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PUBLIC SERVICE COMMISSION

Elizabeth O'Donnell, Executive Director Public Service Commission 211 Sower Boulevard P. O. Box 615 Frankfort, Kentucky 40601

July 14, 2006

Kentucky Utilities Company State Regulation and Rates 220 West Main Street PO Box 32010 Louisville, Kentucky 40232 www.eon-us.com

Rick E. Lovekamp Manager - Regulatory Affairs T 502-627-3780 F 502-627-3213 rick.lovekamp@eon-us.com

Re: In the Matter of: Michael Hunter dba M.H. Rehab v. Kentucky Utilities Company, <u>Case No. 2005-00012</u>

Dear Ms. O'Donnell:

Enclosed please find an original and four (4) copies of the Response of Kentucky Utilities Company to the Commission's First Data Request to the complaint of Michael Hunter dba M.H. Rehab in the above-referenced docket.

Should you have any questions concerning the enclosed, please do not hesitate to contact me.

Sincerely,

Rick E. Lovekamp

Manager, Regulatory Affairs

COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:	
MICHAEL HUNTER)
D/B/A M. H. REHAB)
COMPLAINANT)
V.) CASE NO. 2005-00012
KENTUCKY UTILITIES COMPANY)
DEFENDANT)

RESPONSE OF
KENTUCKY UTILITIES COMPANY
TO
COMMISSION STAFF'S FIRST DATA REQUEST
DATED JULY 7, 2006

FILED: JULY 17, 2006

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Response to Commission Staff's First Data Request Dated July 7, 2006

Case No. 2005-00012

Question No. 1

Witness: Michael D. Lowery, Manager, Customer Accounting

- Q-1. Provide Complainant's billing history from January 2005 to the present, including copies of Complainant's bills.
- A-1. A copy of Complainant's billing history for the period from January, 2005 through September, 2005 is attached. Service to this address was terminated in September, 2005, at Complainant's request. Copies of Complainant's bills for the period from January, 2005 through September, 2005 are also attached.

			US	AGE		BILLING INFORMATION				TOTAL							
PREMISE	TEN	REV MON	KWH USE	KW USE	C CHRG	AMT_KWH	AMT_KW	F ADJ	DSM	ENV SUR	MGR SCR	ESM	VDT	SCHOOL	FRAN_FEE	SALES	TOTAL
011763	022	Jan-2005	438	1.9	\$10.00	\$23.33	\$0.00	\$0.92	\$0.10	\$1.05	(\$0.91)	\$0.80	(\$0.16)	\$1.05	\$1.05	\$2.23	\$39.46
011763	022	Feb-2005	441	1.8	\$10.00	\$23.49	\$0.00	\$1.23	\$0.10	\$2.10	(\$0.95)	\$0.84	(\$0.15)	\$1.10	\$1.10	\$2.33	\$41.19
011763	022	Mar-2005	446	1.8	\$10.00	\$23.76	\$0.00	\$1.43	\$0.10	\$0.68	(\$0.93)	\$0.82	(\$0.15)	\$1.07	\$1.07	\$2.27	\$40.12
011763	022	Apr-2005	417	1.8	\$10.00	\$22.21	\$0.00	\$1.47	\$0.07	\$0.64	(\$0.89)	\$0.00	(\$0.14)	\$1.00	\$1.00	\$2.12	\$37.48
011763	022	May-2005	405	2.1	\$10.00	\$21.57	\$0.00	\$1.08	\$0.07	\$0.93	(\$0.87)	(\$1.04)	(\$0.13)	\$0.95	\$0.95	\$2.01	\$35.52
011763	022	Jun-2005	376	1.9	\$10.00	\$20.03	\$0.00	\$1.93	\$0.06	\$1.01	(\$0.85)	\$0.00	(\$0.13)	\$0.96	\$0.96	\$2.04	\$36.01
011763	022	Jul-2005	827	4.8	\$10.00	\$46.67	\$0.00	\$0.98	\$0.14	\$1.16	(\$1.48)	\$0.00	(\$0.24)	\$1.72	\$1.72	\$3.64	\$64.31
011763	022	Aug-2005	704	5.0	\$10.00	\$39.73	\$0.00	\$6.46	\$0.12	\$1.93	(\$1.31)	\$0.00	(\$0.23)	\$1.70	\$1.70	\$3.61	\$63.71
011763	022	Sep-2005	363	5.0	\$6.33	\$20.48	\$0.00	\$3.33	\$0.06	\$1.03	(\$0.70)	\$0.00	(\$0.13)	\$0.91	\$0.91	\$1.93	\$34.15



bill for additional information.

Customer Service: (859) 367-1200 Mon-Fri 7AM-6PM

Walk-in Center Hours: Mon-Fri 8AM-5PM

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Telephone Payments: (800) 807-3596

DATE DUE

AMOUNT DUE

01/27/05

\$39,46

This is a duplicate bill

ACCOUNT INFORMATION

Account Number: Account Name:

011763-022 0 M H Rehab

Service Address:

2220 Nicholasville Rd Ste 120

Lexington,Ky

Averages for Billing Period	This Year	Last Year
Average Temperature	39°	35°
Number of Days Billed	32	34
Electric/kwh per Day	13.6	15.0

BILLING SU	MMARY	
Previous Balance		37.05
Payments as of 01/17		(37.05)
Balance as of 01/17		0.00
Electric Charges	35.13	
Taxes and Fees	4.33	
Utility Charges as of 01/17		39.46
Total Amount Due		39.46

	ELECTRIC CHARGES
Rate Type: GS-GENERAL SERVICE	
Customer Charge Energy Charge Other Charges For Above Rates	10.00 23.33
Fuel Adjustment (S.00211 x 438 kwh) GS DSM (\$ 00022 x 438 kwh) Environmental Surcharge (3.050% x \$34.35) Merger Surcredit (2.576% CR x \$35.40) ESM Electric Adj (2.330% x S34.49) 'alue Delivery Surcredit (0.450% CR x \$35.29) Total Electric Charges	0 92 0.10 1.05 -0.91 0.80 -0.16

Please see reverse side for additional charges.

Please bring entire bill when paying in person.

Customer Service (859) 367-1200

Previous	Payment	Total Amount Due	Winter Care	Amount
Balance	Due Date		Donation	Enclosed
\$0.00	01/27/05	\$39.46	\$	\$

011763-022 0 Home Phone # (859) 277-2581

Account Number

Check here if plan(s) requested on back of stub.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

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PO BOX 14242 LEXINGTON, KY 40512-4242 #BWNHBWG #011763022 1 8#

238 E LOWRY LN LEXINGTON, KY 40503-2615

Attachment to Question No. 1

Page 2 of 21 Lowery

Service Address: 2220 Nicholasville Rd Ste 120

METER AND USAGE INFORMATION FLECTRIC Meter Previous Previous Current Current Read Meter Demand Number Read Date Reading Read Date Reading Code Multiplier kov. <u>kwh</u> GS -GENERAL SERVICE C526812~A 12/13/04 19040 01/14/05 19478 R 438 \Box C526812-A 12/13/04 01/14/05 1.90 demand 1.8740 Total Usage 1.90 438 TAXES AND FEES Rate Increase For School Tax (3.00% x \$35.13) 1.05 Franchise Fee-Lexington (3.00% x \$35.13) 1.05 Sales Tax (6.00% x \$37.23) 2.23 **Total Taxes and Fees** \$4.33 **BILLING INFORMATION** R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read Meter Read Codes: Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements. IMPORTANT INFORMATION To request a copy of your rate schedule, please call (859) 367-1200. With our Budget Payment Plan, you can reduce the seasonal highs and lows of your monthly energy bills. We will review your past energy usage and take into account expected costs for the coming months. We divide that amount by 12 to tetermine your initial monthly payment amount. Then we will review your account periodically and make any necessary adjustments to your payment amount. Learn more about the plan or sign up online at www.eon-us.com. Or you can simply check the box on the back of your bill stub.

New enrollment only - Please check box(es) below and on front of stub
Automatic Bank Club (voided check must be provided) Please deduct my Automatic Bank Club payment from my Checking Account. I hereby authorize KU to debit my bank account for payment of my
monthly energy bill. This authorization will remain in effect until revoked by me or KU.
Signature

Date ____



an @-@g company

bill for additional information.

Customer Service: (859) 367-1200 Mon-Fri 7AM-6PM

Walk-in Center Hours: Mon-Fri 8AM-5PM

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normally associated with utility bills? Sign up for our Budget

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Telephone Payments: (800) 807-3596

DATE DUE

AMOUNT DUE

02/25/05

\$41.19

This is a duplicate bill

ACCOUNT INFORMATION

Account Number: Account Name:

011763-022 0 M H Rehab

Service Address:

2220 Nicholasville Rd Ste 120

Lexington, Ky

Averages for Billing Period	This Year	Last Year
Average Temperature	33 °	29 "
Number of Days Billed	31	29
Electric/kwh per Day	14.2	18.6

BILLING SU	MMARY	
Previous Balance		39.46
Payments as of 02/15		(39.46)
Balance as of 02/15		0.00
Electric Charges	36.66	
Taxes and Fees	4.53	
Utility Charges as of 02/15		41.19
Total Amount Due		41.19

ELE	CTRIC CHARGES	
Rate Type: GS-GENERAL SERVICE		
Customer Charge Energy Charge Other Charges For Above Rates	10.00 23.49	
Fuel Adjustment (\$.00279 x 441 kwh) GS DSM (\$.00022 x 441 kwh) Environmental Surcharge (6.030% x \$34.82) Merger Surcredit (2.576% CR x \$36.92) ESM Electric Adj (2.330% x \$35.97) Value Defivery Surcredit (0.410% CR x \$36.81)	1.23 0.10 2.10 -0.95 0.84 -0.15	
Total Electric Charges	\$36.66	

Please see reverse side for additional charges.

Please bring entire bill when paying in person.

Customer Service (859) 367-1200

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Previous Balance	Payment Due Date	Total Amount Due	Winter C Donation	
011763-022 0	\$0.00	02/25/05	\$41.19	\$	\$

Home Phone # (859) 277-2581

Check here if plan(s) requested on back of stub.

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Attachment to Question No. 1 Page 4 of 21

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METER AND USAGE INFORMATION **ELECTRIC** Meter Previous Previous Current Current Read Meter Demand <u>Number</u> Read Date Reading Read Date Reading Code Multiplier KW<u>kwh</u> GS -GENERAL SERVICE kwh C526812-A 01/14/05 19478 02/14/05 19919 H 441 1.7950 demand C526812-A 01/14/05 02/14/05 R 1.80 Total Usage 1.80 441 TAXES AND FEES 1.10 Rate Increase For School Tax (3.00% x \$36.66) Franchise Fee-Lexington (3.00% x \$36.66) 1.10 2.33 Sales Tax (6.00% x \$38.86) \$4.53 Total Taxes and Fees **BILLING INFORMATION** R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read Meter Read Codes: Franchise Fee: A pass-through of fees paid by the Company to municipalities for the right to serve customers located in those municipalities. IMPORTANT INFORMATION To request a copy of your rate schedule, please call (859) 367–1200. With our Budget Payment Plan, you can reduce the seasonal highs and lows of your monthly energy bills. We will review your past energy usage and take into account expected costs for the coming months. We divide that amount by 12 to determine your initial monthly payment amount. Then we will review your account periodically and make any necessary adjustments to your payment amount. Learn more about the plan or sign up online at www.eon-us.com. Or you can simply check the box on the back of your bill stub.

New	enrollment	only –	Please	check	box(es)	below and	on front of stub.

□ Automatic Bank Club (voided check must be provided)
Please deduct my Automatic Bank Club payment from my
Checking Account.
hereby authorize KU to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or KU.
Signature

Date .





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bill for additional information.

Customer Service: (859) 367-1200 Mon-Fri 7AM-6PM

Walk-in Center Hours: Mon-Fri 8AM-5PM

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Telephone Payments: (800) 807-3596

DATE DUE

AMOUNT DUE

03/29/05

\$28.25

This is a duplicate bill

ACCOUNT INFORMATION

Account Number: 011763-022 0 Account Name: M H Rehab

Service Address:

2220 Nicholasville Rd Ste 120

Lexington,Ky

Averages for Billing Period	This Year	Last Year
Average Temperature	37°	42°
Number of Days Billed	29	31
Electric/kwh per Day	15.3	17.5

BILLING SU	MMARY	
Previous Balance		41.19
Payments as of 03/16		(41.19)
Balance as of 03/16	,	0.00
Electric Charges	35.71	
Taxes and Fees	4.41	
Utility Charges as of 03/16		40.12
Other Charges		(11.87)
Total Amount Due	-	28.25

ELE	CTRIC CHARGES
Rate Type: GS-GENERAL SERVICE	
Customer Charge Energy Charge Other Charges For Above Rates	10.00 23.76
Fuel Adjustment (S.00320 x 446 kwh) GS DSM (S.00022 x 446 kwh) Environmental Surcharge (1.920% x \$35.29) Merger Surcredit (2.576% CR x \$35.97) ISM Electric Adj (2.330% x \$35.04) Value Delivery Surcredit (0.410% CR x \$35.86) Total Electric Charges	1.43 0.10 0.68 -0.93 0.82 -0.15 \$35.71

Please see reverse side for additional charges.

Please bring entire bill when paying in person.

Customer Service (859) 367-1200

Previous Balance	Payment Due Date	Total Amount Due	Winter Care Donation	Amount Enclosed	
\$0.00	03/29/05	\$28.25	\$	Ş	

011763-022 0 Home Phone # (859) 277-2581

Account Number

Check here if plan(s) requested on back of stub.

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Attachment to Question No. 1

Page 6 of 21 Lowery

Service Address: 2220 Nicholasville Rd Ste 120

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	Meter <u>Number</u>	Previous <u>Read Date</u>	Previous <u>Readina</u>	Current <u>Read Date</u>	Current <u>Reading</u>	Read <u>Code</u>	Meter <u>Multiplier</u>	Demand <u>kw</u>	<u>kwh</u>
GS-GENERAL S	SERVICE								
kwh demand	C526812-A C526812-A	02/14/05 02/14/05	19919	03/15/05 03/15/05	20365 1.8390 To	R A tal Usage	1	1.80	446 446
			ОТН	ER CHARG	ES				
Deposit Interest Ap				_	-11.87 (\$11.87)				
			TAX	ES AND FE	ES				
Rate Increase For Franchise Fee-Le Sales Tax (6.00% Total Taxes a	xington (3.00% ; x \$37.85)			-	1.07 1.07 2.27 \$4.41				
			BILLIN	G INFORMA	TION				
Meter Read C Earnings Sha earnings from	ring Mechar	nism Adjustn	•	I Read; E – Est stment to custo				ring of the	Company
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Ch I he ma	Automatic Bank Club (voided check must be provided) wase deduct my Automatic Bank Club payment from my wecking Account. weeking Account to debit my bank account for payment of my withty energy bill. This authorization will remain in effect until revoked me or KU.
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IMPORTANT INFORMATION

To request a copy of your rate schedule, please call (859) 367–1200.

With our Budget Payment Plan, you can reduce the seasonal highs and lows of your monthly energy bills. We will review your past energy usage and take into account expected costs for the coming months. We divide that amount by 12 to determine your initial monthly payment amount.

Then we will review your account periodically and make any necessary adjustments to your payment amount.

Learn more about the plan or sign up online at www.eon-us.com. Or you can simply check the box on the back of your bill stub.

> Attachment to Question No. 1 Page 8 of 21 Lowery



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bill for additional information.

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normally associated with utility bills? Sign up for our Budget

Payment Plan! See the Important Information section of your

Telephone Payments: (800) 807-3596

DATE DUE

AMOUNT DUE

04/27/05

\$37.48

This is a duplicate bill

ACCOUNT INFORMATION

Account Number:

011763-022 0

Account Name:

M H Rehab

Service Address:

2220 Nicholasville Rd Ste 120

Lexington, Ky

			BILLING SUN	MARY	
Averages for Billing Period	This Year	Last Year	Previous Balance Payments as of 04/15 Balance as of 04/15		28.25 (28.25) 0.00
Average Temperature	50°	50°	Electric Charges	33.36	
Number of Days Billed	30	31	Taxes and Fees Utility Charges as of 04/15	4.12	37.48
Electric/kwh per Day	13.9	18.6	Total Amount Due		37.48

Customer Charge 10.00 Energy Charge 22.21 Other Charges For Above Rates Fuel Adjustment (\$.00352 x 417 kwh) 1 47 GS DSM (\$.00017 x 417 kwh) 0.07 Environmental Surcharge (1 900% x \$33.75) 0.64 Merger Surcredit (2.576% CR x \$34.39) -0.89 Value Delivery Surcredit (1 410% CR x \$33.50) -0.14	Energy Charge		
Fuel Adjustment (\$.00352 x 417 kwh) 1 47 . GS DSM (\$.00017 x 417 kwh) 0.07 Environmental Surcharge (1.900% x \$33.75) 0.64 Merger Surcredit (2.576% CR x \$34.39) -0.89	Other Charges For Above Rates		
GS DSM (\$.00017 x 417 kwth) 0.07 Environmental Surcharge (1.900% x \$33.75) 0.64 Merger Surcredit (2.576% CR x \$34.39) -0.89			
Palas Danies y Carolical (Control of the Cool of	GS DSM (\$.00017 x 417 kwh) Environmental Surcharge (1.900% x \$33.75)	0.07 0.64	
Total Electric Charges \$33.36	Total Electric Charges	\$33.36	

Please see reverse side for additional charges.

Please bring entire bill when paying in person.

Customer Service (859) 367-1200

- 1 -	200	,	LEASE RETURN THIS	PURITOR WITH TOU	REATMENT	
	Previous Balance	Payment Due Date	Total Amount Due	Winter Care Donation	Amount Enclosed	
	\$0.00	04/27/05	\$37.48	\$	\$	

Home Phone # (859) 277-2581

Account Number 011763-022 0

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Service Address: 2220 Nicholasville Rd Ste 120

Attachment to Question No. 1 Page 9 of 21 Lowery

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ELECTRIC			and the second s						
	Meter <u>Number</u>	Previous <u>Read Date</u>	Previous <u>Reading</u>	Current Read Date	Current <u>Reading</u>	Read <u>Code</u>	Meter <u>Multiplier</u>	Demand <u>kw</u>	<u>kwh</u>
GS-GENERA	AL SERVICE								
kwh demand	C526812-A C526812-A	03/15/05 03/15/05	20365	04/14/05 04/14/05	20782 1.7890	R R	1	1.80	417
			The state of the s		Тс	tal Usage	water leader of the leader	1.80	417
			TAX	ES AND FE	ES				
Franchise Fee- Sales Tax (6.0)	For School Tax (3.0 -Lexington (3.00%) 0% x \$35.36) es and Fées			~	1.00 1.00 2.12 \$4.12				
			BILLIN	G INFORMA	NOIT				
Meter Read	Codes: R	– Actual Rea	d; V - Verified	d Read; E – Est	imated Rea	d; S - Se	elf Read		
Merger Sur	r <mark>credit:</mark> The sure	credit represe	ents the custor	ner's share of r	nerger-relai	ted saving	gs associa	ted with the r	nerger
			IMPORT	ANT INFORM	AATION				
To request	a copy of your r	ate schedule,	please call (8	59) 367–1200.					
your past er	dget Payment F nergy usage and our initial month	take into ac	count expecte						
Then we wi	ll review your ac	count periodi	cally and mak	e any necessar	y adjustmer	nts to you	r payment	amount.	
Learn more stub.	about the plan	or sign up onl	line at www.ed	on-us.com. Or	you can sim	ply check	the box o	n the back of	your bill

ł	ew enrollment only – Please check box(es) below and <u>on front of stub</u>
	Automatic Bank Club (voided check must be provided) Please deduct my Automatic Bank Club payment from my Checking Account. I hereby authorize KU to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or KU.
	Signature





an @-@rd company

bill for additional information.

Customer Service: (859) 367-1200 Mon-Fri 7AM-6PM

Walk-in Center Hours: Mon-Fri 8AM-5PM

www.eon-us.com

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normally associated with utility bills? Sign up for our Budget

Payment Plan! See the Important Information section of your

Telephone Payments: (800) 807-3596

DATE DUE

AMOUNT DUE

05/26/05

\$35.52

This is a duplicate bill

ACCOUNT INFORMATION

Account Number:

011763-022 0

Account Name:

M H Rehab

Service Address:

2220 Nicholasville Rd Ste 120

Lexington, Ky

Averages for Billing Period	This Year	Last Year
Average Temperature	56 °	62°
Number of Days Billed	29	29
Electric/kwh per Day	13.9	18.3

BILLING SU	MMARY	
Previous Balance		37.48
Payments as of 05/16		(37.48)
Balance as of 05/16		0.00
Electric Charges	31.61	
Taxes and Fees	3.91	
Utility Charges as of 05/16		35.52
Total Amount Due		35.52

	ELECTRIC CHARGES	
Rate Type: GS-GENERAL SERVICE		
Customer Charge Energy Charge	10.00 21.57	
Other Charges For Above Rates		
Fuel Adjustment (\$ 00267 x 405 kwh) GS DSM (\$.00017 x 405 kwh) Environmental Surcharge (2.850% x \$32.72) Merger Surcredit (2.576% CR x \$33.65) ESM Electric Adj (3.185% CR x \$32.78) Value Delivery Surcredit (0 410% CR x \$31.74)	1 08 0.07 0.93 -0.87 -1 04 -0.13	
Total Electric Charges	\$31.61	

Please see reverse side for additional charges

Please bring entire bill when paying in person.

Customer Service (859) 367-1200

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Previous Balance	Payment Due Date	Total Amount Due	Winter Care Donation	Amount Enclosed
011763-022 0	\$0.00	05/26/05	\$35.52	\$	\$

Home Phone # (859) 277-2581

Check here if plan(s) requested on back of stub.

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Attachment to Question No. 1

Page 11 of 21 Lowery

Service Address: 2220 Nicholasville Rd Ste 120

METER AND USAGE INFORMATION ELECTRIC Meter Previous Previous Current Current Read Moter Demand Number Read Date Reading Read Date Reading Code Multiplier <u>kw</u> <u>kwh</u> GS - GENERAL SERVICE C526812-A 04/14/05 20782 05/13/05 21187 R 405 kitch C526812-A 04/14/05 05/13/05 2.0930 8 2.10 demand Total Usage 2.10 405 TAXES AND FEES Rate Increase For School Tax (3.00% x \$31.61) 0.95 Franchise Fee-Lexington (3.00% x \$31.61) 0.95 Sales Tax (6.00% x S33.51) 2.01 Total Taxes and Fees \$3.91 **BILLING INFORMATION** R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read **Meter Read Codes:** Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements. IMPORTANT INFORMATION To request a copy of your rate schedule, please call (859) 367-1200. With our Budget Payment Plan, you can reduce the seasonal highs and lows of your monthly energy bills. We will review your past energy usage and take into account expected costs for the coming months. We divide that amount by 12 to tetermine your initial monthly payment amount. Then we will review your account periodically and make any necessary adjustments to your payment amount. Learn more about the plan or sign up online at www.eon-us.com. Or you can simply check the box on the back of your bill stub.

New enrollment on	ly – Please	check box(es) below and	on front of stub.
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J	Automatic Bank Club	(voided check must be provided)
Ple.	ase deduct my Automat	ic Bank Club payment from my
Che	ecking Account.	
bo	vahu authoriza KII to dah	it my bank account for navment of my

I hereby authorize KU to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or KU.

Signature

Date _____





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Averages for Billing Period

Average Temperature Number of Days Billed

Electric/kwh per Day

bill for additional information.

Customer Service: (859) 367-1200 Mon-Fri 7AM-6PM

Walk-in Center Hours: Mon-Fri 8AM-5PM

www.eon-us.com

Looking for a way to reduce the seasonal highs and lows

normally associated with utility bills? Sign up for our Budget

Payment Plan! See the Important Information section of your

Telephone Payments: (800) 807-3596

DATE DUE

AMOUNT DUE

06/27/05

\$36.01

This is a duplicate bill

ACCOUNT INFORMATION

Account Number:

011763-022 0 M H Rehab

Account Name: Service Address:

2220 Nicholasville Rd Ste 120

Lexington, Ky

		BILLING SUN	1MARY	
		Previous Balance		35.52
This	Last	Payments as of 06/15		(35.52)
Year	Year	Balance as of 06/15		0.00
68°	71°	Electric Charges	32.05	
32	31	Taxes and Fees	3.96	
	<u> </u>	Utility Charges as of 06/15		36.01
11.7	30.5	Total Amount Due	*****	36.01

	ELECTRIC CHARGES
Rate Type: GS-GENERAL SERVICE	
Customer Charge Energy Charge Other Charges For Above Rates	10.00 20.03
Fuel Adjustment (\$.00512 x 376 kwh) GS DSM (\$.00017 x 376 kwh) Environmental Surcharge (3.150% x \$32.02) Merger Surcredit (2.576% CR x \$33.03) Value Delivery Surcredit (0.410% CR x \$32.18) Total Electric Charges	1.93 0.06 1.01 -0.85 -0.13 \$32.05

Please see reverse side for additional charges.

Please bring entire bill when paying in person.

Customer Service (859) 367-1200

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT **Payment** Winter Care Amount **Previous Due Date Total Amount Due** Donation **Enclosed** Balance S \$ 06/27/05 \$36.01 \$0.00

Home Phone # (859) 277-2581

Account Number

011763-022 0

OFFICE USE ONLY: MB C10, R6550, G311

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PO BOX 14242 LEXINGTON, KY 40512-4242 #BWNHBWG #011763022 1 8#

M H REHAB 238 E LOWRY LN LEXINGTON, KY 40503-2615

Check here if plan(s) requested on back of stub.

Service Address: 2220 Nicholasville Rd Ste 120

Attachment to Question No. 1 Page 13 of 21 Lowery

2107101000300011

ELECTRIC									
	Meter	Previous	Previous	Current	Current	Read	Meter	Demand	
	Number	Read Date	Reading	Read Date	Reading	<u>Code</u>	Multiplier	<u>kw</u>	<u>kwh</u>
GS -GENERA	L SERVICE								
kwh	C526812-A	05/13/05	21187	06/14/05	21563	Ĥ	1		376
demand	C526812~A	05/13/05		06/14/05	1.9240 To	R tal Usage	1	1.90	376
						iai sange			
			IAX	ES AND FEI	=3				
	For School Tax (3.0) -Lexington (3.00% x				0.96 0.96				
Sales Tax (6.00		(902.00)			2.04				
Total Taxe	s and Fees				\$3.96				
			BILLIN	G INFORMA	TION				
Meter Read	Codes: R	 Actual Rea 	d; V - Verified	l Read; E - Est	imated Read	d; S – Se	If Read		
Electric DS	Codes: R M Cost Recove servation initiati	ery: This char	ge represents	costs of Dema	nd–Side Ma	nagemer	nt program		
Electric DS	M Cost Recove	ery: This char	ge represents udits, and we	costs of Dema	nd-Side Ma latives taker	nagemer	nt program		
Electric DS energy-con	M Cost Recove	ery: This char ves, energy a	ge represents udits, and wer	costs of Dema atherization init	nd-Side Ma latives taker	nagemer	nt program		
Electric DS energy-con To request a	M Cost Recove servation initiati	ery: This char ves, energy a ate schedule,	ge represents udits, and wer IMPORTA please call (8	costs of Dema atherization init ANT INFORM 59) 367-1200.	nd-Side Ma latives taker	nagemer on beha	nt program of custo	omers.	
Electric DS energy-con To request a	M Cost Recove servation initiati a copy of your ra	ery: This char ves, energy a ate schedule, lan, you can	ge represents udits, and were IMPORTA please call (8 reduce the sea	costs of Dema atherization init ANT INFORM 59) 367-1200. asonal highs an	nd-Side Ma iatives taker IATION id lows of yo	nagemer on beha	nt program of custo	bills. We will	
Electric DS energy-con To request a With our Bur your past en	M Cost Recove servation initiati a copy of your ra dget Payment P lergy usage and	ery: This charves, energy a ate schedule, lan, you can take into acc	ge represents udits, and were IMPORTA please call (8 reduce the secount expected	costs of Dema atherization init ANT INFORM 59) 367-1200. asonal highs an	nd-Side Ma iatives taker IATION id lows of yo	nagemer on beha	nt program of custo	bills. We will	
Electric DS energy-con To request a With our Bur your past en determine your	M Cost Recove servation initiation a copy of your rand dget Payment P liergy usage and our initial month	ery: This charves, energy a ate schedule, lan, you can I take into acc ly payment a	ge represents udits, and were IMPORTA please call (8 reduce the sereount expected mount.	costs of Dema atherization initi ANT INFORM 59) 367-1200. asonal highs and d costs for the c	nd-Side Ma latives taker MATION Id lows of your	nagemer on beha our month	nt program If of custo nly energy livide that	bills. We will amount by 12	
Electric DS energy-con To request a With our Bur your past en determine your	M Cost Recove servation initiati a copy of your ra dget Payment P lergy usage and	ery: This charves, energy a ate schedule, lan, you can I take into acc ly payment a	ge represents udits, and were IMPORTA please call (8 reduce the sereount expected mount.	costs of Dema atherization initi ANT INFORM 59) 367-1200. asonal highs and d costs for the c	nd-Side Ma latives taker MATION Id lows of your	nagemer on beha our month	nt program If of custo nly energy livide that	bills. We will amount by 12	

New er	nrollment only – Please (cneck box(es) below and	on front of stub.
	Automatic Bank Club	(voided check must be p	provided)
Ple	ase deduct my Automati	ic Bank Club payment fro	m my

Checking Account. I hereby authorize KU to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or KU.

Signature _____

Date _____



Electric/kwh per Day

Customer Service: (859) 367–1200 Mon–Fri 7AM–6PM Walk–in Center Hours: Mon–Fri 8AM–5PM

23.9

www.eon-us.com

Telephone Payments: (800) 807-3596

DATE DUE

AMOUNT DUE

07/28/05

\$64.31

This is a duplicate bill

Looking for a way to reduce the seasonal highs and lows normally associated with utility bills? Sign up for our Budget Payment Plan! See the Important Information section of your bill for additional information.

Averages for	This	Last
Billing Period	Year	Year
Average Temperature	75°	74°
Number of Days Billed	31	31

26.6

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Account Number: 011763-022 0

M H Rehab

Account Name: Service Address:

i H Rehab

2220 Nicholasville Rd Ste 120

Lexington,Ky

BILLING SUI	VMARY	
Previous Balance		36.01
Payments as of 07/18		(36.01)
Balance as of 07/18	-	0.00
Electric Charges	57.23	
Taxes and Fees	7.08	
Utility Charges as of 07/18		64.31
Total Amount Due	-	64.31

ELE	CTRIC CHARGES	
Rate Type: GS-GENERAL SERVICE		
Customer Charge Energy Charge	10,00 46,67	
Other Charges For Above Rates		
Fuel Adjustment (\$.00118 x 827 kwh) GS DSM (\$ 00017 x 827 kwh) Environmental Surcharge (2.010% x \$57.79) Merger Surcredit (2.503% CR x \$58.95) Value Delivery Surcredit (0.410% CR x \$57.47)	0.98 0.14 1.16 -1.48 -0.24	
Total Electric Charges	\$57.23	

Please see reverse side for additional charges.

Please bring entire bill when paying in person.

Customer Service (859) 367-1200

\$0.00	07/28/05
Previous	Payment
Balance	Due Date

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT
Winter Care Amoun

Winter Care Amount
Total Amount Due Donation Enclosed
\$64.31 \$

Check here if plan(s) requested on back of stub.

Home Phone # (859) 277-2581

Account Number

011763-022 0

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M H REHAB 238 E LOWRY LN LEXINGTON, KY 40503-2615

Attachment to Question No. 1 Page 15 of 21

Lowery

Service Address: 2220 Nicholasville Fld Ste 120

		М	ETER AND	USAGE INF	FORMATION	ON			
ELECTRIC		NOTE TO SET OF THE PROPERTY OF							
	Meter <u>Number</u>	Previous <u>Read Date</u>	Previous <u>Reading</u>	Current <u>Read Date</u>	Current <u>Reading</u>	Read <u>Code</u>	Meter <u>Muttiplier</u>	Demand <u>kw</u>	<u>kwh</u>
GS -GENERA	L SERVICE								
kwh demand	C526812-A C526812-A	06/14/05 06/14/05	21563	07/15/05 07/15/06	22390 4 7650 To	V V otal Usage	1	4.80 4.80	827 827
			TAX	ES AND FE	ES				
				_	1.72 1.72 3.64 \$7.08	and the second s			
			BILLIN	G INFORMA	TION				
Meter Read	Codes: R	– Actual Rea	d; V – Verified	l Read; E – Est	imated Read	d; S – Se	elf Read		
Franchise F those munici		ough of fees (paid by the Co	ompany to mun	icipalities for	the right	to serve o	customers to	ocated in
			IMPORTA	ANT INFORM	MATION				
To request a	copy of your ra	ate schedule,	please call (8	59) 367–1200.					
your past en		I take into acc	count expected	asonal highs ar d costs for the o					
Then we will	review your ac	count periodic	cally and mak	e any necessar	y adjustmen	its to you	r payment	amount.	
Learn more a	about the plan o	or sign up onli	ine at www.ec	n-us.com. Or y	/ou can simp	ply check	the box o	n the back (of your bill

New enrolls	ment only - Please	check box(es) below and	on front of stub.
Please o Checkir I hereby	deduct my Automating Account. authorize KU to debenergy bill. This aut	(voided check must be tic Bank Club payment fro hit my bank account for pay thorization will remain in ef	ment of my
Signatur	е		
Date			





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Averages for

Billing Period

Average Temperature

Number of Days Billed

Electric/kwh per Day

bill for additional information.

Customer Service: (859) 367-1200 Mon-Fri 7AM-6PM

Last

Year

710

29

26.7

Walk-in Center Hours: Mon-Fri 8AM-5PM

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Looking for a way to reduce the seasonal highs and lows

normally associated with utility bills? Sign up for our Budget

Payment Plan! See the Important Information section of your

This

Year

79°

28

25.1

Telephone Payments: (800) 807-3596

DATE DUE

AMOUNT DUE

08/25/05

\$63.71

This is a duplicate bill

ACCOUNT INFORMATION

Account Number:

011763-022 0

Account Name: Service Address: M H Rehab 2220 Nicholasville Rd Ste 120

Lexington, Ky

BILLING SU	JMMARY	
Previous Balance	······································	64.31
Payments as of 08/15		(64.31)
Balance as of 08/15	AND THE PARTY OF T	0.00
Electric Charges	56.70	
Taxes and Fees	7.01	
Utility Charges as of 08/15		63.71
Total Amount Due	-	63.71

Landing the state of the state	The state of the s
ELECTRIC CHARGES	
10.00 39.73	
6.46 0.12 1.93 -1.31 -0.23	
\$56.70	
	10.00 39.73 6.46 0.12 1.93 -1.31 -0.23

Please see reverse side for additional charges.

Please bring entire bill when paying in person.

Customer Service (859) 367-1200

12	200	P	LEASE RETURN THIS	PORTION WITH YOU	R PAYMENT
	Previous Balance	Payment Due Date	Total Amount Due	Winter Care Donation	Amount Enclosed
	\$0.00	08/25/05	\$63.71	\$	\$

Home Phone # (859) 277-2581

Account Number 011763-022 0

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#BWNHBWG #011763022 1 8#

M H REHAB 238 E LOWRY LN LEXINGTON, KY 40503-2615

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|--|------------------------------|-----------------------|----------------------------|--------------------------------|--------------------------------|----------------------|----------------------------|---------------------|------------|
| ELECTRIC | | | | | | | 31 | | |
| | Meter
<u>Number</u> | Previous
Read Date | Previous
<u>Reading</u> | Current
Read Date | Current
Reading | Read
<u>Code</u> | Meter
<u>Multiplier</u> | Demand
<u>kw</u> | <u>kwh</u> |
| GS -GENERAL S | ERVICE | | | | | | | | |
| kwh
demand | C526812~A
C526812~A | 07/15/05
07/15/05 | 22390 | 08/12/05
08/12/05 | 23094
4.9760
To | V
V
otal Usage | 1 | 5.00
5.00 | 704
704 |
| | | | ТАХ | ES AND FEI | ES | | | | |
| Hate Increase For :
Franchise Fee-Lex
Sales Tax (6.00%)
Total Taxes ar | dagton (3.00%)
x \$60.10) | | | - | 1.70
1.70
3.61
\$7.01 | | | | |
| | | | BILLIN | G INFORMA | TION | | | | |
| Meter Read Co
Franchise Fee
those municipa | :: A pass-thr | | oaid by the Co | I Read; E – Est ompany to muni | icipalities fo | | | customers lo | cated in |
| To request a co | opy of your ra | ate schedule, | please call (8 | 59) 367–1200. | | | | | |
| With our Budge
your past energ
determine your | gy usage and | l take into acc | ount expected | | | | | | |
| | viou vour se | count periodic | cally and mak | e any necessar | y adjustmer | its to you | r payment | amount. | |
| Then we will re | view your ac | | | | | | | | |
| Then we will re- | • | or sign up onli | ne at www.eo | in-us.com. Or y | ou can sim | oly check | the box o | л the back c | f your I |

New 6	enrollment o	miy – Please	cneck box(es)	pelow and	on front of stub.
	Automatic	Bank Club	(voided che	ck must be p	provided)

Please deduct my Automatic Bank Club payment from my Checking Account.

I hereby authorize KU to debit my bank account for payment of my monthly energy bill. This authorization will remain in effect until revoked by me or KU.

Signature _____

Date _____





Averages for Billing Period

Average Temperature

Number of Days Billed

Electric/kwh per Day

an ©-⊘≥∩ company

bill for additional information.

Customer Service: (859) 367-1200 Mon-Fri 7AM-6PM

Last

Year 71°

29

26.7

Walk-in Center Hours: Mon-Fri 8AM-5PM

www.eon-us.com

Looking for a way to reduce the seasonal highs and lows

normally associated with utility bills? Sign up for our Budget

Payment Plan! See the Important Information section of your

This

Year

78°

19

19.1

Telephone Payments: (800) 807-3596

DATE DUE

AMOUNT DUE

09/15/05

\$34.15

34.15

This is a duplicate bill

ACCOUNT INFORMATION

Account Number: Account Name: 011763-022 0 M H Rehab

Account Name: Service Address:

Total Amount Due

M H Henab 2220 Nicholasville Rd Ste 120

Lexington,Ky

BILLING SUMMARY					
Previous Balance		63.71			
Payments as of 09/02		(63.71)			
Balance as of 09/02	•	0.00			
Electric Charges	30.40				
Taxes and Fees	3.75				
Utility Charges as of 09/02		34.15			

ECTRIC CHARGES	
6.33 20.48	
3.33 0.06 1.03 -0.70 -0.13 \$30.40	
E	20.48 3.33 0.06 1.03 -0.70 -0.13

Please see reverse side for additional charges

Please bring entire bill when paying in person.

Customer Service (859) 367-1200

200		PLEASE RETURN TH	IIS PORTION W	ITH YOUR PAYMENT
Previous Balance	Payment Due Date	Total Amount Due	Winter C Donatio	경화경 등에 가는 사람들은 이번 사람들이 되었다.
\$0.00	09/15/05	\$34.15	\$	\$

Home Phone if (xxx) xxx-xxxx

Account Number

011763-022 0

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M H REHAB 372 SOUTHLAND DR LEXINGTON, KY 40503-1825

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Service Address: 2220 Nicholasville Rd Ste 120

Attachment to Question No. 1 Page 19 of 21

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ELECTRIC	THE PARTY OF THE P								
	Meter	Previous	Previous	Current	Current	Read	Meter	Demand	
	Number	<u> Read Date</u>	Reading	Read Date	<u> Reading</u>	<u>Code</u>	Multiplier	<u>kw</u>	<u>kwh</u> "
GS -GENERAL S	SERVICE								
kwh	C526812-A	08/12/05	23094	08/31/05	23457	B	1		363
demand	C526812-A	08/12/05		08/31/05	5 0490	R	1	5.00	
					To	ital Usage		5.00	363
			TAX	ES AND FEI	ES				
Rate Increase For					0.91				
Franchise Fee-Le Sales Tax (6 00%		c\$30.40)			0.91 1.93				
	X 336.22)			~~	\$3.75				

FINAL BILL

This is your final bill. If you have an active account with us, your final balance will be transferred to this account. If you no longer have service with us, please contact us to provide your new forwarding address.

Meter Read Codes: R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

Electric DSM Cost Recovery: This charge represents costs of Demand–Side Management programs such as energy–conservation initiatives, energy audits, and weatherization initiatives taken on behalf of customers.

New	enrollment only - Please check box(es) below and on front of stub.
(C)	Automatic Bank Club (voided check must be provided) lease deduct my Automatic Bank Club payment from my hecking Account. hereby authorize KU to debit my bank account for payment of my honthly energy bill. This authorization will remain in effect until revoked by me or KU.
Si	ignatureate



IMPORTANT INFORMATION

To request a copy of your rate schedule, please call (859) 367-1200.

With our Budget Payment Plan, you can reduce the seasonal highs and lows of your monthly energy bills. We will review your past energy usage and take into account expected costs for the coming months. We divide that amount by 12 to determine your initial monthly payment amount.

Then we will review your account periodically and make any necessary adjustments to your payment amount.

Learn more about the plan or sign up online at www.eon-us.com. Or you can simply check the box on the back of your bill stub.

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Response to Commission Staff's First Data Request Dated July 7, 2006

Case No. 2005-00012

Question No. 2

Witnesses: David A. Daniel, Manager, Business Service Center, and F. Howard Bush, Jr., Manager, Tariffs/Special Contracts

- Q-2. Explain why Complainant was placed on his initial rate and describe how these decisions are generally made.
- A-2. The Complainant would have been placed on the LP rate due to the type of business and anticipated usage. The normal practice is to place a new customer on a rate consistent with their type of business and based upon both the electric use by a previous tenant, if available, and information provided by the prospective customer.

Prior to July 2004, the effective date of the rates approved by the Commission in Case No. 2003-00434, retail and office space were generally better on the LP rate. At that time, there was no customer charge under the LP rate. However, as a result of the rate change, a \$75.00 monthly customer charge was added to the LP rate and the demand charges were increased more than the energy charges. Consequently, some smaller customers and customers with lower load factors found they would now pay less under the GS rate than under the LP rate.

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Response to Commission Staff's First Data Request Dated July 7, 2006

Case No. 2005-00012

Question No. 3

Witness: Michael D. Lowery, Manager, Customer Accounting

- Q-3. Provide the following information:
 - a. The name of the customer who previously received service at Complainant's address.
 - b. The rate the previous customer was billed.
- A-3. For the billing periods immediately proceeding service to Complainant (January, 2002 May, 2002), KU has no record of any customer on service at this address.

Response to Commission Staff's First Data Request Dated July 7, 2006

Case No. 2005-00012

Question No. 4

Witness: David A. Daniel, Manager, Business Service Center

- Q-4. Provide copies of any correspondence and any audio recordings between KU and Complainant.
- A-4. Three letters were sent to customers, including Complainant, on June 15, 2004, August 20, 2004, and December 1, 2004, advising customers to contact the Business Service Center to find out whether they could save money by switching to a different rate. KU has also located two audio recordings of telephone calls from the Complainant (one with Michael Whitis on November 15, 2004 and another with John Warren on December 20, 2004). In addition, David Daniel returned Complainant's telephone call on December 20, 2004, after he talked with John Warren and asked to speak to a manager. KU does not have an audio recording of that call, because it was out-bound from a manager's phone. During that telephone call, however, Complainant requested a refund of the difference between the rates charged under Rate LP and Rate GS. Mr. Daniel explained that KU was unable to refund these charges, but that Complainant's rate had been changed to Rate GS moving forward from November 15, 2004.

Copies of the above-referenced correspondence and audio recordings of in-bound telephone calls between KU and Complainant are attached.