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VERSAILLES, KY 40382
Ph 559 873-1689

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PSC Consumer Services

Dear Mr. O'Connell:

I am writing you to complain and file a protest to the outrageous increases granted to the parent company of Kentucky Utilities.

It has always been my opinion and understanding, that the Governor appointed Public Service Commission, was in existence to protect the interest of the general public.

With this said, how can your office justify approving an increase and customer charges that amount to over 60% by October bill for 2004 with usage of 6480 KWH amounted to a total of \$536.81 or \$16.95 per day as compared to 2003 October bill for 6840 KWH totaling \$356.90 or \$10.54 per day.

I would like to hear from your office of their justification and if anything can be done to have these increases ~~reversed~~ reversed to a reasonable amount.

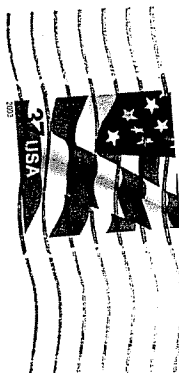
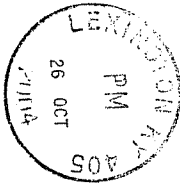
I am sure you agree such horrendous increases are not in the best interest of the general public.

Yours Truly
Duane T. Rolando

LORNADOR FARM
DUANE T. OR CELAINE T. ROLANDO
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ELIZABETH DOBBELS
EXECUTIVE DIRECTOR
PUBLIC SERVICE COMMISSION
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