



LG&E Energy LLC
220 West Main Street (40202)
P.O. Box 32030
Louisville, Kentucky 40232

July 6, 2004

Ms. Elizabeth O'Donnell
Public Service Commission
211 Sower Boulevard
P. O. Box 615
Frankfort, Kentucky 40601

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PUBLIC SERVICE
COMMISSION

**Re: John Arthur Yarbrough, Complainant v. Kentucky
Utilities Company, Defendant – Case No. 2004-00189**

Dear Ms. O'Donnell:

In accordance with the Commission's Order dated June 25, 2004, in the above-captioned proceeding, enclosed please find an original and ten (10) copies of the Answer of Kentucky Utilities Company.

If you have any questions regarding this filing, please contact me at (502) 627-4110.

Sincerely,

John Wolfram
Manager, Regulatory Affairs

Enclosures

Cc: Parties of Record

JW/MJR

**COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION**

In the Matter of:)	
)	
JOHN ARTHUR YARBROUGH)	
)	
COMPLAINANT)	CASE NO. 2004-00189
v.)	
)	
KENTUCKY UTILITIES COMPANY)	
)	
DEFENDANT)	
)	

ANSWER OF KENTUCKY UTILITIES COMPANY

In accordance with the Commission’s order dated June 25, 2004, in the above-captioned proceeding, Kentucky Utilities Company (“KU”) respectfully submits this Answer to the Complaint filed herein by John Arthur Yarbrough (“Complainant”). Although KU believes that it understands the Complainant’s assertions, KU submits that Complainant’s understanding of the events that led to his property damage are not accurate.

In support of its Answer, and in reply to the specific questions set forth in the above- referenced Order, KU states as follows:

1. With regard to Question No. 1 in the Commission’s Order, KU states that it has a record of an outage incident occurring on November 29, 2001 (not 2002 as stated in Complainant’s Complaint), but has no record of any prior outage incident or repair at the Complainant’s address. The Complainant references the period of “approximately the year 2000” as the time of the purported faulty repair, and his discussion at that time with

Mr. Laffoon. Mr. Laffoon retired from KU on August 1, 1998. Accordingly, the repair complained of could not have occurred approximately in the year 2000.

2. With regard to Question No. 2 in the Commission's Order, KU states, as noted above, that it has no records of any repairs to the Complainant's service, except those occurring on November 29, 2001. A copy of the records relating to the November 29, 2001 repair is attached as Exhibit A hereto.

3. With regard to Question No. 3 in the Commission's Order, KU again states that no repair appears to have been made in 2000.

4. With regard to Question No. 4 in the Commission's Order, KU states that the length of service on the Complainant's property is 95 feet, and the size of the wire is number 4 triplex.

5. With regard to Question No. 5 in the Commission's Order, KU states that the attachment point at the Complainant's residence is a porcelain house knob fastened into the side of the house near the weather head.

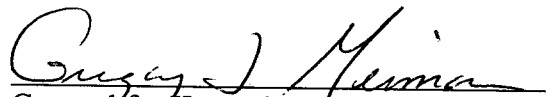
6. With regard to Question No. 6 in the Commission's Order, KU states that it has no record of an installation of a splice at the time indicated by the Complainant. However, the service to the Complainant's residence does currently contain aluminum compression splicing sleeves for triplex neutral. The splice is installed correctly, however, KU has no record of when the splice was installed. Based upon the incident report contained in Exhibit A, KU believes that the splices were in place at the time of that repair.

7. With regard to Complainant's Complaint, KU states, for the reasons set forth above, that Complainant's factual assertions are inaccurate, and those assertions are

therefore denied. KU also expressly denies any unreasonable service to Complainant or any faulty work or repairs at Complainant's residence, and affirmatively states that its service to Complainant at all times complied with applicable statutes and regulations.

WHEREFORE, for all the reasons set forth above, KU requests that the Commission summarily dismiss Complainant's Complaint in its entirety.

Respectfully submitted,


Counsel for Kentucky Utilities Company

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing Answer was served by first class mail, postage prepaid, on the following persons this 6th day of July, 2004:

John Arthur Yarbrough
1575 Ilsley Road
Madisonville, KY 42431

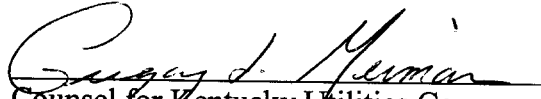

Counsel for Kentucky Utilities Company

Exhibit A

KENTUCKY UTILITIES COMPANY / OLD DOMINION POWER COMPANY Interruption Report

Interruption Date 11-29-01

Report Number 1410234

Location Information: Local Office EARLINGTON

Location Code _____

Substation Number 005 S

T Line Unit Number _____

Dist Ckt Number 1477

(Complete time blocks for each interruption or partial restoration)

Time Called 10:00 Time Assigned _____

Time On _____ EST 24 Hr Clock	Time On _____ EST 24 Hr Clock	Time On _____ EST 24 Hr Clock
Duration <u>2</u> Hours _____ Minutes	Duration _____ Hours _____ Minutes	Duration _____ Hours _____ Minutes
Number of Customers Affected <u>2</u>	Number of Customers Affected _____	Number of Customers Affected _____

- System:
- Transmission substation
 - transmission line-L
 - Distribution substation
 - Primary
 - Secondary
 - Service-V
 - Underground

- Clearing Device:
- Breaker/recloser
 - Fuse
 - Switch/disconnect
 - Device I.D. _____

- Failed Device:
- None
 - Transformer
 - Conductor
 - Arrester
 - Insulator
 - Breaker/recloser
 - Switch/disconnect
 - structure/pole-P
 - cutout-O
 - Meter
 - Regulator
 - capacitor-X
 - street light-E
 - Ug device
 - Device I.D. _____

- Cause:
- Lightning
 - Trees
 - toppler/slide tree-S
 - Equipment failure
 - Construction
 - Overload
 - varmint-R
 - Non-company
 - Vehicle
 - Fire
 - other-X _____

- Weather:
- Calm/no factor
 - Rain
 - Lightning
 - Wind
 - Ice
 - Snow
 - Fog
 - catastrophic-X
 - Temp _____ °F

Routine Order Issued Yes No

Accident Report Issued Yes No

Signed F. Utley
 Local Mgr Scott Summers
 Dist Supt N. New Super
 Dist Mgr _____

Remarks/Recommendations: TREE ON TRANSFORMER / Tree fell through service
1575 elsley Rd. (across from John Ed's BBQ)