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August 14, 2009

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Mr. Jeff Derouen Executive Director Public Service Commission 211 Sower Boulevard P. O. Box 615 Frankfort, KY 40602-0615 AUG 17 2009 PUBLIC SERVICE COMMISSION

## RE: An Inquiry into Universal Service and Funding Issues Administrative Case No. 360

Dear Mr. Derouen:

On May 24, 2007, the Kentucky Public Service Commission ("Commission") determined that eligible telecommunications carriers ("ETCs") must annually verify the continued eligibility of their entire Lifeline customer base and submit the results of this annual audit to the Commission each year no later than August 15<sup>th</sup>. In accordance with this requirement, New Cingular Wireless PCS, LLC hereby submits its annual Lifeline verification results.

Lifeline Subscribers	56 <sup>1</sup>
Customers found to be ineligible since Lifeline mailing	11 <sup>2</sup>
Customers who have not responded	9 <sup>3</sup>
Customers who provided documentation of eligibility	36

<sup>&</sup>lt;sup>1</sup> As of May 2009 when AT&T Mobility performed its annual verification it had 56 Lifeline subscribers.

<sup>&</sup>lt;sup>2</sup> Eight customers cancelled due to non-payment, two customers changed to a non-Lifeline plan, and one customer cancelled because they no longer qualified for Lifeline.

<sup>&</sup>lt;sup>3</sup> Although AT&T Mobility sent two voice messages reminding customers to mail back the selfcertifications or to call its dedicated Lifeline Call Center if the customer had questions, nine customers did not return their self-certifications with proof of continued eligibility. As such, AT&T Mobility will terminate the Lifeline benefit to these customers.

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If there are any questions regarding the annual Lifeline verification, please contact the undersigned or Ann Bornholdt at 405.529.8885.

Sincerely,

Mary K. Keyer

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