

DMR

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

DION DECKER
(Your Full Name)
COMPLAINANT
VS.
BELL SOUTH
(Name of Utility)
DEFENDANT

RECEIVED
SEP 16 2005
PUBLIC SERVICE
COMMISSION
Case 2005-00375

COMPLAINT

The complaint of DION DECKER
(Your Full Name) respectfully shows:

(a) DION DECKER
(Your Full Name)

695 KY HWY 590 STANFORD KY 40484
(Your Address)

(b) BELL SOUTH
(Name of Utility)

P.O. BOX 1262 CHARLOTTE, NC 28201-1262
(Address of Utility)

(c) That: REPAIR OF INSIDE PHONE JACKS
(Describe here, attaching additional sheets if necessary,

WAS EXCESSIVELY OVER CHARGED.
the specific act, fully and clearly, or facts that are the reason

NO INDICATION OF 1ST JACK COSTING
and basis for the complaint.)
\$8900. NO PAPERWORK SHOWN OR WORK
SIGNED FOR.

Formal Complaint

DION DECKER vs. BELL SOUTH

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REPAIR PERSON WAS HERE FOR 2 HOURS.
REPAIRED OUTSIDE BOX AND THEN SPENT
ABOUT 1 HOUR INSIDE. ONE OF 6 JACKS
STILL DOES NOT WORK.

CURRENT BILL FOR INSIDE WORK IS
\$ 310⁰⁰ I ASKED SEVERAL TIMES TO HAVE A
MANAGER CONTACT ME. TO DATE, NO ONE HAS
CALLLED

Wherefore, complainant asks ASSIGN REASONABLE COST
(Specifically state the relief desired.)

OF 100⁰⁰ OR DISCHARGE BILL
ALTOGETHER.

Dated at STANFORD, Kentucky, this 9 day
(Your City)

of SEPTEMBER ~~19~~ 2005
(Month)

Dion Decker
(Your Signature)

(Name and address of attorney, if any)

D. WERKER
625 KY Hwy 590
STANFORD, KY
40484



PUBLIC SERVICE COMMISSION
211 SOWER BLVD
P.O. Box 615
FRANKFORT, KY. 40602-0615

SEP 16 2005

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FRANKFORT, KY

40602-0615

