

2003-434

2611 Country Club Drive
Madisonville, Kentucky 42431
January 26, 2004

RECEIVED
FEB 02 2004
PUBLIC SERVICE
COMMISSION

Tom Dorman, Executive Director
Public Service Commission
P.O. Box 615
Frankfort, Kentucky 40601

RE: Kentucky Utilities (LG&E) petition rate increase

Dear Mr. Dorman,

I am protesting this utility company's request for a rate increase. I have been informed that the monthly service charge for residential customers will be raised from \$2.82 to \$9.00 per month. And the prime rate schedule afforded to residential customers who use electrical services for their entire homes will be eliminated and they will be forced into the more costly rate structure. This includes me and countless others.

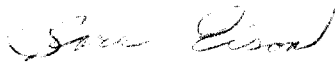
After E.ON purchased the above mentioned company, they immediately got rid of their maintenance employees. Many jobs were lost. When the ice storm hit in February, 2003, they had to call in people from all over the state, as well as out of state, thus, keeping their customers without power for a week or longer. (I was in Lexington at the time). I realize that utility companies have to call in additional people in case of an emergency, such as this. But, if they had kept their maintenance employees, service would have been restored much quicker and at a much lesser expense.

I have been informed that one of our local companies is kept on the payroll and they get paid regardless, if they work or not. I feel confident this is happening in other areas as well as ours. This does not seem very efficient to me.

I stay cold every winter, trying to save on my heating bill. And, I do not believe that I, or other customers should have to pay for a huge increase in our electric rates.

Please, reject this rate increase.

Sincerely Yours



Sara Eison