004	TF-GA-706-20040408		374,434.47	374,803.22
Invoice	04/08/2004	TF-SC-803-20040408		1,187.27	375,990.49
Invoice	04/08/2004	TF-FL-904-20040408		2,681.40	378,671.89
Invoice	05/08/2004	LC-AL-205-20040508	1,996.76	3,227.94	381,899.83
Invoice	05/08/2004	LC-MS-228-20040508	992.93	1,654.68	383,554.51
Invoice	05/08/2004	LC-FL-305-20040508		31.96	383,586.47
Invoice	05/08/2004	LC-KY-502-20040508	1,667.49	1,667.49	385,253.96
Invoice	05/08/2004	LC-FL-661-20040508	804.98	1,341.64	386,595.60
Invoice	05/08/2004	LC-TN-615-20040508	7,989.06	8,489.00	395,084.60
Invoice	05/08/2004	LC-NC-704-20040508	9,611.77	13,386.66	408,471.26
Invoice	05/08/2004	LC-GA-706-20040508	549.89	408,772.80	409,222.91
Invoice	05/08/2004	LC-SC-803-20040508	8,388.79	9,320.88	418,093.68
Invoice	05/08/2004	LC-FL-904-20040508	3,364.81	6,729.62	424,823.30
Invoice	05/08/2004	SS-AL-205-20040508		48.90	424,872.20
Invoice	05/08/2004	SS-MS-228-20040508		28.98	424,901.18
Invoice	05/08/2004	SS-KY-502-20040508		24.84	424,926.02
Invoice	05/08/2004	SS-FL-561-20040508		15.64	424,941.66
Invoice	05/08/2004	SS-TN-615-20040508		189.00	425,130.66
Invoice	05/08/2004	SS-NC-704-20040508		748.32	425,878.98
Invoice	05/08/2004	SS-SC-803-20040508		210.09	425,495.05
Invoice	05/08/2004	SS-FL-904-20040508		156.40	425,651.45
Invoice	05/08/2004	TF-MS-228-20040508		141.12	425,792.57
Invoice	05/08/2004	TF-AL-205-20040508		728.79	426,521.36

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	05/08/2004	TF-FL-305-20040508		10.90	426,532.26
Invoice	05/08/2004	TF-KY-502-20040508		168.00	426,700.26
Invoice	05/08/2004	TF-FL-561-20040508		163.50	426,863.76
Invoice	05/08/2004	TF-TN-615-20040508		1,439.78	428,303.54
Invoice	05/08/2004	TF-NC-704-20040508		2,111.97	430,415.51
Invoice	05/08/2004	TF-SC-803-20040508		1,013.87	431,429.38
Invoice	05/08/2004	TF-FL-904-20040508		959.20	432,388.58
Invoice	06/08/2004	LC-AL-205-20040608	1,573.58	1,573.58	434,262.16
Invoice	06/08/2004	LC-MS-228-20040608	866.20	866.20	435,128.36
Invoice	06/08/2004	LC-KY-502-20040608	1,371.33	1,371.33	436,499.69
Invoice	06/08/2004	LC-FL-561-20040608	497.29	742.22	437,241.91
Invoice	06/08/2004	LC-TN-615-20040608	6,354.35	6,354.35	443,596.26
Invoice	06/08/2004	LC-NC-704-20040608	5,983.95	8,311.04	451,907.30
Invoice	06/08/2004	LC-GA-708-20040608	143.45	143.45	452,050.75
Invoice	06/08/2004	LC-GA-778-20040608	58.70	58.70	452,109.45
Invoice	06/08/2004	LC-SC-803-20040608	6,839.69	7,683.04	459,794.49
Invoice	06/08/2004	LC-FL-904-20040608	2,166.45	4,709.88	464,504.17
Invoice	06/08/2004	SS-AL-205-20040608		33.50	464,537.67
Invoice	06/08/2004	SS-MS-228-20040608		13.48	464,551.15
Invoice	06/08/2004	SS-KY-502-20040608		8.28	464,559.43
Invoice	06/08/2004	SS-FL-561-20040608		23.46	464,582.89
Invoice	06/08/2004	SS-TN-615-20040608		129.35	464,712.24
Invoice	06/08/2004	SS-NC-704-20040608		98.88	464,811.12
Invoice	06/08/2004	SS-GA-778-20040608		58.70	464,869.82
Invoice	06/08/2004	SS-SC-803-20040608		183.27	465,053.09
Invoice	06/08/2004	SS-FL-904-20040608		132.94	465,186.03
Invoice	06/08/2004	TF-AL-205-20040608		637.54	465,823.57
Invoice	06/08/2004	TF-MS-228-20040608		105.84	465,929.41
Invoice	06/08/2004	TF-FL-305-20040608		10.90	465,940.31
Invoice	06/08/2004	TF-KY-502-20040608		123.20	465,963.51
Invoice	06/08/2004	TF-FL-561-20040608		130.80	466,094.31
Invoice	06/08/2004	TF-TN-615-20040608		1,078.94	467,174.25
Invoice	06/08/2004	TF-NC-704-20040608		1,744.57	468,918.82
Invoice	06/08/2004	TF-SC-803-20040608		708.12	469,626.94
Invoice	06/08/2004	TF-FL-904-20040608		850.20	470,477.14
Invoice	07/08/2004	SS-AL-205-20040708		93.80	470,570.94

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	07/08/2004	SS-MS-228-20040708	1,901.72	20.22	470,591.16
Invoice	07/08/2004	SS-KY-502-20040708		24.84	470,616.00
Invoice	07/08/2004	SS-FL-561-20040708		7.82	470,623.82
Invoice	07/08/2004	SS-TN-615-20040708		316.40	470,942.22
Invoice	07/08/2004	SS-NC-704-20040708		168.92	471,111.14
Invoice	07/08/2004	SS-GA-706-20040708		23.79	471,134.93
Invoice	07/08/2004	SS-GA-770-20040708		58.70	471,193.63
Invoice	07/08/2004	SS-SC-803-20040708		268.08	471,479.71
Invoice	07/08/2004	SS-FL-904-20040708	1,901.72	258.06	471,737.77
Invoice	07/08/2004	LC-AL-205-20040708		1,901.72	473,639.49
Invoice	07/08/2004	LC-MS-228-20040708	1,221.78	1,221.78	474,861.27
Invoice	07/08/2004	LC-KY-502-20040708	554.14	1,108.29	475,969.56
Invoice	07/08/2004	LC-FL-561-20040708	285.59	869.38	476,838.94
Invoice	07/08/2004	LC-TN-615-20040708	5,169.29	6,543.40	483,382.34
Invoice	07/08/2004	LC-NC-704-20040708	7,393.43	9,478.76	492,861.10
Invoice	07/08/2004	LC-GA-706-20040708	294.87	294.87	493,155.97
Invoice	07/08/2004	LC-SC-803-20040708	7,276.08	7,276.08	500,432.05
Invoice	07/08/2004	LC-FL-804-20040708	3,630.42	4,271.08	504,703.13
Invoice	07/08/2004	TF-MS-228-20040708		113.76	504,816.89
Invoice	07/08/2004	TF-AL-205-20040708		391.29	505,208.18
Invoice	07/08/2004	TF-FL-306-20040708		10.90	505,219.08
Invoice	07/08/2004	TF-KY-502-20040708		89.60	505,308.68
Invoice	07/08/2004	TF-FL-561-20040708		218.00	505,526.68
Invoice	07/08/2004	TF-TN-615-20040708		994.02	506,520.70
Invoice	07/08/2004	TF-NC-704-20040708		7,831.89	508,152.39
Invoice	07/08/2004	TF-SC-803-20040708		602.12	508,754.51
Invoice	07/08/2004	TF-FL-904-20040708		784.80	509,539.31
Invoice	08/08/2004	SS-AL-205-20040808		53.60	509,592.91
Invoice	08/08/2004	SS-MS-228-20040808		47.18	509,640.09
Invoice	08/08/2004	SS-KY-502-20040808		132.48	509,772.57
Invoice	08/08/2004	SS-FL-561-20040808		23.46	509,796.03
Invoice	08/08/2004	SS-TN-615-20040808		228.85	510,024.88
Invoice	08/08/2004	SS-NC-704-20040808		186.40	510,210.28
Invoice	08/08/2004	SS-GA-706-20040808		15.86	510,226.14
Invoice	08/08/2004	SS-GA-770-20040808		58.65	510,284.79
Invoice	08/08/2004	SS-SC-803-20040808		259.26	510,544.05



RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	08/08/2004	SS-FL-904-20040808	1,067.77	281.52	610,825.57
Invoice	08/08/2004	LC-AL-205-20040808	628.58	513.04	512,419.25
Invoice	08/08/2004	LC-MS-228-20040808	39.78	513.08	513,087.61
Invoice	08/08/2004	LC-KY-502-20040808	555.54	1,111.08	514,186.69
Invoice	08/08/2004	LC-FL-561-20040808	490.48	620.84	514,819.53
Invoice	08/08/2004	LC-TN-615-20040808	2,321.50	7,034.85	621,854.38
Invoice	08/08/2004	LC-NC-704-20040808	5,164.20	10,328.41	632,182.79
Invoice	08/08/2004	LC-GA-706-20040808	183.30	532,366.09	632,549.09
Invoice	08/08/2004	LC-SC-803-20040808	6,462.93	7,344.24	639,893.33
Invoice	08/08/2004	LC-FL-904-20040808	3,842.84	4,285.70	644,179.03
Invoice	08/08/2004	TF-AL-205-20040808	391.29	544,387.32	644,778.34
Invoice	08/08/2004	TF-MS-228-20040808	88.48	544,475.80	644,864.28
Invoice	08/08/2004	TF-FL-305-20040808	11.73	544,487.53	644,878.01
Invoice	08/08/2004	TF-KY-502-20040808	123.20	544,610.73	644,991.21
Invoice	08/08/2004	TF-FL-561-20040808	211.14	544,821.87	645,102.35
Invoice	08/08/2004	TF-TN-615-20040808	843.38	545,665.25	646,005.63
Invoice	08/08/2004	TF-NC-704-20040808	1,965.11	547,630.36	647,965.74
Invoice	08/08/2004	TF-GA-706-20040808	71.95	547,702.31	648,037.69
Invoice	08/08/2004	TF-SC-803-20040808	520.26	548,182.57	648,607.85
Invoice	08/08/2004	TF-FL-904-20040808	832.83	548,995.40	649,500.68
Invoice	09/08/2004	LC-KY-502-20040908	1,154.74	2,309.49	650,800.17
Invoice	09/08/2004	LC-FL-561-20040908	541.28	651,341.45	651,382.73
Invoice	09/08/2004	LC-TN-615-20040908	3,293.22	8,098.55	659,481.28
Invoice	09/08/2004	LC-NC-704-20040908	8,056.99	9,040.29	667,521.57
Invoice	09/08/2004	LC-GA-706-20040908	761.09	667,746.10	668,407.67
Invoice	09/08/2004	LC-SC-803-20040908	4,868.10	5,342.04	673,749.71
Invoice	09/08/2004	LC-FL-904-20040908	1,536.12	3,072.24	676,821.95
Invoice	09/08/2004	LC-AL-205-20040908	1,205.32	1,205.32	678,027.27
Invoice	09/08/2004	LC-MS-228-20040908	492.08	492.08	678,519.35
Invoice	09/08/2004	SS-AL-205-20040908	67.00	577,924.78	679,094.13
Invoice	09/08/2004	SS-MS-228-20040908	8.74	577,931.52	679,043.35
Invoice	09/08/2004	SS-KY-502-20040908	107.64	578,039.16	679,150.99
Invoice	09/08/2004	SS-FL-561-20040908	15.64	578,054.80	679,166.63
Invoice	09/08/2004	SS-TN-615-20040908	288.55	578,445.35	679,455.18
Invoice	09/08/2004	SS-NC-704-20040908	189.52	578,634.87	679,644.70

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	09/08/2004	SS-GA-706-20040908		31.72	578,564.59
Invoice	09/08/2004	SS-SC-803-20040908		192.21	578,758.80
Invoice	09/08/2004	SS-FL-904-20040908		86.02	578,842.82
Invoice	09/08/2004	TF-AL-205-20040908		391.29	579,234.11
Invoice	09/08/2004	TF-MS-228-20040908		75.64	579,309.95
Invoice	09/08/2004	TF-FL-305-20040908		11.73	579,321.68
Invoice	09/08/2004	TF-KY-602-20040908		100.60	579,422.46
Invoice	09/08/2004	TF-FL-661-20040908		211.14	579,633.62
Invoice	09/08/2004	TF-TN-615-20040908		675.32	580,308.94
Invoice	09/08/2004	TF-NC-704-20040908		2,271.87	582,580.81
Invoice	09/08/2004	TF-GA-706-20040908		71.70	582,652.51
Invoice	09/08/2004	TF-SC-803-20040908		539.38	583,191.89
Invoice	09/08/2004	TF-FL-904-20040908		645.15	583,837.04
Invoice	10/08/2004	LC-AL-205-20041008	1,897.69	2,035.60	585,872.64
Invoice	10/08/2004	LC-FL-305-20041008	39.78	39.78	586,912.42
Invoice	10/08/2004	LC-KY-602-20041008	1,319.97	1,970.10	587,882.52
Invoice	10/08/2004	LC-FL-561-20041008	140.93	421.94	588,304.46
Invoice	10/08/2004	LC-TN-615-20041008	4,587.77	7,512.95	595,817.41
Invoice	10/08/2004	LC-NC-704-20041008	7,409.29	9,378.65	605,196.26
Invoice	10/08/2004	LC-GA-706-20041008	376.56	753.12	605,949.38
Invoice	10/08/2004	LC-GA-770-20041008	35.00	35.00	605,984.38
Invoice	10/08/2004	LC-SC-803-20041008	2,283.32	5,018.28	611,002.66
Invoice	10/08/2004	LC-FL-904-20041008	3,031.17	3,788.86	614,791.52
Invoice	10/08/2004	LC-MS-228-20041008	439.84	439.84	615,231.46
Invoice	10/08/2004	SS-AL-205-20041008		26.80	615,258.26
Invoice	10/08/2004	SS-KY-502-20041008		82.80	615,341.06
Invoice	10/08/2004	SS-FL-561-20041008		15.64	615,356.70
Invoice	10/08/2004	SS-TN-615-20041008		208.95	615,565.65
Invoice	10/08/2004	SS-NC-704-20041008		53.56	615,619.21
Invoice	10/08/2004	SS-GA-706-20041008		7.93	615,627.14
Invoice	10/08/2004	SS-GA-770-20041008		0.00	615,627.14
Invoice	10/08/2004	SS-SC-803-20041008		138.57	615,765.71
Invoice	10/08/2004	SS-MS-228-20041008		13.48	615,779.19
Invoice	10/08/2004	TF-AL-205-20041008		357.54	616,136.73
Invoice	10/08/2004	TF-MS-228-20041008		69.48	616,225.21
Invoice	10/08/2004	TF-KY-502-20041008		100.80	616,326.01

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	10/08/2004	TF-FL-681-20041008		152.49	616,478.50
Invoice	10/08/2004	TF-TN-615-20041008		645.54	617,124.04
Invoice	10/08/2004	TF-NC-704-20041008		2,394.67	619,518.71
Invoice	10/08/2004	TF-GA-708-20041008		95.60	619,614.31
Invoice	10/08/2004	TF-SC-803-20041008		602.12	620,216.43
Invoice	10/08/2004	TF-FL-904-20041008		621.69	620,838.12
Invoice	11/08/2004	LC-AL-205-20041108	1,299.04	1,299.04	622,137.16
Invoice	11/08/2004	LC-KY-502-20041108	2,349.48	3,648.64	625,149.31
Invoice	11/08/2004	LC-FL-561-20041108	907.12	4,555.76	626,056.43
Invoice	11/08/2004	LC-TN-615-20041108	4,000.50	8,556.26	632,027.33
Invoice	11/08/2004	LC-NC-704-20041108	7,970.96	16,527.22	640,983.47
Invoice	11/08/2004	LC-GA-708-20041108	355.64	16,882.86	641,694.75
Invoice	11/08/2004	LC-SC-803-20041108	4,498.58	21,381.44	646,193.31
Invoice	11/08/2004	LC-FL-904-20041108	4,275.50	25,656.94	650,468.81
Invoice	11/08/2004	LC-MS-228-20041108	804.96	26,461.90	651,373.77
Invoice	11/08/2004	SS-AL-205-20041108		26.60	651,400.37
Invoice	11/08/2004	SS-KY-502-20041108		41.40	651,441.97
Invoice	11/08/2004	SS-FL-561-20041108		31.28	651,473.25
Invoice	11/08/2004	SS-TN-615-20041108		119.40	651,592.65
Invoice	11/08/2004	SS-NC-704-20041108		111.24	651,703.89
Invoice	11/08/2004	SS-GA-708-20041108		7.93	651,711.82
Invoice	11/08/2004	SS-SC-803-20041108		138.57	651,850.39
Invoice	11/08/2004	SS-FL-904-20041108		70.38	651,920.77
Invoice	11/08/2004	SS-MS-228-20041108		13.48	651,934.25
Invoice	11/08/2004	TF-AL-205-20041108		346.29	652,280.54
Invoice	11/08/2004	TF-MS-228-20041108		138.04	652,418.58
Invoice	11/08/2004	TF-KY-502-20041108		162.24	652,580.82
Invoice	11/08/2004	TF-FL-561-20041108		129.03	652,710.85
Invoice	11/08/2004	TF-TN-615-20041108		598.82	653,309.67
Invoice	11/08/2004	TF-NC-704-20041108		2,282.61	655,592.28
Invoice	11/08/2004	TF-GA-708-20041108		155.36	655,747.64
Invoice	11/08/2004	TF-SC-803-20041108		530.43	656,278.06
Invoice	11/08/2004	TF-FL-904-20041108		621.69	656,899.75
Invoice	12/08/2004	LC-AL-205-20041208	1,432.96	1,432.96	658,330.71
Invoice	12/08/2004	LC-FL-305-20041208	78.56	1,511.52	658,410.27
Invoice	12/08/2004	LC-KY-502-20041208	2,508.92	2,819.01	661,229.28

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	12/08/2004	LC-FL-561-20041208	596.70	596.70	661,825.88
Invoice	12/08/2004	LC-TN-615-20041208	4,708.78	6,115.30	667,941.28
Invoice	12/08/2004	LC-NC-704-20041208	8,210.00	9,224.62	677,165.90
Invoice	12/08/2004	LC-GA-706-20041208	828.83	828.83	677,994.73
Invoice	12/08/2004	LC-SC-803-20041208	3,944.76	3,944.76	681,939.49
Invoice	12/08/2004	LC-MS-228-20041208	1,058.74	1,066.74	683,006.23
Invoice	12/08/2004	SS-AL-205-20041208	26.80	26.80	683,033.03
Invoice	12/08/2004	SS-KY-502-20041208	57.96	57.96	683,090.99
Invoice	12/08/2004	SS-FL-561-20041208	23.46	23.46	683,114.45
Invoice	12/08/2004	SS-TN-615-20041208	139.30	139.30	683,253.75
Invoice	12/08/2004	SS-NC-704-20041208	78.28	78.28	683,332.03
Invoice	12/08/2004	SS-GA-706-20041208	39.65	39.65	683,371.68
Invoice	12/08/2004	SS-SC-803-20041208	102.81	102.81	683,474.49
Invoice	12/08/2004	SS-FL-904-20041208	70.38	70.38	683,544.87
Invoice	12/08/2004	SS-MS-228-20041208	20.22	20.22	683,565.09
Invoice	12/08/2004	TF-AL-206-20041208		290.04	683,655.13
Invoice	12/08/2004	TF-MS-228-20041208		202.24	684,057.37
Invoice	12/08/2004	TF-KY-502-20041208		112.32	684,169.69
Invoice	12/08/2004	TF-FL-561-20041208		93.84	684,263.53
Invoice	12/08/2004	TF-TN-615-20041208		633.36	684,896.89
Invoice	12/08/2004	TF-NC-704-20041208		2,225.75	687,122.64
Invoice	12/08/2004	TF-GA-706-20041208		239.00	687,361.64
Invoice	12/08/2004	TF-SC-803-20041208	21.20	488.03	687,849.67
Invoice	12/08/2004	TF-FL-904-20041208		563.04	688,412.71
Invoice	01/08/2005	LC-AL-205-20050108	1,148.37	1,432.96	689,845.67
Invoice	01/08/2005	LC-MS-228-20050108	1,014.50	1,014.50	690,860.17
Invoice	01/08/2005	LC-KY-502-20050108	1,182.38	2,128.29	692,988.46
Invoice	01/08/2005	LC-FL-561-20050108	290.53	581.06	693,569.52
Invoice	01/08/2005	LC-TN-615-20050108	3,457.83	5,927.70	699,497.22
Invoice	01/08/2005	LC-NC-704-20050108	8,812.99	9,902.24	709,399.46
Invoice	01/08/2005	LC-GA-706-20050108	288.88	585.76	709,985.22
Invoice	01/08/2005	LC-SC-803-20050108	2,624.16	2,624.16	712,609.38
Invoice	01/08/2005	LC-FL-904-20050108	2,753.32	2,753.32	715,362.70
Invoice	01/08/2005	SS-AL-205-20050108	13.40	26.80	715,389.50
Invoice	01/08/2005	SS-MS-228-20050108	6.74	6.74	715,396.24
Invoice	01/08/2005	SS-KY-502-20050108	41.40	66.24	715,462.48

RBOC Tracker  
Account QuickReport  
All Transactions

Date	Type	Memo	Open Balance	Amount	Balance
01/08/2005	Invoice	SS-TN-615-20050108	79.60	159.20	715,621.68
01/08/2005	Invoice	SS-NC-704-20050108	15.86	98.88	715,720.56
01/08/2005	Invoice	SS-GA-706-20050108	107.28	23.79	715,744.35
01/08/2005	Invoice	SS-SC-803-20050108	46.92	107.28	715,851.63
01/08/2005	Invoice	SS-FL-904-20050108	11.25	82.56	715,934.19
01/08/2005	Invoice	TF-AL-205-20050108		301.29	716,235.48
01/08/2005	Invoice	TF-FL-561-20050108		93.84	716,309.32
01/08/2005	Invoice	TF-MS-228-20050108		214.88	716,524.20
01/08/2005	Invoice	TF-KY-502-20050108		174.72	716,698.92
01/08/2005	Invoice	TF-TN-615-20050108		621.18	717,320.10
01/08/2005	Invoice	TF-NC-704-20050108		2,207.87	719,527.77
01/08/2005	Invoice	TF-GA-706-20050108		227.05	719,754.82
01/08/2005	Invoice	TF-SC-803-20050108		477.43	720,232.25
01/08/2005	Invoice	TF-FL-804-20050108		410.55	720,642.80
01/08/2005	Invoice	SD-TN-615-20050108	750.00	750.00	721,392.80
01/11/2005	Payment	SS-AL-205-20031008		-26.80	721,366.00
01/11/2005	Payment	SS-KY-502-20031008		-66.24	721,299.76
01/11/2005	Payment	SS-FL-561-20031008		-7.82	721,291.94
01/11/2005	Payment	SS-TN-615-20031008		-169.16	721,122.79
01/11/2005	Payment	SS-NC-704-20031008		-156.56	720,966.23
01/11/2005	Payment	SS-GA-706-20031008		-39.65	720,926.58
01/11/2005	Payment	SS-SC-803-20031008		-151.98	720,774.60
01/11/2005	Payment	SS-FL-904-20031008		-125.12	720,649.48
01/11/2005	Payment	SS-MS-228-20031008		-26.96	720,622.52
01/11/2005	Payment	SS-AL-205-2003108		-87.10	720,535.42
01/11/2005	Payment	SS-MS-228-2003108		-6.74	720,528.68
01/11/2005	Payment	SS-KY-502-2003108		-74.52	720,454.16
01/11/2005	Payment	SS-TN-615-2003108		-437.80	720,016.36
01/11/2005	Payment	SS-NC-704-2003108		-144.20	719,872.16
01/11/2005	Payment	SS-GA-706-2003108		-7.93	719,864.23
01/11/2005	Payment	SS-SC-803-2003108		-201.15	719,663.08
01/11/2005	Payment	SS-FL-904-2003108		-86.02	719,577.06
01/11/2005	Payment	SS-AL-205-20031208		-33.50	719,543.56
01/11/2005	Payment	SS-MS-228-20031208		-13.48	719,530.08
01/11/2005	Payment	SS-KY-502-20031208		-57.96	719,472.12
01/11/2005	Payment	SS-FL-561-20031208		-7.82	719,464.30

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 Accrual Basis

RBOC Tracker  
 Account QuickReport  
 All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	01/11/2005	SS-TN-615-20031208		-189.05	719,275.25
Payment	01/11/2005	SS-NC-704-20031208		-119.48	719,155.77
Payment	01/11/2005	SS-GA-706-20031208		-15.86	719,139.91
Payment	01/11/2005	SS-SC-803-20031208		-178.80	718,961.11
Payment	01/11/2005	SS-FL-904-20031208		-54.74	718,906.37
Payment	01/11/2005	SS-AL-205-20040108		-73.70	718,832.67
Payment	01/11/2005	SS-KY-502-20040108		-57.96	718,774.71
Payment	01/11/2005	SS-FL-561-20040108		-7.82	718,766.89
Payment	01/11/2005	SS-TN-615-20040108		-199.00	718,567.89
Payment	01/11/2005	SS-NC-704-20040108		-309.00	718,258.89
Payment	01/11/2005	SS-GA-706-20040108		-23.79	718,235.10
Payment	01/11/2005	SS-SC-803-20040108		-116.22	718,118.88
Payment	01/11/2005	SS-FL-904-20040108		-117.30	718,001.58
Payment	01/11/2005	SS-AL-205-20040208		-87.10	717,914.48
Payment	01/11/2005	SS-MS-228-20040208		-6.74	717,907.74
Payment	01/11/2005	SS-KY-502-20040208		-86.24	717,841.50
Payment	01/11/2005	SS-FL-561-20040208		-23.46	717,818.04
Payment	01/11/2005	SS-TN-615-20040208		-398.00	717,420.04
Payment	01/11/2005	SS-NC-704-20040208		-304.88	717,115.16
Payment	01/11/2005	SS-GA-706-20040208		-31.72	717,083.44
Payment	01/11/2005	SS-SC-803-20040208		-169.86	716,913.58
Payment	01/11/2005	SS-FL-904-20040208		-155.40	716,757.18
Payment	01/11/2005	SS-AL-205-20040408		-33.50	716,723.68
Payment	01/11/2005	SS-MS-228-20040408		-26.96	716,696.72
Payment	01/11/2005	SS-KY-502-20040408		-57.96	716,638.76
Payment	01/11/2005	SS-FL-561-20040408		-31.28	716,607.48
Payment	01/11/2005	SS-TN-615-20040408		-199.00	716,408.48
Payment	01/11/2005	SS-NC-704-20040408		-226.60	716,181.88
Payment	01/11/2005	SS-SC-803-20040408		-272.67	715,909.21
Payment	01/11/2005	SS-FL-904-20040408		-203.32	715,705.89
Payment	01/11/2005	SS-GA-706-20040408		-15.86	715,690.03
Payment	01/11/2005	SS-AL-205-20040508		-46.90	715,643.13
Payment	01/11/2005	SS-MS-228-20040508		-26.96	715,616.17
Payment	01/11/2005	SS-KY-502-20040508		-24.84	715,591.33
Payment	01/11/2005	SS-FL-561-20040508		-15.64	715,575.69
Payment	01/11/2005	SS-TN-615-20040508		-199.00	715,376.69

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	01/11/2005	SS-NC-704-20040508	-148.32	715,228.37	715,228.37
Payment	01/11/2005	SS-SC-803-20040508	-210.09	715,018.28	715,018.28
Payment	01/11/2005	SS-FL-904-20040508	-156.40	714,861.88	714,861.88
Payment	01/11/2005	SS-AL-205-20040608	-33.50	714,828.38	714,828.38
Payment	01/11/2005	SS-MS-228-20040608	-13.48	714,814.90	714,814.90
Payment	01/11/2005	SS-KY-502-20040608	-8.28	714,806.62	714,806.62
Payment	01/11/2005	SS-TX-615-20040608	-129.35	714,677.27	714,677.27
Payment	01/11/2005	SS-NC-704-20040608	-98.88	714,578.39	714,578.39
Payment	01/11/2005	SS-GA-770-20040608	-58.70	714,519.69	714,519.69
Payment	01/11/2005	SS-SC-803-20040608	-163.27	714,336.42	714,336.42
Payment	01/11/2005	SS-FL-904-20040608	-132.94	714,203.48	714,203.48
Payment	01/11/2005	SS-FL-581-20040608	-23.46	714,180.02	714,180.02
Payment	01/11/2005	SS-AL-205-20040708	-93.60	714,086.22	714,086.22
Payment	01/11/2005	SS-MS-228-20040708	-20.22	714,066.00	714,066.00
Payment	01/11/2005	SS-KY-502-20040708	-24.84	714,041.16	714,041.16
Payment	01/11/2005	SS-FL-581-20040708	-7.82	714,033.34	714,033.34
Payment	01/11/2005	SS-TN-615-20040708	-318.40	713,714.94	713,714.94
Payment	01/11/2005	SS-NC-704-20040708	-168.92	713,546.02	713,546.02
Payment	01/11/2005	SS-GA-706-20040708	-23.79	713,522.23	713,522.23
Payment	01/11/2005	SS-GA-770-20040708	-58.70	713,463.53	713,463.53
Payment	01/11/2005	SS-SC-803-20040708	-268.06	713,177.46	713,177.46
Payment	01/11/2005	SS-FL-904-20040708	-258.06	712,919.39	712,919.39
Payment	01/11/2005	SS-AL-205-20040808	-53.60	712,865.79	712,865.79
Payment	01/11/2005	SS-MS-228-20040808	-47.18	712,818.61	712,818.61
Payment	01/11/2005	SS-KY-502-20040808	-132.48	712,686.13	712,686.13
Payment	01/11/2005	SS-FL-661-20040808	-23.48	712,662.67	712,662.67
Payment	01/11/2005	SS-TN-615-20040808	-228.85	712,433.82	712,433.82
Payment	01/11/2005	SS-NC-704-20040808	-185.40	712,248.42	712,248.42
Payment	01/11/2005	SS-GA-706-20040808	-15.86	712,232.56	712,232.56
Payment	01/11/2005	SS-GA-770-20040808	-88.66	712,173.91	712,173.91
Payment	01/11/2005	SS-SC-803-20040808	-259.26	711,914.65	711,914.65
Payment	01/11/2005	SS-FL-904-20040808	-281.52	711,633.13	711,633.13
Invoice	02/08/2005	LC-AL-205-20050208	1,793.59	714,144.15	714,144.15
Invoice	02/08/2005	LC-MS-228-20050208	975.74	716,119.89	716,119.89
Invoice	02/08/2005	LC-FL-305-20050208	39.78	715,159.67	715,159.67
Invoice	02/08/2005	LC-KY-502-20050208	2,737.97	718,239.89	718,239.89

**RBOC Tracker**  
**Account QuickReport**  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	02/08/2005	LC-FL-561-20050208	6,524.80	517.14	718,757.03
Invoice	02/08/2005	LC-TN-615-20050208		7,340.40	726,097.43
Invoice	02/08/2005	LC-NC-704-20050208	13,431.99	17,909.32	744,006.75
Invoice	02/08/2005	LC-GA-706-20050208	1,294.05	1,725.40	745,732.15
Invoice	02/08/2005	LC-SC-803-20050208	4,388.54	4,368.54	750,100.69
Invoice	02/08/2005	LC-FL-904-20050208	3,594.37	4,313.24	754,413.93
Invoice	02/08/2005	SS-AL-205-20050208		33.50	754,447.43
Invoice	02/08/2005	SS-MS-228-20050208	6.74	6.74	754,454.17
Invoice	02/08/2005	SS-KY-502-20050208	41.40	74.52	754,528.69
Invoice	02/08/2005	SS-FL-561-20050208	7.82	15.64	754,544.33
Invoice	02/08/2005	SS-TN-615-20050208	119.40	119.40	754,663.73
Invoice	02/08/2005	SS-NC-704-20050208	82.40	123.80	754,787.33
Invoice	02/08/2005	SS-GA-706-20050208	15.86	15.86	754,803.19
Invoice	02/08/2005	SS-FL-904-20050208	43.01	86.02	754,889.21
Invoice	02/08/2005	TF-AL-205-20050208	472.50	472.50	755,361.71
Invoice	02/08/2005	TF-MS-228-20050208	266.44	266.44	755,627.15
Invoice	02/08/2005	TF-KY-502-20050208	224.84	224.84	755,851.79
Invoice	02/08/2005	TF-FL-561-20050208	117.30	117.30	755,969.09
Invoice	02/08/2005	TF-TN-615-20050208	901.32	901.32	756,870.41
Invoice	02/08/2005	TF-NC-704-20050208	2,734.25	2,734.25	759,604.66
Invoice	02/08/2005	TF-GA-706-20050208	322.65	322.65	759,927.31
Invoice	02/08/2005	TF-SC-803-20050208	531.29	531.29	760,458.60
Invoice	02/08/2005	TF-FL-904-20050208	551.31	551.31	761,009.91
Invoice	02/08/2005	SD-TN-615-20050208	790.00	790.00	761,799.91
Invoice	02/08/2005	SD-FL-904-20050208	5.00	5.00	761,804.91
Invoice	03/08/2005	LC-AL-205-20050308	1,853.88	2,162.86	763,967.77
Invoice	03/08/2005	LC-MS-228-20050308	641.32	957.20	764,924.97
Invoice	03/08/2005	LC-FL-305-20050308	39.78	39.78	764,964.75
Invoice	03/08/2005	LC-KY-502-20050308	2,718.74	3,398.43	768,363.18
Invoice	03/08/2005	LC-FL-561-20050308	524.86	524.86	768,888.14
Invoice	03/08/2005	LC-TN-615-20050308	5,183.00	6,596.55	775,484.69
Invoice	03/08/2005	LC-NC-704-20050308	12,008.92	17,008.39	792,493.08
Invoice	03/08/2005	LC-GA-706-20050308	1,388.19	1,850.92	794,344.00
Invoice	03/08/2005	LC-SC-803-20050308	4,747.89	4,747.89	799,091.89
Invoice	03/08/2005	LC-FL-904-20050308	2,419.73	2,823.02	801,914.91
Invoice	03/08/2005	SS-AL-205-20050308	87.10	87.10	802,002.01



RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	03/08/2005	SS-MS-228-20050308	20.22	26.96	802,028.97
Invoice	03/08/2005	SS-KY-502-20050308	6.28	6.28	802,037.25
Invoice	03/08/2005	SS-FL-661-20050308	15.64	15.64	802,052.89
Invoice	03/08/2005	SS-TN-615-20050308	96.17	288.55	802,341.44
Invoice	03/08/2005	SS-NC-704-20050308	285.20	366.68	802,708.12
Invoice	03/08/2005	SS-FL-904-20050308	101.68	101.66	802,809.78
Invoice	03/08/2005	TF-AL-205-20050308		528.75	803,338.53
Invoice	03/08/2005	TF-MS-228-20050308		303.36	803,641.89
Invoice	03/08/2005	TF-KY-502-20050308		336.98	803,978.85
Invoice	03/08/2005	TF-FL-561-20050308		117.30	804,096.15
Invoice	03/08/2005	TF-TN-615-20050308		1,004.02	805,100.17
Invoice	03/08/2005	TF-NC-704-20050308	253.97	3,378.38	808,558.55
Invoice	03/08/2005	TF-GA-706-20050308		358.50	808,917.05
Invoice	03/08/2005	TF-SC-803-20050308		615.66	809,532.71
Invoice	03/08/2005	TF-FL-904-20050308		833.42	810,366.13
Invoice	03/08/2005	GD-TN-615-20050308	775.00	775.00	810,941.13
Invoice	03/08/2005	SD-FL-904-20050308	5.00	6.00	810,946.13
Invoice	03/19/2005	LC-LA-318-20050319	324.53	649.06	811,595.19
Invoice	03/19/2005	SS-LA-318-20050319		31.56	811,626.75
Invoice	03/19/2005	TF-LA-318-20050319	274.50	274.50	811,901.25
Invoice	04/08/2005	LC-AL-205-20050408	1,767.84	1,767.84	813,669.09
Invoice	04/08/2005	LC-MS-228-20050408	688.38	689.36	814,358.45
Invoice	04/08/2005	LC-KY-502-20050408	2,599.20	2,599.20	816,957.65
Invoice	04/08/2005	LC-FL-561-20050408	381.48	381.48	817,349.13
Invoice	04/08/2005	LC-TN-615-20050408	5,354.70	5,354.70	822,703.83
Invoice	04/08/2005	LC-NC-704-20050408	10,137.43	10,137.43	832,841.26
Invoice	04/08/2005	LC-GA-706-20050408	948.38	946.38	833,787.64
Invoice	04/08/2005	LC-SC-803-20050408	3,442.08	3,442.08	837,229.72
Invoice	04/08/2005	LC-FL-904-20050408	2,500.70	2,500.70	839,730.42
Invoice	04/08/2005	SS-AL-205-20050408	160.80	160.80	839,891.22
Invoice	04/08/2005	SS-MS-228-20050408	40.44	40.44	839,931.66
Invoice	04/08/2005	SS-KY-502-20050408	82.80	82.80	840,014.46
Invoice	04/08/2005	SS-FL-561-20050408	39.10	39.10	840,053.56
Invoice	04/08/2005	SS-TN-615-20050408	457.70	457.70	840,511.26
Invoice	04/08/2005	SS-NC-704-20050408	370.80	370.80	840,882.06
Invoice	04/08/2005	SS-GA-706-20050408	39.65	39.65	840,921.71

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	04/08/2005	SS-SC-803-20050408	317.37	317.37	841,239.08
Invoice	04/08/2005	SS-FL-904-20050408	258.06	258.06	841,497.14
Invoice	04/08/2005	SD-TN-615-20050408	960.00	960.00	842,457.14
Invoice	04/08/2005	TF-AL-205-20050408	532.88	532.88	842,990.02
Invoice	04/08/2005	TF-MS-228-20050408	266.29	266.29	843,256.31
Invoice	04/08/2005	TF-KY-602-20050408	231.29	231.29	843,487.60
Invoice	04/08/2005	TF-FL-561-20050408	75.08	75.08	843,562.68
Invoice	04/08/2005	TF-TN-615-20050408	1,111.46	1,111.46	844,674.14
Invoice	04/08/2005	TF-NC-704-20050408	3,191.62	3,191.62	847,865.76
Invoice	04/08/2005	TF-GA-705-20050408	389.96	389.96	848,255.72
Invoice	04/08/2005	TF-SC-803-20050408	587.31	587.31	848,843.03
Invoice	04/08/2005	TF-FL-904-20050408	459.03	459.03	849,302.06
Invoice	04/19/2005	LC-LA-318-20050419	535.78	535.78	849,837.84
Invoice	04/19/2005	SS-LA-318-20050419	15.78	15.78	849,853.62
Invoice	04/19/2005	TF-LA-318-20050419	193.98	193.98	850,047.60
Invoice	05/08/2005	LC-AL-205-20050508	1,325.82	1,325.82	851,373.42
Invoice	05/08/2005	LC-MS-228-20050508	492.08	492.08	851,865.50
Invoice	05/08/2005	LC-KY-602-20050508	2,366.49	2,366.49	854,231.99
Invoice	05/08/2005	LC-FL-561-20050508	326.06	326.06	854,558.05
Invoice	05/08/2005	LC-TN-615-20050508	3,544.00	3,544.00	858,102.05
Invoice	05/08/2005	LC-NC-704-20050508	7,549.08	7,549.08	865,651.13
Invoice	05/08/2005	LC-GA-706-20050508	727.14	727.14	866,378.27
Invoice	05/08/2005	LC-SC-803-20050508	3,557.19	3,557.19	869,935.46
Invoice	05/08/2005	LC-FL-904-20050508	1,909.44	1,909.44	871,844.90
Invoice	05/08/2005	SS-AL-205-20050508	20.10	20.10	871,865.00
Invoice	05/08/2005	SS-MS-228-20050508	26.96	26.96	871,891.96
Invoice	05/08/2005	SS-KY-502-20050508	24.84	24.84	871,916.80
Invoice	05/08/2005	SS-FL-561-20050508	23.46	23.46	871,940.26
Invoice	05/08/2005	SS-TN-615-20050508	99.50	99.50	872,039.76
Invoice	05/08/2005	SS-NC-704-20050508	86.52	86.52	872,126.28
Invoice	05/08/2005	SS-GA-705-20050508	15.86	15.86	872,142.14
Invoice	05/08/2005	SS-SC-803-20050508	183.27	183.27	872,325.41
Invoice	05/08/2005	SS-FL-904-20050508	70.38	70.38	872,395.79
Invoice	05/08/2005	TF-AL-205-20050508	540.17	540.17	872,935.96
Invoice	05/08/2005	TF-MS-228-20050508	196.45	196.45	873,134.41
Invoice	05/08/2005	TF-KY-502-20050508	212.58	212.58	873,346.99

2:23 PM  
09/15/05  
Accrual Basis

## RBOC Tracker Account QuickReport All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	05/08/2005	TF-FL-561-20050508	73,50999	73,50999	873,420.50
Invoice	05/08/2005	TF-TN-615-20050508	882.01	882.01	874,302.51
Invoice	05/08/2005	TF-NC-704-20050508	2,650.14	2,650.14	876,952.65
Invoice	05/08/2005	TF-GA-706-20050508	321.86	321.86	877,314.51
Invoice	05/08/2005	TF-SC-803-20050508	614.40	614.40	877,928.91
Invoice	05/08/2005	TF-FL-904-20050508	398.02	398.02	878,326.93
Invoice	05/08/2005	5D-TN-616-20050508	1,055.00	1,055.00	879,381.93
Payment	05/12/2005	LC-MS-228-20040108	-108.53	-108.53	879,273.40
Payment	05/12/2005	LC-KY-502-20040108	-76.29	-76.29	879,197.11
Payment	05/12/2005	LC-FL-561-20040108	-381.93	-381.93	878,815.18
Payment	05/12/2005	LC-NC-704-20040108	-8,725.05	-8,725.05	870,110.13
Payment	05/12/2005	LC-SC-603-20040108	-347.10	-347.10	869,763.03
Payment	05/12/2005	LC-FL-904-20040108	-2,906.36	-2,906.36	866,856.67
Payment	05/12/2005	LC-TN-615-20040108	-472.92	-472.92	866,383.75
Payment	05/12/2005	LC-AL-205-20040208	-2,222.56	-2,222.56	864,161.19
Payment	05/12/2005	LC-FL-561-20040208	-1,527.28	-1,527.28	862,633.92
Payment	05/12/2005	LC-TN-615-20040208	-6,313.45	-6,313.45	856,320.47
Payment	05/12/2005	LC-NC-704-20040208	-14,722.85	-14,722.85	841,597.62
Payment	05/12/2005	LC-FL-904-20040208	-9,062.49	-9,062.49	832,535.13
Payment	05/12/2005	LC-MS-228-20040208	-743.82	-743.82	831,791.31
Payment	05/12/2005	LC-SC-803-20040208	-2,280.55	-2,280.55	829,510.76
Payment	05/12/2005	LC-AL-205-20040308	-477.09	-477.09	829,033.67
Payment	05/12/2005	LC-KY-502-20040308	-2,419.61	-2,419.61	826,614.06
Payment	05/12/2005	LC-NC-704-20040308	-1,011.05	-1,011.05	825,603.01
Payment	05/12/2005	LC-FL-561-20040308	-8,157.60	-8,157.60	817,445.41
Payment	05/12/2005	LC-SC-803-20040308	-1,183.94	-1,183.94	816,261.47
Payment	05/12/2005	LC-FL-904-20040308	-10,706.83	-10,706.83	805,554.64
Payment	05/12/2005	LC-AL-205-20040408	-788.83	-788.83	804,765.81
Payment	05/12/2005	LC-FL-561-20040408	-1,136.96	-1,136.96	803,628.85
Payment	05/12/2005	LC-TN-615-20040408	-1,704.38	-1,704.38	801,924.47
Payment	05/12/2005	LC-NC-704-20040408	-8,024.70	-8,024.70	793,899.77
Payment	05/12/2005	LC-FL-904-20040408	-5,143.55	-5,143.55	790,744.22
Payment	05/12/2005	LC-SC-803-20040408	-537.10	-537.10	790,207.12
Payment	05/12/2005	LC-AL-205-20040508	-1,331.18	-1,331.18	788,875.94
Payment	05/12/2005	LC-MS-228-20040508	-681.96	-681.96	788,193.99
Payment	05/12/2005	LC-FL-305-20040508	-31.96	-31.96	788,162.03

2:23 PM  
09/15/05  
Accrual Basis

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/12/2005	LC-FL-561-20040508		-536.66	787,645.37
Payment	05/12/2005	LC-TN-615-20040508		-509.94	787,135.43
Payment	05/12/2005	LC-NC-704-20040508		-3,885.09	783,250.34
Payment	05/12/2005	LC-SC-803-20040608		-932.09	782,318.25
Payment	05/12/2005	LC-FL-904-20040508		-3,384.81	778,933.44
Payment	05/12/2005	LC-FL-561-20040808		-244.93	778,708.51
Payment	05/12/2005	LC-NC-704-20040808		-2,327.09	776,381.42
Payment	05/12/2005	LC-SC-803-20040808		-845.35	775,536.07
Payment	05/12/2005	LC-FL-904-20040808		-2,543.23	772,992.84
Payment	05/16/2005	LC-KY-502-20040708		-554.15	772,438.69
Payment	05/16/2005	LC-FL-561-20040708		-373.79	771,864.90
Payment	05/16/2005	LC-TN-615-20040708		-1,374.11	770,490.79
Payment	05/16/2005	LC-NC-704-20040708		-2,085.33	768,405.46
Payment	05/16/2005	LC-FL-904-20040708		-640.66	767,764.80
Payment	05/16/2005	LC-AL-205-20040808		-525.91	767,238.89
Payment	05/16/2005	LC-KY-502-20040808		-555.54	766,683.35
Payment	05/16/2005	LC-FL-561-20040808		-130.38	766,552.97
Payment	05/16/2005	LC-TN-615-20040808		-4,713.35	761,839.62
Payment	05/16/2005	LC-NC-704-20040808		-5,164.21	756,675.41
Payment	05/16/2005	LC-SC-803-20040808		-881.31	755,794.10
Payment	05/16/2005	LC-FL-904-20040808		-642.86	755,151.24
Payment	05/16/2005	LC-KY-502-20040908		-1,154.75	753,996.49
Payment	05/16/2005	LC-FL-561-20040908		-641.28	753,355.21
Payment	05/16/2005	LC-TN-615-20040908		-2,805.33	750,549.88
Payment	05/16/2005	LC-NC-704-20040908		-2,983.30	747,566.58
Payment	05/16/2005	LC-SC-803-20040908		-373.94	747,192.64
Payment	05/16/2005	LC-FL-904-20040908		-1,336.12	745,856.52
Payment	05/16/2005	LC-AL-205-20041008		-337.91	745,518.61
Payment	05/16/2005	LC-KY-502-20041008		-650.13	744,868.48
Payment	05/16/2005	LC-FL-561-20041008		-281.01	744,587.47
Payment	05/16/2005	LC-TN-615-20041008		-3,005.18	741,582.29
Payment	05/16/2005	LC-NC-704-20041008		-1,969.56	739,612.73
Payment	05/16/2005	LC-GA-706-20041008		-376.56	739,236.17
Payment	05/16/2005	LC-SC-803-20041008		-2,734.96	736,501.21
Payment	05/16/2005	LC-FL-904-20041008		-757.79	735,743.42
Payment	05/16/2005	LC-KY-502-20041108		-662.67	734,980.75

2:23 PM  
09/15/05  
Accrual Basis

## RBOC Tracker Account QuickReport All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/16/2005	LC-TN-615-20041108		-1,970.40	733,010.35
Payment	05/16/2005	LC-NC-704-20041108		-855.18	732,025.17
Payment	05/16/2005	LC-GA-706-20041108		-355.64	731,669.53
Payment	05/16/2005	LC-KY-502-20041208		-310.09	731,359.44
Payment	05/16/2005	LC-TN-615-20041208		-1,406.52	729,952.92
Payment	05/16/2005	LC-NC-704-20041208		-1,014.62	728,938.30
Payment	05/17/2005	TF-MS-226-20031108		-22.60	728,915.64
Payment	05/17/2005	TF-AL-205-20031108		-31.29	728,884.35
Payment	05/17/2005	TF-FL-561-20031108		-21.02	728,863.33
Payment	05/17/2005	TF-TN-615-20031108		-167.78	728,695.55
Payment	05/17/2005	TF-NC-704-20031108		-85.04	728,600.51
Payment	05/17/2005	TF-GA-706-20031108		-10.72	728,589.79
Payment	05/17/2005	TF-SC-803-20031108		-160.29	728,429.50
Payment	05/17/2005	TF-FL-904-20031108		-105.10	728,324.40
Payment	05/17/2005	TF-AL-205-20031208		-132.54	728,191.86
Payment	05/17/2005	TF-MS-228-20031208		-33.99	728,157.87
Payment	05/17/2005	TF-FL-305-20031208		-10.51	728,147.36
Payment	05/17/2005	TF-KY-502-20031208		-33.60	728,113.76
Payment	05/17/2005	TF-FL-561-20031208		-63.06	728,050.70
Payment	05/17/2005	TF-TN-615-20031208		-241.00	727,809.70
Payment	05/17/2005	TF-NC-704-20031208		-426.27	727,383.43
Payment	05/17/2005	TF-GA-706-20031208		-32.16	727,349.27
Payment	05/17/2005	TF-SC-803-20031208		-308.26	727,041.01
Payment	05/17/2005	TF-FL-904-20031208		-188.79	726,852.22
Payment	05/17/2005	TF-AL-205-20040108		-181.25	726,660.97
Payment	05/17/2005	TF-MS-228-20040108		-33.99	726,626.98
Payment	05/17/2005	TF-KY-502-20040108		-50.00	726,570.98
Payment	05/17/2005	TF-FL-561-20040108		-115.61	726,455.37
Payment	05/17/2005	TF-TN-615-20040108		-403.82	726,051.55
Payment	05/17/2005	TF-NC-704-20040108		-1,401.21	724,650.34
Payment	05/17/2005	TF-GA-706-20040108		-32.16	724,618.18
Payment	05/17/2005	TF-SC-803-20040108		-478.29	724,139.89
Payment	05/17/2005	TF-FL-904-20040108		-514.21	723,625.68
Payment	05/17/2005	TF-AL-206-20040208		-674.58	722,951.09
Payment	05/17/2005	TF-MS-228-20040208		-181.28	722,769.81
Payment	05/17/2005	TF-KY-502-20040208		-123.20	722,646.61

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/17/2005	TF-FL-561-20040208		-163.50	722,483.11
Payment	05/17/2005	TF-NC-704-20040208		-2,645.29	719,837.82
Payment	05/17/2005	TF-GA-706-20040208		-2,144	719,816.38
Payment	05/17/2005	TF-SC-803-20040208		-1,041.38	718,775.00
Payment	05/17/2005	TF-FL-904-20040208		-1,284.68	717,490.32
Payment	05/17/2005	TF-TN-615-20040208		-1,208.98	716,281.34
Payment	05/17/2005	TF-AL-205-20040308		-1,108.01	715,173.33
Payment	05/17/2005	TF-MS-228-20040308		-271.92	714,901.41
Payment	05/17/2005	TF-KY-502-20040308		-179.20	714,722.21
Payment	05/17/2005	TF-FL-561-20040308		-260.08	714,462.13
Payment	05/17/2005	TF-TN-615-20040308		-2,070.90	712,391.23
Payment	05/17/2005	TF-NC-704-20040308		-3,866.38	708,524.85
Payment	05/17/2005	TF-GA-706-20040308		-10.72	708,514.13
Payment	05/17/2005	TF-SC-803-20040308		-1,423.84	707,090.29
Payment	05/17/2005	TF-FL-904-20040308		-2,048.20	705,041.09
Payment	05/18/2005	TF-AL-205-20040408		-858.05	704,183.04
Payment	05/18/2005	TF-MS-228-20040408		-211.68	703,971.36
Payment	05/18/2005	TF-KY-502-20040408		-179.20	703,792.16
Payment	05/18/2005	TF-FL-561-20040408		-369.08	703,423.08
Payment	05/18/2005	TF-TN-615-20040408		-1,780.42	701,642.66
Payment	05/18/2005	TF-NC-704-20040408		-4,405.47	697,236.19
Payment	05/18/2005	TF-GA-706-20040408		-10.72	697,225.47
Payment	05/18/2005	TF-SC-803-20040408		-1,107.27	696,038.20
Payment	05/18/2005	TF-FL-904-20040408		-2,681.40	693,356.80
Payment	05/18/2005	TF-MS-228-20040508		-141.12	693,215.68
Payment	05/18/2005	TF-AL-205-20040508		-728.79	692,486.89
Payment	05/18/2005	TF-FL-305-20040508		-10.90	692,475.99
Payment	05/18/2005	TF-KY-502-20040508		-168.00	692,307.99
Payment	05/18/2005	TF-FL-561-20040508		-163.50	692,144.49
Payment	05/18/2005	TF-TN-615-20040508		-1,439.78	690,704.71
Payment	05/18/2005	TF-NC-704-20040508		-2,411.97	688,292.74
Payment	05/18/2005	TF-SC-803-20040508		-1,013.87	687,278.87
Payment	05/18/2005	TF-FL-904-20040508		-959.20	686,319.67
Payment	05/18/2005	TF-AL-205-20040608		-637.54	685,782.13
Payment	05/18/2005	TF-MS-228-20040608		-105.84	685,676.29
Payment	05/18/2005	TF-FL-305-20040608		-10.90	685,665.39

2:23 PM  
09/15/05  
Accrual Basis

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/18/2005	TF-KY-502-20040608		-123.20	685,542.19
Payment	05/18/2005	TF-FL-561-20040608		-130.80	685,411.39
Payment	05/18/2005	TF-TN-615-20040608		-1,079.94	684,331.45
Payment	05/18/2005	TF-NC-704-20040608		-1,744.57	682,586.88
Payment	05/18/2005	TF-SC-803-20040608		-708.12	681,878.76
Payment	05/18/2005	TF-FL-904-20040608		-850.20	681,028.56
Payment	05/18/2005	TF-MS-228-20040708		-113.78	680,914.80
Payment	05/18/2005	TF-AL-205-20040708		-391.29	680,523.51
Payment	05/18/2005	TF-FL-306-20040708		-10.90	680,512.61
Payment	05/18/2005	TF-KY-502-20040708		-89.60	680,423.01
Payment	05/18/2005	TF-FL-561-20040708		-218.00	680,205.01
Payment	05/18/2005	TF-TN-615-20040708		-994.02	679,210.99
Payment	05/18/2005	TF-NC-704-20040708		-1,631.89	677,579.30
Payment	05/18/2005	TF-SC-803-20040708		-602.12	676,977.18
Payment	05/18/2005	TF-FL-904-20040708		-784.80	676,192.38
Payment	05/18/2005	TF-AL-205-20040808		-391.29	675,801.09
Payment	05/18/2005	TF-MS-228-20040808		-88.48	675,712.61
Payment	05/18/2005	TF-FL-306-20040808		-11.73	675,700.88
Payment	05/18/2005	TF-KY-502-20040808		-123.20	675,577.68
Payment	05/18/2005	TF-FL-561-20040808		-211.14	675,366.54
Payment	05/18/2005	TF-TN-615-20040808		-843.38	674,523.16
Payment	05/18/2005	TF-NC-704-20040808		-1,865.11	672,658.05
Payment	05/18/2005	TF-SC-803-20040808		-11.95	672,546.10
Payment	05/18/2005	TF-FL-904-20040808		-620.26	672,025.84
Payment	05/18/2005	TF-MS-228-20040808		-832.93	671,193.01
Payment	05/18/2005	TF-AL-205-20040808		-391.29	670,801.72
Payment	05/18/2005	TF-FL-306-20040808		-75.84	670,725.88
Payment	05/18/2005	TF-KY-502-20040908		-11.73	670,714.15
Payment	05/18/2005	TF-TN-615-20040908		-100.80	670,613.35
Payment	05/18/2005	TF-NC-704-20040908		-211.14	670,402.21
Payment	05/18/2005	TF-SC-803-20040908		-675.32	669,726.89
Payment	05/18/2005	TF-FL-904-20040908		-2,271.87	667,455.02
Payment	05/18/2005	TF-MS-228-20040908		-71.70	667,383.32
Payment	05/18/2005	TF-AL-205-20040908		-539.38	666,843.94
Payment	05/18/2005	TF-FL-306-20040908		-645.15	666,198.79
Payment	05/18/2005	TF-KY-502-20041008		-357.54	665,841.25

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/18/2005	TF-MS-228-20041008	-88.48	-88.48	665,752.77
Payment	05/18/2005	TF-KY-502-20041008	-100.80	-100.80	665,651.97
Payment	05/18/2005	TF-FL-561-20041008	-152.48	-152.48	665,499.49
Payment	05/18/2005	TF-TN-615-20041008	-646.54	-646.54	664,853.94
Payment	05/18/2005	TF-NC-704-20041008	-2,394.67	-2,394.67	662,459.27
Payment	05/18/2005	TF-GA-706-20041008	-95.60	-95.60	662,363.67
Payment	05/18/2005	TF-SC-803-20041008	-802.12	-802.12	661,761.55
Payment	05/18/2005	TF-FL-904-20041008	-621.69	-621.69	661,139.86
Payment	05/18/2005	TF-AL-205-20041108	-346.29	-346.29	660,793.57
Payment	05/18/2005	TF-MS-228-20041108	-139.04	-139.04	660,654.53
Payment	05/18/2005	TF-KY-502-20041108	-162.24	-162.24	660,492.29
Payment	05/18/2005	TF-FL-561-20041108	-129.03	-129.03	660,363.26
Payment	05/18/2005	TF-TN-615-20041108	-598.82	-598.82	659,766.44
Payment	05/18/2005	TF-NC-704-20041108	-2,282.61	-2,282.61	657,483.83
Payment	05/18/2005	TF-GA-706-20041108	-156.36	-156.36	657,328.48
Payment	05/18/2005	TF-SC-803-20041108	-530.43	-530.43	656,798.05
Payment	05/18/2005	TF-FL-904-20041108	-621.69	-621.69	656,176.36
Payment	05/18/2005	TF-SC-803-20041208	-466.83	-466.83	655,709.53
Payment	05/18/2005	TF-AL-205-20041208	-290.04	-290.04	655,419.49
Payment	05/18/2005	TF-MS-228-20041208	-202.24	-202.24	655,217.25
Payment	05/18/2005	TF-KY-502-20041208	-112.32	-112.32	655,104.93
Payment	05/18/2005	TF-FL-561-20041208	-93.84	-93.84	655,011.09
Payment	05/18/2005	TF-TN-615-20041208	-633.36	-633.36	654,377.73
Payment	05/18/2005	TF-NC-704-20041208	-2,225.75	-2,225.75	652,151.98
Payment	05/18/2005	TF-GA-706-20041208	-239.00	-239.00	651,912.98
Payment	05/18/2005	TF-FL-904-20041208	-683.04	-683.04	651,349.94
Payment	05/18/2005	SS-AL-205-20040908	-87.00	-87.00	651,282.94
Payment	05/18/2005	SS-MS-228-20040908	-8.74	-8.74	651,276.20
Payment	05/18/2005	SS-KY-502-20040908	-107.64	-107.64	651,188.56
Payment	05/18/2005	SS-FL-561-20040908	-15.64	-15.64	651,152.92
Payment	05/18/2005	SS-TN-615-20040908	-288.55	-288.55	650,864.37
Payment	05/18/2005	SS-NC-704-20040908	-189.52	-189.52	650,674.85
Payment	05/18/2005	SS-GA-706-20040808	-31.72	-31.72	650,643.13
Payment	05/18/2005	SS-SC-803-20040908	-192.21	-192.21	650,450.92
Payment	05/18/2005	SS-FL-904-20040908	-88.02	-88.02	650,364.90
Payment	05/18/2005	SS-AL-205-20041008	-26.80	-26.80	650,338.10



## RBOC Tracker Account QuickReport

All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Payment	05/18/2005	SS-KY-502-20041008		-82.80	650,255.30
Payment	05/18/2005	SS-FL-561-20041008		-15.64	650,239.66
Payment	05/18/2005	SS-TN-615-20041008		-208.95	650,030.71
Payment	05/18/2005	SS-NC-704-20041008		-53.56	649,977.15
Payment	05/18/2005	SS-GA-706-20041008		-7.93	649,969.22
Payment	05/18/2005	SS-SC-803-20041008		-138.57	649,830.65
Payment	05/18/2005	SS-MS-228-20041008		-13.48	649,817.17
Payment	05/18/2005	SS-AL-205-20041108		-20.80	649,796.37
Payment	05/18/2005	SS-KY-802-20041108		-41.40	649,754.97
Payment	05/18/2005	SS-FL-561-20041108		-31.20	649,723.77
Payment	05/18/2005	SS-TN-615-20041108		-119.40	649,604.37
Payment	05/18/2005	SS-NC-704-20041108		-111.24	649,493.13
Payment	05/18/2005	SS-GA-706-20041108		-7.93	649,485.20
Payment	05/18/2005	SS-SC-803-20041108		-138.57	649,346.63
Payment	05/18/2005	SS-MS-228-20041108		-70.38	649,276.25
Payment	05/18/2005	SS-AL-205-20050108		-13.48	649,262.77
Payment	05/18/2005	SS-NC-704-20050108		-98.88	649,163.89
Payment	05/18/2005	LC-NC-704-20050108		-1,089.25	648,074.64
Payment	05/18/2005	TF-NC-704-20050108		-2,207.67	645,866.97
Payment	05/19/2005	LC-LA-318-20050519	495.39	495.39	646,362.36
Invoice	05/19/2005	SS-LA-318-20050519	7.89	7.89	646,370.25
Invoice	05/19/2005	TF-LA-318-20050519	120.98	120.98	646,491.23
Invoice	06/08/2005	LC-AL-205-20050608	897.28	897.28	647,388.51
Invoice	06/08/2005	LC-MS-228-20050608	802.16	802.16	648,190.67
Invoice	06/08/2005	LC-FL-305-20050608	39.78	39.78	648,230.45
Invoice	06/08/2005	LC-KY-502-20050608	1,455.96	1,455.96	649,686.41
Invoice	06/08/2005	LC-FL-561-20050608	517.14	517.14	650,203.55
Invoice	06/08/2005	LC-TN-615-20050608	3,368.05	3,368.05	653,571.60
Invoice	06/08/2005	LC-NC-704-20050608	6,879.10	6,879.10	660,450.70
Invoice	06/08/2005	LC-GA-706-20050608	802.85	802.85	661,253.55
Invoice	06/08/2005	LC-SC-803-20050608	2,533.53	2,533.53	663,787.08
Invoice	06/08/2005	LC-FL-804-20050608	1,480.36	1,480.36	665,306.72
Invoice	06/08/2005	SS-AL-205-20050608	26.80	26.80	665,333.52
Invoice	06/08/2005	SS-MS-228-20050608	28.96	28.96	665,362.48
Invoice	06/08/2005	SS-KY-502-20050608	57.98	57.98	665,420.46
Invoice	06/08/2005	SS-FL-561-20050608	7.82	7.82	665,428.28

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	06/08/2005	SS-TN-015-20050608	89.55	89.55	685,470.45
Invoice	06/08/2005	SS-NC-704-20050608	90.84	90.84	685,661.09
Invoice	06/08/2005	SS-GA-706-20050608	15.06	15.06	685,576.95
Invoice	06/08/2005	SS-SC-803-20050608	156.45	156.45	685,733.40
Invoice	06/08/2005	SS-FL-904-20050608	39.10	39.10	685,772.50
Invoice	06/08/2005	TF-AL-205-20050608	528.70	528.70	666,301.20
Invoice	06/08/2005	TF-MS-228-20050608	164.32	164.32	666,465.52
Invoice	06/08/2005	TF-KY-502-20050608	235.87	235.87	666,701.39
Invoice	06/08/2005	TF-FL-561-20050608	58.65	58.65	666,760.04
Invoice	06/08/2005	TF-TN-015-20050608	989.37	989.37	667,749.41
Invoice	06/08/2005	TF-NC-704-20050608	2,559.15	2,559.15	670,308.56
Invoice	06/08/2005	TF-GA-706-20050608	251.75	251.75	670,560.31
Invoice	06/08/2005	TF-SC-803-20050608	648.27	648.27	671,208.58
Invoice	06/08/2005	TF-FL-904-20050608	312.41	312.41	671,520.99
Invoice	06/19/2005	LC-LA-318-20050619	243.28	243.28	671,764.27
Invoice	06/19/2005	SS-LA-318-20050619	15.78	15.78	671,780.05
Invoice	06/19/2005	TF-LA-318-20050619	181.28	181.28	671,961.33
Invoice	07/08/2005	LC-AL-205-20050708	1,185.22	1,185.22	673,146.55
Invoice	07/08/2005	LC-MS-228-20050708	453.32	453.32	673,599.87
Invoice	07/08/2005	LC-FL-305-20050708	31.98	31.98	673,631.83
Invoice	07/08/2005	LC-KY-502-20050708	1,352.94	1,352.94	674,984.77
Invoice	07/08/2005	LC-FL-561-20050708	319.60	319.60	675,304.37
Invoice	07/08/2005	LC-TN-615-20050708	4,125.00	4,125.00	679,429.37
Invoice	07/08/2005	LC-NC-704-20050708	4,013.64	4,013.64	683,443.01
Invoice	07/08/2005	LC-GA-706-20050708	531.84	531.84	683,974.85
Invoice	07/08/2005	LC-SC-803-20050708	2,656.02	2,656.02	686,630.87
Invoice	07/08/2005	LC-FL-904-20050708	1,414.06	1,414.06	688,044.93
Invoice	07/08/2005	SS-AL-205-20050708	46.90	46.90	688,091.83
Invoice	07/08/2005	SS-MS-228-20050708	26.96	26.96	688,118.79
Invoice	07/08/2005	SS-KY-502-20050708	24.84	24.84	688,143.63
Invoice	07/08/2005	SS-TN-615-20050708	99.50	99.50	688,243.13
Invoice	07/08/2005	SS-NC-704-20050708	45.32	45.32	688,288.45
Invoice	07/08/2005	SS-GA-706-20050708	23.79	23.79	688,312.24
Invoice	07/08/2005	SS-SC-803-20050708	134.10	134.10	688,446.34
Invoice	07/08/2005	SS-FL-904-20050708	7.82	7.82	688,454.16
Invoice	07/08/2005	TF-AL-205-20050708	112.50	112.50	688,566.66

2:23 PM  
09/15/05  
Accrual Basis

RBOC Tracker  
Account QuickReport  
All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	07/08/2005	TF-AL-205-20050708	67.50	67.50	689,634.16
Invoice	07/08/2005	TF-AL-205-20050708	423.17	423.17	689,057.33
Invoice	07/08/2005	TF-MS-228-20050708	12.64	12.64	689,069.97
Invoice	07/08/2005	TF-MS-228-20050708	63.20	63.20	689,133.17
Invoice	07/08/2005	TF-MS-228-20050708	100.70	100.70	689,233.87
Invoice	07/08/2005	TF-KY-502-20050708	24.96	24.96	689,258.83
Invoice	07/08/2005	TF-KY-502-20050708	37.44	37.44	689,296.27
Invoice	07/08/2005	TF-KY-502-20050708	183.45	183.45	689,479.72
Invoice	07/08/2005	TF-FL-561-20050708	23.46	23.46	689,503.18
Invoice	07/08/2005	TF-FL-561-20050708	11.73	11.73	689,514.91
Invoice	07/08/2005	TF-FL-561-20050708	23.46	23.46	689,538.37
Invoice	07/08/2005	TF-TN-615-20050708	178.76	178.76	689,718.13
Invoice	07/08/2005	TF-TN-615-20050708	146.16	146.16	689,864.29
Invoice	07/08/2005	TF-TN-615-20050708	743.15	743.15	690,607.44
Invoice	07/08/2005	TF-TN-615-20050708	460.95	460.95	691,068.39
Invoice	07/08/2005	TF-NC-704-20050708	590.14	590.14	691,658.53
Invoice	07/08/2005	TF-NC-704-20050708	1,320.30	1,320.30	692,978.83
Invoice	07/08/2005	TF-GA-706-20050708	35.86	35.86	693,014.69
Invoice	07/08/2005	TF-GA-706-20050708	262.11	262.11	693,276.79
Invoice	07/08/2005	TF-GA-706-20050708	178.20	178.20	693,454.99
Invoice	07/08/2005	TF-SC-803-20050708	94.19	94.19	693,549.18
Invoice	07/08/2005	TF-SC-803-20050708	228.09	228.09	693,777.27
Invoice	07/08/2005	TF-SC-803-20050708	58.65	58.65	693,835.92
Invoice	07/08/2005	TF-FL-904-20050708	23.46	23.46	693,859.38
Invoice	07/08/2005	TF-FL-904-20050708	125.80	125.80	693,985.28
Invoice	07/08/2005	TF-FL-904-20050708	78,100.00	78,100.00	772,085.28
Invoice	07/21/2005			-286.59	771,798.69
Payment	08/18/2005	LC-AL-205-20050108		-845.91	770,952.78
Payment	08/18/2005	LC-KY-802-20050108		-290.53	770,662.25
Payment	08/18/2005	LC-FL-861-20050108		-2,469.87	768,192.38
Payment	08/18/2005	LC-TN-615-20050108		-298.88	767,893.50
Payment	08/18/2005	LC-GA-706-20050108		836.17	768,629.67
Invoice	08/19/2005	LC-LA-318-20050819		15.78	768,645.45
Invoice	08/19/2005	SS-LA-318-20050819		207.46	768,852.91
Invoice	08/19/2005	TF-LA-318-20050819		207.46	768,543.93
Payment	08/22/2005	LC-AL-205-20050308		-306.98	768,236.95
Payment	08/22/2005	LC-MS-228-20050308		-315.88	768,236.95

RBOC Tracker  
Account QuickReport  
All Transactions

Date	Memo	Open Balance	Amount	Balance
08/22/2005	LC-KY-502-20050308		-879.69	787,548.36
08/22/2005	LC-TN-615-20050308		-1,413.55	786,134.81
08/22/2005	LC-NC-704-20050308		-5,002.47	781,132.34
08/22/2005	LC-GA-706-20050308		-462.73	780,669.61
08/22/2005	LC-FL-904-20050308		-403.29	780,266.32
08/26/2005	LC-AL-205-20050208		-717.43	759,548.89
08/26/2005	LC-KY-502-20050208		-342.25	759,206.64
08/26/2005	LC-FL-561-20050208		-517.14	758,689.50
08/26/2005	LC-TN-615-20050208		-815.80	757,873.90
08/26/2005	LC-NC-704-20050208		-4,477.33	753,396.57
08/26/2005	LC-GA-706-20050208		-431.35	752,965.22
08/26/2005	LC-FL-904-20050208		-718.87	752,246.35
08/26/2005	LC-LA-318-20050319		-324.53	751,921.82
09/08/2005	LC-FL-561-20050908	423.30	423.30	752,345.12
09/08/2005	LC-AL-205-20050908	1,078.08	1,078.08	753,423.20
09/08/2005	LC-FL-904-20050908	1,444.66	1,444.66	754,867.86
09/08/2005	LC-GA-706-20050908	278.89	278.89	755,146.75
09/08/2005	LC-KY-502-20050908	1,684.05	1,684.05	756,830.80
09/08/2005	LC-MS-228-20050908	492.08	492.08	757,322.88
09/08/2005	LC-NC-704-20050908	4,982.18	4,982.18	762,305.04
09/08/2005	LC-S-C-603-20050908	1,645.92	1,645.92	763,950.96
09/08/2005	LC-TN-615-20050908	4,262.85	4,262.85	768,213.81
09/08/2005	SS-AL-205-20050908	40.20	40.20	768,254.01
09/08/2005	SS-FL-561-20050908	7.82	7.82	768,261.83
09/08/2005	SS-FL-904-20050908	70.38	70.38	768,332.21
09/08/2005	SS-GA-706-20050908	7.93	7.93	768,340.14
09/08/2005	SS-KY-502-20050908	41.40	41.40	768,381.54
09/08/2005	SS-MS-228-20050908	28.96	28.96	768,408.50
09/08/2005	SS-NC-704-20050908	74.16	74.16	768,482.66
09/08/2005	SS-S-C-603-20050908	214.56	214.56	768,697.22
09/08/2005	SS-TN-615-20050908	29.86	29.86	768,727.07
09/08/2005	TF-AL-205-20050908	492.91	492.91	769,219.98
09/08/2005	TF-FL-561-20050908	82.11	82.11	769,302.09
09/08/2005	TF-FL-904-20050908	240.86	240.86	769,542.95
09/08/2005	TF-GA-706-20050908	218.28	218.28	769,761.23
09/08/2005	TF-KY-502-20050908	191.35	191.35	769,952.58

2:23 PM  
09/15/05  
Accrual Basis

## RBOC Tracker Account QuickReport All Transactions

Type	Date	Memo	Open Balance	Amount	Balance
Invoice	09/08/2005	TF-MS-228-20050908	209.81	209.81	770,162.39
Invoice	09/08/2005	TF-NC-704-20050908	2,374.43	2,374.43	772,536.82
Invoice	09/08/2005	TF-SC-803-20050908	532.23	532.23	773,069.05
Invoice	09/08/2005	TF-TN-615-20050908	943.32	943.32	774,012.37
Payment	09/15/2005	SS-AL-205-20050108		-13.40	773,998.97
Payment	09/15/2005	SS-KY-502-20050108		-24.84	773,974.13
Payment	09/15/2005	SS-TN-615-20050108		-79.60	773,894.53
Payment	09/15/2005	SS-GA-706-20050108		-7.93	773,886.60
Payment	09/15/2005	SS-FL-904-20050108		-15.64	773,870.96
Payment	09/15/2005	SS-AL-206-20050208		-33.50	773,837.46
Payment	09/15/2005	SS-KY-502-20050208		-33.12	773,804.34
Payment	09/15/2005	SS-FL-561-20050208		-7.82	773,796.52
Payment	09/15/2005	SS-NC-704-20050208		-41.20	773,755.32
Payment	09/15/2005	SS-FL-904-20050208		-43.01	773,712.31
Payment	09/15/2005	SS-MS-228-20050308		-8.74	773,705.57
Payment	09/15/2005	SS-KY-502-20050308		-8.28	773,697.29
Payment	09/15/2005	SS-TN-615-20050308		-182.38	773,504.91
Payment	09/15/2005	SS-NC-704-20050308		-81.48	773,423.43
Payment	09/15/2005	SS-LA-318-20050319		-31.56	773,391.87
Payment	09/15/2005	TF-AL-205-20050108		-290.04	773,101.83
Payment	09/15/2005	TF-FL-561-20050108		-83.84	773,007.99
Payment	09/15/2005	TF-MS-228-20050108		-214.88	772,793.11
Payment	09/15/2005	TF-KY-502-20050108		-174.72	772,618.39
Payment	09/15/2005	TF-TN-615-20050108		-621.18	771,997.21
Payment	09/15/2005	TF-GA-706-20050108		-227.05	771,770.16
Payment	09/15/2005	TF-SC-803-20050108		-477.43	771,292.73
Payment	09/15/2005	TF-FL-904-20050108		-410.55	770,882.18
Payment	09/15/2005	TF-AL-205-20050308		-528.75	770,353.43
Payment	09/15/2005	TF-MS-228-20050308		-303.36	770,050.07
Payment	09/15/2005	TF-KY-502-20050308		-338.86	769,713.11
Payment	09/15/2005	TF-FL-661-20050308		-117.30	769,595.81
Payment	09/15/2005	TF-TN-615-20050308		-1,084.02	768,511.79
Payment	09/15/2005	TF-NC-704-20050308		-3,124.41	765,387.38
Payment	09/15/2005	TF-GA-706-20050308		-356.50	765,028.88
Payment	09/15/2005	TF-SC-803-20050308		-615.66	764,413.22
Payment	09/15/2005	TF-FL-904-20050308		-633.42	763,779.80

2:23 PM  
 09/15/05  
 Accrual Basis

RBOC Tracker  
 Account QuickReport  
 All Transactions

	Type	Date	Memo	Open Balance	Amount	Balance
Total DPI Teleconnect				763,779.80	763,779.80	763,779.80
Total Promotional				763,779.80	763,779.80	763,779.80
Total BellSouth				763,779.80	763,779.80	763,779.80
Total Accounts Receivable				763,779.80	763,779.80	763,779.80
<b>TOTAL</b>				<b>763,779.80</b>	<b>763,779.80</b>	<b>763,779.80</b>

**Butler, Ann W**

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**From:** Lemoine, Annamarie  
**Sent:** Friday, April 22, 2005 2:27 PM  
**To:** 'bbolinger@dpiteleconnect.com'  
**Cc:** Seagle, Kristy  
**Subject:** dPITeleconnect

Your electronic message to Kristy Seagle, dated April 20, 2005, was forwarded to my office for a response. While your analysis of BellSouth's Tariff language, the Uniform Commercial Code and the Securities Exchange Act is interesting, it really has no relevance to the matter at hand. BellSouth's resale obligations arise from the Telecommunications Act of 1996 (the "Act") and rules promulgated by the Federal Communications Commission (FCC). The Act and FCC Rules require that BellSouth provide services to resale carriers at a discounted rate on the same terms as it does to its own end users.

As Ms. Seagle pointed out in her April 19th e-mail, the features ordered with the OSOCs of BCR, BRD and HBG did not qualify for BellSouth's Line Connection Charge Waiver promotion. While you read the tariff promotion language differently, your reading is not consistent with the intent behind our offer or the method by which we determined the eligibility of orders placed by our end users. On the other hand, our position in response to your request, is reasonable, non-discriminatory, and compliant with controlling law.

Should you wish to discuss this matter further, please do not hesitate to contact me at my direct line set forth below.

Annamarie Lemoine  
BellSouth Senior Interconnection Counsel  
(404) 335-0719

Butler, Ann W

---

From: Steve Watson [swatson@loskeytelecom.com]  
Sent: Wednesday, April 06, 2005 5:15 AM  
To: Seagle, Kristy  
Cc: Chris Watson  
Subject: DPI Teleconnect Credits

Good morning Kristy,

Hope everything has settle down in the Promotion Dept. and your getting the help you need. You sent a file showing the credits for Secondary Service Charge Waiver on 12/30/04. We have not been able to find those credits on DPI Teleconnect Resale Billing accounts on 2/08/05 and 3/08/05. Could you verify which month they will be credited to their bill? Also could you please send me the list of the new credits that were issued on April 1 so that I can update my spreadsheets for all of our clients. When it is convient Chris and myself would still like to meet with you for lunch or dinner, what ever works best with your schedule. Just let us know if that would be possible in May. Thank you for your help,

Sincerely,

Steve Watson  
P. O. Box 34474  
Pensacola, FL 32507  
678 528 6692 (Office)  
678 388 9866 (Fax)  
888.259.6057 (Toll Free)  
850 748 2344 (mobile)  
[swatson@loskeytelecom.com](mailto:swatson@loskeytelecom.com)



**Butler, Ann W**

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**From:** Steve Watson [swatson@lostkeytelecom.com]  
**Sent:** Monday, April 18, 2005 8:12 AM  
**To:** Seagle, Kristy  
**Cc:** Chris Watson  
**Subject:** RE: DPI Teleconnect Credits

Hi Kristy,

I just check for the Secondary Service Charge Waiver promotional credits for DPI Teleconnect on their 1-08-05 and I found no credits on that billing cycle. I also check the 2-08-05 and the 3-08-05 and found none. Please check with collections and see where and when they will receive those credits. Thank you for your help in this matter,

Steve

---

**From:** Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]  
**Sent:** Tuesday, April 12, 2005 3:21 PM  
**To:** Steve Watson  
**Subject:** RE: DPI Teleconnect Credits

Hello Steve - Wish I could say things have settled down. I'm working fast and furious to get the promotion credits processed. Please find attached your dispute spreadsheet with credits given to DPI and Global Connection. The DPI SSCW credits should have appeared on their January bill period. If you can't find them, I'll get in touch with Billing & Collections. Thanks

Kristy

-----Original Message-----

**From:** Steve Watson [mailto:swatson@lostkeytelecom.com]  
**Sent:** Wednesday, April 06, 2005 4:15 AM  
**To:** Seagle, Kristy  
**Cc:** Chris Watson  
**Subject:** DPI Teleconnect Credits

Good morning Kristy,

Hope everything has settle down in the Promotion Dept. and your getting the help you need. You sent a file showing the credits for Secondary Service Charge Waiver on 12/30/04. We have not been able to find those credits on DPI Teleconnect Resale Billing accounts on 2/08/05 and 3/08/05. Could you verify which month they will be credited to their bill? Also could you please send me the list of the new credits that were issued on April 1 so that I can update my spreadsheets for all of our clients. When it is convient Chris and myself would still like to meet with you for lunch or dinner, what ever works best with your schedule. Just let us know if that would be possible in May. Thank you for your help,

Sincerely,

Steve Watson  
P.O. Box 34474  
Pensacola, FI 32507

678 528 6692 (Office)  
678 388 9866 (Fax)  
888 259 6057 (Toll Free)  
850 748.2344 (mobile)  
[swatson@lostkeytelecom.com](mailto:swatson@lostkeytelecom.com)

\*\*\*\*\*

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117

678.528.6692 (Office)  
678.388.9866 (Fax)  
888.259.6057 (Toll Free)  
850.748.2344 (mobile)  
swatson@lostkeytelecom.com

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**Butler, Ann W**

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**From:** Steve Watson [swatson@lostkeytelecom.com]  
**Sent:** Monday, April 18, 2005 7:08 AM  
**To:** Seagle, Kristy  
**Cc:** Chris Watson  
**Subject:** RE: DPI Teleconnect Credits

Thanks Kristy for the spreadsheet. Let me know if there is any way we can help with the process. God bless,

Steve

---

**From:** Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]  
**Sent:** Tuesday, April 12, 2005 3:21 PM  
**To:** Steve Watson  
**Subject:** RE: DPI Teleconnect Credits

Hello Steve - Wish I could say things have settled down. I'm working fast and furious to get the promotion credits processed. Please find attached your dispute spreadsheet with credits given to DPI and Global Connection. The DPI SSCW credits should have appeared on their January bill period. If you can't find them, I'll get in touch with Billing & Collections. Thanks

Kristy

-----Original Message-----

**From:** Steve Watson [mailto:swatson@lostkeytelecom.com]  
**Sent:** Wednesday, April 06, 2005 4:15 AM  
**To:** Seagle, Kristy  
**Cc:** Chris Watson  
**Subject:** DPI Teleconnect Credits

Good morning Kristy,

Hope everything has settle down in the Promotion Dept and your getting the help you need. You sent a file showing the credits for Secondary Service Charge Waiver on 12/30/04. We have not been able to find those credits on DPI Teleconnect Resale Billing accounts on 2/08/05 and 3/08/05. Could you verify which month they will be credited to their bill? Also could you please send me the list of the new credits that were issued on April 1 so that I can update my spreadsheets for all of our clients. When it is convient Chris and myself would still like to meet with you for lunch or dinner, what ever works best with your schedule. Just let us know if that would be possible in May. Thank you for your help,

Sincerely,

Steve Watson  
P.O. Box 34474  
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850 748 2344 (mobile)  
[swatson@lostkeytelecom.com](mailto:swatson@lostkeytelecom.com)

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**Butler, Ann W**

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**From:** Steve Watson [swatson@lostkeytelecom.com]  
**Sent:** Monday, April 18, 2005 10:12 AM  
**To:** Seagle, Kristy  
**Subject:** RE: DPI Teleconnect Credits

Thank you for the quick response Steve

---

**From:** Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]  
**Sent:** Monday, April 18, 2005 8:39 AM  
**To:** Steve Watson  
**Subject:** RE: DPI Teleconnect Credits

Hey Steve - For some reason, the SSCW charges were not credited. Billing & Collections found the error Friday, so they will appear on the May bill. I apologize for the oversight.

Kristy

-----Original Message-----

**From:** Steve Watson [mailto:swatson@lostkeytelecom.com]  
**Sent:** Monday, April 18, 2005 7:12 AM  
**To:** Seagle, Kristy  
**Cc:** Chris Watson  
**Subject:** RE: DPI Teleconnect Credits

Hi Kristy,

I just check for the Secondary Service Charge Waiver promotional credits for DPI Teleconnect on their 1-08-05 and I found no credits on that billing cycle. I also check the 2-08-05 and the 3-08-05 and found none. Please check with collections and see where and when they will receive those credits. Thank you for your help in this matter,

Steve

---

**From:** Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]  
**Sent:** Tuesday, April 12, 2005 3:21 PM  
**To:** Steve Watson  
**Subject:** RE: DPI Teleconnect Credits

Hello Steve - Wish I could say things have settled down. I'm working fast and furious to get the promotion credits processed. Please find attached your dispute spreadsheet with credits given to DPI and Global Connection. The DPI SSCW credits should have appeared on their January bill period. If you can't find them, I'll get in touch with Billing & Collections. Thanks

Kristy

-----Original Message-----

**From:** Steve Watson [mailto:swatson@lostkeytelecom.com]

Sent: Wednesday, April 06, 2005 4:15 AM  
To: Seagle, Kristy  
Cc: Chris Watson  
Subject: DPI Teleconnect Credits

Good morning Kristy,

Hope everything has settle down in the Promotion Dept and your getting the help you need. You sent a file showing the credits for Secondary Service Charge Waiver on 12/30/04. We have not been able to find those credits on DPI Teleconnect Resale Billing accounts on 2/08/05 and 3/08/05. Could you verify which month they will be credited to their bill? Also could you please send me the list of the new credits that were issued on April 1 so that I can update my spreadsheets for all of our clients. When it is convient Chris and myself would still like to meet with you for lunch or dinner, what ever works best with your schedule. Just let us know if that would be possible in May. Thank you for your help,

Sincerely,

Steve Watson  
P.O. Box 34474  
Pensacola, FL 32507  
678.528.6692 (Office)  
678.388.9866 (Fax)  
888.259.6057 (Toll Free)  
850.748.2344 (mobile)  
[swatson@lostkeytelecom.com](mailto:swatson@lostkeytelecom.com)

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**Butler, Ann W**

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**From:** Bolinger, Brian [BBolinger@dpiteleconnect.com]  
**Sent:** Thursday, April 07, 2005 5:44 PM  
**To:** Mangina, Leisa G; Bolinger, Brian; Lund, Steve  
**Cc:** Seagle, Kristy  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Thank you for your response. There must be someone at BellSouth that does have the information that I need though. Can you provide me with that person's name and contact information please?

Thank you for your help!

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext 4018  
Fax (972) 406-0193

-----Original Message-----

**From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]  
**Sent:** Thursday, April 07, 2005 4:29 PM  
**To:** Bolinger, Brian; Lund, Steve  
**Cc:** Seagle, Kristy  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Brian,

I am sorry I don't have all the information you need at this time. I do know I have a person from my group that is helping out with the adjustments

Leisa

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Thursday, April 07, 2005 4:00 PM  
**To:** Mangina, Leisa G; Bolinger, Brian; Lund, Steve  
**Cc:** Seagle, Kristy  
**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Thank you Leisa. I need to know a firm date on when the adjustments will be completed. As you know, dPi Teleconnect has been given dates of October 8, 2004, November 8, 2004, "the middle of January" 2005 and March 15, 2005. To date however, dPi Teleconnect has not received any credits

While dPi Teleconnect does not want to begin filing formal complaints with the different state public service commissions, the company has had in excess of \$400,000 outstanding for more than seven months. Currently, the balance of credits owed to dPi by BellSouth is \$718,634.74. Accordingly, I need to know the following:

- 1 On what date BellSouth will apply the credits to dPi Teleconnect; and



2 Exactly how much BellSouth intends to credit

Thank you for your attention to this matter and I look forward to your very prompt reply

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext. 4018  
Fax (972) 406-0193

-----Original Message-----

**From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]  
**Sent:** Thursday, April 07, 2005 3:54 PM  
**To:** Bolinger, Brian; Lund, Steve  
**Cc:** Seagle, Kristy  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Brian,

We are helping out trying to get your adjustments completed. I promise I will not sign off to hold provisioning until we get the total of the promotionals verses what the balance (if any) is left.

Leisa

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Thursday, April 07, 2005 2:44 PM  
**To:** Bolinger, Brian; Mangina, Leisa G; Lund, Steve  
**Cc:** Seagle, Kristy  
**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Kristy, Leisa & Steve:

As you all are well aware, dPi Teleconnect currently has promotional credits submitted in the amount of \$718,634.74. However, dPi continues to receive demand for payment of \$553,444.52. I realize that demand letters are automatically generated but I once again ask that one of you confirm that dPi Teleconnect will not have its services refused until there is resolution with regard to our promotional credits that have been submitted.

Thank you

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext. 4018  
Fax (972) 406-0193

-----Original Message-----

**From:** Bolinger, Brian  
**Sent:** Wednesday, March 02, 2005 1:51 PM  
**To:** 'Mangina, Leisa G'; Bolinger, Brian; 'Lund, Steve'

**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Leisa & Steve:

Today we received a demand letter in the amount of \$330,929.87. As you are aware, dPi Teleconnect is awaiting credit for approximately \$700,000. According to my last correspondence with Leisa, dPi Teleconnect expects to receive this credit no later than March 15, 2005. As with other demand letters received during the past 6 months, we are of the understanding that no action will be taken against dPi Teleconnect for non-payment until our credits are issued. Please confirm that this is correct and that we will receive those credits no later than March 15, 2005.

Thank you

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]  
**Sent:** Wednesday, January 26, 2005 1:09 PM  
**To:** Bolinger, Brian; Lund, Steve  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Brian,

I will relay this message to the group that handles the promotionals. Are you sending the promotional through an outside vendor?

Leisa Mangina

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Wednesday, January 26, 2005 12:29 PM  
**To:** Lund, Steve  
**Cc:** Mangina, Leisa G  
**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Steve and Leisa:

Can either one of you give me an update on this issue? The last time we spoke, I was under the impression that there was to be an internal meeting the first week of January and there would be resolution by the 15th or so. We are pushing six months since the promotional credits were issued. I am of the opinion that BellSouth has had more than enough time to review our claim. Any update would be appreciated.

Thank you and have a good day.

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Bolinger, Brian  
**Sent:** Thursday, January 20, 2005 11:36 AM  
**To:** 'Lund, Steve'; Bolinger, Brian  
**Cc:** 'Leisa Mangina (Mangina, Leisa G)'; 'Maxine Alagar (Alagar, Maxine P)'  
**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Lund, Steve  
[mailto:Steve.Lund@BellSouth.com]  
**Sent:** Wednesday, November 24, 2004 11:52 AM  
**To:** Bolinger, Brian  
**Cc:** Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any

79

collections processes. If you have any further questions, please call me at 205-714-7358.

Thanks,  
Steven

-----Original Message-----

**From:** Bolinger, Brian  
[mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Wednesday, November 24, 2004 11:30 AM  
**To:** Lund, Steve  
**Subject:** FW: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** processing  
[mailto:processing@lostkeytelecom.com]  
**Sent:** Wednesday, November 24, 2004 11:22 AM  
**To:** bbolinger@dpiteleconnect.com  
**Subject:** Promotionals submitted

Here what you needed Steve

Steve Watson  
P.O. Box 34474  
Pensacola, FL 32507  
678 528 6692 (Office)  
678 388 9866 (Fax)  
888 259 6057 (Toll Free)  
850 748 2344 (mobile)  
[swatson@lostkeytelecom.com](mailto:swatson@lostkeytelecom.com)

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*Given to Public Staff*

April 15, 2005

Nat,

Attached are responses to questions that you had asked regarding dpiTeleconnect's inquiry in connection with promotions. Following is a list of the documents that we have attached to respond to this request:

1. Responses to the questions
2. A letter and spreadsheet via e-mail to Brian Bolinger on 04-08-05 providing a spreadsheet of the promotional credits that have been given. (Response to Question 2)
3. E-mails that have been sent to dpiTeleconnect providing a status of the credits. (Response to Question 5)
4. A Carrier Notification dated 02-12-04 advising CLPs of CREX options (Response to Question 7).
5. E-mail to Global Connection. (Response to Question 8).

If you have additional questions or wish to discuss further, please let us know.

Thanks,  
Frances

Attachments

CC: Linda

Follow-up questions on dPiTeleconnect's Inquiry  
April 11, 2005

1) Why are the credits/discounts not applied automatically to dpi's bills? For each of the promotions or waivers, explain how the credits/waivers are handled for reseller accounts and for end-user accounts. Are end users required to submit something to BellSouth in order to receive the credits? If so, what form must the request take? Bottom line - are resellers treated differently than end users - if so, under what authority and why? Provide copies of any written agreement that requires resellers to do anything differently than an end user in order to receive the benefits of promotions.

BellSouth does not have the operational support systems to apply credits that may be due resellers as a result of a promotion during the pre-billing phase. Resellers are responsible for determining the eligibility of their end users at the time of the end user's subscription to the Reseller's services. The Resellers then electronically submit Local Service Requests (LSRs) to BellSouth's LCSC to establish the end user's service. During the post billing phase, the Reseller submits to BellSouth a promotion credit request form with an excel spreadsheet of billing telephone numbers for assessment. Ideally, the request is received at the end of the month. BellSouth then evaluates the request for accuracy and applies the appropriate credit to the Reseller monthly bill. Guidelines for applying for promotions are found in the BellSouth Start-Up Guide, Section 17.2.5, posted to the BellSouth Interconnection website at the following address  
<http://interconnection.bellsouth.com/guides/activation/html/qstug001/index.htm>

BellSouth promotions that are sold on a retail basis allow the retail service representative to determine whether a requesting retail end user qualifies for the promotion at the time of sale.

2) Has anyone called the customer to advise him as to the disposition of his request? Has a detailed analysis of his credits (in a form that would allow him to check your allowance or disallowance and the reasons therefore) been sent to him? If not, when will this be done? Please provide a copy of what has been done or will be provided.

A letter and spreadsheet (please see attached) were sent, via email to Brian Bolinger on Friday, April 8. The letter advised that credits were applied to the April 8 bill period.

3) Why did BellSouth not comply with Kristie Seagle's statement to Lost Key Telecom and dpi that "credits would be applied on the 10/8/04 and 11/8/04 bill from BellSouth"? Did BellSouth initiate any communication with dpi to advise them of the change? If not, why not?

In September 2004, Kristy Seagle advised Lost Key Telecom that BellSouth endeavored to process these promotional credits within 60 days. At that time, BellSouth was in receipt of the 2004 credit requests for three CLECs, for four promotions. Subsequent to advising Lost Key of this intention, Lost Key submitted an additional 8 to 12 months of credit requests for an additional five CLECs, for four promotions, which taxed the process significantly given the large quantity of requests submitted during a short timeframe

Upon initial investigation of the backlog of requests, it was discovered that the majority of Reseller's billing telephone numbers randomly sampled did not qualify for the promotion based on the requirements stated in the promotion qualifications. As such and in compliance with its contractual obligations, BellSouth maintained parity and further investigated whether the requirements of the promotions were met. During this investigative period, BellSouth was in communication with Lost Key Telecom (who has an Agency relationship with dpi) advising them of the status of promotions credits. Subsequent to our internal investigation, we sent the attached letter to Lost Key Telecom advising them of the "reacquisition or winover" eligibility criteria and of the expected April 1, 2005 processing date.

4) Why was the issue involving promotional credits not resolved by the first of the year as indicated in correspondence from Jim Maziarz? Same question relative to conversation and e-mail from Ms. Mangina relative to mid-March.

The issue was resolved in terms of defining the requirements criteria and was communicated to Lost Key in the February 1 letter referenced above. As we began processing credits, we received an inquiry from another Reseller that averred that there was a discrepancy in the application of the requirements between retail end users and resellers. The appropriate course was to resolve this discrepancy prior to processing additional credits. The March 15 date had been discussed internally as a target for resolution of all issues associated with the promotion at issue. However, the April 1 date was determined to be a more realistic target. Ms. Mangina shared the March 15 date with Mr. Bolinger prematurely.



5) Mr. Bolinger states in his e-mail that, "BellSouth refuses to reply to any correspondence regarding the status of this issue". Has BellSouth responded to dPi's or Lost Key's correspondence, other than the Maziarz and Mangina correspondence mentioned in the e-mail? If so, when? Please provide copies of any e-mail or written replies.

Our first communication with Mr. Bolinger was in the mid-December timeframe. Mr. Bolinger received an email from Steve Lund, BellSouth Billing & Collections, in response to his telephone inquiry (please see attached email). Prior to that time, BellSouth communicated with Steve and Chris Watson with Lost Key Telecom. Also, please find attached a string of emails in the mid-March timeframe between Leisa Mangina and Mr. Bolinger.

6) Please provide a list of circuits by circuit number or other identifying characteristic which you say do and do not qualify for the Line Connection Charge Waiver for 2004 and 2005.

dPi has submitted thousands of end user telephone numbers to qualify for promotions. We performed a random sampling of these numbers using the following criteria. The sampling process is the procedure customarily utilized by BellSouth when processing credit requests of this type.

1-10	All
11-100	10%
101-250	8% a minimum of 10 will always be sampled
251-500	7% a minimum of 10 will always be sampled
501-1000	5% a minimum of 10 will always be sampled
1001 or more	3% a minimum of 10 will always be sampled

BellSouth samples on a per month, per Q account basis. For example, if 312 end user telephone numbers were submitted for the 205 Q account for the Line Connection Waiver promotion in January 2004, we sampled 22 end user numbers. If 7 of these billing telephone numbers met the requirements of the promotion, BellSouth credited 32% (7 out of 22) of the entire credit requested. If necessary, BellSouth can provide excel spreadsheets with validated numbers highlighted. Due to the volume of validated numbers, this will be a timely process.

7) If the waiver or reduction of charges for CREX is not a promotion, what is it? Please identify the nature of the waiver or reduction and identify the tariff or promotion that enabled the offering. Who will be handling the credit requested for CREX and when will that be handled?

CREX is a service offering that BellSouth provides at no charge to credit challenged customers. BellSouth, through review of its own processes, determined that it had assessed charges inappropriately to this customer base

and communicated a process for determining the appropriate credit to be applied to the reseller group. . Based on BellSouth's assessment of CREX disputes submitted by dPI, charges were denied in accordance with Carrier Notification SN91082469 (see attached) which supports non-payment for charges billed after May 1, 2004.

8) When will interest be credited on the amounts overdue from 2003 and 2004 and at what rate? BellSouth charges retail customers 12%, while the statutory rate in North Carolina for refunds is 8%. If interest will not be paid, provide BellSouth's justification for not providing interest.

BellSouth's position is that interest is not applicable in this scenario. Please see the attached email from BellSouth to Global Connection (another reseller) explaining why interest is not due on these amounts.

9) With regard to Secondary Service Charge Waiver, what does, "we don't have March information" mean? What is the disposition of the \$313.12 remaining balance due? This was a credit request for 2004.

A promotional credit request is required to be accompanied by a BAR form and excel spreadsheet with billing telephone numbers for each month, each Q account and each promotion in order to be processed.. BellSouth has not received March 2004 BAR forms with attached spreadsheets for Secondary Service Charge Waiver promotion; therefore, we are not in a position to assess the applicable promotion credits due. Upon submission of these BAR forms and spreadsheets, BellSouth will assess the request and process applicable credits to dPI's bill.

10) What is the meaning of the "Have not received request" response in reference to the CC-PP \$5 discount for 2005?

As answered in #9 above, BellSouth did not receive BAR forms with spreadsheets for CC-PP \$5 discount promotion.

Liles, Frances G

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From: Patterson, Gary D  
Sent: Friday, April 08, 2005 6:36 PM  
To: 'BBolinger@dpiteleconnect.com'  
Subject: dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

- Secondary Service Charge Waiver - dPi Teleconnect requested \$12,443.78, and received credit of \$12,443.78.
- IFR + 2 Free Features - dPi Teleconnect requested \$81,600.72, and received credit of \$81,600.72.
- Line Connection Waiver - 2004 dPi Teleconnect requested \$594,746.36, and received credit of \$147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar® features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are \$241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

Gary D. Patterson  
OAVP, BARM

*241,488.13  
Credits  
due*

QUEUE NAME	ACCOUNT INFORMATION NAME	CREATED BY	SOBJ
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	205-Q88-8437 Secondary Service Charge Waiver	\$ 26.80	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	561-Q88-8437 Secondary Service Charge Waiver	\$ 7.82	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	904-Q88-8437 Secondary Service Charge Waiver	\$ 125.12	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	706-Q88-8437 Secondary Service Charge Waiver	\$ 39.65	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	502-Q88-8437 Secondary Service Charge Waiver	\$ 66.24	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	228-Q88-8437 Secondary Service Charge Waiver	\$ 26.96	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	704-Q88-8437 Secondary Service Charge Waiver	\$ 156.56	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	803-Q88-8437 Secondary Service Charge Waiver	\$ 151.98	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	615-Q88-8437 Secondary Service Charge Waiver	\$ 169.15	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	205-Q88-8437 Secondary Service Charge Waiver	\$ 87.10	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	904-Q88-8437 Secondary Service Charge Waiver	\$ 86.02	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	706-Q88-8437 Secondary Service Charge Waiver	\$ 7.93	12/27/2004

DPI Teleconnect <a href="mailto:stephwalson@losikevtelecom.com">stephwalson@losikevtelecom.com</a>	502-Q88-8437	Secondary Service Charge Waiver	\$ 74.52	12/27/2004
				Nov-03
DPI Teleconnect <a href="mailto:stephwalson@losikevtelecom.com">stephwalson@losikevtelecom.com</a>	228-Q88-8437	Secondary Service Charge Waiver	\$ 6.74	12/27/2004
				Nov-03
DPI Teleconnect <a href="mailto:stephwalson@losikevtelecom.com">stephwalson@losikevtelecom.com</a>	704-Q88-8437	Secondary Service Charge Waiver	\$ 144.20	12/27/2004
				Nov-03
DPI Teleconnect <a href="mailto:stephwalson@losikevtelecom.com">stephwalson@losikevtelecom.com</a>	803-Q88-8437	Secondary Service Charge Waiver	\$ 201.15	12/27/2004
				Nov-03
DPI Teleconnect <a href="mailto:stephwalson@losikevtelecom.com">stephwalson@losikevtelecom.com</a>	615-Q88-8437	Secondary Service Charge Waiver	\$ 437.80	12/27/2004
				Nov-03
DPI Teleconnect <a href="mailto:stephwalson@losikevtelecom.com">stephwalson@losikevtelecom.com</a>	205-Q88-8437	Secondary Service Charge Waiver	\$ 33.50	12/27/2004
				Dec-03
DPI Teleconnect <a href="mailto:stephwalson@losikevtelecom.com">stephwalson@losikevtelecom.com</a>	561-Q88-8437	Secondary Service Charge Waiver	\$ 7.82	12/27/2004
				Dec-03
DPI Teleconnect <a href="mailto:stephwalson@losikevtelecom.com">stephwalson@losikevtelecom.com</a>	904-Q88-8437	Secondary Service Charge Waiver	\$ 54.74	12/27/2004
				Dec-03
DPI Teleconnect <a href="mailto:stephwalson@losikevtelecom.com">stephwalson@losikevtelecom.com</a>	706-Q88-8437	Secondary Service Charge Waiver	\$ 15.86	12/27/2004
				Dec-03
DPI Teleconnect <a href="mailto:stephwalson@losikevtelecom.com">stephwalson@losikevtelecom.com</a>	502-Q88-8437	Secondary Service Charge Waiver	\$ 57.98	12/27/2004
				Dec-03
DPI Teleconnect <a href="mailto:stephwalson@losikevtelecom.com">stephwalson@losikevtelecom.com</a>	228-Q88-8437	Secondary Service Charge Waiver	\$ 13.48	12/27/2004
				Dec-03
DPI Teleconnect <a href="mailto:stephwalson@losikevtelecom.com">stephwalson@losikevtelecom.com</a>	704-Q88-8437	Secondary Service Charge Waiver	\$ 119.48	12/27/2004
				Dec-03
DPI Teleconnect	803-Q88-8437	Secondary Service Charge Waiver	\$ 178.80	12/27/2004

<a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>					Dec-03			
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	615-Q88-8437	Secondary Service Charge Waiver	\$ 189.05	12/27/2004	Dec-03			
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	205-Q88-8437	Secondary Service Charge Waiver	\$ 73.70	12/27/2004	Jan-04			
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	561-Q88-8437	Secondary Service Charge Waiver	\$ 7.82	12/27/2004	Jan-04			
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	904-Q88-8437	Secondary Service Charge Waiver	\$ 117.30	12/27/2004	Jan-04			
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	708-Q88-8437	Secondary Service Charge Waiver	\$ 23.79	12/27/2004	Jan-04			
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	502-Q88-8437	Secondary Service Charge Waiver	\$ 57.96	12/27/2004	Jan-04			
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	704-Q88-8437	Secondary Service Charge Waiver	\$ 309.00	12/27/2004	Jan-04			\$ 1,442.00
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	803-Q88-8437	Secondary Service Charge Waiver	\$ 116.22	12/27/2004	Jan-04			
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	615-Q88-8437	Secondary Service Charge Waiver	\$ 199.00	12/27/2004	Jan-04			
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	205-Q88-8437	Secondary Service Charge Waiver	\$ 87.10	12/27/2004	Feb-04			
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	561-Q88-8437	Secondary Service Charge Waiver	\$ 23.46	12/27/2004	Feb-04			
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	904-Q88-8437	Secondary Service Charge Waiver	\$ 156.40	12/27/2004	Feb-04			

DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	706-Q88-8437	Secondary Service Charge Waiver	\$ 31.72	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	502-Q88-8437	Secondary Service Charge Waiver	\$ 66.24	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	228-Q88-8437	Secondary Service Charge Waiver	\$ 6.74	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	704-Q88-8437	Secondary Service Charge Waiver	\$ 304.88	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	803-Q88-8437	Secondary Service Charge Waiver	\$ 169.86	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	615-Q88-8437	Secondary Service Charge Waiver	\$ 398.00	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	205-Q88-8437	Secondary Service Charge Waiver	\$ 33.50	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	561-Q88-8437	Secondary Service Charge Waiver	\$ 31.28	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	904-Q88-8437	Secondary Service Charge Waiver	\$ 203.32	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	706-Q88-8437	Secondary Service Charge Waiver	\$ 15.88	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	502-Q88-8437	Secondary Service Charge Waiver	\$ 57.96	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	228-Q88-8437	Secondary Service Charge Waiver	\$ 26.96	12/27/2004

DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	704-Q88-8437	Secondary Service Charge Waiver	\$ 226.60	12/27/2004
		Apr-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	803-Q88-8437	Secondary Service Charge Waiver	\$ 272.67	12/27/2004
		Apr-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	615-Q88-8437	Secondary Service Charge Waiver	\$ 199.00	12/27/2004
		Apr-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	205-Q88-8437	Secondary Service Charge Waiver	\$ 46.90	12/27/2004
		May-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	581-Q88-8437	Secondary Service Charge Waiver	\$ 15.64	12/27/2004
		May-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	904-Q88-8437	Secondary Service Charge Waiver	\$ 156.40	12/27/2004
		May-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	502-Q88-8437	Secondary Service Charge Waiver	\$ 24.84	12/27/2004
		May-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	228-Q88-8437	Secondary Service Charge Waiver	\$ 26.96	12/27/2004
		May-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	704-Q88-8437	Secondary Service Charge Waiver	\$ 148.32	12/27/2004
		May-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	803-Q88-8437	Secondary Service Charge Waiver	\$ 210.09	12/27/2004
		May-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	615-Q88-8437	Secondary Service Charge Waiver	\$ 199.00	12/27/2004
		May-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	205-Q88-8437	Secondary Service Charge Waiver	\$ 33.50	12/27/2004
		Jun-04		
DPI Teleconnect	581-Q88-8437	Secondary Service Charge Waiver	\$ 23.46	12/27/2004



DP1 Teleconnect	stephwaitsn@losikeyle.com	Jun-04			
DP1 Teleconnect	stephwaitsn@losikeyle.com	Jun-04	\$	132.94	12/27/2004
DP1 Teleconnect	stephwaitsn@losikeyle.com	Jun-04	\$	58.70	12/27/2004
DP1 Teleconnect	stephwaitsn@losikeyle.com	Jun-04	\$	8.28	12/27/2004
DP1 Teleconnect	stephwaitsn@losikeyle.com	Jun-04	\$	13.48	12/27/2004
DP1 Teleconnect	stephwaitsn@losikeyle.com	Jun-04	\$	98.80	12/27/2004
DP1 Teleconnect	stephwaitsn@losikeyle.com	Jun-04	\$	183.27	12/27/2004
DP1 Teleconnect	stephwaitsn@losikeyle.com	Jun-04	\$	126.35	12/27/2004
DP1 Teleconnect	stephwaitsn@losikeyle.com	Jun-04	\$	93.80	12/27/2004
DP1 Teleconnect	stephwaitsn@losikeyle.com	Jul-04	\$	7.82	12/27/2004
DP1 Teleconnect	stephwaitsn@losikeyle.com	Jul-04	\$	258.06	12/27/2004
DP1 Teleconnect	stephwaitsn@losikeyle.com	Jul-04	\$	23.79	12/27/2004
DP1 Teleconnect	stephwaitsn@losikeyle.com	Jul-04	\$	58.70	12/27/2004

DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	502-Q88-8437	Secondary Service Charge Waiver	\$ 24.84	12/27/2004
		Jul-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	228-Q88-8437	Secondary Service Charge Waiver	\$ 20.22	12/27/2004
		Jul-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	704-Q88-8437	Secondary Service Charge Waiver	\$ 168.92	12/27/2004
		Jul-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	803-Q88-8437	Secondary Service Charge Waiver	\$ 286.08	12/27/2004
		Jul-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	615-Q88-8437	Secondary Service Charge Waiver	\$ 318.40	12/27/2004
		Jul-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	205-Q88-8437	Secondary Service Charge Waiver	\$ 53.60	12/27/2004
		Aug-04		
<sup>4</sup> DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	561-Q88-8437	Secondary Service Charge Waiver	\$ 23.46	12/27/2004
		Aug-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	904-Q88-8437	Secondary Service Charge Waiver	\$ 281.52	12/27/2004
		Aug-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	706-Q88-8437	Secondary Service Charge Waiver	\$ 15.86	12/27/2004
		Aug-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	770-Q88-8437	Secondary Service Charge Waiver	\$ 58.65	12/27/2004
		Aug-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	502-Q88-8437	Secondary Service Charge Waiver	\$ 132.48	12/27/2004
		Aug-04		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	228-Q88-8437	Secondary Service Charge Waiver	\$ 47.18	12/27/2004
		Aug-04		

DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	704-Q88-8437	Secondary Service Charge Waiver	Aug-04	\$ 185.40	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	803-Q88-8437	Secondary Service Charge Waiver	Aug-04	\$ 259.26	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	615-Q88-8437	Secondary Service Charge Waiver	Aug-04	\$ 228.85	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	205-Q88-8437	Line Connection Waiver	Jan-04	\$ -	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	561-Q88-8437	Line Connection Waiver	Jan-04	\$ 361.93	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	904-Q88-8437	Line Connection Waiver	Jan-04	\$ 2,908.36	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	706-Q88-8437	Line Connection Waiver	Jan-04	\$ -	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	502-Q88-8437	Line Connection Waiver	Jan-04	\$ 75.29	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	228-Q88-8437	Line Connection Waiver	Jan-04	\$ 108.53	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	704-Q88-8437	Line Connection Waiver	Jan-04	\$ 8,725.05	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	803-Q88-8437	Line Connection Waiver	Jan-04	\$ 347.10	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	615-Q88-8437	Line Connection Waiver	Jan-04	\$ 472.92	4/1/2005
DPI Teleconnect	205-Q88-8437	Line Connection Waiver		\$ 2,222.55	4/1/2005

<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	Feb-04					
DPI Teleconnect		561-Q88-8437	Line Connection Waiver	\$ 1,527.28	4/1/2005	
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	Feb-04					
DPI Teleconnect		904-Q88-8437	Line Connection Waiver	\$ 9,062.49	4/1/2005	
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	Feb-04					
DPI Teleconnect		706-Q88-8437	Line Connection Waiver	\$ -	4/1/2005	
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	Feb-04					
DPI Teleconnect		502-Q88-8437	Line Connection Waiver	\$ -	4/1/2005	
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	Feb-04					
DPI Teleconnect		228-Q88-8437	Line Connection Waiver	\$ 743.82	4/1/2005	
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	Feb-04					
DPI Teleconnect		704-Q88-8437	Line Connection Waiver	\$ 14,722.85	4/1/2005	
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	Feb-04					
DPI Teleconnect		803-Q88-8437	Line Connection Waiver	\$ 2,280.55	4/1/2005	
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	Feb-04					
DPI Teleconnect		615-Q88-8437	Line Connection Waiver	\$ 6,313.45	4/1/2005	
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	Feb-04					
DPI Teleconnect		205-Q88-8437	Line Connection Waiver	\$ 477.09	4/1/2005	
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	Mar-04					
DPI Teleconnect		561-Q88-8437	Line Connection Waiver	\$ 1,011.05	4/1/2005	
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	Mar-04					
DPI Teleconnect		904-Q88-8437	Line Connection Waiver	\$ 10,706.83	4/1/2005	
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	Mar-04					
DPI Teleconnect		706-Q88-8437	Line Connection Waiver	\$ -	4/1/2005	
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	Mar-04					

DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	502-Q88-8437	Line Connection Waiver	Mar-04	\$ 2,419.61	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	228-Q88-8437	Line Connection Waiver	Mar-04	\$ -	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	704-Q88-8437	Line Connection Waiver	Mar-04	\$ 8,157.60	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	803-Q88-8437	Line Connection Waiver	Mar-04	\$ 1,183.94	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	615-Q88-8437	Line Connection Waiver	Mar-04	\$ -	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	205-Q88-8437	Line Connection Waiver	Apr-04	\$ 796.83	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	561-Q88-8437	Line Connection Waiver	Apr-04	\$ 1,138.96	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	904-Q88-8437	Line Connection Waiver	Apr-04	\$ 5,143.55	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	706-Q88-8437	Line Connection Waiver	Apr-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	770-Q88-8437	Line Connection Waiver	Apr-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	502-Q88-8437	Line Connection Waiver	Apr-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	228-Q88-8437	Line Connection Waiver	Apr-04	\$ -	4/2/2005

DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	704-Q88-8437	Line Connection Waiver	Apr-04	\$ 6,024.70	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	803-Q88-8437	Line Connection Waiver	Apr-04	\$ 537.10	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	615-Q88-8437	Line Connection Waiver	Apr-04	\$ 1,704.38	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	205-Q88-8437	Line Connection Waiver	May-04	\$ 1,331.18	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	305-Q88-8437	Line Connection Waiver	May-04	\$ 31.96	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	561-Q88-8437	Line Connection Waiver	May-04	\$ 530.60	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	904-Q88-8437	Line Connection Waiver	May-04	\$ 3,364.81	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	706-Q88-8437	Line Connection Waiver	May-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	502-Q88-8437	Line Connection Waiver	May-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	228-Q88-8437	Line Connection Waiver	May-04	\$ 661.95	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	704-Q88-8437	Line Connection Waiver	May-04	\$ 3,885.09	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	803-Q88-8437	Line Connection Waiver	May-04	\$ 932.09	4/2/2005

DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	615-Q88-8437	Line Connection Waiver	May-04	\$ 508.94	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	205-Q88-8437	Line Connection Waiver	Jun-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	561-Q88-8437	Line Connection Waiver	Jun-04	244.93	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	904-Q88-8437	Line Connection Waiver	Jun-04	2,543.23	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	706-Q88-8437	Line Connection Waiver	Jun-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	502-Q88-8437	Line Connection Waiver	Jun-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	228-Q88-8437	Line Connection Waiver	Jun-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	704-Q88-8437	Line Connection Waiver	Jun-04	2,327.09	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	803-Q88-8437	Line Connection Waiver	Jun-04	845.35	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	615-Q88-8437	Line Connection Waiver	Jun-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	205-Q88-8437	Line Connection Waiver	Jul-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	561-Q88-8437	Line Connection Waiver	Jul-04	573.79	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Waiver		\$ 640.66	4/2/2005

<a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Jul-04					
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Jul-04	706-Q88-8437	Line Connection Waiver	\$ -	4/2/2005	
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Jul-04	502-Q88-8437	Line Connection Waiver	\$ 554.15	4/2/2005	
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Jul-04	228-Q88-8437	Line Connection Waiver	\$ -	4/2/2005	
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Jul-04	704-Q88-8437	Line Connection Waiver	\$ 2,085.33	4/2/2005	
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Jul-04	803-Q88-8437	Line Connection Waiver	\$ -	4/2/2005	
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Jul-04	615-Q88-8437	Line Connection Waiver	\$ 1,374.11	4/2/2005	
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Aug-04	205-Q88-8437	Line Connection Waiver	\$ 525.91	4/2/2005	
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Aug-04	305-Q88-8437	Line Connection Waiver	\$ -	4/2/2005	
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Aug-04	561-Q88-8437	Line Connection Waiver	\$ 130.38	4/2/2005	
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Aug-04	904-Q88-8437	Line Connection Waiver	\$ 642.86	4/2/2005	
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Aug-04	706-Q88-8437	Line Connection Waiver	\$ -	4/2/2005	
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Aug-04	502-Q88-8437	Line Connection Waiver	\$ 555.54	4/2/2005	



DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	228-Q88-8437	Line Connection Waiver	Aug-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	704-Q88-8437	Line Connection Waiver	Aug-04	\$ 5,164.21	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	803-Q88-8437	Line Connection Waiver	Aug-04	\$ 881.31	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	615-Q88-8437	Line Connection Waiver	Aug-04	\$ 4,713.35	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	205-Q88-8437	Line Connection Waiver	Sep-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	561-Q88-8437	Line Connection Waiver	Sep-04	\$ 541.28	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	904-Q88-8437	Line Connection Waiver	Sep-04	\$ 1,536.12	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	706-Q88-8437	Line Connection Waiver	Sep-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	502-Q88-8437	Line Connection Waiver	Sep-04	\$ 1,154.75	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	228-Q88-8437	Line Connection Waiver	Sep-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	704-Q88-8437	Line Connection Waiver	Sep-04	\$ 2,983.30	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	803-Q88-8437	Line Connection Waiver	Sep-04	\$ 373.94	4/2/2005

DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	615-Q88-8437	Line Connection Waiver	Sep-04	\$ 2,805.33	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	205-Q88-8437	Line Connection Waiver	Oct-04	\$ 337.91	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	305-Q88-8437	Line Connection Waiver	Oct-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	561-Q88-8437	Line Connection Waiver	Oct-04	\$ 281.01	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	904-Q88-8437	Line Connection Waiver	Oct-04	\$ 757.79	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	706-Q88-8437	Line Connection Waiver	Oct-04	\$ 376.56	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	770-Q88-8437	Line Connection Waiver	Oct-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	502-Q88-8437	Line Connection Waiver	Oct-04	\$ 660.13	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	228-Q88-8437	Line Connection Waiver	Oct-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	704-Q88-8437	Line Connection Waiver	Oct-04	\$ 1,969.58	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	803-Q88-8437	Line Connection Waiver	Oct-04	\$ 2,734.96	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	615-Q88-8437	Line Connection Waiver	Oct-04	\$ 3,005.18	4/2/2005
DPI Teleconnect	205-Q88-8437	Line Connection Waiver		\$ -	4/2/2005

<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Nov-04			
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Nov-04	561-Q88-8437	Line Connection Waiver	\$ - 4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Nov-04	904-Q88-8437	Line Connection Waiver	\$ - 4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Nov-04	706-Q88-8437	Line Connection Waiver	\$ 355.64 4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Nov-04	502-Q88-8437	Line Connection Waiver	\$ 662.67 4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Nov-04	228-Q88-8437	Line Connection Waiver	\$ - 4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Nov-04	704-Q88-8437	Line Connection Waiver	\$ 985.18 4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Nov-04	803-Q88-8437	Line Connection Waiver	\$ - 4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Nov-04	615-Q88-8437	Line Connection Waiver	\$ 1,970.40 4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Dec-04	205-Q88-8437	Line Connection Waiver	\$ - 4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Dec-04	305-Q88-8437	Line Connection Waiver	\$ - 4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Dec-04	561-Q88-8437	Line Connection Waiver	\$ - 4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Dec-04	706-Q88-8437	Line Connection Waiver	\$ - 4/2/2005

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DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	502-Q88-8437	Line Connection Waiver	Dec-04	\$ 310.09	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	228-Q88-8437	Line Connection Waiver	Dec-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	704-Q88-8437	Line Connection Waiver	Dec-04	1,014.82	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	803-Q88-8437	Line Connection Waiver	Dec-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	615-Q88-8437	Line Connection Waiver	Dec-04	1,406.52	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Nov-03	31.29	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	561-Q88-8437	1FR + 2 Free Features	Nov-03	21.02	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	804-Q88-8437	1FR + 2 Free Features	Nov-03	105.10	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	706-Q88-8437	1FR + 2 Free Features	Nov-03	10.72	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Nov-03	22.66	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Nov-03	95.04	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Nov-03	160.29	4/4/2005

DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Nov-03	\$ 167.78	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 132.54	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	305-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 10.51	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	501-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 63.06	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	904-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 188.79	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	706-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 32.16	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	502-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 33.60	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 33.99	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 428.27	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 308.26	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 241.00	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Jan-04	\$ 191.25	4/4/2005
DPI Teleconnect	501-Q88-8437	1FR + 2 Free Features		\$ 115.61	4/4/2005

<a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Jan-04						
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Jan-04	904-Q88-8437	1FR + 2 Free Features	\$ 514.21	4/4/2005		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Jan-04	706-Q88-8437	1FR + 2 Free Features	\$ 32.16	4/4/2005		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Jan-04	502-Q88-8437	1FR + 2 Free Features	\$ 56.00	4/4/2005		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Jan-04	228-Q88-8437	1FR + 2 Free Features	\$ 33.99	4/4/2005		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Jan-04	704-Q88-8437	1FR + 2 Free Features	\$ 1,401.21	4/4/2005		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Jan-04	803-Q88-8437	1FR + 2 Free Features	\$ 478.29	4/4/2005		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Jan-04	615-Q88-8437	1FR + 2 Free Features	\$ 403.82	4/4/2005		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Feb-04	205-Q88-8437	1FR + 2 Free Features	\$ 674.59	4/4/2005		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Feb-04	561-Q88-8437	1FR + 2 Free Features	\$ 163.50	4/4/2005		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Feb-04	904-Q88-8437	1FR + 2 Free Features	\$ 1,284.68	4/4/2005		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Feb-04	706-Q88-8437	1FR + 2 Free Features	\$ 21.44	4/4/2005		
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	Feb-04	502-Q88-8437	1FR + 2 Free Features	\$ 123.20	4/4/2005		

DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Feb-04	\$ 181.28	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Feb-04	\$ 2,645.29	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Feb-04	\$ 1,041.38	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Feb-04	\$ 1,208.98	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 1,108.01	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 260.08	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 2,049.20	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	706-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 10.72	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 179.20	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 271.92	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 3,866.38	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 1,423.84	4/4/2005

DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 2,070.90	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 858.05	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 368.08	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 2,681.40	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	706-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 10.72	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 179.20	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 211.68	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 4,406.47	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 1,187.27	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 1,780.42	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	May-04	\$ 725.79	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	305-Q88-8437	1FR + 2 Free Features	May-04	\$ 10.90	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features		\$ 163.50	4/4/2005



stephwatson@losikeyle.com	DPi Teleconnect	904-Q88-8437	1FR + 2 Free Features	May-04	\$	959.20	4/4/2005
stephwatson@losikeyle.com	DPi Teleconnect	706-Q88-8437	1FR + 2 Free Features	May-04	\$	10.72	4/4/2005
stephwatson@losikeyle.com	DPi Teleconnect	502-Q88-8437	1FR + 2 Free Features	May-04	\$	168.00	4/4/2005
stephwatson@losikeyle.com	DPi Teleconnect	228-Q88-8437	1FR + 2 Free Features	May-04	\$	141.12	4/4/2005
stephwatson@losikeyle.com	DPi Teleconnect	704-Q88-8437	1FR + 2 Free Features	May-04	\$	2,411.97	4/4/2005
stephwatson@losikeyle.com	DPi Teleconnect	803-Q88-8437	1FR + 2 Free Features	May-04	\$	1,013.87	4/4/2005
stephwatson@losikeyle.com	DPi Teleconnect	815-Q88-8437	1FR + 2 Free Features	May-04	\$	1,439.78	4/4/2005
stephwatson@losikeyle.com	DPi Teleconnect	205-Q88-8437	1FR + 2 Free Features	Jun-04	\$	537.54	4/4/2005
stephwatson@losikeyle.com	DPi Teleconnect	305-Q88-8437	1FR + 2 Free Features	Jun-04	\$	10.90	4/4/2005
stephwatson@losikeyle.com	DPi Teleconnect	561-Q88-8437	1FR + 2 Free Features	Jun-04	\$	130.80	4/4/2005
stephwatson@losikeyle.com	DPi Teleconnect	904-Q88-8437	1FR + 2 Free Features	Jun-04	\$	850.20	4/4/2005
stephwatson@losikeyle.com	DPi Teleconnect	502-Q88-8437	1FR + 2 Free Features	Jun-04	\$	123.20	4/4/2005

DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Jun-04	\$ 105.84	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Jun-04	\$ 1,744.57	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Jun-04	\$ 708.12	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Jun-04	\$ 1,079.94	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Jul-04	\$ 391.29	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	305-Q88-8437	1FR + 2 Free Features	Jul-04	\$ 10.90	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	561-Q88-8437	1FR + 2 Free Features	Jul-04	\$ 218.00	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	904-Q88-8437	1FR + 2 Free Features	Jul-04	\$ 784.80	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	502-Q88-8437	1FR + 2 Free Features	Jul-04	\$ 89.60	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Jul-04	\$ 113.76	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Jul-04	\$ 1,631.69	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Jul-04	\$ 602.12	4/4/2005

DP1 Teleconnect	stephwatson@losikeytelecom.com	615-Q88-8437	1FR + 2 Free Features	\$	994.02	4/4/2005	Jul-04
DP1 Teleconnect	stephwatson@losikeytelecom.com	205-Q88-8437	1FR + 2 Free Features	\$	391.29	4/4/2005	Aug-04
DP1 Teleconnect	stephwatson@losikeytelecom.com	305-Q88-8437	1FR + 2 Free Features	\$	11.73	4/4/2005	Aug-04
DP1 Teleconnect	stephwatson@losikeytelecom.com	561-Q88-8437	1FR + 2 Free Features	\$	211.14	4/4/2005	Aug-04
DP1 Teleconnect	stephwatson@losikeytelecom.com	904-Q88-8437	1FR + 2 Free Features	\$	832.83	4/4/2005	Aug-04
DP1 Teleconnect	stephwatson@losikeytelecom.com	706-Q88-8437	1FR + 2 Free Features	\$	11.95	4/4/2005	Aug-04
DP1 Teleconnect	stephwatson@losikeytelecom.com	502-Q88-8437	1FR + 2 Free Features	\$	123.20	4/4/2005	Aug-04
DP1 Teleconnect	stephwatson@losikeytelecom.com	228-Q88-8437	1FR + 2 Free Features	\$	88.48	4/4/2005	Aug-04
DP1 Teleconnect	stephwatson@losikeytelecom.com	704-Q88-8437	1FR + 2 Free Features	\$	1,965.11	4/4/2005	Aug-04
DP1 Teleconnect	stephwatson@losikeytelecom.com	803-Q88-8437	1FR + 2 Free Features	\$	520.26	4/4/2005	Aug-04
DP1 Teleconnect	stephwatson@losikeytelecom.com	615-Q88-8437	1FR + 2 Free Features	\$	843.38	4/4/2005	Aug-04
DP1 Teleconnect	stephwatson@losikeytelecom.com	205-Q88-8437	1FR + 2 Free Features	\$	391.29	4/4/2005	Sep-04
DP1 Teleconnect	stephwatson@losikeytelecom.com	305-Q88-8437	1FR + 2 Free Features	\$	11.73	4/4/2005	Sep-04

<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>			Sep-04	
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	\$ 211.14	4/4/2005
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>			Sep-04	
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	\$ 646.15	4/4/2005
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>			Sep-04	
DPI Teleconnect	706-Q88-8437	1FR + 2 Free Features	\$ 71.70	4/4/2005
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>			Sep-04	
DPI Teleconnect	502-Q88-8437	1FR + 2 Free Features	\$ 100.80	4/4/2005
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>			Sep-04	
DPI Teleconnect	228-Q88-8437	1FR + 2 Free Features	\$ 75.84	4/4/2005
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>			Sep-04	
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	\$ 2,271.87	4/4/2005
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>			Sep-04	
DPI Teleconnect	803-Q88-8437	1FR + 2 Free Features	\$ 539.38	4/4/2005
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>			Sep-04	
DPI Teleconnect	615-Q88-8437	1FR + 2 Free Features	\$ 676.32	4/4/2005
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>			Sep-04	
DPI Teleconnect	205-Q88-8437	1FR + 2 Free Features	\$ 357.54	4/4/2005
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>			Oct-04	
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	\$ 152.49	4/4/2005
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>			Oct-04	
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	\$ 821.69	4/4/2005
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>			Oct-04	
DPI Teleconnect	706-Q88-8437	1FR + 2 Free Features	\$ 95.60	4/4/2005
<a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>			Oct-04	

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DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	502-Q88-8437	1FR + 2 Free Features	Oct-04	\$ 100.80	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Oct-04	\$ 88.48	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Oct-04	\$ 2,394.67	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Oct-04	\$ 602.12	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Oct-04	\$ 645.54	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 290.04	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	561-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 117.30	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	904-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 480.93	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	706-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 71.70	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	502-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 112.32	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 63.20	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikevtelecom.com">stephwatson@losikevtelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 1,830.95	4/4/2005

DPI Teleconnect	stephwaits@losikevtelecom.com	803-Q88-8437	1FR + 2 Free Features	Nov-04	\$	477.43	4/4/2005
DPI Teleconnect	stephwaits@losikevtelecom.com	615-Q88-8437	1FR + 2 Free Features	Nov-04	\$	560.28	4/4/2005
DPI Teleconnect	stephwaits@losikevtelecom.com	205-Q88-8437	1FR + 2 Free Features	Nov-04	\$	56.25	4/4/2005
DPI Teleconnect	stephwaits@losikevtelecom.com	561-Q88-8437	1FR + 2 Free Features	Nov-04	\$	11.73	4/4/2005
DPI Teleconnect	stephwaits@losikevtelecom.com	904-Q88-8437	1FR + 2 Free Features	Nov-04	\$	140.76	4/4/2005
DPI Teleconnect	stephwaits@losikevtelecom.com	706-Q88-8437	1FR + 2 Free Features	Nov-04	\$	83.65	4/4/2005
DPI Teleconnect	stephwaits@losikevtelecom.com	502-Q88-8437	1FR + 2 Free Features	Nov-04	\$	49.92	4/4/2005
DPI Teleconnect	stephwaits@losikevtelecom.com	228-Q88-8437	1FR + 2 Free Features	Nov-04	\$	75.84	4/4/2005
DPI Teleconnect	stephwaits@losikevtelecom.com	704-Q88-8437	1FR + 2 Free Features	Nov-04	\$	451.66	4/4/2005
DPI Teleconnect	stephwaits@losikevtelecom.com	803-Q88-8437	1FR + 2 Free Features	Nov-04	\$	53.00	4/4/2005
DPI Teleconnect	stephwaits@losikevtelecom.com	615-Q88-8437	1FR + 2 Free Features	Nov-04	\$	36.54	4/4/2005
DPI Teleconnect	stephwaits@losikevtelecom.com	205-Q88-8437	1FR + 2 Free Features	Dec-04	\$	200.04	4/4/2005
DPI Teleconnect	stephwaits@losikevtelecom.com	561-Q88-8437	1FR + 2 Free Features		\$	70.38	4/4/2005

114

Dec-04	\$	293.25	4/4/2005	DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	stephwaits@loskeytelecom.com
Dec-04	\$	59.75	4/4/2005	DPI Teleconnect	706-Q88-8437	1FR + 2 Free Features	stephwaits@loskeytelecom.com
Dec-04	\$	62.40	4/4/2005	DPI Teleconnect	502-Q88-8437	1FR + 2 Free Features	stephwaits@loskeytelecom.com
Dec-04	\$	63.20	4/4/2005	DPI Teleconnect	228-Q88-8437	1FR + 2 Free Features	stephwaits@loskeytelecom.com
Dec-04	\$	1,326.92	4/4/2005	DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	stephwaits@loskeytelecom.com
Dec-04	\$	413.83	4/4/2005	DPI Teleconnect	803-Q88-8437	1FR + 2 Free Features	stephwaits@loskeytelecom.com
Dec-04	\$	462.84	4/4/2005	DPI Teleconnect	615-Q88-8437	1FR + 2 Free Features	stephwaits@loskeytelecom.com
Dec-04	\$	90.00	4/4/2005	DPI Teleconnect	205-Q88-8437	1FR + 2 Free Features	stephwaits@loskeytelecom.com
Dec-04	\$	23.46	4/4/2005	DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	stephwaits@loskeytelecom.com
Dec-04	\$	269.79	4/4/2005	DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	stephwaits@loskeytelecom.com
Dec-04	\$	179.25	4/4/2005	DPI Teleconnect	706-Q88-8437	1FR + 2 Free Features	stephwaits@loskeytelecom.com
Dec-04	\$	49.92	4/4/2005	DPI Teleconnect	502-Q88-8437	1FR + 2 Free Features	stephwaits@loskeytelecom.com

DP1 Teleconnect	228-Q88-8437	1FR + 2 Free Features	Dec-04	\$	139.04	4/4/2005	stephwalson@loskeytelecom.com
DP1 Teleconnect	704-Q88-8437	1FR + 2 Free Features	Dec-04	\$	898.83	4/4/2005	stephwalson@loskeytelecom.com
DP1 Teleconnect	803-Q88-8437	1FR + 2 Free Features	Dec-04	\$	53.00	4/4/2005	stephwalson@loskeytelecom.com
DP1 Teleconnect	615-Q88-8437	1FR + 2 Free Features	Dec-04	\$	170.52	4/4/2005	stephwalson@loskeytelecom.com
DP1 Teleconnect	205-Q88-8437	Secondary Service Charge Waiver	Sep-04	\$	67.00	4/4/2005	stephwalson@loskeytelecom.com
DP1 Teleconnect	561-Q88-8437	Secondary Service Charge Waiver	Sep-04	\$	15.64	4/4/2005	stephwalson@loskeytelecom.com
DP1 Teleconnect	904-Q88-8437	Secondary Service Charge Waiver	Sep-04	\$	86.02	4/4/2005	stephwalson@loskeytelecom.com
DP1 Teleconnect	706-Q88-8437	Secondary Service Charge Waiver	Sep-04	\$	31.72	4/4/2005	stephwalson@loskeytelecom.com
DP1 Teleconnect	502-Q88-8437	Secondary Service Charge Waiver	Sep-04	\$	107.64	4/4/2005	stephwalson@loskeytelecom.com
DP1 Teleconnect	228-Q88-8437	Secondary Service Charge Waiver	Sep-04	\$	6.74	4/4/2005	stephwalson@loskeytelecom.com
DP1 Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	Sep-04	\$	189.52	4/4/2005	stephwalson@loskeytelecom.com
DP1 Teleconnect	803-Q88-8437	Secondary Service Charge Waiver	Sep-04	\$	192.21	4/4/2005	stephwalson@loskeytelecom.com



DP1 Teleconnect	stephwaits@losikeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver	\$	288.55	4/4/2005
DP1 Teleconnect	stephwaits@losikeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver	\$	26.80	4/4/2005
DP1 Teleconnect	stephwaits@losikeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver	\$	15.84	4/4/2005
DP1 Teleconnect	stephwaits@losikeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver	\$	7.93	4/4/2005
DP1 Teleconnect	stephwaits@losikeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver	\$	82.80	4/4/2005
DP1 Teleconnect	stephwaits@losikeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver	\$	13.48	4/4/2005
DP1 Teleconnect	stephwaits@losikeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver	\$	63.56	4/4/2005
DP1 Teleconnect	stephwaits@losikeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver	\$	138.57	4/4/2005
DP1 Teleconnect	stephwaits@losikeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver	\$	208.95	4/4/2005
DP1 Teleconnect	stephwaits@losikeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver	\$	26.80	4/4/2005
DP1 Teleconnect	stephwaits@losikeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver	\$	31.28	4/4/2005
DP1 Teleconnect	stephwaits@losikeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver	\$	70.38	4/4/2005
DP1 Teleconnect	stephwaits@losikeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver	\$	7.93	4/4/2005

<a href="mailto:steph.watson@losikevetelecom.com">steph.watson@losikevetelecom.com</a>				Nov-04			
DPI Teleconnect	502-Q88-8437	Secondary Service Charge Waiver	\$ 41.40	Nov-04	4/4/2005		
<a href="mailto:steph.watson@losikevetelecom.com">steph.watson@losikevetelecom.com</a>							
DPI Teleconnect	228-Q88-8437	Secondary Service Charge Waiver	\$ 13.48	Nov-04	4/4/2005		
<a href="mailto:steph.watson@losikevetelecom.com">steph.watson@losikevetelecom.com</a>							
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	\$ 111.24	Nov-04	4/4/2005		
<a href="mailto:steph.watson@losikevetelecom.com">steph.watson@losikevetelecom.com</a>							
DPI Teleconnect	803-Q88-8437	Secondary Service Charge Waiver	\$ 138.57	Nov-04	4/4/2005		
<a href="mailto:steph.watson@losikevetelecom.com">steph.watson@losikevetelecom.com</a>							
DPI Teleconnect	615-Q88-8437	Secondary Service Charge Waiver	\$ 119.40	Nov-04	4/4/2005		
<a href="mailto:steph.watson@losikevetelecom.com">steph.watson@losikevetelecom.com</a>							
DPI Teleconnect	205-Q88-8437	Secondary Service Charge Waiver	\$ 26.80	Dec-04	4/4/2005		
<a href="mailto:steph.watson@losikevetelecom.com">steph.watson@losikevetelecom.com</a>							
DPI Teleconnect	581-Q88-8437	Secondary Service Charge Waiver	\$ 23.46	Dec-04	4/4/2005		
<a href="mailto:steph.watson@losikevetelecom.com">steph.watson@losikevetelecom.com</a>							
DPI Teleconnect	904-Q88-8437	Secondary Service Charge Waiver	\$ 70.38	Dec-04	4/4/2005		
<a href="mailto:steph.watson@losikevetelecom.com">steph.watson@losikevetelecom.com</a>							
DPI Teleconnect	706-Q88-8437	Secondary Service Charge Waiver	\$ 39.65	Dec-04	4/4/2005		
<a href="mailto:steph.watson@losikevetelecom.com">steph.watson@losikevetelecom.com</a>							
DPI Teleconnect	502-Q88-8437	Secondary Service Charge Waiver	\$ 57.96	Dec-04	4/4/2005		
<a href="mailto:steph.watson@losikevetelecom.com">steph.watson@losikevetelecom.com</a>							
DPI Teleconnect	228-Q88-8437	Secondary Service Charge Waiver	\$ 20.22	Dec-04	4/4/2005		
<a href="mailto:steph.watson@losikevetelecom.com">steph.watson@losikevetelecom.com</a>							
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	\$ 78.28	Dec-04	4/4/2005		
<a href="mailto:steph.watson@losikevetelecom.com">steph.watson@losikevetelecom.com</a>							

DP1 Teleconnect	stephwaits@loskeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver	\$	102.81	4/4/2005
DP1 Teleconnect	stephwaits@loskeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver	\$	139.30	4/4/2005
DP1 Teleconnect	stephwaits@loskeytelecom.com	704-Q88-8437	Line Connection Waiver	\$	1,089.25	4/5/2005
DP1 Teleconnect	stephwaits@loskeytelecom.com	704-Q88-8437	1FR + 2 Free Features	\$	977.15	4/5/2005
DP1 Teleconnect	stephwaits@loskeytelecom.com	704-Q88-8437	1FR + 2 Free Features	\$	1,230.52	4/5/2005
DP1 Teleconnect	stephwaits@loskeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver	\$	98.88	4/5/2005

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Monday, March 14, 2005 2:39 PM  
**To:** Mangina, Leisa G; Bolinger, Brian; Seagle, Kristy  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Thank you Leisa. Will BellSouth make the adjustments tomorrow as previously stated?

Thanks again.

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]  
**Sent:** Monday, March 14, 2005 2:29 PM  
**To:** Bolinger, Brian; Seagle, Kristy  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Brian,

I am sorry I am not the person making the adjustments. I will advise Ruby of the credits to be issued so we will know why the balances are pending.

Leisa

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Monday, March 14, 2005 12:58 PM  
**To:** Mangina, Leisa G; Bolinger, Brian; Seagle, Kristy  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

4/15/2005

**Importance:** High

Leisa:

Thank you for your reply. I am in contact with Lost Key on a regular basis and to my knowledge, they have not received any correspondence stating when our credits will be applied. I am of the understanding that it will be tomorrow. Is that correct?

Thank you

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** Mangina, Leisa G [mailto:Leisa.Mangina@BellSouth.com]  
**Sent:** Monday, March 14, 2005 12:57 PM  
**To:** Bolinger, Brian; Seagle, Kristy  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Brian,

Is Lost Key still handling your promotional credit issues? If so, they should have received a letter stating when the credits could be potentially adjusted. Have you had any contact with them about this? We know you have this issue so I will have Ruby's note the account not to hold provisioning due to the credit situation. Please let me know what you find out.

Leisa Mangina

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Monday, March 14, 2005 10:57 AM  
**To:** Seagle, Kristy; Mangina, Leisa G  
**Subject:** dPi Teleconnect Promotionals Submitted  
**Importance:** High

Kristy & Leisa:

I hope both of you are doing well.

In previous communications with you, dPi Teleconnect was informed that it would be issued credits for all outstanding promotional credits requested. As you are aware, the vast majority of the credits were submitted to BellSouth on September 3, 2004 and have been processing for well over six months. To date, dPi Teleconnect has only received \$9,756.67 in credits. The company's outstanding credit requests with BellSouth total \$708,878.07.

dPi Teleconnect expects BellSouth to issue credits in the amount of \$708,878.07 to its account tomorrow.

Please confirm that dPi Teleconnect will be credited in the above amount tomorrow.

121

Thank you.

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

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162

Liles, Frances G

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From: Lund, Steve  
Sent: Tuesday, December 21, 2004 11:23 AM  
To: 'Bolinger, Brian'  
Cc: Seagle, Kristy; Mangina, Leisa G; Lund, Steve  
Subject: RE: dPi Teleconnect Promotionals Submitted

Brian,

After talking with you on the phone today, I talked with Rubeye Haskins, who is the service rep that handles your account. She informed me that the letters are automatically generated to be sent out to customers with past due accounts, but that DPI Teleconnect had specific notes on their accounts not to treat or hold them until the 550k in promotional disputes have been handled. Right now Kristy Seagle is currently review these charges and will get back with the Billing & Collections group.

Let me know if you have any other concerns while Leisa is out on vacation.

Thanks,  
Steven Lund  
205-714-7358

977-3114

Bair, Pam

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From: Cheatham, Linda  
Sent: Monday, April 11, 2005 8:50 AM  
To: Bair, Pam  
Subject: FW: Promotional Credits for dPi Teleconnect



dpresponse.doc  
(44 KB)

Given to public staff file.

-----Original Message-----

From: Cheatham, Linda  
Sent: Monday, April 11, 2005 8:49 AM  
To: 'Nat Carpenter'  
Cc: Lucy Edmondson; Lynn Pearce  
Subject: RE: Promotional Credits for dPi Teleconnect

Obviously, there are still unanswered questions. I'll come by after agenda to discuss.

-----Original Message-----

From: Nat Carpenter [mailto:MN.Carpenter@ncmail.net]  
Sent: Wednesday, March 30, 2005 1:12 PM  
To: Cheatham, Linda  
Cc: Lucy Edmondson; Lynn Pearce  
Subject: FW: Promotional Credits for dPi Teleconnect  
Importance: High

Will you please help us address dPi Teleconnect's problem (as explained in Mr. Bolinger's e-mail below) with BellSouth's failure to provide the promotional credits requested in the September 3, 2004 submission and the follow-up contacts as discussed below, the credits earned to date since the request and the on-going failure to provide the credits as service is activated? The amounts of the credit requests that are specific to North Carolina for 2003, 2004 and 2005 are specified in the attachments. Any help you can provide to address this on an informal basis will be appreciated.

-----Original Message-----

From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
Sent: Tuesday, March 22, 2005 6:17 PM  
To: 'lynn.pearce@ncmail.net'  
Cc: Dorwart, David  
Subject: Promotional Credits for dPi Teleconnect  
Importance: High

Ms. Pearce:

It was a pleasure speaking with you today. Below please find a summary of our issue with BellSouth. Any assistance you can provide is greatly appreciated.

As you may know, many regional bell companies, including BellSouth offer promotional discounts when a customer is acquired. On December 22, 2004, North Carolina in Docket No. P-100, Sub 72b ruled that these promotional discounts "must be made available to resellers."

dPi Teleconnect is a reseller of local telephone service in the State of North Carolina. On September 3, 2004 the company submitted, through an independent 3rd party, Lost Key Telecom, \$479,000 in promotional credits with BellSouth for all BellSouth states. Along with the dPi Teleconnect credits, Lost Key Telecom submitted credits for Budget Phone. BellSouth granted the September 3, 2004 credits for Budget Phone but failed to apply the



credits for dPi Teleconnect. This was despite the fact that Kristie Seagle at BellSouth informed both Lost Key Telecom and dPi Teleconnect that the credits would be applied on the October 8, 2004 bill and then the November 8, 2004 bill from BellSouth.

December 6, 2004 Jim Maziarz sent correspondence to Lost Key Telecom stating that the issue involving promotional credits would be "resolved" by the "first of the year." On January 26, 2005 I personally sent correspondence to Leisa Mangina at BellSouth asking when the credits would be applied. Ms. Mangina informed me that "March 15th" was the date for all Lost Key clients. In a March 2, 2005 e-mail from Ms. Mangina, she confirmed that the "credit will be issued by mid March."

To date, BellSouth has failed to apply any of the credits and has continued to bill dPi Teleconnect at the full rate. dPi Teleconnect has continued to apply for promotional credits and the current outstanding balance is \$718,634.74 in all BellSouth states. As mentioned previously, \$479,000 of that has been outstanding since September 3, 2004.

BellSouth has acknowledged their obligation to issue the credits yet continues to refuse to apply the credits to dPi Teleconnect's billing. dPi Teleconnect feels as though the company has been more than patient, but after six months, BellSouth as had more than enough time to apply the credits to dPi Teleconnect's account.

Currently, BellSouth refuses to reply to any correspondence regarding the status of this issue. Accordingly, dPi Teleconnect would like to file an informal complaint with the North Carolina Utilities Commission and ask that the commission contact BellSouth to help resolve this issue in an amicable fashion.

Thank you for your attention to this matter and should you have any questions or concerns, please feel free to contact me. If you wish, I can send you any or all of the correspondence I have mentioned above however, I did not want to burden you with it all at this time.

Cordially,

an A. Bolinger  
vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

Brian A. Bolinger  
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Interim Response to dpi Teleconnect Informal Complaint

I have reviewed the email from Brian Bolinger along with the accompanying 2003, 2004, and 2005 revenue summaries. First of all, I haven't been able to reconcile from this information, the figure of \$718,634.74 in his email with the spreadsheets which show \$734,663.39 (excluding Texas). It appears that the breakdown for NC (from the spreadsheets) is as follows:

2003		BellSouth Action
2 features for Free	523.31	Render credit on 4/8 bill
Secondary Svc Charge Waiver	420.24	Credit rendered on 1/8 bill period
2004		
2 features for free	29,247.59	Render credit on 4/8 bill
CREX Nonrecurring	3,021.75	Not a promotion – must be Resolved via the normal dispute/resolution process
Line Conn Charge Waiver	190,981.97	Render \$58,044.58 credit on 4/8 bill. Credit request was reduced due to factors including: - criteria of 2 vertical features not met - UNE-P lines included
Secondary Svc Charge Waiver	2,187.72	\$1874.58 – We don't have March information Rendered \$1442 credit on 1/8 bill period Render \$432.60 credit on 4/8 bill period
2005		
2 Features for Free	2,207.67	Request Submitted 1/22/05; Render credit on 4/8 bill period
CC-PP \$5 discount	55.00	Have not received request
Line Connection Charge Waiver	9902.24	Request submitted 2/21/05 Render \$1089.25 credit on 4/8 bill period
Secondary Svc Charge Waiver	98.88	Request submitted 2/21/05 Render credit on 4/8 bill period
<b>Total</b>	<b>238,646.37</b>	<b>\$93,506.11 total credits issued (including 1/8 and 4/8 bill periods for NC)</b>

Or summarized by promotion:

2 features for free	31,978.57	31,978.57
CREX Nonrecurring	3,021.75	
Secondary Svc Charge Waiver	2706.84	2,393.72
Line Conn Charge Waiver	200,884.21	59,133.83
CC-PP \$5 discount	55.00	
<b>Total</b>	<b>238,646.37</b>	<b>\$93,506.11 credited (either on 1/8 or 4/8 bill periods)</b>

Our HQ folks have reviewed the promotional discounts requested and assessed the amounts which have been either been credited or will be credited on the April 8 bill period. The most significant variance in the requested promotion credit compared to the determined credit amount is on the Line Connection Charge Waiver. The key factor contributing to this variance is in large part due to end users accounts which were included in the Line Connection Waiver promotion request but did not qualify for the promotion. To qualify for this promotion, the end user service order must include a minimum of basic local service plus 2 (custom calling and/or touchstar) features. Our findings indicated that a number of the end users accounts did not meet these criteria.

Bair, Pam

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From: Cheatham, Linda  
Date: Thursday, April 21, 2005 8:24 AM  
To: Bair, Pam  
Subject: FW: dpiTeleconnect

Given to public staff file

-----Original Message-----

From: Liles, Frances G  
Sent: Wednesday, April 20, 2005 5:35 PM  
To: 'mn.carpenter@ncmail.net'  
Cc: Cheatham, Linda  
Subject: dpiTeleconnect

Nat - You had asked if we provided any credits for CREX in connection with the dpiTeleconnect responses. Headquarters has advised that we did not provide any credits for CREX. If you have further questions, please let us know. Thanks,

*Frances Liles*  
Manager - Regulatory  
919-821-6007 - Tele no.  
fliles2 - lpage  
919-833-9430 - Fax

CLEC NAME	Q.ACCOUNT #	PROMOTION NAME	EXPIRE	GREDIT GIVEN	GREDIT REQ	CREDIT DENI	Rec'd by BST	Sent To Bar	Appld BP
DPI Teleconnect stephwatson@losikeytelecom.com	704-Q88-8437	Secondary Service Charge	Oct-03	\$ 156.56	\$ 156.56	\$ -	9/3/2004	12/27/2004	5/8/2005*
DPI Teleconnect stephwatson@losikeytelecom.com	704-Q88-8437	Secondary Service Charge	Nov-03	\$ 144.20	\$ 144.20	\$ -	9/3/2004	12/27/2004	5/8/2005
DPI Teleconnect stephwatson@losikeytelecom.com	704-Q88-8437	Secondary Service Charge	Dec-03	\$ 119.48	\$ 119.48	\$ -	9/3/2004	12/27/2004	5/8/2005
DPI Teleconnect stephwatson@losikeytelecom.com	704-Q88-8437	Secondary Service Charge	Jan-04	\$ 309.00	\$ 309.00	\$ -	9/3/2004	12/27/2004	5/8/2005
DPI Teleconnect stephwatson@losikeytelecom.com	704-Q88-8437	Secondary Service Charge	Feb-04	\$ 304.88	\$ 304.88	\$ -	9/3/2004	12/27/2004	5/8/2005
DPI Teleconnect stephwatson@losikeytelecom.com	704-Q88-8437	Secondary Service Charge	Apr-04	\$ 226.60	\$ 226.60	\$ -	9/3/2004	12/27/2004	5/8/2005
DPI Teleconnect stephwatson@losikeytelecom.com	704-Q88-8437	Secondary Service Charge	May-04	\$ 148.32	\$ 148.32	\$ -	9/3/2004	12/27/2004	5/8/2005
DPI Teleconnect stephwatson@losikeytelecom.com	704-Q88-8437	Secondary Service Charge	Jun-04	\$ 98.88	\$ 98.88	\$ -	9/3/2004	12/27/2004	5/8/2005
DPI Teleconnect stephwatson@losikeytelecom.com	704-Q88-8437	Secondary Service Charge	Jul-04	\$ 168.92	\$ 168.92	\$ -	9/3/2004	12/27/2004	5/8/2005
DPI Teleconnect stephwatson@losikeytelecom.com	704-Q88-8437	Secondary Service Charge	Aug-04	\$ 185.40	\$ 185.40	\$ -	9/3/2004	12/27/2004	5/8/2005
DPI Teleconnect stephwatson@losikeytelecom.com	704-Q88-8437	Line Connection Waiver	Jan-04	\$ 8,725.05	\$ 17,450.09	\$ 8,725.04	9/3/2004	4/1/2005	4/8/2005
DPI Teleconnect stephwatson@losikeytelecom.com	704-Q88-8437	Line Connection Waiver	Feb-04	\$ 14,722.85	\$ 35,054.41	\$ 20,331.56	9/3/2004	4/1/2005	4/8/2005
DPI Teleconnect stephwatson@losikeytelecom.com	704-Q88-8437	Line Connection Waiver	Mar-04	\$ 8,157.60	\$ 38,845.73	\$ 30,688.13	9/3/2004	4/1/2005	4/8/2005
DPI Teleconnect stephwatson@losikeytelecom.com	704-Q88-8437	Line Connection Waiver	Apr-04	\$ 6,024.70	\$ 21,516.77	\$ 15,492.07	9/3/2004	4/2/2005	4/8/2005

DPI Teleconnect stephwatson@losikeyletecom.com	704-Q88-8437	Line Connection Waiver May-04	\$ 3,885.09	\$ 13,396.86	\$ 9,511.77	9/3/2004	4/2/2005	4/8/2005
DPI Teleconnect stephwatson@losikeyletecom.com	704-Q88-8437	Line Connection Waiver Jun-04	\$ 2,327.09	\$ 8,311.04	\$ 5,983.95	9/3/2004	4/2/2005	4/8/2005
DPI Teleconnect stephwatson@losikeyletecom.com	704-Q88-8437	Line Connection Waiver Jul-04	\$ 2,085.33	\$ 9,478.76	\$ 7,393.43	9/3/2004	4/2/2005	4/8/2005
DPI Teleconnect stephwatson@losikeyletecom.com	704-Q88-8437	Line Connection Waiver Aug-04	\$ 5,164.21	\$ 10,328.41	\$ 5,164.20	9/3/2004	4/2/2005	4/8/2005
DPI Teleconnect stephwatson@losikeyletecom.com	704-Q88-8437	Line Connection Waiver Sep-04	\$ 2,983.30	\$ 9,040.29	\$ 6,056.99	1/5/2005	4/2/2005	\$ 52,954.18
DPI Teleconnect stephwatson@losikeyletecom.com	704-Q88-8437	Line Connection Waiver Oct-04	\$ 1,969.56	\$ 9,378.85	\$ 7,409.29	1/5/2005	4/2/2005	4/8/2005
DPI Teleconnect stephwatson@losikeyletecom.com	704-Q88-8437	Line Connection Waiver Nov-04	\$ 965.18	\$ 8,956.14	\$ 7,970.96	1/5/2005	4/2/2005	4/8/2005
DPI Teleconnect stephwatson@losikeyletecom.com	704-Q88-8437	Line Connection Waiver Dec-04	\$ 1,014.62	\$ 9,224.62	\$ 8,210.00	1/5/2005	4/2/2005	4/8/2005
DPI Teleconnect stephwatson@losikeyletecom.com	704-Q88-8437	Line Connection Waiver Jan-05	\$ 1,089.26	\$ 9,902.24	\$ 8,812.99	2/21/2005	4/5/2005	4/8/2005
DPI Teleconnect stephwatson@losikeyletecom.com	704-Q88-8437	1FR + 2 Free Features Nov-03	\$ 95.04	\$ 95.04	\$ -	9/3/2004	4/4/2005	4/8/2005
DPI Teleconnect stephwatson@losikeyletecom.com	704-Q88-8437	1FR + 2 Free Features Dec-03	\$ 428.27	\$ 428.27	\$ -	9/3/2004	4/4/2005	4/8/2005
DPI Teleconnect stephwatson@losikeyletecom.com	704-Q88-8437	1FR + 2 Free Features Jan-04	\$ 1,401.21	\$ 1,401.21	\$ -	9/3/2004	4/4/2005	4/8/2005
DPI Teleconnect stephwatson@losikeyletecom.com	704-Q88-8437	1FR + 2 Free Features Feb-04	\$ 2,645.29	\$ 2,645.29	\$ -	9/3/2004	4/4/2005	4/8/2005
DPI Teleconnect stephwatson@losikeyletecom.com	704-Q88-8437	1FR + 2 Free Features Mar-04	\$ 3,866.38	\$ 3,866.38	\$ -	9/3/2004	4/4/2005	4/8/2005
DPI Teleconnect stephwatson@losikeyletecom.com	704-Q88-8437	1FR + 2 Free Features	\$ 4,406.47	\$ 4,406.47	\$ -	9/3/2004	4/4/2005	4/8/2005



DP1 Teleconnect	704-Q88-8437	Secondary Service Charge	\$	111.24	\$	111.24	-	1/18/2005	4/1/2005	4/18/2005	stephwalson@losikeyletecom.com	
DP1 Teleconnect	704-Q88-8437	Secondary Service Charge	\$	78.28	\$	78.28	-	1/18/2005	4/1/2005	4/18/2005	stephwalson@losikeyletecom.com	
DP1 Teleconnect	704-Q88-8437	Secondary Service Charge	\$	98.88	\$	98.88	-	4/5/2005			stephwalson@losikeyletecom.com	
DP1 Teleconnect	704-Q88-8437	Line Connection Waiver	\$	4,477.33	\$	17,909.32	\$	13,431.99	4/20/2005	7/18/2005	8/8/2005	stephwalson@losikeyletecom.com
DP1 Teleconnect	704-Q88-8437	Line Connection Waiver	\$	5,002.47	\$	17,008.39	\$	12,005.92	4/20/2005	7/18/2005	8/8/2005	stephwalson@losikeyletecom.com
DP1 Teleconnect	704-Q88-8437	Line Connection Waiver	\$	1,698.86	\$	10,532.95	\$	8,834.09	7/1/2005	9/28/2005		stephwalson@losikeyletecom.com
DP1 Teleconnect	704-Q88-8437	Line Connection Waiver	\$	595.89	\$	57,549.08	\$	6,643.19	7/1/2005	9/28/2005		stephwalson@losikeyletecom.com
DP1 Teleconnect	704-Q88-8437	Line Connection Waiver	\$	823.49	\$	56,879.10	\$	6,053.61	7/20/2005	9/20/2005		stephwalson@losikeyletecom.com
DP1 Teleconnect	704-Q88-8437	Line Connection Waiver	\$	401.36	\$	54,013.64	\$	3,612.28	7/20/2005	9/20/2005		stephwalson@losikeyletecom.com
DP1 Teleconnect	704-Q88-8437	Line Connection Waiver	\$	1,084.07	\$	54,336.28	\$	3,252.21	8/15/2005	10/5/2005		stephwalson@losikeyletecom.com
DP1 Teleconnect	704-Q88-8437	Secondary Service Charge	\$	41.20	\$	123.60	\$	82.40	4/20/2005	7/18/2005	8/8/2005	stephwalson@losikeyletecom.com
DP1 Teleconnect	704-Q88-8437	Secondary Service Charge	\$	81.48	\$	366.68	\$	285.20	4/20/2005	7/18/2005	8/8/2005	stephwalson@losikeyletecom.com
DP1 Teleconnect	704-Q88-8437	Secondary Service Charge	\$	50.00	\$	86.52	\$	86.52	7/1/2005	9/28/2005		stephwalson@losikeyletecom.com
DP1 Teleconnect	704-Q88-8437	Secondary Service Charge	\$	329.60	\$	370.80	\$	41.20	7/1/2005	9/28/2005		stephwalson@losikeyletecom.com
		May-05										



DPI Teleconnect	704-Q88-8437	Secondary Service Charge	Jun-05		\$45.32	\$45.32	\$90.64	\$	45.32	7/20/2005	9/20/2005
stephwalson@osiskeytelecom.com											
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	Jul-05								
stephwalson@osiskeytelecom.com											
DPI Teleconnect	704-Q88-8437	Secondary Service Charge	Aug-05		\$26.78	\$53.56	\$26.78	\$	26.78	8/15/2005	10/5/2005
stephwalson@osiskeytelecom.com						\$668.58	\$1,236.00				
DPI Teleconnect	704-Q88-8437	IFR + 2 Free Features	Mar-05			\$1,335.76	\$1,335.76	\$	-	4/20/2005	7/18/2005
stephwalson@osiskeytelecom.com											
DPI Teleconnect	704-Q88-8437	IFR + 2 Free Features	Mar-05			\$1,015.85	\$1,269.82	\$	253.97	4/20/2005	7/18/2005
stephwalson@osiskeytelecom.com											
DPI Teleconnect	704-Q88-8437	IFR + 2 Free Features	Apr-05			\$433.27	\$649.90	\$	216.63	7/1/2005	9/28/2005
stephwalson@osiskeytelecom.com											
DPI Teleconnect	704-Q88-8437	IFR + 2 Free Features	Apr-05			\$1,055.77	\$1,055.77	\$	-	7/1/2005	9/28/2005
stephwalson@osiskeytelecom.com											
DPI Teleconnect	704-Q88-8437	IFR + 2 Free Features	Apr-05			\$1,485.95	\$1,485.95	\$	-	7/1/2005	9/28/2005
stephwalson@osiskeytelecom.com											
DPI Teleconnect	704-Q88-8437	IFR + 2 Free Features	May-05			\$545.73	\$545.73	\$	-	7/1/2005	9/28/2005
stephwalson@osiskeytelecom.com											
DPI Teleconnect	704-Q88-8437	IFR + 2 Free Features	May-05			\$854.58	\$854.58	\$	-	7/1/2005	9/28/2005
stephwalson@osiskeytelecom.com											
DPI Teleconnect	704-Q88-8437	IFR + 2 Free Features	May-05			\$1,288.85	\$1,288.85	\$	-	7/1/2005	9/28/2005
stephwalson@osiskeytelecom.com											
DPI Teleconnect	704-Q88-8437	IFR + 2 Free Features	Jun-05			\$481.29	\$481.29	\$	-	7/20/2005	9/20/2005
stephwalson@osiskeytelecom.com											
DPI Teleconnect	704-Q88-8437	IFR + 2 Free Features	Jun-05			\$668.08	\$668.08	\$	-	7/20/2005	9/20/2005
stephwalson@osiskeytelecom.com											
DPI Teleconnect	704-Q88-8437	IFR + 2 Free Features	Jun-05			\$1,409.78	\$1,409.78	\$	-	7/20/2005	9/20/2005
stephwalson@osiskeytelecom.com											
DPI Teleconnect	704-Q88-8437	IFR + 2 Free Features	Jun-05			\$460.86	\$460.86	\$	-	7/20/2005	9/20/2005







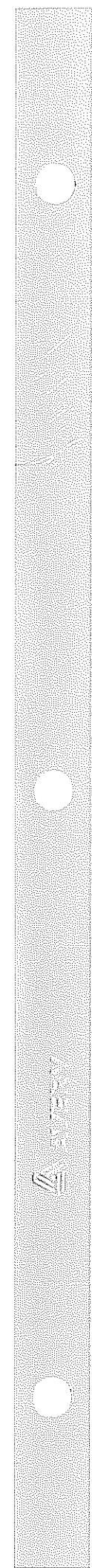




CLC# NAME	PROMOTION NAME	Q ACCOUNT #	DESCRIPTION	DATE	AMOUNT	DATE	AMOUNT
DP1 Teleconnect		704-Q88-8437	1FR + 2 Free Features	Apr-05	\$649.90	7/1/2005	
DP1 Teleconnect		704-Q88-8437	1FR + 2 Free Features	Apr-05	\$1,055.77	7/1/2005	
DP1 Teleconnect		704-Q88-8437	1FR + 2 Free Features	Apr-05	\$1,485.95	7/1/2005	
DP1 Teleconnect		704-Q88-8437	1FR + 2 Free Features	May-05	\$545.73	7/1/2005	
DP1 Teleconnect		704-Q88-8437	1FR + 2 Free Features	May-05	\$854.56	7/1/2005	
DP1 Teleconnect		704-Q88-8437	1FR + 2 Free Features	May-05	\$1,269.85	7/1/2005	
DP1 Teleconnect		704-Q88-8437	Line Connection Waiver	Apr-05	\$10,532.95	7/1/2005	
DP1 Teleconnect		704-Q88-8437	Line Connection Waiver	May-05	\$7,549.08	7/1/2005	
DP1 Teleconnect		704-Q88-8437	Secondary Service Charge Waiver	Apr-05	\$370.80	7/1/2005	
DP1 Teleconnect		704-Q88-8437	Secondary Service Charge Waiver	May-05	\$86.52	7/1/2005	
DP1 Teleconnect		704-Q88-8437	1FR + 2 Free Features	June-05	\$481.29	7/20/2005	
DP1 Teleconnect		704-Q88-8437	1FR + 2 Free Features	June-05	\$668.08	7/20/2005	
DP1 Teleconnect		704-Q88-8437	1FR + 2 Free Features	June-05	\$1,409.78	7/20/2005	
DP1 Teleconnect		704-Q88-8437	1FR + 2 Free Features	July-05	\$460.95	7/20/2005	

GLEC NAME	Q ACCOUNT #	PROMOTION NAME	CREDIT REQ	Rec'd by	by BST
DPI Teleconnect stephwalson@losikeyletecom.com	704-Q88-8437	1FR + 2 Free Features	\$590.14	July-05	7/20/2005
DPI Teleconnect stephwalson@losikeyletecom.com	704-Q88-8437	1FR + 2 Free Features	\$1,320.30	July-05	7/20/2005
DPI Teleconnect stephwalson@losikeyletecom.com	704-Q88-8437	Line Connection Waiver	\$6,879.10	June-05	7/20/2005
DPI Teleconnect stephwalson@losikeyletecom.com	704-Q88-8437	Line Connection Waiver	\$4,013.64	July-05	7/20/2005
DPI Teleconnect stephwalson@losikeyletecom.com	704-Q88-8437	Secondary Service Charge Waiver	\$90.64	June-05	7/20/2005
DPI Teleconnect stephwalson@losikeyletecom.com	704-Q88-8437	Secondary Service Charge Waiver	\$45.32	July-05	7/20/2005
DPI Teleconnect stephwalson@losikeyletecom.com	704-Q88-8437	1FR + 2 Free Features	\$432.84	August-05	8/15/2005
DPI Teleconnect stephwalson@losikeyletecom.com	704-Q88-8437	1FR + 2 Free Features	\$498.61	August-05	8/15/2005
DPI Teleconnect stephwalson@losikeyletecom.com	704-Q88-8437	1FR + 2 Free Features	\$1,471.39	August-05	8/15/2005
DPI Teleconnect stephwalson@losikeyletecom.com	704-Q88-8437	Line Connection Waiver	\$4,336.28	August-05	8/15/2005
DPI Teleconnect stephwalson@losikeyletecom.com	704-Q88-8437	Secondary Service Charge Waiver	\$53.56	August-05	8/15/2005
			\$ 47,173.03		





REQUEST: Please produce copies of all BellSouth's internal documents relating to BellSouth's promotions.

RESPONSE: AT&T Kentucky objects to Item No. 1-22 on the ground that it is unduly burdensome, overly broad, and calls for the production of documents that are irrelevant. Specifically, dPi is requesting information relating to all of AT&T Kentucky's promotions, not just the promotions at issue in this proceeding. dPi's request to provide information related to all of AT&T Kentucky internal documents related to its promotions is overly burdensome as it would require AT&T Kentucky to locate, search and review thousands of pages of documents. AT&T Kentucky also objects to this request to the extent that it is not relevant to the subject matter of this docket and is not reasonably calculated to lead to the discovery of admissible evidence.

Subject to, and without waiving the foregoing objections, AT&T Kentucky has produced responsive information that relates to the promotions at issue. This information is proprietary and confidential pursuant to KRS 61.878.

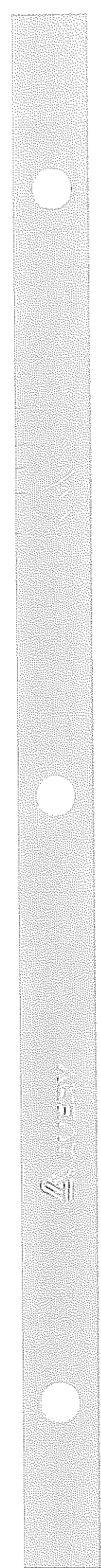
**KPSC**  
**Docket No. 2005-00455**

**AT&T Kentucky's**  
**Attachment to**

**Item No. 1-22**

**PROPRIETARY**

**(Entire Document Redacted**  
**Pages 00001-000068)**



REQUEST: Please produce copies of all BellSouth's internal documents (e.g., communications between employees; between employees and vendors or consultants) relating to BellSouth's decisions to grant or deny promotion credits to CLECs.

RESPONSE: AT&T Kentucky objects to Item No. 1-23 on the grounds it is unduly burdensome, overly broad, and oppressive as written, particularly as dPI's request relates to AT&T Kentucky's decisions to grant or deny any promotional credits to any CLEC. AT&T Kentucky also objects to the extent this request seeks information protected by the attorney-client privilege or work product doctrine.

In an effort to be responsive, however, and subject to, and without waiving the foregoing objections, AT&T Kentucky is providing the responsive information for this request.

**KPSC**  
**Docket No. 2005-00455**

**AT&T Kentucky's**  
**Attachment to**

**Item No. 1-23**

**Butler, Ann W**

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**From:** Lemoine, Annamarie  
**Sent:** Thursday, July 14, 2005 5:02 PM  
**To:** Pearson, Vicky  
**Cc:** Thrasher, Judy F; Seube, Louis; Seagle, Kristy; Lemoine, Annamarie; Mangina, Leisa G; Bates, Karen C  
**Subject:** FW: DPI Promotion Credit/LPC Credit Request

**Attachments:** ERT/2ND DRAFT LTR TO GLOBAL CONNECTION RE: Promotion Credits and Interest Penalty Credits; DPI Promo071305.doc

My initial comments. Will probably comment further in ERT process. You should also provide the email to which this letter to the ERT team

-----Original Message-----

**From:** Pearson, Vicky  
**Sent:** Wednesday, July 13, 2005 4:12 PM  
**To:** C  
**Subject:** DPI Promotion Credit/LPC Credit Request

As FYI, I am attaching a draft copy of the ERT letter previously sent to Global Connections for a request for Interest Credit related to Promotions Credit. As you will see, very little of that letter could be used to explain our position on Late Payment Charge credits as discussed in the meeting today. I used what I could and have attached a draft. Please review and respond asap if you have concerns or would like to suggest changes. Since this letter will be sent to ERT, it may take some time and Lindsay needs to respond to the customer fairly quickly.



ERT/2ND DRAFT  
TR TO GLOBAL CO.



DPI  
mo071305.doc (28)

Thank you,  
Vicky Pearson  
205 733-5400

## Butler, Ann W

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**From:** Brock, Barbara  
**Sent:** Tuesday, March 29, 2005 12:01 PM  
**To:** Pearson, Vicky ; Nguyen, Tonya  
**Subject:** ERT/2ND DRAFT LTR TO GLOBAL CONNECTION RE: Promotion Credits and Interest Penalty Credits

**Importance:** High

**Attachments:** 03250502.doc

Vicky and Tonya,

I sent a 2nd draft out late yesterday and received a system error that some folks did not receive it, including you. I am attaching another copy for your review

Tonya, can you provide me with the complete address so I can hopefully final this letter today?

Thanks.

Barbara Brock



03250502.doc (30 KB)



**2<sup>nd</sup> DRAFT/03-28-05**  
**[Changes shown in bold italics]**

Ms. Maxine P. Alagar  
Operations Director  
Global Connection, Inc.  
**[Provide complete address]**

Re: Interest Penalty Credits

Dear Maxine,

This is in response to your e-mail dated March 9, 2005, to Tonya Nguyen, regarding a request for Interest Penalty Credits to apply to the Promotion credit requests submitted by Global Connection.

First, Interest Penalty Credits apply to disputed monies paid by a customer, such as Global Connection, for charges that were incorrectly billed by BellSouth. ***BellSouth has not incorrectly billed Global Connection. Rather, this issue relates to the Promotion credits that Global Connection is or may be entitled to apply to charges otherwise billed correctly.*** Second, the reason for the delay in the processing of Global Connection's requested Promotion credits has nothing to do with the resources ***BellSouth has attributed to Global Connection's request. The length of the investigation, which involved more than a single resource within BellSouth, enabled BellSouth to establish set parameters for applying the Promotion credits and should result in a more streamlined process going forward. While BellSouth regrets that this issue could not have been resolved sooner, we believe that the time expended in resolving this matter was well spent, as we hope to avoid misunderstandings of this nature in the future.***

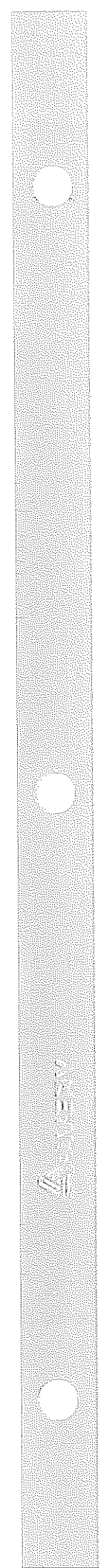
It is anticipated that the Promotion credits will be applied to Global Connection in the April 8, 2005 billing cycle.

For the reasons explained above, Interest Penalty Credits ***are not applicable in this circumstance.*** If you would like to discuss this matter further, you may contact me.

Sincerely,

Undersigned TBD

ERT#63/03250502.doc



AT&T Kentucky  
KY PSC Docket No. 2005-00455  
dPi's First Set of RFIs  
Received Date: February 4, 2008  
Item No. 1-24  
Page 1 of 1

REQUEST: Please produce copies of all documents showing BellSouth's internal communications (including, but not limited to, communications between employees; between employees and vendors or consultants) relating to BellSouth's decisions to grant or deny promotion credits to dPi Teleconnect, LLC.

RESPONSE: AT&T Kentucky is producing the information responsive to this request.

**KPSC**  
**Docket No. 2005-00455**

**AT&T Kentucky's**  
**Attachment to**

**Item No. 1-24**

**Butler, Ann W**

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**From:** Mangina, Leisa G  
**Sent:** Tuesday, October 25, 2005 2:50 PM  
**To:** Butler, Ann W  
**Subject:** FW: dPi Teleconnect Promotionals Submitted

FYI

-----Original Message-----

**From:** Mangina, Leisa G  
**Sent:** Thursday, January 20, 2005 4:55 PM  
**To:** Haskins, Rubye  
**Cc:** Lund, Steve  
**Subject:** FW: dPi Teleconnect Promotionals Submitted

Please do not say anything to DPI at this time concerning the letter.

Leisa

-----Original Message-----

**From:** Seagle, Kristy  
**Sent:** Thursday, January 20, 2005 2:55 PM  
**To:** Mangina, Leisa G  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

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~~We have drafted the attached letter to send to DPI and Lost Key. This has not gone through ERT yet, so please keep it confidential. Will send it through today. Basically, we hope to have their disputes processed by March 15, 2005. Thanks~~

-----Original Message-----

**From:** Mangina, Leisa G  
**Sent:** Thursday, January 20, 2005 1:38 PM  
**To:** Seagle, Kristy  
**Cc:** Lund, Steve  
**Subject:** FW: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Do you know where we are at on the promotionals for DPI ?

Leisa

-----Original Message-----

**From:** Lund, Steve  
**Sent:** Thursday, January 20, 2005 12:51 PM  
**To:** Mangina, Leisa G  
**Subject:** FW: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Leisa,

What is the latest with DPI?

Steven

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Thursday, January 20, 2005 11:36 AM  
**To:** Lund, Steve; Bolinger, Brian  
**Cc:** Mangina, Leisa G; Alagar, Maxine P  
**Subject:** RE: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Steve:

dPi Teleconnect has again received some demand letters. I believe that we now have approximately 670,000 in credits that we have applied for but have yet to receive. Please confirm that BellSouth has no intention of interrupting service to our customers or placing an embargo on dPi Teleconnect until this issue is resolved.

Thank you

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

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-----Original Message-----

**From:** Lund, Steve [mailto:Steve.Lund@BellSouth.com]  
**Sent:** Wednesday, November 24, 2004 11:52 AM  
**To:** Bolinger, Brian  
**Cc:** Leisa Mangina (Mangina, Leisa G); Lund, Steve; Maxine Alagar (Alagar, Maxine P)  
**Subject:** RE: dPi Teleconnect Promotionals Submitted

Brian,

I have spoken to Leisa Mangina and let her know that we have received approx 550k in disputes, which will remove your accounts from any collections processes. If you have any further questions, please call me at 205-714-7358

Thanks,  
Steven

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Wednesday, November 24, 2004 11:30 AM  
**To:** Lund, Steve  
**Subject:** FW: dPi Teleconnect Promotionals Submitted  
**Importance:** High

Steve:

In accordance with our conversation, here is all of the information that has been provided to BellSouth with regard to our promotional credits. All of the credits should have been applied to our account by now. I will give you a call shortly to discuss.

Thank you.

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

-----Original Message-----

**From:** processing [mailto:processing@lostkeytelecom.com]  
**Sent:** Wednesday, November 24, 2004 11:22 AM  
**To:** bbolinger@dpiteleconnect.com  
**Subject:** Promotionals submitted

Here what you needed Steve

Steve Watson  
P.O. Box 34474  
Pensacola, FL 32507  
678.528.6692 (Office)  
678.388.9866 (Fax)  
888.259.6057 (Toll Free)  
850.748.2344 (mobile)  
[swatson@lostkeytelecom.com](mailto:swatson@lostkeytelecom.com)

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\*\*\*\*\*

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January XX, 2005

Mr. Chris Watson  
Lost Key Telecom  
Address

Dear Chris:

In your email dated December 07, 2004 to Jim Maziarz, you had some issues I would like to address with this letter.

**Lost Key Issue:** "According to BellSouth's product information for the promotional program, all credits are to be processed within 30 days of the data being submitted. We discussed this with Kristy Seagle and she said BellSouth can have them "realistically" completed within 60 days. The trouble with this is that we currently have data that was submitted over 90 days ago with no response and we know that other companies outside of those we currently service have been consistently paid within 30 to 60 days after submitting similar promotional data that used the same filing criteria as Lost Key Telecom. This causes a concern about parity and the terms of BellSouth's promotional program being met."

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**BellSouth Response:** The BellSouth Start-Up Guide states in Section 17.2.5 "BellSouth will endeavor to apply promotion credits within the 30 days of receipt of the promotion credit request." As you know, Lost Key Telecom submitted 10 months of disputes for several customers involving four different resale promotions within a 60-day period. BellSouth has made every attempt to verify and process these promotion credits in a timely manner. There have been two factors that have slowed this process. One, as stated above, has been the sheer volume of end user telephone numbers associated with these promotion credits that need to be verified. The other has been obtaining a legal interpretation for the promotion language of "reacquisition or winover customer." Three of the four promotions applied for by Lost Key for their CLEC customers were for *reacquisition or winover customers*.

**Lost Key Issue:** "To date we have not received anything in writing about there being any "outstanding issues" as to why we are not being paid for the majority of the promotional credits that have been submitted."

**BellSouth Response:** At a meeting in October 2004 in Maxine Alagar's office, I advised you and Steve Watson that BellSouth was in the process of determining the legal interpretation of "reacquisition or winover customer" and how BellSouth retail qualified those end users. It was also stated that due to the volume of promotion credits Lost Key had submitted, the timeline of 30 days was not feasible.



We have since determined the qualifications for a "reacquisition or winover customer."  
A reacquisition customer is an end user who was originally with BellSouth, who went to a competitor and is returning to BellSouth. In the case of a CLEC applying for a promotion (CLEC A), that would be an end user who was originally with CLEC A, went to a competitor (another CLEC or BellSouth) and is returning to CLEC A. A winover customer is an end user who was with a competitor and is coming to BellSouth. In the case of a CLEC, that would be an end user who is with another CLEC or BellSouth and is moving to the CLEC applying for the promotion. The determination for qualification of these promotions is based upon end user telephone number.

BellSouth has begun verifying and processing the promotion credits submitted by Lost Key and will endeavor to have your promotion credits completed by March 15, 2005. If you have any questions, please call me.

Sincerely,

Kristy Seagle

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**Butler, Ann W**

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**From:** Lemoine, Annamarie  
**Sent:** Friday, April 22, 2005 10:50 AM  
**To:** Seagle, Kristy  
**Subject:** RE: dPi Teleconnect

I do need a more complete history from his position about this dragging on for months. Please call me

-----Original Message-----

**From:** Seagle, Kristy  
**Sent:** Friday, April 22, 2005 10:47 AM  
**To:** Lemoine, Annamarie  
**Subject:** FW: dPi Teleconnect  
**Importance:** High

Here's his email. This does not have anything to do with his complaint in NC. I'm not sure what Bert is referring to when he says we've denied on reacq or winover. We haven't denied anybody on that qualification as of yet. Please let me know if you need further information. Thanks so much for working on this.

Kristy

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Wednesday, April 20, 2005 12:54 PM

**To:** Seagle, Kristy; Bolinger, Brian

**Cc:** Maziarz, Jim; Allen, Advernal; Patterson, Gary D; Seube, Louis

**Subject:** RE: dPi Teleconnect  
**Importance:** High

Ms. Seagle:

Thank you for your recent correspondence regarding dPi Teleconnect's applied for promotional credits. I am fully aware that BellSouth's promotion tariff states, "waived line connection charge for new reacquisition or winover customers who purchase BellSouth® Complete Choice plan BellSouth® PreferredPack plan or Basic Service and two Features "

I must disagree with your conclusion that because there is no charge for BCR, BRD or HBG USOCs that dPi Teleconnect does not qualify for promotional credits. BCR, BRD and HGB are clearly defined at TouchStar features by BellSouth. In order to receive the services covered by BCR, BRD and HBG, those services must be ordered by dPi Teleconnect. As you are fully aware, dPi Teleconnect orders BCR, BRD and HBG with each order for BellSouth Complete Choice, BellSouth PreferredPack or Basic Service; that in and of itself qualifies dPi Teleconnect for the promotion and the associated credits.

Unfortunately, it appears that BellSouth is attempting to circumvent its responsibility for applying credits by stating that because the aforementioned USOCs have no associated cost, they are not purchased. Quite frankly, that conclusion has no merit. First, if you would like to break down the sentence, which it appears you do, the word "purchase" speaks of acquiring, in whole, BellSouth® Complete Choice plan BellSouth® PreferredPack plan or Basic Service and two Features. This is exactly what dPi Teleconnect has done. BellSouth would have a more valid argument, although still quite weak, had it not charged dPi Teleconnect for anything in the transaction. Because BellSouth charged dPi Teleconnect for each order, BellSouth has no claim that the items were not "purchased" by dPi Teleconnect.

Further, BellSouth's conclusion fails by the mere definition of the word "purchase." For example, the Uniform Commercial Code, one of the laws which covers commercial transactions, defines "purchase" as, "taking by sale, discount, negotiation, mortgage, pledge, lien, issue or re-issue, gift or any other voluntary

transaction . . . Moreover, the Securities Exchange Act states, "[t]he term "purchase" includes any contract to purchase or otherwise acquire." Again, dPi Teleconnect clearly meets these definitions with each transaction.

Accordingly, it is quite clear that BellSouth's has no valid reason not to issue dPi Teleconnect all of the applied for credits, in full, immediately. dPi Teleconnect has waited in excess of seven months and endured numerous yet invalid excuses as to why BellSouth has failed to issue the applied for credits. dPi Teleconnect is not willing to wait any longer. Therefore, dPi Teleconnect shall give BellSouth until the end of business on Friday, April 22, 2005 to notify dPi Teleconnect, in writing, of its intention to place the remaining outstanding credits on dPi Teleconnect's next billing, May 8, 2005, or dPi Teleconnect will have no other alternative but to file a formal complaint against BellSouth at a relevant public service commission.

Thank you for your prompt attention to this matter and I look forward to receiving a favorable reply by the close of business on April 22, 2005.

Brian A Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
(972) 488-5500 ext 4018

-----Original Message-----

**From:** Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]  
**Sent:** Tuesday, April 19, 2005 10:37 AM  
**To:** Bolinger, Brian  
**Cc:** Maziarz, Jim; Allen, Advernull; Patterson, Gary D; Seube, Louis  
**Subject:** RE: dPi Teleconnect

Dear Mr. Bolinger:

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This is in response to your emails dated April 11 and April 14, 2005, regarding the eligibility of USOCs BCR (Call Return, denial of per use), BRD (Repeat Dialing, denial of per use) and HBG (Call Tracing, denial of per activation) as Touchstar features in the Line Connection Charge Waiver promotion.

The Line Connection Charge Waiver promotion as set forth in the BellSouth A2.10 tariff states "The customer must switch their local service to BellSouth and purchase any one of the following: Bellsouth Complete Choice plan, BellSouth PreferredPack Plan, or BellSouth basic service and *two* (2) custom calling (or Touchstar service) local features." As you will note in Tariff Section A13.19, entitled Touchstar Service, there is not a charge for BCR, BRD or HBG. Since there is no charge for these three features, they do not qualify as purchased features as required in the Line Connection Charge Waiver promotion. In an effort to ensure parity, BellSouth Resale product management has confirmed that BCR, BRD and HBG do not qualify BellSouth's end users for this promotion as well.

In response to your statement, "Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order," I mentioned in my email to you on April 14, that RCUTWC cannot be located in the BellSouth USOC database or on any dPi orders we randomly sampled. If you provide an example of an end user account with this USOC, we will research further to determine whether it qualifies for this promotion.

If you have any questions, please contact me.

Kristy Seagle

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Thursday, April 14, 2005 3:48 PM  
**To:** Seagle, Kristy; Bolinger, Brian; Seube, Louis; Patterson, Gary D  
**Cc:** Mangina, Leisa G; Kelley, Rod (James R)  
**Subject:** RE: dPi Teleconnect

Kristy:

Thank you for your e-mail. I am a little confused though. Would you please explain what you mean by "retail's consideration of blocks ...". Please correct me if I am wrong, but it is my understanding that so long as the item is in the BellSouth tariff, it is eligible for the associated promotional credit. Feature blocks such as BRD, BCR and HBG are all defined TouchStar services in BellSouth tariffs.

The amounts in question now all stem from the Line Connection Fee Waiver promotion. I cannot see any other conclusion other than that dPi Teleconnect met the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features as defined in the BellSouth's own Tariff and associated Promotion. dPi Teleconnect provisions BRD, BCR and HBG on every order it submits.

With regard to your question of what RCUTWC is, RCUTWC is a custom calling feature that blocks three-way calling.

Again, thank you for your e-mail and I look forward to receiving your answer on Monday

---

Cordially,

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
(972) 488-5500 ext 4018

-----Original Message-----

**From:** Seagle, Kristy [mailto:Kristy.Seagle@BellSouth.com]  
**Sent:** Thursday, April 14, 2005 3:24 PM  
**To:** Bolinger, Brian; Seube, Louis; Patterson, Gary D  
**Cc:** Mangina, Leisa G; Kelley, Rod (James R)  
**Subject:** RE: dPi Teleconnect

Brian,

I am in the process of validating retail's consideration of blocks on features such as BRD, BCR and HBG. I should have an answer by Monday, April 18. I was not able to find USOC RCUTWC in our database or on a sampling of dPi orders. Do you have an order I could look at to see this USOC? Thank you.

Kristy

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Thursday, April 14, 2005 2:34 PM  
**To:** Seube, Louis; Bolinger, Brian; Patterson, Gary D

**Cc:** Mangina, Leisa G; Kelley, Rod (James R); Seagle, Kristy  
**Subject:** RE: dPi Teleconnect

Louis:

Thank you for the update and additional adjustments. We have yet to receive a response from Ms. Seagle regarding the approximately \$470,000.00 in credits that remain outstanding.

Brian A Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
(972) 488-5500 ext 4018

-----Original Message-----

**From:** Seube, Louis [mailto:Louis.Seube@BellSouth.com]  
**Sent:** Thursday, April 14, 2005 2:37 PM  
**To:** Bolinger, Brian; Patterson, Gary D  
**Cc:** Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis; Seagle, Kristy  
**Subject:** RE: dPi Teleconnect

Brian,

Please see the attached file with the additional adjustments that are currently being completed. You will notice that there is an additional \$9,721.67 that will be credited from this spreadsheet. The total amount of both spreadsheets provided is \$243,847.29.

---

Please call me if you have any questions regarding these credits

Kristy, do we have a response yet on the remaining credit requests?

Louis Seube  
205-714-7400

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Wednesday, April 13, 2005 2:44 PM  
**To:** Seube, Louis; Patterson, Gary D  
**Cc:** Bolinger, Brian; Mangina, Leisa G; Kelley, Rod (James R)  
**Subject:** RE: dPi Teleconnect  
**Importance:** High

Louis:

Thank you for the information. If my math is correct, the total amount posted (or to be posted) is \$234,125.62. This amount differs from Mr. Patterson's e-mail below of \$241,488.13. Do you know why?

Also, we currently show remaining promotional credits outstanding from BellSouth in the amount of \$454,665.24. Any idea when those will be credited?

Again, thanks for the information.

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
(972) 488-5500 (ph)  
(972) 406-0193 (f)

-----Original Message-----

**From:** Seube, Louis [mailto:Louis.Seube@BellSouth.com]  
**Sent:** Wednesday, April 13, 2005 1:55 PM  
**To:** Patterson, Gary D  
**Cc:** BBolinger@dpiteleconnect.com; Mangina, Leisa G; Kelley, Rod (James R); Seube, Louis  
**Subject:** RE: dPi Teleconnect

Brian,

Per your request, attached is the spreadsheet detailing when the adjustments posted, or when they will post. There are a few on the list that have yet to post, but the adjustment has been issued. Please let me know if you have any questions about the attached

---

Louis Seube  
205-714-7400

-----Original Message-----

**From:** Patterson, Gary D  
**Sent:** Monday, April 11, 2005 1:37 PM  
**To:** Seube, Louis  
**Subject:** FW: dPi Teleconnect  
**Importance:** High

can you answer this question? gp

-----Original Message-----

**From:** Bolinger, Brian  
[mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Monday, April 11, 2005 1:21 PM  
**To:** Patterson, Gary D  
**Subject:** RE: dPi Teleconnect  
**Importance:** High

Mr Patterson:

We received an account aging as of this morning and the \$241,488.13 credit was not reflect on any account. I was under the impression that since the adjustments

were completed as of last Wednesday, our current aging would show the adjustment. Can you tell me when our accounts will be adjusted accordingly?

Thank you

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext. 4018  
Fax (972) 406-0193

-----Original Message-----

**From:** Patterson, Gary D  
[mailto:Gary.Patterson2@BellSouth.com]  
**Sent:** Monday, April 11, 2005 11:31 AM  
**To:** Bolinger, Brian  
**Subject:** RE: dPi Teleconnect

Advernull is a she. She shortens it to Ad. Her telephone number is 205-977-1059.

-----Original Message-----

**From:** Bolinger, Brian  
[mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Monday, April 11, 2005 11:03 AM  
**To:** Patterson, Gary D; Bolinger, Brian  
**Cc:** Dorwart, David  
**Subject:** RE: dPi Teleconnect

**Importance:** High

Mr. Patterson:

Thank you for your reply. If you would, please provide me with the contact information for Advernull Allen. I have not had the opportunity to work with him or her yet.

Also, with regard to your previous message stating "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar(r) features as defined in the Tariff Promotion." Please know that dPi Teleconnect disagrees with BellSouth's conclusion for the following reasons:

In accordance with BellSouth's Tariff Promotion, TouchStar Service USOCs include BCR, BRD and HBG. dPi

Teleconnect uses each of these USOCs on every order. Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order. Accordingly, dPi Teleconnect concludes that the \$447,302.73 not paid by BellSouth is in error because dPi Teleconnect meets the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features.

Thank you for your attention to this matter and please provide me with the date on when BellSouth with correct this error.

Cordially,

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext. 4018  
Fax (972) 406-0193

---

-----Original Message-----

**From:** Patterson, Gary D  
[mailto:Gary.Patterson2@BellSouth]  
**Sent:** Monday, April 11, 2005  
10:36 AM  
**To:** Bolinger, Brian  
**Subject:** RE: dPi Teleconnect

It would be best to continue to work through Kristy Seagle and Jim Maziar. They actually do the investigation and then advise my employees of the adjustments needed and we actually do the adjustments. We recieved notification of the adjustments needed on Monday April 4, and completed to adjustments by Wednesday. As a reference, Advernell Allen is their Director and she would be a good escalation resource.

I do get involved once that process is completed, so should you desire to escalate further, please feel free to contact me.



Sincerely,

Gary Patterson  
OAVP BellSouth Accounts  
Receivable Management, BARM  
205-714-7357

-----Original Message-----

**From:** Bolinger, Brian  
[mailto:BBolinger@dpitelecon]  
**Sent:** Monday, April 11,  
2005 8:23 AM  
**To:** Patterson, Gary D  
**Subject:** RE: dPi  
Teleconnect

Mr. Patterson:

Thank you for your  
correspondence. Your  
prompt response to this  
matter is appreciated. We  
will review our submission  
regarding the Line  
Connection Fee Waiver and  
determine the accuracy of  
the data.

---

In the future, is it best to  
work through you on these  
matters?

---

Thank you again.

Brian A. Bolinger  
Vice President of Legal  
Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite  
225  
Dallas, TX 75234  
Office (972) 488-5500 ext  
4018  
Fax (972) 406-0193

-----Original  
Message-----

**From:** Patterson,  
Gary D  
[mailto:Gary.Patterson]  
**Sent:** Friday, April  
08, 2005 5:36 PM  
**To:**  
BBolinger@dpitelecon  
**Subject:** dPi  
Teleconnect

April 8, 2005

Mr. Brian  
Bolinger  
Vice President of  
Legal Affairs  
dPi Teleconnect,  
LLC  
2997 LBJ Freeway,  
Suite 225  
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response  
to your email to  
BellSouth dated  
April 8, 2005  
regarding resale  
promotional credits  
claimed to be due  
to dPi Teleconnect.  
We apologize for  
the delay in  
processing  
promotional credits  
however, I

---

understand that the  
investigation and  
processing is now  
complete and a  
credit will appear  
on your April  
billing. As you  
stated in your  
email, BellSouth  
began receiving  
applications for  
these credits  
beginning in  
September 2004.  
As you know, these  
credits received in  
September by  
BellSouth were for  
the time period of  
October 2003  
through August  
2004. Upon initial  
investigation of the  
request, it was  
determined that it  
was necessary to

further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing.

---

Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

\*  
Secondary  
Service  
Charge  
Waiver -  
dPi  
Teleconnect  
requested  
\$12,443.78,  
and  
received  
credit of  
\$12,443.78.

\*  
1FR + 2  
Free

Features -  
dPi  
Teleconnect  
requested  
\$81,600.72,  
and  
received  
credit of  
\$81,600.72.

\*  
Line  
Connection  
Waiver -  
2004 dPi  
Teleconnect  
requested  
\$594,746.36  
and  
received  
credit of  
\$147,443.63  
dPi  
Teleconnect  
did not

---

receive full  
credit on all  
submitted  
requests due  
to not  
meeting end  
user  
qualification  
of ordering  
basic local  
service with  
2 custom  
calling  
and/or  
TouchStar  
(r) features  
as defined  
in the Tariff  
Promotion.

BellSouth  
performed a  
random sampling  
of end user  
telephone numbers  
provided for each

promotional credit  
submission and  
determined that  
your total credits  
due are  
\$241,488.13.

We appreciate your  
patience and  
willingness to work  
with BellSouth to  
resolve these  
issues. Please  
contact me with  
any questions you  
have regarding this  
matter.

Sincerely,

Gary D. Patterson  
OAVP, BARM  
(205) 714-7357

---

<<DPI Credits thru  
4\_8\_05.xls>>

\*\*\*\*\*

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Butler, Ann W

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**From:** Jordan, Parkey  
**Sent:** Monday, July 18, 2005 9:03 AM  
**To:** Brock, Barbara; Pearson, Vicky ; Maziarz, Jim; Nation, Lindsay; Seube, Louis; Mangina, Leisa G; Bates, Karen C; Lemoine, Annamarie; Thrasher, Judy F; Ainsworth, Ken L; Allen, Advernull; Allen-Flood, Lynn; Bailey, Dwight; Barclay, Jack; Blake, Kathy; Bracy, Nicole; Brown, Allison; Cartwright, Trish; Castle, Teresa; Cowart, Stephanie J; Creel, Dee; Daniel, Susan M; Davison, Mary; Decker, Shelley; Deloach, Kate; Denson, Blake; Dupre, Lawrence; Epps, Pamela; Evans, Robert E; Farmer, Dorothy; Ferguson, Micki; Ferguson, Scot; Follensbee, Greg; Gentle, Cynthia; Gooden, Scarlet; Greene, Clyde; Ham, Randy; Hamman, John; Ferguson, Karon; Harris, Stephen R; Heard, Karen L; Heard, Mary; Huff, Farris; Huggins, Steve; Irvin, Sheri; Johnson, Grova S; Jones, Lisa R; Keeton, Terri; Klein, Patti; Landefeld, Janet; Lane, Nancy; Lantz, Elaine M; Layton, Rob; Lee, Richard; Martin, Doug A; Maziarz, Jim; McCall, J; Mitchell, Denise; Moore, Michael A; Moore, Ronald E; Nunnelley, Bill; Padgett, Shelley; Pate, Ronald; Pecic, Jane; Pettway, Stephanie; Plummer, Andy; Relf, Nona; Rich, Claude; Richmond, Alessandra; Ross, Bennett; Shore, Kristen; Russell, Rachel; Seagle, Kristy; Shadrack, Patsy; Shelton-Williams, Beverly; Smith, Lynn A; Stephens, Kelly; Thomas, Vanessa B; Thrasher, Bill; Todtschinder, Kyle R; Wanner, Tricia; Ward, Leanne; Welker, Bryan; White, James; White, Royce; Whitney, David; Wigley, Linda; Willis, Michael; Woodard, Lori; Alagar-Montz, Mylisa; Allison, Wanda J; Greene, Reginald A; Herrington, Gloria; Loftis, Deborah; Mangina, Leisa G; Melton, David; Royer, Julie A; Scollard, David; Seube, Louis; Weatherly, Sandra A; Epps, Pamela (BBI); Horne, Steve; Rice, Sherry; Shratter, Bettye; Steely, Betty; Walls, Laura; Walters, Wayne  
**Cc:** Brooks, Lisa; Dilz, Gay P; James, Millie; McClurkin, Elizabeth  
**Subject:** RE: ERT/DRAFT LTR TO DPI TELECONNECT RE: Promotions/late Payment Charge Credits



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07150505.doc (26  
KB)

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Parkey

-----Original Message-----

**From:** Brock, Barbara  
**Sent:** Monday, July 18, 2005 8:09 AM  
**To:** Pearson, Vicky ; Maziarz, Jim; Nation, Lindsay; Seube, Louis; Mangina, Leisa G; Bates, Karen C; Lemoine, Annamarie; Thrasher, Judy F; Jordan, Parkey; Ainsworth, Ken L; Allen, Advernull; Allen-Flood, Lynn; Bailey, Dwight; Barclay, Jack; Blake, Kathy; Bracy, Nicole; Brown, Allison; Cartwright, Trish; Castle, Teresa; Cowart, Stephanie J; Creel, Dee; Daniel, Susan M; Davison, Mary; Decker, Shelley; Deloach, Kate; Denson, Blake; Dupre, Lawrence; Epps, Pamela; Evans, Robert E; Farmer, Dorothy; Ferguson, Micki; Ferguson, Scot; Follensbee, Greg; Gentle, Cynthia; Gooden, Scarlet; Greene, Clyde; Ham, Randy; Hamman, John; Ferguson, Karon; Harris, Stephen R; Heard, Karen L; Heard, Mary; Huff, Farris; Huggins, Steve; Irvin, Sheri; Johnson, Grova S; Jones, Lisa R; Keeton, Terri; Klein, Patti; Landefeld, Janet; Lane, Nancy; Lantz, Elaine M; Layton, Rob; Lee, Richard; Martin, Doug A; Maziarz, Jim; McCall, J; Mitchell, Denise; Moore, Michael A; Moore, Ronald E; Nunnelley, Bill; Padgett, Shelley; Pate, Ronald; Pecic, Jane; Pettway, Stephanie; Plummer, Andy; Relf, Nona; Rich, Claude; Richmond, Alessandra; Ross, Bennett; Rowe, Kristen; Russell, Rachel; Seagle, Kristy; Shadrack, Patsy; Shelton-Williams, Beverly; Smith, Lynn A; Stephens, Kelly; Thomas, Vanessa B; Thrasher, Bill; Todtschinder, Kyle R; Wanner, Tricia; Ward, Leanne; Welker, Bryan; White, James; White, Royce; Whitney, David; Wigley, Linda; Willis, Michael; Woodard, Lori; Alagar-Montz, Mylisa; Allison, Wanda J; Greene, Reginald A; Herrington, Gloria; Loftis, Deborah; Mangina, Leisa G; Melton, David; Royer, Julie A; Scollard, David; Seube, Louis; Weatherly, Sandra A; Epps, Pamela (BBI); Horne, Steve; Rice, Sherry; Shratter, Bettye; Steely, Betty; Walls, Laura; Walters, Wayne  
**Cc:** Brock, Barbara; Brooks, Lisa; Dilz, Gay P; James, Millie; McClurkin, Elizabeth  
**Subject:** ERT/DRAFT LTR TO DPI TELECONNECT RE: Promotions/late Payment Charge Credits  
**Importance:** High

Attached is a draft letter to DPI Teleconnect in response to e-mails from CGM on behalf of DPI Teleconnect dated June 23 and June 24, 2005, regarding Promotions/late payment charge credits . Also attached is a copy of CGM. e-mails.

The letter should not be released to DPI Teleconnect until the draft has completed the ERT review cycle.

Please provide your comments me by no later than **5:00 PM EDT, TODAY, Monday, July 18, 2005**. If I do not hear from you regarding the draft, I will assume that you concur with the contents of the draft.

I will advise the sponsor of the draft when the review process has been completed and the final version is ready to release.

Thank you for your time and assistance.

Barbara Brock for  
Gay Dilz  
Chairman - External Response Team

<< File: 07150505.doc >> << File: 07150506.doc >>



DRAFT 07/18/05

Mr. Brian Bolinger  
Vice President of Legal Affairs  
DPI Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234

Re: Promotions/Late Payment Charge Credits

Dear Mr Bolinger:

This is in response to e-mails from CGM dated June 23 and June 24, 2005, to Lindsay Nation, regarding the process to escalate Resale and Unbundled Network Elements (UNE) disputes and the request for late payment charge credits related to the application for promotion credit requests submitted by DPI Teleconnect, LLC (DPI).

On June 30, 2005, Ms. Nation advised Lauren Narain, with CGM, of the procedure to escalate the Resale and UNE disputes referenced in the June 24, 2005, e-mail. Ms. Nation also indicated that additional information would be provided regarding the late payment charge credits related to promotion credit.

~~[THIS SEEMS TO BE MISSING A DESCRIPTION OF THE DPI CLAIM.] Pursuant to Attachment XX, Section YY, of the Interconnection Agreement between the Parties, where DPI disputes charges billed by BellSouth, and those charges are ultimately found to have been incorrectly billed, BellSouth will credit DPI's invoices for the amount of the incorrectly billed services, as well as for any late payment charges that may have been assessed. This Section of the Interconnection Agreement is not applicable to DPI's claim; however, Rather, this issue relates to the promotion credits that DPI's or may be entitled to apply to charges otherwise billed correctly. Thus, late payment charge adjustments are not applicable to the application for promotion credits. However, BellSouth has established set parameters for applying the promotion credits and is continuing to further streamline the process going forward.~~

~~Deleted: late payment charge credits apply to disputed monies paid by~~

~~Deleted: Teleconnect, LLC,~~

~~Deleted: for~~

~~Deleted: that were~~

~~Deleted: by BellSouth~~

~~Deleted: Teleconnect, LLC~~

~~It is anticipated that the Promotion credits will be applied to DPI by the September 2005 billing cycle~~

~~Deleted: Teleconnect, LLC~~

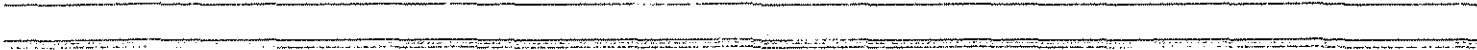
If you would like to discuss this matter further, you may contact me at \_\_\_\_\_.

Sincerely,

Undersigned TBD

cc: Ms. Lauren Narain  
CGM  
101 Vickery Street  
Roswell, GA 30076

ERT#63/07150505.doc



**Butler, Ann W**

---

**From:** Lemoine, Annamarie  
**Sent:** Tuesday, April 19, 2005 11:06 AM  
**To:** Seagle, Kristy  
**Subject:** Response to Bolinger 04\_18\_05.doc



Response to  
Bolinger 04\_18\_05 ..

April 18, 2005

Mr. Brian Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234

Dear Mr Bolinger:

This is in response to your emails dated April 11 and April 14, 2005, regarding the eligibility of USOCs BCR (Call Return, denial of per use), BRD (Repeat Dialing, denial of per use) and HBG (Call Tracing, denial of per activation) as Touchstar features in the Line Connection Charge Waiver promotion

The Line Connection Charge Waiver promotion as set forth in the BellSouth A2.13 tariff states, "The customer must switch their local service to BellSouth and purchase any one of the following: Bellsouth Complete Choice plan, BellSouth PreferredPack Plan, or BellSouth basic service and two (2) custom calling (or Touchstar service) local features." As you will note in Tariff Section A.13.19, entitled Touchstar Service, there is not a charge for BCR, BRD or HBG. Since there is no charge for these three features, they do not qualify as purchased features as required in the Line Connection Charge Waiver promotion. RETAINDELETE confirmed that BCR, BRD and HBG do not qualify BellSouth's end users for this promotion as well.

your statement "dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order", I email to you on April 14, that RCUTWC cannot be located in the BellSouth USOC database, or on any dPi orders we randomly sampled. If you provide an example of an end user account with this USOC, we will research further to determine whether it qualifies for this promotion.

If you have any questions, please contact me.

Sincerely,

Kristy Seagle  
Resale Product Manager

- Deleted: qualifications
- Deleted: taled
- Deleted: ays
- Deleted: The promotion states two features must be purchased
- Deleted: As
- Deleted: stated
- Deleted: In an effort to ensure parity, BellSouth Resale product management has
- Formatted: Highlight
- Formatted: Highlight
- Deleted: contacted Retail promotion management
- Formatted: Highlight
- Deleted: to clarify which Touchstar and/or Custom Calling features qualify and users for this promotion.
- Formatted: Highlight
- Deleted: retail
- Deleted: In response to
- Formatted: Highlight
- Deleted: \*Additionally
- Formatted: Highlight
- Deleted:
- Deleted: as
- Deleted: mentioned in my
- Formatted: Highlight
- Deleted: n
- Deleted: is it
- Deleted: that we have checked
- Deleted: Please
- Deleted: and
- Deleted: .

**Butler, Ann W**

---

**From:** Shore, Andrew  
**Sent:** Wednesday, November 02, 2005 11:21 AM  
**To:** Seagle, Kristy  
**Cc:** Rankin, Edward  
**Subject:** Corrected LCCW Credits doc

Kristy, see my red-line of your letter. How much \$ remains in dispute with dpi?



Corrected LCCW  
Credits doc (28..

November 2, 2005

Mr. Brian Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
Suite 225  
2997 LBJ Freeway  
Dallas, TX 75234

Dear Mr. Bolinger:

BellSouth re-evaluated 2004 promotion credit requests submitted by dPi Teleconnect for the Line Connection Waiver Promotion. Based on our review, we will credit/debit the appropriate Q accounts in the following manner:

**Deleted:** In response to the North Carolina complaint.

**Deleted:** There were a few validation and calculation errors made and the following credits or debits will be applied to the appro

205-Q88-8437	\$10,141.93
561-Q88-8437	(\$2.46)
904-Q88-8437	\$515.56
706-Q88-8437	\$1,742.25
502-Q88-8437	(\$307.39)
228-Q88-8437	\$2,341.76
704-Q88-8437	\$16,972.89
803-Q88-8437	\$6,476.29
615-Q88-8437	\$20,555.25

~~We will consider any disputes regarding these promotion requests to be resolved fully. If you have any questions, please contact me.~~

~~Deleted: If~~

Sincerely,

Kristy Seagle  
205/977-1208

**Butler, Ann W**

---

**From:** Allen, Advernall  
**Sent:** Tuesday, April 05, 2005 5:17 PM  
**To:** Cheatham, Linda; Eller, Perry  
**Cc:** Seagle, Kristy; Maziarz, Jim  
**Subject:** DPI

Linda,

We have reviewed and edited your document to represent our investigation on the promotion credit requests for NC. Hopefully we have included the information you need to respond to the complaint.

If you have questions or would like to discuss further, please call me or Kristy Seagle.

Thanks

Ad



ADKSdpi  
econnect psc respor

Interim Response to dpi Teleconnect Informal Complaint

I have reviewed the email from Brian Bolinger along with the accompanying 2003, 2004, and 2005 revenue summaries. First of all, I haven't been able to reconcile from this information, the figure of \$718,634.74 in his email with the spreadsheets which show \$734,663.39 (excluding Texas). It appears that the breakdown for NC (from the spreadsheets) is as follows:

		<b>BellSouth Action</b>
<b>2003</b>		
2 features for Free	523.31	Render credit on 4/8 bill
Secondary Svc Charge Waiver	420.24	Credit rendered on 1/8 bill period
<b>2004</b>		
2 features for free	29,247.59	Render credit on 4/8 bill
CREX Nonrecurring	3,021.75	Not a promotion – must be Resolved via the normal dispute/resolution process
Line Conn Charge Waiver	190,981.97	Render \$58,044.58 credit on 4/8 bill. Credit request was reduced due to factors including: - criteria of 2 vertical features not met - <del>UNE-P lines included</del>
Secondary Svc Charge Waiver	2,187.72	\$1874.58 – We don't have March information Rendered \$1442 credit on 1/8 bill period Render \$432.60 credit on 4/8 bill period
<b>2005</b>		
2 Features for Free	2,207.67	Request Submitted 1/22/05; Render credit on 4/8 bill period
CC-PP \$5 discount	55.00	Have not received request
Line Connection Charge Waiver	9902.24	Request submitted 2/21/05
Secondary Svc Charge Waiver	98.88	Render credit on 4/8 bill period Request submitted 2/21/05 Render credit on 4/8 bill period
<b>Total</b>	<b>238,646.37</b>	<b>\$102,319.11 total credits issued (including 1/8 and 4/8 bill periods for NC)</b>



**Or summarized by promotion:**

2 features for free	31,978.57	31,978.57
CREX Nonrecurring	3,021.75	
Secondary Svc Charge Waiver	2706.84	2,393.72
Line Conn Charge Waiver	200,884.21	67,946.82
CC-PP \$5 discount	55.00	
<b>Total</b>	<b>238,646.37</b>	<b>\$102,319.11 credited (either on 1/8 or 4/8 bill periods)</b>

Our HQ folks have reviewed the promotional discounts requested and assessed the amounts which have been either been credited or will be credited on your April 8 bill period. The most significant variance in the requested promotion credit compared to the determined credit amount is on the Line Connection Charge Waiver. The key factor contributing to this variance is in large part due to end users accounts which were included in the Line Connection Waiver promotion request but did not qualify for the promotion. To qualify for this promotion, the end user service order must include a *minimum* of basic local service plus 2 (custom calling and/or touchstar) features. Our findings indicated that a number of the end users accounts did not meet these criteria.

**Butler, Ann W**

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**From:** Allen, Advernal  
**Sent:** Tuesday, April 12, 2005 4:34 PM  
**To:** Seagle, Kristy  
**Subject:** DPI  
  
**Attachments:** dPi Inquiry Response 04\_11\_05.doc

Kristy,

I have made some additional edits to the dPi response. See attached. Once you have made the changes, please forward to Mary Jo for legal review. Advise her we would like to get this out ASAP.

Let me know if you have any questions or would like to discuss.

Thanks  
Ad



dPi Inquiry  
esponse 04\_11\_05..

BTW I didn't proof read my edits so if I made any mistakes, please catch.

**Follow-up questions on dPiTeleconnect's Inquiry**  
**April 11, 2005**

1) Why are the credits/discounts not applied automatically to dpi's bills? For each of the promotions or waivers, explain how the credits/waivers are handled for reseller accounts and for end-user accounts. Are end users required to submit something to BellSouth in order to receive the credits? If so, what form must the request take? Bottom line - are resellers treated differently than end users - if so, under what authority and why? Provide copies of any written agreement that requires resellers to do anything differently than an end user in order to receive the benefits of promotions.

Bellsouth does not have upfront access to qualify end users for promotion eligibility. ~~Credits are not able to be applied directly to dpi's bills because Bellsouth does not have upfront access to qualify end users for promotion eligibility.~~ Resale CLECs qualify their end users as they sign up for their services and Resale CLECs then submit Local Service Requests (LSRs) to Bellsouth LCSC *electronically to establish end user service*. This process requires the Resale CLEC submit a promotion credit request form for their end users who meet the promotion qualifications with an attached excel spreadsheet of end user billing telephone numbers to BellSouth for assessment. Ideally, the request is received at the end of the month. As a result, unlike retail, we are not able to automatically generate and apply credits directly to the CLECs bill.

~~Ideally, at the end of the month, resale CLECs compile a list of their end users who meet the qualifications for promotions and submit a Billing Adjustment Request (BAR) form with an attached excel spreadsheet of end user billing telephone numbers to Resale product management for assessment and processing. Retail end users are not required to submit any forms, as the orders are handled by reps that can access accounts directly and determine end user's eligibility at the time the order is submitted. Therefore, the process for retail end users and Resale CLECs is different due to necessity.~~

Guidelines for applying for promotions are found in the BellSouth Start-Up Guide, Section 17.2.5, posted to the BellSouth Interconnection website at the following address

<http://interconnection.bellsouth.com/guides/activation/html/gstug001/index.htm>.

Typically, this process works. However, the backlog occurred when 8 to 12 months of data was submitted by Lost Key for 8 CLECs with 3 to 4 promotions each from September 2004 through December 2004.

2) Has anyone called the customer to advise him as to the disposition of his request? Has a detailed analysis of his credits (in a form that would allow him to check your allowance or disallowance and the reasons therefore) been sent to him? If not, when will this be done? Please provide a copy of what has been done or will be provided.

A letter and spreadsheet (please see attached) were sent to Brian Bolinger on Friday, April 8 advising that credits were applied to the April 8 bill period.

3) Why did BellSouth not comply with Kristie Seagle's statement to Lost Key Telecom and dpi that "credits would be applied on the 10/8/04 and 11/8/04 bill from BellSouth"? Did BellSouth initiate any communication with dpi to advise them of the change? If not, why not?

In September 2004, Kristy Seagle advised Lost Key Telecom that Bellsouth endeavored to process these promotional credits within 60 days. At that time, BellSouth was in receipt of the 2004 credit requests for three CLECs, for four promotions. Subsequent to advising Lost Key of this intention, ~~dialog in September 2004,~~ Lost Key submitted an additional 8 to 12 months of credit requests for an additional five CLECs, for four promotions, which taxed the process significantly given the backlog of requests submitted; ~~thereby, increasing the work-load significantly.~~

~~Upon~~ ~~During our~~ initial investigation of the backlog of requests, it was discovered that the majority of end users randomly sampled did not appear to qualify for the promotion based on ~~due to~~ the "reacquisition or winover" criteria stated in the promotion qualifications. As such, BellSouth endeavored to ensure parity for our wholesale customers and deemed it appropriate to further investigate whether the end user qualifications were present ~~the promotion qualifications that BellSouth retail used to determine end user's eligibility as "reacquisition or winover"~~. The qualifications were fully explored ~~Our investigation engaged several key BellSouth stakeholders including from a legal, regulatory and wholesale and retail perspective~~ staff. During this investigative period, ~~time frame,~~ BellSouth was in communication with Lost Key Telecom (who has an Agency relationship with ~~represents~~ dpi) advising them of the status of promotions credits. ~~Our communication was with Lost Key due to the Agent Relationship Agreement between Lost Key and dpi that BellSouth has on file.~~ Subsequent to our internal investigation defining "reacquisition or winover" criteria, we sent the attached letter to Lost Key Telecom advising them of the definition of "reacquisition or winover" eligibility criteria and of the expected April 1, 2005 processing date.

4) Why was the issue involving promotional credits not resolved by the first of the year as indicated in correspondence from Jim Maziarz? Same question relative to conversation and e-mail from Ms. Mangina relative to mid-March.

The issue was resolved in terms of defining the eligibility criteria ~~as we understood it from internal key stakeholder meetings~~ and was communicated to Lost Key in the February 1 letter referenced above. As we began processing credits, we received an inquiry from another CLEC customer which represented a discrepancy in information received from retail versus our wholesale process.

We believed the prudent course of action was to ~~endeavored to~~ resolve this discrepancy prior to processing additional credits. The March 15 date had been discussed internally as a target to resolving any identified discrepancies, assessing the credit request and rendering applicable credits. However, the April 1 date was determined to be a more realistic target. ~~, but was later determined unachievable.~~ Ms. Mangina shared ~~provided~~ the March 15 ~~this~~ date ~~to~~ with Mr. Bolinger prematurely.

5) Mr. Bolinger states in his e-mail that, "BellSouth refuses to reply to any correspondence regarding the status of this issue". Has BellSouth responded to dPi's or Lost Key's correspondence, other than the Maziarz and Mangina correspondence mentioned in the e-mail? If so, when? Please provide copies of any e-mail or written replies.

Our first communication with Mr. Bolinger was in the mid-December timeframe. Mr. Bolinger received an email from Steve Lund, BellSouth Billing & Collections, in response to his telephone inquiry (please see attached email). Prior to that time, BellSouth communicated with Steve and Chris Watson with Lost Key Telecom. Also, please find attached a string of emails in the mid-March timeframe between Leisa Mangina and Mr. ~~Brian~~ Bolinger.

6) Please provide a list of circuits by circuit number or other identifying characteristic which you say do and do not qualify for the Line Connection Charge Waiver for 2004 and 2005.

dPi has submitted thousands of end user telephone numbers to qualify for promotions. We performed a random sampling of these numbers using the following criteria that Billing & Collections uses to validate disputes

1-10	All
11-100	10%
101-250	8% a minimum of 10 will always be sampled
251-500	7% a minimum of 10 will always be sampled
501-1000	5% a minimum of 10 will always be sampled
1001 or more	3% a minimum of 10 will always be sampled

We sampled on a per month, per Q account basis. For example, if 312 end user telephone numbers were submitted for the 205 Q account for the Line Connection Waiver promotion in January 2004, we sampled 22 end user numbers. If 7 of these end user telephone numbers qualified, we credited 32% (7 out of 22) of the amount requested. If necessary, I can submit excel spreadsheets with validated numbers highlighted. Due to the volume of validated numbers, this will be a timely process.

7) If the waiver or reduction of charges for CREX is not a promotion, what is it? Please identify the nature of the waiver or reduction and identify the tariff or promotion that enabled the offering. Who will be handling the credit requested for CREX and when will that be handled?

CREX is a service offering that BellSouth provides at no charge to credit challenged customers. It was determined that BellSouth had assessed charges inappropriately to this customer base. As such, CLECs pursued corrective action via the normal dispute resolution process managed by our Billing & Collections organization. Based on Billing and Collection's assessment of disputes submitted by dPi, charges were denied in accordance with Carrier Notification SN91082469 (see attached) which supports non-payment for charges billed after May 1, 2004.

8) When will interest be credited on the amounts overdue from 2003 and 2004 and at what rate? BellSouth charges retail customers 12%, while the statutory rate in North Carolina for refunds is 8%. If interest will not be paid, provide BellSouth's justification for not providing interest.

BellSouth's position is that interest is not applicable in this scenario ~~will not be paid by BellSouth~~. Please see the attached email from BellSouth to Global Connection (another resale CLEC) explaining why interest is not due on these amounts.

9) With regard to Secondary Service Charge Waiver, what does, "we don't have March information" mean? What is the disposition of the \$313.12 remaining balance due? This was a credit request for 2004.

Promotional credit request assessment requires ~~are~~ submission of a ~~submitted~~ via BAR form and excel spreadsheet with end user telephone numbers for each month, each Q account and each promotion. BellSouth did not receive March 2004 BAR forms with attached spreadsheets for Secondary Service Charge Waiver promotion; therefore, we are not in a position to assess the applicable promotion credits due. ~~applicability not aware of \$313.12 dPi says is owed to them~~. Upon submission of these BAR forms and spreadsheets, BellSouth will assess the request and process ~~applicability of~~ applicable credits to dPi's bill.

10) What is the meaning of the "Have not received request" response in reference to the CC-PP \$5 discount for 2005?

As answered in #9 above, BellSouth did not receive BAR forms with spreadsheets for CC-PP \$5 discount promotion.

**Butler, Ann W**

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**From:** Allen, Advernal  
**Sent:** Tuesday, April 05, 2005 5:39 PM  
**To:** Cheatham, Linda; Eller, Perry  
**Cc:** Seagle, Kristy; Maziarz, Jim  
**Subject:** FW: DPI

Linda,

We have reviewed and edited your document to represent our investigation on the promotion credit requests for NC. Hopefully we have included the information you need to respond to the complaint.

If you have questions or would like to discuss further, please call me or Kristy Seagle.

Thanks

Ad



ADKSdpi  
econnect psc respor

Note: if you received a prior message, please disregard

**Butler, Ann W**

---

**From:** Peed, Mary Jo  
**Sent:** Friday, April 08, 2005 4:02 PM  
**To:** Seagle, Kristy; Seube, Louis  
**Subject:** FW: DPI Draft response

**Importance:** High

**Attachments:** Response to Brian Bollinger 04\_08\_05.doc; dpi teleconnect psc response.doc

Back to you MJ

-----Original Message-----

**From:** Seagle, Kristy  
**Sent:** Friday, April 08, 2005 3:36 PM  
**To:** Peed, Mary Jo; Seube, Louis  
**Subject:** FW: DPI Draft response  
**Importance:** High

Sorry wrong attachment!

-----Original Message-----

**From:** Seagle, Kristy



Response to Brian  
Bollinger 04...

**Sen** : Friday, April 08, 2005 2:27 PM  
**To:** Peed, Mary Jo; Seube, Louis  
**Subject:** DPI Draft response

Mary Jo,

Please find attached draft for your review. One issue dPi addresses in their email that we did not touch on on the conference call was BellSouth awarding all promotional credits to some customers. *They are referring to the fact that I credited Budget Phone last September for the total amount applied for on their line connection waiver promotion. This happened before we began the investigation into end user qualifications* If this becomes an issue (because Lost Key handles both dPi and Budget Phone and is obviously sharing information), we may choose to go back and investigate and debit Budget Phone.

Look forward to talking to you

Thanks,

Kristy



dpi teleconnect psc  
response.d...

Item 1-24: 000037



Interim Response to dpi Teleconnect Informal Complaint

I have reviewed the email from Brian Bolinger along with the accompanying 2003, 2004, and 2005 revenue summaries. First of all, I haven't been able to reconcile from this information, the figure of \$718,634.74 in his email with the spreadsheets which show \$734,663.39 (excluding Texas). It appears that the breakdown for NC (from the spreadsheets) is as follows:

		<b>BellSouth Action</b>
<b>2003</b>		
2 features for Free	523.31	Render credit on 4/8 bill
Secondary Svc Charge Waiver	420.24	Credit rendered on 1/8 bill period
<b>2004</b>		
2 features for free	29,247.59	Render credit on 4/8 bill
CREX Nonrecurring	3,021.75	Not a promotion – must be Resolved via the normal dispute/resolution process
Line Conn Charge Waiver	190,981.97	Render \$58,044.58 credit on 4/8 bill. Credit request was reduced due to factors including: - criteria of 2 vertical features not met - UNE-P lines included
Secondary Svc Charge Waiver	2,187.72	\$1874.58 – We don't have March information Rendered \$1442 credit on 1/8 bill period Render \$432.60 credit on 4/8 bill period
<b>2005</b>		
2 Features for Free	2,207.67	Request Submitted 1/22/05; Render credit on 4/8 bill period
CC-PP \$5 discount	55.00	Have not received request
Line Connection Charge Waiver	9902.24	Request submitted 2/21/05 Render \$1089.25 credit on 4/8 bill period
Secondary Svc Charge Waiver	98.88	Request submitted 2/21/05 Render credit on 4/8 bill period
<b>Total</b>	<b>238,646.37</b>	<b>\$93,506.11 total credits issued (including 1/8 and 4/8 bill periods for NC)</b>

**Or summarized by promotion:**

2 features for free	31,978.57	31,978.57
CREX Nonrecurring	3,021.75	
Secondary Svc Charge Waiver	2706.84	2,393.72
Line Conn Charge Waiver	200,884.21	59,133.83
CC-PP \$5 discount	55.00	
<b>Total</b>	<b>238,646.37</b>	<b>\$93,506.11 credited (either on 1/8 or 4/8 bill periods)</b>

Our HQ folks have reviewed the promotional discounts requested and assessed the amounts which have been either been credited or will be credited on your April 8 bill period. The most significant variance in the requested promotion credit compared to the determined credit amount is on the Line Connection Charge Waiver. The key factor contributing to this variance is in large part due to end users accounts which were included in the Line Connection Waiver promotion request but did not qualify for the promotion. To qualify for this promotion, the end user service order must include a minimum of basic local service plus 2 (custom calling and/or touchstar) features. Our findings indicated that a number of the end users accounts did not meet these criteria.

Mr. Brian Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of January through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

**Deleted:** these

**Deleted:** s

**Deleted:** define

**Deleted:** Specifically, the clarification needed was to determine what the qualifications were for a reacquisition or winover customer.

**Deleted:** partnering

**Deleted:** with retail legal and regulatory to determine clear-cut qualifications for each promotion for which dPi Teleconnect applied

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission. The sampling was then applied to the entire request. BellSouth determined that your total credits due for 2004 are \$234,090.62.

**Deleted:** and

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

**Butler, Ann W**

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**From:** Allen, Advernull  
**Sent:** Monday, April 11, 2005 4:23 PM  
**To:** Seagle, Kristy  
**Cc:** Maziarz, Jim  
**Subject:** FW: dPi follow-up

Kristy,

See attached. It appears most of the questions previously sent are the same as on the attached that Linda references as the formal transmission. Make sure our response addresses all items on the formal transmission

Thanks

Ad

-----Original Message-----

**From:** Cheatham, Linda  
**Sent:** Monday, April 11, 2005 2:15 PM  
**To:** Allen, Advernull  
**Cc:** Rankin, Edward; Eller, Perry; Liles, Frances G  
**Subject:** FW: dPi follow-up

Here is formal transmission of the questions. What I sent you earlier came from my notes. Unfortunately, I'm in all day today but out the remainder of this week. Am copying *Frances Liles* who works with me - she will be happy to help with the response process. Page me if we need to talk in the meantime. Thanks much!!

-----Original Message-----

**From:** Nat Carpenter [mailto:MN.Carpenter@ncmail.net]  
**Sent:** Monday, April 11, 2005 2:48 PM  
**To:** Cheatham, Linda  
**Cc:** Lucy Edmondson  
**Subject:** dPi follow-up

Can you get us complete answers by April 18 please?

## Follow-up questions on dPiTeleconnect's Inquiry

April 11, 2005

- 1) Why are the credits/discounts not applied automatically to dpi's bills? For each of the promotions or waivers, explain how the credits/waivers are handled for reseller accounts and for end-user accounts. Are end users required to submit something to BellSouth in order to receive the credits? If so, what form must the request take? Bottom line - are resellers treated differently than end users - if so, under what authority and why? Provide copies of any written agreement that requires resellers to do anything differently than an end user in order to receive the benefits of promotions.
- 2) Has anyone called the customer to advise him as to the disposition of his request? Has a detailed analysis of his credits (in a form that would allow him to check your allowance or disallowance and the reasons therefor) been sent to him? If not, when will this be done? Please provide a copy of what has been done or will be provided.
- 3) Why did BellSouth not comply with Kristie Seagle's statement to Lost Key Telecom and dpi that "credits would be applied on the 10/8/04 and 11/8/04 bill from BellSouth"? Did BellSouth initiate any communication with dpi to advise them of the change? If not, why not?
- 4) Why was the issue involving promotional credits not resolved by the first of the year as indicated in correspondence from Jim Maziarz? Same question relative to conversation and e-mail from Ms. Mangina relative to mid-March.
- 5) Mr. Bolinger states in his e-mail that, "BellSouth refuses to reply to any correspondence regarding the status of this issue". Has BellSouth responded to dPi's or Lost Key's correspondence, other than the Maziarz and Mangina correspondence mentioned in the e-mail? If so, when? Please provide copies of any e-mail or written replies.
- 6) Please provide a list of circuits by circuit number or other identifying characteristic which you say do and do not qualify for the Line Connection Charge Waiver for 2004 and 2005.
- 7) If the waiver or reduction of charges for CREX is not a promotion, what is it? Please identify the nature of the waiver or reduction and identify the tariff or promotion that enabled the offering. Who will be handling the credit requested for CREX and when will that be handled?

8) When will interest be credited on the amounts overdue from 2003 and 2004 and at what rate? BellSouth charges retail customers 12%, while the statutory rate in North Carolina for refunds is 8%. If interest will not be paid, provide BellSouth's justification for not providing interest.

9) With regard to Secondary Service Charge Waiver, what does, "we don't have March information" mean? What is the disposition of the \$313.12 remaining balance due? This was a credit request for 2004.

10) What is the meaning of the "Have not received request" response in reference to the CC-PP \$5 discount for 2005?

**Butler, Ann W**

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**From:** Allen, Advernal  
**Sent:** Friday, April 08, 2005 6:21 PM  
**To:** Bickerstaff, Bob  
**Cc:** Loughran, Trey; Seagle, Kristy; Peed, Mary Jo; Goldberg, Harry  
**Subject:** FW: dPi Teleconnect

**Importance:** High

Bob,

I thought it might be helpful for you to have a few notable points to reference (if needed) relating to the attached dPi Teleconnect resale issue/complaint. A response to the attached complaint will go out from Gary Patterson on Harry Goldberg's team today or no later than Monday, April 11.

To date, we have reviewed dpi's request for promotional credits for all states. We determined the requested amount to be \$722,020.95 region-wide for the time period of Dec `03 - Jan `05. We initially focused our efforts on the promotional credits for NC due to the informal complaint NC received from Mr. Bolinger. For NC, we processed Jan `04 - Jan `05 applicable credits on their April 8 bill period (Dec `03 had been previously reviewed and processed). Further, we reviewed and processed Jan `04 - Dec `04 for all other states.

The total amount we reviewed including North Carolina represented \$702,000. The total amount of credits determined to be applicable were \$234,090. This amount was applied to their April 8 bill period. Remaining to be reviewed for dPi is credit request for Jan `05 for remaining states (excluding NC), which we will process on their May 8 bill period.

A key factor relating to the backlog was due to 8 months of promotional credits being sent in at once. This was true not only for dPi but several other customers sent in 8 to 12 months of promotional credit at once as well. Given this influx of request, Kristy pursued validation of the eligibility criteria prior to processing. Once the criteria was validated internally with key stakeholders, she resumed processing the credits, as expeditiously as possible. To date, we are trying to work through the backlog.

Thanks

Ad

-----Original Message-----  
**From:** Goldberg, Harry  
**Sent:** Friday, April 08, 2005 12:56 PM  
**To:** Seube, Louis; Patterson, Gary D; Seagle, Kristy  
**Subject:** FW: dPi Teleconnect  
**Importance:** High

This is the letter that has prompted the questions.

Harry Goldberg  
404-986-1157  
ipager: hgoldberg

-----Original Message-----  
**From:** Moore, Patrick  
**Sent:** Friday, April 08, 2005 1:52 PM  
**To:** Goldberg, Harry  
**Subject:** FW: dPi Teleconnect  
**Importance:** High

**Item 1-24: 000044**

FYI

-----Original Message-----

From: Adams, Rex

Sent: Friday, April 08, 2005 1:48 PM

To: Stacy, William N; Agerton, Trip; Bickerstaff, Bob; Cockerham, Gloria R; Dawson, Gail; Greer, Joe; Johnson, Marjorie; Moore, Patrick; Peed, Mary Jo; Russell, Rachel; Sanford, Sheila

Subject: FW: dPi Teleconnect

Importance: High

Mary Jo and Bob: Can you give me a response to this? If you would prefer to chat by phone that would be great as well. Thanks -----Original Message-----

From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]

Sent: Thursday, April 07, 2005 5:33 PM

To: Greene, Margaret H; Gary, Marc; Feidler, Mark L; Cowan, Keith O; Adams, Rex; Abbott Jr, Herschel L

Subject: dPi Teleconnect

Importance: High

Thank you for taking the time to read this email. For your information, dPi Teleconnect is a reseller of local telephone service in all of the BellSouth operating states. The company markets its services on a prepaid basis to cash and credit constrained consumers that have lost dial tone. In short, dPi embraces the consumers that BellSouth expends significant amounts of time and effort attempting to collect from, prior to disconnect, and pays BellSouth for them, in full, each month. As you may or may not be aware, FCC and state public service commission rules and regulations stipulate that incumbents, like BellSouth, must offer to resellers, like dPi Teleconnect, certain promotions that the incumbents offer to its own residential consumers. Beginning in September 2004, dPi Teleconnect began applying for promotional credits with BellSouth for promotions that dPi Teleconnect had qualified. To date, dPi Teleconnect has applied for \$718,634.74 in credits.

dPi Teleconnect has had constant communication with individuals at BellSouth including Maxine Alagar (prior to her retirement), Kristy Seagle, Leisa Mangina and Steve Lund regarding this issue. dPi Teleconnect has been informed by BellSouth that credits would be applied October 8, 2004, November 8, 2004, "by the middle of January" 2005 and March 15, 2005. Currently, dPi Teleconnect has not received any of its applied for credits. Considering that more than seven months have passed without any credits being issued and the failure by BellSouth to apply credits on the dates above, dPi Teleconnect can only conclude that BellSouth does not intend to credit dPi Teleconnect. For your information, dPi has recently filed an informal complaint with one state public utility commission and fully intends to file a formal complaint should this issue not be resolved in the next few days. Moreover, the company is fully aware that BellSouth has been issuing credits to some companies and not issuing the exact credits to other companies. Finally, I have correspondence from BellSouth which admits its obligation for such credits and specifically cites the regulation for which the obligation occurs. The reason that I am writing to each of you is because dPi Teleconnect has never, in the seven years of its existence, filed a complaint against any of the incumbents it does business with (BellSouth, SBC, Verizon, Sprint, CenturyTel, Citizens, Alltel, Qwest and Valor) and the company in no way wants to create an adversarial relationship with BellSouth or any of its business partners. Unfortunately, dPi has patiently waited for more than seven months and currently, cannot get an answer as to when BellSouth will apply the credits to dPi's account. Accordingly, dPi Teleconnect is making one last effort to resolve this matter amicably. All the company asks is that BellSouth adhere to the rules and regulations that each of us are forced to do business under.

If you can, please provide me with guidance on this issue at your earliest convenience. Cordially,

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext 4018

Item 1-24: 000045



Fax (972) 406-0193

**Butler, Ann W**

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**From:** Allen, Advernall  
**Sent:** Monday, April 11, 2005 9:39 AM  
**To:** Seagle, Kristy  
**Subject:** FW: dPi Teleconnect

Kristy,

Hope you had a good weekend!

Not sure your received a copy of the attached response to dPi. The total credits applied is about \$7K+ more than what you showed on your spreadsheet. Also the total requested credits in the letter is \$33K+ less than the number you showed. See if you can reconcile the differences. The update I sent Bob reflects your numbers. I anticipate that he also received a copy of this correspondence, as well.

Also, set up a meeting on Trey's calendar early in the week, when Jim returns to discuss issues and plans to address Resale.

Thanks and let me know if you have questions or would like to discuss.

Ad

-----Original Message-----

**From:** Patterson, Gary D  
**Sent:** Friday, April 08, 2005 5:36 PM  
**To:** 'BBolinger@dpiteleconnect.com'  
**Subject:** dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234

Dear Mr. Bolinger:

This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

- Secondary Service Charge Waiver - dPi Teleconnect requested \$12,443.78, and received credit of **Item 1-24: 000047**

\$12,443.78.

- 1FR + 2 Free Features - dPi Teleconnect requested \$81,600.72, and received credit of \$81,600.72.
- Line Connection Waiver - 2004 dPi Teleconnect requested \$594,746.36, and received credit of \$147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar® features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are \$241,488.13.

We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

Gary D. Patterson  
OAVP, BARM  
(205) 714-7357



DPI Credits thru  
4\_8\_05.xls (2...

CLC# NAME	Q ACCOUNT #	PROMOTION NAME	CREDIT REQ	Sent To Bar
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver	\$ 26.80	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver	\$ 7.82	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver	\$ 125.12	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver	\$ 39.65	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver	\$ 66.24	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver	\$ 26.96	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver	\$ 156.56	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver	\$ 151.98	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver	\$ 169.15	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver	\$ 87.10	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver	\$ 86.02	12/27/2004
DPI Teleconnect stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver	\$ 7.93	12/27/2004

DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	Secondary Service Charge Waiver Nov-03	\$ 74.52	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	Secondary Service Charge Waiver Nov-03	\$ 6.74	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	Secondary Service Charge Waiver Nov-03	\$ 144.20	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	Secondary Service Charge Waiver Nov-03	\$ 201.15	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	Secondary Service Charge Waiver Nov-03	\$ 437.80	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	Secondary Service Charge Waiver Dec-03	\$ 33.50	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	Secondary Service Charge Waiver Dec-03	\$ 7.82	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	Secondary Service Charge Waiver Dec-03	\$ 54.74	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	706-Q88-8437	Secondary Service Charge Waiver Dec-03	\$ 15.86	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	Secondary Service Charge Waiver Dec-03	\$ 57.96	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	Secondary Service Charge Waiver Dec-03	\$ 13.48	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	Secondary Service Charge Waiver Dec-03	\$ 119.48	12/27/2004
DPI Teleconnect	803-Q88-8437	Secondary Service Charge Waiver	\$ 178.80	12/27/2004

<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>				Dec-03			
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	Secondary Service Charge Waiver	\$ 189.05	Dec-03	12/27/2004		
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	Secondary Service Charge Waiver	\$ 73.70	Jan-04	12/27/2004		
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	Secondary Service Charge Waiver	\$ 7.82	Jan-04	12/27/2004		
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	Secondary Service Charge Waiver	\$ 117.30	Jan-04	12/27/2004		
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	706-Q88-8437	Secondary Service Charge Waiver	\$ 23.79	Jan-04	12/27/2004		
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	Secondary Service Charge Waiver	\$ 57.96	Jan-04	12/27/2004		
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	Secondary Service Charge Waiver	\$ 309.00	Jan-04	12/27/2004	\$ 1,442.00	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	Secondary Service Charge Waiver	\$ 116.22	Jan-04	12/27/2004		
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	Secondary Service Charge Waiver	\$ 199.00	Jan-04	12/27/2004		
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	Secondary Service Charge Waiver	\$ 87.10	Feb-04	12/27/2004		
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	Secondary Service Charge Waiver	\$ 23.46	Feb-04	12/27/2004		
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	Secondary Service Charge Waiver	\$ 156.40	Feb-04	12/27/2004		

DPi Teleconnect	stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver	\$	31.72	12/27/2004	Feb-04
DPi Teleconnect	stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver	\$	66.24	12/27/2004	Feb-04
DPi Teleconnect	stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver	\$	6.74	12/27/2004	Feb-04
DPi Teleconnect	stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver	\$	304.88	12/27/2004	Feb-04
DPi Teleconnect	stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver	\$	169.86	12/27/2004	Feb-04
DPi Teleconnect	stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver	\$	398.00	12/27/2004	Feb-04
DPi Teleconnect	stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver	\$	33.50	12/27/2004	Apr-04
DPi Teleconnect	stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver	\$	31.28	12/27/2004	Apr-04
DPi Teleconnect	stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver	\$	203.32	12/27/2004	Apr-04
DPi Teleconnect	stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver	\$	15.86	12/27/2004	Apr-04
DPi Teleconnect	stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver	\$	57.96	12/27/2004	Apr-04
DPi Teleconnect	stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver	\$	26.96	12/27/2004	Apr-04

DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	Secondary Service Charge Waiver Apr-04	\$ 226.60	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	Secondary Service Charge Waiver Apr-04	\$ 272.67	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	Secondary Service Charge Waiver Apr-04	\$ 199.00	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	Secondary Service Charge Waiver May-04	\$ 46.90	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	Secondary Service Charge Waiver May-04	\$ 15.64	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	Secondary Service Charge Waiver May-04	\$ 156.40	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	Secondary Service Charge Waiver May-04	\$ 24.84	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	Secondary Service Charge Waiver May-04	\$ 26.96	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	Secondary Service Charge Waiver May-04	\$ 148.32	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	Secondary Service Charge Waiver May-04	\$ 210.09	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	Secondary Service Charge Waiver May-04	\$ 199.00	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	Secondary Service Charge Waiver Jun-04	\$ 33.50	12/27/2004
DPI Teleconnect	561-Q88-8437	Secondary Service Charge Waiver	\$ 23.46	12/27/2004



<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>				Jun-04				
DPI Teleconnect	904-Q88-8437	Secondary Service Charge Waiver	\$ 132.94	Jun-04	12/27/2004			
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>								
DPI Teleconnect	770-Q88-8437	Secondary Service Charge Waiver	\$ 58.70	Jun-04	12/27/2004			
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>								
DPI Teleconnect	502-Q88-8437	Secondary Service Charge Waiver	\$ 8.28	Jun-04	12/27/2004			
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>								
DPI Teleconnect	228-Q88-8437	Secondary Service Charge Waiver	\$ 13.48	Jun-04	12/27/2004			
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>								
DPI Teleconnect	704-Q88-8437	Secondary Service Charge Waiver	\$ 98.88	Jun-04	12/27/2004			
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>								
DPI Teleconnect	803-Q88-8437	Secondary Service Charge Waiver	\$ 183.27	Jun-04	12/27/2004			
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>								
DPI Teleconnect	615-Q88-8437	Secondary Service Charge Waiver	\$ 126.35	Jun-04	12/27/2004			
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>								
DPI Teleconnect	205-Q88-8437	Secondary Service Charge Waiver	\$ 93.80	Jul-04	12/27/2004			
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>								
DPI Teleconnect	561-Q88-8437	Secondary Service Charge Waiver	\$ 7.82	Jul-04	12/27/2004			
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>								
DPI Teleconnect	904-Q88-8437	Secondary Service Charge Waiver	\$ 258.06	Jul-04	12/27/2004			
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>								
DPI Teleconnect	706-Q88-8437	Secondary Service Charge Waiver	\$ 23.79	Jul-04	12/27/2004			
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>								
DPI Teleconnect	770-Q88-8437	Secondary Service Charge Waiver	\$ 58.70	Jul-04	12/27/2004			
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>								

DPI Teleconnect	stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver	\$	24.84	12/27/2004	Jul-04
DPI Teleconnect	stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver	\$	20.22	12/27/2004	Jul-04
DPI Teleconnect	stephwatson@lostkeytelecom.com	704-Q88-8437	Secondary Service Charge Waiver	\$	168.92	12/27/2004	Jul-04
DPI Teleconnect	stephwatson@lostkeytelecom.com	803-Q88-8437	Secondary Service Charge Waiver	\$	286.08	12/27/2004	Jul-04
DPI Teleconnect	stephwatson@lostkeytelecom.com	615-Q88-8437	Secondary Service Charge Waiver	\$	318.40	12/27/2004	Jul-04
DPI Teleconnect	stephwatson@lostkeytelecom.com	205-Q88-8437	Secondary Service Charge Waiver	\$	53.60	12/27/2004	Aug-04
DPI Teleconnect	stephwatson@lostkeytelecom.com	561-Q88-8437	Secondary Service Charge Waiver	\$	23.46	12/27/2004	Aug-04
DPI Teleconnect	stephwatson@lostkeytelecom.com	904-Q88-8437	Secondary Service Charge Waiver	\$	281.52	12/27/2004	Aug-04
DPI Teleconnect	stephwatson@lostkeytelecom.com	706-Q88-8437	Secondary Service Charge Waiver	\$	15.86	12/27/2004	Aug-04
DPI Teleconnect	stephwatson@lostkeytelecom.com	770-Q88-8437	Secondary Service Charge Waiver	\$	58.65	12/27/2004	Aug-04
DPI Teleconnect	stephwatson@lostkeytelecom.com	502-Q88-8437	Secondary Service Charge Waiver	\$	132.48	12/27/2004	Aug-04
DPI Teleconnect	stephwatson@lostkeytelecom.com	228-Q88-8437	Secondary Service Charge Waiver	\$	47.18	12/27/2004	Aug-04

DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	Secondary Service Charge Waiver	Aug-04	\$ 185.40	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	Secondary Service Charge Waiver	Aug-04	\$ 259.26	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	Secondary Service Charge Waiver	Aug-04	\$ 228.85	12/27/2004
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	Line Connection Waiver	Jan-04	\$ -	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	Line Connection Waiver	Jan-04	\$ 361.93	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	Line Connection Waiver	Jan-04	\$ 2,908.36	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	706-Q88-8437	Line Connection Waiver	Jan-04	\$ -	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	Line Connection Waiver	Jan-04	\$ 76.29	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	Line Connection Waiver	Jan-04	\$ 108.53	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	Line Connection Waiver	Jan-04	\$ 8,725.05	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	Line Connection Waiver	Jan-04	\$ 347.10	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	Line Connection Waiver	Jan-04	\$ 472.92	4/1/2005
DPI Teleconnect	205-Q88-8437	Line Connection Waiver		\$ 2,222.55	4/1/2005

<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Feb-04					
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Feb-04	561-Q88-8437	Line Connection Waiver	\$ 1,527.28	4/1/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Feb-04	904-Q88-8437	Line Connection Waiver	\$ 9,062.49	4/1/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Feb-04	706-Q88-8437	Line Connection Waiver	\$ -	4/1/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Feb-04	502-Q88-8437	Line Connection Waiver	\$ -	4/1/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Feb-04	228-Q88-8437	Line Connection Waiver	\$ 743.82	4/1/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Feb-04	704-Q88-8437	Line Connection Waiver	\$ 14,722.85	4/1/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Feb-04	803-Q88-8437	Line Connection Waiver	\$ 2,280.55	4/1/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Feb-04	615-Q88-8437	Line Connection Waiver	\$ 6,313.45	4/1/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Mar-04	205-Q88-8437	Line Connection Waiver	\$ 477.09	4/1/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Mar-04	561-Q88-8437	Line Connection Waiver	\$ 1,011.05	4/1/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Mar-04	904-Q88-8437	Line Connection Waiver	\$ 10,706.83	4/1/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	Mar-04	706-Q88-8437	Line Connection Waiver	\$ -	4/1/2005	

DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	502-Q88-8437	Line Connection Waiver	Mar-04	\$ 2,419.61	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	228-Q88-8437	Line Connection Waiver	Mar-04	-	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	704-Q88-8437	Line Connection Waiver	Mar-04	\$ 8,157.60	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	803-Q88-8437	Line Connection Waiver	Mar-04	\$ 1,183.94	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	615-Q88-8437	Line Connection Waiver	Mar-04	-	4/1/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	205-Q88-8437	Line Connection Waiver	Apr-04	\$ 796.83	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	561-Q88-8437	Line Connection Waiver	Apr-04	\$ 1,138.96	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	904-Q88-8437	Line Connection Waiver	Apr-04	\$ 5,143.55	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	706-Q88-8437	Line Connection Waiver	Apr-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	770-Q88-8437	Line Connection Waiver	Apr-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	502-Q88-8437	Line Connection Waiver	Apr-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	228-Q88-8437	Line Connection Waiver	Apr-04	-	4/2/2005

DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	Line Connection Waiver	Apr-04	\$ 6,024.70	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	Line Connection Waiver	Apr-04	\$ 537.10	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	Line Connection Waiver	Apr-04	\$ 1,704.38	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	Line Connection Waiver	May-04	\$ 1,331.18	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	305-Q88-8437	Line Connection Waiver	May-04	\$ 31.96	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	Line Connection Waiver	May-04	\$ 536.66	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	Line Connection Waiver	May-04	\$ 3,364.81	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	706-Q88-8437	Line Connection Waiver	May-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	Line Connection Waiver	May-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	Line Connection Waiver	May-04	\$ 661.95	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	Line Connection Waiver	May-04	\$ 3,885.09	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	Line Connection Waiver	May-04	\$ 932.09	4/2/2005

DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	Line Connection Waiver	May-04	\$ 509.94	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	Line Connection Waiver	Jun-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	Line Connection Waiver	Jun-04	\$ 244.93	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	Line Connection Waiver	Jun-04	\$ 2,543.23	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	706-Q88-8437	Line Connection Waiver	Jun-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	Line Connection Waiver	Jun-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	Line Connection Waiver	Jun-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	Line Connection Waiver	Jun-04	\$ 2,327.09	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	Line Connection Waiver	Jun-04	\$ 845.35	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	Line Connection Waiver	Jun-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	Line Connection Waiver	Jul-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	Line Connection Waiver	Jul-04	\$ 573.79	4/2/2005
DPI Teleconnect	904-Q88-8437	Line Connection Waiver		\$ 640.66	4/2/2005

<a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>				Jul-04			
DPI Teleconnect	706-Q88-8437	Line Connection Waiver	\$ -	4/2/2005			
<a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>				Jul-04			
DPI Teleconnect	502-Q88-8437	Line Connection Waiver	\$ 554.15	4/2/2005			
<a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>				Jul-04			
DPI Teleconnect	228-Q88-8437	Line Connection Waiver	\$ -	4/2/2005			
<a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>				Jul-04			
DPI Teleconnect	704-Q88-8437	Line Connection Waiver	\$ 2,085.33	4/2/2005			
<a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>				Jul-04			
DPI Teleconnect	803-Q88-8437	Line Connection Waiver	\$ -	4/2/2005			
<a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>				Jul-04			
DPI Teleconnect	615-Q88-8437	Line Connection Waiver	\$ 1,374.11	4/2/2005			
<a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>				Jul-04			
DPI Teleconnect	205-Q88-8437	Line Connection Waiver	\$ 525.91	4/2/2005			
<a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>				Aug-04			
DPI Teleconnect	305-Q88-8437	Line Connection Waiver	\$ -	4/2/2005			
<a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>				Aug-04			
DPI Teleconnect	561-Q88-8437	Line Connection Waiver	\$ 130.38	4/2/2005			
<a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>				Aug-04			
DPI Teleconnect	904-Q88-8437	Line Connection Waiver	\$ 642.86	4/2/2005			
<a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>				Aug-04			
DPI Teleconnect	706-Q88-8437	Line Connection Waiver	\$ -	4/2/2005			
<a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>				Aug-04			
DPI Teleconnect	502-Q88-8437	Line Connection Waiver	\$ 555.54	4/2/2005			
<a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>				Aug-04			



DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	Line Connection Waiver	Aug-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	Line Connection Waiver	Aug-04	\$ 5,164.21	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	Line Connection Waiver	Aug-04	\$ 881.31	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	Line Connection Waiver	Aug-04	\$ 4,713.35	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	Line Connection Waiver	Sep-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	Line Connection Waiver	Sep-04	\$ 541.28	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	Line Connection Waiver	Sep-04	\$ 1,536.12	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	706-Q88-8437	Line Connection Waiver	Sep-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	Line Connection Waiver	Sep-04	\$ 1,154.75	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	Line Connection Waiver	Sep-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	Line Connection Waiver	Sep-04	\$ 2,983.30	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	Line Connection Waiver	Sep-04	\$ 373.94	4/2/2005

DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	Line Connection Waiver	Sep-04	\$ 2,805.33	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	Line Connection Waiver	Oct-04	\$ 337.91	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	305-Q88-8437	Line Connection Waiver	Oct-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	Line Connection Waiver	Oct-04	\$ 281.01	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	Line Connection Waiver	Oct-04	\$ 757.79	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	706-Q88-8437	Line Connection Waiver	Oct-04	\$ 376.56	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	770-Q88-8437	Line Connection Waiver	Oct-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	Line Connection Waiver	Oct-04	\$ 650.13	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	Line Connection Waiver	Oct-04	\$ -	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	Line Connection Waiver	Oct-04	\$ 1,969.56	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	Line Connection Waiver	Oct-04	\$ 2,734.96	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	Line Connection Waiver	Oct-04	\$ 3,005.18	4/2/2005
DPI Teleconnect	205-Q88-8437	Line Connection Waiver		\$ -	4/2/2005

<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>					Nov-04	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	Line Connection Waiver	\$ -	4/2/2005	Nov-04	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	Line Connection Waiver	\$ -	4/2/2005	Nov-04	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	706-Q88-8437	Line Connection Waiver	\$ 355.64	4/2/2005	Nov-04	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	Line Connection Waiver	\$ 662.67	4/2/2005	Nov-04	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	Line Connection Waiver	\$ -	4/2/2005	Nov-04	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	Line Connection Waiver	\$ 985.18	4/2/2005	Nov-04	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	Line Connection Waiver	\$ -	4/2/2005	Nov-04	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	Line Connection Waiver	\$ 1,970.40	4/2/2005	Nov-04	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	Line Connection Waiver	\$ -	4/2/2005	Dec-04	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	305-Q88-8437	Line Connection Waiver	\$ -	4/2/2005	Dec-04	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	Line Connection Waiver	\$ -	4/2/2005	Dec-04	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	706-Q88-8437	Line Connection Waiver	\$ -	4/2/2005	Dec-04	

DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	Line Connection Waiver	Dec-04	\$ 310.09	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	Line Connection Waiver	Dec-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	Line Connection Waiver	Dec-04	1,014.62	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	Line Connection Waiver	Dec-04	-	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	Line Connection Waiver	Dec-04	1,406.52	4/2/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Nov-03	31.29	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	1FR + 2 Free Features	Nov-03	21.02	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	1FR + 2 Free Features	Nov-03	105.10	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	706-Q88-8437	1FR + 2 Free Features	Nov-03	10.72	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Nov-03	22.66	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Nov-03	95.04	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Nov-03	160.29	4/4/2005

DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Nov-03	\$ 167.78	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 132.54	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	305-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 10.51	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 63.06	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 188.79	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	706-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 32.16	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 33.60	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 33.99	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 428.27	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 308.26	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Dec-03	\$ 241.00	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Jan-04	\$ 191.25	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features		\$ 115.61	4/4/2005

<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>				Jan-04			
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	\$ 514.21	Jan-04	4/4/2005		
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>							
DPI Teleconnect	706-Q88-8437	1FR + 2 Free Features	\$ 32.16	Jan-04	4/4/2005		
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>							
DPI Teleconnect	502-Q88-8437	1FR + 2 Free Features	\$ 56.00	Jan-04	4/4/2005		
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>							
DPI Teleconnect	228-Q88-8437	1FR + 2 Free Features	\$ 33.99	Jan-04	4/4/2005		
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>							
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	\$ 1,401.21	Jan-04	4/4/2005		
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>							
DPI Teleconnect	803-Q88-8437	1FR + 2 Free Features	\$ 478.29	Jan-04	4/4/2005		
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>							
DPI Teleconnect	615-Q88-8437	1FR + 2 Free Features	\$ 403.82	Jan-04	4/4/2005		
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>							
DPI Teleconnect	205-Q88-8437	1FR + 2 Free Features	\$ 674.59	Feb-04	4/4/2005		
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>							
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	\$ 163.50	Feb-04	4/4/2005		
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>							
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	\$ 1,284.68	Feb-04	4/4/2005		
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>							
DPI Teleconnect	706-Q88-8437	1FR + 2 Free Features	\$ 21.44	Feb-04	4/4/2005		
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>							
DPI Teleconnect	502-Q88-8437	1FR + 2 Free Features	\$ 123.20	Feb-04	4/4/2005		
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>							

DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Feb-04	\$ 181.28	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Feb-04	\$ 2,645.29	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Feb-04	\$ 1,041.38	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Feb-04	\$ 1,208.98	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 1,108.01	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	561-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 260.08	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	904-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 2,049.20	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	706-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 10.72	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	502-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 179.20	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 271.92	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 3,866.38	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 1,423.84	4/4/2005

DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Mar-04	\$ 2,070.90	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 858.05	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	561-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 369.08	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	904-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 2,681.40	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	706-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 10.72	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	502-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 179.20	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 211.68	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 4,406.47	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 1,187.27	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Apr-04	\$ 1,780.42	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	May-04	\$ 728.79	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	305-Q88-8437	1FR + 2 Free Features	May-04	\$ 10.90	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features		\$ 163.50	4/4/2005



<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>			May-04		
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	\$ 959.20	4/4/2005	
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>			May-04		
DPI Teleconnect	706-Q88-8437	1FR + 2 Free Features	\$ 10.72	4/4/2005	
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>			May-04		
DPI Teleconnect	502-Q88-8437	1FR + 2 Free Features	\$ 168.00	4/4/2005	
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>			May-04		
DPI Teleconnect	228-Q88-8437	1FR + 2 Free Features	\$ 141.12	4/4/2005	
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>			May-04		
DPI Teleconnect	704-Q88-8437	1FR + 2 Free Features	\$ 2,411.97	4/4/2005	
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>			May-04		
DPI Teleconnect	803-Q88-8437	1FR + 2 Free Features	\$ 1,013.87	4/4/2005	
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>			May-04		
DPI Teleconnect	615-Q88-8437	1FR + 2 Free Features	\$ 1,439.78	4/4/2005	
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>			May-04		
DPI Teleconnect	205-Q88-8437	1FR + 2 Free Features	\$ 537.54	4/4/2005	
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>			Jun-04		
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Features	\$ 10.90	4/4/2005	
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>			Jun-04		
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features	\$ 130.80	4/4/2005	
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>			Jun-04		
DPI Teleconnect	904-Q88-8437	1FR + 2 Free Features	\$ 850.20	4/4/2005	
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>			Jun-04		
DPI Teleconnect	502-Q88-8437	1FR + 2 Free Features	\$ 123.20	4/4/2005	
<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>			Jun-04		

DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Jun-04	\$ 105.84	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Jun-04	\$ 1,744.57	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Jun-04	\$ 708.12	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Jun-04	\$ 1,079.94	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Jul-04	\$ 391.29	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	305-Q88-8437	1FR + 2 Free Features	Jul-04	\$ 10.90	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	561-Q88-8437	1FR + 2 Free Features	Jul-04	\$ 218.00	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	904-Q88-8437	1FR + 2 Free Features	Jul-04	\$ 784.80	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	502-Q88-8437	1FR + 2 Free Features	Jul-04	\$ 89.60	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Jul-04	\$ 113.76	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Jul-04	\$ 1,631.69	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Jul-04	\$ 602.12	4/4/2005

DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Jul-04	\$ 994.02	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Aug-04	\$ 391.29	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	305-Q88-8437	1FR + 2 Free Features	Aug-04	\$ 11.73	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	1FR + 2 Free Features	Aug-04	\$ 211.14	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	1FR + 2 Free Features	Aug-04	\$ 832.83	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	706-Q88-8437	1FR + 2 Free Features	Aug-04	\$ 11.95	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	1FR + 2 Free Features	Aug-04	\$ 123.20	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Aug-04	\$ 88.48	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Aug-04	\$ 1,965.11	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Aug-04	\$ 520.26	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Aug-04	\$ 843.38	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Sep-04	\$ 391.29	4/4/2005
DPI Teleconnect	305-Q88-8437	1FR + 2 Free Features		\$ 11.73	4/4/2005

stephwatson@lostkeytelecom.com	Sep-04	\$	211.14	4/4/2005	561-Q88-8437	1FR + 2 Free Features	stephwatson@lostkeytelecom.com
DPI Teleconnect	Sep-04	\$	645.15	4/4/2005	904-Q88-8437	1FR + 2 Free Features	stephwatson@lostkeytelecom.com
DPI Teleconnect	Sep-04	\$	71.70	4/4/2005	706-Q88-8437	1FR + 2 Free Features	stephwatson@lostkeytelecom.com
DPI Teleconnect	Sep-04	\$	100.80	4/4/2005	502-Q88-8437	1FR + 2 Free Features	stephwatson@lostkeytelecom.com
DPI Teleconnect	Sep-04	\$	75.84	4/4/2005	228-Q88-8437	1FR + 2 Free Features	stephwatson@lostkeytelecom.com
DPI Teleconnect	Sep-04	\$	2,271.87	4/4/2005	704-Q88-8437	1FR + 2 Free Features	stephwatson@lostkeytelecom.com
DPI Teleconnect	Sep-04	\$	539.38	4/4/2005	803-Q88-8437	1FR + 2 Free Features	stephwatson@lostkeytelecom.com
DPI Teleconnect	Sep-04	\$	675.32	4/4/2005	615-Q88-8437	1FR + 2 Free Features	stephwatson@lostkeytelecom.com
DPI Teleconnect	Oct-04	\$	357.54	4/4/2005	205-Q88-8437	1FR + 2 Free Features	stephwatson@lostkeytelecom.com
DPI Teleconnect	Oct-04	\$	152.49	4/4/2005	561-Q88-8437	1FR + 2 Free Features	stephwatson@lostkeytelecom.com
DPI Teleconnect	Oct-04	\$	621.69	4/4/2005	904-Q88-8437	1FR + 2 Free Features	stephwatson@lostkeytelecom.com
DPI Teleconnect	Oct-04	\$	95.60	4/4/2005	706-Q88-8437	1FR + 2 Free Features	stephwatson@lostkeytelecom.com

DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	1FR + 2 Free Features	Oct-04	\$ 100.80	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Oct-04	\$ 88.48	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Oct-04	\$ 2,394.67	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Oct-04	\$ 602.12	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Oct-04	\$ 645.54	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 290.04	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 117.30	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 480.93	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	706-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 71.70	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 112.32	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 63.20	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 1,830.95	4/4/2005

DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 477.43	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 560.28	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 56.25	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 11.73	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 140.76	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	706-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 83.65	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 49.92	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 75.84	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 451.66	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 53.00	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Nov-04	\$ 36.54	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	1FR + 2 Free Features	Dec-04	\$ 200.04	4/4/2005
DPI Teleconnect	561-Q88-8437	1FR + 2 Free Features		\$ 70.38	4/4/2005



DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	228-Q88-8437	1FR + 2 Free Features	Dec-04	\$	139.04	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	704-Q88-8437	1FR + 2 Free Features	Dec-04	\$	898.83	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	803-Q88-8437	1FR + 2 Free Features	Dec-04	\$	53.00	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	615-Q88-8437	1FR + 2 Free Features	Dec-04	\$	170.52	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	205-Q88-8437	Secondary Service Charge Waiver	Sep-04	\$	67.00	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	561-Q88-8437	Secondary Service Charge Waiver	Sep-04	\$	15.64	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	904-Q88-8437	Secondary Service Charge Waiver	Sep-04	\$	86.02	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	706-Q88-8437	Secondary Service Charge Waiver	Sep-04	\$	31.72	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	502-Q88-8437	Secondary Service Charge Waiver	Sep-04	\$	107.64	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	228-Q88-8437	Secondary Service Charge Waiver	Sep-04	\$	6.74	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	704-Q88-8437	Secondary Service Charge Waiver	Sep-04	\$	189.52	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@losikeytelecom.com">stephwatson@losikeytelecom.com</a>	803-Q88-8437	Secondary Service Charge Waiver	Sep-04	\$	192.21	4/4/2005



DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	615-Q88-8437	Secondary Service Charge Waiver	\$ 288.55	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	205-Q88-8437	Secondary Service Charge Waiver	\$ 26.80	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	561-Q88-8437	Secondary Service Charge Waiver	\$ 15.64	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	706-Q88-8437	Secondary Service Charge Waiver	\$ 7.93	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	502-Q88-8437	Secondary Service Charge Waiver	\$ 82.80	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	228-Q88-8437	Secondary Service Charge Waiver	\$ 13.48	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	704-Q88-8437	Secondary Service Charge Waiver	\$ 53.56	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	803-Q88-8437	Secondary Service Charge Waiver	\$ 138.57	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	615-Q88-8437	Secondary Service Charge Waiver	\$ 208.95	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	205-Q88-8437	Secondary Service Charge Waiver	\$ 26.80	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	561-Q88-8437	Secondary Service Charge Waiver	\$ 31.28	4/4/2005
DPI Teleconnect <a href="mailto:stephwatson@loskeytelecom.com">stephwatson@loskeytelecom.com</a>	904-Q88-8437	Secondary Service Charge Waiver	\$ 70.38	4/4/2005
DPI Teleconnect	706-Q88-8437	Secondary Service Charge Waiver	\$ 7.93	4/4/2005

<a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>				Nov-04			
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	Secondary Service Charge	Waiver	Nov-04	\$ 41.40	4/4/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	Secondary Service Charge	Waiver	Nov-04	\$ 13.48	4/4/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	Secondary Service Charge	Waiver	Nov-04	\$ 111.24	4/4/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	803-Q88-8437	Secondary Service Charge	Waiver	Nov-04	\$ 138.57	4/4/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	615-Q88-8437	Secondary Service Charge	Waiver	Nov-04	\$ 119.40	4/4/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	205-Q88-8437	Secondary Service Charge	Waiver	Dec-04	\$ 26.80	4/4/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	561-Q88-8437	Secondary Service Charge	Waiver	Dec-04	\$ 23.46	4/4/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	904-Q88-8437	Secondary Service Charge	Waiver	Dec-04	\$ 70.38	4/4/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	706-Q88-8437	Secondary Service Charge	Waiver	Dec-04	\$ 39.65	4/4/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	502-Q88-8437	Secondary Service Charge	Waiver	Dec-04	\$ 57.96	4/4/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	228-Q88-8437	Secondary Service Charge	Waiver	Dec-04	\$ 20.22	4/4/2005	
DPI Teleconnect <a href="mailto:stephwatson@lostkeytelecom.com">stephwatson@lostkeytelecom.com</a>	704-Q88-8437	Secondary Service Charge	Waiver	Dec-04	\$ 78.28	4/4/2005	

<u>DPI Teleconnect</u> <u>stephwatson@lostkeytelecom.com</u>	803-Q88-8437	Secondary Service Charge Waiver Dec-04	\$ 102.81	4/4/2005
<u>DPI Teleconnect</u> <u>stephwatson@lostkeytelecom.com</u>	615-Q88-8437	Secondary Service Charge Waiver Dec-04	\$ 139.30	4/4/2005
<u>DPI Teleconnect</u> <u>stephwatson@lostkeytelecom.com</u>	704-Q88-8437	Line Connection Waiver Jan-05	\$ 1,089.25	4/5/2005
<u>DPI Teleconnect</u> <u>stephwatson@lostkeytelecom.com</u>	704-Q88-8437	1FR + 2 Free Features Jan-05	\$ 977.15	4/5/2005
<u>DPI Teleconnect</u> <u>stephwatson@lostkeytelecom.com</u>	704-Q88-8437	1FR + 2 Free Features Jan-05	\$ 1,230.52	4/5/2005
<u>DPI Teleconnect</u> <u>stephwatson@lostkeytelecom.com</u>	704-Q88-8437	Secondary Service Charge Waiver Jan-05	\$ 98.88	4/5/2005

**Butler, Ann W**

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**From:** Seube, Louis  
**Sent:** Tuesday, April 12, 2005 9:54 AM  
**To:** Seagle, Kristy  
**Subject:** FW: dPi Teleconnect  
**Importance:** High

See Brian's response below How do we proceed?

-----Original Message-----

**From:** Patterson, Gary D  
**Sent:** Monday, April 11, 2005 1:37 PM  
**To:** Seube, Louis  
**Subject:** FW: dPi Teleconnect  
**Importance:** High

can you answer this question? gp

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Monday, April 11, 2005 1:21 PM  
**To:** Patterson, Gary D  
**Subject:** RE: dPi Teleconnect  
**Importance:** High

Mr. Patterson:

We received an account aging as of this morning and the \$241,488.13 credit was not reflect on any account. I was under the impression that since the adjustments were completed as of last Wednesday, our current aging would show the adjustment. Can you tell me when our accounts will be adjusted accordingly?

Thank you.

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext. 4018  
Fax (972) 406-0193

-----Original Message-----

**From:** Patterson, Gary D [mailto:Gary.Patterson2@BellSouth.com]  
**Sent:** Monday, April 11, 2005 11:31 AM  
**To:** Bolinger, Brian  
**Subject:** RE: dPi Teleconnect

Advernall is a she She shortens it to Ad. Her telephone number is 205-977-1059.

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Monday, April 11, 2005 11:03 AM  
**To:** Patterson, Gary D; Bolinger, Brian

**Cc:** Dorwart, David  
**Subject:** RE: dPi Teleconnect  
**Importance:** High

Mr. Patterson:

Thank you for your reply. If you would, please provide me with the contact information for Advernall Allen. I have not had the opportunity to work with him or her yet.

Also, with regard to your previous message stating "dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar® features as defined in the Tariff Promotion." Please know that dPi Teleconnect disagrees with BellSouth's conclusion for the following reasons:

In accordance with BellSouth's Tariff Promotion, TouchStar Service USOCs include BCR, BRD and HBG. dPi Teleconnect uses each of these USOCs on every order. Additionally, dPi Teleconnect utilizes the custom calling feature /RCUTWC on each and every order. Accordingly, dPi Teleconnect concludes that the \$447,302.73 not paid by BellSouth is in error because dPi Teleconnect meets the end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar features.

Thank you for your attention to this matter and please provide me with the date on when BellSouth with correct this error.

Cordially,

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext. 4018  
Fax (972) 406-0193

-----Original Message-----

**From:** Patterson, Gary D [mailto:Gary.Patterson2@BellSouth.com]  
**Sent:** Monday, April 11, 2005 10:36 AM  
**To:** Bolinger, Brian  
**Subject:** RE: dPi Teleconnect

It would be best to continue to work through Kristy Seagle and Jim Maziar. They actually do the investigation and then advise my employees of the adjustments needed and we actually do the adjustments. We recieved notification of the adjustments needed on Monday April 4, and completed to adjustments by Wednesday. As a reference, Advernall Allen is their Director and she would be a good escalation resource

I do get involved once that process is completed, so should you desire to escalate further, please feel free to contact me.

Sincerely,

Gary Patterson  
OAVP BellSouth Accounts Receivable Management, BARM  
205-714-7357

-----Original Message-----

**From:** Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
**Sent:** Monday, April 11, 2005 8:23 AM  
**To:** Patterson, Gary D  
**Subject:** RE: dPi Teleconnect

Mr. Patterson:

*Thank you for your correspondence. Your prompt response to this matter is appreciated. We will review our submission regarding the Line Connection Fee Waiver and determine the accuracy of the data.*

In the future, is it best to work through you on these matters?

Thank you again.

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext. 4018  
Fax (972) 406-0193

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-----Original Message-----

**From:** Patterson, Gary D [mailto:Gary.Patterson2@BellSouth.com]  
**Sent:** Friday, April 08, 2005 5:36 PM  
**To:** BBolinger@dpiteleconnect.com  
**Subject:** dPi Teleconnect

April 8, 2005

Mr. Brian Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234

Dear Mr. Bolinger:

*This is in response to your email to BellSouth dated April 8, 2005 regarding resale promotional credits claimed to be due to dPi Teleconnect. We apologize for the delay in processing promotional credits however, I understand that the investigation and processing is now complete and a credit will appear on your April billing. As you stated in your email, BellSouth began receiving applications for these credits beginning in September 2004. As you know, these credits received in September by BellSouth were for the time period of October 2003 through August 2004. Upon initial investigation of the request, it was determined that it was necessary to further investigate whether the end user qualifications for these promotions were present. BellSouth endeavored to insure parity for our wholesale customers by fully exploring the qualifications from a retail, legal, and regulatory perspective for each promotion.*

Based on these defined qualifications, as stated above, your credits have been processed and will appear on your April billing. Please see attached spreadsheet for details of promotional credits given. In summary, the findings are:

- Secondary Service Charge Waiver - dPi Teleconnect requested \$12,443.78, and received credit of \$12,443.78.
- 1FR + 2 Free Features - dPi Teleconnect requested \$81,600.72, and received credit of \$81,600.72.
- Line Connection Waiver - 2004 dPi Teleconnect requested \$594,746.36, and received credit of \$147,443.63. dPi Teleconnect did not receive full credit on all submitted requests due to not meeting end user qualifications of ordering basic local service with 2 custom calling and/or TouchStar® features as defined in the Tariff Promotion.

BellSouth performed a random sampling of end user telephone numbers provided for each promotional credit submission and determined that your total credits due are \$241,488.13.

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We appreciate your patience and willingness to work with BellSouth to resolve these issues. Please contact me with any questions you have regarding this matter.

Sincerely,

Gary D. Patterson  
OAVP, BARM  
(205) 714-7357

<<DPI Credits thru 4\_8\_05.xls>>

\*\*\*\*\*

The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential, proprietary, and/or privileged material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from all computers. 117

Butler, Ann W

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From: Allen, Advernull  
Sent: Thursday, March 31, 2005 7:43 PM  
To: Seagle, Kristy; Maziarz, Jim  
Subject: FW: Promotional Credits for dPi Teleconnect

Importance: High

Follow Up Flag: Follow up  
Flag Status: Flagged

Attachments: Annual Report - DPI Teleconnect - 2003.xls; Annual Report - DPI Teleconnect - 2004.xls;  
Annual Report - DPI Teleconnect - 2005.xls



Annual Report - DPI Teleconnect - 2003.xls  
Annual Report - DPI Teleconnect - 2004.xls  
Annual Report - DPI Teleconnect - 2005.xls

Kristy, Jim

Lets try and make sure we make the 4/8 time line. Also kristy, please take lead on ~~preparing a response to why the lag in processing credits and the variance in whar the~~  
final credit amount is compared to their dispute.

Thanks much

Ad

-----Original Message-----

From: Andriate, Mo  
Sent: Thursday, March 31, 2005 1:14 PM  
To: Allen, Advernull; Seagle, Kristy  
Cc: Eller, Perry  
Subject: FW: Promotional Credits for dPi Teleconnect  
Importance: High

Ad:

Attached are the emails and information submitted to the NC PSC. While Kristy is completing the reconciliation, please keep in mind the points raised by Mr. Bolinger so that we can address them in our response to the NC Commission.

Also, please confirm with either myself or Perry Eller once contact has been made with Mr. Bolinger of dPiteleconnect. I understand that the amount of the credits calculated by BellSouth is approximately 50% of amount stated in Mr. Bolinger's email to the commission. It of course will be necessary for us to state our position as to how we arrived at the amount of credits due in our response.

If you have any questions, please feel free to contact me at 404-927-7405.

Mo Andriate  
Regulatory & External Affairs  
404-927-7405

-----Original Message-----

From: Eller, Perry  
Sent: Thursday, March 31, 2005 10:32 AM  
To: Andriate, Mo  
Cc: Scoby, Tisha L; Watts, Eric

Item 1-24: 000085



Importance: High

Mo,

Can your team help us with this ugly little N.C. complaint?

Perry

-----Original Message-----

From: Cheatham, Linda  
Sent: Wednesday, March 30, 2005 1:58 PM  
To: Rankin, Edward; Hogeman, Bert  
Cc: Eller, Perry  
Subject: FW: Promotional Credits for dPi Teleconnect  
Importance: High

Well, this is a nasty little request. Who can best address this issue quickly?

-----Original Message-----

From: Nat Carpenter [mailto:MN.Carpenter@ncmail.net]  
Sent: Wednesday, March 30, 2005 1:12 PM  
To: Cheatham, Linda  
Cc: Lucy Edmondson; Lynn Pearce  
Subject: FW: Promotional Credits for dPi Teleconnect  
Importance: High

Will you please help us address dPi Teleconnect's problem (as explained in Mr. Bolinger's e-mail below) with BellSouth's failure to provide the promotional credits requested in the September 3, 2004 submission and the follow-up contacts as discussed below, the credits earned to date since the request and the on-going failure to provide the credits as service is activated? The amounts of the credit requests that are specific to North Carolina for 2003, 2004 and 2005 are specified in the attachments. Any help you can provide to address this on an informal basis will be appreciated.

-----Original Message-----

From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
Sent: Tuesday, March 22, 2005 6:17 PM  
To: 'lynn.pearce@ncmail.net'  
Cc: Dorwart, David  
Subject: Promotional Credits for dPi Teleconnect  
Importance: High

Ms. Pearce:

It was a pleasure speaking with you today. Below please find a summary of our issue with BellSouth. Any assistance you can provide is greatly appreciated.

As you may know, many regional bell companies, including BellSouth offer promotional discounts when a customer is acquired. On December 22, 2004, North Carolina in Docket No. P-100, Sub 72b ruled that these promotional discounts "must be made available to resellers "

dPi Teleconnect is a reseller of local telephone service in the State of North Carolina. On September 3, 2004 the company submitted, through an independent 3rd party, Lost Key Telecom, \$479,000 in promotional credits with BellSouth for all BellSouth states. Along with the dPi Teleconnect credits, Lost Key Telecom submitted credits for Budget Phone. BellSouth granted the September 3, 2004 credits for Budget Phone but failed to apply the credits for dPi Teleconnect. This was despite the fact that Kristie Seagle at BellSouth informed both Lost Key Telecom and dPi Teleconnect that the credits would be applied on the October 8, 2004 bill and then the November 8, 2004 bill from BellSouth.

Item 1-24: 000086

On December 6, 2004 Jim Maziarz sent correspondence to Lost Key Telecom stating that the issue involving promotional credits would be "resolved" by the "first of the year." On January 26, 2005 I personally sent correspondence to Leisa Mangina at BellSouth asking when the credits would be applied. Ms. Mangina informed me that "March 15th" was the date for all Lost Key clients. In a March 2, 2005 e-mail from Ms. Mangina, she confirmed that the "credit will be issued by mid March."

To date, BellSouth has failed to apply any of the credits and has continued to bill dPi Teleconnect at the full rate. dPi Teleconnect has continued to apply for promotional credits and the current outstanding balance is \$718,634.74 in all BellSouth states. As mentioned previously, \$479,000 of that has been outstanding since September 3, 2004.

BellSouth has acknowledged their obligation to issue the credits yet continues to refuse to apply the credits to dPi Teleconnect's billing. dPi Teleconnect feels as though the company has been more than patient, but after six months, BellSouth has had more than enough time to apply the credits to dPi Teleconnect's account.

Currently, BellSouth refuses to reply to any correspondence regarding the status of this issue. Accordingly, dPi Teleconnect would like to file an informal complaint with the North Carolina Utilities Commission and ask that the commission contact BellSouth to help resolve this issue in an amicable fashion.

Thank you for your attention to this matter and should you have any questions or concerns, please feel free to contact me. If you wish, I can send you any or all of the correspondence I have mentioned above however, I did not want to burden you with it all at this time.

Cordially,

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

Brian A. Bolinger  
Vice President Legal Affairs  
dPi TeleConnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234  
Telephone: 972-488-5500 x4018  
Fax: 972-406-0193

<b>2003 Summary of DPI Teleconnect</b>	
<b>Profile</b>	<b>Amount</b>
TFFF-08	\$ 2,086.08
SSCW-08	\$ 2,556.43
<b>Grand Total for Year:</b>	<b>\$ 4,642.51</b>

2003 Annual Summary for DPI Teleconnect Two Features For Free													
STATE	20030108	20030208	20030308	20030408	20030508	20030608	20030708	20030808	20030908	20031008	20031208	TOTAL	
AL-205									No DAB Disk	No DAB Disk	\$ 31.29	\$ 132.54	\$ 163.83
FL-305									No DAB Data	No DAB Data	N/R	\$ 10.51	\$ 10.51
FL-561									No DAB Disk	No DAB Disk	\$ 21.02	\$ 63.06	\$ 84.08
FL-904									No DAB Disk	No DAB Disk	\$ 105.10	\$ 188.79	\$ 293.89
GA-706									No DAB Disk	No DAB Disk	\$ 10.72	\$ 32.16	\$ 42.88
GA-770									No DAB Data	No DAB Data	N/R		
KY-502									No DAB Disk	No DAB Disk	NDF	\$ 33.60	\$ 33.60
LA-318									No DAB Disk	No DAB Disk	N/R		
MS-228									No DAB Disk	No DAB Disk	\$ 22.66	\$ 33.99	\$ 56.65
NC-704									No DAB Disk	No DAB Disk	\$ 95.04	\$ 428.27	\$ 523.31
SC-803									No DAB Disk	No DAB Disk	\$ 160.29	\$ 308.28	\$ 468.55
TN-615									No DAB Disk	No DAB Disk	\$ 187.78	\$ 241.00	\$ 428.78
TOTAL	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 613.90	\$ 1,472.10	\$ 2,086.08	

\*NDF = "No Data Found"

\*\*N/R = "No Report" This usually means that month's data was either defective or had no data

Return to Overall Summary

As of 11/8/2005

2003 Annual Summary for DPI Teleconnect Secondary Service Charge-Waiver													
STATE	20030108	20030208	20030308	20030408	20030508	20030608	20030708	20030808	20030908	20031008	20031108	20031208	TOTAL
AL-205										\$ 26.80	\$ 87.10	\$ 33.50	\$ 147.40
FL-305										\$ 35.00	\$ 35.00	N/R	\$ 70.00
FL-561										\$ 7.82	N/R	\$ 7.82	\$ 15.64
FL-904										\$ 125.12	\$ 86.02	\$ 54.74	\$ 265.88
GA-706										\$ 39.65	\$ 7.93	\$ 15.86	\$ 63.44
GA-770										N/R	N/R	N/R	\$ -
KY-502										\$ 66.24	\$ 74.52	\$ 57.96	\$ 198.72
LA-318										N/R	N/R	N/R	\$ -
MS-228										\$ 26.96	\$ 0.74	\$ 13.48	\$ 47.18
NC-704										\$ 156.56	\$ 144.20	\$ 119.48	\$ 420.24
SC-803										\$ 151.98	\$ 201.15	\$ 178.80	\$ 531.93
TN-615										\$ 169.15	\$ 437.80	\$ 189.05	\$ 796.00
TOTAL	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 805.28	\$ 1,080.46	\$ 670.69	\$ 2,556.43

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Return to Overall Summary

As of 11/8/2005

2004 Summary of DPI Teleconnect	
Profile	Amount
WNCW-01	\$ 773.52
WNCW-3	\$ -
WNCW-7	\$ 670.11
WNCW-13	\$ 351.01
WNCW-21	\$ 2,172.44
WNCW-25	\$ -
TFFF-08	\$ 75,523.48
CREX-N-08	\$ 6,415.46
CREX-R-08	\$ 7,349.11
LCCW-08	\$ 596,134.46
SSCW-08	\$ 11,218.28
Grand Total for Year:	\$ 700,607.37







2004 Annual Summary for DPL Teleconnect													
Win-back Non-Recurring Charge Waiver													
STATE	20040107	20040207	20040307	20040407	20040507	20040607	20040707	20040807	20040907	20041007	20041107	20041207	TOTAL
TX	\$670.11												\$ 670.11
TOTAL	\$ 670.11												\$ 670.11

"NDF = "No Data Found"  
 "N/R = "No Report" This usually means that month's data was either defective or had no data

Return to Overall Summary

As of 11/8/2005



2004 Annual Summary for DPL Teleconnect  
 Win-back Non-Recurring Charge Waiver

STATE	20040121	20040221	20040321	20040421	20040521	20040621	20040721	20040821	20040921	20041021	20041121	20041221	TOTAL
TX	\$574.38	\$1,598.06											\$2,172.44
State													
TOTAL	\$574.38	\$1,598.06											\$2,172.44

\*NDF = "No Data Found"  
 \*\*N/R = "No Report" This usually means that month's data was either defective or had no data

Return to Overall Summary

As of 11/8/2005



2004 Annual Summary for DPI Teleconnect													
Two Features For Free													
STATE	20040108	20040208	20040308	20040408	20040508	20040608	20040708	20040808	20040908	20041008	20041108	20041208	TOTAL
205-AL	\$ 191.25	\$ 674.59	\$ 1,108.01	\$ 858.05	\$ 728.79	\$ 537.54	\$ 301.29	\$ 391.29	\$ 391.29	\$ 357.54	\$ 348.29	\$ 290.04	\$ 6,265.97
305-FL	N/R	N/R	N/R	N/R	\$ 10.90	\$ 10.90	\$ 10.90	\$ 11.73	\$ 11.73	No DAB Data	No DAB Disk	No DAB Disk	\$ 56.16
501-FL	\$ 115.61	\$ 163.50	\$ 260.08	\$ 369.08	\$ 163.50	\$ 130.80	\$ 218.00	\$ 211.14	\$ 211.14	\$ 152.49	\$ 129.03	\$ 93.84	\$ 2,218.21
904-FL	\$ 514.21	\$ 1,284.68	\$ 2,048.20	\$ 2,681.40	\$ 959.20	\$ 850.20	\$ 784.80	\$ 832.83	\$ 645.15	\$ 621.69	\$ 621.69	\$ 563.04	\$ 12,408.09
706-GA	\$ 32.18	\$ 21.44	\$ 10.72	\$ 10.72	NDF	NDF	NDF	\$ 11.95	\$ 71.70	\$ 95.60	\$ 165.35	\$ 239.00	\$ 648.64
770-GA	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	No DAB Data	No DAB Data	No DAB Disk	No DAB Disk	\$ -
502-HY	\$ 56.00	\$ 123.20	\$ 179.20	\$ 179.20	\$ 168.00	\$ 123.20	\$ 89.60	\$ 123.20	\$ 100.80	\$ 100.80	\$ 192.24	\$ 112.32	\$ 1,517.78
318-LA	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	No DAB Disk	No DAB Disk	No DAB Disk	No DAB Disk	\$ -
278-MS	\$ 33.99	\$ 181.28	\$ 271.92	\$ 211.68	\$ 141.12	\$ 105.84	\$ 113.70	\$ 88.48	\$ 75.84	\$ 58.48	\$ 139.04	\$ 202.24	\$ 1,653.67
704-NC	\$ 1,401.21	\$ 2,645.29	\$ 3,886.38	\$ 4,406.47	\$ 2,411.97	\$ 1,744.67	\$ 1,631.69	\$ 1,985.11	\$ 2,271.87	\$ 2,394.67	\$ 2,282.01	\$ 2,225.75	\$ 29,247.59
803-SC	\$ 478.29	\$ 1,041.30	\$ 1,423.84	\$ 1,187.27	\$ 1,013.87	\$ 708.12	\$ 602.12	\$ 520.26	\$ 539.38	\$ 602.12	\$ 530.43	\$ 488.03	\$ 9,135.11
615-TN	\$ 403.82	\$ 1,206.98	\$ 2,070.90	\$ 1,780.42	\$ 1,439.78	\$ 1,079.94	\$ 994.02	\$ 843.38	\$ 675.32	\$ 845.54	\$ 595.82	\$ 633.36	\$ 12,372.28
TOTAL	\$ 3,228.54	\$ 7,344.34	\$ 11,240.25	\$ 11,684.29	\$ 7,037.13	\$ 5,291.71	\$ 4,816.18	\$ 4,999.37	\$ 4,994.22	\$ 5,058.93	\$ 4,963.50	\$ 4,847.62	\$ 75,523.48

\*NDF = "No Data Found"  
 \*\*N/R = "No Report" This usually means that month's data was either defective or had no data

Return to Overall Summary



2004 Annual Summary for DPI Teleconnect													
CREX: Recurring													
STATE	20040108	20040208	20040308	20040408	20040508	20040608	20040708	20040808	20040908	20041008	20041108	20041208	TOTAL
AL-205								\$ 673.90					\$ 673.90
FL-305								\$ 3.13					\$ 3.13
FL-561								\$ 197.19					\$ 197.19
FL-904								\$ 1,242.61					\$ 1,242.61
GA-706								\$ 131.13					\$ 131.13
GA-770								\$ 2.79					\$ 2.79
KY-502								\$ 477.24					\$ 477.24
LA-318								N/R					\$ -
MS-228								\$ 124.80					\$ 124.80
SC-803								\$ 3,051.52					\$ 3,051.52
TN-615								\$ 1,444.80					\$ 1,444.80
TOTAL	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 7,849.11	\$ -	\$ -	\$ -	\$ -	\$ 7,349.11

\*NDF = "No Data Found"

\*\*N/R = "No Report" This usually means that month's data was either defective or had no data

Return to Overall Summary

As of 11/8/2005

**2004 Annual Summary for DPI Teleconnect**  
Line Connection Charge Waiver

	20040108	20040208	20040308	20040408	20040508	20040608	20040708	20040808	20040908	20041008	20041108	20041208	TOTAL
STATE	\$ 2,551.22	\$ 9,260.62	\$ 9,541.86	\$ 4,887.22	\$ 3,327.94	\$ 1,573.58	\$ 1,901.72	\$ 593.88	\$ 1,205.32	\$ 2,035.60	\$ 1,299.04	\$ 1,432.98	\$ 40,410.76
AL-205	N/R	\$ 35.00	\$ 35.00	\$ 35.00	\$ 31.96	N/R	N/R	\$ 39.78	N/R	\$ 39.78	N/R	\$ 79.56	\$ 296.08
FL-305	\$ 723.88	\$ 1,527.28	\$ 1,773.78	\$ 1,998.18	\$ 1,341.64	\$ 742.22	\$ 869.38	\$ 620.84	\$ 541.28	\$ 421.94	\$ 507.12	\$ 596.70	\$ 12,084.22
FL-581	\$ 5,193.50	\$ 15,360.18	\$ 15,960.34	\$ 11,889.88	\$ 6,729.62	\$ 4,709.68	\$ 4,271.08	\$ 285.70	\$ 3,072.24	\$ 3,788.56	\$ 4,275.50	N/R	\$ 79,356.00
FL-804	\$ 543.92	\$ 1,464.40	\$ 1,715.44	\$ 1,057.95	\$ 549.89	\$ 143.45	\$ 294.87	\$ 183.30	\$ 761.09	\$ 753.12	\$ 711.28	\$ 828.83	\$ 9,007.54
GA-708	N/R	N/R	N/R	\$ 41.84	N/R	\$ 58.70	N/R	N/R	N/R	\$ 35.00	N/R	N/R	\$ 136.54
KY-502	\$ 1,525.80	\$ 4,085.49	\$ 3,586.19	\$ 2,434.58	\$ 1,687.49	\$ 1,371.33	\$ 1,108.29	\$ 111.05	\$ 2,309.49	\$ 1,970.10	\$ 3,012.15	\$ 2,819.01	\$ 27,011.04
LA-318	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	\$
MS-278	\$ 542.64	\$ 2,564.90	\$ 2,211.00	\$ 1,344.80	\$ 1,654.88	\$ 866.20	\$ 1,221.78	\$ 628.58	\$ 492.08	\$ 439.84	\$ 904.96	\$ 1,086.74	\$ 13,938.40
NC-704	\$ 17,450.09	\$ 35,054.41	\$ 38,845.73	\$ 21,516.77	\$ 13,398.86	\$ 8,311.04	\$ 9,478.78	\$ 10,328.41	\$ 9,040.29	\$ 9,378.65	\$ 8,956.14	\$ 9,224.62	\$ 190,981.97
SC-803	\$ 5,785.08	\$ 17,542.66	\$ 19,732.32	\$ 13,427.52	\$ 9,320.88	\$ 7,885.04	\$ 7,216.08	\$ 3,447.41	\$ 5,342.04	\$ 5,018.28	\$ 4,498.56	\$ 3,944.76	\$ 108,817.48
TN-615	\$ 6,756.00	\$ 21,770.50	\$ 21,999.45	\$ 11,362.50	\$ 8,499.00	\$ 6,354.35	\$ 6,543.40	\$ 7,034.85	\$ 6,088.55	\$ 7,512.95	\$ 5,970.90	\$ 6,115.30	\$ 116,014.75
TOTAL	\$ 41,072.17	\$ 108,685.48	\$ 115,428.11	\$ 69,598.22	\$ 48,520.16	\$ 31,815.59	\$ 32,965.38	\$ 33,170.46	\$ 28,862.38	\$ 31,384.42	\$ 30,535.85	\$ 28,108.48	\$ 586,134.46

\*NDF = "No Data Found"  
\*\*N/R = "No Report" This usually means that month's data was either defective or had no data

Return to Overall Summary

As of 11/8/2005



2004 Annual Summary for DPI Teleconnect Secondary Service Charge Waiver													
STATE	20040108	20040208	20040308	20040408	20040508	20040608	20040708	20040808	20040908	20041008	20041108	20041208	TOTAL
AL-205	\$ 73.70	\$ 87.10	\$ 100.50	\$ 33.50	\$ 46.90	\$ 33.50	\$ 93.90	\$ 53.60	\$ 87.00	\$ 26.80	\$ 26.80	\$ 26.80	\$ 670.00
FL-305	N/R	\$ 35.00	\$ 35.00	\$ 35.00	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	\$ 105.00
FL-561	\$ 7.82	\$ 23.46	\$ 23.46	\$ 31.28	\$ 15.84	\$ 23.46	\$ 7.82	\$ 23.46	\$ 15.84	\$ 15.84	\$ 31.28	\$ 23.46	\$ 242.42
FL-904	\$ 117.30	\$ 156.40	\$ 187.88	\$ 203.32	\$ 156.40	\$ 132.94	\$ 258.06	\$ 281.52	\$ 86.02	\$ 70.38	\$ 70.38	\$ 70.38	\$ 1,720.40
GA-706	\$ 23.79	\$ 31.72	\$ 15.86	\$ 15.86	N/R	N/R	\$ 23.79	\$ 15.86	\$ 31.72	\$ 7.93	\$ 7.93	\$ 39.65	\$ 214.11
GA-770	N/R	N/R	N/R	N/R	N/R	\$ 58.70	\$ 58.70	\$ 58.65	N/R	\$ 35.00	N/R	N/R	\$ 211.05
KY-502	\$ 57.96	\$ 66.24	\$ 66.24	\$ 57.96	\$ 24.84	\$ 8.28	\$ 24.84	\$ 132.48	\$ 107.64	\$ 82.80	\$ 41.40	\$ 57.96	\$ 728.64
LA-318	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	N/R	\$
MS-228	N/R	\$ 6.74	\$ 40.44	\$ 26.96	\$ 26.96	\$ 13.48	\$ 20.22	\$ 47.18	\$ 6.74	\$ 13.48	\$ 13.48	\$ 20.22	\$ 235.90
NC-704	\$ 309.00	\$ 304.88	\$ 313.12	\$ 226.60	\$ 148.32	\$ 98.88	\$ 168.92	\$ 185.40	\$ 189.52	\$ 53.56	\$ 111.24	\$ 78.28	\$ 2,187.72
SC-803	\$ 116.22	\$ 189.88	\$ 188.88	\$ 272.67	\$ 210.09	\$ 183.27	\$ 286.08	\$ 259.28	\$ 192.21	\$ 138.57	\$ 138.57	\$ 102.81	\$ 2,266.29
TN-615	\$ 189.00	\$ 398.00	\$ 208.95	\$ 199.00	\$ 199.00	\$ 129.35	\$ 318.40	\$ 228.85	\$ 288.55	\$ 208.95	\$ 119.40	\$ 139.30	\$ 2,636.75
TOTAL	\$ 904.79	\$ 1,279.40	\$ 1,107.93	\$ 1,102.15	\$ 828.15	\$ 681.86	\$ 1,260.63	\$ 1,286.28	\$ 985.04	\$ 582.73	\$ 560.48	\$ 558.86	\$ 11,218.28

\*NDF = "No Data Found"  
 \*\*N/R = "No Report" This usually means that month's data was either defective or had no data

Return to Overall Summary

2005 Summary of DPI Teleconnect	
Profile	Amount
TFFF-08	\$ 4,728.61
5DOLD-08	\$ 1,150.00
LCCW-08	\$ 26,949.99
SSCW-08	\$ 551.49
Grand Total for Year:	\$ 33,380.09

2005 Annual Summary for DPL Teleconnect															
Two Features For Free															
STATE	20050108	20050208	20050308	20050408	20050508	20050608	20050708	20050808	20050908	20051008	20051108	20051208	TOTAL		
205-AL	\$	301.29											\$	301.29	
305-FL	No DAB Data													\$	-
561-FL	\$	93.84												\$	93.84
904-FL	\$	410.55												\$	410.55
706-GA	\$	227.05												\$	227.05
770-GA	No DAB Disk													\$	-
502-KY	\$	174.72												\$	174.72
318-LA	No DAB Disk													\$	-
228-MS	\$	214.88												\$	214.88
704-NC	\$	2,207.67												\$	2,207.67
803-SC	\$	477.43												\$	477.43
615-TN	\$	621.18												\$	621.18
TOTAL	\$	4,728.61												\$	4,728.61

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Return to Overall Summary

As of 11/8/2005

2005 Annual Summary for DPL Teleconnect CC - P: 5 Dollar Discount													
STATE	20050108	20050208	20050308	20050408	20050508	20050608	20050708	20050808	20050908	20051008	20051108	20051208	TOTAL
AL-205													\$ -
FL-305													\$ -
FL-561													\$ -
FL-904													\$ -
GA-706													\$ 5.00
GA-770													\$ -
KY-502													\$ 330.00
LA-318													\$ -
MS-228													\$ 5.00
NC-704													\$ 55.00
SC-803													\$ 5.00
TN-615													\$ 750.00
TOTAL													\$ 1,150.00

\*NDF = "No Data Found"  
 \*\*N/R = "No Report" This usually means that month's data was either defective or had no data

Return to Overall Summary

As of 11/8/2005

2005 Annual Summary for DPI Teleconnect Line Connection Charge-Waiver													
STATE	20050108	20050208	20050308	20050408	20050508	20050608	20050708	20050808	20050908	20051008	20051108	20051208	TOTAL
AL-205	\$ 1,432.96												\$ 1,432.96
FL-305	N/R												\$ 581.06
FL-561	\$ 581.06												\$ 2,753.32
FL-904	\$ 2,753.32												\$ 585.76
GA-706	\$ 585.76												\$ -
GA-770	N/R												\$ 2,128.29
KY-502	\$ 2,128.29												\$ -
LA-318	N/R												\$ 1,014.50
MS-228	\$ 1,014.50												\$ 9,902.24
NC-704	\$ 9,902.24												\$ 2,624.16
SC-803	\$ 2,624.16												\$ 5,927.70
TN-615	\$ 5,927.70												\$ 26,949.99
<b>TOTAL</b>	<b>\$ 26,949.99</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 26,949.99</b>

\*NDF = "No Data Found"

\*\*N/R = "No Report" This usually means that month's data was either defective or had no data

Return to Overall Summary

2005 Annual Summary for DPJ Teleconnect Secondary Service Charge Waiver													
STATE	20050108	20050208	20050308	20050408	20050508	20050608	20050708	20050808	20050908	20051008	20051108	20051208	TOTAL
AL-205	\$ 26.80												\$ 26.80
FL-305	N/R												\$ -
FL-561	N/R												\$ -
FL-904	\$ 62.56												\$ 62.56
GA-706	\$ 23.79												\$ 23.79
GA-770	N/R												\$ -
KY-502	\$ 66.24												\$ 66.24
LA-31B	N/R												\$ -
MS-228	\$ 6.74												\$ 6.74
NC-704	\$ 98.88												\$ 98.88
SC-803	\$ 107.28												\$ 107.28
TN-615	\$ 159.20												\$ 159.20
TOTAL	\$ 551.49	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 551.49

\*NDF = "No Data Found"

\*\*N/R = "No Report" This usually means that month's data was either defective or had no data

Return to Overall Summary

**Butler, Ann W**

---

**From:** Allen, Advernall  
**Sent:** Tuesday, April 05, 2005 2:53 PM  
**To:** Seagle, Kristy; Maziarz, Jim  
**Subject:** FW: Response to dpi

See attached

Ad

-----Original Message-----

**From:** Cheatham, Linda  
**Sent:** Monday, April 04, 2005 8:27 AM  
**To:** Allen, Advernall  
**Subject:** Response to dpi

I'm off to Comm agenda in just a minute. Have not yet finished the proposed interim response, but wanted to send you what I have so far. I apparently didn't understand our discussion from Friday - thought the largest revenue request came from the 2 feature promo, but that is NOT what the attached figures would seem to indicate. Where have I gone astray? Wanted to get that straightened out before I went further. Thanks for your help.



dpi teleconnect.doc  
(49 KB)

Interim Respond to dpi Teleconnect Informal Complaint

I have reviewed the email from Brian Bolinger along with the accompanying 2003, 2004, and 2005 revenue summaries. First of all, I haven't been able to reconcile from this information, the figure of \$718,634.74 in his email with the spreadsheets which show \$734,663.39 (excluding Texas); It appears that the breakdown for NC (from the spreadsheets) is as follows:

2003

2 features for Free	523.31
Secondary Svc Charge Waiver	420.24

2004

2 features for free	29,247.59 (26536.49)
CREX Nonrecurring	3,021.75
Line Conn Charge Waiver	190,981.97
Secondary Svc Charge Waiver	2,187.72

---

2005

2 Features for Free	2,207.67
CC-PP \$5 discount	55.00
Line Connection Charge Waiver	9902.24
Secondary Svc Charge Waiver	98.88

---

Total	238,646.37
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Or summarized by promotion:

2 features for free	31,978.57
CREX Nonrecurring	3,021.75
Secondary Svc Charge Waiver	2706.84
Line Conn Charge Waiver	200,884.21
CC-PP \$5 discount	55.00

Total	238,646.37
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Our HQ folks have been able to verify all of the promotional discounts requested with the exception of the 2 Features for Free. It appears that not all of the end users accounts which were included in the request actually qualified for the promotion. In other words, some had less than the two features required.

The HQ folks are in the process now of finalizing which resold lines actually qualified for each of the promotions and I expect to have a final response to you by April 11.



**Butler, Ann W**

---

From: Allen, Advernall  
Sent: Monday, April 11, 2005 11:43 AM  
To: Patterson, Gary D  
Cc: Seagle, Kristy  
Subject: RE: dPi Teleconnect

Thanks

Ad

-----Original Message-----

From: Patterson, Gary D  
Sent: Monday, April 11, 2005 10:39 AM  
To: Allen, Advernall  
Subject: RE: dPi Teleconnect

Ad, I sent Allan a copy of the reply this morning. I have received a response from Brian Bolinger thanking me for our response. He said they would review their data. gp

-----Original Message-----

---

From: Allen, Advernall  
Sent: Monday, April 11, 2005 8:40 AM  
To: Tarr, Allan F; Patterson, Gary D; Maziarz, Jim  
Cc: Ainsworth, Ken L  
Subject: RE: dPi Teleconnect

Allan,

---

A reply was sent the customer on Friday from Gary.

-----Original Message-----

From: Tarr, Allan F  
Sent: Monday, April 11, 2005 7:54 AM  
To: Patterson, Gary D; Maziarz, Jim  
Cc: Allen, Advernall; Ainsworth, Ken L  
Subject: FW: dPi Teleconnect  
Importance: High

Gary and Jim,

Please see emails below. You can see this letter was sent high up in BellSouth. Please let me know whose court this is in and what the status of the credits is. I need to update Rachel Russell as soon as I can.

Thanks for your help.

Allan Tarr  
404-927-7372

-----Original Message-----

From: Ainsworth, Ken L  
Sent: Monday, April 11, 2005 8:21 AM  
To: Tarr, Allan F  
Subject: FW: dPi Teleconnect  
Importance: High

Alan,

Will you find out who has this issue. This looks like a bottom-less pit.

Thanks,

Ken

-----Original Message-----

From: Russell, Rachel  
Sent: Saturday, April 09, 2005 2:02 PM  
To: Ainsworth, Ken L  
Subject: FW: dPi Teleconnect  
Importance: High

Ken -

pls look into and prepare a reply for me to send Rex by Thursday of next week.

Rachel

-----Original Message-----

From: Adams, Rex  
To: Russell, Rachel  
Sent: 4/8/2005 2:19 PM  
Subject: FW: dPi Teleconnect  
Importance: High

Rachel: can you send me an update on this? Thanks

-----Original Message-----

From: Feidler, Mark L  
Sent: Friday, April 08, 2005 3:17 PM  
To: Adams, Rex  
Subject: FW: dPi Teleconnect  
Importance: High

Rex:

I understand that things are set for these credits to appear on their next bill. Can you have someone confirm and make contact back with the customer?

Thanks, Mark

-----Original Message-----

From: Bolinger, Brian [mailto:BBolinger@dpiteleconnect.com]  
Sent: Thursday, April 07, 2005 5:33 PM  
To: Greene, Margaret H; Gary, Marc; Feidler, Mark L; Cowan, Keith O; Adams, Rex; Abbott Jr, Herschel L  
Subject: dPi Teleconnect  
Importance: High

Thank you for taking the time to read this email. For your information, dPi Teleconnect is a reseller of local telephone service in all of the BellSouth operating states. The company markets its services on a prepaid basis to cash and credit constrained consumers that have lost dial tone. In short, dPi embraces the consumers that BellSouth expends significant amounts of time and effort attempting to collect from, prior to disconnect, and pays BellSouth for them, in full, each month.

As you may or may not be aware, FCC and state public service commission rules and regulations stipulate that incumbents, like BellSouth, must offer to resellers, like dPi Teleconnect, certain promotions that the incumbents offer to its own residential consumers. Beginning in September 2004, dPi Teleconnect began applying for promotional

Item 1-24: 000111

credits with BellSouth for promotions that dPi Teleconnect had qualified. To date, dPi Teleconnect has applied for \$718,634.74 in credits.

dPi Teleconnect has had constant communication with individuals at BellSouth including Maxine Alagar (prior to her retirement), Kristy Seagle, Leisa Mangina and Steve Lund regarding this issue. dPi Teleconnect has been informed by BellSouth that credits would be applied October 8, 2004, November 8, 2004, "by the middle of January" 2005 and March 15, 2005. Currently, dPi Teleconnect has not received any of its applied for credits.

Considering that more than seven months have passed without any credits being issued and the failure by BellSouth to apply credits on the dates above, dPi Teleconnect can only conclude that BellSouth does not intend to credit dPi Teleconnect.

For your information, dPi has recently filed an informal complaint with one state public utility commission and fully intends to file a formal complaint should this issue not be resolved in the next few days. Moreover, the company is fully aware that BellSouth has been issuing credits to some companies and not issuing the exact credits to other companies. Finally, I have correspondence from BellSouth which admits its obligation for such credits and specifically cites the regulation for which the obligation occurs.

The reason that I am writing to each of you is because dPi Teleconnect has never, in the seven years of its existence, filed a complaint against any of the incumbents it does business with (BellSouth, SBC, Verizon, Sprint, CenturyTel, Citizens, Alltel, Qwest and Valor) and the company in no way wants to create an adversarial relationship with BellSouth or any of its business partners. Unfortunately, dPi has patiently waited for more than seven months and currently, cannot get an answer as to when BellSouth will apply the credits to dPi's account. Accordingly, dPi Teleconnect is making one last effort to resolve this matter amicably. All the company asks is that BellSouth adhere to the rules and regulations that each of us are forced to do business under.

If you can, please provide me with guidance on this issue at your earliest convenience.

Cordially,

---

Brian A. Bolinger  
Vice President of Legal Affairs  
dPi Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, TX 75234  
Office (972) 488-5500 ext. 4018  
Fax (972) 406-0193

## Butler, Ann W

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**From:** Jordan, Parkey  
**Sent:** Monday, July 18, 2005 9:03 AM  
**To:** Brock, Barbara; Pearson, Vicky ; Maziarz, Jim; Nation, Lindsay; Seube, Louis; Mangina, Leisa G; Bates, Karen C; Lemoine, Annamarie; Thrasher, Judy F; Ainsworth, Ken L; Allen, Advernal; Allen-Flood, Lynn; Bailey, Dwight; Barclay, Jack; Blake, Kathy; Bracy, Nicole; Brown, Allison; Cartwright, Trish; Castle, Teresa; Cowart, Stephanie J; Creel, Dee; Daniel, Susan M; Davison, Mary; Decker, Shelley; Deloach, Kate; Denson, Blake; Dupre, Lawrence; Epps, Pamela; Evans, Robert E; Farmer, Dorothy; Ferguson, Micki; Ferguson, Scot; Follensbee, Greg; Gentle, Cynthia; Gooden, Scarlet; Greene, Clyde; Ham, Randy; Hamman, John; Ferguson, Karon; Harris, Stephen R; Heard, Karen L; Heard, Mary; Huff, Farris; Huggins, Steve; Irvin, Sheri; Johnson, Grova S; Jones, Lisa R; Keeton, Terri; Klein, Patti; Landefeld, Janet; Lane, Nancy; Lantz, Elaine M; Layton, Rob; Lee, Richard; Martin, Doug A; Maziarz, Jim; McCall, J; Mitchell, Denise; Moore, Michael A; Moore, Ronald E; Nunnelley, Bill; Padgett, Shelley; Pate, Ronald; Pecic, Jane; Pettway, Stephanie; Plummer, Andy; Relf, Nona; Rich, Claude; Richmond, Alessandra; Ross, Bennett; Shore, Kristen; Russell, Rachel; Seagle, Kristy; Shadrick, Patsy; Shelton-Williams, Beverly; Smith, Lynn A; Stephens, Kelly; Thomas, Vanessa B; Thrasher, Bill; Todtschinder, Kyle R; Wanner, Tricia; Ward, Leanne; Welker, Bryan; White, James; White, Royce; Whitney, David; Wigley, Linda; Willis, Michael; Woodard, Lori; Alagar-Montz, Mylisa; Allison, Wanda J; Greene, Reginald A; Herrington, Gloria; Loftis, Deborah; Mangina, Leisa G; Melton, David; Royer, Julie A; Scollard, David; Seube, Louis; Weatherly, Sandra A; Epps, Pamela (BBI); Horne, Steve; Rice, Sherry; Shratter, Bettye; Steely, Betty; Walls, Laura; Walters, Wayne

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**Cc:** Brooks, Lisa; Dilz, Gay P; James, Millie; McClurkin, Elizabeth  
**Subject:** RE: ERT/DRAFT LTR TO DPI TELECONNECT RE: Promotions/late Payment Charge Credits



07150505.doc (26 KB)

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Parkey

-----Original Message-----

**From:** Brock, Barbara  
**Sent:** Monday, July 18, 2005 8:09 AM  
**To:** Pearson, Vicky ; Maziarz, Jim; Nation, Lindsay; Seube, Louis; Mangina, Leisa G; Bates, Karen C; Lemoine, Annamarie; Thrasher, Judy F; Jordan, Parkey; Ainsworth, Ken L; Allen, Advernal; Allen-Flood, Lynn; Bailey, Dwight; Barclay, Jack; Blake, Kathy; Bracy, Nicole; Brown, Allison; Cartwright, Trish; Castle, Teresa; Cowart, Stephanie J; Creel, Dee; Daniel, Susan M; Davison, Mary; Decker, Shelley; Deloach, Kate; Denson, Blake; Dupre, Lawrence; Epps, Pamela; Evans, Robert E; Farmer, Dorothy; Ferguson, Micki; Ferguson, Scot; Follensbee, Greg; Gentle, Cynthia; Gooden, Scarlet; Greene, Clyde; Ham, Randy; Hamman, John; Ferguson, Karon; Harris, Stephen R; Heard, Karen L; Heard, Mary; Huff, Farris; Huggins, Steve; Irvin, Sheri; Johnson, Grova S; Jones, Lisa R; Keeton, Terri; Klein, Patti; Landefeld, Janet; Lane, Nancy; Lantz, Elaine M; Layton, Rob; Lee, Richard; Martin, Doug A; Maziarz, Jim; McCall, J; Mitchell, Denise; Moore, Michael A; Moore, Ronald E; Nunnelley, Bill; Padgett, Shelley; Pate, Ronald; Pecic, Jane; Pettway, Stephanie; Plummer, Andy; Relf, Nona; Rich, Claude; Richmond, Alessandra; Ross, Bennett; Rowe, Kristen; Russell, Rachel; Seagle, Kristy; Shadrick, Patsy; Shelton-Williams, Beverly; Smith, Lynn A; Stephens, Kelly; Thomas, Vanessa B; Thrasher, Bill; Todtschinder, Kyle R; Wanner, Tricia; Ward, Leanne; Welker, Bryan; White, James; White, Royce; Whitney, David; Wigley, Linda; Willis, Michael; Woodard, Lori; Alagar-Montz, Mylisa; Allison, Wanda J; Greene, Reginald A; Herrington, Gloria; Loftis, Deborah; Mangina, Leisa G; Melton, David; Royer, Julie A; Scollard, David; Seube, Louis; Weatherly, Sandra A; Epps, Pamela (BBI); Horne, Steve; Rice, Sherry; Shratter, Bettye; Steely, Betty; Walls, Laura; Walters, Wayne  
**Cc:** Brock, Barbara; Brooks, Lisa; Dilz, Gay P; James, Millie; McClurkin, Elizabeth  
**Subject:** ERT/DRAFT LTR TO DPI TELECONNECT RE: Promotions/late Payment Charge Credits  
**Importance:** High

Item 1-24: 000113

Attached is a draft letter to DPI Teleconnect in response to e-mails from CGM on behalf of DPI Teleconnect dated June 23 and June 24, 2005, regarding Promotions/late payment charge credits . Also attached is a copy of CGM. e-mails.

The letter should not be released to DPI Teleconnect until the draft has completed the ERT review cycle.

Please provide your comments me by no later than **5:00 PM EDT, TODAY, Monday, July 18, 2005**. If I do not hear from you regarding the draft, I will assume that you concur with the contents of the draft.

I will advise the sponsor of the draft when the review process has been completed and the final version is ready to release.

Thank you for your time and assistance.

Barbara Brock for  
Gay Dilz  
Chairman - External Response Team

<< File: 07150505.doc >> << File: 07150506.doc >>

DRAFT 07/18/05

Mr. Brian Bolinger  
Vice President of Legal Affairs  
DPI Teleconnect, LLC  
2997 LBJ Freeway, Suite 225  
Dallas, Texas 75234

Re: Promotions/Late Payment Charge Credits

Dear Mr. Bolinger:

This is in response to e-mails from CGM dated June 23 and June 24, 2005, to Lindsay Nation, regarding the process to escalate Resale and Unbundled Network Elements (UNE) disputes and the request for late payment charge credits related to the application for promotion credit requests submitted by DPI Teleconnect, LLC (DPI).

On June 30, 2005, Ms. Nation advised Lauren Narain, with CGM, of the procedure to escalate the Resale and UNE disputes referenced in the June 24, 2005, e-mail. Ms. Nation also indicated that additional information would be provided regarding the late payment charge credits related to promotion credit

~~[THIS SEEMS TO BE MISSING A DESCRIPTION OF THE DPI CLAIM.] Pursuant to Attachment XX, Section YY, of the Interconnection Agreement between the Parties, where DPI disputes charges billed by BellSouth and those charges are ultimately found to have been incorrectly billed, BellSouth will credit DPI's invoices for the amount of the incorrectly billed services, as well as for any late payment charges that may have been assessed. This Section of the Interconnection Agreement is not applicable to DPI's claim, however. Rather, this issue relates to the promotion credits that DPIs or may be entitled to apply to charges otherwise billed correctly. Thus, late payment charge adjustments are not applicable to the application for promotion credits. However, BellSouth has established set parameters for applying the promotion credits and is continuing to further streamline the process going forward.~~

~~Deleted: late payment charge credits apply to disputed monies paid by~~  
~~Deleted: Teleconnect, LLC,~~  
~~Deleted: for~~  
~~Deleted: that were~~  
~~Deleted: by BellSouth~~  
~~Deleted: Teleconnect, LLC~~

~~It is anticipated that the Promotion credits will be applied to DPI by the September 2005 billing cycle.~~

~~Deleted: Teleconnect, LLC~~

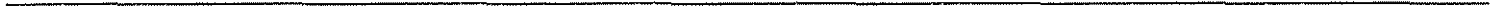
If you would like to discuss this matter further, you may contact me at \_\_\_\_\_.

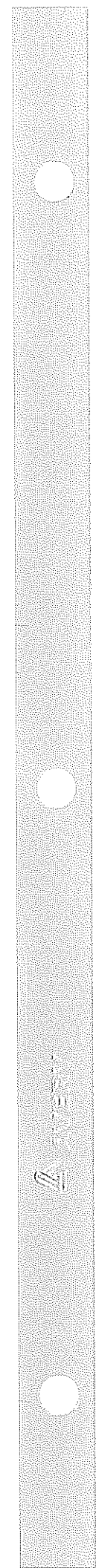
Sincerely,

Undersigned TBD

cc: Ms Lauren Narain  
CGM  
101 Vickery Street  
Roswell, GA 30076

ERT#63/07150505 doc







REQUEST: Please produce copies of all BellSouth's internal training, billing dispute, and policy documents relating to BellSouth granting or denying promotion credits to CLECs, including, but not limited to, directions or training materials to account managers, billing department employees, employees involved in CLEC dispute resolution, etc.

RESPONSE: AT&T Kentucky is producing the information responsive to this request.

**KPSC**  
**Docket No. 2005-00455**

**AT&T Kentucky's**  
**Attachment to**

**Item No. 1-25**

## RESALE PROMOTIONS

### General Overview

BellSouth is required to make available certain retail promotions to resale CLECs. Currently, there are three promotions that resale CLECs submit for processing of credits:

- Line Connection Waiver
- Secondary Service Charge Waiver
- 1FR plus 2 Free Features

In addition to promotional credits, resale CLECs are also entitled to submit credit requests for end users who fit the qualifications for contract promotions, such as:

- Key Customer Program
- Simple Savings Program
- Renewal Incentive Program
- BellSouth Business Winning Rewards
- BellSouth Business Select Program

### Promotional Credit Submission Process

CLECs submit BAR forms by Q account, by promotion with accompanying spreadsheets on a monthly basis. The spreadsheets include a list of end users whom the CLEC considers meet the qualifications of the promotion. CLEC submission is sent via email to the Resale Product Manager.

### Promotion Validation Process

1. Determine the sample size of end user telephone numbers to be validated by obtaining the total number of end user lines submitted per Q account. Multiply that number by the following factor:

End User Line Count	Percent to Validate
1-10	All
11-100	10%
101-250	8% minimum of 10 lines
251-500	7% minimum of 10 lines
501-1000	5% minimum of 10 lines
1001 or more	3% minimum of 10 lines

2. Randomly select end user telephone numbers to be validated. Example: With 356 end user telephone numbers, you would validate 25 numbers (357x 07). Start at the first line and count every 14 numbers (357 divided by 25). On the next spreadsheet, go through the same process, but start at line 2. The next spreadsheet, start at line 3, etc.

3. With each end user telephone number to validate, access the original service order in MOBI and verify the following:

- Does the end user belong to the CLEC requesting the credit?
- Is it a resale account?
- Does it meet the qualifications of the promotion?

4. Highlight the validated numbers on the original spreadsheet – orange for those numbers that did not qualify, green for those numbers that do qualify. Calculate the percent of qualified numbers. In the case above, if 10 of the 25 numbers qualified that would equal 40% (10 divided by 25). Determine the amount of money that is to be credited to the CLEC by multiplying .40 by the monies asked for. If the requested amount is \$5,000, then the amount we would credit would be \$2,000.

#### Promotion Qualifications

##### 1. Line Connection Waiver

Minimum requirement is basic local service plus 2 ***purchased*** Custom Calling and/or TouchStar features (includes RingMaster). USOCs without a rate (i.e., HBG, BRD, BCR) and CREX are not qualified USOCs.

##### 2. Secondary Service Charge Waiver

Waiver of secondary service charges when customers add or change one or more of the following services/features to their ***residential*** service:

- Rotary Line Service
- TouchStar Service
- Custom Calling Services
- Prestige Communications Package
- Customized Code Restrictions
- Designer Listing
- Message Waiting Indication
- RingMaster Service
- Memory Call Service
- Privacy Director Service
- Voice Mail Companion Services Package
- Preferred Pack Plan

## 3. 1FR plus 2 Free Features

Minimum requirement is basic local service plus 2 *purchased* Custom Calling and/or TouchStar features (includes RingMaster). USOCs without a rate (i.e., HBG, BRD, BCR) and CREX are not qualified USOCs. Customer receives 2 free features for one year. Each month, for 12 months, CLEC sends in credit request. So, for example, you will find requests for credits in May for a line that was installed in December.

## 4. Key Customer (2002, 2003 and 2004)

- Existing Business Customers only
- Monthly Recurring Charge between \$75 - \$3,000
- 24 month contract receives 10% off MRC and 50% off Hunting
- 36 month contract receives 20% off MRC and 100% off Hunting
- Complete Choice customers not eligible to receive Hunting benefit

## Key Customer 2005

- Existing Business Customers only
- Monthly Recurring Charge between \$75 - \$3,500
- 24 month contract receives 10% off MRC and 50% off Hunting
- 36 month contract (\$75-\$249.99) receives 20% off MRC and 100% off Hunting
- 36 month contract (\$250-\$3500) receives 25% off MRC and 100% off Hunting
- Complete Choice customers not eligible to receive Hunting benefit

## 5. BellSouth 2004 Simple Savings Promotion

- New Customers only
- Monthly Recurring Charge between \$75 - \$3,000 (excluding hunting, analog private line, ISDN PRI, Frame Relay, BIS-T1 and Megalink service charges)
- 24 month contract receives 10% off MRC and 50% off Hunting
- 36 month contract receives 20% off MRC and 100% off Hunting
- Complete Choice for Business customers not eligible to receive Hunting benefit

## 6. BellSouth Renewal Incentive Program

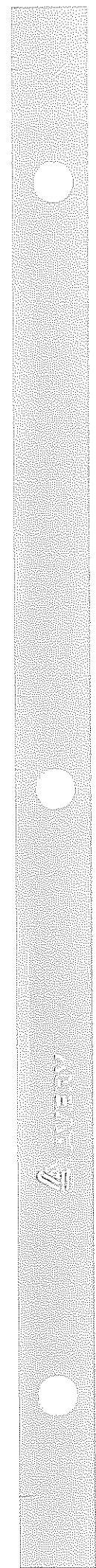
- Available to existing customers currently enrolled in Local Service Term Election Agreement that is about to expire.

- Monthly Recurring Charge between \$75 - \$3,500 (excluding hunting, analog private line, PRI, BIS-T1 and BIS-PRI charges)
- 12 month renewal agreement receives 20% off MRC and 100% off Hunting

7. BellSouth Business Winning Rewards 2005

- Available to new and existing customers
- Services included are 1FB, PBX Trunks, Centrex Service, MegaLink Service, PRI, Frame Relay, Hunting and Custom Calling Features
- Monthly Recurring Charge between \$75 - \$25,000
- 12 month contract receives 5% off MRC not to exceed \$1,250 monthly and 50% off Hunting
- 24 month contract receives 10% off MRC not to exceed \$2,500 monthly and 75% off Hunting
- 36 month contract receives 15% off MRC not to exceed \$3,750 monthly and 100% off Hunting
- Not to be combined with any other promotion

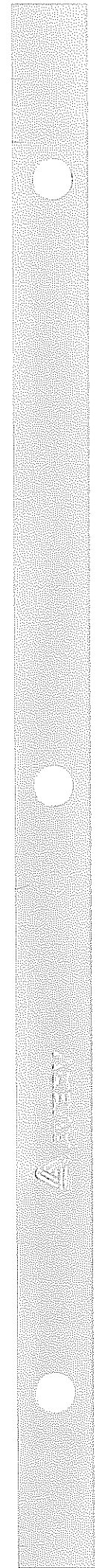
8. BellSouth Select Business Program



**REQUEST:** On a month-by-month basis since January 2003, please indicate what percentage of AT&T's new orders in Kentucky were either win-backs or reacquisitions.

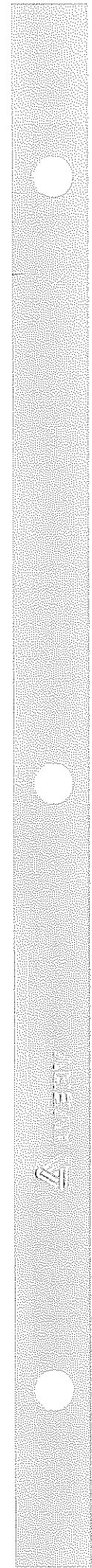
**RESPONSE:** AT&T Kentucky objects to this request because the request is overbroad, burdensome and irrelevant. Specifically, this request calls for the production of information related to all new business and residential accounts. The instant case involves only the accounts of residential customers who order basic service and certain features and/or blocks. Subject to, and without waiving, this objection, AT&T Kentucky states that it has no responsive information in its possession, custody or control. This information is not systematically retained in the ordinary course of business. Although AT&T Kentucky can ascertain the number of "N" orders, it has no means to accurately determine with any reasonable degree of certainty what percentage of these orders are "either win-backs or reacquisitions."





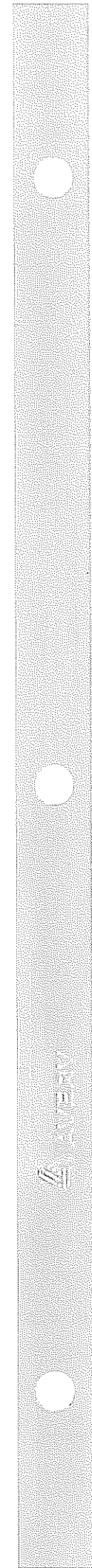
REQUEST: On a month-by-month basis since January 2003, please indicate what percentage of AT&T's new orders in Kentucky resulted from the split of an existing account.

RESPONSE: AT&T Kentucky objects to this request because the request is overbroad, burdensome and irrelevant. Specifically, this request calls for the production of information related to all new business and residential accounts. The instant case involves only the accounts of residential customers who order basic service and certain features and/or blocks. Subject to, and without waiving, this objection, AT&T Kentucky states that it has no responsive information in its possession, custody or control. This information is not systematically retained in the ordinary course of business. Although AT&T Kentucky can ascertain the number of "N" orders, it has no means to accurately determine with any reasonable degree of certainty what percentage of these orders "resulted from the split of an existing account."



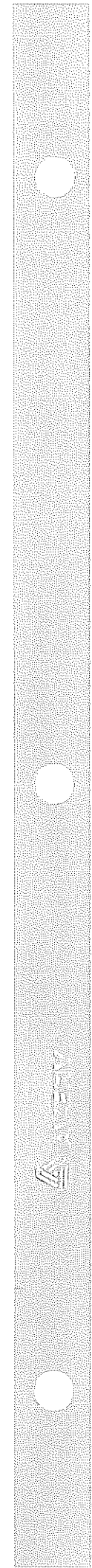
**REQUEST:** On a month-by-month basis since January 2003, please indicate what percentage of AT&T's new orders in Kentucky were the re-establishment of service after a disconnection in error.

**RESPONSE:** AT&T Kentucky objects to this request because the request is overbroad, burdensome and irrelevant. Specifically, this request calls for the production of information related to all new business and residential accounts. The instant case involves only the accounts of residential customers who order basic service and certain features and/or blocks. Subject to, and without waiving, this objection, AT&T Kentucky states that it has no responsive information in its possession, custody or control. This information is not systematically retained in the ordinary course of business. Although AT&T Kentucky can ascertain the number of "N" orders, it has no means to accurately determine with any reasonable degree of certainty what percentage of these orders "were the reestablishment of service after a disconnection in error."



**REQUEST:** On a month-by-month basis since January 2003, please indicate what percentage of AT&T's new orders in Kentucky were the re-establishment of service after disconnect by incident of force majeure.

**RESPONSE:** AT&T Kentucky objects to this request because the request is overbroad, burdensome and irrelevant. Specifically, this request calls for the production of information related to all new business and residential accounts. The instant case involves only the accounts of residential customers who order basic service and certain features and/or blocks. Subject to, and without waiving, this objection, AT&T Kentucky states that it has no responsive information in its possession, custody or control. This information is not systematically retained in the ordinary course of business. Although AT&T Kentucky can ascertain the number of "N" orders, it has no means to accurately determine with any reasonable degree of certainty what percentage of these orders "were the re-establishment of service after disconnect by incident of force majeure."



**REQUEST:** On a month-by-month basis since January 2003, please indicate what percentage of AT&T's new orders in Kentucky were the re-establishment of service following a disconnect for non-pay.

**RESPONSE:** AT&T Kentucky objects to this request because the request is overbroad, burdensome and irrelevant. Specifically, this request calls for the production of information related to all new business and residential accounts. The instant case involves only the accounts of residential customers who order basic service and certain features and/or blocks. Subject to, and without waiving, this objection, AT&T Kentucky states that it has no responsive information in its possession, custody or control. This information is not systematically retained in the ordinary course of business. Although AT&T Kentucky can ascertain the number of "N" orders, it has no means to accurately determine with any reasonable degree of certainty what percentage of these orders "were the re-establishment of service following a disconnect for non-pay."