

RUSSELL
COUNTY

Waves of Fun!

October 26, 2004

Russell County Tourist Commission
650 South Highway 127
Post Office Box 64
Russell Springs, KY 42642-0064
Telephone: (270) 866-4333
Facsimile: (270) 866-4304
e-mail: lake@russellcountyky.com

RECEIVED

OCT 28 2004

PUBLIC SERVICE
COMMISSION

Ms. Beth O'Donnell
Executive Director
Public Service Commission
P. O. Box 615
Frankfort, KY 40602

RE: Case No. 2004-00357

Dear Ms. O'Donnell:

Please accept this letter as the request of the Russell County Tourist Commission to withdraw our application for a public interest payphone at the Tourist Center. Upon further thought and discussion, we have decided the space for a public payphone would be better utilized to display more travel information for those visiting in our area.

We have tried to track the request for a payphone and have found it to be less than one request per month with maybe 8-10 requests per year. In an emergency situation, we have allowed visitors to use our business line to make a call. This has happened only once or twice in the past three years. We have directed visitors to payphones less than a mile away for casual calls. With cell phone usage so high, there just isn't much demand for a public payphone.

Mr. Magruder and his staff at Duo-County Telephone have been excellent in providing services for our offices. I know if we felt there was a strong need for a public payphone, they would install one even if it meant a loss for them. They are just that community minded.

If you have any questions, please feel free to contact me

Thank you for your time concerning this matter.

Sincerely,



Portia Flowers Gosser
Executive Director

Cc: Mr. Bill Magruder, Duo-County Telephone
Mr. Gary Pace, Kentucky Payphone Association



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Post Office Box 64

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INFORMATION
COMMISSION

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Public Service Commission
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Frankfort, KY 40602

