

2004-525

Alton L. Warford
1063 Gilbert's Creek Road
Lawrenceburg Kentucky 40342

January 17, 2005

PUBLIC SERVICE COMMISSION
P.O. Box 615
Frankfort Kentucky 40601

RECEIVED

JAN 19 2005

PUBLIC SERVICE
COMMISSION

Re: *South Anderson Water District
Proposed Non-Recurring Charges*

Dear PSC:

My responsibility as 4th District Magistrate is to listen to the concerns of all the people.

It is an apparent concern to my constituents and also to myself as a customer of South Anderson Water to see such a huge jump in charges. The low income families are the ones hit the hardest by these charges because they are the ones having difficulty in paying their bills to start with.

It was my understanding that all charges are based on actual cost to the customer of South Anderson Water District.

Please send me the break down of each charge for each service increased. It is unclear to me how the South Anderson Water District arrives at the rate they propose. For example, a return check charge would be for the employee's time to send a form letter to the customer, postage, whatever additional time needed, etc. This amount must total \$25.00. The customer already has a 2/12ths deposit which would cover this type of circumstance if they were to move.

Some information that must be considered would be 80 % of the customers is approximately 5 miles within the office. Also, there would be no added expense of the staff during regular office hours. I can understand charging more for after office hours. However, it is hard for me to understand how they can arrive at \$75.00 for a re-connection charge. That is more than plumbers charge for a service call and they work for a profit.

Thank you for your time.

Sincerely,
Alton Warford

Alton Warford
4th District Magistrate Anderson County