

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN INVESTIGATION OF TOLL AND ACCESS	)	
CHARGE PRICING AND TOLL SETTLEMENT	)	
AGREEMENTS FOR TELEPHONE UTILITIES	)	CASE NO. 8838
PURSUANT TO CHANGES TO BE EFFECTIVE	)	
JANUARY 1, 1984	)	
	)	
AND	)	
	)	
DETARIFFING BILLING AND COLLECTION	)	ADMINISTRATIVE
SERVICES	)	CASE NO. 306

O R D E R

On September 15, 1995, Lewisport Telephone Company ("Lewisport"), Salem Telephone Company ("Salem"), and Leslie County Telephone Company ("Leslie") formally requested the Commission to grant them a waiver of specific requirements regarding customer billing. This proceeding required nonregulated billing to be included on a separate sheet and mandated a specific disclaimer regarding the prohibition that a utility may not disconnect the customer for failure to pay nonregulated charges. These utilities are now requesting a waiver of the requirement in order to change their bill format to three pages which are 8 1/2 inches by 11 inches. The bill format would consist of a summary and remittance page, a local and toll calls except AT&T page, and an AT&T toll calls page.

The Commission having reviewed the motion and the proposed bill format finds that it should be granted in part and denied in part. The proposed format summary sheet does not contain a

specific line for nonregulated charges. This is unacceptable. Also the utilities are not proposing to have the disclaimer on the same page as the detail of the nonregulated charges. This too is unacceptable. The utilities should file new bill format tariff sheets conforming to these two changes. Other changes proposed are acceptable.

IT IS THEREFORE ORDERED that:

1. The motion to alter the bill format for Lewisport, Salem, and Leslie shall be granted in part and denied in part as specified herein.

2. Lewisport, Salem, and Leslie shall file proposed bill format sheets within 30 days of the date of this Order.

3. Local Exchange Carriers may request bill format changes similar to those requested herein by filing new bill format tariffs for Commission review.

Done at Frankfort, Kentucky, this 22nd day of November, 1995.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director