REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO END-USER
COMMUNICATION SERVICES WITHIN
THE COMMONWEALTH OF KENTUCKY

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RATES, RULES AND REGULATIONS FOR FURNISHING LOCAL EXCHANGE SERVICE (INCLUDING DIGITAL CHANNELS) BETWEEN FIXED POINTS IN THE COMMONWEALTH OF KENTUCKY.

This tariff is on file with the Kentucky Public Service Commission, and copies may be inspected during normal business hours at the company's principle place of business.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 23 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issue Date: April 23, 2001 Effective Date: May 23, 2001

Issued By: Allison Willoughby
Allison Willoughby, President
Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

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SECTION 9 (1)
BY
EXECUTIVE DIRECTOR

TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14.

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated and shall appear in the right margin of the sheet:

C	-	To signify changed regulation.
D	-	To signify discontinued rate, regulation, or condition.
I	-	To signify increased rate.
K	-	To signify that material has been transferred to another sheet or place in the tariff.
M	-	To signify that material has been transferred from another sheet or place in the tariff.
N	-	To signify new rate, regulation, condition or sheet.
R	-	To signify reduced rate.
T	-	To signify a change in, text for clarification, but no change in rate or regulation.

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user communications services by Brandenburg Telecom, LLC, hereinafter referred to as the Company, to customers within the Commonwealth of Kentucky.

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CONCURRING, CONNECTING AND OTHER PARTICIPATING CARRIERS

Concurring Carriers:

None

Connecting Carriers:

None

Other Participating Carriers:

None

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1. DEFINITIONS

Certain terms used generally throughout this tariff are defined below.

Accessories: Devices that are mechanically attached to, or used with, the facilities furnished by the Company and that are independent of and not electrically, acoustically or inductively connected to the communications path of the telecommunications system.

Advance Payment: Part or all of a payment required before the start of service.

Applicant: A person, firm, partnership, corporation, etc., requesting service from the Company.

Authorized User: A person, firm or entity other than the customer who may communicate over the services of the customer.

Automatic Number Identification ("ANI"): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Base Rate: A schedule rate for any form of exchange service or equipment that does not include mileage charges.

Base Rate Area: A specific area within an exchange service area as defined by Company Tariffs within which service is furnished at a uniform rate without additional mileage charges.

Bit: The smallest unit of information in the binary system of notation.

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1. DEFINITIONS (Cont'd)

Building (Same): A structure under one roof or two or more structures under separate roofs but connected by enclosed passageways in which wires or cables of the company can be safely run provided, however, that the plant facilities are comparable to what would be required if the buildings were under one roof. Should the plant facilities for multiple buildings not be comparable then the term 'same building" will apply to each individual structure.

Call: An attempted or completed communication.

Cancellation Charge: A charge under certain conditions when an application for service is cancelled prior to the completion of work involved.

Central Office: A switching unit in a telephone system that provides service to the general public that has the necessary equipment and arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in an exchange.

Central Office Line: See "Exchange Line"

Certificate: A certificate of Public Convenience and Necessity issued by the Commission of Telephone Utilities.

Channel: A path for communications between two or more utility offices furnished in such a manner as the carrier may elect that may or may not be a single physical facility or route.

Class of Service: A description of telephone service furnished to a subscriber that describes the nature of the service provided. Such description may include the character of the service (residential or business), billing type (flat or usage variable), dialing method, etc.

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1. DEFINITIONS (Cont'd)

Commission: The Kentucky Public Service Commission.

Communication Services: The Company's intrastate toll and local exchange switched telephone services.

Company: Brandenburg Telecom, LLC, the issuer of this tariff.

Competitive Local Exchange Carrier (CLEC): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communications services in an exchange in competition with the incumbent local exchange provider.

Communications Systems: Channels or other facilities that are capable, when not connected to the telecommunications systems, of two-way communications between customer-provided terminal equipment and/or stations.

Connecting Company: A telephone company operating one or more exchanges and with which telecommunications services are interchanged.

Construction Charge: a separate non-recurring charge made to compensate for the construction of facilities in excess of those contemplated under the rates quoted in the Company's Tariff.

Contract: The arrangement between the customer and Company whereby services and facilities are provided pursuant to the applicable provisions of the Tariff.

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1. DEFINITIONS (Cont'd)

Customer or Subscriber: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Customer-Provided Equipment or Terminal Equipment: Devices, apparatus, accessories, and their associated wiring provided by the customer that are connected pursuant to the terms of this Tariff with the Company's network.

Demarcation Point: The point at which the Company's facilities end and customer owned and / or maintained facilities begin.

Deny Origination: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Deny Termination: A service attribute that restricts inward dial access and routes incoming calls to a company-provided recording.

Dial Pulse ("DP"): The pulse type employed by rotary dial station sets.

Direct Inward Dial ("DID"): A service attribute that routes incoming calls directly to stations, bypassing a central answering point.

Direct Outward Dial ("DOD): A service attribute that allows individual station users to access and dial outside numbers directly.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the company operator.

Drop Wire: Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the inside wiring.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service that provides for simultaneous transmission in both directions.

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1. DEFINITIONS (Cont'd)

Exchange: A determination established by the telephone utility for the administration of telecommunications service within a specific area to which a rate schedule applies.

Exchange Line: See "Network Access Line".

Exchange Service: The general telephone service rendered pursuant to Tariff provisions.

Exchange Service Area: The territory served by an exchange within which local telephone service is furnished at applicable exchange rates.

Extended Area Service: is a service arrangement whereby end users in a specific local service exchange area are provided the ability to place and receive interexchange calls to end users in another specific local service exchange area on the basis of terms, conditions and charges that are distinct from the terms applicable to message toll service and exchange service. EAS is separate and distinct from exchange service that permits end users to place and receive calls to end users in the same local service exchange area. EAS is separate and distinct from toll services that permit end users to place interexchange calls according to interexchange toll rates based on usage and/or distance-based charges. EAS calling is established to meet the public interest demand of end users in specific communities to place calls to, and receive calls from, end users in other specific communities without incurring specific telephone message toll charges. EAS is exclusive to and may not be extended through resale or bridging beyond the two specified exchanges in any given EAS route.

Facilities: All property, means, and instruments owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

1. DEFINITIONS (Cont'd)

Initial Service Period: The minimum length of time for which a customer is obligated to pay for service, facilities, and equipment.

Installation Charge: A separate, non-recurring charge applied for the provision of service in addition to service connection charges.

Intercepting Service: A service arrangement where a person calling a disconnected or discontinued telephone number is informed of the change.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Link-Up Kentucky: A subsidized assistance program for low-income households that provides a credit to the installation and connection charges for residential service.

Local Calling Area: An area within which telecommunications service is furnished under a specific schedule without long distance charges.

Local Exchange Carrier ("LEC"): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

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1. DEFINITIONS (Cont'd)

Local Exchange Service: Telecommunications service provided within local exchange service areas in accordance with the tariffs.

Local Message: A completed call between customer locations within the same exchange or local calling area.

Long Distance Message Service: The furnishing of telecommunications between persons in different local service or EAS areas for which additional charges, pursuant to tariff, may apply.

Mbps: Megabits, denotes millions of bits per second.

Message: A communication between two stations.

Mileage Charge: A charge applied for the use of all or part of a channel. Mileage charges are applied between specific points, per the tariff, and are measured on an airline measurement, i.e., point-to-point; or on route miles, i.e., the actual length of the circuit.

Minimum Contract Period: The minimum length of time for which a customer is obligated to pay for a service or facilities regardless of whether or not the service is retained by the customer for that minimum length of time.

Miscellaneous Common Carriers: carriers as defined by part 21 of FCC rules that are not engaged in the business of providing either a public landline message telephone or public message telegraph service.

Mobile Telephone Service: A communication service provided by means of radio frequencies through land radiotelephone base stations. Such communications can be between a landline and wireline telephone or between two wireline telephones.

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1. DEFINITIONS (Cont'd)

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches or between telephone switches and PBX/key systems.

Network Interface Device ("NID"): A unit provided by the Company for the interconnection between customer-provided equipment and Company's facilities that provides a level of protection to the Company equipment and facilities.

PBX Trunk: A network access line that terminates in a PBX switchboard or switching equipment.

Plant: Property necessary to provide service to the public as set forth in various fixed capital accounts of the Uniform System of Accounts in telephone companies.

Premises: The building or buildings together with the surrounding land at which service is provided that is not intersected by public corridor or the property of a farm operated as a single farm regardless of whether the property is intersected by a public corridor.

Private Line Service: Lines and equipment furnished between subscribers for the exchange of communications without the involvement of the company's exchange switching network.

Private Right-of-Way: A facility route granted to the Company over private property.

Rate Centers: Points upon which the airline distance for the determination of message toll telephone rates are based.

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1. DEFINITIONS (Cont'd)

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, that continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use. If the Customer refuses to accept service due to nonconformity of the service to standards agreed upon pursuant to the Service Order and this tariff, the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Connection Charge: A nonrecurring charge applied to the establishment of basic telephone service and the addition of certain subsequent additions to existing service.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

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1. DEFINITIONS (Cont'd)

Switch: A unit of dial switching equipment that equipment that provides interconnection between lines or trunks.

Station: Allows a station line user to add, change or delete telephone numbers from a speed-calling list. The list is dedicated to the individual station line user.

Tariff: The rates, charges, rules and regulations adopted and filed by the Company and accepted by the Kentucky Public Service Commission.

Telephone Number: A designation assigned to network access lines necessary for placing calls to the telephone or PBX for identification purposes.

Temporary Suspension: An arrangement whereby service is suspended upon agreement between the Company and the Customer without terminating the contract or removing the telephone equipment.

Termination Charge: A charge that applies for the discontinuance of an item of service or equipment prior to the expiration of the initial service period.

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1. DEFINITIONS (Cont'd)

Toll Message: A communication between two stations in different exchanges for which a toll charge may apply, pursuant to applicable tariffs.

Toll Rate: Charge prescribed for toll messages.

Trunk Line: A circuit over which a customer's messages are sent between two central offices or between a central office and a PBX system.

Two-Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used carry inbound calls to a central point for further processing.

Underground Service Connections: A customer drop wire that is run underground from a pole line or an underground distribution cable.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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2. REGULATIONS

2.1 Application of Tariff

The General Rules and Regulations contained in this Section apply to the service and facilities provided by the Company in the State of Kentucky. These General Rules and Regulations are in addition to those contained in the Switched and Special Access Service Tariffs, Long Distance Message Telecommunications Service Tariff, that the Company may either issue or concur in.

The regulations covering the connection of equipment, accessories or facilities provided and maintained by the customer are contained in other sections of this tariff.

1. In the event of a conflict between any rate, rule, regulation or provision contained in this tariff and any rate, rule, regulation or provision contained in the tariffs of Companies' in which the Company concurs, the rate, rule, regulation or provision contained in this tariff shall prevail.

2. This Tariff cancels and supersedes all other tariffs of the Company issued and effective prior to the effective date shown on the individual sheets of this tariff.

3. Should there be any conflict between this Tariff and the General Rules and Regulations of the Public Service Commission of Kentucky (the Commission), the Commission's rules shall apply unless otherwise established by the courts.

4. When service and facilities are provided in part by the Company and in part by other connecting companies, the regulations of the Company apply to the portion of the service or facilities furnished by the Company.

5. Failure on the part of the customer to observe these General Rules and Regulations after due notice of such failure, gives the Company the right to discontinue service to that customer.

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2. REGULATIONS (Cont'd)

2.2 Availability of Equipment or Facilities

1. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required of the sole discretion of the Company.

2. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.

3. The economical operation of the telephone business, for the benefit of the all customers of the Company and to the business itself may require changes in the wire center and base rate area boundaries. The rates for service furnished to customers affected when such changes take place will be recalculated based on the application of the approved tariff methods of applying charges and the customer will be informed of any increase or decrease in rates at the time of the change.

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2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company

2.3.1 General

1. The Company undertakes to furnish communications service pursuant to the terms of this Tariff in connection with one-way and /or two-way information transmission between points within the State of Kentucky.

2. The Company will not transmit messages, but offers the use of its facilities, when available, and will not be liable for errors in the transmission or for failure to establish connections.

3. Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this Tariff only for the services and facilities provided hereunder. The Company assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

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EFFECTIVE

MAY 23 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.2 Liability of the Company

1. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

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2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.2 Liability of the Company (Cont'd.)

3. The Company shall not be liable for any act or omission of any entity furnishing to the Company nor to the Company's customer facilities or equipment used for or with the services the Company offers.

4. The Company shall not be liable for any damages or losses due to the fault or negligence of the customer or due to the failure or malfunction of customer-provided equipment or facilities.

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2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.2 Liability of the Company (Cont'd.)

5. The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

6. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than sixty days after the alleged delinquency occurred.

7. The Company is not liable for any defacement of or damage to the premises of a subscriber resulting from the furnishing of service or the attachment, installation or removal of instruments, apparatus and associated wiring furnished by the Company when defacement or damage is not the result of negligence of employees of the Company.

8. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.3 Provision of Equipment and Facilities

1. The Company shall use reasonable efforts to make available services to a customer on or before a particular date, subject to the provisions of and compliance by the customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any customer.

2. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the customer. The customer may not, nor may the customer permit others to, rearrange, disconnect, remove, and attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

3. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the customer.

4. Equipment and facilities furnished by the Company are the property of the Company.

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2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.3 Provision of Equipment and Facilities (Cont'd.)

5. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

(a) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission or

(b) the reception of signals by Customer-provided equipment.

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2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.4 Equipment in Explosive Atmosphere

1. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The subscriber shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the subscriber or others, caused or claims to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

2. The Company may require each subscriber to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

3. The subscriber shall furnish, install and maintain sealed conduit with explosion proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The subscriber may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company injury or damage to Company employees or property might result from installation or maintenance by the Company.

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2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer

2.4.1 Responsibilities of the Customer

The Customer shall be responsible for:

1. The payment of all applicable charges pursuant to this tariff, regardless of whether such charges are associated with the customer's own usage or that of users authorized by the customer. For purposes of this tariff, authorization includes any user with access to the premises housing the customer's service.

2. Reimbursing the Company for damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;

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2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.1 Responsibilities of the Customer (Cont'd)

3. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the customer from the cable building entrance or property line to the location of the equipment space described in 2.5.10. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the customer. The Company may require the customer to demonstrate its compliance with this section prior to accepting an order for service.

4. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing

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2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.1 Responsibilities of the Customer (Cont'd)

4. (Cont'd)

and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work; complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any customer premises or the rights-of-way for which customer is responsible under Section 2.5.10; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

5. Not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and

6. Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the customer. No allowance will be made for the period during which service is interrupted for such purposes.

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Allison Willoughby, President
Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.2 Claims

With respect to any service or facility provided by the Company, the customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

1. Any loss, destruction or damage to the property of the Company or a third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or

2. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

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2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.3 Unlawful Purpose

The customer will not use any service the Company offers for any unlawful purpose or for any use that the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.4.4 Attachments or Connections

1. The customer will not permit equipment, accessories, apparatus, circuit or device to be attached to or connected with the Company's facilities except as provided in this Tariff.

2. In case any unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, to suspend service during the continuance of the unauthorized attachment or connection or to disconnect service. The customer shall be responsible for the cost of correcting any impairment of service caused by the use if such attachments or connections and shall be billed for each service call made to premises because of such attachments or connections.

3. Where a maintenance or repair visit is made to the subscriber's premises and the difficulty or trouble report results from the use of unauthorized attachments or connections, the "Maintenance of Service Charge" as specified in Section 3 of the Tariff shall be applied.

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2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.4 Attachments or Connections (Cont'd)

4. Customer-provided terminal equipment may be used and customer-provided communications systems may be connected with the facilities furnished by the Company for telecommunications services as provided in Section 8 of this Tariff.

5. Accessories which aid a subscriber in the use of facilities of the Company in the service for which they are furnished under this Tariff are permissible provided that the use of any accessory does not endanger the safety of Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the company; or interfere with the proper functioning of such equipment or facilities.

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2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.5 Transmission Interference

The customer, upon notification from the Company, will immediately shut down its transmission of signals if said transmission is causing interference to others.

2.4.6 Assignment or Transfer by Customer

The customer or other authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit the Customer to transfer the customer's existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this Tariff will apply.

2.4.7 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all users authorized by the Customer, regardless of whether those services are used by the Customer itself or are shared with other persons.

2.4.8 Taxes

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

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2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.9 Broadcast of Recordings of Telephone Conversations

The customer may broadcast a recording of a telephone conversation provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the regulations governing connection with, and pursuant to applicable law.

2.4.10 Recorded Public Announcements

Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, or miscellaneous devices for recorded public announcements are subject to the following conditions:

a. For purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory.

b. Private telephone numbers will not be furnished for use with recorded public announcements.

c. Failure to comply with the provisions of this Tariff shall be cause for termination of service.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service

2.5.1 Application for Service

1. Upon request of an application for service, the Company will give its customer or prospective customer information necessary for the customer to secure safe, efficient and continuous service.

2. Application for service, or requests from the customer for additional service or changes in the grade or class of service become contracts when received by the Company and are subject to the minimum contract term of one month unless specified otherwise.

3. The Company reserves the right to require application for service to be made in writing in a format determined by the Company.

4. Applicants may be required to pay in advance at the time application is made applicable installation/service establishment charges, service charges, any other nonrecurring charges, and a deposit if required.

5. Installation of an applicant's basic telephone service is subject to the availability of facilities.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.1 Application for Service (Cont'd)

6. The Company may decline to serve an applicant until such applicant has complied with the state and municipal regulations and the Company-approved General Rules and Regulations on file with the Commission governing the service applied for or for the following reasons:

a. The applicant's installation or equipment is known to be inadequate, hazardous or of such character that satisfactory service cannot be provided.

b. The applicant is indebted to any Company for the same kind of service as that applied for;

c. The applicant refuses to make a deposit if required under these rules.

d. The applicant refuses or neglects to provide reasonable access to the premises for installation operation, maintenance, or removal of Company property.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.1 Application for Service (Cont'd)

7. The Company shall not refuse service to a present customer or applicant because of:

a. delinquency in payment for service by a previous occupant of the premises to be served unless present customer was a resident when the delinquency was created or previous occupant is still an occupant of the premises

b. violation of the Company's rules pertaining to operation of nonstandard equipment or unauthorized attachments which interfere with the service of others, or with other services such as communication services, unless the customer has first been notified and been afforded a reasonable opportunity to comply with said rules

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3. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service

2.5.2 Application of Residential Rates

Any customer requesting service must indicate the service classification. Service is classified as either residential or business service. Classification is reflected in rates charged in Section 5 in this Tariff. Residential rates apply to service furnished:

a. In private homes or apartments (including all parts of the customer's domestic establishment) for domestic use and not for substantial occupational use.

b. For service provided to individual members of the clergy at a church when business service is already established at the church and the purpose for the residential service is for personal use.

c. In college fraternity or sorority houses, convents and monasteries for domestic, rather than occupational use.

d. To the residential portion of a location used for both residential and business purposes, where the use of the service is for domestic purposes.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.3 Application of Business Rates

Any customer requesting service must indicate the service classification. Service is classified as either residential or business service. Classification is reflected in rates charged in Section 5 in this Tariff. Business rates apply to service furnished:

a. In a residential location if the listing or advertisement indicates a business or profession, unless otherwise provided in this Tariff;

b. In office buildings, stores, factories and all other places of a business nature;

c. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; in churches except when applied per Section 2.5.2.

d. At any location when the listing, public advertising, or display of a business sign indicates a business, profession or office unless otherwise provided in this Tariff;

e. At any location where the substantial use of the service is occupational, rather than domestic.

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Executive Director, Public Service Commission

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Allison Willoughby, President
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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.4 Cancellation of Application for Service

1. Applications for service cannot be canceled without the Company's agreement. When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.5 Subscriber Billing

1. The subscriber is responsible for the payment of all charges in conjunction with the service furnished to the subscriber including, but not limited to, toll charges that have been accepted at the subscriber's location.

2. Monthly recurring charges are billed in advance and usage-based charges are billed in arrears.

3. Special billing arrangements may be established for services provided to Government agencies.

4. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.

5. For billing purposes each month is presumed to have 30 days.

6. Retroactive billing adjustments will not be made for a period exceeding three years, unless sufficient proof is available to support an adjustment for a period exceeding three years.

7. A sample subscriber invoice is included as Attachment A of this Tariff.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.5 Subscriber Billing (Cont'd)

8. Billing of the Customer by the Company will begin on the Service Commencement Date. The Commencement Date is the first day following the date on which the Company notifies the Customer that the service or facility is available for use. The Service Commencement Date may be postponed by mutual agreement of the parties or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

9. If service is disconnected by the Company in accordance with section 2.5.7 following and later restored, restoration of service will be subject to all applicable installation charges.

10. A charge of 10.0 percent will be added to all bills for current unpaid balances excluding late penalty charges not paid within twenty (20) days after issue.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.6 Resolution of Disputes

Upon receiving a complaint from a customer at the Company's office, either by telephone, in writing or in person, the Company will make a prompt and complete investigation and advise the complainant of its findings. A record of the complaint will be kept and show the name and address of the complainant, date and nature of the complaint, and the adjustment or disposition of the complaint.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.7 Termination of Service by the Company

1. A violation of any of the regulations contained in this Tariff on the part of the subscriber may be regarded as sufficient cause for termination of the subscriber's service.

2. The Company may with 5 days written notice either suspend or terminate the subscriber's service without suspension of service or, following a suspension of service, disconnect the service and remove any of its equipment from the subscriber's premises under the following: (T)

   a. Abandonment of the Service

   b. Failure of a subscriber to make suitable deposit as required by this Tariff.

   c. Impersonation of another with fraudulent intent.

   d. Use of service in such a way as to impair or interfere with the service of other subscribers such improper use includes, but is not limited to, the use of telephone service by a subscriber or with his permission in connections with a plan or attempt to secure a large volume of telephone calls, to be directed to such subscriber at or about the same time which may result in preventing obstructing, or delaying the telephone service of others.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.7 Termination of Service by the Company (Cont'd)

2. (Cont'd)

e. Abuse or fraudulent use of service; such abuse or fraudulent use includes:

1) The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for the service;

2) The obtaining, or attempting to obtain, or assisting another to obtain long distance messages telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through an other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;

3) The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten or torment another;

4) The use of profane of obscene language;

5) The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

6) Any other violation of the Company's regulations.

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.7 Termination of Service by the Company (Cont'd)

3. The Company reserves the right to cancel any contract for service with , to remove its property from the premises and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same.

4. The Company may terminate the service and remove its equipment for non-payment of any sum due for exchange, long distance, or other services with notice as follows:

   a. Written notice shall be sent to the customer no less than 5 days prior to the termination date. (T)
   b. Disconnection shall not occur on the day preceding a Sunday or legal holidays.

5. When the service is terminated on the initiative of the Company due to a violation of its regulations by the subscriber, the regulations stipulated below for termination of service at the subscriber's request apply.

6. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.8 Termination of Service at the Subscriber's Request

1. Service may be terminated at any time upon reasonable notice from the subscriber to the Company. Upon such termination the subscriber shall be responsible for the payment of all charges due for the period service has been rendered plus any unexpired portion of an initial service period or application termination charges, or both.

2. In the case of directory listings where the listing has appeared in the directory, charges apply through the end of the directory period. In the following cases, however, charges will be continued only to the date of termination of the extra listing, subject, however, to a minimum charge of one month.

   a. The contract for the main service is terminated.
   b. The listed party becomes a subscriber to some class of exchange service.
   c. The listed party moves to a new location.
   d. The listed party dies.

3. Contracts for periods of longer than three months for services requiring line extension may be terminated upon payment of all charges that would accrue to the end of the contract period; or, the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
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SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.9 Suspension of Business or Residence Service

1. Upon request, a subscriber to business or residence service may arrange for the temporary suspension of such service unless otherwise specified in other sections of this Tariff. Suspension of service is available on the subscriber's complete service or on such portion thereof as can be suspended.
2. When the period of suspension is less than one month, the regular charges for the full month of service shall apply.
3. (D) (D)
4. The charge for the total suspension period may be collected in advance.
5. There is no reduction in the charge for foreign central office line mileage and foreign exchange line mileage during the period of suspension.
6. The charge for Network Access Service during the period of suspension is 50 percent of the rate regularly charged, except as specified in 2.5.9 (1) preceding.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.10 Transfer of Service Between Subscribers

Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, provided there is not lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for under the following condition:

1. If the new subscriber, fully understanding the regulations governing the service and the status of the account and willingly assumes all obligation hereunder, then future bills will be rendered to him without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.
2. Under transfer of service the reassignment of the old telephone number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgment of the Company there exists no relationship, business or otherwise, between the old and new subscriber, and when in the judgment of the Company a change in the telephone number is not required.
3. When a relationship exists, business or otherwise, between the old and new subscribers, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgment of the Company a change in the telephone number is not required.
4. Service order Charges as specified in Section 3 apply for all transfers of service unless otherwise noted.

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SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.11 Floor Space, Electric Power and Operating at the Subscriber's Premises

1. The subscriber is responsible for the provision and maintenance at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities provided by the Company in connection with services furnished to the subscriber by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the subscriber.

2. Except as may be specified elsewhere in this tariff, all operating equipment required for the use of communications facilities provided by the Company at the subscriber's premises will be performed at the expense of the subscriber, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.12 Equipment and Facilities – Provision and Ownership

1. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. The subscriber may be required to provide suitable housing or other protective measure where equipment is to be installed in location exposed to weather or other hazards. When required, the subscriber will furnish commercial power on his premises in suitable outlets.

2. Except as provided by the FCC, no equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the company; whether physically, by induction, acoustically or otherwise; except as provided in this Tariff or otherwise authorized in writing by the Company or authorized by FCC regulation. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same or to terminate the service. Subscribers connecting customer owned terminal equipment, must notify the company and supply FCC administration number, if requested by the Company.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.12 Equipment and Facilities – Provision and Ownership (Cont'd)

3. The provisions of the preceding shall not be construed or applied to bar subscriber from using devices which service his convenience in this use of the facilities of the Company provided any such device so used does not:

   a. Endanger the safety of Company employees or the public;

   b. Damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff;

   c. Interfere with the proper functioning of such equipment or facilities;

   d. Impair the operation of the communication system;

   e. Otherwise injure the public in its use of the Company's services.

4. Devices provided by the subscriber to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the subscriber by the Company provided that:

   a. Such device does not involve direct electrical connection to the equipment of the Company, any change in or alteration of such equipment;

   b. Such device does not interfere with its proper functioning or damage it in any way.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.12 Equipment and Facilities – Provision and Ownership (Cont'd)

5. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, that are not used for resale, provided primarily to communicate with point located along a right-of-way (including premises of such company anywhere in cities, towns or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the Company, may be connected with Private Branch Exchange instrument, or private line facilities furnished by the Company subject to the conditions stated in this Tariff.

2.5.13 Maintenance and Repairs

1. All ordinary expense of maintenance and repairs of regulated facilities, unless otherwise specified in this Tariff, is borne by the Company on Company provided leased equipment.
2. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original conditions.

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2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.14 Company Facilities at Hazardous or Inaccessible Locations

1. Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company.
2. All customer-provided equipment and facilities must be constructed and maintained in a manner satisfactory to the Company and must be in compliance with all the regulations set out in this Tariff for the connection of customer-provided terminal equipment and communications systems. Failure of the customer to comply with these regulations will result in the disconnection of the service.

2.5.15 Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that work once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this Tariff, the amount of additional costs incurred by the Company as a result of the subscriber's special requirements.

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2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances

2.6.1 Establishment of Credit

1. In accordance with Kentucky Public Service Commission rules, the Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a difference address, until arrangements have been made to liquidate such previous indebtedness to the Company.

2. In order to insure the payment of all charges due for its service, the Company may require a subscriber to establish and maintain his credit in one of the following ways:

   a. By furnishing reference suitable to the Company;

   b. By providing a suitable guarantee in writing, in form prescribed by the Company;

   c. By means of cash deposit;

   d. By having been a satisfactory subscriber of the Company.

2.6.2 Advanced Payments

1. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and /or installation charge as applicable, and any applicable taxes or franchise fees in addition to any special construction and installation charges that may also apply.

2. The amount of the advance payment is credited to the subscriber's account on the first bill rendered.

3. Federal, state or Municipal governmental agencies may not be required to make advance payments.

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2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.3 Deposits

1. Any applicant who is unable to establish a satisfactory credit standing with the Company or any subscriber whose credit standing has become impaired may be required to deposit a sum up to an amount equal to either the charge for two months local service or the charge for estimated toll messages during a similar period, or both.

2. Any deposit made may be held during the continuance of service as a security for the payment of any and all amounts accrued for the service.

3. Service may be refused or discontinued for failure to pay the requested deposit.

4. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payment and the prompt payment of bills on presentation or constitutes a waiver or modification or the regular practices of the company providing for the discontinuance of service for nonpayment of any sum due the company.

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2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.3 Deposits (Cont'd)

5. Interest will be paid on all sums held on deposit at the rate of 6 percent annually. The interest will be applied as a credit to the customer's bill or will be paid to the customer on an annual basis. If the deposit is refunded or credited to the customer's bill prior to the deposit anniversary date, interest will be paid or credited to the customer's bill on a pro-rated basis.

6. If interest is not credited to the customer's bill or paid to the customer annually, interest will be computed by a method that will result in an amount no less than that obtained by using a middle course method between simple and compound interest in compliance with Commission Order dated 10/31/89 in Case No. 89-057. Interest on deposits computed in this manner will accrue until credited to the customer's bill or paid to the customer.

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BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issue Date: April 23, 2001 Effective Date: May 23, 2001

Issued By: Allison Willoughby
Allison Willoughby, President
Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.4 Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified above, within 5 days after the company has served or mailed notice requiring the subscriber to do so, except in extreme cases. (T)

2.6.5 Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, a restoration charge equal to the Company's tariffed service order charge will be made and collected by the Company.

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2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.6 Allowances for Interruptions in Service

1. Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth in this section for the part of the service that the interruption affects.

2. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

3. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired but not interrupted.

4. For calculating credit allowances, every month is considered to have 30 days.

5. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

6. A credit allowance will be given for interruptions of 24 hours or more.

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2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.7 Limitations on Allowances

No credit allowance will be made for:

1. Interruptions due to the negligence of, or noncompliance with the provisions of this tariff by the Customer, authorized user, or other common carrier providing service connected to the service of the Company;

2. Interruptions due to the negligence of any person other than the Company, including but not limited to the Customer (or other common carriers connected to the Company's facilities;

3. Interruptions due to the failure or malfunction of non-Company equipment;

4. Interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;

5. Interruptions of service during a period in which the Customer continues to use the service on an impaired basis;

6. Interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and

7. Interruption of service due to circumstances or causes beyond the control of Company.

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2. REGULATIONS (Cont'd)

2.7 E-911 Service (N)

Any other provision of this tariff to the contrary notwithstanding, and in the interest of the public, health, safety and welfare, the Company shall release subscriber information, including, but not necessarily limited to, customer name, customer address and telephone number, regardless of whether the telephone number is unpublished, nonpublished, unlisted or private, to the providers of 911 or E911 services. (N)

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2. REGULATIONS (Cont'd)

2.8 Lifeline Surcharge

Under PSC Case 360 the Kentucky Public Service Commission found that a monthly surcharge per access line on all ILEC, CLEC and wireless bills should be applied. The surcharge is effective January 1 of the current year and is identified on the monthly bill as "Kentucky Lifeline Support"

Surcharge per access per month $0.05

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BY: Stephanie Bell
SECRETARY OF THE COMMISSION

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Effective Date: May 23, 2001

Issued By: Allison Willoughby
Allison Willoughby, President
Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

2. REGULATIONS (Cont'd)

2.9 Kentucky Telecommunications Relay Service for Hearing-Impaired or Speech-Impaired Persons in Kentucky

2.9.1 Regulations

1. On April 15, 1991, the Kentucky Public Service Commission approved a program for Kentucky Telecommunications Relay Service ("KTRS") pursuant to KRS 278.548. This service provides telephone communications between deaf and hearing / speech-impaired customers who use telecommunications devices for the deaf ("TDD") and all customers who use standard voice telephones. The service began operation on October 1, 1991.

2. The Kentucky Telecommunications Relay Service operates 24 hours a day, seven days a week. Customers can access the center using toll-free numbers.

3. Effective on March 15, 1995 the Kentucky General Assembly established a program to distribute telecommunications devices for the deaf (TDDs) to Kentuckians who are deaf, hard of hearing, or speech impaired.

4. Funding of the Relay Center and TDD distribution program is through a surcharge per access line.

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2. REGULATIONS (Cont'd)

2.9 Kentucky Telecommunications Relay Service for Hearing-Impaired or Speech-Impaired Persons in Kentucky (Cont'd)

2.9.2 Surcharge Rate

1. Recovery of state costs associated with the Telephone Relay Service ("TRS") and TDD program is based on a fixed monthly charge per access line.

2. For purposes of application of the surcharge, access lines are defined as facilities that provide access to and from the telecommunications network for toll service and / or for local calling. Public Coin, WATS, Remote Call Forwarding, Radio Common Carriers, InterLATA Foreign Exchange Lines, Private Line Services, Mobile, Other Common Carriers, and Company Official Accounts are excluded from this category.

3. The monthly surcharge will appear in customer invoices labeled, "TRS/TDD Surcharge."

4. The monthly surcharge amount is as follows:

	Monthly Recurring Charge	
TRS / TDD Surcharge - per access line	$0.10	(I)

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MAY 15 2003

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
BY Thomas M. Dorman
EXECUTIVE DIRECTOR

Issue Date: April 25, 2003 Effective Date: May 15, 2003

Issued By: Allison Willoughby
Allison Willoughby, President
Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

2. REGULATIONS (Cont'd)

2.10 Special Promotions (Cont'd)

The Company may offer approved special promotions of new or existing services upon one (1) day's notice to the Commission. These promotions are a temporary waiver of certain recurring, nonrecurring and/or usage charges or a one-time credit to a customer's account. Promotions will be offered on a non-discriminatory basis to all customers meeting the eligibility requirements for the promotion offered. Eligibility requirements may include class of service, serving area or other such determinations by the Company. Promotion notification will include terms and conditions and the time period in which the promotion is in effect.

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MAY 23 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephen D. Gray
SECRETARY OF THE COMMISSION

Issue Date: April 23, 2001 Effective Date: May 23, 2001

Issued By: Allison Willoughby
Allison Willoughby, President
Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

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BY: Stephanie Bell
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Issued By: Randall Bradley
Randall Bradley, Controller
Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

3. SERVICE CHARGES

Service Charges are in addition to all other rates and charges that may be applicable for services provided by the Company. Service Charges apply in addition to installation and construction charges incurred because of unusual costs encountered in the provision of service.

3.1 Categories of Service Charges

The work functions required to establish, add to, move or change telephone service for a business or residence class of service customer are classified by type of service charge as follows:

3.1.1 Central Office Charge - a charge for work that includes, but is not limited to, establishing or changing central office connections, cable cross connections or line transfers.

3.1.2 Service Order Charge - a charge for work performed in connection with receiving, recording, and processing a customer request for service to be performed or provided at the same time, on the same account and on the same premises. One Service Order Charge is applicable per access line or channel.

3.1.3 Premise Visit / Service Rearrangement Charge - a charge for work performed in connection with receiving, recording, and processing a customer request for service installation or rearrangement that requires dispatch of a Company technician to complete the requested work.

3.1.4 Maintenance of Service Charge – a charge for dispatching a technician to a customer premise for maintenance of service in which the reported trouble is isolated to customer-owned equipment or facilities. Requests for repair of customer owned equipment or facilities may be completed by the Company at the request of the customer on a time and materials basis.

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3. SERVICE CHARGES (Cont'd)

3.1 Categories of Service Charges (Cont'd)

3.1.5 Returned Check Charge - a charge made to the customer for each returned check or moneys not honored by a bank or depository.

3.2 Application of Charges

3.2.1 General

1. Charges specified in this Section do not apply to services furnished under the concurrence provisions of this tariff. These services may include, but are not limited to, WATS access lines and access line extensions, and all private line services and channels and access services provided. Nonrecurring charges for these services are stated as exceptions or additions to concurring provisions of this Tariff.

2. Changes in the locations of existing services to different premises, or to additional points of termination or to points outside the customer's premises are considered new installations for purposes of this tariff.

3. Payment of service charges at the time of application for service may be required.

4. Additional installation charges indicated elsewhere in this Tariff may be required.

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3. SERVICE CHARGES (Cont'd)

3.2 Application of Charges (Cont'd)

3.2.1 General (Cont'd)

5. The service charges described in this tariff are not applicable for:

a. Normal maintenance and repair of the Company's equipment and service.

b. Connection of telephone sets or other terminal equipment by the customer when no line connection or central office access work is required.

c. (D)

d. Changing the primary listing of a residential customer to the name of the remaining spouse in the event of death of the spouse currently listed. (T)

e. The establishment of new temporary service at another location when the original premises is made uninhabitable due to a disaster such as fire, tornado, etc.

f. Changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service.

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3. SERVICE CHARGES (Cont'd)

3.2 Application of Charges (Cont'd)

3.2.2 Central Office Connection Charge

1. The Central Office Connection Charge is applicable for work performed by the Company in the central office. The Central Office Connection Charge will apply for:

   a. Connection or reconnection of local exchange access lines, local private lines, and off premise access lines.

   b. The connection of each line between the appropriate general distribution cable terminals serving different premises in the same building or serving different buildings on the customers same premises.

   c. A move when the telephone service at the new location is established prior to disconnection at the old location, or discontinued at the old location prior to establishment at the new location.

   d. A move when the telephone service at the new location is established prior to disconnection at the old location, or discontinued at the old location prior to establishment at the new location.

2. When two or more segments of a local private line or off premise access line are bridged in the central office, one Central Office Connection Charge will apply for each line.

3. The Central Office Connection Charge does not apply when service and facilities are assumed prior to discontinuance of service and without lapse in service.

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3. SERVICE CHARGES (Cont'd)

3.2 Application of Charges (Cont'd)

3.2.3 Premise Visit Charge

Premise Visit charges will apply as follows:

1. When a request by a customer for new service requires a dispatch of a technician to the customer premises to complete the necessary installation request.

2. For premise visits for collection purposes where the company has tried unsuccessfully to contact the customer without such a visit.

3. One Premise Visit charge applies per visit.

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3. SERVICE CHARGES (Cont'd)

3.2 Application of Charges

3.2.4 Service Order Charge

A Service Order charge applies per line or account per order under the following conditions:

1. For requests to establish an account for initial connection of service. An account is each service for which a separate access line is established;

2. For connection of additional local exchange access lines, private lines, or off premise access lines to an established service;

3. For restoration of service disconnected for nonpayment. Disconnected service will be restored upon payment of charges due.

4. For subsequent requests for service, number change, restoration of service at customer's request and change in class of service;

5. For additional service ordered after an initial service order has been issued and the additional service request cannot be included on the initial pending service order, including the addition of calling features;

6. For additions, moves and changes of lines in the same building or in different buildings on the same premises.

3. SERVICE CHARGES (Cont'd)

3.2 Application of Charges (Cont'd)

3.2.5 Outside Move Charge

The Outside Move Charge is applicable for work performed by the Company involving:

1. Transfer of lines or Company-provided equipment from one building to another building;

2. A move of a customers portable structure containing telephone service;

3. Transfer of lines from one premise to another in the same building, e.g., one apartment to another apartment, one office or suite of offices to another office or suite of offices.

3.2.6 Maintenance of Service Charge

1. A Maintenance of Service Charge applies per dispatch requested by the Customer for trouble isolated to customer owned and maintained equipment or facilities.

2. The Company will credit this charge if a request for service for the same problem occurs within 30 days of the initial report and the trouble is then found to be caused at that time by Company owned and maintained equipment or facilities.

3. Company reserves the right to charge time and materials in lieu of its Maintenance of service charge when the nature of the work required to provide such service warrants additional charges.

3. SERVICE CHARGES (Cont'd)

3.3 Schedule of Charges (1) (2) (3)

		Rate Residence	Rate Business	
1.	Central Office Connection Charge	$24.00	$24.00	(R)
2.	Premise Visit Charge	$16.00	$16.00	
3.	Service Order Charge	$20.00	$20.00	(R)
4.	Outside Move Charge *	$45.60	$45.60	
5.	Maintenance of Service Charge*	$45.60	$45.60	
6.	Returned Check Charge	$10.00	$10.00	

(1) The Company performs repair and maintenance work only during normal working hours excluding holidays. All repair and maintenance work performed during other than normal hours at the customer's request may be provided at the sole discretion of the Company at rates based on time and material costs.

(2) Where the service requested requires more than one of the multi-element charges described in this tariff, the total charge is the sum of the separate charges required for each function except as otherwise provided. All line connection work requested at the same time for service on one premise will be covered by one service order charge.

(3) Service charges may be required to be paid at the time of application for service.

* Time and material charges apply.

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SECRETARY OF THE COMMISSION

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

4.1 Construction Charges

4.1.1 General

1. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates, when, because of the occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, as for example:

   a. The facilities are provided in remote or undeveloped areas.
   b. The facilities are provided on a temporary basis.
   c. Conditions require the provision of special equipment or unusual methods of plant construction, installation or maintenance.
   d. The customer's location requires the use of costly right-of-way.

2. Title to all construction, provided wholly or partly at a customer's expense, is vested in the Company.

3. The word "cost", when used in this Section, means the in-plant cost consisting of labor, engineering, materials, supervision, and other overhead expenses associated with the construction. Estimated cost may be used; however, where the customer requests, actual cost will be used where practicable.

4. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this Section, the attachment rental charged to the Company may be assessed to the applicant (s) in whole or in part as the particular circumstances may warrant.

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.1 Construction Charges (Cont'd)

4.1.1 General (Cont'd)

5. Except as otherwise provided herein, the regulations in this Tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by the Company is desired.

6. The customer is required to pay construction charges made by another company providing facilities connecting with the facilities of the Telephone Company.

7. Construction charges will not apply to the customer's aerial or buried drop that extends from the last pole to the Building in which the telephone is located.

8. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing, and retaining such right-of-way.

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.1 Construction Charges (Cont'd)

4.1.2 Reserved for Future Use

4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.1 Construction Charges (Cont'd)

4.1.3 Private Right-of-Way

When the applicant is so located that it is necessary to secure private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing and retaining such right-of-way.

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.1 Construction Charges (Cont'd)

4.1.4 Poles and Wire on Public Highways and Private Property

1. Except as provided under "Temporary Service", no construction charge is made for the provision of new pole lines or wire on public highways within the Base Rate Area.
2. Except as provided under "Temporary Service", where the applicant is located outside the Base Rate Area and the construction outside plant is required to provide facilities to service one or more applicants, the applicant or applicants may be required to bear the cost of such construction.
3. Except as provided under "Temporary Service", neither station installations, including drop wire and NID or any plant within the Base Rate Area shall be considered as construction costs.
4. Poles on private property to be used as a part of the standard distributing plant serving subscribers in general are furnished, maintained and owned by the Company, subject to such construction charges as may be applicable.

4. 2 Temporary Service

1. When construction is required for temporary service and there is, in the opinion of the Company, no immediate prospect of re-using the plant involved, the customer may be required to pay all or a portion of such construction, including the cost of removing the plant provided. The salvage value of any plant removed shall be deducted from the total cost to be paid by the subscriber.
2. Under "unusual" conditions station installations, including drop wire, NID, and any common control equipment can be included, all or part, in the cost of construction. Inclusion of items mentioned here in any construction costs would be reviewed on an individual basis. Decisions made by the Company concerning construction costs under this paragraph would not be precedent setting with respect to other cases.

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.3 Charges for Unusual Circumstances

4.3.1 Underground Service

When underground service connections are desired by the customer as initial installation in places where aerial drop wires would ordinarily be used to reach the customer's Premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Underground service entrances may be provided at the customer request as special construction in connection with either existing or new services in lieu of the usual aerial drop wire.

2. Buried service entrance facilities will be furnished without a construction charge where buried service wire or buried cable would normally be provided by the Company for service entrance; unless agreements between the Company and a contractor or customer have been made prior to land development.

3. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition, the customer shall pay the cost of the underground cable including the cost of installing less the estimated cost to the Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company.

4. The duct or ducts required in the underground conduit by the company to furnish service shall be reserved for its exclusive use.

4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.3 Charges for Unusual Circumstances (Cont'd)

4.3.1 Underground Service (Cont'd)

5. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installation, less the estimated cost of installing such aerial drop as would be required to furnish the same service.

6. Where facilities are changed from aerial to underground in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

4.4 Special Services and Facilities

Special services and facilities, not ordinarily used in the furnishing of service and not otherwise mentioned in, or provided for or contemplated by the tariff of the Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon provided such special service of facility does not interfere with the telephone service furnished by the Company.

In the event any such service or facility or the use made thereof interferes with, or the facilities used in furnishing such special service or facility are needed for the furnishing of telephone service by the Company, it may terminate such contract and cease to furnish such special service and facility after thirty days written notice to the customer and provided further that the Public Service Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

4. 5 Moves or Changes of Existing Construction

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this Tariff, the person at whose request the move or change is made may be required to bear the cost of such move or change.

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4. 6 Construction in Developments

4.6.1 Definitions

Single family development: Five or more adjoining lots in a recorded plan for the construction of single family residences, including mobile homes, intended for year round occupancy.

Duplex development: Three or greater acre lots in a recorded plan for the construction of dual family residence intended for year round occupancy.

Multi-family development: One or more lots in a recorded plan with three or more units planned for each lot, and intended for year round occupancy. Included in this category are apartment complexes, apartment buildings and condominiums.

Speculative development: Development of a tract of land, where distribution facilities of the Company have to be extended in conjunction with the development of the tract prior to its completion either at the convenience of the developer or the Company, and where dwellings are being constructed without a sales contract or lease. The intent of the term speculative is defined as a situation where the Company is requested to make facility investments with no firm guarantee of a timely return on that investment.

Non-speculative development: Development of a tract of land where facilities of the Company exist or where the development of the tract permits distribution extension as the customer requires service, and necessary cable facilities can be provided at the Company's convenience. The term non-speculative is intended to mean that investment to plant can be made with firm guarantees of a timely return on investments.

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4. 6 Construction in Developments (Cont'd)

4.6.2 General Conditions

1. Where requests are made of the Company by the developer of a residential development, the company will require the developer, at the developer's own expense, to do the following:

   a. Provide the Company with a detailed subdivision plan, showing detailed surveys of each lot in the plan, street location, and a key map showing all other specific locations;

   b. provide the Company with easement satisfactory to the Company for occupancy and maintenance of and related facilities, except service lines in public places the Company has the right to occupy;

   c. clear easements for the aforementioned facilities clear of tree stumps and other obstructions.

2. Should the developer make changes in the plot plan after the Company has completed engineering or begun construction that creates additional expense for the Company, the developer shall bear the cost of these additional expenses.

3. Before the construction of Company facilities, the developer is responsible for identifying all underground facilities of others. Should in the course of construction of its facilities, the Company damages the facilities of others that were not identified by the developer, the developer will bear all expense in the repair of said facilities.

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4. 6 Construction in Residential Development (Cont'd)

4.6.2 General Conditions (Cont'd)

4. At any time during the completion of construction of Company facilities, and prior to completion of the development, the developer shall bear the cost of damage to the Company's facilities caused by the developer and others. This includes all distribution and service lines costs herein defined as labor, material and applicable charges at the time of damage. This liability is only to those areas where lots or buildings have not been sold or occupied by tenants and is still under construction, or where development of lots have been completed and sold to a contractor operating independently of the developer.

4.6.3 Conditions - Speculative Development

If the development in the sole opinion of the Company is speculative, the following conditions apply in addition to those specified in Section 4.6.2.

1. After the developer has supplied the Company with a subdivision plan, the company will prepare an estimate of costs involved in supplying distribution cable and service wires.
2. The developer will be required to post an amount (non-interest bearing) equal to the construction estimate.
3. The company will then begin work on detailed engineering and construction of facilities required by the developer.
4. Once construction has been completed and the actual cost of construction has been determined, the developer will be refunded any difference should the cost be less than the amount originally posted, or to pay the balance if the costs exceed the amount originally posted.
5. These funds will then be considered payment for construction of facilities. These facilities shall be owned and maintained by the Company.

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4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4. 6 Construction in Residential Development (Cont'd)

4.6.3 Conditions - Speculative Development (Cont'd)

6. As each dwelling unit is occupied and its occupant accepts service from the Company, the Company will refund the developer or his designate the pro rata share of the construction cost. Dividing the total number of lots and dwelling units in the total development, by the total cost of construction, will determine the prorated amount.
7. From the date of completion of the Company's facilities, the Company is liable to refund construction costs for a period not to exceed ten years, subject to the conditions specified herein.

4.7 Franchise and Municipality Taxes

4.7.1 General

When any municipality charges, collects or receives from the Company any license, occupation, privilege, inspection or other similar tax or fee or any franchise fee or payment, or any fee or payment similar in nature thereto, for the use of the streets or other public places or any concession for Tariff Rates on its telephone service, whether such taxes, fees or payment be expressed as a lump sum, or a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such payments and concessions as exceeds three (3) per cent of the recurring local service revenues received from subscribers located within such municipality will be billed, as practical, pro rata to the subscribers receiving exchange service within the municipality.

4.7.2 Commission Approval

Except for state, county, or municipal taxes, all prorating of fees and other charges mentioned in above paragraph will be subject to Commission Rules, including Commission approval, if applicable, before being applied to the subscriber bill.

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.1 Exchange Service
The Company provides one-party service throughout its service area.

5.1.1 Description of Service

Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block ("NID") at the Customer's premises.

Each Exchange Access Service enables users to:

1 Receive calls from other stations on the public switched telecommunications network;
2 Access other services offered by the Company as set forth in this tariff;
3 Access (at no additional charge) the Company's operators and business office for service related assistance;
4 Access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
5 Access services provided by other common carriers that purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or that maintain other types of traffic exchange arrangements with the Company.

5.1.2 Area of Operations
The Company provides service in the Hardin County exchanges currently served by Verizon – KY (formerly, GTE).

The Company reserves the right to amend its operating territory through a revision to its tariff at its sole discretion as its business requirements warrant.

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.2 Local Calling Areas

5.2.1 General

The rates in this Tariff entitle callers to receive local calling (i.e., toll-free) to the areas included as being within the local calling area. Calls to areas not listed as local will be subject to applicable long distance charges by the long distance provider.

5.2.2 Local Calling Exchange Areas

The Company currently concurs with the local calling areas established by Verizon – KY (formerely GTE) in its serving areas unless otherwise indicated here.

The Company reserves the right to amend its local calling Exchange areas through a revision to its tariff at its sole discretion as its business requirements warrant.

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.3 Basic Exchange Line Service

5.3.1 Description

Basic Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Basic Line may be configured into a hunt group with other Company-provided Basic Lines.

5.3.2 Rates

Rates do not include a charge for instrument or other customer premises equipment. Rates for additional services, including installation charges, are shown elsewhere in this Tariff.

		Monthly Rate	
1.	Residential Service	$ 15.95	
2.	Business Service	$ 28.95	(R)

5.4 Operator Services

The Company does not provide its own operator services. Such services are offered through the concurrence in Brandenburg Telephone Company Kentucky Tariff PSC No. 2.

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.5 Basic Exchange Trunk Service

5.5.1 Description

Basic Exchange Trunk Service provides a Customer with a single, voice-grade, analog telephonic communications channel that can be used to place or receive one call at a time. Basic Exchange Analog Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Trunk is provided with touch-tone signaling.

5.5.2 Tie Lines

Tie Lines to connect two manual switchboards or the switching equipment of two dial systems, or to connect a manual board with a dial unit are furnished at the rates specified. Rates are billed per quarter mile (rounded up to the nearest whole quarter mile) measured between the first location and the serving office and the serving office and the second location.

Rate per line $2.00 per ¼ mile or fraction thereof

5.5.3 Monthly Service Rates

Rates do not include a charge for instrument or other customer premises equipment. Rates for additional services are shown elsewhere in this Tariff.

	Monthly Rate		
-First Trunk	$31.95		(R)
-Each Additional Trunk	$31.95		(R)

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.6 Direct-Inward-Dialing DID Trunk Service

5.6.1 Rules and Regulations

1. DID service permits calls incoming to a PBX or other customer premises equipment from the network to reach a specific station line number without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate company intra- and inter- exchange rates.

2. Rates are in addition to the rates shown for Basic Exchange Trunk Service and other Company tariffs for the services and equipment with which this offering is associated.

3. The service includes central office switching equipment necessary for inward dialing from the network directly to station lines associated with customer premises switching equipment.

4. The service must be provided on all trunks in a group arranged for inward service. Each trunk group shall be considered a separate service. Grouping Service will not be provided between separate trunk groups.

5. Facilities and operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the company considers necessary to maintain proper standards of service.

6. One primary directory listing will be furnished without charge for each separate trunk group. Additional listings can be obtained for an additional charge.

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.6 Direct-Inward-Dialing DID Trunk Service (Cont'd)

5.6.1 Rules and Regulations (Cont'd)

7. The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant interceptor recorded announcement service.

8. DID numbers are provided in blocks consisting of a minimum of 20 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee or provide a number block. The Company will be responsible for interception and administration of reserved numbers.

9. The customer shall order and maintain sufficient number of trunks as to prevent blockage in the network.

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.6 Direct-Inward-Dialing DID Trunk Service (Cont'd)

5.6.2 Rates and Charges

			Installation Charge	Monthly Rate
1.	Group of 20 working or reserved DID numbers			
	a.	Working Numbers, each	$54.00	$10.00
	b.	Reserved Numbers, each	$54.00	$10.00
2.	DID One-Way Inward Trunk Termination in Central Office			
	a.	Each		$11.00
3.	Multifrequency (MF) Pulsing			
	a.	Each Trunk		$2.00
4.	Dual Tone Multifrequency (DTMF)			
	a.	Each Trunk		$2.00

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.7 Directory Assistance Service

5.7.1 General

1. The Company furnishes a Directory Assistance service for the purpose of aiding customers in obtaining listing information.

2. The charging application and rates set forth in 5.7.2 following apply to customer requests for Directory Assistance.

3. Directory Assistance service allows a subscriber to receive the following:
   a. a name to get telephone number, ZIP Code and/or directory address; and/or
   b. a telephone number to get name, ZIP Code and/or directory address, except in instances where customers have specified that these items not be disclosed by telephone number request (local requests only).

4. Directory Assistance Service does not provide the telephone number, name, address or ZIP Code on a private (non-published) listing but does furnish these items from informational records on a semiprivate listing.

5.7.2 Application of Charges and Allowance

1. There will be a charge for all customer calls to Directory Assistance except as noted in 5.7.2.2, following.

2. Charges are not applicable to the following customers that request listing information within their local calling area:
   a. Customers who have been certified by a physician or appropriate agency as unable to use a telephone directory because of a visual or physical handicap (this provision is not intended to allow the exemption for large business subscribers who employ only a few handicapped employees), and

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.7 Directory Assistance Service

5.7.2 Application of Charges and Allowance (Continued)

2. Continued

b. Customers who make a call for a telephone number that was incorrectly published in or omitted from the alphabetical section of the directory due to Company error.

5.7.3 Rates and Charges

5.7.3.1 Directory Assistance service - request of a listing (maximum of two requests per call)

a. Within the Company's local calling or LATA/NPA serving area for the originating line

- Per call $0.30 (R)

b. Outside the Company's local calling and LATA/NPA serving areas for the originating line.

- Per call $0.85

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5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.8 Inbound Direct Local Exchange Service

Inbound Direct Local Exchange Service ("Denied Originating") provides basic local exchange Customers with a single, voice grade analog channel that can be used to receive one call at a time only. All outbound calls will be blocked at the switch level. Denied Originating may not be used for outbound services or to serve as a Customer's primary service line.

The Denied Originating product will be configured provisioned and priced with the hunting feature included. The hunt feature automatically forwards incoming calls to available lines according to a preprogrammed sequence. With the Inbound Direct line, the lines will be placed in a circular hunt group so all lines will be hunted. Each line, including the last line, will include hunting.

Denied Originating service applications may include remote database access, data transmission/reception, and inbound Customer service. Basic exchange lines are provided with Denied Originating to connect to Customer provided modem or other data communication device for connection to the public switched telephone network.

5.8.1 Rates

1. Basic Service Offering
   The Company does not offer Denied Originating Local Exchange Service at this time.

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SECTION 6 - DIRECTORY LISTINGS

The Company concurs in the Verizon – Kentucky General Subscribers Services Tariff for Directory Listings Services.

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7. MISCELLANEOUS SERVICES

7.1 Trunk Hunting Service Arrangements (N)

7.1.1 Trunk Hunting Description
Trunk Hunting Service Arrangement is a service furnished in the Telephone Company's central office that is arranged to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy.

7.1.2 Regulations
The rate following is applicable to residence and business individual line service and including incoming message rate P.B.X. trunks.

7.1.3 Rates
Trunk Hunting Service Arrangement, per line or trunk,
In a group so arranged $ 2.95 (N)

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7. MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features

7.2.1 Feature Description

Custom Calling Features are services provided through Company central offices. Customers can choose from the following custom service additional features.

Call Forwarding Variable - allows subscribers to redirect all incoming calls to another telephone number. This service uses a courtesy call so the Customer can notify the party at the "forward to number" that calls are going to be redirected to their number.

Call Forwarding Busy Line - automatically redirects incoming calls to a pre-designated telephone number when the customer's line is busy. The customer must designate the destination number at the time the order for service is placed. Changes to the destination require a service order.

Call Forwarding Don't Answer - automatically redirects incoming calls to a pre-designated telephone number or to a voice mail (First Line) service when the Customer's line is not answered within a specified amount of time. The customer must designate the destination number and forwarding interval at the time the order for service is placed.

Requests for changes in the forwarding interval placed within thirty days of service installation will be completed at no charge.

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7. MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features (Cont'd)

7.2.1 Feature Description (Cont'd)

Call Waiting - alerts the Customer to an incoming call while the line is in use. The service signals the Customer with two separate tones or tone patterns. The Customer is able to place the first party on hold while he/she takes the second call. The Customer can switch back and forth between the two parties by flashing the switch hook.

Cancel Call Waiting - allows the Customer to cancel the Call Waiting feature on a call-by-call basis. This can be done before the Customer places a call or during a conversation (if the Customer also subscribes to Three Way Calling).

Three Way Conferencing - allows Customers to have a conference call with two other parties at different numbers. With this service the Customer can initiate calls to both parties or add another party to an established call.

Speed Calling 8 - allows the subscriber to assign a 1 digit dial codes for telephone numbers and/or access codes. Up to 8 codes can be assigned.

Speed Calling 30 - allows the subscriber to assign a 2 digit dial codes for telephone numbers and/or access codes. Up to 30 codes can be assigned.

Distinctive Ring Option – This service allows the assignment of two separate directory numbers (0ne primary and one secondary) to a single-party line. Incoming calls to separate directory numbers are identified by a distinctive ringing cadence. The teen service rate includes one directory listing for the primary directory number or the secondary number. Both numbers can be listed as well with tariffed additional listing charges applying. All billing is to the primary directory number.

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7. MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features (Cont'd)

7.2.2 Regulations

1. Distinctive Ring is available to individual line residential and business service and is not compatible with Basic Exchange Trunk services, lines with hunt group arrangements, and the closed end of foreign exchange services.

2. Distinctive Ring may not be compatible with all types of customer premise equipment.

3. Distinctive Ring subscribers will receive one additional listing for each assigned number.

4. Custom calling services are available with Distinctive Ring service at applicable tariff charges. Call waiting is available for use with both primary and secondary directory numbers. Distinctive call waiting tones indicate which directory number is being called. Call forward, which must be activated from the primary directory number, is available in two formats: all incoming calls can be forwarded to the call forward destination or calls only to the primary directory number can be forwarded while calls to the secondary number continue to ring at the base station. The call forward format is determined by service order.

7. MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features (Cont'd)

7.2.3 Rates

Charges are in addition to applicable charges for underlying Exchange Access Service(s) or Feature(s).

		Monthly Rate	
(a)	Call Forwarding		
	Residential (per line)	$2.95	(R)
	Business (per line)	$4.00	
	Business (per trunk)	$4.00	(R)
(b)	Call Forwarding Busy Line		
	Residential (per line)	$1.25	(I)
	Business (per line)	$1.60	(R)
	Business (per trunk)	$1.60	(R)
(c)	Call Forwarding Don't Answer		
	Company controlled		
	Residential (per line)	$1.25	(I)
	Business (per line)	$1.60	(R)
	Business (per trunk)	$1.60	
(d)	Call Waiting With Cancel Call Waiting		
	Residential (per line)	$2.95	
	Business (per line)	$4.00	
	Business (per trunk)	$4.00	(R)

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7. MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features (Cont'd)

7.2.3 Rates (Cont'd)

		Monthly Rate	
(e)	Three Way Conferencing		
	Residential (per line)	$2.95	(R)
	Business (per line)	$4.00	
	Business (per trunk)	$4.00	
(f)	Speed Calling 8		
	Residential (per line)	$2.95	
	Business (per line)	$4.00	
	Business (per trunk)	$4.00	
(g)	Speed Calling 30		
	Residential (per line)	$3.50	
	Business (per line)	$4.50	
	Business (per trunk)	$4.50	(R)
(h)	Distinctive Ring Option		
	Residential (per line)	$6.00	
	Business (per line)	$7.00	
	Business (per trunk)	$7.00	

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7. MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features

7.3.1 Feature Description

CLASS features are available to subscribers of Basic Exchange Line on an "a la carte" basis where service capabilities are available.

Automatic Call Back (ACB) - This service allows the subscriber, by entering the automatic callback activation code, to re-originate a call to the last-dialed directory number without having to redial the directory number. This can be accomplished regardless if the call was answered, unanswered or busy. If the called directory number is busy, automatic callback continues for 30 minutes, until canceled, or until the called number is idle. When both lines are idle, the calling party receives a special ring. When the calling party picks up, the called party's line rings. Automatic Callback can be canceled by dialing the automatic callback deactivation code.

Automatic Recall (AR) - This service allows the subscriber, by entering the automatic recall code, to recall the last incoming call. The directory number plus time and date call was received is announced to the subscriber who can then choose whether or not to continue with the service. If the last incoming number is private, the subscriber will be informed that the number is private, but can still continue with the service. This can be accomplished regardless of whether the call was answered, unanswered or busy. If the called number is busy, automatic recall continues for 30 minutes, until canceled, or until both lines are idle. The calling party receives a distinctive ring when both lines are idle. When the calling party picks up, the called party's line rings. Automatic recall is canceled by entering the automatic recall deactivation code.

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7. MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.1 Feature Description (Cont'd)

Selective Distinctive Ringing / Call Waiting – This service allows the subscriber to program a list of up to 31 directory numbers from which incoming calls are identified by a distinctive ringing pattern. If the subscriber also subscribes to Call Waiting and is engaged in a conversation, a distinctive call waiting tone accompanies the incoming call from the selected directory numbers. All other incoming calls ring normally. The service is activated and deactivated by use of the appropriate access codes. Programming is accomplished through the keypad.

Selective Call Forwarding – This service allows the subscriber to program a list of up to 31 directory numbers from which incoming calls are to be forwarded to another location. This service is activated and deactivated by use of the appropriate access codes. Programming of the directory number list as well as the forward-to-number is accomplished by using the keypad. Incoming calls that are not from directory numbers on the edit list continue to ring at the base station. A ring reminder is available at the base station to alert the subscriber that Selective Call Forwarding is activated.

Avoid a Call – This service allows the subscriber to program a list of up to 31 directory numbers from which incoming calls are to be accepted. An incoming call from a directory number not included on the edit list is routed to an announcement that the called party does not which to receive the call. This service is activated and deactivated by entering the appropriate access codes and programming is accomplished using the keypad.

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7. MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.1 Feature Description (Cont'd)

Call Block – This service allows the subscriber to program a list of up to 31 directory numbers from which calls are to be rejected. The subscriber can also enter the last incoming call into the call block list without knowing the number. Call Block is activated and deactivated by use of the appropriate access codes. Programming is accomplished through the keypad. Rejected incoming calls are routed to an announcement informing the caller that the called party does not wish to receive the call.

Calling Name and Number Delivery - This service displays the directory name associated with the incoming directory number as well as the date and time on the telephone set or adjunct unit after the first ringing cycle. The first 15 characters of the directory-listed name will be displayed, beginning with last name. This service is offered in conjunction with Calling Number Delivery and Dialable Number Delivery and requires the purchase of either of those services. Requires a customer-provided display device.

Calling Number Delivery - This service identifies the 10-digit directory number of the calling party to be displayed on a telephone set or adjunct display after the first ringing cycle. The date and time of the incoming call is also displayed. For calls from a multi-line hunt group, only the main telephone number will be delivered. If the calling telephone number is not available for delivery, an indication that it is a private number will be displayed to the called party. Requires a customer-provided display device.

Dialable Number Delivery - This service displays the directory number of the calling party to the subscriber as with Calling Number Delivery, however, rather than a 10-digit directory number being displayed, only the digits necessary for the subscriber to return the call are displayed along with the date and time. Requires a customer-provided display device.

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7. MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.1 Feature Description (Cont'd)

Directory Number and Name Delivery Blocking (CNDB/CNAB)
Per call - This service enables a customer to prevent their telephone number or name on a per-call basis from being seen by someone with Calling Number/Name Delivery service or from being announced to someone with Automatic Recall or Avoid-A-Call Service. When this feature is activated before a call, a private status message will be sent instead of the number. This service will be available without pre-subscription.

Per line - This feature enables a customer to make all calls with the delivery of their calling number marked as "private." The feature is applicable on all outgoing calls placed from the customer's line; however, if the pre-assigned activation code for Calling I.D. Blocking-Per Call is dialed on the line, the calling number/name may be delivered.

This service is only available upon request to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers where the head of the agency certifies to Telephone Company management a need for blocking upon health and safety concerns: (a) Non-profit, tax exempt, private and public social welfare agencies such as domestic violence intervention agencies, (b) federal, state and local law enforcement agencies.

Operator services and 911 services take precedence over Calling Number Blocking-Per Call and Per Line service with all calling numbers available regardless of the privacy status.

7. MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.1 Feature Description (Cont'd)

Anonymous Call Rejection – This feature allows subscribers with or without Calling Number Delivery and/or Calling Name Delivery to reject calls for which calling name/number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected.

If the display information is not available due to network restrictions or other reasons, the receiving customer premise equipment (telephone or adjunct) if equipped is presented with a message to indicate the unavailability of the calling information. Anonymous Caller Rejection is activated and deactivated by use of the appropriate access codes. Programming is accomplished through the keypad.

Rejected incoming calls are routed to an announcement informing the caller that the called party does not wish to receive the call. In case of emergency an operator may override Anonymous Caller Rejection.

Caller ID on Call Waiting – This feature allows subscribers of the Company's call waiting and caller ID features (caller number or caller name/number) to receive the caller ID information when on a second call. Display of the caller ID information requires a customer-provided display unit and subscription to caller ID and call waiting features.

7. MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.1 Feature Description (Cont'd)

Premium Package – This feature package includes Call Forwarding Variable, Call Waiting, Cancel Call Waiting, Three Way Conferencing, Speed Call 8, Automatic Call Back, Automatic Recall, Selective Distinctive Ringing/Call Waiting, Selective Call Forwarding, Avoid A Call, Call Block, Calling Name and Number Delivery, Anonymous Call Rejection, and Caller ID on Call Waiting.

Value Package - This feature package includes Automatic Recall, Call Block, Call Forwarding, Call Waiting, and Speed Call.

Customer Choice Package – This package includes Caller ID Name and (N)
Number, (N) Call Wating, and Inside Wire Maintance. (N)

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7. MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.2 Regulations

1. CLASS features are not available on any Private Automatic Branch Exchange System.

2. The Company will deliver all numbers/names, subject to technical limitations, including those on non-published or unlisted telephone numbers unless the caller subscribes to and/or has activated Calling Number Delivery Blocking.

3. The service is subject to available facilities and limited to central offices specifically equipped to provide such services.

4. CLASS services are applicable only to calls placed to/from compatible central offices, with compatible connecting trunks.

5. Operator assisted calls are designed to override the feature calls for emergency services.

6. Calling Number/Name Blocking-Per Line is available upon request at no charge, as set forth in this Tariff.

7. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of the services, including without limitations, the delivery or non-delivery of calling numbers or calling names.

8. Telephone numbers transmitted via Calling Number Delivery and Calling Name Delivery are intended solely for the use of the subscriber. Resale of this information is prohibited by this tariff.

9. CLASS features are optional service offerings in addition to the regular exchange service subscribed to by the customer.

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7. MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.2 Regulations (Cont'd)

10. CLASS features operate via the use of the Signaling System 7 (SS7) network. CLASS features may not perform as described based on the serving telephone company or equipment of the called / calling party.

11. CLASS features are limited to residential and business exchange line services.

12. Installation of CLASS features are subject to charges specified in Section 3 of this Tariff.

13. Subscribers to features requiring customer premise equipment to operate are responsible for the provision of that equipment. The company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

14. Operator assisted calls may override the operation of CLASS features.

15. The Company is not liable for the delivery or failure to deliver of any CLASS feature or name and telephone number.

16. Installation charges will not be applicable for customers who subscribe to CLASS features within the first six months of the effective date of Tariff revisions introducing a new CLASS feature.

17. Monthly recurring charges will be waived for one month following the effective date of Tariff revisions introducing a new CLASS feature.

7. MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.3 Rates

Charges are in addition to applicable charges for underlying Exchange Access Service(s) or Feature(s).

		Monthly Rate
(a)	Automatic Call Back	
	Residential (per line)	$4.50
	Business (per line)	$5.20
	Business (per trunk)	$5.20
(b)	Automatic Recall	
	Residential (per line)	$4.50
	Business (per line)	$5.20
	Business (per trunk)	$5.20
(c)	Selective Distinctive Ringing / Call Waiting	
	Residential (per line)	$6.00
	Business (per line)	$6.70
	Business (per trunk)	$6.70
(d)	Selective Call Forwarding	
	Residential (per line)	$4.20
	Business (per line)	$4.90
	Business (per trunk)	$4.90
(e)		

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7. MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.3 Rates

		Monthly Rate
(f)	Avoid a Call	
	Residential (per line)	$4.20
	Business (per line)	$4.90
	Business (per trunk)	$4.90
(g)	Call Block	
	Residential (per line)	$4.20
	Business (per line)	$4.90
	Business (per trunk)	$4.90
(h)	Calling Name and Number Delivery	
	Residential (per line)	$7.50
	Business (per line)	$8.20
	Business (per trunk)	$8.20
(i)	Calling Number Delivery	
	Residential (per line)	$7.00
	Business (per line)	$8.00
	Business (per trunk)	$8.00

7. MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.3 Rates

		Monthly Rate
(o)	Premium Package	
	Residential (per line)	$15.95
	Business (per line)	$21.95
	Business (per trunk)	$21.95
(p)	Value Package	
	Residential (per line)	$9.95
	Business (per line)	$11.95
	Business (per trunk)	$11.95
(q)	Customer Choice Package	(N)
	Residential (per line)	$9.95
	Business (per line)	$11.95
	Business (per trunk)	$11.95 (N)

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7. MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.3 Rates (Cont'd)

		Monthly Rate
(f)	Directory Number and Name Delivering Blocking	
	Residential (per line)	$ 0.00
	Business (per line)	$ 0.00
	Business (per trunk)	$ 0.00
(g)	Anonymous Call Rejection	
	Residential (per line)	$1.00
	Business (per line)	$1.50
	Business (per trunk)	$1.50
(h)	Dialable Name and Number Delivery	
	Residential (per line)	$8.00
	Business (per line)	$9.00
	Business (per trunk)	$9.00
(i)	Dialable Number Delivery	
	Residential (per line)	$7.50
	Business (per line)	$8.50
	Business (per trunk)	$8.50
(n)	Caller ID on Call Waiting	
	Residential (per line)	$1.50 (I)
	Business (per line)	$2.00
	Business (per trunk)	$2.00 (I)

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7. MISCELLANEOUS SERVICES (Cont'd)

7.4 Toll Restriction Service

7.4.1 Regulations

1. The charges quoted herein are in addition to the regular monthly rates for the respective types of service as provided for elsewhere in this tariff.

2. Service order charges apply as set forth in Section 3 for each service order to add toll restriction service.

3. Service order charges for Restricted Codes – NPA 900, 976 do not apply in the following cases:

   a. A new subscriber when they first obtain telephone service; and
   b. To all subscribers who dispute or question a 900 – service charge for the first time.

4. Subscribing to Restricted Codes NPA 900, 976 does not relieve customers of responsibility for calls charged to their numbers.

5. The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the Toll Denial or Restricted Codes Services including without limitations, the inability of station users to access the operations for any purpose, or any other restricted codes specified for the options.

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7. MISCELLANEOUS SERVICES (Cont'd)

7.4 Toll Restriction Service

7.4.2 Rates

		Monthly Rate	
1.	Toll Denial		
	Residence – per line	$2.00	(I)
	Business – per line	$2.00	
	Business – per trunk	$2.00	
2.			
3.			
4.	Restricted Codes – NPA 900, 976		
	Residence – per line	$0.00	
	Business – per line	$0.00	
	Business – per trunk	$0.00	

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SECTION 8 - CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS

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	8.2.2 Network Control Signaling Output	7
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8. CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS

8.1 Regulations

1. Customer-provided terminal equipment or wiring may be used with the facilities furnished by the Company for telecommunications services as provided in this tariff. In all such cases the customer-provided equipment or wiring will be constructed, maintained and operated to work satisfactorily with the facilities of the Company, and to meet all published standards of the Federal Communications Commission (FCC).

2. Subscribers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Company, except upon the consent of the Company, with the exception of inside wiring.

3. Where telecommunications service is available under this Tariff for use in connection with customer-provided equipment and wiring, the operating characteristics of such equipment or wiring shall not interfere with any of the service offered by the Company. Such use is subject to the further provision that the customer-provided equipment or wiring does not endanger the safety of the Company's employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's service. Upon notice from the Company that the customer-provided equipment or wiring is causing or is likely to cause such hazard to interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of Company charge in Section 3, "Maintenance of Service Charge," for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or wiring.

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8. CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.1 Regulations (Cont'd)

4. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems. Telecommunications service is not represented as adapted to the use of customer-provided equipment or systems. When such equipment or facilities are connected to the Company facilities, the Customer is responsible for telecommunications service and the maintenance and operation of customer provided facilities in a manner proper for telecommunications service. Subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or system.

5. The Company shall not be responsible to the customer if changes in the criteria outlined herein or in any of the facilities or procedures of the Company render any customer-provided equipment or communications systems inoperable or otherwise affect its use or performance.

6. The Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or connection with the use of facilities of customers and not caused solely by the negligence of the Company.

7. Where any customer-provided equipment or system is used with telecommunications service in violation of any of the provisions in this tariff, the Company will take immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. Following the receipt of written notice from the Company, the customer shall either discontinue use of the equipment or system or correct the violation. Confirmation of corrective action must be provided in writing to the Company within 10 days. Failure of the customer to take corrective action and provide written confirmation to the Company within the time stated above may result in termination of the customer's service.

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8. CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.1 Regulations (Cont'd)

8. Customer-provided systems that provide service to a location deemed by the Company to be impracticable to serve because of hazard(s) or inaccessibility may be connected with the telecommunications service by means of connecting equipment furnished by the Company.

9. The customer indemnifies and saves the Company harmless against claims for infringements of patents rising from combining such equipment or system with, or using it in connection with, facilities of the Company; and against all other claims arising out of any act or omissions of the customer in connection with facilities provided by the Company.

10. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, except as provided in this Tariff. In case unauthorized attachments or connections are made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connection; or to terminate service.

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8. CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.2 Network Protection Criteria

To protect the telecommunications network and the services furnished to the general public by the Company from harmful effects, the signal from the customer-provided communications system to the long distance message telecommunications network must comply with the following minimum network protection criteria:

8.2.1 Customer Premises Requirements

Where the customer-provided communications system is connected, the customer-provided communications systems must comply with the following criteria:

1. To prevent excessive noise and crosstalk in the power of the signal at the central office must not exceed 12 db below one milliwatt when averaged over any three-second interval. To permit each customer, independent of distance from the central office, to supply signal power that approximates the 12 db below one milliwatt limit at the central office, the power of the signal which may be applied by the customer-provided equipment located on the customer's location, but in no case shall it exceed one milliwatt.

2. To protect other services the signal that is applied by the customer-provided equipment located on the customer's premises must meet the following limits:

   a. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in 8.2.1 (1).

   b. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.

   c. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.

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8. CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.2 Network Protection Criteria (Cont'd)

8.2.1 Customer Premises Requirements (Cont'd)

2. (Cont'd)

d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 24 db below one milliwatt.

e. The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.

3. To prevent the interruption or disconnection of a call, or interference with network control signaling, the signal applied by the customer-provided equipment located on the customer's premises at no time may have energy solely in the 2450 to 2750 Hertz band. If there is signal power in the 2450 to 2750 band, it must not exceed that power present at the same time in the 800 to 2450 Hertz band.

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8. CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.2 Network Protection Criteria (Cont'd)

8.2.2 Network Control Signaling Output

Where the customer-provided communications system is connected, the customer-provided communications systems must comply with the following criteria:

4. To prevent excessive noise and cross-talk in the network the power of the signal that is applied by the customer-provided equipment located on the customer premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input of the Company line) does not exceed 9 db below one milliwatt when averaged over any three-second interval.

5. To protect other services the signal that is applied by the customer-provided equipment located on the customer's premises must meet the following limits at the output of the network control signaling unit (i.e., at the input to the Company line):

   a. The power in the band from 3,995 Hertz to 4,000 Hertz shall be at least 18 db below the power of the signal as specified above in 8.2.2 (1).

   b. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.

   c. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.

   d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one milliwatt.

   e. The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.

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8. CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.2 Network Protection Criteria (Cont'd)

8.2.2 Network Control Signaling Output (Cont'd)

6. To prevent the interruption or disconnection of a call, the signal applied by the customer-provided equipment located on the customer's premises must be limited so that the signal at the input to the Company line shall at not time have energy solely in the 2450 to 2750 Hertz band. If there is signal power in the 2450 to 2750 band, it must not exceed that power present at the same time in the 800 to 2450 Hertz band.

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8. CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.3 Customer-Provided Communications Systems

Customer-provided systems may be connected, at a service point of the customer, on a voice grade basis with telecommunications service furnished by the Company, through customer-provided equipment which affects such connections externally to the Company by means of physical connection for transmitting and/or receiving. The customer-provided system shall comply with the minimum network protection criteria contained in Section 8.2

8.4 Entrance Facilities

All connections of entrance facilities to customer-provided communications systems shall be made through connecting arrangements approved by the Company. Customer, by use of its own equipment, but only within the normal transmission characteristics of the grade of channel ordered, may not create additional channels from the channels provided for entrance facilities. The charges for entrance facilities and the connecting arrangements will be based on cost as specified in the Tariffs of the Company.

8.5 Connection of Customer-Provided Communications Systems with Instruments Furnished by the Company

The Company does not provide instruments solely for use on customer-provided communications systems.

8.6 Maintenance Service Charge

The customer shall be responsible for the payment of the charges indicated in Section 3 "Maintenance of Service Charge," for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

SECTION 9 – CENTREX SERVICE (T)

9.1 Definition and Purpose of Centrex (N)
- 9.1.1 Feature Description
- 9.1.2 Direct Inward Dialing and Direct Outward Dialing
- 9.1.3 Flexibility
- 9.1.4 Reliability
- 9.1.5 Customer Site Equipment Requirements
- 9.1.6 Obsolescence Protection
- 9.1.7 Definitions

9.2 Centrex Service Features
- 9.2.1 Basic Centrex Service

9.3 Service Terms and Conditions
- 9.3.1 Liability of the Company
- 9.3.2 Centrex Group Provisions

9.4 Centrex Pricing
- 9.4.1 Charges (N)

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9.1 Definition and Purpose of Centrex (N)

9.1.1 Feature Description

Centrex provides a wide range of the most popular business communications features. Centrex features help businesses save time and money, while improving communications effectiveness among employees, customers and vendors. The wide range of features is listed in Section 9.2.

9.1.2 Direct Inward Dialing and Direct Outward Dialing

Direct Inward Dialing and Direct Outward Dialing are inherent features with Centrex. Since each Centrex line requires its own unique directory number, each line will also have Direct Inward Dialing and Direct Outward Dialing ability.

This has several advantages. First, Direct Inward Dialing allows each employee to receive their own calls without the call first going through the attendant. The caller - who could be your customer placing an order - will save time and aggravation, your employees will be able to provide quicker service and the attendant may be more productive with their other duties.

Second, Direct Outward Dialing provides the ability for employees to make calls outside the company without using the attendant and/or tying up phone lines that other employees wish to use. Direct Outward Dialing will save your employees time and aggravation when making calls.

Finally, Direct Inward Dialing and Direct Outward Dialing are features that most key telephone systems or other types of Customer Premises Equipment cannot match without significant additional cost. Brandenburg Telecom LLC can provide Direct Inward Dialing and Direct Outward Dialing to every phone that uses Centrex.

9.1.3 Flexibility

Each phone in your business may be configured differently. Centrex is capable of providing certain phones with features that others in your business, according to your needs, will not be able to use. The options and combinations of features are virtually endless and the configurations in this document are by no means all inclusive. (N)

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Centrex has the additional benefit of easy expansion. Because Centrex is provided equipment on your property (other than a telephone set), the service may be changed with a simple phone call. Additional lines may be added, features changed or lines removed with little or no interruption to your operation. NOTE: Physical wiring of additional lines may be required at an additional cost. (N)

9.1.4 Reliability

The Centrex features are located within the Company's central office telephone switching equipment. The switching equipment is engineered to be much more reliable than any type of Customer Premises Equipment such as a key telephone system.

Another feature of this system is that each phone will have its own line card in the central office, unlike many types of Customer Premises Equipment in which a single line card supports several phones. With Centrex, if a line card should fail, only one phone would lose service and the remainder of your system would continue to operate.

9.1.5 Customer Site Equipment Requirements

Centrex, like many Customer Premises Equipment systems, provides a wide variety of telephone features. The only requirement of the Centrex system is a standard telephone set or optional telephone such as the Northern Telephone M5000, M8000 or M9000 series. Unlike many Customer Premises Equipment systems, Centrex does not require any special or dedicated customer equipment, proprietary telephones, wiring or special arrangements.

9.1.6 Obsolescence Protection

Brandenburg Telecom LLC regularly upgrades the capabilities of its switching equipment. New features and improvements are offered as they become available. Brandenburg Telecom LLC will not charge you any special fees, such as a one time upgrade fee or some type of switch improvement fee when new features are purchased and made available. Fees for new features you desire will be handled in a similar manner as existing features. With Centrex, you will avoid periodic large upgrade or expansion costs often associated with other systems while enjoying the benefits of a state-of-the-art communications system. (N)

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9.1.7 Definitions (N)

1. Basic Centrex Line - Provides the basic Centrex system and station features to a regular customer line termination point.

2. Deluxe Centrex Line - Provides basic and deluxe Centrex System and station features and supports a Meridian business set at a customer line termination point.

3. NARS - Provides for access from Centrex lines to local and long distance network calling.

4. Call Forward All Calls - This Call Forward feature allows a customer to have incoming calls to a station automatically forwarded to a predetermined telephone number.

5. Call Forward Busy - When a station assigned Call Forward Busy is busy, all calls are forwarded to a predetermined station within the customer group.

6. Call Forward No Answer - When the base station does not answer an incoming call within the time prescribed by a customer group, the call is routed to either a remote station or the attendant station.

7. Call Hold - Call Hold is an optional feature available to a Meridian Digital Centrex user with a 500/2500 set. It allows the user to hold one call for any length of time, until either party goes on-hook.

8. Directed Call Park - Directed Call Park is an enhancement of the Call Park feature. It allows Meridian Business Sets and other Meridian Digital Centrex stations to park a call against any Meridian Digital Centrex station directory-number call appearance.

9. Call Pickup - Call Pickup allows a station to answer incoming calls to another station within a defined call pickup group. (N)

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10. Blind Transfer Recall - This feature enables a 500/2500 set or Meridian Business Set (MBS) user to transfer a call to another party without waiting for that party to answer. If the other party does not answer the transferred call within a specific timeout period, the set from which the call has been transferred is recalled. (N)

11. Station Controlled Conference (6 ports) - This feature allows a Meridian Digital Centrex user with a Unity or other 500/2500-type set to establish a conference call consisting of more than three conferences (maximum six) without the assistance of the attendant.

12. Consultation Hold - This feature permits the transferring party to talk privately with the destination before transferring the call.

13. Station-Activated Do Not Disturb with Reminder - This feature provides the individual station user with the option of making that station's line either busy or available to incoming calls by using the Make Set Busy (MSB) feature. It also provides a splash of ringing when an incoming call is diverted to remind the station user that the MSB is active.

14. Multiple Appearance Directory Number (MADN) - Multiple Appearance Directory Numbers (MADNs) allow a directory number to be assigned to more than one line. (Requires Deluxe Centrex line - Optional Feature.)

15. Speed Calling, Group - Speed Calling allows a user to place calls to a previously designated list of frequently dialed numbers by dialing a speed-calling code consisting of an asterisk (*) plus one or two digits, instead of dialing all digits of the desired number.

16. Speed Calling, Individual - The speed calling list can be dedicated to an individual line, in which case it can only be updated, deleted from and used by this line.

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17. Last Number Redial - The Last Number Redial feature enables a subscriber to redial his/her last called number by pressing a key rather than dialing the entire number. This feature is available for both Unity or other 500/2500-type sets and Meridian Business Sets. (N)

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18. Direct Inward Dialing - This service allows for incoming calls from the exchange network (not special circuits such as foreign exchange and INWATS) to reach a specific customer-group station without attendant assistance. (N)

19. Direct Outward Dialing - With this service, a station user can place external calls to the exchange network with attendant assistance by dialing the DOD access code (usually the digit 9), receiving a second dial tone, then dialing the external number (i.e, outside the customer group).

20. Station-to-Station Calling - This service allows Meridian Digital Centrex customer-group stations to complete calls to other stations, without the assistance of an attendant, by dialing a two through seven-digit number.

21. Group Intercom - With this feature, the customer can use abbreviated dialing (i.e., less than 7 digits) to dial an extension within his customer group.

9.2 Centrex Service Features

9.2.1 Basic Centrex Service includes, but is not limited to, the following basic features:

* Direct Inward Dialing
* Direct Outward Dialing
* Station-to-Station Calling
* Call Forward All Calls
* Call Forward Busy
* Call Forward No Answer
* Call Hold
* Directed Call Park
* Directed Call Pickup
* Blind Transfer Recall
* Speed Calling, Group
* Speed Calling, Individual
* Last Number Redial
* Group Intercom
* Station Controller Conference (6 ports) (N)

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* Consultation Hold
* Three-Way Conference/Transfer
* Station Activated/Do Not Disturb with Reminder (N)

9.3 Centrex Service Terms and Conditions

9.3.1 Liability of the Company

The Company makes no guarantee and assumes no liability for claims or suits resulting from the non-performance of the Centrex service except as can be demonstrated to be due to willful misconduct by the Company.

9.3.2 Centrex Group Provisions

The customer may order and group Centrex lines provisioned from any exchange or switching office within the company area. (N)

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9.4 Centrex Pricing (N)

9.4.1 Charges

Charges	Monthly Rate
Basic Centrex Line Rate	$13.75
Business Set Line Card per line	$ .95
Enhanced Feature Package	$ 2.50
NARS	$31.95
Call Back Queuing per NARS	$ 5.20
Message waiting indication per line equipped	$ .45

All other services will be provided at the Company's applicable tariffed rates. (N)

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10. NETWORK CONNECTIVITY CHARGES (T)

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(N)

NETWORK CONNECTIVITY CHARGES

10.1 Regulation

Network Connectivity charges will be billed to the end user of the associated Local Exchange Service.

10.2 Application of Rates

10.2.1 Residence Services

When an end user is provided local residence exchange service(s) in a state, multiparty services included, and when the local residence exchange service is provided under the general and/or local exchange service tariffs, the Residence - Individual line or trunk rate as set forth in 5.3.2 following, applies to each such local residence exchange line or trunk.

10.2.2 Business Services

(a) Single Line Service

When an end user is provided a single local business exchange service in a state, multiparty services included, and when the local business exchange service is provided under the general and/or local exchange service tariffs, the Network Connectivity Single Line Business - Individual line or trunk rate as set forth in 5.3.2 following, applies to each such business individual line or trunk.

(N)

(N)

NETWORK CONNECTIVITY CHARGES (Cont'd)

10.2 Application of Rates (continued)

10.2.2 Business Services (continued)

(b) Multiline Service

When an end user is provided more than one local business exchange service in a state by the same Company, multiparty services included, and when the local exchange service is provided under the general and/or local exchange service tariffs, the Network Connectivity-Multiline Business - Individual line or trunk rate as set forth in 5.3.2 following applies to each such Multiline Business individual line or trunk

(N)

(N)

NETWORK CONNECTIVITY CHARGES (Cont'd)

10.3 Description of Network Connectivity Charges

10.3.1 Carrier Access Charge

Carrier Access Charges apply for each end user line type connected with the Company's network.

10.3.2 Number Portability Charge

The Number Portability charge applies for each end user line served from a Company switch that utilizes the number porting capability to allow the migration of telephone numbers between local service providers.

10.3.2 National Universal Support Fee ("NUSF")

The NUSF is applied per end user line.

(N)

NETWORK CONNECTIVITY CHARGES (Cont'd)

10.4 Rates and Charges

10.4.1 Carrier Access Charge		Rate per line per Month	
a.	Residential	$6.50	(I)
b.	Single Line Business	$6.50	(I)
c.	Multi-Line Busness	$9.20	

10.4.2 Number Portability Charge		Rate per line per Month
a.	Residential	$0.36
b.	Single Line Business	$0.36
c.	Multi-Line Busness	$0.36

10.4.3 National Universal Support Fee		Rate per Month per Line
a.	Residential	$0.52
b.	Single Line Business	$0.52
c.	Multi-Line Busness	$0.52

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SECTION 11 – VIRTUAL PRIVATE NETWORK

(N)

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11.5	Liability of the Telephone Company	3

(N)

SECTION 11 – VIRTUAL PRIVATE NETWORK (N)

11.1 Definitions

SDSL	Synchronized Digital Subscriber Line
VPN	Virtual Private Network
LAN	Local Area Network
KBPS	Kilobits Per Second

11.2 Service Features

Allows the customer the advantage of a broadband LAN connection between two or more locations, where SDSL service is available, in the local calling area.

11.3 Pricing

Charges		Monthly Rate
Basic	(128K)	$39.95
Regular	(256K)	$47.95
Enhanced	(512K)	$59.95
1 Meg		$99.95
2 Meg		$144.95
Programming per site**		$140.00 Non-Recurring
SDSL Install		$139.00 Non-Recurring

All other services will be provided at the Company's applicable rates.

Charges not covered under this Tariff include, but are not limited to, local, state and federal taxes, surcharges, access charges or any other charges beyond the control of the Telephone Company.

* Distance limitations apply.

** This is based on this customer's locations and requirements. (N)

11.4 Customer

Customer site equipment requirements for the SDSL line is a protected environment and a 120 VAC outlet for power. (N)

11.5 Liability of the Telephone Company

The Telephone Company makes no guarantee and assumes no liability for claims or suits resulting from the non-performance of the VPN service except as can be demonstrated to be due to willful misconduct by the Telephone Company. (N)

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12. RESERVED FOR FUTURE USE

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MAY 23 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issue Date: April 23, 2001

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Issued By: Allison Willoughby
Allison Willoughby, President
Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

13. RESERVED FOR FUTURE USE

SECTION 14 - OPTIONAL CALLING PLANS

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14. OPTIONAL CALLING PLANS

14.1 Application of Tariff

This tariff applies to optional calling plans ("OCPs") presently available to subscribers of the BRANDENBURG Telecom, LLC or as may be modified or added to at a future date.

14.2 Description of Service

Optional Calling Plans are specifically designed toll plans applicable to Intra-state subscriber dialed station–to-station sent paid toll messages placed from the Optional Calling Plan Telephone during the service period to stations in the prescribed terminating exchange, exchanges or area. All other Toll messages will be billed as regular toll messages.

14.3 Availability

The Company does not offer optional calling plans at this time but will do so at a later date, subject to Commission approval.

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15. RESERVED FOR FUTURE USE

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16. SPECIAL ARRANGEMENTS

16.1 Special Construction

16.1.1 Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include:

1 non-recurring type charges;
2. recurring type charges;
3. termination liabilities; or
4. combinations thereof

16.1.2 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

1. The termination liability period is the estimated service life of the facilities provided.

2. The amount of the maximum termination liability is equal to the estimated amounts for cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of, (a) equipment and materials provided or used, (b) engineering, labor and supervision, (c) transportation, and (d) rights-of-way.

3. license preparation, processing, and related fees;

4. tariff preparation, processing, and related fees;

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16. SPECIAL ARRANGEMENTS (cont'd)

16.1 Special Construction (cont'd)

16.1.2 Termination Liability (cont'd)

5. cost of removal and restoration, where appropriate; and

6. any other identifiable costs related to the specially constructed or rearranged facilities.

16.1.3 Calculation of Termination Liability

The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 16.1.2 preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined shall be adjusted to reflect the re-determined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

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16. SPECIAL ARRANGEMENTS (cont'd)

16.2 Individual Case Basis ("ICB") Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis.

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REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES

Billing Form (T)

To the right is Brandenburg Telecom LLC's billing form. This form is reduced 50% in order to fit tariff page. Actual size of customer bill page is 8.5 inches by 11 inches.

This is an actual copy of a customer bill, name and telephone number have been altered.

Toll pages are the same as these with the carrier's name at the top of each section.

```
                                                    ACCOUNT #        0000 1
                                                     11/06/03  555-5555 A
1
                                        PREVIOUS BALANCE

                                        TELEPHONE SERVICE
                                        OTHER SERVICES
                                        TAX ON T/S & O/S

                                          SCHOOL
                                          STATE
                                          FEDERAL
                                        TOTAL T/S O/S & TAX

                                        TOLL CHARGES - SEE DETAIL
7
14
Customer Name:     John Doe
Customer Address:  123 Any Street
                   Elizabethtown, KY 42701

                        PAY THIS AMOUNT ON OR BEFORE 11/27/03
                        PAY THIS AMOUNT AFTER        11/27/03

MONTHLY SERVICES & FEES  -  TELEPHONE
-------------------------------------------------------------
        DESCRIPTION                        QTY    SINGLE RATE       TOTAL CHARGE
        1 Party Business
        Non Published Number
        KY TRS Surcharge
        Carrier Access Chg Multi
        Kentucky Lifeline Support
        Nat'l Universal Support
        Number Portability Charge
        Enhanced 911 Service
        PIC-Brandenburg Telephone Long

            CURRENT MONTH CHARGE

MONTHLY SERVICES & FEES  -  OTHER SERVICES
-------------------------------------------------------------
        DESCRIPTION                        QTY    SINGLE RATE       TOTAL CHARGE
        DSL Basic (128K)
            CURRENT MONTH CHARGE
        FOR BILLING INQUIRIES CALL (270) 982-4466

TOLL DETAIL
-------------------------------------------------------------

                                        BRANDENBURG LONG DISTANCE

                                        ITEMIZED DETAIL                555-5555
     NO   DATE     TIME  PLACE CALLED   AREA NUMBER    TYPE   MIN    AMOUNT  TA
                                                         A                    #
                          SCH. TAX/STATE TAX/FED. TAX
TOTAL PRE TAX                                TOTAL WITH TAX

                              Perforation

BRANDENBURG TELECOM LLC
ELIZABETHTOWN, KY  42701                    ACCOUNT #        0000 1
                                             11/06/03  555-5555

                                        AMOUNT REMITTED
        TO INSURE PROPER CREDIT, PLEASE RETURN THIS PORTION WITH PAYMENT.
                        PAY THIS AMOUNT ON OR BEFORE 11/27/03
                        PAY THIS AMOUNT AFTER        11/27/03
Customer Name:     John Doe
Customer Address:  123 Any Street
                   Elizabethtown, KY 42701

                                        SEND PAYMENT TO
                                          BRANDENBURG TELECOM LLC

                                        200 Telco Drive
                                        P O BOX 599
                                        BRANDENBURG, KY  40108-0599
        FOR BILLING INQUIRIES CALL (270) 982-4466
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PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

DEC 05 2003

PURSUANT TO 807 KAR 5:011

BY _____ EXECUTIVE DIRECTOR

(T)

Issue Date: November 5, 2003 Effective Date: December 5, 2003

Issued By: _____
Allison Willoughby, President
Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.