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MAY 26 2006

PUBLIC SERVICE  
COMMISSION



1515 WOODFIELD ROAD, SUITE 1400; SCHAUMBURG, IL 60173

FACSIMILE TRANSMITTAL SHEET

TO: Beth O'Donnell

FROM: Jason T. Holldorf, Staff Attorney

COMPANY: Kentucky PSC

DATE: May 1, 2006

PH ~~PHONE~~ NUMBER: (502) 564-3940

TOTAL NO. OF PAGES INCLUDING COVER: 4

FAX ~~PHONE~~ NUMBER: (502) 564-3460

SENDER'S PHONE NUMBER: (847) 706-1393

RE: William Wayne Whitworth  
PSC Case No. 2005-00385

SENDER'S FAX NUMBER: (847) 706-7601

- URGENT
- FOR REVIEW
- PLEASE COMMENT
- PLEASE REPLY
- PLEASE RECYCLE

NOTES/COMMENTS:

Ms. O'Donnell,

Please reference the attached. - Fed Ex tracking # 8558-7346-4374

Thanks,

Jason T. Holldorf

This telecopy transmission contains Verizon Wireless confidential and/or legal privileged information intended only for the addressee(s). If you are not an intended recipient, do not disclose, copy, distribute, or take any action in reliance on these documents. Instead, please notify us by telephone immediately to arrange for their return to us at no cost to you.



Verizon Wireless  
1515 Woodfield Road  
Suite 1400  
Schaumburg, IL 60173

*First Ex + First Class Mail*  
VIA **CERTIFIED MAIL**  
~~(Tracking # 7002 2410 0004 4851 0394)~~

*26*  
May ~~X~~, 2006

**RECEIVED**

MAY 26 2006

William Wayne Whitworth  
7724 Sun Dance Drive, Apt. D  
Louisville, KY 40222

PUBLIC SERVICE  
COMMISSION

**RE: Kentucky Public Service Commission Case No. 2005-00385**  
**Verizon Wireless Account Number 600599700**  
**FOR SETTLEMENT PURPOSES ONLY**

Dear Mr. Whitworth:

Verizon Wireless was recently contacted by the Kentucky Public Service Commission regarding Verizon Wireless Account Number 600599700. Please allow me to review the facts as known to Verizon Wireless.

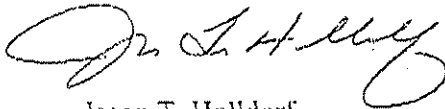
- On 10/03/03, you established Verizon Wireless Account Number 600599700 by signing up for the America's Choice 400 minute calling plan.
- On 11/09/04, Verizon Wireless Account Number 600599700 was terminated by Verizon Wireless due to a valid, outstanding and unpaid balance of \$410.71.
- On 12/22/04, Verizon Wireless referred Account Number 600599700 to Diversified Consultants Incorporated (DCI), an outside collection agency.
- In referring this account to DCI, collection fees totaling \$90.35 were added to the account, which brought the total owed by you to \$501.06.
- Verizon Wireless was advised by DCI that on 01/14/05, DCI received a payment of \$250.53 from you.
- Verizon Wireless has no record that an agreement had been made between you and DCI and/or Verizon Wireless that the \$250.53 paid to DCI on 01/14/05 was to serve as full and final satisfaction of the debt in question. Verizon Wireless been advised by DCI that they do not have record of any such agreement having been made with Complainant. In addition, DCI was not authorized by Verizon Wireless to accept this amount as full and final satisfaction of the debt.

As a result of DCI receiving your payment, the balance on the account was reduced to \$250.53. Although Verizon Wireless is confident that this balance is valid, in the interest of settling the account without further dispute, Verizon Wireless would be willing to not only reduce the balance by the amount that Verizon Wireless paid to the collection agency (\$90.35), but also take an additional \$60.18 off the balance. Accordingly, Verizon Wireless is willing to make an offer to settle for \$100.00 as full and final satisfaction of the debt in question. Payment of \$100.00 should be sent to:

**Verizon Wireless**  
**Recovery Department, 9<sup>th</sup> Floor**  
**1515 Woodfield Road**  
**Schaumburg, IL 60173**

If you have any questions, or would like to discuss this matter further, please feel free to contact me in writing at the above address.

Respectfully,



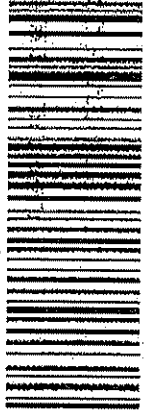
Jason T. Holldorf  
Staff Attorney, Midwest Area

cc: Beth O'Donnell  
Commonwealth of Kentucky  
Public Service Commission  
211 Sower Boulevard  
Frankfort, KY 40602  
(via facsimile only)

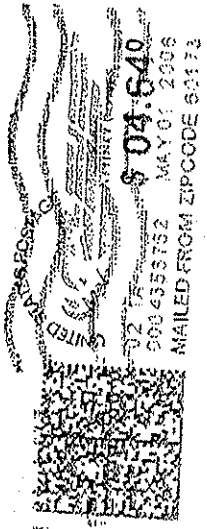
Verizon Wireless  
1515 Woodfield Road  
Suite 1400  
Schaumburg, IL 60173



**CERTIFIED MAIL**



7002 2410 0004 4651 0394



NS-54

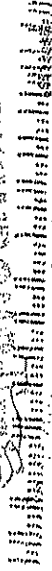
William Wayne Whitworth

- A
- C
- S
- INSUFFICIENT ADDRESS
- ATTEMPTED NOT KNOWN
- NO SUCH NUMBER/ STREET
- NOT DELIVERABLE AS ADDRESSED
- UNABLE TO FORWARD

**RTS**  
RETURN TO SENDER

NO CLAIM

6012379996



Name  
Last Name  
First Name  
S-19