e-Tel, LLC

KENTUCKY LOCAL EXCHANGE SERVICE TARIFF NO. 1

Of

e-Tel, LLC

This tariff, filed with the Kentucky Public Service Commission, contains the terms, rates, and conditions applicable to local exchange services within the State of Kentucky offered by e-Tel, LLC.

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EFFECTIVE

FEB 26 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: [illegible]
EXECUTIVE DIRECTOR
FOR THE PUBLIC SERVICE COMMISSION

Issue Date: 12/12/00
Revision Effective 2/26/01

Issued by:
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Paducah, KY 42001
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CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION LEVEL	SHEET	REVISION LEVEL
1	Revision 1		
2	Revision 3		
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SECTION 1 - APPLICATION OF TARIFF

1.1 Application

This tariff contains the regulations and rates applicable to the provision of local exchange services by e-Tel, LLC within designated local calling areas in the State of Kentucky and subject to the jurisdiction of the Kentucky Public Service Commission.

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SECTION 2 - GENERAL RULES AND REGULATIONS

2.1 Undertaking of the COMPANY

2.1.1 The COMPANY **(e-Tel, LLC)** provides facilities based and resold local exchange telecommunications services to residential and business customers pursuant to this Tariff.

2.1.2 The COMPANY installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. The COMPANY may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required by Commission's rules and orders, when authorized by the Customer to allow connection of a Customer's location to the COMPANY's network. The Customer shall be responsible for all charges due for such service arrangement.

2.1.3 The COMPANY provides local exchange services in the local calling area(s) set forth in Section 3 of this tariff.

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SECTION 2 - GENERAL RULES AND REGULATIONS

2.2 Limitations On Service

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.

2.2.2 The COMPANY reserves the right to discontinue or limit service when necessitated by conditions beyond its control.

2.2.3 Service to any or all Customers may be temporarily interrupted or curtailed due to equipment modifications, upgrades, relocations, repairs and similar activities necessary for proper or improved operations.

2.2.4 The Company may refuse or discontinue service under any of the following conditions provide that the Customer shall be given proper notification.

a) Non-payment of bills. Ten (10) days written notice required. No service will be terminated before twenty (20) days after the mailing of the original bill.

b) Non compliance with state, local, other codes, or tariffs. Ten (10) days written notice required.

c) Refusal of access. Ten (10) days written notice, Customer refuses or neglects to provide reasonable access to the premises for installation or maintenance of the service.

2.2.5 The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

2.2.6 The Company may refuse or terminate service, without advanced notice, for dangerous conditions or for the illegal use or theft of services. Within twenty-four (24) hours after such refusal or termination, the Customer must be sent written notice for the reason(s).

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SECTION 2 - GENERAL RULES AND REGULATIONS

2.3 Liabilities

2.3.1 The COMPANY's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportional; charge to the Customer for the period during which the faults in transmission occur.

2.3.2 In no event will the COMPANY be responsible for consequential damages or lost profits suffered by Customer as a result of interrupted or unsatisfactory service. The COMPANY will not be liable for claims or damages resulting from or caused by: (i) Customer's fault, negligence or failure to perform Customer's responsibilities; (ii) claims against Customer by any other party; (iii) any act or omission of any other party; or (iv) equipment or service furnished by a third party.

2.3.3 The COMPANY does not guarantee or make any warranty with respect to any equipment provided by it or leased by it on behalf of the Customer where such equipment is used in locations containing an atmosphere which is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. Customer shall indemnify and hold the COMPANY harmless from any and all loss, claims, demands, suits or other actions, or any liabilities whatsoever, whether suffered, made, instituted or asserted by Customer or by any other party or persons, for any personal injury or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by Customer or others, caused or claimed to have been caused directly or indirectly by the installation,

2.3.4 The COMPANY is not liable for any defacement of or damage to the Customer's premises resulting from the furnishing of Services or the attachment of equipment, instruments, apparatus, and associated wiring furnished by the COMPANY on such Customer's premises or by the installation or removal thereof, when such defacement or damage is not the result of the COMPANY's negligence.

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SECTION 2 - GENERAL RULES AND REGULATIONS

2.3 Liabilities (con't).

2.3.5 The COMPANY shall use reasonable efforts to make services available by the estimated service date. The COMPANY shall not be liable for any damages whatsoever resulting from delays in meeting the estimated service date due to delays resulting from normal installation procedures. Such delays shall include, but not be limited to, delay in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals, delays in actual construction work being done by vendor(s) and any delays due to any LEC where the COMPANY is relying solely upon such LEC to meet such estimated due date which is beyond the COMPANY's control.

2.3.6 With respect to the services, materials and equipment provided hereunder, the COMPANY makes no promises, agreements, understandings, representations or warranties, expressed or implied, and hereby expressly disclaims all warranties, expressed or implied, not stated in this Tariff, and in particular disclaims all warranties of merchantability and fitness for a particular purpose.

2.3.7 The COMPANY and the Customer shall be excused from performance under this Tariff and under the application for service for each period, and to the extent that one party is prevented from performing any service pursuant hereto, in whole or in part, as a result of delays caused by the other party or an Act of God, governmental agency, war, civil disturbance, court order, lockouts, or work stoppages or other labor difficulties, third party nonperformance (including the failure of performance for reasons beyond the control of common carriers, interexchange carriers, local exchange carriers, suppliers and subcontractors), or other cause beyond its reasonable control, including failures or fluctuations in electrical equipment, and such nonperformance shall not be deemed a violation of the Tariff or of the application for service or grounds for termination of service.

2.3.8 Both parties retain all right of recourse against any third parties for any failure, which may create a force majeure condition for the other party.

2.3.9 The COMPANY is not liable for any damages, including toll usage charges, Customer may incur as a result of the unauthorized use of its telephone facilities.

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SECTION 2 - GENERAL RULES AND REGULATIONS

2.4 Payment of Rates and Charges

The Customer is responsible for payment of all charges for services furnished; including charges for services originated, or charges accepted, at their service locations. This Customer responsibility also includes charges associated with the fraudulent use of facilities and services by the Customer or any end user of the Customer.

2.5 Deposits

The COMPANY will not require deposits from Customers.

2.6 Payment Dates

T Bills are due 25 days after the bill date, and are payable in immediately available funds. If such payment date would cause payment to be due on a Saturday, Sunday or Legal Holiday, payment for such bills will be due from the Customer as follows:

A) If the payment date falls on a Sunday or on a Legal Holiday, which is observed on a Monday, the payment date shall be the first non-Holiday day following such Sunday or Legal Holiday.

B) If the payment date falls on a Saturday or on a Legal Holiday that is observed on Tuesday, Wednesday, Thursday or Friday, the payment date shall be the last non-Holiday day preceding such Saturday or Legal Holiday.

Bills are considered past due on the first day after the payment due date.

If the Customer does not receive a bill at least 20 days prior to the payment due date, then the bill shall be considered delayed. When the bill has been delayed, upon request of the Customer the due date will be extended by the number of days the bill was delayed. Such request of the Customer must be accompanied with proof of late bill receipt.

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SECTION 2 - GENERAL RULES AND REGULATIONS

2.7 Late Payment Charges

The Company will assess a Late Payment Charge of 1.5% of the unpaid balance of any charges not paid by the due date indicated on the bill. A late payment penalty may be assessed only once on any bill for rendered service. Any payment received shall first be applied to the bill for service rendered. No penalty shall be assessed on Late Payment Charges.

2.8 COMPANY Contact Information

T The COMPANY's Customer service representatives for billing and service inquiries may be reached toll-free, at (877) 592-3393. Customers wishing to communicate in writing may send correspondence to:

Renee Hayden
e-Tel, LLC
607 Broadway
Paducah, KY 42001

2.9 Taxes

Customer shall pay all local, state, and Federal taxes, charges, or surcharges, however designated, imposed on or based upon the provision, sale, or use of the Access Services specified in this tariff. Such taxes and/or surcharges shall be separately stated on the invoice.

2.10 Claims and Disputes

In the event that a billing dispute occurs concerning any charges billed to the Customer by the COMPANY, the Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the COMPANY within 120 days of receipt of the billing for those services. If Customer does not submit a claim within the 120 days time period, the Customer waives all rights to filing a claim thereafter.

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SECTION 2 - GENERAL RULES AND REGULATIONS

2.11 DEFINTIONS

Certain terms used herein are defined as follows:

Access Line
An arrangement which connects the Customer's location to a switching center or point of presence for connection to other exchange lines or to other common carriers.

Business Day
The term "Business Day" denotes the times of day that a COMPANY is open for business. Generally, in the business community, these are 8:00 or 9:00 a.m. to 5:00 or 6:00 p.m., respectively, Monday through Friday, resulting in a standard forty- (40) hour work week. However, Business Day hours for the COMPANY may vary based on COMPANY policy, union contract and location.

Call
The term "Call" denotes the completion of a circuit that allows two or more parties to exchange information.

Central Office
Telephone COMPANY facility where subscriber lines are joined to switching equipment for connecting to other subscribers lines either locally or long distance.

Commission
The Kentucky Public Service Commission

Communications System
The term "Communications System" denotes channels and other facilities that are capable of communications between terminal equipment provided by other than the Telephone COMPANY.

Customer(s)
The term "Customer(s)" denotes any individual, partnership, association, joint-stock COMPANY, trust, corporation, or governmental entity or other entity which subscribes

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SECTION 2. GENERAL RULES AND REGULATIONS

2.11 DEFINITIONS (con't)

to the services offered under this tariff and is responsible for payment of charges to the COMPANY and compliance with the terms and conditions of this tariff.

Customer Designated Premises
The term "Customer Designated Premises" denotes the premises specified by the Customer for the provision of telephone service.

Detail Billing
The term "Detail Billing" denotes the listing of each usage and/or rate element for which charges to a Customer are due on a bill prepared by the Telephone COMPANY.

Directory Assistance
The term "Directory Assistance" denotes the provision of telephone numbers by a Telephone COMPANY operator when the operator location is accessed by a Customer by dialing 411 or NPA + 555-1212 or 555-1212.

End User
See Customer.

Exchange
The term "Exchange" denotes a unit generally smaller than a local access and transport area (LATA), established by the Telephone COMPANY for the administration of communications service in a specified area which usually embraces a city, town or village and its environs. It consists of one or more central offices together with the associated facilities used in furnishing communications service within that area. The exchange includes any Extended Area Service area that is an enlargement of a Telephone COMPANY's exchange area to include nearby exchanges. One or more designated exchanges comprise a given local access and transport area.

Exchange Access Line
See Access Line

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SECTION 2 - GENERAL RULES AND REGULATIONS

2.11 DEFINITIONS (con't)

Immediately Available Funds
The term "Immediately Available Funds" denotes a corporate or personal check drawn on a bank account and funds which are available for use by the receiving party on the same day on which they are received and include U.S. Federal Reserve bank wire transfers, U.S. Federal Reserve notes (paper cash), U.S. coins, U.S. Postal Money Orders and New York Certificates of Deposit.

Individual Case Basis
The term "Individual Case Basis" denotes a condition in which the regulations (if applicable), rates, and charges for an offering under the provisions of this tariff are developed based on the circumstances in each case.

Interexchange Carrier (IC) or Interexchange Common Carrier
The terms "Interexchange Carrier" (IC) or "Interexchange Common Carrier" denotes any individual, partnership, association, joint-stock COMPANY, trust, governmental entity or corporation engaged for hire in interstate or foreign communication by wire or radio between two or more exchanges.

Legal Holiday
The term "Legal Holiday" denotes days other than Saturday or Sunday for which the Telephone COMPANY is normally closed. These include New Year's Day, Independence Day, Thanksgiving Day, Christmas Day and a day when Washington's Birthday, Memorial Day or Columbus Day is legally observed, and other locally observed holidays when the Telephone COMPANY is closed.

Local Access and Transport Area (LATA)
The term "Local Access and Transport Area" denotes a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

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SECTION 2 - GENERAL RULES AND REGULATIONS

2.11 DEFINITIONS (con't)

Payphone Service Provider
The term "Payphone Service Provider" denotes an entity that provides pay telephone service, which is the provision of public, semi-public or inmate pay telephone service.

Trunk
The term "Trunk" denotes a communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Trunk Group
The term "Trunk Group" denotes a set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

Trunk Side Connection
The term "Trunk Side Connection" denotes the connection of a transmission path to the trunk side of a local exchange switching system.

Wireless Switching Center
The term "Wireless Switching Center" (WSC) denotes a Wireless Service Provider (WSP) switching system that is used to terminate wireless stations for purposes of interconnection to each other and to trunks interfacing with the public switched network.

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SECTION 3 – SERVICE DESCRIPTION

3.1 Local Exchange Service

Local exchange service will be provided in the following local exchange.

LATA: Owensboro
EXCHANGE: Murray

3.2 Designated Calling Areas

Local Calling Area includes Murray plus the following exchanges:

Aurora	Hazel	Lynn Grove
Hardin	Kirksey	New Concord

Expanded Calling Area includes Local Area exchanges plus the following exchanges:

Benton	Clinton	Fulton	Paducah
Cadiz	Eddyville	Gilbertsville	Sedalia
Calvert City	Farmington	Hickman	Symsonia
Canton	Fairdealing	Marion	Water Valley
Cayce	Fredonia	Mayfield	

3.3 Access Line

Local exchange service provides a line or trunk side connection to the COMPANY's switching system that allows Customers to:

- Place and receive calls to any calling station in the designated calling area.
- Access to the emergency 911 service.
- Access to interexchange carrier, selected by the Customer, for InterLATA long distance, International Calling and IntraLATA toll calling.
- Access Operator and Directory Assistance Service.
- To place or receive calls from toll-free telephone numbers.
- Originate calls to caller-paid telephone numbers (900).

Each local line will include a 10-digit telephone number (NPA NXX-XXXX). Customers of existing local exchange companies will be able to retain their telephone numbers(s).

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SECTION 3 - SERVICE DESCRIPTION

3.3 Access Line (con't)

A directory listing will be included for the listing of the Customer's main billing telephone number and name and address in the directory of the dominant local exchange carrier at no charge.

3.3.1 Flat Rate Service
Allows the subscriber to make an unlimited number of calls within the Local Calling Area. Calls outside the Local Calling Area are usage charges.

3.3.2 Expanded Area Service
Optional calling feature that allows subscribers to make an unlimited number of calls to the Expanded calling Area

3.3.3 LATA Wide Area Service
Optional Calling feature that allows subscribers to make an unlimited number of calls to all exchanges within the LATA.

3.3 Additional Directory Listings

Customers may request additional directory listings beyond the initial free listing.

3.5 Directory Assistance/Call Completion

Users of the COMPANY's service may obtain directory assistance service to determine telephone numbers with the state and have those calls completed by the Directory Assistance operator.

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SECTION 3 - SERVICE DESCRIPTION

3.6 Optional Access Line Calling Features

The following features are offered:

- Call Waiting- Tone notification that another call is attempting to get through to your line.
- Call Transfer- Allows a call to be transferred from your line to another line.
- Speed Calling- Allows pre-stored telephone numbers to be dialed with a two-digit code.
- Caller ID- Ability to view the telephone number of the calling party.
- Call Forwarding- Ability to automatically forward calls to another line number.
- Call Pick up- Allows one line in a group to answer other lines in the group.
- Voice Mail- Ability to receive, store, and retrieve voice messages.
- Direct Inward Dialing- Permits calls into a PBX system, from the network, to reach a specific station line number without assistance from an attendant.
- Direct Outward Dialing- Ability for an extension in a PBX system to make an outside call without the assistance of an operator on attendant.
- Anonymous Call Rejection- Allows lines with the Caller ID feature to reject any call that has blocked the calling party's telephone number.
- Call Return- Allows a subscriber to return the most recent call to the subscriber's line even if the call was not answered.
- Repeat Dialing- Automatic redialing of the last number dialed by a subscriber.
- Busy Connect- Allows the subscriber to activate a network feature that will automatically continue to try a busy line.

3.7 Line Connection/Change Charges

Order charges for the installation of new service or changes to existing service.

3.8 Promotional Service Offering Charges

The COMPANY made waive or vary service rates for promotional, market research or similar business purposes by filing a tariff.

All rates and charges are specified in SECTION 4.

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SECTION 4 – RATES AND CHARGES

4.1 Rate Categories

There are three rate categories for the products and services; Non-Recurring Charges, Monthly Recurring Charges, and Usage Charges.

4.2 Access Line

Flat Rate Service (usage rates apply outside the designated exchanges)

	Monthly
Residential Line	$12.30
Business Line	$30.30
Business Trunk	$30.30

Expanded Area Service (usage rates apply outside the designated exchanges)

	Monthly
Residential Line	$30.45
Business Line or Trunk - Inward	$76.20
Business Line or Trunk –2 Way	$79.00
Local Usage Detail	
Residential	$1.00
Business	$2.75

LATA Wide Service (residential service only; usage rates do not apply)

	Monthly
Residential Line	$34.00

4.3 Usage Rates (Toll)

Residential Line	$0.080 per minute or fraction thereof
Business Line or trunk	$0.080 per minute or fraction thereof

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SECTION 4 – RATES AND CHARGES

4.4 Central Office Feature Charges

Residence

	Monthly		Per Activation
❑ Call Waiting	$3.00		$ N/A
❑ 3 Way Calling	$3.00		$ N/A
❑ Speed Calling	$3.00		$ N/A
❑ Caller ID	$6.25		$ N/A
I ❑ Caller ID- Number & Name	$7.00		$ N/A
❑ Anonymous Call Rejection	$3.00		$ N/A
I ❑ Call Forwarding	$3.00		$ N/A
❑ Call Pick up	$0.50		$ N/A
❑ Voice Mail	$2.00		$ N/A
❑ Call Selector	$3.75		$ N/A
❑ Call Return	$4.00	or	$0.75
❑ Repeat Dialing	$3.75	or	$0.75
❑ Busy Connect	$ N/A		$0.75

Business

	Monthly		Per Activation
❑ Call Waiting	$4.50		$ N/A
❑ 3 Way Calling	$3.00		$ N/A
❑ Speed Calling	$5.00		$ N/A
❑ Caller ID	$8.15		$ N/A
❑ Caller ID- Number & Name	$9.00		$ N/A
❑ Anonymous Call Rejection	$4.00		$ N/A
I ❑ Call Forwarding	$5.00		$ N/A
❑ Call Pick up	$0.75		$ N/A
❑ Voice Mail	$8.40		$ N/A
❑ Call Selector	$4.50		$ N/A
❑ Call Return	$4.70	or	$0.75
❑ Repeat Dialing	$4.50	or	$0.75
❑ Busy Connect	$ N/A		$0.75

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SECTION 4 – RATES AND CHARGES

4.5 Direct Inward Dialing Service

	Monthly	NRC
First ten (10) numbers	$3.00	$400.00
Each Additional ten (10) numbers	$1.50	$200.00
DID Trunk Terminations	$23.50	$45.00

4.6 Directory Service Charges

I Directory Assistance - Per Call $0.90
DA Call Completion – Per Call $0.25
Directory Listing 1st Listing No Charge
Each Additional Listing $1.80 Per Month
I Non-Published Listing $4.00 Per Month
I Non-Listed Listing $1.82 Per Month

4.7 Line Connection Charges

Line Connection Charge

	Residential	Business
First Line (per Order)	$38.00	$65.00
Each Additional Line	$13.50	$20.00

Line Change Charge

	Residential	Business
First Line (per Order)	$31.50	$43.00
Each Additional Line	$11.00	$12.50

4.8 Miscellaneous Charges

Operator Service Surcharge	$1.00 per call
PIC Change Charge	$ 3.00 per line

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EXECUTIVE DIRECTOR

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Renee Hayden
e-Tel, LLC
607 Broadway
Paducah, KY 42001
(270) 441-7799

4.9 Other Charges and Surcharges

	Monthly Charge
Telecommunications Relay Service surcharge Per Access Line	$0.10 Per Access Line
Kentucky Lifeline Service surcharge Per Access Line	$0.05 Per Access Line

4.10 LifeLine Support Program

A

LifeLine Support Credit	$13.50 credit Per Access Line

Customer must participate in one of the following federal assistance programs: Medicaid, Food Stamps, Supplemental Security Income, Federal Public Housing Assistance, Low-income Home Energy Assistance Program

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SECTION 5 – SPECIAL SERVICE ARRANGEMENTS

5.1 Individual Case Basis

Special service arrangements will be developed on a case-by-case basis in response to a bona fide request from an existing, or prospective, Customer to develop a bid for a service that is not generally available under this tariff. All such service arrangements and rates will be filed with the commission.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
FRANKFORT

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SECRETARY OF THE COMMISSION

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SECTION 6 – BILL CONTENT

6.1 Bill Content

At a minimum, the COMPANY shall provide the following information on a Customer's bill or invoice:

- Name and address of the COMPANY
  - Address for Correspondence
  - Address for Payment Remittance
- Billing Inquiry/Customer Service Toll-Free Telephone Number
- Customer Name and Address
- Billing Period
- Bill Due Date
- Customer Account Number(s)
- Invoice Number
- Summary of Charges
- Detail of Charges
- Tax Categories

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SECTION 7 – RESERVED FOR FUTURE USE

RESERVED FOR FUTURE USE

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