

BEFORE THE PUBLIC SERVICE COMMISSION

LARRY C. RAYBURN

COMPLAINANT

vs.

THE UNION LIGHT, HEAT AND
POWER COMPANY

DEFENDANT

CASE NO. 93-221

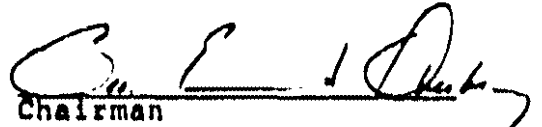
ORDER TO SATISFY OR ANSWER

Pursuant to 807 KAR 5:001, Section 12, ULMGP is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

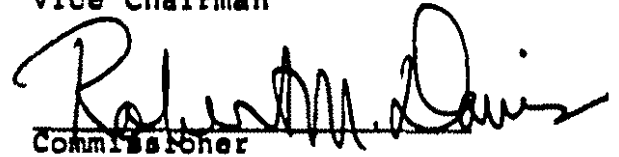
Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 30th day of June, 1993.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

LARRY C. Rayburn
(Your Full Name)
COMPLAINANT

VS.

U L H + P (Union Light, Heat + Power Co.)
(Name of Utility)
DEFENDANT

RECEIVED

JUN 17 1993

PUBLIC SERVICE
COMMISSION

93-221

C O M P L A I N T

The complaint of LARRY C. Rayburn
(Your Full Name) respectfully shows:

(a) LARRY C. Rayburn
(Your Full Name)

48 CARRAN DR. Lakeside Park Kentucky
(Your Address) 41017

(b) Union Light, Heat And Power Co.
(Name of Utility)

P.O. Box 32, Covington Ky 41012
(Address of Utility)

(c) That: SEE ATTACHMENT
(Describe here, attaching additional sheets if

necessary, the specific act, fully and clearly, or facts

that are the reason and basis for the complaint.)

Formal Complaint

LARRY RAYBURN VS UNION LIGHT HEAT AND POWER CO.
(YOUR NAME) (UTILITY NAME)

Page 2

Wherefore, complainant asks Charges of \$117.97
(Specifically state the

BE TAKEN OFF MY UTILITY BILL. THESE CHARGES
(Relief desired.)

ARE ALLEGEDLY FROM 11-10-1989. I HAVE

ENCLOSED A COPY OF A PAID RECEIPT DATED

11-2-1989.

Dated at LAKE SIDE PARK, Kentucky, this 8 day
(Your City)

of JUNE, 1993.
(Month)

Larry C Rayburn
(Your Signature)

(Name and address of attorney, if any)

6-8-1993

To Whom it May Concern:

My Complaint is that I AM being charged \$117.97
FROM A FORMER ADDRESS THAT I HAVE A paid Receipt
FOR.

DIVISION OF UTILITY
ENGINEERING SERVICES

I HAVE been HARRASSED by numerous bills AND
OF MY SERVICE being disconnected. I HAVE proof of
PAYMENT, AND ENCLOSED IS A COPY OF MY Receipt. I
HAVE PROVIDED MY utility company A copy of this Paid
Receipt 3 months ago. I ALSO PROVIDED VERN MIRACLE,
Rep. of the Commission with A copy of the SAME Receipt.

My FIRST NOTIFICATION WAS A notice stating that
A \$200.00 deposit was Required because of A \$117.97
delinquent bill FROM A FORMER ADDRESS.

PUBLIC SERVICE
COMMISSION

When I FIRST Presented this Notification (in person)
TO A Representative of UHL & P, MRS. WATBRINK. I WAS
Told that the notice did not MEAN ANYTHING, she
TORE THE NOTICE UP IN FRONT OF US, WE WERE NOT
ALLOWED A COPY.

I AM being charged Late Charges FOR A bill
That I HAVE A paid Receipt FOR. I AM being
Threatened with disconnection notices FOR the
SAME bill.

This Charge was Added ON TO the
Second Bill I Received AT 48 CARRAN DR.

I HAVE NOT Paid My utility bill SINCE this
Charge WAS Added ON.

I HAVE Requested that this charge be dealt
WITH AS A SEPERATE issue FROM My Current

Bill. This Request was denied. So I am going on June 15, 1993 and pay The difference of \$327.06. The current Bill I just received was for \$445.03. I am deducting The disputed Amount of \$117.97. This Leave's The Amount I quoted of \$327.06.

I Lived AT 3429 Bottomwood DR. Erlanger Ky. Before Sept 1988. My Utility was with Owen Co. Rural Electric. From Sept 1988 To The current Time. I have had Two Previous Address with UHLP They were 51 ORPHANAGE Rd Apt 12. Ft Mitchell Ky AND 3 Pleasant Ridge Apt 2. Ft Mitchell Ky.

IT Took Two monthes To get A FINAL Bill From 3 Pleasant Ridge Apt 2. I had To demand This bill be sent. When I Finally Received it There was A Late charge Added To IT ALSO. I AM ENCLOSING A COPY OF This bill To,

Your Attention To This Matter would Be Appreciated. The Person I have Been Talking To is A MR. Weifer AT UHLP.

Larry C Rayburn
48 CARRAN DR.
LAKESIDE PARK Ky 40017

WHEN PAYING IN PERSON, PLEASE PRESENT THE ENTIRE BILL
EXPLANATION OF BILL LANGUAGE ON REVERSE SIDE

ITEM	RATE CODES	BILL FROM	BILL TO	DAYS	METER READINGS PREVIOUS	METER READINGS PRESENT	USAGE	CHARGED	DUE THIS MONTH
GAS	41	AUG 21	SEP 11	21	227	227		3.15	
ELEC RR		AUG 21	SEP 11	21	15071	15664	593	34.99	
FINAL CHARGES									3814
BALANCE FROM LAST MONTH								74.20	
LATE PAYMENT CHARGE FROM LAST MONTH								3.72	
BALANCE									7792

THIS IS YOUR FINAL BILL FOR SERVICE AT
51 ORPHANAGE RD

RECEIVED
JUN 17 1993
PUBLIC SERVICE
COMMISSION

LARRY C RAYBURN

51 ORPHANAGE RD
AP 12
FT MITCHELL KY 41017

ACCOUNT NUMBER	RIDER	NEXT METER READING DATE	DOES NOT INCLUDE PAYMENTS RECEIVED AFTER	GROSS AMOUNT	NET AMOUNT DUE DATE	NET AMOUNT	
			SEP 21	11297.00	11297.00	11297.00	
GAS COST INFORMATION			ELECTRIC COST INFORMATION				
GAS COST RECOVERY AMOUNT INCLUDED IN THIS BILL		ELECTRIC COST RECOVERY AMOUNT INCLUDED IN THIS BILL		ELECTRIC COST RECOVERY AMOUNT INCLUDED IN THIS BILL		ELECTRIC COST RECOVERY AMOUNT INCLUDED IN THIS BILL	

107 BRENT SPENCE SQUARE, COVINGTON, KY 41011

Front of Paid Receipt
Paid Stamp is on Back of
copy

PAID .07833 N002 89 91

117.97+E

RECEIVED

JUN 17 1993

**PUBLIC SERVICE
COMMISSION**

WHEN PAYING IN PERSON PLEASE PRESENT THE ENTIRE BILL
EXPLANATION OF BILL LANGUAGE ON REVERSE SIDE

ITEM	RATE CODE	BILL FROM	BILL TO	DAY	METER READING PREVIOUS	METER READING PRESENT	USAGE	CHARGES	DUE THIS MONTH
GAS	55	JAN26	FEB 5	10'	7635	7700	0065	38.35	
ELEC	R2	JAN26	FEB 5	10	1416	1573	0157	11.07	
FRANCHISE FEE								1.48	

FINAL CHARGES

50 90

LATE PAYMENT CHARGE ON FINAL BILL

2 47

RECEIVED
JUN 17 1993
PUBLIC SERVICE
COMMISSION

DATE DUE 06/17/93
AMOUNT DUE \$53.37
ELEC 11.07
GAS 38.35
FRANCHISE FEE 1.48
TOTAL DUE \$53.37

LARRY C RAYBURN

3 PLEASANT RIDGE
FT MITCHELL KY 41017

ACCOUNT NUMBER		RIDER	NEXT METER READING DATE	DOES NOT INCLUDE PAYMENTS RECEIVED AFTER	GROSS AMOUNT	NET AMOUNT DUE DATE	NET AMOUNT
							53.37
GAS COST INFORMATION				ELECTRIC COST INFORMATION			
GAS COST RECOVERY RATE PER 100 CUBIC FEET		GAS COST RECOVERY AMOUNT INCLUDED IN THIS BILL		ELEC. THIS FULL AMOUNT PER HOUR PER KWH/HOUR		ELECTRIC FULL AMOUNT INCLUDED IN THIS BILL	
THE UNION LIGHT, HEAT AND POWER COMPANY							
PAY THIS AMOUNT BY DUE DATE							

LARRY RAYBURN
48 CARRAN DRIVE
LAKEside PARK Ky
41017



COMMONWEALTH OF Kentucky
Public SERVICE Commission
730 SCHENKEL LANE
P.O. Box 615
FRANKFORT KENTUCKY 40602

ATTN.
Bob Johnston

