

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CARL E. KNOCHELMANN JR.	)	
	)	
COMPLAINANT	)	
	)	
V.	)	CASE NO.
	)	2025-00238
NORTHERN KENTUCKY WATER DISTRICT	)	
	)	
DEFENDANT	)	

ORDER

On July 3, 2025, Carl E. Knochelmann Jr. filed a complaint alleging that Northern Kentucky Water District overcharged him due to meter error.<sup>1</sup> By Order issued October 20, 2025, the Commission determined that pursuant to 807 KAR 5:001, Section 20(4)(a), Mr. Knochelmann had not established a *prima facie* case but was entitled to an opportunity to amend his complaint within 20 days of service of the Order. Due to delay in delivery of the Order, Mr. Knochelmann was not served with a copy of the Order until November 7, 2025. On November 11, 2025, by email, Mr. Knochelmann requested an extension to file an amended complaint. By Order issued November 21, Mr. Knochelmann was granted an extension through November 27, 2025, 20 days after he was served with the October 20, 2025 Order. Mr. Knochelmann did not file an amended complaint by November 27, 2025, nor has the Commission received such a filing as of the issuance of this Order.

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<sup>1</sup> Complaint (filed July 3, 2025) at 1.

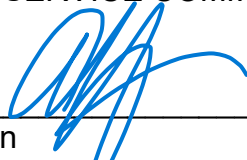
Under KAR 5:001, Section 20(4)(b), “[i]f the complaint is not amended within the time or the extension as the commission, for good cause shown, shall grant, the complaint shall be dismissed. Therefore, Mr. Knochelmann’s complaint is dismissed without prejudice.


IT IS THEREFORE ORDERED that:

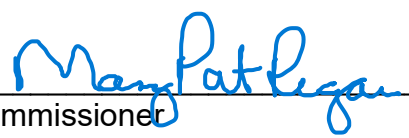
1. The complaint is dismissed without prejudice.
2. The case is closed and shall be removed from the docket.

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PUBLIC SERVICE COMMISSION

  
\_\_\_\_\_  
Chairman

  
\_\_\_\_\_  
Commissioner

  
\_\_\_\_\_  
Commissioner

ATTEST:

  
\_\_\_\_\_  
Executive Director



\*Carl E Knochelmann  
3032 Belle Meade Lane  
Edgewood, KY 41017

\*Northern Kentucky Water District  
2835 Crescent Springs Road  
P. O. Box 18640  
Erlanger, KY 41018-0640