Navigator Telecommunications, LLC

Local Exchange

TITLE PAGE

KENTUCKY LOCAL TELECOMMUNICATIONS TARIFF

OF

NAVIGATOR TELECOMMUNICATIONS, LLC

212 CENTER STREET, SUITE 500

LITTLE ROCK, AR 72201

This tariff, filed with the
Kentucky Public Service Commission,
contains the rates, terms, and conditions applicable to
the provision of Basic Local Exchange and
Local Exchange Services within the Commonwealth of Kentucky
Offered by Navigator Telecommunications, LLC.

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OF KENTUCKY
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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephen O. Bell
SECRETARY OF THE COMMISSION

By: _____
Louis F. McAlister, Jr., President & CEO

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SYMBOLS

The following symbols are used for the purposes indicated below:

D - Delete or discontinue.

I - Increase in a rate.

M - Moved from another tariff location.

N - New.

R - Reduction in a rate.

T - Change in text or regulation but no change in rate.

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TARIFF FORMAT

A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially by section. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Kentucky PSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.

C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level:

2
2.1
2.1.1
2.1.1.A
2.1.1.A.1
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D. **Check Sheets** - When a tariff filing is made with the Kentucky Public Service Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made (i.e., the format, etc. remain the same, just revised revision levels on some pages. The tariff user should refer to the latest Check Sheet to determine if a particular sheet within the tariff is the most current on file with the PSC.

TECHNICAL TERMS AND ABBREVIATIONS, CONT.

Local Exchange Services - Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

Person-to-Person Calling - An operator-assisted service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant. Charges may be billed to the called party, a third number, a credit card, a calling card or designated third party station.

Resold Local Exchange Service - A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carrier, in combination with Company provided usage services, miscellaneous services or interstate/international services.

Station-to-Station Calling - A service whereby the originating End User requests the assistance of a Company operator to place or bill the call. Calls billed Collect or to a telephone company-issued Calling Card or to an authorized Credit Card are Operator-Station calls unless the call is placed on a Person-to-Person basis. Automated Calling Card calls are not Operator-Station calls. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

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SECTION 1 - RULES AND REGULATIONS

1.1 Undertaking of Navigator Telecommunications, LLC

Navigator Telecommunications, LLC services offered pursuant to this Tariff are furnished for Local Exchange Service among specified points within a Local Calling Area. Navigator Telecommunications, LLC will offer these services on a resold basis.

Navigator Telecommunications, LLC may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the Navigator Telecommunications, LLC network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

Applications for initial or additional service made verbally or in writing become a contract upon the establishment of the service or facility.

1.2 Limitations

1.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.

1.2.2 Navigator Telecommunications, LLC reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of the law.

SECTION 1 - RULES AND REGULATIONS

1.2 Limitations, cont.

1.2.3 The Company does not undertake to transmit messages, and will not be liable for errors in transmission or for failure to establish connections.

1.2.4 All facilities provided under this tariff are directly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

1.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

1.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

1.4 Liabilities of the Company

1.4.1 Navigator Telecommunications, LLC's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

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SECTION 1 - RULES AND REGULATIONS, CONT.

1.4 Liabilities of Company, cont.

1.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

1.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, tradename, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by the negligence of the Company.

1.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

1.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service, which is not the direct result of the Company's negligence.

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1.5 Deposits

T 1.5.1 The Company does not normally collect deposits from Customers. However, deposits may be required from Customers whose credit history is unacceptable or unavailable. Deposits will be retained until the Customer establishes a twelve (12) month history of timely payments.

SECTION 1 – RULES AND REGULATIONS, CONT.

1.5 Deposits, cont.

T The deposit shall be equal to one (1) month's average bill based upon the customer's previous 12 months of bills or, if actual usage is not available, based upon the average monthly bill of similar customers in the system. On deposits held thirty (30) days or more, simple interest at the rate of six percent (6%) per annum shall be credited annually to the account of the subscriber or paid upon the return of the deposit, whichever occurs first. Interest will not accrue on any deposit after the date on which a reasonable effort has been made to return it to the subscriber.

1.6 Advance Payments

Recurring Charges: For Customers from whom the Company feels an advance payment is necessary, Navigator Telecommunications reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges.

Non-Recurring Charges: Navigator Telecommunications, LLC reserves the right to require pre-payment of non-recurring charges in such amount as may be deemed necessary by the Company. In addition, where special construction is involved, advance payment of the quoted construction charges may be required at the time of application for service.

1.7 Taxes

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

1.8 Equipment

1.8.1 The Company's services may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible for ensuring that Customer-provided equipment connected to Company services, is compatible with such services

SECTION 1 - RULES AND REGULATIONS, CONT.

1.8 Equipment, cont.

1.8.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others, to disconnect, rearrange, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

1.8.3 Equipment the Company provides or installs at the Customer's premises for use in connection with services the Company offers shall not be used for any purpose other than that for which it was provided by the Company.

1.8.4 The Customer shall be responsible for payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

1.8.5 The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by Customer-provided equipment.

1.8.6 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in the section for the installation, operation and maintenance of Customer-provided facilities, equipment and wiring in the connection of such facilities and equipment to Company-provided facilities and equipment.

1.8.7 Title to all facilities provided by the Company under this tariff shall remain in the Company's name or in the name of the carrier supplying the services and facilities being resold.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.9 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

1.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by Navigator Telecommunications, LLC All charges due by the Customer are payable to the Company or to any agent duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of such agent and subject to the rules of regulatory agencies, such as the Kentucky Public Service Commission.

Navigator Telecommunications, LLC's billing invoices will be considered correct and binding upon the Customer if no written notice or telephone call is received from the Customer within thirty (30) days of the date of the invoice. Adjustments to Customer's bills shall be made to the extent circumstances exist which reasonably indicate that such changes are appropriate.

Upon receipt of a **billing inquiry**, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice.

If a Customer is not satisfied with the Company's response to an inquiry or request for credit, he or she may appeal to the Kentucky Public Service Commission for final resolution.

1.11 Billing and Payment Procedures

1.11.1 Navigator Telecommunications, LLC issues residential bills on a monthly basis with bills received by the Customer on or about the same day each month.

1.11.2 Navigator Telecommunications, LLC will not alter the residential billing cycle unless affected Customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a Customer requests a number or billing change or when the Customer disconnects and reconnects service or transfers service from one premises to another.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.11 Billing and Payment Procedures, cont.

1.11.3 Navigator Telecommunications, LLC. allows residential Customers 25 days from the bill date to pay the charges stated. If the charges remain unpaid for twenty-five days (25) from the bill date, such charges will be deemed delinquent. (T)

1.11.4 Navigator Telecommunications, LLC. charges 1.5 percent for delinquent past due residential balances. These delinquent charges will be figured on the balance excluding any prior late charges.

1.11.5 Navigator Telecommunications, LLC. sets forth the following on residential bills:

1.11.5.A the number of access lines for which charges are stated;

1.11.5.B the beginning or ending dates of the billing period;

1.11.5.C the date the bill becomes delinquent if not paid on time;

1.11.5.D the unpaid balance (if any);

1.11.5.E the amount for basic service and an itemization of the amount due for toll service, if applicable, including the date and duration of each toll call;

1.11.5.F an itemization of the amount due for taxes, franchise fees, 911 surcharges (if applicable) and other surcharges as may be necessary and appropriate;

1.11.5.G the total amount due;

1.11.5.H if applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated;

1.11.5.I a telephone number where inquiries may be made; and

1.11.5.J if a deposit is held by the Company.

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SECTION 1 - RULES AND REGULATIONS, CONT.

1.11 Billing and Payment Procedures, cont.

1.11.6 During the first billing period in which a residential Customer receives service, Navigator Telecommunications, LLC provides each Customer an insert or written notice which contains an itemized account of the charges for the equipment and service for which the Customer has contracted.

1.12 Late Payment Charge

T Navigator Telecommunications, LLC will assess a late payment charge equal to 1.5 percent for any past due balance, excluding any prior late charges, that exceeds thirty days.

1.13 Cancellation by Customer

T Any Customer desiring service terminated or changed from one address to another shall give the Company three (3) working days' notice in person, in writing, or by telephone, provided such notice does not violate contractual obligations or tariff provisions. The customer shall not be responsible for charges for service beyond the three (3) day notice period if the customer provides reasonable access to the Company's equipment on the customer's premise during the notice period. If the customer notifies the Company of his request for termination by telephone, the burden of proof is on the customer to prove that service termination was requested if a dispute arises. Customers who cancel service but are under a term contract may pay penalties as stated in the term contract or appropriate section of the Company's tariffs.

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SECTION 1 - RULES AND REGULATIONS, CONT.

1.14 Interconnection

Service furnished by Navigator Telecommunications, LLC may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with Navigator Telecommunications, LLC's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

1.15 Denial or Discontinuance by Company

1.15.1 Service may be discontinued for any of the following reasons:

1.15.1.A Nonpayment of an undisputed delinquent charge;

1.15.1.B Failure to post a required deposit or guarantee;

1.15.1.C Violation of or noncompliance with any provision of law, or of the tariffs or terms and conditions of service of the Company filed with and approved by the Commission;

1.15.1.D Failure to substantially comply with the terms of a settlement agreement;

1.15.1.E Neglect or refusal to provide reasonable access to Navigator Telecommunications, LLC or its agents for the purpose of inspection and maintenance of equipment owned by Navigator Telecommunications, LLC or its agents;

1.15.1.F Interconnection of a device, line or channel to Company facilities or equipment contrary to the Company's terms and conditions of service on file with and approved by the Commission;

1.15.1.G Excessive or improper use of telephone service, or use in such manner as to interfere with reasonable service to other end-users.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.15 Denial or Discontinuance by Company, cont.

1.15.2 Notice shall be given in accordance with the rules and regulations of the Kentucky Public Service Commission, including 807 KAR 5:006 Section 14..

1.15.3 Notwithstanding any other provision of the Commission's rules, the Company shall postpone a discontinuance for a time not in excess of twenty one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency if requested shall provide the Company with reasonable evidence of such necessity.

1.15.4 Notwithstanding any other provisions of the Commission's rules, service to a Customer may be discontinued at any time after written notice has been sent, certified mail, to such Customer at his/her last known address and at the address where the service to be discontinued is provided if such Customer:

(A) Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or

(B) Damages or evidences an intent to damage telephone utility equipment.

1.15.5 The notice required by Section 1.15.4 shall state how a Customer has evidenced an intent not to pay charges when due or evidenced an intent to damage telephone utility equipment.

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SECTION 1 - RULES AND REGULATIONS, CONT.

1.15 Denial or Discontinuance by Company, cont.

1.15.6 Whenever service is discontinued for fraudulent use of service, Navigator Telecommunications, LLC may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

1.15.7 Service may be discontinued without notice for tampering with the Company's equipment, or misuse or abuse thereof in order to avoid payment of lawful charges or use thereof in such manner as to create danger to life or property of the Company or other end-users.

1.16 Settlement Agreement for Residential Customers

1.16.1 When a residential Customer is unable to pay a charge in full when due, Navigator Telecommunications, LLC shall permit the Customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed to by both Navigator Telecommunications, LLC and the Customer. A copy of the settlement agreement shall be delivered or mailed to the Customer upon request by the Customer.

1.16.2 Matters treated by a settlement agreement shall not constitute a basis for discontinuance as long as the terms of the settlement agreement are followed.

1.17 Inspection, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

1.18 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a customer. The Company will obtain Commission approval regarding specific promotions and contests.

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SECTION 1 - RULES AND REGULATIONS, CONT.

1.19 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 1, paragraph 1.4 herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal.

1.20 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of past due monies due the Carrier including legal and accounting expenses incurred by the Company's use of collection agencies or use of legal action. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

1.21 Returned Check Charges

There will be a $20 charge for each check returned for insufficient funds.

1.22 Service Implementation

Absent a promotional offering, service implementation charges per service order will apply to new service orders or to orders to change existing service for the services listed in Section 3.

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SECTION 1 - RULES AND REGULATIONS, CONT.

1.23 Reconnection Charge

A reconnection fee will be charged when service is re-established for Customers who have been disconnected for nonpayment, and is payable at the time that the restoration of suspended service and facilities is arranged.

1.24 Operator Services

1.24.1 Navigator Telecommunications, LLC will not bill for incomplete calls where answer supervision is available. Navigator Telecommunications, LLC will not bill for incomplete calls and will remove any charges for incomplete calls upon (a) subscriber notification or (b) Navigator Telecommunications, LLC's knowledge.

1.24.2 The caller and billed party, if different from the caller, will be advised that Navigator Telecommunications, LLC is the operator service provider at the time of the initial contact.

1.24.3 Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.

1.24.4 Only tariffed rates approved by this Commission for Navigator Telecommunications, LLC shall appear on any local exchange telephone company (LEC) billings.

1.24.5 Navigator Telecommunications, LLC shall be listed on the LEC billing if the LEC has multi-company billing ability.

1.24.6 Navigator Telecommunications, LLC will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.

1.24.7 Navigator Telecommunications, LLC will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.

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SECTION 1 - RULES AND REGULATIONS, CONT.

1.24 Operator Services, cont.

1.24.8 Upon request, Navigator Telecommunications, LLC will transfer calls to other authorized interexchange companies or to the LEC, if billing can list the caller's actual origination point.

1.24.9 Navigator Telecommunications, LLC will refuse operator services to traffic aggregators which block access to other companies.

1.24.10 Navigator Telecommunications, LLC will assure that traffic aggregators will post and display information including: (1) that Navigator Telecommunications, LLC is the operator service provider;(2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange companies.

1.25 Access to Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.26 Access to Carrier of Choice

End users of the Company's local service shall have the right to select both the intrastate long distance and interexchange telecommunications service provider (IC) of their choice. The chosen intrastate long distance and IC should request confirmations/verifications of choice from Customers no later than the date of submission of its first bill to the Customer. The intrastate long distance and the IC providers should maintain signed letters of agency or confirmations of choice on file for use in dispute resolution. (T)

1.27 Directory Listings

1.27.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier.

1.27.2 The rates and regulations specified herein for directory listings apply only to the alphabetical Section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to the use of telephone service.

1.27.3 The listings of subscribers, either without charge or at the rate specified within this tariff for other listings, are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the publication of such listings in the directories.

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1.27 Directory Listings, cont.

1.27.4 Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listings when, in its sole judgment, such listings would violate the integrity of Company records and the directories, confuse individuals using the directory, or when the Customer cannot provide satisfactory evidence that he is authorized to do business as requested.

1.27.5 The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired.

1.27.6 Generally, the listed address is the location of the subscriber's place of business or residence.

1.27.7 Liability of the Company due to directory errors and omissions is as specified in Section 1, paragraph 1.4 of this tariff.

1.27.8 Generally, a business listing consists of a name or dual name, a designation descriptive of the subscriber's business if not self-explanatory, the address, and the business telephone number. The main listing is ordinarily the name of the individual, firm or corporation, which contracts for the service, or the name under which a business is regularly conducted.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.28 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;

B) of a type other than that which the Company would normally utilize in the furnishing of its services;

C) over a route other than that which the Company would normally utilize in the furnishing of its services;

D) in a quantity greater than that which the Company would normally construct;

E) on an expedited basis;

F) on a temporary basis until permanent facilities are available;

G) involving abnormal costs; or

H) in advance of its normal construction.

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SECTION 1 - RULES AND REGULATIONS, CONT.

1.29 Universal Emergency Telephone Number Service (911, E911)

1.29.1 The Company is obligated to supply the E-911 service provider in the Company's service area (the E-911 service provider) with information necessary to update the E-911 database.

1.29.2 At the time the Company provides basic local service to a Customer by means of its own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911. The Company will be obligated to provide facilities to route calls from the end users to the proper PSAP. The Company recognizes the authority of the E-911 Customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.

1.29.3 The Company will collect 911 surcharges and remit surcharge revenue to the appropriate governmental entity on a monthly basis.

1.29.4 The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.

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SECTION 1 - RULES AND REGULATIONS, CONT.

1.29 Universal Emergency Telephone Number Service (911, E911), cont.

1.29.5 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

1.29.6 The Company assumes no liability for any infringement, or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the Customer or others.

Under the terms of this tariff the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.30 Customers Rights and Responsibilities

1.30.1 Rights and Responsibilities of Kentucky Residential Telephone Customer

This information explains your rights and responsibilities as a residential telephone Customer.

1.30.2 Your Telephone Bill

You will receive a telephone bill from us each month. Navigator Telecommunications, LLC provides basic local services. Navigator Telecommunications, LLC does not normally require deposits, although deposits may be required from Customers whose credit history is unacceptable or unavailable. Navigator Telecommunications, LLC reserves the right to collect advance payments for recurring and non-recurring charges. Payment in full is due within 21 days of the date of the bill. If Navigator Telecommunications, LLC does not receive your payment within 21 days, your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach Navigator Telecommunications, LLC by the due date.

1.30.3 Payment Arrangements

Payment must be sent to Navigator Telecommunications, LLC. Payment for service may be by credit check. Returned checks are subject to a charge of $20. If you are temporarily having difficulty paying your telephone bill, please call Navigator Telecommunications, LLC immediately at 888-662-8835. By doing this, you may avoid having your phone service suspended or disconnected.

SECTION 1 - RULES AND REGULATIONS, CONT.

1.30 Customers Rights and Responsibilities, cont.

1.30.4 Disconnection or Suspension of Telephone Service

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If service is disconnected, a new telephone number will be assigned and you will be required to pay installation charges again. If service is suspended, your telephone number is reserved for 10 days and you will not be charged installation charges again.

1) Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, Navigator Telecommunications, LLC will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your service.

2) Failure to post a required deposit or guarantee;

3) Violation of or noncompliance with any provision of law, or of the tariffs or terms and conditions of service of the Company filed with and approved by the Commission;

4) Failure to substantially comply with the terms of a settlement agreement;

5) Neglect or refusal to provide reasonable access to Navigator Telecommunications, LLC or its agents for the purpose of inspection and maintenance of equipment owned by Navigator Telecommunications, LLC or its agents;

6) Interconnection of a device, line or channel to Company facilities or equipment contrary to the Company's terms and conditions of service on file with and approved by the Commission;

7) Excessive or improper use of telephone service, or use in such manner as to interfere with reasonable service to other end-users.

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SECTION 1 - RULES AND REGULATIONS, CONT.

1.30 Customers Rights and Responsibilities, cont.

1.30.5 Reconnection of Service

After local telephone service has been disconnected, Navigator Telecommunications, LLC. will restore your service when the reason for the disconnection has been remedied. Before restoring your service, the following will be required:

1) Payment for all undisputed amounts must be received by Navigator Telecommunications, LLC. or its authorized Agent.

2) Installation charges must be paid again if your service has been disconnected. Installation charges will not be charged if your service has been suspended.

3) Navigator Telecommunications, LLC. does not normally require deposits, although deposits may be required from Customers whose credit history is unacceptable or unavailable. Navigator Telecommunications, LLC. reserves the right to collect advance payments for recurring and non-recurring charges.

1.30.6 Inquiries and Complaints

Telephone inquiries may be directed to Navigator Telecommunications, LLC. at 888-662-8835. Written inquiries may be directed to:

Navigator Telecommunications, LLC.
8525 Riverwood Park Drive
P.O. Box 13860
North Little Rock, AR 72113-3860

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SECTION 1 - RULES AND REGULATIONS, CONT.

1.30 Customers Rights and Responsibilities, cont.

1.30.7 Filing a Complaint with the Kentucky Public Service Commission.

If Navigator Telecommunications, LLC cannot resolve your complaint, you may contact the Kentucky PSC by mail or phone at the following:

THE KENTUCKY PUBLIC SERVICE COMMISSION
Division Of Consumer Affairs
730 Schenkel Lane
Frankfort, Kentucky 40602-0615

Phone (502) 564-3940
Fax (502) 564-3460

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SECTION 2 - DESCRIPTION OF SERVICE

2.1 Product Descriptions Generally

Navigator Telecommunications, LLC will resell many of the underlying carrier's services for business and residential Customers of the incumbent local exchange carriers that are eligible for resale. Navigator Telecommunications, LLC will also sell services for business Customers, including Virtual PBX service and certain optional business features.

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.1 Product Descriptions Generally, cont.

2.1.1 Resold Services

Navigator Telecommunications, LLC 's Resold Services are offered for local calling using the resold services of the ILEC.

Navigator Telecommunications, LLC resells business, residential, PBX trunks, and optional services of the ILEC.

Resold features associated with resold local exchange service will be priced according to the rates established for such features in the underlying carrier's effective intrastate tariffs, together with applicable discounts. The rates for specific resold services are set forth in Section 3 - Rates.

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.2 Caller ID Language

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residence of employees/volunteers, where an executive officer of the agency registers with the telephone company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. Line blocking Customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch-Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A Customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID Customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID Customer that the calling party has elected to block the delivery of their name and telephone. The blocking of Calling Party Number (CPN) will not be provided on calls originating from Customer-Owned Pay Telephone Service. If the Caller ID Customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any Customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the Customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the Customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly, by the transmission to a Caller ID Customer of a name or telephone number which the calling party of the Caller ID Customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Cller aID subscriber. Resale of this information is prohibited by this tariff. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.3 Local Service Areas

Navigator Telecommunications, LLC will provide local exchange and basic local exchange telecommunications service in the entire state of Kentucky. The geographic area in which service is to be offered follows the exchange boundaries and is no smaller than an exchange. Navigator Telecommunications, LLC concurs in the ILEC's local calling scopes. Navigator Telecommunications, LLC will mirror all exchange service areas of the ILEC.

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.4 Directory Listings

For each Customer of Navigator Telecommunications, LLC's Exchange Access Service(s) the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings. See SECTION 3 for the rates for additional directory listings.

2.5 Operator-Assisted Services

Operator-assisted services are provided to Business and Residential Customers on a pre-subscribed basis. Various billing arrangements are available with Navigator Telecommunications, LLC 's operator-assisted service including Calling Card, Commercial Credit Card, Collect, Person-to-Person and Third Party. Charges apply as stated in SECTION 3, as well as per call operator charges.

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SECTION 2 - DESCRIPTION OF SERVICE CONT.

2.5 Operator-Assisted Services, cont.

2.5.1 Operator Dialed Surcharge

This surcharge applies to Operator Station and Person-to-Person rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

1) Calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the Navigator Telecommunications, LLC network; and

2) Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

2.5.2 Busy Line Verify and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. The operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

A charge will apply when:

1. The operator verifies that the line is busy with a call in progress;

SECTION 2 - DESCRIPTION OF SERVICE CONT.

2.5 Operator-Assisted Services, cont.

2.5.2 Busy Line Verify and Line Interrupt Service, cont.

2. The operator verifies that the line is available for incoming calls; or

3. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. One charge will apply for both verification and interruption.

No charge will apply when:

1. The calling party advises that the call is to or from an official public emergency agency; or

2. Under conditions other than the three stated above.

Busy Verification and Interrupt service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

2.6 Directory Assistance

Customers and users of the Company's business and residential calling services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.6 Directory Assistance, cont.

Call allowances are as stated below:

1. There will be a charge for all customer calls to Directory Assistance except as noted in 2a and 2b following.

2a. Customers who have been certified by a physician or appropriate agency as unable to use a telephone directory because of a visual or physical handicap (this provision is not intended to allow the exemption for large business subscribers who employ only a few handicapped employees), and

2b. Customers who make a call for a telephone number that was incorrectly published in or omitted from the alphabetical section of the directory due to Company error.

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SECTION 2 - DESCRIPTION OF SERVICE, CONT.

2.7 Extended Area Services

Extended and Expanded Area Calling Service allows the Customer to make calls to specific NXX codes within designated exchanges outside the Customer's Local Calling area without paying intraLATA toll rates. Navigator Telecommunications, LLC will mirror all existing Enhanced Optional Extended Area Service and Extended Calling Service areas in the exchanges of the ILECs where Navigator Telecommunications, LLC offers services.

SECTION 3 - RATES

3.0 General

The Company concurs in the rules and regulations applying to and governing Basic Local Exchange telephone service (hereinafter referred to as Exchange Access Lines service) as set forth in the ILEC's Kentucky Tariffs on file with and approved by the Public Service Commission of the State of Kentucky, and in any amendments thereto as authorized by the Kentucky Public Service Commission or applicable law. The Company concurs with the ILEC's regulations, descriptions and scopes of Services, with appropriate discount rates. Discount rates and specific footnotes are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Kentucky Public Service Commission, at any such time as its appears that such cancellation is in the best interest of the Company and/or its Customers.

The Company discounts are based upon lines. The company defines lines as: single line telephone services, Centrex stations, DS0s or B-channels on ISDN.

SECTION 3 – RATES, CONT.

3.1 Rates – Navigator Telecommunications, LLC. service in BellSouth's service areas:

3.1.1 Directory Services

Non-Recurring	Monthly Charge
Same as BellSouth Tariff*	Same as BellSouth Tariff*

*Directory services will be provided at the same rate as the BellSouth's.

3.1.2 Business Services (2) (T)

All services currently available from Navigator Telecommunications, LLC.

Non-Recurring	Monthly Charge
Conversion Charge $10 per line	Same as BellSouth Tariff*
Installation Charge same as BellSouth Tariff*	

*Discounts may apply for the following:

1. Discounts—10%
2. Promotional programs—to be determined at the time of the promotional offer

(Note: Discounts are not cumulative, only on discount applies)

3.1.3 Residence Services (1) (2) (T)

All services currently available from Navigator Telecommunications, LLC.

Non-Recurring	Monthly Charge
Conversion Charge $10 per line	same as BellSouth Tariff*
Installation Charge same as BellSouth Tariff*	

*Discounts may apply for the following:

1. Volume Discounts – 10% for 2+ lines.
2. Service contract length Discounts – 10% for 12+ months
3. Promotional programs—to be determined at the time of the promotional offer
4. Purchase of multiple services

(Note: Discounts are not cumulative, only one discount applies)

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(1) These services are grandfathered for all existing customers. For new customers, these services are available only to subscribers of a Navigator Residential Product.

(2) Navigator concurs in BellSouth's rates and regulations for business and residence services with the exception of per use charges for Call Redial, Call Return, and Three-Way Calling. Per use charges for these services are shown in Section 3, Page 3. (N)

SECTION 3 – RATES, CONT.

3.1 Rates – Navigator Telecommunications, LLC. service in BellSouth's service areas:

3.1.4 Reserved For Future Use (D)

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SECTION 3 – RATES, CONT.

(N)

3.1.5 Residential Price Packages – BellSouth Service Areas

3.1.5.1 Navigator Basic

	Monthly Charge
Single Residential Phone Line	$19.95
30 Minutes of Long Distance Calls (1)	Included
Monthly Long Distance Fee	Included

	Non-Recurring Charge
Phone Line Installation Fee	$36.00

3.1.5.2 Navigator Basic Plus

	Monthly Charge
Single Residential Phone Line	$27.95
Call Waiting	Included
Three - Way Calling	Included
Caller ID Deluxe	Included

	Non-Recurring Charge
Phone Line Installation Fee	$36.00

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(1) Includes 30 minutes of free long distance calls within the 48 contiguous United States. Additional long distance calls within the contiguous states will be billed at Navigator's long distance rate of $.089 per minute. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at higher rates.

SECTION 3 – RATES, CONT. (N)

3.1.5 Residential Price Packages – BellSouth Service Areas

3.1.5.3 Navigator Premium

	Monthly Charge
Single Residential Phone Line	$33.95
Call Waiting	Included
Three – Way Calling	Included
Caller ID Deluxe	Included
60 Minutes of Long Distance Calls (2)	Included
Monthly Long Distance Fee	Included

	Non-Recurring Charge
Phone Line Installation Fee	$36.00

3.1.5.4 Navigator Premium Plus

	Monthly Charge
Single Residential Phone Line	$35.95
NavChoice (1)	Included
60 Minutes of Long Distance Calls (2)	Included
Monthly Long Distance Fee	Included

	Non-Recurring Charge
Phone Line Installation Fee	$36.00

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(1) NavChoice features include Caller ID Deluxe, Call Waiting, Call Forwarding, Call Selector, Three – Way Calling, Speed Calling 8, Call Return, Repeat Dialing, Call Trace, Anonymous Call Rejection

(2) Includes 60 minutes of free long distance calls within the 48 contiguous United States. Additional long distance calls within the 48 contiguous states will be billed at Navigator's long distance rate of $.089 per minute. Calls made to points outside of the contiguous 48 states, including all international calls, are not included in this offer, and will be billed at higher rates.

SECTION 3 – RATES, CONT.

3.2 Residence and Business Rates (1) (T)

	Per Use	USOC	(N)
Call Redial	$1.15	NA	
Call Return	1.15	NA	
Three – Way Calling	1.15	NA	

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(1) Navigator specific prices are shown for the three (3) services above. Navigator concurs in BellSouth's other Business and Residence rates as shown in Sections 3.1.2 and 3.1.3. (N)

SECTION 3 - RATES

3.3 Rates – Navigator Telecommunications, LLC. service in GTE and GTE-Contel service areas:

3.3.1 Directory Services

Non-Recurring	Monthly Charge
Same as GTE-Contel Tariff*	Same as GTE-Contel Tariff*

*Directory services will be provided at the same rate as GTE-Contel

3.3.2 Business Services

All services currently available from Navigator Telecommunicions, LLC.

Non-Recurring	Monthly Charge
Conversion Charge $10 per line	Same as GTE-Contel and GTE Tariff*
$21.25 minimum per location	
Installation Charge same as GTE-Contel and GTE Tariff*	

*Discounts may apply for the following:

1. Discounts—5%
2. Promotional programs—to be determined at the time of the promotional offer

(Note: Discounts are not cumulative, only on discount applies)

3.3.3 Residence Services

All services currently available from Navigator Telecommunications, LLC.

Non-Recurring	Monthly Charge
Conversion Charge $10 per line	same as GTE-Contel and GTE Tariff*
$21.25 minimum per location	
Installation Charge same as GTE-Contel and GTE Tariff*	

*Discounts may apply for the following:

1. Volume Discounts – 5% for 2+ lines.
2. Group Discount
3. Promotional programs—to be determined at the time of the promotional offer
4. Purchase of multiple services

(Note: Discounts are not cumulative, only one discount applies)

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SECTION 3 – RATES, CONT. (N)

3.3 Rates – Navigator Telecommunications, LLC. service in Verizon service areas:

3.3.4 COIN Services

All services currently available from Navigator Telecommunications, LLC.

Non-Recurring		Monthly Charge
Conversion Charge	$10	Same as Verizon Tariff*
Installation Charge	Same as Verizon Tariff*	Same as Verizon Tariff*

*Discounts may apply for the following:

1. Discounts – 10%
2. Promotional programs – to be determined at the time of the promotional offer

(Note: Discounts are not cumulative, only one discount applies)

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SECTION 3 – RATES, CONT.

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SECTION 4 - SPECIAL SERVICE ARRANGEMENTS

4.1 Individual Case Basis Arrangements

Rates for Dedicated Access, Private Line and combinations of Unbundled Network Equipment services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to Customers in a nondiscriminatory manner. Terms of the specific ICB contracts will be made available to the Kentucky Public Service Commission upon request on a proprietary basis.

4.2 Customer Requested Service Suspensions

At the request of the Customer the Company will suspend incoming and outgoing service on the Customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the Customer's request the Company will, for 30 days, provide the Customer with an intercept recording referring callers to another number. This service is available to Customers at no charge.

The Company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction, during the period of suspension.

	Period of Suspension Charge
First Month or Partial Month	Regular Monthly Rate (no reduction)
Each Add'l. Month	(one year 1/2 Regular Monthly Rate limit)

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SECTION 5 – COIN TELEPHONE SERVICE - BELLSOUTH SERVICE AREA

5.1 Access Line Service For Payphone Service Providers Telephones

5.1.1 Definition and Requirements

A. Access line service for Payphone Service Provider (PSP) Telephones is an exchange line service provided at the request of a subscriber for telecommunications use by the general public. Exceptions include service pertaining to inmates served within the confines of penal, correctional or mental institutions is provided in Section 5.1.3.

1. Access line service is provided on a flat rate basis.

2. Access line service is provided for use with PSP noncoin-operated public telephones or PSP coin-operated public telephones. PSPs telephones that accept coins shall accept coins of various denominations and shall be capable of returning unused coins.

3. Call completion of local messages is provided by the Company.

4. The subscriber shall be responsible for the installation, maintenance and operation of PSP telephones used in connection with this service.

5. PSP telephones must be connected to the Company network in compliance with Part 68 of the F.C.C. Rules and Regulations.

6. Service is furnished subject to the condition that all applicable regulations in Sections 1 and 2 will apply

7. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Tariff.

8. This service is not subject to concessions.

9. Access line service for PSP telephones can not be included on account containing other classes of service. A separate account is required for this offering at each location.

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SECTION 5 – COIN TELEPHONE SERVICE – BELLSOUTH SERVICE AREA, CONT.

5.1 Access Line Service For Payphone Service Providers Telephones, cont.

5.1.1 Definition and Requirements, cont.

A. Cont.

10. Service suspension is not available to Access Line Service for PSPs unless the instrument is total inaccessible to the general public on a temporary basis. In all cases, the decision to permit temporary suspension of service for Access Line Service for PSPs rests with the Company. If the service is suspended, it will be at full rate.

11. This access line includes an optional screening feature to prevent third number and collect calls from being billed to the subscriber's line. The operator also can not perform coin collecting functions.

12. PSP telephones may not be attached to other types of access lines.

13. The subscriber will be responsible for any and all toll charges billed to the subscriber's account.

14. The instrument must display name, address, and telephone number information of the person or entity responsible for the pay phone where callers can obtain assistance when problems occur with pay telephone service. PSPs shall provide and post on or near the pay phone:

    a. The name and phone number of the owner of the instrument.
    b. The operating instructions of the instrument.
    c. A cost-free method for reporting complaints and obtaining refunds.

15. The subscriber shall insure that the instrument is FCC registered and in accordance with all hearing impaired and handicapped requirements. Use of letterless keypads is prohibited.

16. PSPs that accept coins shall accept coins of various denominations and shall be capable of returning unused coins.

17. PSPs shall offer toll free access to 800/888 numbers.

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SECTION 5 – COIN TELEPHONE SERVICE – BELLSOUTH SERVICE AREA, CONT.

5.1 Access Line Service For Payphone Service Providers Telephones, cont.

5.1.1 Definition and Requirements, cont.

A. Cont.

18. Callers must be able to access 911 free and without the use of a coin.

19. Access line service must be dedicated with one line for each station and shall not be connected behind a PBX or other line concentration device with the exception of Payphone Service Provider Inmate Calling Service as defined in Section 5.1.3.

20. For customers subscribing to Caller ID - Deluxe, as specified in Section A13.19.2.H of BellSouth's General Subscriber Services Tariff, if the incoming call originates from a PSP set, the name information will always be "Pay Phone".

21. PSPs shall not charge for calls not completed.

22. PSPs that provide access to long-distance services shall:

    a. Comply with operator service provider restrictions as described in KPSC Administrative Case No. 330.
    b. Allow access to certified long-distance carriers through 1-700, 1-800, 1-950, or 101XXXX dialing. Access to long distance carriers shall not be blocked or intercepted by PSPs or traffic aggregators. Such calls shall be routed to the network as dialed by the end user.
    c. Allow access to Company operators. All "0-" calls shall be first routed to the LEC and not be blocked or intercepted by PSPs or traffic aggregators. Calls shall be routed as dialed by the end user.
    d. Provide stickers to be placed on or near the telephone equipment specifying the name, address and telephone number of the entity to which the set is presubscribed for operator services.
    e. Require any operator service provider that rates and bills calls originated from the PSP instrument identify themselves to end-users at least once before any charges are incurred.
    f. Provide any caller, upon request, as to applicable rates.
    g. Not accept calling cards for billing unless able to validate call.

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SECTION 5 – COIN TELEPHONE SERVICE – BELLSOUTH SERVICE AREA, CONT.

5.1 Access Line Service For Payphone Service Providers Telephones, cont.

5.1.2 Rates and Charges

A. Rates and Charges Applied by the Company

1. Flat Rate Service Monthly Charges Per Access Line

a. Access line basic rate (T)

(1) Per Access Line

	Monthly Rate	USOC	
(a) Group 1 (0 – 13,800)[1]	$29.76	NA	(I)
(b) Group 2 (13,801 – 25,100)[2]	18.81	NA	
(c) Group 3 (25,101 – 45,500)[2]	18.81	NA	
(d) Group 4 (45,501 – 200,800)[2]	18.81	NA	
(e) Group 5 (200,801 – 1,191,800)[3]	15.81	NA	(R)

b. The following access line feature charge is applicable in addition to the monthly charges in 1 preceding.

(1) Public telephone access line[4] (T)

(a) Unrestricted, outward, each[5,6]	$ -	1ZY
(b) Unrestricted, two-way, each[5,6]	-	1Z2
(c) Restricted, outward, each[5,6,7]	-	1Z3
(d) Restricted, two-way, each[5,6,7]	-	1Z5
(e) Restricted, outward, each[5,6,8]	-	13D
(f) Restricted, two-way, each[5,6,8]	-	13E
(g) Restricted, two-way, each[5]	-	13R

(1) The access line rate is equal to $37.60 less the current Subscriber Line Charge (SLC) of $7.84. Rates for the SLC may change over time. Navigator will charge a monthly rate of $37.60 including the current SLC, and will file tariff revisions in a timely fashion adjusting the access line rate to reflect future changes in the SLC charge.
(2) The access line rate is equal to $26.65 less the current SLC of $7.84. Rates for the SLC may change over time. Navigator will charge a monthly rate of $26.65 including the current SLC, and will file tariff revisions in a timely fashion adjusting the access line rate to reflect future changes in the SLC charge.
(3) The access line rate is equal to $23.65 less the current SLC of $7.84. Rates for the SLC may change over time. Navigator will charge a monthly rate of $23.65 including the current SLC, and will file tariff revisions in a timely fashion adjusting the access line rate to reflect future changes in the SLC charge.
(4) For Access Line options that do not offer central office blocking of 900 and 976 calls, this feature is available at the subscriber's request as provided under Customized Code Restriction Option #4 shown in Section 3.3.20 of BellSouth's General Subscribers Services Tariff for business line customers.
(5) Provides operator screening.
(6) Provides central office blocking of 011+ calls direct distance dialed to numbers outside the North American Numbering Plan.
(7) 1+900, 7 or 10 digit local, 1+DDD and 976 are blocked from completion.
(8) 1+900, 1+DDD, and 976 are blocked from completion.

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SECTION 5 – COIN TELEPHONE SERVICE – BELLSOUTH SERVICE AREA, CONT.

5.1 Access Line Service For Payphone Service Providers Telephones, cont.

5.1.2 Rates and Charges, cont.

A. Rates and Charges Applied by the Company, cont.

2. Service charges applicable to this service are as shown in Section 5.1.2.B following.

3. At the request of the subscriber, Touch-Tone Calling Service may be provided as covered in Section A13 of the BellSouth General Subscriber Services Tariff.

4. The subscriber is responsible for Directory Assistance service charges as described in Section 6 of this tariff and Section A3.13.3 of BellSouth's General Subscriber Services Tariff.

5. The multi-line business subscriber line charge, found in the F.C.C. No. 1 tariff, is applicable to all Payphone Service Provider lines.

6. Trouble Determination Charges are applied on the same basis as for individual line business service covered in Section A4 of the BellSouth General Subscriber Services Tariff.

7. Directory listings in connection with two-way public telephone access lines as shown below are furnished under the same regulations as shown in Section A6 of the BellSouth General Subscriber Services Tariff. Listings are not available for outward public telephone access lines.

a. Non-Published Listings

	Monthly Rate	USOC
Each	$4.00	NPU

b. Secondary Service Charges apply to changes in directory listings associated with this service. Applicable rates are as shown in Section 5.1.2.B.

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SECTION 5 – COIN TELEPHONE SERVICE – BELLSOUTH SERVICE AREA, CONT.

5.1 Access Line Service For Payphone Service Providers Telephones, cont.

5.1.2 Rates and Charges, cont.

B. Service Charges

1. Line Connection Charge

a. Applies per payphone access line.

	COIN	USOC
First Line (per customer request	$62.05	NA

2. Line Change Charge

a. Applies per payphone access line.

First Line (per customer request	$40.80	NA

3. Secondary Service Charge

a. Applies per customer request.

Each	$17.00	NA

4. Premises Work Charge

a. First 15-minute increment or fraction thereof.

Per increment	$30.00	NA

b. Each additional 15-minute increment or fraction thereof.

Per increment	$14.00	NA

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SECTION 5 – COIN TELEPHONE SERVICE – BELLSOUTH SERVICE AREA, CONT.

5.1 Access Line Service For Payphone Service Providers Telephones, cont.

5.1.3 Payphone Service Provider Inmate Calling Service (PSPICS)

A. Access line service for Payphone Service Provider (PSP) telephones is provided for exclusive use of inmates (Payphone Service Provider Inmate Calling Service, or PSPICS) served within the confines of a penal, correctional or mental institution.

B. Except as modified herein, regulations and requirements set forth elsewhere in Section 5 for PSP telephones will apply to PSPICS.

C. In lieu of Access Line Service for PSPs shown elsewhere in Section 5, CPE stations subscribing to PSPICS are customer provisioned as follows:

1. May be arranged for outward only calling.

2. May be arranged to terminate calls after a certain amount of conversation time, or in emergency cases in accordance with Commission Rules and Regulations and upon notification to the Company of such arrangement. The Company will not provide credit or equivalent service to the called or calling parties for such calls.

3. Shall be arranged to block Directory Assistance calls.

4. Unrestricted pay telephone service may be provided at the administrator's request in a fully supervised location.

5. Except as provided below, shall be arranged to allow only 0+ collect calls for local, intraLATA, and interLATA calls and to block all other calling including, but not limited to, local direct, credit card, third number, 1+ sent-paid, 0+ sent-paid, 0- sent-paid, all 0-, 700, 800, 900, 976, 950, 911, and 101XXXX. Where customer-provided stations can block additional digit dialing after initial call set-up, 1+ long distance and seven digit local calling may be permitted.

6. May be arranged for seven digit sent-paid local service and for 0+ collect calling for intraLATA, and interLATA calling.

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SECTION 5 – COIN TELEPHONE SERVICE – BELLSOUTH SERVICE AREA, CONT.

5.1 Access Line Service For Payphone Service Providers Telephones, cont.

5.1.3 Payphone Service Provider Inmate Calling Service (PSPICS), cont.

7. May be arranged to limit individual inmate calls to approved telephone numbers.

8. May be arranged to block access to certain telephone numbers.

9. At the facility administrator's request, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders.

10. At the request of the facility administrator inmate service located at correctional or mental health facilities, may be provided with automated collect or debit card service for local, intraLATA and interLATA calls.

D. Rates and charges for access line service for PSPICS are provided in Section 5.1.2 of this Tariff. At the request of the facility administrator, blocking of equal access calls (10XXX or 101XXXX) may be provided on telephones for exclusive use of inmates at the rate following.

(1) Blocking of equal access call (10XXX or 101XXXX) from completion.

	Rate	USOC
(1) Per line	$.80	PSE

E. A notice shall be conspicuously displayed near PSPICS telephones which notifies inmates that the prison facility may monitor, time and restrict service from such phones and that information, such as date and time of call, duration of call, and originating and terminating number, may be furnished to the facility, and further, that the use of these telephones constitutes consent to this service.

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SECTION 6 – LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6.1 Application

6.1.1 This tariff applies to Long Distance Message Telecommunications Service (MTS) furnished or made available by the Company and its connecting companies between points within the state of Kentucky, and within the same LATA where the respective rate centers of seuch points also are located in said state and the same LATA.

6.2 General

6.2.1 Long distance message telecommunications service is that of furnishing facilities for communications between stations in different rate centers for two-point service.

6.2.2 Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

6.2.3 Except as otherwise provided herein, the rates and regulations outlined in this Tariff section are in addition to, and are in compliance with, the rates and regulations specified in the other applicable sections of this Tariff.

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SECTION 6 – LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6.3 Two-Point Service

6.3.1 Service Between Land Wire Telephones

A. Classes of Service

Service is offered to residential and business customers on a Station-to-Station or Person-to-Person basis. The Station-to-Station class of service is furnished on a Customer Dialed Calling Card basis, an Operator Handled basis, or on a Direct Distance Dialing basis.

1. Dial Station-to-Station rates apply to sent-paid, station-to-station dial type communication.

   a. Dial type telephone communication denotes calls dialed and completed by a customer from a telephone without operator assistance and the call billed to the originating number. Operator services will not be used with call completion or in furnishing information or assistance related to billing or charges for such call, but will:

      (1) Reestablish a call which has been interrupted after the called number has been reached or,
      (2) Reach a called telephone number where facilities are not available for dial completion.
      (3) Record the originating telephone number where no automatic recording equipment is available.
      (4) Place a call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.
      (5) Assist in call completion between hearing or speech impaired customers who use Telecommunications Devices for the Deaf (TDD) and ordinary telephone users.

   b. Dial Station-to-Station rates do not apply on calls dialed from a pay telephone

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SECTION 6 – LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6.3 Two-Point Service, cont.

6.3.1 Service Between Land Wire Telephones, cont.

A. Classes of Service, cont.

2. Operator Station-to-Station and Person-to-Person

a. Operator Handled Station-to-Station rates apply to station-to-station telephone communication where the completion of the call or a request for any information or assistance relating to billing or charges for such call requires the assistance of an operator, except for operator services used in connection with dial type telephone communication as noted above. Operator Handled Station-to-Station calls include station-to-station calls placed from a pay telephone.

b. Person-to-Person rates apply where the person originating the call specifies to the operator a particular person to be reached, a particular mobile station to be reached through a miscellaneous Common Carrier attendant, or a particular station, department, or office to be reached through a PBX or Centrex Type Service.

c. Customer Dialed Calling Card rates apply to station-to-station telephone communications where the person originating the call dials and completes the call without assistance of an operator, except that an operator will record the Company credit card number; or where the operator reaches the called telephone number where facilities are not available for dial completion. Customer Dialed Calling Card rates also apply when the person originating the call uses a Telecommunications Device for the Deaf (TDD) to originate or receive calls to or from users of ordinary telephones through an Operator at the Kentucky Relay Center. Calls through the Kentucky Relay Center may be billed only to a Kentucky Calling Card number.

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SECTION 6 – LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6.3 Two-Point Service, cont.

6.3.1 Service Between Land Wire Telephones, cont.

B. Rating of Calls

1. Rates are quoted in terms of initial and additional periods.

   a. The rates for this service are as specified in E following.

   b. The basic rate for all classes of service is shown in E below. For day calls, total fractional amounts will be rounded down to the lower cents. Additional charges shown under E below should be added to the basic rate for all Operator Station and Person classes of service.

C. Timing of Messages

1. On station-to-station calls, chargeable time begins when connection is established between the calling station and the called telephone or PBX system.

2. On person-to-person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or agreed upon.

3. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the operator.

4. Chargeable time does not include time lost because of faults or defects in the service.

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SECTION 6 – LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6.3 Two-Point Service, cont.

6.3.1 Service Between Land Wire Telephones, cont.

D. Reversal of Charges (Collect Calls)

1. Collect calls are permissible for all telephone calls except calls to which Dial Station-to-Station or Customer Dial Calling Card rates apply.

2. The regularly established Operator Station-to-Station or Person-to-Person rates apply.

E. Rate Table

Rates shown in the tables below apply to intraLATA intrastate business or residence customers between all points within the same LATA and within the State of Kentucky.

1. Basic Rate Table for all classes of Service(1)(2)

	All Time Periods	
	Initial Minute or Fraction Thereof	Add'l Minute or Fraction Thereof
Rate Mileage - All Mileage	$.089	$.089

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(1) All "real time" rated calls are rated in whole minutes. "Real time" rated calls are calls that require "quotation of charges" before or after a call is completed (1+ Hotel and Time and Charges).

(2) Where sub-minute billing is not available, the initial and additional periods are rated in increments of one-minute, or any fraction thereof.

SECTION 6 – LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6.3 Two-Point Service, cont.

6.3.1 Service Between Land Wire Telephones, cont.

E. Rate Table, cont.

2. Additional Charges

a. The following charges are in addition to any charges shown in the Basic Rate Table above:

(1) Billing Surcharges, per call

	Charge	USOC
(a) Station-to-Station Customer Dialed Calling Card (credit card) calls	$0.80	NA
(b) Station-to-Station Customer Dialed, operator assisted Calling Card (credit card) calls	0.80	NA
(c) Station-to-Station operator assisted sent paid, collect, third number, and non-customer dialed credit card calls.	2.25	NA
(d) Person-to-Person operator assisted	4.90	NA

(2) Operator Dialed Surcharge[1]

(a) Station-to-Station operator assisted or Person-to-Person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number	0.80	NA

(3) Partially Automated Surcharge[2]

(a) Station-to-Station operator assisted calls (including those billed to calling cards) where the customer dials the terminating number and elects to have the operator handle billing	0.50	NA

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(1) Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.
(2) A Partially Automated Surcharge is in addition to any applicable Billing Surcharge.

SECTION 6 – LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6.3 Two-Point Service, cont.

6.3.1 Service Between Land Wire Telephones, cont.

E. Rate Table, cont.

3. Applicable Rate Periods

a. The rate shown in 1 above is applicable to the total charges for all messages with fractional amounts rounded down to the lower cent, regardless of the time of day the call is originated or terminated.

	Rate Application						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
8:00 AM to 5:00 PM(1)	Day Rate	Day Rate	Day Rate	Day Rate	Day Rate	Night Rate	Night Rate
5:00 PM to 11:00 PM(1)	Evening Rate	Evening Rate	Evening Rate	Evening Rate	Evening Rate	Night Rate	Evening Rate
11:00 PM to 8:00 AM(1)	Night Rate	Night Rate	Night Rate	Night Rate	Night Rate	Night Rate	Night Rate

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(1) To, but not including.

SECTION 6 – LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6.4 IntraLATA Long Distance Verification and Emergency Interrupt Service

6.4.1 General

Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

A. Verification

1. Service is furnished to aid subscribers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a subscriber line within the intraLATA calling area but outside the local calling area.

2. A subscriber request for verification of an intraLATA long distance number other than an emergency agency number is a chargeable verification request if an operator determines that the line is in use. No charge applies if the line is out of order.

B. Emergency Interrupt Service

1. Service is available when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.

2. A subscriber request for Emergency Interrupt to an intraLATA long distance number other than an emergency agency number is a chargeable Emergency Interrupt request.

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SECTION 6 – LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6.4 IntraLATA Long Distance Verification and Emergency Interrupt Service, cont.

6.4.2 Application of Rates and Charges

A. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as an agency which is operated by the Federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, etc.

B. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.

C. If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges specified in Section 6.3.1.E apply in addition to applicable verification and emergency interrupt charges.

	Charge	USOC
Verification, per call	$1.04	NA
Emergency Interruption, per call(1)	1.54	NA

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(1) A charge for a Verification Request also applies.

SECTION 6 – LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6.5 Directory Assistance Call Completion Service

6.5.1 Description of Service

A. Directory Assistance Call Completion (DACC) is an optional service provided to users of Directory Assistance (DA) Service. DA customers may choose to have the telephone number they are requesting dialed by the DA Operator System.

B. Service is available to Business and Residence customers except as limited in Section 6.5.3 following.

C. Individual message detail is not included as part of this service.

D. Service is available only where billing and terminal capability exists.

E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the Company.

6.5.2 General Regulations

A. The service is not subject to concessions and is furnished subject to all applicable regulations as shown in Section 2 of this tariff.

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EXECUTIVE DIRECTOR

SECTION 6 – LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

6.5 Directory Assistance Call Completion Service, cont.

6.5.3 Limitations of Service

A. This service is not available for the following classes of service call categories:

1. UniServ DA number requests
2. Non-Bell Exchange Carrier customers
3. Any Special Line Class Codes
4. 976 DA number requests
5. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number
6. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
7. Calls from tandems where the end user cannot be identified
8. Calls from Payphone Service Provider Telephones

6.5.4 Rates and Charges

A. Service Charges

(1) Directory Assistance Call Completion Charge

	Rate	USOC
(a) Charge Per Completed Call	$0.00	NA

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