



**BellSouth Telecommunications, Inc.**  
601 W. Chestnut Street  
Room 407  
Louisville, KY 40203

Dorothy.Chambers@BellSouth.com

**Dorothy J. Chambers**  
General Counsel/Kentucky

502 582 8219  
Fax 502 582 1573

RECEIVED

OCT 14 2004

PUBLIC SERVICE  
COMMISSION

October 13, 2004

Ms. Beth O'Donnell  
Executive Director  
Public Service Commission  
211 Sower Boulevard  
P.O. Box 615  
Frankfort, KY 40602

Re: The Electric and Water Plant Board of the City of Frankfort, Kentucky,  
Complainant v. BellSouth Telecommunications, Inc., Defendant  
PSC 2004-00297

Dear Ms. O'Donnell:

The original and ten (10) copies of BellSouth's Responses to Data Requests from the September 21, 2004, informal conference are enclosed for filing in the above-captioned case.

Sincerely,



Dorothy J. Chambers

Enclosure

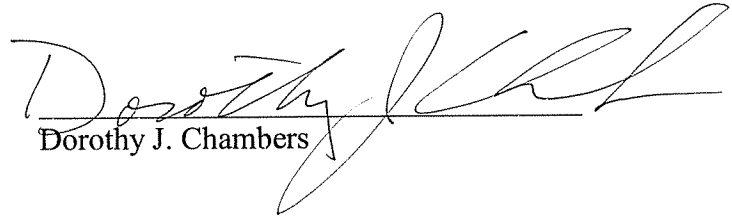
cc: Parties of Record

552963

**CERTIFICATE OF SERVICE**

It is hereby certified that a true and correct copy of the foregoing was served on the following individual by mailing a copy thereof, this 13th day of October, 2004.

Hon. John N. Hughes  
Attorney at Law  
124 West Todd Street  
Frankfort, KY 40601

  
Dorothy J. Chambers



REQUEST: In the following scenarios what service charges apply:

- a. BellSouth retail line moving to CLEC resale
- b. BellSouth retail line moving to UNE-P
- c. BellSouth retail line moving to UNE-L
- d. BellSouth retail line moving to full facility based CLEC, with number porting
- e. Facilities based CLEC establishing new subscriber using their number group, i.e., no ported number (FPB indicated the are charged OCC = \$9.95 + \$.60 tax)

RESPONSE: The service charges for services listed below are in addition to nonrecurring charges applicable to the specific service or UNEs being ordered. The service charges for resale services are those set forth in BellSouth's General Subscriber Services Tariff, Section 4. The UNE charges are those set forth in BellSouth's standard interconnection agreement, which can be found at BellSouth's website [http://www.interconnection.bellsouth.com/become\\_a\\_clec/docs/ics\\_agreement.pdf](http://www.interconnection.bellsouth.com/become_a_clec/docs/ics_agreement.pdf)  
Of course, the UNE rates in individual CLEC interconnection agreements may vary as a result of specific circumstances such as different negotiated terms.

- a. The following charges, as set forth in Section 4 of BellSouth's General Subscriber Services Tariff and in BellSouth's standard interconnection agreement, respectively, apply when a BellSouth retail line moves to a CLEC resale line.
  - Secondary Service Charge, unless a retail promotion waiver is applicable.
  - Local Service Request (LSR)
    - SOMAN – manual service order charge, or;
    - SOMEK – mechanized service order charge

RESPONSE (CONT):

- b. The following charges, as referenced in BellSouth's standard interconnection agreement, apply when a BellSouth retail line is moving to UNE-P.
  - Local Service Request (LSR)
    - SOMAN – manual service order charge, or;
    - SOMEK – mechanized service order charge
- c. When a BellSouth retail line moves to UNE-L, the following charges, as referenced in BellSouth's standard interconnection agreement, apply.
  - Local Service Request (LSR)
    - SOMAN – manual service order charge, or;
    - SOMEK – mechanized service order charge
- d. When a BellSouth retail line moves to a full facility based CLEC with number porting, a secondary service charge, per tariff charges as referenced in BellSouth's standard interconnection agreement, is applied for a transfer of responsibility.
- e. In the case of a facility based CLEC establishing a new subscriber using the CLEC's number, a secondary service charge, per tariff charges as referenced in BellSouth's standard interconnection agreement, would apply to establish the directory listing record.



REQUEST: Explain the various service charges for

- a. Retail services;
- b. Wholesale services, as referenced in BellSouth's standard interconnection agreement;

RESPONSE: a. The terms, conditions and applicable rates for various service charges for retail customers are set forth in the attached General Subscriber Services Tariff ("GSST"), Section A.4, and include but are not limited to, line connection charge, line change charge, secondary service charge, premises work charges and service expediting charge.

b. The following service charges apply for wholesale services and are referenced in BellSouth's standard interconnection agreement:

- Local Service Request (LSR)
  - SOMAN – manual service order charge
  - SOMEK – mechanized service order charge

Other tariffed charges as referenced in BellSouth's standard interconnection agreement may apply, including secondary service charge.

BELLSOUTH  
TELECOMMUNICATIONS, INC.  
KENTUCKY

ISSUED: February 13, 2001  
BY: E.C. Roberts, Jr., President - KY  
Louisville, Kentucky

## GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A  
Seventh Revised Page 1  
Cancels Sixth Revised Page 1  
EFFECTIVE: March 15, 2001

**A4. SERVICE CHARGES**

## CONTENTS

<b>A4.1</b>	<b>Definitions</b>	1	
<b>A4.2</b>	<b>Application Of Charges</b>	1	
A4.2.1	General	1	
A4.2.2	Line Connection Charge Application	1	
A4.2.3	Line Change Charge Application	2	
A4.2.4	Secondary Service Charge Application	2	
A4.2.5	Premises Work Charge Application	3	
A4.2.6	Service Charge Exceptions	3	
A4.2.7	Installment Billing	4	
<b>A4.3</b>	<b>Schedule Of Charges For Connecting Or Changing Service</b>	<b>4.0.1</b>	(T)
A4.3.1	Rates And Charges	<b>4.0.1</b>	(T)
<b>A4.4</b>	<b>Dual Service</b>	4.1	
A4.4.1	General	4.1	
A4.4.2	Rates And Charges	4.1	
<b>A4.5</b>	<b>Service Expediting Charge</b>	4.1	
A4.5.1	General	4.1	
A4.5.2	Charges	<b>4.1</b>	(T)
<b>A4.6</b>	<b>Reserved for Future Use</b>	5	
<b>A4.7</b>	<b>Link-Up</b>	5	
A4.7.1	General	5	
A4.7.2	Regulations	5	
A4.7.3	Rates And Charges	6	
<b>A4.8</b>	<b>Trouble Determination Charge</b>	6	
A4.8.1	General	6	
A4.8.2	Charges	7	



BELLSOUTH  
TELECOMMUNICATIONS, INC.  
KENTUCKY  
ISSUED: October 6, 1995  
BY: M. H. Greene, President - KY  
Louisville, Kentucky

**GENERAL SUBSCRIBER SERVICES TARIFF**

PSC KY. TARIFF 2A  
Second Revised Page 2  
Cancels First Revised Page 2  
EFFECTIVE: November 1, 1995

**A4. SERVICE CHARGES<sup>1</sup>**

(N)

CONTENTS

**Note 1:** These changes are a result of the restructure of this Section and are to be implemented on November 9, 1995.

(N)

BELLSOUTH  
TELECOMMUNICATIONS, INC.  
KENTUCKY  
ISSUED: October 6, 1995  
BY: M. H. Greene, President - KY  
Louisville, Kentucky

**GENERAL SUBSCRIBER SERVICES TARIFF**

PSC KY. TARIFF 2A  
Third Revised Page 3  
Cancels Second Revised Page 3  
EFFECTIVE: November 1, 1995

**A4. SERVICE CHARGES<sup>1</sup>**  
CONTENTS

(N)

**Note 1:** These changes are a result of the restructure of this Section and are to be implemented on November 9, 1995.

(N)

BELLSOUTH  
TELECOMMUNICATIONS, INC.  
KENTUCKY  
ISSUED: March 3, 1997  
BY: E.C. Roberts, Jr., President - KY  
Louisville, Kentucky

## GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A  
Seventh Revised Page 1  
Cancels Sixth Revised Page 1  
EFFECTIVE: April 1, 1997

**A4. SERVICE CHARGES****A4.1 Definitions****SERVICE CHARGE**

Service Charge is a nonrecurring charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telecommunication services or facilities. Service Charges are categorized as:

- Line Connection Charge
- Line Change Charge
- Secondary Service Charge
- Premises Work Charge

Line Connection Charge (First Line, Additional Line) - Applies for establishing an exchange access line or trunk. The charge includes service ordering, central office work, exchange access line work and a standard voice miniature six position network interface.

Line Change Charge (First Line, Additional Line) - Applies per line to miscellaneous customer requested changes on existing service for, but not limited to, number changes and suspend/restore.

Secondary Service Charge - Applies per customer request for the receiving, recording, and processing of customer requests to change services or add new or additional services.

Premises Work Charge - A nonrecurring charge based on the labor time and miscellaneous material required to perform customer requested work such as rearranging the drop wire, protector and/or network interface. (C)

**CUSTOMER REQUEST**

The term "per customer request" as used in this section shall be defined as a customer request for service that is ordered at the same time to be provided on the same date, the same premises, the same system, and the same account.

**A4.2 Application of Charges****A4.2.1 General**

- A. Except as provided hereinafter, the following are subject to service charges:
1. All classes of Basic Exchange Service, ISDN, Centrex Type Services, Wide Area Telecommunications Service (IntraState), Telephone Answering Service and additional classes of service provided in this Tariff.
  2. Features and ancillary services.
  3. Miscellaneous service arrangements and auxiliary equipment
- B. **(DELETED)**
- C. The Line Connection Charge includes a standard voice miniature six position network interface for simple type services which do not require other network interfaces. See Section A14. for FCC approved network interfaces.
- D. Installation charges throughout this Tariff may be applicable in addition to the charges in this section.
- E. Service charges may be required to be paid at the time of application for service. (D)

**A4.2.2 Line Connection Charge Application**

- A. The First Line Connection Charge is applicable if the customer is requesting only one line or for the first line if multiple lines are being ordered.
- B. The Additional Line Connection Charge applies for each additional line on the customer's request after the first line.
- C. The Line Connection Charge applies:
1. For the connection of each exchange access line or trunk.
  2. On ESSX-1 service for the connection of a Network Access Register (NAR).

BELLSOUTH  
TELECOMMUNICATIONS, INC.  
KENTUCKY  
ISSUED: October 6, 1995  
BY: M. H. Greene, President - KY  
Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A  
Fifth Revised Page 2  
Cancels Fourth Revised Page 2  
EFFECTIVE: November 1, 1995

**A4. SERVICE CHARGES<sup>1</sup>**

**A4.2 Application of Charges (Cont'd)**

**A4.2.3 Line Change Charge Application**

- A. The First Line Change Charge is applicable if the customer is requesting changes on only one line or for the first line if changes are being made on multiple lines. (N)
- B. On each multiple line request, the Line Change Charge Additional Line applies for each additional line requested changed after the first line. (N)
- C. If the First Line Connection Charge applies on a customer request, any additional Line Change Charges applicable to the same customer request will be billed at the Additional Line Change Charge rate. (N)
- D. The Line Change Charge applies: (N)
  - 1. For each telephone number changed when requested by the customer. (N)
  - 2. Per NAR for ESSX-1 service. (N)
  - 3. For each line, trunk, or per NAR for ESSX-1 service being restored after service is temporarily denied for nonpayment. (N)
  - 4. For each line, trunk, or per NAR for ESSX-1 service being temporarily suspended at the request of a customer. (N)
  - 5. For changing from loop start to ground start and vice versa and for changing from a line to a trunk and vice versa, for changes in direction, or other operational charges. (N)
  - 6. For changing from Foreign Central Office Service to home wire center and vice versa. (N)
  - 7. For changing from business individual line service to Back-Up Line Service. (N)

**A4.2.4 Secondary Service Charge Application**

- A. The Secondary Service Charge will not apply if a Line Connection Charge or Line Change Charge is applicable. (N)
- B. The Secondary Service Charge applies for adding or rearranging: (N)
  - 1. Custom Calling Service (N)
  - 2. Prestige<sup>®</sup> Communications service (N)
  - 3. Grouping Service (N)
  - 4. RingMaster<sup>®</sup> service (N)
  - 5. TouchStar<sup>®</sup> service (N)
  - 6. Customized Code Restriction (N)
  - 7. Customer requested directory listing changes, except where excluded in this Tariff. (N)
  - 8. Remote Call Forwarding (N)
  - 9. Other features or services for which the Line Connection Charge and Line Change Charge are not applicable. (N)
- C. The Secondary Service Charge applies for: (N)
  - 1. Transfers of responsibility. (N)
  - 2. Changing from residence to business service and vice versa. If the telephone number changes, the Line Change Charge applies in lieu of the Secondary Service Charge. The business charge applies when changing to business and the residence charge applies when changing to residence. (N)
  - 3. Rearrangement of drop wire, protector, and/or network interface. Additionally, Premises Work Charges will apply. (N)
  - 4. When requested by the customer, installing a Network Interface jack on existing service. In addition to Premises Work Charges, the charge for a Network Interface in Section A14. may apply. (N)

**Note 1:** These changes are a result of the restructure of this Section and are to be implemented on November 9, 1995.

<sup>®</sup>Registered Service Mark of BellSouth Corporation  
<sup>®</sup>Service Mark of BellSouth Corporation

BELLSOUTH  
TELECOMMUNICATIONS, INC.  
KENTUCKY  
ISSUED: June 28, 1999  
BY: E.C. Roberts, Jr., President - KY  
Louisville, Kentucky

## GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A  
Tenth Revised Page 3  
Cancels Ninth Revised Page 3  
EFFECTIVE: July 28, 1999

**A4. SERVICE CHARGES****A4.2 Application of Charges (Cont'd)****A4.2.4 Secondary Service Charge Application (Cont'd)**

- D.** The Secondary Service Charge is applicable:
1. On ESSX-1 service when installing a station line or changing a station number.
  2. On *other* Centrex Type Services when adding or changing the operation of a NAR.

(T)

**A4.2.5 Premises Work Charge Application**

- A.** The appropriate Line Connection Charge, Line Change Charge, or Secondary Service Charge applies in addition to the Premises Work Charge.
- B.** Premises Work Charges apply per customer request, per Company employee performing billable work on the customer's premises. The sum of their time is used to determine the number of fifteen minute increments to be billed. Only one initial increment is to be billed per customer request except when the customer specifically requests more employees than the Company would normally dispatch. Where additional employees are specifically requested by the customer, the initial increment charge will also apply per additional Company employee requested.
- C.** Premises Work Charges apply for, but are not limited to:
1. Rearrangement of drop wire, protector and/or network interface.
  2. Trouble Determination.
- D.** The charge for a Network Interface jack applies in addition to the appropriate Premises Work Charges for installing a customer requested Network Interface on existing working or non-working service.
- E.** The customer may request an estimate before ordering work done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed is based on the actual billable time necessary to complete the request.

**A4.2.6 Service Charge Exceptions**

- A.** Service Charges do not apply for:
1. Changing from Touch-Tone Service to Rotary-Dial Service.
  2. Changing from a private or semiprivate listing to a listed number.
  3. Changing the primary listing of a residence customer to the name of the remaining spouse in the event of death or divorce of the spouse currently listed.
  4. Changes in grade of service, e.g., from two-party to one-party.
  5. Changing from one flat, measured or message rate basic local service (including BellSouth<sup>®</sup> Area Plus<sup>®</sup> service and BellSouth<sup>®</sup> Complete Choice<sup>®</sup> options) to another.
  6. Converting existing service to Lifeline
  7. The establishment of a customer's equivalent service at a new/temporary location when the original premises is made uninhabitable due to a disaster such as a tornado, fire, flood, etc. In lieu of a waiver at the new/temporary location, the customer may choose to receive the waiver for the return to the original premises.
  8. Changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service.
  9. Requests for establishing toll credit cards.

<sup>®</sup> Registered Service Mark of BellSouth Intellectual Property Corporation  
<sup>®</sup> Service Mark of BellSouth Intellectual Property Corporation  
<sup>®</sup> BellSouth is a registered trademark of BellSouth Intellectual Property Corporation

BELLSOUTH  
TELECOMMUNICATIONS, INC.  
KENTUCKY  
ISSUED: September 4, 2003  
BY: E.C. Roberts, Jr., President - KY  
Louisville, Kentucky

## GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A  
Eleventh Revised Page 4  
Cancels Tenth Revised Page 4  
EFFECTIVE: October 4, 2003

**A4. SERVICE CHARGES****A4.2 Application of Charges (Cont'd)****A4.2.6 Service Charge Exceptions (Cont'd)**

- A.** Service Charges do not apply for: (Cont'd)
10. Requests for full or partial disconnection.
  11. Upgrades from BellSouth® Back-Up Line service to business individual line service or ISDN service. (T)
  12. The connection, move or change of telephone service previously provided over a Government System where there is no break in the continuity of service.
- B.** When a customer's request is provided:
1. In accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a part of the promotional order. Charges for Line Connection, Line Change, or Premises Work will apply, if applicable, for additional service.
  2. In accordance with the Service Charge waivers listed in A4.2.6.A.2. through 6. preceding, additional features or services subject to the Secondary Service Charge may be made a part of the waiver order.
- C.** The Secondary Service Charge is not applicable: (N)
1. Secondary Service Charges will not apply when residence subscribers order one or more of the services listed below using RightTouch® service, the BellSouth web site or through a BellSouth authorized telemarketing agent until further notice. (N)
    - a. Custom Calling Service (N)
    - b. Prestige® Communications Service (N)
    - c. Grouping Service (N)
    - d. RingMaster® Service (N)
    - e. TouchStar® Service (N)
    - f. Designer Listings (N)
    - g. BellSouth® Voice Mail Service (N)
    - h. Message Waiting Indications (N)
    - i. Customized Code Restriction Options (N)
    - j. Voice Mail Companion Services Package (N)
  2. Secondary Service Charges will not apply when residence subscribers order one or more of the services listed below through the BellSouth residential business office until further notice. (N)
    - a. Voice Mail Companion Services Package (N)

**A4.2.7 Installment Billing**

- A.** Service may be established in advance of payment of service charges. At the customer's option, installation and Service Charges may be paid in up to twelve monthly installments meeting or exceeding the minimum monthly payment shown below. One Installment Billing Arrangement is applicable per customer request as defined in A4.1 of this Tariff. If Installment Billing is requested on additional installation and Service Charges incurred while a balance is due, the additional charges will be established as a Separate Installment Billing arrangement.
- B.** Installment Billing is not available to resellers of local exchange service.
- C.** Installment Billing Service Fee
1. An Installment Billing Service Fee is applicable to Installment Billing payment arrangements established for regulated services purchased from this Tariff by residence customers, by business customers with ten lines or less, and to payment arrangements made for overdue bill balances per A2.4.3 of this Tariff.
    - (a) The fee applies for each installment arrangement billed. It is not Concession eligible.
    - (b) Multiple Installment Billing Service fees may appear on one bill if the customer has multiple Installment Billing arrangements in effect.
    - (c) A customer paying the balance due in less than the predetermined number of installments will not be charged for unbilled installments.
    - (d) The fee will not apply to Lifeline/Link-Up service or CPE (Customer Provided Equipment). (M)

BELLSOUTH  
 TELECOMMUNICATIONS, INC.  
 KENTUCKY  
 ISSUED: September 4, 2003  
 BY: E.C. Roberts, Jr., President - KY  
 Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A  
 Second Revised Page 4.0.1  
 Cancels First Revised Page 4.0.1  
 EFFECTIVE: October 4, 2003

**A4. SERVICE CHARGES**

**A4.2 Application of Charges (Cont'd)**

**A4.2.7 Installment Billing (Cont'd)**

<b>D. Rates and Charges</b>				(M)
1. Per month, minimum installment payments				(M)
		<b>Monthly</b>		
		<b>Rate</b>	<b>USOC</b>	
	(a) Residence	<b>\$5.00</b>	<b>NA</b>	(M)
	(b) Business	<b>5.00</b>	<b>NA</b>	(M)
2. Service Fee				(M)
	(a) Residence	<b>1.00</b>	<b>NA</b>	(M)
	(b) Business	<b>1.00</b>	<b>NA</b>	(M)

**A4.3 Schedule of Charges for Connecting or Changing Service**

**A4.3.1 Rates and Charges**

<b>A. Line Connection Charge</b>				
1. Applies per exchange access line or trunk or per NAR on ESSX-1 service.				
		<b>Residence</b>	<b>Business</b>	<b>USOC</b>
	(a) First Line (per customer request)	<b>\$42.00</b>	<b>\$73.00</b>	<b>NA</b>
	(b) Additional Line (each)	<b>15.00</b>	<b>22.00</b>	<b>NA</b>
<b>B. Line Change Charge</b>				
1. Applies per exchange access line or trunk or per NAR on ESSX-1 service.				
	(a) First Line (per customer request)	<b>35.00</b>	<b>48.00</b>	<b>NA</b>
	(b) Additional Line (each)	<b>12.00</b>	<b>14.00</b>	<b>NA</b>
<b>C. Secondary Service Charge</b>				
1. Applies per customer request				
	(a) Each	<b>9.95</b>	<b>20.00</b>	<b>NA</b>
<b>D. Premises Work Charge</b>				
1. First 15-minute increment or fraction thereof				
	(a) Per increment	<b>30.00</b>	<b>30.00</b>	<b>NA</b>
2. Each additional 15-minute increment or fraction thereof				
	(a) Per increment	<b>14.00</b>	<b>14.00</b>	<b>NA</b>

BELLSOUTH  
 TELECOMMUNICATIONS, INC.  
 KENTUCKY  
 ISSUED: February 13, 2001  
 BY: E.C. Roberts, Jr., President - KY  
 Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A  
 Second Revised Page 4.1  
 Cancels First Revised Page 4.1  
 EFFECTIVE: March 15, 2001

**A4. SERVICE CHARGES**

(T)  
 (M)

**A4.4 Dual Service**

**A4.4.1 General**

- A. Dual Service is a service offering which supplies the same dial tone concurrently to two different addresses served from the same wire center for a limited period of time for nondesigned services only. The provision of Dual Service assures the customer continual service at both locations during the time of a move.
- B. A request for Dual Service occurs on orders for a transfer of service (T&F) within the same wire center where no telephone number change is involved.
- C. Dual Service will be offered subject to the availability of facilities and technical limitations.
- D. Payment for Dual Service is provided for by billing the nonrecurring charge following plus the applicable portion of the monthly rate on both lines during the period of service overlap, regardless of the duration of that overlap.

**A4.4.2 Rates And Charges**

- A. Exchange Access Line
  - 1. Per line, trunk or main station line

	<b>Nonrecurring Charge</b>	<b>USOC</b>
(a) Residence	<b>\$20.00</b>	<b>NA</b>
(b) Business	<b>24.00</b>	<b>NA</b>

**A4.5 Service Expediting Charge**

**A4.5.1 General**

- A. When the customer requests that service be provided in advance of the established service interval, and the Company is able to comply, a Service Expediting Charge applies. The Company will determine minimum intervals required to provide service and will not expedite in advance of such intervals. These minimum intervals may vary according to the type of service requested and/or the location where the service is to be provided.
- B. The charge is applicable per exchange, per customer request.
- C. The Service Expediting Charge applies in addition to all other service and installation charges normally applicable.
- D. The definition of an established service interval, for purposes of applying this charge, is that interval which was agreed to by the Company during the initial negotiation for service, where flexible dates are available or where predetermined intervals must be offered. Service intervals vary by the type and amount of service requested and/or the location where the service is to be provided.
- E. For requests to expedite service to the plant test date from the established due date for lines or trunks requiring engineering design, a Secondary Service Charge will apply in lieu of the charges shown following. This charge is in addition to the normal service charges applicable on the request.
- F. If the Company commits to an expedited service date and then fails to meet the commitment, the customer shall not be responsible for the Service Expediting Charge and the Company shall have no further liability to the customer for its failure to meet the commitment.

**A4.5.2 Charges**

(a) Simple Residence Service	<b>\$25.00</b>	<b>EOD</b>	(M)
(b) Simple Business Service	<b>35.00</b>	<b>EOD</b>	(M)
(c) Lines or trunks requiring engineering design	<b>375.00</b>	<b>EODPX</b>	(M)



BELLSOUTH  
TELECOMMUNICATIONS, INC.  
KENTUCKY  
ISSUED: May 30, 2003  
BY: E.C. Roberts, Jr., President - KY  
Louisville, Kentucky

## GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A  
Tenth Revised Page 5  
Cancels Ninth Revised Page 5  
EFFECTIVE: July 1, 2003

**A4. SERVICE CHARGES****A4.6 Reserved for Future Use****A4.7 Link-Up****A4.7.1 General**

- A. Link-Up is a program designed to increase the availability of telecommunications services to low income subscribers by providing a credit to the nonrecurring installation and service charges to qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are as set forth in this tariff.
- B. Link-Up is supported by the federal universal service support mechanism.
- C. A federal credit amount of fifty percent (50%) of the nonrecurring charges for connection of service, up to a maximum of \$30.00, is available to be passed through to the subscriber.

**A4.7.2 Regulations****A. General**

1. Customers eligible under Link-Up are also eligible for monthly recurring assistance under the Lifeline program.
2. Link-Up connection assistance is available per household and is applicable to the primary residential connection only.
3. The Link-Up credit is available each time the customer installs or relocates the primary residential service.
4. To receive the credit, proof of eligibility must be provided prior to installation of service.
5. The total tariffed charges for connecting service, including service and other installation charges, are considered in the credit calculation.
6. *The non-discounted federal credit amount will be passed along to resellers ordering local service at the prescribed resale discount from this Tariff, for their eligible end users. Eligible Telecommunications Carriers, as defined by the FCC, are required to establish their own Link-Up programs.* (C)
7. Link-Up service is exempt from the Installment Billing Service Fee.

BELLSOUTH  
TELECOMMUNICATIONS, INC.  
KENTUCKY  
ISSUED: May 30, 2003  
BY: E.C. Roberts, Jr., President - KY  
Louisville, Kentucky

## GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A  
Eighth Revised Page 6  
Cancels Seventh Revised Page 6  
EFFECTIVE: July 1, 2003

## A4. SERVICE CHARGES

### A4.7 Link-Up (Cont'd)

#### A4.7.2 Regulations (Cont'd)

##### B. Eligibility

1. To be eligible for a Link-Up credit, the named subscriber must be a current recipient of any of the following low income assistance programs.
  - a. Supplemental Security Income (SSI)
  - b. Food Stamps
  - c. Medicaid
  - d. Federal public housing/Section 8
  - e. Low Income Home Energy Assistance Program (LIHEAP)
2. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

##### C. Certification

1. Proof of eligibility in any of the qualifying low income assistance programs should be provided to the Company at the time of application for service. The Link-Up credit will not be established until proof of eligibility has been received by the Company. If the customer requests installation without proof of eligibility, the requested service will be provided without the Link-Up credit.
2. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Link-Up plan. (T)
3. Resellers providing Link-Up service from this Tariff are responsible for determining proof of eligibility prior to requesting the service. Disclosure requirements described in 2. preceding are applicable to resellers of Link-Up service. (N)

#### A4.7.3 Rates And Charges

- A. The federal credit available for a Link-Up connection is \$30.00 (maximum) or fifty percent (50%) of the installation and service charges from this Tariff, whichever is less.

### A4.8 Trouble Determination Charge

#### A4.8.1 General

- A. The customer shall be responsible for the payment of charges for visits by the Company to the customer's premises which are required in connection with a customer's service difficulty or trouble report when it is determined that the source of the difficulty or trouble is on the customer's side of the demarcation point. This charge does not include any further isolation work beyond the demarcation point.
- B. Payment for this service is provided under two payment options, for Residence and Business Individual Line Service and Party Line Basic Exchange Service which do not terminate in a communications system such as a PBX or key system. Under Option I the customer pays on a monthly recurring charge basis per Exchange Access Line per premises. Under Option II the customer pays on a nonrecurring charge basis per visit. Payment for this service for customers subscribing to Other Residence or Business Service (Option III) is based on a nonrecurring charge per visit.  
Residence and business basic exchange services which terminate in a communications system such as a PBX or key system are defined as other Residence or Business services.
- C. Where the customer is covered under Option I service, the Company will determine if the customer's service difficulty or trouble is on the customer's side of the demarcation point. This coverage does not include any further isolation work beyond the demarcation point.

BELLSOUTH  
 TELECOMMUNICATIONS, INC.  
 KENTUCKY  
 ISSUED: April 14, 2004  
 BY: E.C. Roberts, Jr., President - KY  
 Louisville, Kentucky

GENERAL SUBSCRIBER SERVICES TARIFF

PSC KY. TARIFF 2A  
 Sixth Revised Page 7  
 Cancels Fifth Revised Page 7  
 EFFECTIVE: May 14, 2004

**A4. SERVICE CHARGES**

(T)

**A4.8 Trouble Determination Charge (Cont'd)**

**A4.8.1 General (Cont'd)**

- D. Where eligible customers do not subscribe to Option I service, they are subject to the charges as outlined in B.2. following in those instances where the Company makes a visit to the customer's premises and the trouble condition is found to be on the customer's side of the demarcation point. Customers subscribing to other Residence and Business Service are subject to charges as outlined in B.3. following.
  - a. Where a Network Interface is presently installed on the customer's premises the nonrecurring Trouble Determination Charge in B.2. will apply. The customer is responsible for making the necessary repairs to the inside wire and/or jacks subject to regulations in A2.13.
  - b. Where a Network Interface is not presently installed on the customer's premises the Trouble Determination Charge will not apply for the maintenance visit. A Network Interface will be installed by the Company, wherever practical, at no charge to the customer. The customer is responsible for making the necessary repairs to the inside wire subject to regulations in A2.13.
- E. The monthly recurring rates for Option I trouble determination are not subject to suspension.

**A4.8.2 Charges**

(T)

Company trouble determination to the network interface or demarcation point is provided at the following rates and charges.

**A. Option I**

1. Exchange Access Line

a. Per premises

(1) Residence

(a) each line

(2) Business

(a) each line

**B. Option II**

1. Per Visit

a. In addition, a Secondary Service Charge will apply.

(1) Residence

(a) each line

(1) Business

(a) each line

**C. Option III**

1. See Business Premises Work Charges

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC TDG</b>	
	\$-	\$.25	<b>TDG</b>	(T)
	-	.25	<b>TDG</b>	(T)
	<b>17.50</b>	-	<b>NA</b>	(T)
	<b>17.50</b>	-	<b>NA</b>	(T)

BELLSOUTH  
TELECOMMUNICATIONS, INC.  
KENTUCKY  
ISSUED: October 6, 1995  
BY: M. H. Greene, President - KY  
Louisville, Kentucky

**GENERAL SUBSCRIBER SERVICES TARIFF**

PSC KY. TARIFF 2A  
Thirteenth Revised Page 8  
Cancels Twelfth Revised Page 8  
EFFECTIVE: November 1, 1995

**A4. SERVICE CHARGES<sup>1</sup>**

(N)

**Note 1:** These changes are a result of the restructure of this Section and are to be implemented on November 9, 1995.

(N)



BellSouth Telecommunications, Inc.  
Kentucky Public Service Commission  
Case No. 2004-00297  
September 21, 2004 Informal Conference Data Requests  
BellSouth Response October 13, 2004  
Item No. 3  
Page 1 of 1

REQUEST: When was BellSouth's standard interconnection agreement updated to include reference to "applicable tariff"?

RESPONSE: The reference to "applicable tariff" was added to the second quarter 2000 (2Q00) version of BellSouth's standard interconnection agreement.



REQUEST: Are we charging Comcast a LSR charge? In addition, is Comcast paying the LSR charge?

RESPONSE: Due to billing system constraints, Comcast will be manually billed the LSR charge before year end 2004. BellSouth expects to be paid the appropriate LSR charges by Comcast.





REQUEST: Are there other references to tariff items in ICAs? Point these out.

RESPONSE: Tariff items are referenced in FPB's ICA as follows:

- Attachment 1, Section 8.4.5.6 - Transport and trunks for OS branding
- Attachment 2, Section 1.3 - If no rate in ICA for Network Elements
- Section 1.8 - Re-Termination or rearrangement of non-TRO compliant elements and/or combinations
- Section 2.1.5.2 - Multiple dispatches due to incorrect info from FPB
- Section 2.1.6.4 - Multiple dispatches due to incorrect info from FPB
- Section 4.5.5 - Trunks for OS/DA
- Section 5.2.7 - Conversion of Special Access to EELs - Termination liability provisions
- Section 6.2.3 - Dedicated transport
- Attachment 3, Section 3.3.1 - Local Channel Facilities
- Section 3.3.2 - Dedicated Interoffice Facilities
- Section 3.4.5 - Switched and special access services
- Section 4.10.1.1- Trunk groups for OS/DA, Emergency Services, etc.
- Section 4.10.1.2- Trunk groups for OS/DA, Emergency Services, etc.
- Section 4.10.1.3- Trunk groups for OS/DA, Emergency Services, etc.
- Section 4.10.1.4- Trunk groups for OS/DA, Emergency Services, etc.
- Section 7.2 - Unidentified InterLATA traffic
- Section 7.4.1 - 8XX traffic
- Section 7.6.1 - Transit traffic
- Attachment 4, Section 3.3.2 - Shared Collocation-Guests' connections
- Section 7.7 - Alarm & monitoring
- Attachment 6, Section 3.6 - Cancellation Charges
- Section 3.7 - Service Date Advancement Charges
- Attachment 7, Section 1.6 - Late Payment & returned check charges
- Section 1.10 - If no rate found in ICA
- LNP Amendment - Local number portability cost recovery charge



**REQUEST:** Explain BellSouth's rationale for charging the 5% of Frankfort Plant Board's customers who are new customers the Secondary Service Charge.

**RESPONSE:** As stated in BellSouth's Response to the Informal Conference Data Request, Item No. 1e, these customers are charged the secondary service charge to establish a directory listing record, as referenced in BellSouth's standard interconnection agreement.