

August 20, 2004

Ms. Elizabeth O'Donnell
attn: JEB Pinney
Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, Kentucky 40601
via Fax (502) 564-7279
original in mail

RECEIVED

AUG 23 2004

PUBLIC SERVICE
COMMISSION

RE: John Yarbrough, Complainant v. Kentucky Utilities
Company, Defendant- Case No. 2004-00189

Dear Ms. O'Donnell:

A week ago, K.U. representative Donnie Mills came out to my house to ask me some questions and to reiterate the K.U. position about my electrical damage and the cause. Mr. Mills, as boss over K.U. lineman Perry Utley who repaired my electrical service at issue on November 29, told me Mr. Utley's statement was that he didn't find a disconnected splice or replace a splice on my neutral wire. I repeated that I saw the splice, that night, that K.U. linemen Kenneth Laffoon and Jeff Brinkley had installed in approximately 1998 and it had definitely pulled loose that night and that Mr. Utley had most certainly replaced it, in spite of any records to the contrary.

We looked around under the leaves and mulch under the wire and found the splice that had been left. Mr. Mills inspected it and determined that the wire had indeed pulled out of one side of the splice and was cut on the other side and conceded that my account of events must be correct. He asked if he could keep the splice but I refused, thinking I may need the evidence, but I offered to seal it in a baggie with tape that he could initial. He called later that night to tell me that he had relayed our agreed account of the incident to Ann Westmeyer at Risk Management and that she would contact me soon. I haven't heard from her yet so I thought it would be prudent to put these facts on record for you.

If I had known my account of the splice having been pulled out and of being replaced by K.U. lineman Utley, was in dispute or had I received his account when I specifically asked for it in my June 15, 2003 letter to Ms. Westmeyer at Risk Management, I might have been able to prove this fact a year ago and save a lot of time and work.

Ironically, one if the first things Mr. Mills said when he got here was that when this is over he would like to replace the porcelain house knob that holds my service to my house because it isn't very strong. I said that this was precisely my point, that if K.U.'s splice came loose before pulling this weak house

knob off of my house then something was wrong with the splice. If I had realized this splice could pull out so easily, I wouldn't have accepted it. If my service pole had tilted toward my house causing too much swag on my span of wires it maybe should been corrected in the five hundred foot span that supplies it in a direct line, instead of breaking my line and putting in a splice that put my stereo and TV at risk.

Sincerely,

A handwritten signature in black ink, appearing to read "John Yarbrough". The signature is fluid and cursive, with a large, sweeping flourish at the end.

John Yarbrough
1575 Ilsley Road
Madisonville, KY 42431
(270) 821-4288 phone/fax

Cc: John Wolfram
JAY/jay