

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)

6.3 Point-to-Point Service

	<b>Monthly Rate</b>
Local T-1 facility	\$226.80
Digital Local Channel, per mile	\$60.00
Per Block of 20 DID numbers	\$4.08
DID Trunk Termination, per termination	\$36.00
DTMF Pulsing, per channel	\$7.68
MF Pulsing, per channel	\$7.68
Cross Connect, per cross connect	\$72.00

6.4 ISDN Service

<b>ISDN Service</b>	<b>Monthly Rate</b>
PRI Access	\$240.00
PRI Interface	\$240.00
Per Block of 20 Numbers	\$4.08

<b>ISDN-BRI Service</b>	<b>Monthly Rate</b>
B Channel, per switched voice or data circuit	\$50.00
per On-Demand High Speed Packet	\$110.00
D Channel, low speed Packet as a Single Service	\$50.00

6.5 Extended NewArea Calling Service

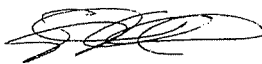
Monthly Rate per outbound line or trunk	\$20.00
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)

6.6 NewSolutions

The rates shown below are for the regulated portions of NewSolutions Service packages' installation charges and monthly rates only; the Customer is responsible for providing compatible premises equipment. Internet access and e-mail services are also included in the total monthly charge assessed to the Customer. Additional internet bandwidth and e-mail boxes may be purchased for an added cost. Rates for NewSolutions Services apply only for the packaged services, and are not available on a stand alone basis.


A. Local Exchange Service Rates

# Lines	Monthly Rates
6	\$297.00
7	\$329.00
8	\$367.00
9	\$399.00
10	\$431.00
11	\$463.00
12	\$496.00
13	\$528.00
14	\$554.00
15	\$581.00
16	\$613.00
17	\$639.00
18	\$666.00
19	\$692.00
20	\$719.00

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)

6.6 NewSolutions, (Cont'd.)

B. Long Distance Rates

Up to 200 minutes of long distance calls per local access line per month are included in NewSolutions Service packages at a discounted rate per minute. Long Distance calls are billed in six second increments after an initial increment of eighteen seconds. Long distance minutes may be used for intrastate and interstate calling, but may not be used for international calls, conferencing service, or calling card services. The long distance allowance applies per line or circuit per account, for both inbound and outbound calling.

Rate for first 200 minutes, per minute \$0.12

Rate for additional minutes of use, per minute \$0.16

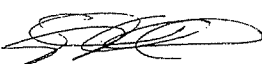
C. Installation Charges

An Installation Charge of \$250 on all NewSolutions orders applies.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)

6.7 Optional Calling Features

A. Features Offered on a Usage Sensitive Basis

Optional Calling Features	Business
Three-Way Calling	\$1.00
Call Return	\$1.00
Busy Connect	\$1.00
Repeat Dialing	\$1.00
Calling Number Delivery Blocking, Per Call	No Charge

B. Monthly Charges

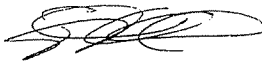
Optional Calling Feature	Business
Remote Call Forwarding	\$35.00
Call Forwarding Variable	\$6.00
Call Forwarding Variable Multipath	\$4.00
Call Forwarding Variable with Remote Access	\$10.00
Call Forwarding No Answer	\$3.50
Call Forwarding No Answer with Ring Control	\$3.50
Call Forwarding No Answer - Customer Control	\$8.00
Call Forwarding No Answer Multipath	\$4.00
Call Forwarding Busy Line - Basic	\$3.50
Call Forwarding Busy Line - Customer Control	\$8.00
Call Forwarding Busy Line Multipath	\$4.00
Call Waiting - Basic	\$6.00
Call Waiting - Deluxe	\$8.00
Caller ID - Basic	\$20.00
Caller ID - Deluxe	\$20.00
Enhanced Caller ID w/ Anonymous Call Rejection	\$25.00
Enhanced Caller ID w/ Call Management	\$25.00

C. Additional Optional Calling Features

	Non Recurring	Monthly
Customer Recovery, per line	\$10.00	\$5.00
Individualized Dialing, per line	\$10.00	\$5.00
Multi-Way Calling, per line	\$10.00	\$7.00
Queuing, per line	\$10.00	\$5.00

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES


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SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)

6.8 Reserved for Future Use

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)

6.9 Remote Call Forwarding)

6.9.1 Rates

	Monthly Rate	Non-recurring Charge
RCF, per Access Path	\$15.75 (I)	\$15.00
Flat-rated Usage, per Access Path	\$7.35 (I)	N/A

6.9.2 Application of Rates

- A. The non-recurring charge (NRC) will not apply on outside moves of service if there is no telephone number change.
- B. The NRC applies to change the RCF number or the change the number to which calls are forwarded, or to change both numbers at the same time.
- C. Only one NRC applies if more than one Access Path is ordered at the same time.
- D. The Unmeasured Usage charge applies for calls being remotely forwarded to a termination point within the same flat-rated calling scope as the Local RCF number.
- E. The minimum contract period is one month.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)

6.10 GABRIEL<sup>sm</sup> Integrated Services Digital Network - Primary Rate Interface (ISDN - PRI)

6.10.1 Rates

	Monthly Rate <sup>1</sup>	1 Year Contract <sup>2</sup>	2 Year Contract <sup>2</sup>	3 Year Contract <sup>2</sup>
<b>Non-Recurring Charges</b>				
<b>ISDN-PRI, per PRI, Flat Rate</b>				
Lexington/Louisville	\$800.00	\$1250.00	\$1000.00	\$750.00
Cincinnati Metro	\$900.00	\$1250.00	\$1000.00	\$750.00
<b>ISDN - PRI VALUE PLAN</b>				
1 Year Contract, Per PRI Span, Flat Rate - Lexington	\$800.00	\$1250.00	\$1000.00	\$750.00
Cincinnati Metro	\$900.00	\$1250.00	\$1000.00	\$750.00
2 Year Contract, Per PRI Span, Flat Rate - Lexington and Cincinnati Metro	\$800.00	\$1250.00	\$1000.00	\$750.00
3 Year Contract, Per PRI Span, Flat Rate - Lexington and Cincinnati Metro	\$700.00	\$1250.00	\$1000.00	\$750.00
<b>ISDN-PRI VALUE PLAN QUANTITY DISCOUNT FOR 3+ PRIs<sup>2</sup></b>				
1 Year Contract, Per PRI Span, Flat Rate - Lexington	\$720.00	\$1250.00	\$1000.00	\$750.00
Cincinnati	\$810.00	\$1250.00	\$1000.00	\$750.00
2 Year Contract, Per PRI Span, Flat Rate - Lexington and Cincinnati Metro	\$720.00	\$1250.00	\$1000.00	\$750.00
3 Year Contract, Per PRI Span, Flat Rate - Lexington and Cincinnati Metro	\$630.00	\$1250.00	\$1000.00	\$750.00


- 1 Applies to initial installations, subsequent changes, and moves of service.
- 2 Eligible customer must have three or more PRI spans per account. PRIs can be installed at different locations but must be ordered on the same contract and billed to the same account.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)

6.10 GABRIEL<sup>SM</sup> Integrated Services Digital Network - Primary Rate Interface (ISDN - PRI), (Cont'd.)

6.10.1 Rates, (cont'd.)

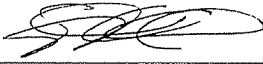
		<b>Non-Recurring Charges</b>			
	<b>Monthly Rate<sup>1</sup></b>	<b>1 Year Contract<sup>2</sup></b>	<b>2 Year Contract<sup>2</sup></b>	<b>3 Year Contract<sup>2</sup></b>	
Optional Features					
Back-Up D Channel	\$42.00 (I)	\$15.00	\$15.00	\$15.00	
Caller ID Name and Number Delivery	NC	NC	NC	NC	
Dynamic Channel Allocation, Per Interface					
Lexington/Louisville	NC	NC	NC	NC	
Cincinnati Metro	NC	NC	NC	NC	
Digital DID and/or DNIS, Static per T-1	NC	NC	NC	NC	
Per DID Number	\$.20	NC	NC	NC	

See Section 7 for toll rates for ISDN-PRI service.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)

6.11 ISP PRI Product

6.11.1 Pricing

Monthly Recurring Charge, per PRI	\$210.00 (I)
Non-recurring Charge, per PRI	\$200.00
800 Number Per Minute Rate, in addition to the MRC	\$0.0525 (I)

6.12 Private Line-Voice Only

6.12.1 Pricing

	<b>Monthly Recurring Charge</b>
\$ .20 per DID number reserved 100 DID minimum:	\$20.00
Back Up D Channel for Three or more ISDN	\$42.00 per (I)

	<b>Non- recurring Charges:</b>	<b>Monthly Charge for Single ISDN</b>	<b>Monthly Charge for a 24B ISDN or 2 ISDN's per account</b>
1-yr contract	\$1,250	\$900	\$810.00
2-yr contract	\$1,000	\$800	\$720.00
3-yr contract	\$750	\$700	\$630.00

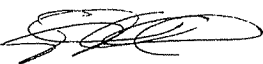
Single ISDN is 23B Channel and 1 D Channel.  
 For a 24B ISDN without a D Channel.

Long-distance will be billed at the standard tiered rate found in the CompleteVoice Section.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)

6.13 Complete Voice Plus

6.13.1 Monthly Charges

Monthly Charge, per DID \$0.20.

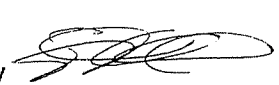
6.13.2 Lexington Calling Area Rates

LINES	MONTHLY RECURRING CHARGE BY TERM			(I)
	1 YEAR	2 YEAR	3 YEAR	
6	\$341.25	\$321.30	\$302.40	-----
7	\$386.40	\$363.30	\$342.30	
8	\$431.55	\$405.30	\$382.20	
9	\$476.70	\$447.30	\$422.10	
10	\$521.85	\$489.30	\$462.00	
11	\$567.00	\$531.30	\$501.90	
12	\$612.15	\$573.30	\$541.80	
13	\$657.30	\$615.30	\$581.70	
14	\$702.45	\$657.30	\$621.60	
15	\$747.60	\$699.30	\$661.50	
16	\$792.75	\$741.30	\$701.40	
17	\$837.90	\$783.30	\$741.30	
18	\$883.05	\$825.30	\$781.20	
19	\$928.20	\$867.30	\$821.10	
20	\$973.35	\$909.30	\$861.00	
21	\$1,018.50	\$951.30	\$900.90	
22	\$1,063.65	\$993.30	\$940.80	
23	\$1,108.80	\$1,035.30	\$980.70	
24	\$1,153.95	\$1,077.30	\$1,020.60	

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SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)

6.13 Complete Voice Plus, (Cont'd.)

6.13.3 Louisville Calling Area Rates

LINES	MONTHLY RECURRING CHARGE BY TERM			(I)	
	1 YEAR	2 YEAR	3 YEAR		
6	\$343.35	\$323.40	\$303.45	----- (I)	
7	\$393.75	\$369.60	\$345.45		
8	\$444.15	\$415.80	\$387.45		
9	\$494.55	\$462.00	\$429.45		
10	\$544.95	\$508.20	\$471.45		
11	\$595.35	\$554.40	\$513.45		
12	\$645.75	\$600.60	\$555.45		
13	\$696.15	\$646.80	\$597.45		
14	\$746.55	\$693.00	\$639.45		
15	\$796.95	\$739.20	\$681.45		
16	\$847.35	\$785.40	\$723.45		
17	\$897.75	\$831.60	\$765.45		
18	\$948.15	\$877.80	\$807.45		
19	\$998.55	\$924.00	\$849.45		
20	\$1,048.95	\$970.20	\$891.45		
21	\$1,099.35	\$1,016.40	\$933.45		
22	\$1,149.75	\$1,062.60	\$975.45		
23	\$1,200.15	\$1,108.80	\$1,017.45		
24	\$1,250.55	\$1,155.00	\$1,059.45		(I)

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SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)

6.14 FLEXlinx

6.14.1 Rates

A. Monthly Recurring Charges

6 Channels	1 Year Term	2 Year Term	3 Year Term	4 Year Term	5 Year Term	
Lexington KY	\$556.50	\$540.75	\$535.50	\$530.25	\$525.00	(I)
Louisville KY	\$498.75	\$483.00	\$477.75	\$472.50	\$467.25	
Each Additional Channel						
7-10 Channels	\$47.25	\$42.00	\$36.75	\$36.75	\$35.00	
11-15 Channels	\$42.00	\$36.75	\$31.50	\$31.50	\$30.00	
16-20 Channels	\$36.75	\$31.50	\$26.25	\$26.25	\$25.00	
21-240 Channels	\$26.25	\$21.00	\$21.00	\$21.00	\$20.00	(I)

Should customer reduce channels to less than six, the 6 channel minimum will still be billed. Early termination charges apply as described in customer's contract.

B. Toll Free Numbers

Per Month, per line \$1.00

C. Toll Free Features

Holiday Routing / Time of Day / Geographic Routing  
 Per Month, per feature \$75.00

D. Pay Phone Call Blocking

Per Month, per FLEXlinx package \$75.00

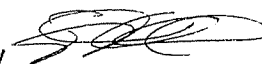
E. Non-Pay Phone Call Blocking

Per Month, per FLEXlinx package \$15.00

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6.14 FLEXlinx, (Cont'd.)

6.14.1 Rates, (cont'd.)

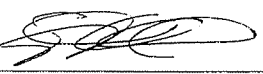
F. FLEXlinx Miscellaneous Charges

Additional Directory Listings, per listing (all types)	\$2.00
Toll Restriction, per month, per number	\$1.00
Remote Call Forwarding:, per month for 5 paths (5 path minimum)	\$26.25 (I)
Remote Call Forwarding, per Month, per additional path	\$10.50 (I)
Extended AreaPlus, per month, per line	\$10.50 (I)
Additional DID Numbers, per DID, per month	\$0.20
Directory Assistance Listing (lists 8XX number in 8XX Directory Assistance), per Listing, per month	\$45.00

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SECTION 6 - LOCAL SERVICES PRICE LIST, (CONT'D.)

6.15 NuVox NetPlus

Lexington, KY  
Louisville, KY

Monthly Recurring Charge Per Line

\$37.70 (I)

\$37.09 (I)

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES**

**7.1 Directory Listings**

**7.1.1 General**

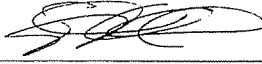
The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. The Company uses abbreviations in listings. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

A name may be repeated in the white pages only when a different address or telephone number is used.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

**7.1 Directory Listings, (Cont'd.)**

**7.1.2 Composition of Listings**


**A. Names**

The following names may be included in business service listings:

1. The name of subscriber or joint user.
2. The name of each business enterprise which the subscriber or joint user conducts.
3. The name by which the business of a subscriber or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
4. The name of any person associated with the subscriber or joint user in the same business.
5. The name of any person, firm or organization which subscriber or joint user is authorized to represent, or the name of an authorized representative of the subscriber or joint user.
6. Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing in the judgment of the Company, is not for advertising purposes.
7. The name of a publication issued periodically by the subscriber or joint user.
8. The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
9. The name of a member of subscriber's domestic establishment when business service is furnished in the subscriber's residence.
10. The name of a corporation which is the parent or a subsidiary of the subscriber.
11. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
12. The name of the subscriber to a sharing arrangement.

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SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

7.1 Directory Listings, (Cont'd.)

7.1.2 Composition of Listings, (Cont'd.)

**B. Designation**

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in ore than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation. A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

**C. Address**

Each non-profit listing may, but does not have to, include the house number and street name of the establishment where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

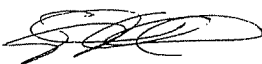
**D. Telephone Number**

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

7.1 Directory Listings, (Cont'd.)

7.1.3 Types of Listings

A. Standard Listing

A standard listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in the Company's Directory Assistance records. The designation in the listing will be provided according to the rules in paragraph 7.1.2.B above.

B. Indented Listing


An indented listing appears under a standard listing and may include only a designation, address and telephone number. An indented listing is allowed only when a Customer is entitled to two or more listings of the same name with different addresses or different telephone numbers. For example:

Smith, John MD  
Office 125 Portland 555-4180  
Residence 9 Glenway 555-8345

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

**7.1 Directory Listings, (Cont'd.)**

**7.1.3 Types of Listings, (cont'd.)**

**C. Alternate Telephone Number Listing and Night Listing**

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing, such as the following.

- If no answer call (telephone number)
- Night calls (telephone number)
- Night calls after \_\_PM (telephone number)
- Nights, Sundays and holidays (telephone number)
- 5PM to 9AM weekdays, Saturday until 9AM, Monday and holidays (telephone number)

Such listing may be furnished as an indented listing or as a sub-caption. The telephone number in such a listing may be that of another service furnished the same subscriber or one of the subscriber' s PBX trunks not included in the incoming service group, or the service furnished a different subscriber.

**D. Duplicate Listing**

Any listing may be duplicated in a different directory or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.

**E. Reference Listing**

A subscriber having exchange services listed under different geographical headings may have an indented listing in reference form in lieu of a duplicate listing.

**F. Cross Reference Listing**

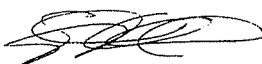
A cross reference listing may be furnished in the same alphabetical group with the related listing when required for identification of the listed party and not designated for advertising purposes.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

**7.1 Directory Listings, (Cont'd.)**

**7.1.4 Free Listings**

The following listings are provided at no additional charge to the Customer:

one listing for each individual line service, auxiliary line or PBX system.

**7.1.5 Rates for Additional Listings - Business Customers**

The following rates and charges apply to additional listings requested by the Customer over and above those free listings provided for in Section 7.1.4. The rates and charges below are provided on a month-to-month basis. Discounts associated with term contracts are available as specified in Section 5.2 of this tariff.

<b>Type of Listing</b>	<b>Business Charge</b>
Reference /Cross Reference:	
Each Listing	\$1.50 per month
Alternate Telephone Number/Night Listing:	
Night, Sundays & Holidays	\$1.50 per month
First Line	\$1.50 per month
Additional Listings	\$1.50 per month
Foreign Listing	\$1.50 per month
 Non-Recurring Charge	 \$25.00 per order

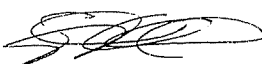
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Executive Director

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

**7.2 Non-Published Service**

**7.2.1 General**

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

**7.2.2 Regulations**

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator the number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.


The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

**7.2.3 Rates and Charges**

Non-published service charge, per month: \$2.75

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

**7.3 Non-Listed Service**

**7.3.1 General**

Non-listed service means that the Customer's telephone number is not listed in the directory, but it does appear in the Company's Directory Assistance Records.

**7.3.2 Regulations**

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

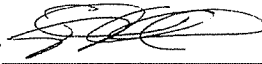
**7.3.3 Rates and Charges**

Non-listed service charge, per month: \$1.50

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

7.4 Directory Assistance Services


7.4.1 Directory Assistance

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number. Rates and charges for intraLATA and interLATA Directory Assistance service are provided in NuVox Communications, Inc.'s Kentucky Tariff No. 1.

	<b>Per Call</b>
Each Directory Assistance Call	\$0.85
Surcharge for Operator Assistance	\$0.30

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 8 - OPERATOR SERVICES

8.1 General

Customers may subscribe to intraLATA and interLATA operator services offered by the Company. Customers have the option of selecting another carrier as their primary intraLATA and/or interLATA long distance carrier if requested.

8.2 Local Operator Assisted Services

The Company's Local Operator Assisted Calling is available for use by presubscribed Customers only. Per call charges reflect the level of operator assistance and billing arrangement requested by the Customer.

8.2.1 Operator Service Call Types


- A. **Customer Dialed Calling/Credit Card Call** - This charge applies in addition to local usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number and card number where the capability exists for the Customer to do so.
- B. **Operator Dialed Calling/Credit Card Call** - This charge applies in addition to local usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.
- C. **Operator Station** - These charges apply in addition to local usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed to the originating line, Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.
- D. **Person-to-Person** - This charge applies in addition to local usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to the originating line, a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 8 - OPERATOR SERVICES, (CONT'D.)

8.2 Local Operator Assisted Services, (Cont'd.)

8.2.2 Available Billing Arrangements

- A. **Calling Card** - A billing arrangement whereby the originating caller may bill the charges for a call to an approved LEC-issued calling card. The terms and conditions of the local exchange carrier apply to payment arrangements.
- B. **Collect Billing** - A billing arrangement whereby the originating caller may bill charges for a call to the called party, provided the called party agrees to accept the charges. The terms and conditions of the called party's local exchange company apply to payment arrangements.
- C. **Commercial Credit Card** - A billing arrangement whereby the originating caller may bill the charges for a call to an approved commercial credit card. The terms and conditions of the credit card company apply to payment arrangements.
- D. **Third Party Billing** - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number. The terms and conditions of the third party's local exchange company apply to payment arrangements.

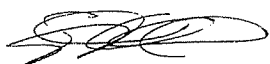
8.2.3 Operator Dialed Surcharge

This charge applies to Operator Station and Person-to-Person calls for which the caller has the ability to dial the called number, but chooses instead to have the Company operator perform the dialing. This charge is in addition to any other applicable operator service charges.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 8 - OPERATOR SERVICES, (CONT'D.)

8.2 Local Operator Assisted Services, (Cont'd.)

8.2.4 Rates and Charges

A. Local Usage Charges:

No usage charges apply.

B. Per Call Charges:

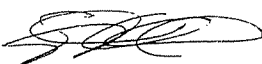
	<b>Per Call</b>
<b>Station-to-Station</b>	
Customer Dialed Calling/Credit Card	\$0.30
Operator Assisted Calling/Credit Card	\$0.70
<b>Operator Station</b>	
Billed Collect	\$0.70
Billed to Third Party	\$0.70
Person-to-Person	\$1.70
Operator Dialed Surcharge	\$0.80

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES


SECTION 9 - LONG DISTANCE SERVICES

9.1 General

Customers may subscribe to intraLATA and interLATA long distance services offered by the Company. Such services are described in the Company's Kentucky Tariff No. 1. Customers have the option of selecting another carrier as their primary intraLATA and/or interLATA long distance carrier.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 10 - MISCELLANEOUS SERVICES

10.1 Carrier Presubscription

10.1.1 General


Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

10.1.2 Presubscription Options - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

- Option A:** Customer may select the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.
- Option B:** Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.
- Option C:** Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.
- Option D:** Customer may select a single carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription
- Option E:** Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls: one carrier to be the Customers' primary intraLATA interexchange carrier, the other carrier to be the Customer's primary interLATA interexchange carrier.
- Option F:** Customer may select no presubscribed carrier for intraLATA or interLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA and interLATA toll calls to the carrier of choice for each call.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 10 - MISCELLANEOUS SERVICES, (CONT'D.)

10.1 Carrier Presubscription, (Cont'd.)

10.1.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 10.1.5 below:

10.1.4 Presubscription Procedures

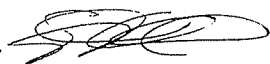
A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 10.1.5 below. If a Customer of record inquires as to the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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SECTION 10 - MISCELLANEOUS SERVICES, (CONT'D.)

10.1 Carrier Presubscription, (Cont'd.)

10.1.5 Presubscription Charges

A. Application of Charges


After a Customer's initial selection for a presubscribed toll carrier as detailed in Section 10.1.4 above, for any change thereafter, a Presubscription Change Charge, as set forth below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

B. Nonrecurring Charges

Presubscription Change Charge, per order \$25.00

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 10 - MISCELLANEOUS SERVICES, (CONT'D.)

10.2 Code Restriction

Code Restriction service enables Customers to restrict certain types of toll calls from being placed over their local exchange lines or PBX trunks. This capability is provided only by means of recorded announcement restriction. The various code restriction options are listed below. Customers may only subscribe to one or any combination of options per line or trunk, or trunk group. Code Restriction is available where facilities permit.

Customers who subscribe to Code Restriction are responsible for all toll calls charged to their numbers. The Company is not responsible for, and shall not be held liable for damages of any nature which arise out of or result from, or which are in any way related to provision of this service, including without limitation, the inability to reach an operator.

A. The following are the Restriction options available:

**Option 1:** Blocks 1+, 0-, 0+, 00-, (1+/0+) 411, 976, NPA 900, IDDD01+, IDDD 011+, and 101XXXX calls;

**Option 2:** Blocks 976, NPA 900 calls.

B. **Monthly Rates:**

The rates and charges below are provided on a month-to-month basis. Discounts associated with term contracts are available as specified in Section 5.2 of this tariff.

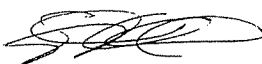
Option 1: \$4.00 per line  
Option 2: No charge

C. **Non recurring Charge**

Per order, to add subsequent to initial service \$15.00

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 - SPECIAL ARRANGEMENTS

11.1 Special Construction

11.1.1 Basis for Charges

Where the Company furnishes a facility or service requiring special construction and for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include:

- 1. non-recurring type charges;
- 2. recurring type charges;
- 3. termination liabilities; or
- 4. combinations thereof.

11.1.2 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

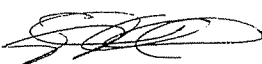
- A. The termination liability period is the estimated service life of the facility provided.
- B. The amount of the maximum termination liability is equal to the estimated amounts for:
  - 1. Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:
    - (a) equipment and materials provided or used,
    - (b) engineering, labor and supervision,
    - (c) transportation, and
    - (d) rights-of-way;
  - 2. license preparation, processing, and related fees;
  - 3. tariff preparation, processing, and related fees;
  - 4. cost of removal and restoration, where appropriate; and
  - 5. any other identifiable costs related to the specially constructed or rearranged facilities.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 11 - SPECIAL ARRANGEMENTS, (CONT'D.)

11.2 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis. ICB's will be submitted to the Commission for prior approval.


11.3 Contracts

The Company may provide any of the services offered under this tariff, or combinations of services, to Customers on a contractual basis. The terms and conditions of each contract offering are subject to the agreement of both the Customer and Company. Such contract offerings will be made available to similarly situated Customers in substantially similar circumstances. Rates in other sections of this tariff do not apply to Customers who agree to contract arrangements, with respect to services within the scope of the contract. Notwithstanding the forgoing, the Company reserves the right to increase rates during the term thereof subject to the rates, terms and conditions as set forth in this tariff. Such rate increases will take effect following customer notification as required by Commission rules. Contracts will be submitted to the Commission for prior approval.

Services provided under contract are not eligible for any promotional offerings which may be offered by the Company from time to time.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 12 - PROMOTIONAL OFFERINGS

12.1 Special Promotions

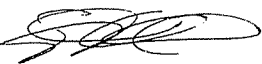
The Carrier may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Carrier's tariff as an addendum to the Carrier's price lists.

12.2 Discounts

The Company may, from time to time as reflected in the price list, offer discounts based on monthly volume (or, when appropriate, "monthly revenue commitment" and/or "time of day" may also be included in the tariff).

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SECTION 13 - GRANDFATHERED OFFERINGS

13.1 NetPlus Service

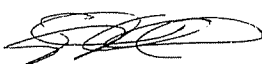
NetPlus Service provides local exchange service to business subscribers via the resale of incumbent LEC services. NetPlus Service provides the business Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Access lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. Certain calling features may be ordered with NetPlus for an additional monthly charge as shown in the Current Rate Schedule. NetPlus customers may also, at their option, subscribe to the Company's long distance service at a special rate as described in the Company's long distance tariff on file with the Commission.

NetPlus Service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for NetPlus Service are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.1 NetPlus Service, (Cont'd.)

A. In BellSouth Service Areas

1. NetPlus Flat Monthly Line Rates

Rate Groups	Month-to-Month Rate
Group 1	\$35.00
Group 2	\$35.90
Group 3	\$35.90
Group 4	\$35.90
Group 5	\$35.25

2. NetPlus Hunting Rates

Rate Groups	Month-to-Month Rate
Group 1	\$12.00
Group 2	\$11.25
Group 3	\$10.50
Group 4	\$10.00
Group 5	\$5.70


3. NetPlus Calling Features, Monthly Rates

Network Feature	Monthly Rates
Call Forward Variable	\$4.40
Call Forward Busy	\$3.85
Call Forward No Answer	\$3.85
Caller ID-Deluxe	\$10.00
Call Waiting - Basic	\$4.40
Custom Ring - 1 line	\$8.00
Message Waiting Indicator	\$0.60
Speed Calling (8 code)	\$4.40
Speed Calling (30 code)	\$5.50
Three-Way Calling	\$4.40
Three-Way Calling with Transfer	\$6.00

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.1 NetPlus Service, (Cont'd.)

B. In Kentucky ALLTEL Service Areas

1. NetPlus Flat Monthly Line Rate

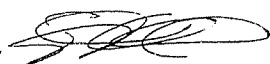
Exchanges	Rates	Exchanges	Rates	Exchanges	Rates
Albany	\$32.00	Flatlick	\$26.20	Morehead	\$32.00
Arlington	\$23.40	Flemingsburg	\$32.00	Mount Olivet	\$23.40
Ashland	\$32.00	Garrison	\$32.00	Mount Vernon	\$26.20
Augusta	\$24.60	Germantown	\$24.60	Nancy	\$32.00
Barbourville	\$26.20	Glasgow	\$32.00	Nicholasville	\$32.00
Bardwell	\$23.40	Grayson	\$32.00	Olive Hill	\$32.00
Bee Spring	\$24.60	Greensburg	\$32.00	Oneida	\$26.20
Berea	\$32.00	Greenup	\$32.00	Owingsville	\$32.00
Bradfordsville	\$32.00	Hazard	\$32.00	Paint Lick	\$32.00
Brodhead	\$26.20	Hillsboro	\$32.00	Park City	\$28.09
Brooksville	\$24.60	Hodgenville	\$32.00	Russell	\$32.00
Brownsville	\$24.60	Hustonville	\$32.00	Salt Lick	\$32.00
Bryantsville	\$32.00	Irvine	\$26.20	Science Hill	\$28.09
Burkesville	\$32.00	Jenkins	\$26.95	Scottsville	\$32.00
Burnside	\$32.00	Johnsville	\$24.60	Sharpsburg	\$32.00
Calvert City	\$26.95	Lancaster	\$32.00	Shopville	\$28.09
Campbellsville	\$32.00	Leatherwood	\$32.00	Smithland	\$24.60
Caneyville	\$26.95	Lebanon	\$32.00	Smiths Grove	\$28.09
Catlettsburg	\$32.00	Leitchfield	\$32.00	Somerset	\$32.00

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.1 NetPlus Service, (Cont'd.)

B. In Kentucky ALLTEL Service Areas, (cont'd.)

1. NetPlus Flat Monthly Line Rate, (continued)

Exchanges	Rates	Exchanges	Rates	Exchanges	Rates
Cecilia	\$32.00	Lewisburg	\$26.95	South Hardin	\$32.00
Clarkson	\$26.95	Lexington	\$31.00	South Shore	\$32.00
Columbia	\$32.00	Liberty	\$32.00	Tollesboro	\$32.00
Columbus	\$23.40	Livingston	\$26.20	Tompkinsville	\$32.00
Cumberland	\$22.20	London	\$28.09	Uniontown 1	\$10.85
Dover	\$26.95	Loretto	\$32.00	Vanceburg	\$32.00
East Bernstadt	\$28.09	Mammoth Cave	\$24.60	Versailles	\$32.00
Elizabethtown	\$32.00	Manchester	\$26.20	Vicco	32.00
Eubank	\$28.09	Mays Lick	\$26.95	Washington	\$26.95
Evarts	\$23.40	Meads	\$32.00	White Lily	\$28.09
Ewing	\$32.00	Midway	\$32.00	Wilmore	\$32.00
Faubush	\$28.09	Milburn	\$23.40		
Fernleaf	\$26.95	Monticello	\$32.00		

2. NetPlus Calling Features, Monthly Rates

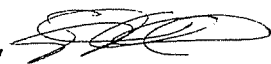
Network Feature	Monthly Rates
Call Forward Variable	\$3.50
Call Forward Busy	\$1.25
Call Forward No Answer	\$1.25
Caller ID-Deluxe	\$11.50
Call Waiting - Basic	\$5.50
Custom Ring - 1 line	\$6.00
Speed Calling (8 code)	\$2.75
Speed Calling (30 code)	\$ 5.00
Three-Way Calling - Per Line/Occurrence	\$5.00/\$0.75

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.2 Small Business Solutions

Small Business Solutions provides the business Customer with a single, analog, voice-grade telephonic communications access line which can be used to place or receive one call at a time. Access lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines.

With Small Business Solutions, Customers receive special rates for local service, calling features, and long distance services. Rates for the long distance services can be found in the Company's interexchange tariff on file with the Commission, and are available only in conjunction with Small Business Solutions local exchange service.

Small Business Solutions access lines are provided on a single party (individual) basis only. No multi-party lines are provided. Service is provided where facilities are available.

Recurring charges for Small Business Solutions are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

The minimum term of service is one month. Small Business Solutions customers who elect to subscribe to a longer term plan will receive a discount off the basic monthly rate for local service.

Cancellation provisions and termination liability conditions as described in Section 2 of this tariff apply.

A. Rates and Charges

1. Non-Recurring Charges

Non-recurring charges are shown in Section 4 of this Price List.

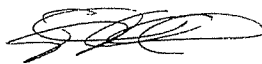
2. Monthly Line Rates

	One Year	Two Year	Three Year
Rate per line	\$34.00	\$33.00	\$32.00

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)


13.2 Small Business Solutions, (Cont'd.)

A. Rates and Charges, (cont'd.)

3. Features Rates

Feature	Monthly Rate, per Line
Call Block	\$3.40
Call Forward Busy Line	\$3.25
Call Forward Don't Answer	\$3.27
Call Fwd Don't Answer w/ Ring Control	\$3.20
Call Fwd Busy Line Multipath	\$3.02
Call Fwd Don't Answer Multipath	\$3.00
Call Fwd Variable	\$3.70
Call Fwd Variable-Remote Access	\$7.95
Customer Control Call Fwd Busy Line	\$6.25
Customer Control Call Fwd Don't Answer	\$6.29
Call Return	\$4.40
Call Selector	\$6.80
Call Trace	\$3.40
Call Waiting	\$3.70
Caller ID-Basic	\$7.60
Caller ID-Deluxe	\$9.35
Distinctive Ringing -1 <sup>st</sup> line	\$6.80
Distinctive Ringing -2 <sup>nd</sup> line	\$8.50
Hunting	\$4.85
Repeat Dial	\$3.80
Speed Call - 8	\$3.70
Speed Call - 30	\$4.60
*98 Access	\$2.00
Three Way Calling	\$3.70
Three Way Calling w/ Transfer	\$5.70
Message Waiting Indication	\$0.40

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D,)

13.3 Suite T Service

Suite T Service provides a bundled local and long distance communications package for new or newly relocated customers over a T-1 line. Suite T Service packages also include internet access, e-mailboxes, web hosting and other non-regulated services for a single monthly rate.

Suite T Service is designed to serve the communications needs of business Customers. Service is available in combinations of 14, 16, 18, 20, and 24 line packages. The Customer may choose any combination of voice and/or internet access lines. One hundred minutes of long distance toll usage (intrastate and interstate) per line is included in the flat monthly charge. Local Customers must presubscribe to the Company's long distance service and at least one of the lines ordered in the package must be a voice grade line over the T-1 line in order to be eligible to receive the toll minutes. Additional toll minutes may be purchased separately at rates and charges as shown in the Company's Interexchange Telecommunications Services Tariff No. 4 on file with this Commission.

Suite T Service is available in two year or three year terms. Recurring charges for Single Solutions are billed monthly in advance.

Cancellation provisions and termination liability conditions as described in Section 2 of this tariff apply. Service is provided where facilities are available.

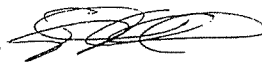
A. Rates and Charges

Number of Lines	14	16	18	20	24
2 Years	\$1,000	\$1,100	\$1,200	\$1,300	\$1,500
3 Years	\$ 900	\$1,000	\$1,100	\$1,200	\$1,400

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)**

**13.4 Business Telephone Features**

- 13.4.1 Business Telephone Features are optional services that provide additional call management functionality to NuVox lines.
- 13.4.2 Business Telephone Features are subject to availability of Company facilities and compatibility with central office equipment. The features are provided subject to compatibility with customer lines and premises equipment.
- 13.4.3 When multiple features are activated on the same line, some features will take precedence over others.
- 13.4.4 Some features are available on a monthly subscription basis. Others are available on a per use (per activation) basis.

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SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.4 Business Telephone Features, (Cont'd.)

13.4.5 Rates

Feature	Non-Recurring Charge <sup>1</sup>		Monthly Recurring Charge/Per Line		Charge Per Use <sup>2,3</sup>
	Lexington /Louisville	Cincinnati Metro	Lexington/ Louisville	Cincinnati Metro	
Auto Redial	\$14.50	\$5.00	\$2.50	\$4.00	\$0.50
Call Forward - Busy	\$14.50	\$5.00	\$3.50	\$1.00	
Call Forward – Don't Answer	\$14.50	\$5.00	\$3.50	\$1.00	
Call Forward – Busy Don't/Answer	\$14.50	\$5.00	\$4.00	\$1.00	
Call Forward – Variable	\$14.50	\$5.00	\$3.50	\$3.00	
Call Return	\$14.50	\$5.00	\$3.50	\$5.00	\$0.50
Call Transfer Disconnect <sup>4</sup>	\$14.50	\$5.00	\$4.00	\$4.00	
Call Waiting	\$14.50	\$5.00	\$4.00	\$2.00	
Caller ID	\$14.50	\$5.00	\$5.00	\$7.00	
Priority Call	\$14.50	\$5.00	\$3.00	\$4.00	
Remote Access to Call Forwarding	\$14.50	\$5.00	\$5.00	\$1.00	
Speed Dialing 30	\$14.50	\$5.00	\$5.00	\$4.00	
Three-Way Calling	\$14.50	\$5.00	\$4.00	\$3.00	\$0.75
Toll Restriction	\$8.25	\$10.00	\$5.00	\$3.00	
900 Blocking	\$14.50	\$10.00	\$0	\$0	

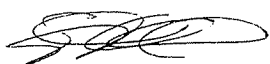
- 1 Only one non-recurring charge applies per line when multiple Business Telephone Features are ordered at the same time.
- 2 A non-recurring charge does not apply per line for per use features. Customers are charged for each use of the service.
- 3 Blocking of these services is available upon request.
- 4 Call Transfer Disconnect subscribers cannot use the service to expand their local calling scope and are restricted from making international calls unless special arrangements are made through the business office. This service cannot be resold. Subscribers are responsible for any toll or other charges associated with calls they originate.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D,)

13.5 Directory Listings

13.5.1 The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

13.5.2 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.

13.5.3 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

13.5.4 Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.


13.5.4 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

13.5.5 When a customer receives a new telephone number, The Company will offer the Customer intercept and referral service without charge for a period of 30 days. If the customer desires this service, the Company will intercept all calls to the Customer's former telephone number and refer callers to the new telephone number.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.5 Directory Listings, (Cont'd.)

13.5.6 Descriptions

Directory listings are provided in connection with each Customer service as specified herein.

**Primary Listing** - A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional Charge.

**Additional Listings** - In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified under 13.15.7, following.

**Nonpublished Listings** - Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2. Charges for Nonpublished Listings are specified under 13.15.7, following.

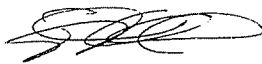
**Nonlisted Numbers** - A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Charges for Nonlisted Listings are specified under 13.15.7, following.

**Foreign Listings** - Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.

**Alternate Listings** - Where available, a listing which references a telephone number that is not the primary listing for the Customer. The Customer must provide written verification that the Alternate telephone number is authorized to accept calls. Charges for alternate call listings are specified under 13.15.7, following.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.5 Directory Listings, (Cont'd.)

13.5.7 Rates

The following charges apply for directory listings specified in 6.2, proceeding: <sup>1,2</sup>

	Monthly Recurring Charge		Non-Recurring Charge	
	Lexington/ Louisville	Cincinnati Metro	Lexington/ Louisville	Cincinnati Metro
Primary Listing	No Charge	\$3.00		
Additional Listing	\$1.80	\$1.50	\$9.50	\$10.00
Alternate Listing	\$1.80	\$1.50	\$9.50	\$10.00
Non-Published Number <sup>3</sup>	\$1.60	\$1.60	\$00	\$10.00
Non-Listed Number	\$1.20	\$1.20	\$00	\$10.00

- 1 Service Connection Charges under Section 4, apply for additions/changes to directory listings.
- 2 Charges apply per listing or per number.
- 3 This charge shall not apply to customers serviced by Telecommunications Devices for the Deaf (TDD).

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D,)**

**13.6 Association Package**

**13.6.1 Description**

The Association Package is an optional pricing plan which makes available special pricing to qualifying associations and to bona fide members of qualifying associations. Associations and association members will receive special rates for local service and long distance. In order to qualify for the Association Package, associations and members must meet eligibility requirements as specified in this Tariff.

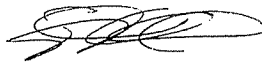
**13.6.2 Member Regulations**

- A. The Association Package is available only to business customers who qualify for NuVox service as defined in this Tariff.
- B. Members must be located in NuVox's service area.
- C. Members of participating associations must be able to provide proof of valid association membership.
- D. Each member will execute an individual Term Service Agreement with the Company and is considered to be a customer separate from the association.

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<p>By  Executive Director KY10503</p>

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.6 Association Package, (Cont'd.)

13.6.3 Association Regulations

- A. An eligible association is defined as a for-profit or not-for-profit entity whose members promote a common trade, profession, service, or cause.
- B. Participating associations must be pre-qualified by NuVox and complete a participation agreement to be eligible to participate in the program.
- C. Associations must make available to NuVox on a quarterly basis membership lists with names, telephone numbers, and addresses to confirm membership of potential customers and support marketing efforts.
- D. Associations must agree to endorse NuVox and inform members of the Association Package.
- E. Associations have no liability for individual members.
- F. Associations will receive quarterly lists from NuVox regarding members who have ordered the Association Package.

13.6.4 Local Voice Service Rates

5% discount off monthly recurring charges for these voice services: Single Business Lines; Key System Service; PBX Trunk Service; ISDN-PRI; and T-1 AdvantEdge<sup>sm</sup> PBX Service channels/Interface

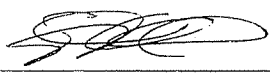
13.6.5 Application of Rates

- A. The 5% discount on voice services applies only to the services listed above.
- B. Rates apply to contract terms of one, two, and three years.
- C. Calling Card rates are not included in the Package.
- D. These rates can be combined with other pricing plans unless otherwise noted in this Tariff.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D,)

13.7 Central Office Line

13.7.1 Description

The Central Office Line is an analog, loop-start line that can be connected to a single device, e.g., a single line telephone set, fax, or modem. Central Office Lines cannot be used to serve multi-line devices such as key systems or PBXs. This service may be provided via either central office unbundled loop or resale arrangements.

13.7.2 Standard Features:

Touch-tone

13.7.3 Availability: Services are provided subject to technological availability and compatibility with customer facilities. Services, rates, and contract conditions might not be available in all areas.

13.7.4 Rates

Non-Standard Access Line - Flat Rate	Non-Recurring <sup>1</sup>	Monthly Rate <sup>2</sup>
Cincinnati Metro	\$46.00	\$36.75 (I)
Lexington	\$50.00	\$30.45 (I)

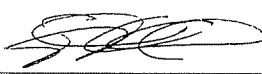
1 Applies to initial installations and subsequent moves and changes, per line.

2 Serving areas and local calling are defined in the southwestern Bell Local Exchange Tariff.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D)

13.8 GABRIEL<sup>sm</sup> Millennium Business Services

13.8.1 Single Business Lines

A. Description

The Single Business Line is an analog, loop-start line that can be connected to a single device, e.g., a single telephone line set (2500 set compatible), fax, or modem. Single Business Lines cannot be used to serve multi-line devices such as key systems or PBXs. Single Business Lines do not support hunting.

B. Standard Features

Touch-tone  
900 Number Blocking

C. Optional Features

- \* The Select Feature Package, described in 13.8 following, can be added to Lines, subject to CPE compatibility.
- \* Individual Business Telephone Features can be added to Single Business Lines, subject to the regulations and rates specified in Section 13.9.2.

13.8.2 Key System Service

A. Description

Key System Service is an analog, loop start facility that is provided on a multi-line basis. Key System Service is intended for use with most key systems.

B. Standard Features

Touch-tone  
Hunting  
900 Number Blocking

C. Optional Features

- \* The Select Feature Package, described in 10.3 following, can be added to Key System Service on a per line basis, subject to CPE compatibility.
- \* Individual Business Telephone Features can be added to Key System Service on a per line basis, subject to the regulations and rates specified in Section 13.9.2.

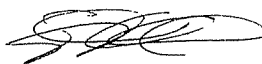
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D,)

13.8 GABRIEL<sup>SM</sup> Millennium Business Services, (Cont'd.)

13.8.3 Select Feature Package

A. Description

The Select Feature Package is an optional package of Business Telephone Features, individually described in Section 13.9.2, which can be added to Single Business Lines and Key System Service.

B. Features

- \* All Select Features Packages come with Caller ID and Call Forward – Variable.
- \* Customers select three of the following additional features as part of their customized package: Auto Redial; Call Forward – Busy; Call Forward – Don't Answer; Call Forward – Busy/Don't Answer; Call Return; Call Waiting; Priority Call; Remote Access to Call Forwarding; Speed Dialing 30; Three-Way Calling; or Toll Restriction.
- \* Business Telephone Features are subject to availability of Company facilities and compatibility with central office equipment, customer line, and premises equipment. When multiple features are activated on the same line, some features will take precedence over others.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.8 GABRIEL<sup>SM</sup> Millennium Business Services, (Cont'd.)

13.8.4 PBX Trunk Service

A. Description

PBX Trunk Service is an analog, analog DID, digital, or digital DID facility provided on a per DS-0 channel basis. PBX Trunk Service is intended for use with most PBXs and some key systems.

B. Standard Features

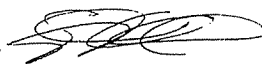
Signaling  
Hunting  
900 Number Blocking  
Directionality: DID, DOD or two way, as specified by the Customer  
Automatic Number Identification

C. Optional Features

Analog Direct Inward Dialing  
Digital Direct Inward Dialing

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.8 GABRIEL<sup>sm</sup> Millennium Business Services, (Cont'd.)

13.8.5 T-1 AdvantEdge<sup>sm</sup> PBX Service

A. Description

T-1 AdvantEdge PBX Service provides analog, analog DID, digital, or digital DID channels over a DS-1 facility. T-1 AdvantEdge PBX Service is intended for use with PBXs and larger key systems. This service can be voice only or carry both voice and data traffic on a per channel basis for up to 24 DS-0s of bandwidth. The customer is charged for the T-1 interface and up to 24 individual channels.

B. Standard Features

Signaling  
Directionality: DID, DOD or two way, as specified by the Customer  
Automatic Number Identification

C. Optional Features

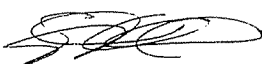
Analog Direct Inward Dialing  
Digital Direct Inward Dialing  
Dialed Number Identification Service

13.8.6 Payment Plan

Customers pay a fixed monthly rate for a specified contract term. The customer may choose a 1, 2 or 3 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes. All nonrecurring charges can be spread over a maximum of 12 months in equal monthly payments. Any customer terminating a contract prior to the end of the term is liable for paying 100% of the remaining balance of recurring and non-recurring charges for the entire term contracted. These remaining payments are due immediately.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.8 GABRIEL<sup>SM</sup> Millennium Business Services, (Cont'd.)

13.8.7 Rates


		Non-Recurring Charges		
	Monthly Rate <sup>1</sup>	1 Year Contract <sup>2</sup>	2 Year Contract <sup>2</sup>	3 Year Contract <sup>2</sup>
<b>Single Business Lines</b>				
Per Line, Flat Rate				
Lexington	\$30.45 (I)	\$50.00	\$30.00	\$10.00
Louisville	\$27.30 (I)	\$50.00	\$30.00	\$10.00
Cincinnati Metro	\$36.75 (I)	\$46.00	\$44.00	\$42.00
<b>Key System Service</b>				
Per Multi-line, Flat Rate				
Lexington	\$35.70 (I)	\$50.00	\$30.00	\$10.00
Louisville	\$32.55 (I)	\$50.00	\$30.00	\$10.00
Cincinnati Metro	\$36.75 (I)	\$46.00	\$44.00	\$42.00
<b>Select Feature Package</b>				
Per Package, Per Line or Multi line				
Lexington/Louisville	\$7.35 (I)	\$14.50	\$14.50	\$14.50
Cincinnati Metro	\$7.35 (I)	\$10.00	\$10.00	\$10.00

- 1 Line/trunk rates include the standard features listed in the individual service descriptions in Section 10 and free local calling as specified in paragraph 4.2.2.
- 2 Applies to initial installations and subsequent moves and changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 10.6.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.8 GABRIEL<sup>sm</sup> Millennium Business Services, (Cont'd.)

13.8.7 Rates, (cont'd.)

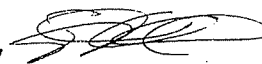
	Monthly Rate <sup>1</sup>	Non-Recurring Charges			
		1 Year Contract <sup>2</sup>	2 Year Contract <sup>2</sup>	3 Year Contract <sup>2</sup>	
<b>PBX Trunk Service, Per DS-0, Flat Rate</b>					
Lexington	\$35.70	\$50.00	\$30.00	\$10.00	(I)
Louisville	\$32.55	\$50.00	\$30.00	\$10.00	
Cincinnati Metro	\$39.90	\$46.00	\$44.00	\$42.00	
<b>Analog DID, Per Trunk Equipped</b>					
Lexington/Louisville	\$10.50	\$15.00	\$15.00	\$15.00	
Cincinnati Metro	\$31.50	\$20.00	\$20.00	\$20.00	
<b>Digital DID, Per Trunk Equipped</b>					
Lexington/Louisville	\$10.50	\$10.00	\$10.00	\$10.00	
Cincinnati Metro	\$31.50	\$15.00	\$15.00	\$15.00	(I)
Per DID Number	\$.20	N/A	N/A	N/A	
<b>T-1 AdvantEdge<sup>sm</sup> PBX Service</b>					
Per T-1 Interface	\$210.00	\$750.00	\$500.00	\$250.00	(I)
Per Analog Channel					
Lexington/Louisville	\$21.00	N/A	N/A	N/A	
Cincinnati Metro	\$31.50	N/A	N/A	N/A	
Per Digital Channel					
Lexington/Louisville	\$21.00	N/A	N/A	N/A	
Cincinnati Metro	\$31.50	N/A	N/A	N/A	
Analog DID, per T-1	\$105.00	\$150.00	\$150.00	\$150.00	
Digital DID and/or DNIS, per T-1	\$105.00	\$100.00	\$100.00	\$100.00	(I)
Per DID Number	\$.20	N/A	N/A	N/A	

- 1 Line/trunk rates include the standard features listed in the individual service descriptions in Section 10 and free local calling as specified in paragraph 4.2.2.
- 2 Applies to initial installations and subsequent moves and changes, per line/trunk. Non-recurring charges can be spread over the contract term as specified in 10.6.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.9 Resold Local Services, (Cont'd.)

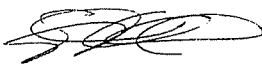
13.9.1 Business Service Rates, (cont'd.)

LOCAL FAVORITES	Type	Rate	Details
Local Favorites	Flat	\$76.95	Flat Rate access line with up to 10 free calling features, but all calls outside the local calling area are measured.
Local Favorites 2-line plan	Flat	142.50	
Local Favorites 3-line plan	Flat	\$207.10	
AREA WIDE CALLING	Type	Rate	Details
Area Calling Access Line, Rate Group 1-4 with LUD	Flat + usage	\$28.22 inward \$31.07 Both ways	Flat Rate access line with measured calling within and outside the local calling area.
Area Calling Access Line, Rate Group 5 with LUD	Flat + usage	\$31.35	
Area Calling Access Line, Rate Group 1-4, no LUD	Flat + usage	\$28.22 Inward & Both way	
Area Calling Access Line, Rate Group 5, no LUD	Flat + usage	\$31.35	
Premium Area Calling Access Line, Rate Group 1-4, no LUD	Flat	\$80.47	Flat rate access line with unlimited calling within the entire local calling area. No LUD only
Premium Area Calling Access Line, Rate Group 5, no LUD	Flat	\$52.25	
Command Calling	Flat	\$0.00	Command Calling not available to business customers
Command Calling with Local Favorites 1-line plan	Flat	\$0.00	
Command Calling with Local Favorites 2-line plan	Flat	\$0.00	
Command Calling with Local Favorites 3-line plan	Flat	\$0.00	
Option #7 Exclude	Monthly	\$2.09	
IntraLATA Blocking on Residence with Command Calling			

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.9 Resold Local Services, (Cont'd.)

13.9.1 Business Service Rates, (cont'd.)

Option P Service	Type	Rate	Details
Option 1	Flat & Measured	\$59.76	Each minute over the included 7,200 minutes, \$0.0525 (I)
Option 2	Measured	\$37.81 (I)	Each minute of use outside basic area \$0.12
<b>Option C Service</b>			
Option 1	Measured	\$73.01	The business Option C option includes up to 5 of the following features; GCE, GCJ, GCJRC, ESM, FCS, ESX, ESL, ESF, ESC, MWW, MWWAV, NSS, NSY, NST, NSQ, NSK, NCE, DRS, DRS1X, and GCZ. All feature above the included 5 are at the business rates. There is NO multi-feature discount program available.
Option 2	Measured	\$49.26	

**LINE CONNECTION CHARGE**

	Type	Rate	Details
1st Line	One-Time	\$69.35	These are non-recurring charges, not billed by USOC's
Each Additional Line: Same Request	One-Time	\$20.90	

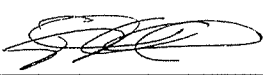
**LINE CHANGE CHARGE**

1st Line	One-Time	\$45.60	These are non-recurring charges, not billed by USOC's
Each Additional Line: Same Request	One-Time	\$13.30	

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.9 Resold Local Services, (Cont'd.)

13.9.2 Resold Business Calling Features

Feature	Type	Rate
Anonymous Call Rejection (ACR)	Monthly	\$3.80
Call Block	Monthly	\$4.28
Call Forwarding Busy Line	Monthly	\$3.09
Call Forwarding Busy Line - Customer Control	Monthly	\$5.94
Call Forwarding Busy Line - Multipath	Monthly	\$2.85
Call Forwarding Don't Answer	Monthly	\$3.09
Call Forwarding Don't Answer - Ring Control	Monthly	\$3.09
Call Forwarding Don't Answer - Multipath	Monthly	\$2.85
Call Forwarding Don't Answer - Customer Control	Monthly	\$5.94
Call Forwarding Variable	Monthly	\$3.56
Call Forwarding Variable - Multipath or Remote Access	Monthly	\$2.85
Call Return, Per Activation	Per Use	\$0.71
Call Return, per line	Monthly	\$4.28
Call Tracing	Monthly	\$4.75
Call Waiting	Monthly	\$3.61
Caller ID Basic	Monthly	\$7.13
Caller ID Deluxe w/o ACR	Monthly	\$9.50
Caller ID Deluxe w/ ACR	Monthly	\$9.50
Calling # Delivery Blocking - Permanent Agency	Monthly	\$0.00
Calling # Delivery Blocking - Permanent (Non-published / non-listed)	Monthly	\$0.00
Customized Code Restriction Option 1	Monthly	\$4.28

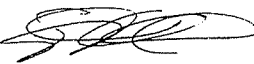
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SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.9 Resold Local Services, (Cont'd.)

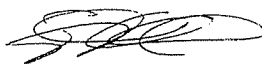
13.9.2 Resold Business Calling Features, (cont'd.)

Feature	Type	Rate
Customized Code Restriction Option 2	Monthly	\$4.28
Customized Code Restriction Option 3	Monthly	\$4.28
Customized Code Restriction Option 4	Monthly	\$0.00
Customized Code Restriction Option 5	Monthly	\$0.00
Customized Code Restriction Option 6	Monthly	\$0.00
Enhanced Caller ID with ACR	Monthly	\$15.15
Enhanced Caller ID without ACR	Monthly	\$15.15
Enhanced Caller ID with Call Management, ACR, and call forwarding Don't Answer	Monthly	\$0.00
Enhanced Caller ID with Call Management with ACR	Monthly	\$0.00
Flexible Call Forwarding	Monthly	\$9.41
Flexible Call Forwarding (Audio Calling Name)	Monthly	\$10.45
Message Waiting Indicator - Audible	Monthly	\$0.57
Message Waiting Indicator - Audible/Visual	Monthly	\$0.57
My Call Service 1	Monthly	\$6.60
My Call Service 2	Monthly	\$9.45
Preference Call	Monthly	\$4.28
Preferred Call Forwarding	Monthly	\$4.28
Remote Access Call Forwarding Variable	Monthly	\$7.36
Repeat Dialing, Per Activation	Per Use	\$0.71
Repeat Dialing	Monthly	\$4.28
Speed Calling 30	Monthly	\$4.51
Speed Calling 8	Monthly	\$3.56
Three Way Calling	Monthly	\$3.56
Verification and Interruption of Busy	Monthly	\$1.46
Verification of Busy	Monthly	\$0.99
NuVox Communications Voice Mail	Monthly	\$6.60
NuVox Communications Voice Mail, Setup	one-time	\$15.00

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.9 Resold Local Services, (Cont'd.)

13.9.3 Business Option P

Business Option P

Option 1

Flat rated plan which allows for unlimited calling within the LATA (includes a usage allowance of 120 hours/7200 minutes)

Monthly Rate, Each line \$59.76  
Per Minute of use if USOC, above 120 hours (7,200 minutes) \$0.0525 (I)

Option 2

Combination rated plan which provides for unlimited usage within the basic service area for a flat monthly charge, and a single rate for each minute of use for all other calling within the LATA.

Monthly Rate, Each line \$37.81 (I)  
Each Minute of use, outside Basic Service Area \$0.11

- \* Touch-Tone service is included in Business Option P
- \* Usage billed in full minute increments

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SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.9 Resold Local Services, (Cont'd.)

13.9.4 Business Option C

**Business Option C**

**Option 1** - Flat rated plan which allows for unlimited calling within the LATA (includes a usage allowance of 120 hours/7200 minutes), plus also provides the subscriber with up to five compatible services and features from the below list. The calling features chosen

	<b>BellSouth</b>	<b>NuVox</b>	
Monthly Rate, Each line	\$76.85	\$76.85	<b>(I)</b>
Per Minute of use if USOC, above 120 hours (7,200 minutes	\$0.0525	\$0.0525	<b>(I)</b>

- \* Touch-Tone service is included in Option C Package
- \* Usage billed in full minute increments

**Option 2** - Combination rated plan which provides for unlimited usage within the basic service area for a flat monthly charge, and a single rate for each minute of use for all other calling within the LATA. This also provides the subscriber with up to five compatible services and features from the below list.

	<b>BellSouth</b>	<b>NuVox</b>	
Monthly Rate, Each line	\$51.85	\$51.85	<b>(I)</b>
Per Minute of use if USOC, above 120 hours (7,200 minutes	\$0.12	\$0.12	<b>(I)</b>

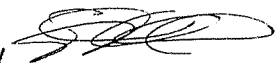
Calling Features	<b>Charges</b>
Call Forward Busy Line	\$3.09
Call Forward Don't Answer	\$3.09
Call Forward Don't Answer Ring Control	\$3.09
Call Forward Variable	\$3.56
Flexible Call Forwarding	\$8.55

- \* Touch-Tone service is included in Option C Package
- \* Usage billed in full minute increments

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SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.9 Resold Local Services, (Cont'd.)

13.9.5 Business Option P and C Features

Call Waiting	\$3.71
Speed Calling 8	\$3.04
Speed Calling 30	\$4.51
Three Way Calling	\$3.56
Message Waiting Indicator - Audible	\$0.48
Message Waiting Indicator - Visual	\$0.48
Call Return	\$4.28
Call Block	\$4.28
Call Tracing	\$4.75
Repeat Dialing	\$4.28
Preference Call	\$3.33
Preferred Call Forwarding	\$3.33
My Call I	\$6.65
My Call II	\$9.50
Remote Access Call Forwarding	\$7.36
Three Way Calling with Transfer	\$0.00


The Multi-Package Discount Plan provides eligible NuVox Communications Business Option C Package customers reduced monthly package rates based upon the number of NuVox Communications Business Option C Packages subscribed to. Eligibility for the discounts is:

1. A minimum purchase of two NuVox Communications Business Option C Packages is required.
2. The NuVox Communications Business Option C Packages must be provisioned to a single customer at a single location.
3. Only the lines at the customer location that are in a hunting arrangement are eligible. The number of Discount Eligible Packages equals the number of lines in hunt.

PACKAGE	COST	PACKAGE	COST
1 package	NA	5 packages	\$25.00
2 packages	\$4.00	6 packages	\$36.00
3 packages	\$9.00	7 packages	\$49.00
4 packages	\$16.00	8 or more packages	\$64.00

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.10 Full Voice T-1 Value Plan

The Voice T-1 Value Plan offers customers ordering a full T-1 (DS-1) or multiple T-1s term and quantity discounts. Customers cannot order less than a full T-1 (24 DS-0 channels). This offering is intended for voice applications only.

**Standard features** - include DTMF Signaling; Hunting; 900 Number Blocking; and Automatic Number Identification.

**Optional features** - include Direct Inward Dialing (DID) Service, and Dialed Number Identification Service (DNIS).

Other services/features are available subject to the rates and conditions specified in applicable tariff sections.

All Voice T-1 Value Plan includes the rates below with an additional discount on long distance if customer orders NuVox long distance on all lines. Rate per Minute is \$0.05, 18 Second Minimum billing increment and then 6 second billing increments.

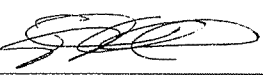
	No. of T-1s per customer	1 Year	2 Year	3 Year	
Monthly Recurring Charges	1-2	\$714.00	\$635.00	\$556.00	(I)
	3 or More	\$643.00	\$572.00	\$500.00	
Additional DID service, per T-1				\$105.00	(I)
Additional DID Charge, per number				\$ 0.20	

Early termination charges apply as listed in the customer contracts.  
 Service is available where facilities allow.

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By   
 Executive Director KY10504



LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)


13.11 High-Speed Dedicated Data Service

The Company provides high-speed, high-capacity dedicated data service to Customers, where technically feasible, at a variety of bandwidths between customer-designated premises and the Company's network. Services are provided via a variety of digital transmission technologies using the Company's own services and equipment and /or the facilities of others. Service is provided on a 24 hour per day, 7 day per week basis. Depending on various factors, including but not limited to the physical characteristics of the loops involved, and other factors, service may not be available to all Customer or End-User premises.

Service may be provided by the Company on an Individual Case Basis ("ICB"), depending on such factors as term and volume of commitment. Special construction charges may apply in each case. In addition to Monthly Recurring Charges for High-Speed Dedicated Data Service, Non-Recurring Charges for Installation will apply. The Customer must commit to a minimum of one year of service in order to obtain High-Speed Dedicated Data Service. Customer may be subject to a penalty for early termination if service is cancelled prior to the expiration of the contractual period.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D,)

13.11 High-Speed Dedicated Data Service, (Cont'd.)

13.11.1 High-Speed Dedicated Data Service Rates

The following prices apply to Customers whose premises subtend serving wire centers in which the Company has co-located facilities:

A. Monthly Recurring Charges

Per Line Bandwidth	Monthly Recurring Charge
1.544 Mbps	\$1000.00
1.0 Mbps	\$900.00
768 Kbps	\$800.00
512 Kbps	\$700.00
384 Kbps	\$600.00

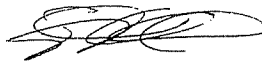
B. Non-Recurring Installation Charge

One-year Commitment	\$500.00
Two-year Commitment	\$250.00
Three-year Commitment	no charge

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.11 High-Speed Dedicated Data Service, (Cont'd.)

13.11.2 Extended High-Speed Dedicated Data Service

The following prices apply to Customers whose premises subtend serving wire centers in which the Company does not have co-located facilities:

A. Monthly Recurring Charges

Per Line Bandwidth	Monthly Recurring Charge
1.544 Mbps	\$1000.00
1.0 Mbps	\$900.00
768 Kbps	\$800.00
512 Kbps	\$700.00
384 Kbps	\$600.00

B. Non-Recurring Installation Charge

One-year Commitment	\$500.00
Two-year Commitment	\$250.00
Three-year Commitment	no charge

C. Non-Recurring Extended Loop Service Charge

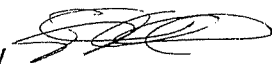
Local Loop Service Charges will be assessed individually for each Customer, and will be based upon Customer location and availability of facilities and Company resources. Local Loop Service Charges will be established on an Individual Case Basis ("ICB")

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

**SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D,)**

**13.12 Affinity Program**

**13.12.1 Affinity Program**

An organization's members will receive services at a discount and the organization will also receive a discount.

Affinity Groups include non-profit groups such as:

- |                         |                         |
|-------------------------|-------------------------|
| Trade associations      | Unions                  |
| Charities               | Religious Congregations |
| Sports teams            | Company employees       |
| Special Interest Groups |                         |

Customers must be members of the Affinity Group and they will receive a 5% discount on their monthly bill. Discounts are subtracted from the base rate prior to the computation of taxes and fees. The Affinity Group must have a signed agreement with NuVox. This program is available to those customers on the Broadband Business Package

**13.12.2 NuVox Customer Rewards**

NuVox Customer Rewards is designed to reward customers for referring new business to NuVox. Customers will receive a recurring fixed dollar commission credit on their monthly invoice for a twelve-month period. This commission will be determined by the referred-customers stated monthly recurring revenue (MRR) and applied to the following credit payment. Discounts are subtracted from the base rate prior to the computation of taxes and fees.

**NuVox Customer Rewards -- Credit Payment Plan**

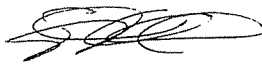
- |  |                             |
|--|-----------------------------|
| Fixed MRR Contract Value: \$200 - \$499 MRR      | = \$10 credit per customer  |
| Fixed MRR Contract Value: \$500 - \$999 MRR      | = \$25 credit per customer  |
| Fixed MRR Contract Value: \$1000 - \$1999 MRR    | = \$50 credit per customer  |
| Fixed MRR Contract Value: \$2000 and greater MRR | = \$100 credit per customer |

-Credit will appear for only 12 months for "new" referred customer

-Credits will discontinue if a referred customer stops billing (AKA leaves NuVox)

-Credits cannot exceed the customer's monthly bill.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D,)

13.13 Remote Fixed Call Forwarding

Remote Fixed Call Forwarding is an exchange service which allows incoming calls to be forwarded to a telephone number in a distant location. The RCF has only one access path which allows only one call at a time to be forwarded. Additional Paths can be ordered to allow additional calls to be forwarded, provided the distant location is equipped to receive them. RCF requires neither a physical telephone set nor physical input by the customer to get calls forwarded.

Types - Basic and Local

Originating number must be located within one of NuVox's call center in order for service to be provided.

13.13.1 Basic Remote Call Forwarding:

Basic RCF forwards incoming calls to a distant location or via 800 number in the United States. The RCF customer is billed long distance charges each time the call is answered. The long distance charges will appear with date, time and duration of the completed call. No caller information will be provided to the customer on the receiving end.

13.13.2 Local Remote Call Forwarding:

Local Remote Call Forwarding forwards local calls from the RCF number to another location within the calling area. No long distance charges apply. The customer will pay for the remote call forwarding and any additional paths they need to terminate calls.

13.13.3 Restrictions:

Calling Features are not available.  
RCF to another RCF is not allowed.  
No caller identification will be provided EUCL charges are not applicable to RCF.

13.13.4 Pricing:

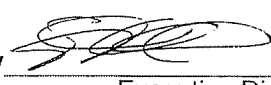
Remote Fixed Call Forwarding, per month	\$12.60 (I)
Any additional path, per month	\$8.40 (I)

Any long distance or 800 charges that apply Available only where facilities allow.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.14 CompleteVoice

13.14.1 Product Description

CompleteVoice is a facilities-based voice product business line service with an optional feature set and optional hunting. This product will be provisioned through the use of T-1s and PBX trunks. Business customer must have a minimum of 8 lines/trunks to qualify for service.

A. Business Line Service

- \* Analog, loop-start lines
- \* No features
- \* Long distance as below

B. Additional Options

- \* Feature-rich lines (additional per-line charge, includes ALL features)
- \* Hunting (additional per-line charge)
- \* Voice-Mail available (Basic and Plus)
- \* Call Direct available (See rates listed in Section 6.16)

C. Optional Features

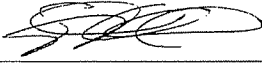
- |                                    |                                     |
|------------------------------------|-------------------------------------|
| Call Blocking                      | Anonymous Call Rejection            |
| Call Holding                       | Call Forwarding Don't Answer        |
| Call Return                        | Call Forwarding Universal           |
| Call Tracing                       | Call Waiting                        |
| Caller ID Deluxe                   | Caller ID / Calling Number Delivery |
| Repeat Dialing                     | Caller ID / Dial Number Delivery    |
| Three-Way Calling                  | Calling Name Delivery / Blocking    |
| Calling Number / Delivery Blocking | Call Forwarding Remote Activation   |
| Circular Hunting                   | Preferred Call Forwarding           |
| Selective Call Screening           | Speed Calling                       |

D. PBX Trunk Service

- \* Can be analog, analog DID, digital or digital DID.
- \* DID, DOD or Two-way
- \* DNIS provided if T-1 terminates in DTI card in customer's PBX

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.14 CompleteVoice, (Cont'd.)

13.14.2 Single Business Lines and Hunting Rates

A. Term Length and Installation Charge Per Line

	Line Pricing	Features	Hunting Rate	1 Yr.	2 Yrs.	3 Yrs.
Louisville	\$29.45	\$7.00	\$4.00	\$50.00	\$25.00	waived

\* Existing customers will still receive their service at the lower rate of \$31.00 per month. If additional lines are added they will be at the new rate

13.14.3 PBX Trunk Service Rates (All Markets)

A. Term Length and Installation Charge

	Monthly Recurring Charge	1 Yr.	2 Yrs.	3 Yrs.
Loop Charge	\$210.00 (I)	N/A	N/A	N/A
Circuit Charge	\$21.00 (I)	N/A	N/A	N/A
DID (per T-1)	\$105.00 (I)	N/A	N/A	N/A
Per DID Number	\$0.020	N/A	N/A	N/A

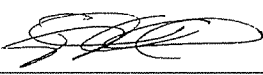
Non-recurring charges maybe waived during product rollout, not to exceed two months after the date of the original tariff filing. After that time only in a competitive bid situation.

The Customer must commit to a minimum of one year of service in order to obtain this service. Customer may be subject to a penalty for early termination if service is canceled prior to the expiration of the contractual period.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

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**SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)**

**13.15 NuBundle**

**13.15.1 Description**

NuBundle offers business customers a full service package consisting of voice lines and trunks, calling features, long distance and various non-regulated services. Customers must order a minimum of two Single Business Lines, Key System Service Lines, or PBX Trunks and NuVox Internet to qualify for NuBundle. Lines and trunks are individually described with in this tariff.

**13.15.2 Standard and Optional Calling Features**

The following standard features are provided at no additional charge on all NuBundle lines:

Toll Restriction	Call Return
900 Number Blocking	Caller ID
Call Blocking	Call Waiting
Three-Way Calling	Auto Redial

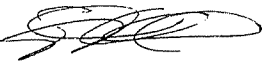
The following optional features are provided at no additional charge on NuBundle lines if the customer requests them:

Priority Call	Call Forward-Don't Answer
Remote Access to Call Forwarding	Call Forward-Busy/Don't Answer
Speed Dialing 30	Cancel Call Waiting
Call Forward-Variable	Preferred Call Forwarding
Call Holding	Selective Call Screening
Anonymous Call Rejection	Call Transfer Disconnect
Call Forward-Busy	

Other services/features not listed above can be added to NuBundle subject to the rates and conditions specified in the appropriate tariff sections.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 13 - GRANDFATHERED OFFERINGS, (CONT'D.)

13.15 NuBundle, (Cont'd.)

13.15.3 NuBundle Line/Trunk Rates

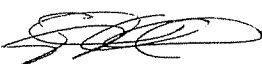
Rates apply per customer location.

Per Line/Trunk, Flat Rate <sup>1</sup>	Non- Recurring	MONTHLY RATES			
		1 Yr. Contract	2 Yr. Contract	3 Yr. Contract	
Lexington	N/A	\$48.30	\$46.20	\$44.10	(I)
Louisville	N/A	\$52.50	\$48.30	\$46.20	(I)

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 Effective April 1, 2005

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16090 Swingley Ridge Rd., Ste 500  
Chesterfield, MO 63017  
Address Service Requested

**Remittance Section**

Bill Date 04/30/2004  
Account Number 00000 [REDACTED]  
Invoice Number [REDACTED]  
Amount Due \$ [REDACTED]  
Amount Paid \$ [REDACTED]  
Payments received after 04/30/2004 are not reflected on this invoice.  
Current Charges are due on 05/30/2004 after which a 1.5% per month late payment charge will be applied  
Please make checks payable to **NUVOX COMMUNICATIONS**



16069300596971  
NuVox Communications of Kentucky  
5969 Collection Center Drive  
Chicago, IL 60693-0059

0000025829 0000069271 3

Please detach and return above portion with your payment



Account Number [REDACTED]  
Invoice Number [REDACTED]  
Bill Date 04/30/2004

**Important Messages**

NuVox's WebInvoice enables you to review and pay your invoice online. You may create your WebInvoice account by using your Activation Code "KEkCVUWNmz7so". Simply go to [www.nuvox.com/support](http://www.nuvox.com/support) and click on "View Your Bill". Once you enter the login screen, press the "Need Help Logging In" link, which will guide you through creating your username and password.

Don't forget you can enter and track service requests through eTicket at <http://eticket.nuvox.net>

If you have billing or service issues, please contact NuVox's Customer Response Center (CRC) at 1-800-800-9681. The CRC is available 24 hours a day, 7 days a week for service related issues. For billing inquiries, please call the CRC Monday - Friday, 7:00am to 10:00pm EST. Please visit us on the Web at <http://www.nuvox.com/support>.

**Account Summary**

**Balance Information**

Previous Bill [REDACTED]  
Payments Applied [REDACTED]  
Adjustments Applied [REDACTED]

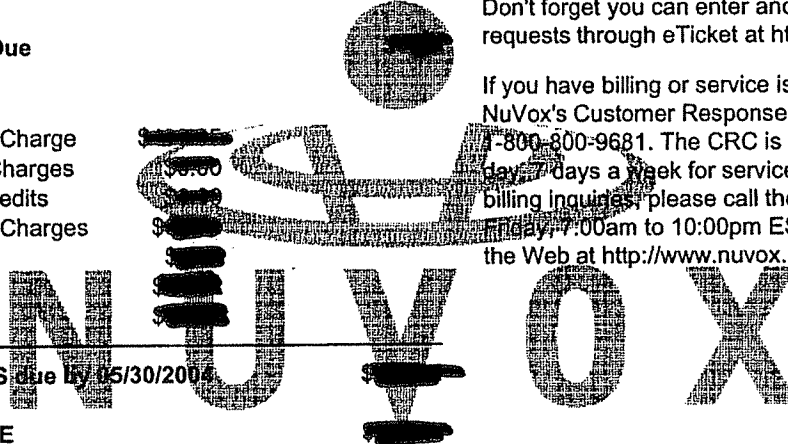
**Total Prior Balance Due**

**Current Charges**

Total Monthly Service Charge [REDACTED]  
Total Non-Recurring Charges [REDACTED]  
Other Charges and Credits [REDACTED]  
Long Distance Usage Charges [REDACTED]  
Other Usage Charges [REDACTED]  
Taxes [REDACTED]  
Surcharges [REDACTED]

**CURRENT CHARGES due by 05/30/2004**

**TOTAL AMOUNT DUE**



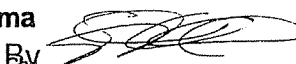
COMMUNICATIONS<sup>SM</sup>

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For Customer Care,  
please call 1-800-800-9681 or

By  [nuvox.com](mailto:nuvox.com)

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