NOS Communications, Inc.

Local Exchange

NOS COMMUNICATIONS, INC.

4380 Boulder Highway
Las Vegas, Nevada 89121

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

This tariff contains the description, regulations and rates for the furnishing of services and facilities for resold and facilities-based local exchange telecommunications services provided by NOS Communications, Inc. with principal offices at 4380 Boulder Highway, Las Vegas, Nevada 89121. This tariff applies for intrastate local exchange service furnished within the State of Kentucky. This tariff is on file with the Kentucky Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business in Las Vegas, Nevada.

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PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
BY Thomas M. Dorman
EXECUTIVE DIRECTOR

CHECK PAGE

The Pages listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective Page(s). Original and revised Pages as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

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* Indicates new or revised pages.

Issued: November 10, 2003 **Effective: December 10, 2003**

By: Tariff Administrator
4380 Boulder Highway
Las Vegas, Nevada 89121

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

(C) Change in Regulations
(D) Discontinued Rates or Regulations
(E) Correction of an Error
(I) Rate Increase
(N) New Rate or Regulation
(R) Rate Reduction
(T) Change in Text Only

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TARIFF FORMAT

A. **Page Numbering** - Page numbers appear in the upper right corner of the Page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between existing pages with whole numbers, a decimal is added. For example, a new page added between pages 34 and 35 would be page 34.1.

B. **Page Revision Numbering** - Revision numbers also appear in the upper right corner of the page. These numbers are used to determine the most current page version on file with the Commission. For example, 4th Revised Page 34 cancels the 3rd Revised Page 34. Consult the check Page for the page currently in effect.

C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2
2.1
2.1.1
2.1.1.A
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D. **Check Page** - When a tariff is filed with the Commission, an updated check Page accompanies the tariff filing. The check Page lists the tariff pages, with a cross reference to the current revision number. When new Pages are added, the check Page is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this Page if these are the only changes made. The tariff user should refer to the latest check Page to find out if a particular page is the most current on file with the Commission.

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EXECUTIVE DIRECTOR

By: Tariff Administrator
4380 Boulder Highway
Las Vegas, Nevada 89121

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates and terms and conditions of service applicable to the furnishing of local exchange telecommunications services by NOS Communications, Inc. ("NOS" or "Company") to Customers within the State of Kentucky.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Definitions

Authorized User – A person, firm or corporation which is authorized by the Customer or joint user to be connected to the Service of the Customer or joint user, respectively.

Automatic Numbering Identification – A type of signaling provided by a local exchange telephone company, which automatically identifies the local exchange line from which a call originates.

Business Day – The period of time from 10:00 a.m. to 4:00 p.m., Monday through Friday, as measured by local time at the location from which the Call is originated.

Busy Hour – The two consecutive half hours during which the greatest volume of traffic is handled in the central office.

Call – A completed connection between the Calling and Called parties.

Calling Station – The telephone number from which a Call originates.

Called Station – The telephone number called.

Carrier – An entity, other than the Company, that provides telecommunications service.

Commission – Kentucky Public Service Commission.

Company – NOS Communications, Inc., unless specifically stated otherwise.

Customer – A person, association, firm, corporation, partnership, governmental agency or other entity, including affiliates or divisions of the Customer, in whose name the telephone number of the Calling Station is registered with the underlying local exchange company. The Customer is responsible for payment of charges to the Company and compliance with all terms and conditions of this tariff.

Disconnect – To render inoperable or to disable circuitry thereby preventing outgoing and incoming telecommunications service.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

1.1 Definitions (Cont'd)

Exchange – The geographical area that has been established to administer and furnish communications in that area.

Exchange Service – Service that involves furnishing central office facilities to provide users with the ability to make calls within the local service calling area on a measured or unlimited use bases.

Foreign Exchange Service – Service that involves furnishing central office line facilities to provide users with the ability to make calls within the local calling area on a measured or unlimited use bases.

Incomplete – Any Call where voice transmission between the Calling and Called station is not established.

Interruption – The inability to complete calls due to equipment malfunctions or human errors. Interruptions shall not include, and no allowance shall be given for service difficulties such as slow dialtone, circuits, busy or other network and/or switching capacity shortages. Nor shall interruptions include the failure of service or facilities provided within this Tariff by the Company shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Company, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Company's facilities or service, or any other reason covered by this Tariff or by applicable law.

Holiday – For the purposes of this tariff recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

LATA – A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-01102; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Measured Charge – A charge assessed on a per-minute basis in calculating a portion of the charges due for a completed interexchange or local call.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

1.1 **Definitions** (Cont'd)

Message – A completed telephone call by a Customer or User.

Message Toll Service – A service involving facilities for telecommunications between local calling service areas. **Non-Business Day** – The period of time from 4:01 p.m. to 8:510 a.m., Monday through Friday, and all Saturday and Sunday, as measured by local time at the location from which the Call is originated.

Normal Business Hours – The hours of 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

Premises – The space occupied by an individual Customer in a building, in adjoining buildings occupied entirely by that Customer, or on contiguous property occupied by the Customer separated only by a public thoroughfare, a railroad right of way, or a natural barrier.

Rate – Money, charge, fee or other recurring assessment billed to Customers for services or equipment.

Recurring Charges – The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service – The Company's intrastate regulated telecommunications service.

Service Commencement Date – The first day following the date on which the Company notifies the Customer that the requested services or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or the tariffs of the Company, in which case the Service Commencement date is the date of the Customer's acceptance. The Company and Customer may actually agree on a substitute Service Commencement Date.

Service Order – The written request for network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth herein and pursuant to the tariffs of the Company, but the duration of the service is calculated from the Service Commencement Date.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

1.1 **Definitions** (Cont'd)

Shared – A facility of equipment system that can be used simultaneously by several customers.

State – State of Kentucky, unless otherwise noted.

Telecommunications – The transmission of voice communications or subject to the transmission capabilities of the Service, the transmission of data, signaling, metering, or other similar communications.

Terminal Equipment – Telephone instruments, including pay telephone equipment, the common equipment of large and small key and PBX systems and other devices and apparatus, and associated wiring, which are intended to be connected electrically, acoustically, or inductively to the telecommunication system.

User or End User – Customer or any authorized person or entity that utilizes the Company's services.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

1.2 Abbreviations

BLV – Busy Line Verification

CPE – Customer Premises Device

FCC – Federal Communications Commission

ILEC – Incumbent Local Exchange Carrier

IXC – Interexchange Carrier

PBX – Private Branch Exchange

PIC – Primary Interexchange Carrier

PICC – Primary Interexchange Carrier Charge

POP – Point of Presence

PSAP – Public Safety Answering Point

V&H – Vertical and Horizontal Coordinates

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 The Company provides facilities-based and resold local exchange telecommunications service to Customers for the direct transmission of voice, data and other types of telecommunications.

2.1.2 The Company is responsible for the services provided under this tariff and for unregulated services provided pursuant to contract, and it assumes no responsibility for any service (whether regulated or not) provided by any other Carrier to the End User or to any carrier that purchases access to the Company network.

2.1.3 The Company installs, operates and maintains the communications services provided herein in accordance with the terms and conditions set forth in this tariff. When authorized by the Customer, the Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangements.

2.1.4 The Company's services are provided on a monthly basis, unless otherwise stated in this tariff. Services are available twenty-four (24) hours per day, seven (7) days per week.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.2 Limitations of Service

2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.

2.2.2 Service is furnished to the User for any lawful purpose. Service shall not be used for any unlawful purpose, nor used in such a manner as to interfere unreasonably with the use of service by any other Users.

2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, false or invalid numbers, or false calling or credit cards is prohibited.

2.2.4 The Company's services may be denied for nonpayment of charges. Additionally, the Company's services may be denied for noncompliance with any of the Commission's regulations, or for other violations of the terms and conditions set forth in this tariff.

2.2.5 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another is prohibited.

2.2.6 Service temporarily may be refused or limited because of system capacity limitations.

2.2.7 Service is subject to transmission limitations caused by natural (including atmospheric, geographic or topographic) or artificial conditions adversely affecting transmission.

2.2.8 Service to any or all Customers may be temporarily interrupted or curtailed due to equipment modifications, upgrades, relocations, repairs and similar activities necessary for proper or improved operations.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.3 Limitations of Liability

2.3.1 Because the Company has no control of communications content transmitted over its system, and because of the possibility of errors incident to the provision and use of its service, service furnished by the Company is subject to the terms, conditions and limitations herein specified.

2.3.2 The Company is not liable to Users for interruptions in service except as set forth in Section 2.5 of this tariff.

2.3.3 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited, unless otherwise ordered by the Commission, to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

2.3.4 The Company shall not be liable for and the User shall indemnify and hold the Company harmless against any claims for loss or damages involving:

2.3.4.A Any act or omission of: (i) the User; or (ii) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company;

2.3.4.B Interruptions or delays in transmission, or errors or defects in transmission, or failure to transmit when caused by or as a result of acts of God, fire, flood or other catastrophes, war, riots, national emergencies, government or military authorities, strikes, lock-outs, work stoppages or other labor difficulties, or causes beyond the Company's control;

2.3.4.C Any unlawful or unauthorized use of the Company's facilities and services;

2.3.4.D Libel, slander or infringement of copyright or trademark arising directly or indirectly from content transmitted over facilities provided by the Company;

2.3.4.E Infringement of patents arising from combining apparatus and systems of the User with facilities provided by the Company;

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.3 Limitations of Liability (Cont'd)

2.3.4 (Cont'd)

2.3.4.F Claims arising out of any act or omission of the User in connection with service provided by the Company;

2.3.4.G Breach in the privacy or security of communications transmitted over the Company's facilities;

2.3.4.H Changes in any of the facilities, operations or procedures of the Company that: (1) render any equipment, facilities or services provided or utilized by the User obsolete; (2) require modification or alteration of such equipment, facilities or services; or (3) otherwise affect use or performance of such equipment, facilities or services except where reasonable notice is required by the Company and is not provided to the Customer;

2.3.4.I Defacement of or damage to the Customer's Premises or personal property resulting from the furnishing of services or equipment on such Premises or the installation or removal thereof;

2.3.4.J Any wrongful act of a Company employee where such act is not authorized by the Company and is not within the scope of the employee's responsibilities for the Company;

2.3.4.K Any non-completed calls due to network busy conditions; and

2.3.4.L Any calls not actually attempted to be completed during any period that service is unavailable.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.3 Limitations of Liability (Cont'd)

2.3.5 The User shall reimburse the Company for all costs, expenses and fees, including reasonable attorney's fees, incurred by the Company in its defense against claims set forth in Section 2.3.4.

2.3.6 The Company assumes no responsibility for the availability or performance of any facilities under the control of other entities that are used to provide service to the User, even if the Company has acted as the User's agent in arranging for such facilities or services.

2.3.7 With the exception of billing disputes, any claim against the Company shall be deemed waived unless presented to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.

2.3.8 With respect to the services provided pursuant to this tariff, the Company makes no representations or warranties, express or implied, either in fact or by operation of law, statutory or otherwise, including, but not limited to, warranties of title or implied warranties of merchantability or fitness for a particular purpose, except those expressly set forth in this tariff. The Company does not authorize anyone to make a warranty or representation of any kind on its behalf and the User should not rely on any such statement.

2.3.9 Any liability of the Company for loss or damages arising out of mistakes, omissions, interruptions, delays, errors or defects in the service, the transmission of the service, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service, in no event shall exceed an amount equivalent to the proportionate fixed monthly charge assessed on the Customer for the time period in which the service giving rise to the claim occurred.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.4 Responsibilities of the Customer

2.4.1 Customers may be required to enter into a written service order which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services and the terms and conditions in the tariffs of the Company. Customer also may be required to execute any other documents or provide information pertaining to past accounts for similar services as may be reasonably requested by the Company.

2.4.2 The Customer is responsible for placing any necessary orders, complying with tariff regulations and assuring that Users comply with tariff regulations. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements of any governmental entity relating to services provided by the Company to the Customer or made available by the Customer to another User. The Customer also is responsible for the payment of charges for all Calls originated at the Customer's numbers which are not collect, third party, calling card, or credit card calls.

2.4.3 At the expiration of the initial term specified in each Service Order, or any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the service order and the tariffs of the Company prior to termination. The rights and obligations which by their nature extend beyond the termination of the service shall survive such termination.

2.4.4 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.

2.4.5 If required for the provisioning of the Company's services, the Customer must provide the Company, free of charge, with any necessary equipment space, supporting structure, conduit and electrical power.

2.4.6 The Customer is responsible for arranging access to its Premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.4 Responsibilities of the Customer (Cont'd)

2.4.7 The Customer must pay the Company for replacement or repair of damage to the Company's equipment or facilities caused by negligent or improper use on the part of the Customer, Users, or others.

2.4.8 The Customer must indemnify the Company for the theft of any Company equipment or facilities installed at the Customer's Premises.

2.4.9 The Customer agrees to release, indemnify and hold harmless the Company against any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss of or damage to any property, whether owned by the Customer or others. The Customer shall reimburse the Company for all costs, expenses and fees, including reasonable attorneys' fees, incurred by the Company in its defense against such actions.

2.5 Allowances for Interruptions in Service

2.5.1 General

2.5.1.A A service is interrupted when it becomes unusable to the User, *e.g.*, the User is unable to transmit or receive communications due to the failure of a component furnished by the Company under this tariff.

2.5.1.B An interruption period begins when the User reports a service, facility or circuit to be inoperative and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

2.5.1.C If the User reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service facility or circuit considered by the Company to be impaired.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.5 **Allowances for Interruptions in Service** (Cont'd)

2.5.1 (Cont'd)

2.5.1.D The Company will normally clear all trouble of an emergency nature at all hours, consistent with the needs of Customers and the personal safety of Company personnel.

2.5.1.E The Company normally will clear all other trouble calls not requiring unusual repair, such as cable failures, within 24 hours of the report received by the utility, excluding Sundays and holidays unless the Customer agrees to another arrangement.

2.5.2 Application of Credits for Interrupted Services

2.5.2.A At the Customer's request, a credit allowance will be given for a continuous interruption of service for a period of twenty-four (24) hours or more after being found or reported.

2.5.2.B Any such interruption will be measured from the time it is reported to or detected by the Company, whichever occurs first.

2.5.2.C In the event the User is affected by such interruption for a period of less than twenty-four (24) hours, no adjustment will be made. No adjustments will be earned by accumulating non-continuous periods of interruption.

2.5.3 Limitations on Allowances

2.5.3.A No credit allowance will be made for any interruption of service:

2.5.3.A.1 due to the negligence of, or noncompliance with the provisions of this tariff by, any person or entity other than the Company, including but not limited to the Customer or other entities or carriers connected to the service of the Company;

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.5 Allowances for Interruptions in Service (Cont'd)

2.5.3 Limitations on Allowances (Cont'd)

2.5.3.A No credit allowance will be made for any interruption of service: (Cont'd)

2.5.3.A.2 due to the failure of power, equipment, systems or services not provided by the Company;

2.5.3.A.3 due to circumstances or causes beyond the control of the Company;

2.5.3.A.4 during any period in which the Company is not given full and free access to the Customer's or Company's facilities and equipment for the purpose of investigating and correcting the interruption;

2.5.3.A.5 during any period in which the User continues to use the service on an impaired basis;

2.5.3.A.6 during any period in which the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

2.5.3.A.7 that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and

2.5.3.A.8 that was not reported to the Company within thirty (30) days of the date that service was affected.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 Termination of Service

2.6.1 A Customer may terminate service, with or without cause, by giving the Company written notice, except where cause must be provided pursuant to the Customer's contract or Service Order. If a Customer orders services requiring special equipment and/or facilities dedicated to the Customer's use and then cancels the order before the service begins, a charge will be made to the Customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the Customer by the Company.

2.6.2 Upon five (5) business days written notice to the Customer, the Company may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

2.6.2.A Failure of the Customer to pay a non-disputed delinquent account;

2.6.2.B Failure of the Customer to make satisfactory arrangements to pay arrearages or meet the requirements of a payment agreement;

2.6.2.C Failure of the Customer to permit the Company to have reasonable access to its equipment, facilities, service connections or other property;

2.6.2.D Failure of the Customer to provide the Company with adequate assurances that an unauthorized use or practice will cease;

2.6.2.E Customer violation of any regulation governing the service under this tariff, or a violation of any law, rule, or regulation of any government authority having jurisdiction over the service;

2.6.2.F Company is prohibited from furnishing services by order of a court or other government authority having jurisdiction;

2.6.2.G Customer fraud or material misrepresentation of identity for purpose of obtaining telephone service; or

2.6.2.H Failure of the Customer to adhere to contractual obligations with the Company.

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By: Tariff Administrator
4380 Boulder Highway
Las Vegas, Nevada 89121

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 Termination of Service (Cont'd)

2.6.3 The Company may terminate service *without notice* to the Customer for any of the following occurrences:

2.6.3.A Customer's maintenance or operation of its equipment in such a manner as to adversely affect the Company's equipment or service to others;

2.6.3.B Customer non-compliance with any provision of this tariff which results in threatening the safety of a person or the integrity of the service delivery system of the Company;

2.6.3.C The existence of a condition on the Customer's premises determined by the Company to be hazardous;

2.6.3.D Customer tampering with the Company's equipment or service;

2.6.3.E Customer's unauthorized or illegal use of the Company's service or equipment.

2.6.4 The Customer is responsible for all charges incurred to the Calling Station regardless of which party terminates the service. The Customer shall reimburse the Company for all costs, expenses and fees (including reasonable attorneys' fees) incurred by the Company in collecting such charges.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.7 Payment of Charges

2.7.1 The Customer is responsible for payment of all charges for service furnished by the Company to the Customer and Users, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

2.7.2 Recurring monthly charges may be invoiced one month in advance. Invoicing cycles are approximately thirty (30) days in length, and payment is due upon receipt. Payment will be considered timely if paid within twenty (20) days of the billing date. After twenty (20) days, payment will be considered late.

2.7.3 The Company reserves the right to assess late payment charges for Customers whose account(s) carries principal owing from the prior billing period. Any charges not paid in full by the due date indicated on the billing statement may be subject to a late fee of 1.5% per month.

2.7.4 Customers must notify the Company either verbally or in writing of any disputed charges within thirty (30) days of the billing date, otherwise all charges on the invoice will be deemed accepted. All charges remain due and payable at the due date, although a Customer is not required to pay any disputed charges during the time period in which the Company conducts its investigation into the matter.

2.7.5 In the event of a dispute concerning a bill, Customers must pay a sum equal to the amount of the undisputed portion of the bill and proceed with the complaint procedures set forth in this tariff.

2.8 Deposits

The Company will not require deposits from Customers.

2.9 Advance Payments

The Company will not require advance payments from Customers.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.10 Contested Charges

All bills are presumed accurate, and shall be binding on the Customer unless objection is received by the Company within thirty (30) days of the billing date, either verbally or in writing. In the event that a billing dispute between the Customer and the Company for service furnished to the Customer cannot be settled with mutual satisfaction, the Customer may take the following course of action:

2.10.1 First, the Customer may request, and the Company will provide, an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.)

2.10.2 Second, if there is still a disagreement about the disputed amount after investigation and review by the Company, the Customer may file an appropriate complaint with the Kentucky Public Service Commission. The address of the Commission is:

P.O. Box 615, 211 Sower Boulevard,
Frankfort, Kentucky 40602-0615,
Phone (502) 564-3940
Toll Free: 1-800-772-4636
Fax (502) 564-3460

2.11 Taxes

The Customer is responsible for the payment of Federal excise taxes, state and local sales and use taxes, fees and other exactions imposed on the Company or its services by governmental jurisdictions, other than taxes imposed generally on corporation. All such taxes, fees and charges shall be billed separately as separate items and are not included in the quoted rates for local exchange service.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.12 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the Services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company, or (c) pursuant to any financing, merger or reorganization of the Company.

2.13 Temporary Promotional Programs

The Company may establish temporary promotional programs under which it may waive or reduce non-recurring or recurring charges, to introduce present or potential Customers to a Service not previously received by the Customers. The specific terms of each promotional program shall be filed with the Commission within 30 days of its effective date.

2.14 Application of Rates

2.14.1 Introduction

The regulations set forth in this Section govern the application of rates for services contained in Section 4 of the tariffs of the Company.

2.14.2 Rates Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

(a) Unless otherwise specified, calls are timed in one minute increments. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.

(b) Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).

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EXECUTIVE DIRECTOR

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.14 Application of Rates (Cont'd)

2.14.2 Rates Based on Duration of Use (Cont'd)

(c) Timing terminates on all calls when the calling party hangs up or the Company's network receives an on-hook signal from the terminating carrier.

2.14.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules apply:

a. Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated access line), the Company will apply the Rate Center of the Customer's main billing telephone number.

b. The airline distance between any two Rate Centers is determined as follows:

1) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced NECA tariff.

2) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.

3) Square each difference obtained in step (2) above.

4) Add the square of the "V" difference and the square of the difference obtained in step (3) above.

5) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.15 Timing of Calls

2.15.1 The Customer's monthly usage charges for the Company service are based upon the total number of minutes the Customer uses and the service options to which the Customer subscribes. Chargeable time begins at the time the called party answers (*i.e.* when two-way communications is possible), and ends when either party hangs up.

2.15.2 No charges apply if a Call is not completed.

2.15.3 For billing purposes, all Calls are rounded up to the nearest minute and billed in increments of one minute. The minimum Call duration is one (1) minute for a connected Call.

2.15.4 Where applicable, charges will be rounded up to the nearest penny.

2.15.5 Usage begins when the called party picks up the receiver (*i.e.* when two-way communication is possible). A Call is terminated when the calling or called party hangs up. The Company utilizes software answer supervision, which permits up to sixty (60) seconds of ringing before the Call becomes billed usage. Where answer supervision is not available, any Call for which the duration exceeds sixty (60) seconds shall be presumed to have been answered and becomes billed usage.

2.15.6 The Company will not knowingly charge for Incomplete or unanswered Calls. Upon the Customer's request and proper verification, the Company shall promptly adjust or credit the Customer's account for charges or payments for any Incomplete or unanswered Call inadvertently billed due to the unavailability of Feature Group D or due to another carrier's failure to provide answer supervision. Upon the Customer's request and proper verification, the Company also shall promptly adjust or credit the Customer's account for charges or payments for Calls placed to a wrong number.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.16 Start of Billing

For billing purposes, the start of service is the day following acceptance by the Customer of the Company's service or equipment, or another date mutually agreed-upon by the Customer and the Company. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day, after receipt by the Company of notification of cancellation, or another date mutually agreed-upon by the Customer and the Company.

2.17 Minimum Call Completion Rate

The Customer may expect a Call completion rate of at least ninety-percent (90%) of dialed, local interoffice calls attempted during peak use periods or the busy hour.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 General Service Information

The Company offers local exchange telecommunications services to Customers throughout the State of Kentucky. The following Company Services for business and residential Customer and for carriers certificated by the Commission are covered in this Section:

Local Exchange Services
- --Standard Access Line
- --Local Residential Line
- --Local Business Line
- --Extended and Expanded Area Calling Services
- --Private Branch Exchange
- --Centrex Services
- --Hunting Service

Message Telecommunications Services
Operator Services
Busy Line Verification and Interrupt Service
Call Blocking Features
Custom Calling Features
Directory Assistance/Directory Assistance Call Completion
Directory Listings
Local Number Retention
911 Emergency Services
Miscellaneous

Services are available in the Local Calling Areas as indicated in the parenthesis at the end of the description and/or pricing.

3.1.1 Customer Calling Plans

3.1.1.A NOS Local Customers in service on or before June 1, 2003, whose services are not part of an unexpired term plan or usage rate guarantee shall receive services pursuant to Rate Plan A in Section 4, *infra*.

3.1.1.B NOS Local Customers in service after June 1, 2003, shall receive services pursuant to Rate Plan B as set forth in Section 4, *infra*.

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.2 Local Exchange Services

3.2.1 Standard Access Line

The Standard Residential or Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. A multi-line subscriber is a Business customer with more than one Line provided by Company. Standard Access Lines enable the customer to:

(a) place or receive calls to any station in the local calling area, as defined herein;

(b) access enhanced 911 Emergency Service where available;

(c) access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;

(d) access Operator Services;

(e) access Directory Assistance;

(f) place or receive calls to 800 numbers;

(g) access Telecommunications Relay Service.

The Company's service will automatically block originating calls to other telephone companies' caller-paid information services (e.g., 900, 976) at no charge. Calls to those numbers and other numbers used for caller-paid information services will be unblocked on a per directory number basis only. Subsequent blocking of 900-type numbers will incur a charge listed in Section 4.

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.2 Local Exchange Services (Cont'd)

3.2.2 Local Calling Services

3.2.2.A Local Residential Line Service

Local Residential Line Service provides Residential Customers with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchanges, areas, and zones included in the Customer's local calling area. Service is provided on a flat or measured use basis and may be provided in conjunction with other services and products included in this Section.

3.2.2.B Local Business Line Service

Local Business Line Service provides a Business Customer with the ability to originate calls from Company-provided access lines to all other stations on the public switched telephone network bearing the designation of any central office exchanges, areas, and zones included in the Customer's local calling area. Service is provided on a flat or measured use basis and may be provided in conjunction with other services and products included in this Section.

3.2.2.C Party Line Service (BellSouth)

Party line service is a classification of exchange service which provides two or more main station to be served by the same central office line. This service is obsolete for new installations and transfers of service to new location.

3.2.2.D Total Choice Plan (BellSouth)

The Total Choice Plan offers a basic touch-tone residential or business line with unlimited local calling and a choice of calling features for a single monthly rate. Vertical Services Billing is required to utilize this service as well.

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.2 Local Exchange Services (Cont'd)

3.2.2 Local Calling Services (Cont'd)

3.2.2.E Expanded Area Total Choice Plan (BellSouth)

The Expanded Area Total Choice Plan, at a flat rate, offers customers a touch-tone residential line, unlimited local calling, a choice of calling features and an expanded local calling area, 7 digit dialing to the expanded local calling area with the same NPA, and 10 digit dialing to the expanded area if it crosses the NPA boundary.

3.2.2.F Business Added Plan (BellSouth)

Flat rate plan encompassing one of two options:

Option 1 - Flat rated plan which allows for unlimited calling within the LATA (subject to a total usage allowance of 120 hours/7,200 minutes).

Option 2 - Combination rated plan which provides for unlimited usage within the limited local calling area for a flat monthly charge, and a single rate for each minute of use for all other calling within the LATA.

3.2.2.G Sound Bargain Plus (ALLTEL)

Sound Bargain Plus is an optional residential intraLATA service plan that, for a flat monthly rate for each residence exchange access line enrolled in the plan, allows end users to receive: (1) exchange access line; (2) local calling; (3) intraLATA Direct Distance Dialed (DDD) unassisted toll calling; and (4) selection of eligible optional exchange services.

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.2 Local Exchange Services (Cont'd)

3.2.2 Local Calling Services (Cont'd)

3.2.2.H Basic Call Business Plan (ALLTEL)

Basic Call Business Plan offers 7 digital local calling one of two ways, depending upon the Customer's location, either within the Lexington, KY calling area or outside the Lexington, KY calling area.

3.2.2.I Extended and Expanded Area Calling Services

Extended and Expanded Area Calling Service allows the Customer to make calls to specific NXX codes within designated exchanges outside the Customer's Local Calling area without paying intraLATA toll rates. The Customer is billed per call according to the duration of the call. Company will mirror all existing extended and expanded calling areas the ILEC currently has in place for facilities-based or resold services.

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.2 Local Exchange Services (Cont'd)

3.2.2 Local Calling Services (Cont'd)

3.2.2.J Private Branch Exchange (PBX)

The Company's PBX Service uses PBX trunks to connect a customer PBX system or other similar equipment to the Company Central Office. Company treats these trunks similar to individual exchange lines and supports multi-line hunting over a group of trunks.

3.2.2.K Centrex Services (ALLTEL)

Centrex Service provides the Customer with multiple individual voice-grade telephone communications channels, each of which can be used to place or receive one call at a time. Centrex Station Lines are provided for connection of Centrex-compatible Customer-provided station sets to the public switched telecommunications network. Each Centrex Station Line may be provided in combination with other Company-provided services including PBX and ISDN.

3.2.2.K.1 Centrex Feature 1000: Features provided from host central office interface equipment and software include: Call Forwarding (Busy, All, No Answer), Call Hold, Call Pickup, Call Transfer, Call Waiting,Cancel Call Waiting, Code Call Access, Consultation Hold, Dial Pulse, Direct Inward Dialing, Direct Outward Dialing, Distinctive Ringing, Flexible Intercept, Hunting (Sequential), Last Number Redial, Make Busy (Terminal/Group), Music-on-Hold, Paging Access, Speed Calling (Changeable), Speed Calling Individual(Short), Station-to-Station Dialing, Stop Hunt, Three Way Calling.

3.2.2.K.2 Call Screening: Allows for inbound screening of calls.

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.2 **Local Exchange Services** (Cont'd)

3.2.2 Local Calling Services (Cont'd)

3.2.2.L Hunting Service (ALLTEL and BellSouth)

Hunting Services are optional arrangement available to Customers with two or more line services at the same location, same system. Where facilities permit, lines are arranged so that incoming calls to a busy line overflow to another line in the hunting arrangement.

3.2.2.M Multiline Variety Package (BellSouth only)

Identifies the Common Customer Group in a Centrex Package, allows for call transfer, call pick up, call holding and intercom use.

3.2.2.N Loyalty Rewards Program I (ALLTEL and BellSouth) (N)

The Loyalty Rewards Program I provides Customers with basic local service and custom calling features for a flat fee. Loyalty Rewards Program I Customers receive unlimited local calling and all local vertical features such as Caller ID, Call Waiting and Call Forwarding. The Program or accompanying fee does not include or apply to intraLATA toll charges, Remote Call Forwarding, Off Premises Extensions, WIRE-PRO, PBX, ISDN, Foreign Exchange Number and federal and local fees, taxes or surcharges, including local number portability. (N)

3.2.2.O Loyalty Rewards Program II (ALLTEL and BellSouth (N)

The Loyalty Rewards Program II provides Customers with basic local line service and custom calling features for a flat fee. Loyalty Rewards Program II Customers receive metered local calling and all local vertical features such as Caller ID, Call Waiting and Call Forwarding. The Program and accompanying fee do not include or apply to local usage, intraLATA toll charges, Remote Call Forwarding, Off Premises Extensions, WIRE-PRO, PBX, ISDN, Foreign Exchange Number and federal and local fees, taxes or surcharges, including local number portability. Customers must have at least $200.00 in long distance services from the most recent invoice to qualify for the Loyalty Rewards Program II service offering. (N)

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By: Tariff Administrator
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Las Vegas, Nevada 89121

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.2 **Local Exchange Services** (Cont'd)

3.2.2 Local Calling Services (Cont'd)

3.2.2.P Loyalty Rewards Program III (ALLTELL and BellSouth) (N)

The Loyalty Rewards Program III provides Customers with basic local line service and custom calling features for a flat fee. Loyalty Rewards Program III Customers receive metered local calling and all local vertical features such as Caller ID, Call Waiting and Call Forwarding. The Program and accompanying fee does not include or apply to local usage, intraLATA toll charges, Remote Call Forwarding, Off Premises Extensions, WIRE-PRO, PBX, ISDN, Foreign Exchange Number and federal and local fees, taxes or surcharges, including local number portability. (N)

3.3 Message Telecommunications Service (M)

Message Telecommunications Service sis a communications service which is available for use by Customers twenty-four (24) hours a day. MTS enables a User of an exchange access line to place calls to any station on the public switched telephone network bearing an NPS-NXX designation associated with points outside the Customer's Local Calling Area, but within the boundaries of home LATA. (M)

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.4 Operator Services

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls rnay be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed an a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

Provides for live or automated operator treatment when Customer dials "0". Services include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party:

3.4.1 Collect Calls - Calls where the called person agrees to pay for the call. Company offers two types of collect calls.

3.4.2 Person-to-Person - Calls completed with the assistance of a Company operator to a particular person, station, department or PBX extension specified by the calling party.

3.4.3 Station-to-Station - Operator assisted calls other than Person-to-Person billed to either the Business Customer's phone number, or the end user's calling card. Calls may be dialed with or without assistance of a Company operator.

3.4.4 Third Party Billed Cards - Calls where the customer requests that the phone call be charged to a third party's phone number. If the originating caller is calling from a payphone, the third party number is called. The third party has to answer the phone and accept the charges before the operator completes the call.

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.5 Busy Line Verification and Interrupt Service

Busy Line Verification and Interrupt Service, furnished to the extent facilities permit, provides the customer with the following options:

3.5.1 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

3.5.2 Busy Line Verification and Interrupt: The operator will interrupt the call on the called line only if the calling party indicates and emergency and requests interruption.

3.6 Call Blocking Features (ALLTEL)

A calling party may block their telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to customer calling features utilizing SS7 technology. Blocking will also prevent call completion through the use of Return Call service. Customers have two blocking options: (1) per call Blocking or (2) Per Line Blocking.

3.7 Custom Calling Features

3.7.1 Anonymous Call Rejection: Allows a called party to block the display of their number and name on outgoing Calls on a per-Call basis for a fee.

3.7.2 Automatic Call Return/*69: Enables a Customer to automatically return the last incoming Call. To return the call, the Customer dials a feature Code and the number is dialed automatically. If the called line is busy, a 30-minute queuing process begins. The Customer is then given an indication that the network will attempt to set up the Call when the called line is idle.

3.7.3 Caller ID: Allows the number of the calling party to be passed from the telephone company to your telephone between the first and second ring signaling an incoming telephone call.

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.7 Custom Calling Features (Cont'd)

3.7.4 Caller ID with Name: This feature provides the originating telephone number and also the name associated with the line. The information is displayed on a Customer provided display device attached to the Customer's telephone line.

3.7.5 Enhanced Caller ID w/Anonymous Call Rejection: A service that block calls from callers who have prevented their name and telephone number from being displayed on a Caller ID display device. A recording instructs callers how to unblock their call.

3.7.6 Call Forwarding Busy/No Answer: Permits the Customer to forward calls to any telephone number or station in the Customer Group that their station is allowed to call, including voicemail and attendant. Also permits forwarding when the line is busy or is not answered after a designated number of rings.

3.7.7 Remote Call Forwarding: This is a service whereby a call is placed from a station to a customer's telephone number is automatically forwarded by the Company's central office equipment to another station designated by the Customer.

3.7.8 Call Trace (*57): Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage base only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company. The customer using Call Trace is required to contact the Company for further action and will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

3.7.9 Call Waiting: Permits the end-user engaged in a call to receive a tone signal indicating a second call is waiting; and, by operation of the switch hook, to place the first call on hold and answer the waiting call. The Customer may alternate between the two calls by operation of the switch hook, but a three-way conference call cannot be established.

3.7.10 Cancel Call Waiting: Allows the User, on a per-Call basis, to cancel the Call Waiting function by dialing *70 before making a call.

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.7 Custom Calling Features (Cont'd)

3.7.11 Distinctive Ringing: This feature allows a Customer to have up to three separate telephone numbers which consist of the main telephone number and two additional telephone numbers, associated with one exchange access line. Each telephone number will have a distinctive ring on incoming calls to allow the Customer to identify the incoming call line. If the Customer also subscribes to Call Waiting, a Call Waiting tone is provided for each additional telephone number. All telephone lines must be served by the same Central Office.

3.7.12 Call Selector: This feature allows a Customer to have up to six separate telephone numbers which consists of the main telephone number and five additional telephone numbers, associated with one exchange access line. Each telephone number will have a distinctive ring on incoming calls to allow the Customer to identify the incoming call line. All telephone lines must be served by the same Central Office.

3.7.13 Select Blocking: This service allows the Customer to block 1+, 1010XXX1+, 900, and 976 numbers.

3.7.14 Speed Calling (8 or 30): Permits the Customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than complete telephone numbers. The feature is available as an eight code list or a thirty code list. Either code list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the Customer dials an activating code, receives a second dial tone and dials either a one- or two-digit code (for the eight code and thirty code lists, respectively) plus the telephone number.

3.7.15 Three Way Calling: Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls, and may be used to transfer calls.

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.8 Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

3.9 Directory Assistance Call Completion

3.9.1 Directory Assistance Call Completion Service provides the Customer with the ability to use a directory assistance operator to provide listing information and to automatically dial the number requested.

3.10 Directory Listings

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. Directory listings are provided in connection with each Customer service as specified herein. The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

The following types of listings will be made available: (1) primary; (2) additional; (3) non-published; and (4) foreign.

3.11 Local Number Portability

Local Number Portability is a service that enable the End User to retain use of the existing local exchange Carrier's number after choosing the Company as its local exchange carrier, provided that the Customer's location remains within the existing rate center after the switch. Where applicable, the Company will assess on End User Customers a monthly fee or fees to recover the Company's costs of porting the Customer's number/s from its existing Carrier to the Company.

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.12 911 Emergency Services

Emergency Telephone Services allow Customers to reach appropriate emergency services, including: police, fire, and hospital medical services. Enhanced 1011 Service has the ability to selectively route an emergency Call to the primary 1011 provider so that it reaches the correct emergency service located closest to the Caller. In addition, Enhanced 1011 Service enables the Customer's address and telephone information to be displayed to the person handling the 1011 call.

3.13 Channel Services

3.13.1 General Description

Channel Service consists of two-point or multi-point communications service offerings usually dedicated solely to the use of a particular Customer. Channels are electrical path utilized for transmitting signals, voice, or data communications. Channels are derived in such a manner as the Company may elect and are suitable for the purposes for which they are furnished. While it is contemplated that the Customer may provide the terminal apparatus and wiring (exclusive of the equipment necessary to derive and terminate the channel which is provided by the Company), at the request of the Customer and provided that request is reasonable, termination equipment will be provided by the Company subject to the rates and regulations set forth herein.

Facilities, consisting of channels, termination and arrangements are classified by Series and further classified within each Series by Type. The various Series and Types are described in terms of characteristics and use.

3.13.2 Local Distribution Channel

A Local Distribution Channel is a digital transmission path between the Customer's premises and the serving central office.

3.13.3 Interoffice Channel

An Interoffice Channel is a path for digital transmission furnished between the serving central offices.

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.23 Channel Services (Cont'd)

3.13.4 Type 2001 Channels

Type 2001 Channels furnished prior to December 22, 1984 for private lines voice grade multi-point service (intra and interexchange) will continue to be furnished to existing Customers at the rates specified in Section 4.

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.14 Miscellaneous Services

3.14.1 IntraLATA Toll Presubscription

IntraLATA Toll Presubscription is a procedure whereby a Customer designates to the Company the Carrier that the Customer wishes to use as its primary interexchange carrier (""PIC") for intraLATA toll calls. Such calls are automatically designated to the intraLATA PIC, without the need to use carrier access codes or additional dialing to direct the Call to the designated Carrier. IntraLATA Toll Presubscription does not prevent a Customer who has presubscribed to an IntraLATA toll Carrier from using carrier access codes or additional dialing to direct Calls to an alternative intraLATA toll Carrier on a per Call basis. All new Customer' initial requests for intraLATA toll service presubscription will be provided free of charge.

3.14.2 Bad Check Charge

If payment for Service is made by a check, draft, or similar instrument (collectively "Check") that is returned to the Company unpaid by a bank or other financial institution for any reason, the Company may bill the Customer a returned check charge. In addition, the Customer may be required to replace the returned Check with a payment in cash or equivalent to cash, such as cashier's check, certified check or money order.

3.14.3 Late Payment Fee

A late payment fee of 1.5% will be applied to service charges not paid by the due date of the bill. The late payment fee will not be applied to previous late payment charges that have been assessed but remain unpaid, but will apply to the accumulated amount for which the Customer is in arrears.

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.24 **Miscellaneous Services** (Cont'd)

3.14.4 Promotional Service Offerings

From time to time, the Company may offer services or waive or vary service rates for promotional, market research or other similar business purposes.

3.14.5 Kentucky Lifeline Support Surcharge

Services provided pursuant to the Tariff are subject to an undiscountable monthly Kentucky Lifeline Support Surcharge, which is equal to $.05 per access line. The Kentucky Lifeline Support Surcharge will not be applied to any MRCs, NRCs, PICC or SLC fees. The Kentucky Lifeline Support Surcharge is calculated before taxes and surcharges and after free minutes or any other Carrier promotional offers have been applied. The Kentucky Lifeline Support Surcharge itself will be subject to all applicable State taxes.

3.14.6 KY TRS/TDD Surcharge

Services provided pursuant to the Tariff are subject to an undiscountable monthly KY TRS/TDD Surcharge, which is equal to $.10 per access line.

3.14.7 Toll Restriction/Block (ALLTEL)

The Toll Restriction/Block service provides the Customer with the ability to restrict the dialing of toll calls from a particular line and can block certain calls.

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SECTION 4 - RATES AND CHARGES

4.1 Local Exchange Service Offerings

		Plan A	Plan B
4.1.1	Standard Access Line		
4.1.2	Local Residential Service		
	Measured Rate Service (BellSouth)	$31.91	$25.53
	Residential Party Line Service (BellSouth):	$3.13	$2.50
4.1.3	Local Business Line Service		
	Flat Rate Service (ALLTEL):	$41.29	$33.03
	Business Party Line Service (BellSouth):	$6.34	$5.07
	Monthly recurring charge, per line (BellSouth):	$20.00	$16.00
	Flat Rate Class, per month per line (BellSouth):	$43.79	$35.03
	Flat Rate Class w/Caller ID, per month, per line (BellSouth):	$42.69	$34.15
4.1.4	Expanded Area Total Choice Plan		
	Residential (BellSouth)	$39.66	$31.73
4.1.5	Sound Bargain Plus (ALLTEL)	$19.50	$15.60
4.1.6	Extended and Expanded Area Calling Service:		
4.1.7	Residential (ALLTEL):	$53.24	$42.59
	Business (ALLTEL):	$52.19	$41.75
	Flat Rate Service: Monthly recurring charge, per line – Residential (BellSouth):	$45.66	$36.53

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SECTION 4 – RATES AND CHARGES (Cont'd)

4.1 Local Exchange Service Offerings (Cont'd)

4.1.6 Expanded and Extended Area Calling Service (Cont'd):

	Plan A	Plan B
Complete Choice for Business (economy w/line) (BellSouth)	$43.13	$34.50
Complete Choice for Business 1 Line Add On (BellSouth):	$9.11	$7.29
Complete Choice for Business 2 Line Add On: (includes Service Option 2) (BellSouth):	$48.79	$39.03
Complete Choice for Business 4 Line Add On: (includes Service Option 2 and 3 huntings) (BellSouth):	$45.89	$36.71
Complete Choice for Business – 6 Line Add On (BellSouth):	$92.21	$73.77
Complete Choice – Residential (w/Caller ID) (BellSouth):	$20.44	$16.35
Vertical Services Billing (BellSouth)	$19.83	$15.86
Business Added Plan (BellSouth):		
Option 1:	$76.74	$61.39
Option 1 w/Caller ID:	$51.85	$41.48
Option 2:	$30.68	$24.54
Option 2 w/Caller ID:	$47.44	$37.95
Business Basic Call Plan (ALLTEL)		
w/i Lexington Calling Area	$40.35	$32.28
outside Lexington Calling Area	$51.31	$41.05

4.1.8 Private Branch Exchange (PBX) (ALLTEL)

Large Trunk:	$45.08	$36.06

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SECTION 4 – RATES AND CHARGES (Cont'd)

4.1 Local Exchange Service Offerings (Cont'd)

		Plan A	Plan B	
4.1.9	Centrex Services (ALLTEL)			
	Centrex Network Access Line Charge	$38.99	$31.19	
	Centrex Line Charge	$21.69	$17.35	
	Centrex Full Feature Line	$67.98	$54.38	
	Centrex Feature 1000:	$3.86	$3.09	
	Call Screening	$2.44	$1.95	
4.1.10	Hunting Service (BellSouth)	$10.53	$8.42	
	Hunting Service (ALLTEL)	$6.10	$4.88	
	Multiline Variety Package (BellSouth):	$9.76	$7.81	
	Back Up Line	$21.90	$17.52	
4.1.11	Loyalty Rewards Program (ALLTEL and BellSouth)			(N)
	Loyalty Rewards Program I	$20.00	$10.00	
	Loyalty Rewards Program II	$20.00	$10.00	
	Loyalty Rewards Program III	$40.00	$30.00	(N)

4.2 Message Telecommunications Service

4.3 Operator Services

4.3.1 BellSouth:

Station-to-Station Collect, Per Call	$2.25	$2.25
Person-to-Person Collect, Per Call	$4.90	$4.90
Calling Card Service, Per Call	$0.80	$0.80
Operator-Dialed Surcharge	$0.80	$0.80

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SECTION 4 – RATES AND CHARGES (Cont'd)

		Plan A	Plan B
4.3	**Operator Services** (Cont'd)		
	4.3.2 ALLTEL:		
	Station-to-Station Collect, Per Call	$3.45	$3.45
	Person-to-Person Collect, Per Call	$6.50	$6.50
	Calling Card Service, Per Call	$0.80	$0.80
	Operator-Dialed Surcharge	$1.00	$1.00
4.4	**Busy Verification and Service Interrupt**		
	BellSouth:		
	BLV, Per Call	$1.04	$1.04
	Emergency Interrupt, Per Call	$1.54*	$1.54*
	*Requires BLV		
	ALLTEL:		
	BLV, Per Call	$0.95	$0.95
	Emergency Interrupt, Per Call	$1.40*	$1.40*
	*Requires BLV		
4.5	**Call Blocking Features**		
	Per Line Blocking - ALLTEL	$4.64	$3.71

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SECTION 4 – RATES AND CHARGES (Cont'd)

4.6 Custom Calling Features

	Plan A	Plan B
Anonymous Call Rejection (BellSouth)	$5.64	$4.51
Anonymous Call Rejection (ALLTEL)	$1.21	$0.97
Automatic Busy Redial/*66 (BellSouth)	$3.81	$3.05
Automatic Call Return/*69 (BellSouth)	$4.68	$3.74
Automatic Call Return/*69 (ALLTEL)	$6.25	$5.00
Caller ID w/Name (BellSouth)	$9.56	$7.65
Caller ID w/Name (ALLTEL)	$12.28	$9.82
Call Forwarding Busy/No Answer (BellSouth)	$4.91	$3.93
Call Forwarding Busy/No Answer (ALLTEL)	$4.38	$3.50
Call Forwarding Busy (ALLTEL)	$1.56	$1.25
Call Trace (*57) (BellSouth)	$4.25	$3.40
Call Waiting (BellSouth)	$5.40	$4.32
Call Waiting (ALLTEL)	$6.88	$5.50
Cancel Call Waiting (ALLTEL)	$1.55	$1.24
Distinctive Ringing (ALLTEL)	$7.50	$6.00
Enhanced Caller ID (BellSouth)	$12.30	$9.84
Call Selector (BellSouth)	$3.74	$2.99
Remote Call Forwarding (BellSouth)	$22.58	$18.06
Remote Access Call Forwarding (BellSouth)	$8.38	$6.70
Select Blocking (BellSouth)	$1.53	$1.22
Select Blocking (ALLTEL)	$5.79	$4.63
Speed Calling (8) (BellSouth)	$3.06	$2.45
Speed Calling (30) (BellSouth)	$3.83	$3.06
Speed Calling (8) (ALLTEL)	$3.39	$2.71
Three Way Calling (BellSouth)	$4.31	$3.45
Three Way Calling (ALLTEL)	$5.79	$4.63
Three Way Calling (w/Transfer) (BellSouth)	$5.38	$4.30

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SECTION 4 – RATES AND CHARGES (Cont'd)

4.7 Directory Assistance

		Plan A	Plan B
4.7.1	Per each additional Call (ALLTEL):	$0.30	$0.30
4.7.2	Per each additional Call (BellSouth)	$1.25	$1.25

4.8 Directory Assistance Call Completion

4.8.1	Per Call Completion (ALLTEL):	$0.35	$0.35
	Per Call Completion (BellSouth):	$0.45	$0.45

4.9 Directory Listings

Per Additional Information Listing, per month (BellSouth)	$2.20	$1.76
Foreign Directory (BellSouth)	$2.20	$1.76
Non-Published, per month (BellSouth)	$4.28	$3.42
Non-Published, per month (ALLTEL)	$3.54	$2.83

4.10 Local Number Portability

Per month charges:		
Per line (BellSouth):	$0.44	$0.35
Per line (ALLTEL):	$3.15	$2.32

4.11 911 Emergency Services

Customers may be assessed a recurring monthly line item fee to compensate the County 911 Public Safety Board for the provision of 911 services. This fee may vary, depending on the vicinity in which the Customer is located. Where applicable, the Company will remit this fee to the appropriate 911 authority.

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SECTION 4 – RATES AND CHARGES (Cont'd)

4.12 Channel Services (ALLTEL)

Private Line Local Channel (1st Mile)	$4.79	$3.83
Extension, Per ¼ Mile	$4.79	$3.83

4.13 Miscellaneous Charges

4.13.1 IntraLATA Toll Presubscription

Per change (after initial selection):	$5.00	$5.00

4.13.2 Bad Check Charge

Per returned check:	$25.00	$25.00

4.13.3 Toll Restriction/Block (ALLTEL)

Monthly fee:	$3.58	$2.56

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SECTION 5 - LOCAL CALLING AREAS

5.1 Service Areas and Rate Groups

The Company's exchange areas and local calling areas are identical to those defined in the tariffs of the incumbent local exchange company serving each exchange area. To that end, the Company provides service in the exchange areas served by the following local exchange companies and concurs in their filed exchange areas, exchange rate classification criteria and exchange maps:

ALLTEL and BellSouth

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BY: [signature]
EXECUTIVE DIRECTOR

By: Tariff Administrator
4380 Boulder Highway
Las Vegas, Nevada 89121

NOS

Account No:
Invoice Date:
Due Date: Upon Receipt
All Service Inquiries: (800) 332-6086

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It is especially important that you notify NOS Communications directly at the customer tollfree number listed on your invoice when you wish to modify your long distance service, including adding or deleting lines. For fast, convenient customer service and web based bill payments, you can also visit us at www.customerservicefirst.com <http://www.customerservicefirst.com>

PLEASE DETACH AND RETURN THE BELOW PORTION WITH YOUR REMITTANCE.

NOS

LONG DISTANCE SERVICES PROVIDED BY
NOS OVER FIBER OPTIC FACILITIES

AMOUNT DUE $

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AMOUNT ENCLOSED:

Please write your account number on your check
Invoice Date:
Due Date: Upon Receipt
Make checks payable to:
NOS COMMUNICATIONS, INC.

Remit to: NOS Communications, Inc.
PO Box 22108
Tulsa, OK 74121-2108

0000700030522700000129903091 88

NOS

Customer Number:

Statement Date:
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Account Activity	Date	Description	Amount
Current Charges:			
Long Distance			$
Local Usage Charges Utilizing NOS Comm., Inc. (866) 287-8160			$
Local Service - Provided by NOS Comm., Inc. (866) 287-8160 Monthly Service 09/16/03 - 10/15/03			$
Pre-subscribed Inter-exchange Carrier Charge (FCC Order 97-158) & Universal Service Fund Assessment (FCC Docket No. 96-45)			$
State/Local Taxes			$
Other Fees and Surcharges/ Federal/Other Taxes			$
Total Current Charges			$
Total Due			$

Long Distance Service Description	— Calls —	— Duration —	— Amount —
1+ Calls			
Intrastate Usage:			$
Interstate Usage:			$
Interstate Dir Asst:			$
Intralata Usage:			$
Total 1+ Usage:			$
Total Long Distance Usage			$

If you have any questions about your bill or service
Please call (800) 483-4561. Thank you.

NOS

Customer Number:

Statement Date:
Page: 2

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Local Usage	— Calls —	— Duration —	— Rate per Minute —	— Amount —
Local Call Usage Charges				
Directory Assistance				$
Totals				$
Local Per Call Charges				
Total				$
Total Local Usage				$

Local Service – Monthly Charges		— Description —	— Amount —
Charges and Services:	09/16/03 - 10/15/03	CALL FORWARDING	$
	09/16/03 - 10/15/03	HUNTING	
	09/16/03 - 10/15/03	NON-PUBLISHED LISTING	
	09/16/03 - 10/15/03	VOICE MAIL	
	09/16/03 - 10/15/03	EXTENDED AREA SERVICE	
	09/16/03 - 10/15/03	UNLIMITED LOCAL RESIDENCE	
	09/16/03 - 10/15/03	SERVICE ORDER	
	09/16/03 - 10/15/03	MAINTENANCE PLAN	
	09/16/03 - 10/15/03	VIDEO SERVICES	
	09/16/03 - 10/15/03	MESSAGE WAITING INDICATOR	
	09/16/03 - 10/15/03	LIFELINE SERVICE	
	09/16/03 - 10/15/03	FED. UNIV. SVC. FUND	
	09/16/03 - 10/15/03	CALL ANSWERING	
	09/16/03 - 10/15/03	DIR ASST CALL ALLOWANCE	
	09/16/03 - 10/15/03	FCC LINE CHARGE	
	09/16/03 - 10/15/03	NUMBER PORTABILITY	
			$
Total Local Usage and Service Charges			$

If you have any questions about your local bill or service
Please call NOS Comm., Inc. at (866) 287-8160. Thank you.