

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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SECTION 6.0 - FACILITIES BASED SERVICES

6.1 Standard Residence Local Exchange Service¹ (T)

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. (N)
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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.2 Standard Residence Local Exchange Service¹ (T)

6.2.1 Monthly Recurring Charges

The following charges apply to Standard Residence Local Exchange Service lines per month. Rates and charges include touchtone service for each line. The rates and charges below apply to service provided on a month-to-month basis.

A. In BellSouth Service Areas

RATE GROUP	SERVICE TYPE	
	Flat Rate	Measured Rate
Group 1	\$10.85	\$8.36
Group 2	\$11.62	\$8.94
Group 3	\$12.21	\$9.38
Group 4	\$12.79	\$9.83
Group 5	\$15.64	\$11.97

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. (N)
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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.2 Standard Residence Local Exchange Service¹, (Cont'd.) (T)

6.2.2 Other Monthly Recurring Charges

A. End-User Common Line (EUCL) Recovery Charge

The following charge applies to recovery of End User Common Line charges billed to the Company by the Incumbent LEC.

1. In BellSouth Service Areas

Single Line Customer, Per Line	\$5.00
Nonprimary Line, Per Line	\$6.95

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. (N)
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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.2 Standard Residence Local Exchange Service¹, (Cont'd.)

(T)

6.2.3 Usage Sensitive Charges and Allowances

A. In BellSouth Service Areas

1. Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.2 Standard Residence Local Exchange Service¹, (Cont'd.) (T)

6.2.3 Usage Sensitive Charges and Allowances, (Cont'd.)

A. In BellSouth Service Areas, (continued)

2. Measured Service - Standard Usage

The following usage rates are applicable for all local calls, as referenced in Section 6.2.1 of this tariff and are based on airline mileage between rate centers. See Section 5.3 herein. Usage in excess of the allowance will be billed in arrears.

Usage Rates - Local Measured Service, Partial minutes count as full minutes for each individual call completed.

	<u>Mileage Bands</u>	<u>Initial Minute</u>	<u>Additional Minute</u>
A.	(0 miles)	\$0.034	\$0.017
B.	(1 to 10 miles)	\$0.034	\$0.017
C.	(> 10 miles)*	\$0.051	\$0.034

* limited by calling area

Evening and Holidays Discount	35%
Night and Weekend Discount	60%

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. (N)
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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.2 Standard Residence Local Exchange Service¹, (Cont'd.) (T)

6.2.3 Usage Sensitive Charges and Allowances, (Cont'd.)

A. In BellSouth Service Areas, (continued)

3. Measured Service - Usage Sensitive Charges and Allowances

The rates preceding include the following monthly usage allowances for dialed sent paid local calls.

Standard Usage Allowance \$5.00

These allowances are applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute.

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. (N)
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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.2 Standard Residence Local Exchange Service¹, (Cont'd.)

(T)

6.2.3 Usage Sensitive Charges and Allowances, (cont'd.)

A. In BellSouth Service Areas, (continued)

4. Usage Sensitive Charges, (continued)

The preceding usage rates are peak period rates and apply from 8:00 AM to 5:00 PM, Monday through Friday (excluding holidays). Evening rates apply 5PM - 11 PM Mon. - Friday. Evening rates are discounted 35%. Night/Weekend rates apply 11 PM - 8 AM Mon - Fri. and all times on Sat. and Sun. Night / Weekend rates are discounted 60%.

Calls completed with automated calling cards or operator assistance will have the appropriate usage charges and Operator Assisted Local Call Surcharges applied when applicable.

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.2 Standard Residence Local Exchange Service¹, (Cont'd.)

(T)

6.2.4 Nonrecurring Charges

Nonrecurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this tariff. All such charges will appear on the next bill following installation of the service.

Nonrecurring charges for installation of Residential lines are:

A. In BellSouth Service Areas

First Line	\$35.70
Each Additional Line	\$12.75
Line Change Charge, First Line	\$29.75
Line Change Charge, Additional Lines	\$10.20
Secondary Service Charge, each customer request	\$12.75
Premises Work Charge, first 15 minutes	\$25.50
Premises Work Charge, subsequent 15 minute increments	\$11.90

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.3 Standard Business Local Exchange Service¹

(T)

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.3 Standard Business Local Exchange Service¹, (Cont'd.)

(T)

6.3.1 Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

A. In BellSouth Service Areas

<u>RATE GROUP</u>	<u>SERVICE TYPE</u>	
	<u>Flat Rate</u>	<u>Measured Rate</u>
Group 1	\$29.75	\$22.24
Group 2	\$30.52	\$24.24
Group 3	\$30.52	\$25.94
Group 4	\$30.52	\$27.59
Group 5	\$29.96	\$32.44

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.3 Standard Business Local Exchange Service¹, (Cont'd.) (T)

6.3.2 Other Monthly Recurring Charges

A. End-User Common Line (EUCL) Recovery Charge

The following charge applies to recovery of End User Common Line charges billed to the Company by the Incumbent LEC.

1. In BellSouth Service Areas

Single Line Customer, Per Line	\$5.00
Multiline Customer, Per Line	\$7.84

B. Hunting (a/k/a Rotary or Grouping)

1. In BellSouth Service Areas

<u>RATE GROUP</u>	<u>SERVICE TYPE</u>	
	<u>Flat Rate</u>	<u>Measured Rate</u>
Group 1	\$17.00	\$10.20
Group 2	\$17.00	\$9.56
Group 3	\$17.00	\$8.93
Group 4	\$17.00	\$8.50
Group 5	\$17.00	\$4.85

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. (N)
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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.3 Standard Business Local Exchange Service¹, (Cont'd.)

(T)

6.3.3 Usage Sensitive Charges and Allowances

A. In BellSouth Service Areas

1. Flat Rate Service

No measured or message charges apply to local calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

2. Measured Service - Standard Usage

The following usage rates are applicable for all local calls, as referenced in Section 6.2.1 of this tariff and are based on airline mileage between rate centers, see Section 5.3. Usage in excess of the allowance will be billed in arrears.

Usage Rates - Local Measured Service. Partial minutes count as full minutes for each individual call completed.

	<u>Mileage Bands</u>	<u>Initial Minute</u>	<u>Additional Minute</u>
A.	(0 miles)	\$.0340	\$.0170
B.	(1 to 10 miles)	\$.0340	\$.0170
C.	(11-16 miles)	\$0.051	\$0.034

Evening and Holiday Discount - 35%
Night and Weekend Discount - 60%

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.3 Standard Business Local Exchange Service¹, (Cont'd.) (T)

6.3.3 Usage Sensitive Charges and Allowances, (cont'd.)

A. In BellSouth Service Areas, (continued)

3. Measured Service - Usage Sensitive Charges and Allowances

The rates preceding include the following monthly usage allowances for dialed sent paid local calls.

Standard Usage Allowance \$7.50

These allowances are applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute.

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. (N)
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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.3 Standard Business Local Exchange Service¹, (Cont'd.)

(T)

6.3.3 Usage Sensitive Charges and Allowances, (Cont'd.)

A. In BellSouth Service Areas, (continued)

4. The preceding usage rates are peak period rates and apply from 8:00 AM to 5:00 PM, Monday through Friday (excluding holidays). Evening rates apply 5PM - 11 PM, Monday through Friday, and are discounted 35%. Night / Weekend rates are discounted 60%. When messages span more than one rate period, total charges for the minutes in each rate period are summarized and the results for each period are totaled to obtain the total message charge.

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.4 Nonrecurring Charges¹

(T)

Nonrecurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this tariff. All such charges will appear on the next bill following installation of the service.

A separate nonrecurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Nonrecurring charges for installation of Business lines are:

A. In BellSouth Service Areas

First Line	\$62.05
Each Additional Line	\$18.70
Line Change Charge, First Line	\$40.80
Line Change Charge, Additional Lines	\$11.90
Secondary Service Charge, each customer request	\$17.00
Premises Work Charge, first 15 minutes	\$25.50
Premises Work Charge, subsequent 15 minute increments	\$11.90

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.5 Residence and Business PBX Trunk Service¹

(T)

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunks are available to Business and Residence Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit. Service is provided at Residence and Business Local Exchange Service rates and charges as specified in Sections 6.2 and 6.3 of this tariff.

Each PBX Trunk is provided with touch tone signaling at no additional charge. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Section 6.3.2B).

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 6.6).

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

6.6 Direct Inward Dialing (DID) Service¹

(T)

Direct Inward Dialing (“DID”) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer’s location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and nonrecurring charges for PBX Trunks. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

6.6.1 In BellSouth Service Areas

	<u>Installation Charge</u>	<u>Monthly Recurring</u>
Establish Trunk Group and Provide 1 st Block of 20 DID Numbers	\$408.00	\$2.89
Each Additional Block of 20 DID Numbers	\$408.00	\$2.89
Automatic Intercept Service*	\$13.60	\$0.00
<u>DID Trunk Termination:</u>		
Per Inward Only Trunk	\$42.50	\$22.10
Combo Trunk with Call Transfer	\$212.50	\$38.25

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer’s contract term is expired, the service and rates will no longer be available.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service¹ (T)

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. (N)
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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service¹ (Cont'd.) (T)

7.2.1 Monthly Recurring Charges

The following charges apply to Standard Residence Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

<u>RATE GROUP</u>	<u>SERVICE TYPE</u>	
	<u>Flat Rate</u>	<u>Measured Usage</u>
Group 1	\$11.56	\$8.91
Group 2	\$12.37	\$9.52
Group 3	\$13.01	\$9.99
Group 4	\$13.62	\$10.46
Group 5	\$16.67	\$12.74

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. (N)
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 (N)

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service¹ (Cont'd.) (T)

7.2.2 Other Monthly Recurring Charges

(A) End-User Common Line (EUCL) Recovery Charge

The following charge applies to recovery of End User Common Line charges billed to the Company by the Incumbent LEC.

Single Line Customer, Per Line	\$3.50
Multiline Customer, Per Line	\$6.07

7.2.3 Usage Sensitive Charges and Allowances

(A) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. (N)
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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service¹, (Cont'd) (T)

7.2.3 Usage Sensitive Charges and Allowances, (cont'd)

(B) Measured Service - Low Usage and Standard Usage

Customers will receive the following usage allowances each month:

Low Usage Allowance	\$0.00
Standard Usage Allowance	\$5.00

These allowances are applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute. See Section 5.4 of this tariff for the time of day rate periods applicable to this service.

<u>MILEAGE</u> <u>BAND</u>	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WEEKEND</u>	
	<u>Initial</u> <u>Minute</u>	<u>Additional</u> <u>Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Additional</u> <u>Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Additional</u> <u>Minute</u>
0 Miles	\$0.0380	\$0.0190	\$0.0247	\$0.0124	\$0.0152	\$0.0076
1-10	\$0.0380	\$0.0190	\$0.0247	\$0.0124	\$0.0152	\$0.0076
11+	\$0.0570	\$0.0380	\$0.0371	\$0.0247	\$0.0228	\$0.0152

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. (N)
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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.2 Standard Residence Local Exchange Service¹, (Cont'd)

(T)

7.2.4 Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges as defined in Section 4 of this tariff apply. All such charges will appear on the next bill following installation of the service.

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Standard Business Local Exchange Service¹

(T)

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Standard Business Local Exchange Service¹, (Cont'd)

(T)

7.3.1 Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

<u>RATE GROUP</u>	<u>SERVICE TYPE</u>	
	<u>Flat Rate</u>	<u>Measured Rate</u>
Group 1	\$30.40	\$22.01
Group 2	\$31.26	\$24.24
Group 3	\$31.26	\$26.14
Group 4	\$31.26	\$27.99
Group 5	\$31.26	\$34.03

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Standard Business Local Exchange Service¹, (Cont'd) (T)

7.3.2 Other Monthly Recurring Charges

(A) End-User Common Line (EUCL) Recovery Charge

The following charge applies to recovery of End User Common Line charges billed to the Company by the Incumbent LEC.

Single Line Customer, Per Line	\$3.50
Multiline Customer, Per Line	\$7.84

(B) Hunting (a.k.a. Rotary or Grouping)

The following charges apply to Standard Business Local Exchange lines equipped with Hunting. Rates vary based on Rate Group.

<u>Rate Group/Calling Plan</u>	<u>Hunting Per Line</u>
Rate Group 1	\$11.40
Rate Group 2	\$10.69
Rate Group 3	\$ 9.98
Rate Group 4	\$ 9.50
Rate Group 5	\$ 5.42

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. (N)
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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Standard Business Local Exchange Service¹, (Cont'd)

(T)

7.3.3 Usage Sensitive Charges and Allowances

(A) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

(B) Measured Service

Customers will receive the following usage allowances each month:

Business Usage Allowance \$7.50

These allowances are applied to local calls placed from the Customer's line. Local usage in excess of the allowance will be billed in arrears. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute. See Section 5.4 of this tariff for the time of day rate periods applicable to this service.

<u>MILEAGE BAND</u>	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WEEKEND</u>	
	<u>Initial Minute</u>	<u>Additional Minute</u>	<u>Initial Minute</u>	<u>Additional Minute</u>	<u>Initial Minute</u>	<u>Additional Minute</u>
0 Miles	\$0.0380	\$0.0190	\$0.0247	\$0.0124	\$0.0152	\$0.0076
1-10	\$0.0380	\$0.0190	\$0.0247	\$0.0124	\$0.0152	\$0.0076
11+	\$0.0570	\$0.0380	\$0.0371	\$0.0247	\$0.0228	\$0.0152

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.3 Standard Business Local Exchange Service¹, (Cont'd)

(T)

7.3.4 Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges as defined in Section 4 of this tariff apply. All such charges will appear on the next bill following installation of the service.

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.4 Pre-Paid Residence and Business Local Exchange Service¹ (T)

Prepaid Local Exchange Service provides Residence and Business Customers with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Prepaid Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Hunting is not permitted as an optional feature with Prepaid Local Exchange Service.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

With Pre-Paid Local Exchange Service, Customers are allowed:

- 1) unlimited calling within the local exchange calling area (no extended area service or expanded local service provided).
- 2) access to emergency agencies through 911
- 3) access to toll-free numbers (e.g., 1-800, 888)
- 4) access to the local operator by dialing "0-"

All other local and long distance services are blocked. Long distance calls placed through and operator may not be billed to the Customer's line directly, on a collect basis or as a third party billing recipient.

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. (N)
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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.4 Pre-Paid Residence and Business Local Exchange Service¹, (Cont'd.)

(T)

7.4.1 Rates and Charges

Service is offered on a flat rate prepaid basis only. No usage or per call charges apply. All non-recurring charges must be paid prior to activation in addition to recurring charges for the first service period. Recurring charges must be pre-paid in order for service to continue uninterrupted into the next service period.

This service is not available at this time.

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.5 Residence and Business PBX Trunk Service¹

(T)

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunks are available to Business and Residence Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit. Service is provide at Residence and Business Local Exchange Service rates and charges as specified in Sections 7.2 and 7.3 of this tariff.

Each PBX Trunk is provided with touch tone signaling at no additional charge. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Sections 7.2 and 7.3).

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 7.6).

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.6 Direct Inward Dialing (DID) Service¹

(T)

Direct Inward Dialing (“DID”) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer’s location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.5 of this tariff. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

	<u>Installation Charge</u>	<u>Monthly Recurring</u>
Establish Trunk Group and Provide 1st Block of 20 DID Numbers	\$480.00	\$3.23
Each Additional Block of 20 DID Numbers	\$480.00	\$3.23
DID Trunk Termination:		
Per Inward Only Trunk	\$ 50.00	\$24.70
Dual Tone Multi-frequency Pulsing Option, Per Trunk	N/A	\$7.13
Automatic Intercept Service, Per Number Referred	\$ 16.00	N/A

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer’s contract term is expired, the service and rates will no longer be available.

(N)
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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.8 BusinessPoint BRI

(N)

BusinessPoint BRI is a rate service that combines local and long distance telephone service with data into one telecommunications package. This plan provides reduced rates on monthly service fees as well as long distance usage. Regulatory charges and taxes are not included in the rate of this service.

Local calls are billed in one (1) minute increments. IntraLATA calls are billed in one (1) minute increments with domestic long distance billed an initial eighteen (18) seconds and six (6) second increments thereafter. All service requires a minimum one year term agreement. Cancellation of the Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

7.8.1 Terms and Conditions

1. BusinessPoint BRI service is available in AT&T serving areas of the State.
2. BusinessPoint BRI service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local telephone service. All voice telephone lines at the business address must be billed at the BusinessPoint rate plan.
3. International calls are billed at individual rates for each country per the published API World Access rate plan.

(N)

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.8 BusinessPoint BRI, (Cont'd.)

(N)

7.8.2 Rates

1. Monthly Service Fee per Line:

Terms

Month to Month	\$65.95
1 Year	\$59.95
2 Years	\$54.95
3 Years	\$49.95

2. Usage Rate per Minute

Local/Home Region	Included
IntraLATA	\$0.039

3. Installation Charges

ISDN-BRI Circuit	\$215.00
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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.9 BusinessPoint

(M/N)

BusinessPoint service combines local and long distance telecommunications service into one telecommunications package. BusinessPoint Basic provides unlimited calls in the local and expanded calling area and low rates for IntraLATA and domestic long distance. BusinessPoint Basic also includes any two Standard and/or Deluxe features. Regulatory charges and taxes are not included in the rate of this plan.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. International calls are billed at individual rates for each country per the published API World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

7.9.1 Terms and Conditions

- A. BusinessPoint is available in the AT&T service areas of the State.
- B. BusinessPoint service requires that the main telephone line and all of the other voice telephone lines located at the business for the main telephone line are assigned to Access Point, Inc. for local telephone service.
- C. All voice telephone lines at the business address must be billed at the BusinessPoint rate plan.
- D. BusinessPoint service applies to POTS lines only.
- E. All calls originated on these lines must be completed and billed to the Customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
- F. BusinessPoint is to be used for voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
- G. Toll Free minutes of usage will be billed at the rates below based on the origin of the call for all BusinessPoint rate plans.

(M/N)
(N)
(N)

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONTD.)

7.9 BusinessPoint, (Cont'd.)

(M/N)

7.9.2 Rates

A. Monthly Service Fee per Line: BusinessPoint Basic - Zones 1-3

Month to Month	\$40.00
1 Year	\$36.00
2 Years	\$35.00
3 Years	\$34.00

B. Usage Rate per Minute

	<u>Local/Home Region</u>	<u>IntraLATA</u>
Basic	Included	\$0.059

(M/N)

C. Features

(N)

BusinessPoint Basic includes any two Standard and/or Deluxe features.

For optional individual local calling features and feature packages (See Section 7.13).

(N)

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.10 BUSINESSPOINT Centrex¹

(T)

BUSINESSPOINT Centrex service combines local and long distance telecommunications service into one telecommunications package. A Monthly Service charge applies for this service. Customers will be billed one month in advance. A minimum one year term agreement applies.

All calls outside of the Home Region are billed at long distance rates. All long distance calls are billed in six (6) second increments with a minimum billing period of 18 seconds.

7.10.1 General

- (A) BUSINESSPOINT Centrex services are available only in designated serving areas.
- (B) BUSINESSPOINT Centrex service requires that the main telephone line and all other voice telephone lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local telephone service. All voice telephone lines must be billed at the BUSINESSPOINT Centrex rate plan.
- (C) Local Calling Area calls have no per call surcharge or per-minute fees. IntraLATA calls outside the Local Calling Area are billed in one minute increments.
- (D) Monthly fees per telephone line for all service packages above apply to service delivered via Centrex circuits only. Other circuit types may be available at different monthly fees.
- (E) Service rates are based on the customer's zone location. The zone will be determined at the time of service agreement.
- (F) Cancellation of the term agreement prior to the end of the term will result in early cancellation penalties being applied. Customer may be responsible for minimum commitment payments in the event of early cancellation of term agreement.

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.10 BUSINESSPOINT Centrex¹, (Cont'd.)

(T)

7.10.2 Rates

	<u>Monthly Service Fee</u>		
	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Month to Month	\$29.00	\$30.00	\$40.00
One year term	\$26.00	\$27.00	\$37.00
Two year term	\$23.00	\$25.00	\$36.00

Local Service Features:

Star Features, per occurrence	\$1.00
Standard Features, each per line monthly	\$5.00
Deluxe Features, each per line monthly	\$7.50
Basic Feature Package – Choose any three features, per line monthly	\$9.00
Unlimited Feature Package:, per line monthly included	\$12.00

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.11 BUSINESSPOINT RCF¹

(T)

BUSINESSPOINT RCF service provides remote call forwarding of your calls to another local or long distance telephone number.

Billing increment is 1 minute for billed local calls as well as calls within the LATA. Billing increments for billed calls outside of the LATA are 18 seconds initial and 6 seconds for additional minutes.

7.11.1 General

- (A) BUSINESSPOINT RCF service is available only in limited service areas.
- (B) BUSINESSPOINT RCF has a monthly fee per pathway.
- (C) BUSINESSPOINT RCF does not include the service in which the calls are terminating.
- (D) Setup fees apply to both new installations as well as class of service changes.

7.11.2 Rates

Monthly Fee, Per Pathway	\$18.50
Setup Fee	1 st Pathway \$35.00
	Each Addl. Pathway \$15.00

	<u>Per Minute Rates</u>
Local	\$0.019
IntraLATA	See KY IXC Tariff No. 4
InterLATA	See KY IXC Tariff No. 4

¹ Effective December 8, 2011, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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SECTION 7.0 – LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.13 Local Service Features

The features and feature packages listed below are optional calling features and feature packages available when the Customer subscribes to one of the following Services: BusinessPoint, (T)
BUSINESSPOINT Centrex, or BusinessPoint PBX. (T)

Star Features - \$1.00 Per Occurrence

- *57 Call Trace
- *66 Busy Redial
- *69 Call Return
- *60 Call Block (*80 deactivate)

These Features are also available on a monthly subscription basis as a Standard Feature.

Standard Features - \$5.00 monthly fee per feature, per line

- Call Block
- Call Pickup
- Call Return
- Repeat Dialing
- Speed Dialing – 8 number
- Speed Dialing – 30 number
- Call Forward Variable
- Call Forward Don't Answer
- Remote Access to Call Forwarding
- Call Forwarding Variable Multi-Path
- Call Forward Busy Line Multi-Path
- Call Forward Don't Answer Ring Control
- Call Forward Don't Answer Multi-Path Ring Control
- User Transfer – Conference w/ Call Pickup
- User Transfer – Conference w/ Hold and Call Pickup
- Call Selector
- Call Trace
- Call Waiting
- Three Way Calling
- Three Way Calling with Transfer
- User Transfer- Conferencing
- Call Forward Busy Line
- Preferred Call Forwarding
- Selective Class of Call Screening

Complimentary Features – no charge

- Block Caller ID
- Deny Call Return
- Deny Call Trace
- Deny Repeat Dial
- Deny Select Forward

(N)
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(N)

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.13 Local Service Features, (Cont'd.)

- Deluxe Features - \$7.50 monthly fee per feature, per line
- Caller ID - Number Only
- Caller ID - Name and Number with ACR
- Distinctive Ring - 1 Telephone Number
- Distinctive Ring - 2 Telephone Numbers
- Enhanced Caller ID with ACR
- Enhanced Called ID with Call Management & ACR
- Enhanced Caller ID with Call Management, ACR & Call Forwarding Don't Answer Hunting
- Star 98 Access
- *ACR is Anonymous Call Rejection*

(M)
(M)

Unlimited Feature Package - Choose any Features
Monthly Fee per Line: \$9.00

(R)

- Toll Blocking Features
- Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.
 - Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.
 - Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.
 - Option 4: Includes block for 900/976.
 - Option 5: Includes blocking for 1010 Dialing.
 - Option 6: Includes blocking for 900/976 and other Information Services.

(N)

Monthly fee per line:

Option 1 - \$5.50	Option 4 - No Charge
Option 2 - \$5.50	Option 5 - \$1.50
Option 3 - \$5.50	Option 6 - \$3.50

(N)

(M) - Material previously found on this page moved to Section 16, Original Page 11.1.

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7.15 Reserved for Future Use

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.16 Remote Call Forwarding

(N)

Remote Call Forwarding allows a Customer to automatically forward calls to the location of his or her choice to make transferring numbers or locations simple for a monthly fee. Local calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. Regulatory taxes and fees are not included in the rate of this service.

7.16.1 Terms and Conditions

- A. Remote Call Forwarding is available in limited service areas.
- B. Remote Call Forwarding service provided in areas outside of the Access Point, Inc. on-net footprint will be charged an additional fee per pathway.
- C. Remote Call Forwarding does not include the service in which the calls are terminating.
- D. Setup fees apply to both new installations and class of service changes.

7.16.2 Rates

- A. Nonrecurring Charges

Activation Fee	\$25.00 per pathway
Out of Network Fee	\$5.00 per pathway
- B. Usage and Monthly Charges

Monthly Charge	\$23.50 per pathway
Per Minute Local	\$0.023
Per Minute IntraLATA/Intrastate	\$0.039

(N)

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.17 BusinessPoint PBX

(N)

BusinessPoint PBX service combined local and long distance telecommunications service into one telecommunications package. BusinessPoint PBX Basic provides unlimited calls in local calling area and low rates on IntraLATA and long distance calls. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

7.17.1 Terms and Conditions

- A. BusinessPoint PBX service is available in the AT&T serving areas of the state.
- B. BusinessPoint PBX service requires that the main telephone line and all of the other voice telephone lines located at the business address of the main telephone line are assigned to Access Point, Inc. for local telephone service. All voice telephone lines at the business address must be billed at the BusinessPoint PBX rate plan.
- C. BusinessPoint PBX service can be configured as Two Way PBX only.
- D. BusinessPoint PBX is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
- E. All calls originated on these lines must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
- F. Toll Free minutes of usage will be billed at the above rates based on the origin of the call for all BusinessPoint PBX rate plans.
- G. International calls are billed at individual rates for each country per the published API World Access rate plan.

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SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

7.17 BusinessPoint PBX, (Cont'd.)

(N)

7.17.2 Rates

A. Monthly Service Fee per Line: BusinessPoint Basic

<u>Terms</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Month to Month	\$29.00	\$33.00	\$48.50
1 Year	\$26.00	\$30.00	\$44.00
2 Year	\$24.00	\$28.00	\$43.00
3 Year	\$22.00	\$26.00	\$42.00

B. Usage Rate per Minute

<u>Basic</u>	<u>Local/Home Region</u> Included	<u>IntraLATA</u> \$0.059

C. Features

1. For optional individual local calling features and feature packages, See Section 7.13.
2. DIDs

Monthly Fee per DID

ICB

(N)

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SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.1 Directory Listings, (Cont'd.)

8.1.4 Additional Listings, (Cont'd.)

(B) Residence Additional Listings, (Cont'd)

(3) Addresses and Telephone Numbers of Additional Listings

Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except in the case of alternate listings and listings for systems or services with in-dialing.

(C) Rates

Monthly Recurring Charge \$2.20

(M/N)
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(M/N)
(M)
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SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.2 Non-Published Service

8.2.1 General

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

8.2.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

8.2.3 Rates and Charges

There is a monthly charge for each non-published service. This charge does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

Non-published service charge, per month: \$5.50

(M/N)

(M/N)
(M)
(M)

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SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.3 Non-Listed Service

8.3.1 General

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

8.3.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

8.3.3 Rates and Charges

There is a monthly charge for each non-listed service. This charges applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

Non-listed service charge, per month: \$3.50

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SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)

8.4 Directory Assistance Services, (Cont'd.)

8.4.5 Rates

Basic Local Directory Assistance, per query	\$2.49
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(M/N)

(M)

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SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)

11.3 Account Maintenance Fee

All Business Customers will be charged a monthly account maintenance fee on each monthly detailed invoice of \$3.95. If the customer has multiple invoices delivered to different service locations, a fee of \$1.95 will be charged for each detailed invoice. If the Customer elects to receive their monthly invoice electronically, the fee will be \$1.95 for both Single and Multi Location Business Customers Invoiced. The fee for Residential Customers is \$0.95.

11.3.1 Monthly Recurring Charges

Business Single Location	\$3.95
Business Multi Locations	\$1.95
Residential	\$0.95

11.4 Reserved for Future Use

(D)

(D)

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SECTION 16.0 – GRANDFATHERED SERVICES (CONT'D.)

16.2 Local Resale Services Price List (Cont'd.)

(M)

16.2.4 Local Service Features¹, (Cont'd.)

Basic Feature Package – Includes any three (3) standard and/or deluxe features
Monthly Fee per Line: \$9.00

(M)

¹ Effective December 8, 2011, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no long be available. The Customer can renew at the current services and rates.

(N)

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(N)

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SECTION 16.0 – GRANDFATHERED SERVICES (CONT'D.)

16.2 Local Resale Services Price List (Cont'd.)

(M)

16.2.5 BUSINESSPOINT - A¹

BUSINESSPOINT service combines local and long distance telecommunications service into one telecommunications package. BUSINESSPOINT service includes unlimited calling in the local calling area and low rates for IntraLATA and Long Distance Calls. A Monthly Service charge applies for this service. Customers will be billed one month in advance. A minimum one year term agreement applies.

All calls outside of the Local Calling Area are billed at long distance rates. All long distance calls are billed in six (6) second increments with a minimum billing period of 18 seconds.

A. General

1. BUSINESSPOINT service is available only in designated service areas.
2. BUSINESSPOINT service requires that the main telephone line and all other voice telephone lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local telephone service. All voice telephone lines must be billed at the BUSINESSPOINT rate plan.
3. Local Calling Area calls have no per call surcharge or per-minute fees. IntraLATA calls outside the Local Calling Area are billed in one minute increments.
4. Monthly fees per telephone line for all service packages above apply to service delivered via POTS circuits only. Other circuit types may be available at different monthly fees.

(M)

¹ Effective December 8, 2011, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no long be available. The Customer can renew at the current services and rates.

(N)

(N)

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SECTION 16.0 – GRANDFATHERED SERVICES (CONT'D.)

16.2 Local Resale Services Price List, (Cont'd.)

16.2.5 BUSINESSPOINT - A¹, (Cont'd.)

(M)

A. General (cont'd.)

- 5. Cancellation of the term agreement prior to the end of the term will result in early cancellation penalties being applied. Customer may be responsible for minimum commitment payments in the event of early cancellation of term agreement.
- 6. Service rates are based on the customer's zone location. The zone will be determined at the time of service agreement.

B. Rates

	<u>Monthly Service Fee</u>		
	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Month to Month	\$29.00	\$30.00	\$40.00
One year term	\$26.00	\$27.00	\$37.00
Two year term	\$23.00	\$25.00	\$36.00

Local Service Features:

Star Features, per occurrence	\$1.00
Standard Features, each per line monthly	\$5.00
Deluxe Features, each per line monthly	\$7.50
Basic Feature Package – Choose any three features, per line monthly	\$9.00
Unlimited Feature Package:, per line monthly included	\$12.00

(M)

¹ Effective December 8, 2011, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no long be available. The Customer can renew at the current services and rates.

(N)

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SECTION 16.0 – GRANDFATHERED SERVICES (CONT'D.)

16.2 Local Resale Services Price List, (Cont'd.)

(M)

16.2.6 Directory Listing Fees¹

Access Point, Inc. will make non-published listings available at no charge for the following reasons:

- (1) Primary subscriber is hearing/speech impaired
- (2) Subscriber has other listings in the same directory area
- (3) Service is ordered as temporary service.
- (4) Additional Listing rates apply to the following: additional listings, alternate listings, foreign listings, cross reference listings, and dual name listings.
- (5) Foreign Listing rates apply to the following: foreign listings, foreign alternate listings, foreign cross reference listings, and foreign special text listings.

A. Rates

	<u>Residential</u>	<u>Business</u>
Main Listing	Included	Included
Additional Listing	\$1.70	\$2.50
Foreign Listing	N/A	\$2.00
Non-Listed (semi-private)	\$2.50	\$2.50
Non-Published (private)	\$5.00	\$5.00

(M)

¹ Effective December 8, 2011, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no long be available. The Customer can renew at the current services and rates.

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SECTION 16.0 – GRANDFATHERED SERVICES (CONT'D.)

16.3 Directory Listings (M)

16.3.1 Additional Listings¹

A. Rates

	<u>Business</u>	<u>Residential</u>
Non-Recurring Charge	\$20.00	\$9.95
Monthly Recurring Charge	\$2.20	\$1.50

16.3.2 Non-Published Listings¹

A. Rates and Charges

There is a monthly charge for each non-published service. This charge does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

	Residential	Business
Non-published service charge, per month:	\$5.50	\$5.50
Non-published service charge, non-recurring:	\$9.95	\$20.00

16.3.3 Non-Listed Services¹

A. Rates and Charges

There is a monthly charge for each non-listed service. This charges applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

	Residential	Business
Non-listed service charge, per month:	\$3.00	\$3.00
Non-listed service charge, non-recurring:	\$9.95	\$20.00

¹ Effective December 8, 2011, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no long be available. The Customer can renew at the current services and rates.

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SECTION 16.0 – GRANDFATHERED SERVICES (CONT'D.)

16.4	Directory Assistance Services ¹		(M)
	16.4.1	Rates	
	A.	Basic Directory Assistance	
		Local Directory Assistance	Per query
		Direct dialed	\$1.50
		Via operator	\$1.50
	B.	National Directory Assistance	
		Direct Dialed	\$1.99

¹ Effective December 8, 2011, this service is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and rates. (N)

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