

IN THE MATTER OF NOVARA C. WALTON VS. EZ-TEL COMMUNICATIONS

SEQ NBR	ENTRY DATE	REMARKS
0001	08/10/1999	Application.
0002	08/31/1999	Acknowledgement letter.
0003	09/03/1999	Order to Satisfy or Answer, EZ-Tel shall satisfy matters or file answer by 9/16
0004	01/10/2000	Resent 9/3/1999 Order to different address, response due 10 days of receipt.
M0001	01/24/2000	EZPHONE-RESPONSE TO LETTER OF JAN 10,00
0005	06/15/2000	Order ent.,complainant's resp.due 6/26;E-z Tel's resp.due 7/4 or Cert.revoked.

CASE NUMBER:

99-357



COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION
211 SOWER BOULEVARD
POST OFFICE BOX 615
FRANKFORT, KY. 40602
(502) 564-3940

June 15, 2000

To: All parties of record

RE: Case No. 1999-357

We enclose one attested copy of the Commission's Order in
the above case.

Sincerely,

A handwritten signature in black ink that reads "Stephanie Bell". The signature is written in a cursive style.

Stephanie Bell
Secretary of the Commission

SB/hv
Enclosure
Mailed Via Certified Mail

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

E-Z Tel Communications
 P.O. Box 55568
 470 E. New Circle Rd
 Lexington, Kentucky 40505

2. Article Number (Copy from service label)

7099 3220 0008 0370 4118

PS Form 3811, July 1999

Domestic Return Receipt

102595-99-M-1789

HV-99-357

COMPLETE THIS SECTION ON DELIVERY

A. Received by (Please Print Clearly) B. Date of Delivery

C. Signature

X Theresa Weber Agent
 Addressee

D. Is delivery address different from item 1? Yes
 If YES, enter delivery address below: No

3. Service Type

- Certified Mail Express Mail
- Registered Return Receipt for Merchandise
- Insured Mail C.O.D.

4. Restricted Delivery? (Extra Fee) Yes

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Navara Walton
 180 E. Loudon Avenue
 Lexington, KY 40505

2. Article Number (Copy from service label)

7099 3220 0008 0370 4132

PS Form 3811, July 1999

Domestic Return Receipt

102595-99-M-1789

HV-99-357

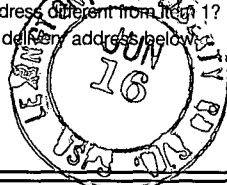
COMPLETE THIS SECTION ON DELIVERY

A. Received by (Please Print Clearly) B. Date of Delivery

C. Signature

X N. C. Walton Agent
 Addressee

D. Is delivery address different from item 1? Yes
 If YES, enter delivery address below: No



3. Service Type

- Certified Mail Express Mail
- Registered Return Receipt for Merchandise
- Insured Mail C.O.D.

4. Restricted Delivery? (Extra Fee) Yes

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Akiva T. Hunter
 Owner
 E-Z-Tel Communications
 P.O. Box 4056
 Abers, OH 440310

2. Article Number (Copy from service label)

7099 3220 0008 0370 4125

PS Form 3811, July 1999

Domestic Return Receipt

102595-99-M-1789

HV-99-357

COMPLETE THIS SECTION ON DELIVERY

A. Received by (Please Print Clearly) B. Date of Delivery

X Akiva Hunter Agent
 Addressee

D. Is delivery address different from item 1? Yes
 If YES, enter delivery address below: No

same

3. Service Type

- Certified Mail Express Mail
- Registered Return Receipt for Merchandise
- Insured Mail C.O.D.

4. Restricted Delivery? (Extra Fee) Yes

Akiva T. Hunter
Owner
Ez-Tel Communications
P.O. Box 4656
Akron, OH 44310

Novara C. Walton
180 East Loudon Avenue
Lexington, KY 40505

Ez-Tel Communications
1038 Caliente Drive #23
Jacksonville, FL 32211

Ez-Tel Communications
P. O. Box 55568
470 East New Circle Road
Lexington, KY 40505

Ez-Tel Communications
P. O. Box 43599
3710 Lone Star Road
Jacksonville, FL 32211

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

NOVARA C. WALTON)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 99-357
)	
EZ-TEL COMMUNICATIONS CORP.)	
)	
DEFENDANT)	

O R D E R

On September 3, 1999, the Commission ordered Ez-Tel Communications Corp. ("Ez-Tel Communications") to satisfy or answer the complaint of Novara Walton, which alleges that service was paid for but not rendered. Walton requests refund of the money paid to Ez-Tel for which no service was rendered. The Commission's records show that Ez-Tel Communications' owner is Akiva T. Hunter.

The Order was served to a Jacksonville, Florida address which appeared on the customer's bill. Service of the Order was not completed. It was returned to the Commission with an unknown address. After additional investigation, the Commission believed that the Defendant was located at an Akron, Ohio address and again served the Order. In response to this service the Commission received a letter from EZ-Phone stating that the Order was served on EZ-Phone and not Ez-Tel Communications. EZ-Phone of Akron, Ohio requested that the Commission update its records. Presumably the mailing list from which EZ-Phone would like to be removed is that of this formal

complaint. However, before this can occur EZ-Phone must verify that it has never provided service to the plaintiff, Novara C. Walton, that it has never been owned by, or operated by, Akiva T. Hunter, and that it has never had an employee by the name of Akiva T. Hunter.

Utilities are obligated to provide the Commission with their address pursuant to 807 KAR 5:003. Attached hereto are copies of termination notices sent to Ez-Tel Communications from Cincinnati Bell Telephone Company and GTE Service Corporation. These letters are further indication that Ez-Tel Communications has failed to comply with Commission regulations.


The Commission, having reviewed the complaint, and responses thereto, and having been otherwise sufficiently advised, HEREBY ORDERS that:

1. Within 20 days of the date of this Order, EZ-Phone of Akron, Ohio shall respond to the request for information stated herein.
2. Ez-Tel Communications, at the last known addresses in Jacksonville, Florida, shall notify the Commission of its current address and owners or be subject to revocation of its authority to operate in Kentucky.
3. Unless Ez-Tel Communications responds to this Order within 20 days of the date of this Order, its authority to operate within Kentucky shall be revoked without issuance of further Order.
4. Novara C. Walton shall notify the Commission within 10 days of the date of this Order whether her complaint has been satisfied and whether she has had any contact with Ez-Tel since filing the complaint.

Done at Frankfort, Kentucky, this 15th day of June, 2000.

By the Commission

ATTEST:


Executive Director

Date: 10/7/99

VIA CERTIFIED MAIL

EZ-Tel Communications
1038 Caliente Drive, #23
Jacksonville, FL 32211

EZ-Tel Communications
470 East New Circle Road
Lexington, KY 40505

Attn: Akiva T. Hunter, President

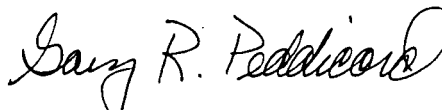
Dear Mr. Hunter:

This letter is being written to follow up on prior correspondence and discussions between Cincinnati Bell Telephone Company and EZ-Tel Communications.

Pursuant to Article VIII and Article XIV of the Resale Agreement ("Agreement") between Cincinnati Bell Telephone Company and EZ-Tel Communications, I am writing to give EZ-Tel Communications ("EZ-Tel") formal notice that as of the date of this letter, Cincinnati Bell Telephone Company ("CBT") considers the Agreement between the parties to be terminated due to the default of EZ-Tel of its duties and obligations under the Agreement and its failure to either cure its default or to comply with the requirements of Section 14.3 of the Agreement. In exercising its rights under Section 14.3 of the Agreement to "pursue all available remedies," CBT is hereby notifying EZ-Tel that it has notified the Public Service Commission of Kentucky of EZ-Tel's default and of the immediate termination of the Agreement.

Effective today, CBT will terminate all service to EZ-Tel and will notify EZ-Tel customers of other alternative providers that are available to them. Please contact me in the very near future if you would care to discuss this matter further.

Sincerely,



Gary R. Peddicord

cc: Ms. Amy Dougherty - PSCK

RECEIVED

OCT 11 1999

GENERAL COUNSEL

Larry D. Callison
State Manager
Regulatory Affairs & Tariffs



**GTE Service
Corporation**

150 Rojay Drive
KY10H072
Lexington, KY 40503
606 245-1389
Fax: 606 245-1721

RECEIVED

MAY 04 2000

May 3, 2000

PSC Consumer Services

Mr. Bob Johnston
Director
Division of Consumer Services
Public Service Commission
211 Sower Boulevard
Post Office Box 615
Frankfort, Kentucky 40602

Re: Disconnection of EZ-TEL Customers

Dear Mr. Johnston:

Recently I communicated to you that GTE South Incorporated would be disconnecting EZ-TEL Communications Company, a CLEC with whom GTE has an interconnection agreement, for non-payment of its bill. GTE South is today disconnecting 153 lines that EZ-TEL had purchased for resale, which will unfortunately leave those EZ-TEL customers without telephone service.

Enclosed please find a copy of a collection letter that was sent to EZ-TEL on March 27, 2000. As we discussed, EZ-TEL appears to have gone out of business - the company cannot be reached by telephone and mail is being returned.

Please bring this filing to the attention of the Commission, and should you have any questions, please do not hesitate to contact me at your convenience.

Yours truly,

A handwritten signature in cursive script that reads "Larry D. Callison".

Larry D. Callison

Enclosure

RECEIVED APR 24 2000



Copy

90 Day

GTE Telephone Operations
National Credit Management Center
1135 E Chocolate Avenue
Hershey, PA 17033

March 27,2000

EZ Tel Communications
PO Box 55568
Lexington KY 40555

ATTN: Accounts Payable

As of March 27, 2000,GTE Incorporated has not received the required payment for the accounts listed on the attached page.

This is to confirm that effective today, all services billed on the accounts have been removed from service. Also, pending orders have been canceled and returned to you. No new orders will be accepted from your company as long as this account remains unpaid. After delinquent charges have been paid, a deposit in addition to all applicable non-recurring service connection charges will be required to establish service.

Additionally, if full payment is not received by April 10,2000, further collection efforts will be initiated. Payment in full should be mailed to GTE 1135 E. Chocolate Ave.,Hershey PA 17033.ATTN: CLEC DEPT.

Sincerely,

GTE National Credit Management Center

EZ Phone

RECEIVED
JAN 20 2000
GENERAL COUNSEL

P.O. Box 4656 • Akron, Ohio 44310 • Phone (330) 253-0710 • Fax (330) 535-3581

RECEIVED
JAN 24 2000
PUBLIC SERVICE
COMMISSION

January 18, 2000

Public Commission Of Kentucky
730 Schenkel Lane
P.O. Box 615
Frankfort, KY 40602

Case No. 99-357

To Whom It May Concern:

This letter is to inform you that this company is EZ Phone not E-Z Tel Communications and our records show that no one by the name of Akiva T. Hunter works here. Please update your records and take our address off of the mailing list.

Thank You for all your Cooperation!

EZ Phone



COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION
730 SCHENKEL LANE
POST OFFICE BOX 615
FRANKFORT, KENTUCKY 40602
www.psc.state.ky.us
(502) 564-3940
Fax (502) 564-3460

Ronald B. McCloud, Secretary
Public Protection and
Regulation Cabinet

Helen Helton
Executive Director
Public Service Commission

Paul E. Patton
Governor

January 10, 2000

VIA CERTIFIED MAIL

Akiva T. Hunter
E-Z Tel Communications
P. O. Box 4656
Akron, Ohio 44310

IN RE: Case No. 99-357 EZ-Tel Communications

Dear Ms. Hunter:

EZ-Tel Communications has been named as a defendant in a formal complaint filed with the Commission in August 1999. The Commission attempted to serve by certified mail a copy of its Order that you satisfy or answer the complaint. The Order is dated September 3, 1999. Service was not completed on you because of a change of address. We now understand your address to be as it appears in this letter. You must respond to this Commission Order within ten (10) days of receipt. Please send your response to the Commission's post office box, P. O. Box 615, Frankfort, Kentucky 40602 and to the complainant.

Questions regarding this matter should be forwarded to Amy Dougherty of my Legal Staff at 502-564-3940, extension 257. Your written responses should reference case number 99-357.

Sincerely,

A handwritten signature in black ink, appearing to read "Helen C. Helton".

Helen C. Helton
Executive Director

/rst
Attachment
cc: Parties of Record
File





COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION
730 SCHENKEL LANE
POST OFFICE BOX 615
FRANKFORT, KENTUCKY 40602
www.psc.state.ky.us
(502) 564-3940
Fax (502) 564-3460

Ronald B. McCloud, Secretary
Public Protection and
Regulation Cabinet

Paul E. Patton
Governor

Helen Helton
Executive Director
Public Service Commission

January 10, 2000

VIA CERTIFIED MAIL

Akiva T. Hunter
E-Z Tel Communications
P. O. Box 4656
Akron, Ohio 44310

IN RE: Case No. 99-357 EZ-Tel Communications

Dear Ms. Hunter:

EZ-Tel Communications has been named as a defendant in a formal complaint filed with the Commission in August 1999. The Commission attempted to serve by certified mail a copy of its Order that you satisfy or answer the complaint. The Order is dated September 3, 1999. Service was not completed on you because of a change of address. We now understand your address to be as it appears in this letter. You must respond to this Commission Order within ten (10) days of receipt. Please send your response to the Commission's post office box, P. O. Box 615, Frankfort, Kentucky 40602 and to the complainant.

Questions regarding this matter should be forwarded to Amy Dougherty of my Legal Staff at 502-564-3940, extension 257. Your written responses should reference case number 99-357.

Sincerely,

A handwritten signature in black ink, appearing to read "Helen C. Helton".

Helen C. Helton
Executive Director

/rst
Attachment
cc: Parties of Record
File





COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION

730 SCHENKEL LANE
POST OFFICE BOX 615
FRANKFORT, KY. 40602
(502) 564-3940

September 3, 1999

Akiva T. Hunter
Owner
Ez-Tel Communications
222 Kodell Drive
P. O. Box 55568
Lexington, KY. 40555

Novara C. Walton
180 E. Loudon Avenue
Lexington, KY. 40505

RE: Case No. 99-357

We enclose one attested copy of the Commission's Order in
the above case.

Sincerely,

A handwritten signature in cursive script that reads "Stephanie Bell".

Stephanie Bell
Secretary of the Commission

SB/hv
Enclosure

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

NOVARA C. WALTON)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 99-357
)	
EZ-TEL COMMUNICATIONS CORP.)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

EZ-Tel Communications Corp. ("EZ-Tel") is hereby notified that it has been named as defendant in a formal complaint filed on August 10, 1999, a copy of which is attached hereto.

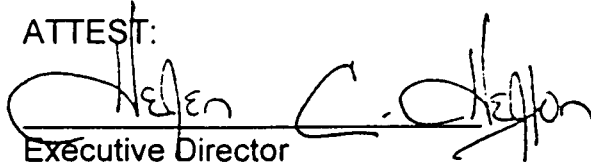
Pursuant to 807 KAR 5:001, Section 12, EZ-Tel is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 3rd day of September, 1999.

By the Commission

ATTEST:


Executive Director

BD

EZ-TEL COMMUNICATIONS CORP.
P.O. BOX 43599
8710 Lone Star Road
Jacksonville, FL 32211
Phone: (877)682-4292

BALANCE DUE
Date: 05/27/99
Due Date: Due Now

Novara C Walton
180 E Loudon Ave
Lexington, KY 40505

NOTICE
666101904
AUG 1 0 1999
RECEIVED CASE 99-357

YOUR SERVICE IS SCHEDULED FOR DISCONNECTION ON JUNE 5, 1999. YOUR PAYMENT MUST BE RECEIVED THROUGH MONEYGRAM EXPRESS PAYMENT CENTERS ON OR BEFORE JUNE 5TH, 1999. TO LOCATE YOUR NEAREST MONEY GRAM CALL 1-800-926-9400.

***** MONEY GRAM EXPRESS PAYMENT CENTER WILL NEED *****

RECIEVE CODE: 1520
OUR COMPANY NAME: EZ-TEL COMMUNICATIONS
CITY: JACKSONVILLE
STATE: FLORIDA
YOUR ACCOUNT # OR TELEPHONE #

PERSONAL CHECKS ARE NO LONGER ACCEPTED. THE ONLY FORMS OF PAYMENTS ACCEPTED ARE MONEY ORDERS, CASHIER CHECKS & MONEY GRAM EXPRESS PAYMENT.

IF PAYMENT HAS BEEN MADE, PLEASE DISREGARD THIS NOTICE.

Date	Description	Charge	Credit
	Balance Due	11.00	

I DID NOT RECEIVE SERVICE

** PLEASE PAY THIS AMOUNT ** 11.00

Detach here and return bottom portion with payment

Novara C Walton
180 E Loudon Ave
Lexington, KY 40505

Amount Due: 11.00
Account #: 021444

Make Checks Payable to: EZ-TEL COMMUNICATIONS CORP.

Mail To:
EZ-TEL COMMUNICATIONS CORP.
P.O. Box 43599
Jacksonville, FL 32203

RECEIVED

AUG 19 1999

PUBLIC SERVICE COMMISSION

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

NOVARA C. WALTON
(Your Full Name)
COMPLAINANT

VS.

EZ-TEL COMMUNICATIONS
(Name of Utility)
DEFENDANT

COMPLAINT

The complaint of NOVARA C. WALTON respectfully shows:
(Your Full Name)

(a) NOVARA C. WALTON
(Your Full Name)

180 E. LUDLOW AVE LEX, KY, 40505
(Your Address)

(b) EZ-TEL COMMUNICATIONS
(Name of Utility)

P.O. BOX 43579
3710 LONE STAR ROAD
DICKSONVILLE, KY. 40321
(Address of Utility)

(c) That: I paid for service it was
(Describe here, attaching additional sheets if necessary,

NEVER turned on. Then I received
the specific act, fully and clearly, or facts that are the reason

a bill
and basis for the complaint.)

Formal Complaint

_____ vs. _____

Page 2 of 2

Wherefore, complainant asks GET MY MONEY BACK
(Specifically state the relief desired.)

Dated at LEX, Kentucky, this 3 day
(Your City)

of 4th, 1999
(Month)

Thomas C. Walton
(Your Signature)

(Name and address of attorney, if any)



COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION

730 SCHENKEL LANE
POST OFFICE BOX 615
FRANKFORT, KY. 40602
(502) 564-3940

September 3, 1999


Akiva T. Hunter
Owner
Ez-Tel Communications
222 Kodell Drive
P. O. Box 55568
Lexington, KY. 40555

Novara C. Walton
180 E. Loudon Avenue
Lexington, KY. 40505

RE: Case No. 99-357

We enclose one attested copy of the Commission's Order in
the above case.

Sincerely,


Stephanie Bell
Secretary of the Commission

SB/hv
Enclosure

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

NOVARA C. WALTON)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 99-357
)	
EZ-TEL COMMUNICATIONS CORP.)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

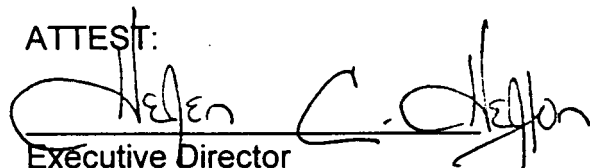
EZ-Tel Communications Corp. ("EZ-Tel") is hereby notified that it has been named as defendant in a formal complaint filed on August 10, 1999, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, EZ-Tel is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 3rd day of September, 1999.

By the Commission

ATTEST:

Executive Director

30

EZ-TEL COMMUNICATIONS CORP.
P.O. BOX 43599
8710 Lone Star Road
Jacksonville, FL 32211
Phone: (877)682-4292

BALANCE DUE
Date: 05/27/99
Due Date: Due Now

Novara C Walton
180 E Loudon Ave
Lexington, KY 40505

RECEIVED
AUG 10 1999
CASE 99-357

YOUR SERVICE IS SCHEDULED FOR DISCONNECTION ON JUNE 5, 1999. YOUR PAYMENT MUST BE RECEIVED THROUGH MONEYGRAM EXPRESS PAYMENT CENTERS ON OR BEFORE JUNE 5TH, 1999. TO LOCATE YOUR NEAREST MONEY GRAM CALL 1-800-926-9400.

***** MONEY GRAM EXPRESS PAYMENT CENTER WILL NEED *****

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OUR COMPANY NAME: EZ-TEL COMMUNICATIONS
CITY: JACKSONVILLE
STATE: FLORIDA
YOUR ACCOUNT # OR TELEPHONE #

PERSONAL CHECKS ARE NO LONGER ACCEPTED. THE ONLY FORMS OF PAYMENTS ACCEPTED ARE MONEY ORDERS, CASHIER CHECKS & MONEY GRAM EXPRESS PAYMENT.

IF PAYMENT HAS BEEN MADE, PLEASE DISREGARD THIS NOTICE.

Date	Description	Charge	Credit
	Balance Due	11.00	

I DID NOT RECEIVE SERVICE

** PLEASE PAY THIS AMOUNT ** 11.00

Detach here and return bottom portion with payment

Novara C Walton
180 E Loudon Ave
Lexington, KY 40505

Amount Due: 11.00
Account #: 021444

Make Checks Payable to: EZ-TEL COMMUNICATIONS CORP.

Mail To:
EZ-TEL COMMUNICATIONS CORP.
P.O. Box 43599
Jacksonville, FL 32203

RECEIVED

AUG 19 1999

PUBLIC SERVICE COMMISSION

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

NOVARA C. WALTON
(Your Full Name)
COMPLAINANT

VS.

EZ-TEL COMMUNICATIONS
(Name of Utility)
DEFENDANT

COMPLAINT

The complaint of NOVARA C. WALTON respectfully shows:
(Your Full Name)

(a) NOVARA C. WALTON
(Your Full Name)

180 E. LONDON AVE LEX, KY. 40505
(Your Address)

(b) EZ-TEL COMMUNICATIONS
(Name of Utility)

P.O. BOX 43579
8710 ONE STAR ROAD
JACKSONVILLE, FL. 32211
(Address of Utility)

(c) That: I paid for service it was
(Describe here, attaching additional sheets if necessary,

NEVER turned on. Then I received
the specific act, fully and clearly, or facts that are the reason

a bill
and basis for the complaint.)

Formal Complaint

_____ vs. _____

Page 2 of 2

Wherefore, complainant asks GET MY MONEY BACK
(Specifically state the relief desired.)

Dated at LEX, Kentucky, this 3 day
(Your City)

of AUG, 1999
(Month)

Thomas C. Walton
(Your Signature)

(Name and address of attorney, if any)



COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION

730 SCHENKEL LANE
POST OFFICE BOX 615
FRANKFORT, KY. 40602
(502) 564-3940

September 3, 1999

Akiva T. Hunter
Owner
Ez-Tel Communications
222 Kodell Drive
P. O. Box 55568
Lexington, KY. 40555

Novara C. Walton
180 E. Loudon Avenue
Lexington, KY. 40505

RE: Case No. 99-357

We enclose one attested copy of the Commission's Order in
the above case.

Sincerely,

Stephanie Bell
Stephanie Bell
Secretary of the Commission

SB/hv
Enclosure

Z 509 025 516

US Postal Service
Receipt for Certified Mail
No Insurance Coverage Provided.
Do not use for International Mail (See reverse)

Sent to AKIVA T HUNTER	
Street & Number PO BOX 55568	
Post Office, State, & ZIP Code LEXINGTON, KY 40555	
Postage	\$.55
Certified Fee	1.40
Special Delivery Fee	
Restricted Delivery Fee	
Return Receipt Showing to Whom & Date Delivered	
Return Receipt Showing to Whom, Date, & Addressee's Address	1.25
TOTAL Postage & Fees	\$ 3.20
Postmark or Date	

Form 3800, April 1995

HW 99-357

AFTER 10 DAYS RETURN TO
PUBLIC SERVICE COMMISSION OF KENTUCKY
780 SCHENKEL LANE
P. O. BOX 616
FRANKFORT, KENTUCKY 40602

Fold at line over top of envelope to
the right of the return address

CEPAILED

Z 509 025 516

MAIL

File
99-357

AKIVA T HUNTER
OWNER
EZ TEL COMMUNICATIONS
222 KOPELL DRIVE
POST OFFICE BOX 55568
LEXINGTON KY 40555

FRANKFORT
KY.
SEP 3 1999

US POSTAGE
3.20
METER
F0010527

AGRICULTURE
POST NOTICE
9/19/99

HV 99-357

SENDER:

- Complete items 1 and/or 2 for additional services.
- Complete items 3, 4a, and 4b
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below the article number.
- The Return Receipt will show to whom the article was delivered and the date delivered.

I also wish to receive the following services (for an extra fee):

- 1. Addressee's Address
- 2. Restricted Delivery

Is your **RETURN ADDRESS** completed on the reverse side?

3. Article Addressed to:

AK 104 T HUNTER

4a. Article Number

2 509 025 516

4b. Service Type

- Registered Certified
- Express Mail Insured
- Return Receipt for Merchandise COD

7. Date of Delivery

8. Addressee's Address (Only if requested and fee is paid)

6. Signature (Addressee or Agent)

PS Form 3811, December 1994

102595-99-B-0223 Domestic Return Receipt

Thank you for using Return Receipt Service.

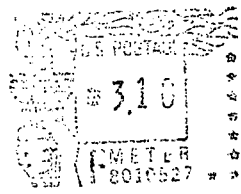
FTER 10 DAYS RETURN
VICE COMMISSION OF KENTUCKY
780 SCHENKEL LANE
P. O. BOX 615
ANKFORT, KENTUCKY 40602

Fold at line over top of envelope to
the right of the return address

CERTIFIED

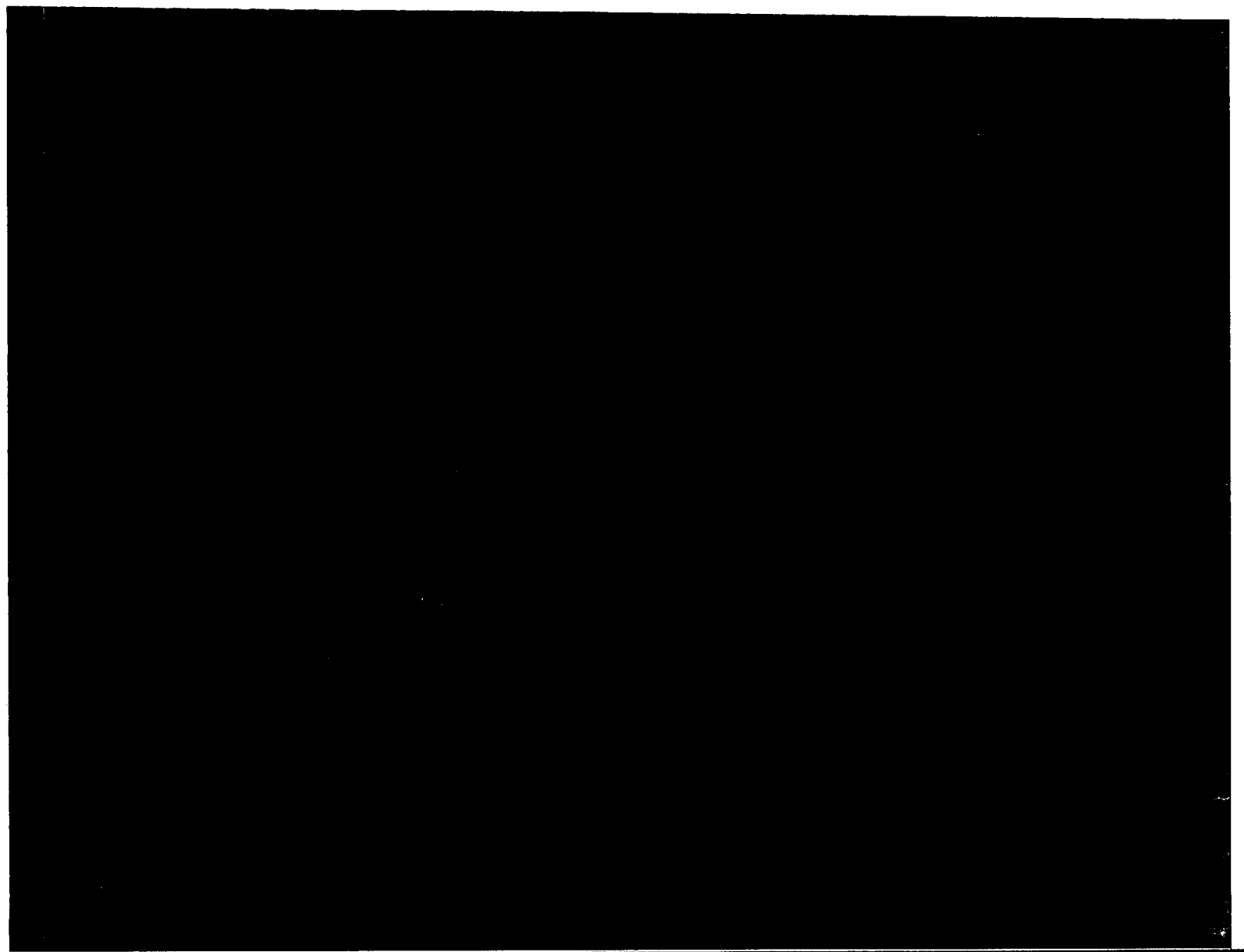
Z 319 077 663

MAIL



Akiva T. Hunter
E-Z Tel Communications
P. O. Box 4656
Akron, Ohio 44310

NAME _____
1st Notice JAN 15 2000
2nd Notice _____
Return _____



COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

NOVARA C. WALTON)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 99-357
)	
EZ-TEL COMMUNICATIONS CORP.)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

EZ-Tel Communications Corp. ("EZ-Tel") is hereby notified that it has been named as defendant in a formal complaint filed on August 10, 1999, a copy of which is attached hereto.

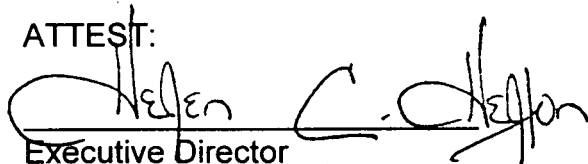
Pursuant to 807 KAR 5:001, Section 12, EZ-Tel is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 3rd day of September, 1999.

By the Commission

ATTEST:


Executive Director

BD

EZ-TEL COMMUNICATIONS CORP.
P.O. BOX 43599
8710 Lone Star Road
Jacksonville, FL 32211
Phone: (877)682-4292

BALANCE DUE
Date: 05/27/99
Due Date: Due Now

Novara C Walton
180 E Loudon Ave
Lexington, KY 40505

NOVEMBER 1999
AUG 1 0 1999

RECEIVED CASE 99-357

YOUR SERVICE IS SCHEDULED FOR DISCONNECTION ON JUNE 5, 1999. YOUR PAYMENT MUST BE RECEIVED THROUGH MONEYGRAM EXPRESS PAYMENT CENTERS ON OR BEFORE JUNE 5TH, 1999. TO LOCATE YOUR NEAREST MONEY GRAM CALL 1-800-926-9400.

***** MONEY GRAM EXPRESS PAYMENT CENTER WILL NEED *****

RECIEVE CODE: 1520
OUR COMPANY NAME: EZ-TEL COMMUNICATIONS
CITY: JACKSONVILLE
STATE: FLORIDA
YOUR ACCOUNT # OR TELEPHONE #

PERSONAL CHECKS ARE NO LONGER ACCEPTED. THE ONLY FORMS OF PAYMENTS ACCEPTED ARE MONEY ORDERS, CASHIER CHECKS & MONEY GRAM EXPRESS PAYMENT.

IF PAYMENT HAS BEEN MADE, PLEASE DISREGARD THIS NOTICE.

Date	Description	Charge	Credit
	Balance Due	11.00	

I DID NOT RECEIVE SERVICE

** PLEASE PAY THIS AMOUNT ** 11.00

Detach here and return bottom portion with payment

Novara C Walton
180 E Loudon Ave
Lexington, KY 40505

Amount Due: 11.00
Account #: 021444

Make Checks Payable to: EZ-TEL COMMUNICATIONS CORP.

Mail To:
EZ-TEL COMMUNICATIONS CORP.
P.O. Box 43599
Jacksonville, FL 32203

RECEIVED

AUG 10 1999

PUBLIC SERVICE COMMISSION

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

NOVARA C. WALTON
(Your Full Name)
COMPLAINANT

VS.

EZ-TEL COMMUNICATIONS
(Name of Utility)
DEFENDANT

COMPLAINT

The complaint of NOVARA C. WALTON respectfully shows:
(Your Full Name)

(a) NOVARA C. WALTON
(Your Full Name)

180 E. LUDLOW AVE LEX, KY, 40505
(Your Address)

(b) EZ-TEL COMMUNICATIONS
(Name of Utility)

P.O. BOX 43599
8710 ONE STAR ROAD
JACKSONVILLE, FL. 32211
(Address of Utility)

(c) That: I paid for service it was
(Describe here, attaching additional sheets if necessary,

NEVER turned on. Then I received
the specific act, fully and clearly, or facts that are the reason

a bill
and basis for the complaint.)

Formal Complaint

_____ vs. _____

Page 2 of 2

Wherefore, complainant asks GET MY MONEY BACK
(Specifically state the relief desired.)

Dated at LEX, Kentucky, this 3 day
(Your City)

of AUG, 1999
(Month)

Thomas C. Walton
(Your Signature)

(Name and address of attorney, if any)



COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION

730 SCHENKEL LANE
POST OFFICE BOX 615
FRANKFORT, KY. 40602
(502) 564-3940

August 31, 1999

Akiva T. Hunter
Owner
Ez-Tel Communications
222 Kodell Drive
P. O. Box 55568
Lexington, KY. 40555

Novara C. Walton
180 E. Loudon Avenue
Lexington, KY. 40505

RE: Case No. 99-357
EZ-TEL COMMUNICATIONS
(Complaints - Service) OF NOVARA C. WALTON

This letter is to acknowledge receipt of initial application in the above case. The application was date-stamped received August 10, 1999 and has been assigned Case No. 99-357. In all future correspondence or filings in connection with this case, please reference the above case number.

If you need further assistance, please contact my staff at 502/564-3940.

Sincerely,
Stephanie Bell

Stephanie Bell
Secretary of the Commission

SB/jc

EZ-TEL COMMUNICATIONS CORP.
P.O. BOX 43599
8710 Lone Star Road
Jacksonville, FL 32211
Phone: (877)682-4292

BALANCE DUE
Date: 05/27/99
Due Date: Due Now

Novara C Walton
180 E Loudon Ave
Lexington, KY 40505

NOTED
SERV. 5/27/99

6661 0 1 50M

CASE 99-357

YOUR SERVICE IS SCHEDULED FOR DISCONNECTION ON JUNE 5, 1999. YOUR PAYMENT MUST BE RECEIVED THROUGH MONEYGRAM EXPRESS PAYMENT CENTERS ON OR BEFORE JUNE 5TH, 1999. TO LOCATE YOUR NEAREST MONEY GRAM CALL 1-800-926-9400.

***** MONEY GRAM EXPRESS PAYMENT CENTER WILL NEED *****

RECIEVE CODE: 1520
OUR COMPANY NAME: EZ-TEL COMMUNICATIONS
CITY: JACKSONVILLE
STATE: FLORIDA
YOUR ACCOUNT # OR TELEPHONE #

PERSONAL CHECKS ARE NO LONGER ACCEPTED. THE ONLY FORMS OF PAYMENTS ACCEPTED ARE MONEY ORDERS, CASHIER CHECKS & MONEY GRAM EXPRESS PAYMENT.

IF PAYMENT HAS BEEN MADE, PLEASE DISREGARD THIS NOTICE.

Date	Description	Charge	Credit
	Balance Due	11.00	

I DID NOT RECEIVE SERVICE

** PLEASE PAY THIS AMOUNT ** 11.00

Detach here and return bottom portion with payment

Novara C Walton
180 E Loudon Ave
Lexington, KY 40505

Amount Due: 11.00
Account #: 021444

Make Checks Payable to: EZ-TEL COMMUNICATIONS CORP.

Mail To:
EZ-TEL COMMUNICATIONS CORP.
P.O. Box 43599
Jacksonville, FL 32203

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

AUG 10 1999

PUBLIC SERVICE
COMMISSION

In the matter of:

NOVARA C. WALTON
(Your Full Name)

COMPLAINANT

VS.

EZ-TEL COMMUNICATIONS
(Name of Utility)

DEFENDANT

COMPLAINT

The complaint of NOVARA C. WALTON respectfully shows:
(Your Full Name)

(a) NOVARA C. WALTON
(Your Full Name)

180 E. LUDLOW AVE LEX, KY, 40505
(Your Address)

(b) EZ-TEL COMMUNICATIONS
(Name of Utility)

P.O. BOX 43599
8710 ONE STAR ROAD
JACKSONVILLE, FL. 32211
(Address of Utility)

(c) That: I paid for service it was
(Describe here, attaching additional sheets if necessary,

NEVER turned on. Then I recieved
the specific act, fully and clearly, or facts that are the reason

a bill
and basis for the complaint.)

Continued on Next Page

Formal Complaint

_____ vs. _____

Page 2 of 2

Wherefore, complainant asks GET MY MONEY BACK
(Specifically state the relief desired.)

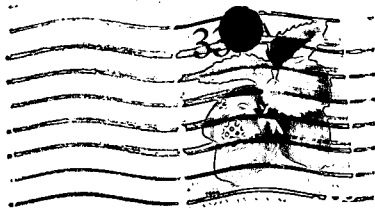
Dated at LEX, Kentucky, this 3 day
(Your City)

of Aug., 1999
(Month)

Thomas C. Walton
(Your Signature)

(Name and address of attorney, if any)

Mr. Commissioner
100 E. London Ave.
London, Ky.
40505

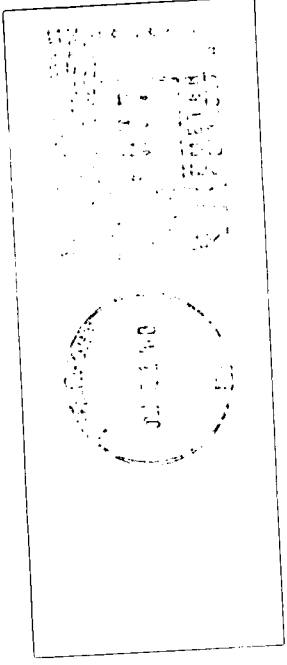


Public Commission of Kentucky
730 Schenkel Lane
P.O. Box 615
Frankfort, Ky.
40602

40602/0615 

After 10 Days Return To
Public Service Commission of Kentucky

211 Sower Boulevard
P. O. Box 615
Frankfort, KY. 40601



**Return to Sender
NOT AT
Company PO BOX-
THIS**

Ez-Tel Communications
P.O. Box 4656
Akron, OH 44310

Bill Feldman

*File in 357
99-357*

FIRST CLASS MAIL



COMMONWEALTH OF KENTUCKY
PUBLIC SERVICE COMMISSION
211 SOWER BOULEVARD
POST OFFICE BOX 615
FRANKFORT, KY. 40602
(502) 564-3940

June 15, 2000

To: All parties of record

RE: Case No. 1999-357

We enclose one attested copy of the Commission's Order in
the above case.

Sincerely,

A handwritten signature in black ink that reads "Stephanie Bell".

Stephanie Bell
Secretary of the Commission

SB/hv
Enclosure
Mailed Via Certified Mail

Akiva T. Hunter
Owner
Ez-Tel Communications
P.O. Box 4656
Akron, OH 44310

Novara C. Walton
180 East Loudon Avenue
Lexington, KY 40505

Ez-Tel Communications
1038 Caliente Drive #23
Jacksonville, FL 32211

Ez-Tel Communications
P. O. Box 55568
470 East New Circle Road
Lexington, KY 40505

Ez-Tel Communications
P. O. Box 43599
9710 Lone Star Road
Jacksonville, FL 32211

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

NOVARA C. WALTON)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 99-357
)	
EZ-TEL COMMUNICATIONS CORP.)	
)	
DEFENDANT)	

O R D E R

On September 3, 1999, the Commission ordered Ez-Tel Communications Corp. ("Ez-Tel Communications") to satisfy or answer the complaint of Novara Walton, which alleges that service was paid for but not rendered. Walton requests refund of the money paid to Ez-Tel for which no service was rendered. The Commission's records show that Ez-Tel Communications' owner is Akiva T. Hunter.

The Order was served to a Jacksonville, Florida address which appeared on the customer's bill. Service of the Order was not completed. It was returned to the Commission with an unknown address. After additional investigation, the Commission believed that the Defendant was located at an Akron, Ohio address and again served the Order. In response to this service the Commission received a letter from EZ-Phone stating that the Order was served on EZ-Phone and not Ez-Tel Communications. EZ-Phone of Akron, Ohio requested that the Commission update its records. Presumably the mailing list from which EZ-Phone would like to be removed is that of this formal

complaint. However, before this can occur EZ-Phone must verify that it has never provided service to the plaintiff, Novara C. Walton, that it has never been owned by, or operated by, Akiva T. Hunter, and that it has never had an employee by the name of Akiva T. Hunter.

Utilities are obligated to provide the Commission with their address pursuant to 807 KAR 5:003. Attached hereto are copies of termination notices sent to Ez-Tel Communications from Cincinnati Bell Telephone Company and GTE Service Corporation. These letters are further indication that Ez-Tel Communications has failed to comply with Commission regulations.

The Commission, having reviewed the complaint, and responses thereto, and having been otherwise sufficiently advised, HEREBY ORDERS that:

1. Within 20 days of the date of this Order, EZ-Phone of Akron, Ohio shall respond to the request for information stated herein.
2. Ez-Tel Communications, at the last known addresses in Jacksonville, Florida, shall notify the Commission of its current address and owners or be subject to revocation of its authority to operate in Kentucky.
3. Unless Ez-Tel Communications responds to this Order within 20 days of the date of this Order, its authority to operate within Kentucky shall be revoked without issuance of further Order.
4. Novara C. Walton shall notify the Commission within 10 days of the date of this Order whether her complaint has been satisfied and whether she has had any contact with Ez-Tel since filing the complaint.

Done at Frankfort, Kentucky, this 15th day of June, 2000.

By the Commission

ATTEST:


Executive Director

Date: 10/7/99

VIA CERTIFIED MAIL

EZ-Tel Communications
1038 Caliente Drive, #23
Jacksonville, FL 32211

EZ-Tel Communications
470 East New Circle Road
Lexington, KY 40505

Attn: Akiva T. Hunter, President

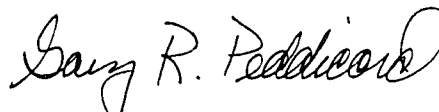
Dear Mr. Hunter:

This letter is being written to follow up on prior correspondence and discussions between Cincinnati Bell Telephone Company and EZ-Tel Communications.

Pursuant to Article VIII and Article XIV of the Resale Agreement ("Agreement") between Cincinnati Bell Telephone Company and EZ-Tel Communications, I am writing to give EZ-Tel Communications ("EZ-Tel") formal notice that as of the date of this letter, Cincinnati Bell Telephone Company ("CBT") considers the Agreement between the parties to be terminated due to the default of EZ-Tel of its duties and obligations under the Agreement and its failure to either cure its default or to comply with the requirements of Section 14.3 of the Agreement. In exercising its rights under Section 14.3 of the Agreement to "pursue all available remedies," CBT is hereby notifying EZ-Tel that it has notified the Public Service Commission of Kentucky of EZ-Tel's default and of the immediate termination of the Agreement.

Effective today, CBT will terminate all service to EZ-Tel and will notify EZ-Tel customers of other alternative providers that are available to them. Please contact me in the very near future if you would care to discuss this matter further.

Sincerely,



Gary R. Peddicord

cc: Ms. Amy Dougherty - PSCK

RECEIVED

OCT 11 1999

GENERAL COUNSEL

Larry D. Callison
State Manager
Regulatory Affairs & Tariffs



**GTE Service
Corporation**

150 Rojay Drive
KY10H072
Lexington, KY 40503
606 245-1389
Fax: 606 245-1721

RECEIVED

MAY 04 2000

May 3, 2000

PSC Consumer Services

Mr. Bob Johnston
Director
Division of Consumer Services
Public Service Commission
211 Sower Boulevard
Post Office Box 615
Frankfort, Kentucky 40602

Re: Disconnection of EZ-TEL Customers

Dear Mr. Johnston:

Recently I communicated to you that GTE South Incorporated would be disconnecting EZ-TEL Communications Company, a CLEC with whom GTE has an interconnection agreement, for non-payment of its bill. GTE South is today disconnecting 153 lines that EZ-TEL had purchased for resale, which will unfortunately leave those EZ-TEL customers without telephone service.

Enclosed please find a copy of a collection letter that was sent to EZ-TEL on March 27, 2000. As we discussed, EZ-TEL appears to have gone out of business - the company cannot be reached by telephone and mail is being returned.

Please bring this filing to the attention of the Commission, and should you have any questions, please do not hesitate to contact me at your convenience.

Yours truly,

A handwritten signature in cursive script that reads "Larry D. Callison".

Larry D. Callison

Enclosure

RECEIVED APR 24 2000



Copied

90 Days

GTE Telephone Operations
National Credit Management Center
1135 E Chocolate Avenue
Hershey, PA 17033

March 27, 2000

EZ Tel Communications
PO Box 55568
Lexington KY 40555

ATTN: Accounts Payable

As of March 27, 2000, GTE Incorporated has not received the required payment for the accounts listed on the attached page.

This is to confirm that effective today, all services billed on the accounts have been removed from service. Also, pending orders have been canceled and returned to you. No new orders will be accepted from your company as long as this account remains unpaid. After delinquent charges have been paid, a deposit in addition to all applicable non-recurring service connection charges will be required to establish service.

Additionally, if full payment is not received by April 10, 2000, further collection efforts will be initiated. Payment in full should be mailed to GTE 1135 E. Chocolate Ave., Hershey PA 17033. ATTN: CLEC DEPT.

Sincerely,

GTE National Credit Management Center

Dougherty, Amy (PSC)

From: Smith, Virginia L. (PSC)
Sent: Monday, December 27, 1999 10:08 AM
To: Dougherty, Amy (PSC)
Subject: E-Z Tel

Hope you had a Merry Christmas. The new address for E-Z Tel is PO Box 4656 - Akron, Ohio 44310.

