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Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

COPY

In the Matter of	)	
Section 63.71 Application of	)	WC Docket No. 25-____
Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC For Authority Pursuant to Section 214 of the Communications Act of 1934, as amended, to Discontinue the Provision of Voice Services	)	

SECTION 63.71 APPLICATION OF GLOBAL CROSSING TELECOMMUNICATIONS, INC.; GLOBAL CROSSING LOCAL SERVICES, INC.; AND GLOBAL CROSSING TELEMANAGEMENT VA, LLC

Global Crossing Telecommunications, Inc. (FRN: 0002-8505-19); Global Crossing Local Services, Inc. (FRN: 0003-7331-44); and Global Crossing Telemanagement VA, LLC (FRN: 0026-0946-49),[1] (collectively referred to herein as "Global Crossing")[2] seeks authorization pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214(a), and Section 63.71 of the Commission's rules, 47 C.F.R. § 63.71, to discontinue all voice services (the Affected Services) in Alabama, Colorado, the District of Columbia, Florida, Georgia,

[1] Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC are competitive local exchange carrier and interexchange carrier subsidiaries of Lumen Technologies, Inc. (f/k/a CenturyLink, Inc.) (FRN: 0018-6268-53).

[2] This application is filed on behalf of, and is limited to, Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC.

Hawaii, Idaho, Iowa, Indiana, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Montana, Nebraska, North Carolina, Oregon, Vermont, Virginia, Washington, and Wisconsin.

Global Crossing provides the following information pursuant to Section 63.71 of the Commission's Rules:

1. Name and Address of the Carrier

Global Crossing Telecommunications, Inc.
Global Crossing Local Services, Inc.
Global Crossing Telemanagement VA, LLC
100 Century Link Drive
Monroe, LA 71203

2. Date of Planned Service Discontinuance

Global Crossing plans to discontinue the Affected Services noted below on June 24, 2025, or as soon thereafter as any necessary regulatory approvals are obtained. Global Crossing's voice portfolio runs on aging, legacy network equipment, the majority of which is no longer supported by underlying vendors. Thus, repairing and/or replacing this network equipment has become challenging, if not impossible. Decommissioning of this network is necessary now to prevent an irreparable failure in the future.

3. Points of Geographic Areas of Service Affected

Global Crossing proposes to discontinue the Affected Services in Alabama, Colorado, the District of Columbia, Florida, Georgia, Hawaii, Idaho, Iowa, Indiana, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Montana, Nebraska, North Carolina, Oregon, Vermont, Virginia, Washington, and Wisconsin.

4. Description of Services Affected[3]

The Affected Services provided by Global Crossing are:

- Local Exchange Service - provides the Customer with a connection to the Company's facilities within a local calling area on the public switched telephone network
- Local Service Digital Trunk Service - provides voice-grade telephonic communications channels that can be used to place or receive calls
- Operator Service and Directory Assistance – provides the customer with the ability to have access to an Operator
- Long Distance Service - allows domestic calls outside of a defined local calling area
- Toll Free Service - allows domestic calls to originate from anywhere in the contiguous, mainland United States and terminate to the customer's location at no charge to the calling party
- Voice Local Services (VLS) – allows origination to Lumen-provided telephone numbers to aggregate the traffic and hand it off to single or multiple IP endpoints

5. Brief Description of the Dates and Methods of Notice to All Affected Customers

Global Crossing sent a written notification of the planned discontinuance to customers affected by the proposed discontinuance in accordance with Section 63.71(a) of the Commission's Rules. Customer notifications were sent by U.S. Mail or United Parcel Service on February 21, 2025. A copy of the notification is attached to this application (Attachment A).

6. Whether the Carrier is Considered Dominant or Non-dominant with Respect to the Service to be Discontinued

Global Crossing is considered non-dominant with respect to the services to be discontinued.

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[3] As noted in the customer notice, Global Crossing is also discontinuing three international services. Discontinuance of those services will be separately addressed in a Section 63.19 filing. 47 C.F.R. § 63.19.

7. Other Information

In accordance with Section 63.71(a) of the Commission's Rules, a copy of this application is being mailed concurrently with its filing to the entities listed on the attached certificate of service.

CONCLUSION

The public convenience and necessity will not be adversely affected by the discontinuance of the services described herein. Advance notice has been provided to all affected customers, giving them ample time to arrange substitute services, which are readily available from other providers. Therefore, Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC respectfully request that the Commission approve this Section 63.71 application.[4]

Respectfully submitted,

GLOBAL CROSSING TELECOMMUNICATIONS, INC.; GLOBAL CROSSING LOCAL SERVICES, INC.; AND GLOBAL CROSSING TELEMANAGEMENT VA, LLC

By: Craig J. Brown

Craig J. Brown
Lumen
660 North Capitol St. NW
Suite 240
Washington, DC 20001
Phone 303-992-2503
Craig.J.Brown@Lumen.com
Its Attorney

Dated: February 24, 2025

[4] Although Lumen proposes in this application to discontinue certain TDM-based voice services, this discontinuance is not a "technology transition," as defined in 47 C.F.R. § 63.60(i), as the affected customers can choose to switch to a TDM-based voice service offered by another provider.

ATTACHMENT A

LUMEN
931 14th Street
Denver, Colorado 80202

February 21, 2025

[redacted]

Important Notice: Global Crossing Telecommunications, Inc. and Global Crossing Local Services, Inc., and Global Crossing Telemanagement VA, LLC, Lumen Companies, will soon exit the voice telecommunications market

Dear [redacted]:

Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC, Lumen companies, (the Company) will soon exit the voice telecommunications market. In Alabama, Colorado, the District of Columbia, Florida, Georgia, Hawaii, Idaho, Iowa, Indiana, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Montana, Nebraska, North Carolina, Oregon, Vermont, Virginia, Washington, and Wisconsin, the Company will **discontinue** the voice service(s) you subscribe to on **June 24, 2025**, or as soon after that date as authorized by the Federal Communications Commission (FCC) and the state regulatory commission, if required.

If you want to retain a voice service after **June 24, 2025**, contact Lumen or another provider of your choice as soon as possible but no later than **June 10, 2025**, to ensure there is no disruption to your service(s).

You must take action in order to keep your current telephone number(s).

You are receiving this notice because you subscribe to one or more of the following services that will be discontinued on **June 24, 2025**, subject to any necessary regulatory authorizations:

- Local Exchange Service - provides the Customer with a connection to the Company's facilities within a local calling area on the public switched telephone network
- Local Service Digital Trunk Service - provides voice-grade telephonic communications channels that can be used to place or receive calls
- Operator Service and Directory Assistance – provides the customer with the ability to have access to an Operator
- Long Distance Service - allows domestic calls outside of a defined local calling area
- International Long Distance (ILD) – allows calls originating in one country to terminate in another country
- International Local Inbound (ILI) - is an inbound local trunking solution for international DDIs for local presence in a specific country
- Toll Free Service - allows domestic & international calls to originate from anywhere in the contiguous, mainland United States or Canada and terminate to the customer's location at no charge to the calling party
- International Toll Free Service (ITFS) and Universal International Free Phone Number (UIFN) Service – allows calls to originate from international countries. ITFS provides the ability to have

a different toll-free number per country; whereas UIFN provides the same toll-free number for multiple countries

- Voice Local Services (VLS) – allows origination to Lumen-provided telephone numbers to aggregate the traffic and hand it off to single or multiple IP endpoints

Important information

- When your voice service is discontinued, we will automatically apply any applicable deposits or credits to your Global Crossing bill.
- If the amount due on your bill is less than any deposits and credits, we will issue a refund for the remaining balance.
- If you choose to disconnect your service before the date listed above, no early termination fees will apply.
- The states of Alabama, Colorado, the District of Columbia, Florida, Georgia, Hawaii, Idaho, Iowa, Indiana, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Montana, Nebraska, North Carolina, Oregon, Vermont, Virginia, Washington, and Wisconsin are impacted by this discontinuance of voice services.

We are committed to making it easy to do business with us. Our goal is to provide you with secure and reliable connections when, where, and how you need them.

If you have any questions about these changes or want to discuss alternatives to your current service (s), contact your account team directly or call us at **844-537-2271** today.

If you are a wholesale or federal customer, please contact your account representative directly.

Thank you for choosing Global Crossing - we value you as our customer.

The following statement is required by the Federal Communications Commission (FCC):

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed reduction or impairment or service. You may file your comments electronically through the FCC's Electronic Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC. Comments should include specific information about the impact of this proposed or reduction or impairment of service upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71 APPLICATION** to be:

1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);

2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;

3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list; and

4) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense[1].

Marjorie Herlth

February 24, 2025

[1] Global Crossing Telecommunications, Inc.; Global Crossing Local Services, Inc.; and Global Crossing Telemanagement VA, LLC did not identify any Tribal Nations in the geographic area covered by this Application.

Office of the Governor
600 Dexter Avenue
Montgomery, AL 36130

Alabama Public Service Commission
P. O. Box 304260
Montgomery, AL 36130-4260

Office of the Governor
136 State Capitol
Denver, CO 80203-1792

Colorado Public Utilities Commission
Suite 250
1560 Broadway
Denver, CO 80202

Executive Office of the Mayor of the
District of Columbia
1350 Pennsylvania Avenue, N.W.
Suite 316
Washington, DC 20004

District of Columbia Public Service
Commission
1325 G Street, N.W.
Suite 800
Washington, DC 20005

Office of Governor
The Capitol, PL05
400 S. Monroe St.
Tallahassee, FL 32399

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Office of the Governor
206 Washington Street
Suite 203, State Capitol
Atlanta, GA 30334

Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334

Office of the Governor
Executive Chambers
State Capitol
Honolulu, HI 96813

Hawaii Public Utilities Commission
456 South King Street
Room 103
Honolulu, HI 96813

Office of the Governor
State Capitol
P. O. Box 83720
Boise, ID 83720

Idaho Public Utilities Commission
P. O. Box 83720
Boise, ID 83720-0074

Office of the Governor
200 W. Washington Street, Room 206
Indianapolis, IN 46204

Indiana Utility Regulatory Commission
PNC Center
Suite 1500 E
101 West Washington Street
Indianapolis, IN 46204

Office of the Governor
1007 East Grand Avenue
Des Moines, IA 50319

Iowa Utilities Board
Room69
1375 East Court Avenue
Des Moines, IA 50319-0069

Office of the Governor
300 SW 10th Avenue
Topeka, KS 66612-1590

Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

Office of the Governor
700 Capitol Avenue, Suite 100
Frankfort, KY 40601

Kentucky Public Service Commission
P. O. Box 615
211 Sower Boulevard
Frankfort, KY 40602-0615

Office of the Governor
100 State Circle
Annapolis, MD 21401-1925

Maryland Public Service Commission
6 St. Paul Street, #1600
Baltimore, MD 21202-6806

Office of the Governor
Massachusetts State House
Room 280
Boston, MA 02133

Massachusetts Department of
Telecommunications & Cable
1000 Washington Street
Suite 820
Boston, MA 02118

Officer of the Governor
P. O. Box 30013
Lansing, MI 48909

Michigan Public Service Commission
P. O. Box 30221
Lansing, MI 48909

Office of the Governor
P. O. Box 200801
Helena, MT 59620-0801

Montana Public Service Commission
P. O. Box 202601
Helena, MT 59620-2601

Office of the Governor
Lincoln Office/State Capitol
P. O. Box 94848
Lincoln, NE 68509-4848

Nebraska Public Service Commission
Suite 300
1200 N Street
Lincoln, NE 68508

Office of the Governor
20301 Mail Service Center
Raleigh, NC 27699-0301

North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, NC 27699-4300

Office of the Governor
900 Court Street, Suite 254
Salem, OR 97301-4047

Public Utility Commission of Oregon
P. O. Box 1088
Salem, OR 97308-1088

Executive Office of the Governor
109 State Street, Pavilion
Montpelier, VT 05609

Vermont Public Service Board
112 State Street
Montpelier, VT 05620-2701

Office of the Governor
P. O. Box 1475
Richmond, VA 23218

Virginia State Corporation Commission
P. O. Box 1197
Richmond, VA 23218

Office of the Governor
P. O. Box 40002
Olympia, WA 98504-0002

Washington Utilities and Transportation Commission
P. O. Box 47250
Olympia, WA 98504-7250

Office of the Governor
P.O. Box 7863
Madison, WI 53707

Public Service Commission of Wisconsin
P. O. Box 7854
Madison, WI 53707-7854

Department of Defense
Special Assistant for Telecommunications
Pentagon
Washington, DC 20301