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COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

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SEP - 1 2004
PUBLIC SERVICE
COMMISSION

In the matter of:

YANDELLA CAUDILL)
(Your Full Name))
COMPLAINANT)
VS.)
EAST KY WASTE CONTROL)
(Name of Utility))
DEFENDANT)

Case 2004-00354

COMPLAINT

The complaint of Yandella Caudill respectfully shows:
(Your Full Name)

(a) Yandella Caudill Hager Hill, KY 41222
(Your Full Name)
15 Paradise Valley
(Your Address)

(b) East Ky Waste Control
(Name of Utility)
153 George Branch, East point Ky 41216
(Address of Utility)

(c) That: This sewage plant is a health
(Describe here, attaching additional sheets if necessary,
Problem- It has not been attended
the specific act, fully and clearly, or facts that are the reason
for for over 3 months. I have to go
and basis for the complaint.)
out twice daily and clean the water
keeps it back upon my home. I'm

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Formal Complaint

Vandella Caudill vs. East by West Control also
Lara Bowling

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fact this is hurting my health. Black
water runs on the ditch and then runs
into drinking water.

I have called Lara Bowling but
he will not return my calls. We can
not go outside because of flies on other insects

Wherefore, complainant asks That the ~~owner~~ owner Lara
(Specifically state the relief desired.)

Bowling fixes the problem which is
major. I pay my bill which is 27.40
yet he does nothing. I don't think
anyone would believe it unless they saw it.

Dated at Hager Hill, Kentucky, this 25 day
(Your City)

of August 25, 19009
(Month)

Vandella Caudill
(Your Signature)

(Name and address of attorney, if any)

807 KAR 5:001. Rules of procedure.

Section 12. Formal Complaints.

(1) **Contents of complaint.** Each complaint shall be headed "Before the Public Service Commission," shall set out the names of the complainant and the name of the defendant, and shall state:

(a) The full name and post office address of the complainant.

(b) The full name and post office address of the defendant.

(c) Fully, clearly, and with reasonable certainty, the act or thing done or omitted to be done, of which complaint is made, with a reference, where practicable, to the law, order, or section, and subsections, of which a violation is claimed, and such other matters, or facts, if any, as may be necessary to acquaint the commission fully with the details of the alleged violation. The complainant shall set forth definitely the exact relief which is desired (see Section 15(1) of this administrative regulation).

(2) **Signature.** The complaint shall be signed by the complainant or his attorney, if any, and if signed by such attorney, shall show his post office address. Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

(3) **Number of copies required.** At the time the complainant files his original complaint, he must also file copies thereof equal in number to ten (10) more than the number of persons or corporations to be served.

(4) Procedure on filing of complaint.

(a) Upon the filing of such complaint, the commission will immediately examine the same to ascertain whether it establishes a prima facie case and conforms to this administrative regulation. If the commission is of the opinion that the complaint does not establish a prima facie case or does not conform to this administrative regulation, it will notify the complainant or his attorney to that effect, and opportunity may be given to amend the complaint within a specified time. If the complaint is not so amended within such time or such extension thereof as the commission, for good cause shown, may grant, it will be dismissed.

(b) If the commission is of the opinion that such complaint, either as originally filed or as amended, does establish a prima facie case and conforms to this administrative regulation, the commission will serve an order upon such corporations or persons complained of under the hand of its secretary and attested by its seal, accompanied by a copy of said complaint, directed to such corporation or person and requiring that the matter complained of be satisfied, or that the complaint be answered in writing within ten (10) days from the date of service of such order, provided that the commission may, in particular cases, require the answer to be filed within a shorter time.

(5) **Satisfaction of the complaint.** If the defendant desires to satisfy the complaint, he shall submit to the commission, within the time allowed for satisfaction or answer, a statement of the relief which he is willing to give. Upon the acceptance of this offer by the complainant and the approval of the commission, no further proceedings need be taken.

(6) **Answer to complaint.** If satisfaction be not made as aforesaid, the corporation or person complained of must file an answer to the complaint, with certificate of service on other parties endorsed thereon, within the time specified in the order or such extension thereof as the commission, for good

cause shown, may grant. The answer must contain a specific denial of such material allegations of the complaint as controverted by the defendant and also a statement of any new matter constituting a defense. If the answering party has no information or belief upon the subject sufficient to enable him to answer an allegation of the complaint, he may so state in his answer and place his denial upon that ground (see Section 15(2) of this administrative regulation).

807 KAR 5:001. Rules of procedure.

Section 15. Forms.

(1) In all practice before the commission the following forms shall be followed insofar as practicable:

- (a) Formal complaint.
 - (b) Answer.
 - (c) Application.
 - (d) Notice of adjustment of rates.
- (2) Forms of formal complaint.
 - (3) Form of answer to formal complaint.
 - (4) Form of application.
 - (5) Form of notice to the commission of adjustment of rates

Before the Public Service Commission

(Insert name of complainant))
Complainant)
vs.) No. _____
(Insert name of each defendant)) (To be inserted by
Defendant) the secretary)

COMPLAINT

The complaint of (here insert full name of each complainant) respectfully shows:

(a) That (here state name, occupation and post office address of each complainant).

(b) That (here insert full name, occupation and post office address of each defendant).

(c) That (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at Paducah, Ky, Kentucky, this 25 day
of Aug, 19 2024.

Wardella Caudel
(Name of each complainant)

(Name and address of attorney,
if any)

This act by Mr. Bowling has caused both mental and physical damage - we cannot enjoy being out side and it has also depreciated the value of my home. It is the most filth I have ever encountered and I think he should be made by law to up date the operation.

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Mr. Bill Casher sees checks and accepts our payments. I am out there twice daily to unstop the sewage from backing. I am doing this because I can not afford to have any more of my property damaged. This has been a great mental strain on me because when I lay down at night I can't sleep because of the fear of having all that sewage in my house. I think it is in the hands of the state to demand he fix the plant. I can't even visit or take a vacation and certainly no one wants to come here. I have worked hard to keep my home as nice as possible because I am a widow but I am fighting a losing battle - I can not sell my home for what it is worth.

Pandella Curbell

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This is to continue my letter. Someone came to my house asking to borrow my water hose and of course my water (I am under the impression that Mr. Bowling is supposed to have water connected to the plant. After the use of the water, the plant did not work at all that was about 2-3 weeks ago. I received my water bill which was \$22.00 usually it ranges from 6.90 to 10.00. I live alone and I am appalled that this would happen when he cashes some checks and I have to provide the water, this wasn't the first time this has occurred. I am stuck out twice daily opening the sewage because I cannot afford to have it back up again. My house has the odor of the plant. I had to buy the plug ins to put in my home. I am a prisoner in my own home just because the law will not enforce the laws against hazard to our health. During this time I have lost ten pounds because I cannot eat after doing a terrible deed. I have hurt my back, I have had the raw sewage to get on my skin and it is making me ill. I want to file a civil suit against ~~Kona~~ Bowling and anyone that is ~~connected~~ connected with him. I am going to ask for 50.00 per day for the past 3 months plus pain and suffering. I have to be at home 24-7 and I can't sleep because all I can see is raw sewage. The plant has not been pumped since last fall. Someone, please do something. My husband was killed in 96. Same thing the state had not removed a dangerous ~~log~~ log in the lake which they knew was there. I have no help here but one thing for sure Mr. Lance Bowling is breaking the law and he needs to pay for a long time. He thinks he is above the law -

Wendell Candell
15 Paradise Hwy
Otago Miss, Ky 41722

Public Service Commission of Kentucky

211 Service Blvd.

P.O. Box 615

Frankfort, Ky - 40601

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