TITLE PAGE

OF

KENTUCKY LOCAL EXCHANGE SERVICES TARIFF

OF

EASTON TELECOM SERVICES, L.L.C.

This tariff contains the description, regulations, and rates applicable to the furnishing of local exchange telecommunications services provided by Easton Telecom Services, L.L.C., within the State of Kentucky. This tariff is on file with the Kentucky Public Service Commission ("Commission"). Copies may be inspected during normal business hours at the Company's place of business.

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CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION	SHEET	REVISION	SHEET	REVISION
1	Original	31	Original	61	Original
2	Original	32	Original	62	Original
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SYMBOLS

The following symbols shall be used in this tariff for the purposes indicated below:

D	-	Deleted or discontinued material
I	-	Change resulting in a rate increase
M	-	Moved from another tariff location
N	-	New material
R	-	Change resulting in a rate reduction
T	-	Change in text only, no change in rate

TARIFF FORMAT

A. Page Numbering - Page numbers appear in the upper right hand comer of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

B. Page Revision Numbers - Revision numbers also appear in the upper-right corner of the Page. These numbers are used to determine the most current page version on file with the Commission. For example, 4'h Revised Page 4 cancels 3rd Revised Page 4.

C. Paragraph Numbering Sequence - There are various levels of paragraph coding. Each level of coding is subservient to its next higher level of coding. For example,
2.
2.1
2.1.1
2.1 .I.A.
2.1.1 .A.1.
2.1.1 .A.1 .(a)

D. Check Sheet - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Cheek Sheet to find out if a particular page is the most current page on file with the Commission.

APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the provision of local exchange service by Easton Telecom Services, L.L.C. within the State of Kentucky and subject to the jurisdiction of the Kentucky Public Service Commission.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to a switching center or point of presence.

Advance Payment / Prepayment – Payment of all or part of a charge required before the start of service.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Carrier or Company - Whenever used in this tariff, "Carrier" or "Company" refers to Easton Telecom Services, L.L.C. unless otherwise specified or clearly indicated by the context.

Commission - Kentucky Public Service Commission

Customer - The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company's tariff.

End User – Any person, firm, corporation, partnership or other entity that uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for the payment unless the charges for the services utilized are accepted and paid by another customer.

Exchange Access Line - The serving central office line equipment and all Company plant facilities up to and including the Company-provided Standard Network Interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the Customer. Exchange access lines are subject to non-recurring charges, as specified in Section 4 of this tariff.

Extended Calling Area – the area outside the basic calling area. Calls to this area result in additional charges per call.

Holidays - The Company's holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

ILEC - The incumbent Local Exchange Carrier

Individual Case Basis - A service arrangement in which the regulation, rates and charges are developed based on the specific circumstances of the Customer's situation.

SECTION 1 -TECHNICAL TERMS AND ABBREVIATIONS

LATA – A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 32-0192 for the provision and administration of communications services.

Local Calling – A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Company (LEC) – A company that furnishes exchange telephone service.

Local Exchange Services - Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

Non-Recurring Charges – The one-time initial charges for services or facilities, including but not limited to charges for construction, installation or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Person-to-Person Calling - An operator-assisted service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant. These calls may not be dialed.

Premises - All space in the same building occupied by a customer and all space occupied by the same customer in different buildings on continuous property.

Recurring Charges – The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Residential Service – Residential Service is that service furnished to private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupation use; in the study of a clergyman located in a church, in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters.

Resold Local Exchange Service - A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or interstate or international services.

Service Commencement Date – The first day following the date on which the Company notified the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to the standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

SECTION 1 -TECHNICAL TERMS AND ABBREVIATIONS

Service Order – The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Station-to-Station Calling - a service whereby the originating End User requests the assistance of a Company operator to place or bill the call. Calls billed Collect or to a telephone company issued Calling Card or to an authorized Credit Card are Operator-Station calls unless the call is placed on a Person-to-person basis. Automated Calling Card calls are not Operator-station calls. These calls may not be dialed. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

The Company services offered pursuant to this Tariff are furnished for Local Exchange Service among specified points within a Local Calling Area.

The Company installs, operates, and maintains the communications services provided herein under in accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

The Company is responsible only for the services provided under this tariff, and it assumes no responsibility for any service or facilities provided by any other entity.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.

2.2.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of the provisions of this tariff, or in violation of the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.2.4 All facilities provided under this tariff are directly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service of facilities.

2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to any assignee or transferee.

SECTION 2 - RULES AND REGULATIONS

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

2.4.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.4.3 The company shall not be liable for, and shall be fully indemnified and held or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material data, information, or other content revealed to, transmitted, or used by the Company under this tariff, or for any act or omission of the Customer, or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

SECTION 2 - RULES AND REGULATIONS

2.5 Deposits

The Company does not collect customer deposits.

2.6 Advance Payments

The Company does not require advance payments.

2.7 Taxes

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.8 Installation

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

2.9 Payment for Service

The Customer is responsible for payment of all charges for services furnished to the Customer or to an Authorized User of the Customer by the Company. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments.

The Company's billing invoices will be considered correct and binding upon the Customer if no notice is received from the Customer within thirty (30) days of the date of the invoice. (Billing inquires may be made in writing or via telephone.) Adjustments to Customer's bills shall be made, to the extent circumstances exist, which reasonably indicate that such changes are appropriate. Upon receipt of a billing inquiry, charges involved in the disputed element(s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice.

SECTION 2 - RULES AND REGULATIONS

2.10 Late Payment Charge

The Company will assess a charge for late payment. A payment is considered late after the five (5) day grace period. A late payment penalty may be assessed only once on once on any bill for rendered services.

2.11 Cancellation by Customer

Customer may cancel service by providing written or oral notice to the Company.

2.12. Interconnection

Service furnished by the Company may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with the Company's service. Any special interface equipment of facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

2.13 Refusal or Discontinuance by Company

The Company may refuse or discontinue service under the following conditions in accordance with Commission rules:

2.13.1 For non-compliance with or violation of any State, municipal, or Federal law, Ordinance or regulation pertaining to telephone service.

2.13.2 For use of telephone service for any other property or purpose than that described in application.

2.13.3 For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.

2.13.4 For noncompliance with or violation of Commission regulation or the Company's rules and regulations on file with the Commission, provided ten days written notice is given before termination.

2.13.5 For nonpayment of bills, including bills for any of the Company's other communication services, provided that suspension or termination of service shall not be made without seven days written notice to the Customer, except in extreme cases.

SECTION 2 - RULES AND REGULATIONS

2.13 Refusal or Discontinuance by Company (continued)

2.13.6 Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's service to others. Within twenty-four (24) hours after such termination, the utility shall send written notification to the Customer of the reasons for termination or refusal of service upon which the utility relies, and of the Customer's right to challenge the termination by filing a formal complaint with the Commission.

2.13.7 Without notice in the event of tampering with equipment or services owned by the Company or its agents. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reasons for termination or refusal of service upon which the utility relies, and of the Customer's rights to challenge the termination by filing a formal complaint with the Commission.

2.13.8 Without notice in the event of unauthorized of fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to any an amount reasonably estimated as the loss in revenues resulting from such fraudulent use. Within twenty-four (24) hours after such termination, the utility shall send written notification to the Customer of the reasons for termination or refusal of service upon which the utility relies, and of the Customer's right to challenge the termination by filing a formal complaint with the Commission.

2.13.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

2.14 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will notify the Commission regarding specific promotions and contests.

SECTION 2 - RULES AND REGULATIONS

2.15 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein.

2.16 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of monies due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.17 Returned Check Charge

A fee may be charged for each check returned for insufficient fund as set forth in this tariff.

2.18. Service Implementation

Absent a promotional offering, service implementation charges will apply to new service orders.

2.19 Reconnection Charge

The Company will charge a reconnection fee as set forth in this tariff.

2.20 Operator Service Rules

The Company will enforce the operator service rules specified by the Commission and by the FCC.

2.21. Access to Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications subscribers as may be required by state law.

SECTION 2 - RULES AND REGULATIONS

2.22 Directory Listings

2.22.1 The Company does not publish a directory of subscriber listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier.

2.22.2 The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone number and as an aid to the use of telephone service.

2.22.3 The listings of subscribers, either without charge or at the rate specified within this tariff for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as result of the publication of such listings in the directories.

2.22.4 Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listings when in, its sole judgment, such listings would violate the integrity of company records and the directories, confuse individuals using the directory, or when the customer cannot provide satisfactory evidence that he is authorized to do business as requested.

2.22.5 The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired.

2.22.6 Generally, the listed address is the location of the subscriber's residence.

SECTION 2 - RULES AND REGULATIONS

2.23 Universal Emergency Telephone Number Service

2.23.1 This tariff does not provide for inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the Company undertake such responsibility.

2.23.2 91l information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management system only after a 91 1 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.

2.23.3 The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.

2.23.4 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, tire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

2.23.5 The Company assumes no liability for any infringement, or invasion of any right of privacy of any person caused, or claimed to be caused, directly or indirectly by the use of 91 1 service. Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this tariff; the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any person or persons, caused or claimed to have caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 service features and the equipment associated therewith, or by any services furnished by the company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party pr parties accessing 911 service hereunder, and which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

SECTION 3 – CONNECTION CHARGES

3.1 Connection Charge

3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. CONNECTION CHARGES are listed with each service to which they apply.

The Connection Charge is comprised of two charges:

1. Service Order
2. Premises Visit

Both charges may not be applicable in all cases.

The general application of these charges is as follows:

A. A Service Order charge applies per customer order for all work or services ordered to be provided at one time, on the same premises, for the same customer. The charge recovers the cost of receiving, recording, and processing a customer's request for service.

B. A Premises Visit charge applies per customer order when the company must dispatch an employee to complete a customer-requested installation or service change. Only one charge applies per customer order.

C. Service Calls: When a Customer reports trouble to the Company and no trouble is found in the Company facilities, the Customer may be responsible for payment of a charge calculated from the time Company personnel are dispatched to the Customer Premise until work is completed. Time is billed in 15-minute increments

Per hour rate per technician: $ **

D. Central Office Line charge:

Up to 99 lines $ **

** Rates will mirror those set by BellSouth

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SECTION 3 – CONNECTION CHARGES

3.1 Connection Charge (continued)

3.1.2 Exceptions to the Charge

A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.

B. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.

C. The Company may from time to time waive or reduce the charge as part of a promotion. See Section 5.4.

3.1.3 Special Construction

A. Basis for Cost Computation

Rates and charges for special construction will be based on the costs incurred by the Company and may include (1) nonrecurring type charges, (2) recurring type charges, (3) termination liabilities, or (4) a combination thereof.

B. Basis for Rates and Charges

The costs referred to in 3.1.1 preceding may include one or more of the following items to the extent that they are applicable:

1. Installed cost of the facilities to be provided including estimated costs for the rearrangement of existing facilities. Cost installed include the cost of:

   (a) equipment and materials provided or used,
   (b) engineering, labor, and supervision,
   (c) transportation, and
   (d) right of way;

2. cost of maintenance;

3. depreciation on the estimated cost installed of any facility provided, based on the anticipated useful service life of the facility with an appropriate allowance for the estimated net salvage;

4. administration, taxes, and uncollectible revenue on the basis of reasonable average costs for these items.

SECTION 3 – CONNECTION CHARGES

3.2 Restoral Charges

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service.

3.3 Moves, Adds, Changes

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location.

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: Change - including rearrangement or reclassification - of existing service at the same location.

3.4 Record Order Charge

A Record Order Charge applies for work performed by the Company in connection with receiving, recording, and processing customer requests for the following.

A. addition of directory listings

B. change in listed name

C. change of address

D. change of billing party

E. change in listed service to non-published service, not involving a change of telephone number.

A Record Order Charge does not apply when a Service Order charge also applies.

SECTION 3 – CONNECTION CHARGES

3.5 Primary Interexchange Carrier Change Charge

3.5.1 The customer may incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service. A charge is assessed on a change to the customer's interLATA and intraLATA provider.

Charge: $5.00

3.5.2 The customer may at their discretion request that the Company provide a switch function commonly known as a carrier freeze. This option allows the Customer the ability to prevent any unauthorized changing of their interexchange, intraLATA or local exchange telephone service.

This service is offered on a non-discriminatory basis and is at the sole discretion of the Customer. The Customer's request for this service must be clearly listed on a letter of agency, or, if ordered via the company's toll free number, recorded on the Company's third party verification system. There is no charge for this service.

SECTION 3 – CONNECTION CHARGES

3.6 Public Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan, effective October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate, interstate, and international calls that originate from any domestic pay telephone used to access Company services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company service and is unrelated to the Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the # symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Per Call Charge: $0.65

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.1 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer's billing information.

4.1.1 Service Order Charges

Primary Service Connection Charge - applies to requests for initial connection or establishment of telephone service to the Company.

Secondary Service Connection Charge - applies to the second or additional line of a new access line installation and connection and customer requests for an inside move, change or addition to regular service. This charge applies only when the second or additional line is ordered simultaneously with the initial connection for service.

Transfer of Service Charge, Primary Line - applies to the first line of a Transfer of Service Order, (TOS) when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

Transfer of Service Charge, Secondary Line - applies to the second, or third, etc., line of a Transfer of Service Order, (TOS) when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

Technician Dispatch Charge - A separate Technician Dispatch Charge applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to Customer-provided equipment or inside wire. This charge also applies for visits by the Company's agents or employees, at the Customer's request, to the Premises of the Customer, when the Customer fails to meet the Company's agent or employees for the prearranged appointment as requested.

Service Order Charge - This charge, applicable to Business Customers only, applies to customer-requested changes in service not covered specifically on other identified non-recurring service order and change charges. This charge is applied in cases where Hunting is added after the initial order is placed.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.1 Service Order and Change Charges (continued)

4.1.2 Change Order Charges

Change Order Charges apply to work associated with providing exchange line service or customer-requested changes to existing services. One charge applies for each change order requested by the customer. If multiple changes listed below are requested by the Customer and occur on the same order/request one charge only applies. A Change Order Service Charge applies to the following customer-initiated changes:

Feature or Feature Pack Change Order - applies when a customer requests a change, adding or removing a feature or feature pack.

Toll Restriction Fee Order - applies when a Customer requests a change, adding or removing Toll Restriction Service.

Telephone Number Change Order - applies to each telephone number change request/order.

Long Distance Minutes Pack Change Order - applies to residential Customers who request/order a change to add or delete an LD Minutes Pack.

Listing Change Charge - applies when a Customer requests/orders a change to add or delete a white pages listing or requests a change to add/delete listings. This charge also applies to request for Non-Published or Non-Listed numbers.

Home Edition Change Charge - applies when a residential Customer requests/orders a change in service from Home Edition- Basic Service to Home Edition- Standard Service or from Home Edition - Standard Service to Home Edition - Basic Service.

4.1.3 Record Change Charges

A Record Change charge applies when a Customer requests/orders a change to Company records such as adding/changing a name on said Customer's account, changing billing address or contact information, adding/changing the person(s) authorized to make changes on said Customer's account.

4.1.4 Miscellaneous Charges

Duplicate Invoice - applies each time a Customer requests an additional copy of a current bill or invoice.

Call Detail Report - applies each time a Customer requests local call detail for a given month.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.1 Service Order and Change Charges (continued)

4.1.5 Rates

	Residence	Business
Service Order Charges		
Primary Service Connection Charge	$ *	$ *
Secondary Service Connection Charge	$ *	$ *
Transfer of Service Charge, Primary Line	$ *	$ *
Transfer of Service Charge, Secondary Line	$ *	$ *
Technician Dispatch Charge	$ *	$ *
Change Order Service Charges		
Feature or Feature Pack Change Order	$ *	$ *
Toll Restriction Fee Order	$ *	$ *
Telephone Number Change Order	$ *	$ *
Listing Change Charge	$ *	$ *
Service Order Charge	$ *	$ *
Record Change	$ *	$ *
Miscellaneous Charges		
Duplicate Invoice	$ *	$ *
Call Detail Report	$ *	$ *

* Service will be provided at 5% below the ILEC (BellSouth) rate.

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SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.2 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	Residence	Business
Per occasion	$ *	$ *

* Service will be provided at 5% below the ILEC (BellSouth) rate.

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SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.3 Directory Assistance Service

4.3.1 General

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

Residential Customers may make up to two (2) direct dialed calls per month to Directory Assistance at no charge.

Customers will be provided with a maximum of two (2) telephone numbers for each call to Directory Assistance.

A Directory Assistance Charge applies for each call to Directory Assistance for telephone number(s), area code(s), and/or general information requested from the Directory Assistance operator except as follows:

A. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.

B. Requests for telephone numbers of non-published services

C. Charges for Directory Assistance are not applicable to calls from patients in hospitals, skilled nursing homes and convalescent homes licensed by the State or a business or residence main telephone exchange line where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

D. Calls from pay telephones.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.3 Directory Assistance Service (continued)

4.3.2 Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

	Residence	Business
Customer-Dialed	$ **	$ **
Operator-Dialed	$ **	$ **
Call Completion, per call	$ **	$ **
Enhanced Directory Assistance, per call	$ **	$ **

** Rates will mirror those set by BellSouth

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SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.3 Directory Assistance Service (continued)

4.3.3 Call Completion Service

Call Completion Service provides Directory Assistance Customers, for an additional charge, the ability to have the requested number dialed. The number may be dialed automatically the network equipment or manually by the Directory Assistance Operator.

Call Completion Service is provided only where the facilities and service used by the Customer can support all billing requirements.

There are no allowances for Call Completion Service; however, the Directory Assistance portion of the call is still governed by the appropriate call allowances.

Charges for Call Completion Service are not applicable to handicapped Customers exempt from Directory Assistance charges, as specified in Section 4.4.1 of this tariff.

A maximum of two (2) Directory Assistance numbers are available to Directory Assistance Customers. Automatic dialing is not available to Customers requesting a second number.

A. Rates

The Call Completion surcharge is applied only to completed calls.

Call Completion Service surcharge, per call: $ **

** Rates will mirror those set by BellSouth

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SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.3 Directory Assistance Service (continued)

4.3.4 National Directory Assistance

National Directory Assistance provides listings of individuals and business located outside the Regional Calling Area, but within the United States.

A maximum of two (2) requested numbers per call are permitted.

There are no call allowances for National Directory Assistance.

Charges for National Directory Assistance are not applicable to handicapped Customers exempt from Directory Assistance charges, as specified in Section 4.3.1 of this tariff.

If Customer dials "0," operator handled charges, as specified in Section 5.4 of this tariff, are applicable.

	Residence	Business
Rate per call	$ **	$ **

** Rates will mirror those set by BellSouth

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SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.4 IntraLATA and InterLATA Toll Presubscription

4.4.1 IntraLATA Presubscription is a procedure whereby a Customer designates to the Company the IntraLATA or InterLATA Toll Provider (ITP), which the Customer wishes to be the carrier of choice for intraLATA and InterLATA toll calls. Such calls are automatically directed to the designated carrier without the need to use carrier access codes of additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a Customer, who has presubscribed to an intraLATA toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred intraLATA toll provider, only one access code of that carrier may be incorporated into the switching system of the Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An ITP must use Feature Group D (FGD) Switched Access Service to qualify as an intraLATA toll provider unless the Company has made with or prior arrangements. IntraLATA toll providers must submit an Access Service Request (ASR) prior to the intraLATA toll presubscription conversion date or prior to the date on which the carrier proposes to begin participating intraLATA toll presubscription, unless prior arrangements have been made with the Company.

Selection of an intraLATA toll provider by an end user is subject to the terms and conditions following.

4.4.2 At the option of the ITP, the nonrecurring charge for a change in intraLATA toll presubscription, as provided herein, may be billed to the ITP, instead of the end user. This may involve charges resulting from end-user initial free choice PIC changes.

This option for the ITP to be billed for the PIC change charge instead of the end user is not available for orders placed directly via the Company's Business Offices.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.4 IntraLATA and InterLATA Toll Presubscription (continued)

4.4.3 Presubscription Charge Application

A. Existing end users may exercise an initial free presubscription choice, either by contacting the Company or by contacting the ITP directly. The initial free choice must be made within ninety (90) days following implementation of intraLATA toll presubscription. The charge for the initial free choice change will be billed to the new ITP at the discretion of the Company. End users' choices, which constitute exercising the free initial choice, are:

- Designating an ITP as their primary carrier thereby requiring no access code to access the ITP's service. Other carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.

- Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITP's. This choice can be made by directly contacting the Company.

B. New end users who subscribe to service after the presubscription implementation date (including an existing Customer who orders an additional line) will be asked to select a primary ITP when they place an order for Company Exchange Service. IF a Customer cannot decide upon an intraLATA toll carrier at the time, the Company may extend a 30-day period following completion of the service request to make an intraLATA PIC choice without charge. In the interim, the Customer will be assigned a "No-PIC" and will have to dial an access code to make intraLATA toll calls.

Initial free selections available to new end users are:

- Designate an ITP as their primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.

- Choose no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITP's. This choice can be made by directly contacting the Company. In addition, new end users that do not select a preferred carrier will be assigned a "No-PIC".

Following a new end users' initial free selection, any subsequent selection made following implementation of intraLATA toll presubscription is subject to a nonrecurring charge as set forth herein.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.4 IntraLATA and InterLATA Toll Presubscription (continued)

4.4.3 Presubscription Charge Application (continued)

C. If an ITP elects to discontinue Feature Group D service after implementation of the intraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users who have selected the canceling ITP as their preferred intraLATA toll provider. The ITP must inform the end users that it is canceling its Feature Group D service, request that the end user select a new ITP, and state that the canceling ITP will pay the PIC change charge as provided herein. The ITP must provide written notification to the Company that this activity has taken place.

Following the ITP's discontinuance of service, the Company will bill the canceling ITP the change charge for each end user that is currently designated to the ITP at the time of discontinuance.

D. An unauthorized PIC change is a change in the presubscribed intraLATA toll provider that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in intraLATA presubscription occurs, the ITP making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided in 4.6.7 following. In addition, the ITP will be assessed the applicable charge for returning the end user to their preferred intraLATA toll provider.

If an unauthorized change in intraLATA toll presubscription and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed ITP is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Company's corresponding FCC Tariff apply. In addition, the ITP will be assessed the applicable charges for returning the end user to their preferred intraLATA toll provider as herein and the Company's corresponding FCC Tariff.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.4 IntraLATA and InterLATA Toll Presubscription (continued)

4.4.4 End User Charge Discrepancy

A. When a discrepancy is determined regarding an end user's designation of a preferred intraLATA toll carrier, the following applies depending upon the situation described:

- A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Company.

- When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines Customer choice.

- If an end user denies requesting a change in intraLATA toll presubscription as submitted by an ITP, and the ITP is unable to produce a letter of authorization, signed by the end user, the ITP will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The ITP will also be assessed the intraLATA toll presubscription change charge as specified herein, which was previously billed to the end user.

B. Verification of Orders for Telemarketing

Neither the ITP nor the Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the FCC's current anti-slamming practices and procedures.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.4 IntraLATA and InterLATA Toll Presubscription (continued)

4.4.5 PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Company when an end user denies requesting a change in primary carrier submitted by the ITP. The ITP participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Company is contacted by an end user who denies requesting a change in ITP primary carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous ITP at no charge. If this service is made available by the Company, ITP's may subscribe to or cancel PIC Switchback Service on 30 days notice to the Company by submitting a written request. A letter of authorization from the ITP will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves the ITP of the FCC requirements for:

- Verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or
- Institute steps to obtain verification of orders submitted to the Company.

In addition, the end user has the option of initiating a complaint to the FCC or the Public Utility Commission concerning unauthorized changes in carrier.

4.4.6 Rates and Charges

	Per Line Nonrecurring Charge
Each Carrier Change (per line)	$5.00

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SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.5 Emergency Services (Enhanced 911)

Allows the Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary 911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 911 provider for display at the Public Service Answering Point (PSAP).

4.6 Blocking "900" Information Service

4.6.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. Line Blocking must be added to a customer's line by contacting the Telephone Company business office and having a service order issued. The following blocking options are available to residential and business customers:

A. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.

B. 900, 971, 974 & 700 Blocking - allows the subscriber to block all calls beginning with the 900, 971, 974 and 700 prefixes from being placed.

C. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.

D. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it. Toll Restriction will not block the following types of calls:

- 911 (Emergency)
- 1 + 800 (Toll Free)
- Operator assisted toll calls.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.6 Blocking "900" Information Service (continued)

4.6.1 General (continued)

E. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in 1.D. of this Section, and blocking of 411 calls.

F. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

G. Call ID Blocking-refer to Section 4.7.1 of this tariff.

4.6.2 Regulations

A. Blocking service may not be available with certain multi-line business arrangements.

B. There is no charge to remove 900, 700 Information Service blocking.

C. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.

D. Blocking Service is available where equipment and facilities permit.

E. **Initial blocking is provided at no charge upon customer request.** Subsequent requests for "900" and "700" Information Services Blocking will be provided at the rates referenced in Section 4.6.3.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.6 Blocking "900" Information Service (continued)

4.6.3 Rates

Pricing for Blocking Service for a business subscriber with more than 200 lines will be based on the costs incurred by Company to provide the service.

CONNECTION CHARGES apply as specified in Section 3 of this tariff.

A. 900 and 700 Blocking

	Service Charges
Residence	
Subsequent Request (per line)	$ *
Business	
Subsequent Request (per line)	$ *

B. Recurring Charges

Third Number Billed and Collect Call Restriction	
- Residential	$ *
- Business (up to 200 lines)	$ *
Toll Restriction	
- Residential	$ *
- Business (up to 200 lines)	$ *
Toll Restriction Plus	
- Residential	$ *
- Business (up to 200 lines)	$ *
Direct Inward Dialing Blocking (Third Party and Collect Call)	
- Initial Activation	$ *
- Subsequent Activation (per line)	$ *

* Service will be provided at 5% below the ILEC (BellSouth) rate.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.7 Custom Calling Features

The Company offers the following Custom Calling Features on a per use basis.

4.7.1 Feature Descriptions

Return Call: Allows a Customer to return the most recent incoming call and, after dialing a code, hear an announcement of the last telephone number that called. If the Customer wishes to return the call right away, voice prompts will instruct the Customer to dial a certain digit and the call will automatically be returned.

Call Trace: Allows a Customer to initiate an automatic trace of the last call received. After receiving the call, which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company. The Customer using Call Trace is required to contact the Company for further action. The Customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

Three Way Calling: Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Repeat Dialing: Permits the Customer to redial automatically the last number dialed.

Per-Call Blocking: To activate per-call blocking, a Customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per call blocking, and it is provided on an unlimited basis.

Call Blocking: Call Blocking allows Customer to block calls from different telephone numbers. A screening list is created by Customer either by adding the last number associated with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such numbers hear an announcement that the calling party is not accepting calls and Customer's phone will not ring. The screening list may be edited and revised at Customer's discretion. This feature may not be available with all services.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.7 Custom Calling Features (continued)

4.7.1 Feature Descriptions (continued)

VIP Alert: Allows a customer to program telephone numbers of selected callers, enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. This feature may not be available with all services.

Hunting, per arrangement: A Hunting Service Arrangement is furnished using equipment located in the Company's central office arranged to select the next available line of a group of hunting lines, when the line associated with the called number in the hunting group is busy. All lines (includes PBX trunks) in a hunting group must originate from the same central office. A single hunting group may be shared by two or more customers provided all the customers' lines are technically capable of being in the same hunting group. Where two or more customers share the same hunting group, all lines in that hunting group must connect on the same premises.

Call Forwarding: permits the customer to automatically transfer all incoming calls to a telephone number at another local or toll location. The customer activates Call Forwarding by dialing a special code followed by the telephone number of the location to which calls are to be transferred. The service may be deactivated by dialing another code. The customer must activate and deactivate this service from the station forwarding the calls. The customer may still make outgoing calls while Call Forwarding is active, even while a transferred call is in progress. Calls cannot be answered at the base station while Call Forwarding is active.

Call Forwarding–Plus: combines Call Forwarding with remote access capability. In addition to the current Call Forwarding feature access method, Call Forwarding–Plus provides customers access from any touch-tone or tone-signaling-capable telephone. The customer will dial a number and then be guided by voice prompts to enter required information, including a Personal Identification number (PIN). Calls forwarded by this feature may be subject to local or toll charges as appropriate.

Call Hold: is an arrangement, which permits an established call to be placed on hold in order to continue a conversation from another extension on the line.

Call Waiting: permits the customer engaged in a call to receive a tone signal indicating a second call is waiting and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.7 Custom Calling Features (continued)

4.7.1 Feature Descriptions (continued)

Customized Ringing: service enables an individual line subscriber to have up to two telephone numbers assigned to one dial tone line in addition to the main number. Each number when dialed will result in a distinctive ring, which facilitates the ability of the customer to determine which number is being called. Where facilities permit, a distinctive Call Waiting tone for each telephone number will be provided for customers who subscribe to Customized Ringing Service and Call Waiting. Customized Ringing service is associated with incoming calls only and does not provide a separate dial tone line to place outgoing calls.

Speed Calling: is an arrangement, which provides for the calling of a telecommunications network number by dialing an abbreviated code. Two arrangements are available, an eight-code capacity and/or a twenty-code capacity.

Call Transfer: is an arrangement, which allows for the transfer of incoming calls to another line in the same residence or business.

Call ID and Call ID with Name: Service may be provided to residence, business and PBX customers (if the PBX equipment is compatible with Call ID). This feature allows a customer to see the telephone number of an incoming call displayed on the customer provided display unit. The telephone numbers that will be displayed on a Call ID subscriber's display unit include listed, non-listed and non-published numbers. Telephone numbers that will not be displayed are: (1) calls from customers who use Per-call Blocking or Line-Blocking (2) calls from customers located in central offices not a part of the SS7 Signaling System and; (3) calls placed through an operator. Call ID service also provides a residential customer with the ability to reject calls from customers who have blocked the display of their telephone number on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated and deactivated by dialing a specific code. There is no additional charge for ACR service.

Call ID Per-Call Blocking: is automatically available to all customers served by the Company. This blocking option allows the calling party to block the passage of their telephone number and name on outgoing calls. To activate Per-Call Blocking a special code is dialed prior to placing each call. When this blocking feature is activated by the calling party, and they place a call to a Call ID subscriber, the subscriber's display unit will indicate that the incoming call has been blocked. There is no charge to activate Per-Call Blocking and the service is provided on an unlimited basis. Call ID Per-Call Blocking does not prevent the delivery of telephone number to 911 emergency service providers.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.7 Custom Calling Features (continued)

4.7.1 Feature Descriptions (continued)

Call ID Per-Line Blocking: The calling party may prevent the display of their telephone number and name on a permanent basis by subscribing to Per-Line Blocking. This blocking option automatically prevents the display of the calling number and name for all calls placed from that line to a Call ID subscriber, unless the feature is deactivated. This service is limited to residential customers. If a subscriber of Per-Line Blocking chooses to deactivate blocking, the calling telephone number and name would be sent for that call only.

After the call is competed, the line automatically reverts back to the Per-Line Blocking feature. The deactivation of Per-Line Blocking is completed by dialing a special code prior to placing each call. The code to deactivate Per-Line Blocking is different than the one used to activate Per-Call Blocking. Call ID Per-Line Blocking will be available where facilities permit. The Per-Line Blocking option can only be added or removed from a customer's line by placing a service order with the Company. When this service is removed the line is automatically converted to the Per-Call Blocking capability. Call ID Per-Line Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers.

Customers who use either Per-Call Blocking or Per-Line Blocking will be unable to complete calls to Call ID subscribers that have activated the Anonymous Call Rejection (ACR) feature. When a caller who has blocked the display of his/her telephone number and name calls a Call ID subscriber who has activated ACR, the caller will hear an announcement that the called party does not take anonymous calls. To complete a call to a Call ID subscriber that has activated ACR: (1) place the call by unblocking the telephone number (2) place the call through an operator which may involve charges in addition to the cost of the call. The live operator surcharge will be waived for customers who are victims of domestic violence, the staffs of domestic violence program agencies and emergency services personnel. If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.7 Custom Calling Features (continued)

4.7.2 Rates

FEATURE	Residential Charge	Business Charge
Call Tracing - per use	$ *	$ *
Repeat Dialing, (*66) - per use	$ *	$ *
Return Call, (*69) - per use	$ *	$ *
Three-Way Calling - per use	$ *	$ *

	Per Month	Per Month
Call Blocking	$ *	$ *
VIP Alert	$ *	$ *
Hunting, per arrangement	$ *	$ *
Call Forwarding	$ *	$ *
Call Forwarding - Plus	$ *	$ *
Call Hold	$ *	$ *
Call Waiting	$ *	$ *
Three Way Calling	$ *	$ *
Speed Calling 8	$ *	$ *
Speed Calling 20	$ *	$ *
Call Transfer	$ *	$ *
Call ID	$ *	$ *

* Service will be provided at 5% below the ILEC (BellSouth) rate.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.7 Custom Calling Features (continued)

4.7.3 Caller ID Blocking

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services, which utilize Signaling System 7 (SS7) technology. Blocking will also prevent call completion through the use of Return Call Service.

Customers have two blocking options as follows:

A. Per-Call Blocking

Per-Call Blocking will prevent the display of Customers' telephone numbers on outgoing calls. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call.

Per-Call Blocking is provided at no charge, and is automatically placed on all telephone lines by the Company.

Per-Call Blocking will not prevent the display of telephone numbers to 911 emergency service providers.

B. Per-Line Blocking

Customers requesting Per-Line Blocking will prevent the display of their telephone numbers on all outgoing calls. The Per-Line Blocking feature may be deactivated at any time by Customers on a call-by-call basis through the activation of a special code. Blocking will be deactivated for that outgoing call only. Per-Line Blocking is provided free of any recurring charge, but is a special feature, which must be ordered by Customers.

The Company will initially install Per-Line Blocking at no charge. Requests to remove Per-Line Blocking on Customer lines will be completed at no charge. Subsequent requests to re-install Per-Line Blocking will be completed at prevailing Company nonrecurring service order rates.

Per-Line Blocking will not prevent the display of originating telephone numbers to 911 emergency service providers.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.7 Custom Calling Features (continued)

4.7.3 Caller ID Blocking (continued)

B. Per-Line Blocking (continued)

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID Number/Caller ID Name subscribers who have activated the Anonymous Call Rejection feature of Caller ID Number/Caller ID Name Service. If a customer using blocking calls a Caller ID Number/Caller ID Name subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID Number/Caller ID Name subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID Number/Caller ID Name subscriber who has activated Anonymous Call Rejection: (1) place the call through an operator; (2) place the call using a calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.8 Intercept Referral Services

Referral Services announce to the calling party the status of a called party's number and, when appropriate, refers the calling party to a number (s) where the called party can be reached for a specified time period. These services are provided either through a recorded announcement or by a special operator. The Company Representative negotiates the type of referrals offered to customers when they permanently disconnect, temporarily suspend or change their numbers, or are involved with a media error. These customers can choose between having their numbers referred and having a disconnect message provided to the calling party. Customers whose telephone services are permanently disconnected because of nonpayment are placed on Disconnect Announcement Service with a referral to another number.

4.8.1 Application of Charges

A. An additional name and number referred or an extension of service is not offered after the original agreement is processed by the Company.

B. The applicable charges for services will be billed in advance as a one-time charge. Installment billing will not be provided.

C. For Number-to-Number Referral Service, customers' requests for termination of service prior to the originally agreed service termination date will be honored, and credit or reimbursement arrangements are available for the unused portion of service. However, customers are responsible for an initial one-month minimum charge and the monthly charge for each full or partial subsequent month that service was provided. Billing is based on an entire month of service; partial month adjustments are not available.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.8 Intercept Referral Services (continued)

4.8.2 Basic Referral Service

Basic Referral Service uses a recorded announcement to give the caller of a disconnected, suspended or changed number, the number's status and a referral number. This service offered free for three months.

A. Rates

	Monthly Charge
Residence, per number	$ **
Business, per number	$ **

4.8.3 Corrective Referral Service

Corrective Referral Service provides the caller of a number that has been printed or announced incorrectly through a media source a recorded announcement of its status and a referral number. This service applies to media errors involving a number that has not been assigned to another customer. This service is available for a minimum of one (1) month to a maximum of fifteen (15) months.

A. Rates

	Monthly Rate***	Nonrecurring Charge
Residence, per number	$ **	$ **
Business, per number	$ **	$ **

** Rates will mirror those set by BellSouth

*** The monthly rate is applied to the status of each number for the length of service requested and paid in advance. For example, if a Customer wants a referral for four (4) months, the monthly rate would be multiplied by four (4) and paid in advance.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.8 Intercept Referral Services (continued)

4.8.4 Split Referral Service

Split Referral Service routes a call, which was placed to a disconnected, suspended or changed number (s) to an announcement, which states the called number's status and provides one or more referral numbers to the calling party. This service could also apply to a working number that has been printed or announced incorrectly through a media source. Service is available for a minimum of one (1) month to a maximum of fifteen (15) months.

A. Rates

1. Maximum of two names and two numbers referred.

	Monthly Rate***	Nonrecurring Charge
Residence, per number	$ **	$ **
Business, per number	$ **	$ **

2. Additional Name and Number- each additional Name and Number Referred

	Monthly Rate***
Residence, per number	$ **
Business, per number	$ **

** Rates will mirror those set by BellSouth

*** The monthly rate is applied to the status of each number for the length of service requested and paid in advance. For example, if a customer wants a referral for four (4) months, the monthly rate would be multiplied by four (4) and paid in advance.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.8 Intercept Referral Services (continued)

4.8.5 Number-to-Number Service

Number-to-Number referral service provides the caller of a disconnected, suspended, or changed individual line residence, individual line business, Centrex, or DID line number, a recorded announcement that states the line number status and a referral number. Number-to-Number Service may be purchased beyond the Basic Referral Service period. Service is provided for a minimum of one (1) month to a maximum of twelve (12) months.

A. Rates

	Monthly Charge***
Per Line Number	$ **

** Rates will mirror those set by BellSouth

*** The monthly rate is applied to the status of each number for the length of service requested and paid in advance. For example, if a customer wants a referral for four (4) months, the monthly rate would be multiplied by four (4) and paid in advance.

SECTION 4.0 - MISCELLANEOUS SERVICES AND CHARGES

4.9 Toll Restriction

Provides for Exchange Access lines or trunks to be restricted from dialing billable toll calls. Local directory assistance calls are allowed. This service is offered subject to the availability of facilities to individual line residence and individual line business Customers. Provision of toll restriction does not alleviate Customer responsibility for completed toll calls.

4.9.1 Rates

	Residence	Business
Nonrecurring Charge, per line	$ *	$ *

This charge does not apply if Toll Restriction is provided at the time of initial service. Subsequent requests for this option will incur this charge on a per-line basis

4.10 Non-Recurring Charges

a.	Returned Check Charge	$35.00 per check
b.	Reconnection Charge	$ * per occurrence
c.	Service Implementation Fee	$ * one time charge
d.	Service Continuation Fee	$ *
e.	Directory Assistance	$ * per call

* Service will be provided at 5% below the ILEC (BellSouth) rate.

SECTION 5 – SUPPLEMENTAL SERVICES

5.1 Service and Promotional Trials

5.1.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential customer to a service not previously subscribed to by the customer.

5.1.2 Regulations

A. Appropriate notification of the Trial will be made to all eligible customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.

B. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.

C. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.

D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.

SECTION 5 – SUPPLEMENTAL SERVICES

5.2 Operator Services

5.2.1 Busy Line Verification and Interrupt Service

5.2.1.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

5.2.1.2 Rate Application

A. A Verification Charge will apply when:

1. The operator verifies that the line is busy with a call in progress, or

2. The operator verifies that the line is available for incoming calls.

B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

D. The Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

Rates	Per Call
Busy Line Verification, per request	$ **
Emergency Interruption	$ **

** Rates will mirror those set by BellSouth

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SECTION 5 – SUPPLEMENTAL SERVICES

5.2 Operator Services (continued)

5.2.1 Busy Line Verification and Interrupt Service (continued)

5.2.1.3 Rates

Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

A. Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

B. Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and request interruption.

C. Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

D. The operator verifies that the line is busy with a call in progress.

E. The operator verifies that the line is available for incoming calls.

F. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call advising the called party the name of the calling party. One charge will apply for both verification and interruption.

	Per Request
Busy Line Verification	$ **
Busy Line Intercept	$ **
Intercept Call Completion	$ **

** Rates will mirror those set by BellSouth

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SECTION 5 – SUPPLEMENTAL SERVICES

5.3 Trap Circuit Service

5.3.1 General

Trap Circuit Service is designed to allow the customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

5.3.2 Regulations

A. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.

B. The customer shall be required to sign a written request for this service. By signing the request the customer shall release the Company from any liability, and the customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.

C. The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.

D. The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

5.3.3 Rates

Upon request for this service, the monthly charge to the customer will be increased by any charges incurred by the Company for the provision of this service.

SECTION 5 – SUPPLEMENTAL SERVICES

5.4 Local Operator Service

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station-to-station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

The following surcharges will be applied on a per call basis:

Third Number Billing	$ **
Collect Calling	$ **
Person-to-Person	$ **
Operator Dialed	$ **
General Assistance	$ **

** Rates will mirror those set by BellSouth

SECTION 5 – SUPPLEMENTAL SERVICES

5.5 Customer Requested Service Suspension

5.5.1 At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.

5.5.2 The Company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

Period of Suspension	Charge
- First Month or Partial Month (no reduction)	Regular Monthly Rate
- Each Additional Month (up to the one-year limit)	½ Regular Monthly Rate

5.6 Foreign Exchange Service

Foreign Exchange Service provides local telephone service from a central office outside the subscriber's exchange area.

A. Rates

Billing is calculated by multiplying the customer's DID trunk rate times the number of subscribed channels.

SECTION 6 - RESIDENTIAL SERVICES

6.1 General

Residential Network Switched Service provides a residential customer with a connection to the Company's switching network, which enables the customer to:

A. place and receive calls from other stations on the public switched telephone network;

B. access the Company's local calling service;

C. access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and

D. access the service of providers of interexchange service. In compliance with intraLATA and interLATA pre-subscription Order at Docket No. 1-00940034, a customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (1010XXXX). To the extent that intraLATA and interLATA presubscription is available, at the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intraLATA and interLATA toll service. If the customer does not select an intraLATA PIC, and does not request blocking of intraLATA toll calls, the Company shall be deemed to have been designated as the customer's intraLATA PIC.

SECTION 6 - RESIDENTIAL SERVICES

6.2 Service Descriptions

The following Residential Network Switched Service Options are offered:

6.2.1 Residential Measured Rate Service

All Residential Network Switched Service may be connected to customer-provided terminal equipment such as station sets or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

6.2.2 Measured Rate Service

Measured Rate Service provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Calls to points within the local exchange area are charged on the basis of call duration in addition to a base monthly charge.

A. Description

Each Measured Rate Service Line corresponds with a single, analog voice-grade channel that can be used to place or receive one call at a time. Measured Rate Service lines are provided for connection to a single, customer, customer-provided station set or facsimile machine.

Each Measured Rate Service has the following characteristics:

Terminal Interface: 2-wire

Signaling Type: Loop Start

Pulse Type: Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)

Directionality: Two-way, In-Only, or Out-Only, as specified by the customer.

SECTION 6 - RESIDENTIAL SERVICES

6.2 Service Descriptions (continued)

6.2.2 Measured Rate Service (continued)

B. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the company of the Number Portability arrangement.

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

Non-Recurring Installation Fee **

** Rates will mirror those set by BellSouth

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SECTION 7 - BUSINESS SERVICES

7.1 General

Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

A. receive calls from other stations on the public switched telephone network;

B. access the Company's local calling service;

C. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and

D. access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (1010XXXX). To the extent that intraLATA presubscription is available, at the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

CONNECTION CHARGES as described in Section 3 apply to all service on a one-time basis unless waived pursuant to this Tariff.

SECTION 7 - BUSINESS SERVICES

7.2 Service Descriptions

The following Business Access Service Options are offered:

Basic Business Line Service
Public Access Lines Service
PBX Trunks
Centrex Service

Basic Business Line Service and PBX trunks are offered with measured rate local service.

All Business Network Switched Service may be connected to customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

7.2.1 Basic Business Line Service

A. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

The following Advanced Features are available at an additional charge:

1. Voice Messaging; and
2. 6-Way Conference per line.

Each Basic Business Line has the following characteristics:

- Terminal Interface: 2-wire
- Signaling Type: Loop start
- Pulse Types: Dual Tone Multifrequency (DTMF) or Dial Pulse (DP)
- Directionality: Two-Way, In-Only, or Out-Only, at the option of the customer

SECTION 7 - BUSINESS SERVICES

7.2 Service Descriptions (continued)

7.2.1 Basic Business Line Service (continued)

B. Measured Rate Basic Business Line Service

1. Description

Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge.

2. Recurring and Nonrecurring Charges

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

** Rates will mirror those set by BellSouth

SECTION 7 - BUSINESS SERVICES

7.2 Service Descriptions (continued)

7.2.2 Public Access Line Service

Public Access Line Service provides a single, analog, voice-grade telephonic communications channel that can be used to connect a pay telephone to the Company's switching equipment. Local measured usage charges apply to all local calls originating on this line. Service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

** Rates will mirror those set by BellSouth

SECTION 7 - BUSINESS SERVICES

7.2 Service Descriptions (continued)

7.2.3 PBX Trunk Service

A. General

PBX trunks are provided for connection of customer-provided PBX terminal equipment. Trunks can be delivered at a DS0 level or at the DS1 level.

DID service allows callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line. Digital trunks cannot be two-way trunks, but must be ordered as with either Direct Inward Dialing (DID) or Direct Outward Dialing (DOD).

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

Each DS0 level Trunk has the following characteristics:

- Terminal Interface: 2-wire or 4-wire, as required for the provision of service
- Signaling Type: Loop, Ground, E&M I, II, III
- Pulse Type: Dual Tone Multi-Frequency (DTMF) or Dial Pulse (DP)
- Directionality: In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

SECTION 7 - BUSINESS SERVICES

7.2 Service Descriptions (continued)

7.2.3 PBX Trunk Service (continued)

B. Measured Rate PBX Trunks

1. Description

Measured Rate DS0 PBX Trunks provide the customer with a single voice grade telephonic communications channel, which can be used to place or receive one call at a time. Local calls on two-way trunks and DOD trunks are billed on a measured rate basis. DID trunks are arranged for one-way inward calling only.

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. Charges for each Measured Rate PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the duration of calls during the billing period. Service to customers may require the use of a link (and, or) number portability arrangements from the incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the Company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

** Rates will mirror those set by BellSouth

SECTION 7 - BUSINESS SERVICES

7.2 **Service Descriptions (continued)**

7.2.3 PBX Trunk Service (continued)

C. Measured Rate Analog PBX Trunks

1. Recurring and Nonrecurring Charges

Terminal Numbers:

1-20 lines in terminal group

100 lines in terminal group

2. Measured Usage Charges

Measured Usage Charges for Measured Rate PBX Trunks are the same as those indicated for a basic business line.

** Rates will mirror those set by BellSouth

SECTION 7 - BUSINESS SERVICES

7.2 Service Descriptions (continued)

7.2.4 Rates

A. PBX Trunks (minimum of 24)

		Monthly	Nonrecurring Installation
1.	One-Year Term		
	DOD Trunk, per Line	$ *	$ *
	DID Trunk, per Line	$ *	$ *
	Two Way Combo Trunk	$ *	$ *
	PBX/Attendant Trunk	$ *	$ *
2.	Two-Year Term		
	DOD Trunk, per Line	$ *	$ *
	DID Trunk, per Line	$ *	$ *
	Two Way Combo Trunk	$ *	$ *
	PBX/Attendant Trunk	$ *	$ *
3.	Three-Year Term		
	DOD Trunk, per Line	$ *	$ *
	DID Trunk, per Line	$ *	$ *
	Two Way Combo Trunk	$ *	$ *
	PBX/Attendant Trunk	$ *	$ *

B. DID Numbers

1.	20 Station Numbers		$ *
2.	Per 100 Numbers		$ *

C. Order Charge - each additional line/trunk $ *

D. One Way Toll-Free Trunk $ *

* Service will be provided at 5% below the ILEC (BellSouth) rate.

SECTION 7 - BUSINESS SERVICES

7.2 Service Descriptions (continued)

7.2.5 Term Liability/Termination Charges

Several of the services offered above are available at reduced prices if the Customer agrees at the time the order is placed to continued service for a specified period of time ("term"). If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges may apply. If a customer disconnects service prior to the fulfillment of the term plan contracted, then a termination liability will be due to Company from Customer. The termination liability charge will be the difference between the monthly rate for the highest term period, which could have been satisfied prior to service discontinuance and the monthly rate for the selected commitment period multiplied by the actual number of months the plan has been in effect. The monthly rates used for this calculation will be those in effect at the time the service is disconnected.

7.2.6 PRI T-1 Service

PRI T-1 (Primary Rate Interface) T-1 Service provides the customer with a direct digital connection via switched access to one or more private or public services. PRI T-1 Service is an enhanced T-1 service that allows the customer Integrated Services Digital network (ISDN) bandwidth that facilitates end-to-end digital connectivity to support a variety of services. PRI T-1 Service is 23 B channels each being a full 64,000 bps. One channel is a D channel to allow for signaling information to be passed. The service is utilized to connect ISDN compatible equipment at the customer premises to a suitably equipped Company node.

A. PRI T-1 Rates

		Recurring Charge	Nonrecurring Charge
PRIT1	1 yr term	$ *	$ *
PRIT1	2 yr term	$ *	$ *
PRIT1	3 yr term	$ *	$ *
DigitalT1	1 yr term	$ *	$ *
DigitalT1	2 yr term	$ *	$ *
DigitalT1	3 yr term	$ *	$ *

* Service will be provided at 5% below the ILEC (BellSouth) rate.

SECTION 8 – SPECIAL SERVICES AND PROGRAMS

8.1 Discounted Service for the Hearing or Speech Impaired Customer

8.1.1 General

A handicapped person who has been certified to the Company as having a hearing or speech impairment which requires that he or she communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to the Company, a fifty percent (50%) discount on local measured rate service.

8.1.2 Certification

Acceptable certifications are:

A. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State , or

B. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

8.1.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See the definition of "Handicapped Person," for a listing of the necessary qualifications.

8.1.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

SECTION 8 – SPECIAL SERVICES AND PROGRAMS

8.2 Universal Emergency Telephone Number Service

8.2.1 General

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

8.2.2 Regulations

A. This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service, the municipality or government agency(s) designated by the customer as responsible for the control and staffing of the emergency report center is referred to as the "Agency".

B. When 911 service replaces an existing emergency number, intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service, the operator will intercept and forward requests for emergency aid for a period of at least one year

C. 911 service is furnished for incoming calls only.

D. For 9-1-1 service interruptions in the city of Philadelphia, the Company has established Primary, Secondary ("alternate") and Final routing for calls to the PSAP. The Company, through its intercarrier interconnection agreements, has established direct interconnection trunking facilities with the primary incumbent local exchange carrier serving the city of Philadelphia. These trunking facilities carrying 9-1-1 traffic are directly connected with incumbent local exchange carrier's tandem switching facilities at Locust and at Market Street. Traffic is then routed by either tandem to the PSAP. Primary routing for 9-1-1 calls through the Company network will be handled through the Locust 9-1-1 tandem. If the Primary route is busy or out of service, the calls will overflow via the Secondary route to the Market St. tandem. If the Secondary route is busy or out of service, the calls will route to an announcement. The announcement will state, "All Company circuits are busy now. Please hang up and try your call again." The Company maintains insurance coverage only for liability arising from failure of the 9-1-1 or E-9-1-1 telecommunications service.

SECTION 8 – SPECIAL SERVICES AND PROGRAMS

8.2 Universal Emergency Telephone Number Service (continued)

8.2.2 Regulations (continued)

E. The Company will not use the city of Philadelphia's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service to its customers.

F. The Company will install the city of Philadelphia's MSAG in "read only" format on one computer network and its back-up unless the Company obtains permission from the city to modify the format to make the MSAG compatible with the Company's software system. The Company will not modify the content of the city of Philadelphia's MSAG.

G. The Company will not sell, lease, license, rent, loan, or provide or transfer the city's MSAG to any other person(s) or entity(ies) without the express written authorization of the city of Philadelphia's 9-1-1 Coordinator or his/her designee.

H. The Company shall not modify or create any derivatives of the city of Philadelphia's MSAG or copy the city's MSAG, except that one (1) copy may be made for archival purposes only.

I. The Company will abide by all terms and conditions regarding MSAG and the provision of 9-1-1 services required pursuant to the Public Utility Commission's proceeding in any docket or dockets relating to this matter and with the entity's (county or municipality that is responsible under Act 78 or the laws of the State) protocols for 911 service provision.

J. The Company's liability and its obligation to furnish 9-1-1/E9-1-1 Service are limited as described by Company liability and indemnification clauses spelled out in Section 2.1 of this tariff (specifically 2.1.2) incorporated herein by reference and the laws of the State.

K. The Company is not an insurer of persons or property. The liability of the Company to the subscriber, the customer or any other person for a loss or injury suffered or a liability incurred by any or all of them as a result of a failure in the 9-1-1/E9-1-1 Service shall be limited in accordance with the provisions of Section 2.1.2 and Section 2.11 which are incorporated herein by reference. The subscriber or customer and any other persons who may be affected by a failure of the 9-1-1/E9-1-1 Service are advised that they should obtain insurance and take all other steps necessary to protect themselves against loss or injury which they may suffer or liability which they may incur as a result of failure of 9-1-1/E9-1-1 Service.

SECTION 8 – SPECIAL SERVICES AND PROGRAMS

8.2 Universal Emergency Telephone Number Service (continued)

8.2.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Not withstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

SECTION 8 – SPECIAL SERVICES AND PROGRAMS

8.3 Enhanced Universal Emergency Telephone Number Service

8.3.1 General

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials the number 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area subject to the availability of stored program control central office facilities, Enhanced 911 software, and ANI equipment. The telephone user who dials the 911 number will not be charged for the call.

8.3.2 Regulations

A. In addition to the following, the regulations in 8.5.2 apply.

B. This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the company undertake such responsibility. The Agency shall make such operational tests as in their judgment are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.

C. E911 information, consisting of the names, addresses, and telephone numbers of all telephone customers, is confidential. The Company will release such information to the Agency periodically for the update of their systems.

D. The E911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number ("ANI") and address ("ALI") associated with the originating station location are furnished to the PSAP, on a call by call basis, after an E911 call has been received.

E. Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 911 calls that originate from telephones served by Central offices in the local service areas (i.e., exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the Agency's public safety jurisdiction.

SECTION 8 – SPECIAL SERVICES AND PROGRAMS

8.3 Enhanced Universal Emergency Telephone Number Service (continued)

8.3.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, including default routing, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold the Company harmless from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Not withstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever, including for default routing.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

SECTION 8 – SPECIAL SERVICES AND PROGRAMS

8.4 Telecommunications Relay Service and Telecommunications Access Program Fund

8.4.1 General

The Telecommunications Relay Service (TRS) is a relay telecommunications service and Telecommunications Access Program Fund provides access for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between individuals with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech as provided in the tariff filed by BellSouth.

8.4.2 Surcharge

The Kentucky TRS/TAP Surcharge is is collected on all local exchange access lines. The rate for TRS/TAP is established by the State and will be assessed to the end-user. The fee will comply with all state regulations and requirements.

SECTION 8 – SPECIAL SERVICES AND PROGRAMS

8.5 Emergency Contact Service

8.5.1 Description

Emergency Contact Service (ECS) allows the Emergency 911 center to view the exact number or extension of the calling party within the premises of the Customer. This will direct the 911 dispatcher to the exact section and floor of the building from which the call originated. Customers who request ECS will provide the Company with a callback number for each DID number owned by the Customer. This callback number will then be incorporated into the 911 database for use by the Emergency 911 center

8.5.2 Availability

Emergency Contact Service is only available upon request and to those customers that support an ISDN PRI trunk.

8.5.3 Provisions of this service are at the sole discretion of the Customer. The Company assumes no liability for provision of this service except that covered for refunds in the event of service outage. Service is limited as described by Company's liability and indemnification clauses spelled out in Section 8.5 of this tariff incorporated herein by reference and the laws of the state in which this tariff applies

8.5.4 The Customer is responsible for providing accurate information relating to the location/locations of end-users Customers who request this service are required to provide the Company with a callback number for each direct inward dialing (DID) number owned by the Customer and are responsible for association of that number with an office location, suite location or other internal type location peculiar to the Customer's business address. This callback number will then be incorporated into the 911 database for use by the Emergency 911 center. The Customer is solely responsible to the Company for updates if any of the information provided is altered in any way

8.5.5 Rates and Charges

Monthly Recurring Charge:	$ *
Installation Fee:	$ *

* Service will be provided at 5% below the ILEC (BellSouth) rate.

SECTION 8 – SPECIAL SERVICES AND PROGRAMS

8.6 Lifeline

The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service to qualifying residential subscribers. The total Lifeline credit available to any eligible customer in Kentucky is $12. The amount of credit will not exceed the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.

8.7 Link-Up

This program provides a 50% discount, up to $30, through the local telephone company towards the non-recurring installation and service charges to qualifying residential subscribers.

8.8 Universal Connectivity Charge

8.8.1 Services provided pursuant to this tariff are subject to an undiscountable monthly Universal Connectivity Charge. This monthly service charge is equal to a percent of the Customer's total net intrastate, interstate and international charges, after application of all applicable discounts and credits, equal to the current FCC Contribution Factor.

8.8.1.A The Company will waive the Universal Connectivity Charge with respect to specifically identified Company charges to the extent that the Customer demonstrates to the Company's reasonable satisfaction that:

1. the Customer has filed a Universal Service Worksheet with the Universal Service Administrator covering the twelfth month prior to the month for which the Customer seeks the waiver;

2. the charges with respect to which the waiver is sought are for services purchased by Customer for resale; and

3. the Customer will file a Universal Service Worksheet with the Universal Service Administrator in which the reported billed revenues will include all billed revenues associated with the Customer's resale of services purchased from the Company.

8.8.1.B The Universal Connectivity Charge will not be waived with respect to:

1. charges for services purchased by the Customer for its own use as an end user; or

2. charges for which the bill date is on, prior to, or within fifteen days after, the date on which the Customer applies for a waiver with respect to those charges.

SECTION 9 – DIRECTORY

9.1 Alphabetical Directory

9.1.1 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Customer Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

A. The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is no impaired thereby. Where more than one listing is required to properly list the Customer, no additional charge is made.

B. The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing, which is found to be in violation of its rules with respect thereto.

C. Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only Government listings in the Government section. The Company, upon notification to the customer, will withdraw any listing, which is found to be in violation of its rules with respect thereto.

D. In order for a listing to appear in an upcoming directory, the customer must furnish the listing to the Company in time to meet the directory publishing schedule.

SECTION 9 – DIRECTORY

9.1 Alphabetical Directory (continued)

9.1.1 Directory Listings (continued)

E. Directory listings are provided in connection with each customer service as specified herein.

1. Primary Listing: A primary listing contains the name of the Customer, or the name under which a business regularly conducted, as well as the address and telephone number of the Customer. **This listing is provided at no additional charge.**

2. Additional Listings: Additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 9.1.1E.6.

3. Nonpublished Listings: Listings that are neither printed in directories nor available from Directory Assistance. A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records subject to the provisions set forth in this Section. Rates for Nonpublished Listings are specified in Section 9.1.1E.6.

4. Nondirectory Listed Numbers: A Nondirectory listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Nondirectory Listed Numbers are specified in Section 9.1.1E.6.

5. Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.

SECTION 9 – DIRECTORY

9.1 **Alphabetical Directory (continued)**

9.1.1 Directory Listings (continued)

E. (continued)

6. Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

	Per Listing or Per Number Monthly Recurring Charge
Business	
Additional Listing	$ **
Foreign Exchange Listing	$ **
Alternate Listings	$ **
Non-Directory Listed Service	$ **
Non-Published Service	$ **
Toll-Free Directory Listing	$ **
Straight Line Under Listing	$ **
Caption and Subcaption Listings	$ **
Residential	
Additional Listing	$ **
Foreign Exchange Listing	$ **
Alternate Listings	$ **
Non-Directory Listed Service	$ **
Non-Published Service	$ **

For non-recurring charges associated with a customer-initiated change in a directory listing, see Section 4.1 of this tariff.

** Rates will mirror those set by BellSouth

Issued By: Robert Mocas, General Manager
Summit II, Unit A
3046 Brecksville Road
Richfield, OH 44286

SECTION 9 – DIRECTORY

9.2 Directory Information Requests

Requests for directory information are provided by dialing Directory Assistance. (See Section 4.3) The Company outside of normal directory assistance procedures will not issue information unless the request the request is made by an emergency agency. Directory information will only be provided to emergency agencies after a formal request is presented to the Company in writing. The requesting agency must agree to pay for the costs incurred by the Company in providing the information, and must certify that the information will be used only for the purpose of providing its services to the community.

9.3 Liability of the Company for Errors

9.3.1 General

In the absence of gross negligence or willful misconduct, and except for the allowances stated elsewhere in this Tariff, no liability for any damage of any nature whatsoever arising from errors in directory listings or errors in listings obtainable from the Directory Assistance operator, including errors in reporting thereof, shall attach to the Company. A listing is considered in error only when it shows the Customer on the wrong street, or in the wrong community. The Customer must notify the Company of an error.

9.3.2 Allowance for Errors

An allowance for errors in published directory listings or for errors in listings obtainable from the Directory Assistance operator shall be given as follows:

A. Free Listings

For Free or non-charge published directory listings, credit shall be given at the rate of two times the monthly rate for an additional or charge listing affected, for each month of the life of the directory or the charge period during which the error occurs. The Company may issue the credit in a lump sum if it chooses to do so.

B. Charge Listings

For each additional or charge published directory listing, credit shall be given at the monthly tariff rate for each individual line affected, for each month of the life of the directory or the charge period during which the error occurs.

SECTION 9 – DIRECTORY

9.3 Liability of the Company for Errors (continued)

9.3.2 Allowance for Errors (continued)

C. Operator Records

For free or charge listings obtainable from records used by the Directory Assistance operator, upon notification to the Company of the error in such records by the Customer, the Company shall be allowed a period of three business days to make the correction. If the correction is not made in that time for reasons within the control of the Company, credit shall be given at the rate of two-thirtieths (2/30) of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

The total amount of any credit shall not exceed, on a monthly basis, the total of the charges for each listing plus the basis monthly rate for the line(s) in question. No allowance will be provided for errors caused by other carriers or operator service providers.

SECTION 10 - SPECIAL SERVICE ARRANGEMENTS

10.1 Individual Case Basis Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. The Company's rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

EASTON
TELECOM SERVICES, L.L.C.

P.O. Box 550, Richfield OH 44286

Address Service Requested

☐ Check here for change of address (see back for details.)

Numbers You Need to Know

Account Number:	43833
Invoice Number:	2263476
Billing Date:	8/6/2010
Due Date:	9/5/2010
Total Due:	**$24.00**
Amount Enclosed:	$ _____

Please put your account number on your check and make payable to ***Easton Telecom***

☐ **Check here to pay by credit card (complete reverse side)**

[redacted]
Parma Heights OH 44130-0000

!44101475513 5!
Easton Telecom Services, LLC
PO Box 75613
Cleveland OH 44101-4755

Please detach and return above portion with your payment

Invoice Information

Account Number	43833
Invoice Number	2263476
Billing Period Ending	8/6/2010
Due Date	9/5/2010
Total Due	$24.00

Summary of Charges

Balance Information	
Previous Balance	$23.43
Payments Received - Thank you!	($23.43)
Balance Forward	**$0.00**
New Charges	
New Usage Charges	$15.55
Recurring Charges	$5.41
Non-recurring Charges	$0.22
Taxes and Surcharges	$2.82
Total New Charges	**$24.00**
Total Amount Due	**$24.00**

Important Messages

Are you looking to review your current telecom services? Did you know Easton offers a comprehensive set of business class services over 20+ underlying networks? From local, to conferencing, to internet access and data networks, Easton has the service to fit your business needs at an attractive price. Please contact an Easton representative today for more information.

Questions? Please Call Customer Service
1-800-222-8122

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EASTON
TELECOM SERVICES, L.L.C.

Invoice Date	Account Number	Invoice Number
8/6/2010	43833	2263476

[redacted]r.
[redacted]t
Parma Heights OH 44130
Account Number 43833

Detail of New Charges

Payments

Description	Date Received	Amount
Payment Received, Thank you!	8/03/10	(23.43)
Total Payments		**(23.43)**

Taxes, Regulatory Fees, and Other Assessments

Description	Tax Rate	Amount
Carrier Cost Recovery	0.0000	0.22
County Sales Tax	2.2500	0.46
Federal Excise Tax	3.0000	0.16
Federal Universal Service Fund	14.6000	1.05
State Sales Tax	5.5000	1.15
Total Taxes, Regulatory Fees, and Other Assessments		**$3.04**

Recurring Charges

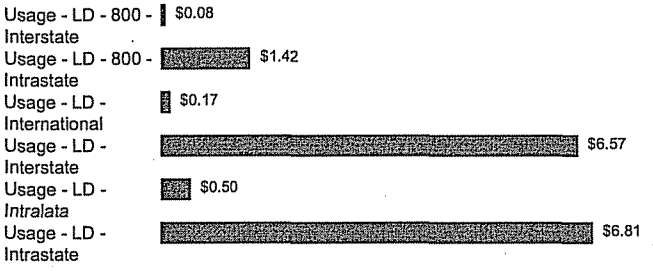
Number: (440) 888-6666	From Date	To Date	Unit Rate	Price
Monthly Fee	8/06/10	9/05/10	5.00	5.00
PICC	8/04/10	8/04/10	0.41	0.41
Subtotal for Number: (440) 888-6666				**$5.41**
Total Recurring Charges				**$5.41**

Management Reports

Inbound/Outbound Minutes Summary

Type	Calls	Minutes
Inbound	11	38.40
Outbound	117	357.80
	128.00	**396.20**

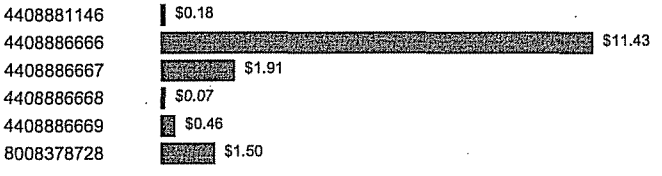
Usage by Category



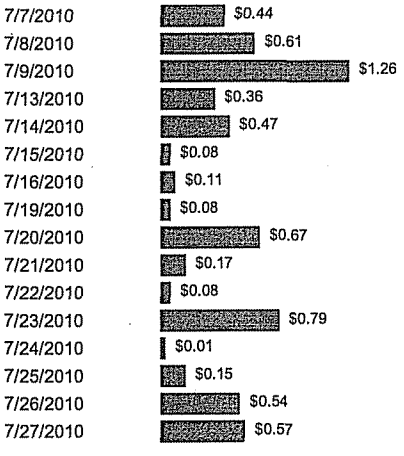
Long Distance by State

State	Calls	Mins	Charge	Avg Length	Avg Cost
AL	3	11.30	0.44	3.77	0.15
CA	1	7.40	0.29	7.40	0.29
FL	11	39.30	1.53	3.57	0.14
IL	7	13.40	0.52	1.91	0.07
LA	4	17.20	0.67	4.30	0.17
MA	1	1.70	0.07	1.70	0.07
MD	2	0.60	0.02	0.30	0.01
MI	1	4.40	0.17	4.40	0.17
MT	1	0.80	0.03	0.80	0.03
NJ	1	1.30	0.05	1.30	0.05
NM	3	8.30	0.33	2.77	0.11
OH	66	210.20	8.23	3.18	0.12
OR	1	0.60	0.02	0.60	0.02
TX	12	63.00	2.44	5.25	0.20
VA	1	0.30	0.01	0.30	0.01
WA	2	1.40	0.06	0.70	0.03
	117.00	**381.20**	**14.88**		

Long Distance by Line

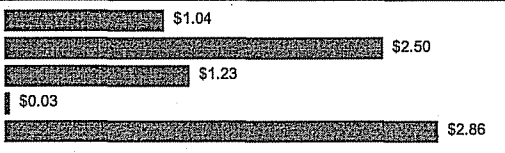


Daily Summary



Management Reports

Daily Summary continued



Most Expensive Calls

From	To	Mins	Charge
4408886666	3308755887	19.30	0.75
4408886666	2102231000	14.70	0.57
4408886666	3054996112	14.60	0.57
4408886666	3308755887	12.80	0.50
4408886669	3054996112	11.90	0.46
4408886666	3308755887	10.90	0.43
4408886666	3308755887	10.60	0.41
4408886667	3303216622	9.40	0.37
4408886666	5046486111	9.50	0.37
4408886666	2102221234	9.50	0.37
		123.20	**4.80**

Most Expensive Calls (Toll Free)

From	To	Mins	Charge
3307217677	8008378728	12.80	0.50
4402124827	8008378728	9.10	0.35
4402124827	8008378728	6.60	0.26
3307205593	8008378728	4.10	0.16
3307217744	8008378728	1.50	0.06
6093248333	8008378728	1.30	0.05
3307205593	8008378728	1.20	0.05
4407771392	8008378728	0.40	0.02
4403455570	8008378728	0.50	0.02
5033622010	8008378728	0.60	0.02
		38.10	**1.49**

Longest Calls

From	To	Mins	Charge
4408886666	3308755887	19.30	0.75
4408886666	2102231000	14.70	0.57
4408886666	3054996112	14.60	0.57
4408886666	3308755887	12.80	0.50
4408886669	3054996112	11.90	0.46
4408886666	3308755887	10.90	0.43
4408886666	3308755887	10.60	0.41
4408886666	5046486111	9.50	0.37
4408886666	2102221234	9.50	0.37
4408886667	3303216622	9.40	0.37
		123.20	**4.80**

Longest Calls (Toll Free)

From	To	Mins	Charge
3307217677	8008378728	12.80	0.50
4402124827	8008378728	9.10	0.35
4402124827	8008378728	6.60	0.26
3307205593	8008378728	4.10	0.16
3307217744	8008378728	1.50	0.06
6093248333	8008378728	1.30	0.05
3307205593	8008378728	1.20	0.05
5033622010	8008378728	0.60	0.02
4403455570	8008378728	0.50	0.02
4407771392	8008378728	0.40	0.02
		38.10	**1.49**

Management Reports

Frequently Called Cities

TN	Calls	Mins	Charge
AKRON, OH	28	57.00	2.24
LOUISVILLE, OH	10	67.90	2.65
SAN ANTONIO, TX	9	50.20	1.95
MIAMI, FL	8	34.60	1.35
MEDINA, OH	8	20.20	0.79
TOLEDO (LUCAS), OH	7	12.50	0.49
CHICAGO, IL	7	13.40	0.52
CHARDON, OH	4	6.60	0.26
NEW ORLEANS, LA	4	17.20	0.67
MENTOR, OH	4	4.80	0.18
	89.00	**284.40**	**11.10**

Frequently Called Numbers

TN	Calls	Mins	Charge
3303516104	12	17.90	0.72
3308755887	10	67.90	2.65
3303517903	7	16.90	0.66
3303529622	6	17.10	0.67
3054996112	5	30.70	1.20
3304167721	4	7.20	0.28
4402867101	4	6.60	0.26
4409749300	3	3.40	0.13
3346540592	3	11.30	0.44
5046486111	3	15.10	0.59
	57.00	**194.10**	**7.60**

Frequent Callers (Toll Free)

TN	Calls	Mins	Charge
4402124827	2	15.70	0.61
3307205593	2	5.30	0.21
5403498728	1	0.30	0.01
3307217744	1	1.50	0.06
6093248333	1	1.30	0.05
4407771392	1	0.40	0.02
5033622010	1	0.60	0.02
4403455570	1	0.50	0.02
3307217677	1	12.80	0.50
	11.00	**38.40**	**1.50**

Long Distance Usage

440.888.1146

#	Date	Time	Called #	Location	Mins	Amt
1	7/08/10	02:27P	440.974.0266	MENTOR, OH	1.40	0.05
2	7/16/10	03:21P	330.721.8588	MEDINA, OH	0.80	0.03
3	7/16/10	03:22P	330.721.8588	MEDINA, OH	1.50	0.06
4	7/23/10	12:48P	312.266.3011	CHICAGO, IL	0.90	0.04
Subtotal					**4.60**	**0.18**

440.888.6666

#	Date	Time	Called #	Location	Mins	Amt
1	7/07/10	09:41A	419.246.1894	TOLEDO (LUCAS), OH	3.10	0.12
2	7/07/10	12:29P	406.888.7832	WEST GLACIER, MT	0.80	0.03
3	7/07/10	01:43P	440.256.0527	KIRTLAND, OH	0.60	0.02
4	7/07/10	01:49P	419.476.1165	TOLEDO (LUCAS), OH	0.50	0.02
5	7/07/10	04:01P	419.244.6639	TOLEDO (LUCAS), OH	1.20	0.05
6	7/08/10	02:05P	206.632.1447	SEATTLE, WA	1.00	0.04
7	7/08/10	02:30P	440.974.9300	MENTOR, OH	0.60	0.02
8	7/08/10	02:32P	575.647.2011	LAS CRUCES, NM	0.50	0.02
9	7/08/10	02:57P	504.648.6111	NEW ORLEANS, LA	5.10	0.20
10	7/08/10	03:39P	312.447.0955	CHICAGO, IL	1.20	0.05
11	7/08/10	03:52P	312.944.4970	CHICAGO, IL	1.40	0.05
12	7/09/10	12:06P	504.648.6111	NEW ORLEANS, LA	9.50	0.37

Long Distance Usage, cont'd

440.888.6666

#	Date	Time	Called #	Location	Mins	Amt
13	7/09/10	12:52P	312.944.6664	CHICAGO, IL	1.30	0.05
14	7/09/10	02:43P	330.875.5887	LOUISVILLE, OH	10.90	0.43
15	7/09/10	03:07P	330.875.5887	LOUISVILLE, OH	5.30	0.21
16	7/09/10	03:16P	330.875.5887	LOUISVILLE, OH	5.10	0.20
17	7/13/10	11:56A	330.351.6104	AKRON, OH	1.80	0.07
18	7/13/10	01:48P	330.351.6104	AKRON, OH	2.80	0.11
19	7/13/10	02:13P	440.286.7101	CHARDON, OH	1.00	0.04
20	7/13/10	02:16P	440.286.7101	CHARDON, OH	2.20	0.09
21	7/13/10	02:50P	312.896.5407	CHICAGO, IL	1.10	0.04
22	7/14/10	12:24P	505.753.3780	ESPANOLA, NM	1.50	0.06
23	7/14/10	04:05P	440.286.7101	CHARDON, OH	1.90	0.07
24	7/14/10	04:45P	330.352.9622	AKRON, OH	0.70	0.03
25	7/14/10	05:01P	330.351.7903	AKRON, OH	7.40	0.29
26	7/15/10	04:48P	330.351.7903	AKRON, OH	0.60	0.02
27	7/16/10	10:40A	330.351.7903	AKRON, OH	0.50	0.02
28	7/19/10	11:29A	305.499.6112	MIAMI, FL	0.40	0.02
29	7/20/10	01:22P	330.351.7903	AKRON, OH	1.30	0.05
30	7/20/10	01:26P	330.351.6104	AKRON, OH	1.10	0.04
31	7/20/10	04:36P	330.351.6104	AKRON, OH	4.00	0.16
32	7/20/10	04:52P	330.721.7744	MEDINA, OH	1.30	0.05
33	7/21/10	10:39A	330.990.7070	AKRON, OH	3.90	0.15
34	7/21/10	03:45P	330.351.6104	AKRON, OH	0.40	0.02
35	7/22/10	11:51A	330.352.9624	AKRON, OH	0.60	0.02
36	7/22/10	03:33P	330.990.7070	AKRON, OH	0.60	0.02
37	7/22/10	06:34P	419.385.7318	TOLEDO (LUCAS), OH	0.60	0.02
38	7/22/10	07:07P	330.351.6104	AKRON, OH	0.40	0.02
39	7/23/10	12:40P	312.944.6664	CHICAGO, IL	3.10	0.12
40	7/23/10	01:10P	330.351.6104	AKRON, OH	2.90	0.11
41	7/23/10	02:01P	419.244.6639	TOLEDO (LUCAS), OH	1.50	0.06
42	7/24/10	11:24A	407.828.8101	LAKE BUENA VISTA, FL	0.30	0.01
43	7/25/10	02:53P	305.446.9000	MIAMI, FL	0.60	0.02
44	7/25/10	03:06P	305.262.1000	MIAMI, FL	2.50	0.10
45	7/25/10	03:09P	305.446.9000	MIAMI, FL	0.80	0.03
46	7/26/10	10:08A	330.351.6104	AKRON, OH	2.10	0.08
47	7/26/10	11:30A	330.351.6104	AKRON, OH	0.90	0.04
48	7/26/10	12:06P	616.957.1010	GRAND RAPIDS, MI	4.40	0.17
49	7/26/10	06:08P	334.654.0592	DEMOPOLIS, AL	5.80	0.23
50	7/27/10	11:23A	334.654.0592	DEMOPOLIS, AL	4.90	0.19
51	7/27/10	01:49P	740.260.1564	CAMBRIDGE, OH	6.60	0.26
52	7/27/10	01:57P	740.260.1564	CAMBRIDGE, OH	0.50	0.02
53	7/27/10	05:14P	330.416.7721	MEDINA, OH	2.50	0.10
54	7/28/10	11:48A	330.352.9622	AKRON, OH	5.80	0.23
55	7/28/10	04:36P	210.270.7799	SAN ANTONIO, TX	7.00	0.27
56	7/29/10	12:08P	440.967.4459	VERMILION, OH	0.90	0.04
57	7/29/10	12:31P	416.368.2511	TORONTO, ON	2.10	0.17
58	7/29/10	12:57P	330.351.7903	AKRON, OH	0.40	0.02
59	7/29/10	01:14P	504.528.1944	NEW ORLEANS, LA	2.10	0.08
60	7/29/10	01:48P	330.351.7903	AKRON, OH	5.90	0.23
61	7/29/10	01:58P	210.223.1000	SAN ANTONIO, TX	14.70	0.57
62	7/29/10	03:09P	210.212.5395	SAN ANTONIO, TX	1.40	0.05
63	7/29/10	03:10P	305.499.6112	MIAMI, FL	2.20	0.09
64	7/29/10	03:20P	305.499.6112	MIAMI, FL	14.60	0.57
65	7/29/10	05:45P	330.875.5887	LOUISVILLE, OH	12.80	0.50
66	7/30/10	09:37A	330.352.9622	AKRON, OH	0.70	0.03
67	7/30/10	10:11A	330.416.7721	MEDINA, OH	0.30	0.01
68	7/30/10	10:26A	330.875.5887	LOUISVILLE, OH	0.50	0.02
69	7/30/10	11:14A	830.997.6523	FREDERICKSBURG, TX	5.70	0.22
70	7/30/10	11:22A	210.225.8600	SAN ANTONIO, TX	1.90	0.07
71	7/30/10	11:37A	330.351.6104	AKRON, OH	0.40	0.02
72	7/30/10	01:21P	413.443.3000	PITTSFIELD, MA	1.70	0.07
73	7/30/10	01:53P	330.351.6104	AKRON, OH	0.40	0.02
74	7/30/10	02:23P	330.875.5887	LOUISVILLE, OH	10.60	0.41
75	7/30/10	02:51P	330.875.5887	LOUISVILLE, OH	1.90	0.07
76	7/30/10	03:06P	334.654.0592	DEMOPOLIS, AL	0.60	0.02
77	7/30/10	04:27P	505.946.0545	SANTA FE, NM	6.30	0.25
78	7/30/10	04:36P	330.875.5887	LOUISVILLE, OH	0.60	0.02
79	7/31/10	10:28A	330.351.6104	AKRON, OH	0.70	0.03
80	8/02/10	11:27A	330.875.5887	LOUISVILLE, OH	0.90	0.04
81	8/02/10	11:48A	419.339.2362	ELIDA, OH	0.30	0.01
82	8/02/10	01:00P	210.403.6911	WETMORE, TX	0.60	0.02

Long Distance Usage, cont'd

440.888.6666

#	Date	Time	Called #	Location	Mins	Amt
83	8/02/10	01:17P	954.524.5551	FORT LAUDERDALE, FL	3.10	0.12
84	8/02/10	02:07P	210.403.6911	WETMORE, TX	6.50	0.25
85	8/02/10	02:14P	210.227.3241	SAN ANTONIO, TX	0.70	0.03
86	8/02/10	03:17P	312.896.5407	CHICAGO, IL	4.40	0.17
87	8/02/10	03:22P	210.554.1724	SAN ANTONIO, TX	3.00	0.12
88	8/02/10	04:39P	714.757.7599	ANAHEIM, CA	7.40	0.29
89	8/02/10	04:59P	210.224.6500	SAN ANTONIO, TX	8.90	0.35
90	8/02/10	05:21P	330.875.5887	LOUISVILLE, OH	19.30	0.75
91	8/02/10	06:06P	210.222.1234	SAN ANTONIO, TX	9.50	0.37
Subtotal					**290.40**	**11.43**

440.888.6667

#	Date	Time	Called #	Location	Mins	Amt
1	7/07/10	01:04P	904.829.2071	SAINT JOHNS, FL	1.30	0.05
2	7/07/10	01:49P	419.385.7318	TOLEDO (LUCAS), OH	3.90	0.15
3	7/08/10	02:06P	206.632.1447	SEATTLE, WA	0.40	0.02
4	7/08/10	02:24P	440.974.9300	MENTOR, OH	2.30	0.09
5	7/08/10	03:42P	419.276.0412	TOLEDO (LUCAS), OH	1.70	0.07
6	7/14/10	11:14A	301.452.3292	SILVER SPRING, MD	0.30	0.01
7	7/14/10	05:01P	330.265.9495	CANTON, OH	0.30	0.01
8	7/19/10	03:27P	305.499.6112	MIAMI, FL	1.60	0.06
9	7/20/10	04:53P	330.321.6622	MEDINA, OH	9.40	0.37
10	7/26/10	03:13P	440.974.9300	MENTOR, OH	0.50	0.02
11	7/28/10	11:29A	330.416.7721	MEDINA, OH	3.40	0.13
12	7/28/10	11:50A	330.416.7721	MEDINA, OH	1.00	0.04
13	7/28/10	04:25P	330.352.9622	AKRON, OH	8.80	0.34
14	7/28/10	04:38P	330.351.7903	AKRON, OH	0.80	0.03
15	7/29/10	12:31P	330.352.9622	AKRON, OH	0.80	0.03
16	7/29/10	01:17P	504.648.6111	NEW ORLEANS, LA	0.50	0.02
17	7/29/10	03:35P	330.352.9622	AKRON, OH	0.30	0.01
18	7/29/10	04:07P	210.227.3241	SAN ANTONIO, TX	3.10	0.12
19	8/02/10	11:39A	419.339.2362	ELIDA, OH	8.70	0.34
Subtotal					**49.10**	**1.91**

440.888.6668

#	Date	Time	Called #	Location	Mins	Amt
1	7/13/10	01:41P	301.452.3292	SILVER SPRING, MD	0.30	0.01
2	7/15/10	11:41A	440.286.7101	CHARDON, OH	1.50	0.06
Subtotal					**1.80**	**0.07**

440.888.6669

#	Date	Time	Called #	Location	Mins	Amt
1	7/23/10	12:21P	305.499.6112	MIAMI, FL	11.90	0.46
Subtotal					**11.90**	**0.46**

Toll Free

800.837.8728

#	Date	Time	Called #	Location	Mins	Amt
1	7/13/10	03:59P	3307217744	MEDINA, OH	1.50	0.06
2	7/15/10	08:46A	4402124827	STRONGSVILLE, OH	9.10	0.35
3	7/16/10	02:42P	3307217677	MEDINA, OH	12.80	0.50
4	7/19/10	08:05A	4402124827	STRONGSVILLE, OH	6.60	0.26
5	7/19/10	05:46P	6093248333	BORDENTOWN, NJ	1.30	0.05
6	7/20/10	04:19P	4403455570	VICTORY, OH	0.50	0.02
7	7/25/10	09:40A	4407771392	WESTLAKE, OH	0.40	0.02
8	7/26/10	03:30P	3307205593	YOUNGSTOWN, OH	1.20	0.05
9	7/28/10	04:02P	5403498728	WARRENTON, VA	0.30	0.01
10	7/31/10	11:14A	3307205593	YOUNGSTOWN, OH	4.10	0.16
11	7/31/10	05:25P	5033622010	SALEM, OR	0.60	0.02
Subtotal					**38.40**	**1.50**

P Eligible for FCC mandated surcharge