

Agreement Between BellSouth Telecommunications, Inc. and Push Button Paging & Communications, Inc. Regarding The Sale of BellSouth Telecommunications Services to Push Button Paging & Communications, Inc. For The Purposes of Resale

THIS AGREEMENT is by and between **BellSouth Telecommunications, Inc.**, (“BellSouth” or “Company”), a Georgia corporation, and Push Button Paging & Communications, Inc. (“Push Button”), a Georgia corporation, and shall be deemed effective as of February 13, 1998.

WITNESSETH

WHEREAS, **BellSouth** is a local exchange telecommunications company authorized to provide telecommunications services in the states of Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, and Tennessee; and

WHEREAS, Push Button is or seeks to become an alternative local exchange telecommunications company authorized to provide telecommunications services in the states of Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, and Tennessee; and

WHEREAS, Push Button desires to resell **BellSouth’s** telecommunications services; and

WHEREAS, **BellSouth** has agreed to provide such services to Push Button for resale purposes and pursuant to the terms and conditions set forth herein;

NOW, THEREFORE, for and in consideration of the mutual premises and promises contained herein, **BellSouth** and Push Button do hereby agree as follows:

I. Term of the Agreement

- A. The term of this Agreement shall be two years beginning February 13, 1998 and shall apply to all of **BellSouth’s** serving territory as of January 1, 1998 in the states of Alabama, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, and Tennessee; and
- B. This Agreement shall be automatically renewed for two additional one year periods unless either party indicates its intent not to renew the Agreement. Notice of such intent must be provided, in writing, to the other party no later than 60 days prior to the end of the then-existing contract period. The terms of this Agreement shall remain in effect after the term of the existing agreement has expired and while a new agreement is being negotiated.

The rates pursuant by which Push Button is to purchase services from **BellSouth** for resale shall be at a discount rate off of the retail rate for the telecommunications service. The discount rates shall be as set forth in Exhibit A, attached hereto and incorporated herein by this reference. Such discount shall reflect the costs avoided by **BellSouth** when selling a service for wholesale purposes.

II. Definition of Terms

- A. **CUSTOMER OF RECORD** means the entity responsible for placing application for service; requesting additions, rearrangements, maintenance or discontinuance of service; payment in **full** of charges incurred such as non-recurring, monthly recurring, toll, directory assistance, etc.

- B. DEPOSIT means assurance provided by a customer in the form of cash, surety bond or bank letter of credit to be held by the Company.
- C. END USER means the ultimate user of the telecommunications services.
- D. END USER CUSTOMER LOCATION means the physical location of the premises where an end user makes use of the telecommunications services.
- E. NEW SERVICES means functions, features or capabilities that are not currently offered by **BellSouth**. This includes packaging of existing services or combining a new function, feature or capability with an existing service.
- F. OTHER LOCAL EXCHANGE COMPANY (OLEC) means a telephone company certificated by the public service commissions of the Company's franchised area to provide local exchange service within the Company's franchised area.
- G. RESALE means an activity wherein a certificated OLEC, such as Push Button subscribes to the telecommunications services of the Company and then reoffers those telecommunications services to the public (with or without "adding value").
- H. RESALE SERVICE AREA means the area, as defined in a public service commission approved certificate of operation, within which an OLEC, such as Push Button, may offer resold local exchange telecommunications service.

III. General Provisions

- A. Push Button may resell the tariffed local exchange and toll telecommunications services of **BellSouth** contained in the General Subscriber Service Tariff and Private Line Service Tariff subject to the terms, and conditions specifically set forth herein. Notwithstanding the foregoing, the exclusions and limitations on services available for resale will be as set forth in Exhibit B, attached hereto and incorporated herein by this reference.

BellSouth shall make available telecommunications services for resale at the rates set forth in Exhibit A to this agreement and subject to the exclusions and limitations set forth in Exhibit B to this agreement. It does not however waive its rights to appeal or otherwise challenge any decision regarding resale that resulted in the discount rates contained in Exhibit A or the exclusions and limitations contained in Exhibit B. **BellSouth** reserves the right to pursue any and all legal and/or equitable remedies, including appeals of any decisions. If such appeals or challenges result in changes in the discount rates or exclusions and limitations, the parties agree that appropriate modifications to this Agreement will be made promptly to make its terms consistent with the outcome of the appeal.

- B. Push Button may purchase resale services ~~from~~ **BellSouth** for their own use in operating their business. The resale discount will apply to those services under the following conditions:
 1. Push Button must resell services to other end users.
 2. Push Button must order services through resale interfaces, i. e., the LCSC and/or appropriate Resale Account Teams.
 3. Push Button cannot be an alternative local exchange telecommunications company for the single purpose of selling to themselves.

- C. The provision of services by the Company to Push Button does not constitute a joint undertaking for the furnishing of any service.
- D. Push Button will be the customer of record for all services purchased from **BellSouth**. Except as specified herein, the Company will take orders from, bill and expect payment from Push Button for all services.
- E. Push Button will be the Company's single point of contact for all services purchased pursuant to this Agreement. The Company shall have no contact with the end user except to the extent provided for herein.
- F. The Company will continue to bill the end user for any services that the end user specifies it wishes to receive directly from the Company.
- G. The Company maintains the right to serve directly any end user within the service area of Push Button. The Company will continue to directly market its own telecommunications products and services and in doing so may establish independent relationships with end users of Push Button.
- H. Neither Party shall interfere with the right of any person or entity to obtain service directly ~~from~~ the other Party.
 - 1. Current telephone numbers may normally be retained by the end user. However, telephone numbers are the property of the Company and are assigned to the service furnished. Push Button has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of service through any particular central office. The Company reserves the right to change such numbers, or the central **office** designation associated with such numbers, or both, whenever the Company deems it necessary to do so in the conduct of its business.
- J. The Company may provide any service or facility for which a charge is not established herein, as long as it is offered on the same terms to Push Button.
- K. Service is furnished subject to the condition that it will not be used for any unlawful purpose.
- L. Service will be discontinued if any law enforcement agency advises that the service being used is in violation of the law.
- M. The Company can refuse service when it has grounds to believe that service will be used in violation of the law.
- N. The Company accepts no responsibility to any person for any unlawful act committed by Push Button or its end users as part of providing service to Push Button for purposes of resale or otherwise.
- O. The Company will cooperate fully with law enforcement agencies with subpoenas and court orders for assistance with the Company's customers. Law enforcement agency subpoenas and court orders regarding end users of Push Button will be directed to Push Button. The Company will bill Push Button for implementing any requests by law enforcement agencies regarding Push Button end users.
- P. The characteristics and methods of operation of any circuits, facilities or equipment provided by any person or entity other than the Company shall not:
 - 1. Interfere with or impair service over any facilities of the Company, its affiliates, or its connecting and concurring carriers involved in its service;
 - 2. Cause damage to their plant;

3. Impair the privacy of any communications; or
 4. Create hazards to any employees or the public.
- Q. Push Button assumes the responsibility of notifying the Company regarding less than standard operations with respect to services provided by Push Button.
- R. Facilities and/or equipment utilized by **BellSouth** to provide service to Push Button remain the property of **BellSouth**.
- S. White page directory listings will be provided in accordance with regulations set forth in Section A6 of the General Subscriber Service Tariff and will be available for resale.
- T. **BellSouth** will provide customer record information to Push Button provided Push Button has the appropriate Letter(s) of Authorization. **BellSouth** may provide customer record information via one of the following methods: US mail, fax, or by electronic interface. **BellSouth** will provide customer record information via US mail or fax on an interim basis only.
1. Push Button agrees to compensate **BellSouth** for all **BellSouth** incurred expenditures associated with providing such information to Push Button. Push Button will adopt and adhere to the **BellSouth** guidelines associated with each method of providing customer record information.
 2. All costs incurred by **BellSouth** to develop and implement operational interfaces shall be recovered from Push Button who utilize the services.
- U. **BellSouth** will provide certain selected messaging services to Push Button for resale of messaging service without the wholesale discount.
- V. **BellSouth's** Inside Wire Maintenance Plans may be made available for resale at rates, terms and conditions as set forth by **BellSouth** and without the wholesale discount.
- W. All costs incurred by **BellSouth** for providing services to Push Button that are not covered in the **BellSouth** tariffs shall be recovered from the Push Button(s) who utilize those services.

IV. **BellSouth's Provision of Services to Push Button**

- A. Push Button agrees that its resale of **BellSouth** services shall be as follows:
1. The resale of telecommunications services shall be limited to users and uses conforming to the class of service restrictions.
 2. To the extent Push Button is a telecommunications carrier that serves greater than 5 percent of the Nation's **presubscribed** access lines, Push Button shall not jointly market its **interLATA** services with the telecommunications services purchased from **BellSouth** pursuant to this Agreement in any of the states covered under this Agreement. For the purposes of this subsection, to jointly market means any advertisement, marketing effort or billing in which the telecommunications services purchased from **BellSouth** for purposes of resale to customers and **interLATA** services offered by Push Button are packaged, tied, bundled, discounted or offered together in any way to the end user. Such efforts include, but are not limited to, sales referrals, resale arrangements, sales agencies or billing agreements. This subsection shall be void and of no effect for a particular state covered under this Agreement as of February 8, 1999 or on the date **BellSouth** is authorized to offer **interLATA** services in that state, whichever is earlier.

3. Hotel and Hospital PBX service are the only telecommunications services available for resale to Hotel/Motel and Hospital end users, respectively. Similarly, Access Line Service for Customer Provided Coin Telephones is the only local service available for resale to Independent Payphone Provider (IPP) customers. Shared Tenant Service customers can only be sold those telecommunications services available in the Company's A23 Shared Tenant Service Tariff.
 4. Push Button is prohibited from furnishing both flat and measured rate service on the same business premises to the same subscribers (end users) as stated in A2 of the Company's Tariff except for backup service as indicated in the applicable state tariff Section A3.
 5. If telephone service is established and it is subsequently determined that the class of service restriction has been violated, Push Button will be notified and billing for that service will be immediately changed to the appropriate class of service. Service charges for changes between class of service, back billing, and interest as described in this subsection shall apply at the Company's sole discretion. Interest at a rate as set forth in Section A2 of the General Subscriber Service Tariff and Section B2 of the Private Line Service Tariff for the applicable state, compounded daily for the number of days from the back billing date to and including the date that Push Button actually makes the payment to the Company may be assessed.
 6. The Company reserves the right to periodically audit services purchased by Push Button to establish authenticity of use. Such audit shall not occur more than once in a calendar year. Push Button shall make any and all records and data available to the Company or the Company's auditors on a reasonable basis. The Company shall bear the cost of said audit.
- B. Resold services can only be used in the same manner as specified in the Company's Tariff. Resold services are subject to the same terms and conditions as are specified for such services when furnished to an individual end user of the Company in the appropriate section of the Company's Tariffs. Specific tariff features, e.g. a usage allowance per month, shall not be aggregated across multiple resold services. Resold services cannot be used to aggregate traffic from more than one end user customer except as specified in Section A23. of the Company's Tariff referring to Shared Tenant Service.
 - C. Push Button may resell services only within the specific resale service area as defined in its certificate.
 - D. Telephone numbers transmitted via any resold service feature are intended solely for the use of the end user of the feature. Resale of this information is prohibited.
 - E. No patent, copyright, trademark or other proprietary right is licensed, granted or otherwise transferred by this Agreement. Push Button is strictly prohibited from any use, including but not limited to sales, marketing or advertising, of any **BellSouth** name or trademark.

V. Maintenance of Services

- A. Push Button will adopt and adhere to the standards contained in the applicable **BellSouth** Work Center Interface Agreement regarding maintenance and installation of service.
- B. Services resold under the Company's Tariffs and facilities and equipment provided by the Company shall be maintained by the Company.
- C. Push Button or its end users may not rearrange, move, disconnect, remove or attempt to repair any facilities owned by the Company, other than by connection or disconnection to any interface means used, except with the written consent of the Company.

- D. Push Button accepts responsibility to notify the Company of situations that arise that may result in a service problem.
- E. Push Button will be the Company's single point of contact for all repair calls on behalf of Push Button's end users. The parties agree to provide one another with toll-free contact numbers for such purposes.
- F. Push Button will contact the appropriate repair centers in accordance with procedures established by the Company.
- G. For all repair requests, Push Button accepts responsibility for adhering to the Company's **prescreening** guidelines prior to referring the trouble to the Company.
- H. The Company will bill Push Button for handling troubles that are found not to be in the Company's network pursuant to its standard time and material charges. The standard time and material charges will be no more than what **BellSouth** charges to its retail customers for the same services.
- I. The Company reserves the right to contact Push Button's customers, if deemed necessary, for maintenance purposes.

VI. **Establishment of Service**

- A. After receiving certification as a local exchange company **from** the appropriate regulatory agency, Push Button will provide the appropriate Company service center the necessary documentation to enable the Company to establish a master account for Push Button. Such documentation shall include the Application for Master Account, proof of authority to provide telecommunications services, an Operating Company Number ("OCN") assigned by the National Exchange Carriers Association ("NECA") and a tax exemption certificate, if applicable. When necessary deposit requirements are met, the Company will begin taking orders for the resale of service.
- B. Service orders will be in a standard format designated by the Company.
- C. When notification is received **from** Push Button that a current customer of the Company will subscribe to Push Button's service, standard service order intervals for the appropriate class of service will apply.
- D. The Company will not require end user confirmation prior to establishing service for Push Button's end user customer. Push Button must, however, be able to demonstrate end user authorization upon request.
- E. Push Button will be the single point of contact with the Company for all subsequent ordering activity resulting in additions or changes to resold services except that the Company will accept a request directly from the end user for conversion of the end user's service from Push Button to the Company or will accept a request **from** another OLEC for conversion of the end user's service from Push Button to the other LEC. The Company will notify Push Button that such a request has been processed.
- F. If the Company determines that an unauthorized change in local service to Push Button has occurred, the Company will reestablish service with the appropriate local service provider and will assess Push Button as the OLEC initiating the unauthorized change, the unauthorized change charge described in F.C.C. Tariff No. 1, Section 13. Appropriate nonrecurring charges, as set forth in Section A4. of the General Subscriber Service Tariff, will also be assessed to Push Button. These charges can be adjusted if Push Button provides satisfactory proof of authorization.
- G. In order to safeguard its interest, the Company reserves the right to secure the account with a suitable form of security deposit, unless satisfactory credit has already been established.

1. Such security deposit shall take the form of an irrevocable Letter of Credit or other forms of security acceptable to the Company. Any such security deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.
2. If a security deposit is required, such security deposit shall be made prior to the inauguration of service.
3. Such security deposit may not exceed two months' estimated billing.
4. The fact that a security deposit has been made in no way relieves Push Button from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation nor does it constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for non-payment of any sums due the Company.
5. The Company reserves the right to increase the security deposit requirements when, in its sole judgment, circumstances so warrant and/or gross monthly billing has increased beyond the level initially used to determine the security deposit.
6. In the event that Push Button defaults on its account, service to Push Button will be terminated and any security deposits held will be applied to its account.
7. In the case of a cash deposit, interest at a rate as set forth in the appropriate **BellSouth** tariff shall be paid to Push Button during the continuance of the security deposit. Interest on a security deposit shall accrue annually and, if requested, shall be annually credited to Push Button by the accrual date.

VII. Payment And Billing Arrangements

- A. When the initial service is ordered by Push Button, the Company will establish an accounts receivable master account for Push Button.
- B. The Company shall bill Push Button on a current basis all applicable charges and credits.
- C. Payment of all charges will be the responsibility of Push Button. Push Button shall make payment to the Company for all services billed. The Company is not responsible for payments not received by Push Button from Push Button's customer. The Company will not become involved in billing disputes that may arise between Push Button and its customer. Payments made to the Company as payment on account will be credited to an accounts receivable master account and not to an end user's account.
- D. The Company will render bills each month on established bill days for each of Push Button's accounts.
- E. The Company will bill Push Button, in advance, charges for all services to be provided during the ensuing billing period except charges associated with service usage, which charges will be billed in arrears. Charges will be calculated on an individual end user account level, including, if applicable, any charges for usage or usage allowances. **BellSouth** will also bill all charges, including but not limited to 9 11 and E9 11 charges, telecommunications relay charges, and franchise fees, to Push Button.
- F. The payment will be due by the next bill date (i.e., same date in the following month as the bill date) and is payable in immediately available funds. Payment is considered to have been made when received by the Company.

1. If the payment due date falls on a Sunday or on a Holiday which is observed on a Monday, the payment due date shall be the first non-Holiday day following such Sunday or Holiday. If the payment due date falls on a Saturday or on a Holiday which is observed on Tuesday, Wednesday, Thursday, or Friday, the payment due date shall be the last non-Holiday day preceding such Saturday or Holiday. If payment is not received by the payment due date, a late payment penalty, as set forth in I. following, shall apply.
- G. Upon proof of tax exempt certification **from** Push Button, the total amount billed to Push Button will not include any taxes due**from** the end user. Push Button will be solely responsible for the computation, tracking, reporting and payment of all federal, state **and/or** local jurisdiction taxes associated with the services resold to the end user.
 - H. As the customer of record, Push Button will be responsible for, and remit to the Company, all charges applicable to its resold services for emergency services (E9 11 and 9 11) and Telecommunications Relay Service (TRS) as well as any other charges of a similar nature.
 - I. If any portion of the payment is received by the Company **after** the payment due date as set forth preceding, or if any portion of the payment is received by the Company in finds that are not immediately available to the Company, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the payment due date times a late factor. The late factor shall be as set forth in Section A2 of the General Subscriber Service Tariff and Section B2 of the Private Line Service Tariff.
 - J. Any switched access charges associated with interexchange carrier access to the resold local exchange lines will be billed by, and due to, the Company. No additional charges are to be assessed to Push Button.
 - K. **The** Company will not perform billing and collection services for Push Button as a result of the execution of this Agreement. All requests for billing services should be referred to the appropriate entity or operational group within the Company.
 - L. Pursuant to 47 CFR Section 5.1.6.17, the Company will bill Push Button end user common line charges identical to the end user common line charges the Company bills its end users.
 - M. In general, the Company will not become involved in disputes between Push Button and Push Button's end user customers over resold services. If a dispute does arise that cannot be settled without the involvement of the Company, Push Button shall contact the designated Service Center for resolution. The Company will make every effort to assist in the resolution of the dispute and will work with Push Button to resolve the matter in as timely a manner as possible. Push Button may be required to submit documentation to substantiate the claim.

VIII. Discontinuance of Service

- A. **The** procedures for discontinuing service to an end user are as follows:
 1. Where possible, the Company will deny service to Push Button's end user on behalf of, and at the request of, Push Button. Upon restoration of the end user's service, **restoral** charges will apply and will be the responsibility of Push Button.
 2. At the request of Push Button, the Company will disconnect a Push Button end user customer.
 3. All requests by Push Button for denial or disconnection of an end user for nonpayment must be in writing.

4. Push Button will be made solely responsible for notifying the end user of the proposed disconnection of the service.
5. The Company will continue to process calls made to the Annoyance Call Center and will advise Push Button when it is determined that annoyance calls are originated from one of their end user's locations. The Company shall be indemnified, defended and held harmless by Push Button and/or the end user against any claim, loss or damage arising **from** providing this information to Push Button. It is the responsibility of Push Button to take the corrective action necessary with its customers who make annoying calls. Failure to do so will result in the Company's disconnecting the end user's service.

B. The procedures for discontinuing service to Push Button are as follows:

1. The Company reserves the right to suspend or terminate service for nonpayment or in the event of prohibited, unlawful or improper use of the facilities or service, abuse of the facilities, or any other violation or noncompliance by Push Button of the rules and regulations of the Company's Tariffs.
2. If payment of account is not received by the bill day in the month **after** the original bill day, the Company may provide written notice to Push Button, that additional applications for service will be refused and that any pending orders for service will not be completed if payment is not received by the fifteenth day following the date of the notice. If the Company does not refuse additional applications for service on the date specified in the notice, and Push Button's noncompliance continues, nothing contained herein shall preclude the Company's right to refuse additional applications for service without further notice.
3. If payment of account is not received, or arrangements made, by the bill day in the second consecutive month, the account will be considered in default and will be subject to denial or disconnection, or both.
4. If Push Button fails to comply with the provisions of this Agreement, including any payments to be made by it on the dates and times herein specified, the Company may, on thirty days written notice to the person designated by Push Button to receive notices of noncompliance, discontinue the provision of existing services to Push Button at any time thereafter. In the case of such discontinuance, all billed charges, as well as applicable termination charges, shall become due. If the Company does not discontinue the provision of the services involved on the date specified in the thirty days notice, and Push Button's noncompliance continues, nothing contained herein shall preclude the Company's right to discontinue the provision of the services to Push Button without further notice.
5. If payment is not received or arrangements made for payment by the date given in the written **notification**, Push Button's services will be discontinued. Upon discontinuance of service on a Push Button's account, service to Push Button's end users will be denied. The Company will also reestablish service at the request of the end user or Push Button upon payment of the appropriate connection fee and subject to the Company's normal application procedures. Push Button is solely responsible for notifying the end user of the proposed disconnection of the service.
6. If within fifteen days after an end user's service has been denied no contact has been made in reference to restoring service, the end user's service will be disconnected.

IX. Liability

- A. **The liability of the Company for damages arising out of mistakes, omissions, interruptions, preemptions, delays errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of Push Button, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to Push Button for the period of service during which such mistake, omission, interruption, preemption, delay, error or defect in transmission or defect or failure in facilities occur. The Company shall not be liable for damage arising out of mistakes, omission, interruptions, preemptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, (1) caused by customer-provided equipment (except where a contributing cause is the malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billing for the period of service during which such mistake, omission, **interruption**, preemption, delay, error, defect in transmission or injury occurs), or (2) not prevented by customer-provided equipment but which would have been prevented had Company-provided equipment been used.**
- B. **The Company shall be indemnified and saved harmless by Push Button against any and all claims, actions, causes of action, damages, liabilities, or demands (including the costs, expenses and reasonable attorneys' fees, on account thereof) of whatever kind or nature that may be made by any third party as a result of the Company's furnishing of service to Push Button.**
- C. **The Company shall be indemnified, defended and held harmless by Push Button **and/or** the end user against any claim, loss or damage arising from the use of services offered for resale involving:**
1. **Claims for libel, slander, invasion of privacy or infringement of copyright arising from Push Button's or end user's own communications.**
 2. **Claims for patent infringement arising from acts combining or using Company services in connection with facilities or equipment furnished by the end user or Push Button.**
 3. **All other claims arising out of an act or omission of Push Button or its end user in the course of using services.**
- D. **Push Button accepts responsibility for providing access for maintenance purposes of any service resold under the provisions of this Tariff. The Company shall not be responsible for any failure on the part of Push Button with respect to any end user of Push Button.**

X. Treatment of Proprietary and Confidential Information

- A. **Both parties agree that it may be necessary to provide each other during the term of this Agreement with certain confidential information, including trade secret information, including but not limited to, technical and business plans, technical information, proposals, specifications, drawings, procedures, customer account data and like information (hereinafter collectively referred to as "Information"). Both parties agree that all Information shall either be in writing or other tangible format and clearly marked with a confidential, private or proprietary legend, or, when the Information is communicated orally, it shall also be communicated that the Information is confidential, private or proprietary. The Information will be returned to the owner within a reasonable time. Both parties agree that the Information shall not be copied or reproduced in any form. Both parties agree to receive such Information and not disclose such Information. Both parties agree to protect the Information received from distribution, disclosure or**

dissemination to anyone except employees of the parties with a need to know such Information and which employees agree to be bound by the terms of this Section. Both parties will use the same standard of care to protect Information received as they would use to protect their own confidential and proprietary Information.

- B. Notwithstanding the foregoing, both parties agree that there will be no obligation to protect any portion of the Information that is either: 1) made publicly available by the owner of the Information or lawfully disclosed by a **nonparty** to this Agreement; 2) lawfully obtained from any source other than the owner of the Information; or 3) previously known to the receiving party without an obligation to keep it confidential.

XI. Resolution of Disputes

Except as otherwise stated in this Agreement, the parties agree that if any dispute arises as to the interpretation of any provision of this Agreement or as to the proper implementation of this Agreement, either Party may petition the Commission for a resolution of the dispute. However, each party reserves any rights it may have to seek judicial review of any ruling made by the Commission concerning this Agreement.

XII. Limitation of Use

The parties agree that this Agreement shall not be proffered by either party in another jurisdiction as evidence of any concession or as a waiver of any position taken by the other party in that jurisdiction or for any other purpose.

XIII. Waivers

A failure or delay of either Party to enforce any of the provisions hereof, to exercise any option which is herein provided, or to require performance of any of the provisions hereof shall in no way be construed to be a waiver of such provisions or options, and each Party, notwithstanding such failure, shall have the right thereafter to insist upon the specific performance of any and all of the provisions of this Agreement.

XIV. Governing Law

This Agreement shall be governed by, and construed and enforced in accordance with, the laws of the State of Georgia, without regard to its conflict of laws principles.

XV. Arm's Length Negotiations

This Agreement was executed **after** arm's length negotiations between the undersigned parties and reflects the conclusion of the undersigned that this Agreement is in the best interests of all parties.

XVI. Notices

- A. Every notice, consent, approval, or other communications required or contemplated by this Agreement shall be in writing and shall be delivered in person or given by postage prepaid mail, address to:

BellSouth Telecommunications, Inc.

Push Button Paging & Communications, Inc.

CLEC Account Team
3535 Colonnade Parkway
Room E4E1
Birmingham, AL 35243

Lawrence Hansbro
2115 Windsor Spring Road, Suite 12
Augusta, GA 30904
(706) 560-0400 Fax (706) 560-2 111

or at such other address as the intended recipient previously shall have designated by written notice to the other party.

- B. Where specifically required, notices shall be by certified or registered mail. Unless otherwise provided in this Agreement, notice by mail shall be effective on the date it is officially recorded as delivered by return receipt or equivalent, and in the absence of such record of delivery, it shall be presumed to have been delivered the fifth day, or next business day **after** the fifth day, after it was deposited in the mails.

XVII. Amendments

This Agreement may be amended at any time upon written agreement of both parties.

XVIII. Entire Agreement

This Agreement sets forth the entire understanding and supersedes prior agreements between the parties relating to the subject matter contained herein and merges all prior discussions between them, and neither party shall be bound by any definition, condition, provision, representation, warranty, covenant or promise other than as expressly stated in this Agreement or as is contemporaneously or subsequently set forth in writing and executed by a duly authorized officer or representative of the party to be bound thereby.

BellSouth Telecommunications, Inc.

Push Button Paging & Communications, Inc.

BY: _____

BY: _____

Jerry Hendrix
Signature

Lawrence Hansbro
Signature

NAME: _____

NAME: _____

Jerry Hendrix
Printed Name

Lawrence Hansbro
Printed Name

TITLE: _____

TITLE: _____

Director

President/CEO

DATE: _____

DATE: _____

2/13/98

2-2-98

EXHIBIT A
APPLICABLE DISCOUNTS

The telecommunications services available for purchase by push Button for the purposes of resale to push Button end users shall be available at the following discount off of the retail rate.

DISCOUNT*

<u>STATE</u>	<u>RESIDENCE</u>	<u>BUSINESS</u>
ALABAMA	17%	17%
FLORIDA	21.83%	16.81%
GEORGIA	20.3%	17.3%
KENTUCKY	16.79%	15.54%
LOUISIANA	20.72%	20.72%
MISSISSIPPI	15.75%	15.75%
NORTH CAROLINA	21.5%	17.6%
SOUTH CAROLINA	14.8%	14.8%
TENNESSEE* *	16%	16%

* In the case of a cross boundary situation, the discount which applies is the discount applicable to the location of the end user's central office.

** In Tennessee, if ALEC provides its own operator services and directory services, the discount shall be 2 1.56%. ALEC must provide written notification to BellSouth within 30 days prior to providing its own operator services and directory services to qualify for the higher discount rate of 2 1.56%.

OPERATIONAL SUPPORT SYSTEMS (OSS) RATES

<u>Element</u>	<u>AL</u>	<u>FL</u>	<u>GA</u>	<u>KY</u>	<u>LA</u>
Interactive Ordering and Trouble Maint, Estab, per user	\$50.00	\$50.00	\$50.00	\$50.00	\$50.00
Interactive Ordering and Trouble Maint, Estab, per user, NRC	\$100.00	\$100.00	\$100.00	\$100.00	\$100.00
OSS Charge per electronic order	\$10.80	\$10.80	\$10.80	\$10.80	\$9.16
Surcharge for manually placed orders	\$22.00	\$22.00	\$22.00	\$22.00	\$18.14
	<u>MS</u>	<u>NC</u>	<u>SC</u>	<u>TN</u>	
Interactive Ordering and Trouble Maint, Estab, per user	\$50.00	\$50.00	\$50.00	\$50.00	
Interactive Ordering and Trouble Maint, Estab, per user, NRC	\$100.00	\$100.00	\$100.00	\$100.00	
OSS Charge per electronic order	\$10.80	\$10.80	\$10.80	\$10.80	
Surcharge for manually placed orders	\$22.00	\$22.00	\$22.00	\$22.00	

EXHIBIT B

Type of Service		AL		FL		GA		KY		LA	
		Resale?	Discount?	Resale?	Discount?	Resale?	Discount?	Resale?	Discount?	Resale?	Discount?
1	Grandfathered Services	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
2	Contract Service Arrangements	Note 9	Note 9	Yes	Yes	Yes	No	Yes	No	Note 5	Note 5
3	Promotions - > 90 Days	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
4	Promotions - < 90 Days	Yes	No	Yes	No	Yes	No	No	No	Yes	No
5	Lifeline/Link Up Services	Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes
6	911/E911 Services (See Note 10)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
7	N11 Services (See Note 10)	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No	No
8	AdWatch SM (See Note 8)	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
9	MemoryCall [®]	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
10	Mobile Services	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
11	Federal Subscriber Line Charges	Yes	No	Yes	No	Yes	No	Yes	No	Yes	No
12	Non-Recurring Charges	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Type of Service		MS		NC		SC		TN	
		Resale?	Discount?	Resale?	Discount?	Resale?	Discount?	Resale?	Discount?
1	Grandfathered Services	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
2	Contract Service Arrangements	Note 5	Note 5	Note 6	Note 6	Yes	No	Yes	Yes
3	Promotions - > 90 Days	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Note 3
4	Promotions - < 90 Days	Yes	No	No	No	Yes	No	No	No
5	Lifeline/Link Up Services	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Note 4
6	911/E911 Services (See Note 10)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
7	N11 Services (See Note 10)	No	No	No	No	Yes	Yes	Yes	Yes
8	AdWatch SM (See Note 8)	Yes	No	Yes	No	Yes	No	Yes	No
9	MemoryCall [®]	Yes	No	Yes	No	Yes	No	Yes	No
10	Mobile Services	Yes	No	Yes	No	Yes	No	Yes	No
11	Federal Subscriber Line Charges	Yes	No	Yes	No	Yes	No	Yes	No
12	Non-Recurring Charges	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No

Applicable Notes:

- 1 **Grandfathered services** can be resold only to existing subscribers of the grandfathered service.
- 2 Where available for resale, **promotions** will be made available only to end users who would have qualified for the promotion had it been provided by **BellSouth** directly.
- 3 In Tennessee, long-term **promotions** (offered for more than ninety (90) days) may be obtained at one of the following rates:
 - (a) the stated tariff rate, less the wholesale discount;
 - (b) the promotional rate (the promotional rate offered by **BellSouth** will not be discounted further by the wholesale discount rate)
- 4 **Lifeline/Link Up** services may be offered only to those subscribers who meet the criteria that **BellSouth** currently applies to subscribers of these services. In Tennessee, Push Button shall purchase **BellSouth's** Message Rate Service at the stated tariff rate, less the wholesale discount. Push Button must further discount the wholesale Message Rate Service to **LifeLine** customers with a discount which is no less than the minimum discount that **BellSouth** now provides. Push Button is responsible for recovering the Subscriber Line Charge from the National Exchange Carriers Association interstate toll settlement pool just as **BellSouth** does today. The maximum rate that Push Button may charge for **LifeLine** Service shall be capped at the flat retail rate offered by **BellSouth**.
- 5 In Louisiana and Mississippi, all **Contract Service Arrangements** entered into by **BellSouth** or terminating after the effective date of the Commission Order will be subject to resale without the wholesale discount. All **CSAs** which are in place as of the effective date of the Commission order will not be eligible for resale.

EXHIBIT B

Page 2 of 2

- 6 In North Carolina, **Contract Service Arrangements** entered into by **BellSouth** before **4/15/97**, shall be subject to resale at no discount, while **BellSouth CSAs** entered into after that date shall be subject to resale with the discount.
- 7 Some of **BellSouth's** local exchange and toll telecommunications services are not available in certain central offices and areas.
- 8 **AdWatchSM** is tariffed as **BellSouth[®] AIN Virtual Number Call Detail Service**
- 9 In Alabama, **Contract Service Arrangements** entered into prior to **2/6/97** are not available for resale. **CSAs** entered into between **2/6/97** and **5/13/97** are available for resale without a discount to the same client to whom the CSA is applicable. **CSAs** entered into effective **5/14/97** and later are available for resale with a discount to the same client to whom the CSA is applicable.
- 10 Exclusions for **N11/911/E911** are also applicable to equipment associated with the service

(Resale)

ADDENDUM NO. 1
TO LINE INFORMATION DATA BASE (LIDB)
STORAGE AGREEMENT

This Addendum No. 1 to the Line Information Data Base Storage Agreement dated August 3, 1998, between BellSouth Telecommunications, Inc. ("BST"), and Push Button Paging, Inc. ("Push Button Paging, Inc."), effective the 30 day of August, 1998.

I. GENERAL

This Addendum sets forth the terms and conditions for Push Button Paging, Inc.'s provision of billing number information to BST for inclusion in BST's LIDB. BST will store in its LIDB the billing number information provided by Push Button Paging, Inc., and BST will provide responses to on-line, call-by-call queries to this information for purposes specified in Section LB. of the Agreement.

II. DEFINITIONS

A. Billing number - a number used by BST for the purpose of identifying an account liable for charges. This number may be a line or a special billing number.

B. Line number - a ten digit number assigned by BST that identifies a telephone line associated with a resold local exchange service, or with a SPNP arrangement.

C. Special billing number - a ten digit number that identifies a billing account established by BST in connection with a resold local exchange service or with a SPNP arrangement.

- D. Calling Card number - a billing number plus PIN number assigned by BST.
- E. PIN number - a four digit security code assigned by BST which is added to a billing number to compose a fourteen digit calling card number.
- F. Toll billing exception indicator - associated with a billing number to indicate that it is considered invalid for billing of collect calls or third number calls or both, by Push Button Paging, Inc..
- G. Billed Number Screening - refers to the activity of determining whether a toll billing exception indicator is present for a particular billing number.
- H. Calling Card Validation - refers to the activity of determining whether a particular calling card number exists as stated or otherwise provided by a caller.
- I. Billing number information - information about billing number or Calling Card number as assigned by BST and toll billing exception indicator provided to BST by Push Button Paging, Inc..

III. RESPONSIBILITIES OF PARTIES

- A. BST will include billing number information associated with resold exchange lines or SPNP arrangements in its LIDB. Push Button Paging, Inc. will request any toll billing exceptions via the Local Service Request (LSR) form used to order resold exchange lines, or the SPNP service request form used to order SPNP arrangements.
- B. Under normal operating conditions, BST shall include the billing number information in its LIDB upon completion of the service order establishing either the resold local exchange service or the SPNP arrangement, provided that BST shall not be held responsible for any delay or failure in performance to the extent such delay or failure is caused by circumstances

or conditions beyond BST's reasonable control. BST will store in its LIDB an unlimited volume of the working telephone numbers associated with either the resold local exchange lines or the SPNP arrangements. For resold local exchange lines or for SPNP arrangements, BST will issue line-based calling cards only in the name of Push Button Paging, Inc.. BST will not issue line-based calling cards in the name of Push Button Paging, Inc.'s individual end users. In the event that Push Button Paging, Inc. wants to include calling card numbers assigned by Push Button Paging, Inc. in the BST LIDB, a separate agreement is required.

C. BST will provide responses to on-line, call-by-call queries to the stored information for the specific purposes listed in the next paragraph.

D. BST is authorized to use the billing number information to perform the following functions for authorized users on an on-line basis:

1. Validate a 14 digit Calling Card number where the first 10 digits are a line number or special billing number assigned by BST, and where the last four digits (PIN) are a security code assigned by BST.


2. Determine whether Push Button Paging, Inc. has identified the billing number as one which should not be billed for collect or third number calls, or both.

IV. COMPLIANCE

Unless expressly authorized in writing by Push Button Paging, Inc., all billing number information provided pursuant to this Addendum shall be used for no purposes other than those set forth in this Addendum.

IN WITNESS WHEREOF, the parties have caused this Addendum to be executed by their fully authorized officers.

BELLSOUTH TELECOMMUNICATIONS, INC.

Signature: 

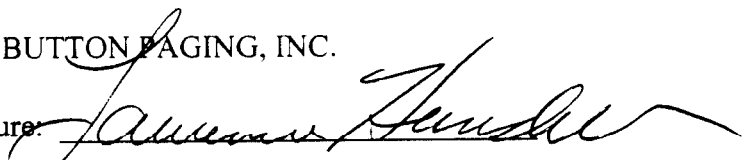
Printed Name: Jerry D. Hendrix

Title: Director

Date: 8/3/98

Address: 34891 BSC
675 West Peachtree Street, N.E.
Atlanta, Georgia 30375

PUSH BUTTON PAGING, INC.

Signature: 

Printed Name: Lawrence Hansbro

Title: CEO-Push Button Paging

Date: 06/23/98

Address: Push Button Paging
2115 Windsor Spring Rd.
Augusta, GA 30906

AMENDMENT TO
RESALE AGREEMENT BETWEEN
BELLSOUTH TELECOMMUNICATIONS, INC.
AND Push Button Paging & Communications, Inc.
DATED February 13, 1998

Pursuant to this Agreement (the "Amendment"), BellSouth Telecommunications, Inc. ("BellSouth or Company") and Push Button Paging & Communications, Inc. ("Push Button") hereinafter referred to collectively as the "Parties" hereby agree to amend that certain Resale Agreement between the Parties dated February 13, 1998 ("Resale Agreement").

NOW THEREFORE, in consideration of the mutual provisions contained herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, BellSouth and Push Button hereby covenant and agree as follows:

1. The parties hereby agree that Section III of the Resale Agreement is amended by adding the following sentence as Sub-Section X at the end of Section III:

CLEC shall be responsible for providing BellSouth with complete and accurate data for submission to the 911/E911 database for the purpose of providing 911/E911 to its end users.

2. The parties hereby agree that Section VIII.A of the Resale Agreement is amended by inserting the following sentence as Sub-Section A.6 at the end of Section VIII.A:

BellSouth may disconnect and reuse facilities when the facility is in a denied state and BellSouth has received an order to establish new service or transfer of service from a customer or a customer's CLEC at the same address served by the denied facility.

3. The Parties agree that all of the other provisions of the Resale Agreement, dated February 13, 1998, shall remain in full force and effect.
4. The Parties further agree that either or both of the Parties is authorized to submit this Amendment to the appropriate Commission or other regulatory body having jurisdiction over the subject matter of this Amendment, for approval subject to Section 252(e) of the federal Telecommunications Act of 1996.

IN WITNESS WHEREOF, the Parties hereto have caused this Amendment to be executed by their respective duly authorized representatives on the date indicated below.

BELLSOUTH TELECOMMUNICATIONS,

By: On File
Jerry D. Hendrix - Director

DATE: 10/19/98

Push Button Paging & Communications, Inc.

By: On File
Lawrence Hansbro

DATE: 11/4/98

AMENDMENT TO
RESALE AGREEMENT BETWEEN
BELLSOUTH TELECOMMUNICATIONS, INC.
AND PUSH BUTTON PAGING & COMMUNICATIONS, INC.
DATED FEBRUARY 13, 1998

Pursuant to this Agreement (the "Amendment"), BellSouth Telecommunications, Inc. ("BellSouth") and Push Button Paging & Communications, Inc., ("Push Button") hereinafter referred to collectively as the "Parties" hereby agree to amend that certain Resale Agreement between the Parties dated February 13, 1998 ("Resale Agreement").

NOW THEREFORE, in consideration of the mutual provisions contained herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties hereby covenant and agree as follows:

1. Section IV. 3 of the Resale Agreement is hereby amended to include the appropriate Shared Tenant Service tariff reference, A27, for the states of Alabama, Kentucky, Louisiana, Mississippi and Tennessee.

2. All of the other provisions of the Resale Agreement, dated February 13, 1998 shall remain in full force and effect.

3. The Parties further agree that either or both of the Parties is authorized to submit this Amendment to the appropriate Commission or other regulatory body having jurisdiction over the subject matter of this Amendment, for approval subject to Section 252(e) of the federal Telecommunications Act of 1996.

IN WITNESS WHEREOF, the Parties hereto have caused this Amendment to be executed by their respective duly authorized representatives on the date indicated below.

BELLSOUTH TELECOMMUNICATIONS,
INC.

By: ON FILE
Jerry Hendrix - Director

DATE: 2/8/99

PUSH BUTTON PAGING &
COMMUNICATIONS, INC.

By: ON FILE
Lawrence Hansbro

DATE: 2/12/99

**Amendment to Resale Agreement
by and between BellSouth Telecommunications, Inc.
and Push Button Paging & Communications, Inc.
dated February 13, 1998**

This Agreement refers to the Resale Agreement (“the Agreement”) entered into by Push Button Paging & Communications, Inc. (“Push Button”) and BellSouth Telecommunications, Inc. (“BellSouth”) on February 13, 1998. This Amendment (“Amendment”) is made by and between Push Button and BellSouth and shall be deemed effective on the date executed by Push Button and BellSouth.

NOW THEREFORE, in consideration of the mutual provisions contained herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Push Button and BellSouth (individually, a “Party” and collectively, the “Parties”) hereby covenant and agree as follows:

1. BellSouth and Push Button are entering into this Agreement for the purpose of deleting the table of Operational Support System (OSS) Rates contained in Exhibit A of their existing Agreement in its entirety and replacing it with the new OSS rates as follows:

OPERATIONAL SUPPORT SYSTEMS (OSS) RATES	Electronic Per LSR received from the CLEC by one of the OSS interactive interfaces	Manual Per LSR received from the CLEC by means other than one of the OSS interactive interfaces
OSS Order Charge	\$3.50	\$19.99

Footnote (1): In addition to OSS charges, applicable discounted service order and related charges apply per the tariff.

2. The Parties agree that Push Button will incur the mechanized rate for all LSRs, both mechanized and manual, if the percentage of mechanized LSRs to total LSRs exceeds the threshold percentages shown below:

Year	Ratio: Mechanized/Total LSRs
1999	70%
2000	80%
2001	90%

The threshold plan will be discontinued in 2002.

3. The Parties agree that the threshold plan described in Paragraph 2 above may be superceded by an LSR specific process that would apply the mechanized LSR rate to only those manual LSRs, which cannot be submitted over a mechanized system.

4. The Parties agree that all other provisions of the Agreement, dated February 13, 1998, shall remain in full force and effect.

5. The Parties further agree that either or both of the Parties is authorized to submit this Amendment to the Public Service Commission or other regulatory body having jurisdiction over the subject matter of this Amendment, for approval subject to Section 252(e) of the federal Telecommunications Act of 1996.

IN WITNESS WHEREOF, the parties hereto have caused this Amendment to be executed by their respective duly authorized representatives on the date indicated below.

BellSouth Telecommunications, Inc.

Push Button Paging & Communications, Inc.

On File _____
Signature

On File _____
Signature

Jerry D. Hendrix _____
Name

Lawrence Hansbro _____
Name

Sr. Director - Interconnection Services _____
Title

CEO _____
Title

4/28/99 _____
Date

4/20/99 _____
Date