



221 E. Fourth St.
P.O. Box 2301
Cincinnati, Ohio 45201-2301

October 23, 2007

Ms. Elizabeth O'Donnell
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40602

RECEIVED

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PUBLIC SERVICE
COMMISSION

Re: Administrative Case 360

Dear Ms. O'Donnell:

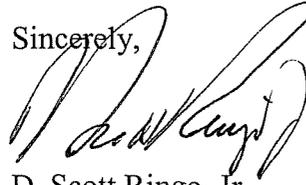
This letter supplements Cincinnati Bell Telephone Company LLC's (CBT's) August 13, 2007 letter in this proceeding. Consistent with the FCC's procedures for terminating Lifeline benefits for customers who appear to be ineligible to receive these benefits, CBT sent a follow-up mailing to all customers who did not respond to CBT's mailing to re-certify Lifeline eligibility. This follow-up mailing informed the customers that they had 60 days to return an enclosed form along with documentation demonstrating their continued eligibility for Lifeline, or CBT would discontinue their Lifeline benefits. The 60-day period has expired, and CBT has begun removing the Lifeline discount for the customers who did not respond to the second mailing. The following shows the total results of both the initial and the follow-up mailings.

Number of Lifeline Customers Surveyed	5,583
Documented Continued Eligibility	3,173
Replied - No Longer Eligible	287
Replied - Insufficient/No Documentation	586
Did Not Respond	1,537

Survey results are for CBT's Kentucky Service Area - Lifeline Service Area Code 265061.

I am an officer of Cincinnati Bell Telephone Company LLC, and I am authorized to certify these results. Questions regarding this audit may be directed to Evelyn King at 513-397-1378 or evelyn.king@cinbell.com, or Robert Wilhelm at 513-397-6858 or bob.wilhelm@cinbell.com.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Scott Ringo, Jr.", written in a cursive style.

D. Scott Ringo, Jr.
Assistant Secretary and
Director of Regulatory Affairs

cc: Jim Stephens