

Paintsville, Kentucky 41240-1422 (606) 789-4095 • Fax (606) 789-5454

June 25, 2004

Beth O'Donnell Executive Director Public Service Commission P.O. Box 615 Frankfort, KY 40602

RE: Case 2004-00188

Ms. O'Donnell:

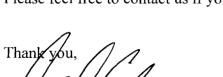
Please find the enclosed original and 5 copies of Big Sandy RECC's response the Commission's first data response dated June 16, 2004 for the above referenced case.

Please feel free to contact us if your staff has any questions.

Branch Office:

JUN 2 8 2004
COMMISSERVER

Box 8, Glyn View Plaza Prestonsburg, KY 41653 (606) 886-2987



David Estepp

Manager of Finance & Adm.

enclosure

RECEIVED

COMMONWEALTH OF KENTUCKY

JUN 2 8 2004

PUBLIC SERVICE COMMISSION

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

| THE APPLICATION OF BIG SANDY |) | |
|--------------------------------|---|----------------------|
| RURAL ELECTRIC COOPERATIVE | á | CASE NO. 2004-00188 |
| CORPORATION, INC. TO AMEND ITS | í | CASE 110. 2004-00188 |
| RULES AND REGULATIONS |) | |

RESPONSE TO FIRST DATA REQUEST

- 1. "Tampered and Interfered with" refers to any activity that would prohibit a meter or any other electrical equipment from accurately recording electric consumption at any given metering point. Examples of this would include, but not limited to, drilling holes and inserting objects into meter to "slow down" the meter. Other examples are turning the meter upside down, bypassing the meter and changing/destroying setting or components of a meter.
- 2. The process and factors used to estimate the amount due for services not registering on a meter would include, but limited to, determination of the last accurate reading on consumer's meter, review and analysis of consumer's usage history and any other pertinent information. These factors would be used to apply a method of averaging to determine estimated usage. The goal would be to bill the consumer as accurately as possible for their electric consumption.
- 3. The cost of items identified in question 3 would not be based on customer usage, but on actual cost incurred by the cooperative to perform the necessary tasks.
 - 1. Testing: Testing meter for accuracy. Big Sandy would charge the consumer \$15.00 flat fee, as described in its filed tariff.
 - 2. Replacements: Big Sandy would charge consumer for actual cost to replace damaged meters, etc. necessary to provide service. This would include the cost of the meter (approx. \$30) and labor (approx. \$35) to install new meter. If TWACS module is installed then additional \$75 would be charged.

3. Repairs:

Repairs made to electrical equipment located in the field necessary to provide electrical service. These repairs would be charged at actual expense incurred by the cooperative, (labor and material), not to exceed replacement cost.

4. Inspections:

Inspections needed to ensure safe conditions at any given metering point as a result of recent tampering incident. These inspections, if performed by a serviceman, would result in a \$25.00 service charge, per our filed tariff.

5. Investigations: Investigations are similar in nature to inspections. Only servicemen's time would be subject to charge(\$25). All management time devoted to investigations would be absorbed by the cooperative.

6. Protective Installation: This would include the installation of a specialized tamper-resistant security band and meter base lock. The consumer would be charged a service charge (\$25) plus material cost for this equipment (approx. \$20).

Witness:

David Estepp

David Estepp, Manager of Finance & Adm.

State of Kentucky County of Johnson

Personally appeared before me the above named David Estepp and signed the foregoing document.

This <u>25</u> day of <u>June</u>, 2004.

My Commission Expires: 8-28-04

State of Kentucky at Large