

Cinergy Corp.
139 East Fourth Street
Rm 25 AT II
P.O. Box 960
Cincinnati, OH 45201-0960
tel 513.287.3601
fax 513.287.3810
jfinnigan@cinergy.com

VIA OVERNIGHT DELIVERY

September 29, 2005

Ms. Elizabeth O'Donnell Executive Director Kentucky Public Service Commission 211 Sower Boulevard P.O. Box 615 Frankfort, Kentucky 40602-0615 RECEIVED. Finnigan, Jr.

SEP 3 0 2005

PUBLIC SERVICE COMMISSION

Re: Filing of the Annual Status Report, Application for Continuation of the Energy Education Residential Comprehensive Energy Education (Need), and Program administration Programs, and Adjustment of the 2005 DSM Cost Recovery Mechanism with Filing of the Amended Tariff Sheets for Gas Rider DSM (Revised Sheet No. 62.9) and Electric Rider DSM (Revised Sheet No. 78.9)

Case No. 2005- CO 40 3

Dear Ms. O'Donnell:

I have enclosed an original and twelve copies of The Union Light, Heat and Power Company's Application in the above-referenced case.

Please date stamp and return the two extra copies in the enclosed, self-addressed envelope.

If you have any questions, please do not hesitate to contact me at (513) 287-3601.

Sincerely,

John J. Finnigan, Jr.

Senior Counsel

JJF/sew

cc: All parties of record

RECEIVED

BEFORE THE KENTUCKY PUBLIC SERVICE COMMISSION SEP 3 0 2005

In The Matter Of:)	PUBLIC SERVICE COMMISSION
THE ANNUAL COST RECOVERY FILING FOR DEMAND SIDE MANAGEMENT BY THE UNION LIGHT, HEAT AND POWER COMPANY)	CASE NO. <u>2005-0</u> 0402

FILING OF THE ANNUAL STATUS REPORT, APPLICATION FOR CONTINUATION OF THE ENERGY EDUCATION RESIDENTIAL COMPREHENSIVE ENERGY EDUCATION (NEED), AND PROGRAM ADMINISTRATION PROGRAMS, AND ADJUSTMENT OF THE 2005 DSM COST RECOVERY MECHANISM WITH FILING OF THE AMENDED TARIFF SHEETS FOR GAS RIDER DSM (REVISED SHEET NO. 62.9) AND ELECTRIC RIDER DSM (REVISED SHEET NO. 78.9)

Now comes Applicant The Union Light, Heat & Power Company (ULH&P) with the consensus of the Residential Collaborative and the new Commercial and Industrial Collaborative, pursuant to this Commission's November 4, 2004 Order in Case No. 2003-00367 and February 14, 2005 Order in Case No. 2004-389, to file the annual status report and to propose an adjustment to the 2005 DSM Cost Recovery Riders (Application). The Applicant is The Union Light, Heat and Power Company (ULH&P) of 1697A Monmouth Street, Newport Shopping Center, Newport, Kentucky 41071, and its mailing address is P.O. Box 960, Cincinnati, Ohio 45201-0960. The Residential Collaborative members are: Ann Louise Cheuvront (AG), Nina Creech (People Working Cooperatively), Joy Rutan (League of Women Voters), Florence Tandy, the Northern Kentucky Community Action Commission (CAC), Beth Hodge (Brighton Center), Carl Melcher (Northern Kentucky Legal Aid), Karen Reagor (Kentucky NEED Project), Pat Dressman (Campbell County Fiscal Court), Monica Braunwart (Boone County Fiscal Court) and John Davies (Kentucky Office of Energy Policy). Please note that the United Way is an ongoing member of the

Collaborative whose representative left the agency. United Way has not filled that position on the Collaborative at the time of this filing. The Commercial & Industrial Collaborative members are Ann Louise Cheuvront (AG), Jim Smith (People Working Cooperatively), Karen Reagor (Kentucky NEED Project), John Cain (Wiseway Supply), Nicole Christian (Northern Kentucky Chamber of Commerce), Pat Dressman (Campbell County Fiscal Court), Ralph Dusing (Ashley Development), Bob Flick (Flick's Foods), Russell Guy (Campbell County Fiscal Court), Kris Knochelmann (Knochelmann Heating & Air), Robert Lape (Kenton County Schools), Ed Monohan, Sr. (Monohan Development Company), Gary Sinclair (Kenton County Fiscal Court), and John Davies (Kentucky Office of Energy Polisy).

In addition to filing the annual status report, ULH&P and the Collaborative respectfully request a modification of ULH&P'S DSM Riders to reflect the reconciliation of planned and actual expenditures, lost revenues, and shared savings.

I. INTRODUCTION

A. Background

On December 17, 2002, the Commission issued its Order in Case No. 2002-00358 approving ULH&P's plan to continue three demand-side management (DSM) programs, Residential Conservation and Energy Education, Residential Home Energy House Call, and Residential Comprehensive Energy Education for a three-year period ending December 31, 2005; to continue to fund the expansion and improvement of existing programs and the development of new programs; and to implement a revised low-income home energy assistance program as a pilot through May 31, 2004. The Commission, in its November

30, 2003 Order in Case No. 2003-00367, also approved the implementation of Power Manager, a residential direct load control program, through the year 2007.

This filing specifically addresses the requirements in the Commission's November 20, 2003 Order in Case No. 2003-00367 and its February 14, 2005 Order in Case 2004-00389 that ULH&P's next scheduled DSM filing is due by September 30, 2005. In the status and reconciliation portion of this report, expenses are reported for the period July 1, 2004 through June 30, 2005. In addition, this filing makes application for continuation of the Residential Conservation and Energy Education (low-income) program, the Home Energy House Call program, the Residential Comprehensive Energy Education (NEED) program and Program Administration, Development and Evaluation Funds through 2009 to align the timing of these programs with those approved in the February 14, 2005 Order in Case 2004-00389.

If the Commission is delayed in making its determination until after December 23, 2005, the Company requests the Commission's approval to continue implementing the current set of programs and to continue recovering costs for its existing DSM programs under its existing tariffs, until the effective date of new tariffs to be implemented pursuant to the Commission's order in this proceeding.

Also, ULH&P informs the Commission that some of the programs approved for implementation in Case No. 2004-00389 were also proposed for implementation or expansion in the service area of PSI Energy, Inc., the regulated utility operating in the Indiana portion of Cinergy's service area. ULH&P noted in its filing in Case No. 2004-00389 that, due to the cost sharing nature across the utility service areas for two of these programs (specifically, Energy Star Products and Home Energy House Call), denial of the

application to implement these programs by the IURC could raise the fixed costs for the programs for ULH&P and could affect their cost-effectiveness in Kentucky. As it turns out, the IURC denied the implementation of some programs and the expansion of the Home Energy House Call program in its May 25, 2005 Order in Cause No. 42612. In light of the IURC's denial, ULH&P has worked on alternate means to cost-effectively bring as many of the programs approved by the Kentucky Public Service Commission in Case No. 2004-00389 as possible.

B. Definitions

For the purposes of this Application, the following terms will have the meanings established in the Principles of Agreement, Demand Side Management (Exhibit 1 to the Application in Case No. 95-312, dated July 15, 1995):

- 1) "DSM Revenue Requirements" shall mean the revenue requirements associated with all Program Costs, Administrative Costs, Lost Revenues (less fuel savings), and the Shareholder Incentive.
- 2) "Collaborative" shall mean the ULH&P DSM Collaborative, which was established by the Signatories and other parties separately from this process. As noted above, there is a Residential Collaborative and a Commercial and Industrial Collaborative. Unless either collaborative is specifically identified, the term "Collaborative" will be used to collectively refer to both collaboratives.
- 3) "Program Costs" shall mean the costs incurred for planning, developing, implementing, monitoring and evaluating the DSM programs described in

- Section XI of the Principles of Agreement Demand Side Management (pp. 11-19) and the DSM programs that have been approved by the Collaborative.
- 4) "Administrative Costs" shall mean the costs incurred by or on behalf of the collaborative process and that are approved by the Collaborative, including, but not limited to, costs for consultants, employees and administrative expenses.
- 5) "Lost Revenues" shall have the meaning in Section IV of the Principles of Agreement Demand Side Management.
- 6) "Shareholder Incentive" shall have the meaning in Section IV of the Principles of Agreement Demand Side Management.
- 7) "DSM Cost Recovery Mechanism" shall have the meaning in Section IV of the Principles of Agreement Demand Side Management.
- 8) "Voucher" shall mean the credit receipt the customer receives from a social service agency. The voucher can be used by the customer as a partial payment toward the utility bill.

II. STATUS OF CURRENT DSM PROGRAMS

ULH&P currently offers the following programs, the costs of which were recoverable through the DSM Cost Recovery Rider mechanism approved by the Commission in Case No. 2004-00389.

Program 1: Residential Conservation and Energy Education

Program 2: Residential Home Energy House Call

Program 3: Residential Comprehensive Energy Education Program (NEED)

Program 4: Program Administration, Development & Evaluation Funds

Program 5: Energy Education and Bill Assistance

Program 6: Power Manager

Program 7: Energy Star Products

Program 8: Energy Efficiency Website

Program 9: C&I High Efficiency Incentive

Under the current DSM Agreement and prior Commission Orders, the first four programs terminate at the end of 2005, unless the Commission specifically orders continuation of these programs, which ULH&P, with the consensus of the Collaborative members, requests in this application. The fifth program is a pilot program which extends through 2006. The sixth program is a direct load control program approved for implementation through the year 2007. The last three programs were approved in Order 2004-00389 to be implemented through 2009.

This section of the application provides a brief description of each current program, a review of the current status of each program, and information on any changes that may have been made to the programs. In addition, this section requests continuation of the Residential Conservation and Energy Education (low-income) program, the Home Energy House Call program, the Residential Comprehensive Energy Education (NEED) program and Program Administration, Development and Evaluation Funds.

Program 1: Residential Conservation and Energy Education

The Residential Collaborative is requesting approval to continue the Residential Conservation and Energy Education program designed to help the Company's incomequalified customers reduce their energy consumption and lower their energy cost. This program specifically focuses on LIHEAP customers who meet the income qualification level, *i.e.*, income below 150% of the federal poverty level. This program uses the

LIHEAP intake process as well as other community outreach to improve participation.

The program provides direct installation of weatherization and energy-efficiency measures and educates ULH&P's income-qualified customers about their energy usage and other opportunities to reduce energy consumption and lower their utility bill.

The Company estimates that at least 6,000 customers (number of single family owner occupied households with income below \$25,000) within ULH&P's service area may qualify for services under this program. The program has provided weatherization services for 251 homes in 2000, 283 homes in 2001, 203 homes in 2002, 252 homes in 2003, 252 homes in 2004 and 100 homes in the first six months of 2005.

This program is structured so that the homes needing the most work, and having the highest energy use per square foot, get the most funding. The program does this by placing each home into one of two "Tiers." This improves the cost-effectiveness of the program by allowing the implementing agencies to utilize their limited budgets where there is the most potential for savings. For each home in Tier 2, the field auditor uses the National Energy Audit Tool (NEAT) to determine which specific measures are cost effective for that home. The specific services provided within each Tier are described below.

The tier structure is defined as follows:

	Therm / square foot	kWh use/ square foot	Investment Allowed
Tier 1	0 < 1 therm / ft2	0 < 7 kWh / ft2	Up to \$600
Tier 2	1 + therms / ft2	7 + kWh / ft2	All SIR ≥ 1.5 up to \$4K

SIR = Savings - Investment Ratio

Tier One Services

Tier 1 services are provided to customers by ULH&P, through its subcontractors. Customers are considered Tier 1, if they use less than 1 therm per square foot per year and less than 7 kWh per square foot per year based on the last year of usage (weather adjusted) of Company supplied services. Square footage of the dwelling is based on conditioned space only, whether occupied or unoccupied. It does not include unconditioned or semi-conditioned space (non-heated basements). The total program dollars allowed per home for Tier One services is \$600.00 per home.

Tier One services are as follows:

- Furnace Tune-up & Cleaning
- Furnace replacement if investment in repair over \$500 (through Gas WX program)
- Venting check & repair
- Water Heater Wrap
- Pipe Wrap
- Waterbed mattress covers
- Cleaning of refrigerator coils
- Cleaning of dryer vents
- Compact Fluorescent Light (CFL) Bulbs
- Low-flow shower heads and aerators
- Weather-stripping doors & windows
- Limited structural corrections that affect health, safety, and energy up to \$100

Energy Education

Tier Two Services

ULH&P will provide Tier Two services to a customer, if they use at least 1 therm and/or 7 kWh per square foot per year based on the last year of usage of ULH&P supplied fuels.

Tier Two services are as follows:

- Tier One services plus:
 - Additional cost-effective measures (with SIR ≥ 1.5) based upon the results of the NEAT audit. Through the NEAT audit, ULH&P can determine if the cost of energy saving measures will pay for themselves over the life of the measure as determined by a standard heat loss/economic calculation (NEAT audit) utilizing the cost of gas and electric service as provided by ULH&P. Such items can include but are not limited to attic insulation, wall insulation, crawl space insulation, floor insulation and sill box insulation. Safety measures applying to the installed technologies can be included within the scope of work considered in the NEAT audit as long as the SIR is greater than 1.5 including the safety changes.

ULH&P provides energy education to all customers in the program, regardless of placement in a specific tier.

To increase the cost-effectiveness of this program and to provide more savings and bill control for the customer, the Collaborative and ULH&P proposed in the

September 27, 2002 filing in Case No. 2002-00358 and subsequently received approval to expand this program to include refrigerators as a qualified measure in owner occupied homes. Refrigerators can consume a very large amount of electricity within the home. Through replacement of low efficiency units, it is estimated that customers can save an average of \$96 per year. To determine replacement, the program weatherization provider performs a two-hour meter test of the existing refrigerator unit. If it is a low efficiency unit, as determined by this test, the unit is replaced. The program replaces approximately 40% of the units tested. Replacing with a new Energy Star qualified refrigerator, which uses approximately 400 kWh, results in an overall savings to the average customer of 1,280 kWh per year. In 2003, 116 refrigerators were tested and 47 were replaced. In 2004, 163 were tested with 73 replaced. For the first six months of 2005, ULH&P has tested 77 units and replaced 28 units. Due to the higher proportion of rental properties in ULH&P's service area, this replacement rate is less than expected based on Cinergy's experience with this program in Ohio. The refrigerator being replaced is removed from the home and destroyed in an environmentally appropriate manner to assure that the units are not used as a second refrigerator in the home or do not end up in the secondary appliance market.

An impact evaluation was completed on the weatherization program as well. As this is a small population, participants in the Ohio program were also used since the weatherization aspects of both programs are the same. This expansion to include additional homes increases the reliability of the results. A control group was also used to determine non-program changes and influences on the savings. The full report is available in Appendix A. The results show that across the total program an average of

kWh and 181 therms are saved by participants annually. Tier 1 customers save 229 kWh and 142 therms while Tier 2 customers save 698 kWh and 194 therms. The cost effectiveness model shows an overall combined UCT score of 0.93, with a Tier 1 score of 1.5 and a Tier 2 score of 1.15. Nationally, such low-income programs do not pass cost effectiveness tests so the Collaborative is excited about the level of these results. The other test results are as follows: the overall Total Resource Cost (TRC) Test is 0.93; the Ratepayer Impact (RIM) Test is 0.45; and the Participant Test is infinite. The test results for the refrigerator portion of the program are as follows: UCT is 1.42; TRC is 1.42; RIM is 0.75; and Participant Test is infinite.

Program 2: Residential Home Energy House Call

The Residential Collaborative is also requesting approval to continue the Home Energy House Call program at its existing levels. The Home Energy House Call (HEHC) program, implemented by ULH&P subcontractor Enertouch Inc. (dba GoodCents Solutions), provides a comprehensive walk through in-home analysis by a qualified home energy specialist to identify energy savings opportunities in homes. The energy specialist analyzes the total home energy usage, check the home for air infiltration, examines insulation levels in different areas of the home and checks appliances and heating/cooling systems. A comprehensive report specific to the customer's home and energy usage is then completed and mailed back to the customer within ten working days. The report focuses on building envelope improvements as well as low-cost and no-cost improvements to save energy. At the time of the home audit, the customer receives a kit containing several energy saving measures at no cost. The measures include a low-flow

showerhead, two aerators, outlet gaskets, two compact fluorescent bulbs, and a motion sensor night-light. The auditors will install the measures so customers can begin realizing an immediate savings on their electric bill or the customer may choose to install the measures themselves.

For the period of July 1, 2004 to June 30 of 2005, a total of 505 audits were completed in Kentucky. This surpasses the annual goal of 500. In 2003, HEHC began piggybacking on the work of some 500 students participating in the Kentucky National Energy Education Development (NEED) program. As part of the curriculum on energy conservation in the Kentucky NEED program, Home Energy House Call audits are offered on a first-come, first-serve basis. This combined program approach has led to increased participation in the HEHC program, increasing the program's cost effectiveness.

Customer satisfaction ratings for the new program to-date are very positive with a rating of 4.8 on a five- point scale for program.

Since the beginning of the program in 1996, more than 2,800 customers have participated comprising of 485 in 2000, 500 in 2001, 513 in 2002, 507 in 2003, 569 in 2004 and 297 in the first six months of 2005.

An evaluation of the program was completed and is included in Appendix B. The impact evaluation participant savings were proportionally weighted for the modeling with the average gas heat participant saving 6 therms per year and the average electric heat participants saving 666 kWh per year. As this is an informational program, it is anticipated that customer savings will increase as participants implement more of the audit recommendations over time. The results of the cost effectiveness for this program

are UCT of 3.38, a TRC of 3.38, a RIM of 1.02, and the Participant Test is infinite.

Program 3: Residential Comprehensive Energy Education

The Residential Collaborative requests approval to continue the Residential Comprehensive Energy Education program operated under subcontract by Kentucky National Energy Education Development (NEED). NEED was launched in 1980 to promote student understanding of the scientific, economic, and environmental impacts of energy. The program is currently available in 46 states, the U.S. Virgin Islands, and Guam.

The program has provided unbiased educational information on all energy sources, with an emphasis on the efficient use of energy. Energy education materials, emphasizing cooperative learning, are provided to teachers. Leadership Training Workshops are structured to educate teachers and students to return to their schools, communities, and families to conduct similar training and to implement behavioral changes that reduce energy consumption. Educational materials and Leadership Training workshops are designed to address students of all aptitudes and have been provided for students and teachers in grades K through 12.

The Kentucky NEED program follows national guidelines for materials used in teaching, but also offers additional services such as: hosting teacher/student workshops, sponsoring teacher attendance at summer training conferences, sponsoring attendance at a National Youth Awards Conference for award-winning teachers and students, and providing curricula, free of charge, to teachers.

Since October 1999, more than 500 teachers enrolled in the program with

approximately 135 teacher/student presentations, 250 teachers attending teacher workshops and over 3,000 students attending workshops. Overall, the program has reached teachers and students in 71 schools in the six counties served by ULH&P. There are currently 158 teachers enrolled in the program. At a minimum, it is estimated that these teachers have impacted over 4,000 students. In addition, many of the teachers have multiple classes, so the number is potentially higher. Students who attend workshops are encouraged to mentor other students in their schools – further spreading the message of energy conservation. Teams of high school students serve as facilitators at workshops. Through this approach, all grade levels are either directly or indirectly presented the energy efficiency and conservation message. Several of the student teams have made presentations to community groups, sharing their knowledge of energy, promoting energy conservation and demonstrating that the actions of each person impact energy efficiency. It is intended that these students will also share this information with their families and reduce consumption in their homes.

Due to efforts of the Kentucky NEED program, the Kentucky Division of Energy has been awarded a Special Projects grant from the U.S. Department of Energy. This Rebuild Kentucky project, which began in January 2002, established a new partnership to implement an Energy Smart Schools program in six Northern Kentucky counties. Kentucky NEED is a cost share partner in this project.

The program addresses 1) building energy efficiency improvements through retrofits, financed by use of energy saving performance contracts (ESPC) and improved new construction; 2) school transportation practices; 3) educational programs; 4) procurement practices; and 5) linkages between school facilities and activities within the

surrounding community. Successful elements of the Energy Smart Schools program will be marketed to other schools statewide.

To improve and better document the energy savings associated with the program, a change was made in 2004 adding a new survey instrument for use in the classroom and an energy savings "kit" as a teaching tool. New curriculum was developed around this kit and survey to allow teachers to have actual in-home measures assessed and implemented. The result of this change has demonstrated that measures are being installed in the home. These kits include CFL's, low-flow shower heads, faucet aerators, water temperature gauge, outlet insulation pads and flow meter bag.

The kits were tested in the spring of 2003 and began full application in the new school year beginning September 2003 when the science curriculum deals with these issues. The number of kits distributed from 2003-2005 totaled 985. For the first six months of 2005, 93 kits were distributed. Other activities in 2005 included: 100 teachers receiving NEED materials; 3 teacher/student training workshops: and the NEED project hosting an in-service with Northern Kentucky University to provide training and materials for education majors. The Glenn O. Swing School in Northern Kentucky produced the 2004-2005 State School of the Year award for student energy efficiency program. These students attended the national NEED conference in Washington, D.C. summer of 2005.

An impact evaluation of this was completed and attached as Appendix C. This evaluation shows through the classroom surveys that behavior changes have been made and that students are implementing measures through provision of the energy kits. The study found, based on the equipment saturations, baseline consumption patterns, and

installation rates, the average participant saved between 240 and 360 kWh and between 10 and 16 therms per year. This translates to first year average cost savings of between \$25 and \$38, assuming rates of \$0.07/kWh and \$0.80/therm. The cost effectiveness model shows a UCT of 1.57 for the program. The TRC is 1.57; the RIM is 0.64; and the Participant Test is infinite.

Program 4: Program Administration, Development, & Evaluation Funds

The Collaborative requests approval to continue this program that captures costs for the administration and support of the Collaborative and ULH&P's overall DSM effort. In addition these funds are used for program development and evaluation. Program development funds are utilized for the redesign of programs and for the development of new programs or program enhancements such as the refrigerator replacement portion of the Residential Conservation and Energy Education program. Funds have also been utilized for impact evaluation and cost-effectiveness tests that are included as appendices to this filing. Funds going forward will be used to again monitor, evaluate and analyze these programs to improve cost effectiveness. While total funds have not been spent for the twelve-month period ending June 30, the evaluation studies were not completed until after July 1 so these funds will continue to be needed to cover costs for the current year's activities as well as future evaluations.

Program 5: Pilot Program: Home Energy Assistance Plus (renamed Payment Plus)

Since January of 2002 the Residential Collaborative and ULH&P have been testing an innovative home energy assistance program called Payment Plus. The pilot program

was designed to impact participants' behavior (e.g., encourage meeting utility bill payments as well as eliminate arrearages) and to generate energy conservation impacts. That program was extended with Order 2004-00389 as a pilot through 2006 looking at both the early participants and new participants each year.

The pilot program has three parts:

- Energy & Budget Counseling to help customers understand how to control their energy usage and how to manage their household bills, a combined education/counseling approach is used.
- Weatherization participants in this program are required to have their homes weatherized as part of the normal Residential Conservation and Energy Education (low-income weatherization) program unless weatherized in past program years.
- 3. Bill Assistance to provide an incentive for these customers to participate in the education and weatherization, and to help them take control of their energy bills, payment assistance credits are provided to each customer when they complete the other aspects of the program. The credits are: \$200 for participating in the energy efficiency counseling, \$150 for participating in the budgeting counseling, and \$150 to participate in the Residential Conservation and Energy Education program. If all of the requirements are completed, a household could receive up to a total of \$500. Current funding allows for approximately 100 homes to participate per year.

This program is offered over six winter months per year starting in November.

Customers are tracked and the program evaluated after two years to see if customer energy consumption has dropped and changes in bill paying habits have occurred.

In the current update, the "Estimates of the Energy Effects of the Payment Plus

Pilot Program's Energy Education Workshop" study (Appendix A) examined customer energy usage records for a period of one to three years before the program and for one to two years following the program (depending on record availability). However, the analysis of the Payment Plus Program is based on a small population of participants (please see the report discussion of sample size). The study estimated the energy consumption changes due to the educational component of the Payment Plus Program.

The results of the estimated energy impact of the educational component include:

- The energy education component of the Payment Plus Programs may result in a decrease in kWh consumption of about 2,127-2,661 kilowatt-hours per year.
- Estimates of therm savings from the educational components are not as close as
 the results of the kilowatt-hour analysis; however, 40-217 therms per year can be
 attributable to the educational workshops of the Payment Plus Program.

The findings indicate that the training and weatherization the participants received has resulted in decreased energy consumption. Based on these results, ULH&P is very optimistic about this program and will continue with the pilot as approved in Order 2004-00389. A further evaluation will be completed for the status update report for the September 2006 DSM filing.

Program 6: Power Manager

The purpose of the Power Manager program is to reduce demand by controlling

residential air conditioning usage during peak demand conditions in the summer months. The program is offered to residential customers with central air conditioning. ULH&P attaches a load control device to the customer's compressor to enable ULH&P to cycle the customer's air conditioner off and on when the load on ULH&P's system reaches peak levels. Customers receive financial incentives for participating in this program based upon the cycling option selected. If a customer selects Option A, their air conditioner is cycled to achieve a 1 kW reduction in load. If a customer selects Option B, the air conditioner is cycled to achieve a 1.5 kW load reduction. Incentives are provided at the time of installation: \$25 for Option A and \$35 for Option B. In addition, when a cycling event occurs, a Variable Daily Event Incentive based upon marginal costs is also provided.

The cycling of the customer's air-conditioning system will have minimal impact on the operation of the air-conditioning system or on the customer's comfort level. The load control device has built-in safe guards to prevent the "short cycling" of the air-conditioning system. The air-conditioning system will always run the minimum amount of time required by the manufacturer. The cycling simply causes the air-conditioning system to run less which is no different than what it does on milder days. Research from other programs including previous CG&E and ULH&P programs has shown that the indoor temperature should rise approximately one to two degrees for control Option A and I approximately two to three degrees for control Option B. Additionally, the indoor fan will continue to run and circulate air during the cycling event.

The initial design of Power Manager has been structured on the same basic principles as ULH&P's innovative PowerShare® program. Power Manager will couple

direct load control with a flavor of "real time pricing" through the Variable Daily Event Incentive structure as described above. By implementing the Variable Daily Event Incentive structure, ULH&P can educate customers on the real time cost of electricity. ULH&P will continue to explore opportunities to cross-market the Power Manager program with ULH&P's other DSM programs thus tying both conservation and peak load management together as one package.

As of the end of June, ULH&P already had a total of 3537 customers enrolled. ULH&P expects to meet the program goals of 5000 switch installations by the end of 2005. The modeling results for Power Manager has a UCT of 1.9 with a TRC of 1.9, a RIM of 1.9, and the Participant Test is infinite. The Power Manager program has already been approved for implementation through 2007. ULH&P is providing the test results with this filing since this is the first year of the program in which we can evaluate actual implementation results. ULH&P activated the program eight times in the period of June through August 2005 due to the hot weather and high market prices for power. The program operated well and resulted in an estimated peak load reduction of 3 MW on the peak day.

Program 7: Energy Star Products

As approved in Order 2004-00389, the Energy Star Products program provides market incentives and market support through retailers to build market share and usage of Energy Star products. Special incentives to buyers and in-store support stimulate demand for the products and make it easier for store participation. The programs targets Residential customers' purchase of specified technologies through retail stores and special sales events. The first year of the program focuses on compact fluorescent lamps (bulbs) and torchiere

lamps. An additional measure, clothes washers, was also evaluated. While the clothes washer passed the UCT, it was considered non-economic due to the cost to participants. The Residential Collaborative chose to not implement this measure as part of the program. Technologies may change in the future years of program operation based on new technologies and market responses.

There are several market barriers addressed through the program. The first is price. Purchase rewards are provided for customers to lower the initial cost of the item and stimulate interest. The second barrier is retailer participation. Through retail education, infield sales support (signs, ads, etc.), and stimulated market demand retailers stock more product, provide special promotions and plan sales strategies around these Energy Star products. Additional support is provided through manufacturer relationships that often can reduce prices through special large-scale purchases. Coordination will occur with the national Energy Star initiatives such as the "Change a Light, Change the World" promotion.

The intent is to provide incentives or "customer rewards" through special in-store "Instant Reward" events that occur in stores at the time of purchase. Technology incentives start at the following levels:

• Lighting = \$2 per bulb Savings per unit = 66 kWh

Torchiere Lamps = \$20 Savings per unit = 388 kWh

Training is provided to the sales staff of the retailers and sales aids are provided.

ULH&P has contracted with the Wisconsin Energy Conservation Corporation (WECC) to provide this service. Recognized as the national leader in this program and located in the region, ULH&P is taking advantage of WECC's current activity to control

costs and leverage other activity.

To keep the program cost effective, the administrative and support of this program was proposed to be shared with Cinergy's PSI territory. This would allow ULH&P to take advantage of a bigger program to spread administrative costs. The PSI program was not approved by the State of Indiana which resulted in two outcomes. First, program startup was delayed until after August 1, 2005. Consequently there have been no expenditures, activities or results to report in this filing. However the contract has been awarded and the first campaigns and activities are planned for this fall. The second outcome was a revised approach to the market to reduce administrative costs and maintain cost-effectiveness of the program. Instead of year-around ongoing activities for the program, special campaigns will be held at different times of the year and at different locations to promote these Energy Star Products. This shorter term more intense effort will result in the original participation estimate of 40,000 CFL's and 500 CFL Torchieres per year provided to customers with the same budget even without the Indiana activity. thus keeping the program cost effective. An Energy Star Products program will be filed yet this year for potential implementation in Cinergy's CG&E territory. If the program is implemented in Ohio, the ULH&P program will be reviewed for potential expansion back to the previous approach.

Program 8: Energy Efficiency Website

As approved in Order 2004-00389, Energy Zone™ is ULH&P's enhanced energy efficiency web site. It provides ULH&P customers the most advanced programs, tools, and measures available to manage their energy and achieve load impacts. The website features a multi-tiered design providing the consumer the opportunity to receive quick customized

energy tips and, if they choose, the ability to complete an online audit and receive ten self-install energy efficiency measures. The marketing of the Energy Efficiency Website is an initiative meant to diversify and increase the reach of ULH&P's DSM programs.

To get customers to the website for its efficiency recommendations, an incentive of an Energy Efficiency Starter Kit will be sent to customers who complete an audit. The kit provides the customer with the following measures:

- (1) 15w CFL Bulb
- (1) 20w CFL Bulb
- (1) 2.0 GPM Earth Showerhead
- (1) Dual Setting Touch Flow Kitchen Aerator with Swivel
- (1) 1.5 GPM Standard Faucet Aerator
- (1) LimeLite Nite Light
- (1) Pkg. Toilet Dye Tablets
- (2) Switch/Outlet Draft Stoppers
- (1) Energy Star Efficiency Guide

The average cost per kit is \$17 with the expectation of distributing 1,050 kits in 2006.

The largest barrier to success of the program is making the customer aware of the website. For those customers interested in how they use energy and lowering their energy bill, the website contains an audit tool, an appliance efficiency calculator, efficient products e-catalog and a library of energy information. The challenge is to get them to visit the website, which ULH&P expects to occur primarily through direct marketing to the end user and promotion through the Call Center Customer Service Representative. Since Indiana's expansion of this program did not occur, ULH&P plans to promote this program through its current E-bill customers.

The revised program has been developed during the first six months of 2005 with implementation to occur during the last two quarters of this calendar year.

Program 9: C&I High Efficiency Incentive

Order 2004-00389 approved a new program for ULH&P to provide incentives to small commercial and industrial customers to install high efficiency equipment in applications involving new construction, retrofit, and replacement of failed equipment. This program was to be jointly implemented with the Cinergy PSI territory to reduce administrative costs and leverage promotion. The current PSI program has been around for many years and promotes limited prescriptive incentives for motor, lighting and cooling equipment types. The approved ULH&P program not only included these technologies but expanded the program to include additional technologies to cover more applications and end uses. These same expanded technologies were included in the PSI Indiana filing, but funding for the expanded technologies was rejected. In the interest of cost-effectiveness, the ULH&P program technology offering is being scaled back from the original proposal to include lighting, motors and HVAC technologies only. However, a new C&I expanded program is being proposed in Cinergy's CG&E territory. If it is approved there, the ULH&P technologies will again be expanded. The PSI program denial has two outcomes. First the ULH&P program initiation was delayed until after July 1. The program has now been started on a limited basis with Trade Ally mailing and meetings held in September, 2005. The second outcome is a limitation in the technologies with incentives. The technologies to be initially offered in both ULH&P and PSI territory include the following:

High-Efficiency Incentive Lighting

- 8 ft 1 & 2 Lamp T-8/E Ballast
- 8 ft HO 1 & 2 T-8/EB
- 4 ft 1-4 T-8 /EB
- 3 ft 1-4 T-8 /EB
- 2 ft 1-4 T-8 /EB

- LED Exit Signs New/Electronic
- CFL Fixture
- CFL Screw in
- T-5 with Elec Ballast replacing T-12
- T-5 HO with Elec Ballast replacing T-12
- Tubular Skylight
- Hi Bay Fluorescent 4LT5HO
- Hi Bay Fluorescent 6LF32T8
- Hi Bay Fluorescent 8L 42W CFL

High Efficiency Incentive HVAC

- Packaged Terminal AC
- Packaged Terminal HP
- Unitary AC & Rooftop
 - o <65,000 BTUH 1 Phase
 - o <65,000 BTUH 3 Phase
 - o 65-135,000 BTUH
 - o 135-760,000 BTUH
 - o 760,000 + BTUH
- Unitary & Rooftop HP
 - o <65,000 BTUH 1 Phase
 - o <65,000 BTUH 3 Phase
 - o 65-135,000 BTUH
 - o 135-760,000 BTUH
 - o 760,000 + BTUH
- Ground Source HP Closed Loop
- Water Source HP Building Loop

High Efficiency Incentive Motors 20 to 250 hp

Greater than 1500 hours per year

High Efficiency Pumps 1.5 to 20 hp

Incentives are provided through the market providers (contractors and retail stores) based on ULH&P's cost-effectiveness modeling but with a high-end limit of 50% of measure cost. Using the ULH&P cost-effectiveness model assures cost-effectiveness over the life of the measure. Primary delivery of the program is through existing market channels, equipment providers and contractors. ULH&P is using its current DSM team to manage and support the program. Additional outside technical assistance is being

retained to analyze technical applications and provide customer/market provider assistance as necessary. ULH&P also will provide education and training to its market providers to understand the program and the appropriate applications for the technologies. Full program operations are expected to be initiated in the last quarter of 2005.

III. CALCULATION OF THE 2006 DSM COST RECOVERY MECHANISM

The reconciliation of the DSM rider involves a comparison of projected vs. actual program expenses, lost revenues, and shared savings as well as inclusion of the prior year's reconciliation. The actual cost of program expenditures, lost revenues, and shared savings for this reporting period was \$1.65 million. The projected level of expenditures, including the ramp up of the programs that were delayed, is \$2.27 million.

Lost revenues are computed using the applicable marginal block rate net of fuel costs and other variable costs times the estimated kWh savings. The estimate of kWh savings is based upon the results from the recently completed impact evaluation studies (see Appendices A, B and C) and actual customer participation.

With respect to shared savings, ULH&P utilized the shared incentive of 10% of the total savings net of the costs of measures, incentives to customers, marketing, impact evaluation, and administration. The savings are estimated by multiplying the number of participants for each measure times the UCT value and then subtracting the program costs.

Outline of DSM Activity

ULH&P is planning to offer the following DSM programs in ULH&P's service territory in 2006:

Program 1: Residential Conservation and Energy Education (Low-Income Weatherization)

Program 2: Residential Home Energy House Call

Program 3: Residential Comprehensive Energy Education Program (NEED)

Program 4: Program Management, Development and Evaluation Funds

Program 5: Pilot Program Energy Education & Bill Assistance Program

(Payment Plus)

Program 6: Power Manager

Program 7 Energy Star Products

Program 8 Energy Efficiency Website

Program 9 C&I High Efficiency Incentive

2006 DSM Riders

In accordance with the Commission's Order in Case No. 95-312, ULH&P, with the consent of the Collaborative, submits the proposed DSM Riders (Appendices E and F). The riders are intended to recover projected 2006 program costs, lost revenues and shared savings, and to reconcile the actual DSM revenue requirement as previously defined to the revenue recovered under the DSM Riders for the period July 1, 2004 through June 30, 2005. Appendix D, page 1 of 5, tabulates the reconciliation of the DSM Revenue Requirement associated with the prior reconciliation, ULH&P's program costs, lost revenues, and shared savings between July 1, 2004 and June 30, 2005, and the revenues collected through the DSM Riders over the same period. The calculation of lost revenues and shared savings only covers the period from the time of the Order in Case 2004-00389 to June 30, 2005. The true-up adjustment is based upon the difference between the actual DSM revenue requirement and the revenues collected during the period July 1, 2004

through June 30, 2005.

The actual DSM revenue requirement for the period July 1, 2004 through June 30, 2005, consists of: 1) program expenditures, lost revenues, and shared savings and 2) amounts approved for recovery in the previous reconciliation filing. The actual program costs incurred are reflected in column (2) labeled "Projected Program Costs 7/2004 to 6/2005."

Appendix D, page 5 of 5 contains the calculation of the 2006 Residential DSM Riders. The calculation includes the reconciliation adjustments calculated in Appendix D, page 1 of 5 and the DSM revenue requirement for 2006. The residential DSM revenue requirement for 2006 includes the costs associated with the Residential DSM programs, the program development funds, the pilot Energy Education and Bill Assistance Program (Payment Plus), the Power Manager program, the Energy Star Products program, the Energy Efficiency Website program, and the associated net lost revenues and shared savings (Appendix D, pages 2 and 3 of 5). Total revenue requirements are incorporated along with the projected electric and gas volumes (Appendix D, page 4 of 5) in the calculation of the Residential DSM Rider.

Appendix D, page 5 of 5 also contains the calculation of the 2006 Commercial and Industrial DSM Rider. The calculation includes the reconciliation adjustments calculated in Appendix D, page 1 of 5 and the DSM revenue requirement for 2006. The Commercial & Industrial DSM revenue requirement for 2006 includes the costs associated with the commercial and industrial DSM program (C&I High Efficiency Incentive) and the associated net lost revenues and shared savings (Appendix D, pages 2 and 3 of 5). Total revenue requirements are incorporated along with the projected electric volumes (Appendix

D, page 4 of 5) in the calculation of the Residential DSM Rider.

The Company's proposed 2006 DSM Riders, shown as Appendices E and F, replace the current DSM Riders, which were implemented in the first billing cycle of March, 2005. The electric DSM rider, proposed to be effective with the first billing cycle in January 2006, is applicable to service provided under ULH&P's electric service tariffs as follows:

Residential Electric Service provided under:

Rate RS, Residential Service, Sheet No. 30

Non-Residential Electric Service provided under:

Rate DS, Service at Secondary Distribution Voltage, Sheet No. 40

Rate DT, Time-of-Day Rate for Service at Distribution Voltage, Sheet No. 41

Rate EH, Optional Rate for Electric Space Heating, Sheet No. 42

Rate SP, Seasonal Sports, Sheet No. 43

Rate GS-FL, Optional Unmetered General Service Rate for Small Fixed

Loads, Sheet No. 44

Rate DP, Service at Primary Distribution Voltage, Sheet No. 45

Rate RTP-M, Real Time Pricing - Market-Based Pricing, Sheet No. 59

Rate RTP, Experimental Real Time Pricing Program, Sheet No. 99

The gas DSM rider is applicable to service provided under the following residential gas service tariff:

Rate RS, Residential Service, Sheet No. 30

ULH&P respectfully requests that, if the Commission cannot issue an Order within

the time-frame sought in this filing, the Company be permitted to continue the current set of DSM programs and to collect revenues under the existing DSM Riders until the effective date of new tariffs issued under the Commission's Order in this filing.

Calculation of the Residential Charge

The proposed residential charge per kWh for 2006 was calculated by dividing the sum of: 1) the reconciliation amount calculated in Appendix D, page 1 of 5, and 2) the DSM Revenue Requirement associated with the DSM programs projected for calendar year 2006, by the projected sales for calendar year 2006. DSM Program Costs for 2006 include the total implementation costs plus program rebates, lost revenues, and shared savings. The calculations in support of the residential recovery mechanism are provided in Appendix D, page 5 of 5.

Calculation of the Non-Residential Charge

The proposed non-residential charge per kWh for 2006 was calculated by dividing the sum of: 1) the reconciliation amount calculated in Appendix D, page 1 of 5, and 2) the DSM Revenue Requirement associated with the DSM program projected for calendar year 2006, by the projected sales for calendar year 2006. DSM Program Cost for 2006 includes the total implementation costs plus program rebates, lost revenues and shared savings.

Allocation of the DSM Revenue Requirement

As required by KRS 278.285 (3), the DSM Cost Recovery Mechanism attributes the costs to be recovered to the respective class that benefits from the programs. The amounts associated with the reconciliation of the Rider are similarly allocated as demonstrated in Appendix D, page 2 of 5. The costs for the Power Manager program are

fully allocated to the residential electric class, since this is the class directly benefiting from the implementation of the program. As required, qualifying industrial customers are permitted to "opt-out" of participation in, and payment for, the DSM programs. In fact, all of ULH&P's Rate TT customers met the "opt-out" requirements prior to the implementation of the DSM Riders in May 1996, and are not subject to the DSM Cost Recovery Mechanism.

WHEREFORE, ULH&P respectfully requests that the Commission approve the DSM programs and revised rider charges as requested herein.

Respectfully submitted,

THE UNION LIGHT, HEAT AND POWER COMPANY

Bv:

John J. Finnigan, Jr.,

Senior Counsel

(Attorney No. 86657)

The Union Light, Heat and Power Company

Room 25ATII

P. O. Box 960

Cincinnati, Ohio 45201-0960

(513) 287-3601

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing filing was served on the following via ordinary United States mail, postage prepaid, this 29day of September, 2005:

Ann Louise Cheuvront, Assistant Attorney General The Kentucky Office of the Attorney General 1024 Capital Center Drive Frankfort, Kentucky 40602-2000

Richard G. Raff Public Service Commission 730 Schenkel Lane Frankfort, Kentucky 40602

Florence W. Tandy Northern Kentucky Community Action Commission P.O. Box 193 Covington, Kentucky 41012

Carl Melcher Northern Kentucky Legal Aid, Inc. 302 Greenup Covington, Kentucky 41011

Final Report

Estimates of the Energy Effects of the Payment Plus Pilot Program's Energy Education Workshop

A Look at the Energy Consumption Of Pilot Participants and Kentucky & Ohio Weatherization Participants

APPENDIX A

September 13, 2005

Prepared for

Cinergy Services, Inc. 139 East Fourth Street Cincinnati, OH 45202

Prepared by Nick Hall and Johna Roth

TecMarket Works

165 West Netherwood Road, Suite A, 2nd Floor Oregon, WI 53575

> Voice: (608) 835-8855 Fax: (608) 835-9490 Mail@TecMarket.net



Table of Contents

EXECUTIVE SUMMARY	2
ABOUT THIS REPORT	2
SUMMARY OF FINDINGS	2
INTRODUCTION	4
EVALUATION METHODOLOGY	5
ENERGY USE ANALYSIS AND FINDINGS	9
Sample Size	9
Statistical Precision	9 10
Changes in Electrical Consumption	10
Changes in Natural Gas Consumption	13
Changes in Natural Gas Consumption for those that Decreased their Consumption SECTION 2: ESTIMATES OF ENERGY SAVINGS ATTRIBUTABLE TO THE EDUCATIONAL	
COMPONENTS OF THE PILOT PROGRAM	23
Electrical Consumption Savings Estimates	24
Therm Consumption Savings Estimates	
CONCLUSIONS AND RECOMMENDATIONS	28
APPENDIX A: MODIFICATIONS TO THE PREVIOUS REPORT	29

Executive Summary

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About This Report

This report presents the results of an impact evaluation of Cinergy's Payment Plus Pilot Program and compares these results with the results from an impact evaluation of the Weatherization Program offered by Cinergy in Kentucky and Ohio. The Payment Plus Pilot program provides energy efficiency, conservation and financial management training to participants along with home weatherization services. The Ohio and Kentucky Weatherization program provides weatherization services. For comparison purposes the Kentucky and Ohio Weatherization Program participants are grouped together for this analysis in order to obtain a more reliable sample that more accurately estimates the impacts from the Weatherization programs. These two weatherization programs' participants are grouped into one assessment group because the program offerings and the participant weather is nearly identical allowing for a more rigorous assessment.

Edward Formula

The analysis for the Pilot Program includes all participants that had enough reliable energy consumption data to conduct the analysis.

The Pilot program was first implemented in January 2002 and ran through May of the same year (Pilot Program I). The program was evaluated, modified and implemented again in June 2003 and ran through November 2003 (Pilot Program II). The Pilot Program serves high-arrears low-income customers who are also typically LIHEAP participants. The Kentucky and Ohio Weatherization programs serve LIHEAP customers, but does not provide a formal energy education. The homes examined in this study were weatherized between July 2002 and October of 2003.

The effect of the added education and training components of Cinergy's Payment Plus Pilot Program was evaluated by comparing the Pilot Participants (both Pilot I and Pilot II) to participants that only received only weatherization services. The difference in energy consumption between these two groups provides an estimate of the effects that can be attributable to the education that the participants received as a part of their participation in the Payment Plus Pilot Programs.

The first section of this report details the energy impacts of the Payment Plus Program as they compare to the energy savings realized by the participants of the Kentucky and Ohio Weatherization Programs. The second section dissects these results to estimate the level of energy savings that can be attributable to the educational component of the Payment Plus Program.

Summary of Findings

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TecMarket Works examined customer energy consumption records for a period of one to three years before the program and for one to two years following the program (depending on record availability). However, the analysis of the Payment Plus Program is based on a small population of participants (please see the discussion on sample size in "Energy Use Analysis and Findings"). The results of this analysis are presented in the

Energy Use and Analysis section of this report. The combined energy impact analysis results include:

- 1. Both kilowatt-hour and therm savings increase consistent with the level of Weatherization services provided. Weatherization program participants save on average 181 therms and 623 kilowatt-hours per year. When looking at the program components, Tier 1 participants save 142 therms and 229 kilowatt-hours, Tier 2 participants save 194 therms and 698 kilowatt-hours, and Tier 3 participants save 217 therms and 1104 kilowatt-hours per year. The more weatherization services received, the more savings are realized. However, this analysis does not look at the cost effectiveness of these investments, just savings.
- 2. The kilowatt-hour savings of the participants of the Kentucky and Ohio weatherization program are, on average, 623 kilowatt-hours per year. The savings of the Payment Plus program participants are significantly higher, with weatherized participants saving an average of 2,588 kWhs per year, and those that were not weatherized savings 2,813 kWhs per year.
- 3. The therm savings of the participants of the Kentucky and Ohio weatherization program are, on average, 181 therms per year for those that decreased their consumption. The savings of the Payment Plus program participants who decreased consumption, reduced their consumption significantly more, with weatherized Pilot II participants saving an average of 299 therms per year Pilot II participants that were not weatherized realized savings of only 106 therms per year, on average.

TecMarket Works estimated the energy consumption changes due to the increased educational component of the Payment Plus Program. The results of this analysis are presented in the *Estimates of Energy Savings Attributable to the Educational Components of the Pilot Program* section of this report. The results of the estimated energy impact of the educational component include:

- 1. The energy education component of the Payment Plus Programs results in a decrease in kWh consumption of about 19.8% 22.0% kilowatt-hours per year. The results from the two methods used for estimating these savings (explained in section 2) are statistically similar and should be regarded as a strong indication of the effects of the educational workshops.
- 2. Estimates of therm savings from the educational components are not as similar across the two analysis approaches, indicating that from 49 217 therms per year can be attributed to the educational workshops of the Payment Plus Program.

The findings presented below indicate that the training and weatherization services received by the participants of both programs have resulted in decreased energy consumption.

Introduction

This report presents the results of an impact evaluation of Cinergy's Payment Plus Pilot Program. This program provides energy efficiency, conservation and financial management training to participants along with home weatherization services. The program was first implemented from January through May of 2002 (Pilot Program I). The program was evaluated, modified and implemented again in June through November 2003 (Pilot Program II).

The Kentucky and Ohio Weatherization program participants are LIHEAP customers that have received weatherization services from Cinergy, but they have not received a formal energy education, similar to that provided in the Pilot Program. Comparing the Pilot Participants savings (both Pilot I and Pilot II) with those that are only weatherized provides a way to estimate the impacts that can be attributed to the Pilot Program education efforts. It should be noted that the Weatherization component of the program was modified from a three Tier system to a two Tier system during the period of this analysis. Findings for the Tier 2 and Tier 3 Weatherization participants include this change.

For a detailed description of the Payment Plus Pilot Programs, please refer to the August 2004 report by TecMarket Works titled "An Evaluation of the Payment Plus Pilot Program; Results of a Process, Energy Consumption and Arrearage Effects Evaluation".

Evaluation Methodology

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The study methodology consisted of a comparison group adjusted, weather-normalized energy use analysis to determine if participation in the Pilot Programs or the Weatherization Program resulted in energy savings.

Energy savings for the Pilot Program II participants and the Kentucky and Ohio weatherization recipients were identified by assessing the change in energy usage of the participants compared to the change in consumption of a comparison group of eligible customers who did not participate in the program or receive any weatherization services. The Princeton Scorekeeping Method (PRISMTM) software was utilized in this analysis. PRISMTM is capable of providing weather-normalized data analysis of energy use.

An analysis was conducted on six groups of participants to identify changes in both kWh and therm consumption. The groups are:

- 1. Pilot II weatherized participants,
- 2. Pilot II participants who were not weatherized, and
- 3. All Kentucky and Ohio weatherization recipients that were not participants in the Payment Plus Program.
- 4. Tier 1 Kentucky and Ohio weatherization recipients.
- 5. Tier 2 Kentucky and Ohio weatherization recipients.
- 6. Tier 3 Kentucky and Ohio weatherization recipients.

Sample sizes for the Payment Plus groups are small, and should be considered as preliminary findings until there are enough pilot program participants to conduct a more rigorous assessment.

All analyses used a comparison group of 725 matched customers. These customers were LIHEAP recipients for three or four years out of the four years of data provided, and who had two or three years of billing data (depending on data availability).

After the comparison group was selected, further cleaning was conducted to eliminate those customers that did not have sufficient data for the study or included accounts in which there was a tenant change. These customers were analyzed with PRISM to obtain a comparison group that had clean and statistically reliable and similar consumption profiles. This "cleaning effort" left approximately 725 customers out of the original 1,317 customers that could be used for the matched comparison group for both the Payment Plus participants and the Weatherization participants. These customers were then randomly assigned false participation dates to establish the pre- and post-program analysis periods for the control group.

Participants' data was also separated into pre and post periods. Participants who were weatherized after the educational workshops had their pre-participation data begin before the workshops, and their post-participation period beginning after the weatherization measures were installed at their home. Data between these two dates is not included in

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the analysis. Participants who were not weatherized, or who were weatherized before the pre-participation period started, had their post-participation data begin one month after participating in the workshops.

The data that was used for this analysis was provided from Cinergy's monthly-metered account database. The data was provided in therms and kWh per month per customer for up to three years before the program and for up to twenty-four months after the program.

This report presents the savings in annual kilowatt-hours of electricity and therms of natural gas, and percent savings. Mean and median summaries are provided for each of the six groups of customers. A description of the PRSIMTM software is provided in the following section.

PRISMTM Analysis

Program impacts were examined using PRISMTM Advanced Version 1.0 software for Windows developed at Princeton University's Center for Energy and Environmental Studies.

PRISMTM is a commercially available analysis software package designed to estimate energy savings for heating and/or cooling loads in residential and small commercial buildings. The current Advanced Version permits users to enter and edit data from a variety of sources, to carry out sophisticated reliability checks, to eliminate cases that do not meet standards, and to display results in graphical and textual forms.

PRISMTM allows the user to estimate the change in energy consumption per heating or cooling degree-day for the periods before and after measures are installed in homes by combining energy consumption and weather data. By subtracting the estimate of energy use per degree-day after the measures are installed from the value before the measures are installed and multiplying by an appropriate annual degree-day value, total annual normalized energy savings can be estimated.

Degree-days vary from year to year, which potentially presents a problem for deciding on a value for annual degree-days. This is especially problematic if one is trying to determine paybacks. For example, one could normalize the savings to the period preceding the installation of measures or the period after. If one selects a warm period, then savings may be too low and paybacks too long. If one selects a cool period for normalization, then the estimate of paybacks may be too high.

PRISMTM mitigates this problem by effectively averaging temperatures over a twelve-year period and providing an estimate of degree-days that is typical for the region of the study, although not one that necessarily matches the specific weather conditions in any given year. The advantage of normalizing to the PRISMTM recommended period is that the results will be consistent from study to study over a period of time. The same end can be achieved by consistently using the same user selected time frame. For this study, we chose the period from January 1, 1992 through December 31, 2002, recommended by PRISMTM support.

A major feature of PRISMTM is the ability to evaluate cases against reliability criteria. The first criterion is the R² value (explained variance), a measure of the fit of the degree-day and energy consumption data, statistically described as the amount of variance in energy consumption explained by changes in degree-days. Energy consumption is assumed to be a linear function of degree-day. R² varies from 0 to 1. If R² is close to zero, it means that factors other than outdoor temperature are driving energy consumption. If the R² is close to 1 it means that outdoor temperature is almost entirely responsible for energy consumption. Outdoor temperature is usually the overriding factor in both heating and air conditioning fuel use and the goal of the weatherization program is to improve the thermal characteristics of the building shell and the fuel use rate of the heating and air conditioning systems to reduce fuel use related to outdoor temperature. The PRISMTM default for R² is at .7. This means that at least seventy percent of energy use is temperature dependant. If less than 70 percent of the energy used in a building is

temperature related, then it becomes difficult to understand the effects of the weatherization measures and the case is dropped from the analysis. For therm analysis, we used .7 in this study although most of the R² values in this study were .85 or higher. In other words, 85 percent or more of heating fuel use in this study is temperature driven. PRISMTM has a second measure of reliability which is the coefficient of variation for the normalized annual consumption (CV(NAC)). Normalized annual consumption is the amount of fuel consumed by a unit for a typical weather year. When estimating normalized annual consumption some estimates may have a very tight error band while others may have a band that is quite wide. In estimating the average consumption we want estimates of unit consumption that are very close to the actual and we want to eliminate values that may not be very close because they may cause the estimates of the average consumption for all units to vary significantly from the actual. Because the variation in the estimates of normalized annual consumption generally will be higher in homes with higher consumption, the estimate of the variation in normalized annual consumption is divided by the estimate of normalized consumption to obtain CV(NAC). This provides a standardized measure of the variability of the normalized consumption that is comparable across homes. The PRISMTM default for CV(NAC) is 7 percent and that is the value used in this study.

Energy Use Analysis and Findings

One of the goals of the Payment Plus Program is for participants to learn ways to be more energy efficient. In this analysis, we examined and compared energy usage of Pilot Program II participants, and a comparison group of non-participants, over the years before and after the program. We also compared the usage of the Pilot participants who were weatherized, to the Cinergy's Kentucky and Ohio weatherization participants to identify an estimate of the effects of the energy efficiency education the Payment Plus participants received through the Pilot Program.

Sample Size

Many of the customers in both the participant and the control group did not have a history of account information prior to program enrollment, or they had moved shortly after the program, making their consumption data unavailable or not relevant for the analysis. As a result, many participant accounts had to be eliminated from this study. The Pilot II results are based on thirty-one weatherized participants and eighteen non-weatherized participants (49 total). The group of Kentucky and Ohio weatherization program participants consists of 541 customers that had sufficient and valid account history to be included in the analysis. The comparison group consists of approximately 725 low-income customers with pre-participation payment and consumption histories that are similar to the participants.

Despite the small size of the Pilot groups, the precision levels are sufficient enough to draw conclusions of the overall effects of the program. However, as the program continues over the next few years, these findings will need to be confirmed. This report allows policy makers to have evidence of program effects early in the life of the program's efforts.

Statistical Precision

All of the analytical runs conducted in PRISMTM provide a R² and CV(NAC) value that indicates the strength of the results provided. The higher the R² value (maximum value is 1.0), and the lower the CV value, the more reliable the results are. All therm results presented in this report have a minimum R² value of .70 and a maximum CV value of 7.0%, making the results presented highly reliable. The kilowatt-hour results have no minimum R² value, but a maximum CV value of 7.0%. For more information on PRISMTM and these statistics, please see the section on methodology.

Section 1: Changes in Energy Consumption

Changes in Electrical Consumption

Kentucky/Ohio weatherization and Pilot II were successful at assisting customers with reducing their electrical consumption. Figure 1 shows the six groups analyzed in PRISMTM and their electrical savings per year. (There was not enough data to assess the group of Pilot I participants.)

Pilot II participants who were not weatherized reduced their consumption by 2,813 kWhs per year, after being adjusted for the comparison group, which increased their consumption. Pilot II participants that were weatherized decreased their consumption by an average of 2,588 kWhs per year. That is, both weatherized and non-weatherized Pilot II participants saved energy on their electric accounts. However, data variability in electric consumption is typically significant and we expect these values to be somewhat different each time this analysis is conducted.

Comparison Group Adjusted Mean Annual Kilowatt-Hour Savings for Payment Plus II Participants and Combined KY & OH Weatherization Participants with 80% CI

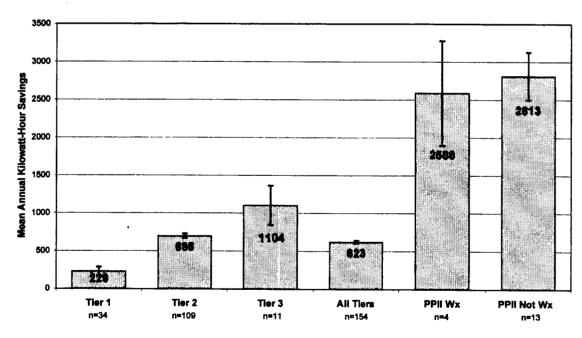


Figure 1. Comparison Group Adjusted Mean Annual Kilowatt-Hour Savings of Kentucky and Ohio Weatherization Recipients and Pilot II Participants

Kentucky and Ohio residents that received weatherization services from Cinergy reduced their consumption by an average of 623 kWhs per year. Those in Tier 1 saved only 229 kwhs/year, however, the customers placed in higher Tiers achieved higher savings. The

significance of these savings is that this group did not receive educational services. Their savings are due to weatherization services only.

The greatest electric savings were achieved by Pilot II participants who were not weatherized. These customers had the greatest mean annual kWh savings, with an adjusted net savings of 2,813 kWhs per year. However, again, these savings should be considered suggestive rather than confirmative (because of the small sample size) and we expect that while these savings relationships will continue in future studies, we also expect the amounts of savings to fluctuate.

PRISMTM also calculates the net percent change in electrical consumption, which is presented in Figure 2. The comparison group increased their electrical consumption by 3.3%, while Pilot participants, on average, decreased their consumption. Weatherized Pilot II participants had the greatest decrease in consumption with an average 27.7% comparison group-adjusted net reduction. Pilot II participants that were not weatherized also achieved impressive net electric savings by decreasing their consumption 19.8% without weatherization services. Kentucky and Ohio weatherization recipients only slightly decreased their electric consumption by, on average, 5.7%. This lack of savings could be attributed to the fact that this group received only limited educational services, indicating that the energy education workshop component of Payment Plus is successful in decreasing the electrical consumption of the participants. Other estimates of the savings attributed to the educational component will be discussed in Section 2 of this report.

Comparison Group Adjusted Mean Percent Kilowatt-Hour Savings for Payment Plus II Participants and Combined KY& OH Weatherization Participants with 80% CI

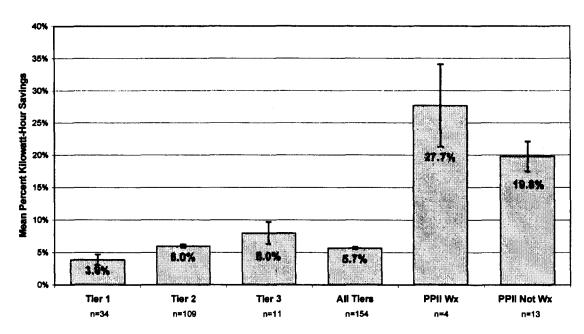


Figure 2. Comparison Group Adjusted Mean Percent Kilowatt-Hour Savings of Kentucky and Ohio Weatherization Recipients and Pilot II Participants

Figure 1 and Figure 2 examined the mean net program electric savings. However, an examination of the median savings is also informative. The median kWh savings provides an alternate perspective on the energy savings associated with participation in the Pilot programs and Kentucky and Ohio weatherization programs. Pilot II participants who were not weatherized had a net median savings of 2,585 kWhs/year, compared to a mean savings of 2,588 kWhs/year (see Figure 1). Pilot II participants who were weatherized have a similar result, with a median savings of 2,379 kWhs/year compared to a mean increase of 2,813 kWhs/year, indicating that some of the participants greatly increased their consumption, bringing the mean to a high average increase across the entire group. This indicates that the program was very effective at reducing gross savings for the weatherized participants. More than half of the Kentucky and Ohio weatherization recipients decreased their consumption, as the median savings of 260 kWh/yr is positive. Those in Tier 1 have a median that is negative, indicating that over half of those in that group increased their consumption; however, the mean savings is still positive, allowing the group, as a whole to decrease their consumption.

Comparison Group Adjusted Median Annual Kilowatt-Hour Savings for Payment Plus II Participants and Combined KY& OH Weatherization Participants

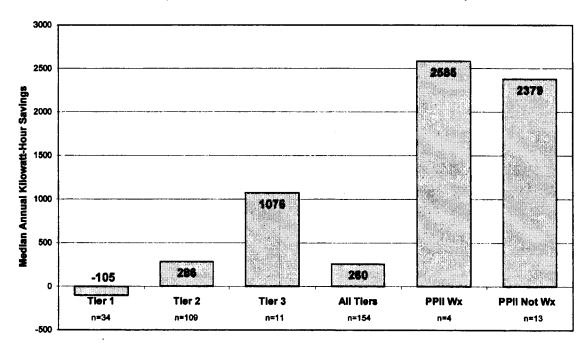


Figure 3. Comparison Group Adjusted Median kWh Savings of Kentucky and Ohio Weatherization Recipients and Pilot II Participants

Figure 4 shows the median percent change in electric consumption. All Pilot participant groups analyzed decreased their electrical use by a median comparison group-adjusted value of 18.6% to 31.2%, while the Kentucky and Ohio weatherization program participants only managed a comparison group-adjusted median savings of 4.0%.

Comparison Group Adjusted Median Percent Kilowatt-Hour Savings for Payment Plus II Participants and Combined KY & OH Weatherization Participants

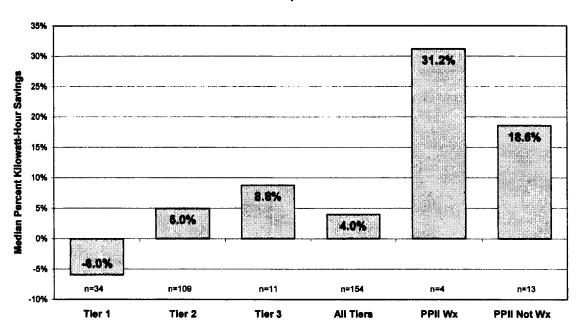
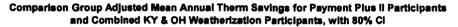


Figure 4. Comparison Group Adjusted Median Percent kWh Savings of Kentucky and Ohio Weatherization Recipients and Pilot II Participants

Changes in Natural Gas Consumption

Participants also decreased the amount of natural gas they consumed after participating in the program. The comparison group used in this analysis is the same group that is used in the electrical analysis, however; in this case, the control group slightly decreased their consumption, by about 15 therms per year.

Figure 5 shows that weatherized participants have an advantage when it comes to reducing natural gas consumption. Weatherized Pilot II participants reduced their consumption by 299 therms per year. Kentucky and Ohio weatherization recipients reduced their consumption by 92 therms per year. Pilot II participants that were not weatherized were only able to save an average of 49 control-adjusted therms per year, slightly less than the Tier 1 weatherization participants.



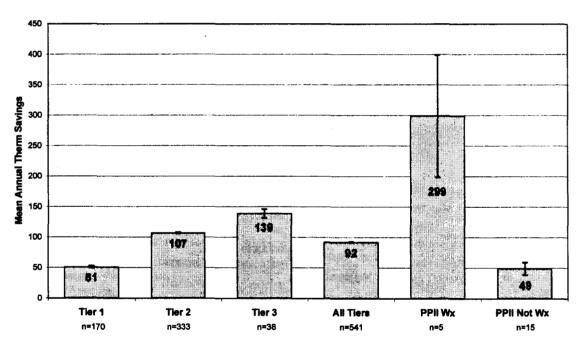


Figure 5. Comparison Group Adjusted Mean Therm Savings of Kentucky and Ohio Weatherization Recipients and Pilot II Participants

The average percent change in therm consumption shows a similar result, as seen in Figure 6. The participants who were not weatherized were able to decrease their consumption, by 6.8%, while weatherization allowed the Payment Plus participants to decrease their consumption by an average 20.0%. The Kentucky and Ohio weatherization recipients' consumption was reduced by an average 8.6%.

Comparison Group Adjusted Mean Percent Therm Savings for Payment Plus II Participants and Combined KY & OH Weatherization Participants, with 80% CI

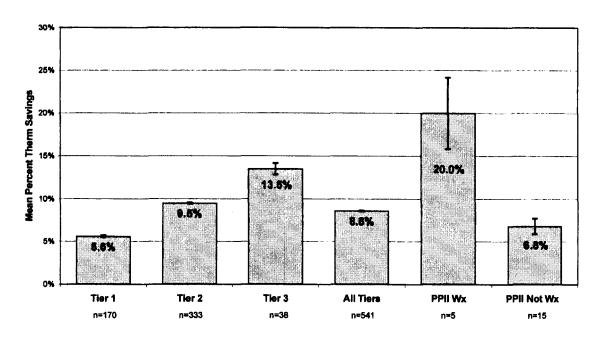


Figure 6. Comparison Group Adjusted Mean Percent Therm Savings for Kentucky Weatherization Recipients and Pilot II Participants

An assessment of the median savings aid the understanding of these results. The mean savings is high for the weatherized Payment Plus participants group, with a 20% reduction equal to 299 therms/year, however, the median savings, as shown in Figure 7 is 184 therms/year, indicating that there is a substantial sub-group that has experienced a high level of reduction in therm consumption. The other three groups have median scores that are similar to the mean therm consumption reductions, indicating that the average change is also the most expected change.

Comparison Group Adjusted Median Annual Therm Savings for Payment Plus II Participants and Combined KY& OH Weatherization Participants

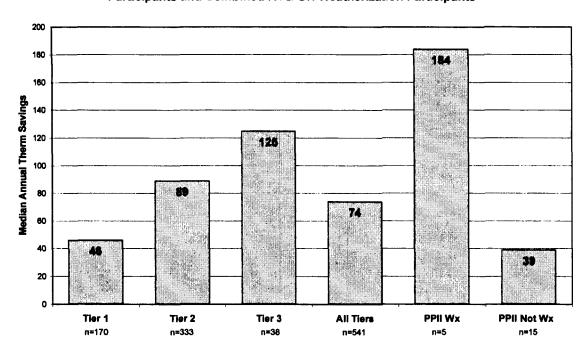


Figure 7. Comparison Group Adjusted Median Therm Savings for Kentucky Weatherization Recipients and Pilot II Participants

Figure 8 shows the median percent savings, and indicates that the Pilot II participants who were weatherized have the greatest amount of savings, with a median 18.1% reduction in natural gas consumption.

Comparison Group Adjusted Median Percent Therm Savings for Payment Plus II Participants and Combined KY& OH Weatherization Participants

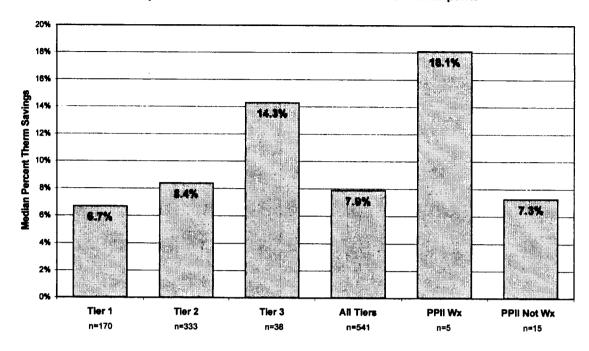


Figure 8. Comparison Group Adjusted Median Percent Therm Savings of Pilot II Participants

Changes in Natural Gas Consumption for those that Decreased their Consumption

We also looked at the changes in natural gas consumption for only those Kentucky and Ohio Weatherization customers who decreased their usage. Due to the fact that a house cannot consume more energy after weatherization takes place unless there are behavioral changes, we felt it was more representative of non-lifestyle changes (lifestyle changes include people added to the family, illness, etc.) by using the changes in consumption for those who decreased consumption.

Removing the weatherized customers who increased their natural gas consumption from the analysis results in higher therm savings, as reported in Figure 9. With the customers who increased their consumption included in the analysis, Kentucky and Ohio Weatherization participants had an average savings of 92 therms/year, without these increasers, savings are 181 therms/year. Figure 10 below provides the mean percent changes in therm consumption.

Comparison Group Adjusted Mean Annual Therm Savings for Payment Plus II
Participants and Combined KY& OH Weatherization Participants That
Decreased Consumption, with 80% CI

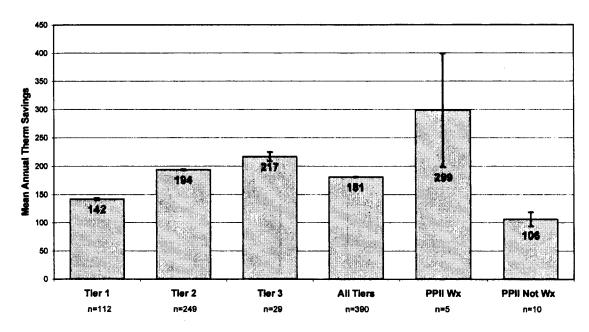


Figure 9. Comparison Group Adjusted Mean Therm Savings of Kentucky and Ohio Weatherization Recipients and Pilot II Participants (Decreasing Consumption Only)

Those in Tier 3 had the highest percent therm savings, with an average 21.3% decrease in therm consumption.

Comparison Group Adjusted Mean Percent Therm Savings for Payment Plus II Participants and Combined KY & OH Weatherization Participants That Decreased Consumption, with 80% CI

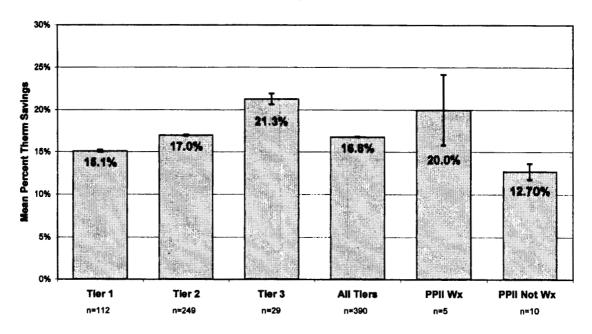


Figure 10. Comparison Group Adjusted Mean Percent Therm Savings for Kentucky and Ohio Weatherization Recipients and Pilot II Participants (Decreasing Consumption Only)

Comparison Group Adjusted Median Annual Therm Savings for Payment Plus II Participants and Combined KY& OH Weatherization Participants That Decreased Consumption

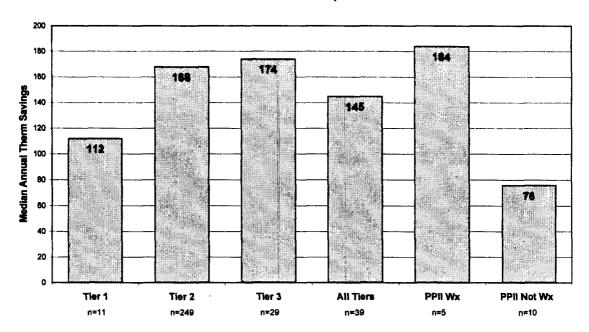


Figure 11. Comparison Group Adjusted Median Percent Therm Savings for Kentucky and Ohio Weatherization Recipients and Pilot II Participants (Decreasing Consumption Only)

In each of these groups, the mean (Figure 9) is larger than the median (Figure 11), meaning that for each of these groups, there are a number of customers with very high savings that are driving the higher means.

Comparison Group Adjusted Median Percent Therm Savings for Payment Plus II Participants and Combined KY& OH Weatherization Participants

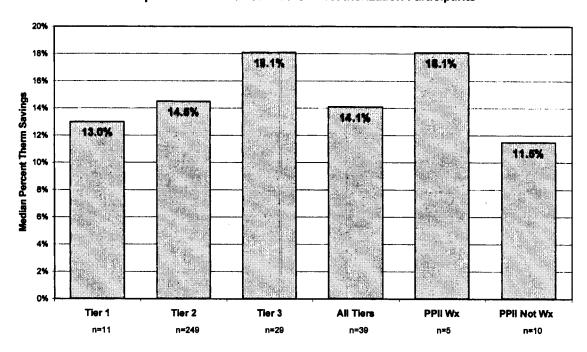


Figure 12. Comparison Group Adjusted Median Percent Therm Savings of Kentucky and Ohio Weatherization Participants (Decreasing Consumption Only)

Section 2: Estimates of Energy Savings Attributable to the Educational Components of the Pilot Program

This section will look at two different estimates for identifying energy savings that can be attributed to the energy education workshop component of the Payment Plus Pilot Program. Sample sizes for the Payment Plus groups are small, and should be considered as preliminary findings until there are enough pilot program participants to conduct a more rigorous assessment.

Estimate 1: This estimate takes the savings of Pilot II participants who were weatherized and who went through the energy education workshop. The values presented are the savings from the Pilot II participants (who received the education), less the savings of the Kentucky and Ohio weatherization participants (who did not receive the expanded education).

Pilot II Participant Savings		Kentucky and Ohio Participant Savings		Effect of Education
(weatherization + education)	-	(weatherization)	=	education

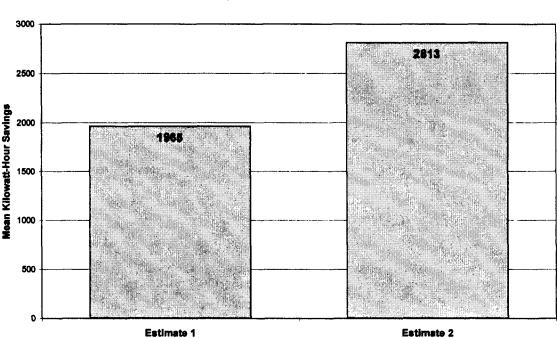
The values were previously adjusted by the same comparison group, so no further adjustment calculations are needed.

Estimate 2: Eighteen of the Pilot II workshop participants did not receive weatherization services from Cinergy (note there is an unknown potential for these participants to receive other assistance from other agencies); therefore, their savings are based solely on what they learned during the energy education workshops offered through the Pilot Program. In this group, all of the savings are therefore attributable to the effect of education, as that is the only service that they received from the program.

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Electrical Consumption Savings Estimates

Annual electric savings that can be attributed to the educational component of the Pilot programs range from 1,965 kilowatt-hours per year to 2,813 kilowatt-hours per year (as seen in Figure 13), depending on the estimation approach used.



Comparison Group Adjusted Annual Kilowatt-Hour Savings Estimates as a Result of Pilot Program Educational Workshops

Figure 13. Comparison Group Adjusted Annual Kilowatt-Hour Savings Estimates

Estimate 1 used the savings from the Kentucky and Ohio weatherization participants less the savings from the Payment Plus participants who received weatherization services. Using this approach, the savings are estimated at 1,965 kilowatt-hours per year.

Estimate 2 uses the mean savings of the Payment Plus II participants that went through the educational workshop on energy efficiency, but did not receive weatherization measures. This approach results in an average 2,813 kilowatt-hours savings per year.

Giving both of these estimation approaches equivalent rating provides an average kilowatt-hour savings attributable to the educational component of the Payment Plus program of 2,389 kilowatt-hours per year.

Because of overall consumption levels of the different types of participants, the percent savings that can be attributed to the educational workshop tells a slightly different story. The savings estimates range from 19.8% to 22.0% attributed to the educational component of the Pilot programs. In these estimates, the lowest savings is from Pilot II participants that did not receive weatherization services and whose savings can be directly attributed to the workshop they attended as a Pilot program participant.

Comparison Group Adjusted Percent Kilowatt-Hour Savings Estimates as a Result of Pilot Program Educational Workshops

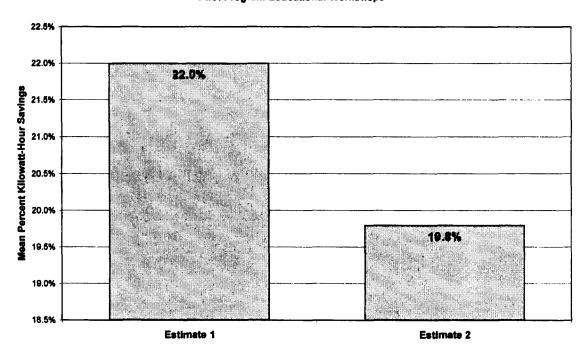


Figure 14. Comparison Group Adjusted Kilowatt-Hour Percent Savings Estimates

Estimate 1 used the savings from the Kentucky and Ohio weatherization participants less the savings from the Payment Plus participants who received weatherization services. Using this approach, the reduction in electrical consumption is estimated at 22.0%.

Estimate 2 uses the mean savings of the Payment Plus II participants who went through the energy efficiency educational workshop, but did not receive weatherization services. This approach results in a 19.8% reduction in electrical consumption.

The average percent kilowatt-hour savings attributable to the educational component of the Payment Plus program is 20.9%.

Therm Consumption Savings Estimates

Natural gas savings that can be attributable to the educational component of the Pilot programs range from a decrease of 49 therms per year to a decrease of 27 therms per year depending on the estimation approach (see Figure 15). The estimated savings using the Ohio and Kentucky weatherization service-only groups were able to reduce their therm consumption by more than four times what the Pilot II participants realized in reductions due to their participation in the educational workshops.

Comparison Group Adjusted Annual Therm Savings Estimates as a Result of

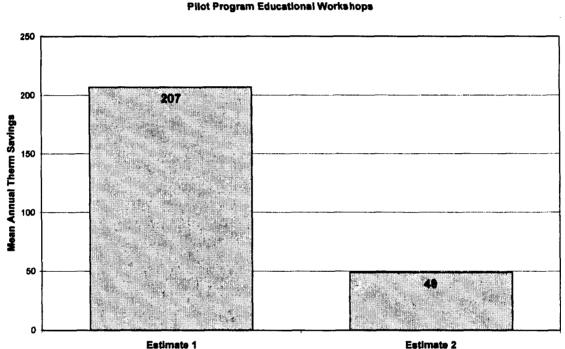


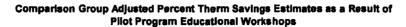
Figure 15. Annual Therm Savings Estimates

Estimate 1 used the savings from the Kentucky and Ohio weatherization participants less the savings from the Payment Plus participants who received weatherization services. Using this approach, the savings are estimated at 207 therms per year. (If only those customers who decreased their consumption after Kentucky and Ohio weatherization are examined, then this value decreases substantially to 118 therms per year.)

Estimate 2 uses the mean savings of the Payment Plus II participants who went through the energy efficiency educational workshop, but did not receive weatherization measures. This approach results in 49 therm savings per year.

The average therm savings attributable to the educational component of the Payment Plus program is 128 therms per year.

The percent reductions in natural gas usage range from a consumption decrease of 6.8% to a decrease of 11.4%. Again, the estimates using the methods described above result in more savings being attributable to the educational component of the program than the Pilot II participants who did not receive the weatherization.



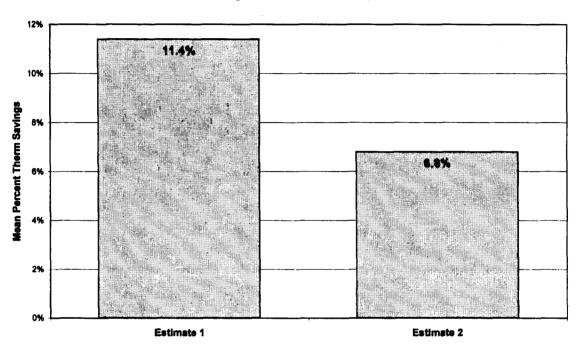


Figure 16. Therm Percent Savings Estimates

Estimate 1 used the savings from the Kentucky and Ohio weatherization participants less the savings from the Payment Plus participants who received weatherization services. Using this approach, the reduction in natural gas consumption is estimated at 11.4%. (If only those customers who decreased their consumption after Kentucky and Ohio weatherization are assessed, then this value decreases substantially, to 3.2%.)

Estimate 2 uses the mean savings of the Payment Plus II participants who went through the energy efficiency educational workshop, but did not receive weatherization measures. This approach results in a 6.8% reduction in natural gas consumption.

The average percent natural gas savings attributable to the educational component of the Payment Plus program is 9.1%.

Conclusions and Recommendations

The findings presented above indicate that weatherization program participants are consistently saving energy. The findings also show that there are additional savings if there is an expanded educational component to the program.

- Weatherization program participants save on average 181 therms and 623 kilowatt-hours per year. When looking at the program components, Tier 1 participants save 142 therms and 229 kilowatt-hours, Tier 2 participants save 194 therms and 698 kilowatt-hours, and Tier 3 participants save 217 therms and 1104 kilowatt-hours per year.
- While Weatherization program participants save an average of 623 kilowatt-hours per year, the Payment Plus participants were able to save from 2,588 to 2,813 kilowatt-hours annually, more than a 4-fold increase.
- For gas savings, Kentucky and Ohio weatherization recipients saved an average 181 therms annually while the Payment Plus participants who were weatherized saved 299 therms per year.
- Non-weatherized Payment Plus participants were also able to achieve savings of 49 therms per year as a result of the educational component.
- Half of the Payment Plus participants that were weatherized were able to save 184 therms or more annually, averaging a reduction of 18.1% in natural gas consumption.
- The educational component of the Payment Plus Pilot Program appears to be responsible for an annual savings of 1,965 2,813 kilowatt-hours and from 49 to 207 therms.

The results of this study indicate that the Payment Plus Program is highly successful at teaching participants energy conservation via the educational components of the program. Future Pilot Programs will need to be analyzed further to confirm this finding because of the small sample sizes used in these studies. TecMarket Works recommends that the educational component continue to be a requirement of the program and that follow up evaluations are conducted to increase the sample sizes available for these studies.

Appendix A: Modifications to the Previous Report

In August of 2004 TecMarket Works conducted an evaluation of the Payment Plus Pilot Program¹. This previous study used a limited control group for that assessment by identifying LIHEAP customers with a \$500 arrearage.

As a result of conducting an evaluation of the Ohio weatherization program (subsequent to the August 2004 report) we were able to obtain additional LIHEAP customers that could also be used to expand the more limited control group used in the August 2004 Payment Plus Pilot Program evaluation. The findings from the inclusion of the additional control group customers are incorporated into the findings in this report, therefore the energy consumption analysis results for the Payment Plus customers have slightly changed. We felt it necessary to use this expanded control group in order to gain a better understanding of the participants' energy usage.

This appendix provides a brief presentation of how the inclusion of the additional control group members influenced the previous findings presented in the August 2004 report. In the opinion of TecMarket Works, the expansion of the previous August 2004 control group increases the accuracy of the evaluation findings for the Payment Plus Pilot Program evaluation by providing a larger and more representative control group than the August 2004 control group.

The electric savings using the older August 2004 control group and the newer enhanced control group are presented in Table 1 below. The table below includes adjustments to the August 2004 control group energy savings by including the larger and more representative control group. These old values for the participants in the table are different than what was reported above in this report because there was different reliability criteria applied to the analysis. The reliability criteria used in this current study are based on non-weather correlated electric consumption rather than weather correlated consumption. The reliability criteria was changed because the electric consumption of both the participant and control group were found to not be strongly correlated to weather, and as a result the electric savings data is not weather normalized savings.

Table 1 below presents the difference between the August 2004 evaluation-reported electric savings and the current report (presented above) for Payment Plus Pilot Program Participants. The reader will note that the savings adjustments are not extensive, but do allow the evaluation to be more accurate.

¹ Evaluation of the Payment Plus Program: Results of a Process, Energy Consumption, and Arrearage Effects Evaluation, August 2004, Nick Hall and Johna Roth, TecMarket Works.

Table 1. Changes to the August 2004 Reported Energy Savings Values as a Result of the Combined Control Group

Energy Savings	Mean kWhs per Year	Mean Percent kWhs	Median kWhs per Year	Median Percent kWhs
	Old Values	Reported in the Au	gust 2004 Report	
Pilot I Weatherized	1868	11.4%	1874	11.2%
Pilot II Weatherized	-169	4.3%	1964	11.5%
Pilot II Not Weatherized	1375	5.0%	1256	6.3%
Old Control	571	8.1%	434	3.1%
Nev	v Values in This F	Report Which Uses ti	he Expanded Conti	rol Group
Combined Control	220	3.3%	143	2.5%
Difference	351	4.8	291	0.6

Final Report

Estimates of the Energy Impacts of the Kentucky Home Energy House Call Program

Energy Consumption Changes in Households that Received an Audit from Kentucky's Home Energy House Call Program

APPENDIX B

September 9, 2005

Prepared for

Cinergy Services, Inc. 139 East Fourth Street Cincinnati, OH 45202

Prepared by Johna Roth and Nick Hall

TecMarket Works

165 West Netherwood Road, Suite A, 2nd Floor

Oregon, WI 53575 Voice: (608) 835-8855

Fax: (608) 835-9490 Mail@TecMarket.net

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Table of Contents

EXECUTIVE SUMMARY	2
Introduction	
EVALUATION METHODOLOGY	4
ENERGY USE ANALYSIS AND FINDINGS	11
Sample Size	
SECTION 1: CHANGES IN KILOWATT-HOUR CONSUMPTION	12
PROGRAM-WIDE EFFECTS ON ELECTRICAL CONSUMPTION	14 <i>15</i>
SECTION 2: CHANGES IN THERM CONSUMPTION	20
PROGRAM-WIDE EFFECTS ON THERM CONSUMPTION	21
STUDY CONCLUSIONS	26
APPENDIX A: OTHER FINDINGS	27
Square Footage of the Home	
Days to Mail the Audit Report	31

Executive Summary

Introduction

This report presents the results of an impact evaluation of the Home Energy House Call (HEHC) Program conducted by Cinergy Corp in the state of Kentucky. Customers in the Cinergy / ULH&P service area can request and receive an on-site energy audit of their homes. The HEHC program provides no-cost energy audits by energy specialists specifically trained in identifying ways to control energy costs in the customer's home. The specialists provide the following services during the audit:

- Analyze total home energy usage
- Checks home for air leaks
- Examines insulation levels
- Reviews appliances and heating/cooling systems

From the information collected during the audit, a detailed report identifying steps the customer can take to increase efficiency and reduce their energy bill is prepared and mailed to the customer for their review and record.

This evaluation of the energy impacts as a result of the HEHC program focuses on audits performed from August 2002 through June 2003.

Comparing the HEHC participants to a comparison group of those that did not receive the audit will provide estimates of changes in energy consumption that can be attributed to the information that the participants received as a part of their participation in the HEHC program. This report compares the energy savings by the fuel sources used for heating and cooling. Other factors, such as the square footage of the home, the year the home was built, type and year of water heater used, the number of people living in the home, and the energy service firm that performed the audit, were included in the data provided by Cinergy. This data was analyzed for savings trends. The result of this analysis is reported in Appendix A. However, because of the small sample size of the participant population once segregated into sub-groups, and the lack of strong correlation between key customer characteristics, the evaluation is unable to identify significant relationships between the amounts of energy saved beyond the program-wide savings levels for major fuel use groups. As a result, the reader is encouraged to focus on the savings in the main section of the report where the sample sizes are larger and provide for more statistical accuracy.

Summary of Findings

TecMarket Works examined all participant energy usage records for a period of one to three years before the program and for one to two years following the program (depending on record availability). However, because of data reliability issues, the energy saving analysis of the HEHC program is based on a sub-sample of the 439

customer records provided for the analysis (please see the discussion on sample size in "Energy Use Analysis and Findings").

The findings presented herein indicate that the home energy audit has resulted in decreased energy consumption in certain groups, while consumption has increased in other groups. Specifically, the HEHC program results in energy consumption reductions for heating fuels (electric or gas). Participants with electric heat reduce their electrical consumption, and those with natural gas heat reduce their therm consumption. This data indicates that the HEHC is a program that reduces heating costs.

Specific findings indicate that:

- 1. Program-wide kilowatt-hour savings were achieved only by those participants that heat their home electrically. This group saves a mean 399 kilowatt-hours per year, or 2.8% of their annual consumption.
- 2. Of the customers that decrease their kilowatt-hour consumption, those with electric heat and air conditioning units have the highest savings, with 2,026 kilowatt-hours per year reductions, or 10.3% of their annual consumption.
- 3. The HEHC program does result in a natural gas savings for homes that heat with natural gas. On average, the savings are just over 20 therms saved per year, comparison group adjusted. Those without central air reduce their consumption by 22 therms a year (3.4%), and those with central air reduce their consumption by 21 therms per year, or 2.7%.
- 4. Those with natural gas heat and central air conditioning remain the most stable between the pre- and post-program periods. Of this group that increased their electric consumption, they increased, on average, about 1,237 kilowatt-hours per year. This increase averaged 11.8% of their annual consumption. Those that decreased their consumption did so the least, averaging a 1,135 kilowatt-hours per year decrease, representing 11.7% of their annual consumption. About the same amount of participants increased and decreased consumption about the same amount after the program, making the average effect for this group an increase in consumption of 100 kilowatt-hours.

Evaluation Methodology

The study methodology consisted of a weather-normalized energy usage analysis to determine if participation in the Home Energy House Call (HEHC) program resulted in energy consumption changes.

Energy savings of the HEHC participants were determined by looking at the change between pre- and post-program energy usage of the participants compared to the change in usage of a comparison group of eligible customers who did not participate in the program. The Princeton Scorekeeping Method (PRISMTM) software was used to conduct this analysis. The primary purpose of the PRISMTM software is to provide weather-normalized data analysis of energy use between groups of participants and a comparison or control group. A PRISM analysis was conducted on six groups of participants, four for kWh consumption, and two for therm consumption. The groups analyzed for kWh consumption are:

- 1. Customers with natural gas heat.
- 2. Customers with electric heat.
- 3. Customer with central air and natural gas heat.
- 4. Customers with electric heat and an air conditioning unit.1

Therm consumption was divided into two groups:

- 1. Customers with natural gas heat.
- 2. Customers with central air and natural gas heat.

The HEHC participants were matched with customers in the same service area that had not participated in the program. The identification of the comparison group was made by selecting neighbors of the participants who have been offered participation in the program, but who elected not to participate. This matching was conducted so that the comparison group would match the enrollment criteria for the participant group (neighborhood targeting) and who had similar types of homes (neighbors).

There are four comparison groups utilized in this study, all of which are from the same larger core comparison group provided by Cinergy. These comparison groups are:

- 1. Therm data for all customers with natural gas heat.
- 2. Kilowatt-hour data for customers with electric heat.
- 3. Kilowatt-hour data for customers with natural gas heat.
- 4. Kilowatt-hour data for customers with electric heat and air conditioning.

After the comparison group was selected, further cleaning was conducted to eliminate those customers that did not have sufficient data for the study and to eliminate accounts

¹ These customers were determined by kWh consumption analysis using PRISM. PRISM has a "heating and cooling" model that analyzes kWh consumption as it would fit into the home's heating and cooling needs. This group is not based on data provided by Cinergy, but by the energy consumption model's fit.

in which there was a tenant change. This cleaning left 1,545 customers out of the approximately 3,500 customers that could be used for the matched comparison group for the Home Energy House Call participants' therm savings analysis. Kilowatt-hour analysis required the use of three different comparison groups. These groups and the number of customers that remained in the study following data cleaning include:

1. Kilowatt-hour data for customers with electric heat, n=314.

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- 2. Kilowatt-hour data for customers with natural gas heat, n=806.
- 3. Kilowatt-hour data for customers with electric heat and air conditioning, n=286.

All comparison group customers were randomly assigned false audit dates to establish the pre- and post-program analysis periods for the comparison group.

Participants' data was also separated into pre and post periods. Participants who were audited had their pre data begin before the audit and their post data begin two months after the audit to ensure that the customer received the audit report and had at least some time to incorporate one or more of the recommended actions that were recommended in their audit report. Data between the end of the pre-program period and the start of the post-program period is not included in the analysis.

The comparison and participant groups were analyzed to be sure that the mix of customer's energy habits were similar. The following three graphs show that the comparison group and the participant groups (for the months before the HEHC audit) were nearly identical in their energy consumption patterns.

Kilowatt-Hour Consumption of the Comparison Group and Pre-Audit Participants with Electric Heat

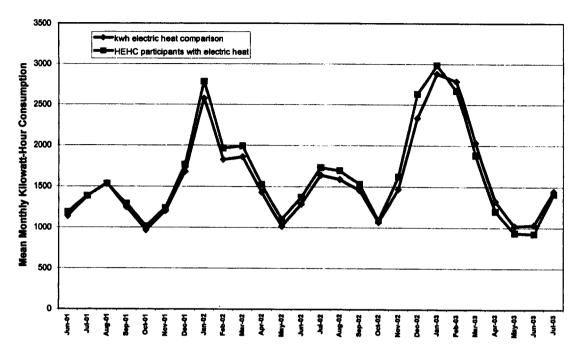


Figure 1. Kilowatt-Hour Consumption of the Comparison Group and Pre-Audit Participants with Electric Heat

Kilowatt-Hour Consumption of the Comparison Group and Pre-Audit Participants with Natural Gas Heat

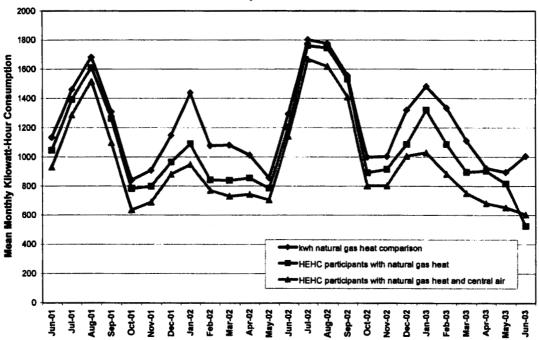


Figure 2. Kilowatt-Hour Consumption of the Comparison Group and Pre-Audit Participants with Natural Gas Heat

Therm Consumption of the Comparison Group and Pre-Audit Participants

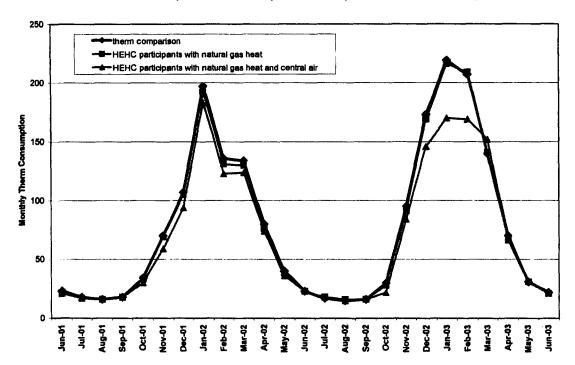


Figure 3. Therm Consumption of the Comparison Group and Pre-Audit Participants

The data that was used in this analysis was provided from Cinergy's monthly-metered account database. The data was provided in therms and kilowatt-hours per month per customer for up to three years before the program and for up to twenty-four months after the program.

This report presents the savings in kilowatt-hours of electricity and therms of natural gas. Mean savings summaries are provided for each of the groups of customers. A description of the PRISMTM software is provided below.

PRISM™ Analysis Software

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Program impacts were examined using PRISM™ Advanced Version 1.0 software for Windows developed at Princeton University's Center for Energy and Environmental Studies.

PRISMTM is a commercially available analysis software package designed to estimate energy savings for heating and/or cooling loads in residential and small commercial buildings. The current Advanced Version permits users to enter and edit data from a variety of sources, to carry out sophisticated reliability checks, to eliminate cases that do not meet standards, and to display results in graphical and textual forms.

PRISMTM allows the user to estimate the change in energy consumption per heating or cooling degree-day for the periods before and after measures are installed in homes by

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combining energy consumption and weather data. By subtracting the estimate of energy use per degree-day after the measures are installed from the value before the measures are installed and multiplying by an appropriate annual degree-day value, total annual normalized energy savings can be estimated.

Degree-days vary from year to year, which potentially presents a problem for deciding on a value for annual degree-days. This is especially problematic if one is trying to determine paybacks. For example, one could normalize the savings to the period preceding the installation of measures or the period after. If one selects a warm period, then savings may be too low and paybacks too long. If one selects a cool period for normalization, then the estimate of paybacks may be too high.

PRISMTM mitigates this problem by effectively averaging temperatures over a twelve-year period and providing an estimate of degree-days that is typical for the region of the study, although not one that necessarily matches the specific weather conditions in any given year. The advantage of normalizing to the PRISMTM recommended period is that the results will be consistent from study to study over a period of time. The same end can be achieved by consistently using the same user selected time frame. For this study we chose the period from January 1, 1992 through December 31, 2002, recommended by PRISMTM support.

A major feature of PRISMTM is the ability to evaluate cases against reliability criteria. The first criterion is the R² value (explained variance), a measure of the fit of the degreeday and energy consumption data, statistically described as the amount of variance in energy consumption explained by changes in degree-days. Energy consumption is assumed to be a linear function of degree-day. R² varies from 0 to 1. If R² is close to zero, it means that factors other than outdoor temperature are driving energy consumption. If the R² is close to 1 it means that outdoor temperature is almost entirely responsible for energy consumption. Outdoor temperature is usually the overriding factor in both heating and air conditioning fuel use and the goal of the weatherization program is to improve the thermal characteristics of the building shell and the fuel use rate of the heating and air conditioning systems to reduce fuel use related to outdoor temperature. The PRISMTM default for R² is at .7. This means that at least seventy percent of energy use is temperature dependant. If less than 70 percent of the energy used in a building is temperature related, then it becomes difficult to understand the effects of the weatherization measures and the case is dropped from the analysis. We used .7 in this study although most of the R² values in this study were .85 or higher. In other words, 85 percent or more of heating fuel use in this study is temperature driven. PRISMTM has a second measure of reliability which is the coefficient of variation for the normalized annual consumption (CV(NAC)). Normalized annual consumption is the amount of fuel consumed by a unit for a typical weather year. When estimating normalized annual consumption some estimates may have a very tight error band while others may have a band that is quite wide. In estimating the average consumption we want estimates of unit consumption that are very close to the actual and we want to eliminate values that may not be very close because they may cause the estimates of the average consumption for all units to vary significantly from the actual. Because the variation in the estimates of normalized annual consumption generally will be higher in homes with higher

consumption, the estimate of the variation in normalized annual consumption is divided by the estimate of normalized consumption to obtain CV(NAC). This provides a standardized measure of the variability of the normalized consumption that is comparable across homes. The PRISMTM default for CV(NAC) is 7 percent and that is the value used in this study.

Energy Use Analysis and Findings

The primary goal of the Home Energy House Call Program is to provide information customers need to help make their homes more energy efficient, and to provide it in a way that causes participants to take the recommended actions contained in their energy audit. By taking these actions the participant's home should be more energy efficient causing a decrease in their energy usage. In this analysis, we examined and compared energy usage of HEHC participants and a comparison group of non-participants over the years before and after the program.

Sample Size

The Home Energy House Call results are based on a small sample of participants that is sufficient to provide an indication of the program's effects, however is not sufficient to provide an assessment of the impacts of the program beyond general fuel-type analysis levels. The sample size for all groups used in the analysis is displayed with the analyses results and the savings range for an 80% confidence interval around the reported impacts. The reader should view these results as an indication of what the savings may be for the analysis groups as a whole with the understanding that a larger (or different) sample pulled from the population may produce somewhat different results that would be expected to fall within the 80% confidence range.

Statistical Precision

All of the analytical runs conducted in PRISMTM provide a R² and CV(NAC) value that indicates the strength of the results provided. The higher the R² value (maximum value is 1.0), and the lower the CV value, the more reliable the results are.

The customers' energy usage was processed through PRISM using pre-determined reliability criteria that needed to be met in order for the customer's usage to be included in the group being analyzed. The coefficient of variance for each customer had to be less than 7.0% in all cases. The R² is set at 0.0 for the analyses that did not have to regress with weather data (such as kilowatt hour usage for those with gas heat). The R² is set at 0.7 for analyses that is controlled by weather (such as kilowatt hour usage for those with electric heat, or therm usage for customers with natural gas heat). The number of participants whose data passed the statistical precision criteria is noted in each of the results discussions. For more information on PRISMTM and these statistics, please see the section on methodology.

Section 1: Changes in Kilowatt-Hour Consumption

The Home Energy House Call program is, in some cases, successful at helping customers reduce their electrical consumption. To draw this conclusion we examined electrical savings for several groups of customers. First, we examined program-wide electrical savings, followed by an assessment of those that increased their consumption and those that decreased their consumption.

Program-Wide Effects on Electrical Consumption

The electrical savings of the HEHC program varies depending on the group analyzed. Figure 4 shows the mean annual savings for each of the four groups examined in this analysis. Those with electric heat are the only electric energy savers. This group saved an average of almost 400 kilowatt-hours in their annual consumption, a 2.8% reduction. When the analysis is conducted to capture the electrical savings associated with those who cool their home with air conditioning, the savings drop into the negative levels, indicating an increase in electrical consumption despite the audit and report showing the customers ways in which they can achieve energy savings.

Those with natural gas heat do not achieve electric savings overall, with both groups (natural gas heat, and natural gas heating with central air) increasing electrical consumption. However, those with central air conditioning increase their consumption by substantially less (100 kwh/yr, or 0.6%) than those without central air (563 kwh/yr, or 4.5%). The following graphics report the average annual electric savings and the average percent savings for each of the groups analyzed, along with the 80% confidence range of the savings achieved.

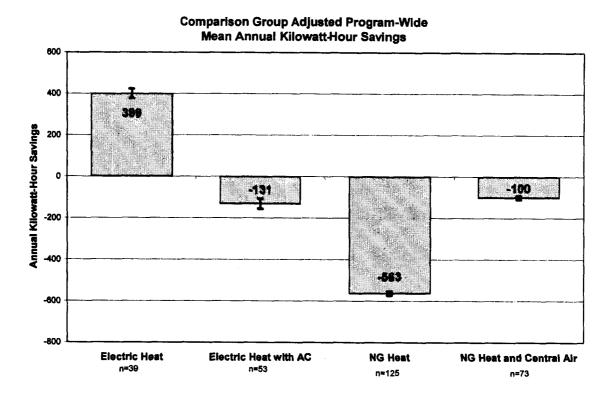


Figure 4. Comparison Group Adjusted Program-Wide Mean Annual Kilowatt-Hour Savings

Comparison Group Adjusted Program-Wide Mean Percent Kilowatt-Hour Savings

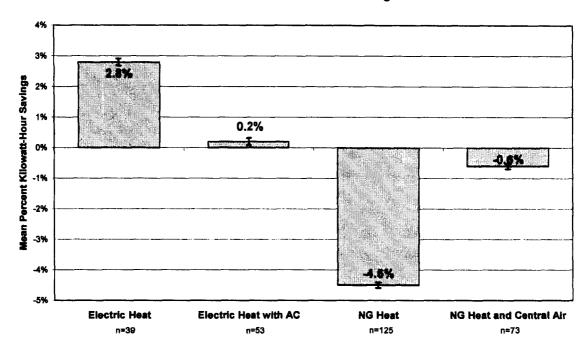


Figure 5. Comparison Group Adjusted Program-Wide Percent Kilowatt-Hour Savings

To provide additional perspectives to these findings we segregated the groups into increasers and decreasers and examined the changes for those that decreased their consumption and those that increased consumption during the post-program period.

Increasing or Decreasing Electrical Consumption: A Breakdown

Because this program relies on the customer to implement measures that would decrease their energy consumption, there is the realistic assumption that some of the homes will not heed the advice offered to them within the study period, despite the fact that they requested the audit be conducted. Many things can result in lack of savings during the study period: lack of time or money needed to take the actions, lack of interest at a level needed to rapidly take the recommended actions, lack of a belief that the actions will save enough energy, lack of a belief that taking the actions will result in a lower utility bill, among other reasons. Likewise, there are reasons for increased consumption, including adding more energy consuming equipment, more people living in the home, adoption of behaviors that use more energy, and/or changes in economic status of the occupants. In this analysis we do not have behavior or use condition information, and as a result we are not able to classify participants or comparison group members into action / behavior categories for additional analysis. However, in this section, we break apart the four categories of homes in the kilowatt-hour analysis findings section and report the number of homes increasing their electrical consumption and by how much they increase their consumtion. Likewise, we report the same metrics for those that decreased their

consumption. Table 1 shows that in all groups, except for the group of customers with electric heat, more than half of the participants increased their electrical consumption following receipt of the audit report.

Table 1. Percent of Customers Increasing or Decreasing Electrical Consumption After the HEHC Audit

	Total	Percent Increasing	Percent Decreasing
Electric Heat	39	43.6%	56.4%
Electric Heat with AC	53	60.4%	39.6%
NG Heat	125	61.6%	38.4%
NG Heat and Central Air	73	52.1%	47.9%

By dividing these groups into "increasers" and "decreasers," we can assess the energy savings of those that made some changes in their homes or behavioral patterns that resulted in savings, presumably as a result of the audit and subsequent report. The findings also mean that the lack of overall savings shown in some of these groups is the result of a slight majority of participants that increase their consumption enough to hide the true energy savings of those that do make physical or behavioral changes to decrease their kilowatt-hour consumption. This is important to consider because it may mean that while the audit helps the customer save energy, in many cases the increase in consumption may offset the achieved savings. In this case, the HEHC program may be saving energy that results in a slower increase in consumption than what would have occurred without the program. Of course, without the behavioral information to know what is occurring in the participant's homes, it remains just as likely that the participants in the non-electric heating groups are increasing their consumption after their participation in the HEHC program. Certainly the HEHC report may be more important to those customers who have electric heat and have the greatest need for the energy savings strategies included in the HEHC report.

Participants That Decrease Their Electrical Consumption

As indicated above, those with electric heat reduced their kilowatt-hour consumption the most, however when only those that decrease consumption are considered, it is the group with both electric heat and air conditioning that save the most, just over 2,000 kwh/yr, or 10.3% of their annual consumption, when they make the effort to conserve. Those with natural gas heat that reduce their consumption also have substantial reductions of over 1,000 kilowatt-hours per year (which is a reduction of just under 12%). However, this savings is offset by the participants that increase their consumption.

Comparison Group Adjusted Mean Annual Kilowatt-Hour Savings of HEHC Participants That Decrease Their Consumption

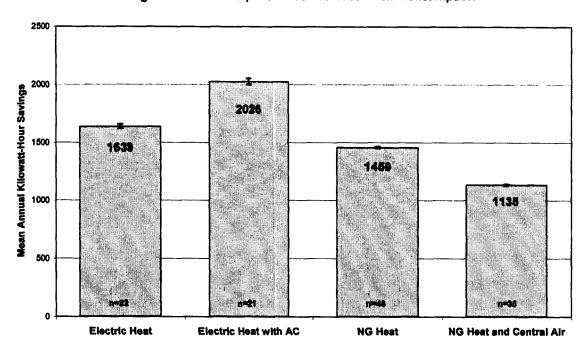


Figure 6. Comparison Group Adjusted Mean Annual Kilowatt-Hour Savings of HEHC Participants That Decrease Their Consumption

Comparison Group Adjusted Mean Percent Kilowatt-Hour Savings of HEHC Participants That Decrease Their Consumption

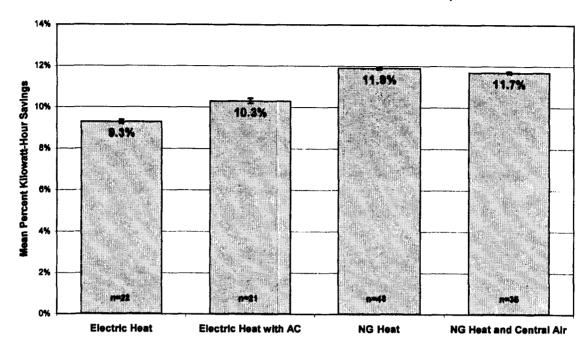


Figure 7. Comparison Group Adjusted Mean Percent Kilowatt-Hour Savings of HEHC Participants That Decrease Their Consumption

Participants That Increase Their Electrical Consumption

Figure 8 below shows the mean annual kilowatt-hour increases in consumption for those participants that increased their energy. Those with natural gas heat have higher increases than those without central air, increasing by 1,823 kilowatt-hours per year (or 14.7%) without central air, while those with central air that increase their consumption only do so by 1,237 (or 11.8%).

Participants with electric heat that increase their consumption do not increase as much as those with natural gas heat. Electric heated home (that increase) increase by 1,248 mean kilowatt-hours per year, a 6.1% increase in consumption. Those with air conditioning units increase slightly more, by 1,582 kilowatt-hours per year, or 6.8%.

Control Group Adjusted Mean Annual Kilowatt-Hour Savings of HEHC Participants That Increase Their Consumption

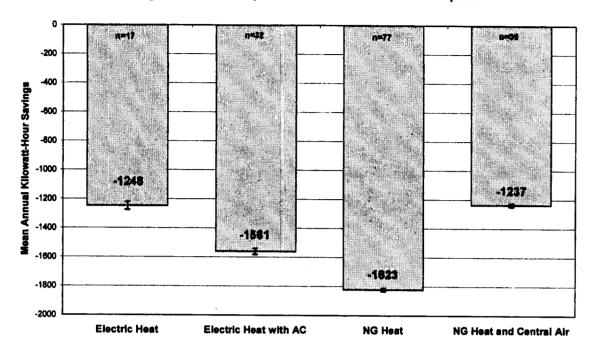


Figure 8. Comparison Group Adjusted Mean Annual Kilowatt-Hour Savings of HEHC Participants That Increase Their Consumption

Comparison Group Adjusted Mean Percent Kilowatt-Hour Savings of HEHC Participants That Increase Their Consumption

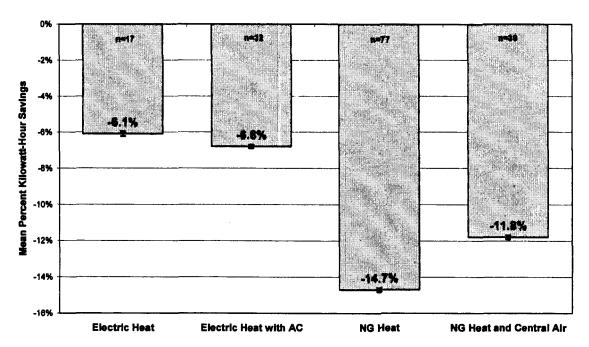


Figure 9. Comparison Group Adjusted Mean Percent Kilowatt-Hour Savings of HEHC Participants That Increase Their Consumption

Section 2: Changes in Therm Consumption

In this section we report how those with natural gas heat changed their consumption after the HEHC audit and report. Customers with electric heat are not in this section, because they have little therm consumption to change, if any. (These would be customers with natural gas water heaters, of which there were too few to analyze.)

Program-Wide Effects on Therm Consumption

As demonstrated in Figure 10 below, there is no statistical difference in natural gas savings between natural gas heating participants based on whether they have central air conditioning. Both groups reduce their therm consumption by just over 20 therms per year (after being adjusted for the comparison group.) This represents an overall reduction of 3.4% for those with natural gas heating, and 2.7% for those with natural gas heating and central air.

Comparison Group Adjusted Program-Wide Mean Annual Therm Savings

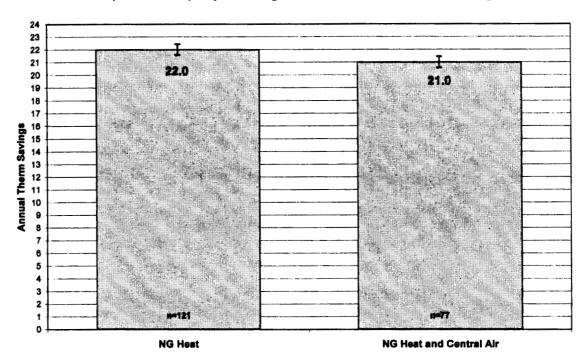


Figure 10. Comparison Group Adjusted Program-Wide Mean Annual Therm Savings

Comparison Group Adjusted Program-Wide Mean Percent Therm Savings

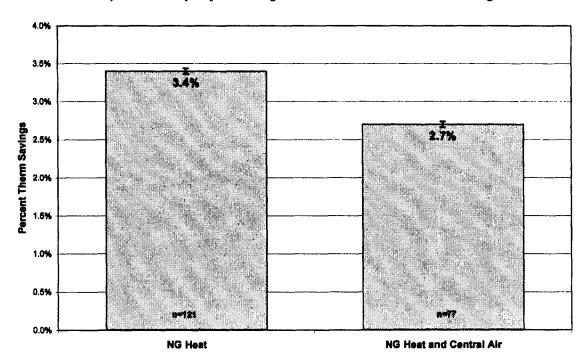


Figure 11. Comparison Group Adjusted Program-Wide Mean Percent Therm Savings

Increasing or Decreasing Therm Consumption: A Breakdown

As reported in the kilowatt-hour analysis, the majority of those with natural gas heat increased their electrical consumption. However, more than 60% of the HEHC participants with natural gas heat decreased their therm consumption after receiving the audit report.

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Table 2. Percent of Customers Increasing or Decreasing Therm Consumption After the HEHC Audit

	Total	Percent Increasing	Percent Decreasing
NG Heat	125	38.8%	61.2%
NG Heat and Central Air	73	36.4%	63.6%

Participants That Decrease Their Therm Consumption

When we separate the increasers from the decreasers, we see a slight difference between those with central air and those without. Those without central air save a mean 86 therms per year after the audit (9.6%), while those with central air conditioning save a mean of 75 therms per year after the audit (7.9%).

Comparison Group Adjusted Mean Annual Therm Savings of HEHC Participants That Decrease Their Consumption

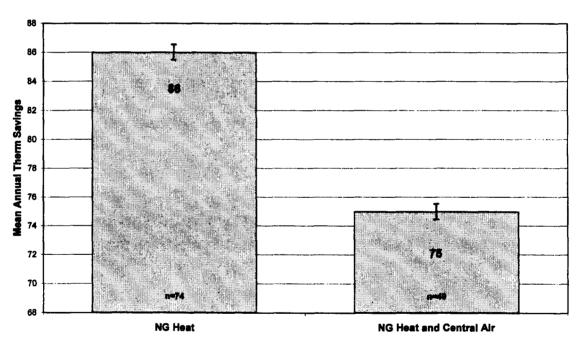


Figure 12. Comparison Group Adjusted Mean Annual Therm Savings of HEHC Participants That Decrease Their Consumption

Comparison Group Adjusted Mean Percent Therm Savings of HEHC Participants That Decrease Their Consumption

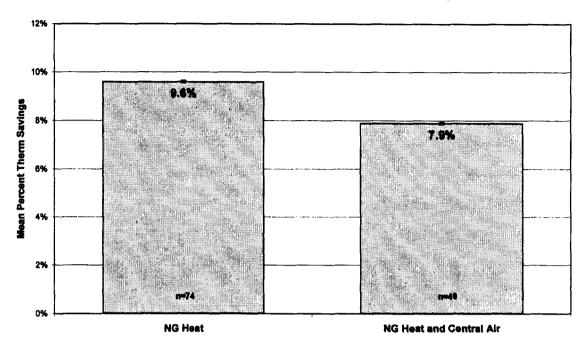


Figure 13. Comparison Group Adjusted Mean Percent Therm Savings of HEHC Participants That Decrease Their Consumption

Participants That Increase Their Therm Consumption

In the next analysis, we looked at only those customers that increased their therm consumption after the audit. Those without central air increase their therm consumption by a mean 77 therms per year (or 7.5%), and those with central air increase their consumption by a mean 67 therms per year (6.6%).

Comparison Group Adjusted Mean Annual Therm Savings of HEHC Participants That Increase Their Consumption

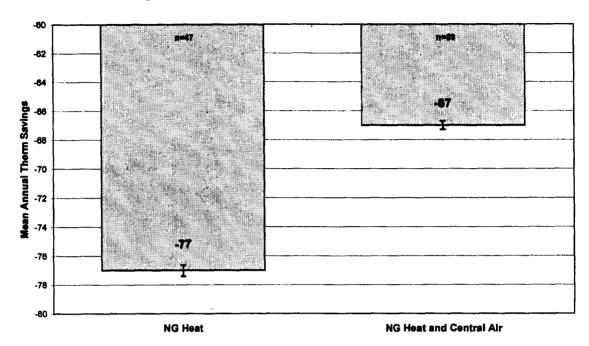


Figure 14. Comparison Group Adjusted Mean Annual Therm Savings of HEHC Participants That Increase Their Consumption

Comparison Group Adjusted Mean Percent Therm Savings of HEHC Participants That Increase Their Consumption

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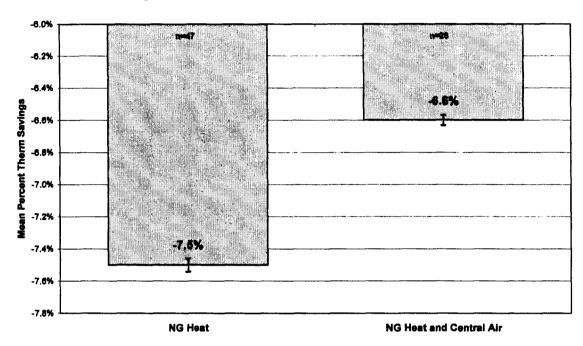


Figure 15. Comparison Group Adjusted Mean Percent Therm Savings of HEHC Participants That Increase Their Consumption

Study Conclusions

The findings presented herein indicate that the home energy audit has resulted in decreased energy consumption in certain groups, while consumption has increased in other groups. Specifically, the HEHC program results in energy consumption reductions for heating fuels (electric or gas). Participants with electric heat reduce their electrical consumption, and those with natural gas heat reduce their therm consumption. This data indicates that the HEHC is a program that reduces heating costs.

Specific findings indicate that:

- 1. Program-wide kilowatt-hour savings were achieved only by those participants that heat their home electrically. This group saves a mean 399 kilowatt-hours per year, or 2.8% of their annual consumption.
- 2. Of the customers that decrease their kilowatt-hour consumption, those with electric heat and air conditioning units have the highest savings, with 2,026 kilowatt-hours per year reductions, or 10.3% of their annual consumption.
- 3. The HEHC program does result in a natural gas savings for homes that heat with natural gas. On average, the savings are just over 20 therms saved per year, comparison group adjusted. Those without central air reduce their consumption by 22 therms a year (3.4%), and those with central air reduce their consumption by 21 therms per year, or 2.7%.
- 4. Those with natural gas heat and central air conditioning remain the most stable between the pre- and post-program periods. Of this group that increased their electric consumption, they increased, on average, about 1,237 kilowatt-hours per year. This increase averaged 11.8% of their annual consumption. Those that decreased their consumption did so the least, averaging a 1,135 kilowatt-hours per year decrease, representing 11.7% of their annual consumption. About the same amount of participants increased and decreased consumption about the same amount after the program, making the average effect for this group an increase in consumption of 100 kilowatt-hours.

The results of this study indicate that the Home Energy House Call program is successful at helping save heating costs. In summary, participants that heat with natural gas save natural gas and those that heat with electricity save electricity. However, this study utilizes relatively small sample sizes for this analysis, and we cannot guarantee that the customers analyzed represent the population of the HEHC program. Further analysis should be done on more customers, with a sampling strategy that better reflects the population as a whole.

Appendix A: Other Findings

In addition to the findings presented in the main body of this report, TecMarket Works also looked at the differences in savings by the square footage of the home, the year the home was built, type and age of water heater used, the number of people living in the home, and the energy service firms performing the audit. However, splitting the participant groups into these small categories reveals only speculative findings due to the low sample size. Therefore, only when trends were spotted are these findings presented in this report. The reader is cautioned about the sample size and reminded that the results presented are only possible indications of trends. Further analysis on a larger group of participants would need to be conducted to reach any conclusions, definitive or otherwise. These findings are reported below.

Square Footage of the Home

Results for the kilowatt-hour analysis by area of conditioned spaced produced sporadic results that do not seem to follow any clear trend. However, the therm consumption seems to decrease as the home gets larger, with two anomalies in the larger homes analyzed.

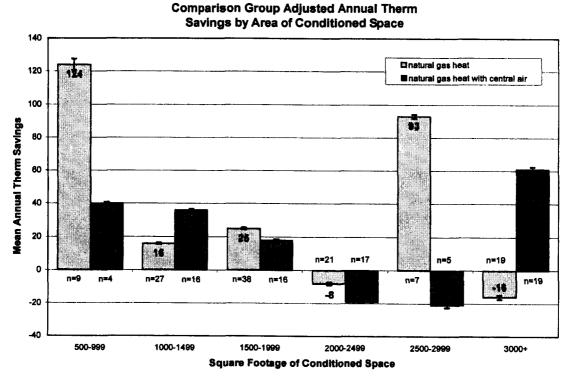


Figure 16. Comparison Group Adjusted Annual Therm Savings by Area of Conditioned Space

Comparison Group Adjusted Percent Therm Savings by Area of Conditioned Space

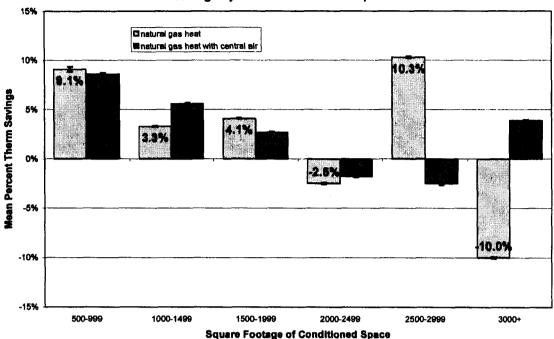


Figure 17. Comparison Group Adjusted Percent Therm Savings by Area of Conditioned Space

Vintage of Home

When we looked at the energy savings by the age of the home, the therm consumption did not reveal any probable trends. However, it seems that the owners of the newer homes increased their consumption more than those living in older homes for those with electric heat and air conditioning, and those with natural gas heat. This may indicate that those that can afford newer homes do not view the savings of conserving electricity as significantly or important as others, and therefore are less likely to not make physical or behavioral changes to decrease their electrical consumption.

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Comparison Group Adjusted Mean Annual Kilowatt-Hour Savings by Vintage of Home

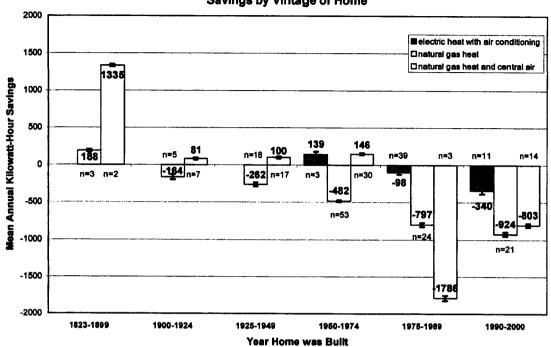


Figure 18. Comparison Group Adjusted Mean Annual Kilowatt-Hour Savings by Vintage of Home

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Comparison Group Adjusted Mean Percent Kilowatt-Hour Savings by Vintage of Home

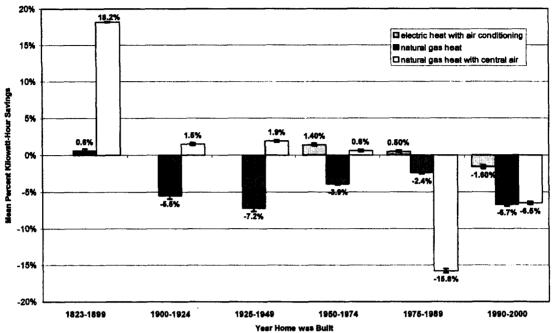


Figure 19. Comparison Group Adjusted Mean Percent Kilowatt-Hour Savings by Vintage of Home

Type and Age of Water Heater

The type and age of a home's water heater does not have an impact on energy savings. However, the water heater temperature setting was recorded during many of the audits. The water heater temperature settings are shown in Figure 20 below. An analysis of the water heater temperature data compared to the age of the installed water heater shows no relationship, suggesting factory water heater settings are almost always changed by the individual who installs or uses the heater. While not important to this study, this finding suggests that programs that focus on changing the manufacturer's temperature setting to a lower temperature have little influence on the temperatures of the installed water heaters.

Household Water Heater Temperature as Measured During In-Home Audit Participants, n=270

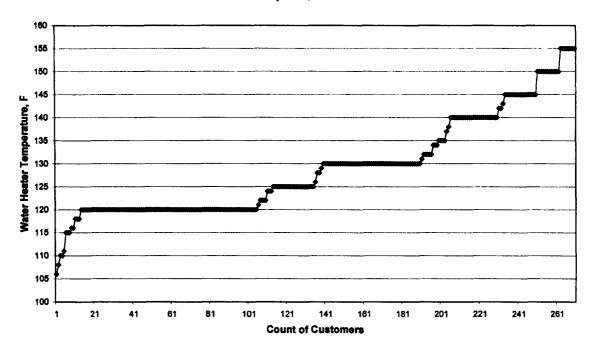


Figure 20. Water Heater Temperature at the Time of the HEHC Audit

Number of People Living in the Home

There is no apparent connection between the number of people living in the home and the energy savings realized by the HEHC participants. Overall increases and decreases in consumption were scattered, with one exception: all the homes occupied by a single person (one individual) had an overall decrease in consumption. This finding indicates that people living alone are more likely to benefit from the HEHC than people living with others in the home.

Auditor

A look at the energy savings of homes by the auditor conducting the examination revealed no significant differences in energy savings. Six of the seven auditors had groups that increased their consumption overall, and groups that decreased their consumption overall. One auditor had overall decreases in consumption, but this is most likely a coincidence given the small sample sizes when each of the groups is divided into seven smaller groups.

Days to Mail the Audit Report

Home Energy House Call managers claim that the reports are mailed within ten days of the audit. However, this is not consistent with the data examined in this study. Many audit reports were mailed three weeks or more after the audit. However, most of these delays occurred in the beginning of the program when the auditing firms were

experiencing start-up difficulties. According to Cinergy Program Managers, the more recent participants are receiving their audit reports within 10 days. The following graphic indicates the time between the audit and the mailing of the audit report for the population examined in this study. The delays in the receipt of the audit report may be expected to have an impact on the customer's ability to implement actions taken or maintain customer interest in taking actions.

Number of Days from the Audit to the Report Being Mailed Mean: 40.5 days; Median: 35 days

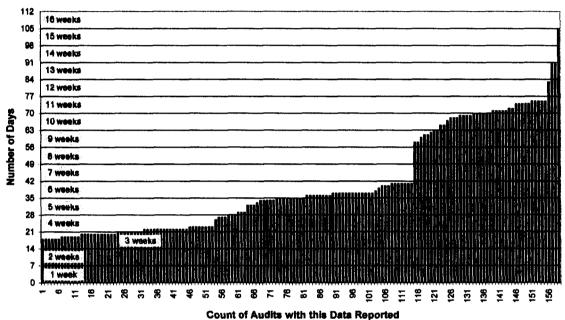


Figure 21. Number of Days from the Audit to the Report Being Mailed

Final Report

APPENDIX C

Kentucky NEED: Impact Evaluation

Prepared for: Cinergy

Prepared by:

Lauren Miller Gage M. Sami Khawaja, Ph.D. Tony Larson Quantec, LLC

September 12, 2005
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Introduction

National Energy Education Development (NEED) is a Washington, DC-based nonprofit association with the mission of promoting "an energy conscious and educated society by creating effective networks ... to design and deliver objective, multi-sided energy education programs." The NEED Program includes curriculum materials that teach the scientific concepts of energy and includes information to, "educate students about energy efficiency and conservation, and tools to help educators, energy managers and consumers use energy wisely."

In December of 1994, Kentucky began a NEED Program. Shortly thereafter, Karen Reagor was hired to establish the KYNEED Program. It was her responsibility to secure funding and statewide Program delivery. In October 1997, Union Light Heat and Power (ULH&P) began funding the KYNEED-ULH&P Program. Since then, the Program has hosted teacher/student workshops, sponsored teachers' attendance at summer training conferences, participated in Teacher In-Service and professional development opportunities, and sponsored award-winning teachers and students to attend NEED's National Youth Awards Conference in Washington, DC.

Currently, the KYNEED project goal includes providing "non-biased energy education programs in schools in Boone, Campbell, Kenton, Gallatin, Grant and Pendleton counties, with a focus on energy conservation and efficiency". The following table provides an update regarding goals, targets and current progress.

Figure I.1: KYNEED Goals, Targets and Progress

Goal	Target	Progress
Provide NEED Energy Education Materials to Teachers	100 teachers receive materials	94 Teachers registered in the KYNEED program
Conduct Teacher/Student Training Workshops	Three workshops	Three conducted
Plan, Coordinate and Facilitate Teacher In-Services	Three teacher in-services and a classroom presentation for university education majors	8 teacher in-service and one university presentation
Provide In-depth Training for Teachers via NEED curriculum	Encourage teachers from the collaborative service territory to attend NEED's trainings	12 teachers attended from the territory
Develop, Coordinate and Facilitate a Parent/Student Energy Efficiency & Conservation Program	500 students and their families participate	To-date, 238 kits have been distributed and 9 participating teachers enrolled for fall 2005
Energy Efficiency and Conservation Practices in the Schools	Provide information to all school districts and work with those who request assistance	Working directly with 2 schools and co-hosted High Performance Schools Workshop in May
Promote participation in the NEED Youth Awards Program for Energy Achievement	Encourage schools in the six county area to participate	Six participating schools

http://www.need.org/info.htm

A major Program enhancement was introduced in 2003. In addition to the current educational Program, a Conservation Action Kit was distributed to participating students. This kit contained energy-saving measures that were intended to facilitate hands-on learning and ultimately encourage energy awareness and behaviors that could ultimately lead to a lower energy bill. The kit contained several energy-efficient devices that required minimal installation time and effort, including:

- A compact fluorescent light bulb. This low-energy bulb was intended to replace the commonly-used higher energy incandescent light bulb.
- A high-efficiency showerhead that reduces water usage when used instead of an existing, higher-flow showerhead.
- Kitchen and bathroom aerators that reduce water flow when installed in bathroom and kitchen sinks.
- Thermometers that monitor temperature for rooms, hot water heaters and refrigerator/freezer components. These thermometers increase energy use awareness, which may in turn cause students to adjust their energy devices accordingly.
- A plastic bag that measures shower and faucet flow rates..

Along with the kit, students were asked to return an audit form that had three components:

- 1. House and Appliance Characteristics, which asks students if they are ULH&P customers and basic information about their home, such as number of occupants, if they have certain appliances, and the fuel usage of heating and cooling equipment.
- 2. Behavioral Assessment, which is presented in two separate forms—one to be filled out before the lessons and the other afterwards. The top portion asks questions about the number of incandescent and fluorescent bulbs in the home, use of the Energy Saver feature found on dishwashers, cold water laundry usage, the number of baths and showers in the home, and the temperature settings on cooling and heating equipment. The bottom portion of the form is more qualitative, and asks students to report the number of times per day that lights and electronics are left on, if water is run needlessly or if a window is left open.
- 3. Installation Survey. This final component asks students about what occurs in their household with each measure. For example, if they installed the compact fluorescent lights (CFLs), what bulb Wattage was replaced, and how long is the bulb on each day? If they didn't use the CFL, why not, and do they plan to in the future?

Evaluation Overview

This evaluation assessed energy savings attributable to Program efforts and provided feedback about the Program delivery in ULH&P's Kentucky service territory, particularly with regard to the kit. The evaluation consisted of the following:

- Program document review
- Program staff interviews (3)
- Program instructor interviews (2)
- An assessment of returned student surveys and the associated savings

Conservation Lessons Delivery

Quantec's 2002 Program evaluation recommended improvements in five areas: 1) increase conservation emphasis of lessons, 2) develop targeted, measure-based lessons, 3) provide students with conservation measures, 4) provide measurable metrics, and 5) improve data collection instruments. The KYNEED Program has made significant progress on all of these recommendations.

Prior to 2002, the KYNEED Program had an implied conservation message throughout its curriculum. An Energy Conservation Contract was then used to increase awareness about saving energy at home. Since 2003, the Program developed curriculum that focuses on energy efficiency generally, but also emphasizes the kit. Each student receives an "Energy Efficiency Notebook" that contains nine lessons, each including a journal and homework assignment. Through this medium, each measure in the kit is introduced, and students are asked to take them home to install or implement some recommended behavioral changes. Teachers are provided with a Teacher's Guide containing additional information.

In addition to the notebook, audit forms are provided to students as a separate homework assignment. The *Energy Usage Before* survey is the homework assignment for Lesson 1, "What is Energy." Both the *Energy Usage After* and *Installation* surveys are part of the Lesson 9, "Landscaping Investigations," assignment.

Teachers and Program staff interviews indicated that teachers, parents and school administrators are excited about the new conservation focus. Several mentioned that the measures' "hands-on" nature is extremely beneficial in the classroom. Teachers are currently on waiting lists to receive additional kits of measures.

Teachers noted that their most significant concern was the confusion caused when only some of the students receive kits. UHL&P only provides measures to their customers even though many teachers have households served by Owen Electric, thus a portion of the class may not receive measures to take home.

From 2003 to 2005 (covering two Program years), UHL&P provided a total of 985 kits for an approximate cost of \$30,000. Overall, nearly half of the students returned some portion of the audit forms. In 2003 to 2004 the response rate was 54%, which dropped down to 40% in 2004 to 2005.

² One teacher noted that this lesson was skipped because it was too difficult for 5th graders and beyond their control.

1200 985 1000 Number of Students 800 625 600 360 445 400 196 249 200 0 2003-04 2004-05 Total ☐ Surveys Completed ■ Kits Distributed

Figure I.2: Surveys Returned and Kits Provided

Demographics

The House and Appliance Characteristics portion of the audit form was designed to describe students' home, energy-using equipment and baseline consumption characteristics.

The average home occupancy for respondents was 4.4, including 2.1 adults, 0.6 teens (12-18 years of age) and 1.8 children. The average home age is 21 years. Participants were also asked if they had certain appliances, as shown in Table I.2 below.

Table I 2.	Annliance	Saturations	% of Reg	pondents (N=445	5 \
I anic 1.2.	Appnance	Saturanous.	70 UI KUS	Donuents (14 –44 :	"

Refrigerator	Television	Clothes Dryer	Clothes Washer
98%	98%	96%	95%
Computer	Dishwasher	Video Game System	Stand Alone Freezer
93%	89%	86%	41%

For heating water, 51% of participants use electricity and 46% use natural gas.³ Central air conditioning is used in 85% of the homes and 5% utilize room units. Most families heat their homes using natural gas (49%) and a smaller but significant amount use electric (31%), as shown by Figure I.2.

³ Remainder "don't know."

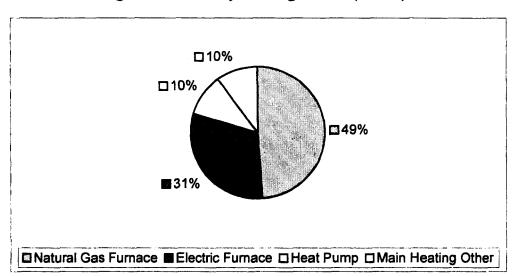


Figure I.3: Primary Heating Source (N=445)

Behavioral Assessment

The second audit form section was designed as a fundamental part of the curriculum as well as a way for Program staff to assess energy saving behaviors. Because the pre-2002 Energy Conservation Contract was the primary teaching tool, the behavioral assessment in the audit tool remained similar to the previous contract in order to provide a way to teach students new behaviors.

As described above, this behavioral assessment was handed out before the lessons and then again at the end of the lessons as a separate assignment. The objective was to see how students had improved on their energy behaviors, such as removing incandescent light bulbs, increasing air conditioners temperatures, leaving lights on and not allowing water to run needlessly.

Response rates for this section of the audit form were quite high, showing that most students responded to both the before and after questions. Ideally, the evaluation team would estimate the change in behavior for each indicator then estimate the resulting energy savings. Yet, a significant number of responses indicated that students were using *more* energy (an extremely unlikely result of the Program). Figure I.3 displays the percent of responses in each of three categories: using more energy, no change and using less energy.

Figure I.4: Behavioral Responses (N=407⁴)

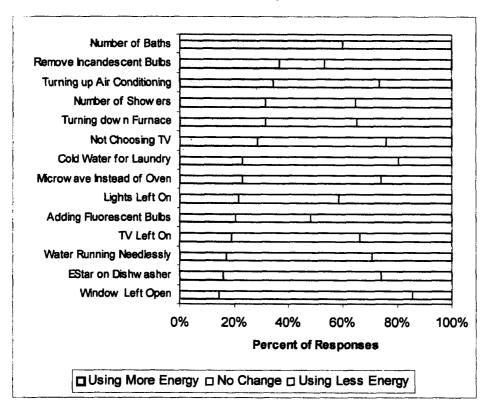


Table I.3 outlines the average change⁵ in behaviors for answers that indicated less energy use, more energy use, and the average for all responses. In addition, the number of units are provided. Because of the high propensity for students to report an increase in energy-consuming behaviors, the overall averages indicate little overall change in energy consumption due to behaviors.

⁴ Average number of responses across questions.

⁵ Calculated as after lessons response minus before lessons

Table I.3: Average Behavioral Changes

Energy Saving Behavior	Average Change for Less Energy	Average Change For More Energy	Overall Average	Units
Window Left Open	-1.6	1.8	0.0	Times per day
EStar on Dishwasher	2.6	-2.8	0.2	Loads per Week
Water Running Needlessly	-2.3	2.4	-0.3	Times per day
TV Left On	-2.5	2.1	-0.4	Times per day
Adding Fluorescent Bulbs	3.8	-5.8	0.8	No. Bulbs
Lights Left On	-3.1	2.8	-0.7	Times per day
Microwave Instead of Oven	2.2	-2.0	0.1	Times per day
Cold Water for Laundry	2.6	-3.6	-0.3	Loads per Week
Not Choosing TV	2.7	-2.8	-0.1	Times per day
Turning down Furnace	-4.0	3.9	-0.4	Degrees
Number of Showers	-8.3	7.2	-0.7	Showers per week
Turning up Air Conditioning	4.9	-5.3	-0.3	Degrees
Remove Incandescent Bulbs	-17.3	15.4	-2.4	No. Bulbs
Number of Baths	-4.5	4.2	0.7	Baths per Week

^{*} Change calculated as Post-behavior minus Pre-behavior

Due to the magnitude and direction of many responses, we have concerns about the reliability of these data. Therefore, we did not estimate behavioral energy savings attributable to the Program, except in one case (turning down furnace). Some examples of the responses' inconsistencies are provided below.

One typical energy conservation lesson students learn is to reduce their number of baths and conversely, increase their number of showers. Taking a bath uses significantly more hot water, so showers can contribute to lower energy usage. On average, students reported an additional 0.73 baths taken in their home each week, driven by 60% of respondents who indicated *more* baths taken in their home each week. Complementing this result is that students reported 0.7 fewer showers each week.

Ideally, students would learn about energy efficient lighting through the Program, which would prompt their families to replace incandescent light bulbs with CFLs. Nearly half (47%) of students reported that they removed incandescent bulbs as a result of the Program, with an average of 17.3 removed bulbs. Yet, 40% of students stated that they *increased* the number of traditional bulbs after the Program at an average rate of 15.4 bulbs. Regardless of direction, the magnitude of these changes indicates a reporting issue. Specifically, one would expect that if large quantities of incandescent lights were removed from a home, a similar number of CFLs would be installed. This was not the case. CFLs were reported to be added at a rate of 3.8 per household (52% of respondents) and removed at a rate of 5.8 (20% of respondents).

In terms of appliance usage, a surprising number of students indicated an increased energy use, with 35% reporting that air conditioning temperature was turned *down*, 31% reporting that their furnace was turned *up*, 23% reporting that cold water was used for laundry *less* often after the lessons, and 16% stating that the energy saving feature on the dishwasher was used *less* often.

There are several possibilities why the results are so inconsistent with expectations:

- Students have not learned energy saving behaviors. It is possible that students do not know what to do to conserve energy as related to the topics on the behavioral assessment. This could be caused by incomplete lesson information. If the lessons are teaching this information, students could be forgetting it by the time they complete their "after" survey.
- Students are not aware of their "pre" response. Program staff rationally decided that it was best for the "before" and "after" surveys to be on separate pages, which would reveal the "true" results of their behavioral change. Yet, if families have forgotten their pre-responses, it may be difficult to indicate their changes in behavior.

We have noted survey improvement recommendations at the end of this report in the *Conclusions* section.

Measure Installation

The third portion of the audit form asked students specifically about the Conservation Action Kit measures' installation and use. Participants were asked if they had installed each measure, and if not, why.

Generally, this section had a much lower response rate than the first two sections, as only half of the *returned* surveys contained installation information.

Lighting

Each kit included a 15-Watt compact fluorescent bulb. Of the 985 kits delivered, 24% responded to whether they had installed the CFL. Of those respondents, 73% affirmed that they installed the bulb; the average incandescent removed was 68 Watts. The CFLs were most often put in the bedroom and used just over four hours per day.

Table I.4: Installation Characteristics of CFLs (N=233)

% Response Rate	% Installed By Respondents	Average Wattage Replaced*	Average hours Used
24%	73%	67.9	4.2

^{*} Limited to less than 100 Watts

Of the 64 respondents who reported not installing the CFL, only six stated that the bulb didn't fit, and 40 plan to install it in the future. Five respondents specified other reasons why they didn't install the bulb, including "did not want to," and "don't like fluorescents."

Hot Water Savings Measures

Each kit contained three measures to reduce hot water usage in the home: high efficiency showerhead, bathroom aerator, and kitchen aerator. Like the CFL, the response rate was a consistent 24% of provided kits.

The high efficiency showerhead was most often installed; 40% of respondents utilized this measure in their homes. The kitchen aerator and bathroom aerators were installed by 34% and 31% of respondents, respectively. Program participants were also asked to measure the pre- and post-installation flow rates, which were used to determine the average flow reduction for each device, measured in gallons per minute (GPM), as shown on Table I.5.

Table I.5: Installation Characteristics Hot Water Measures (N=233)

Measure	Response Rate	% Installed by Respondents	Average Reduction in GPM*
Showerhead	24%	40%	0.89
Kitchen Aerator	24%	34%	0.96
Bathroom Aerator	24%	31%	0.90

^{*} Post GPM - Pre GPM, each limited between 1 and 7 GPM

Of the 139 students who reported not installing the showerhead, 25% indicated that it did not fit, 25% stated that they already had an efficient model, 15% said they plan to install at a later time, 10% are renters or struggled with installation, and 7% prefer their existing measure.

For the kitchen aerator, 31% (of 153) reported that the new model did not fit at their home, 12% indicated they already had the measure, and only 3% plan to install at a later time. For the bathroom aerator, a similar rate of respondents (32% of 162) stated that the measure did not fit in their home, 10% already have the measure in place, and 10% plan to install later.

Educational Measures

The kit provided several devices to provide information for students to adjust various appliances, including hot water heaters, refrigerators, freezers, stand-alone freezers, furnaces, and air conditioners.⁶

Adjustment rates for these measures were below the installation rates above. This may be expected due to a student's lack of control over major appliances. Of the measures on the installation survey, the refrigerator was most often reported to be adjusted (17%), followed by the freezer (15%), the hot water heater (13%) and stand-alone freezer 5%.

⁶ Furnace and air conditioning changes were queried on the Behavioral Assessment; therefore the responses are not directly comparable.

Table I.6: Appliance Adjustments

Appliance Adjusted	Response Rate	% Adjusted by Respondents*	% Who Plan To Adjust	Average Change in Temperature*
Hot Water Heater	22%	13%	42%	-12.6
Refrigerator	22%	17%	40%	1.1
Freezer	22%	15%	45%	0.4
Stand Alone Freezer	18%	5%	27%	0.3
Furnace**	32%	61%	NA	-0.4
Air Conditioning**	29%	81%	NA	-0.3

^{*} Post-temperature minus Pre-temperature, each limited: hot water heater 100-200°F, refrigerator 30-44°F, freezer and stand-alone freezer -10-30°F, furnace and air conditioning 50-90°F

Although adjustment rates were relatively low, the portion of students who plan to adjust was quite high. For all measures, except the stand-alone freezers, over 40% reported that they planned on adjusting the temperature but had not completed this yet (this question was not asked for furnaces and air-conditioning units).

For those families that did make adjustments, the average reported changes are relatively small. When the audit tool asked students why they did not make the recommended changes, the most frequently provided response was that they were already set at the correct temperature⁷. In addition, several comments were made by respondents that their current temperature settings were preferred or they were not sure how to make the recommended adjustments. For hot water heaters, several commented that they rent and therefore do not have control over that particular appliance.

Additionally, respondents were asked to report any other changes made in their energy consumption. Few responses were provided (7), including insulation, weatherization, new doors, and turning off lights.

Energy Savings

We calculate a range of energy savings by measure for the average respondent. Additional details are provided in the Appendix. For the high-case, we assume that the non-respondents' installation rates are equal to that of the respondents. For the low-case, we assume that one-half as many non-respondents installed measures as compared to respondents. For example, if 50% of respondents indicated that they installed a particular measure, we assumed 25% of the non-respondents installed the measure. We feel this range of energy savings is relatively conservative since we are not crediting the Program with additional savings for those who "plan to install" and are not estimating energy savings from behavioral changes.

^{**} Responses provided on Section 2 of the audit form

⁷ Refrigerators: 24 of 65 responses, Freezers: 18 of 56, Stand Alone Freezers 19 of 41

We find that, based on the equipment saturations, baseline consumption patterns, and installation rates (reported in Appendix), the average participant saved between 240 and 360 kWh and between 10 and 16 therms per year. This translates to first year average cost savings of between \$25 and \$38, assuming rates of \$0.07/kWh and \$0.80/therm. The table below outlines estimated savings by measure.

Table I.7: Estimates of Energy Savings

	High Savin	gs Estimates	Low Saving	s Estimates
Measure	Electric (kWh/year)	Natural Gas (therms/year)	Electric (kWh/year)	Natural Gas (therms/year)
CFL-1	59		38	
Showerhead	214	9	147	7
Kitchen Aerator	32	1	22	1
Bathroom Aerator	25	1	18	1
Adjust Hot Water heater	10	1	7	0
Adjust Refrigerator	2		1	
Adjust Freezer	1		1	
Adjust Stand Alone Freezer	0		0	
Adjust Furnace	19	3	8	1
Total Savings (energy units)	362	16	243	10
Total Cost Savings (Annually)		38	\$	25

Using high and low savings results, the levelized cost of conserved energy was calculated for the kits only (\$30/kit) and kits plus admin (\$162,000)⁸. As shown below, when compared to the kit prices only, the energy savings are relatively inexpensive, \$0.02/kWh. Yet, when administrative costs are included, this cost per kWh increases ten-fold.

Table I.8: Levelized Cost of Conserved Energy

	Kits Only	Kits Plus Administrative	
High Case	\$0.015	\$0.097	
Low Case	\$0.022	\$0.143	

⁸ Admin costs were reported to be \$81,000 per year. Discount rate was assumed to be 7.5% and line losses were assumed to be 10%.

Conclusions

Overall, the evaluation team is impressed with the progress made in the KYNEED-UHL&P Program, particularly with respect to conservation lessons. The combination of UHL&P's kit provision and the associated targeted curriculum has undoubtedly increased student conservation understanding. The Energy Efficiency Notebook has created a focused effort toward improving energy behaviors and installing kit measures.

The primary areas of Program improvement is related to the data collection instrument and encouraging installation of measures.

- Focus on collecting measure-based data. The primary goal of data collection for UHL&P should be verification of provided measures and related feedback. Therefore, it is possible for the audit form to be reduced to the final page and only a few demographic questions.
- Integrate verification into lessons. So far, the Program has done a sound job of integrating the conservation lessons and the measures taken home by students. Yet, the low response rates for the installation survey were below expectations. A reason for this could be that Lessons 4 through 8 cover the measure distribution but the Installations survey assignment is a requirement of Lesson 9, "Landscaping Investigations." We recommend integrating the questions about verifying installation into the lessons that distribute the measures.
- Set goals for increased response rates. The audit form response rates, particularly for the Installation survey, need to significantly improve. We expect that reduced data-collection requirements and integration into lessons will help. In addition, KYNEED should stress to teachers the importance of the data collection for their funding sources. Cinergy should set a reasonable response rate goal, possibly around 75%.
- Set goals for increased installation rates. Many of the installation rates, as reported by respondents, are lower than other school-based programs we have evaluated, as shown in Table I.9. Therefore, we recommend that the Program set the goal of increasing installation rates. One option is to provide a core set of measures (e.g., CFL, thermometers) and then provide hot-water measures, such as showerheads and aerators, only to those who do not already have an efficient unit at home. Another option may be for students to return the measures if they are not needed or don't fit in their homes. In addition, the program could provide incentives for students that install measures, such as additional lightbulbs.

Table I.9: Installation Rate Comparison

	Washington	Utah	lowa	KYNEED
% Respondents that In	stalled			
CFL	87%	99%	92%	73%
Showerhead*	33%	63%	75%	40%
Bathroom Aerator	-	70%	73%	34%
Kitchen Aerator	•	-	-	31%
% Participants that Adj	usted			
Water Heater	9%	62%	16%	13%
Refrigerator	10%	38%	6%	17%
Freezer	8%	64%	6%	15%
Stand-Alone Freezer	2%	-		5%
Furnace	65%	69%	28%	61%
AC	71%	65%	25%	81%

- Consider a way for students to follow up on installation. When asked why they didn't install or adjust measure, many respondents said they "plan to," which was not counted toward energy savings for this evaluation. It would be ideal if students have an opportunity to follow up on these questions in the future and verify actual installation.
- Consider optional behavioral assessment. Although a primary Program goal is to teach students energy saving behaviors, the audit form's behavioral assessment did not provide useful information. If UHL&P would like to collect behavioral changes data, we recommend making significant changes to the current format. Otherwise, we recommend that the Program ensure that the behaviors on the audit tool are integrated into the lessons themselves, and this portion of the audit form is removed.
- **Develop reporting functionality.** We recommend that UHL&P develop a process to more regularly track statistics on returned survey results, which will enable more mid-stream process changes.
- Consider measure changes. If after one year, installation rates do not improve, it may be wise for UHL&P to consider removing those measures with the worst performance and adding others to replace them. For example, it may be possible to add weather-stripping, outlet covers or a room-temperature switch plate.

Appendix: Energy Savings Calculation Details

Installation Rate Assumptions

Installation	High	Low
CFL-1	73%	47%
Showerhead	40%	28%
Kitchen Aerator	34%	24%
Bathroom Aerator	31%	22%
Adjust Hot Water heater	13%	9%
Adjust Fridge	17%	12%
Adjust Freezer	15%	10%
Adjust Stand Alone Freezer	5%	3%
Adjust Furnace	61%	25%

CFL Details

	Lifetime	Pre- Watt	Post- Watt	Hours per Day	Saturation*
Electric Savings	6	67.9	15.0	4.2	100%

Showerhead Details

	Lifetime	Change in GPM	Shower Minutes per week*	Saturation	Conversion from GPM To kW or Therms
Electric Savings		0.0	402.7	51%	0.12
Gas Savings] °	0.9	183.7	46%	0.006

^{*}shower minutes per week = average occupants * average post-lesson length of shower

Kitchen Aerator Details

	Lifetime	Change in GPM	Water Flow In Minutes per Day*	Saturation	Conversion from GPM
Electric Savings				51%	0.073
Gas Savings	3	1.0	21.8	46%	0.004

^{*}Water Flow = % of HH Without Dishwasher * (151 + Occupants * 21) + (% of HH With Dishwasher) * (32 + Occupant * 0.52)

Assumptions:

- 1) Without Dishwasher-15 Minutes of Use Per Day Plus 2 Minutes for Each Occupant
- 2) With Dishwasher- 3 Minutes Per Day + 0.5 Minutes for Each Occupant)

Bathroom Aerator Details

	Lifetime	Change in GPM	Water Flow In Minutes per Day*	Saturation	Conversion from GPM
Electric Savings	E	0.0	6.7	51%	0.073
Gas Savings	3	0.9	6.7	46%	0.004

^{*} Water Flow = Occupants * 1.5 minutes

Temperature of Hot Water Heater Details

	Lifetime	Change in Temp °F	% Savings	Saturation	Savings (unit)/year	Average Savings (unit/year)
Electric Savings	2	12.6	0.40%	51%	154.9	7.1
Gas Savings		12.6	0.40%	46%	11.6	0.5

^{*%} Savings / °F = 4%/10 – conversion for change in temperature found in DOE, Consumer Energy for Hot Water Heaters

Temperature of Fridge Details

	Lifetime	Change in Temp °F	% Savings / ° F*	Saturation
Electric Savings	2	-1.1	-2.50%	98%

^{*} OPALCO estimate of 25% per 10 deg F.

Negative value used to convert negative change in temperature to positive energy savings

Temperature of Freezer Details

	Lifetime	Change in Temp °F	% Savings / ° F	Saturation
Electric Savings	2	- 0.4	-3.60%	98%

^{*%} savings / °F = -18% / 5 - conversion for change in temperature found Based on Home Energy Article for Freezer

Temperature of Stand Alone Freezer Details

	Lifetime	Change in Temp °F	% Savings / ° F	Saturation
Electric Savings	2	0.3	-3.60%	41%

^{* %} savings / °F = -18% / 5 - conversion for change in temperature found Based on Home Energy Article for Freezer

Negative value used to convert negative change in temperature to positive energy savings

Negative value used to convert negative change in temperature to positive energy savings

Temperature of Furnace Details

	Lifetime	Change in Temp °F	% Savings /° F*	Saturation
Electric Savings	2	0.7	2.000/	41%
Gas Savings	2	0.7	3.00%	49%

^{* %} savings / °F = 3%- conversion for change in temperature for a furnace found based on Kentucky Natural Resources and Environmental Protection Cabinet for "Make Your Home More Energy Efficiency and Save Money" fact sheet

Kentucky DSM Rider

Comparison of Revenue Requirement to Rider Recovery

(13)	ic Gas (G) Electric (H) NA NA	NA NA	¥ 2	293 \$ (2
(11) (12)	Ges Electr	NA NA NA NA	2 2 2 2	320 \$ 1,
(9) (10) 2004 Recomplisation	Ges (D) Electric (E)			\$ 1,735,648 \$ 585,859 \$
(8) Sharrad Savánga	\$ (383) \$ 751	10.991	21,023	\$ 32,382
(7) Lost Revenues	\$ 77 270 \$ 270	1205	• • •	\$ 1,562
(6) n Expenditures (C)	\$ 174,806 \$ 53,589	28,514 \$ 28,514 \$ 28,573 \$ 725,697	32,863	1,142,879
(5) Program		48,342	55,715	470,985
(4) man Expenditure: through ROS (8)	471,174 \$ 53,589	76,856 \$ 28,573 782,827	88,578 \$	1,613,844 \$
(3) 6 Projected Shared Sevings Progr 7/2004 to 6/2005 (4) 7/04	=-		51,220 \$ 4,195 \$	192,869 \$
(2) Projected Lost Revenues Proj. 772004 to 6/2005 (A) 7/	7,742 \$ 2,848 \$ 37,820 \$	111	126,096 \$ 9,577 \$	184,083 \$
(1) Projected Program Costs 7/2004 to 6/2005 (A)	n en en e	8 75000 \$ 5 750,000 \$	243,000 \$	Applember 30, 2004.
Residential Programs Res. Consequence & Consequence	Refigerator Replacement Residential Home Energy House Call Res. Commencement	Home Energy Assistance Plus Power Manager Program Development Funds	Energy Star Products Energy Efficiency Webatts Total	(A) Amounts identified in report flied on September 30, 2004.

(A) Amounts identified in report fled on September 30, 2004.

(B) Actual propagam expenditures, lost revenues, and shared savings for the period July 1, 2004 through June 30, 2005.

(C) Alcocalem expenditures, lost revenues, and shared savings for the period July 1, 2004 through June 30, 2006.

(D) Recovery allowed in accordance with the Commission's Order in Case No. 2004-00389.

(F) Recovery allowed in accordance with the Commission's Order in Case No. 2004-00389.

(F) Revenues colected through the DSM Edder between July 1, 2004 and June 30, 2006.

(G) Column (3) + Column (9) - Column (1) - Column (10) - Column (10).

(9) ((Over)Under	COMMUNICATION (E.)	5) \$ (416,958)
(8) Pider		(811,16
(7) 2004 Record Balton (5)		\$ (1,228,123.00) \$
(8) Shared Savings) 7/04 through 6/05 (B'	****	•
(5) * Lost Revenues) 7/04 through 6/05 (8	****	
(4) Program Expenditure 7/04 through 6/05 (B	, , , ,	•
(3) ected Shared Savings 72004 to 6/2005 (A)	2,674 3,647 6,430 112,207	124,858
(2) rejected Lost Revenues Pro 7/2004 to 6/2005 (A)	17,482 \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	\$ 700,000
(1) Projected Program Costs P 7/2004 to 6/2005 (A)	\$ 25,380 \$ 55,080 \$ 55,080 \$ 25,080 \$ 5	
	Lighting HVAC Motors Other Total	(A) Amounts Manufactor of particular (A)

(811,165) \$ (416,958)

(A) Amounts identified in report filed on September 30, 2004.

(B) Actual program expenditures, but revenues, and strand servings for the period July 1, 2004 through June 30, 2005.

(C) Recovery allowed in accordance with the Commission's Order in Case No. 2004-00389.

(D) Revenues collected shough the DSM Rider between July 1, 2004 and June 30, 2005.

(E) Column (4) + Column (5) + Column (6) + Column (7) - Column (8)

Members of the Supreme Court of the United States

NAME	State App't From	Appointed by President	Judicial Oath Taken	Date Service Terminated
Chief Justices				
Jay, John	New York	Washington	(a) October 19, 1789	June 29, 1795
Rutledge, John	South Carolina	Washington	August 12, 1795	December 15, 1795
Ellsworth, Oliver	Connecticut	Washington	March 8, 1796	December 15, 1800
Marshall, John	Virginia Varriand	Adams, John	February 4, 1801	July 6, 1835
Taney, Roger Brooke Chase, Salmon Portland	Maryland Ohio	Jackson Lincoln	March 28, 1836	October 12, 1864
Waite, Morrison Remick	Ohio	Grant	December 15, 1864 March 4, 1874	May 7, 1873 March 23, 1888
Fuller, Melville Weston	Illinois	Cleveland	October 8, 1888	July 4, 1910
White, Edward Douglass	Louisiana	Taft	December 19, 1910	May 19, 1921
Taft, William Howard	Connecticut	Harding	July 11, 1921	February 3, 1930
Hughes, Charles Evans	New York	Hoover	February 24, 1930	June 30, 1941
Stone, Harlan Fiske	New York	Roosevelt, F.	July 3, 1941	April 22, 1946
Vinson, Fred Moore	Kentucky	Truman	June 24, 1946	September 8, 1953
Warren, Earl	California	Eisenhower	October 5, 1953	June 23, 1969
Burger, Warren Earl	Virginia	Nixon	June 23, 1969	September 26, 1986
Rehnquist, William H.	Virginia	Reagan	September 26, 1986	September 3, 2005
Associate Justices				
Rutledge, John	South Carolina	Washington	(a) February 15, 1790	March 5, 1791
Cushing, William	Massachusetts	Washington	(c) February 2, 1790	September 13, 1810
Wilson, James	Pennsylvania	Washington	(b) October 5, 1789	August 21, 1798
Blair, John	Virginia	Washington	(c) February 2, 1790	October 25, 1795
Iredeli, James	North Carolina	Washington	(b) May 12, 1790	October 20, 1799
Johnson, Thomas	Maryland	Washington	(a) August 6, 1792	January 16, 1793
Paterson, William	New Jersey Maryland	Washington	(a) March 11, 1793	September 9, 1806
Chase, Samuel Washington, Bushrod	Virginia	Washington Adams, John	February 4, 1796 (c) February 4, 1799	June 19, 1811
Moore, Alfred	North Carolina	Adams, John	(a) April 21, 1800	November 26, 1829 January 26, 1804
Johnson, William	South Carolina	Jefferson	May 7, 1804	August 4, 1834
Livingston, Henry Brockholst	New York	Jefferson	January 20, 1807	March 18, 1823
Todd, Thomas	Kentucky	Jefferson	(a) May 4, 1807	February 7, 1826
Duvall, Gabriel	Maryland	Madison	(a) November 23, 1811	January 14, 1835
Story, Joseph	Massachusetts	Madison	(c) February 3, 1812	September 10, 1845
Thompson, Smith	New York	Monroe	(b) September 1, 1823	December 18, 1843
Trimble, Robert	Kentucky	Adams, J. Q.	(a) June 16, 1826	August 25, 1828
McLean, John Baldwin, Henry	Ohio Pennsylvania	Jackson Jackson	(c) January 11, 1830	April 4, 1861
Wayne, James Moore	Georgia	Jackson Jackson	January 18, 1830 January 14, 1835	April 21, 1844 July 5, 1867
Barbour, Philip Pendleton	Virginia	Jackson	May 12, 1836	February 25, 1841
Catron, John	Tennessee	Van Buren	May 1, 1837	May 30, 1865
McKinley, John	Alabama	Van Buren	(c) January 9, 1838	July 19, 1852
Daniel, Peter Vivian	Virginia	Van Buren	(c) January 10, 1842	May 31, 1860
Nelson, Samuel	New York	Tyler	February 27, 1845	November 28, 1872
Woodbury, Levi	New Hampshire	Polk	(b) September 23, 1845	September 4, 1851
Grier, Robert Cooper	Pennsylvania	Polk	August 10, 1846	January 31, 1870
Curtis, Benjamin Robbins	Massachusetts	Fillmore	(b) October 10, 1851	September 30, 1857
Campbell, John Archibald Clifford, Nathan	Alabama Maine	Pierce Buchanan	(c) April 11, 1853	April 30, 1861
Swayne, Noah Haynes	Ohio	Lincoln	January 21, 1858 January 27, 1862	July 25, 1881
Miller, Samuel Freeman	Iowa	Lincoln	July 21, 1862	January 24, 1881 October 13, 1890
Davis, David	Illinois	Lincoln	December 10, 1862	March 4, 1877
Field, Stephen Johnson	California	Lincoln	May 20, 1863	December 1, 1897
Strong, William	Pennsylvania	Grant	March 14, 1870	December 14, 1880
Bradley, Joseph P.	New Jersey	Grant	March 23, 1870	January 22, 1892
Hunt, Ward	New York	Grant	January 9, 1873	January 27, 1882
Harlan, John Marshall	Kentucky	Hayes	December 10 1877	October 14, 1911
Woods, William Burnham Matthews, Stanley	Georgia Ohio	Hayes	January 5, 1881	May 14, 1887
Gray, Horace	Massachusetts	Garfield Arthur	May 17, 1881	March 22, 1889
Blatchford, Samuel	New York	Arthur	January 9, 1882 April 3, 1882	September 15, 1902 July 7, 1893
Lamar, Lucius Quintus C.	Mississippi	Cleveland	January 18, 1888	January 23, 1893
Brewer, David Josiah	Kansas	Harrison	January 6, 1890	March 28, 1910
Brown, Henry Billings	Michigan .	Harrison	January 5, 1891	May 28, 1906
Shiras, George, Jr.	Pennsylvania	Harrison	October 10, 1892	February 23, 1903
Jackson, Howell Edmunds	Tennessee	Harrison	March 4, 1893	August 8, 1895

	State	Appointed by	Judicial	Date
NAME	App't From	President	Oath Taken	Service Terminated
White, Edward Douglass	Louisiana	Cleveland	March 12, 1894	December 18, 1910*
Peckham, Rufus Wheeler	New York	Cleveland	January 6, 1896	October 24, 1909
McKenna, Joseph	California	McKinley	January 26, 1898	January 5, 1925
Holmes, Oliver Wendell	Massachusetts	Roosevelt, T.	December 8, 1902	January 12, 1932
Day, William Rufus	Ohio	Roosevelt, T.	March 2, 1903	November 13, 1922
Moody, William Henry	Massachusetts	Roosevelt, T.	December 17, 1906	November 20, 1910
Lurton, Horace Harmon	Tennessee	Taft	January 3, 1910	July 12, 1914
Hughes, Charles Evans	New York	Taft	October 10, 1910	June 10, 1916
Van Devanter, Willis	Wyoming	Taft	January 3, 1911	June 2, 1937
Lamar, Joseph Rucker	Georgia	Taft	January 3, 1911	January 2, 1916
Pitney, Mahlon	New Jersey	Taft	March 18, 1912	December 31, 1922
McReynolds, James Clark	Tennessee	Wilson	October 12, 1914	January 31, 1941
Brandeis, Louis Dembitz	Massachusetts	Wilson	June 5, 1916	February 13, 1939
Clarke, John Hessin	Ohio	Wilson	October 9, 1916	September 18, 1922
Sutherland, George	Utah	Harding	October 2, 1922	January 17, 1938
Butler, Pierce	Minnesota	Harding	January 2, 1923	November 16, 1939
Sanford, Edward Terry	Tennessee	Harding	February 19, 1923	March 8, 1930
Stone, Harlan Fiske	New York	Coolidge	March 2, 1925	July 2, 1941*
Roberts, Owen Josephus	Pennsylvania	Hoover	June 2, 1930	July 31, 1945
Cardozo, Benjamin Nathan	New York	Hoover	March 14, 1932	July 9, 1938
Black, Hugo Lafayette	Alabama	Roosevelt, F.	August 19, 1937	September 17, 1971
Reed, Stanley Forman	Kentucky	Roosevelt, F.	January 31, 1938	February 25, 1957
Frankfurter, Felix	Massachusetts	Roosevelt, F.	January 30, 1939	•
Douglas, William Orville	Connecticut	Roosevelt, F.	April 17, 1939	August 28, 1962 November 12, 1975
Murphy, Frank	Michigan	Roosevelt, F.		
Byrnes, James Francis	South Carolina	Roosevelt, F.	February 5, 1940	July 19, 1949
Jackson, Robert Houghwout	New York	Roosevelt, F.	July 8, 1941	October 3, 1942
Rutledge, Wiley Blount	Iowa	Roosevelt, F.	July 11, 1941	October 9, 1954
Burton, Harold Hitz	Ohio	Truman	February 15, 1943	September 10, 1949
Clark, Tom Campbell	Texas	Truman	October 1, 1945	October 13, 1958
Minton, Sherman	Indiana	Truman Truman	August 24, 1949	June 12, 1967
Harlan, John Marshall	New York	Eisenhower	October 12, 1949	October 15, 1956
• • • • • • • • • • • • • • • • • • • •	New Jersey	Eisenhower	March 28, 1955	September 23, 1971
Brennan, William J., Jr. Whittaker, Charles Evans	Missouri	Eisenhower Eisenhower	October 16, 1956	July 20, 1990
•	Ohio	Eisenhower Eisenhower	March 25, 1957	March 31, 1962
Stewart, Potter	Colorado		October 14, 1958	July 3, 1981
White, Byron Raymond	Illinois	Kennedy Kennedy	April 16, 1962	June 28, 1993
Goldberg, Arthur Joseph			October 1, 1962	July 25, 1965
Fortas, Abe	Tennessee New York	Johnson, L.	October 4, 1965	May 14, 1969
Marshall, Thurgood		Johnson, L.	October 2, 1967	October 1, 1991
Blackmun, Harry A.	Minnesota	Nixon Nixon	June 9, 1970	August 3, 1994
Powell, Lewis F., Jr.	Virginia		January 7, 1972	June 26, 1987
Rehnquist, William H.	Arizona	Nixon	January 7, 1972	September 26, 1986*
Stevens, John Paul	Illinois	Ford	December 19, 1975	
O'Connor, Sandra Day	Arizona	Reagan	September 25, 1981	
Scalia, Antonin	Virginia	Reagan	September 26, 1986	
Kennedy, Anthony M.	California	Reagan	February 18, 1988	
Souter, David H.	New Hampshire	Bush	October 9, 1990	
Thomas, Clarence	Georgia	Bush	October 23, 1991	
Ginsburg, Ruth Bader	New York	Clinton	August 10, 1993	
Breyer, Stephen G.	Massachusetts	Clinton	August 3, 1994	

Annalated by

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Notes: The acceptance of the appointment and commission by the appointee, as evidenced by the taking of the prescribed oaths, is here implied; otherwise the individual is not carried on this list of the Members of the Court. Examples: Robert Hanson Harrison is not carried, as a letter from President Washington of February 9, 1790 states Harrison declined to serve. Neither is Edwin M. Stanton who died before he could take the necessary steps toward becoming a Member of the Court. Chief Justice Rutledge is included because he took his oaths, presided over the August Term of 1795, and his name appears on two opinions of the Court for that Term.

The date a Member of the Court took his/her Judicial oath (the Judiciary Act provided "That the Justices of the Supreme Court, and the district judges, before they proceed to execute the duties of their respective offices, shall take the following oath...") is here used as the date of the beginning of his/her service, for until that oath is taken he/she is not vested with the prerogatives of the office. The dates given in this column are for the oaths taken following the receipt of the commissions. Dates without small-letter references are taken from the Minutes of the Court or from the original oath which are in the Curator's collection. The small letter (a) denotes the date is from the Minutes of some other court; (b) from some other unquestionable authority; (c) from authority that is questionable, and better authority would be appreciated.

[The foregoing was taken from a booklet prepared by the Supreme Court of the United States, and published with funding from the Supreme Court Historical Society.]

Comparison of Revenue Requirement to Rider Recovery Kentucky DSM Rider

(14) er Collection	Electric (H)	ž ž	ž	NA NA (226,499)
(13) (Over)Unde	Q8 (G) NA	žž	ž	NA NA 406,293
(12) lection (F)	Electric	ž ž	≨:	NA 8 1,989,171
(11) Rider Cal	88 ₹	ž ž	≨:	1,800,320
(10) conciliation	Electric (E)			\$ 585,859 \$
(8) 2004 Re	G88 (D)			\$ 1,735,648
(8) Shared Sevings	363) (363) (363) (363)	10,991	21,023	32,382
(7) Lost Revenues	77 : 77 : 270 : 9	1,206		1,552
(6) penditures (C) Flactic 7x	174,806 \$ 53,589 \$	28,573 \$	32,863 \$	1,142,879 \$
(5) Program Ex	296,388 \$	70,540 \$	55,715 \$	470,965 \$
(4) Bm Expenditure Incush 6/05 (8)	53,588	76,856 \$ 28,573 782,627	86,578	1,613,844 \$
(3) ected Shared Sevings Props (2004 to 6/2005 (A) 7/04 ((8,996) \$ 4,700 \$	9 9 9 9	51,220	162,869 \$
P P	•• •• •• •• •• ••			-
(2) ojected Lost Revenue 7/2004 to 6/2005 (A)	7,742 2,848 37,820	, , ,	126,096	184,063
4	100,000 \$	81,500 \$ 75,000 \$ 750,000 \$	140,000 \$ 243,000 \$ 17,850 \$	2,067,150 \$
Residential Programs Res. Conservation & Frams Education	Residential Home Energy House Call \$	News. Comprehensive Energy Education \$ Home Energy Assistance Plus S Power Manager S Proven Manager S	Energy Star Products S Energy Efficiency Website S	1008 \$ 2,000 (A) Amounts identified in report filed on September 30, 2004

(A) Amounts Identified in report filed on September 30, 2004.

A Challe program expenditure, lost revenues, and shared savings for the period July 1, 2004 through June 30, 2006.

(C) Allocation of program expenditures, lost revenues, and shared savings better (LD) absorbed on saturation of gas space heating.

(D) Recovery allowed in accordance with the Commission's Order in Casa No. 2004-00389.

(F) Recovery allowed in accordance with the Commission's Order in Casa No. 2004-00389.

(F) Revenues collected fliverupt the DSM Rider between July 1, 2004 and June 30, 2006.

(G) Column (G) + Column (F) - Column(1).

(H) Column (B) + Column (T) + Column (B) + Column (10) - Column(12).

(8) (9) Rider ((Over)Under Coffection (2) Codestion (F)	100 0777 4 (VST) FAST
(7) 2004 Reconcillation (C)	\$ (1.228.123.00)
(8) Shared Savings)7704 firrough 8/05 (8)	
(5) Lost Revenues 7/04 through 8/05 (8	*****
(4) Program Expenditure 704 through 6/05 (B)	~~~~
(3) Projected Shared Sevings 7/2004 to 6/2005 (A)	2,674 3,647 5 6,430 112,207 124,856
(2) Projected Lost Revenues 7/2004 to 6/2005 (A)	17,482 6,861 5,210 74,709 104,062
(1) Projected Program Costs 1 7/2004 to 6/2006 (A)	52,380 35,880 25,189 112,703 225,942
- '	Lighting HVAC HVAC Other Total

(811,185) \$ (416,958)

\$ (1,228,123.00) \$

(A) Amounts identified in report filed on September 30, 2004.

(B) Actual program expenditures, but revenues, and shared sevings for the period July 1, 2004 through June 30, 2005.

(C) Recovery allowed in accondance with the Commission's Order in Case No. 2004-00399.

(D) Revenues collected through the DSM Rider between July 1, 2004 and June 30, 2005.

(E) Column (4) + Column (5) + Column (8) + Column (7) - Column (8)

Appendix D

2006 Projected Program Costs, Lost Revenues, and Shared Savings

Residential Program Summary

		Costs	Lost Revenues	88	Shared Savings	Total	_	Allocation of Costs Electric Gas	f Costs Gas	Flectric Costs	_	Sudget (Costs, Lost Revenues & Shared Savings)	Lost R Savin	Revenues, igs)
Residential - Current Programs/Measures Residential Conservation & Conservation	•						1				-•	3		Cds Costs
Refriderator Replacement	A 4	499,800		1,283	(1,340)	49	498,546	37.1%	62.9%	\$ 185,420	9	185,369	6	314.374
Home Energy House Call	9 U	100,000	7	20	2,254	10	7,548	100.0%	%0.0	100,000	%	105,442	•	•
Residential Comprehensive Energy Education	•	130,000	<u>.</u>	5	56,686	99 79 90 90 90 90 90 90 90 90 90 90 90 90 90	9,570	37.1%	62.9%	\$ 55,650	&	98,107	•	94,350
Home Energy Assistance Plus (continuing)	, ,	2000	,			io i	,500	37.1%	62.9%	30,237	8	30,237	4 2	51,264
Power Manager	, ,	25,000	, ·				000'5	37.1%	62.9%	27,82	₩	27,825	•	47,175
Program Development Funds	• U	20,000			70,463	\$ C.	000'0	100.0%	%0.0	250,000	%	820,463	4	•
	•	0000	•			74	000,	37.1%	62.9%	51,940	%	51,940	.	88,060
Energy Star Products CFL's (Compact Fluorescent Lights)	•	240,430	\$ 126,096	96	\$ 51,220	3 8.	82,613	100.0%	%0.0	240,430	↔	417,746	44	•
i dunieres (Froot lamps) Energy Efficiency Web Site	49	21,493	6	9,577	4,195	8	84,537	37.1%	62.9%	7,974	%	21,746	40	13,519
Total Costs, Net Lost Revenues, Shared Savings \$	\$	2,058,223	155,9	155,915	153,478	\$ 2,367,616	,616		•	1,449,481 \$ 1,758,874	- -	,758,874	40	608,742

Small C&I DSM Program Summary

Budget (Costs, Lost Revenues, & Shared Savings) Electric Costs Electric Gas \$ 80,548 \$ 119,092 NA \$ 15,390 \$ 16,335 NA \$ 6,047 \$ 14,545 NA \$ 10,085 \$ 14,545 NA	
888 0.0 % 0.0 % 0.0 %	
Alloc Electric 100.0% 100.0% 100.0%	
Total 119,092 16,335 14,545	
Shared Savings 1,959 \$ (274) \$ 5,670 \$ \$ 1,355 \$ \$	
Lost Revenues 36,585 (1,219 (2,828 (3,828) (3,828 (3,828 (3,828 (3,828 (3,828 (3,828 (3,828 (3,828 (3,8288 (3,828 (3,828 (3,828 (3,828 (3,828 (3,828 (3,828 (3,828 (3,8288	
80,548 15,390 6,047 -	
High Efficiency Program Lighting Lighting HVAC Motors Other S Total	

Page 3 of 5

The Union Light Heat and Power Company
Demand Side Management Cost Recovery Rider (DSMR)
Summary of Calculations for 2006 Programs

January, 2006 through December, 2006

Electric Rider DSM	Prog Cost	gram ts (A)
Residential Rate RS	\$	1,758,874
Distribution Level Rates DS, DP, DT, GS-FL, EH & SP	\$	149,972
Gas Rider DSM Residential Rate RS	\$	608,742

(A) See Appendix D, page 2 of 5.

Page 4 of 5

The Union Light Heat and Power Company
Demand Side Management Cost Recovery Rider (DSMR)
Summary of Billing Determinants

Year

2006

Projected Annual Electric Sales MWH

Rates RS

1,451,109

Rates DS, DP, DT,

GS-FL, EH, & SP

2,285,632

Projected Annual Gas Sales MCF

Rate RS

7,702,477

The Union Light Heat and Power Company
Demand Side Management Cost Recovery Rider (DSMR)
Summary of Calculations

January, 2006 through December, 2006

Rate Schedule		True-Up	Expected Program	Total DSM Revenue	Estimated		
Electric Rider DSM	∢	Amount (A)	Costs (B)	Requirement	Requirements Determinants (C)		Dam Cost Recovery Rider (DSMR)
Residential Rate RS	•	(231,867)	\$ 1,758,874	(231,867) \$1,758,874 \$ 1,527,007	1.451.109	dWE.	
Distribution Level Rates							0.001052 \$/KWh
DS, DP, DT, GS-FL, EH & SP	69	(426,840)	\$ 149,972	(426,840) \$ 149,972 \$ (276,868)	2.285.633	4ME	
Gas Rider DSM							(0.0001ZT) \$/KWN
Residential Rate RS	w	415,922	\$ 608,742	415,922 \$ 608,742 \$ 1,024,664	7.702.477	N H	4 000000
Total Recovery						5	C. 133030 WMCF
				\$ 2,274,803			

(A) (Over)/Under of Appendix D page 1multiplied by 1.0237 for 2005 for the average three-month commercial paper rate to include interest on over or under-recovery.(C) Appendix D, page 4.

Appendix E

The Union Light, Heat and Power Company 1697-A Monmouth Street Newport, Kentucky 41071 Ky.P.S.C. Electric No. 4 Sheet No. 78.9 Cancels and Supersedes Sheet No. 78.8 Page 1 of 1

RIDER DSMR

DEMAND SIDE MANAGEMENT RATE

The Demand Side Management Rate (DSMR) shall be determined in accordance with the provisions of Rider DSM, Demand Side Management Cost Recovery Rider, Sheet No. 75 of this Tariff.

The DSMR to be applied to residential customer bills beginning with the January 2006 revenue month is (R) 0.1052 cents per kilowatt-hour.

The DSMR to be applied to non-residential service customer bills beginning with the January 2006 (R) revenue month for distribution service is (0.0121) cents per kilowatt-hour, and 0.00000 cents per kilowatt-hour for transmission service.

Issued by authority of an Order by the Kentucky Public Service Commission, dated

in Case No.

Issued:

Effective:

Issued by Gregory C. Ficke, President

Appendix F

The Union Light, Heat and Power Company 1697-A Monmouth Street Newport, Kentucky 41071 Ky.P.S.C. Gas No. 5 Sheet No. 62.9 Cancels and Supersedes Sheet No. 62.8 Page 1 of 1

RIDER DSMR

DEMAND SIDE MANAGEMENT RATE

The Demand Side Management Rate (DSMR) shall be determined in accordance with the provisions of Rider DSM, Demand Side Management Cost Recovery Rider, Sheet No. 61 of this Tariff.

The DSMR to be applied to residential customer bills beginning with the January 2006 revenue month is 1.33030 cents per hundred cubic feet.

(R)

The DSMR to be applied to non-residential service customer bills beginning with the January 2006 revenue month is 0.00 cents per hundred cubic feet.

Issued by authority of an Order by the Kentucky Public Service Commission, dated No.

in Case

issued:

Effective:

Issued by Gregory C. Ficke, President