

E9. BELLSOUTH DIRECTORY ASSISTANCE ACCESS SERVICE

E9.1 General Description

E9.1.1 Provision of Service

- A. The Company will provide automated *BellSouth* Directory Assistance Access service to a customer from *BellSouth* Directory Assistance *Access* service locations. (C)
- B. *Automated BellSouth Directory Assistance* Access service provides service to *BellSouth Directory Assistance Access* locations, the use of *BellSouth Directory Assistance Access* equipment, and *BellSouth Directory Assistance Access* when required to provide telephone numbers or a report that a number is non-published. (C)
(C)
(C)

E9.2 Undertaking Of The Company

E9.2.1 Number Provision

- A. The Company, when furnished a city, state and name, will provide or attempt to provide the telephone number listed in the Company *Directory Assistance* records associated with the name given at the rates and charges as set forth in Section E9.5. The Company's contact with the customer's end user shall be limited to that effort necessary to process a customer's end user's request for a telephone number. The Company will not transfer, forward or redial a customer's end user call to any other location for any purpose other than provision of automated *BellSouth Directory Assistance* Access service. (C)
(T)
- B. A maximum of three (3) requests for telephone numbers will be accepted per automated *BellSouth Directory Assistance Access* call. (C)
- C. A telephone number which is not listed in automated *BellSouth Directory Assistance Access* records will not be available to the customer's end user. (C)

E9.2.2 Access Locations and Call Transport

- A. The Company will specify the *BellSouth Directory Assistance Access* location which provides the automated *BellSouth Directory Assistance* Access service for each Numbering Plan Area Code (NPA). The *BellSouth Directory Assistance Access* location is as follows:

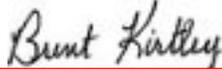
LOCALITY	NPA/NXX	COMMON LANGUAGE LOCATION IDENTIFIER (CLLI)	WIRE CENTER VERTICAL (WCV)	WIRE CENTER HORIZONTAL (WCH)
LOUISVILLE	502/555 606/555	LSVLKYAP2GT	6528	2773

- When it becomes necessary, as determined by the Company, to change a *BellSouth Directory Assistance Access* location, the Company will notify the involved customer six months prior to the change. For such changes, the regulations as set forth in Section E2.1.7 apply. (T)
- B. *BellSouth Directory Assistance* Access service will be provided between the customer premises and the *BellSouth Directory Assistance Access* location by the Company at rates and charges as set forth in Section E9.5, and as follows: (T)
 When the access tandem switch is appropriately equipped for *BellSouth Directory Assistance Access* measurement, the Company will route all automated *BellSouth Directory Assistance Access* traffic to the *BellSouth Directory Assistance Access* location for completion over the customer's *BellSouth SWA* services provided from the access tandem. Additionally, as set forth in Section 6 of FCC Tariff No. 1 and Sections E9.2.2.B.1. and E9.2.2.B.3, direct connections to *BellSouth Directory Assistance Access* service may be required. If a customer delivers automated *BellSouth Directory Assistance Access* call to the Company, the Company will complete the call at charges as set forth in Section E9.5. (T)
(C)
(T)

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH



EFFECTIVE
4/30/2015

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

E9. BELLSOUTH DIRECTORY ASSISTANCE ACCESS SERVICE

E9.4 Payment Arrangements (Cont'd)

E9.4.4 Cancellation of a Special Order

- A. When a customer cancels a Special Order for automated *BellSouth Directory Assistance* Access service after the order date but prior to the start of service, the appropriate charges as set forth in Section E5 for *BellSouth SWA* Transport services apply for the automated *BellSouth Directory Assistance* Access service cancelled. (C)
(D)
(C)

E9.4.5 Changes to Special Orders

When a customer requests changes to a pending order for automated *BellSouth Directory Assistance* Access service, such changes will be undertaken if they can be accommodated by the Company. The appropriate charges as set forth in Section E5 for *BellSouth SWA* Transport services apply for the automated *BellSouth Directory Assistance* Access service changed. (C)
(D)
(C)

E9.4.6 Moves

A move involves a change in the physical location of the point of termination at the customer premises or of the customer premises. Moves will be treated as set forth in Section 6 of FCC Tariff No. 1 and all associated nonrecurring charges will apply. Minimum period requirements will be established at the new location as set forth in Section 6 of FCC Tariff No. 1. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service. (T)
(T)

E9.4.7 BellSouth Directory Assistance Access Service Rearrangements

Nonrecurring charges apply for service rearrangements are as set forth in Section E6.7.1. The service Rearrangement Charges are as set forth in Section E6.7.1 for the type of change provided by the Company. (T)
(T)

E9.5 Rate Regulations and Charges

E9.5.1 Rate Regulations

- A. The *BellSouth Directory Assistance* Access service call charge, as set forth in Section E9.5.2, applies for each call to automated *BellSouth Directory Assistance* Access service. A call is a call which has been connected to automated *BellSouth Directory Assistance Access* service. No charge applies if the automated *BellSouth Directory Assistance Access* service is unable to find the requested telephone number. The number of calls will be accumulated by Company measuring equipment. A credit for the provision of an incorrect telephone number will be applied as set forth in Section E9.4.1. (D)
(C)
(C)
(C)
(T)
(T)
- B. The mileage for Directory Transport will be measured as set forth in Section 6 of FCC Tariff No. 1. Title Page notwithstanding, these two wire centers may be in different LATAs. (T)
- C. The charges for Directory Transport are set forth in Section E9.5.2. (T)

E9.5.2 Rate Categories

- A. There are three (3) rate categories which apply to automated *BellSouth Directory Assistance* Access service: (C)
- Directory Transport
- *BellSouth Directory Assistance Access* Service Call
- *BellSouth Directory Assistance Access* Interconnection

Additionally, nonrecurring charges may be applicable as specified in Section E9.5.3. (T)

1. Directory Transport

The Directory Transport rate category provides for the Transport facilities and termination between the customer's premises and the automated *BellSouth Directory Assistance Access* location. These rate elements are defined in Section E9.2.2.B.3. (C)

2. *BellSouth Directory Assistance Access* Service Call

The automated *BellSouth Directory Assistance Access* service Call rate category provides for the use of the Company automated *BellSouth Directory Assistance Access* System. (C)
(C)

