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April 21, 2020

RECEIVED

VIA ELECTRONIC MAIL

APR 21 2020

Mr. Kent Chandler
Executive Director
Kentucky Public Service Commission
P.O. Box 615
211 Sower Boulevard, Frankfort, Kentucky 40602-0615

PUBLIC SERVICE COMMISSION

Re: Acquisition and Corporate Reorganization; Registration of Best Buy Health, Inc.

Dear Mr. Chandler:

This is to advise the Commission of a transaction involving GreatCall, Inc. ("GreatCall") (Utility ID No. 4106000) and Best Buy Health, Inc. ("Best Buy Health"), and to submit information on behalf of Best Buy Health, for purposes of registering Best Buy Health with the Commission to provide commercial mobile radio service on a resale basis in Kentucky.

Pursuant to KRS 278.54611(1), the Commission does not have any jurisdiction to regulate commercial mobile radio services. Nonetheless, this letter is being submitted to describe the transaction relating to GreatCall and Best Buy Health, to enable the Commission to update its records and to facilitate the Commission's contacting the appropriate corporate representatives if the need arises.

Stock Purchase Agreement and Corporate Reorganization

On October 1, 2018, Best Buy Co., Inc. ("Best Buy") acquired 100% of the stock of GC Buyer, Inc. ("GC Buyer"), the direct 100% parent of GreatCall, from GC Holding Company, LLC ("GC Holding") (the "Acquisition"). As a result of the Acquisition, GC Buyer and GreatCall became wholly-owned direct and indirect (respectively) subsidiaries of Best Buy. Consent to the Acquisition was granted by the Federal Communications Commission. See International Authorizations Granted, Public Notice, Report No. TEL-01927, DA 18-989 (Sept. 27, 2018) (GreatCall, Inc., ITC-T/C-20180823-00171).

Subsequent to the Acquisition, a corporate reorganization was undertaken, pursuant to which GreatCall was merged with and into Best Buy Health (f/k/a Critical Signal Technologies, Inc.), another wholly-owned indirect subsidiary of Best Buy and direct subsidiary of GC Buyer,

Mr. Kent Chandler Executive Director Kentucky Public Service Commission April 21, 2020 Page 2

with Best Buy Health as the surviving corporation (the "Merger"). In connection with the Merger, all business, operations, assets, liabilities, rights, and obligations of GreatCall were transferred to Best Buy Health, and GreatCall was merged out of existence.

The transfer of customers from GreatCall to Best Buy Health as a result of the above-described transaction and reorganization has been seamless and transparent, and has had no material effect on the services being provided to the transferred customers. For example, Best Buy Health continues to (a) operate with a d/b/a name of "GreatCall" and (b) provide services and products utilizing names used by GreatCall, including "Jitterbug." Thus, all services previously offered by GreatCall in Kentucky continue to be available to consumers in Kentucky. In addition, customers continue to be served via the same underlying wireless network, enabling them to continue using the same handsets and to gain access to the same coverage areas in Kentucky.

Registration of Best Buy Health, Inc.

The following information is provided for purposes of registering Best Buy Health with the Commission as a commercial mobile services provider.

Name of Telephone Utility

Best Buy Health, Inc.

Corporate Business Address

Best Buy Health, Inc. 7601 Penn Avenue South Richfield, MN 55423

Articles of Incorporation

See Attachment A.

Certificate of Name Change

See Attachment B.

Contact Person for Complaints and Regulatory Issues

Eric Halverson

Mr. Kent Chandler Executive Director Kentucky Public Service Commission April 21, 2020 Page 3

> Senior Director, Legal Best Buy Health, Inc. 7601 Penn Avenue South Richfield, MN 55423

Phone: 612.291.3140 Fax: 952.430.9775

Email: eric.halverson@bestbuy.com

Secretary of State Certification

See Attachment C.

If you should have any questions or require any additional information, please do not hesitate to contact me.

Sincerely yours,

David A. LaFuria

Todd B. Lantor

Lukas, LaFuria, Gutierrez & Sachs, LLP 8300 Greensboro Drive, Suite 1200

Tysons, VA 22102 Phone: 703 584 8666

Phone: 703.584.8666 dlafuria@fcclaw.com

Counsel to Best Buy Health, Inc.

cc: Jeff D. Cline

Filings Branch

Division of General Administration



Page 1

Delaware The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF
DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT
COPY OF THE CERTIFICATE OF MERGER, WHICH MERGES:

"CONNECT MERGER SUB, INC.", A DELAWARE CORPORATION,

WITH AND INTO "CRITICAL SIGNAL TECHNOLOGIES, INC." UNDER THE NAME OF "CRITICAL SIGNAL TECHNOLOGIES, INC.", A CORPORATION ORGANIZED AND EXISTING UNDER THE LAWS OF THE STATE OF DELAWARE, AS RECEIVED AND FILED IN THIS OFFICE ON THE NINTH DAY OF MAY, A.D. 2019, AT 3:23 O'CLOCK P.M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.



Authentication: 202795785

Date: 05-09-19

State of Delaware
Secretary of State
Division of Corporations
Delivered 03:23 PM 05/09/2019
FILED 03:23 PM 05/09/2019
SR 20193721037 - File Number 4162551

CERTIFICATE OF MERGER

OF

CONNECT MERGER SUB, INC.

(A Delaware corporation)

WITH AND INTO

CRITICAL SIGNAL TECHNOLOGIES, INC.

(A Delaware corporation)

Pursuant to Title 8, Section 251(c) of the Delaware General Corporation Law, the undersigned surviving corporation hereby executes and delivers this Certificate of Merger:

FIRST: The name of the surviving corporation is Critical Signal Technologies, Inc. (the "Company"), a Delaware corporation, and the name of the corporation being merged into this surviving corporation is Connect Merger Sub, Inc., a Delaware corporation ("Merger Sub").

SECOND: An agreement of merger has been approved, adopted, certified, executed and acknowledged by each of the constituent corporations.

THIRD: The Company is the surviving corporation of the merger, and the name of the surviving corporation is *Critical Signal Technologies*, *Inc.*, a Delaware corporation (the "Surviving Corporation").

FOURTH: The certificate of incorporation of the Surviving Corporation shall be as set forth on the attached Exhibit A.

FIFTH: The merger is to become effective upon the filing of this Certificate of Merger with the Secretary of State of the State of Delaware.

SIXTH: The agreement of merger is on file at 7601 Penn Avenue South, Richfield, MN 55423, the place of business of the Surviving Corporation.

SEVENTH: A copy of the agreement of merger will be furnished by the Surviving Corporation on request, without cost, to any stockholder of the constituent corporations.

[Signature Appears on the Following Page]

IN WITNESS WHEREOF, the Surviving Corporation has caused this certificate to be signed by an authorized officer, this ___9th__ day of May, 2019.

SURVIVING CORPORATION

Critical Signal Technologies, Inc., a Delaware corporation

Name: Jeffery Prough

Title: President & Chief Executive Officer

EXHIBIT A

CERTIFICATE OF INCORPORATION OF SURVIVING CORPORATION

CERTIFICATE OF INCORPORATION of CRITICAL SIGNAL TECHNOLOGIES, INC.

ARTICLE I NAME

The name of the corporation is Critical Signal Technologies, Inc. (the "Corporation").

ARTICLE II REGISTERED OFFICE AND AGENT

The address of its registered office in the State of Delaware is: Corporation Trust Center, 1209 Orange Street, Wilmington, New Castle County, Delaware 19801. The name of its registered agent at such address is: The Corporation Trust Company.

ARTICLE III PURPOSE AND POWERS

The purpose of the Corporation is to engage in any lawful act or activity for which corporations may be organized under the General Corporation Law of the State of Delaware (the "Delaware General Corporation Law"). The Corporation shall have all power necessary or convenient to the conduct, promotion or attainment of such acts and activities.

ARTICLE IV CAPITAL STOCK

The total number of shares of stock that the Corporation shall have authority to issue is one thousand (1,000) shares, all of which shall be common stock having a par value of \$0.01 per share.

ARTICLE V BOARD OF DIRECTORS

The business and affairs of the Corporation shall be managed by or under the direction of a board of directors. The directors of the Corporation shall serve until the annual meeting of the stockholders of the Corporation or until their successor is elected and qualified. The number of directors of the Corporation shall be such number as from time to time shall be fixed by, or in the manner provided in, the bylaws of the Corporation. Unless and except to the extent that the bylaws of the Corporation shall otherwise require, the election of directors of the Corporation need not be by written ballot. Except as otherwise provided in this Certificate of Incorporation, each director of the Corporation shall be entitled to one vote per director on all matters voted or acted upon by the board of directors.

ARTICLE VI LIMITATION OF LIABILITY; INDEMNIFICATION

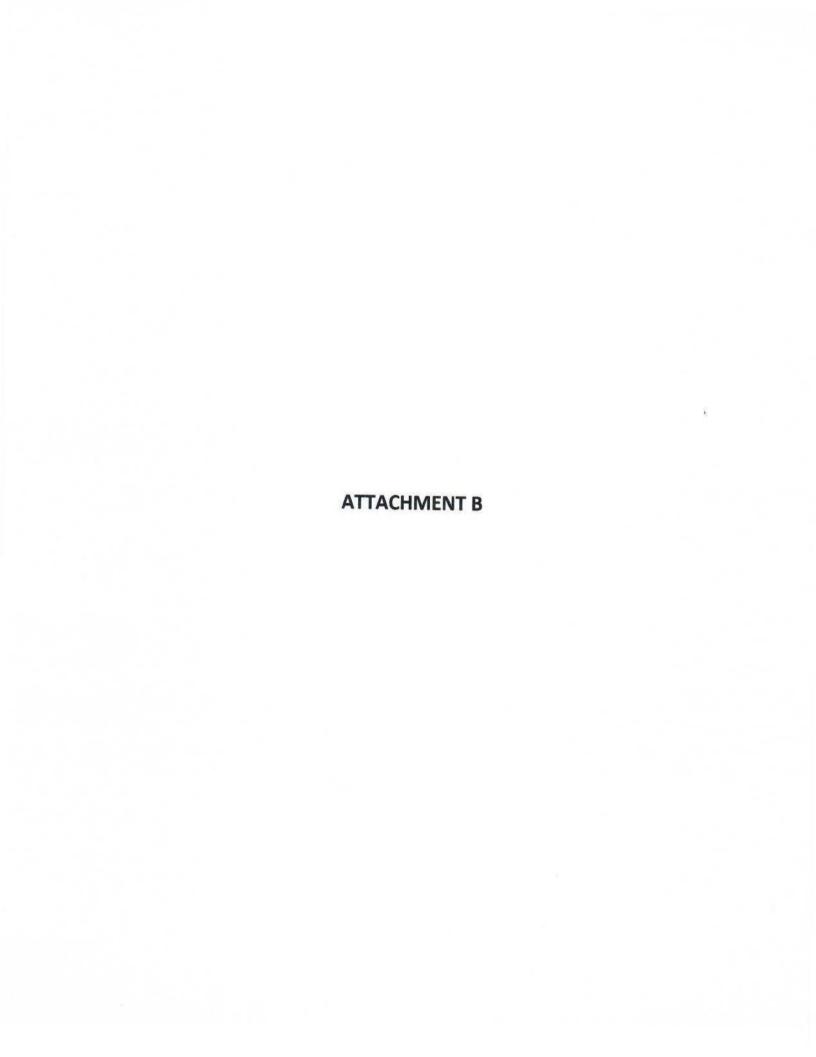
No director of the Corporation shall be liable to the Corporation or its stockholders for monetary damages for breach of fiduciary duty as a director, provided that this provision shall not eliminate or limit the liability of a director (a) for any breach of the director's duty of loyalty to the Corporation or its stockholders, (b) for acts or omissions not in good faith or which involve intentional misconduct or a knowing violation of law, (c) under Section 174 of the Delaware General Corporation Law, or (d) for any transaction from which the director derived an improper personal benefit. The Corporation shall indemnify its directors and officers to the fullest extent permitted by law. The Corporation, by approval of its board of directors, may, in its discretion, indemnify the Corporation's employees and agents. Any repeal or modification of this Article VI shall be prospective only and shall not adversely affect any right or protection of, or any limitation of the liability of, a director of the Corporation existing at, or arising out of facts or incidents occurring prior to, the effective date of such repeal or modification.

ARTICLE VII BYLAWS

In furtherance and not in limitation of the powers conferred by the Delaware General Corporation Law, the board of directors of the Corporation is expressly authorized and empowered to adopt, amend and repeal the bylaws of the Corporation.

ARTICLE VIII RESERVATION OF RIGHT TO AMEND CERTIFICATE OF INCORPORATION

The Corporation reserves the right at any time, and from time to time, to amend, alter, change, or repeal any provision contained in this Certificate of Incorporation, and other provisions authorized by the laws of the State of Delaware in force at the time may be added or inserted, in the manner now or hereafter prescribed by law; and all rights, preferences, and privileges of any nature conferred upon stockholders, directors, or any other persons by and pursuant to this Certificate of Incorporation in its present form or as hereafter amended are granted subject to the rights reserved in this Article VIII.



Page 1

Delaware The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF
DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT
COPY OF THE CERTIFICATE OF AMENDMENT OF "CRITICAL SIGNAL
TECHNOLOGIES, INC.", CHANGING ITS NAME FROM "CRITICAL SIGNAL
TECHNOLOGIES, INC." TO "BEST BUY HEALTH, INC.", FILED IN THIS
OFFICE ON THE TWENTY-SECOND DAY OF AUGUST, A.D. 2019, AT 4:57
O'CLOCK P.M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.



Authentication: 203463221 Date: 08-23-19

4162551 8100 SR# 20196669769 State of Delaware Secretary of State Division of Corporations Delivered 04:57 PM 08/22/2019 FILED 04:57 PM 08/22/2019 SR 20196669769 - File Number 4162551

STATE OF DELAWARE CERTIFICATE OF AMENDMENT OF CERTIFICATE OF INCORPORATION

FIRST: That at a meeting of the Board of Directors of

The corporation organized and existing under and by virtue of the General Corporation Law of the State of Delaware does hereby certify:

Critical Signal Technologies, Inc.

resolutions were duly adopted setting forth a proposed amendment of the Certificate of Incorporation of said corporation, declaring said amendment to be advisable and calling a meeting of the stockholders of said corporation for consideration thereof. The resolution setting forth the proposed amendment is as follows:

RESOLVED, that the Certificate of Incorporation of this corporation be amended by changing the Article thereof numbered "1" so that, as amended, said Article shall be and read as follows:

ARTICLE 1

The name of the corporation is Best Buy Health, Inc. (the "Corporation").

SECOND: That thereafter, pursuant to resolution of its Board of Directors, a special meeting of the stockholders of said corporation was duly called and held upon notice in accordance with Section 222 of the General Corporation Law of the State of Delaware at which meeting the necessary number of shares as required by statute were voted in favor of the amendment.

THIRD: That said amendment was duly adopted in accordance with the provisions of Section 242 of the General Corporation Law of the State of Delaware.

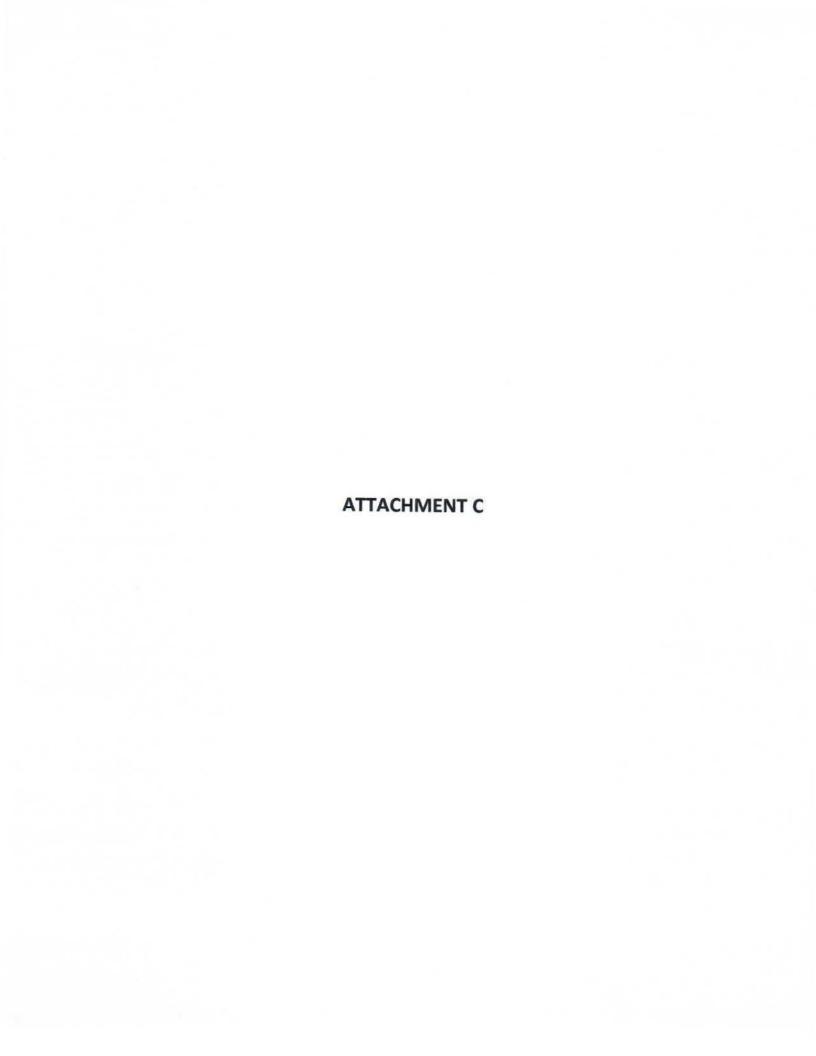
Title:/

Name:

Jodie Crist

Authorized Officer

Print or Type



Commonwealth of Kentucky Michael G. Adams, Secretary of State

Michael G. Adams Secretary of State P. O. Box 718 Frankfort, KY 40602-0718 (502) 564-3490 http://www.sos.ky.gov

Certificate of Authorization

Authentication number: 230710

Visit https://web.sos.ky.gov/ftshow/certvalidate.aspx to authenticate this certificate.

I, Michael G. Adams, Secretary of State of the Commonwealth of Kentucky, do hereby certify that according to the records in the Office of the Secretary of State,

BEST BUY HEALTH, INC.

, a corporation organized under the laws of the state of Delaware, is authorized to transact business in the Commonwealth of Kentucky, and received the authority to transact business in Kentucky on April 27, 2007.

I further certify that all fees and penalties owed to the Secretary of State have been paid; that an application for certificate of withdrawal has not been filed; and that the most recent annual report required by KRS 14A.6-010 has been delivered to the Secretary of State.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my Official Seal at Frankfort, Kentucky, this 21st day of April, 2020, in the 228th year of the Commonwealth.



Iwchael & Odom

Michael G. Adams Secretary of State Commonwealth of Kentucky 230710/0663238