

AT&T CORP.
KENTUCKY
LOCAL EXCHANGE SERVICES TARIFF

ISSUED: AUGUST 17, 2016

EFFECTIVE: SEPTEMBER 1, 2016

BY: LINDA GUAY-TARIFF ADMINISTRATOR

SECTION 1

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1. APPLICATION OF TARIFF

1.1 General

This tariff contains the terms, conditions and charges applicable to AT&T Local Exchange Services subject to the jurisdiction of the Kentucky Public Service Commission.

1.1.1 Application of Tariff

- A. This tariff applies to the furnishing of Local Exchange Services defined herein by AT&T Corp. (hereinafter referred to as the "Company" or "AT&T"). Local Exchange Services are furnished for the use of end-users in placing and/or receiving local telephone calls within the Local Service Area. Services, features and functions will be provided where facilities, including, but not limited to, billing capability, technical capability and the ability of AT&T to purchase service elements from appropriate tariffs for resale are available.
- B. The provision of Local Exchange Service is subject to existing regulations and terms and conditions specified in this tariff and this Company's current tariffs, and may be revised, added to or supplemented by superseding issues.
- C. AT&T reserves the right to offer its customers a variety of competitive services as deemed appropriate by the Company.

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7. AT&T LOCAL EXCHANGE SERVICES

7.7 Local Operator Services

A. Local Directory Assistance

Allows Customers to obtain help determining listed telephone numbers. A maximum of two (2) requested telephone numbers will be provided for each Local Directory Assistance Call. In addition to the Local Directory Assistance Service Charge, a surcharge will apply when a Customer bills the Local Directory Assistance Call to a Calling Card or requests operator assistance to place a call to Local Directory Assistance.

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B. Reserved for Future Use

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C. Reserved for Future Use

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7. AT&T LOCAL EXCHANGE SERVICES

7.7 Local Operator Services (continued)

D. Operator Assistance

1. Operator Station Service Charge

An Operator Station service charge applies when calls are completed with the assistance of a Company operator, except as specified, for Customer-Dialed Calling Card Station.

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2. Customer Dialed Calling Card Station

Customer-Dialed Calling Card Station charges apply when calls are originated and billed as specified below. Customer-Dialed Calling Card Station charges do not apply when: (1) the Customer dials the appropriate AT&T access code and does not enter the called number prior to the call timing out and being transferred to a live AT&T operator or the automated operator system; or (2) the Customer dials an AT&T designated number for completion of Customer-Dialed Calling Card Calls, but fails to respond to system prompts and must be transferred to a Company operator.

a. Customer Dialed/Automated

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer Dialed Calling Card Calls) plus the desired telephone number and completes the call without the assistance of a live AT&T operator or the automated operator system (except in the case of calls made from a rotary phone) and the call is billed to a Calling Card, or

b. Customer Dialed & Operator Assisted

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer dialed Calling Card Calls) plus the telephone number desired but uses Company operator assistance that is limited to recording the Calling Card number for billing purposes, or

c. Customer Dialed - Operator Must Assist

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, or an AT&T-designated desired telephone number and (1) the local exchange Operator Services equipment capability precludes the Customer from completing the call without the assistance of a Company Operator and the call is billed to the Customer's Calling Card, or (2) the Customer's Calling Card number, when input, is not the accepted length to be automatically validated and requires operator intervention.



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7. AT&T LOCAL EXCHANGE SERVICES

7.7 Local Operator Services (continued)

D. Operator Assistance (continued)

2. Customer Dialed Calling Card Station (continued)

d. Types of Calling Cards

Each of the preceding types of calls is further classified based upon the type of calling card that is used for billing purposes, as follows:

(1). AT&T CIID/891 Card

An AT&T Calling Card which contains a billing number issued to AT&T in the Card Issuer Identifier (CIID) or "891" international format or "personal choice" format.

(2). Calling Card other than the AT&T CIID/891 Card

(a) Local Exchange Company Calling Card

A calling card issued by a Local Exchange Company that is accepted by AT&T for the billing of calls over its Network.

(b) Commercial Credit/Charge Card

A credit/charge card issued by a non-carrier that is accepted by AT&T for the billing of calls over its Network.

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7. AT&T LOCAL EXCHANGE SERVICES

7.7 Local Operator Services (continued)

D. Operator Assistance (continued)

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3. Operator Assistance Local Usage Rates

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Operator Assistance Local Usage rates apply to Operator-Handled local calls. Calls are billed in one-minute increments, with an initial billing period of one minute.



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7. AT&T LOCAL EXCHANGE SERVICES

7.8 Directory Assistance Service

Directory Assistance Service is furnished in the state of Kentucky and allows the Customers and Users of the Company's Local Exchange Services to obtain directory assistance in determining telephone numbers within the LATA in which they subscribe to such service by calling the Directory Assistance operator. It does not apply to directory assistance calls for points outside the LATA in which the caller is located.

A. Rates

Directory Assistance charges apply on a per-call basis, with a maximum of two requested telephone numbers allowed per call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers. A Directory Assistance call charged to a calling card will be billed the appropriate operator charge, plus the charge for Directory Assistance. (C)

B. Exemptions

No charge applies for:

1. Calls for Directory Assistance originating from coin telephones.
2. Calls for Directory Assistance from Users who have requested exemption for the Directory Assistance Charge because they are unable to use telephone directories due to physical or mental limitations. To obtain such exemption, the Customer shall provide the name, address, telephone number and nature of the limitation for each individual requiring the exemption. The Company shall treat information contained on the exemption records as confidential. The Customer shall notify the Company when the need for an exemption no longer exists.

C. Credit

A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call, the Customer is given an incorrect telephone number, or the Customer inadvertently misdials. To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.



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7. AT&T LOCAL EXCHANGE SERVICES

7.6 Directory Listings

AT&T All In One Service

	Non-Recurring Installation/Change Charge Per Change	Monthly Charge
Main Listing	No Charge	No Charge

7.7 Local Operator Services Charges

	Rate Per Call	
Local Directory Assistance	\$1.25	(D)
		(D)
Operator Station	\$1.25	
Customer Dialed Calling Card Station	\$0.50	
		(D)
		(D)
	Rate Per Min.	
Operator Assistance Local Usage Charges	\$0.08	

