

Oct. 20, 2004

Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, Ky. 40602

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PUBLIC SERVICE
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Bert + Elaine McFadden
155 Pine Hill Brock Road
London, Ky. 40741

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PSC Consumer Services

To Whom it May Concern,

K. Petroleum, Inc. has filed a request with your office for an increase for it's rates. I feel a 100% increase is much too high. There are a lot of older retired people who will not be able to pay this rate increase. My husband and I will have to have our meter removed and try to find another way to heat our house. This rate hike is far more than we can pay.

K. Petroleum, Inc. does not send us a bill by the month. We are expected to pay six and

eight months of bills All at one time. They have a lawyer Charles Stivers send us a bill that is due upon being received. If it is not paid within a few days Mr. Stivers sends out a letter threatening us with court proceedings. If this rate increase is passed I will not be able to pay the bill. This is not fair for older retired people who are trying to live on Social Security.

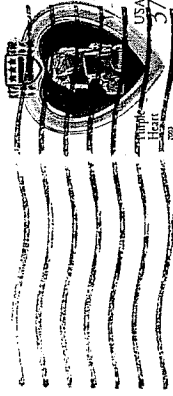
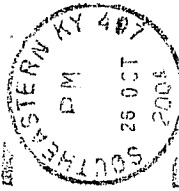
We have not had good service from this company. We have gone days without heat every time the temperature drops below 25°. Also we have no contact person if we have an emergency.

The gas line runs through the middle of our farm. We received no compensation from the gas company. We were suppose to have free gas.

Please do not give K. Petroleum a 100% increase.

Thank You Bert McFadden

B. McFadden
155 Pine Niece Brock Rd.
London, Ky. 40741



FEEL

Public Service Commission
211 Sower Boulevard
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Frankfort, Ky. 40607

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