

JOHN T. BALLANTINE  
 SPENCER E. HARPER, JR.  
 WILLIAM W. DAVIS  
 JOSEPH C. OLDHAM  
 STEPHEN F. SCHUSTER  
 JOHN G. TREITZ, JR.  
 WALTER LAPP SALES  
 ERNEST W. WILLIAMS  
 JAMES S. GOLDBERG  
 SCOTT W. BRINKMAN

W. GREGORY KING  
 KENDRICK R. RIGGS†  
 JAMES B. MARTIN, JR.  
 LISA ANN VOGT  
 JOHN WADE HENDRICKS  
 LYNN H. WANGERIN  
 STEVEN L. LENARZ  
 DOUGLAS C. BALLANTINE  
 THOMAS E. RUTLEDGE‡  
 THOMAS M. WILLIAMS\*\*\*  
 SHARON A. MATTINGLY

TIMOTHY J. EFLER\*\*\*  
 ANTHONY L. SCHNELL  
 STEPHEN C. HALL  
 CRAIG C. DILGER  
 J. GREGORY CORNETT  
 MELONY J. LANE  
 JOSEPH A. KIRWAN  
 LAURA H. FULLIAM\*\*  
 F. RYAN KEITH‡  
 JUSTIN D. CLARK  
 W. DUNCAN CROSBY III

OF COUNSEL  
 JAMES S. WELCH  
 RICHARD F. NEWELL  
 TIMOTHY R. CORRIGAN  
 B. RIGGS LEWIS  
 ALLYSON K. STURGEON

SQUIRE R. OGDEN  
 1899-1984  
 ALSO ADMITTED:  
 \*\*INDIANA  
 †VIRGINIA  
 ‡DISTRICT OF COLUMBIA  
 #TENNESSEE

1700 PNC PLAZA  
 500 WEST JEFFERSON STREET  
 LOUISVILLE, KENTUCKY 40202-2874  
 (502) 582-1601  
 FAX: (502) 581-9564  
 WWW.OGDENLAW.COM

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TO: Elizabeth O'Donnell Executive Director	KY Public Service Commission		(502) 564-7279

FROM: J. Gregory Cornett

RE: White v. LG&E (Case #2004-00497)  
 Clem v. KU (Case #2004-00499)  
 Yuen v. LG&E (Case #2004-00450)  
 Gallagher v. KU (Case #2004-00451)  
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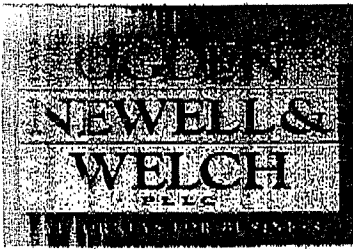
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1700 PNC PLAZA  
500 WEST JEFFERSON STREET  
LOUISVILLE, KENTUCKY 40202-2874  
(502) 582-1601  
FAX (502) 581-9564  
www.ogdenlaw.com

May 26, 2005

**J. GREGORY CORNETT**

DIRECT DIAL 502-560-4210  
DIRECT FAX 502-627-8710

gcornett@ogdenlaw.com

**VIA FACSIMILE (502) 564-7279**  
**and REGULAR MAIL**

Elizabeth O'Donnell  
Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, Kentucky 40601

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PUBLIC SERVICE  
COMMISSION

**RE: Curtis E. White v. Louisville Gas and Electric Company**  
Case No. 2004-00497

**Ada Mae Clem v. Kentucky Utilities Company**  
Case No. 2004-00499

**John Yuen v. Louisville Gas and Electric Company**  
Case No. 2004-00450

**Robert T. Gallagher v. Kentucky Utilities Company**  
Case No. 2004-00451

**Regina Ann Morris v. Louisville Gas and Electric Company**  
Case No. 2005-00010

Dear Ms. O'Donnell:

I am writing on behalf of Louisville Gas and Electric Company and Kentucky Utilities Company (collectively the "Companies") to provide comments on the Intra-Agency Memorandum ("Memo") regarding the informal conference held at the Commission's office on March 22, 2005.

As an initial matter, the Companies wish to clarify that their respective tariff provisions regarding theft of service or tampering with equipment apply to all property owners, and are not limited simply to landlord/tenant situations. In addition, the Companies have the following specific comments on the Memo:

- With regard to the third sentence of the third paragraph on page 1 of the Memo, it is the Companies' practice to lock a meter only where there is evidence of theft or tampering. Otherwise, when a request for disconnection of service is received,

Elizabeth O'Donnell

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the Companies read the meter, turn it off, and place colored seals on the meter. In either situation, however, the meter is still read on a regular schedule.

- With regard to the last sentence of the second paragraph on page 2 of the Memo, the Companies do have some concern about the propriety of requiring a "read and leave on" agreement as a condition of service in all situations and about the administrative difficulties that might be encountered with procuring those agreements in uniform fashion.
- With regard to the fifth paragraph on page 2 of the Memo, the last sentence should read as follows: The new *residential* deposit requirement applies only after an existing *residential* customer is disconnected, not when an existing *residential* customer incurs late payment charges.
- With regard to the last paragraph on page 2 of the Memo, the paragraph should read as follows: *In determining whether to return non-residential deposits to pre-July 1, 2004 non-residential customers, LG&E requires 36 continuous months of no delinquent payments or late notices, and no previous disconnection for nonpayment, in order to establish "satisfactory payment history."*<sup>1</sup> LG&E/KU also assured the parties that it was not using pre-July 1, 2004 data to determine if a *non-residential* customer needs an increased deposit.

Should you have any questions or need any additional information, please contact me at your convenience.

Yours very truly,



J. Gregory Cornett

JGC/ec

cc: J.E.B. Pinney  
Dennis G. Howard, II  
All Parties of Record

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<sup>1</sup> KU's policy, to retain non-residential deposits as long as the customer remains on service, did not change effective July 1, 2004.